

AdoreSoftphone™

*For*



ANDROID

*Adore TwinDialer  
User Manual*

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## 1. Welcome to Adore TwinDialer

### 1.1 - Adore TwinDialer for Android

To combine the much-needed facility of calling card dialing with the VoIP dialing, the Adore Infotech brings forth the latest mobile app, Adore TwinDialer for Android Phone. This Hybrid Mobile Dialer app intended to ease out the hassle of using two different apps to avail the two different calling facilities. With the Adore TwinDialer for Android phone, you will get the single platform to make use of calling card facility along with the mobile VoIP calling.

With the support for GPRS, 3G/4G and WiFi, this Android app directly integrates with the address book of your Android phone and provide you the facility to calling card dialing without juggling your fingers with destination number. Now, you do not have to remember the access number, PIN number and destination number anymore as this Hybrid Mobile Dialer can automate the whole process of calling card dialing and offer mobile friendly PINless calling along with mobile IP calling.

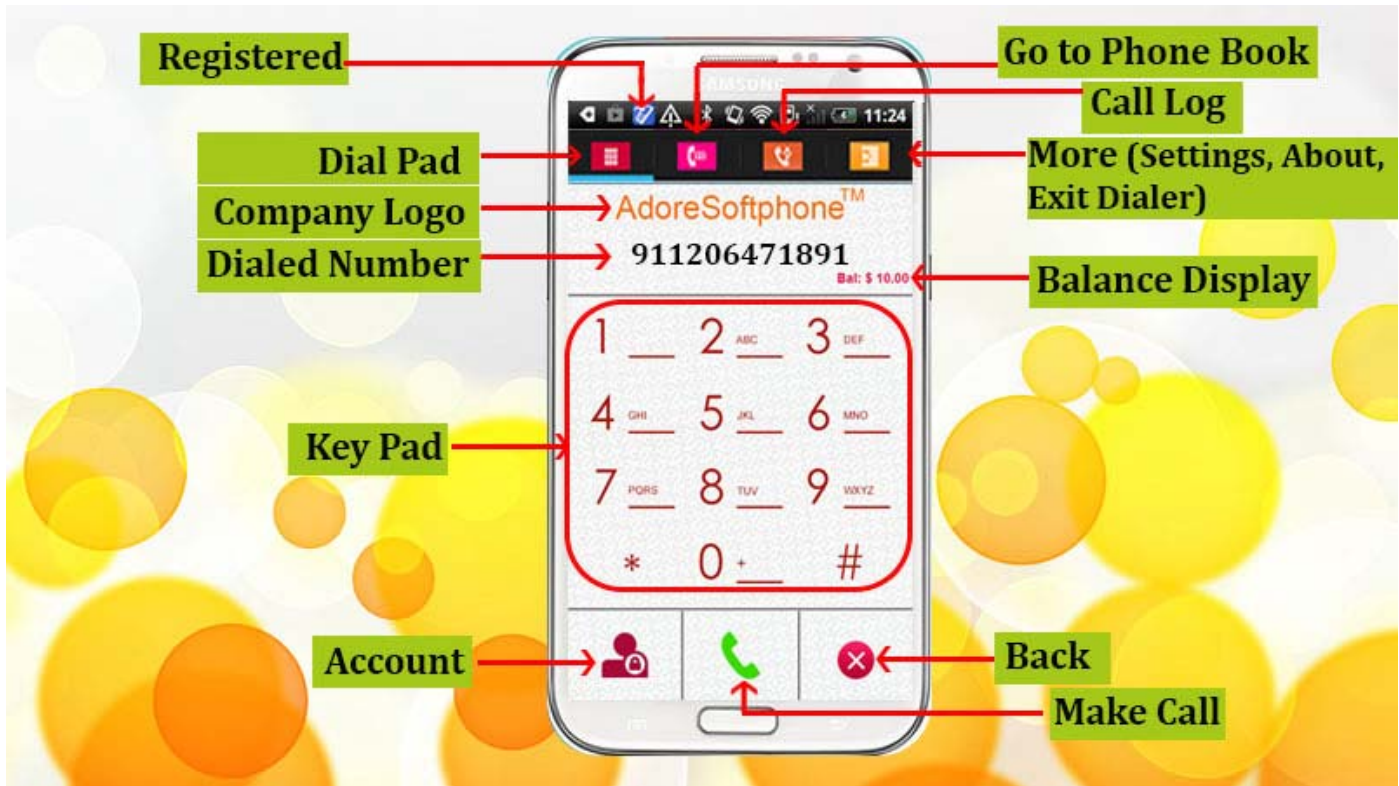
The Adore TwinDialer is an attractive mobile application for service providers to offer to their customers for easy, simple and hassle free calling experience for both calling card and mobile VoIP. The customization facility is also available for branding facility. You can put your own brand name or logo over the interface of this application to make it look personalized application of your company.

