

TIMER OPERATION

ON/OFF timer operation set

- 1) When the unit is on press the timer button once to start timer off function and "1" will be shown on the display ,every press of this button increases the AUTO-OFF time by 1 hour(24 hours at most), when the time accumulates to 24, press timer button again the air conditioner will quit timer function.
- 2) When the unit is off, press the timer button once to start timer on function and "1" will be shown on the display ,every press of this button increases the AUTO-ON time by 1 hour(24 hours at most), when the time accumulates to 24, press timer button again the air conditioner will quit timer function.
- 3) The display of AUTO-ON/OFF time will be decreased by one hour.

ON/OFF timer operation cancellation

If you want timer operation cancelled, when the time of timer accumulates to 24, press timer button again the air conditioner will quit timer function, then the time and "hours on" or "hours off" disappear on the remote controller display or you can also press the CANCEL button to quit timer function.

NOTICE:

- 1.TIMER ON/OFF operation must be set again after a power failure.
- 2.Once the AUTO-ON/OFF time is fixed, if you want to change it, you should cancel the previous AUTO-ON/OFF timer operation.
- 3.If you press the TIMER button once incautiously after the AUTO-ON/OFF time is fixed, the system will count time anew based on the current display time.



3rd Free Service Coupon (Dry)
within 3rd qtr from the date of purchase

Model No.: _____

Sr.No.: _____

Name: _____

Address: _____

Land Mark if any: _____

Telephone No.: _____

Date of Purchase: _____

Arrival Time: _____ Completion of work: _____

Date: _____

Time.: _____

Technician Signature _____ Customer Signature _____



2nd Free Service Coupon (Wet)
within 2nd qtr from the date of purchase

Model No.: _____

Sr.No.: _____

Name: _____

Address: _____

Land Mark if any: _____

Telephone No.: _____

Date of Purchase: _____

Arrival Time: _____ Completion of work: _____

Date: _____

Time.: _____

Technician Signature _____ Customer Signature _____



1st Free Service Coupon (Dry)
within 1st qtr from the date of purchase

Model No.: _____

Sr.No.: _____

Name: _____

Address: _____

Land Mark if any: _____

Telephone No.: _____

Date of Purchase: _____

Arrival Time: _____ Completion of work: _____

Date: _____

Time.: _____

Technician Signature _____ Customer Signature _____

Please tick ✓ for the Checks carried out and × for the job not carried out

Service 1 2 3				Service 1 2 3				Service 1 2 3			
Air filter cleaned	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Voltage I/P & O/P Checked	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Fan Motor a) speed Check	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Grill Temp. Checked	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Drain System checked	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	b) Noise Check	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Room Temp. Checked	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Brushing of Cooling coil	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	c) Alignment Check	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Amperes Checked	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	General Cleaning & Brushing up	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Grill / Louver / Knobs Checked	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

The Service coupons are utilised in first year, if not utilised then coupons will be expired. Customer to call at Call center to avail 3 preventive services.

VIDEOCON CARE CENTER

■ BUSINESS REPLY CARD

AFFIX
PROPER
POSTAGE
HERE.

NOTE : TO BE HANDED OVER TO THE AUTHORISED SERVICE AGENT AT THE TIME OF COMMISSIONING.

OPERATION MODE ADJUSTMENT

1. AUTO mode

In this mode, the air conditioner can automatically adjust the room temperature to decide the most suitable temperature. At the start of operation, the air conditioner will automatically select the operation mode according to the room temperature. The following table shows the conditions which are set at start up.

Room Temperature (RT)	Cool only type	
	Mode	Initial Setting Temperature
$RT \geq 26^{\circ}\text{C}$	Cool	24 $^{\circ}\text{C}$
$26^{\circ}\text{C} > RT \geq 25^{\circ}\text{C}$		RT-2
$25^{\circ}\text{C} > RT \geq 23^{\circ}\text{C}$	Dry	RT-2
$RT < 23^{\circ}\text{C}$		21 $^{\circ}\text{C}$

2. COOL mode

Press MANUAL SWING button or SWING button to change the air flow direction.

Press FAN SPEED button to change the fan speed of indoor unit.

Press TEMPERATURE ADJUSTMENT button to change the set temperature.

