

Netclient User's Manual

V1.0

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Chapter 1 System Introduction

This client software V1.0 is exclusively adapted to MPEG4/H.264 series DVR. Operation through network is achieved via this client software which is installed on your PC, performing functions of remote browsing and management.

Main Function:

The main functions are listed below: remote monitor(Dual-Stream supported)、play remote record file、remote host management、play local record file、remote bidirectional talking、support TCP/IP, PPPoE, PPP,USB client、network backup of recorded files、electronic map management, remote alarm local action linkage, circular monitoring, increase the 3rd party's software , alarm center, clock synchronization, the conversion of MP4 files to AVI files. Support both remote and local log inquiry.

1.1 Software working environment

The Netclient requires PC hardware setting as follow:

CPU: Intel pentium4 2.0GHz or over。

DDR: DDR 256MB or over。

Graphic Card: Independent graphic card with 64MB memory or over, support Overlay, integrate graphic card is not suggest.

Network Card: 100M or over.

The Netclient requires PC software must set as follow:

1.OS Requirement: WindowsXP, Windows Vista, Windows2000, Windows2003 or over.

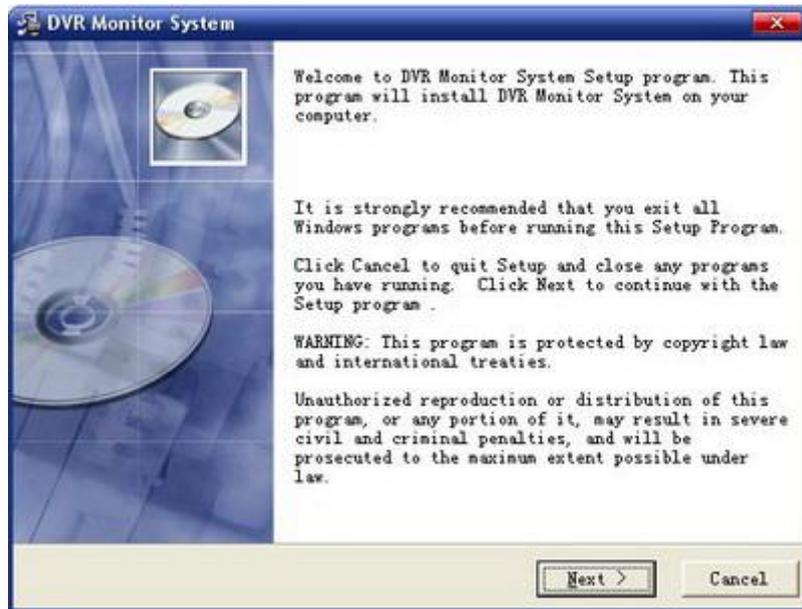
2.Install DirectX 9.0 or higher version, the hardware speed up to highest level.

1.2 Steps of installation

Run "Setup.exe" to install file at installing directory. Read the contents of installation guide, complete Client software installation in turn. Like the picture 1-1, 1-2

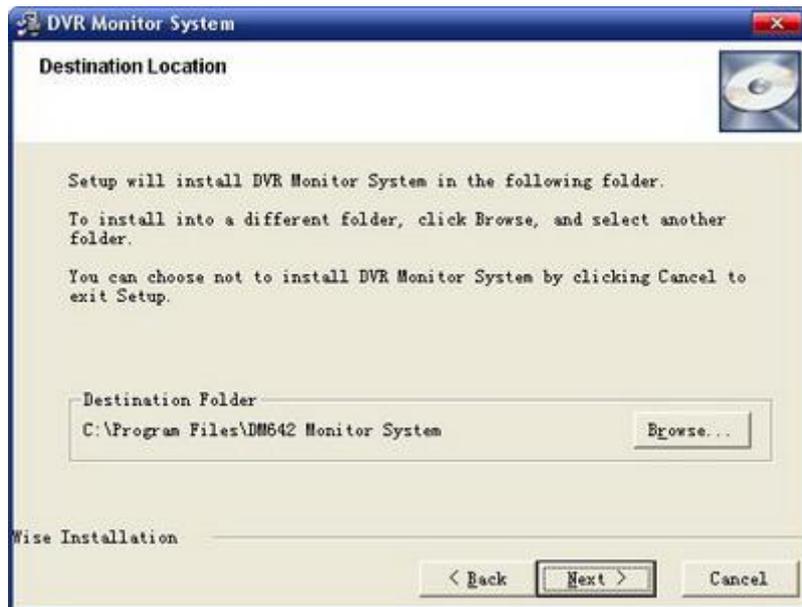


Picture 1-1



Picture 1-2

Click "Next", the default directory for installation is C:\Program Files\DM642 Monitor System, User also can click "Browse" to choose the directory for installation. (Picture 1-3)



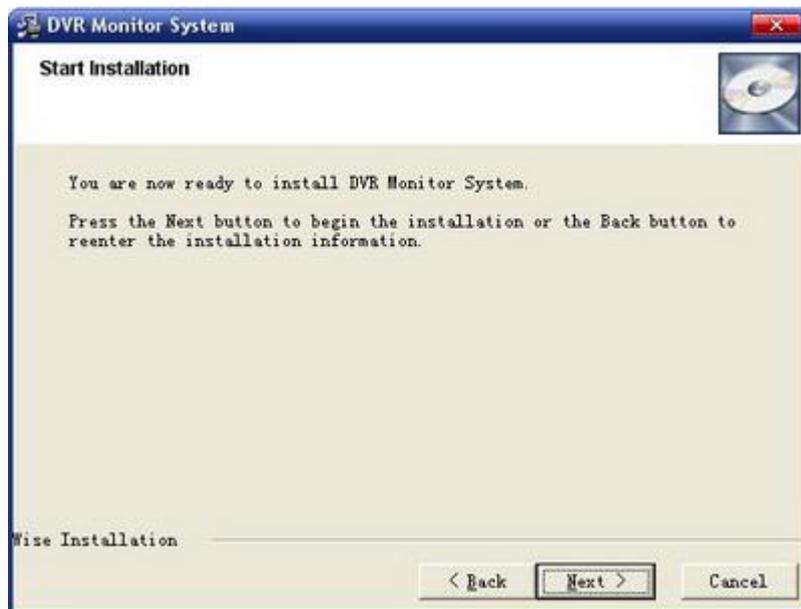
Picture 1-3

Picture 1-4



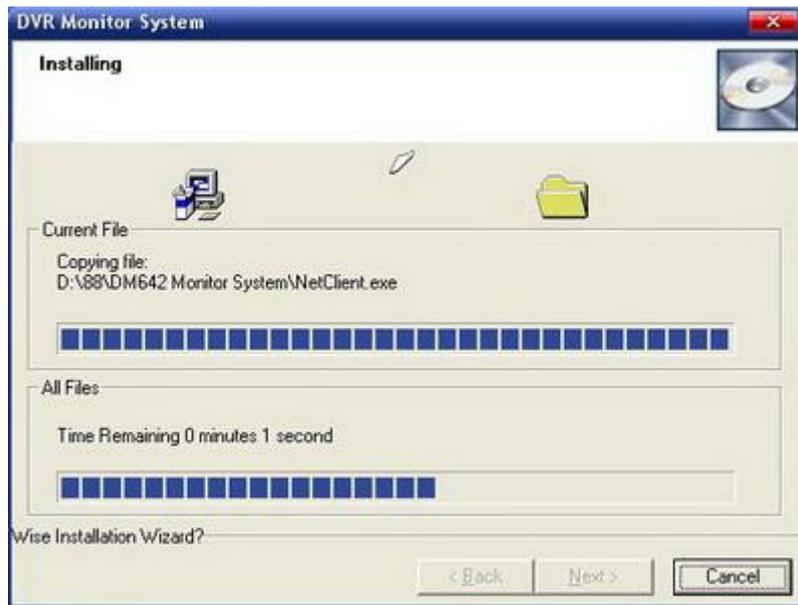
Picture 1-4

Picture 1-5

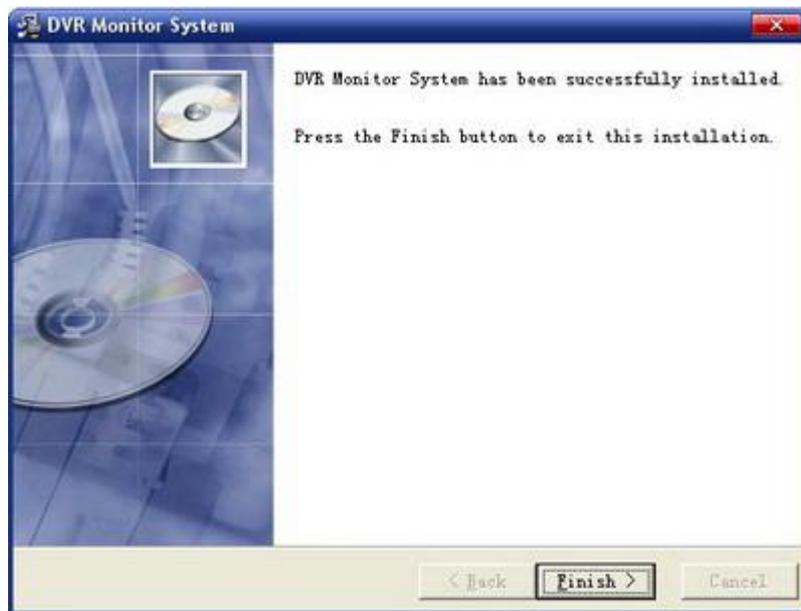


Picture 1-5

Picture 1-6



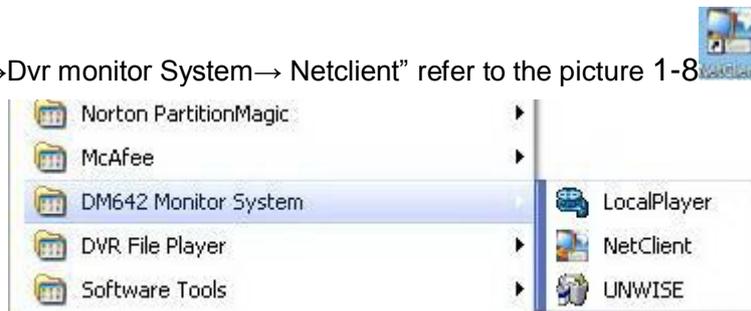
Picture 1-6



Picture 1-7

Click "Finish" button, exit installation; then enter User interface through "Start

→programs→Dvr monitor System→ Netclient" refer to the picture 1-8.



Picture 1-8

1.3 Steps of uninstall

In “Start-->program--> DM642 Monitor System-->Unwise”, click “Unwise” to uninstall the DVR.



图 1-9

Picture 1-10.

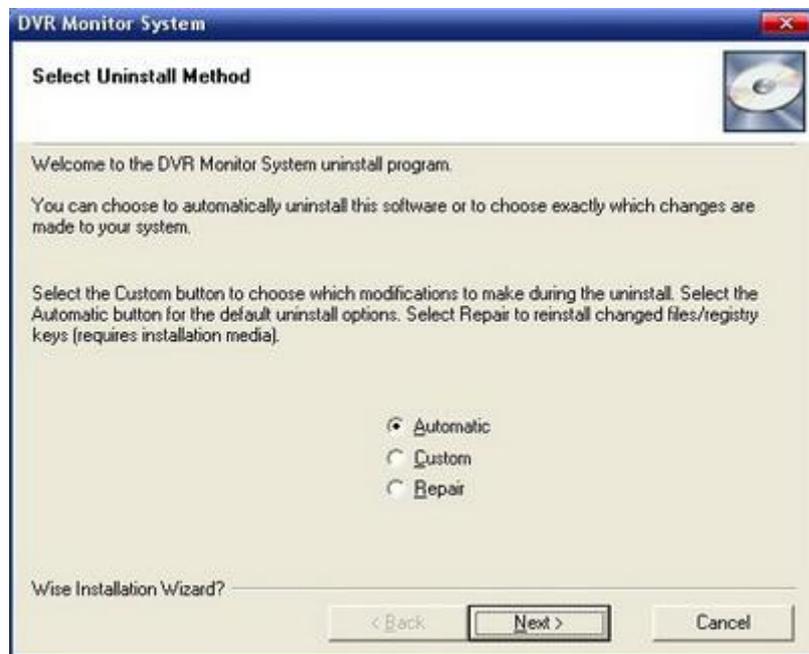
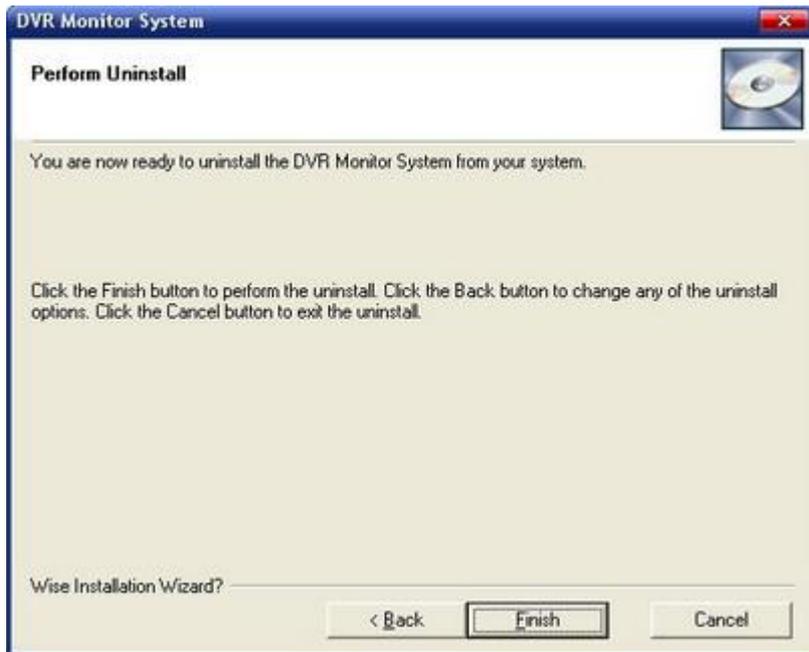


