Electronic LM-4 User Guide



U.S. Department of Labor Employment Standards Administration Office of Labor-Management Standards

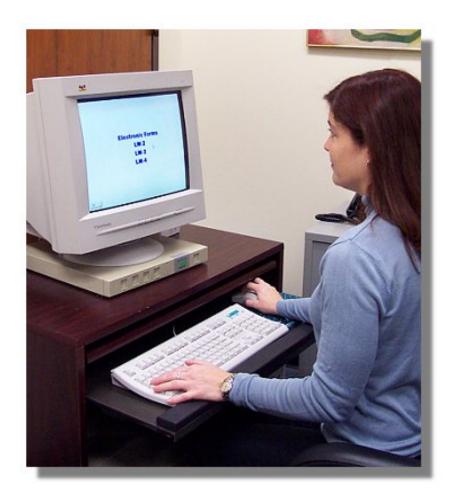


Table of Contents

<u>Introduction</u>	1
Starting the Electronic Form LM-4	2
A Look at the Electronic Form LM-4	5
Moving Through the Form	9
<u>Labor Organization File Number - Item 1</u>	10
<u>Using Pre-Fill Data</u>	12
Completing the Form	16
<u>Amended or Terminal Reports - Item 3</u>	19
<u>Union Identification - Items 4 - 7</u>	20
Additional Information - Item 19	23
Changing Officers' Titles in Items 20 and 21	26
Checking for Errors - Error Summary	28
Printing the Form	31
Submitting a Paper Form	33
Digital Signatures and Submitting a Form Electronically	35
Getting Help	37



Welcome to the Electronic Form LM-4

The U.S. Department of Labor's Office of Labor-Management Standards (OLMS) is pleased to introduce the new electronic Form LM-4. You can now complete your union's Form LM-4 quickly and easily using your computer and this software.

Why should you choose to complete your union's Form LM-4 electronically, rather than manually on paper? There are several advantages to using this new electronic version:

- It's easy to enter information on the form.
- You can download some information from the OLMS Website and load it directly onto the form.
- Before your officers sign the form, the system checks for errors and discrepancies and allows you to correct or explain them, reducing the likelihood of having to file an amended report.

Your union's president and treasurer can sign the electronic form using easily obtainable digital signatures and submit it to OLMS over the Internet. Alternatively, you can print a paper copy of the form, have your union's president and treasurer sign it manually, and mail it to OLMS.

We encourage you to use the electronic Form LM-4 instead of the paper form. It will make filing your union's Form LM-4, quicker, easier, and more accurate.

Starting the Electronic Form LM-4

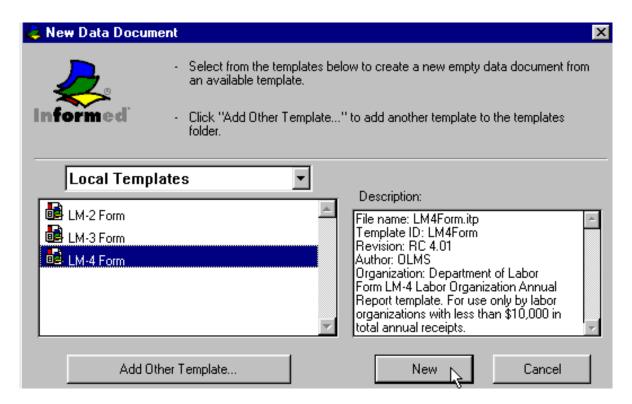
The installation process for the electronic Forms LM-2, LM-3, and LM-4 places an icon for starting the program on your desktop.



Note: The first time that you use the electronic forms program, a dialog box displays, giving you an option to enter a registration number for licensing. Do not enter anything in that box, but simply click the "Use Form Now" button. The form templates have been fully licensed by OLMS for use in the Shana Filler application and, therefore, no separate registration is required. The registration option does not display after the first use.

Creating a new Form LM-4

Double-click on the electronic forms icon. A list of available Informed templates displays. Select "LM-4 Form" and click the "New" button.



The first page of the electronic Form LM-4 displays. Consult the table of contents of this User Guide for detailed instructions for the various features of electronic Form LM-4 software.

Note to Windows XP Users: If an error occurs when you try to open a new form LM-2, LM-3, or LM-4, contact your System Administrator to modify the folder-level user permissions for the C:\Informed directory:

Right-click on the Informed folder and select "Properties." Click on the "Security" tab and allow the user to have full control to the Folder. Click the "Advanced" button and make sure that the user is selected and both permission options at the bottom of the screen are checked.

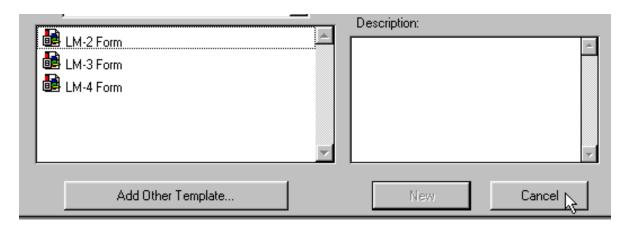
If you continue to have problems, contact the Help Desk at 1-866-319-2675.

Save your file!

As you complete your Form LM-4, remember to save your file often. When you select "Save" or "Save As" from the "File" menu, the system adds the extension ".ifm" to your file name.

