

# evii STP-05

Quick Guide User Manual



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# Basics

## Introduction

Thank you for purchasing Dual SIM Evii STP-05 smartphone. The device is equipped with Android™ 4. operating system. It allows you to use two mobile SIM cards at the same time (two numbers of different providers), download applications and use the Internet the same way as using a computer. It also features a video player, music player, photo viewer, ebook reader and many more. Built in GPS and two cameras, will make this smartphone very useful in travel, office and at home.

## **Box Contents**

1. Smartphone
2. Lithium battery
3. USB cable
4. AC charger
5. Earphones
6. Quick Guide

**ATTENTION! FOR CHARGING AND DATA TRANSFER USE ONLY ORIGINAL USB CABLE.**

## Safety guide

- When you contact telecommunications or a sales agent, they need to the IMEI number of your mobile phone (remove battery to expose number located on the label on back your phone). Please copy this number and keep in a safe place for future use.
- In order to avoid the misuse of your mobile phone take the following preventative measures:
  - Set the PIN number of your mobile phone's SIM card and change this number immediately if it becomes known to a third party.
  - Please keep the phone out of sight when leaving it in a vehicle. It is better to carry the phone with you, or lock it in the trunk.
  - Set call barring.

# Safety warnings and notices

Before using your mobile phone, read and understand the following notices carefully to ensure you will use it safely and properly.

## General attention

- Only the battery and battery charger specified by our company should be used in your mobile phone. Other product might result in battery leakage, overheating, explosion or fire.
- To avoid your phone malfunctioning or catching fire, please do not violently impact, jolt or throw your phone.
- Please do not place the battery, phone or charger in a microwave oven or high-pressure equipment. Otherwise it could lead to unexpected accidents such as damage to circuit or fire hazard.

- Please do not use your phone near flammable or explosive gases, otherwise it could cause malfunction of your phone or fire hazard.
- Please do not subject your phone to high temperatures, high humidity or dusty places; otherwise this may lead to the malfunction of your phone.
- Keep your phone out of the reach of small children. Your phone is not a toy. Children could hurt themselves.
- To avoid your phone falling and malfunctioning or being damaged, please do not place it on uneven or unstable surfaces.

### **Notices when using your phone**

- Turn off your mobile phone where the phone is not allowed, such as on the airport or in hospitals. Using the mobile phone in those places may impact the normal operation of electronic devices and medical instruments. Follow relevant regulations when using your mobile phone in those places. Your mobile phone has the auto turn-on feature. Check

your alarm clock settings to confirm that your mobile phone will not be turned on automatically during flight.

- Please do not use your mobile phone near the weak signal or high precision electronic devices. RF interference might cause malfunctioning of such electronic devices and other problems. Special tips must be paid near the following equipment: hearing aids, pace makers and other medical electronic devices, fire detectors, automatic doors and other automatic control installations. To find out the effect of mobile phones on a pacemaker or other pieces of electronic medical equipment please contact the manufactures or local sales agents of the equipment.
- Please do not subject the LCD to impact or use the screen to strike things, as this will damage the LCD board and cause leakage of the liquid crystal. There is a risk of blindness if the liquid crystal substance gets into the eyes. If this occurs rinse eyes immediately with clear water (under no circumstances rub your eyes) and go immediately to a hospital for treatment.

- Do not disassemble or modify your mobile phone, as it will lead to damage to the phone such as battery leakage or circuitry failure.
- Under very rare circumstances using the mobile phone in certain model cars may negatively affect the internal electronic equipment. In order to assure your safety under such circumstances please do not use the mobile phone.
- Please do not use needles, pen tips or other sharp objects on the keypad as this may damage the mobile phone or cause it to malfunction.
- In the event of antenna malfunction, do not use your phone as it could be harmful to human body.
- Avoid letting the phone come into close contact with magnetic objects such as magnetic cards as the radiation waves of the mobile phone may erase the information stored on floppy disks, pay cards and credit cards.
- Please keep small metal objects, such as thumbtacks far away from the

receiver. When the receiver is in use it becomes magnetic and may attract these small metal objects and thus these may cause injury or damage the mobile phone.

- Avoid having the mobile phone come into contact with water or other liquids. If liquids enter the phone, this could cause a short circuit, battery leakage or other malfunction.

