# Printer Driver Operation Manual

TM-C100
Color/Monochrome

**English** 

410157302

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Rev. C

## **Manual Content**

This manual consists of the following chapters.

Chapter 1

Outline of the TM-C100 Printer

Driver

Describes the environment of the printer driver.

Chapter 2

**Configuring Printer Driver** 

Settings

Explains how to configure the various printer driver

settings.

Chapter 3

Utilities Gives details on the use of the various utilities.

## Conventions

This manual uses the following symbol. Make sure you understand the meaning of this symbol before handling this product.



Indicates restrictions necessary to maintain the performance of this product, as well as useful information on handling this product.

ii Rev. C

# **Table of contents**

Manual Content	ii
Conventions	ii
Table of contents	iii
Chapter 1 Installing the Printer Driver	
Operating environment of the printer driver	1-1
Chapter 2 Configuring Printer Driver Settings	
Displaying the printer driver configuration screen	2-1
Option Settings	
Paper Source Option	
Printer Color Specification	2-4
Main settings	2-5
Media Type	
Color	2-6
Mode	2-6
Ink Information	2-6
Print Preview	2-6
Paper Settings	2-7
Paper Source	
Auto Cut	
Paper Size/Page Size	2-8
Copies	2-10
Orientation	2-10
Printable Area	2-10
Roll Paper Option	2-11
Layout Settings	
Reduce/Enlarge	
Using the Print Preview Screen	
Chapter 3 Utilities	
·	2.2
EPSON Status Viewer Utility	
Status display	
Resident icon	
Setting up the status viewer	3-5
Starting and stopping the EPSON Status Viewer	
Nozzle Check Utility	
Head Cleaning Utility	
Top-Margin Correction Utility	
Right-Margin Correction Utility	
Adjust LR Utility	. 3-15



# Outline of the TM-C100 Printer Driver

This chapter describes the of the TM-C100 Printer Driver.

For installing the printer driver, refer to "EPSON Advanced Printer Driver Ver. 3 Installation Manual".

# Operating environment of the printer driver

The minimum requirements in hardware and system to use the printer driver are listed below.

Operating system Microsoft Windows 2000 Professional SP4 or later

Microsoft Windows XP Professional SP1 or later

**Operating system settings** Screen resolution:  $800 \times 600$  or higher

Screen color: 16-bit color or higher (256 colors or lower

not supported)

Interface USB 1.1 or higher

Others Microsoft Windows XP Professional system requirements

• PC with processor of 300 MHz clock speed or higher

recommended

• Intel Pentium/Celeron series, AMD K6/Athlon/ Duron family, or their compatible processors

recommended

• RAM 128 MB or more recommended

# Chapter 2

# Configuring Printer Driver Settings

To print, you need to use the printer driver to configure printer settings. This chapter describes how to configure printer settings of the printer driver.



If you replace one TM-C100 with another TM-C100 when you have logged on to your computer as a user with administrative rights (a user belonging to the Administrators group), the printer may not operate correctly. In this case, restart your computer.

# Displaying the printer driver configuration screen

Start the printer settings with the [Printing Preferences] screen and the [Printing Defaults] screen. Both screens have the same appearance and settings for each tab.



#### Note:

It is recommended that both screens of the [Printing Preferences] and the [Printing Defaults] are configured to the same settings for each tab. Otherwise, this may cause incorrect print results.

☐ [Printing Preferences] screen: In the [Printers] folder, right-click the TM-C100 icon and

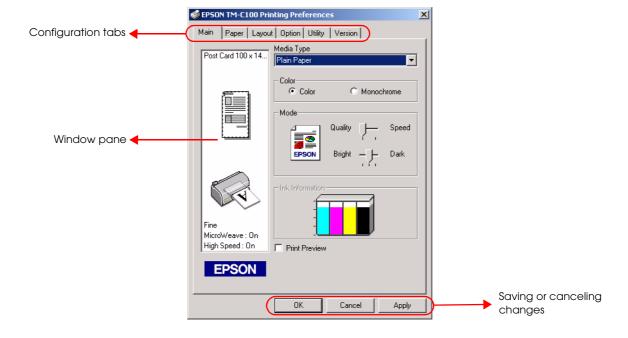
then select [Printing Preferences] from the shortcut menu.

The printing preferences screen appears.

☐ [Printing Defaults] screen: In the [Printers] folder, right-click the TM-C100 icon and

> then select [Printing Preferences] from the shortcut menu. On the [Advanced] tab, click [Printing Defaults...]. The

printing defaults screen appears.



☐ Configuration tabs: The following tabs are available on the configuration screen: Main

settings, Paper Settings, Layout Settings, Option Settings, Utility, and

Version. You can select a tab and then modify its settings.

