



# **GEMAC**

Sensorik. Messtechnik. ASIC-Design.

## *User Manual*

### **CANtouch<sup>®</sup>**



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# ***User Manual***

## **CANtouch<sup>®</sup>**

*Version: 1.0*

*Date: 03/19/2014*

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## Revision Overview

Date	Revision	Change(s)
03/19/2014	0	First version

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Our policy is one of continuous improvement, and consequently the equipment may vary slightly from the description and specifications in this publication. The specifications, illustrations and descriptions provided in this documentation are not binding in detail.

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**Note:**

Use of the CANtouch® device and proper understanding of this Manual require general knowledge of the CAN-Bus, CANopen, DeviceNet and/or SAE J1939 fieldbus systems.

# Table of Contents

1 Introduction.....	1
2 Start-up.....	2
2.1 Scope of Supply.....	2
2.2 Handling / safety notes.....	2
2.3 Battery.....	2
3 Overview of the CANTouch® .....	3
3.1 Connections.....	3
3.1.1 Power supply / charging.....	3
3.1.2 Connection to the CAN bus.....	3
3.1.3 Using the adapter set.....	3
3.1.4 USB connection.....	4
3.1.5 External ground connection.....	5
3.2 Buttons.....	5
3.2.1 Power button.....	5
3.2.2 Home button.....	5
3.2.3 Battery button.....	5
4 Operation.....	6
4.1 Lock screen.....	6
4.2 Home screen.....	6
4.3 Icons in the status bar.....	6
5 License Management.....	7
5.1 License model.....	7
5.2 Trial versions.....	7
6 Bus Status Measurement.....	8
6.1 Bus status.....	8
6.2 Bus traffic load.....	8
7 Bus Error Measurement.....	9
7.1 Error frames.....	9
8 Bus Voltage Measurement.....	10
8.1 CAN Supply Voltage.....	10
8.2 Shield Voltage.....	10
9 Common-Mode Voltage Measurement.....	11
10 CAN Level Difference Measurement.....	12
10.1 CAN level difference, recessive.....	12
10.2 CAN level difference, dominant.....	12
11 CAN Levels Absolute Measurement.....	13

12 Bus Wiring.....	14
13 Station Measurement.....	15
13.1 List of stations.....	15
13.2 “All Stations” measurement.....	15
13.3 “One Station” measurement.....	16
14 Protocol Monitor.....	17
14.1 Creating messages.....	17
14.2 Transmit messages.....	18
14.3 Receive messages.....	18
15 Settings.....	19
15.1 Info.....	19
15.1.1 Versions / update.....	19
15.1.2 Battery.....	19
15.1.3 Licenses.....	19
15.1.4 Rating.....	19
15.1.5 Manufacturer.....	19
15.1.6 Screenshots.....	19
15.2 Settings.....	20
15.2.1 Device.....	20
15.2.2 CAN bus.....	20
15.2.3 Reset.....	21
16 Meas. the Physical Bus Characteristics per Station.....	22
16.1 Disturbance-free voltage range.....	23
16.2 Edge steepness.....	23
16.3 General quality level.....	23
16.4 Oscilloscope display with message frame analysis.....	24
17 Technical Specifications.....	25
18 Maintenance and Customer Service.....	27
18.1 Maintenance.....	27
18.2 Customer service.....	27
18.2.1 Return.....	27
18.2.2 Support.....	27
18.2.3 Warranty and limitation of liability.....	27
19 Ordering Information.....	28
20 Notes.....	29

# 1 Introduction

Thank you for purchasing CANTouch®. You have acquired a tool supporting you in the start-up, analysis, monitoring and servicing/maintenance of your CAN bus system.

Thanks to its wide range of applications, its high data transfer rate and above all through its high tolerance against interference in the field of plant automation, the CAN bus has been well established for the last few years. Nonetheless, even when starting up new plants, but also during operation, a large number of problems occur, resulting quickly in undesired and often expensive failures.

CANTouch® is a battery-operated handheld diagnostic device for the physical and logical analysis of CAN bus systems. Its state-of-the-art operation via touch screen provides intuitive and efficient handling without additional PC. As a further development of the CAN-Bus Tester 2, it possesses not only its functionality, but, in addition, provides new measuring functions. A simplified evaluation method based on a combination of traffic lights and smilies will assist you in quick assessment of the measurement results. Thanks to the integrated update option, you are already prepared for future extensions today. New functions can be enabled by purchasing additional licenses at any time.

## 2 Start-up

### 2.1 Scope of Supply

Check the completeness of the CANTouch® against the following list:

- CANTouch® basic unit
- USB cable (1.0 m)
- Power supply:
  - AC/DC adapter:
    - Design: Desk power pack
    - Input: 90 ... 264 V, 47 Hz ... 63 Hz
    - Output power: 35 W
    - Connection cable: Length 1.8 m, with extra-low voltage plug
  - Euro power supply cord 1.8 m
- Manual in German and English
- Cleaning cloth

### 2.2 Handling / safety notes

Always handle the CANTouch® with the required care. Its display is made of glass and thus may break if the device falls on a hard surface or is subjected to hard impact. Before turning on the CANTouch®, allow the device to warm up to room temperature. When operating the device, it is imperative to observe the general accident prevention regulations relating to the use of measuring instruments. The device must only be used in dry rooms.

### 2.3 Battery

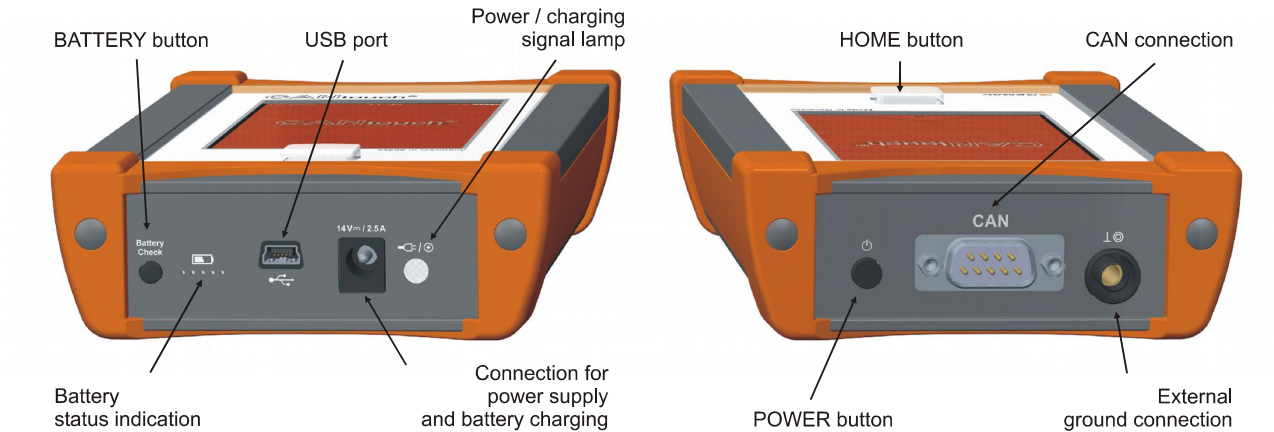
The CANTouch® is fitted with an integrated, rechargeable lithium-ion battery. The battery must not be removed or replaced by the user. If the battery must be changed, contact the customer service at the address specified in Section 18.2 "Customer service".