### **Notices when using battery**

- The battery has a limited service life. The remaining life gets shorter as the times of charging increase. If the battery becomes feeble even after the charging, this indicates the service life is over and you have to use a new specified battery.
- Do not dispose of old batteries with everything domestic garbage. Please dispose of old batteries at the directed places with specific rules for their disposal.

- Please do not throw batteries into a fire, as this will cause the battery to catch fire and explode.
- When installing the battery, do not use force or pressure, as this will cause the battery to leak, overheat, crack and catch fire.
- Please do not use wires, needles or other metal objects to short-circuit the battery. Also, do not put the battery near necklaces or other metal objects as this will cause the battery to leak, overheat, crack and catch fire.
- Please do not solder the contact points of the battery, as this will cause the battery to leak, overheat, crack and catch fire.
- If the liquid in the batteries goes into the eyes, there is a risk of blindness. If this occurs do not rub the eyes, but immediately rinse eyes with clear water and go to the hospital for treatment.
- Please do not disassemble or modify the battery, as this will cause the battery to leak, overheat, crack and catch fire.

- Please do not use or place the batteries near high temperature places such as near a fire or heating vessel as this will cause the battery to leak, overheat, crack and catch fire.
- If the battery overheats, changes color or becomes distorted during use, charging or storage, please stop using and replace it with a new battery.
- If the liquid from the battery comes in contact with skin or EN clothing this could cause burning of the skin. Immediately use clear water to rinse and seek medical tips if necessary.
- If the battery leaks or gives off a strange odor, please remove the battery from the vicinity of the open fire to avoid a fire or explosion.
- Please do not let the battery become wet as this will cause the battery to overheat, smoke and corrode.
- Please do not use or place batteries in places of high temperature such as in direct sunlight, as this will cause the battery to leak and overheat,

lower performance and shorten the battery's life.

- Please do not continuously charge for more than 24 hours.

### **Charging your phone**

- Connect the connector of charge to the mobile phone. The battery level indicator flashes on the screen. Even if the phone has been turned off, the charging image still appears, indicating that the battery is being charged. If the phone is overused when the current is insufficient, it may take longer time for the charging indicator to appear on the screen after the charging begins.
- When the battery level indicator does not flash and indicates the battery is full, this indicates the charging has been completed. If the phone is off during charging, the charging being completed image also appears on the screen.
- The charging process often takes 3 to 4 hours. During the charging, the

battery, phone and charger gets warm, this is a normal phenomenon.

- Upon the completion of charging, disconnect the charger from AC power socket, and from the mobile phone.

### **Notes:**

- During charging, the phone must be placed in well-ventilated environment of  $+5^{\circ}\text{C} \sim -40^{\circ}\text{C}$ . Always use the charger supplied by your phone manufacturer. Using an unauthorized charger might cause danger and invalidate the authorization and warranty clauses for your phone.
- The standby time and call duration provided by the manufacturer are based on ideal operating environment. In practice, the battery's operating time varies depending on network conditions, operating environment and usage methods.
- Make sure the battery has been installed before charging. It is best not to remove the battery while charging.

- Upon completion of charging, disconnect the charger from your phone and the power supply.

If you have not disconnected the charger from your phone and the power supply, the charger will continue to charge the battery after 5 to 8 hours when the battery level decreases substantially. We advise you not to do like this, as it lowers your phone performance and shortens your phone life.

### **Notices when using your charger**

- Please use AC 220~230 volts. The use of any other voltage will cause battery leakage, fire and cause damage to the mobile phone and charger.
- It is forbidden to short circuit the charger, as this will cause electrical shock, smoking and damage the charger.
- Please do not use the charger if the power cord is damaged, as this will cause fire or electrical shock.
- Please immediately clean any dust gathered on the electrical outlet.

- Please do not place vessels with water near the charger in 6 EN order to avoid water splashing onto the charger and causing an electrical shortage, leakage or other malfunction.
- If the charger comes in contact with water or other liquid the power must immediately be switched off to avoid an electrical short or shock, fire or malfunction of the charger.
- Please do not disassemble or modify the charger, as it will lead to bodily harm, electrical shock, fire or damage to the charger.
- Please do not use the charger in the bathroom or other excessively moist areas, as this will cause electrical chock, fire or damage to the charger.
- Please do not touch the charger, power cord or power socket with wet hands, as this will cause electrical shock.
- Do not modify or place heavy objects on the power cord, as this will cause electrical shock or fire.

