

FW3870 User's Manual

(Product Guide)

Version 4.14

April 13, 2012



Class A Digital Device (industrial & commercial environment)

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to CE and FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

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About This Document

This document is prepared for users of FW3870 supplied by Seyeon Tech Co., Ltd. It is assumed that the users are familiar with Microsoft Windows operating systems and Web browsers such as Internet Explorer. It is also assumed that the users are well aware of how to install and use the network equipment such as LAN, Hub, router, and having basic knowledge of network terminologies. If you have any questions regarding network installations, please contact your network equipment vendor or network administrator or Internet service providers.

For updated contents, detailed features and other applications from Seyeon Tech, please refer to the user's manual in CD-ROM provided with the product you purchased, or visit Seyeon Tech's Internet homepage at <http://www.flexwatch.com/>.

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Technical Support

For technical support call, email, or visit our web site.

Telephone: +82-2-2192-6840~1

Email: sales@flexwatch.com

Web site: <http://www.flexwatch.com> or <http://www.seyeon.co.kr>

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1. Product Overview

1.1. FW3870

FlexWATCH® 3870 is 1ch network video server which transmits digital images captured by Analog CCD camera over IP(Internet Protocol) network.

It can transmit up to 30fps@D1 over the existing network. You can monitor video of FW3870 through web browser(ie. MS Internet Explorer), if FW3870 is connected to network. FW3870 supports video compression both MJPEG and H.264 simultaneously so that user can choose appropriate video compression for the purpose. For both MJPEG and H.264, FW1174 provides 6 levels of video quality.

FW3870 server is state-of-the art device and leads new generation of monitoring and security solution.



Picture 1 : FW3870

1.2. Key Features

- Standalone device with a built-in web server
- 10M/100M/1000M Auto-Sensing Ethernet
- Configuration and control device through Web browser
- Max 120 fps transmission speed on TCP/IP network
- Compressed audio transmission for each of 8 channels
- Audio decoding for one channel
- Support Dynamic IP network by IPCCTVDNS Server
- Support various PTZ (Pan/Tilt/Zoom) devices
- Support Sensor Input, Digital Output
- Support Transparent Mode
- Encryption function by user authentication
- Image transmission via FTP and Email
- Provide 8-Channel analog quad outputs

1.3. Technical Specification

Hardware	32bit Embedded CPU Flash 8Mbytes /SDRAM: 128Mbytes Linux version 2.6.24.4 operating system Battery backed up real-time clock
Video compression	MJPEG H.264
Resolution	NTSC: 704x480,704x240,352x240,176x112 PAL: 704x576,704x288,352x288,176x144
Frame rate (each channel)	Up to 120 fps@D1
Video Streaming	MJPEG and H.264 Dual Streaming (Simultaneously) Controllable frame rate and bandwidth
Image setting	Compression levels: 6 (MJPEG/H.264) Color: color, black & white
Transmission	Performance(1000Base-T / LAN) Trans: Up to 120fps(NTSC)/100fps (PAL) when 8channels at D1
Voice	4bit G.723, Sampling rates 8KHz Mono Audio 8ch in & 1ch out
LAN interface	10/100/1000BaseT Ethernet auto sensing
Alarm I/O Interface	4x2 Photo-coupled inputs and 4 Relay output
Video Input	8 Channel Composite Video Input
Quad Output	1 Channel Quad Composite Video Output
Serial Interface	COM Port: RS-232 AUX Port: RS-485/RS-422 COM ports for console, serial input/output device and AUX ports for PTZ or other RS485/422 device Max Baudrate: 115200 bit/s
Security features	Multi user level protection for camera access, PTZ, Alarm I/O
Advanced Service	Up to 5.6M memory for Pre/Post alarm buffer e-mail, FTP, IP notification, Alarm Notification to e-mail, CGI Call by event or schedule
Built-in Motion detections	Accuracy: 12x12=144 blocks Motion Sensitivity : -100 ~ 100 : 100 is hypersensitive
PTZ & UART Control Support	PTZ and UART device control through serial port (RS-232/RS-485) (Support protocols from Pelco "P"& "D"protocol, Vicon V1311RB, Samsung PTZ, Honeywell PTZ and X10 Epson Printer)
Others	Time stamp on Video Transmit External data(ex. POS) transfer with Video IP notification by e-mail
Management	Configurable by serial, web or telnet Remote system update via telnet, FTP OR web browser.
Developer support	Provides HTTP CGI API ActiveX control development kit

