





# **User Manual**

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#### Please read the user manual carefully.

Follow the step-by-step instructions in the setup guide below to get started.

This process should take no more than 10 minutes from start to finish.

If you need any assistance with your setup, please go to :

### https://kiiroo.zendesk.com

# **DISCLAIMER**

We, KIIROO, make no medical claims with our devices. Our devices are not to be used by or on minors (anyone under 18), or anyone who is unable or unwilling to express consent. Do not use KIIROO devices on inflamed or irritated areas. Follow all directions as set forth by the manual, and do not attempt to make any technical adjustments to your KIIROO device at home. KIIROO will not be held responsible for any undesirable results of misuse.

Do NOT use your Pearl if:

- There are exposed electronic elements
- You are in a shower, tub, swimming pool, sauna, steam room etc.
- It is excessively hot to the touch

Do not use Pearl anally.

# **OVERVIEW**

Pearl is the most advanced sensitive touch vibrator allowing you and a partner to control each other's pleasure, no matter where you are in the world. It's a unique two-way device that can both send and receive sensations remotely via the internet. KIIROO's technologically advanced haptic pleasure system lies deep within the core of Pearl, enabling you, or a long distance partner, to regulate the vibration speed.

The ergonomic shape is designed to target the g-spot, and the soft hygiene silicone outer layer ensures total comfort. An exclusive touch control feature allows users to control how and where sensations are delivered based on where it makes contact with the body, for targeted pleasure.

Pearl also works as a vibrator offline, to enhance foreplay in the bedroom or for solo masturbation. This allows users to control how and where sensations are delivered on the upper surface of the shaft, based on where it makes contact with the body, for targeted pleasure.



## PRODUCT



- 1. Tip
- 2. Motor
- 3. G Spot Curve
- 4. Hygienic Sillicone
- 5. Left Side
- 6. Right Side.
- 7. Multifunctional Button
- 8. Led Light
- 9. Red Line

- 10. Base
- 11. Front Logo
- 12. Shaft
- 13. Back Handle
- 14. Rings
- 15. Handle
- 16. Cover Release
- 17. Charging Port
- 18. Charging Cover

# MODES

- 1.) One way control
- 2.) Two way control
- 3.) Sensitive Touch Vibration
- 4.) One way control.

This intermediate step has been introduced so girls feel that they can take back control over device.

- 5.) Slow vibration
- 6.) Medium vibration
- 7.) Fast vibration
- 8.) Pattern 1 (also sending signals)
- 9.) Pattern 2 (also sending signals)

Step 1	Make an account (See page 9)
Step 2	Register your device (See page 10)
Step 3	Download the platform (See page 11)
Step 4	Turn on KIIROO (See page 12)
Step 5	Connect with your partner (See page 13)

## Step 1



### PREPARE TO SETUP

Remove your device, micro USB cable and authenticity card from the box.

### CHARGE YOUR DEVICE

Charge your device using the micro USB cable supplied.

### MAKE AN ACCOUNT

To begin the setup process, go to Kiiroo. com and select 'SIGN IN/ REGISTER' in the navigation menu, located in the top right of the screen. Login to your Kiiroo account, or make an account if you have not already done so.

## Step 2

### **REGISTER YOUR DEVICE**

Once you are logged in, the next step will be to register your device. Please have your authenticity card ready.

### AUTHENTICITY CODE

When prompted, please enter the 13 digit code on the back of your authenticity card. Make sure you enter it correctly. Next, tick the box to accept the terms and conditions.

### **1 YEAR WARRANTY**

Select the 'REGISTER' button to begin your 1 year warranty.

#### **Register Device**

Product\*

Onyx

Authenticity code\*

Date of purchase\*

I read and agree with the Kiiroo Terms and Conditions

REGISTER

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## Step 3

## DOWNLOAD PLATFORM

After registering your device, the platform will be available to download. Select the 'DOWNLOAD' button to proceed. Check here again in the future to see information regarding the latest versions available.

## **OPERATING SYSTEM**

On the download page, choose your operating system and select the 'DOWNLOAD' button. Save the file to your computer. See if your operating system is compatible here.

### INSTALLATION

Open the downloaded file and follow the regular installation process for your operating system. Remember, Mac and Windows run different



## Step 4

### POWER ON

When your device is fully charged, remove the micro USB cable. Then power on by pressing the multifunctional button for 4 seconds. A solid red light will show and Bluetooth will be active.

### BLUETOOTH

Turn on your computer's Bluetooth. A dongle can be used if your computer does not have in-built Bluetooth.

There is no need to pair your device manually. The platform does this automatically. If this does not happen please do it manually and use 1234 as the code.