☐ Window pane: When you change the printer driver settings, the paper information

and printer information in the window pane are also updated. You can use this pane to check the changes you have made to the settings.

☐ Saving or canceling changes in printer driver settings:

After making changes to settings on the various tabs, you can use the

following three buttons to apply the changes.

• [OK]: Apply the changes and then close the configuration screen.

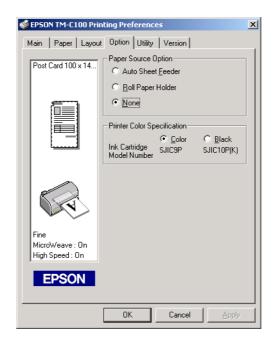
• [Cancel]: Cancel the changes and then close the configuration screen.

• [Apply]: Apply the changes but do not close the configuration screen.

# **Option Settings**

Use the [Option] tab to select a Paper Source Option and specify a Printer Color Specification for the printer. When configuring the printer settings, start from this tab.

## Paper Source Option



For the paper source option, select from the following choices: Auto Sheet Feeder, Roll Paper Holder, or None.



- ☐ Always select a paper source option according to the option installed on the printer. If the selected paper source option does not match the option actually installed on the printer, the printer still works but the print result is not guaranteed.
- ☐ When you change the paper source option on this tab, the paper source selection (see "Paper Source" on page 2-7) on the [Paper] tab is also changed.
- ☐ If the set paper size/page size ("Paper Size/Page Size" on page 2-8) is larger than the printable area in the paper source setting, the following message appears. Clicking [OK] displays the paper settings screen (see "Paper settings screen" on page 2-9).



## **Printer Color Specification**

Select "Color" or "Black," whichever is appropriate for your printer model.

Select "Color." ☐ For color model:

Select "Black." For monochrome model:



- ☐ Always select a color option according to the option specified for the printer. If the selected color option does not match the option specified for the printer, the printer does not print normally.
- ☐ When you have changed the printer color specification, the following message appears. Please make sure that the printer color specification is correct. Clicking [OK] enables the change.





- ☐ When you change the printer color option on this tab, the following settings on the [Main] tab are also
  - Medias type (see "Media Type" on page 2-5)
  - Color (see "Color" on page 2-6)
  - Mode (see "Mode" on page 2-6)

# Main settings

Use the [Main] tab to specify the Media Type, Color, Printing Mode, and Print Preview settings.



# Media Type

The media type setting differs depending on the printer color specification setting on the [Option] tab. (See "Printer Color Specification" on page 2-4.)

- ☐ For color model: You can select the following media types: Plain Paper, Special Fine Paper, and Special Matte Paper.
- ☐ For monochrome model: The media type is set to "Plain Paper" and cannot be changed.



If the correct media types for the printer color specification of your printer are not displayed, the printer color specification setting on the [Option settings] tab is incorrect. Set it correctly, referring to "Printer Color Specification" on page 2-4, and then select the media type.

#### Color

Specify either "Color" or "Monochrome" for printing.

You can select "Color" or "Monochrome." ☐ For color model:

☐ For monochrome model: The color is set to "Monochrome" and cannot be changed.



If the correct color options for the printer color specification of your printer are not displayed, the printer color specification setting on the [Option settings] tab is incorrect. Set it correctly, referring to "Printer Color Specification" on page 2-4, and then select the color.

#### Mode

Specify the printing modes.

Select "Quality" or "Speed." Selecting "Quality" gives better print ☐ Quality or speed:

results, but it reduces the print speed.

For color model: You can select "Quality" or "Speed."

For monochrome model: The mode is set to "Speed" and cannot be changed.

**Brightness:** This setting affects mainly the midtones and does not affect the bright

(highlight) and dark (shadow) parts as much.

For color model: You can set to the three levels of brightness, "Bright," "Medium

(center)," or "Dark."

For monochrome model: The mode is set to "Medium (center)" and cannot be changed.

#### Ink Information

Gives information about the level of ink remaining in the printer.



The ink information does not appear in the following cases.

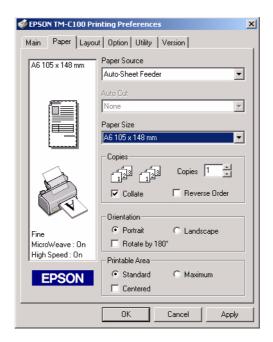
- When the printer is offline.
- When the EPSON Status Viewer is not running. (See "Starting and stopping the EPSON Status Viewer" on page 3-8.)

#### Print Preview

If you select the "Print Preview" check box, you can use the preview screen to check the print image before printing actually starts. For information on the print preview screen, see "Using the Print Preview Screen" on page 2-13.

