



User Manual

Instructions for Use &
Technical Description



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What is no!no! GLOW

no!no! GLOW is a beauty tool that improves the skin's smoothness, for a fresher looking appearance. It is based on the same LHE® Phototherapy technology used by dermatologists and skincare professionals around the world. All you need to do is push a button and no!no! GLOW will do the rest.

Use no!no! GLOW anywhere you want on your face: around the eyes, between the eyebrows, around the lips, on the forehead, cheeks, chin and jawline.

no!no! GLOW is your personal beauty secret for better looking skin.

Who should use no!no! GLOW

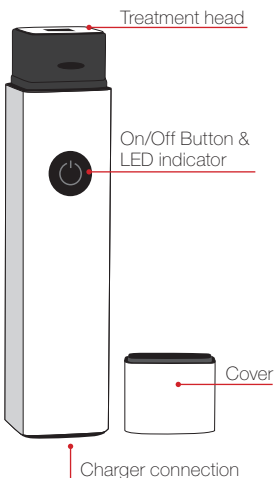
no!no! GLOW helps your skin look smoother and fresher. Anyone, woman or man, over the age of 18, may use no!no! GLOW to improve their skin appearance.

How does it work?

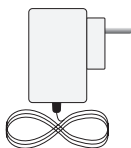
no!no! GLOW uses Light & Heat Energy technology, LHE[®], proven to improve the skin's texture and tone, as well as a cooling technology that soothes the skin during treatment. You will love the unique combination of refreshing cooling and soothing warming sensations on the skin.

Know your no!no! GLOW

Main unit



Charger



Contraindications

Do not use no!no! GLOW:

- If you are under the age of 18.
- If you have epilepsy.
- If you are pregnant or nursing.
- If your skin is sensitive to heat or light.
- On lesions such as moles, warts, infected areas, open sores or wounds.

Warnings

- Use no!no! GLOW for its intended use as described in this manual.
- Keep out of reach of small children:
 - Strangulation may result from baby or child entanglement in the power cord.
 - Choking may result from a child swallowing a small part that has become detached from the unit.
- Do not use no!no! GLOW if you are taking prescription medication for acne treatment. Please consult a medical professional if you are on prescription medication.
- If you have an unexpected reaction, please stop using no!no! GLOW and contact your medical professional.

- Do not use no!no! GLOW if it has fallen into water.
- Do not use no!no! GLOW if bathing or standing in water.
- Always unplug no!no! GLOW from its charger before use and during cleaning or maintenance.
- Do not use no!no! GLOW or the charger if their cases are damaged in any way.
- Use no!no! GLOW only with its original charger.
- Keep away from flammable environments and hot surfaces such as stoves and radiators.
- Do not open the outer casing of no!no! GLOW. This will void your warranty and may damage the unit.
- Do not drop or bump no!no! GLOW as this may cause internal damage to the unit.

Precautions

- If at any time during the treatment the treatment head feels too hot, remove the device from the skin and press the On/Off button to end the treatment.
- Keep no!no! GLOW and the charging unit away from water.

Side-effects

Clinical studies have shown that in rare cases users may feel skin irritation or an excessive heat sensation. If you feel either of these, remove the unit from your face and stop treatment.

How to use no!no! GLOW

Get ready to use no!no! GLOW

Before using no!no! GLOW, there are a few things that will help make the treatment more comfortable and effective. We advise you to test no!no! GLOW on your inner arm first to become familiar with the cool and heat sensations. Make sure your skin is clean and dry before using no!no! GLOW. Use a mirror to make sure you accurately treat the desired area.

no!no! GLOW indicators

Status	Light Indicator	Sound Indicator
Plugged in - Charging	Blinking Red	-
Plugged in - Fully charged	Steady Green	-
Ready for treatment	Off	-
Beginning of treatment	Steady Green	1 beep
During treatment	Steady Green	
End of treatment	Red	2 beeps
14-Seconds automatic pause (the device is disabled)	Red	-
Ready for next treatment	Off	1 beep

Treatment protocol

Use no!no! GLOW once a day on the areas you want to improve (2 sessions on each area).