3. DRY mode

In this mode, the air conditioner automatically sets the room temperature and this temperature will not appear on display.

TEMPERATURE ADJUSTMENT button and FAN SPEED button are not functional.

Press MANUAL SWING button or SWING button to change the air flow direction.

4. FAN mode

In this mode, the outdoor unit does not operate. The indoor fan alone operates.

Press MANUAL SWING button or SWING button to change the air flow direction.

Press FAN SPEED button to change the fan speed of indoor unit.

5. HEAT mode(only applied to heat pump type) ☀

Press MANUAL SWING button or SWING button to change the air flow direction.

Press FAN SPEED button to change the fan speed of indoor unit.

Press TEMPERATURE ADJUSTMENT button to change the set temperature.

6. TURBO function (only applied to turbo series) ⚡

This function will make the air conditioner heat or cool quickly and during this period, the noise of the air conditioner will increase. Turbo function can be only started up in heat or cool mode(turbo heating or turbo cooling) otherwise, it can not be started up. When the air conditioner is in cool or heat mode, press turbo button to initiate turbo function, the remote controller displays “ ⚡ ” and the icon of fan speed is “ ☹ ”, meanwhile the air conditioner cannot be controlled by the remote controller. Press turbo button again or start up sleep mode or transit modes to exit turbo function. After exiting turbo function the fan runs at low speed.

7. SLEEP mode 🌙₁₂₃

Normal sleep 🌙

When the air conditioner is in cooling and dry mode, the indoor fan runs at low speed. After one hour of operation the set temperature will increase by 1°C. One hour later, the set temperature will increase by 1°C once more. The unit will then continue operating at 2°C above the set temperature.

When the air conditioner is in heating mode, the indoor fan runs at low speed. After one hour of operation the set temperature will decrease by 2°C. One hour later, the set temperature will decrease by 2°C once more. The unit will then continue operating at 4°C below the set temperature.

Sleep mode 1 🌙₁

When the air conditioner is in cooling and dry mode and $23^{\circ}\text{C} \geq \text{st} \geq 16^{\circ}\text{C}$, during the 3 hours after sleep mode 1 start up, the set temperature will increase by 1°C every hour. The unit will continue operating at 3°C above the set temperature. 8 hours later, the set temperature will decrease 2°C. The unit will then continue operating at this temperature.

VIDEOCON AIR CONDITIONER

CUSTOMER COPY

WARRANTY

Model No. _____ Serial No. _____
Name of Customer _____
Address _____
_____ (PIN) _____
Landmark _____
Phone No (R). _____ (O). _____
Date of Purchase _____
Customer's Signature _____ Dealer's Signature & Stamp _____
Date of Purchase: _____ Purchased from: _____

VIDEOCON AIR CONDITIONER

SERVICE CENTER / SSD COPY

WARRANTY

Model No. _____ Serial No. _____
Name of Customer _____
Address _____
_____ (PIN) _____
Landmark _____
Phone No. Residence _____ Office _____
Date of Purchase _____
Customer's Signature _____ Dealer's Signature & Stamp _____
Date of Purchase: _____ Purchased from: _____

VIDEOCON AIR CONDITIONER

COMPANY COPY

WARRANTY

Model No. _____ Serial No. _____
Name of Customer _____
Address _____
_____ (PIN) _____
Landmark _____
Phone No. Residence _____ Office _____
Date of Purchase _____
Customer's Signature _____ Dealer's Signature & Stamp _____
Date of Purchase: _____ Purchased from: _____

When $24^{\circ}\text{C} \geq \text{st} \geq 27^{\circ}\text{C}$, during the 2 hours after sleep mode 1 start up, the set temperature will increase by 1°C every hour. The unit will continue operating at 2°C above the set temperature. 8 hours later, the set temperature will decrease 2°C , the unit will continue operating at this temperature.

When $28^{\circ}\text{C} \geq \text{st} \geq 31^{\circ}\text{C}$, the unit will operate at the set temperature all along.

When the air conditioner is in heat mode and $18^{\circ}\text{C} \geq \text{st} \geq 16^{\circ}\text{C}$, the unit will operate at the set temperature all along.