# **Paper Settings**

Use the [Paper] tab to specify the Paper Source, Auto Cut, Paper Size/Page Size, Copies, Orientation, and Printable Area or Roll Paper Option.



## Paper Source

The paper source setting differs depending on the paper source option setting on the [Option] tab. (See "Paper Source Option" on page 2-3.)

- ☐ If the paper source option is set to "Auto Sheet Feeder"
  - Specify either "Auto-Sheet Feeder" or "Manual Feed Slot."
- ☐ If the paper option is set to "Roll Paper Holder"
  - The paper source is set to "Roll Paper Holder" and cannot be changed.
- ☐ If the paper source option is set to "None"

The paper source is set to "Manual Feed Slot" and cannot be changed.



- ☐ To set the paper source, it is recommended that you start from the "Printers" folder. If you set the paper source from an application, for example, this may cause incorrect print results.
- ☐ *If the correct paper sources for the paper source option of your printer are not displayed, the paper* source option setting on the [Option settings] tab is incorrect. Set it correctly, referring to "Paper Source" on page 2-7, and then select the paper source.

☐ If the set paper size/page size ("Paper Size/Page Size" on page 2-8) is larger than the printable area of the paper source you have selected, the following message appears. Clicking [OK] displays the paper settings screen (see "Paper settings screen" on page 2-9).



#### **Auto Cut**

The auto sheet cutter setting is available for selection, as shown below, only when the paper source (see "Paper Source" on page 2-7) is set to "Roll Paper Holder."

- Full Cut: Cut paper from edge to edge after printing is finished.
- None: Do not perform auto cut.

## Paper Size/Page Size

Select a paper size or a page size to use from the list. Depending on the paper source (see "Paper Source" on page 2-7), the paper sizes available from the list are different.

- ☐ If the paper source is "Auto Sheet Feeder," the following paper sizes are available.
  - Post Card 100 × 148 mm
  - A6 105 × 148 mm
  - Business Card 55 × 90 mm
  - Refill (Bible Size) 95 × 170 mm
  - User Defined Size
- ☐ If the paper source is "Roll Paper Holder," the following page sizes are available.
  - Roll Paper 76 × 297 mm
  - Roll Paper 105 × 297 mm
  - User Defined Size
- ☐ If the paper source is "Manual Feed Slot," the following paper sizes are available.
  - Post Card 100 × 148 mm
  - A6 105 × 148 mm
  - Refill (Bible Size)  $95 \times 170 \text{ mm}$
  - User Defined Size

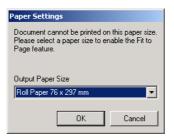


#### Note

- ☐ For information on how to specify a user defined size, see "Specifying a user defined paper size" on page 2-9.
- ☐ If you have selected a paper size/page size that is larger than the printable area in the paper source setting (see "Paper Source" on page 2-7), the paper settings screen (see "Paper settings screen" on page 2-9) appears.

### Paper settings screen

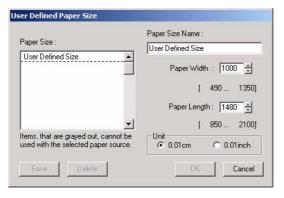
If the set paper size/page size is larger than the printable area of the paper source setting (see "Paper Source" on page 2-7), the following screen appears.



Select the output paper size and click [OK] to enable the Fit to Page feature. (Fit to Page feature: Reduces the print result to fit the output paper size.)

#### Specifying a user defined paper size

When you select "User Defined Size" as the paper size, the following screen appears.



- 1. Enter a name for this user defined paper size.
- Enter the width and length of the paper. If you change the unit, the entered numbers are adjusted automatically to the new unit. The range of sizes of paper that you can specify for the each paper source are listed in the following table.

Unit: 0.01 inch

	Manual	Auto Sheet Feeder	Roll Paper
Paper width	193-850	193-531	178-413
(Lower: default)	(394)	(394)	(299)
Paper length	473-1169	335-826	60-3937
(Lower: default)	(583)	(583)	(1169)

3. Click [Save]. The user-defined paper size name, width, and length are saved.



You can define up to 30 user-defined paper sizes. If you try to save more than 30 user-defined paper sizes, the following message appears and saving is not possible. In this case, you need to use [Delete] to delete some user-defined sizes before you can add more.



4. Select a paper size and then click [OK]. The selected paper size is enabled.

## Copies

You can specify the number of copies to print, whether to collate, and whether to print in the reverse order.

• Copies: Specify the number of copies to print. The number must be in the

range of 1 to 999.

• Collate: For a document with multiple pages, the pages are collated when printed.