Opening an existing Form LM-4

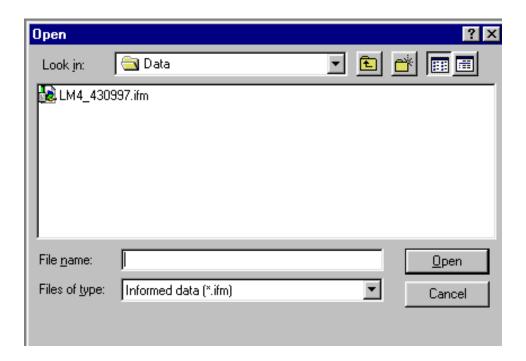
Double-click on the electronic forms icon to start the program. A list of available Informed templates displays. Click the "Cancel" button.



Select "Open" from the "File" menu on the menu bar.



A file box displays. Navigate to the drive and directory where your saved file is located and highlight the file name in the list. Click the "Open" button.

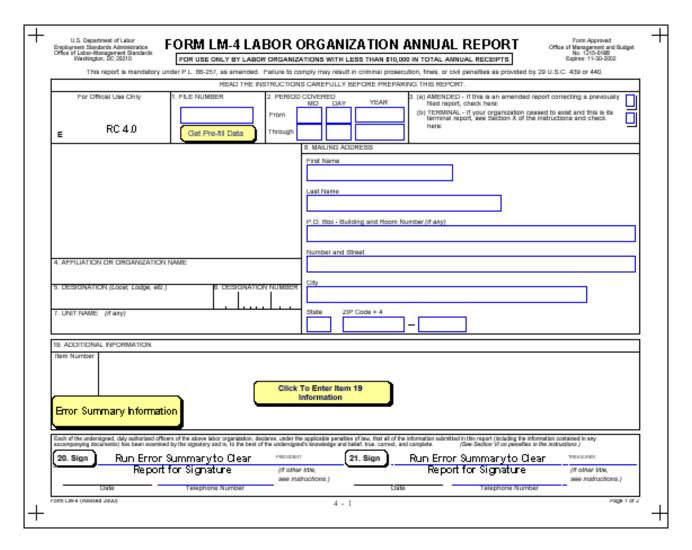


Alternatively, you can select your file from a list of recently used forms. From the "File" menu, select "Recent Data Documents." The names of recently used files display. Click the appropriate file name.



A Look at the Electronic Form LM-4

When you start the electronic Form LM-4, the form displays on the screen ready for data entry. Because the electronic Form LM-4 looks almost identical to the paper form, users who have completed the paper form in the past will be familiar with the arrangement of items on the electronic form.



System requirements

You must have an Internet browser (Internet Explorer or Netscape version 4.x or above) installed on your computer to complete the electronic Form LM-4. To use the pre-fill data feature of the system, you must be connected to the Internet. For detailed information on system requirements, start the electronic Form LM-4 and select "User Information" from the "Form Instructions" menu on the menu bar, then select "System Requirements."

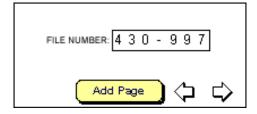
On-screen features

The electronic Form LM-4 has a number of on-screen features to help you move through the form and enter information.

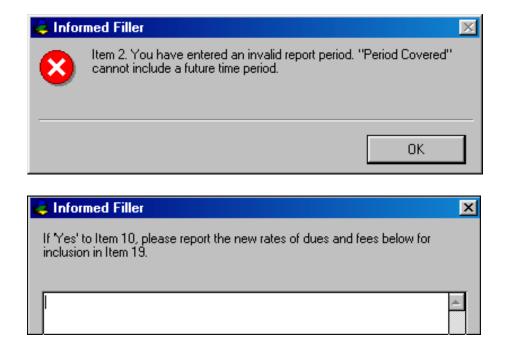
• **Yellow buttons** - Click the yellow buttons appearing on the form to perform the action displayed on the button -- move to an item or location, add or delete pages, or obtain further information about the electronic Form LM-4.



• **White arrows** - Click the white arrows to move forward to the next page or back to a previous page in Item 19, Additional Information.



- **Drop-down lists** Complete certain items by making selections from drop-down lists. See *Completing the Form* in this User Guide.
- **Page tabs** Move back and forth through the pages by selecting one of the "tabs" displayed at the top left corner. See *Moving Through the Form* in this User Guide.
- **Pop-up boxes** Dialog boxes will automatically display during the course of completing the form to help you enter data for certain items, warn you of potential errors, or request additional information where required.



• **Pre-fill data** – Retrieve data from your union's latest report filed with OLMS for automatic entry of information in Item 2 (Period Covered), Items 4 through 7 (union identification), and Item 8 (Mailing Address). See *Using Pre-Fill Data* in this User Guide.

Informed Filler features

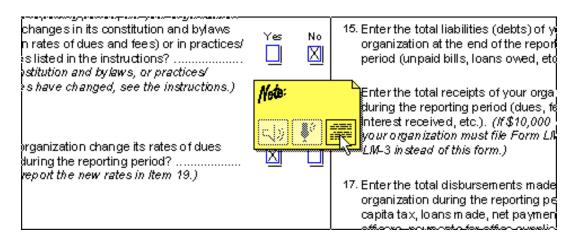
The electronic Form LM-4 runs within Shana's Informed Filler Version 3.0. The components of Informed Filler required to operate the electronic form are automatically loaded on your computer during the installation process. Some features of Informed Filler which may be useful in completing the Form LM-4 include:

• **Place note** – You can attach notes or comments to your form. A note looks like a small piece of yellow paper.

