FUTURA software and machine driver installation guide

1. Installing the software:

Please install the software before connecting the Futura Machine to the PC.

A <u>User Manual</u> for your FUTURA software in ".pdf" file format is on the CD of the main program. In order to open it double-click on the 'My Computer' icon on the desktop of your computer, while the main program CD is in the CD drive. Find the CD drive of your Computer in the menu, normally it is the D: drive. Right-click on the symbol for that drive and choose the option 'Explore'. Open the folder 'Manual' and choose the manual in your preferred language.*

* Adobe Acrobat Reader must be installed on your PC in order to view and print these files. If your computer does not have that program installed, you can install it from the FUTURA main program CD.

Please install the various program parts in this sequence:
• Install the main program (It's the CD in the slim Jewel case that's simply called futura). Insert the FUTURA CD into your PC and follow the steps of the installation procedure.
Now connect your FUTURA machine to the Computer using the USB cable supplied with the machine and turn the machine on. Your computer will now install the drivers needed to operate the FUTURA machine. For details on this procedure, please refer to the section '2. Installing the drivers' below.
• Install the bonus designs (CD in the card board sleeve) Insert the CD into your PC and follow the steps of the installation procedure.

In case you also purchased the AutoPunch program option, now you can install it.
• Install the AutoPunch, which is the CD in the regular size Jewel case. When you are asked about the Access Key, you will find it on the back of the Jewel case.

Attention: You can install the AutoPunch option after you have already used the main FUTURA program; just make sure that the program is closed when you install AutoPunch.

2. Installing the drivers:

In General:
After having installed the software, you can now attach the machine to the PC via the USB cable and turn on the machine.
Please keep the FUTURA CD in the CD tray until the procedure is completely finished.
Your PC will automatically recognize the FUTURA machine, once connected and turned on, and will automatically open the Microsoft Windows "Add New Hardware" wizard.
Just follow the simple steps as presented below to conclude with the installation.

2.1. If you have installed FUTURA on Windows 98 and after connecting the machine to the PC

The Microsoft Windows "Add New Hardware" wizard will automatically come up.

Click on "Next" to continue.

Select the first option and click on "Next" to continue. Now, you are prompted to select from where the driver for the FUTURA machine should be installed.

Please select to install from CD, check the "CD-ROM drive" box. <u>Remember to have the FUTURA CD in the CD tray of your PC.</u> Click on "Next" to move to the next step.

Again, click on "Next".

At this step, Windows has finished installing the software that is required for the machine connection. Clicking on "Finish" will terminate the installation procedure.
You are now ready to enjoy sewing with FUTURA!

2.2. If you have installed FUTURA on Windows ME and after connecting the machine to the PC

The procedure of installing on Windows ME is similar as displayed above with the difference that Windows ME will automatically find and install the required driver from the FUTURA CD. The steps are as displayed below:

Choose to have Windows search for the machine driver.

Clicking on "Finish" will terminate the installation procedure.
You are now ready to enjoy sewing with FUTURA!

2.3. If you have installed FUTURA on Windows XP and after connecting the machine to the PC

The procedure for Windows XP is very simple and straightforward.
Immediately after connecting the machine and switching it on, the "Add New Hardware" wizard will appear.
Select to "install the software automatically" and click on "Next".

Windows XP will automatically detect and install the required driver.

You are now ready to enjoy sewing with FUTURA!

3. Troubleshooting

Especially for Windows 98/Windows ME there might be a problem in case of having the machine connected and turned on when installing the software: The PC could give you a message like 'USB Connection error', here is an advanced cure that shows you how to manually install the right drivers for FUTURA:
<u>With your machine connected and turned on,</u> Click Start → Settings → Control Panel and select the "Add New Hardware Wizard" from your options. The following screen will come up.
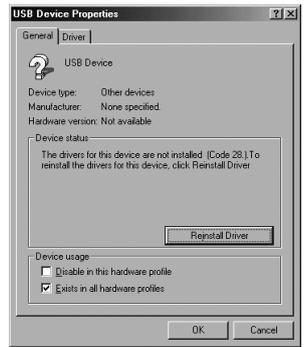Click 'Next'.

Click 'Next' again.

When you see the following screen, select the option 'Yes, …'. Highlight the 'USB Device' and click 'Next' again.

Now follow the instructions in the screen and click 'Finish'.

Again, follow the instructions in the screen and click 'Reinstall Driver'.

From the options in the following screen, choose 'Automatic search…' and click 'Next'.

ATTENTION: Before going to the next step, please make sure the main FUTURA program CD is in your CD drive!

If you are using Win ME or higher, the installation progress should be over now, as confirmed by the following screen.

In case you should be using Win 98, there might be 2 additional screens, remember, Win 98 is not capable of finding the best driver automatically.
If the following screen comes up, select the CD-ROM drive option and click 'Next'.

Click 'Next'.

Last step: click 'Finish'.

You can now start your FUTURA program!

Reinstalling the software:

If you find that your program is not running properly for some reason or if something went wrong during the installation progress, it might be preferable to reinstall your FUTURA software. First you need to uninstall the program:
• Turn off the machine

• Uninstall the FUTURA software: From "Start" go to "Settings", "Control Panel" select "Add/Remove programs" and choose to remove the "FUTURA Software".

• Now reboot (shut down and restart) your PC and start the installation procedure from the beginning by first installing the FUTURA software from the CD.

Please install the software <u>before</u> connecting the Futura Machine to the PC.