



BT Versatility
Get Started

Guide

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# Guide to System Documentation

The *BT Versatility* is provided with the following range of documentation:

### Get Started Guide

### Provides overview of System Programming and Key Features

The Get Started Guide takes the user through key system programming and enables the user to modify basic system configurations to suit their business requirements. In addition, it allows an appointed 'Administrator' to configure the system, through key settings and programming elements, enabling a tailored business solution.

## Phone Quick Reference Guide

### **Provides Quick Reference to Key System Features**

The Phone Quick Reference Guide is supplied with each *BT Versatility* system as an easy to view fold out for each system user. Also provided is a simple reference to the key operation and system features of Featurephones or Standard Telephones.

### **Detailed User Manual**

### Provides complete detail on System Programming and Features

The Detailed User Manual is provided on a CD-ROM with each *BT Versatility* System, covering System Programming, Administration and Usage, and providing the appointed 'Administrator' with information on configuration of advanced system features.

### Detailed Internet Module Manual

**Provides complete detail on Internet Module Programming and Usage** The Detailed Internet Module Manual is provided on a CD-ROM with each *BT Versatility* System, covering System Programming, Administration and Usage, and providing the appointed 'Administrator' with information on configuration of advanced system features.

## BT Versatility Wizard User Manual

# Provides complete detail on programming of BT Versatility with PC Configuration Tool

The *BT Versatility* Wizard User Manual is provided on a CD-ROM with each *BT Versatility* System.

# System description

- The *BT Versatility* is an Integrated Communications System. It supports all your voice call needs and an Optional integrated Data Solution that allows multiple simultaneous Internet sessions.
- The *BT Versatility* can accommodate up to 8 Analogue Lines, 4 Digital Lines, or a combination of both, with up to *32 Extensions*.

## **System Options**

Your *BT Versatility* may be delivered or installed with additional optional modules, or you may choose to purchase them at a later date. The following options are available:

- Additional Extension Modules to a maximum of 32 extensions
- Additional Digital or Analogue Line Modules to a maximum of 8 lines
- Optional Internet Module for shared High Speed Internet Connections
- Optional Voicemail Module for professional voice services
- Optional Battery Back Up Module for full system operation in power fail
- Options Module for connecting Long Line Extensions, External Music on Hold or Central Bell
- "V8" Featurephone with full Menu Display, Handsfree Operation and 8 Programmable keys
- "V16" Featurephone with full Backlit Menu Display, Handsfree Operation and 16 Programmable keys
- "V16" Expansion Console providing an additional 32 Programmable Keys when used in conjunction with the V16 Featurephone
- "V" System Terminal with CLI Display, Monitor Function and Programmable Keys
- Door Intercom to facilitate visitor introduction
- Hospitality software for customers that either have a hotel or guest houses or any business that needs to bill individual clients

### **System Support**

BT Versatility Support Web Site: www.productsupport.bt.com/

BT Sales 0800 800 152

BT Service 0800 800 154

BT Versatility Helpdesk 0870 240 8377

### **System Programming Notes**

The *BT Versatility* may be programmed from either a V8/V16 Featurephone or from the *BT Versatility* wizard configuration tool supplied on the CD-supplied with your system. This guide outlines the key elements of System Programming from the Featurephones only.

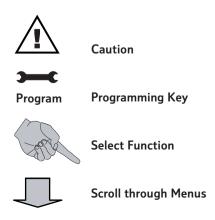
## Guide to Featurephone layout



This diagram illustrates the V16 phone which has 16 programmable keys

## $\textbf{Explanation of Symbols} \ ^{\text{}} \textbf{Used in this manual}$

Specific symbols are used to define particular operations or to highlight important areas as follows:



# System Programming

The System may only be programmed from one specific extension, by default this is configured as Extension 20, but the programming position may be moved to any Extension required.

### The System Programming is separated into 3 main blocks:

**System** covers aspects that affect operation across the complete system

**Extension** covers aspects that may be programmed per extension

**Lines** covers aspects which affect the Network connections, Incoming and Outgoing Calls, and Least Cost Routing configuration.