To place a note on your form, select "Place Note" from the "Edit" menu on the menu bar.



A small yellow note displays in the center of your form window and can be placed anywhere on the form.



To enter, view, or change text in the note, click in the text box at the right side of the note. The "Note" dialog box displays. Enter or edit your message then click the "OK" button.

To delete the note, click the note. This changes the box from yellow to blue. Press the "Delete" key.

• **Cell memorize** – This command memorizes the current entry in an item or cell. When you open a new form, the memorized value displays in the same item or cell.

To memorize a value, select the value in the item or cell. Select "Memorize" from the "Cell" menu on the menu bar.



To remove the memorized value from the item or cell, memorize a blank value.

Save your file!

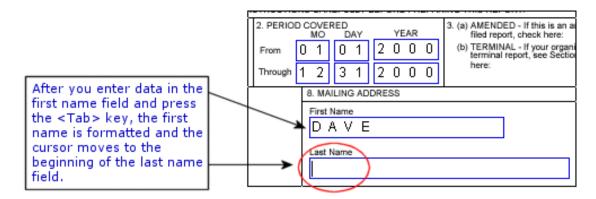
As you complete your Form LM-4, remember to save your file often. When you select "Save" or "Save As" from the "File" menu, the system adds the extension ".ifm" to your file name.

Moving Through the Form

Moving from item to item

To move the cursor from item to item (or to separate fields within an item), press the <Tab> key. This is the preferred method for moving through the form. By using the <Tab> key, you are assured of moving to the next sequential item or field on the form.

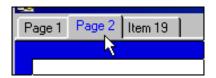
After you enter data in a particular item, press the <Tab> key. The data is automatically formatted and the cursor moves to the next item.



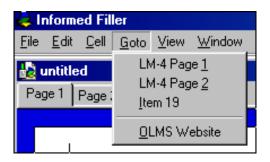
To return to a previous item, press the <Shift> and <Tab> keys at the same time.

Moving from page to page

- < Tab> key After you complete the last item on page 1, press the < Tab> key to move to the first item on page 2.
- **Page tabs** Move back and forth through the pages by selecting one of the three "tabs" displayed at the top left corner on Page 1, Page 2, or Item 19.



• Goto menu - Select the desired page from the "Goto" menu on the menu bar.



Labor Organization File Number - Item 1

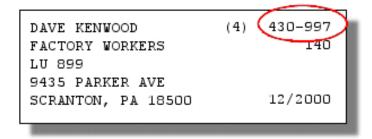
In Item 1, you must enter the 6-digit file number which OLMS assigned to your union. Once you enter the file number in Item 1, the system automatically enters it at the top of page 2 and all Item 19, Additional Information pages. If you do not know your union's file number, you can obtain it from the following sources.

Prior reports

Review your union's copies of reports submitted to OLMS in prior years.

Mailing label

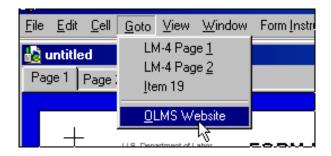
If the Form LM-4 was mailed to you with an address label, your union's file number is the 6-digit number printed on the first line of the label.



OLMS Website

Search the OLMS Website to find your union's file number. After first connecting to the Internet, you may access the OLMS Website directly from the electronic Form LM-4.

Select "OLMS Website" from the "Goto" menu on the menu bar.



The OLMS Website displays in your browser.

Go to the LMRDA Reporting & Public Disclosure section on this site and follow instructions for searching for a union by affiliation or organization name.

To reach the OLMS Website outside the electronic Form LM-4, go to:

http://www.dol.gov/esa/olms_org.htm

OLMS field offices

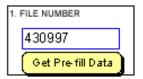
Contact the nearest OLMS field office to obtain your union's file number. You can access the list of OLMS field offices within the electronic Form LM-4 by selecting "LM-4 Instructions" from the "Form Instructions" menu on the menu bar and then selecting "If You Need Assistance" from the Table of Contents.

You can also go to the OLMS Website (see above instructions) for the addresses and telephone numbers of OLMS field offices.

Using Pre-Fill Data

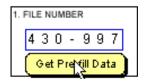
You can save time and ensure the accuracy of your union's identification and mailing information entered on Form LM-4 by retrieving the pre-fill data from your union's latest report filed with OLMS. You must first be connected to the Internet to access and retrieve your union's pre-fill information.

In Item 1, enter your union's file number and press the <Tab> key.



Note: If you do not know your union's file number, see <u>Labor</u> <u>Organization File Number – Item 1</u> in this User Guide.

Click the yellow "Get Pre-fill Data" button.



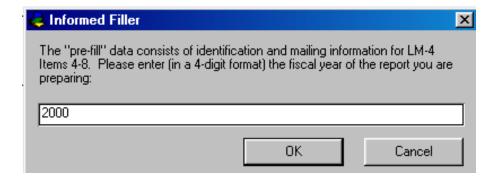
The system displays a dialog box reminding you that you must be connected to the Internet.