- Before cleaning or carrying out maintenance please unplug the charger from the electrical outlet.
- When unplugging charger, do not pull on the cord, but rather hold on to the body of the charger, as pulling on the cord will damage the cord and lead to electrical shock or fire.

### **Cleaning and maintenance**

- The mobile phone, battery and charger are not water resistant. Please do not use them in the bedroom or other excessively moist areas and likewise avoid allowing them to get wet in the rain.
- Use a soft, dry cloth to clean the mobile phone, battery and charger.
- Please do not use alcohol, thinner, benzene or other solvents to wipe the mobile phone.
- A dirty outlet will cause poor electrical contact, lose of power and even inability to recharge. Please clean regularly.

# Getting Started

## Before you turn it ON

- a) Unpack all items from the giftbox.
- b) Put nail to separate back cover.



- c) Insert valid SIM card (or SIM cards) to proper sockets. During this task please pay attention to icons informing about correct direction of inserting.

**Note:** SIM cards are not included in the smartphone set.



If you have only one card, please put it to **GSM/WCDMA** marked port. If you like to use dual SIM card system, please put into **GSM/WCDMA** port card which will use voice and data transfer service (3G/HSPA), and into 2nd port marked **GSM** put only voice service card.

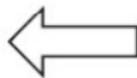
**Warning: Do turn off your phone before removing the SIM card. Never insert or remove the SIM card when an external power supply is connected, as this may cause damage to the SIM card.**

- d) Insert the micro SD memory card with capacity up to 32GB (not included in the set). The micro SD card is not necessary to use mobile phone functions, but is essential to operate camera or managing data.
- Put micro SD card according to the compartment shape:

**NOTE! Removing the card when device is in use can cause damage or loss of data, application crash or it can even freeze the device.**



- e) Put inside the phone battery. Pay attention where are the power contacts.
- f) Close gently the cover. Press on edges of phone to hear “click” sound.



## Appearance of the smartphone



- a) Headset socket
- b) Power button
- c) Volume buttons
- d) Micro USB socket
- e) Front camera lens
- f) Menu touch button
- g) Home touch button
- h) Return touch button
- i) Logo
- j) Main camera lens
- k) Flash white LED
- l) Loudspeaker

## Key explanations

Key	Explanations
Home key (g)	At any status, press the key to return to the standby screen.
Power key (b)	Hold down this key to turn your phone off and on. Press the button to unlock and lock the phone.

Side volume keys (c)	During the conversation, press the two keys to adjust the volume. While playing an audio file, press the two keys to adjust the volume.
Menu key (f)	Show options of current menu.
Return key (h)	Return to the previous menu.
Capacitive pen (i)	Use to click the screen

**Note:** In this guide, the phrase “press the key” refers to pressing and thereafter releasing a key. “Hold down a key” refers to pressing a key and keeping it depressed for 2 seconds or longer.

## Turning ON/OFF

- To turn smartphone ON, press and hold 3 seconds power button (b), then wait for system loading.

- To turn OFF the smartphone, press and hold 3 seconds power button (b), then tap in displayed window “Power off”.

## Icons

In the standby mode, the following icons may appear in standby screen.

Icon	Description
	Indicate the intensity of network signals
	Show missed calls

	Location by satellite
	Receive a new message
	An application is being downloaded
	The downloading is over
	The alarm clock has been set and activated
	A call is in progress
	The phone is playing a song
	The phone is being charged
	Enable USB