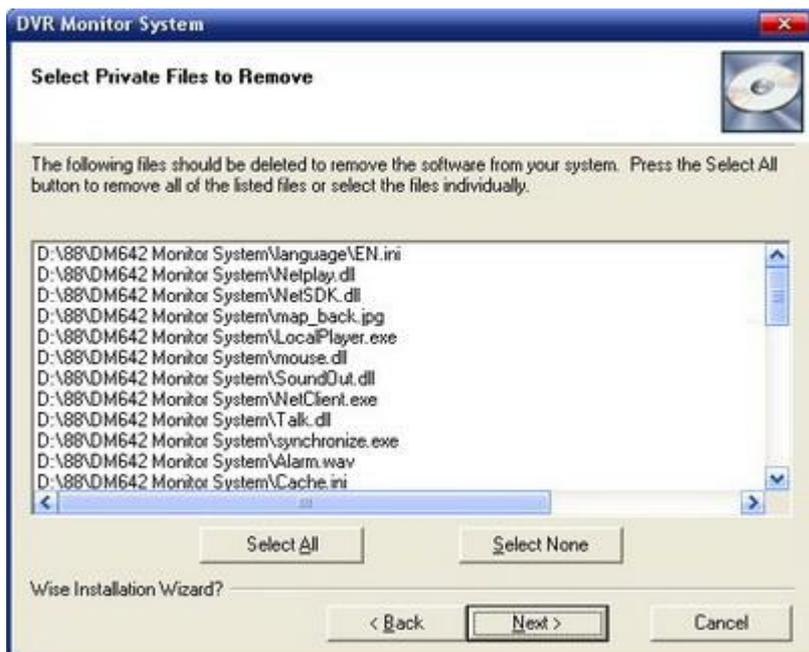
图 1-10

Uninstall provides three model: Automatic, Custom, and Repair; like picture 1-11.



Picture 1-11

“Custom” manually uninstall the Netclient Picture 1-12



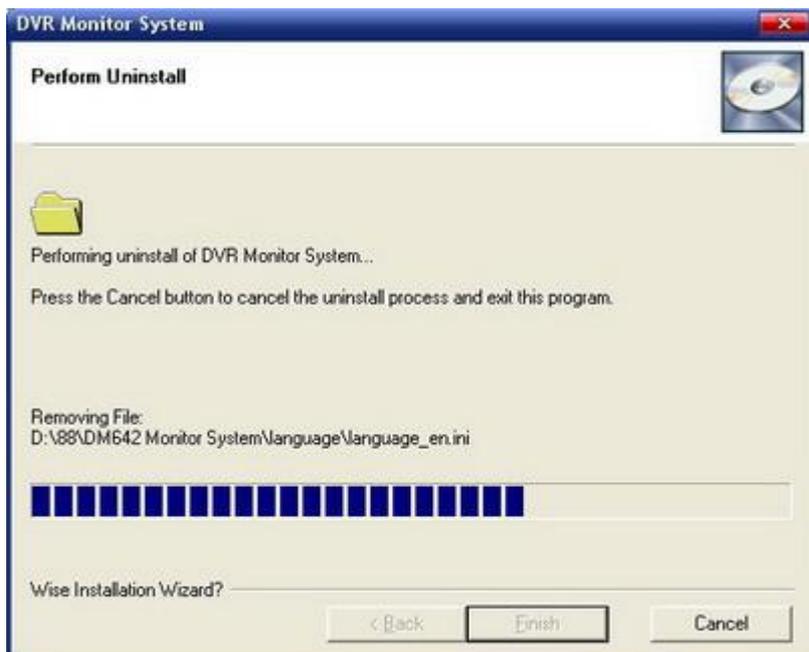
Picture 1-12

“Repair” as follow, picture 1-13



Picture 1-13

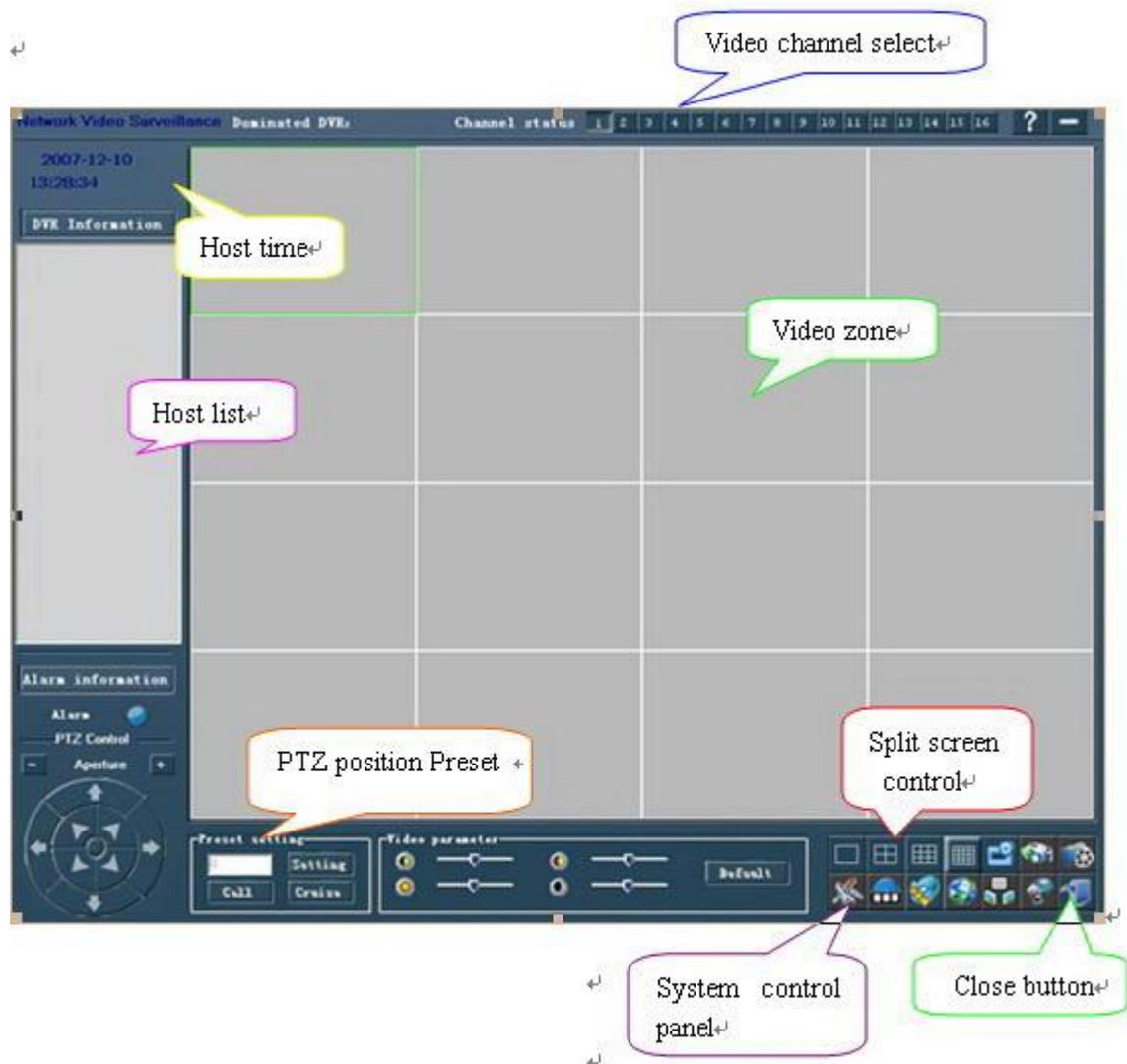
“Automatic” as the picture 1-14



Picture 1-14

1.4 System initialization

After successful Client software installation, start Client program “Net Client” in start menu “start—» programs” in the system. After starting, the main interface is as follows picture 1-15.



Picture 1-15

Main interface can be divided into 5 parts: video area, Splitting Control Area, video channel area, system control-managing area, host information area.

Time of DVR includes Year, Month, Day, Hour, Minute, Second and Week. Click “Exit” to stop all the current operations and quit the system.

Local system needs configuring initialization, when Client software runs at first time. Please refer to section “4.7 Local Setting” to setup the whole monitoring system. The setup sequence is as following: host, co-activation setup, disconnection interval, circular monitoring setup, electronic map setup and OSD information setup, video format, the 3rd party’s software setting, local Version , local Log .

Chapter 2 System Setting

2.1 Device Management Setting

System control-managing area gathers all the operating control to Remote DVR and local system (Computer). Picture 2-1



图 2-1

Choose the “Device Management”, as picture 2-2.

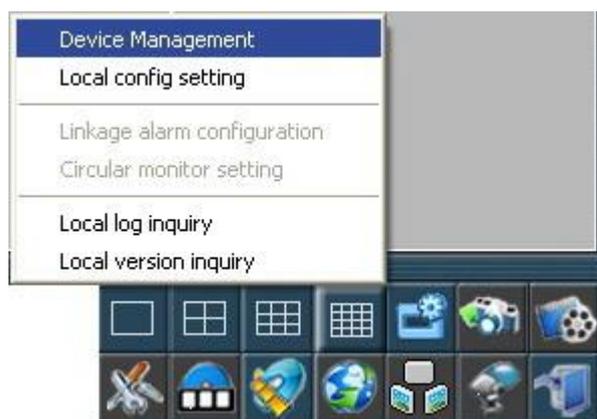
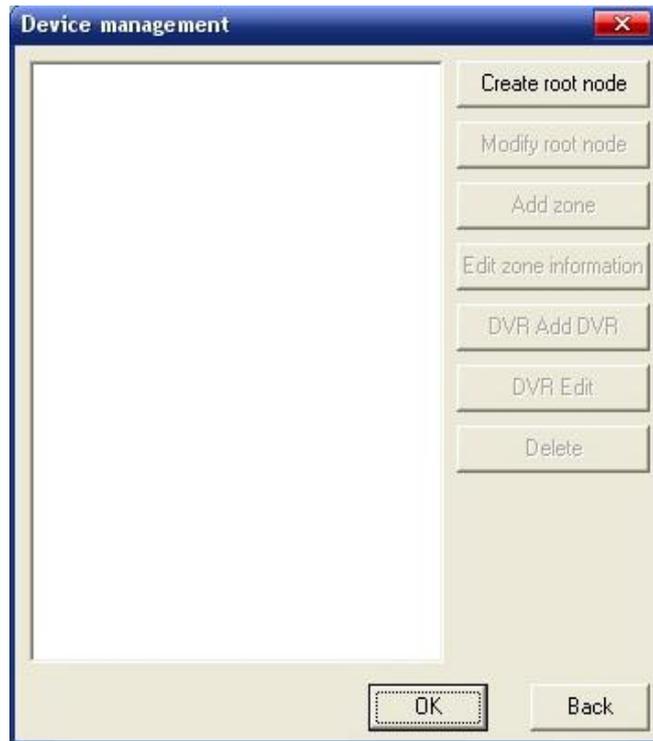
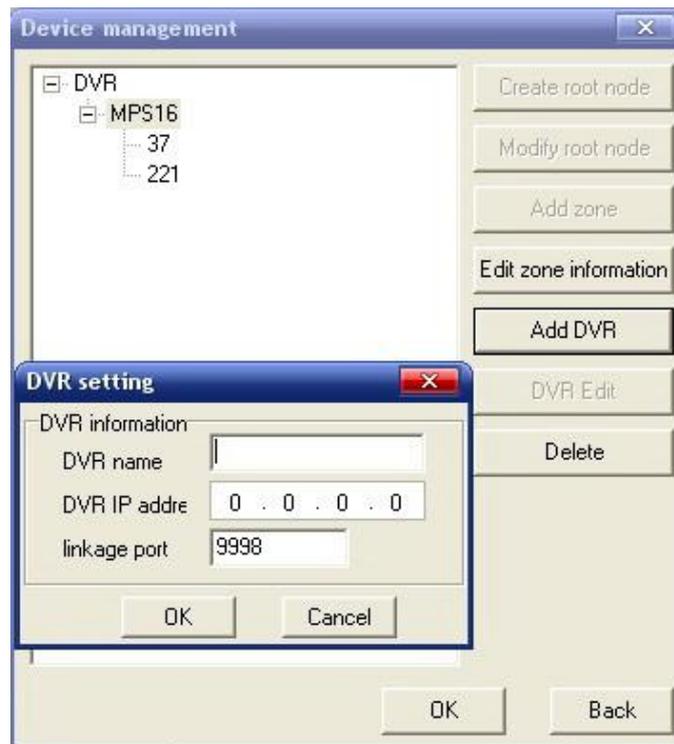


图 2-2

The first step, create the “Root Node”, and name it; The second step, “Add Zone”, and name it; The third step, “Add DVR”, and set it(refer to the picture 2-4).