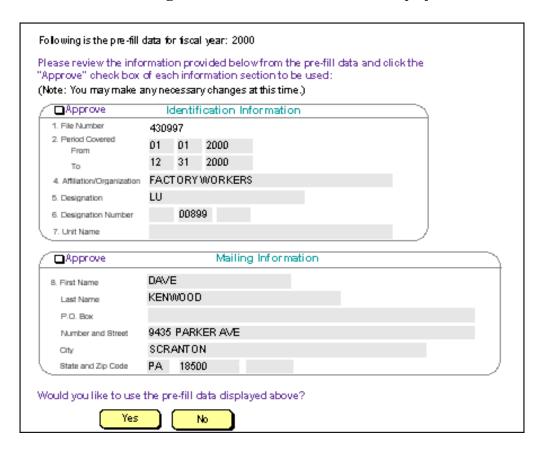
Click the "OK" button.

The system displays a dialog box asking you to enter the fiscal year of the report you are completing.

Enter the fiscal year in a 4-digit format, for example, 2000, and click the "OK" button.

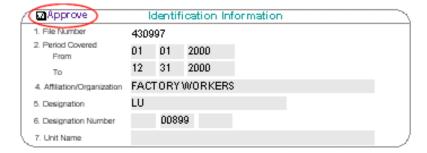


The identification and mailing information on file with OLMS display.



Review the Identification Information section of the pre-fill display.

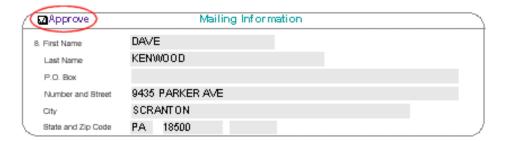
If it is correct, click the "Approve" check box in the upper left corner to have this information automatically entered on the report you are completing.



If the information is not correct, you may make corrections by clicking in the appropriate field and entering the correct information. After you have made all corrections, click the "Approve" check box.

Scroll down to view the Mailing Information section of the pre-fill display.

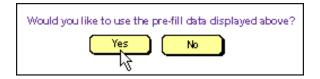
If it is correct, click the "Approve" check box in the upper left corner to have this information automatically entered on the report you are completing.



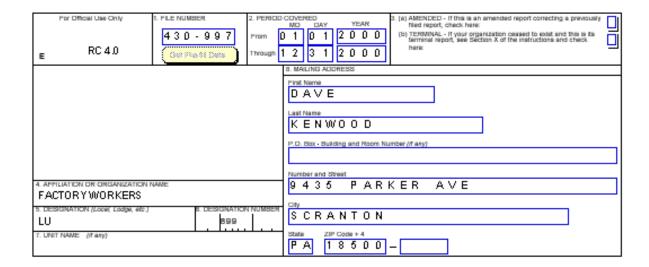
If the information is not correct, you may make corrections by clicking in the appropriate field and entering the correct information. After you have made all corrections, click the "Approve" check box.

Note: If for any reason you do not wish to use the pre-fill data, click the "No" button at the bottom of the pre-fill display to return to the form. No data will be transferred to the Form LM-4 you are completing.

Click the "Yes" button at the bottom of the display to transfer the approved data to the report you are completing.



The system returns to the form which now displays all approved data for Item 2 (Period Covered), Items 4 through 7 (union identification), and Item 8 (Mailing Address) on page 1. The yellow "Get Pre-fill Data" button is no longer active.



Reminder: After returning to page 1 of the form, complete Item 3, if appropriate, before moving to page 2.

After retrieving pre-fill data, save your form.

Completing the Form

There are several ways to enter information on the electronic Form LM-4:

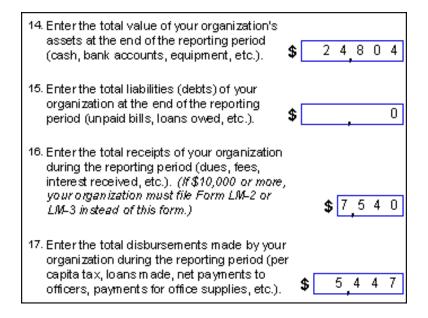
- retrieving pre-fill data from OLMS
- using text or numbers
- checking boxes
- selecting from drop-down lists

Pre-fill data

You can retrieve your union's identification and mailing information from OLMS via the Internet. See *Using Pre-fill Data* in this User Guide.

Entering financial information

When entering numbers for requested financial information, use whole dollars only -



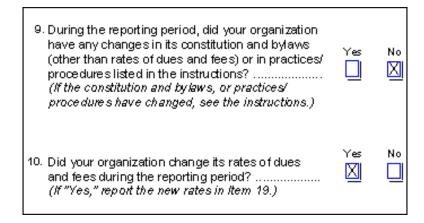
DO NOT ENTER:

- cents
- decimal points
- commas
- dollar signs

Enter "0" in Items 14 through 18 if your union has nothing to report.

Checkboxes

Some items on the form are answered by simply making an entry in a checkbox. For example, complete Items 9 through 12 by making an entry in either the "Yes" or "No" checkbox.



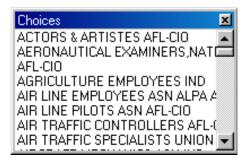
Press the <Tab> key to move to the appropriate checkbox which becomes highlighted. Press any key to enter an "X" in the selected box. To uncheck the box, press any key while in the selected box.

You can also click the appropriate checkbox to both select it and enter an "X."

Depending on your answer to certain items, you may be prompted to provide additional information in Item 19. See *Additional Information – Item 19* in this User Guide.

Drop-down lists

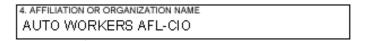
When you move to an item having a drop-down list, the list automatically displays.