When $19^{\circ}\text{C} \geq \text{st} \geq 25^{\circ}\text{C}$, during the 2 hours after sleep mode 1 start up, the set temperature will decrease by 1°C every hour. The unit will continue operating at 2°C below the set temperature. 8 hours later, the set temperature will increase 2°C , the unit will continue operating at this temperature.

When $26^{\circ}\text{C} \geq \text{st} \geq 31^{\circ}\text{C}$, during the 3 hours after sleep mode 1 start up, the set temperature will decrease by 1°C every hour. The unit will continue operating at 3°C below the set temperature. 8 hours later, the set temperature will increase 2°C . The unit will then continue operating at this temperature.

Sleep mode 2 2

When the air conditioner is in cooling and dry mode and $23^{\circ}\text{C} \geq \text{st} \geq 16^{\circ}\text{C}$, during the 3 hours after sleep mode 2 start up, the set temperature will increase by 1°C every hour. The unit will continue operating at 3°C above the set temperature. 7 hours later, the set temperature will decrease 1°C . The unit will then continue operating at this temperature.

When $24^{\circ}\text{C} \geq \text{st} \geq 27^{\circ}\text{C}$, during the 2 hours after sleep mode 2 start up, the set temperature will increase by 1°C every hour. The unit will continue operating at 2°C above the set temperature. 7 hours later, the set temperature will decrease 1°C , the unit will continue operating at this temperature.

When $28^{\circ}\text{C} \geq \text{st} \geq 31^{\circ}\text{C}$, the unit will operate at the set temperature all along.

When the air conditioner is in heat mode and $18^{\circ}\text{C} \geq \text{st} \geq 16^{\circ}\text{C}$, the unit will operate at the set temperature all along.

When $19^{\circ}\text{C} \geq \text{st} \geq 25^{\circ}\text{C}$, during the 2 hours after sleep mode 2 start up, the set temperature will decrease by 1°C every hour. The unit will continue operating at 2°C below the set temperature. 7 hours later, the set temperature will increase 1°C , the unit will continue operating at this temperature.

When $26^{\circ}\text{C} \geq \text{st} \geq 31^{\circ}\text{C}$, during the 3 hours after sleep mode 2 start up, the set temperature will decrease by 1°C every hour. The unit will continue operating at 3°C below the set temperature. 7 hours later, the set temperature will increase 1°C . The unit will then continue operating at this temperature.

Sleep mode 3 3

When the air conditioner is in cooling and dry mode and $23^{\circ}\text{C} \geq \text{st} \geq 16^{\circ}\text{C}$, during the 3 hours after sleep mode 3 start up, the set temperature will increase by 1°C every hour. The unit will continue operating at 3°C above the set temperature.

When $24^{\circ}\text{C} \geq \text{st} \geq 27^{\circ}\text{C}$, during the 2 hours after sleep mode 3 start up, the set temperature will increase by 1°C every hour. The unit will continue operating at 2°C above the set temperature.

When $28^{\circ}\text{C} \geq \text{st} \geq 31^{\circ}\text{C}$, the unit will operate at the set temperature all along.

When the air conditioner is in heat mode and $18^{\circ}\text{C} \geq \text{st} \geq 16^{\circ}\text{C}$, the unit will operate at the set temperature all along.

When $19^{\circ}\text{C} \geq \text{st} \geq 25^{\circ}\text{C}$, during the 2 hours after sleep mode 3 start up, the set temperature will decrease by 1°C every hour. The unit will continue operating at 2°C below the set temperature.

When $26^{\circ}\text{C} \geq \text{st} \geq 31^{\circ}\text{C}$, during the 3 hours after sleep mode 3 start up, the set temperature will decrease by 1°C every hour. The unit will continue operating at 3°C below the set temperature.

Manufacturer of this Videocon Air Conditioner (Split AC) undertake that the product is warranted against manufacturing defects for a period of 1 year from the date of purchase on all parts except front grill & plastic parts and thereafter 4 year Additional warranty on the compressor, as per the terms and conditions mentioned here below. In the event of any complaint contact our nearest Videocon service center.