## **OPEN & RUN**

Open the Kiiroo program. The platform will appear and search for your device. If it does not appear after 2 minutes, please visit https://kiiroo.zendesk.com



## Step 5

### HOME SCREEN

When your device is successfully paired, the home screen menu will show two options; Invite partner and Join partner

### JOIN OR INVITE?

You have two options to choose from, to create a secure connection between you and your partner.

The INVITE button generates a unique, 6-digit code to send to your partner.

The JOIN button allows you to enter a unique, 6-digit code, recieved from your partner.

Send and recive the unique codes via any other private form of communication (SMS, apps, email, phone call etc.) installation processes.

## 

Join

connection

## PREPARATION

Always use lubrication.

The lifespan of your pearl will be greatly increased with proper maintenance and care. We suggest that you use lubrication with your Pearl in order to have the most comfortable experience.

Always choose a water-based lubricant, as silicone lubricants can break down silicone toys. An oil-based lubricant, which is specially made for the vagina, is also an acceptable choice. Never use massage oil or hand cream as lubricants.

It is advised to have cleaning materials ready to clear any mess created, such as a towel or tissue.

## **HANDLING**

We recommend that you hold Pearl by the black capped end, using the grip around the last inch of white hygiene silicone (where Pearl's button is located). Pearl is not a hands-free device. Pearl is intended for vaginal use only.

# **CHARGING**

Before charging, make sure the charging port is free from water or lubricant residue. This can be cleaned with an antibacterial cloth.

1. Remove charging cover before charging.

- 2. Insert the MicroUSB into Pearl's charging port.
- 3. Insert the other end into a USB port.

This can be a computer or charger (the charger should CE certified according to IEC 60335 norm).

Both will charge the device effectively.

- 4. Wait for the LED light to slowly blink. This indicates that Pearl is charging.
- 5. The LED light will glow solid when Pearl is fully charged.

6. When the battery is low, the LED indicator will prompt you to charge by flashing fast. You will

have 5 minutes before the Pearl disconnects from Bluetooth and turns off.

Only use original chargers provided by KIIROO.

Do not use the device whilst charging.

# LED INDICATOR

Pearl has a single LED light located near the base of the device. It has four modes:

- 1. Solid light: Charged and Bluetooth active
- 2. Slow blinking: Charging and Bluetooth disabled
- 3. Fast blinking: Low battery (5 minutes left)
- 4. Intermediate blinking: An update is available or something went wrong. Connect to the platform.

# **USING PEARL**

#### POWER

On / off is controlled by the button on the front of the device.

To turn on, click and hold for 4 seconds. To turn off, click and hold for 4 seconds.

Pearl's default is one-way mode, so once it's on:

- Click again to enter two-way remote control mode.
  Three blinking lights will let you know you're here.
- Click again to enter touch-control.
- Click again to return to one-way control, and scroll through vibration modes.

#### Bluetooth

To connect with Pearl, your computer must have Bluetooth. If it does not, a Bluetooth dongle is required. Bluetooth is always active when Pearl is on. When Pearl is turned off, Bluetooth immediately disconnects.

### **Touch Control**

Pearl will respond intuitively to touch, its surface vibrating wherever it comes into contact with your body. Move the upper surface of the device over your clitoris to enjoy precise sensations delivered exactly where contact is made. Move Pearl deeper inside, and feel the entire shaft respond with more widespread vibrations.

### Modes

Pearl has five vibration modes: low, medium, high, slow pulse, and fast pulse. Cycle through by repeatedly clicking the multifunctional button, until you reach the mode of your choice.

- 1.) One way control
- 2.) Two way control
- 3.) Sensitive Touch Vibration

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4.) One way control.

This intermediate step has been introduced so girls feel that they can take back control over the device.

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To stop any mode, simply click the button to continue moving through the cycle or hold for 4 seconds to turn the device off. If you're in two-way mode, your partner can control the above modes for you.

You can turn Pearl on before or after insertion, though it is easier to use Pearl's multifunctional button when Pearl is not inserted.

#### Aftercare

Always clean Pearl thoroughly after each use. Use warm water along with antibacterial soap, dish soap, or a specialized toy cleaner. Hygiene Silicone is an easy material to clean and will last for years when properly taken care of

Materials:	POM, ABS, silicone
Finish:	Matte
Size:	190 x 30 x 30 mm
Weight:	123 grams
Battery:	LIPO 2200 mAh 3.7v 10C
Charging:	3 hours
User time:	1 hour

Avoid leaving your Pearl in direct sunlight and NEVER expose it to extreme heat. Store your device in the dust bag provided and keep it away from non-silicone toys. Avoid submerging the device below 2m or leaving in liquids for longer than 5 minutes. Never use cleansers containing alcohol, petrol or acetone. Do not use heating appliances to dry the device. Do not use the pearl anally

The Bluetooth module is located in the handle. For personal safety and optimal reception, avoid inserting the handle (only use the top 13cm).