• Reverse Order: The printing order is reversed, starting from the last page first.

#### **Orientation**

Specify whether to print in normal or up-sidedown orientation.

• Rotate by 180°: Rotate 180° and then print.

#### Printable Area

This setting appears if the paper source (see "Paper Source" on page 2-7) is set to "Manual Feed Slot" or "Auto Sheet Feeder." You can set the printable area to either of the following selections.



• Standard: Printing is possible up to a width of 113.3 mm.

• Maximum: Printing is possible up to a width of 118.6 mm.



If the paper type is "Plain Paper" and the mode setting is "Speed," the printable area is fixed at "Standard" and therefore cannot be changed.

Centered: Specify whether to center the print data on the page (vertically and horizontally) for printing.

## **Roll Paper Option**

This setting appears if the paper source (see "Paper Source" on page 2-7) is set to "Roll Paper Holder." You can select either of the following options.

#### ☐ Banner Mode:



In this mode, no margins are set in the top and bottom of the page. If the autocutter is enabled, the roll paper is cut after all printing is finished.

• Save roll paper: Select this check box if you want to save roll paper by removing the extra space at the bottom of a document.

#### ☐ Cut-Sheet Mode:



In this mode, margins are set in the top and bottom of the page. If the autocutter is enabled, paper is cut after each page.

• Print page frame: Select this checkbox if you want to print a dotted line at the end of each page after data is printed.

# **Layout Settings**

Use the [Layout] tab to Reduce/Enlarge print data on a page.



## Reduce/Enlarge



If the Fit to Page feature (see "Paper settings screen" on page 2-9) is enabled, this check box is selected and cannot be changed.

When this check box is selected, you can select either of the following options.

☐ Fit to Page: Select this option to automatically reduce or enlarge print data to fit to the page of the paper size selected from the combo box.

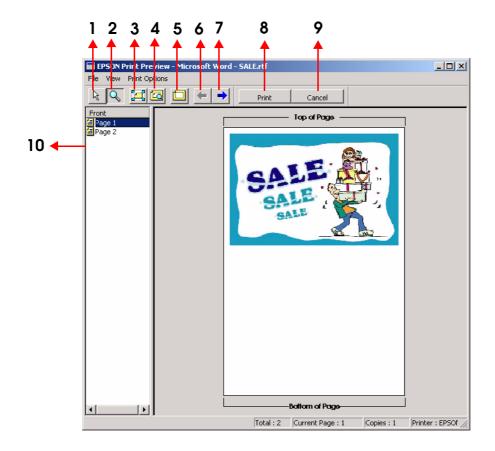


In this case, the scale ratio is calculated not from the paper size but the printable area. Therefore, even if you select the same size as the output paper, the scale ratio is smaller than 100%.

☐ Custom: Select a paper size from the combo box and specify the scale ratio to a value from the range of 10 to 400%, in 1% increments. If you specify a value less than 100%, the print data is reduced. If you specify a value greater than 100%, the print data is enlarged.

# Using the Print Preview Screen

If you have set up print preview, then the print preview screen appears before data is printed, so that you can check the print result of the current settings. For information on how to set up the print preview, see the "Print Preview" on page 2-6.





<Magnify dialog> (View)→(Magnify)

Menu command selection	Description	Icon
_	Select object.	1
(File) $\rightarrow$ (Print Document)	Print the document.	8
(File) → (Cancel Print Job)	Cancel the print job.	9
$(View) \to (ShowToolbars) \to (Standard)$	Show or hide the standard toolbar (1 to 7).	_
$(View) \to (Show \ Toolbars) \to (Print)$	Show or hide the print toolbar (8 and 9).	_
(View) $\rightarrow$ (Printable Area)	Show or hide the printable area.	5
$(\text{View}) \rightarrow (\text{Zoom}) \rightarrow (\text{Fit To Screen})$	Enlarge or reduce the print preview to match the screen size.	3
$(View) \rightarrow (Zoom) \rightarrow (Maximum Zoom))$	Zoom to the maximum.	4
$(View) \to (Zoom) \to (Zoom \ In)/(Zoom \ Out)$	Enlarge or reduce the print preview by right-clicking or clicking the print preview.	2
$(View) \rightarrow (Magnify)$	Display the magnify dialog box.	_
$(View) \rightarrow (Next Page)$	Display the next page if there are multiple pages for printing.	7
$(View) \rightarrow (Previous Page)$	Display the previous page if there are multiple pages for printing.	6
(View) → (Go To)	Go to a specific page if there are multiple pages for printing.	10
(Print Options) $\rightarrow$ (Remove Page)	Do not print the page being displayed.	_
$(Print\ Options) \rightarrow (Add\ Page)$	Print the page being displayed.	_

# **Utilities**

The TM-C100 printer driver provides a number of utilities, and this chapter describes how to use them, as listed below.