4 Year Additional Warranty on Compressor

The 4 year warranty on Compressor will be continue even after the expiry of 1 year period from the date of purchase. This warranty covers Compressor only. Gas charging is included only when compressor is defective & inoperative. During the additional warranty period, it does not cover any part such as condenser coil, evaporator coil, capillary, suction line, electronics parts etc. Standard visiting charges will be applicable within the municipal limit of town where Videocon Industries Ltd. (VIL) has it's Authorized Service center, Service outside municipal limit will attract to and fro traveling, other incidental expenses in addition to standard visiting charges, as prevailing from time to time. During the warranty period, only the parts replaced or repaired shall be free of costs, but service charges shall always be payable by the customer.

Terms & Condition

- The warranty is confined to the first purchaser of the Air- Conditioner only & is non-transferable.
- Installation, Repairs & replacements will be carried out by the dealer (Sales & Service Dealer) from whom the product has been purchased, or through the Authorized Service Centers of VIL. In case the customer shifts the place of residence during warranty period, it is advised to contact Authorized Service Center directly or call our help line no's (toll free). Any Installation / alteration in the installation position or shifting of the Air- Conditioner from one premises to another should be carried out by VILs Customer Care Center or its Authorised Service Franchised / Sales & Service Dealer only. Such change if address of the installation must be notified to VIL Customer Care Center.
- Repairs under warranty shall be carried out by an authorized service personnel only. The details of centralized help lines are attached.
- For units installed beyond municipal limits of the jurisdiction of company's Authorized Service Center, it is responsibility of the purchaser to contact the nearest authorized service center and bring the unit to the authorized service center at its own cost and risk. All expenses incurred in collecting the units or parts thereof from the company's authorized service center, as well as expenses incurred with deputizing of service personnel/technicians towards conveyance and other incidentals etc. will be borne by the customer. Local Charges for transportation and handling charges may vary from location to location. Customers are advised to verify before. In case the customer desires to bring the unit on its own to the Authorized Service Center, the same shall be at its own risks & consequences.
- The concerned authorized service center will advise the customer whether to effect the repairs at site or at the authorized service center.
- Call registered with the centralized helpline/Authorized service center, wherein only cleaning of the unit/parts in the unit due to dust accumulation on portions of the unit, general explanations / returning, are not to be considered as defects.
- In case of repairs or replacement of any part/s of the unit, this warranty will thereafter continue and remain in force only for the unexpired period of the warranty. Replacement of parts would be purely at the discretion of VIL alone. In case the replacement of the entire unit is being made, (subject to the sole discretion of VIL), the same model shall be replaced and in the event such model has been discontinued, it shall be replaced with the model of price equivalent at the time of purchase.
- In case of any damage to the product / customer abuse/ repairs by un-authorized personals / misuse detected/ by the Authorized Service Center personnel, the warranty conditions are not applicable and repairs will be done subject to availability of parts and on a chargeable basis only.
- This warranty shall not cover any consequential or resulting liability, damage or loss to property or life arising directly or indirectly out of any defect in the Air- Conditioner. The company's obligation under this warranty shall be limited to repair or providing replacement of defective parts only under the warranty period.
- The company or its Authorized Service Center reserves the right to retain any part/s or component replaced at its discretion, in the event of a defect being noticed in the equipment during warranty period.
- While the company will make every effort to carry out repairs at the earliest, it however is made expressly clear that the company is under no obligation to do so in a specified period of time.
- Warranty does not cover accessories external to the equipment supplied by the dealer.
- If any coloured internal or external components are replaced, there will be commitment to ensure that the shades match with the original or other components. The replaced shades, patterns, tints may vary from the customer's unit due to continuous usage of the unit. Any matching components changed at customer's request will be on chargeable basis except the component which actually needed.
- The unit shall be operated with variation of $\pm 5\%$ of rated voltage at 50Hz. Any failure due to voltage / fluctuation beyond specified tolerance will not be covered under warranty.