The battery should be recalibrated every few months to ensure that the charge condition and the remaining battery life displayed on the screen remain exact. To this end, it is sufficient to fully charge and subsequently discharge the battery.



## 3 Overview of the CANtouch®

### 3.1 Connections



#### 3.1.1 Power supply / charging

Only the supplied power supply unit must be used for power supply and charging of the integrated battery via the extra-low voltage socket. It possesses a wide-range input designed for connection to mains voltages from 100 V to 240 V with 50/60 Hz. While the battery is being charged, the signal lamp "Power/charging" is lit yellow alongside the extra-low voltage socket. A green LED means that the battery is fully charged. If the LED is not lit, check that the power supply unit is connected to the mains and the plug connector is connected correctly.

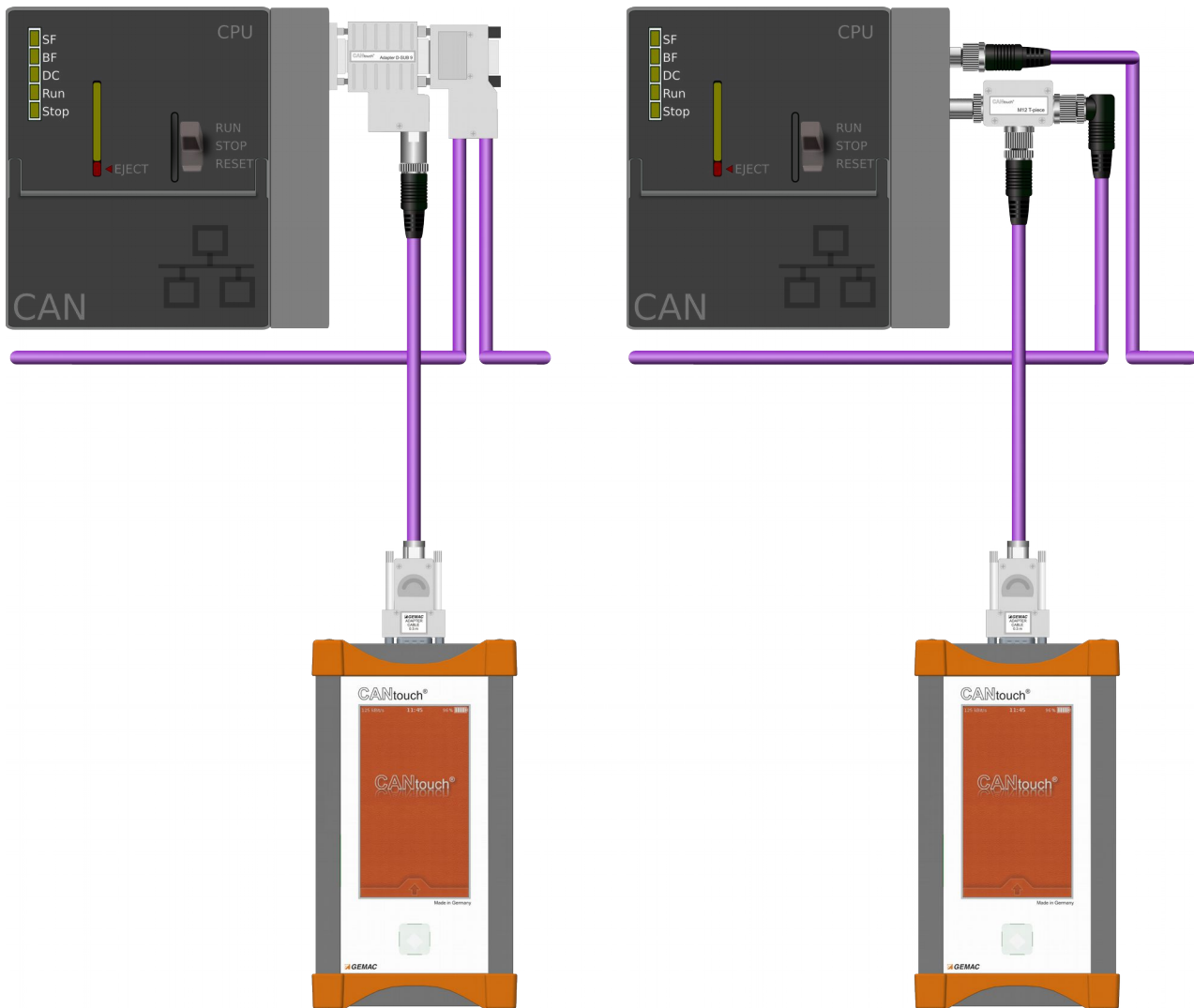
#### 3.1.2 Connection to the CAN bus

The CANtouch® is connected to the CAN bus system by way of a 9-pin D-sub connector. The connector pin assignment complies with CiA DS-102.

Pin	Signal	Connector Pin Assignment
1	-	Reserved
2	CAN_L	CAN_L bus line
3	CAN_GND	GND / 0 V / V-
4	-	Reserved
5	CAN_SHLD	Shield
6	CAN_V- / GND	GND / 0 V / V-
7	CAN_H	CAN_H bus line
8	-	Reserved
2	CAN_V+	Optional external supply voltage (+24 V)

#### 3.1.3 Using the adapter set

An adapter set is available as an option to connect the CANtouch® to networks by way of 9-pin subminiature D connectors or M12 plug connectors (see also Section 19 "Ordering Information").



### 3.1.4 USB connection

The CANtouch® can be connected to a PC or notebook by way of a USB cable; it appears there as a mass storage device with a drive letter. The USB connection is electrically isolated.

#### 3.1.4.1 Data exchange

All measurement results are made available via the shared drive as an XML or binary file for further evaluation. Especially more comprehensive CAN message frame lists can be easily processed on the PC and transmitted back to the CANtouch®.

#### 3.1.4.2 Firmware update / license files

Simply copy the license files and the package file for the firmware update to the connected drive. These files will then be integrated into the appropriate set-up pages.

### 3.1.5 External ground connection

In addition to measuring of the CAN\_H - CAN\_L difference signal, CANTouch® can also be used to perform absolute measurements of various CAN signals against the CAN ground. Absolute measurements include measuring of the shield voltage and common-mode voltage (CMV). Normally, these measurements are performed against CAN\_V- (pin 6) of the 9-pin sub D socket. In the "Settings" menu, it is also possible to switch to the external ground connection. This is necessary whenever CAN\_V- is not present in the cable and you must make a ground connection to the measurement object.

## 3.2 Buttons

### 3.2.1 Power button

The CANTouch® is turned on by pressing and holding down the POWER button until the start logo is displayed. If you are not using the device for a short period of time, you can switch it to the standby mode, which turns off the screen and saves the battery. Pressing the POWER or HOME button once more quits the standby mode. To turn off the device, press and hold down the POWER button until the shutdown query is displayed, and confirm.

In the standby mode, the device is shut down automatically after a settable time (Settings → Device → Auto shutdown).

**Note:**

If the device no longer responds to inputs, a forced shutdown is necessary. To this end, press and hold down the POWER button for 5 s. All measurement results and settings, however, will be lost.

### 3.2.2 Home button

The HOME button always allows you to return to the HOME screen, irrespectively of running measurements. Holding down the HOME button starts the automatic baud rate scan.

### 3.2.3 Battery button

Use the BATTERY button to activate the battery status indication allowing you to read the remaining battery charge. This function is also available when the device is turned off.