### 1.2 - Sophisticated and Superior Features of Adore TwinDialer-

- Designed to provide mobile friendly calling experiences
- One platform for PINless calling card dialing & Mobile VoIP dialing
- Direct integration with mobile address book
- Supports all the latest versions of Android OS
- No hassle of remembering Access Number, PIN Number & Destination Number
- Displaying of account balance
- Complete customization for service providers for branding purpose, and many more.

These features would enable you to connect your Android Softphone to any Phone and enjoy the slashed rates in comparison to traditional phone call.

## 1.3 – Adore TwinDialer panel and User Features



## 2. Installations and Setup

### 2.1 System Requirements

OS Supported : Android 2.x, 3.x, 4.x

Internet Connectivity: Wi-Fi/GPRS/ 3G/4G

### 2.2. Install Application

Please follow process (2.2.1) to download

#### 2.2.1- Process to download & Install in Android Device

*Step 1: Download Adore TwinDialer on your android device*

Visit [Google Play](https://play.google.com/store/apps/details?id=com.adoresoftphone) and search “Adore TwinDialer” find and download on your Android device.  
(As shown in Fig. – 1-3)

**Note: Make sure device is connect with Internet**





Fig-1

**Step 2:** Its automatically start downloading **Twin MobileDialer** file in to your Device. Now click on **“Open”** button to run the application. (As shown in Fig. - 2)