PWR Supply	SMPS Input: 100~240VAC, 1.5A Output: DC 12 Volt, 3 A, SMPS
PWR Consumption	DC 12Volt Max or Peak: 0.8 A Normal : 0.7 A
Operating Environment	Temperature : 32°~ 122°F (0°~ 50°C) Humidity : 20 ~ 80% RH(non-condensing)
Miscellaneous	Work with Smart NVR(CMS software) Dynamic IP support through IPCCTVDNS Server
Users	128 simultaneous users
Installation, management and maintenance	Installation CD and web-based configuration Firmware upgrades over HTTP, telnet or FTP, firmware available at homepage
Video access from Web browser	Video access from Web browser
Minimum Web browsing requirements	Pentium 4, 2 GHz, 2GB(RAM) or higher Video Card: 256MB RAM, 1024x768 resolution or higher 100Mbps Network Adaptor or faster Windows XP Pro or later Internet Explorer 6.x or later
System integration support	Powerful API for software integration available at http://www.flexwatch.com , including Simple Viewer API, FlexWATCH Control SDK, event trigger data in video stream, embedded scripting and access to serial port peripherals over HTTP/TCP User can be installed user program daemon for event notification or sending image. Embedded operating system: Linux 2.6
Supported protocols	HTTP, TCP/IP, FTP, Telnet, RARP, PPPoE, PAP, CHAP, DHCP, NTP, SMTP client
Approvals	KCC FCC : Class A CE : Class A RoHS
Dimensions (HxWxD) and weight	280(W) x 224(D) x 44(H) (in mm) About 1.40kg without power supply.

** All specifications are subject to change without prior notice.*

Table 1 : FW3870 Data Sheet

1.4. FW3870 Packing List




FW3870	1 EA	
Power Supply (Power Cable & SMPS DC12V 5A Adapter)	1 EA	
CD (User's Manual, IP Installer and etc)	1 EA	

Table 2 : FW3870 Packing List

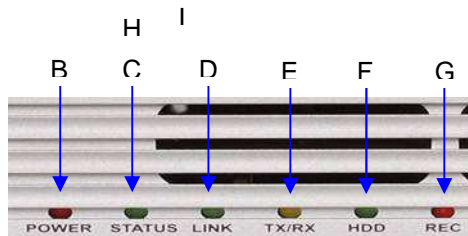
Note: Please make sure all the listed items are included in the package. For any missing items, please contact your local distributor.

2. Product Description

2.1. FW3870 Front View



Picture 2 : FW3870 Front View



Picture 3 : Enlarged Front LED

	Name	Description
A	Power On/Off Switch	This switch is used to turn FW3870 On or Off.
		Note: Never turn off during formatting the HDD because it may cause a severe damage to it.
B	POWER LED	This red LED is lit during FW3870 is powered on.
C	STATUS LED	Shows the operating status of FW3870. It goes green when it enters into normal operation after powered on and booting process.
D	LAN LINK LED	Indicates the connection status of LAN connector. It goes green when a physical connection is properly made to the LAN port.
E	LAN(Tx/Rx) LED	Blinks green when there is any data activity on the LAN port.
F	HDD LED	Not supported for FW3870.
G	RECORDING LED	Not supported for FW3870.
H	USB port	USB port (reserved for future use)
I	Factory Default Switch	Restore the factory default setting for FW3870. Keep pressing this button for 5 seconds after a system boot up.

Table 3 : FW3870 Front Panel

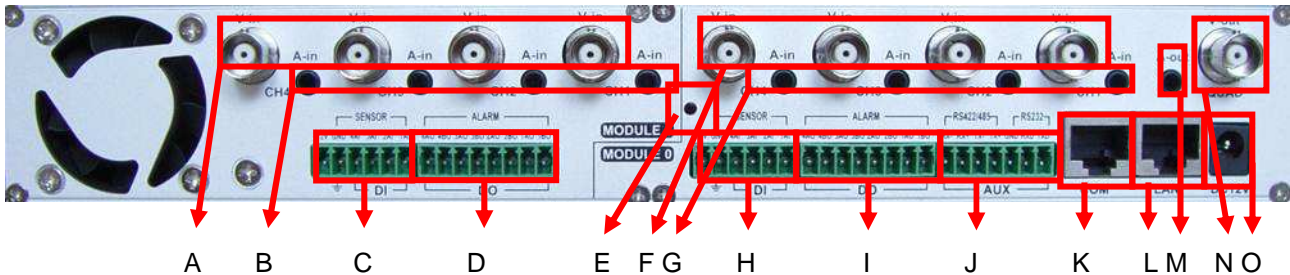
Beep Sound Description

	Name	Description
1	Power ON	One short beep if boot-up is started normally.
2	System Ready	Two short beeps if boot-up is finished normally.