Move through the choices on the list by using the scroll bar or entering the first letters of your selection. Make your selection by double-clicking the appropriate choice.



Your selection displays in that item and the cursor moves to the next item.



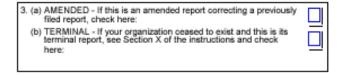
If your union is affiliated with a national or international union and you are not using prefill data, you must select your entries for Item 4, Affiliation or Organization Name, and Item 5, Designation, from the drop-down lists. See <u>Union Identification – Items 4 – 7</u> in this User Guide.

Amended or Terminal Reports – Item 3

Answer Item 3 only if the report you are completing is an amended report or a terminal report.

- An amended report is filed to correct a report previously filed by your union.
- A terminal report is filed if your union goes out of existence by disbanding or merging into another union.

If neither of these conditions apply to your union's report, leave Item 3 blank.

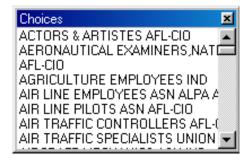


Union Identification - Items 4 - 7

If you are connected to the Internet, you can use the pre-fill data feature to retrieve data from your union's latest report filed with OLMS and automatically enter information in Items 4 through 7 (union identification), as well as in Item 2 (Period Covered) and Item 8 (Mailing Address). See *Using Pre-Fill Data* in this User Guide. If you do not use pre-fill data, you must enter your union's identification information in Items 4 through 7, as appropriate.

Affiliation or Organization Name

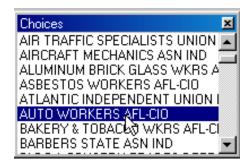
When you move to Item 4, Affiliation or Organization Name, the drop-down list of all affiliated unions displays.



Affiliated unions

If your union is affiliated with a national or international union, **you must use the displayed drop-down lists for entries in Items 4 and 5** to ensure proper completion and accuracy.

• **Item 4 - Affiliation or Organization Name** - Select your union's affiliation name from the drop-down list. Move through the choices on the list by using the scroll bar or entering the first letters of your union's affiliation. To select an affiliation, double-click the appropriate choice.

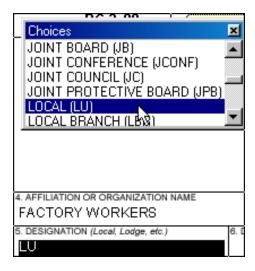


Your selection displays in Item 4 and the cursor moves to Item 5.

Note: The Item 4 drop-down list contains the commonly used names or "short titles" of all union affiliations in the OLMS database. The first name in the short title is based on the keyword in the union's name. For example, "Engineers" is the keyword for Operating Engineers. This union would be found in the list under "e" as "Engineers, Operating." If you cannot initially find your union affiliation name, try another affiliation keyword for your union.

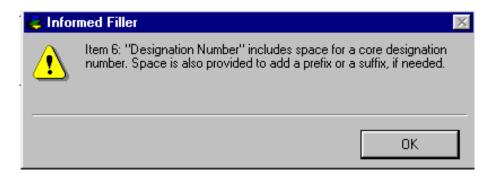
• **Item 5** - **Designation Name** – When you move to Item 5, a drop-down list of all union designation names displays.

Move through the choices on the list by using the scroll bar or entering the first letters of your union's designation name. To select a name, double-click the appropriate choice. Your selection displays in Item 5 and the cursor moves to Item 6.



The designation name for a national or international union is "National Headquarters (NHQ)."

• **Item 6 – Designation Numbe**r – When you move to Item 6, a dialog box displays informing you that Item 6, Designation Number, includes a space for a core designation number and that space is also provided to add a prefix or suffix, if needed. Click the "OK" button.



The Item 6 data entry field is divided into 3 sections to display a prefix, the core designation number, and a suffix. The cursor first moves to the core designation number section.



Enter your union's core designation number in this middle section and press the <Tab>key. For example if your union's designation name and number is LU 899, enter "899."

DESIGNATION (Local, Lodge, etc.)	6. DESIGNATION NUMBER
LU	

The number displays in the middle section and the cursor moves to the section in front of the core number to add a prefix. Enter the prefix for your union's designation number, if any, and press the <Tab> key to move to the suffix section. Enter the suffix, if any, and press the <Tab> key to move to Item 7.

Note: The majority of affiliated unions have only a core designation number. If your union's designation number has no prefix or suffix, just press the <Tab> key twice after entering the core number to move to Item 7.

• **Item 7 – Unit Name** – If your union has any additional or alternate name by which it is known, such as "Chicago Area Local," enter the name in Item 7.

Unaffiliated unions

If your union **is not affiliated** with a national or international union, ignore the drop-down list and complete Item 4 and Item 7 (if appropriate).

• **Item 4 – Affiliation or Organization Name** – Enter your union's name in Item 4. Names of affiliated unions may display in Item 4 as you enter your union's name. Just continue typing until you complete the name and press the <Tab> key. Your union's name is automatically formatted in all upper case letters in Item 4.



Because unaffiliated unions will not have entries in Item 5, Designation, and Item 6, Designation Number, the cursor moves to Item 7, Unit Name (if any).

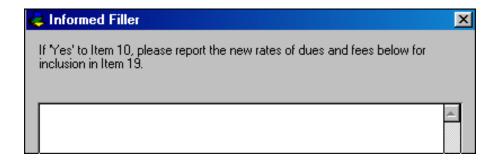
• **Item 7 – Unit Name** – If your union has any additional or alternate name by which it is known, such as "Chicago Area Local," enter the name in Item 7.

