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# WARRANTY INFORMATION

#### SERVICE INSTRUCTIONS

- 1. DO NOT attempt to repair or adjust any electrical or mechanical functions on this unit. Doing so will void the warrantv
- 2. If you have any questions regarding this unit's operation or believe any repair is necessary, please write to our Consumer Service Department.
- If you need to exchange the unit, please return it in its original carton, with a sales receipt, to the store where you purchased it. If you are returning the unit more than 30 days after the date of purchase, please see the enclosed warranty.
- 4. If you have any other questions or comments, see our correspondence below or visit our website at www.holmesproducts.com.

SUNBEAM PRODUCTS, INC. D/B/A JARDEN CONSUMER SOLUTIONS 303 NELSON AVENUE NEOSHO, MO 64850

For your own records, staple or attach your sales receipt to this manual. Also, please take a moment to write the store name/location and date purchase below.

#### STORE NAME:

LOCATION: DATE PURCHASED:

(STAPLE RECEIPT HERE)

#### © 2007 Sunbeam Products, Inc. d/b/a Jarden Consumer Solutions, All Rights Reserved.

JCS disclaims all other warranties, conditions or representations, express, implied, statutory or otherwise. JCS shall not be liable for any damages of any kind resulting from the purchase, use or misuse of, or inability to use the product including incidental, special, consequential or similar damages or loss of profits, or for any breach of contract, fundamental or otherwise, or for any claim brought against purchaser by any other party. Some provinces, states or jurisdictions do not allow the exclusion or limitations of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from province to province, state to state or jurisdiction to jurisdiction.

WARRANTY INFORMATION

**6 YEAR LIMITED WARRANTY** 

Sunbeam Products, Inc. d/b/a Jarden Consumer Solutions or if in Canada, Sunbeam Corporation (Canada) Limited doing business as Jarden Consumer Solutions (collectively "JCS") warrants that for a period of six years from the date of purchase, this product will be free from defects in material and workmanship. JCS, at its option, will repair or replace this product or any component of the product found to be defective during the warranty period. Replacement will be made with a new or remanufactured product or component. If the product is no longer available, replacement may be made with a similar product of equal or greater value. This is your exclusive warranty. Do NOT attempt to repair or adjust any electrical or mechanical functions on this product. Doing so will void this warranty.

This warranty is valid for the original retail purchaser from the date of initial retail purchase and is not transferable. Keep the original sales receipt. Proof of purchase is required to obtain warranty performance. JCS dealers, service centers, or retail stores selling JCS products do not have the right to alter, modify or any way change the terms and

This warranty does not cover normal wear of parts or damage resulting from any of the following: negligent use or

misuse of the product, use on improper voltage or current, use contrary to the operating instructions, disassembly, repair or alteration by anyone other than JCS or an authorized JCS service center. Further, the warranty does not cover: Acts of God, such as fire, flood, hurricanes and tornadoes.

JCS shall not be liable for any incidental or consequential damages caused by the breach of any express, implied or

Except to the extent prohibited by applicable law, any implied warranty or condition of merchantability or fitness for a particular purpose is limited in duration to the duration of the dura

#### How to Obtain Warranty Service

conditions of this warranty.

statutory warranty or condition.

What are the limits on JCS's Liability?

In the U.S.A.

If you have any question regarding this warranty or would like to obtain warranty service, please call 1-800-546-5637 and a convenient service center address will be provided to you.

In Canada

If you have any question regarding this warranty or would like to obtain warranty service, please call 1-800-546-5637 and a convenient service center address will be provided to you.

In the U.S.A., this warranty is offered by Sunbeam Products, Inc. d/b/a Jarden Consumer Solutions located in Boca Raton, Florida 33431. In Canada, this warranty is offered by Sunbeam Corporation (Canada) Limited doing business as Jarden Consumer Solutions, located at 20 B Hereford Street, Brampton, Ontario L6Y 0M1. If you have any other problem or claim in connection with this product, please write our Consumer Service Department. **PLEASE DO NOT RETURN THIS PRODUCT TO ANY OF THESE ADDRESSES OR TO THE PLACE OF PURCHASE.** 

#### 9100020008647

HQH30707EM2

**Printed In China** 

### HEAT **SAFE** PROTECTION

Tested Beyond UL Standards



## **Owner's Guide HQH307**





# **Tower Quartz** Heater

# PLEASE READ AND SAVE THESE IMPORTANT INSTRUCTIONS

# PLEASE READ AND SAVE THESE **IMPORTANT SAFETY INSTRUCTIONS**

Thank you for purchasing this Holmes<sup>®</sup> product. We understand the value of quality and are committed to making superior products that stand the test of time. We trust this product will exceed your expectations of quality and reliability. We hope that you enjoy this product and will consider purchasing another Holmes® product in the future.