The access is blocked



Get connected to the wireless network



Turn on the Bluetooth



No SIM card is installed in the phone



GPRS data connection is on

## **Device operation**

### **Using the touchscreen**

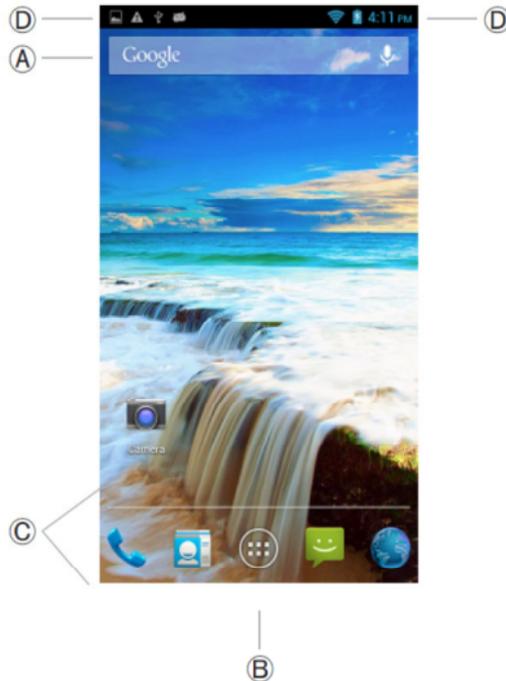
Your phone provides multi touch keys in the Main screen. To use these keys correctly, calibrate the touch screen in advance. Meanwhile please follow the instructions:

- Do not touch the screen with wet hands.
- Do not touch the screen with great forces.
- Do not touch the screen with metallic or conductive objects.

## **Android user interface**

- a) The standard pre-installed widget to search the contents of the device and the Internet with Google search (access to the Internet must first be established via wireless WiFi or 3G). (Widget - a small application which is permanently running in the background.)
  
- b) Tap this button to display all installed apps and widgets on the device. Selected application can be started by clicking on it. Pressing and holding your finger on the icon allows you to create a shortcut on one of the main screens.

- c) Shortcuts of applications installed on the device. Press and hold your finger on the selected icon, allowing you to change its location or remove the shortcut (application will not be completely removed, uninstalled).



- d) Panel informs about the status of the battery, WiFi and GSM connection, current time, etc. The panel also displays the current information about system and notification such as an incoming email message.

## Installed apps

After tapping the apps button (B), list of icons of all currently installed apps will be displayed. Here is description of few of them:

Icon	Description
 Camera	application to take pictures, make movies and view photos
 File Manager	application to view files in the memory card and microSD / SDHC card

 Maps	application to display map and current location which works also with GPS (requires Internet connection)
	GPS navigation software (requires Internet connection)
 Browser	application to view web pages
 Calendar	calendar
 Calculator	calculator
 Play Store	previously Android Market – application used to download / purchase software for Android OS (requires Internet connection)
 Music	application to play music from flash memory or the microSD / SDHC card
 Downloads	application to view files downloaded from the Internet

 Email	application to operate e-mail account (requires Internet connection)
 Search	application to search the contents of the device and the Internet using Google
	access to advanced device settings
 Clock	displays the clock on the screen, also can configure the alarm
	voice Recorder
	application to operate short text messages
	application to enable mobile phone mode
	contacts management (phone and e-mail)

## Advanced device settings

After entering to the Settings menu, you have access to full list of options of management of device and its accessories and memory. Here is description of available options:

**Warning: Do not change setting if you don't know what you are doing.**

**SIM management** - options related to installed SIM cards, enabling/suspending service, managing services including data transfer (point which card will be



responsible for internet connection),  
roaming and contact from SIM card

**WI-FI** - enabling/disabling WI-FI card, connecting to available network

**Bluetooth** - enabling/disabling BT interface, pairing with available devices

**Data usage** – info about used data  
transfer, setting limits and warnings

**More...** - next part of menu “Wireless  
& networks”

**Airplane mode** – turns OFF all  
wireless interfaces and GSM services

**VPN** – setting for VPN network

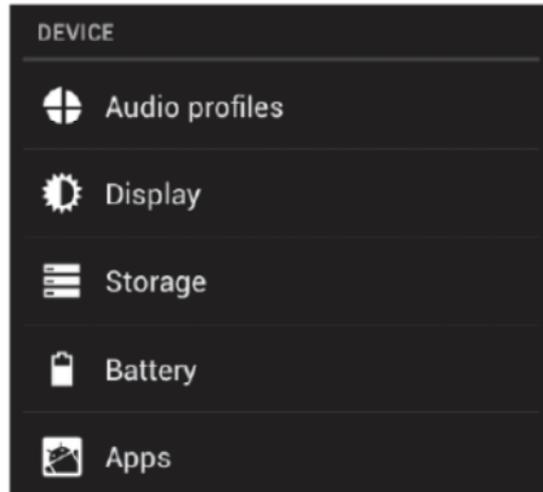


**Tethering & portable hotspot** – sharing internet connection, setting up mobile access point

**Mobile networks** – connection to 3G/GSM operator

**GPRS transfer prefer mode** – enabling/disabling preferences for data transfer (higher priority than voice services). We suggest keeping this option unmarked.