## WARNING!

Do NOT use your Pearl if:

- There are exposed electronic elements
- You are in a shower, tub, swimming pool, sauna, steam room etc.
- It is excessively hot to the touch

## DISPOSAL SPECIFICATIONS

While Pearl is made of eco-conscious materials, you should not dispose of Pearl in your waste bin. Like any electronic with a rechargeable battery, there are disposal regulations. These vary by city and local municipality. Be aware of how electronics are disposed of where you live. Kiiroo suggests to ask at your local council center. Also consider that in your locality, Pearl may be considered biowaste because of its intimate nature.

# HELP

#### How to make an account.

Go to Kiiroo.com/my-account/. Enter your details in the boxes provided. Select 'Register' to make your account. The next page is your account, where you will find your devices, downloads and personal details.

#### Where do I find the Authenticity Code?

The authenticity code is located on the reverse side of the card supplied in the product box. It is 13 digits long.

#### I registered the wrong device, how do I cancel it?

Contact our customer support team by email or phone or Live Chat and we will easily remove the incorrect entry.

#### Which operating systems does Kiiroo work on?

The platform works on OSX 10.8 or later, and Windows 7 or later. Previous software does not support the features of the program.

#### Can I use an external webcam?

Yes, any webcam that is properly connected to your computer will work with the platform.

#### I do not know how to send my 6-digit code.

If you have chosen to invite, then you will see a code. This code can be sent to your partner using a reliable contact method such as a phone call, SMS on mobile or email.

## My device will not pair with my computer's Bluetooth. What do I do now?

Most importantly, the device must be charged and unplugged from the Micro USB cable. The device will only pair with Bluetooth and allow access to the platform when unplugged. Open and run the program and then wait for 2 minutes. If it does not pair at all, turn everything off and repeat the process. There are help buttons to direct you to customer support.

#### Where do I buy a Bluetooth dongle?

You can buy a dongle from any electronics store. We advise a dongle with the possibility of Bluetooth 4.0. They cost around \$20.

#### The home screen menu does not appear.

Double check your Bluetooth and device are on, and paired properly. If they are not, turn off the platform, device and Bluetooth, and then start the process again.

#### I cannot connect with my partner using the 6-digit code.

First, check your connection with the internet and Bluetooth. If these are not working consistently then this will cause an error. If the connections are poor, turn off the platform and device and start the process again.

## **WINDOWS**

#### What process do I need to follow to install on my PC?

Click to open the file, a window will appear called Setup. Select the location you would like to save the program and your desktop icon preference. Then click install. When installation is finished, launch the Kiiroo program.

When installing the platform for the first time, it is possible that the following screen pops up:



Please click on allow access and continue the installation

process.

#### The platform does not appear when I start the program.

This may take up to 2 minutes to load the first time. If it does not load at all, press ctrl + alt + del and shut down the program fully. Restart the program from your start menu, as normal.



What process do I need to follow to install on my Mac?

Open the file in your downloads. Drag the Kiiroo icon into the applications icon. Next eject the Kiiroo disk, which should appear on your desktop. If a window for unidentified developer appears, see the next page for help

#### My Pearl is not connecting?

Please install:

https://support.apple.com/kb/DL1572?locale=en\_US.

After completing installation your Pearl should be connecting.

#### The platform does not appear when I start the program.

This may take up to 2 minutes to load the first time. If it does not load at all, go to APPLICATIONS > UTILITIES > ACTIVITY MONITOR. Find the Kiiroo program and select "force quit". Now, try to start the program again.

#### I see this window, now what do I do?

Go the apple in the top left corner of the screen, select System Preferences and click on Security & Privacy.

an unider	ntified developer.
Your securi apps from developers	ity preferences allow installation of only the Mac App Store and identified
Google Ch 17:52 from	rome downloaded this file yesterday at kiiroo.s3.amazonaws.com.
Google Chi 17:52 from	rome downloaded this file yesterday a kiiroo.s3.amazonaws.com.

Here you will be able to choose which applications to allow. Temporarily allow KIIROO to install. You may need your computer password handy

	Choosing "Anywhere" makes your Mac les secure. This selection will be reset automatically if unused fo 30 days. Instead, you can allow an individual application from an unknown developer by control- clicking its icon and choosing "Open".
Allow apps downloaded from Mac App Store Mac App Store and I	Allow From Anywhere Cancel
"Kiiroo" was blocked from opening b an identified developer.	ecause it is not from Open Anyway

If you have any further problems with setup and installation or issues with using your device, do not hesitate to contact our customer service team. Our technical team is there for your support, to explain problems in detail make your online experience runs as smoothly as possible.

We try to answer all questions within 48 hours of receiving them.

Opening hours are Mon - Fri, 9AM - 5PM CST.

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