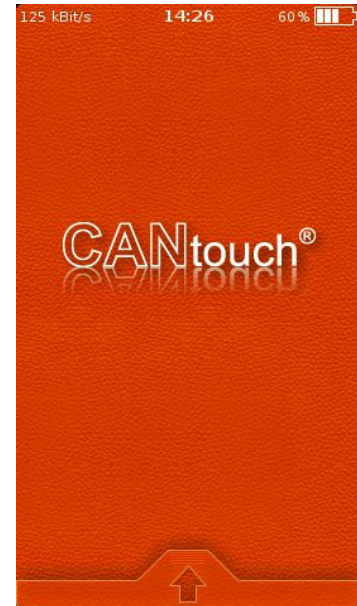
## 4 Operation

### 4.1 Lock screen

The lock screen serves as a protection from unintended operation of the device and is active whenever the standby mode is deactivated or the device is turned on.

To unlock the screen, touch the arrow and swipe the lock screen upwards.


You may reactivate the lock at any time by pulling the lock screen down from the top margin.



### 4.2 Home screen

Thanks to the sophisticated touch screen operation of CANtouch®, it can be handled intuitively and efficiently, in a similar manner to state-of-the-art smartphones. To interact with CANtouch®, use your fingers to activate functions by tapping and swiping on the screen.




All measuring functions are realized as applications ("**Apps**"). To open an **app**, tap it. To close, press the "Exit" button in the toolbar of each app or use the Home button to return to the Home screen.

The "Settings" menu can be found on the right-hand side of the control center  in the toolbar of the Home screen (see also Section 15 "Settings").



### 4.3 Icons in the status bar

The icons in the status bar at the top of the screen display information about the CANtouch®:

Icon		Meaning
125 kbit/s	Baud rate	Displays the currently set baud rate
11:34:00	Time	Displays the current time
66 % 	Battery	Displays the battery status or the status of the charging process.
	Ext. Ref-GND	Displays that the external ground connection was selected as the reference ground.
	Listen only	Displays that the "Listen only" mode of the CAN controller is active. In this mode, no acknowledgment is sent by the CAN controller.

## 5 License Management

### 5.1 License model

The CANTouch® basic variant can be used for the following measurements:



Bus  
Status



Bus  
Errors



Bus  
Voltages



Com. Mode  
Voltage



CAN Levels  
Difference



CAN Levels  
Absolute

The following optional measurements can be enabled as required by purchasing additional licenses.



Bus  
Wiring



Station  
Measurement



Protocol  
Monitor

To be able to use the optional measurements, you must purchase the appropriate license. Then, a license file (\*.cbthlic) is made available to you. Copy this file to the drive of the tester as connected via USB. Then you can enable the license for your device via "Settings → Licenses → Activate Licenses".

### 5.2 Trial versions

After purchasing the CANTouch®, it is possible to test all optional measurements once for a period of 30 days. This period starts with activation of the trial version by the user.

After expiry of the trial period, the optional measurements are disabled again, and you will need an appropriate license to use them permanently.

You can view the license status or the remaining runtime of the trial versions by way of the icon of the application.



No license present (measurement locked)



Trial version with a remaining test period of 30 days activated  
(measurement can be used temporarily)




License present (measurement can be used permanently)



## 6 Bus Status Measurement



The "Bus Status" measurement is started immediately when the app is opened and is only quit when the app is closed. The results of the measurement are not saved.





Press  to restart the measurement.

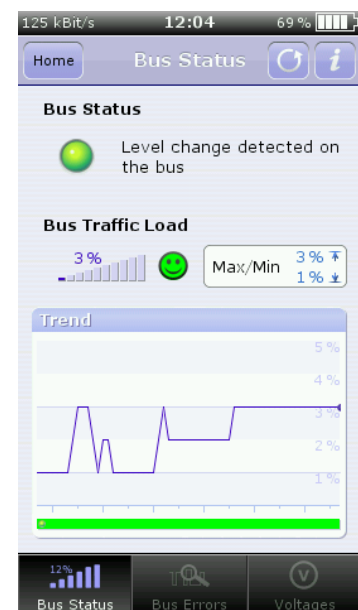
Press  for more information about the measurement.

### 6.1 Bus status

The bus status provides a quick overview of the status of your CAN bus system. A cyclic measurement over one second indicates whether or not data traffic (level change) is present and whether or not the CANTouch® is connected correctly to the bus. If the system is stopped (no data traffic), the idle level of the bus is measured and evaluated. If this value lies in an impermissible range, this will be indicated. Conclusions regarding errors in the bus cabling can be drawn from the value of this difference voltage.

The bus status display comprises multicolor LED graphics and a description text. The LED changes its color depending on the bus status.

-  Differential voltage in the forbidden range 0.5 V ... 0.9 V.
-  Bus static (no level change detected on the bus within the measuring time of one second); difference voltage less than 0.5 V, bus idle)
-  Bus static (no level change detected on the bus within the measuring time of one second); difference voltage greater than 0.9 V)
-  Level change detected on the bus




### 6.2 Bus traffic load


Not only configuration problems, but also diagnostic and alarm messages, as well as poor transmission properties and the resulting sporadic frame repetitions can extend the bus traffic load. Problems of this kind can be avoided by measuring the bus traffic load at regular intervals and saving the measured minimum and maximum values.

## 7 Bus Error Measurement



The "Bus Error" measurement is started immediately when the app is opened and is only quit when the app is closed. The results of the measurement are not saved.

Press  to restart the measurement.

Press  for more information about the measurement.

### 7.1 Error frames

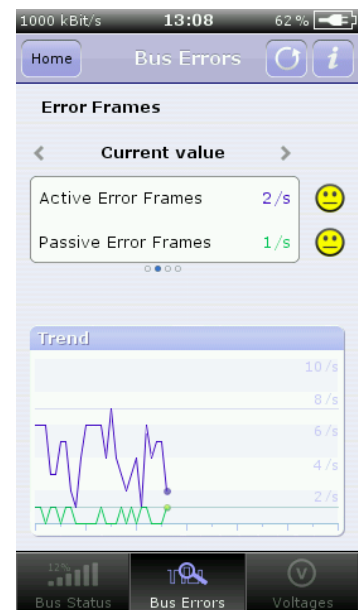
Error frames belong to the error management functionality implemented in the data link layer in all CAN controllers. They permit detection of the following error types:

- Bit errors
- Bit stuffing errors
- CRC errors
- Format errors
- Acknowledgment errors

Each error detected by the error management is notified to all other bus stations by way of an error frame. This is achieved with a deliberate coding violation. All CAN controllers then discard this frame disturbed by an error frame, and the CAN controller sending the frame repeats it once more.

If an active or passive error frame is detected, the corresponding counter is incremented. As a rule, the count of this display should always show "0". If sporadic, or even frequent errors occur, this is generally attributable to problems with the physical bus characteristics and the corresponding transmission problems.

The errors are displayed either per second or as a total count. You may switch between minimum, current, maximum and total count values.



#### What can I do when or are displayed?

#### Bus Error


- Remove individual modules temporarily and check whether the error rate changes
- Replace individual modules or cable segments
- Perform further, stations-specific measurement to localize the error



## 8 Bus Voltage Measurement



The "Bus Voltage" measurement is started immediately when the app is opened and is only quit when the app is closed. The results of the measurement are not saved.