This Warranty is not applicable in any of the following cases :

- The warranty card is not completed properly at the time of purchase.
- The completed warranty card is not presented to authorized service personnel at the time of service of the product.
- The product is not operated according to instructions given in the Operating Instruction Booklet.
- Defects are caused by improper or reckless use, which shall be determined by the company personnel.
- Any repair work is carried out by persons other than authorized service personnel.
- Defects are caused by due to causes beyond control like lightening, abnormal voltage, acts of God or while in transit to service center or purchaser's residence.
- The warranty is not valid in case, the serial number is deleted, defected or altered. Damage to the product or any part/s due to transportation or shifting is not covered by warranty.
- a) This warranty will automatically terminate on the expiry of the warranty period of 12 months, even if the Air- Conditioner may not be in use for any time during the warranty period for any reason
b) The warranty on compressor will automatically terminate on expiry of 4 years (after 1 year warranty period) even if the Air- Conditioner may not be in use for any time during the said period for any reason
- All disputes are subjected to Aurangabad Jurisdiction.
- All the disputes and / or differences arising between the parties will be referred to sole Arbitrator, to be appointed by VIL . The Arbitrator shall be conducted subject to Arbitration & conciliation act 1966. The place of Arbitration shall be Aurangabad (MS)

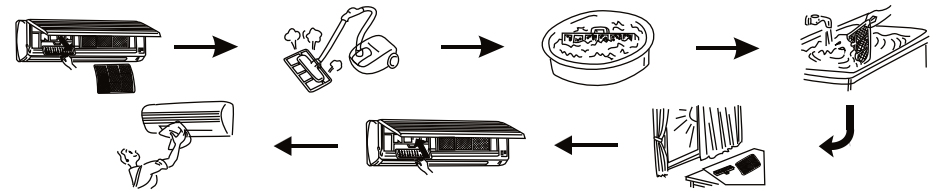
SERVICE AND MAINTENANCE



Clean the front grille and air filters at least once in every two weeks.
Before cleaning, be sure to stop the operation and turn off the breaker.
In this illustration, each section is shown just for the purpose of explanation.
During operation, please take real objects as major reference.

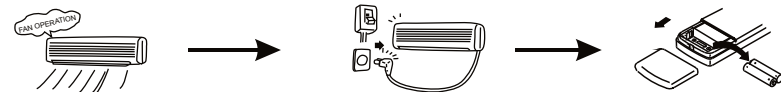
● Clean the front grille and air filters

1. Open the front grille by pulling the tab on both sides and lift it up until it stops with a click. Pull out the air filters.
2. Remove all dust on the front grille and air filters with a vacuum cleaner or brush. (If the dust does not come off easily, wash the air filters with gentle detergent dissolved in warm water below 45°C.)
3. Wash them in clean water and dry them in the shade.
4. Insert the front grille and air filters at their original position and close the front grille.
5. Wipe the surface of the unit with moist cloth and then wipe it again with dry cloth. (Do not use benzene, solvent or other chemical products.)



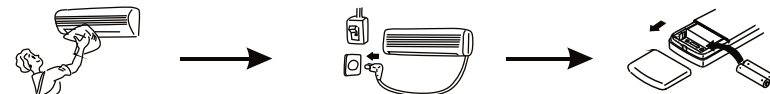
● If you will not be using the air conditioner for a long idle period

1. Set the fan going for a few hours to dry out the inside thoroughly. (Choose COOL mode or HEAT mode and select the highest set temperature, then the fan rotates.)
2. Switch the air conditioner off and unplug it from the wall socket. Clean the filters and outer surface.
3. Take out the batteries from the remote controller.



● If you have not used the air conditioner for a long period

1. Clean filters and replace them to the original position. Clean the indoor and outdoor units with a piece of soft cloth.
2. Insert the power plug and make sure the earth wire is not loose.
3. Put the batteries into the remote controller.



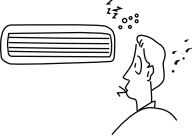
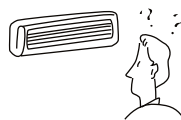

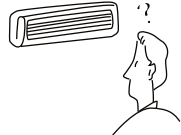
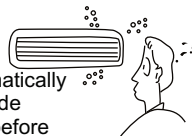


NOTICE

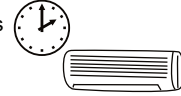
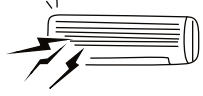
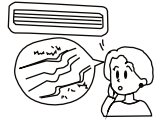

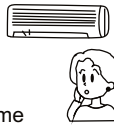
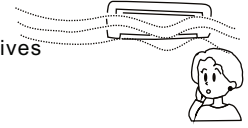
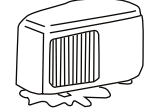
Air inlets and outlets shall not be covered/blocked.
For cleaning, do not use gasoline, benzene, thinner, grinding powder, detergent, insecticide, etc. as they can damage the units.
Don't tear the batteries apart or throw them into fire, which will lead to explosion.

