

## Catalogue

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## **Assembling**

### **Unpack**

Check your product box for the following items.

- Tablet
- User manual
- Adapter
- Earphone
- Carrying Pouch
- Stylus Pen
- Screen Protector

You can purchase additional accessories from local retailer.

### **Charge the battery**

Before using the device for the first time, you must charge the battery.

- 1 . You can charge the device with a travel adapter or by connecting the device to a PC with a USB cable.
- 2 . Battery full icon is shown when finished if your device is off.

**Warning :** Use only original batteries and chargers. Unapproved chargers or cables can cause batteries to explode or damage your device.

### **Install the memory card**

To store additional multimedia files, you need to insert a memory card.

1. Insert a memory card with the gold contacts facing downwards.
2. Push the memory card into the slot until it clicks.

**Notice:** Our company uses approved industry standards for memory cards, but some brands may not be fully compatible with your device.

# 1 MX9300 Introduction

## Turn Your Device On and Off

To turn on your device, press and hold the power key.

To turn off your device, press and hold the power key, and then tap **OK**.

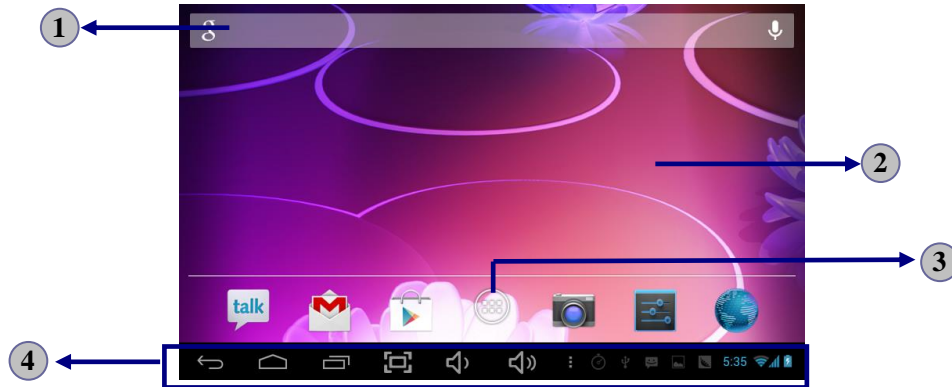
## Device Layout



<b>Volume Keys</b>	Adjust the device volume.
<b>Power Lock Reset</b>	Press and hold for 2 seconds to turn on or turn off the device. Press to lock the device. Press and hold for 6 seconds to reset the device.

## Home Screen

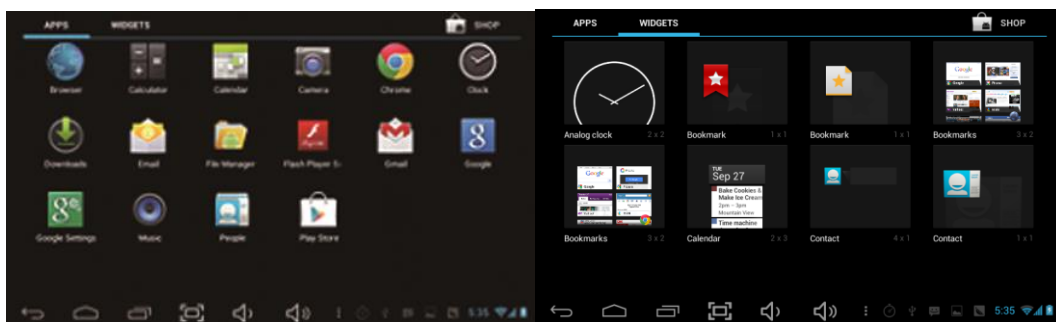
The home screen has multiple panels. Scroll left or right to the panels on the home screen, you can view indicator icons, widgets, shortcuts to applications, and other items.



1	Open the Search Bar
2	Scroll Left or Right to the Other Panels
3	Access the Application List and Widget Screen
4	Task Bar

## Add Items to the Home Screen

Tap the application icon to access the application list shown below from home screen.