Press  to restart the measurement.

Press  to get more detailed information about the measurement.

### 8.1 CAN Supply Voltage

The CAN supply voltage, which is present optionally in the case of CAN/CANopen/SAE J1939 or always in the case of DeviceNet, is measured and displayed cyclically.

### 8.2 Shield Voltage

Normally, the shield of all connected CAN devices should be connected to the protective earth together with the CAN\_V- on the power supply. This means that no current flows through a correctly connected shield and the shield has the same power level as the protective earth. A current flow in the "CAN\_V-" line (current consumption of the CAN devices) increases their voltage level and results in a negative voltage offset of the shield voltage measured against CAN\_V.

CANtouch® measures the shield voltage between the shield connection CAN\_SHLD and CAN\_V- continuously.



#### What can I do when 😊 or 😞 are displayed?

#### Shield voltage

- Make sure that the shield and CAN\_V- are connected both to each other and to the protective earth.
- Check the shield for short-circuits and interruptions.
- Check the shield for correct earthing.

The shield voltage measurement need not be performed if you use own shield wiring technologies deviating from those as recommended.




## 9 Common-Mode Voltage Measurement

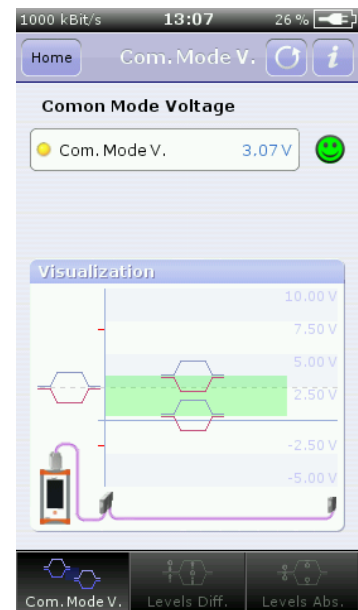


The "Common-Mode Voltage Measurement" is started immediately when the app is opened and is only quit when the app is closed. The results of the measurement are not saved.

Press  to restart the measurement.

Press  for more information about the measurement.

In a differentially operating transfer system, such as CAN, the term 'common-mode voltage' is used for the voltage of both signals relative to a common reference potential. This is normally CAN\_GND which in every device is connected to CAN\_V-. On CAN, both signal lines (CAN\_H and CAN\_L) should display a common-mode voltage of 2.5 V in the recessive condition. In case of incorrectly performed common grounding of all nodes, the common-mode voltages may be offset relative to each other due to a voltage drop between the modules. The voltage drop on the "V-" line will also result in an offset of the signal voltages when all CAN modules are supplied commonly via the CAN cable. This offset will be seen individually by each module. With CAN, this offset is only permissible in the range between -2 V and +7 V. Even if state-of-the-art CAN transceivers permit higher values as those of the specified range, higher common-mode voltages can result in errors in the communication and finally in destruction of the transceivers.



CANtouch® continuously measures the absolute signal levels of all CAN modules relative to the position of the tester and determines highest difference of their signal levels – the worst-case total common-mode voltage.

### What can I do when 😊 or 😞 are displayed?


### Common-mode voltage

- Check your bus with reference to the cables used and their length.
- Check the current consumption of the installed modules supplied via the bus.
- The power supply unit should be installed either in the middle of the bus or in the vicinity of the modules with the highest current consumption.
- Consider the use of additional power supply units to reduce the voltage drop over the "CAN\_V-" line.

## 10 CAN Level Difference Measurement



The "CAN Level Difference" measurement is started immediately when the app is opened and is only quit when the app is closed. The results of the measurement are not saved.

Press  to restart the measurement.

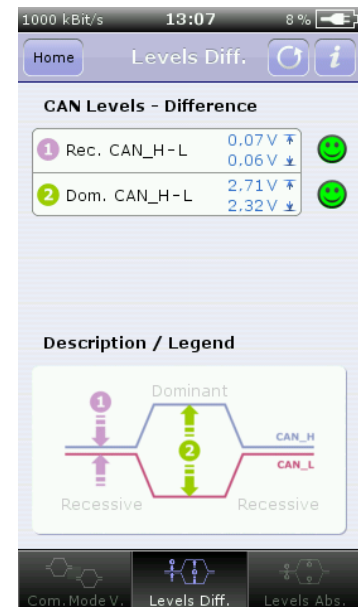
Press  for more information about the measurement.

### 10.1 CAN level difference, recessive

CANTouch® continuously measures the differential voltage between CAN\_H and CAN\_L, which should ideally be 0 V in the recessive state, but typically lies in the range of some millivolts around zero. A recessive level which deviates excessively from 0 V can result in misinterpretation by the CAN transceivers and thus in communication faults.

### 10.2 CAN level difference, dominant

In the dominant state, the differential voltage between CAN\_H and CAN\_L should display a value around 2 V. Smaller voltages could result in misinterpretation by the CAN transceivers and thus in communication faults. Voltages higher than 3 V are an indication of problems at the CAN bus.



#### What can I do when 😊 or 😞 are displayed?


#### CAN level difference


- Check the cable for short-circuited or interrupted CAN\_H or CAN\_L signal lines. – To this end, use the "Bus Wiring" measurement.
- Check that the bus is correctly terminated - the resistance at both ends must be 120 Ω.
- Remove individual modules temporarily to rule out faulty CAN transceivers.

## 11 CAN Levels Absolute Measurement



The "CAN Levels Absolute" measurement is started immediately when the app is opened and is only quit when the app is closed. The results of the measurement are not saved.

Press  to restart the measurement.

Press  for more information about the measurement.

CANtouch® continuously measures the absolute levels of the CAN\_H and CAN\_L signals with reference to the "CAN\_V-" line. If these levels are too low or too high, misinterpretations by the CAN transceivers and thus communication faults may result.

Any deviations from the voltage levels to be expected are acquired and displayed as a warning or error.



### What can I do when 😊 or 😞 are displayed?

### CAN Levels - Absolute

- Check the cable for short-circuited or interrupted CAN\_H or CAN\_L signal lines. – To this end, use the "Bus Wiring" measurement.
- Check that the bus is correctly terminated - the resistance at both ends must be 120 Ω.
- Remove individual modules temporarily to rule out faulty CAN transceivers.

