Cincinnati Bell Wireless
Quick Start Guide

Transferring your Address Book

There are different ways that you can transfer your old phone's address book to your new phone.

If switching from a Digital (TDMA) phone to a Siemens S56

You can either manually transfer numbers from phone to phone, or take advantage of Cincinnati Bell's address book copying equipment. Visit any store@Cincinnati Bell location and have your address book quickly copied from phone to phone. There's a one-time charge of $4.95 for this service, but it's definitely a time-saver.

If switching from a Next Generation (GSM/GPRS) phone to a Siemens S56

Next Generation phones, such as the Siemens S56, allow you to save contacts to your phone or to your SIM card (which is a memory chip that you can remove and insert into future next generation phones that you use). If you decide to change phones (to another Next Generation phone) at any time, be sure to save your contacts to your SIM card so that you can simply take your address book with you. To copy your contacts to your SIM, select Menu→Contacts→Copy→From Phone to SIM Card→All→Move Original. You'll be asked "Move Entries?", and should select "OK". When your phone is finished moving the entries, you can exit by pressing the key with the red swoosh. **Note:** SIM cards are only able to save 200 numbers, and only one number per name.

Setting Up VoiceMail

Please to refer to the Welcome Guide, which you received with your phone, for full instructions on how to set up your VoiceMail service. For the Siemens S56, be sure to follow the "Next Generation" phone instructions and use 1111 as your temporary VoiceMail password. You'll want to set up your VoiceMail as soon as possible, since this service is active immediately and callers may be leaving messages for you.

Cincinnati Bell Wireless Internet Services

Have you ever wanted to look up a sports score, get a breaking news headline, or check your e-mail but were nowhere near a PC? Now you can do all of that and more using your wireless phone!

This section will provide detailed information on all the amazing things you can do with your next generation phone. If you subscribe to one of the Wireless Internet plans, there are a lot of added benefits you receive including a free Fuse email box, the ability to personalize your service and set up short cuts to the places you visit most often, and better rates on downloads and data usage beyond your selected plan. If you choose not to subscribe, you can still try Wireless Internet and pay-as-you-go using our more limited service.

All the applications within this section require that you be <u>connected</u> to Cincinnati Bell Wireless Internet Service.

How do I connect to CBW Internet Services?
Select *Menu→Surf & Fun→Interne*→Homepage. Press select. Once in the Cincinnati Bell Wireless Internet section, you'll see the following menu:

- **E-Mail**
- **My Info**
- **ESPN Sports**
- **Wall Street Journal**
- **Fun Downloads**
- **Daily News**
- **Entertainment**
- **Find It**
- **More**
- **Yahoo**
- **MSN**

Navigating through menus:
To select one of these menu options, use the up and down keys to scroll through the menu. When the item you want is highlighted, press the "OK" soft key.

To go back to the previous screen, you press the triangular key on the right side of your keypad that normally is used to end a call (on the key there's a small red swoosh and a circle with a dot inside)

Wireless Internet Service Overview

E-Mail
To access your email, select the "Email" menu option within the Cincinnati Bell Wireless Internet services home page on your phone. You will see three options: 1) **My Email,** 2) **My Email Tools** or 3) **Other Email**

My Email
Cincinnati Bell Wireless Internet subscribers get one Fuse email box free. If you are an existing Cincinnati Bell email subscriber (Fuse, Zoomtown, etc.) you may set up "My Email" with the same Cincinnati Bell email address and password that you use to log-in via your PC.

Setting up "My Email"
The directions will vary for those with and those without an existing Cincinnati Bell email box (Fuse, ZoomTown, etc).