To access the utilities, use the [Utility] tab of the printer driver.

☐ EPSON Status Viewer Utility: Use this utility to display error information and the level of

ink remaining.

☐ Nozzle Check Utility: Use this utility to determine clogged nozzles on the print

head.

☐ Head Cleaning Utility: Use this utility to clean the nozzles on the print head.

Top-Margin Correction Utility: Use this utility to adjust any misaligned top margins of

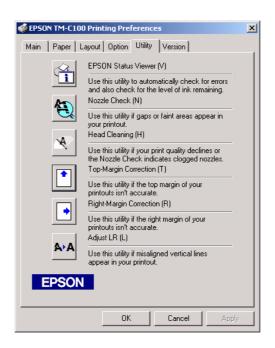
your printouts.

☐ Right-Margin Correction Utility: Use this utility to adjust any misaligned right margins of

your printouts.

☐ Adjust LR Utility: Use this utility to adjust misaligned vertical lines in your

printouts.



# **EPSON Status Viewer Utility**

The EPSON Status Viewer monitors the state of the printer and then notifies you of error information or the level of ink remaining.

The status display function (see "Status display" on page 3-2) and the resident icon function (see "Resident icon" on page 3-4) enable you to know the state of the printer.

To set up notification, use the status viewer setting function (see "Setting up the status viewer" on page 3-5).



The EPSON Status Viewer can be used only if during the printer driver installation operation you have set the startup type to "Automatic" on the startup type setting screen.

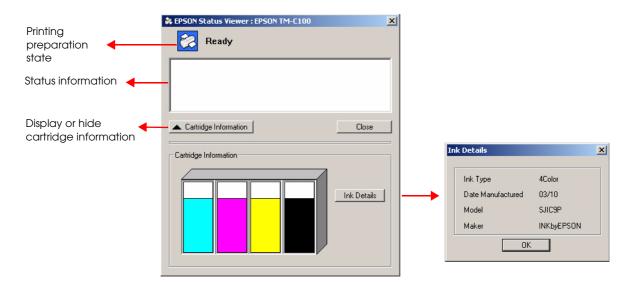
## Status display

The status display function provides the following viewing methods for you to know the state of the printer.

- ☐ Viewer dialog box (see "Viewer dialog box" on page 3-2)
- Balloon (see "Balloon" on page 3-4)

## Viewer dialog box

From the [Utility] tab, click [EPSON Status Viewer]. The viewer dialog box appears, as shown below.



The viewer dialog box appears in the following cases.

**3-2** *Utilities* Rev. C

- When you click the resident icon on Task Tray
- When you right-click the resident icon on Task Tray and then select [EPSON TM-C100]
- When the status set for notification changes (with the display method set to "Dialog"; see "Setting up the status viewer" on page 3-5)

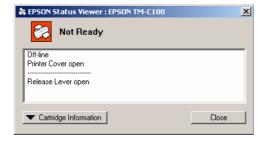
#### ☐ Printing preparation state

The printing preparation state displays changes according to the state of the printer, as described in the following table.

State	Icon	Character display
No status display	Č2	Printing is ready.
Warning	8	
Error	iii.	Printing is not ready.

#### ☐ Status information

- Displays the state of the status items set for notification. (For information on how to set up notification, see "Setting up the status viewer" on page 3-5.)
- Displays different types of status, separated by a line.



- ☐ Cartridge information/ink information list
  - Cartridge information: Displays graphically the remaining amount of ink.
  - Ink Details: Displays the type of ink, manufacture date, model, and name of manufacturer.

The [Cartridge Information] ink information graph and the [Ink Details] button do not appear if the state of the printer is "Off-line" or "No response from printer."

#### **Balloon**

With the display method set to "Balloon", a balloon appears when the status set for notification changes. (For information on the display method and how to set up notification, see "Setting up the status viewer" on page 3-5.)

A balloon appears above the resident icon on Task Tray, as shown below.

EPSON TM-C100
Paper feed finished
Feed Button not-pressed
Paper on TOF Sensor
Paper on BOF Sensor
Paper Type: Cut paper
Cut paper: Manual paper feeder
Cleaning finished

#### Resident icon

When the printer and your computer are connected and then the power of the printer is turned on, the resident icon appears on Task Tray as shown below.



The resident icon changes according to the status of the printer.

Resident icon and change in printer status

Priority	Status	Icon
1	Error	<b>*</b>
2	Warning	83
3	No status display	<b>E</b> 3



#### Note:

You can set up for each status type whether to send notification. (For information on how to set up notification of each status, see "Setting up the status viewer" on page 3-5.)