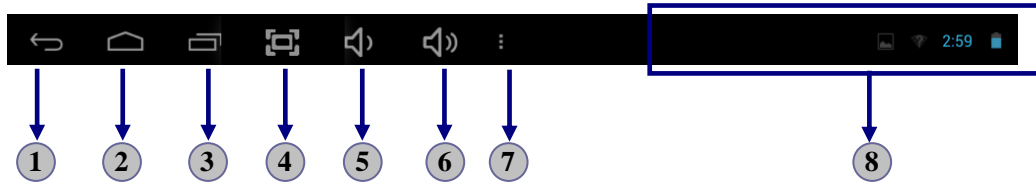
Scroll left or right to view more items.

To add items to the home screen, tap and hold an item, then drag the item to a new location.

To remove items from the home screen, tap and hold an item, then drag the item to the area at the top of the home screen.

## Task Bar

The task bar is shown at the bottom of the screen. It displays commonly used option buttons, battery level indicator, current time and other indicator icons.



1	Return to previous screen
2	Return to home screen
3	View the applications you have accessed recently
4	Capture the screen
5	Adjust the device volume to low level
6	Adjust the device volume to high level
7	Open a list of options available on the current screen
8	Display notification icons; tap the notifications area to open the notification panel

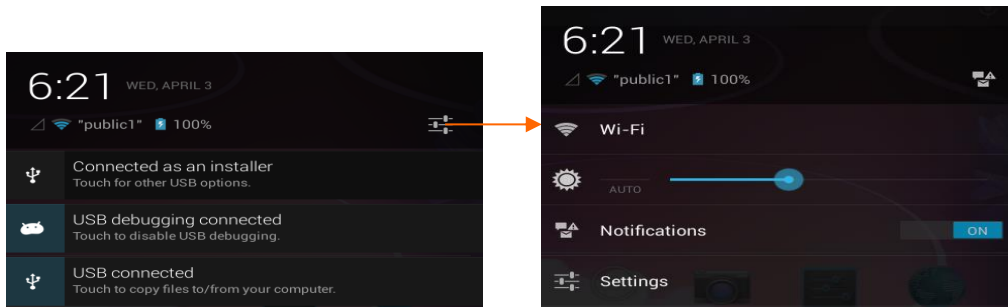
## Indicator Icons

Icon	Definition	Icon	Definition
	Open Wi-Fi Available		Uploading Data
	Wi-Fi Connected		Downloading Data
	Music Playing		Connected to PC
	Alarm Activated		Battery Power Level

## Notification Panel

Tap the notifications area to open the notification panel shown below. You can access a list of notifications.

Tap  to activate or deactivate wireless connection features and other settings.



**Wi-Fi** : Activate or deactivate the Wi-Fi connection.

**Auto-rotate screen** : Activate or deactivate the auto rotation feature.

**Brightness** : Adjust the basic brightness level of the display to lighter or darker.

**Notifications** : Activate or deactivate the notification feature.

**Settings** : Access **Settings** application.

## Auto rotation

If you rotate the device while using some features, the interface will automatically rotate as well. To prevent the interface from rotating, open the notifications panel and select **Auto-rotate screen**, then scroll it to **Off**.


## Lock & Unlock the Screen

To unlock the screen, tap and hold the lock icon, then drag it to the unlock area where the unlock icon is.

To lock the screen manually, press **Power** key.

## Enter Text

You can enter text by selecting characters on the virtual keyboard.

Tap the text input field to display the virtual keyboard. To hide the keyboard, tap  at the task bar.

To change the text input method, tap  at the task bar.

From a text field, you can use the copy and paste feature for fast inputting.

## Manage Applications

To manage the applications installed on your device, tap **Settings** → **Apps**.

1. To uninstall an application, select **DOWNLOADED**, then select an item and tap **Uninstall**, tap **OK** to confirm.
2. To stop or change the settings of an application, select **RUNNING** or **ALL**, then select an item and tap the option you need.

## Security

You can protect your device and data by setting screen lock or encrypting your tablet.

### ◆ Set a Screen Lock

To set a screen lock, tap **Settings** → **Security** → **Screen lock** from application list.

- **None** : Deactivate the screen lock.
- **Slide** : Slide to unlock the screen.
- **Pattern** : Draw a pattern to unlock. Follow the instructions to draw your lock pattern.  
When prompted, draw the pattern to unlock the screen.
- **PIN** : Choose your PIN to lock it. PIN must be at least 4 digits.
- **Password** : Enter a passcode to unlock. When prompted, enter the passcode to unlock the screen.