TROUBLE SHOOTING

The following cases are not troubles that will obstruct you in using. Please follow the fault analysis and continue using.

Is there a fault?	Fault analysis!
<p>Air conditioner does not operate.</p> 	<ul style="list-style-type: none"> ■ Is it a power failure? Has the power plug fallen off? Has the circuit breaker or fuse shut off? ■ Are there any obstacles or disturbance supply oscillators in the room to disturb the signal from remote controller?
<p>Remote controller is not available and does not display.</p> 	<ul style="list-style-type: none"> ■ Check whether the batteries of remote controller are usable. ■ Check whether the batteries are positioned correctly.
<p>Operation does not start soon when I/O button is pressed after operation was stopped.</p> 	<ul style="list-style-type: none"> ■ This is a way to protect the air conditioner. Please wait 3 minutes.
<p>After operation terminates, the vane appears not to close completely.</p> 	<ul style="list-style-type: none"> ■ Stepping motor could not find the RESET point, please restart the air conditioner and stop again.
<p>Cooling and heating effect is not good.</p> 	<ul style="list-style-type: none"> ■ Is temperature setting appropriate? ■ Are the air filters clean? ■ Are there any obstacles to block the inlets and outlets of the indoor and outdoor units? ■ Is sleep mode used during daytime? ■ Is the indoor fan speed set low? ■ Are doors and windows closed?
<p>Air will not immediately blow out at the start of HEAT mode.</p> 	<ul style="list-style-type: none"> ■ The air conditioner is ready to blow out enough warm air. Please wait.
<p>The power supply may be suddenly cut off, when the power is normal again; the air conditioner will automatically resume the same mode operation as setting before power failure.</p> 	<ul style="list-style-type: none"> ■ This is called auto-restart function and this function is only accessible for certain types of air conditioners with the function of auto-restart.

TROUBLE SHOOTING

Is there a fault?	Fault analysis
<p>Indoor unit fan stops during heating.</p> 	<ul style="list-style-type: none"> ■ The air conditioner is deicing and it takes 10 minutes at most. (It freezes when outdoor temperature is low and humidity is high). It automatically resumes operation about 10 minutes later.
<p>Issue cracking sounds.</p> 	<ul style="list-style-type: none"> ■ The friction sounds are caused by expansion and contraction of front grille resulting from temperature changes.
<p>You can hear the sound of running water.</p> 	<ul style="list-style-type: none"> ■ It is the sound of flowing refrigerant inside the air conditioner. ■ Sound of accumulated flowing water on the Heat-exchanger. ■ Sound of frost melting on the heat exchanger.
<p>Indoor unit makes "bush" sound and click sound.</p> 	<ul style="list-style-type: none"> ■ Click sound is made by the switching of the fan or compressor. ■ "Bush" sound is made by the switch of refrigerant flowing inside the air conditioner.
<p>When the unit is set directional swinging at low angle on COOL mode: the deflector will may auto swing to its maximum angle for 3 minutes and then resume to swing at the low angle.</p> 	<ul style="list-style-type: none"> ■ This function prevents the production of condensed water and does not cause any worry.
<p>Indoor unit gives outdoor.</p> 	<ul style="list-style-type: none"> ■ Air conditioner may have absorbed odors from wall, carpet, furniture and again blows out.
<p>Outdoor unit leaks water.</p> 	<ul style="list-style-type: none"> ■ During cooling, connecting pipe or pipe connector will cause the moisture content condensation due to the low temperature. ■ During heating or defrosting, melting water and water vapor will run out. ■ During heating, water on heat exchanger will drop.



If you find one of the following symptoms, please turn the breaker off quickly and call our designated service shop nearest to you for help.

- The power cord is overheated or damaged.
- An abnormal sound is heard during operation.
- The safety breaker, fuse or the earth leakage breaker often cuts off the operation.
- Some switch or button often fails to work normally.
- The air conditioner gives out a burning smell during operation.
- Water leaks from the indoor unit.