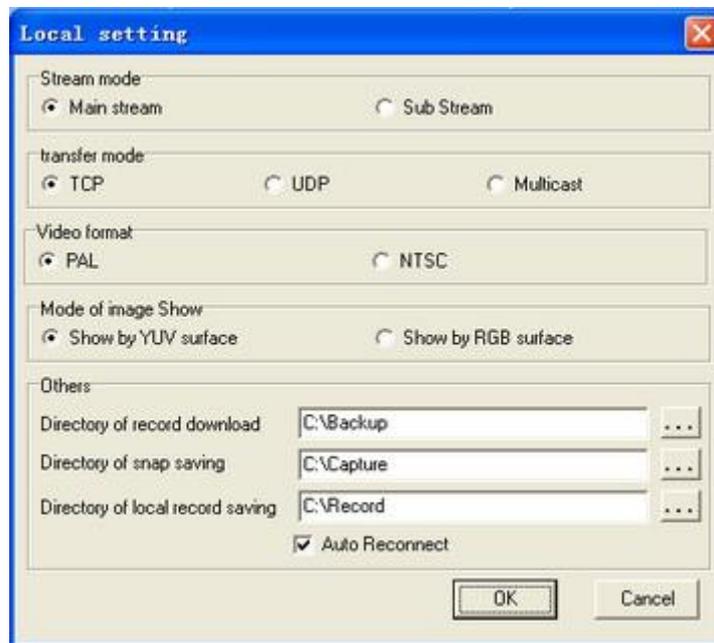
Picture 2-3



Picture 2-4

2.3 Local Setting

Press local setting button to flick up the menu for setting, kindly refer to the following picture 2-8



Picture 2-8

Set items as follow: Stream Mode、Transfer mode、Others (Directory of record download、Directory of snap save、Directory of local record save)。

Stream Mode: Main Stream and Sub Stream.

Transfer Mode:TCP、UDP、Multicast.

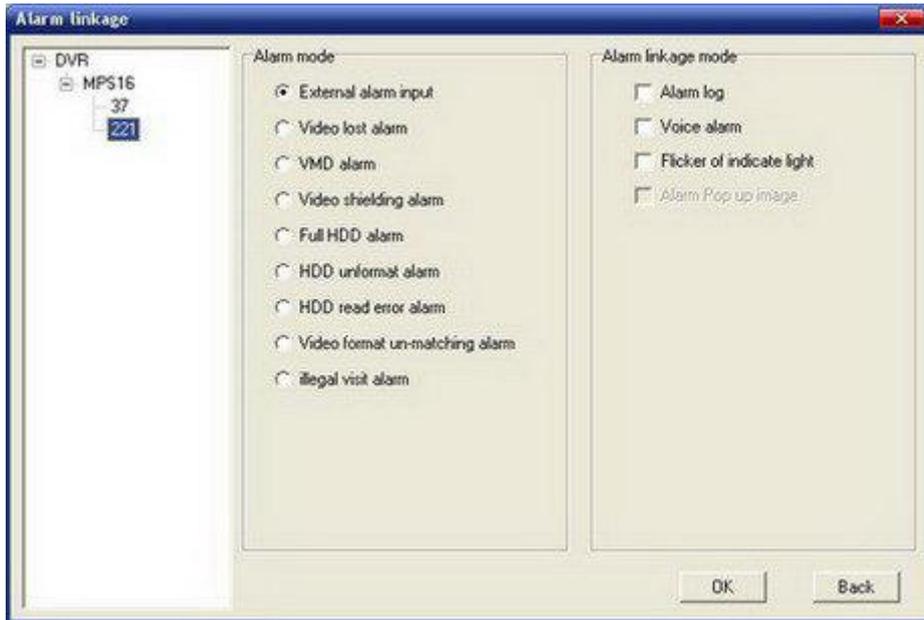
Video format:Select format PAL or NTSC for adapt to the DVR host video format.

Mode of image show: Show by YUV surface and show by RGB surface.

Auto re-connect: Auto re-connect after monitor cut abnormally

2.4 Alarm linkage Setting

Click the “Local data setting” button in the system control management area, then choose “alarm linkage setting”, and comes to the picture 2-9:

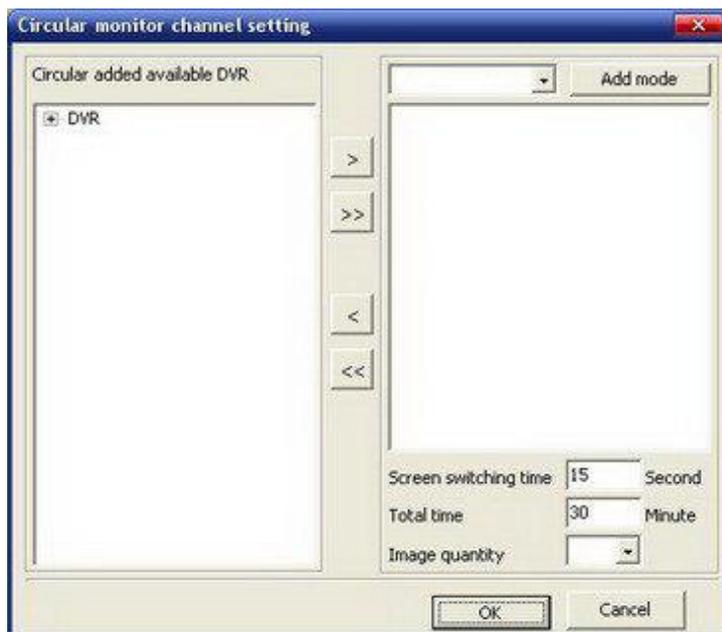


Picture 2-9

First of all, choose the DVR inside the list box, then choose the alarm type in the alarm type list, and then choose the linkage alarm type in the alarm linkage type box. Alarm with flip out image: when video lost alarm, motion detect alarm, or shelter alarm occurs, the alarm channel will flip out the monitor image under netclient available mode.

2.5 Circular monitoring

Press Circular monitoring button, the dialog box “Circular Monitor password confirm” appears, input the right password, the Client will start the Circular monitoring.



Picture 2-10

When startup the Circular monitoring, please cut the windows of inspecting and remote replay first and then startup.

After startup, Circular monitoring button becomes the stop one . Client monitors all the attachable Channel of the first remote-port host connected with the host setting, arrives at the pause time of the single computer for Circular monitoring, then cuts all the connections with this remote-port host, continues to link all the attachable Channel of the next remote-port host, cycles to link and cut in turn, till the total monitoring time is full.

If the recorder with administrator login outputs alarm signal, the monitoring will make way for recording, after which, the monitoring will continue.

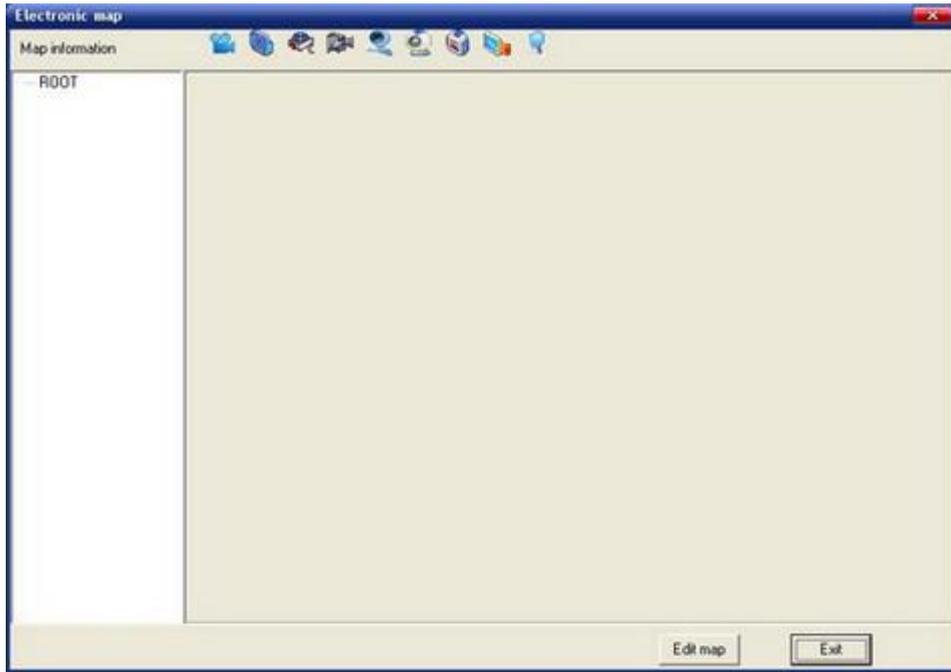
During this period, if the connection with one host is unwanted, Client reports error and stops Circular monitoring.

During this period, press the stop button  of Circular monitoring by user, the Circular monitoring will stop manually.

When Circular monitoring is stopped, Client will not cut any monitoring linkage of current host, it will keep monitoring for this host DVR.

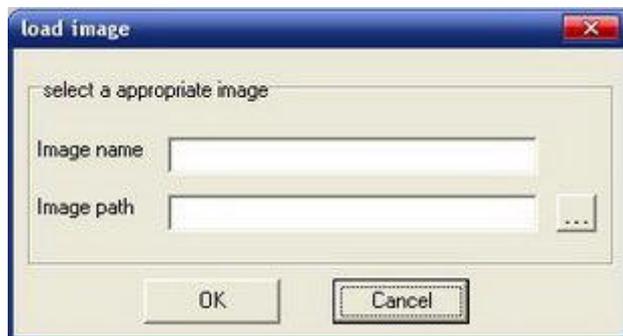
2.6 Electronic map

Press electronic map button , the map operation box appears at down-right of the screen, as the following picture 2-11.



Picture 2-11

Click the "ROOT" with right key of mouse, and "Add Sub node", comes to the picture 2-12 :



Picture 2-12

The general map displays all the DVRs distribution in the whole monitoring system. Zoom in the map in the dialogue box for precise location of each DVR.

Double-click on "Camera icon" to see the channel distribution. Zoom in the map in the dialogue box for precise location of each channel



Picture 2-13

Enable Electronic Map Monitor:

When under disconnection mode, click the right key of mouse to jumps out the menu, then click the Connect term.

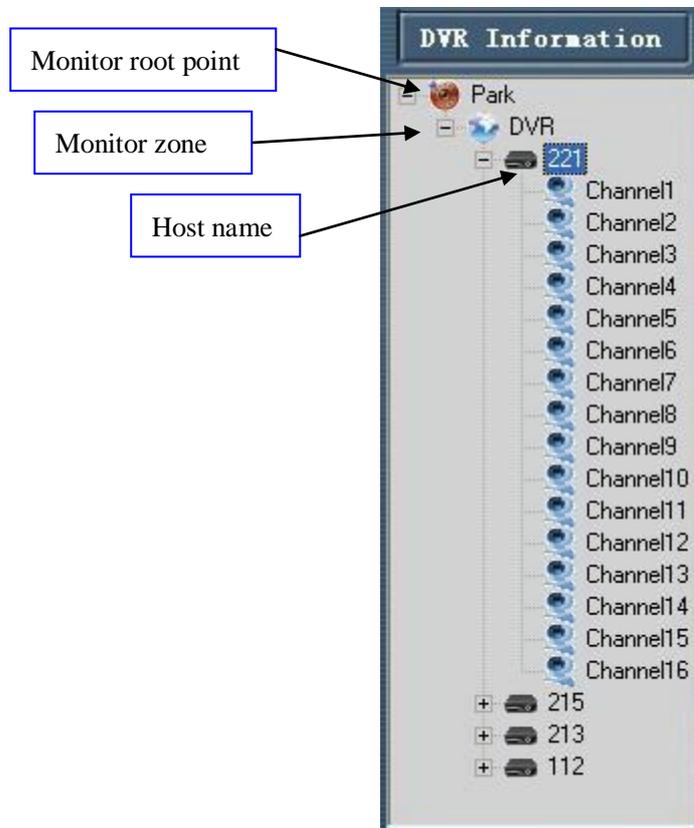
2.7 Remote Management Setting

In “Remote Data Setting-->Remote System Config Setting-->Network Config-->Remote PC IP Setting”, After set the IP and port to a remote PC, as alarm occurs at the DVR, alarm information will be transmitted the remote PC, alarm sound are used to prompt alarm information's.