## 12 Bus Wiring



License required

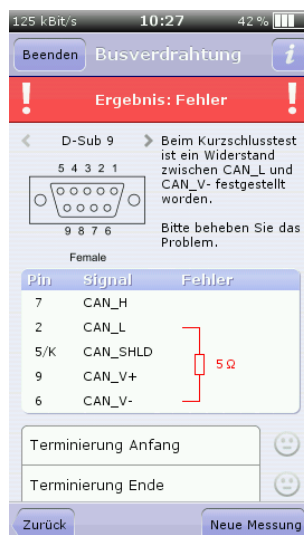
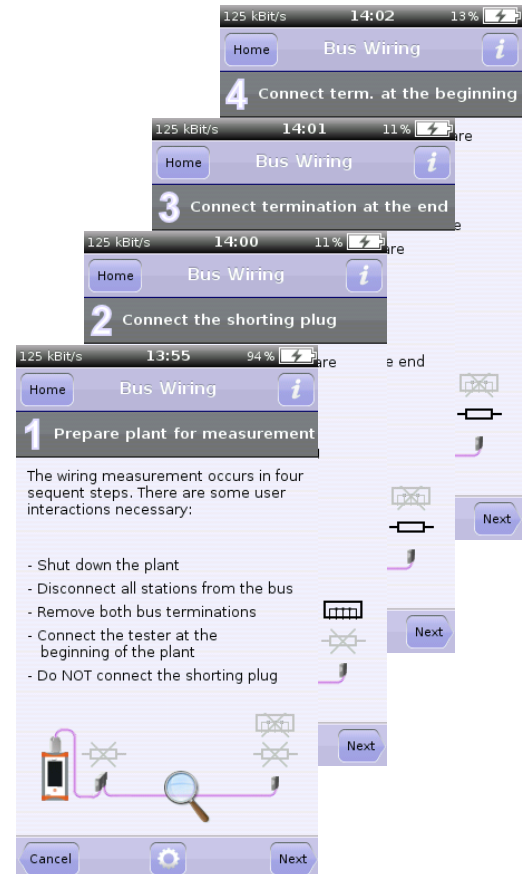
The results of this measurement are saved as an XML file and are also available after restarting the application.

With the wiring test, it is possible to determine line short-circuits, line breaks, the bus termination, the loop resistances of the CAN line and the CAN power supply line, and the overall line length. To ensure correct bus cabling, it is recommended to perform the wiring test at the beginning of any system measurements.

The wiring test is performed as a sequence of four steps. The test requires certain interactions from you, such as activation/deactivation of the terminators and connecting of a shorting plug. A wizard guides you through the process.

Select the plug connector used in your system to display an assignment of the signals to the pins in the plug connector.

The values of the terminators are evaluated by CANTouch®. The measured loop resistance values should coincide with the measurement values of the cable of appropriate line length used. Higher values than expected are an indication of transition resistances in plug and terminal connections.



## 13 Station Measurement



**License required**





The results of this measurement are saved as a binary file and are also available after restarting the application.

Correct assignment of the measured signal levels to the individual stations requires correct setting of the bus system used (CAN type).

The "Station Measurement" realizes the most important measuring function of CANTouch® - the station-related physical measurement of the physical bus characteristics. For a detailed description, refer to Section 16 "Meas. the Physical Bus Characteristics per Station".

### 13.1 List of stations

The station scan determines automatically, depending on the bus system selected (CAN type), all transmitting stations or IDs transmitted on the bus and enters them in a list. This list is the basis for further station-related measurements. Tap "Station Scan" to create a list of stations to be measured. Station already existing in the list will not be deleted.

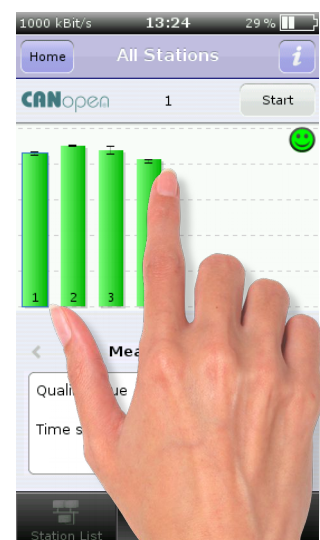
Tap a station and subsequently   to move the station within the list. Tapping  removes the station from the list. To delete the complete list, tap and hold your finger on .

### 13.2 "All Stations" measurement

This measurement provides a quick overview of the signal conditions of all stations at the bus. The measured quality value is displayed clearly in a bar diagram for each station. Any minimum and maximum values are also marked graphically so that variations can be recognized easily. This view also displays minimum and maximum values for the quality level, together with a time stamp.

Tap "Start" to start a new measurement.

Tap a bar in the diagram to select a station. If more than 8 stations are contained in the list, you may also switch to further stations by wiping to the left or right over the bars.



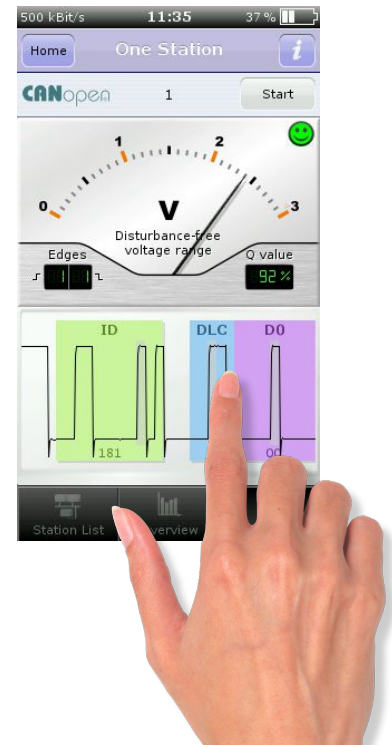
### 13.3 “One Station” measurement

This measurement serves for the purpose-oriented examination of the signal quality of individual nodes. The view displays the quality level, the disturbance-free voltage range, the worst rising and falling edges, the complete signal waveform and the last measured message frame for the selected station.

Tap "Start" to start a new measurement.

Switch between the individual stations by tapping the station address in the toolbar and select stations by swiping up- or downwards.

Double-tap the oscilloscope briefly to change the zoom factor. Tap and hold your finger to switch between logical and physical representation. The logical representation shows the analog signal characteristic of the measured frame together with an overlaid decoding of the CAN protocol.



#### What can I do when 😊 or 😞 are displayed?

Quality value

Disturbance-free voltage range

Edge steepness

- Check the cable for short-circuited or interrupted CAN\_H or CAN\_L signal lines. – To this end, use the "Bus Wiring" measurement.
- Check that the bus is correctly terminated - the resistance at both ends must be 120 Ω.
- Check your bus with reference to the maximum permissible cable and branch lengths for your baud rate.
- Remove individual modules temporarily to rule out faulty CAN transceivers.
- Replace individual modules or cable segments.

## 14 Protocol Monitor



**License required**

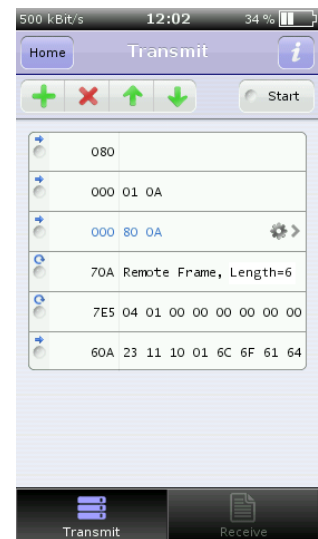
The send and receive lists are saved as an XML file and are also available after restarting the application. The XML file can be edited on the PC to quickly create more comprehensive message lists.

Use the protocol monitor to record CAN messages or to send user-defined CAN messages.

### 14.1 Creating messages

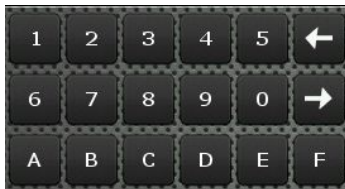
After starting the application, you will automatically be in the editing mode. Here you can create new messages in the "Send" window or modify existing messages.

Tap **+** to append a new message to the list. **×** removes a message. Use the arrows **↑** **↓** to move a message within the list.