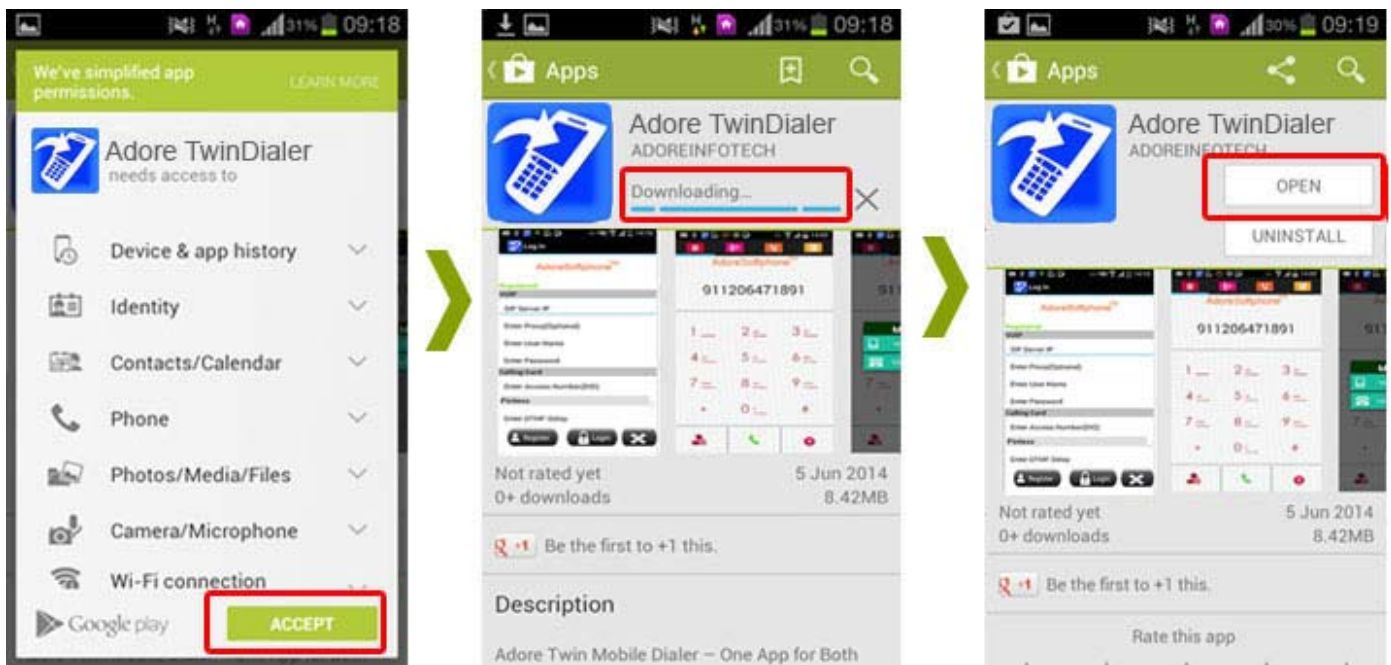


Fig.2

**Adore TwinDialer** has been installed and ready to use (As shown in Fig. -3)

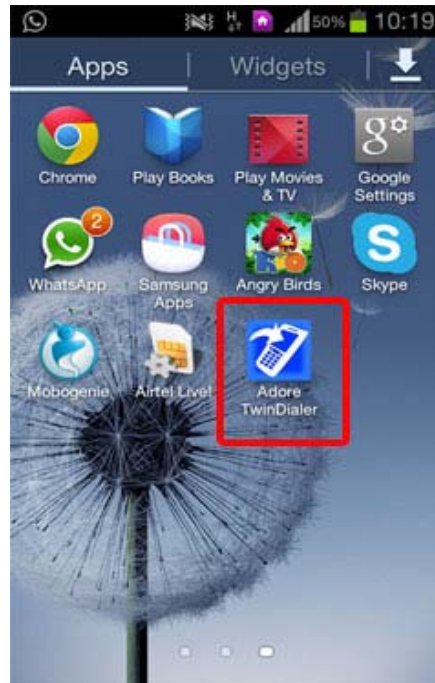


Fig-3

### 3 - Uninstall Adore TwinDialer from Android

To uninstall Adore TwinDialer from your Android Device, go to **Settings->Applications manager-> Adore TwinDialer->Uninstall-> Ok ->Ok** (As shown in Fig. -4 - 5)



Fig. 4

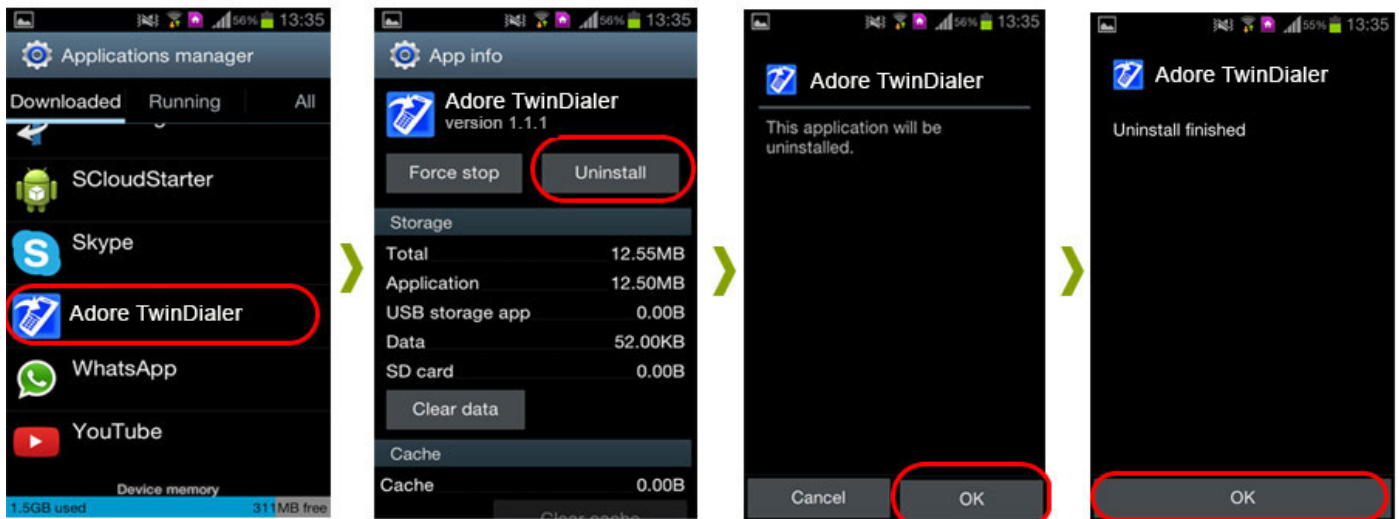


Fig. 5

Adore TwinDialer successfully removed from the android device.