To see our full product line or if you have any questions or comments about this product, please visit our website at: www.holmesproducts.com.

When using electrical appliances, basic safety precautions should always be followed to reduce the risk of fire, electric shock, and injury to persons, including the following.

- Read all instructions before using the appliance.
   To avoid fire or shock hazard, plug the appliance directly into a 120V AC electrical outlet.
   The heater is hot when in use. To avoid burns, DO NOT let bare skin touch hot surfaces. If provided, use handles when moving this heater. Keep combustible materials, such as furniture, pillows, bedding, papers, clothes, and curtains at least 3 ft (0.9 m) from the front of the heater and keep them away from the cides and card. sides and rear.
- 4. DO NOT run cord under carpetina. DO NOT cover cord with throw rugs, runners, or the like. Arrange cord away from traffic area and where it will not be tripped over.
- This heater is not intended for use in bathrooms, laundry areas and similar indoor location. NEVER locate heater where it may fall into a bathtub or other water container.
- 6. Extreme caution is necessary when any heater is Content to the content is necessary when any neater is used by, or near children or invalids, and whenever the heater is left operating and unattended.
   Always unplug the heater when not in use.
   When unplugging, be sure to pull by the plug and not the cord.

- 9. DO NOT insert or allow foreign objects to enter any ventilation or exhaust opening as this may cause an electric shock or fire, or damage the heater. 10. DO NOT operate heater with a damaged cord or
- plug, or after the heater malfunctions, has been dropped or damaged in any manner. Return appliance to manufacturer for examination, electrical
- appliance to manufacturer for examination, electrical or mechanical adjustment, or repair.
  11. A heater has hot and arcing or sparking parts inside. DO NOT use it in areas where gasoline, paint, or flammable liquids are used or stored.
  12. Use appliance only for intended household use as described in this manual. Any other use not recommended by the manufacturer may cause fire, electricationals. electric shock, or injury to persons. The use of attachments not recommended or sold by the manufacturer may cause hazards.
- DO NOT use outdoors.
   13. DO NOT use outdoors.
   14. To prevent a possible fire, DO NOT block air intakes or exhaust in any manner. DO NOT use on soft surfaces, like a bed, where openings may become blocked.
   15. To disconnect heater, turn controls to OFF, then remove plug from outlet.
   14. Autor the use of an outlet.
- Avoid the use of an extension cord because the extension cord may overheat and cause a risk of fire. However, if you have to use an extension cord, the cord shall be No. 14 AWG minimum size and rated not less than 1875 watts. 17. If the heater will not operate, see specific instructions
- on Auto Safety Shut-off.
- on Auto Safety Shut-off.
  18. DO NOT attempt to repair or adjust any electrical or mechanical functions on this unit. Doing so will void your warranty. The inside of the unit contains no user serviceable parts. All servicing should be performed by qualified personnel only.
  19. Discontinue use if plug or outlet is hot. It is recommended that the outlet be replaced if plug or outlet is hot to touch.

PLEASE READ AND SAVE

# THESE IMPORTANT SAFETY **INSTRUCTIONS**

**NOTE:** When the heater is turned on you may notice vibration/noise coming from the grill and the interior auartz tubes. PLEASE NOTE THAT THIS IS NORMAL AND SAFE OPERATION. Once the guartz heating element has warmed up, the vibration/noise will go gway.

#### **TECHNICAL SPECIFICATIONS**

- Wattage: 1500W (+5%-15%)
- Working voltage: 120V AC/60Hz

#### **AUTO SAFETY SHUT-OFF WITH INSTANT TIP-OVER PROTECTION**

This heater is equipped with a patented, technologically-advanced safety system that requires the user to reset the heater if there is a potential overheat situation. When a potential overheat temperature is reached, the system will automatically shut the heater off. It can only resume operation when the user resets the unit.