### **Accessing the System Programming**

Instruction	Action	Menu Display
From the Programming Position (Ext. 20 by default) select the Programming Key	Program	Phone Setup -Auto Answer -Key Programming -Headset Mode
Scroll through the menus to find (System Programming) and select the option		Phone Setup -Ringing Options -Contrast Options -System Programming
Enter Password	Default 1111	Enter System Password -Exit
You are now in the Main Menu for System Programming and are presented with the following Sub Menus for Programming Options		Select Option -System -Extensions -Lines



The remainder of this document assumes that you have successfully navigated to the System Programming Sub Menu above.



Depress the Geer key for 2 seconds at any time or Hang Up to exit the Programming mode at any time. Modified settings are SAVED automatically.



For more complex settings please refer to the Owners Manual provided on the CD-ROM packaged with your system.

## **Programming System Time & Date**

Instruction	Action	Menu Display
From the System Programming Sub Menu Select [System]		Select Option -System -Extensions -Lines
Select [Time & Date]		Select Option -Time & Date -Change Password -Programming Position
Enter Time [HHMM]		Set Time HHMM -Confirm -Exit
Enter Date [DDMMYY]		Set Date DDMMYY -Confirm -Exit

Note: Time & Date Settings are saved automatically.

# Configuring a Group (Ring/Hunt Group)

## Configuring Group & Assigning Extensions

Instruction	Action	Menu Display
From the System Programming Sub Menu Select [Lines]		Select Option -System -Extensions -Lines
Select [Group Programming]		Select Option -Equipped Lines -Group Programming -Incoming Ringing
Select the Group to be Programmed [Scroll If Necessary]	Scroll	Select Group -Group 1 Group 4Group 2 Group 5Group 3 Group 6-
Select the Group type to be programmed		Select Group Type -Ring Group -Hunt Group -Exit

### Configuring Group & Assigning Extensions/continued

Instruction Action Menu Display If RING GROUP selected Select the Extensions to be included Select Extensions in the RING GROUP -Ext. 20 Ext. 23--Ext. 21 Ext. 24--Ext. 22 Ext. 25-Scroll If HUNT GROUP selected Select the HUNT GROUP type required Select Hunt Group Type -l inear -Circular -Longest Idle (See Next page for Note on Group Types) Select the Extensions to be included Select Extensions -Ext. 20 in the HUNT GROUP Ext. 23--Ext. 21 Ext. 24--Ext. 22 Ext. 25-

# Groups

### Note on Groups & Group Types

Note: Group Programming

When assigning Extensions within a Ring or Hunt Group the first 8 extensions are included by default in Group 1. The administrator may select or deselect Extensions within a Group at any time.

Note: Group Names

All Groups can be assaigned specific names to facilitate ease of program and system usage. Please refer to the section on Naming in this document for instructions on creating Group or Extension names.

Groups of different types may be configured in your BT Versatility System. When programming a Group you will be offered the following options:

**Ring Group:** When selected all phones in the Group ring simultaneously for an incoming call

incoming call

**Hunt Group:** When selected incoming calls are presented to one phone only within the group and the calls are filtered through the various Extensions as follows:

#### • Linear

Calls are presented to the lowest numbered extension first. If an extension is busy the call is presented to the next free extension.

#### Circular

Calls are presented in strict rotation starting with the lowest numbered extension in the Group (i.e. Call 1 is presented to Extension 20, call 2 to Extension 21 etc.)

### Longest Idle

Incoming calls are presented to the extension that has been idle for the longest period of time.

## Mapping Incoming Calls to a Group (From a Network Line)

Instruction	Action	Menu Display
From the System Programming Sub Menu Select [Lines]		Select Option -System -Extensions -Lines
Select [Incoming Ringing]		Select Option -Equipped Lines -Group Programming -Incoming Ringing
Select the Line or Access	Scroll	Select Line -Line 2 -Access 1 -Door Intercom
Select the time		Select Option -Day Mode -Night Mode -Day & Night Mode
Select the Destination for Incoming Calls on this Line or Access [ Group In This Case]		Select Destination -Extension -Group -Auto Attendant
Select the Group which is to receive Incoming Calls on this Line or Access during the relevant Time Period	Scroll	Select Group -Group 1 Group 4Group 2 Group 5Group 3 Group 6-

### Note on Incoming Call Mapping

You may map Incoming Calls on Specific Lines to be presented to different Groups in Day and Night Mode.