- Those who DO NOT HAVE an existing Cincinnati Bell email box:
  Select "My Email". You will be asked: "*Are you an existing Cincinnati Bell email (fuse.net, zoomtown.com) customer*"
  - Select "No" and the following will appear: *"Set up your email address and password so you can take advantage of Fuse Email while you're on the go".* Press "OK"
  - Next you will choose a user name and a password.
    - Select a user name. If the user name you have chosen is already being used, you will be provided with alternatives. You may choose a suggested alternative or select a completely different user name.
    - Create a password. Passwords must be at least six characters long and must include at least one numeric character.
  - Once you have successfully created a username and password, you will receive a confirmation message indicating your Fuse email box has been created.
  - The next time you access "My Email" from the menu, you will not need to input your username and password. You will be automatically logged in to your Fuse email box.
    - If you would like to require your password be asked for every time you access "My Email", you can set this preference in the "**My Email Tools**" folder and select "Auto-Login Email→Disable.
    - If you'd like to access your email from a computer, you may do so by going to the following URL: http://webmail.fuse.net. You will need to enter your "Username"@fuse.net, as well as your password.
- Those who HAVE an existing Cincinnati Bell email box (Fuse, Zoomtown etc.).
  Select "My Email". You will be asked: "*Are you an existing Cincinnati Bell email (fuse.net, zoomtown.com) customer*"
  - Select "Yes"
  - Select *"Email Address:"* and enter your existing Cincinnati Bell email address (i.e. tsmith@fuse.net, or johndoe@zoomtown.com (case sensitive)). To change the case, press the # key until you see "abc" mode instead of "Abc" mode.
  - Scroll down to *"Email Password"* and enter your existing email password (case sensitive).
  - Scroll down and select "Go"
  - You should now see your existing email inbox. Subsequent returns to "My Email" won't require you to input your "Email Address" and "Email Password" – you'll automatically be logged in!

Other Email
Use this option if you have email with a different provider (than Cincinnati Bell), or you wish to check a secondary Cincinnati Bell email account (up to 5 secondary email boxes besides the primary set up in "My Email can be accessed).
- Select the "Other Email" option, choose from one of the available options (Yahoo & MSN), and enter your email address and password.

- If your email service is not listed, visit your email provider's website using the "go to" option and enter your Username and Password. If you have difficulty accessing your other email, contact your email provider for assistance.

My Info
My Info allows you to set up a short cut to your favorite Wireless Internet information. Short cuts might allow you to quickly check the weather in specific cities, check certain stock ticker symbols, track your favorite sports teams, or set up a specific starting point when looking up directions. "My Info" is available to those who subscribe to any Cincinnati Bell Wireless Internet plan. Within the My Info section, you have the following choices:

- My Bookmarks
- My Movies
- My Horoscopes
- My AP News
- My Weather
- My Lottery

- My Sports
- My Stocks
- My Drivers
- Alerts
- Edit Settings

You can customize the menus that you see within the My Info section. This can be done using your PC or using your wireless phone. To customize using your PC, visit **www.cincinnatibell.com/portal**, log in/set up your account, and click on "My News". To customize your preferences using your phone, select My Info→My News (or whatever category you wish to customize)→Menu→Personalize. Once inside the personalization menu, you can personalize categories, keywords, or view my news.

ESPN Sports
Sports news is now at your fingertips -- brought to you by the leading provider of sports on the Internet. ESPN offers late breaking news, statistics, schedules, and player updates, in addition to up-to-the minute sports scores from live events. Get sports info on numerous college and pro sports including football, hockey, horse racing, auto racing, basketball, tennis, golf and more!

WSJ News (Wall Street Journal)
Access the only morning paper that delivers the latest business news from every major market in the world. More than 1,650 analysts and writers bring you the top world news, crucial reports from all industries, in-depth technology coverage, along with all the financial insight you need to succeed. Select from US News, Asia News, Europe News or Technology News.

Fun Downloads
Get the coolest ringtones, games, and graphics from Cincinnati Bell. Select from various songs and artists. Get your school fight song. Download a graphic that lets you express your own personal style. Or download a game to play while waiting for someone. Downloads are priced individually and, if applicable, the data used to transfer the file will be subtracted from your monthly Wireless Internet plan (or charged per kilobyte if you aren't a Wireless Internet subscriber).

Downloading a Game (From Your Next Generation Phone)
From the Wireless Internet section(*Menu→Surf & Fun→Internet→Homepage→CBW Internet*), scroll down and select "Fun Downloads" menu option, then "Premium Games". You'll see a selection of games that are compatible with your phone. You'll be able to get a brief description of the game if you highlight the title that interests you and select it. You'll also see the price and file size.