When you click the resident icon, the viewer dialog box appears. (For information on the viewer dialog box, see "Status display" on page 3-2.)

3-4 Utilities Rev. C

## Setting up the status viewer

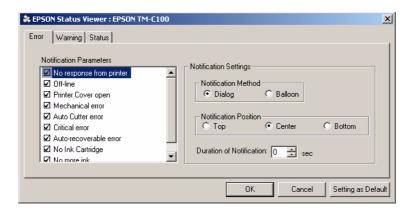
You can use the status viewer dialog box to set up notification for each status (error, warning, and status).

To display the status viewer dialog box, right-click the resident icon on Task Tray, and then select [Status Viewer setting] from the shortcut menu.

The status viewer dialog box consists of three tabs: Error tab, Warning tab, and Status tab. For each type of status, you can set up the display and specify whether to send notification.

#### Error tab

Use the error tab to set up display of errors and specify whether to send error notifications.



#### ■ Notification items

Select the check boxes of error notification items. When the condition for a selected item is met, this item is displayed as an error status.

Error notification item	Condition for display
No response from printer	No response
Off-line	Offline
Printer Cover open	When printer cover is opened
Mechanical error	When mechanical error occurs
Autocutter error	When autocutter error occurs
Critical error	When non-recoverable error occurs
Auto-recoverable error	When automatically recoverable error occurs
No Ink Cartridge	When there is no ink cartridge
No more ink	When ink is finished

### Display settings

• Display method: You can select "Dialog" or "Balloon" to display the status.

• Display position: If "Dialog" is selected, you can further specify where on the screen to

display the dialog box. You can select [Top], [Center], or [Bottom].

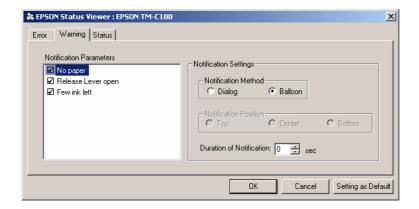
Display interval: Specify an interval from the range of 0 to 999, in seconds, to use to

display the status again after it is displayed. If you set the interval to

0, the status is not displayed again until it changes.

#### Warning tab

Use the warning tab to set up display of warnings and specify whether to send a warning notification.



#### ☐ Notification items

Select the check boxes of warning notification items. When the condition for a selected item is met, this item is displayed as an warning status.

Warning notification item	Condition for display
No paper	When there is no paper
Release Lever open	When the paper path is opened (release lever pressed down)
Few ink left	When the ink level is low

#### Display settings

Display method: You can select "Dialog" or "Balloon" to display the status.

• Display position: If "Dialog" is selected, you can further specify where on the screen to

display the dialog box. You can select [Top], [Center], or [Bottom].

☐ Display interval: Specify an interval from the range of 0 to 999, in seconds, to use to

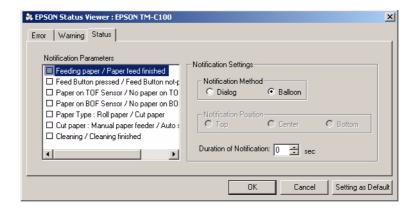
display the status again after it is displayed. If you set the interval to

0, the status is not displayed again until it changes.

**3-6** Utilities Rev. C

#### Status tab

Use the status tab to set up display of status and specify whether to send status notification.



☐ Notification items

Select the check boxes of status notification items you want to display.

Status notification item
Feeding paper/Paper feed finished
Feed Button pressed/Feed Button not-pressed
Paper at TOF Sensor/No paper at TOF Sensor
Paper at BOF Sensor/No paper ay BOF Sensor
Paper Type: Roll paper/Cut paper
Cut paper: Manual paper feeder/Auto sheet feeder
Cleaning/Cleaning finished

- Display settings
  - Display method: You can select "Dialog" or "Balloon" to display the status.
  - Display position: If "Dialog" is selected, you can further specify where on the screen to display the dialog box. You can select [Top], [Center], or [Bottom].
- ☐ Display interval: Specify an interval from the range of 0 to 999, in seconds, to use to

display the status again after it is displayed. If you set the interval to

0, the status is not displayed again until it changes.

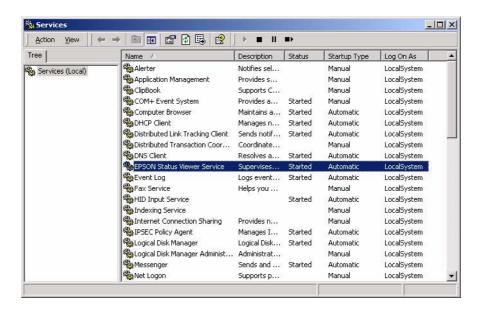
## Starting and stopping the EPSON Status Viewer

During the driver installation operation, if the startup type is set to "Automatic" on the startup type setting screen, the EPSON Status Viewer starts monitoring the printer as soon as the install operation is completed. If you want to stop or start the EPSON Status Viewer again, use the following procedure.