## 4 - Using Adore TwinDialer

Steps 1 – Select “Adore TwinDialer” to open the application

### 4.1 Register Adore TwinDialer

1. Login Interface appears:

For VoIP Calling, you will need the following information:

- Enter SIP IP/Domain
- SIP Proxy (Optional)
- Username
- Password

For Pinless Calling Card, you will need the following information:

- Enter Access Number (DID)
- Enter DTMF Delay (In Second)

For Pinbase Calling Card, you will need the following information:

- Enter Access Number (DID)
- Enter Pin
- Enter DTMF Delay (In Second)

Press Login Button **(As shown in Fig. – 6 & 6.1)**

Below figure 6 & 6.1 shows complete Registration process



**Note1: If SIP IP/Domain is hardcoded / Locked in the Adore TwinDialer, user needs to enter only Username and Password**

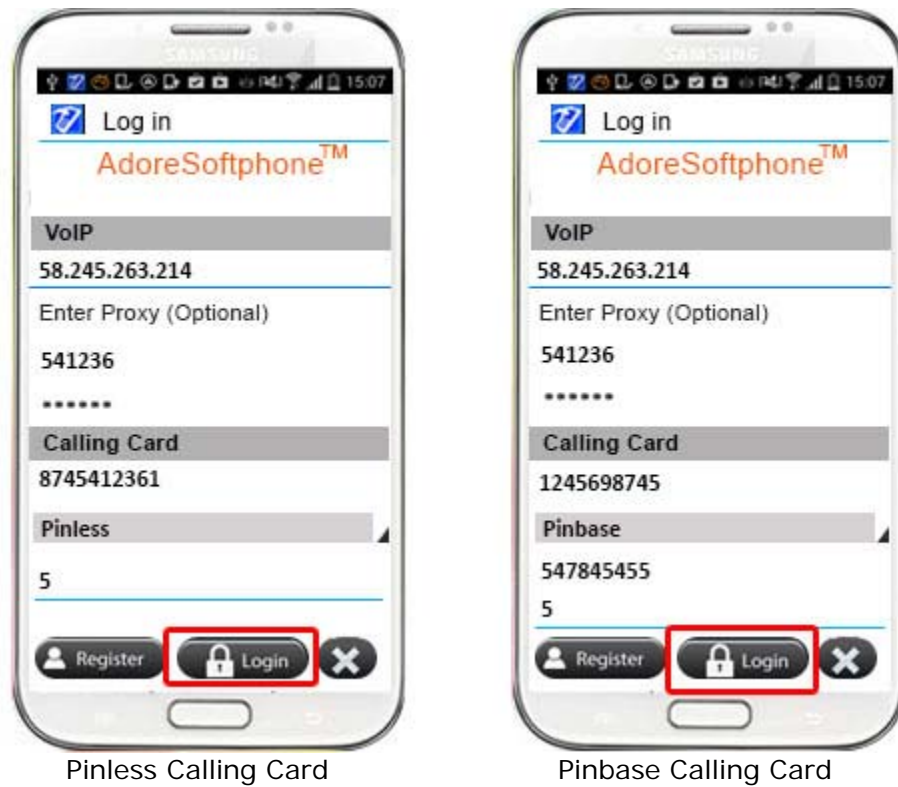


Fig-6



Fig.6.1

## 4.2 Placing a Call

You can make a call by using **Adore TwinDialer**

### 4.2.1 To make call Via Internet (VoIP)

1. Press desired number through Dial Pad
2. Press “**Call**” button
3. Choose Via Internet (VoIP)

When Call is in progress its display “**Calling...**” and then your call connected. (As shown in Fig. - 7)