Chapter 3 Monitor Function

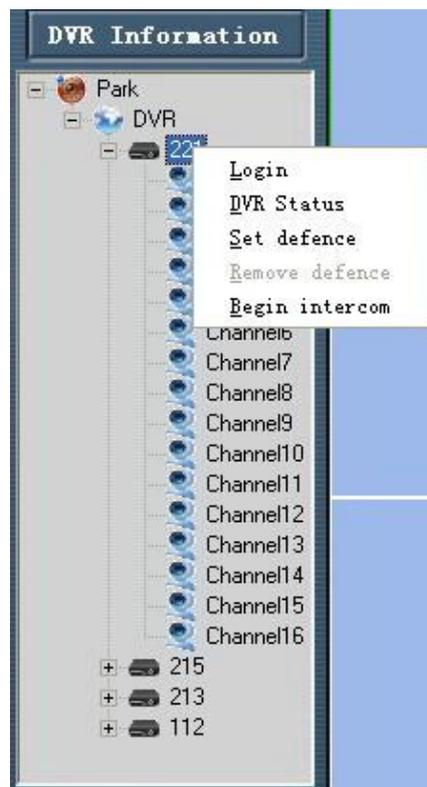
3.1 DVR Information Column Operate

Kindly refer to the left side of main interface, all the information of DVR can be overview, include information of root node, area, details refer to the following picture 3-1



Picture 3-1

Within this column, it also provide functions as follow: Log out, DVR Status, Set defence, and dialog.



Picture 3-2

Administrator Login

Before the administrator logs in, click administrator login button , administrator login box appears, refer to the picture 3-3.

The client provides two login mode: normal login, force to login.



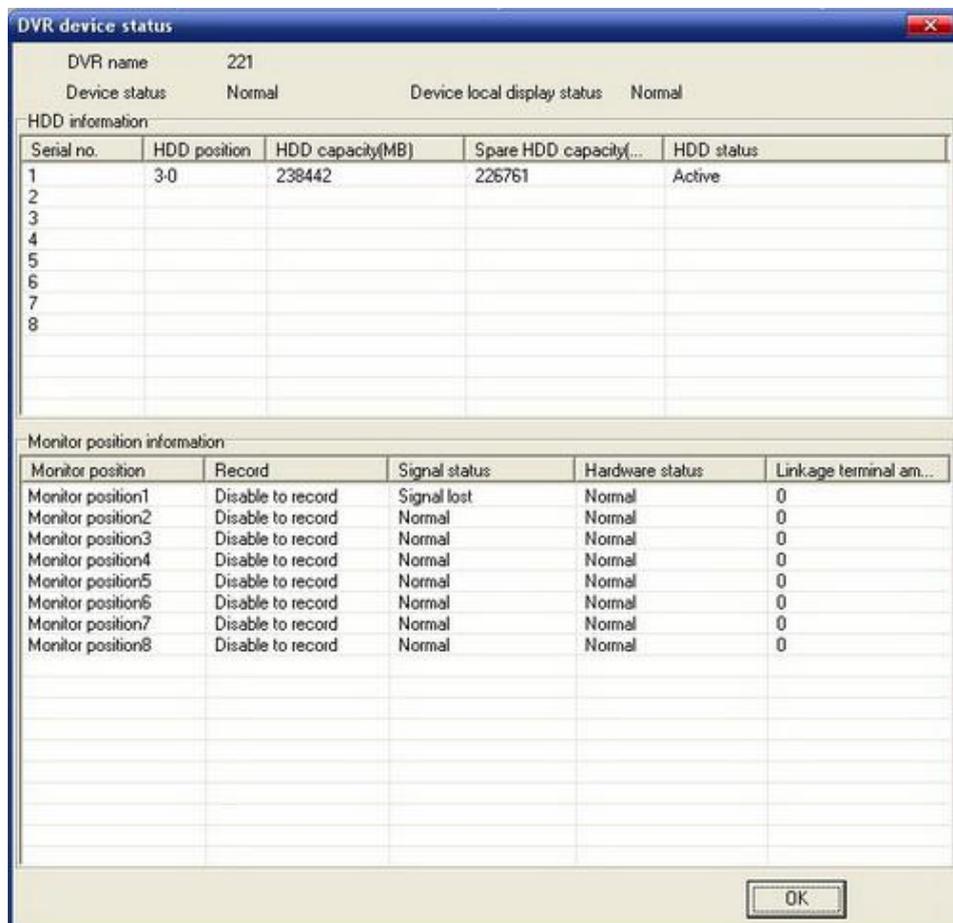
Picture 3-3

Force to login means force to logout the user who login first, when users have been 16 mostly.

The default username is "Admin", input the username and password, then press "OK", save and exit.

DVR Status

After administrator logins in, the remote host sends real time status information to PC for display, these information includes: Recorder ID, on-line user information, channel state, system alarm information, system external alarm input information and HDD state. As the picture 3-4.



Picture 3-4

Set Defence:

The Netclient provide set defance function, when enable this function, if the DVR occurs alarm(signal alarm, video lost alarm etc.), the netclient will receive those alarm information, then display on the log, and alarm. Alarm will proceed under mode which set in the "alarm linkage setting".

Cancel Defence:

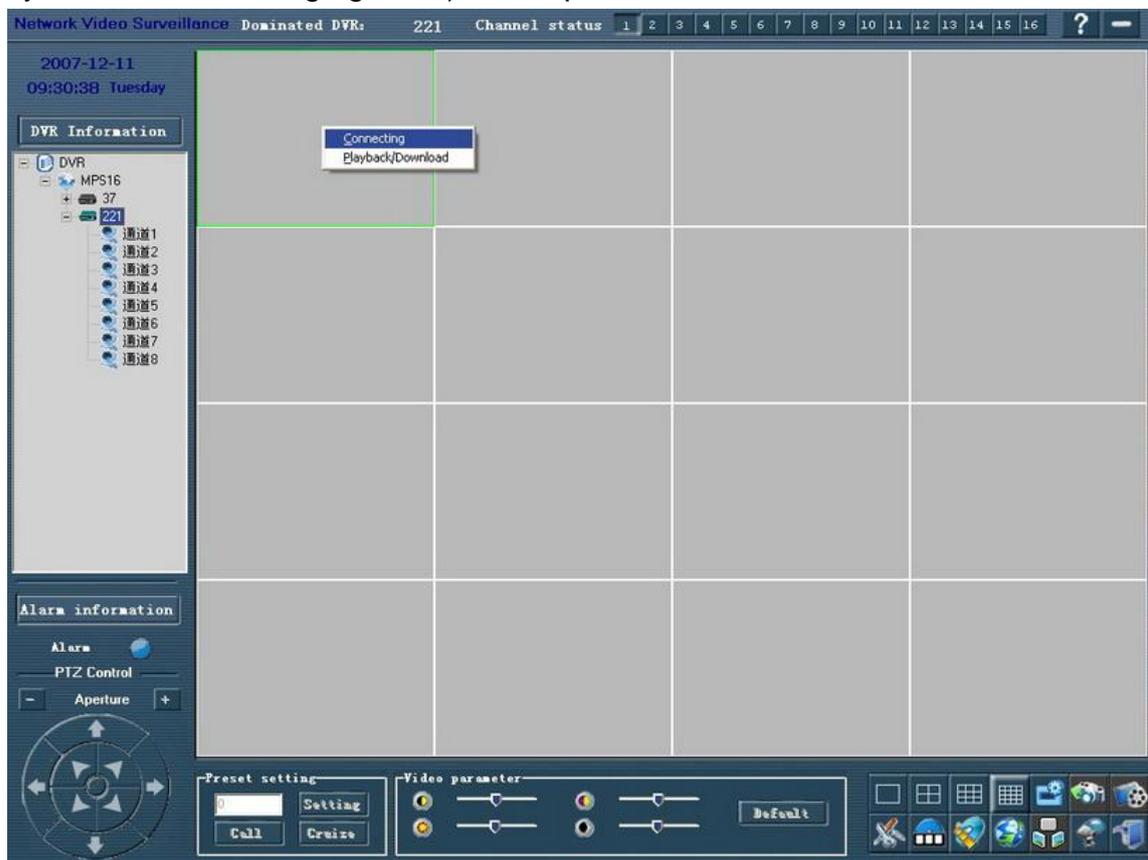
Under set defence status, click the DVR name with right key of mouse, and choose "Cancel defence" option to exit.

Note: After server reset, the netclient need to reset defence as well.

3.2 Video Channel Monitor

Local Video Monitor start up:

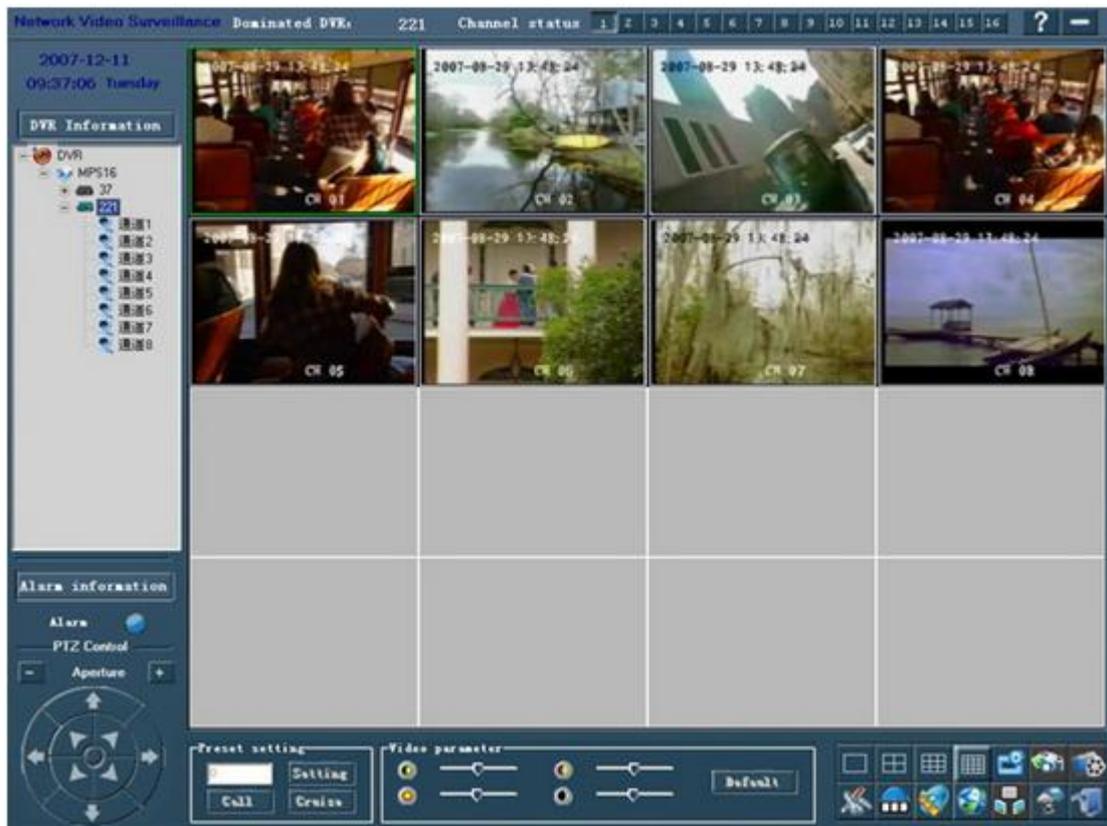
Right-click idle video channel, the menu appears. (Starting the remote monitoring is also available in the electric map, please refer to the section of system control managing area.) as the picture 3-5.



Picture 3-5

Choose the host DVR and channel requiring to monitor, then input username and authority password, press “connect” button. The system will show the progress of connection. If already login the DVR as admin., then no need to input password again.

Video monitor can connect to the different channels in different DVR, as the following picture 3-6.



Picture 3-6

Video Monitor Control

When Remote monitoring, The Monitoring control bar offers video, single frame capture, mute, full screen switch, Cloud Terrace control, lens and aperture control function.

□ Click “Begin record” inactive recording. Video file would be saved in “C:\Record” folder automatically. Saving record on the DVR is recommended when emergency happens during your remote monitoring.



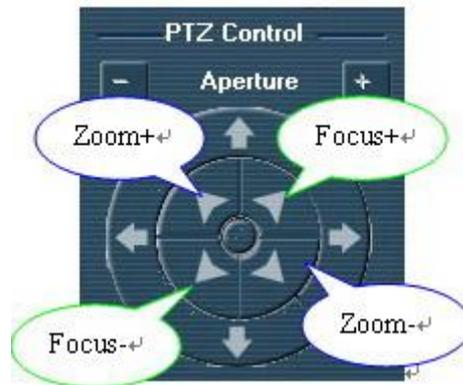
Picture 3-7

□ **Single frame capture**: Single-click to create a bmp file, save in “C:\Capture” folder automatically, single frame capture offers the probability that every figure can be analyzed in detail.



Picture 3-8

□ **PTZ、lens、aperture control**: Two operations are available, single-click for gentle adjustment and long-time press for important adjustment, which are used to control your remote monitoring equipment. (Only operation from administrator is accessible to this function)



Picture 3-9

□ **Full screen switch**: When already in full screen state press again to return original state. Please return to the original state when the menu for monitor and playback is required, which is not available in the full screen state.