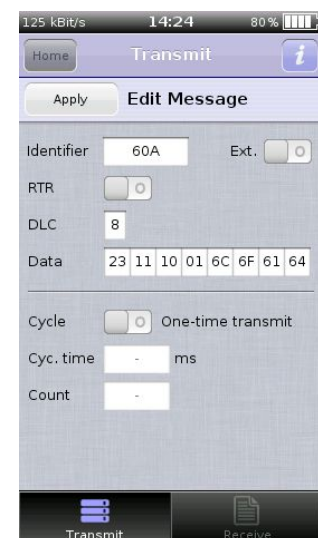


Tap **⚙️** to edit a message:

Activate "Cycle" to send a message repeatedly with a set cycle time. The "Count" field specifies how often it is sent. If you enter "0", the number of message sending cycles is unlimited.



Tap a numerical field to unhide a virtual keyboard for value input.







Tap "Apply" to complete your input and to return to the message list.

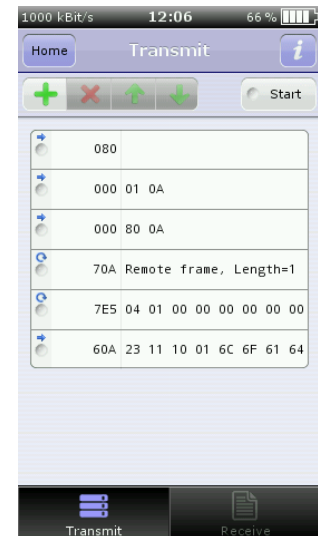


## 14.2 Transmit messages

Tap "Start" to activate the CAN controller and to switch to the sending mode. The LED in the top right corner indicates the status of the CAN controller. Tap "Stop" to return to the editing mode.





-  CAN controller active; transmit and receive possible
-  CAN controller has reached or exceeded its warning limit
-  CAN controller has been turned off automatically (Bus off state)
-  CAN controller deactivated (editing mode)

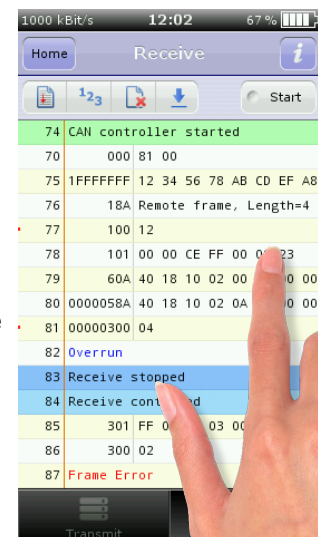
To send a message, tap it once. Repeated sending of messages is started in the same way. Sending is quit by tapping the message once more.



## 14.3 Receive messages

The buttons in the toolbar are also active when CAN messages are received and have the following meanings:

-  Switch between the modes:  
*Scroll:* CAN messages in the order in which they were received  
*Overwrite:* CAN messages sorted by their CAN ID.
-  Switches between display of a consecutive number and the time lapse since the previous message
-  Deletes the complete reception list
-  Scrolls to the end of the reception list (only available in the "Scrolling" mode)



Tap "Start" to receive CAN messages. Tap "Stop" to stop the reception.



## 15 Settings



### 15.1 Info

#### 15.1.1 Versions / update

This menu item can be used to display the serial number and information about the software version of your CANTouch® and to update the firmware.

#### 15.1.2 Battery

This menu item can be used to display charge information, the time-to-empty and further parameters in respect of the battery. To calculate the time-to-empty / time-to-full, the current is evaluated over a longer period of time.

#### 15.1.3 Licenses

This menu item displays the licenses for the optional measurements on your CANTouch®. Tap "Activate Licenses" to enable further measuring functions (see also Section 5.1 "License model").

#### 15.1.4 Rating

CANTouch® can perform an automatic evaluation for most of the measured parameters of the CAN network; warnings or errors are represented using the traffic-light principle and smilies. The appropriate limit values are listed in this area for all parameters.

#### 15.1.5 Manufacturer

On this page, you will find contact information, such as the address, telephone number, e-mail address and website of the manufacturer of the CANTouch®.

#### 15.1.6 Screenshots


Briefly press the POWER and the HOME buttons simultaneously to take and save a screenshot. Up to 10 screenshots are taken and saved in the "Screenshots" folder. If more than 10 screenshots are taken, the oldest ones are deleted. The files are saved in the PNG format.





## 15.2 Settings


Use the "Settings" menu to configure your CANTouch®.


### 15.2.1 Device


 **Language:** Use this menu item to set your preferred language for the device. Currently, German and English are available. German is set as the default language.

 **Brightness:** The brightness has great influence on the battery charge. It is recommended to reduce the brightness using the slide controller so that the battery of CANTouch® need not be charged so often or to use the "Auto-Brightness". If this menu item is selected, CANTouch® will use its integrated brightness sensor to adapt the brightness of the screen to the brightness of the environment automatically.

 **Auto shutdown:** Use this menu item to specify after which time the CANTouch® is shutdown in the standby mode automatically.


 **Button sound:** Use this menu item to specify that the CANTouch® plays a sound when a button is pressed. To this end, activate this menu item.

 **Battery display:** Use this menu item to specify whether the battery charge level as a percentage or the estimated time-to-empty / time-to-full of the CANTouch® is displayed in the status bar.

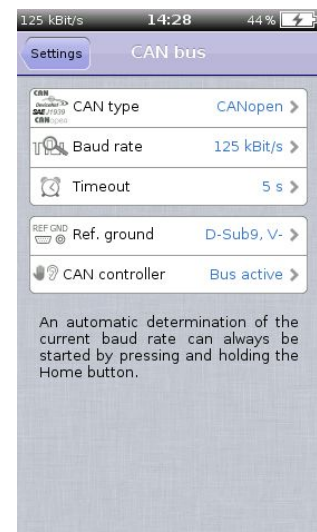
 **Date & Time:** Use this menu item to set the date and the current time for your device. These settings are used for the time stamp of various measurements.





### 15.2.2 CAN bus


 **CAN type:** Use this menu item to specify the bus system you are using for the "Station Measurement".


During a measurement, CANTouch® must detect the message frames of the CAN bus station to be measured to be able to evaluate its physical bus signal. The assignment of a signal to a station is determined by the ID contained in each CAN bus message frame. With the settings CANopen, DeviceNet and SAE J1939, the Node ID, MAC ID or source address is decoded from the CAN ID of the message frame and used for assignment of the station. As soon as this ID or the source address is detected, and if it is identical to that of the station to be measured, the frame concerned is physically measured.



 **Baud rate:** Use this menu item to specify the baud rate for the CAN network to be measured or let the CANTouch® determine the rate automatically by pressing and holding down the HOME button.

 **Timeout:** If no message frame of the station to be detected is measured within the time specified under "Timeout", the currently running measurement is interrupted, and "Timeout" is displayed.

 **Ref. ground:** To be able to determine the absolute signal levels in the measurements "Common-Mode Voltage", "CAN Level Difference" and "CAN Level Absolute", as well as to be able to measure the shield voltage, the reference ground against which these levels were measured must be set. Measurement against CAN\_V- (pin 6) of the 9-pin D-Sub CAN socket is set here. If the "CAN\_V-" line is not connected in the connector of the cable you are using, then switch the reference ground to the external ground connection and connect it to the ground of the station to be measured.

 **CAN controller:** This setting is only important for the "Protocol Monitor". By default, "Bus Active" is set. If you do not want the CAN controller to generate an "Acknowledge" at the bus, activate the "Listen Only" option. Then, no CAN messages can be sent.