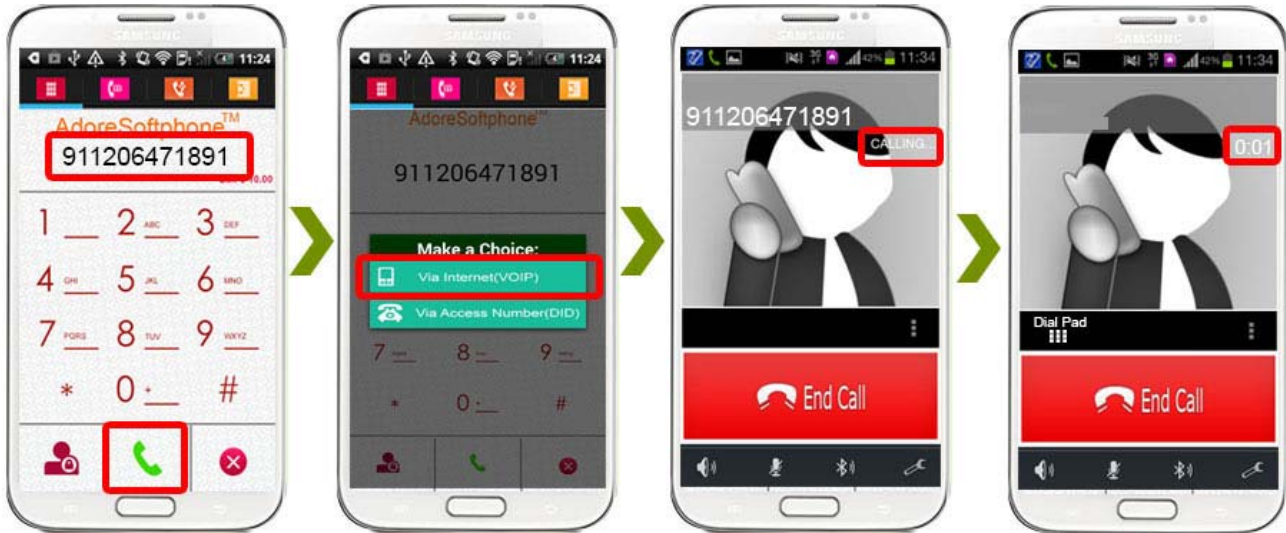


Fig. 7

#### 4.2.1.1 Ending a Call

1. Press “**End Call**” button to ending a call.
2. Session message Display “**Hung Up**”. (As shown in Fig. - 8)



Fig. 8

## 4.2.2 To make Call Via Access Number (DID)

1. Press desired number through Dial Pad
2. Press “Call” button
3. Choose Via Access Number (DID)

Now your call connected. (As shown in Fig. - 9)



Fig- 9

### 4.2.2.1 Ending a Call

1. Press “End Call” button to ending a call. (As shown in Fig. - 10)



Fig-10

## 4.3 Handling an Incoming Call

On incoming call message display “Incoming Call...”

Press “Answer” button to receive or Press “Reject” to reject call. (As shown in Fig. - 11)



Fig.11

## 4.4 Handling an Established Call

While the call is in progress you can use:

- ✧ DTMF Dial Pad
- ✧ Speaker
- ✧ Call Mute
- ✧ Bluetooth
- ✧ Echo Cancellation- Control Echo Cancellation
- ✧ More
  - End
  - Transfer
  - Hold
  - Record

(As shown in Fig. - 12)



Fig-12

#### 4.4.1 DTMF Dial Pad

You can able to use DTMF Call through Dial Pad. (As shown in Fig. - 13)



Fig-13



## 4.4.2 Speaker

You can use Speaker on & off in your Established Call- **(As shown in Fig. - 14)**



Fig-14

## 4.4.3 Mute

You can mute your Established call. **(As shown in Fig. - 15)**



Fig-15

## 4.4.4 Bluetooth

You can use your call via Bluetooth: (As Shown in fig-16)



Fig-16

## 4.4.5 Echo Cancellation

You can set on your established call Echo Cancellation. (As shown in Fig. - 17)