## Mapping Incoming Calls to a Group (From an MSN or DDI)

Action	Menu Display
	Select Option -System -Extensions -Lines
Scroll	Select Option -DDI Programming -ISDN Programming -Exit
XXX	Enter MSN Index - Exit
XXXXXXXX	
ABCDEFGHIJ	
	Select Option -Day Mode -Night Mode -Day & Night Mode
	Select Destination -Extension -Group -Auto Attendant
	Select Group -Group 1 Group 4Group 2 Group 5Group 3 Group 6-  [To Select a group(s) select the diamond next to it ]
	Scroll XXXX XXXXXXXXX

# **Configuring Call Barring Rules**

## **Call Barring and Tables**

Call Barring allows you to prevent specific extensions making specific types of calls in Day or Night Mode. In order to configure Call Barring, you first set up the rules **[Class codes]** as described below, and then assign the relevant call barring levels to individual extensions.

There are four Tables which may be programmed and six [Class codes] which may be assaigned to an extension as listed below.

Type of Restriction	Table	Class	Typical Use
No restriction	None	1	Allow ALL
Restricted from calls in Table 2	2	2	Bar 00
Restricted from calls in Table 2 & 3	3	3	Bar 0
Allowed Internal and Emergency Calls only	None	4	Bar ALL
Allowed Numbers that overide Table 2 & 3	5	5	Exception
Restricted Numbers that overide Table 1, 2 & 3	6	6	Specific Bar

Table	Bar	Default settings
Table 2	International	"00","14100","147000","192","153", "128000"
Table 3	National	"0","1410","14700","192","153", "12800"

## **Setting up Call Barring Tables**

Instruction	Action	Menu Display
From the System Programming Sub Menu Select [System]		Select Option -System -Extensions -Lines
Scroll down and select [Class Codes]	Scroll	Select Option -Class Codes -Reset Options -Set v24 Baud Rate
Select the Table which is to be programmed		Select Table -Table 2 -Table 3 -Allowed Table/Restricted Table
Enter Index 01 – 50	W	Enter Index 01 - 50 - Enter the number or code you wish to bar here
May be Existing or New Index	XX	-Exit
Select Confirm to Complete the Set-Up  [See Note Below for 'ANY' Option]		Select Option -Any -Confirm -Change

**Note:** Each entry restricts or allows one number or range of numbers. A wildcard may be used 'ANY' (i.e. 403 X would bar calls to numbers between 403-1 and 403-0.

## Assigning rules to Extensions

Instruction	Action	Menu Display	
From the System Programming Sub Menu Select [Extension]		Select Option -System -Extensions -Lines	
Scroll down and select [Restriction Classes]		Select Option -Name Programming -Restriction Classes -Tone Protect	
Select Time for rule to be applied Day or Night		Select Option - Day Class of Service - Night Class of Service - Exit	
Select the Class Rule to be applied Class 1 to 6		Select Option -Class 1 Class 4Class 2 Class 5Class 3 Class 6- Exit-	
Select the Extensions to which this rule applies		Class X day/night -Ext 20 Ext 23Ext 21 Ext 24Ext 22 Ext 25-	
		[To Select an extension(s) select the diamond next to it]	

Note: You may apply the same rule to multiple extensions.

You may apply multiple rules to the same extension.

You may exit the menu at any time and the settings will be saved.

## Configuring Night & Weekend Service

Instruction	Action	Menu Display
From the System Programming Sub Menu Select [System]		Select Option -System -Extensions -Lines
Scroll down and select [Night Service]	Scroll	Select Option -Night Service -Music on Hold -Line Key Light
Program Night Service On & Off Times [Apply Weekend (if required)]		Select Option - Automatic On Times - Automatic Off Times - Weekend Service
Enter On Times		Select Option -On Time 1 -On Time 2 -Exit
Enter Off Times		Select Option -Off Time 1 -Off Time 2 -Exit
Enter Time to be set and then select Confirm		Set Time [HHMM] - Confirm - Change - Delete

**Note:** You may apply 2 sets of times for the Night Service rules to be applied, typically this will be used for Lunch Time and Out of Office Hours.