#### To Reset the Heater:

- 1. Turn the Heat Control to the OFF (O) position.
- 2. Wait 15 minutes for the unit to cool down.
- 3. Push the reset button on the backside of the unit and operate normally.

#### Tip-Over Shut Off:

When the unit is accidentally knocked over, it will instantly shut off. To reset, simply place the heater in an upright position.

#### MAXFLOW™ FAN SYSTEM

The patented MaxFlow™ Fan system incorporates a top mounted fan and internal shroud to provide maximum heat dispersion. The Maxflow™ Fan system is activated by using the Mode Control Knob. It delivers a combination of instant, penetrating warmth in the immediate area, as well as forcing the heat out for entire room covergae.

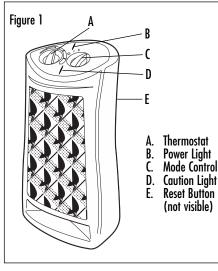
#### **PRE-OPERATING INSTRUCTIONS**

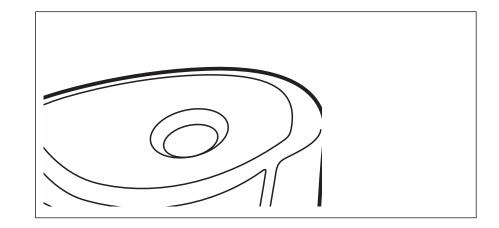
FEATURES - OPERATIONS

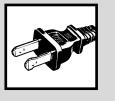
- 1. Carefully remove your heater from the box. (Please save the carton for off-season storage.)
- 2. Make sure the unit is in the OFF position before
- plugging the heater into the outlet. Avoid overloading your circuit by not using other high wattage appliances in the same outlet. At 1500 watts, this unit draws 12.5 amps. 3 **NOTE:** This unit is for FLOOR USE ONLY.

#### **OPERATING INSTRUCTIONS**

- 1. For heater operation, please set the Thermostat all the way to HI. (See Figure 1 and 2)
- 2. Turn the Mode Control to desired heat setting (LO (I) for 750W or HI (II) for 1500W).
- 3
- The Power Light will remain lit during operation.
   Caution light illuminates in an overheat situation.







THIS APPLIANCE HAS A POLARIZED PLUG (one blade is wider than the other). To reduce the risk of electric shock, this plug is intended to fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install the proper outlet.

DO NOT ATTEMPT TO MODIFY THIS PLUG OR DEFEAT THIS SAFETY FEATURE IN ANY WAY.

# FEATURES - OPERATIONS CLEANING/MAINTENANCE

#### SETTING THE THERMOSTAT

1. You need to set thermostat on HI to start heater (See Figure 1 and 2). Allow heater to operate and warm up the room.

- 2. When the desired temperature/comfort level is reached, lower the thermostat setting until the
- fan/heater stops operating.The control will now automatically maintain the preset temperature level by turning the heater ON and OFF. **NOTE:** It is normal for the heater to cycle ON and OFF as it maintains the preset temperature. To prevent the unit from cycling, you need to raise the thermostat settina.

### **CLEANING/MAINTENANCE**

#### **During Season Care:**

the unit

Always unplug the heater, before moving or cleaning. 1. Carefully wipe the unit with a soft, damp cloth. Please be very cautious near the motor and heating

2. NEVER use abrasive or flammable solvents to clean

3. After cleaning, be sure to completely dry the unit with a cloth or towel.

#### After Season Care:

- Store heater in a cool, dry location.
- 2. The manufacturer recommends that you store the unit in its original carton.

#### TROUBLESHOOTING

#### If your heater fails to operate:

- Make sure the electrical outlet or circuit breaker is working.
- Check for obstructions. If you find an obstruction turn the heater OFF, and unplug the unit. Carefully remove the obstruction and follow the reset instructions.
- The temperature may be set too low. Turn the thermostat knob clockwise until the heater restarts.
- Make sure selector is in LO (I) or HI (II) setting.

Please DO NOT attempt to open or repair the heater. Please see the Warranty for Service Instructions.