Fig-17

## 4.4.6 More

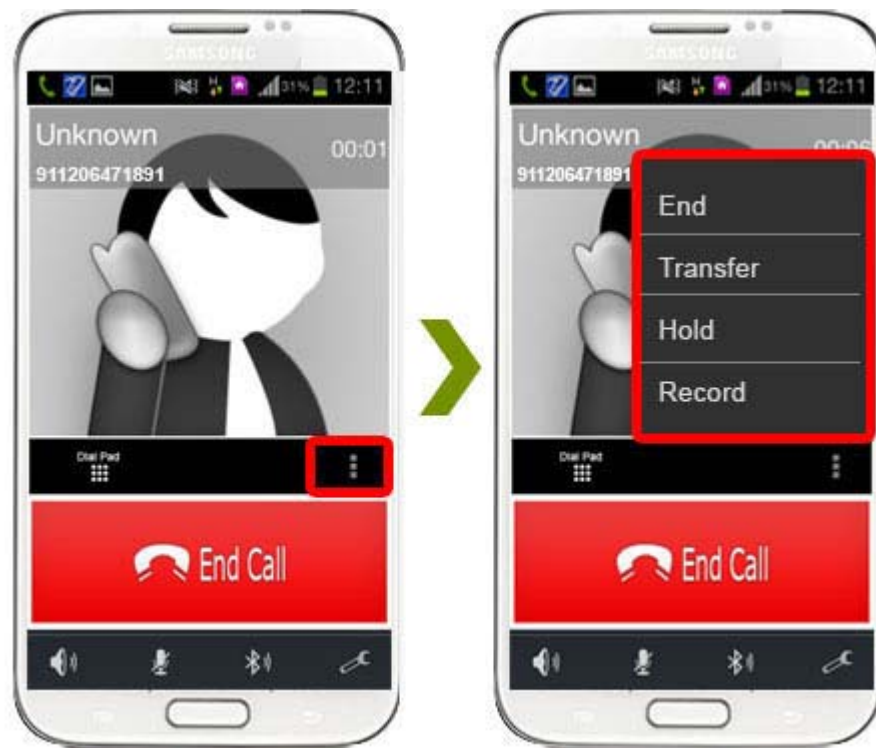


Fig-18

### 4.4.6.1 End

You can end your established call. (As shown in Fig. - 19)



Fig-19

## 4.4.6.2 Transfer

1. When call get connected .Press Transfer.
2. After press Transfer your Device's Contact list will be open.
3. You can choose any number and click "Ok" button to transfer this call.
4. After click on "Ok" your call will be disconnect and call established with your chosen number. **(As shown in Fig. - 20)**



Fig-20

## 4.4.6.3 Hold

You can hold your established call. **(As shown in Fig. - 21)**



Fig-21

## 4.4.6.4 Record

You can record all calls incoming and outgoing. (As shown in Fig. - 22)



Fig-22

## 5. Using Phone Book

Select "Phone Book" then selects your number which you wish to call (As shown in Fig. - 23)