Set up

Charging no!no! GLOW

- Charge no!no! GLOW for 5 hours before using it for the first time.
- Recharge no!no! GLOW after each use until the red light on the On/Off button stops blinking and the green light appears.
- While charging, the On/Off button will be red and blinking. When the device is fully charged - the On/Off button will be steady green.
- For safety reasons, your no!no! GLOW will not operate while plugged into the charger. Before beginning treatment, unplug the charger from the electrical outlet and disconnect no!no! GLOW.

Before you start

- Because no!no! GLOW uses advanced Light & Heat Energy technology, you should feel a heat sensation during treatment. On rare occasions, it may become too uncomfortable. In that case, stop treatment and allow your skin to cool for several minutes before continuing.
- Use a mirror to make sure you accurately treat the desired area.

Operation

Step 1



Remove the cover.

Step 2



Place on the area you would like to treat and make sure the device is in full contact with your skin.

Step 3



Push the button until you hear a beep and the green light on the On/Off button appears.

Step 4



Hold the device in place while it pulses. Keep no!no! GLOW in full contact with the skin for the entire treatment. During the 14 seconds pulse session, you will feel a warming and cooling sensation. If at any time your skin is uncomfortable, turn the device off, remove it from the skin and wait for several minutes before you continue the treatment.

Step 5



Remove the device after you hear 2 beeps and the green light changes to red.

Step 6



There is an automatic 14-second pause after each pulse session. no!no! GLOW is ready to perform another treatment when the red light goes off and you hear one beep.

Step 7



Place no!no! GLOW on the next area you would like to treat. Continue until you have completed treating all desired areas of the face.

Step 8



When you finish treating all desired areas of the face for the first time, repeat the treatments in the same areas.

Treatment summary

- A single beep will sound & a green light will appear to signal the beginning of the treatment.
- A double beep will sound and the green light will turn red to signal the end of treatment.
- There is an automatic 14-second pause after each pulse session. During that time, the red light will stay on and the On/Off button will be disabled.
- When you have finished your treatment, it's recommended to use a moisturizer or serum, such as NEOVA® DNA Total Repair™.

Remember

Sometimes, a slight redness appears on the treatment area. This is an indication that the no!no! GLOW treatment is working and will fade completely after a short while.

Keep these operating instructions for future reference.

Cleaning instructions

In order to prevent infection, thoroughly clean the no!no! GLOW treatment head before and after each use. Dip a clean piece of gauze or cloth into rubbing alcohol and gently

wipe the treatment head. Be sure the treatment head is completely dry before the next use.

Troubleshooting & FAQ

What do I do if...

My no!no! GLOW does not emit a pulse?

Check the power indicator to make sure your no!no! GLOW has been fully charged. Recharge the unit.

I've charged my no!no! GLOW, but it won't emit a pulse?

Check the charger's power cord and plugs for damage. Try another outlet, the one you were using may not be working properly. Remember there is a 14-second pause after each pulse session. If a problem persists, or one that is not mentioned occurs, contact no!no! GLOW service center.

I feel a heat sensation during treatment?

no!no! GLOW uses advanced Light & Heat Energy technology, therefore feeling heat sensation during treatment is normal. If the heat sensation becomes too uncomfortable, stop the treatment, remove the device from the skin and allow your skin to cool for several minutes before continuing.

The treated area is red after treatment?

This is an indication that the no!no! GLOW treatment is working. The redness will fade completely after a short while.

My no!no! GLOW unit feels warm after a few uses, why?







Because no!no! GLOW uses heat, it may become warm to the touch after a few treatments. If this happens, let it rest until it cools off and then begin again.







Will the light pulses hurt my eyes?

No, the light pulses will not hurt your eyes. However, do not flash directly into your eyes. It may cause a brief, uncomfortable sensation.