When prompted, to unlock your tablet, just look at it. When Face Unlock can't see you, enter the PIN code or draw the pattern saved before.

### ◆ Screen Time-out

Select **Settings** → **Display** → **Sleep** from application list, you can set the time before the screen times out and goes into lock mode. (Time-out occurs when you have not entered any characters or made other selections).

## Reset Tablet

You can reset system and desktop settings to their original values by the following steps:

1. Select **Settings** → **Backup & reset** from application list.
2. Tap **Factory data reset**.
3. If you want to erase all data on your tablet, such as music, pictures, and other data, tap **Erase SD card** checkbox to create a checkmark.
4. Tap **Reset tablet**.

The device resets to the factory default settings automatically.

**Warning!:** Factory data reset will erase all data from your device and SD card, including your Google account, system and application data and settings, and downloaded applications.

## Email

To receive and send email, you must have a remote mailbox service. This service may be offered by a service provider. Your device is compliant with applicable internet standards for POP3/IMAP/Exchange.

Before you can send or receive mail on your device, you need to set up an email account and define the email settings correctly. You can define more than 1 mailbox.

### ◆ Set Up Your Email

1. Tap **Email** from application list.
2. You can use mailbox guide to set up your mailbox, tap **Next** until it's done.
3. If you need to add another email account, tap the option button at the upper right → **Settings** → **ADD ACCOUNT**, then set up the email account with the mailbox guide.

When you are finished setting up the email account, the email messages are downloaded to your device. If you have created more than two accounts, you can switch between email accounts. Select an account name at the top left of the screen and selects the one you want to retrieve messages from.

### ◆ Delete Your Email Account

1. Open the application list and select **Email**.
2. Tap the option button at the upper right, then select **Settings** and the email account you want to delete.



3. Tap **Remove account**.

4. Tap **OK** to confirm.

#### ◆ **Create and Send Email**

1. Open **Email** application.

2. Tap .

3. In **To** field, enter the recipient's email addresses manually and separate them with a comma. Add more recipients by tapping **Cc/Bcc**.

4. To insert attachments, tap the option button at the upper right and select **Attach file**.

5. Enter the subject and the text.

6. Tap **SEND** to send the email.

## **Gmail**

You can retrieve new email messages from the Google Mail webmail service to your inbox.

Before you can send or receive mail on your device, you need to set up a Gmail account.

#### ◆ **Create a Gmail Account**

If you don't have a Google Account, tap **New**, then follow the on-screen instructions to create a new one.

#### ◆ **Set Up a Gmail Account**

If you want to add an existing account, tap **Existing**, enter your email address and password, and then select **Next**, when you are finished setting up the email account, the email messages are downloaded to your device.

#### ◆ **View Email Messages**

1. When you open the email account, the amount of unread email messages is displayed at the title bar and the unread email messages are displayed in bold.

2. To view an email message, tap it.

3. To mark an important email message, tap the star icon below the date. To cancel the mark, tap the star icon again.

#### ◆ **Create and Send an Email**

1. Tap .

2. In **To** field, enter the recipient's email addresses manually and separate them with a comma. Add more recipients by tapping **Cc/Bcc**.

3. To insert attachments, tap the option button at the upper right and select **Attach file**.
4. Enter the subject and the text.
5. Tap **SEND** to send the email.

## 2 Web

### Browser



Tap **Browser** from application list to access to the web.

#### ◆ Browser webpages

1. Select **Browser** to launch a specified homepage.
2. To access a specific webpage, select the URL input field; enter the web address of the webpage, and select **Go**.
3. To zoom in, place two fingers on the screen and spread them apart. To zoom out, move your fingers closer together. You can also double-tap the screen.

#### ◆ Add Windows


You can have multiple windows open at one time.

1. To add a new window, tap  at the title bar.
2. To open up a window, tap the title of the window.
3. To close the window, tap  at the title bar.


#### ◆ Set Homepage

1. Tap the option button at the upper right.
2. Select **Settings** → **General** → **Set homepage**.
3. Enter the web address of the desired webpage.