Night Service allows you to configure different call routing plans for these time periods.

You may exit the menu at any time and the settings will be saved

## **Changing System Password**

Instruction	Action	Menu Display
From the System Programming Sub Menu Select [System]		Select Option -System -Extensions -Lines
Select [Change Password]		Select Option -Time & Date -Change Password -Programming Position
Enter New Password [xxxx] 4 digit numeric and Confirm		1111 -Confirm -Change -Exit

# **Examining Extension Passwords**

From the System Programming Sub Menu Select [Extension]		Select Option -System -Extensions -Lines
Scroll down and select [Examine Passwords]	Scroll	Select Option -No Call Logging -External Diversions -Examine Passwords
Select the password which you need to view		Select Option -Ext. Lock Password -Voicemail Password -System VM Box
The System VM password is displayed immediately. Select an extension to view it's Password.		Select Extension -Ext 20 Ext 23Ext 21 Ext 24Ext 22 Ext 25-

## Configuring System Voicemail Box

Instruction	Action	Menu Display
From the System Programming Sub Menu Select [Lines]		Select Option -System -Extensions -Lines
Scroll down and select [System VM Box]	Scroll	Select Option -Outgoing Line Priority -PABX Group -System VM Box
Select the Line(s) which are to be answered by the System Answering Machine when it is enabled		System VM Box -Access 1 -Line 1 -Line 2

**Note:** To utilise the Voicemail features on the BT Versatility, you must purchase the optional Voicemail module

## **Enabling System Voicemail Box**

From Extension 20 in idle menu Scroll down and select  [System VM Box]		-Internal call -Redial last number -Saved numbers
Scroll down and select  [System VM Box]	Scroll	-Night service -System VM Box -Divert
Once enabled extension 20 idle menu appears as shown		-System VM box -Internal call -Redial last number

## **Assigning Voicemail Extensions**

**Note:** To utilise the Voicemail features on the BT Versatility, you must purchase and install the optional Voicemail module

Instruction	Action	Menu Display
From the System Programming Sub Menu Select [Extension]		Select Option -System -Extensions -Lines
Scroll down and select [Voice Boxes]	Scroll	Select Option -Individual CLI Stores -System Speed No O/ride -Voice Boxes
Select the Extensions which are to be assigned individual Voicemail Boxes		Select Extension -Ext 20 Ext 23Ext 21 Ext 24Ext 22 Ext 25- [To Select an extension(s) select the diamond next to it ]

## **Assigning Voicemail Capacities**

**Note:** The system assigns a limit of 20 Messages per Voicemail Box, this may be modified if required as follows

From the System Programming Sub Menu Select [System]		Select Option -System -Extensions -Lines
Scroll down and select [System VM Capacity]	Scroll	Select Option -V24 Baud Rate -VM Capacity -Account Codes
Enter the required number of messages allowed per extension		Enter VM Cap. 10-50 -Exit

## **Programming Personal Speed Dials**

Instruction	Action	Menu Display
From the Idle Menu Select the Directory Key	Directory	Directories -Personal Speed Dial -System Speed Dial -Personal Entries -System Entries
Select [Personal Entries]		- Personal Entries
Enter the Speed Dial number index t modify an existing entry or a new ind to create a new entry		Enter SPD Index 01-30 1. Enter Number 2. Enter Name
		3. Confirm

**Note:** Speed Dial Numbers may be entered from any extension, however the entry of System Speed Dial numbers is password protected with the Administrator Password.

# **Programming System Speed Dials**

Instruction	Action	Menu Display
From the Idle Menu Select the Directory Key	Directory	Directories -Personal Speed Dial -System Speed Dial -Personal Entries -System Entries
Select [System Entries]		- Password Requested - Enter Password
Enter the Speed Dial number ind- modify an existing entry or a new to create a new entry		Enter SPD Index 001-500 1. Enter Number 2. Enter Name 3. Confirm
Select the outgoing group (normally the first group)		<ul><li>Outgoing group</li><li>Outgoing group 2 (760)</li><li>Outgoing group 3 (761)</li></ul>

### **Power Fail Operation**

Your *BT Versatility* is provided with a basic power fail mechanism to allow the system to continue operation in power fail situations.