□ **Preset Setting**: Move the PTZ to a required position by direction buttons, then input the no. of preset, and click “Setting” to save.



图 3-10

Call Preset: input a no. of preset, then press “Call”, the PTZ will move to the required preset position rapidly.

Preset Cruise: Click “Cruise” button, the PTZ will move among the different

preset position regularly.

□ **Local monitor video config setting:**

It provide monitor chroma, saturation, brightness, and contrast setting.



Picture 3-11

Video Monitor Close up:

Right-Click the video channel requiring stop, and within the appeared menu, Select the item of “Disconnect” or “Disconnect All”, close the monitoring connection of current video channel, then video channel come back to idle status.

3.3 Record playback and download

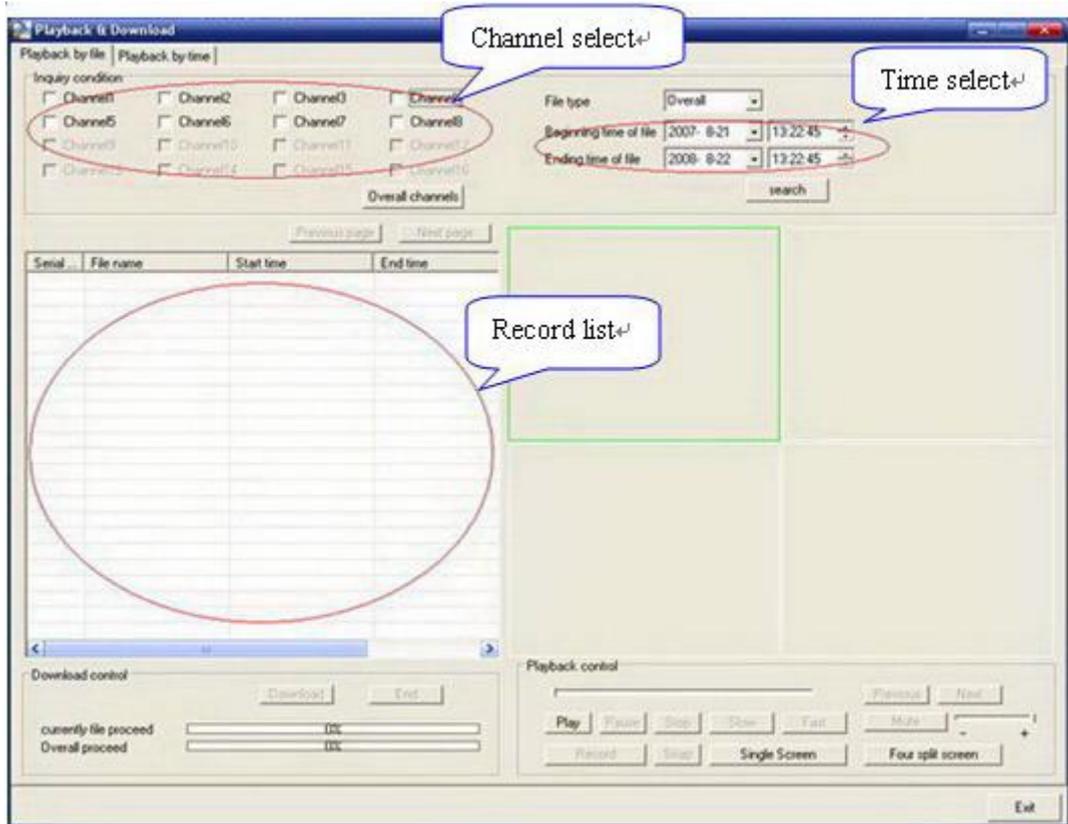
Record playback

The playback and download of this Netclient version provide 2 operate modes as follow:

1. Right-click “idle video channel”, then choose “Playback/Download”;
2. Select relevant channel of the file requiring, then click “” to replay and start/end time of the record.

Search playback by file:

Select relevant channel of the file requiring to replay and start/stop time of the file, no chosen channel means all Channel chosen.

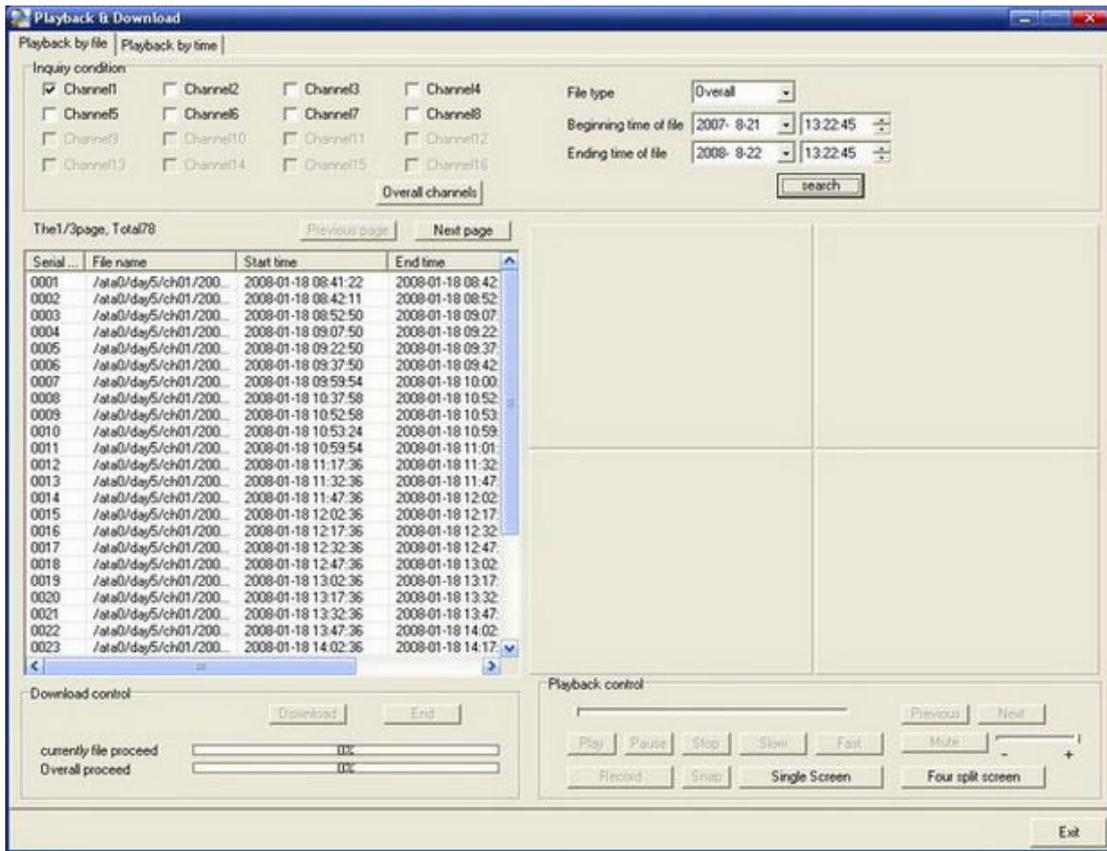


Picture 3-12

After inquiry, you can see the result as following picture 3-13 and picture 3-14:
 Note: “00” means the first HDD or first channel.



Picture 3-13

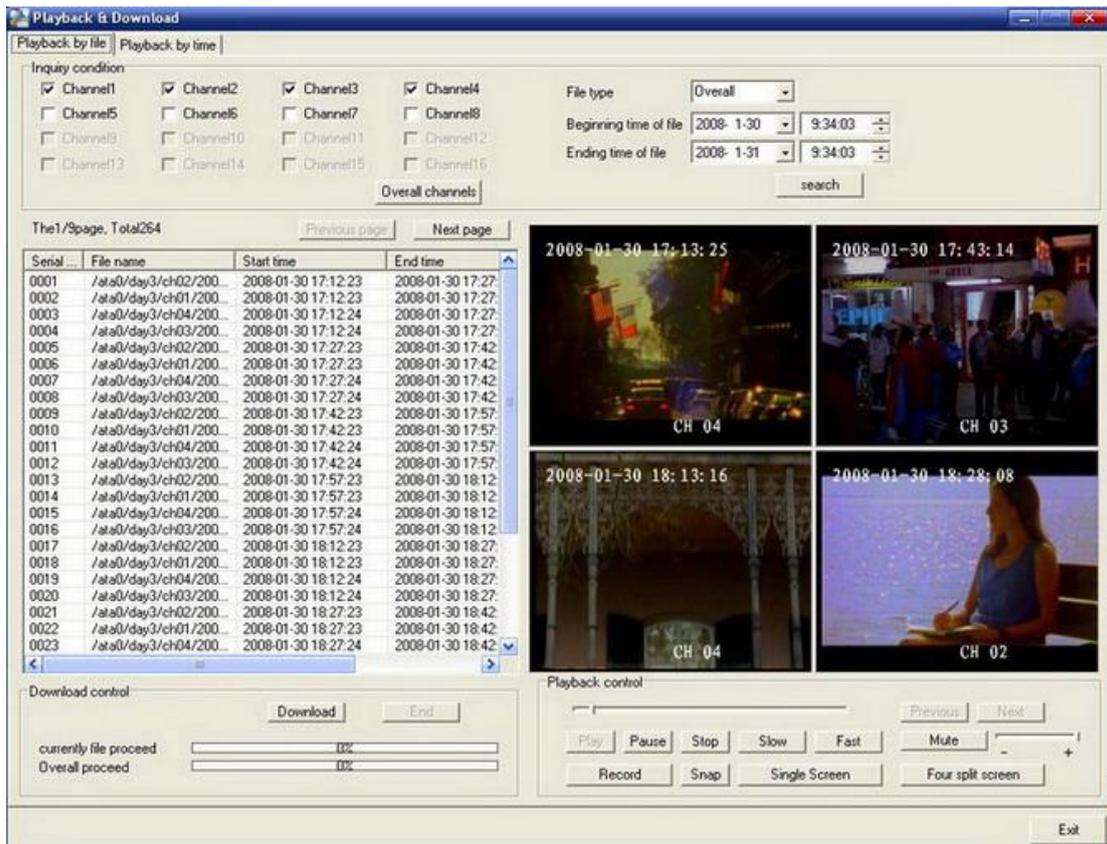


Picture 3-14

□ Record Playback:

Select lots of segment file record requiring Playback, click on “Play” to play the record selected. Ctrl+ left-click, lots of item record can be chosen to play in turn.

If you choose 1st Channel to Playback, pitch on it then press “play”. Area status identification is turn green in Video Channel Area. Meanwhile "Playback" sign is added on the image’s right below corner.



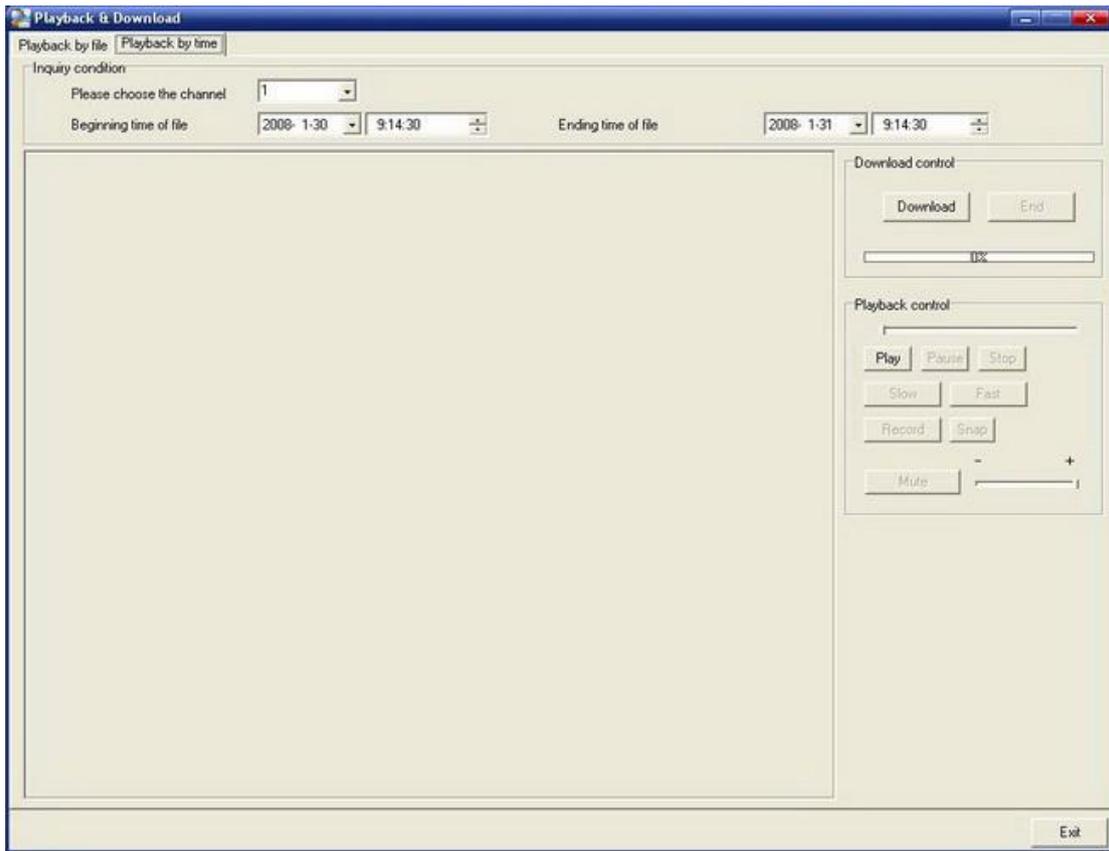
Picture 3-15

Record playback control:

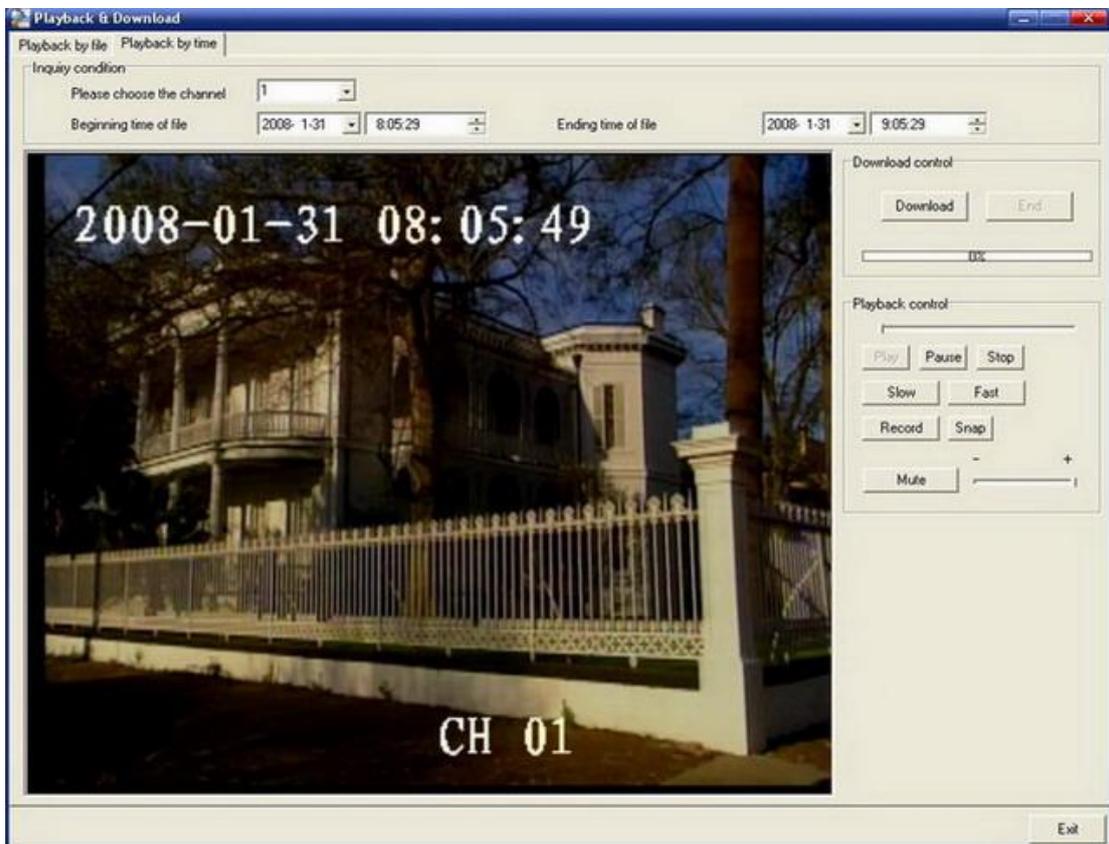
When Playback, playback control bar offers video, voice, continue/pause/stop playback, previous/next and speed shift function. Left-click on the schedule bar of specific place can control the speed of playing.

Playback by time:

Playback by time, like the picture 3-16 shows, after login DVR, select the channel, beginning/ending time of record, then press “Play” button to playback the required files(Picture 3-17).



Picture 3-16



Picture 3-17

Record Download

The netclient provide record download function in “play back/download” area, the record download type include download by time and download by record file.

In download control column on the left button corner, we can see the download proceed both of the current record and the all record.

Download record by file: Select the record segment and click “Download” key to download the selected record; Hold “Ctrl” key and select the records, then download.

Download record by time: After input the inquiry time, user can download all the record directly within the required time.

3.4 Alarm Information

The alarm information column is on the left side of main interface. Kindly refer to the picture 3-18.



Picture 3-18

After login the DVR, set defence, when the alarm occurs, the alarm info. will show in the column(picture 3-18)

3.5 Local play



Press local play button, start local play program, local play will be introduced in details in the latter chapter. Press USB client port button, start USB client port program, USB client port will be introduced in details in the latter chapter.

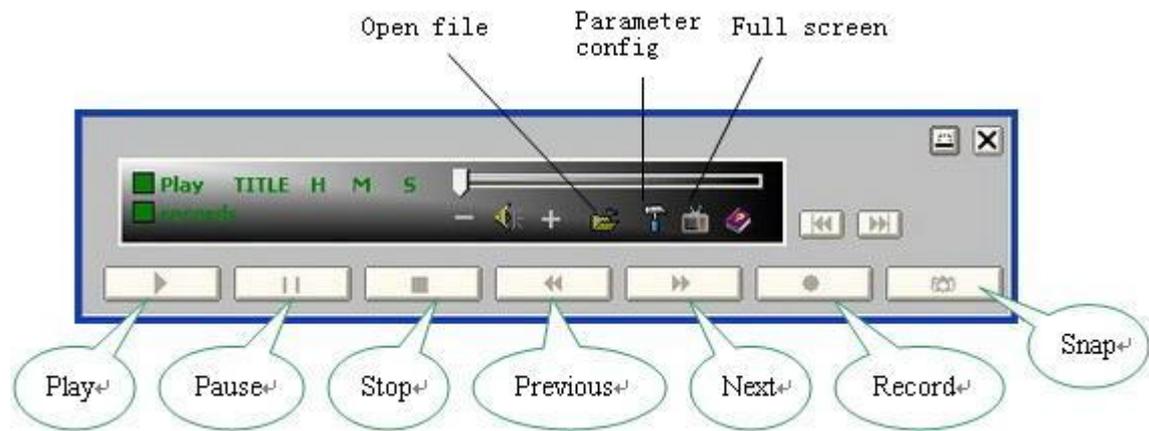


图 3-19



Picture 3-20

3.6 Circular monitoring

The circular monitoring is used to monitor by sequence each recorder connected.

Press Circular monitoring button , the dialog box “Circular Monitor password confirm” appears, input the right password, the Client will start the Circular monitoring.

When startup the Circular monitoring, please cut the windows of inspecting and remote replay first and then startup.

After startup, Circular monitoring button becomes the stop one . Client monitors all the attachable Channel of the first remote-port host connected with the host setting, arrives at the pause time of the single computer for Circular monitoring, then cuts all the connections with this remote-port host, continues to link all the attachable Channel of the next remote-port host, cycles to link and cut in turn, till the total monitoring time is full.

If the recorder with administrator login outputs alarm signal, the monitoring will make way for recording, after which, the monitoring will continue.

During this period, if the connection with one host is unwanted, Client reports error and stops Circular monitoring.

During this period, press the stop button  of Circular monitoring by user, the Circular monitoring will stop manually.

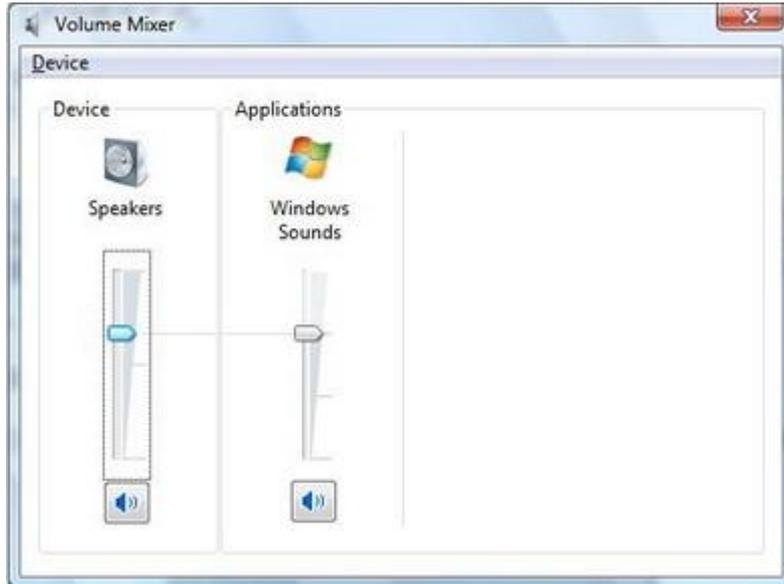
When Circular monitoring is stopped, Client will not cut any monitoring linkage of current host, it will keep monitoring for this host DVR.

3.7 Intercom

MA series does not provide intercom function.

It enable dialog between netclient and DVR. And it requires both the DVR and PC need equipped with microphone and sound box.

If netclient needs have dialog with PC, the option “Microphone” in the “Recording Control” box must be selected, details refer to the following picture:



Picture 3-21

The netclient provide 2 kinds of mode to enable dialog:

Mode 1:

Click the DVR logo with the right key of mouse, and select the “Start dialog”; select the “End dialog” to end up the dialog function.

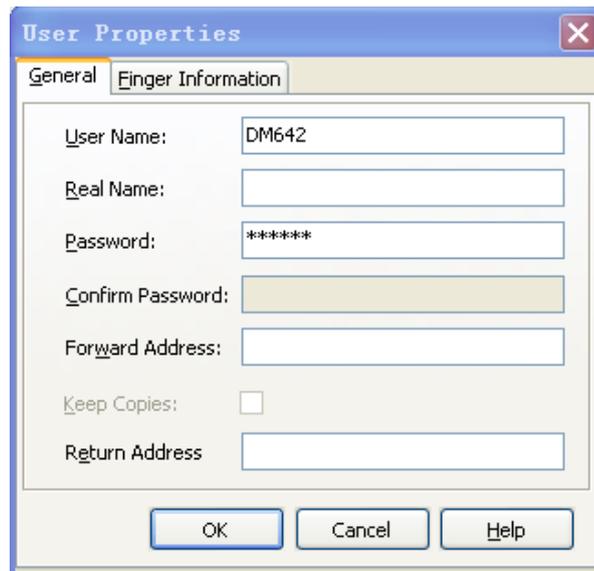
Mode 2:

The management area provide dialog logo , by click it, the DVR will start dialog function, and the color of the dialog logo will become yellow , click it again to stop the dialog.

3.8 Email

The client provides the function that host send email automatically when alarm is occurred.

First, you can download a Mail Server in the internet and install the it. When “ArGoSoft Mail Server” is running, a icon  will display at the low right corner of status bar. Right click the icon and choose “User” to create a new user.



Picture 3-22

Choose “General” in “Option”, and configure three parameters as follows.



Picture 3-23

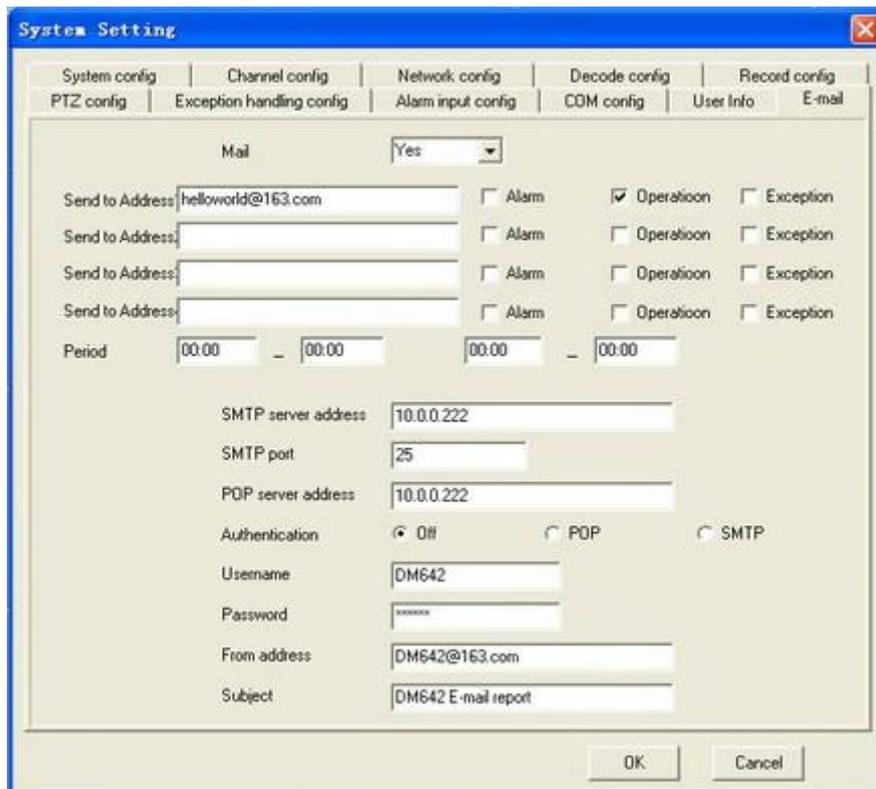
DNS server: The ip address should be input correctly;

The option “Allow Relay” should be pitched on;

The sending address can be input in “Local Host” as you will.