#### ◆ Add Bookmarks

While navigating a website, tap  to add current URL to your bookmark list and easily access it later.

#### ◆ View Bookmarks and History

Tap  to open the bookmark list and the recent history. Tap a bookmark or any entry to display the webpage.

#### ◆ Customize Browser

To make adjustments in your browser settings, tap the option button at the upper right,

and then select **Settings**.

## Play Store

Play Store allows you to easily download an abundance of applications directly to your device.

Before using the Play Store, you must have a Google Account.

1. From the application list, tap **Play Store**.
2. Sign in to your Google Account.
3. Search for and download applications as desired.
4. Follow the on-screen instructions.

### Note

- All applications offered by Play Store are developed by third party. To get the information about the developers, you can read the descriptions of each application.
- Our company is not liable for performance issues caused by third-party applications.

## 3 Entertainment

### Super-HD Player

To view or organize your images and video clips, or edit and send your files to other devices, or set photos as wallpapers, select **Super-HD Player** from application list.

**Note:** It takes a few more minutes to enter this application if you store more files.


#### ◆ Supported File Formats

Type	Format
Image	JPEG、 GIF、 BMP、 PNG
Video	AVI、 RM、 RMVB、 MOV、 FLV、 3GP、 MP4





**Note:** Some files may not play properly depending on how they are encoded.

#### ◆ View a Photo

1. Select a folder.
2. Select a photo to view. To view more photos, scroll left or right.
3. To zoom in, place two fingers on the screen and spread them apart. To zoom out, move fingers closer together. You can also double-tap the screen.
4. To start a slideshow, tap the option button and then select **Slideshow**.
5. To view the details of a file, tap the option button, then select **Details**.

6. To share a photo with others via Email, Gmail or Messaging, tap  at the title bar.
7. To set a photo as wallpaper, tap the option button at the upper right → select **Set picture as** → **Wallpaper** → drag the slides of the crop box to create the crop area, then tap **Crop**.
8. To set a photo as a caller ID, tap the option button at the upper right → select **Set picture as** → **Contact photo** → **Contacts** → Create a new contact or select an existing contact → drag the slides of the crop box to create the crop area, then tap **Crop**.

#### ◆ **Edit a Photo**

1. To crop the image, tap the option button at the upper right, then select **Crop**.
  - To move the crop box, tap and hold the crop box and drag it to the desired location.
  - To add or subtract from the selection border of the crop box, drag the crop box to the desired size.
  - When you are finished, tap **Save**.
2. To edit photos and apply various effects, tap the option button at the upper right, then select **Edit**.
  - To apply a color effect, tap .
  - To apply a photo frame effect, tap .
  - To crop, straighten, rotate or flip the image, tap .
  - To adjust contrast, tap .

#### ◆ **Play a Video**

1. Select a folder.
2. Select a video to play.
3. Control playback with the virtual keys.
4. To watch a video saved on your device on TV, connect your device and TV with HDMI cable.

## **Music**




With Music, you can play music files. The music player supports the following file formats: MP3, AAC, APE, WMA, OGG, WAV, M4A and so on.

**Note:** Some files may not play properly depending on how they are encoded.

## ◆ Add Music Files to Your Device

Start by transferring files to your device or memory card.

## ◆ Play Music

1. Select a music file.
2. Control playback with the virtual keys.
  -  The current list of songs are randomly shuffled for playback.
  -  Replays the current list when the list ends.
  -  Repeats the current playing song.