### **Analogue Systems**

For systems with traditional Analogue (PSTN) Lines two extensions on each extension module are connected directly to the first two Network Lines on that module as follows:

Line	Extension
1/2	26/27
5/6	34/35
9/10	42/43
13/14	50/51

### **Digital Systems**

Systems populated with Digital (ISDN) Lines only will not operate in Power Fail mode. These systems MUST be populated with the Optional Battery Back Up unit or an auxiliary uninterruptible Power Supply (UPS)

### **Battery Backup Unit**

The Optional BBU available with the *BT Versatility* will ensure all system configurations can operate to full capacity for a minimum of 1 hour under normal load conditions.

## **Extension Name & Settings**

**Note:** Each Extension on the BT Versatility System may be configured with different settings. This section describes how to change the Extension names and list the key settings that may be configured. Please refer to the full User Manual for further instruction if required.

Instruction	Action	Menu Display
From the System Programming Sub Menu Select [Extension]		Select Option -System -Extensions -Lines
Select [Name Programming]		Select Option -Name Programming -Restriction Classes -Tone Protect
Select the required Extension and enter the name required		Select Extension -Ext 20 Ext 23Ext 21 Ext 24Ext 22 Ext 25-

### **Additional Extension Settings**

See the table below for a full range of settings. The following parameters may be also be set on an extension by extension basis. Refer to the full 'User Manual' for detailed programming instructions if required.

#### 25 Hz

This allows the ringing frequency to be changed from 25 to 50 Hz. The default setting is 25Hz however some older phone equipment may require 50 Hz for ringing this setting should only be applied if a telephone does not ring correctly at 25 Hzv

#### 3.1 kHz Extension

Allows an outgoing call to be set for 3.1Khz minimum bandwidth. It is advisable to set this for extensions equipped with a Fax or Modem

#### **Extension Disconnect**

Removes an unpopulated extension from all ring maps

#### Hot Line

Allows an extension to be set to call a pre-programmed number when the extension goes off hook. Typically used for unsupervised reception areas or fax machines

#### Individual CLI Stores

The administrator can decide which extensions have individual CLI stores

### **Key Pad Feedback**

Allows the keypad tones to be switched on/off on an extension by extension basis.

### Manager/Secretary

Allows specific features to be mapped between a manager and secretary for improved functionality

### No Call Logging

Prevents calls to or from this extension from being stored in the system call logging information

#### **External Diversions**

This prevents or allows extensions from setting up diverts externally and also prevents an extension from making dual trunk calls, such as External Transfer, Conference or Consultation

#### **Open Door Restriction**

An extension can be restricted from Opening the Door if a remote door opening system is installed

### Page Protect

Removes an extension from the paging group

#### Permanent CLIR

Allows an extension to be set so that it never sends the CLI number when making an outgoing call (CLIR)

#### Permanent COLR

Allows an extension to be set so that it never shows the CLI number during a connected incoming cal (COLR)

#### Port Swapping

Allows 2 extensions to be swapped on the system for administration or programming purposes

#### Restrict use of PA

Prevents an extension from accessing the PA System if connected to the system

#### Reverse Cadence

Allows the administrator to swap the ringing cadence used for internal and external calls

### Set Restriction Classes

Allows Call Restrictions to be placed on an extension by extension basis. Different rules can be applied day and night if required

### Sys Speed Dial O/Ride

Allows an extension to dial a number from the System Store even if that area code is normally barred from that extension

#### Tele-Secretary

Allows the call recipient see who the call is for before answering, this feature is ideal where one secretary answers calls on behalf of several managers

### **Tone Protect**

Allows an extension to be protected from tones at all times

#### Voice Boxes

Allows the administrator decide which extensions have individual Voicemail Boxes

#### **Extension Reset**

You can cancel the following if they have been programmed on your set, Do Not Disturb, Call Divert, Ring Back, Display Messaging, Reminder Call