Additional Information – Item 19

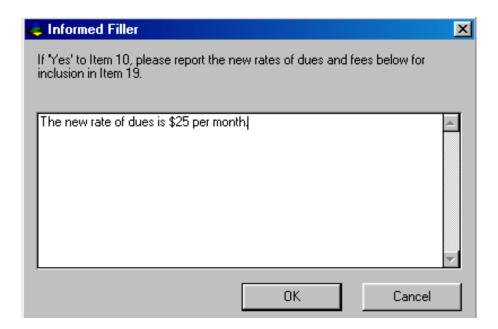
Your entries in certain items on the electronic Form LM-4 may require additional information in Item 19.

System notification

After you make an entry that requires additional information, the system will automatically notify you by displaying a dialog box explaining what additional information is needed.

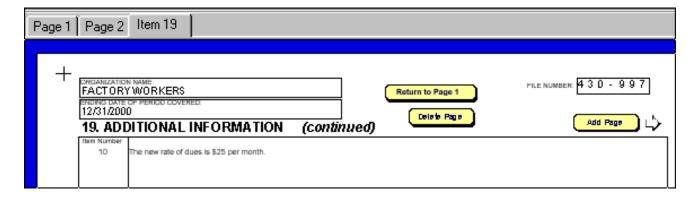


Enter your explanation in the dialog box and click the "OK" button.



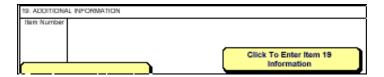
Click the "Item 19" tab at the top left corner to display the Item 19 page.

Your explanation is entered on a separate Item 19, Additional Information page which also displays your union's name and file number, the ending date of the period covered by the report, and the item number for the additional information.



Other Item 19 entries

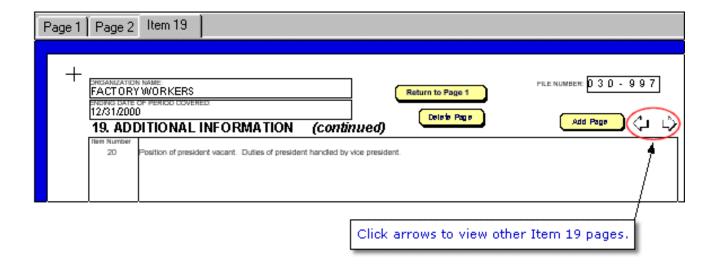
You may also provide additional information directly in Item 19 by clicking the yellow "Click to Enter Item 19 Information" button in the Item 19 area of page 1.



The Item 19, Additional Information page displays. Enter the number of the item to which the information relates in the Item Number column. Enter "19" in the Item Number column to identify additional information not associated with any specific LM-4 item.

Note: Additional information entries do not display or print in Item 19 on page 1 of the form. A **separate** Item 19 page is created for each item requiring additional information. For example, if you made entries in Item 19 for two items, the report will contain two Item 19, Additional Information, pages.

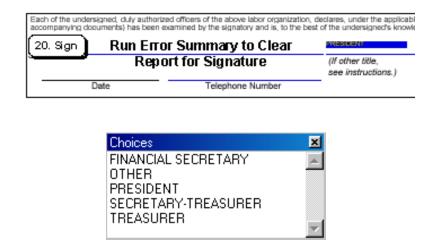
To view other Item 19 pages in your report, click the forward or back arrows. Buttons on the page also allow you to delete or add an additional information page and return to page 1 of the form.



Changing Officers' Titles in Items 20 and 21

When an officer other than the president or treasurer signs the completed Form LM-4, you must provide the title of the other officer and explain why the president or treasurer did not sign the report.

After completing all other items on the form, click on the title in Item 20 or Item 21. The title is highlighted and a drop-down list displays.



If an officer other than the president will sign the report in Item 20 (or other than the treasurer in Item 21), click the appropriate title, if available, in the drop-down list to display it in Item 20 or 21.

If the title is not available in the drop-down list, double-click "Other." A dialog box displays requesting the appropriate title. Enter the appropriate title in the dialog box and click the "OK" button.

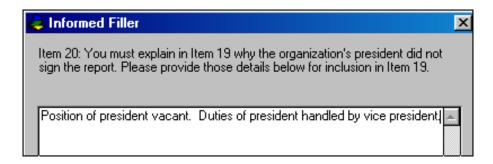


The new title displays in the form.



Press the <Tab> key. A dialog box displays requesting an explanation for entry in Item 19,

Additional Information. Enter your explanation in the dialog box and click the "OK" button.

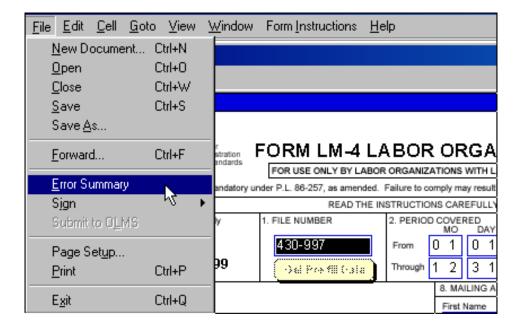


See also Additional Information – Item 19 in this User Guide.

Checking for Errors - Error Summary

Before signing and submitting your union's report to OLMS, you must check it for errors or deficiencies by running the Error Summary and reviewing the Error Summary results.

To begin, select "Error Summary" from the "File" menu.