## ◆ Create a Playlist

1. Tap and hold a music file.
2. Select **Add to playlist**.
3. Select **New**.
4. Enter a name.
5. Tap **Save**.

## ◆ Delete a Playlist

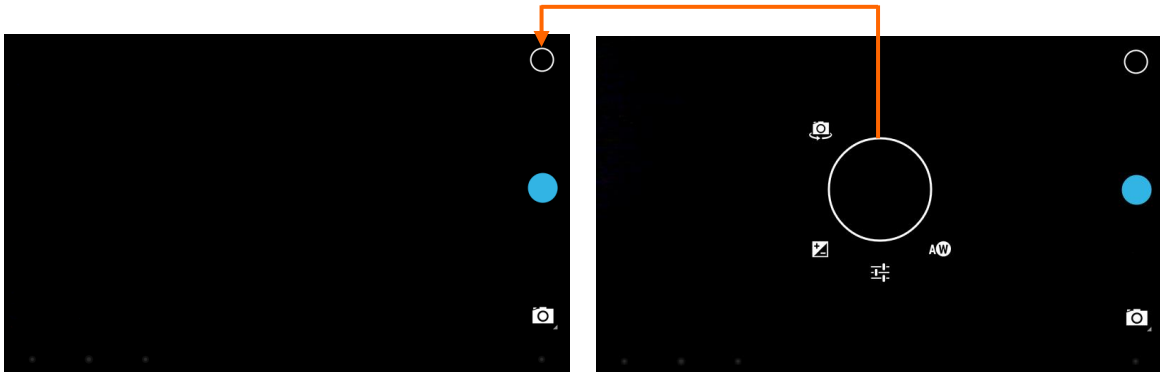
1. Tap **Playlists**.
2. Tap and hold the playlist you want to delete.
3. Select **Delete**.

## Camera







With the camera function, you can capture photos and take videos.


## ◆ Capture a Photo

1. Open the application list and select **Camera**.
2. Before taking a picture, you need to make some adjustments.




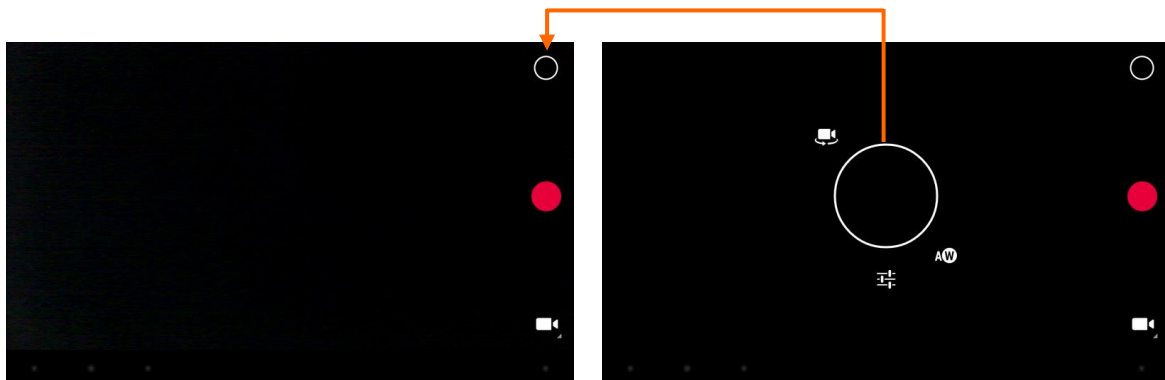
Place two fingers on the screen and spread them apart or move fingers closer together to zoom in or zoom out.

Icon	Definition
	Tap to switch between the front and rear camera lenses
	Change the resolution option or set storage location
	Change to video mode
	Change to panorama mode to take a landscape photo
	Adjust the color balance
	Adjust the exposure value





3. Aim the lens at the subject and tap  to take a photo. The photo is saved automatically to the folder DCIM.
4. Select the image viewer icon at the upper right to view the pictures.


#### ◆ Record a video


1. Open the application list and select **Camera**. Tap  to change to video mode.
2. Before recording a video, you need to make some adjustments.



Place two fingers on the screen and spread them apart or move fingers closer together to zoom in or zoom out.

Icon	Definition
	Tap to switch between the front and rear camera lenses
	Change the video quality or set self-timer interval or storage location
	Change to camera mode
	Adjust the color balance

3. Tap  to start recording. The length of the video recording is restricted by the available space on your storage.



4. Tap  to stop recording. The video is saved automatically to the folder DCIM.
5. After recording videos, select the image viewer icon at the upper right to view the recorded videos.

## 4 Tools

### Calendar







With the Calendar feature, you can consult the calendar by day, week, or month, create events, and set an alarm to act as a reminder, if necessary.

To access the calendar, tap **Calendar** from application list.

1. To create an event, tap .
  - Fill in the fields, and set category, date, time & an alarm.
  - After you finish, select **DONE**.
2. You can view calendar in different views, Day, Week, Month and All.
3. To delete an entry, tap the event to open it, and then select  **OK**.