After the above configuration is completed, click “OK” to confirm and green run button to run the server program.

Second: Run the “Netclient.exe”, click the icon , choose “Remote system config setting->E-mail” as follows.



Picture 3-24

Choose “Yes” in mail option;

Input “send to address” and choose the sent condition;

SMTP server address should be according with local PC, and SMTP port is 25;

Username and password should be according with “ArGoSoft Mail Server”;

From address should be according with send address in “ArGoSoft Mail Server”.

3.9 JPEG playback and monitor

JPEG playback module provides the function that play back the recorded Jpeg picture synchronously when the record is playing back.

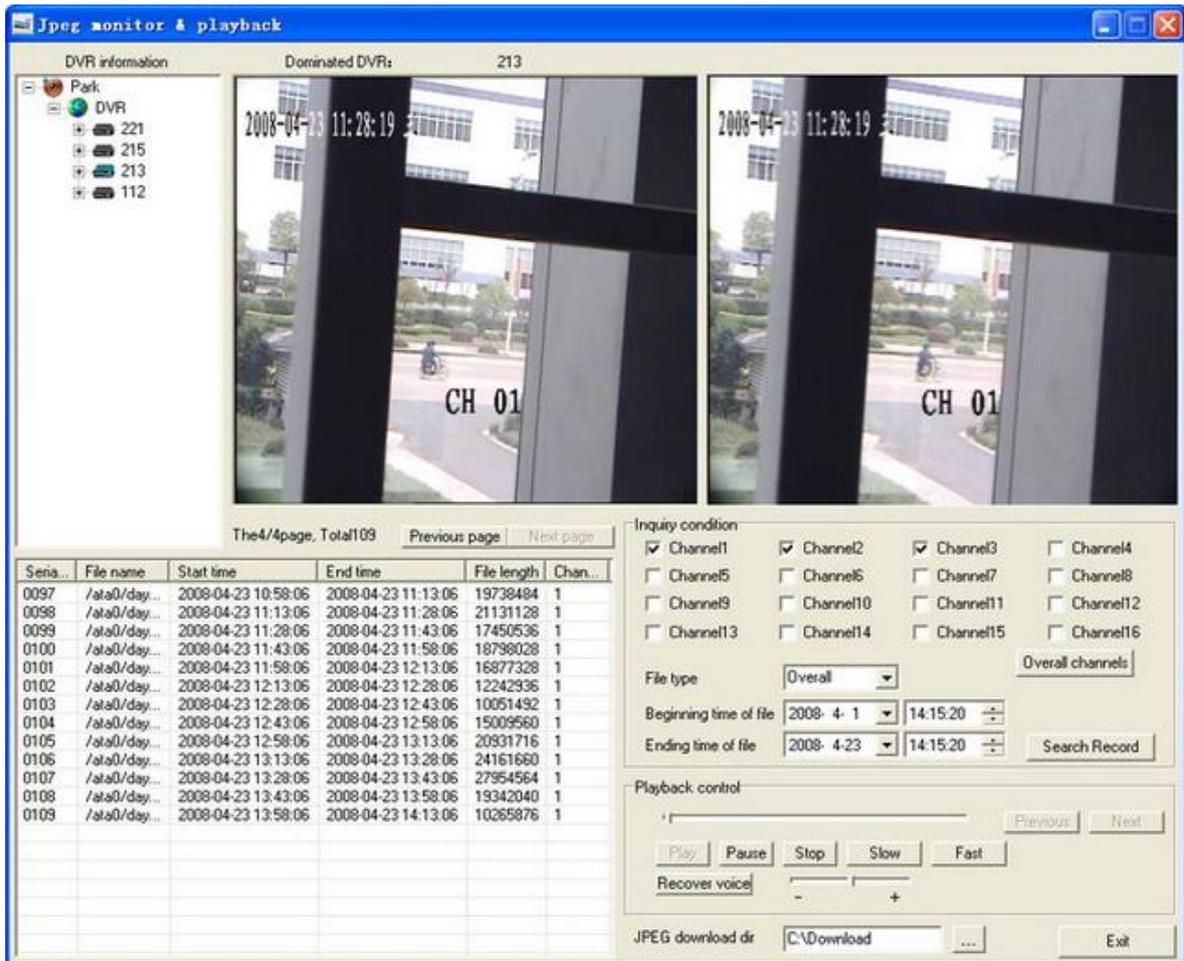
Note:This function is not available for MA series.

Start-> DM642 Monitor System->synchronize:



Picture 3-25

after the program is started, choose the host in the interface to login, and select the inquiry condition to search, pitch on the wanted record, then click “Play” button. The interface is as follows.



Picture 3-26

In the interface, the left area plays the Jpeg picture, while the right plays the record file.

Playback control: Including pause, stop, slow, fast, prev, next, mute, etc.

JPEG download: Right click on the left area where is playing Jpeg picture, and choose download.

3.10 Remote clock synchronization

Clock synchronization provides the function that DVR host time synchronizes with PC automatically.

Set host time:

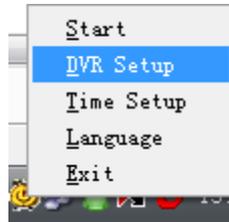
Start-> DM642 Monitor System->set host time



Picture 3-27

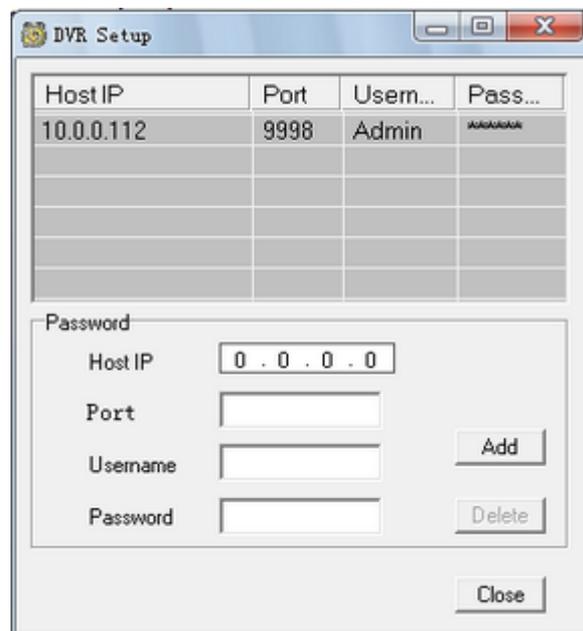
After the program is started, the icon  will display on system status bar.

Add the DVR you need to synchronize, click the icon  and choose “DVR Setup”.



Picture 3-28

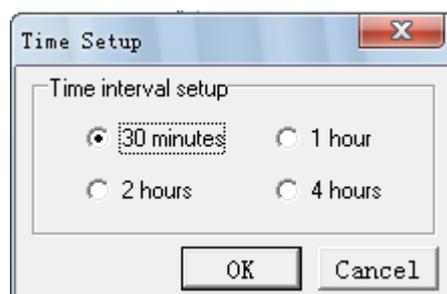
The “DVR Setup” interface will display. Input the host ip, port, username, password, and click “Add”. You can also delete the wrong host.



Picture 3-29

Synchronization time setup

Choose “Time Setup”, a time setup box will pop out. You can setup the synchronization time interval.



Picture 3-30

Language setup

Choose “language”, a “Language Shift” box will pop out. Choose the language you want and click “OK”.

Exit

Click “Exit” to quit the program.

Chapter 4 Remote control Function

Remote data configuration includes: Host system setup, Host Record Setup, Host Channel Record control, external switch control, Host Log, Remote Version.

Press Remote system parameter configuration button , menu appears, choose the choice requiring to picture 4-1.

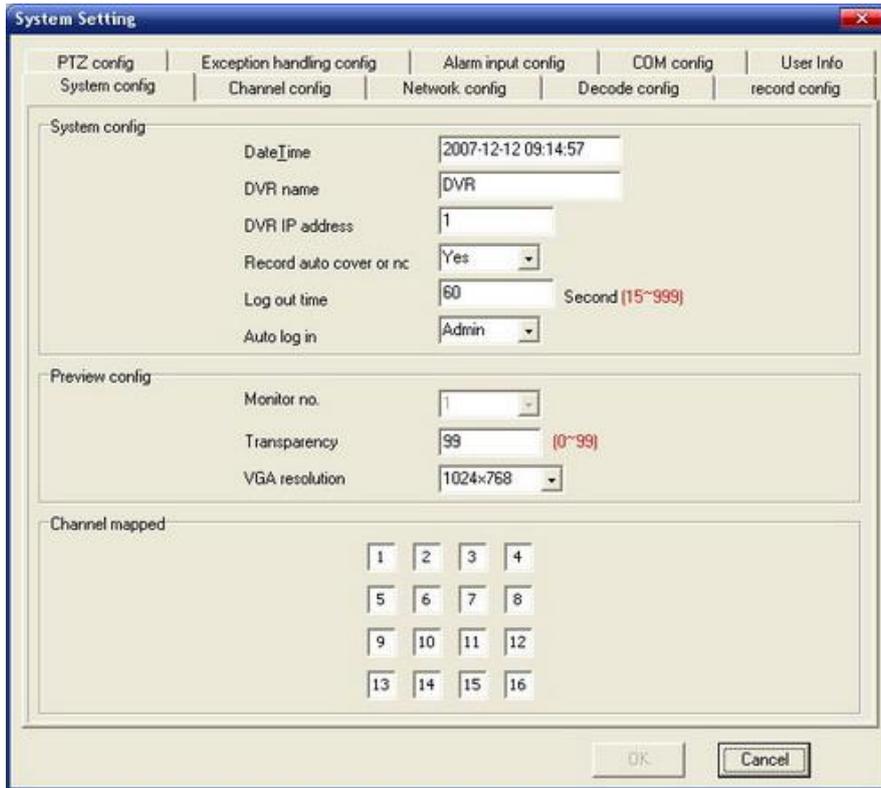


Picture 4-1

4.1 Remote system setup

Remote system parameter configuration includes: system setup、camera setup、audio setup、network setup、host password setup、adjust setup、user right setup、serial port setup、Extend setup and PTZ setup. Refer to Picture 4-2

All settings via computer are in accordance with those on the recorder, Please refer to the DVR User’s Manual.



Picture 4-2

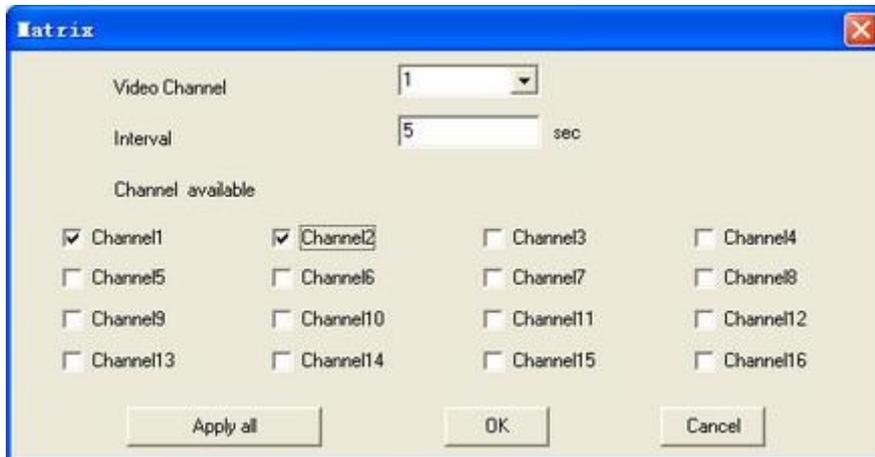
System setting include: System setting(date & time, DVR name, DVR address, Record auto record, Log out time), preview config setting(monitor no., transparency, VGA resolution), channel mapping. Channel mapping: Here the split screen, 1/3/6/9/16 split screen mode.

Transparence: Valued range from 0 to 99. Others please refer to the DVR manual.

Channel setting include: Channel no., contrast, chroma, brightness, saturation, name/time display, video lost alarm, shelter alarm, motion detect alarm, screen, screen area and matrix. Details refer to the DVR manual.

Matrix setting:

The matrix is used to output the input signal sequentially as follows. The least time interval is 5s.



Picture 4-3

Network setting include: DVR network IP address setting, subnet, network speed, tcp port, MAC address, PPPoE, PC IP setting/tcp port, DNS server address, gateway, DAS PC IP address, multicast address. More functions refer to the DVR manual.

Build connection by PPPoE: after apply to PPPoE connection, the DVR will build up network under PPPoE mode after start up, then the IP address of DVR will auto revise to dynamic IP address in WAN.