The Error Summary displays in your browser.

LM-4 Error Summary

Affiliation/Organization: FACTORY WORKERS

Designation Name: LU
Designation Number: 899

Unit Name:

File Number: 430997

Fiscal Year Ending Date:

You must correct the following errors or deficiencies before submission of this report to the Office of Labor-Management Standards (OLMS).

Error

ITEM 2 (period covered) must be completed.

In addition, the following errors or deficiencies should be corrected before submission of this report to OLMS to lessen the likelihood that your union will be required to file an amended report at a later date.

Error

ITEM 10 (new rates of dues and fees) was answered 'yes.' However, the new rates of dues and fees were not reported in Item 19 (additional information) as explained in the instructions for Item 10.

Note: The Error Summary lists the LM-4 items which may need correction or an explanation in Item 19, Additional Information. You can print the summary to use as a reference when you return to the Form LM-4 to correct errors. Follow your Internet browser's instructions for printing a copy of the Error Summary.

To return to the Form LM-4, click the "Continue" button at the bottom of the Error Summary screen.

If you are using Netscape, the system closes the browser.

If you are using Internet Explorer, click the "Yes" button in the dialog box to close the browser.

After you have corrected or resolved the errors or deficiencies listed on your Error Summary, run the Error Summary again to check that you made all necessary corrections.

LM-4 Error Summary

Affiliation/Organization: FACTORY WORKERS

Designation Name: LU
Designation Number: 899

Unit Name:

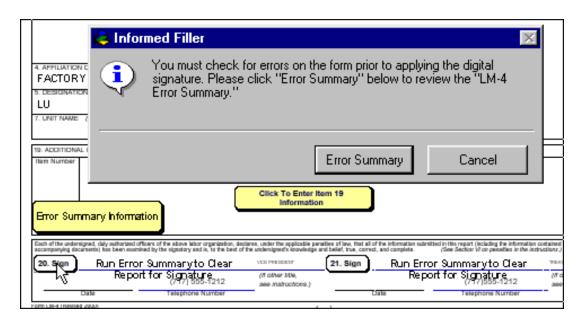
File Number: 430997 Fiscal Year Ending Date: 12/31/2000

The report is ready for signature and submission to the Office of Labor-Management Standards (OLMS).

Signature Requirements

The report may be submitted to OLMS electronically or it may be printed and mailed to OLMS. In either case, the completed annual financial report must be signed by both the president and treasurer or corresponding principal officers of your organization for submission to OLMS. Digital signatures must be used to sign the form if the report is to be electronically submitted to OLMS. Contact the OLMS Help Desk at 1-866-319-2675 if you have any questions regarding obtaining and using digital signatures.

If you forget to run the Error Summary and attempt to sign the report by clicking on the "Sign" button, the system reminds you to review the LM-4 Error Summary to check for errors on the form before applying the digital signature.

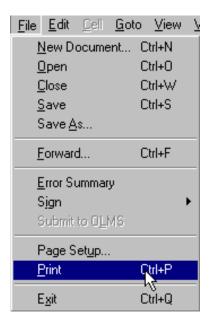


To run the Error Summary from this reminder box, click the "Error Summary" button.

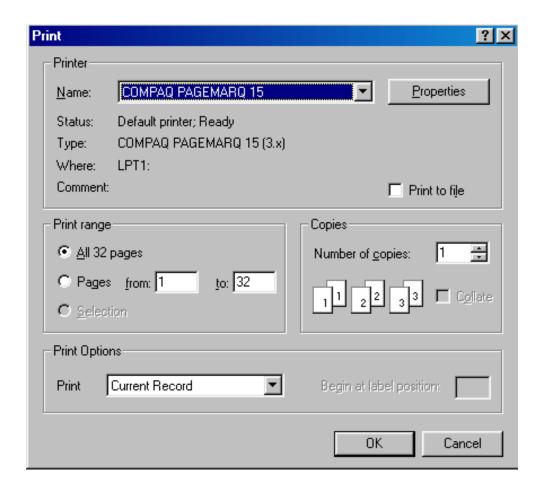
Printing the Form

After you have completed the electronic Form LM-4, run the Error Summary, and corrected any errors noted on the Error Summary, you can sign and submit the report electronically. See *Digital Signatures and Submitting a Form Electronically* in this User Guide. Alternatively, you can print a paper copy of the form, have your union's president and treasurer sign it manually, and mail it to OLMS. Remember to keep a copy of the report for your union's records whether you submit your union's form by mail or electronically to OLMS.

Select "Print" from the "File Menu" on the menu bar.



The "Print" dialog box displays.



Note: The print range in the dialog box displays 32 pages, the maximum number of pages allowed for the form. When you print the Form LM-4 with "all 32 pages" selected, only the 2-page form and any Item 19, Additional Information pages will print.

Click the "OK" button to print the form.

If you have a problem printing the form, consult *User Information* from the electronic Form LM-4. Select "User Information" from the "Form Instructions" menu on the menu bar, then select "Printer Settings."

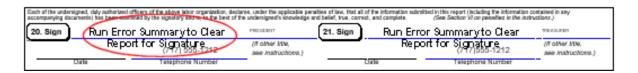


Submitting a Paper Form

As an alternative to *electronic submission*, you may print the completed Form LM-4 for manual signature and submission by mail.