### Alarm

From application list, tap **Clock**, and then select .

1. Tap  to add alarm.
  - Tap the numeric pad to set alarm time, and then select **AM** or **FM**, when you are finished, tap **OK**.
  - Tap  set alarm details, when you are finished, tap .
  - Tap the time to change alarm time.
  - To activate a preset alarm, set the alarm to **ON**.
  - To cancel an alarm, set the alarm to **OFF**.
2. When the alarm sounds, to stop the alarm, drag the alarm icon to . To repeat the alarm after a specified length of time, drag the alarm icon to .
3. To delete an alarm, tap and hold the alarm **select**  **OK**.

## File Manager




Many features of the device, such as images, videos, documents, received attachments and downloaded files or applications, use memory to store data. With **File manager**, you can store and browse files and folders in your device, or edit, move, copy files; you can send files to compatible devices as well.

### Note:

1. Some files formats are not supported depending on the software of the device.
2. Some files may not play properly depending on how they are encoded.

## Sound Recorder

With **Recorder**, you can record a voice memo. From application list, tap **Recorder**.

1. To record a voice memo, tap .
2. To pause the recording, tap .
3. To listen to a voice recording that you just recorded, tap .

## Calculator

With this feature, you can use the device as a calculator. The calculator provides the basic arithmetic functions. Tap the virtual numeric and calculation keys to perform a calculation.

## 5 Connectivity

### USB Connection

You can connect your device to a PC and use it as a removable disk, which allows you access the file directory.

1. If you want to transfer files from or to a memory card, insert a memory card into the device.
2. With a USB cable, connect your device to a PC.
3. Open the notification panel, select **USB connected**.
4. Tap **Turn on USB storage**.
5. Open the folder to view files.
6. Copy files from the PC to the memory card.



## Wi-Fi

With Wi-Fi, you can connect to the internet or other network devices anywhere an access point or wireless hotspot is available.

### ◆ Activate the Wi-Fi Feature

1. From application list, tap **Settings**.
2. In the field of WIRELESS & NETWORKS, turn on the **Wi-Fi** feature.

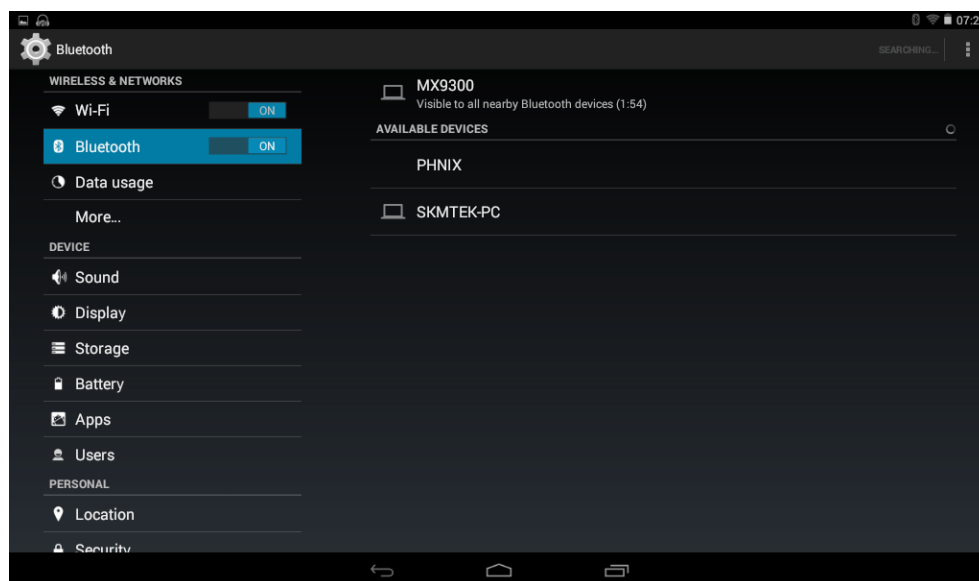
### ◆ Find and Connect to Wi-Fi

1. Once the Wi-Fi feature is activated, the device automatically search for available Wi-Fi connection.
2. Select a network.
3. Enter a password for the network (if necessary).
4. Select **Connect**.