### 15.2.3 Reset

Select "Reset all settings" to reset all settings of the CANTouch® to the factory settings. The measuring data remain stored.

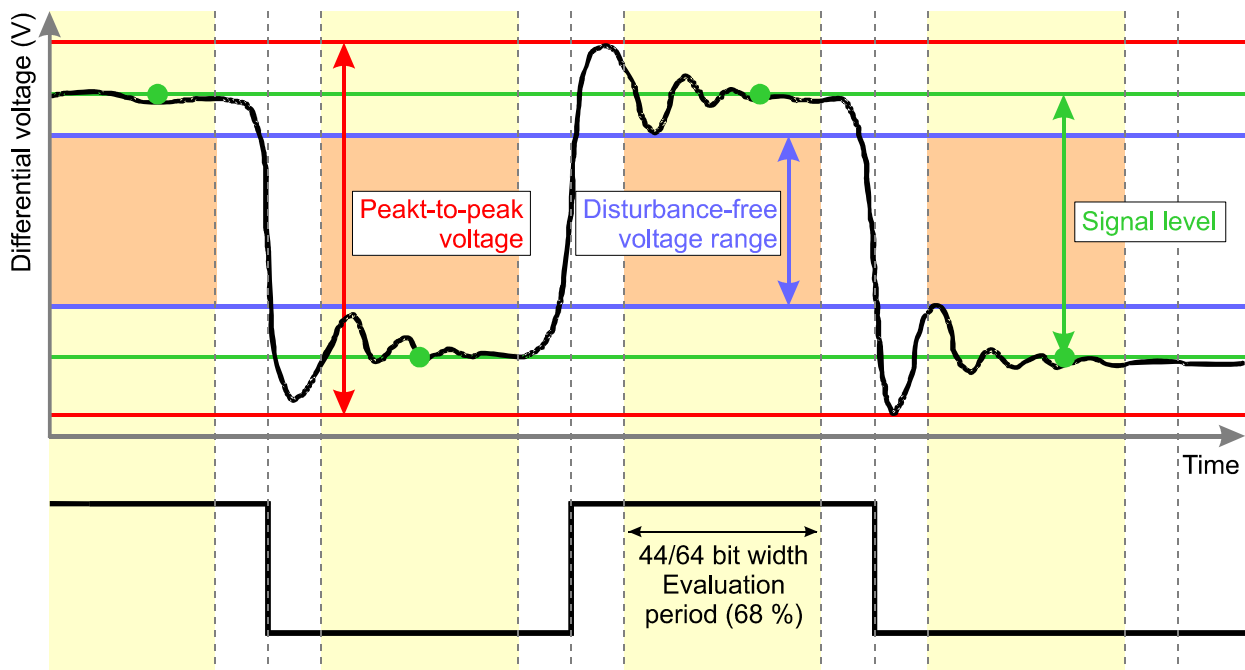
## 16 Meas. the Physical Bus Characteristics per Station

CANtouch® allows to measure and display the signal conditions of each CAN bus station. Any problems with the appropriate station or with the bus cabling can be inferred from the results of the signal quality. CANtouch® displays the following physical bus characteristics for each CAN bus station separately:

- General quality level (0 ... 100%)
- Disturbance-free voltage range (minimum, interference-free differential voltage)
- Edge steepness (worst rising and falling edges of the message frame)
- Oscilloscope display with frame analysis for the complete message frame

The CAN bus uses a difference signal, i.e. the actual data signal is transferred via two lines inverted to each other (CAN\_H and CAN\_L). The difference between these two lines generates the signal digitized by each CAN bus transceiver. Any faults occurring there can endanger the correct detection of the bit stream. CANtouch® provides an evaluation of the difference signal in the form of a general quality value, the disturbance-free voltage range and the edge steepness, as well as using the oscilloscope display. All these measurements are determined within a message frame.

Contrary to the quality level providing a general evaluation of the signal quality for the bus, the determination of the disturbance-free voltage range and of the edges, as well as the oscilloscope display are useful aids for targeted troubleshooting.



**Definition of disturbance-free voltage range, peak-to-peak voltage and signal level**

### 16.1 *Disturbance-free voltage range*

The disturbance-free voltage range is understood as the disturbance-free range of the differential voltage, which is determined over a certain part of each bit<sup>1</sup> of the message frames of the station to be measured. This part is called evaluation period.

Each bit is sampled 64 times. The disturbance-free voltage range is evaluated over 44/64 of the bit width (68% of the evaluation period). At the beginning and the end of each bit, 10/64 each of the bit width are excluded from the determination of the disturbance-free voltage range. Signal overshoot and settling processes are excluded from the interference voltage measurement, if they lie outside the evaluation period. A voltage drop of less than 1/64 of the bit time during the evaluation period cannot be detected reliably any more and in this case also has no influence on the determination of the disturbance-free voltage range.

### 16.2 *Edge steepness*

To evaluate the transmission properties of the bus cabling and of the individual CAN bus stations completely, in addition to the disturbance-free voltage range, the edges must also be studied; shallow edges can also prevent the correct decoding of the transmission signal.

CANtouch<sup>®</sup> determines the edge steepness for rising and falling edges separately. To this end, two thresholds are set at 10% and 90% of the signal level determined (determined differential voltage at 42/64 = 2/3 = 66%). The time required by the difference signal to change between these voltage threshold values is measured both for falling and rising edges. The rise and fall times are determined with a resolution of 1/64 of the baud rate used and displayed as a value between 0/64 and 64/64. This value always specifies the slowest rising and falling edge of the measured frame. A measured value of 0/64 means that the level change takes place in less than 1/64 of the bit width.

### 16.3 *General quality level*

The quality level is a generally valid expression of the signal quality on the bus. It represents the most important physical properties of the bus and summarizes these in a single value. The quality level is specified as a percentage value. The value range is 0...100%.

The value is determined from the following three components important for the signal quality:

■ **Edge steepness**

The edge steepness is measured as  $x/64$ . A steepness of 0/64 represents an ideal edge steepness and is valued as 100%. The worst flank is defined as 32/64 and equates to 0%.

$$\text{Edge steepness}[\%] = \frac{32-x}{32} \cdot 100\% \rightarrow x=0 \dots 32$$

#### ■ Disturbance-free voltage range

A disturbance-free voltage range of 1.0 V is defined as 0% – a value of 2.2 V as 100%.

$$\text{Disturbance-free voltage range}[\%] = \frac{U_{\text{disturb}} - 1.0V}{2.2V - 1.0V} \cdot 100\% \rightarrow U_{\text{disturb}} = 1.0V \dots 2.2V$$

#### ■ Reflection

Reflection is the relationship of the disturbance-free voltage range to the peak-to-peak voltage. If the peak-to-peak voltage is identical to the disturbance-free voltage range, this is the ideal case and represents 100%. If the peak-to-peak voltage is twice the value of the disturbance-free voltage range, this is defined as 0%.

$$\text{Reflection}[\%] = \left(2 - \frac{U_{ss}}{U_{\text{disturb}}}\right) \cdot 100\% \rightarrow U_{ss}/U_{\text{disturb}} = 0.0V \dots 3.0V$$

All three components contribute equally to the calculation of the quality level.

$$\text{Quality level}[\%] = \frac{\text{Edge steepness}[\%]}{3} + \frac{\text{Dist. - free voltage range}[\%]}{3} + \frac{\text{Reflecons}[\%]}{3}$$

### 16.4 Oscilloscope display with message frame analysis

To be able to evaluate signal transitions and measure reflections, CANtouch® records the signal characteristic of the measured message frame and represents it on the oscilloscope display of the "Station Measurement". Sampling is performed at 64 times the set baud rate over a total of 160 bits (64 x 160 = 10,240 points). The trigger point for the recording always lies on the first edge of the relevant message frame with an advance of 3 bits.