• Clear the Error Summary message

After you complete the electronic Form LM-4 but before you print and sign it, you must clear the Error Summary message displayed in the signature area of Items 20 and 21 by running the *Error Summary* and making any required corrections.



Note: Your report will not be accepted by OLMS if the Error Summary messages in the signature blocks have not been cleared.

Print the form

When you have cleared the Error Summary message, print a full copy of the Form LM-4 including Item 19, Additional Information pages. See *Printing the Form* in this User Guide.

Sign and date the form

Both the president and treasurer or corresponding principal officers of your union must sign the report in Items 20 and 21 in black ink. Original signatures of two officers are required on the paper Form LM-4 filed with OLMS; stamped or mechanical signatures are not acceptable.

If officers other than the president or treasurer sign the report, see <u>Changing Officers'</u> Titles in Items 20 and 21 in this User Guide.

You cannot enter and print dates for signatures on the electronic Form LM-4. Therefore, you must manually enter in Items 20 and 21 the dates the report was signed by the officers when submitting a paper form.

Forward a form to other persons

If you have e-mail software installed on your computer, you can send your form to other persons for review or further processing. See <u>Digital Signatures and Submitting a Form Electronically</u> in this User Guide.

Mail the form

Mail the original completed and signed Form LM-4 and any required attachments to:

U.S. Department of Labor Employment Standards Administration Office of Labor-Management Standards 200 Constitution Avenue, NW, Room N-5616 Washington, DC 20210

Digital Signatures and Submitting a Form Electronically

Your union's president and treasurer must obtain digital signatures and sign reports that you submit electronically. Information on obtaining digital signatures and instructions for electronic submission of the completed Form LM-4 are available on the OLMS Website at:

http://www.dol.gov/esa/olms_org.htm

As an alternative, you may print the completed Form LM-4 and submit it by mail to OLMS. See *Submitting a Paper Form* in this User Guide.

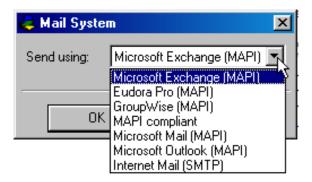
Forwarding a form

The electronic Form LM-4 has a built-in feature for sending your form to other persons via email for review, further processing, or digital signature.

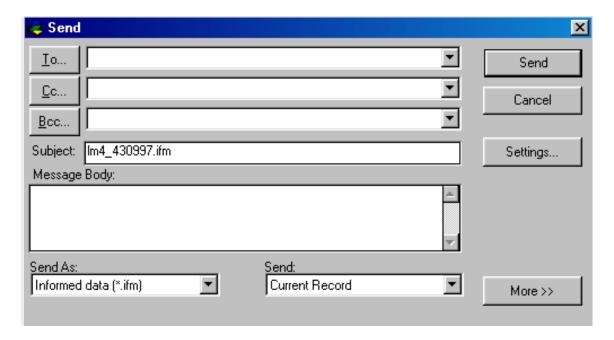
Before forwarding your form make sure you have saved the most recent version and that it is displayed in the active window. Select "Forward" from the "File" menu on the menu bar.



The "Mail System" dialog box displays. Select your e-mail program from the drop-down list. Choose "Internet Mail" (SMTP) if your program is not listed.



The "Send" dialog box displays.



Enter the e-mail addresses of the persons to whom you are sending the form along with your message in the appropriate spaces and click the "Send" button.

Note: Persons receiving your form must have the electronic Form LM-4 and Informed Filler installed on their computers to view, edit, or apply digital signatures to the form.

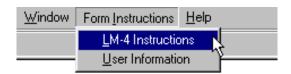
Getting Help

You can get help in completing the electronic Form LM-4 from a number of sources.

Form instructions

You can access a full set of the *Instructions for Form LM-4*, which give item-by-item guidance for completing the form, directly from the electronic Form LM-4.

Start the electronic Form LM-4 and select "LM-4 Instructions" from the "Form Instructions" menu on the menu bar.



The *Instructions for Form LM-4* display in your browser. Scroll down to the Table of Contents and select the appropriate topic or item.

User information

You can access information on the electronic form operation directly from the electronic Form LM-4. Topics discussed include system requirements, printer settings, digital signatures, electronic submission, navigation, pre-fill data, and OLMS Help Desk information.

Start the electronic Form LM-4 and select "User Information" from the "Form Instructions" menu on the menu bar.

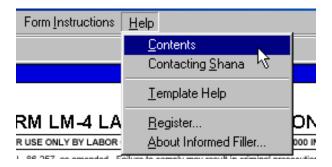


User Information displays in your browser. Select the appropriate topic or item in the Table of Contents.

Informed Filler

You can access information on Shana's Informed Filler program operation directly from the electronic Form LM-4.

Start the electronic Form LM-4 and select "Contents" from the "Help" menu on the menu bar.



A list of available topics displays.

OLMS Help Desk

If you have problems using the electronic Form LM-4 which you are unable to solve with the information in this User Guide or the above sources, contact the OLMS Help Desk at 1-866-319-2675.

OLMS field offices

If you have questions about completing items on the Form LM-4 or other reporting questions, contact the nearest OLMS field office. You can access the list of OLMS field offices within the electronic Form LM-4 by selecting "LM-4 Instructions" from the "Form Instructions" menu on the menu bar and then selecting "If You Need Assistance" from the Table of Contents.

Addresses and telephone numbers of OLMS field offices are also on the OLMS Website at:

http://www.dol.gov/esa/olms_org.htm