## Wireless Connection

### ◆ Wireless function operation

1. Click setting application in main menu interface
2. Click Bluetooth and open it.
3. If somebody opens Bluetooth in your surroundings, click search device in right above, then MX9300 will automatically search the Bluetooth device nearby. As picture 1



Picture 1

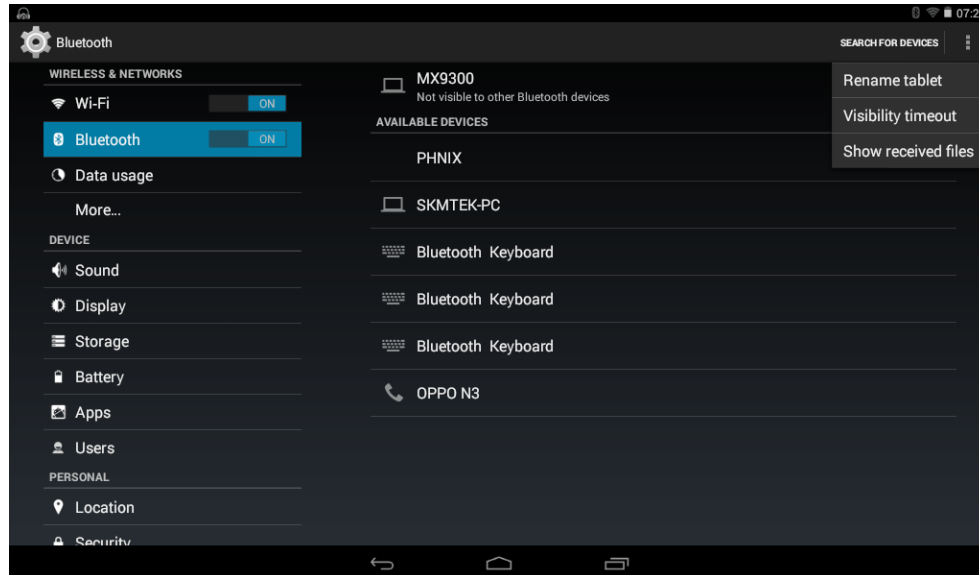
4. Click the available Bluetooth device, it will popup request window, enter into related password, and match the device to connect.

5. After match successfully, choose the operation you want to, click  to enter.

## ◆ Wireless Function setting

### 1. Rename tablet

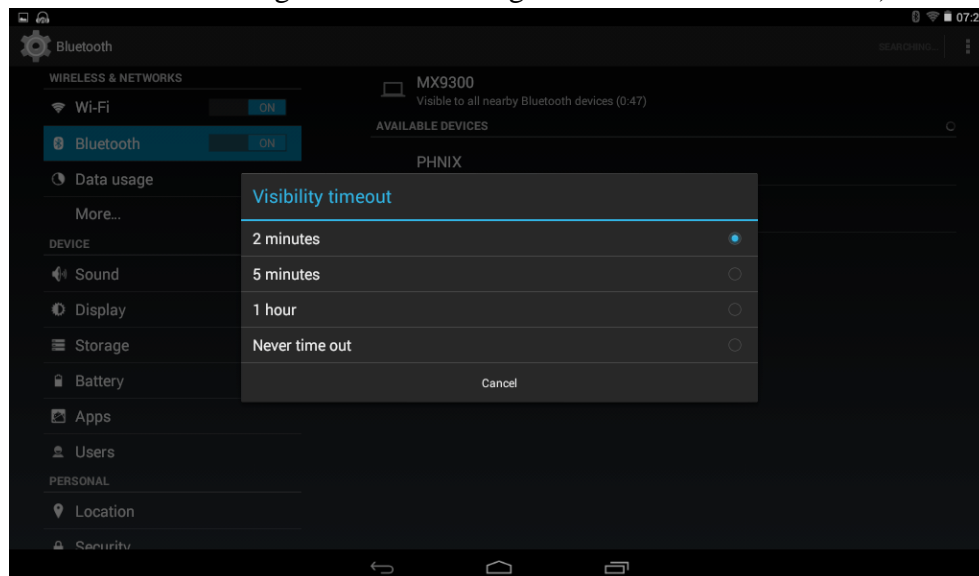
Click  icon in right top of Picture 1, as Picture 2, select rename tablet, you can rename it as you want



Picture 2

### 2. Check visibility timeout

Select **visibility timeout setting** in Picture 2, choose the time you want to set, as Picture 3 (Note: check overtime setting is the time setting when Bluetooth is checked)



Picture 3

### 3. Display the file you received

Choose display the file you received in Picture 2, you can view download and upload files.