## 17 Technical Specifications

General parameters and overview of functions	
Languages	German, English
Bus systems (CAN type)	CAN (ISO11898-2), CANopen (CiA301), DeviceNet (EN 50325-2), SAE J1939
Bit sampling	64-fold, 10240 sampling points
Supported baud rates	Depending on CAN type: 10; 20; 50; 100; 125; 250; 500; 800; 1000 kbit/s Additionally user-defined: 5; 33.3; 62.5; 75; 83.3; 200 kbit/s Automatic detection via baud rate scan
Bus status	Bus traffic detection (display: dominant, recessive, not defined, bus traffic) Display of the Bus traffic load (0 ... 100 %) characteristic, minimum and maximum value saving
Bus errors	Display of detected frame errors Distinction between active and passive error frames (0 ... >50,000) Display of the characteristic
Bus voltages	Display of the optional CAN supply voltage and shield voltage Characteristic, minimum and maximum value saving
Common-mode voltage	Acquisition and evaluation of the maximum voltage offset between the individual bus nodes
CAN level (absolute / differential)	Acquisition and evaluation of the differential and absolute CAN levels of all bus nodes during operation
List of stations	Automatic detection via station scan Designation, CAN ID, ID type, Node ID, MAC ID, Source address
Quality level	Value representing the signal quality (0 ... 100%) Minimum value and maximum values saved Time stamp
Disturbance-free voltage range and edges	Disturbance-free voltage range (typ. -0.75 ... 3 V, resolution 50 mV) Edge steepness (falling and rising, specified in 1/64th of the bit width) Minimum and maximum values
Oscilloscope display	Trigger to message frames with a certain ID message frame analysis and full frame recording Zoom (six stages)
Protocol monitor	Send and Receive of CAN Messages
Firmware and FPGA configuration	Can be updated via USB
CE conformity	
Equipment safety	EN 60950-1:2006/A1:2010
EMC	
• Low-frequency interference emission:	EN 61000-3-2:2006/A1:2009/A2:2009
• High-frequency interference emission:	EN 55022:2006/A1:2007
• Interference immunity:	EN 61000-6-2:2005/AC:2005

### Technical Specifications

### Electrical parameters

Power supply and battery*	Integrated, rechargeable lithium-ion battery Charging by way of the supplied 35W wide-range power supply unit  Times-to-empty:    Standby:            up to 500 hours Use:                up to 36 hours Measuring:       up to 6 hours  Charge times:       Quick charge to 80% in approx. 1 h Full charge in approx. 2 h
Measuring of the differential voltage	-0.75 V ... 3.25 V
Measuring of the absolute voltage	-5,0 V ... +10,0 V
Measuring of the CAN supply voltage	0 ... 32 V
Measuring of the shield voltage	-6 ... +2 V
Measuring of the loop resistances	typ. 0 Ω ... 800 Ω
Measuring of the cable length	typ. 0 m ... 500 m  • 0 ... 100 m:        Accuracy: 5 % ± 2 m • 100 ... 500 m:     Accuracy: 7 % ± 7 m  for a signal propagation delay of: 4.5 ns/m
Potential difference between the CAN bus and USB connections	< 500 V AC

### Mechanical parameters

Power supply unit connection	Extra-low voltage socket
CAN connection	9-pin D-Sub connector
PC connection	Self-powered device to USB Specification 2.0, full speed, in addition, electrically isolated Connection of a drive for exchange of measuring data (USB mass storage device)
Housing	Aluminum housing, cover glass
Ambient conditions	Operation temperature:        5 °C ... 40 °C Storage temperature:           -20 °C ... 60 °C Atmospheric humidity:          20 % ... 80 %, non-condensing
Degree of protection of the housing	IP20 to EN 60529
Dimensions	186 mm x 102 mm x 37 mm
Weight	Approx. 860 g

### Technical specifications (cont'd)

\* Rechargeable batteries have a limited number of charging cycles and must eventually be replaced. The time-to-empty of the battery and the actual number of charge cycles are dependent on its use and the selected settings.



## 18 Maintenance and Customer Service

### 18.1 Maintenance

The CANTouch® is maintenance-free. Calibration is not necessary. Any repairs must only be performed by the manufacturer.

### 18.2 Customer service

#### 18.2.1 Return

If you send the CANTouch® for repair, use only the original or equivalent packaging. Please give a brief description of the problem and your telephone number in case we have any questions.

#### 18.2.2 Support

Further information about our CAN product family and newer product versions and updates for your device can be found on our website. If you have any technical questions, please specify the serial number of your device and its firmware version.

**Manufacturer:** GEMAC - Gesellschaft für Mikroelektronikanwendung Chemnitz mbH

Zwickauer Str. 227

09116 Chemnitz

Phone +49 371 3377 - 0

Fax +49 371 3377 - 272

Web <http://www.gemac-chemnitz.de>

E-Mail [info@gemac-chemnitz.de](mailto:info@gemac-chemnitz.de)

#### 18.2.3 Warranty and limitation of liability

We will assume a warranty of 24 months for the CANTouch®, commencing from the date of delivery. Any repairs which are required during this time and fall under the manufacturer's obligation to give a warranty will be performed free of charge. Any damage resulting from improper use of the device or from exceeding of the specified technical parameters is not covered by the manufacturer's obligation to give a warranty.

GEMAC mbH will only be liable for consequential damage resulting from use of the product in case of deliberate action or gross negligence on its own part.

The General Terms and Conditions of GEMAC - Gesellschaft für Mikroelektronikanwendung Chemnitz mbH shall apply.

## 19 Ordering Information

Product		Description	Article number	
Configuration of the basic variant				
CANTouch®		CANTouch® basic variant Complete scope of supply - see section 2.1 “Scope of Supply“	PR-22580-00	
Licenses for optional software modules				
License “Station Measurement”	CAN	License key or the Application: “Station Measurement”	CAN	SW-22580-00
	CANopen		CANopen	SW-22580-01
	DeviceNet		DeviceNet	SW-22580-02
	SAE J1939		SAE J1939	SW-22580-03
License “Bus Wiring”		License key for measuring of the bus wiring		SW-22580-10
License “Protocol Monitor”		License key for the CAN Protocol Monitor (Transmit / Receive)		SW-22580-11
Service case				
Service case		Robust case with suitable foam inserts for the CANTouch®, power supply unit and adapter set		PR-22580-50
Adapter set				
Adapter set		CAN connection cable 0.3 m CAN connection cable 1.5 m Adapter 2x 9-pin D-Sub 1x M12 full metal M12 T-piece full metal Shorting plug M12 Shorting plug 9-pin D-Sub Termination resistor M12 Termination resistor 9-pin D-Sub 4 mm safety testing wire 3 m length 4 mm safety crocodile clip		PR-22580-10
Maintenance				
Battery change service		Change of the integrated battery		PR-22580-90

### Ordering Information