**Audio profiles:** General, silent, meeting and outdoor optional. In the meanwhile, customized setting-up of some scene modes are allowed. Select a mode and enter the customized



setting-up, operational are vibration, volume, ring tones, notifications and key beep, etc.

**Display:** Customized setting-up of the phone luminance, wallpaper, the screen and screen time-out and font size is allowed.

**Storage:** The internal memory of the storage card and of the phone is shown.

**Battery:** info about usage of the battery

**Apps:** View, manage and delete the applications on your phone.

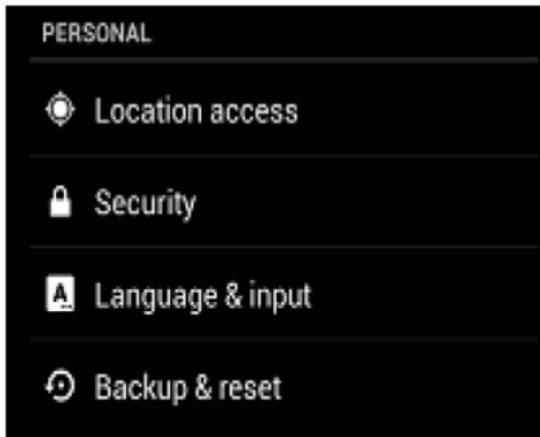
**Account & sync:** Set the synchronization of your phone account with your phone.

**Location services:** enabling location services by GPS and mobile networks

**Security:** Set unlocking pattern; lock the SIM card; set the SD card.

**Language & input:** user interface language, input method and keyboards languages

**Backup and reset:** Reset DRM and restore factory settings to clear all personal data on your phone.



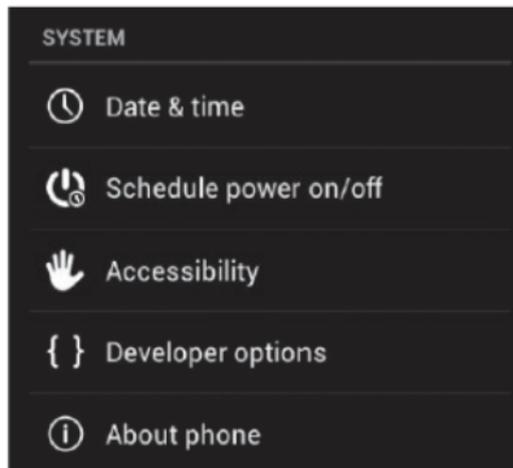
**Date and time:** set current time and date.

**Schedule power on/off:** set the time to turn on and off your phone.

**Accessibility:** options for low vision users

**Developer options:** options for developers. Better do not use this option if you are not developer

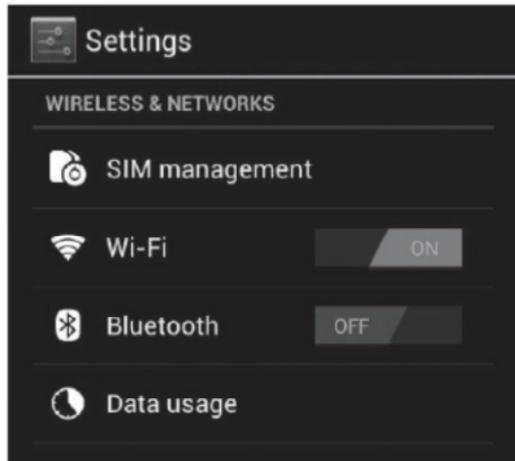
**About phone:** display smartphone model, service status, mobile software and hardware information, etc.



## Connecting to the wireless network

Tap the menu touch button (f), and then go to Settings. In the menu turn on WI-FI. Tap the “WI-FI” word and move to the network discovery menu. Tap on the chosen network and enter the password if the network is secured.