Before using StatusAPI, you need to stop the EPSON Status Viewer. For information on StatusAPI, refer to the "StatusAPI Reference Manual."

- Open the [Control Panel] folder and then the [Administrative Tools] folder. Finally, select [Services].
- 2. Select "EPSON Status Viewer Service" as shown below.



To stop EPSON Status Viewer:Right-click and then select [Stop] from the shortcut menu.

To start EPSON Status Viewer again: Right-click and then select [Start] from the shortcut menu.



While the EPSON Status Viewer is stopped temporarily, if you turn the power of the printer off and then on again or if you restart the computer, the EPSON Status Viewer starts again automatically.

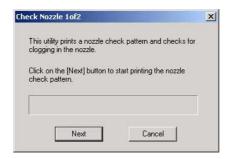
**3-8** Utilities Rev. C

# **Nozzle Check Utility**

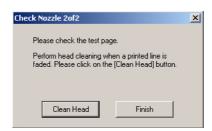
The Nozzle Check utility prints a nozzle check pattern. By examining the nozzle check pattern, you can detect whether the nozzles on the print head are clogged.

Use the following procedure to check the nozzles on the print head.

- 1. Turn on the power of the printer.
- 2. Load paper. (For information on how to load paper, refer to the "TM-C100 User's Manual" supplied with the printer. For information on how to set up the paper source, see "Paper Source" on page 2-7.)
- 3. From the [Utility] tab, click [Nozzle Check]. The following message appears.



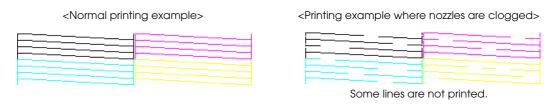
- 4. Click [Next]. A nozzle check pattern is printed.
- 5. After the nozzle check pattern is printed, the following message appears.



6. If the nozzle check pattern does not appear incomplete, this indicates the nozzles on the print head are normal. Click [Finish] to exit this utility.

If the nozzle check pattern appears incomplete, this indicates the nozzles on the print head are clogged. Click [Clean Head] to perform print head cleaning.

(For information on how to clean the print head, see "Head Cleaning Utility" on page 3-10.)



# **Head Cleaning Utility**

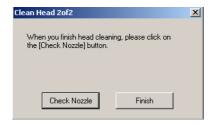
The Head Cleaning utility enables you to clean nozzles on the print head of the printer.

To perform print head cleaning, use the following procedure.

- Turn on the power of the printer.
- From the [Utility] tab, click [Head Cleaning]. The following message appears.



- Click [Next]. Print head cleaning starts.
- When print head cleaning is finished, the following message appears.



To see if the print head has been cleaned successfully, click [Check Nozzle] to print a nozzle check pattern. (For information on nozzle check, see "Nozzle Check Utility" on page 3-9.)



The print head cleaning operation removes anything blocking the nozzles and therefore prevents the nozzles from clogging up. Because this operation also removes some ink, it should not be used unless necessary.

3-10 Utilities Rev. C

# **Top-Margin Correction Utility**

The Top-Margin Correction utility enables you to print a test page and correct any top margin misalignment problem.

Use the following procedure to correct a top margin misalignment problem.

- 1. Remove the Roll Paper Holder if it is installed on the printer.
- 2. Turn on the power of the printer.
- 3. Manually load paper of A6 or larger size.

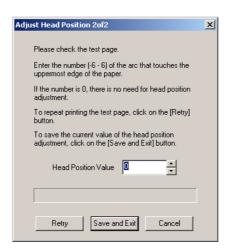


To correct the top margin misalignment problem, be sure to always use paper of A6 or larger size, and set the paper source to "Manual Feed Slot"; if you use any other combinations, the printer still works but the print result is not guaranteed. (For information on how to load paper, refer to the "TM-C100 User's Manual" supplied with the printer. For information on how to set up the paper source, see "Paper Source" on page 2-7.)

4. From the [Utility] tab, click [Top-Margin Correction]. The following message appears.



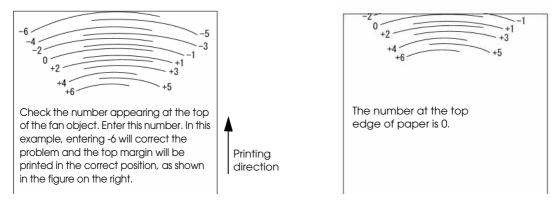
5. Click [Next]. A test page is printed by using the current top margin position correction value, and the following message appears.