# Versatility Numbering plan

$\begin{array}{cccccccccccccccccccccccccccccccccccc$	Code	Feature
$ \begin{array}{cccccccccccccccccccccccccccccccccccc$	100- 109	Phantom voice boxes
Third S <sub>0</sub> bus numbering	110 – 117	First S <sub>0</sub> bus numbering
140 - 147         Fourth So numbering           150 - 159         First 10 VoIP Extensions           160 - 169         Second 10 VoIP Extensions           170 - 173         Last 4 VoIP Extensions           180 - 189         Group 1 - 10           190 - 199         Group 11 - 20           20-29         Extensions 1-10           30-39         Extensions 11-20           40-49         Extensions 21 - 30           50 - 51         Extensions 31 and 32           52         Long Line Extension           9         Line Access (Line Group 1)           0         Extension 20           710         Voice module number           711         Retrieving Voice Messages           712         Pick up a parked call           713         Extension Lock on / off           714         Extension Lock Code Programming           715         Voice Call           716         Page All Featurephones           717         External Paging Answer           718         Call Reminder           718*         Cancel Reminder call	120 – 127	Second S <sub>0</sub> bus numbering
150 - 159	130 - 137	Third S <sub>0</sub> bus numbering
160 - 169         Second 10 VoIP Extensions           170 -173         Last 4 VoIP Extensions           180- 189         Group 1- 10           190- 199         Group 11 - 20           20-29         Extensions 1-10           30-39         Extensions 21- 30           50- 51         Extensions 31 and 32           52         Long Line Extension           9         Line Access (Line Group 1)           0         Extension 20           710         Voice module number           711         Retrieving Voice Messages           712         Pick up a parked call           713         Extension Lock on / off           714         Extension Lock Code Programming           715         Voice Call           716         Page All Featurephones           717         External Paging Answer           718         Call Reminder           718*         Cancel Reminder call	140 - 147	Fourth $S_0$ numbering
170 -173       Last 4 VoIP Extensions         180- 189       Group 1- 10         190- 199       Group 11 - 20         20-29       Extensions 1-10         30-39       Extensions 11-20         40-49       Extensions 21- 30         50- 51       Extensions 31 and 32         52       Long Line Extension         9       Line Access (Line Group 1)         0       Extension 20         710       Voice module number         711       Retrieving Voice Messages         712       Pick up a parked call         713       Extension Lock on / off         714       Extension Lock Code Programming         715       Voice Call         716       Page All Featurephones         717       External Paging Answer         718       Call Reminder         718*       Cancel Reminder call	150 - 159	First 10 VoIP Extensions
180- 189         Group 1- 10           190- 199         Group 11 - 20           20-29         Extensions 1-10           30-39         Extensions 21- 30           40-49         Extensions 31 and 32           50- 51         Extensions 31 and 32           52         Long Line Extension           9         Line Access (Line Group 1)           0         Extension 20           710         Voice module number           711         Retrieving Voice Messages           712         Pick up a parked call           713         Extension Lock on / off           714         Extension Lock Code Programming           715         Voice Call           716         Page All Featurephones           717         External Paging Answer           718         Call Reminder           718*         Cancel Reminder call	160 - 169	Second 10 VoIP Extensions
190- 199	170 -173	Last 4 VoIP Extensions