Product labels

This section describes the labels affixed to no!no! GLOW and found in the user manual. It is recommended that users review the meaning of these labels for everyday usage, and in case any details are needed for service. The table below briefly reviews a number of the internationally recognized symbols that are found on no!no! GLOW main unit and its external package.

Label	Meaning
	Located at the bottom of the device. This label includes manufacturer details, Standard International Symbols and the system's Lot number.
	Indicates the need to consult instructions for use.
	Indicates the device manufacturer.
	Indicates the Authorized Representative in the European Community
	Indicates the temperature limits to which the medical device can be safely exposed.
	Degree of protection against electric shock: Type BF applied part

	<p>CE mark represents the compliance to the European Low Voltage Directive 2006/95/EC and the Electromagnetic Compatibility Directive 2004/108/EC.</p>
	<p>Protect the environment by not disposing of this product with household waste (2002/96/EC). Check your local authority for recycling advice and facilities (Europe only).</p>
	<p>The C-Tick mark represents compliance to Australian EMC Regulations.</p>
	<p>Catalogue Number: Indicates the manufacturer's catalogue number so that the medical device can be identified.</p>
	<p>Serial Number: Indicates the manufacturer's serial number so that a specific medical device can be identified.</p>
	<p>The package may be recycled.</p>
<p>IP22</p>	<p>IP22 according to IEC60529, Degrees of Protection Provided by Enclosures (IP Code).</p>

Technical specifications

Light source	Halogen lamp with light & heat energy (LHE®)
Wavelength range	480-2000 nm
Fluence	6 J/cm ²
Treatment area	0.36 cm ²
Treatment time	14 seconds (10 + 4 seconds of cooling)
Classification	Internally powered equipment, type BF
Mode of operation	Short-time operation
Operating conditions	Ambient temperature: +5°  40°

Electrical requirements

For battery charger	Electrical input voltage 100 – 240VAC at 50/60Hz.
Power cord	~2m Manufacturer: STH Model No. P6-084050

This device delivers an average of 12,000 treatments.

Standards, safety and specifications

Design and technical specifications are subject to change without notice.

International standards

no!no! GLOW complies with the following international standards and directives:

Electrical safety:

Medical Electrical Equipment – Part 1: General Requirements for Basic Safety and Essential Performance, 3rd Ed.: IEC60601-1:2005/EN60601-1:2006

Electromagnetic compatibility:

IEC 60601-1-2:2007

EU directive:

The CE mark represents the compliance to the European Low Voltage Directive 2006/95/EC and the Electromagnetic Compatibility Directive 2004/108/EC.

no!no! GLOW requires special precautions regarding EMC and needs to be installed and put into service according to the EMC information provided in the accompanying documents.

Service centers

You are allowed to perform only the servicing listed in this user guide.

ANY OTHER SERVICING
SHOULD BE PERFORMED BY
AN AUTHORIZED SERVICE
REPRESENTATIVE.

Radiancy Inc.

*40 Ramland Road South, Suite 200
Orangeburg, NY 10962, USA*

*Tel: **+1 888 661 2220**
+1 845 398 1647*

Fax: +1 845 398 1648

Email: info@radiancy.com

Radiancy Israel Ltd.

*5 Hanagar street
45240 Hod Hasharon
Israel*

Tel: 972-9-775-7500

Fax: 972-9-7757511

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Manufacturer: Radiancy Israel Ltd.
5 Hanagar street 45240 Hod Hasharon Israel
Tel: 972-9-775-7500 Fax: 972-9-7757511.
www.radiancy.com



European Representative: Obelis S.A
Av. de Tervuren 34 Bte .44, B-1040 Brussels,
Belgium: Tel: 32 (0) 2 732 5954,
Fax: 32 (0) 2 732 6003, GSM 07545 4660,
e-mail: mail@obelis.net



CE mark represents the compliance to the European Low Voltage Directive 2006/95/EC and the Electromagnetic Compatibility Directive 2004/108/EC.



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