6. Check the print result. If correction is required, enter a new top margin position and then click [Retry]. Another test page is printed by using the new top margin position, and the same message appears. Repeat these steps until the correct top margin is obtained.

<Print result example: where top margin correction is required>

<Print result example: where top margin position is correct>



7. After the top margin correction value is determined, click [Save and Exit]. The top margin correction value is saved and correction is completed.

**3-12** Utilities Rev. C

# **Right-Margin Correction Utility**

The Right-Margin Correction utility enables you to print a test page and correct a right margin misalignment problem.

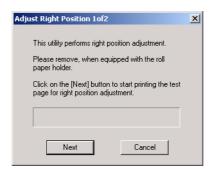
Use the following procedure to correct a right margin misalignment problem.

- 1. Remove the Roll Paper Holder if it is installed on the printer.
- 2. Turn on the power of the printer.
- Manually load paper of A6 or larger size.

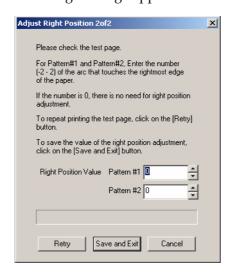


To correct a right margin misalignment problem, be sure to always use paper of A6 or larger size, and set the paper source to "Manual Feed Slot"; if you use any other combinations, the printer still works but the print result is not guaranteed. (For information on how to load paper, refer to the "TM-C100 User's Manual" supplied with the printer. For information on how to set up the paper source, see "Paper Source" on page 2-7.)

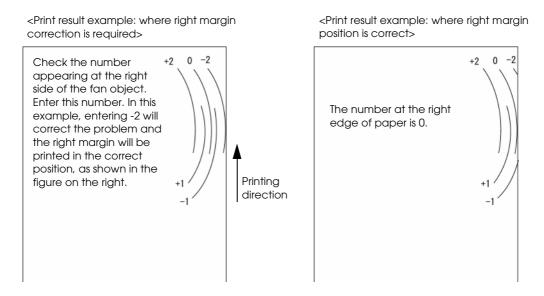
4. From the [Utility] tab, click [Right-Margin Correction]. The following message appears.



5. Click [Next]. Two patterns (patterns #1 and #2) are printed by using the current LR position correction value, and the following message appears.



6. Check patterns #1 and #2 in the print result. If correction is required, enter the new position correction values and then click [Retry]. The two patterns are printed again, and the same message appears. Repeat these steps until the correct right margin is obtained.



7. After the right margin correction value is determined, click [Save and Exit]. The right margin correction value is saved and correction is completed.

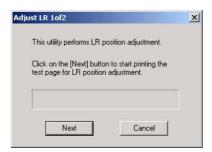
3-14 Utilities Rev. C

# Adjust LR Utility

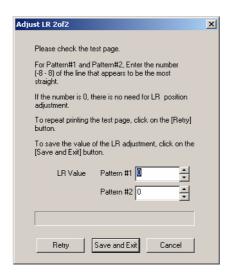
The Adjust LR utility enables you to print a test page and then adjust any printing misalignment.

Use the following procedure to correct a printing misalignment problem.

- 1. Turn on the power of the printer.
- 2. Load paper. (For information on how to load paper, refer to the "TM-C100 User's Manual" supplied with the printer. For information on how to set up the paper source, see "Paper Source" on page 2-7.)
- 3. From the [Utility] tab, click [Adjust LR]. The following message appears.



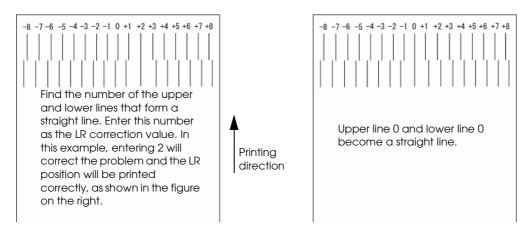
4. Click [Next]. Two patterns (patterns #1 and #2) are printed by using the current LR correction value, and the following message appears.



5. Check patterns #1 and #2 in the print result. If correction is required, enter the new LR correction values and then click [Retry]. The two patterns are printed again, and the same message appears. Repeat these steps until the correct LR correction value is obtained.

<Print result example: where LR correction is required>

<Print result example: where LR position is correct>



- 6. After the LR correction value are determined, click [Save and Exit]. The LR correction values are saved and correction is completed.
  - If roll paper is used, after the correction, paper is automatically transported and cut, and the paper is advanced to the top margin position of the roll paper.

**3-16** Utilities Rev. C