**Please note: It is strongly recommended to turn the WI-FI off if you are not using the network. This will extend the battery working time.**



## Unlocking phone

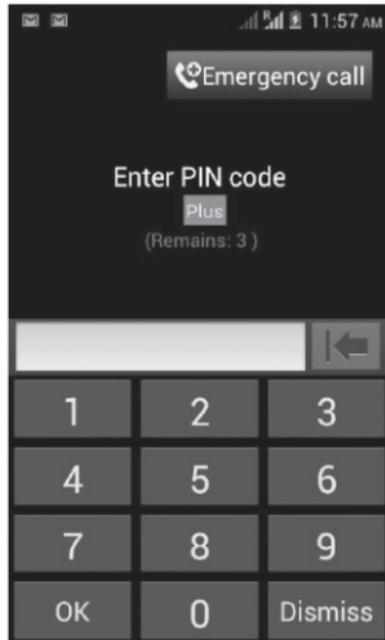
If you have turned on your phone without inserting the SIM card, the phone will prompt you to install the SIM card. With the SIM card already inserted, your phone automatically verifies the availability of the SIM card.

Then, the screen shows the following in order:

- Enter PIN1—if you have set the SIM card password.
- Enter phone password—if you have set your phone password.
- Search for network—the phone searches for the appropriate network.

Once your SIM card is unlocked, your phone searches for available network automatically (the screen will show the network searching is underway). If your phone has found the available network, the name of network service provider appears at the center of screen.

**Note:** If “only for emergency calls” appears on the screen, it indicates that you are beyond the network coverage (service area), and that you can still make emergency calls depending on the signal intensity.



## Making a call

When the logo of network service provider appears on the screen, you can make or answer a call. The bars at the upper left corner of screen indicate the intensity of network signal.

Conversation quality is significantly affected by obstacles, thus moving within a small area while making or answering a call can improve the conversation quality.



# Troubleshooting

If you have any questions about the phone, please find the solutions from the table in the next page.

<b>Problem</b>	<b>Causes</b>	<b>Solutions</b>
Poor reception	When you use your phone at poor reception areas, for example, near high rise buildings or base rooms, the radio wave cannot be transmitted effectively.	Avoid this as far as you can.
	When you use your phone at network traffic congestion, such as working time and off-duty time, the congestion can result in poor reception.	Avoid this as far as you can.
	This is related to the distance to base station in question.	You may ask the network service provider to provide service coverage map.

Echoes or noises	The trunk line of network is in bad condition. It is a regional problem.	Hang off the call and dial again.
	In some areas, the call lines are in bad condition.	Choose another better line.
Shorter standby time	The standby time is relevant to network settings.	In poor reception areas, turn off your phone temporarily.
	Replace the batteries	Change with a new battery.
	When no signals are received, your phone will continue searching for base stations, thus consuming a large amount of battery power and reducing standby time.	Use your phone at strong signal areas or Turn off the phone temporarily.

Failed to turn on your phone	The battery power is used up.	Check the battery power level or charge the battery.
SIM card error	The SIM card is damaged.	Contact your network service provider.
	The SIM card is not properly installed.	Ensure the SIM card is properly installed.
	The metallic face of the SIM card is contaminated.	Wipe the face with a clean cloth.
Failed to connect to the network	The SIM card is invalid.	Contact your network service provider.

	Beyond the GSM coverage.	Consult the network service provider for service areas.
	The signal is feeble.	Retry at a stronger signal area.
Failed to make a call	The call barring feature is used.	Cancel the call barring settings.
	The fixed dialing number feature is used.	Cancel the fixed dialing number settings.
PIN code error	Enter incorrect PIN codes for three times in succession.	Contact your network service provider.
Failed to charge the	The battery or the charger is damaged.	Change a new

battery		battery or charger.
	Charge the battery when ambient temperature is lower than -10°C or above 55°C.	Change the environment.
	Poor connection.	Check whether the plug is properly connected.
Failed to add contacts to phonebook	The storage space of phonebook is used up.	Delete some contacts from the phonebook.
Failed to set up some features	Your network service provider does not provide the services, or you haven't subscribed them.	Contact your network service provider.