20-29         Extensions 1-10           30-39         Extensions 11-20           40-49         Extensions 21- 30           50- 51         Extensions 31 and 32           52         Long Line Extension           9         Line Access (Line Group 1)           0         Extension 20           710         Voice module number           711         Retrieving Voice Messages           712         Pick up a parked call           713         Extension Lock on / off           714         Extension Lock Code Programming           715         Voice Call           716         Page All Featurephones           717         External Paging Answer           718         Call Reminder           718*         Cancel Reminder call	180- 189	Group 1- 10
50-39 Extensions 11-20 40-49 Extensions 21- 30 50-51 Extensions 31 and 32 52 Long Line Extension 9 Line Access (Line Group 1) 0 Extension 20 710 Voice module number 711 Retrieving Voice Messages 712 Pick up a parked call 713 Extension Lock on / off 714 Extension Lock Code Programming 715 Voice Call 716 Page All Featurephones 717 External Paging Answer 718 Call Reminder 718* Cancel Reminder call	190- 199	Group 11 - 20
40-49 Extensions 21- 30  50- 51 Extensions 31 and 32  52 Long Line Extension  9 Line Access (Line Group 1)  0 Extension 20  710 Voice module number  711 Retrieving Voice Messages  712 Pick up a parked call  713 Extension Lock on / off  714 Extension Lock Code Programming  715 Voice Call  716 Page All Featurephones  717 External Paging Answer  718 Call Reminder  718* Cancel Reminder call	20-29	Extensions 1-10
50- 51 Extensions 31 and 32  52 Long Line Extension  9 Line Access (Line Group 1)  0 Extension 20  710 Voice module number  711 Retrieving Voice Messages  712 Pick up a parked call  713 Extension Lock on / off  714 Extension Lock Code Programming  715 Voice Call  716 Page All Featurephones  717 External Paging Answer  718 Call Reminder  718* Cancel Reminder call	30-39	Extensions 11-20
Long Line Extension  Line Access (Line Group 1)  Extension 20  Voice module number  Retrieving Voice Messages  Pick up a parked call  Extension Lock on / off  Extension Lock Code Programming  Voice Call  Page All Featurephones  External Paging Answer  Call Reminder  Cancel Reminder call	40-49	Extensions 21- 30
Line Access (Line Group 1)  Extension 20  Voice module number  Retrieving Voice Messages  Pick up a parked call  Extension Lock on / off  Extension Lock Code Programming  Voice Call  Page All Featurephones  External Paging Answer  Call Reminder  Cancel Reminder call	50- 51	Extensions 31 and 32
0 Extension 20 710 Voice module number 711 Retrieving Voice Messages 712 Pick up a parked call 713 Extension Lock on / off 714 Extension Lock Code Programming 715 Voice Call 716 Page All Featurephones 717 External Paging Answer 718 Call Reminder 718* Cancel Reminder call	52	Long Line Extension
710 Voice module number 711 Retrieving Voice Messages 712 Pick up a parked call 713 Extension Lock on / off 714 Extension Lock Code Programming 715 Voice Call 716 Page All Featurephones 717 External Paging Answer 718 Call Reminder 718* Cancel Reminder call	9	Line Access (Line Group 1)
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712 Pick up a parked call  713 Extension Lock on / off  714 Extension Lock Code Programming  715 Voice Call  716 Page All Featurephones  717 External Paging Answer  718 Call Reminder  718* Cancel Reminder call	710	Voice module number
713 Extension Lock on / off 714 Extension Lock Code Programming 715 Voice Call 716 Page All Featurephones 717 External Paging Answer 718 Call Reminder 718* Cancel Reminder call	711	Retrieving Voice Messages
714 Extension Lock Code Programming 715 Voice Call 716 Page All Featurephones 717 External Paging Answer 718 Call Reminder 718* Cancel Reminder call	712	Pick up a parked call
715 Voice Call 716 Page All Featurephones 717 External Paging Answer 718 Call Reminder 718* Cancel Reminder call	713	Extension Lock on / off
716 Page All Featurephones 717 External Paging Answer 718 Call Reminder 718* Cancel Reminder call	714	Extension Lock Code Programming
717 External Paging Answer 718 Call Reminder 718* Cancel Reminder call	715	Voice Call
718 Call Reminder 718* Cancel Reminder call	716	Page All Featurephones
718* Cancel Reminder call	717	External Paging Answer
	718	Call Reminder
719 Return to call placed on system hold	718*	Cancel Reminder call
	719	Return to call placed on system hold