Multicast address: the valued range is from 224.0.0.0 to 239.255.255, details refer to the DVR manual. Remote IP setting management refer to the “Remote management setting”

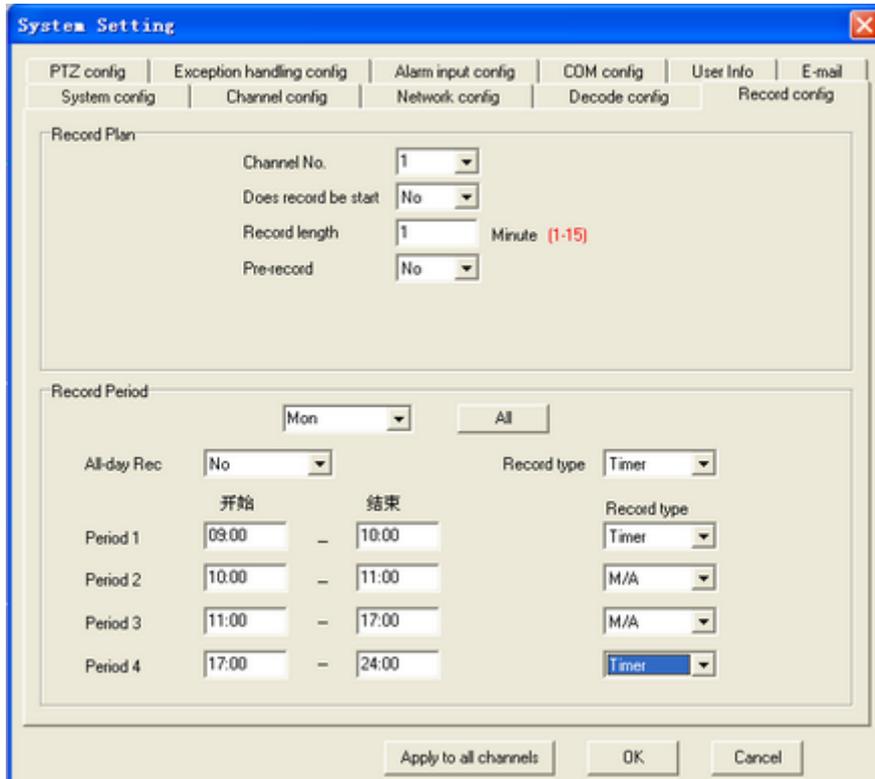
Note: After the network config setting was completed and saved, please reset the DVR to enable the new setting.

Decode setting include: Record compress config setting(Audio/No audio, resolution, stream mode, image quality, video code rate, frame rate), network transfer compress setting, etc., details refer to the DVR manual.

Save config resolution: the system config resolution data can be saved to local PC.

Load config resolution: the saved system config resolution can be load to update decode config data.

Record setting include: Pre-record, start up record, time record setting for each channel. Details refer to the DVR manual.

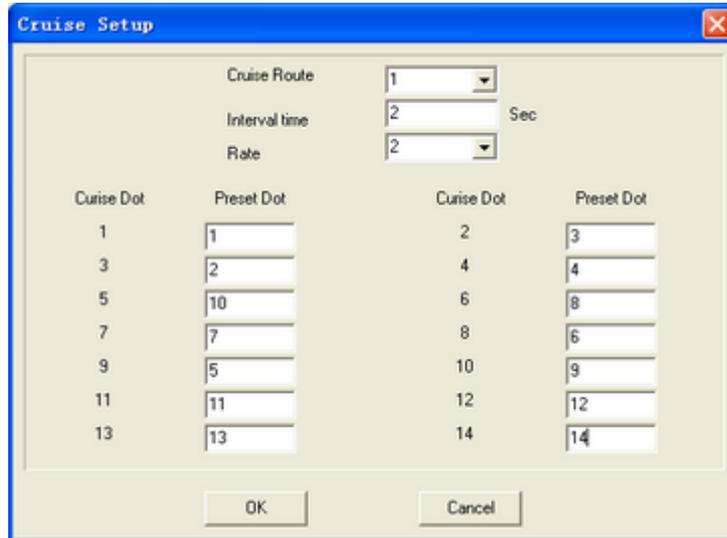


Picture 4-4

PTZ setting include: PTZ address, baud rate, data bit, stop bit, parity bit, flow control, PTZ mode, speed, PTZ movement and Cruise setting.

Cruise route set:

Software provides 8 cruise route setting, each route can include 14 Preset Points.



Picture 4-5

Alarm setting include: Error transact mode, alarm input setting, PTZ linkage setting.

Video output setting: contrast setting, VGA resolution setting.

COM setting include: baud rate, data bit, stop bit, parity bit, flow control, work mode, PPP setting.

RS-232 setting: include speed rate, data bit, stop bit, parity, flow control, etc. setting, those setting should match to the COM setting.

Work mode: narrowband transfer, control panel, transparent channel.

Narrowband transfer: connect Modem to PSTN, transfer video, audio, control data by PSTN.

Control panel: connect to PC COM, set the settings by PC.

Transparent channel: Connect serial device directly, remote PC can control those serial device by network and protocol required by COM device.

PPP mode: Set this option when apply to "Narrowband transfer". It include initiative and passivity mode. Initiative dial Modem dial through RS-232, passivity dial means accept the remote PC dial.

Encrypt: data encrypt means the data in transfer needs encrypt or not.

Re-dial mode: Set this option when apply to "Narrowband transfer". After dial up succeed,

choose the re-dial mode. It include “appointed by user” and “preset dial back number” modes.

User info setting: new user and authority setting, the detail refers to “User management”.

Exception handling config: Exception handling provide three handling modes (motion alarm, buzzer alarm, trigger alarm output) for three abnormal types: illegal visit, HDD full, HDD error.

Email: The detail refers to “Email introduction”.

4.2 Remote Record Start/Stop Control

From this function, you can control Remote video Record start/stop, select “startup” of the channel for starting Remote channel video manually, no choice of the channel for stopping Remote channel video, press “start” button.



Picture 4-6

Channel with “√” means record, channel without “√” means not record, then press “Start” button to enable.

4.3 Alarm Output Status

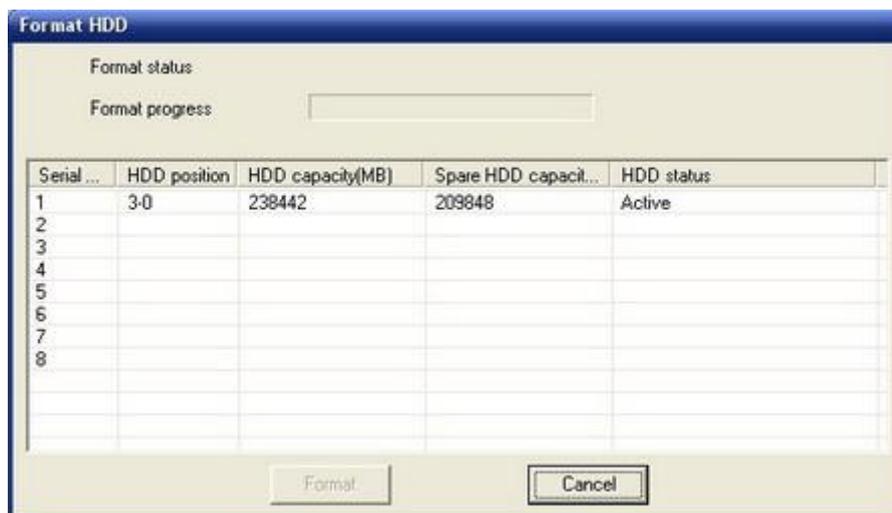
By this function it can realize DVR external alarm output, every switch correspond to alarm output, open the DVR external alarm output by choose one of the switches, as the picture 4-7.



Picture 4-7

4.4 Format HDD

Netclient also provide remote DVR HDD format function, and the details refer to the picture 4-8:



Picture 4-8

Select the required HDD, and press key “Format”. After format, it will come out a prompt window: “HDD format succeed”

4.5 Remote system updating

Click the “Host system update” within the “System update” box



图 4-9

Press “choose file”, the choice box of system file. Appears Select the correct Remote system updating file. Remote updating box shows the property of chosen file.

After the correct confirmation, press “Host update” to start updates the host DVR system. Finishes the updating, Remote host DVR software will be available after reboot.

4.6 WEB Upgrade

By this Function, DVR could update into new version.

Click “Choose File” to flip out option manual, and choose required “WebPage. dat” , then click “Host Update” to update into new version.

4.7 Default setting and Reset

Choose the “Default Setting” Option, default the DVR, and Press Remote system reset button, DVR reset and back to the default setting.

4.8 Upload/Download language file

Upload language file: upload the language file of the dvr which save in local to dvr.

Download language file: download the language file from the dvr and save in local.

4.9 Set the custom logo

User can upload and update the dvr startup screen file which is .dat format to dvr remotely.

4.10 Restart/Shut down dvr remotely

Netclient provides restart and shut down dvr remotely by manual control in the circumstances of without any tip of the dvr.

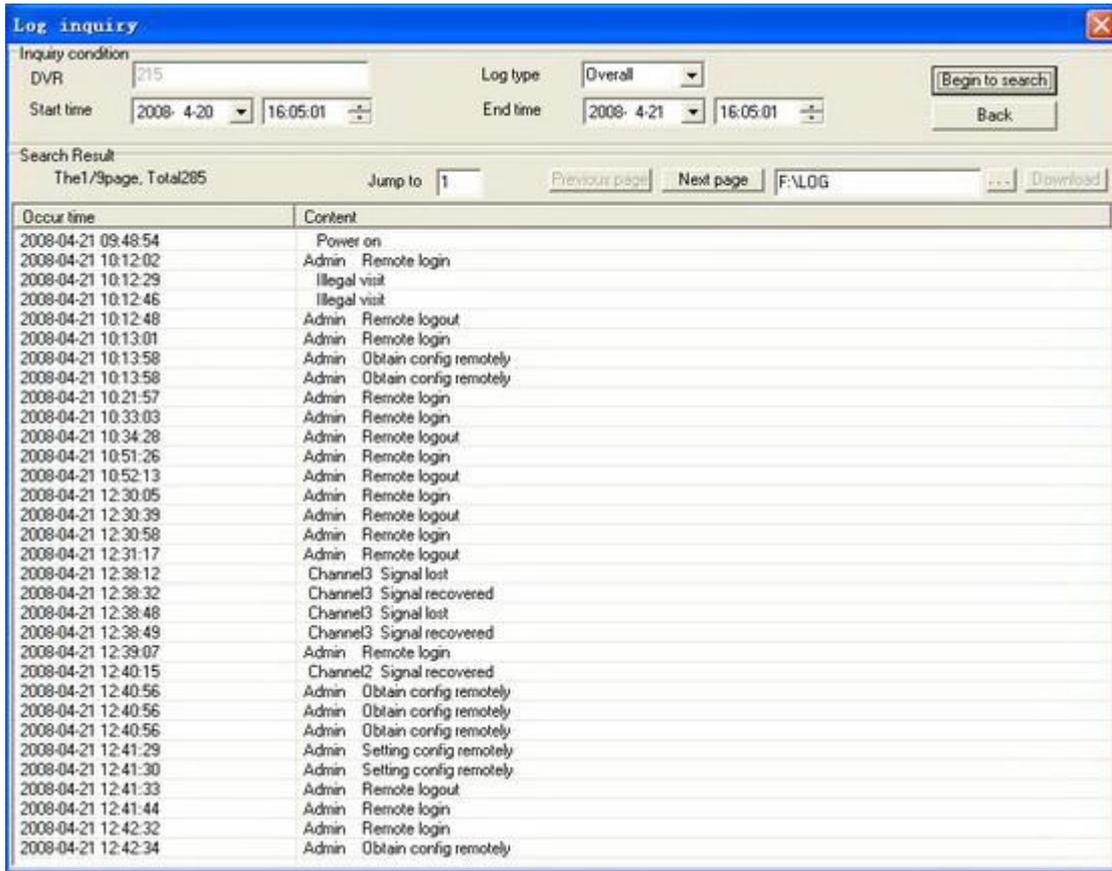
4.11 Remote Log Inquiry

Click “Remote Log Inquiry” option, comes to the inquiry interface as following picture 4-10.

The screenshot shows a web-based interface titled "Log inquiry". At the top, there are search criteria: "Inquiry condition" with "DVR" set to "215", "Log type" set to "Overall", "Start time" set to "2008-4-21 10:45:45", and "End time" set to "2008-4-22 10:45:45". There are "Begin to search" and "Back" buttons. Below this is a "Search Result" section with a table. The table has two columns: "Occur time" and "Content". The table is currently empty. There are also navigation controls: "Jump to 1", "Previous page", "Next page", and a "Download" button.

Picture 4-10

User can search the inquiry according to the Log Mode or Log Time, and the Log modes including: all log, working log, alarm log and error log. After input the requirements, then press “Begin to search” key to start search. Details refer to the following picture 4-11.



Picture 4-11

Remote log inquiry

The client provides the function that the log can be download to PC. Input the search time and click “search” button, select the log you need to download, then right click to choose “download”. The downloaded log will be saved in “RemoteLog.ini” file of software install location.

4.9 Remote Version Information

Click the “Remote Version Inquiry” in the “Remote Data Setting”, it can show the remote DVR version information as follow:



Picture 4-12