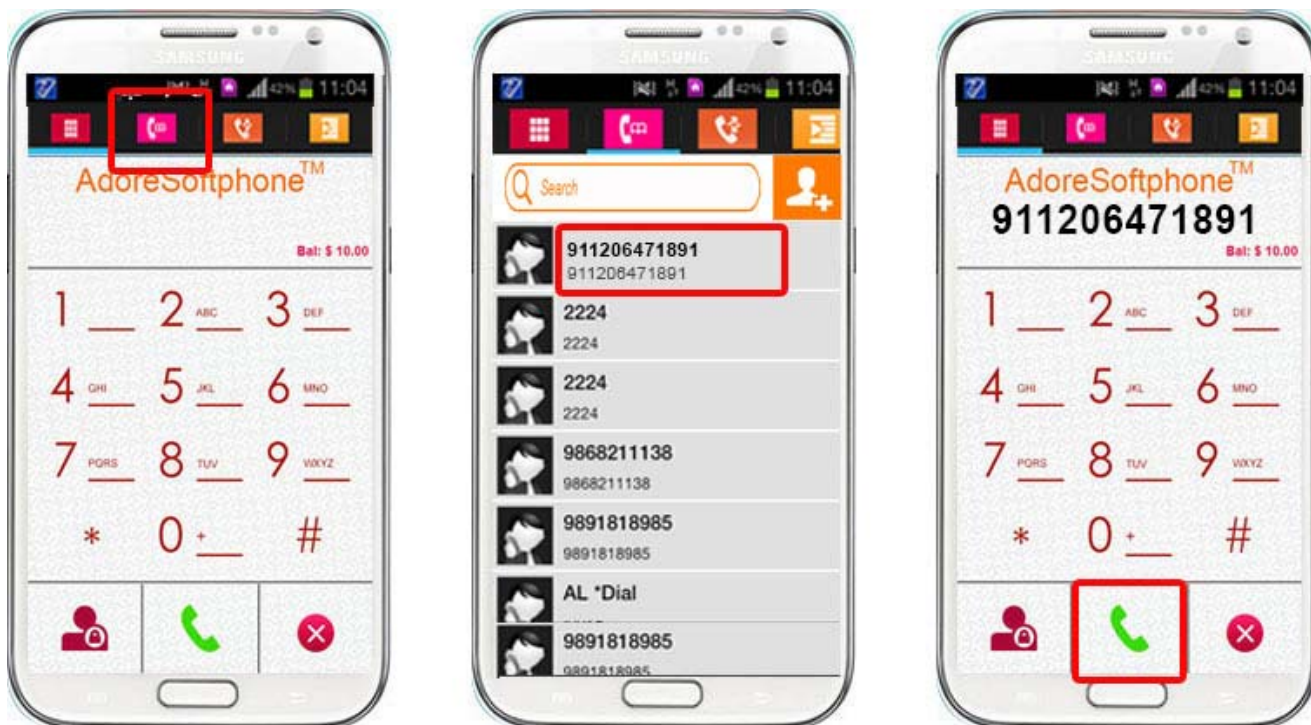


Fig.23



## 6. Using Recent Call

Select "Call Log" By using recent call you can get your call history of last dialed number. (As shown in Fig. - 24)



Fig-24

## 7. Settings

### 7.1- Network

To set your desire network select as shown in (As shown in Fig. - 25-26)