Table 4 : FW3870 Beep Sound

2.1. FW3870 Rear View

Picture 4 : FW3870 Rear View



Note: FW3870 is made up of 2 modules(module 0 and module 1) each have inputs for 4 cameras and outputs for 4 cameras, 4 DI and 4 DO ports.

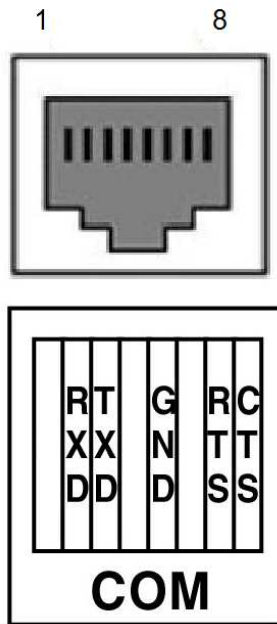
	이름	설명
A	Mod1, Video In 1	BNC cable port for Video input of number 1 camera of Module 1.
	Mod1, Video In 2	BNC cable port for Video input of number 2 camera of Module 1.
	Mod1, Video In 3	BNC cable port for Video input of number 3 camera of Module 1.
	Mod1, Video In 4	BNC cable port for Video input of number 4 camera of Module 1.
B	Mod1, Audio In 1	Stereo cable port for Audio input of number 1 camera of Module 1. (3.5mm Audio Jack)
	Mod1, Audio In 2	Stereo cable port for Audio input of number 2 camera of Module 1.
	Mod1, Audio In 3	Stereo cable port for Audio input of number 3 camera of Module 1.
	Mod1, Audio In 4	Stereo cable port for Audio input of number 4 camera of Module 1.
C	Mod1/DI	Signal input ports for sensor and contact for Module 1
D	Mod1/DO	Signal output ports for alarm and light for Module 1
E	Ground	Ground connection port
F	Mod0, Video In 1	BNC cable port for Video input of number 1 camera of Module 0.
	Mod0, Video In 2	BNC cable port for Video input of number 2 camera of Module 0.
	Mod0, Video In 3	BNC cable port for Video input of number 3 camera of Module 0.
	Mod0, Video In 4	BNC cable port for Video input of number 4 camera of Module 0.
G	Mod0, Audio In 1	Stereo cable port for Audio input of number 1 camera of Module 0. (3.5mm Audio Jack)
	Mod0, Audio In 2	Stereo cable port for Audio input of number 2 camera of Module 0.
	Mod0, Audio In 3	Stereo cable port for Audio input of number 3 camera of Module 0.
	Mod0, Audio In 4	Stereo cable port for Audio input of number 4 camera of Module 0.
H	Mod0/DI	Signal input ports for sensor and contact for Module 0.

I	Mod0/DO	Signal output ports for alarm and light for Module 0.
J	AUX	RS-422/485 Ports for PTZ, UART-Out/In (PTZ must be connected to AUX port only)
K	LAN	LAN Port for 10/100/1000M Base T Auto Sensing
L	COM	RS-232 Ports for Serial Input Device, Modem & Console
M	Audio Out	1 Audio Output port
N	Video Mux Out	Video output port for Multiplexed View
O	Power	DC 12V 3A

Table 5 : FW3870 Rear Panel

2.1.1. COM Port Description

The picture below shows how to wire the COM port connector pins when configuring the FW3870 with console. Each signal should be wired to the correct pin as shown in the picture. It is a common practice to use only RXD, TXD, and GND signals for RS-232 functionality. If FW3870 needs to be connected a computer through RS-232, then RXD and TXD pin may need to be cross-wired.



Picture 5 : COM Port Description

3. FW3870 Installation and Basic Setup

3.1. Before Installation

- Read carefully User's Manual.
- Check User's Network (IP Address, Network Mask and default gateway)
- Secure IP address for FW3870.

3.2. Factory Default Settings

The following table shows the factory default condition. Please refer to this when you need to change the values on admin menu.

	Factory Default
Admin ID	root
Admin password	root
IP address	10.20.30.40
Network mask	255.255.255.0
Gateway	10.20.30.1

Table 5 : Factory Default

Note: Factory default Admin ID and Password are all lower case letters. You can change the password with Capital letters.

3.3. Installing FW3870

For installation of FW3870, please follow the steps below.

1. Place the CCTV cameras in place and connect power supplies.
2. Connect the video output ports of analog CCTV cameras to the video-in ports of FW3870.
3. Connect the FW3870 to the Internet cable through the LAN port.
4. Connect the power supply of FW3870.

After that, you need to follow the steps below.

- Network Configuration: Refer to "IP Installer User's Manual"
- Camera Configuration: Refer to "FlexWATCH Admin Menu User's Manual"
- Service Configuration: Refer to "FlexWATCH Admin Menu User's Manual"