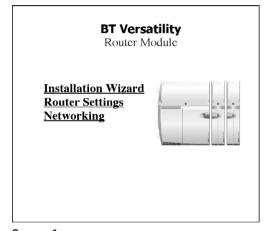
Code	Feature
720	Call to a PA amplifier
721	Transfer for Remote maintenance
R 722	Forward Recall analogue lines
723	Log in / Log out of Hunt groups
724	CLIR on an individual call for a standard telephone
725	Tone protection
726	Call Pick Up external
727	Call Pick Up Group
728	Keypad protocol programming on a programmable key
729	Display messaging
731	Operate the doorstrike
732	Call Divert All Calls
733	Call Divert on Busy
734	Call Divert on No Answer
735	Call Divert - Follow Me
736	Do not Disturb Set / cancel
737	System Voicemail box on/off
738	Night Service on / off
739	Phone Reset
7401 - 7430	Personal speed dial Recall
7501 - 7530	Personal Speed Dial Programme
760 - 769	Line Groups 2 - 11
77	Last number Redial
781- 785	Saved numbers Redial
791	Account Codes
792	Group Divert All Calls
793	Group Divert on Busy
794	Group Divert on No Answer
795	Page all

Code	Feature
8001 - 8500	System speed dials
R	Call hold (Standard Phone)
R1	Return and release in two call handling
R2	Return and hold in two call handling
R3	Call Conference
R5	Ring back
R8	Forced call waiting
R 712	Call park
R725	Tone protection

### Configuring the Internet Module

This section describes how to configure basis Network Settings on the Internet Module to enable you to connect to the Internet, and to an ISDN or ADSL Internet Service, assuming that you accept all default Internal Network Settings. Please refer to the Internet Module User Manual provided on the enclosed CD-ROM if you need to configure additional options on the Internet Module.

- When the Internet Module is installed and running run the Wizard tool on a PC connected to the system via the V.24/Serial Port Interface.
- When you run the application Screen 1 will be displayed.
   From this screen Select the 'Installation Wizard'



Screen 1

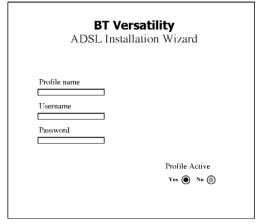
In the next screen displayed (Screen 2), select either ISDN or ADSL depending on the type of connection you have to the Internet.

### **ADSL Service**

Ensure the Internet Module is connected to an ADSL Modem that is working correctly with the ADSL Service.

- Set Profile Name (<20 characters)
- Set Username
- Set Password
- Enable the Profile

The service is now configured.



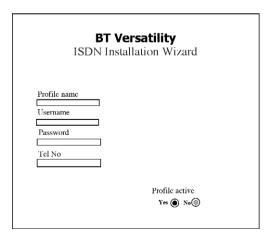
Screen 2

### **ISDN Service**

Ensure the ISDN Lines are connected and working through the BT Versatility System.

- Set Profile Name (<20 characters)
- Set Username
- Set Password
- Set the Phone Number of the ISP
- Enable the Profile

The service is now configured.

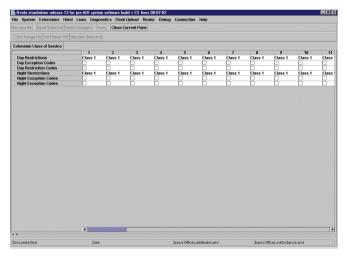


Screen 3

### BT Versatility Wizard Management Tool

The *BT Versatility* Wizard Management Tool enables the system administrator to program and modify system configuration through a simple User Interface. The application contains extensive Help Files that will guide you through key system settings. *BT Versatility* Wizard is installed from the CD-ROM provided with your *BT Versatility* System.

- The application may be run at any time by inserting the CD-ROM and selecting Start/Programs/*BT Versatility* Wizard in the Start Menu on the PC.
- The Administrator's PC must be connected to the *BT Versatility* using the supplied Communications cable between the serial port on the PC and the *BT Versatility*.
- When the application is running you must establish a connection to the BT Versatility by choosing: Connection / Connect



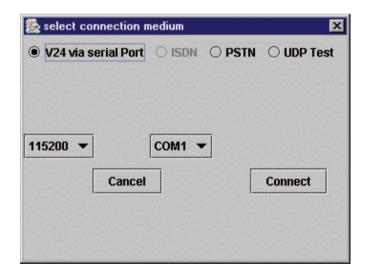
In the menu options select the settings as shown (using the assigned Comport on the PC).

Once the connection is established you will view information live on the system.

All available settings may be modified or updated without affecting calls in progress on the system.

Once a setting is modified you must SEND this to the *BT Versatility*. This may be done by:

- Selecting 'Send Changes' to send all updated fields
- Highlighting particular fields and selecting 'Send Selected'





### Offices worldwide

The telecommunications services described in this publication are subject to availability and may be modified from time to time. Services and equipment are provided subject to British Telecommunications ple's respective standard conditions of contract. Nothing in this publication forms any part of any contract.

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Connections that get results.