Fig. 25

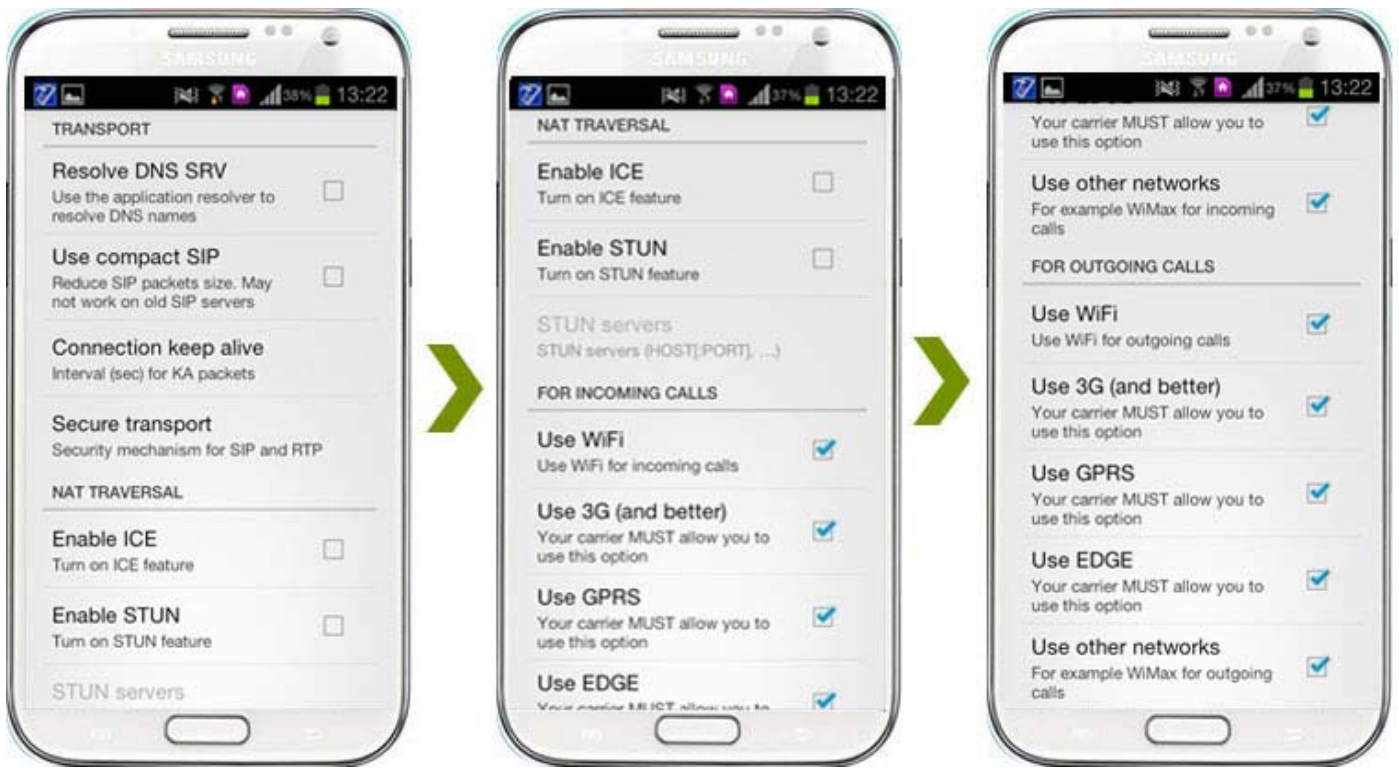


Fig. 26

## 7.2- Media

To set the media follow the process as shown in (As shown in Fig. – 27-28)



Fig. 27

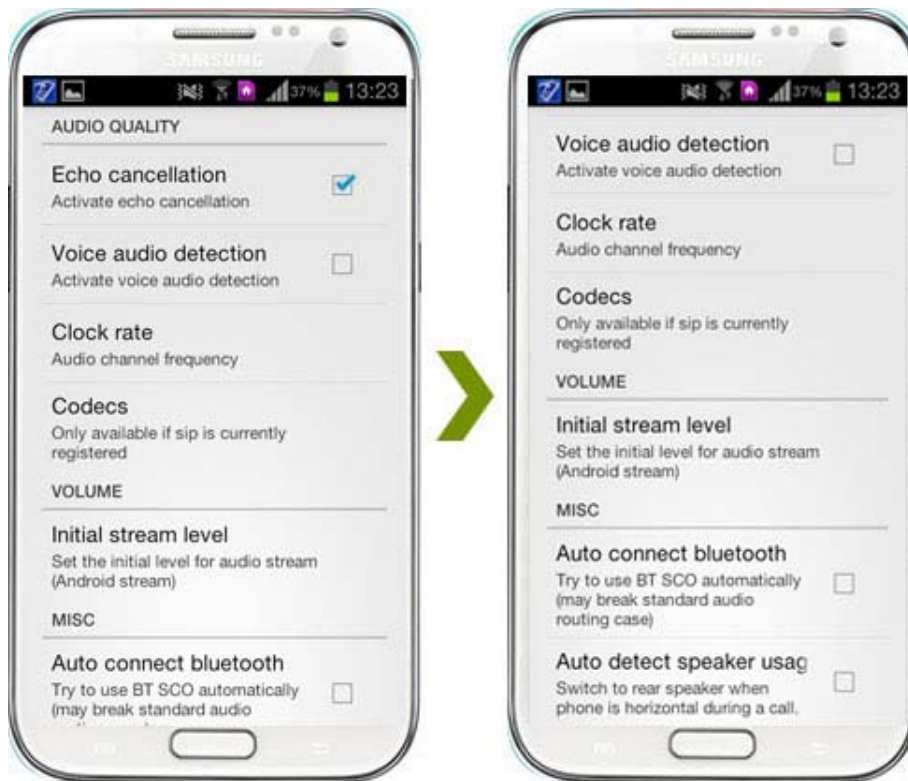


Fig. 28

## 8. About App

Click on More > About. (As shown in Fig. -29)



Fig-29



## 9. Exit AdoreSoftphone

To Exit 'AdoreSoftphone' App Select on "More" > Click on "Exit". (As shown in Fig. – 30)



Fig. 30

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