## **Appendix I Frequently Asked Questions**

### **Q: Why won't my device turn on?**

Make sure your tablet has been charged for at least four hours prior to use. When plugging in the cable, make sure you are not accidentally plugging it into the headphone jack. Also, the power button is on the side (for tablets) and not the one on the front of the touchscreen. The button on the front is for navigation.

### **Q: Why won't this unit connect to Ethernet?**

Assuming your unit does have the RJ45 port, you want to make sure that Wireless is turned off. If Wi-Fi is on, it will negate the Ethernet connection.

### **Q: Why does my unit have scratches/bubbles on the screen?**

These units ship with a very fine plastic film to protect the item in transit. This film is intended to be removed prior to use. Sometimes this takes a strong fingernail or some similar item to peel it off.

### **Q: Should I perform a Firmware Update?**

Not necessarily. This is actually intended if obscure issues with the tablet occur. Unless you are having issues with the tablet which a Factory Data Reset has not resolved, it is not advised that you perform this step.

However, if you are sure you wish to attempt this procedure, please visit the following link for available firmware downloads and the instructions on how to perform the update:

**<http://register.kocaso.com/firmware.html>**

### **Q: Why don't I see a firmware version for my model?**

We are always working on providing the latest and best firmware for all of our devices. If you don't see your specific model listed, please check back soon.

### **Q: I don't remember my password, what can I do?**

If you have previously added a Google account, you may be prompted for a password reminder if you fail the security 4 or 5 times. Otherwise, please refer to **Should I perform a Firmware Update?**

**Q: How long should my battery last after charging?**

As for battery life, this depends on which model tablet you use. The Android 4.4 tablets approximately twice that. However, that is totally relative to factors such as how bright the screen is during use, how often it is using the wireless connection, what background processes are running, if you are using a Live Wallpaper, and more. It is very difficult to estimate the duration of a full charge in consideration of these issues. If this seems like abnormally poor performance, just let us know.

**Q: Why does my screen not respond properly when I use the touchscreen?**

This may be a couple of different things. If this only occurs when charging from a power supply, this may be due to noise from the power source not being adequately filtered out. You may wish to give the unit a full charge and then disconnect from power for use, or, if possible, charge with a USB cable instead. Otherwise, your screen calibration may be off. To correct this, check for Settings->Touchpad Calibration to see if you can recalibrate this to resolve the issue.

**Q: Why is my tablet stuck at boot up, and the Android screen will not go away?**

Please see above: Should I perform a Firmware Update?

## Appendix II 3G Support List

NO.	3G Model	Cellphone Model
1	Huawei E172	WCDMA
2	Huawei E153	WCDMA
3	Huawei E220	WCDMA
4	Huawei E1552	WCDMA
5	Huawei E1756	WCDMA
6	Huawei E1750,	WCDMA
7	Huawei E353	WCDMA
8	Huawei E160E	WCDMA
9	Huawei E261	WCDMA
10	Huawei E1552	WCDMA
11	Huawei E173	WCDMA
12	Huawei E170	WCDMA
13	ZTE MF626	WCDMA
14	ZTE MF628	WCDMA
15	ZTE MF180	WCDMA
16	ZTE MF190	WCDMA
17	Huawei EC150	CDMA2000
18	Huawei EC156	CDMA2000
19	Huawei EC167	CDMA2000
20	Huawei EC1261	CDMA2000
21	Huawei EC122	CDMA2000
22	Huawei-EC189,	CDMA2000
23	Huawei-EC1270	CDMA2000
24	Huawei EC1270	CDMA2000
25	ZTE AC580	CDMA2000
26	ZTE AC2736	CDMA2000
27	ZTE AC2746	CDMA2000
28	ZTE-AC590	CDMA2000
29	ZTE-AC2736,	CDMA2000
30	ZTE-AC2746	CDMA2000
31	ZTE-AC2736	CDMA2000