Once you find the game you want to download:
- Highlight the game you wish to download, and select it.
- You'll see a brief description of the game, the file size (kB)", "Price", a description and the terms of use.
- If you would like to purchase, select "Buy".
- Next, you'll want to download the game you just purchased. Select "Download it" and you'll see a confirmation message, which includes the name of the game, the file size and the name of the game developer.
- Select "Yes" and the game will start downloading. This may take several seconds depending on the file size.
- Once the game has been downloaded, the screen will read "Current Dir." Select "Save" and confirm the name you want the game to be called.

- Once the game is saved, you have the option to begin playing. If you would like to begin playing, select "OK", if not, it will be stored in the "Games" section (Menu→Surf & Fun→Games) and you can select it later.
- If you would like to delete the file, game files will be stored in the "Jam" folder. You can locate the Jam folder by selecting "File Manager" from the main menu→Java→Jam. Once in the Jam folder, you can scroll through the titles to find the one you just downloaded.

Downloading a Ringtone or Graphic (From your Next Generation Phone)

From the Wireless Internet section (*Menu→Surf & Fun→Internet→Homepage→CBW Internet*), select the *Fun Downloads→Ring Tones and Graphics*. To download a ringtone or graphic, select "Ringtones" or "Graphics" and then select a category. There are 27 ringtone music categories including such categories like Country, Hip Hop, Classical…you can even choose Cincinnati's WEBN! There are 20 graphic categories including flags, holiday icons, even Disney graphics!

- Scroll to the category of ringtone or graphic that you'd like, and select a song or graphic.
- Once you've highlighted and selected the item you want, press "Buy".
- Next you'll see: *"Enter the recipient's mobile number"* (this will default to your own wireless number including 1 and the area code) and "*Phone:*" (Please select your phone model), and *"Buy".*

> **Tip!** You can preview ringtones/graphics through the Cincinnati Bell website at: www.cincinnatibell.com/portal, log in/sign up for a free account, and click on "Ringtones and Graphics"

> **Note**: You may enter a phone number other than your own if you'd like to send a ringtone as a gift to a friend. It's important to be sure the recipient has a phone capable of receiving the type of ringtone or graphic you send, as you will be billed for the ringtone or graphic even if their phone cannot receive it.

- After you press "*Buy"*, the title of the ringtone or graphic that you selected will appear followed by: *"A ringtone/graphic is about to be sent to the following mobile phone number. You will be charged $X.00 on your phone bill. Do you wish to continue?" 513.XXX.XXXX* (this will be your wireless number, unless you've chosen to send it to a friend).
- If you wish to continue, select "Buy"
- You'll then have the option to download the ringtone/graphic file. To download, select the title of your ringtone/graphic file.
- Once you've downloaded the ringtone/graphic, you'll see the following: "Sound".
  - To listen to the rigntone: Select "*Open"* to listen to the ringtone.
  - To save the ringtone: Select "*Options→Save*". The EMS folder will appear. *Press "OK".* You'll have the option to rename the sound. Once you have entered the appropriate name, press *"OK".*
- If you don't wish to continue, select "Cancel"
- To set up the ringtone as your active ringtone, go to Menu→Setup→Tones/Alerts→ Ringtones→Calls. That's where you'll find the ringtones that you've downloaded along with a whole selection of other ringtones. Choose "Select" and then open the Tones gallery. Highlight the ringtone you want and choose "select". Your ringtone will be set. For more information on how to select a ringtone, see your user manual.

Daily News

Get the latest news straight from the AP wire! Searchable news categories include US, World, Business, Science & Technology, Politics, Sports, Entertainment, Health and more!

Entertainment

This category offers more fun things to do with your phone! Within the Entertainment category are:
- Movies: See what's playing in your area, get movie reviews, prices, movie times, and listings of what movies are coming soon. What more could you need?
- Games: Here you'll find games that you can buy and download to your phone to play anytime. You'll also find a library of games that you can play online by yourself or against others. Some of

our many online games include: 3X Trivia, Blackjack, Decoder, Hangman, Roshambo, and Scrabble.

> Note: Downloadable games have a fee when you download and the kilobytes used to download the game are deducted from your monthly data plan. Games that you play online are free, except the kilobytes used while playing are deducted from your monthly data plan.

- Lottery: Get the latest lottery scores to find out if you're a millionaire yet.
- Horoscopes: Check your horoscopes anytime; they're right here at your fingertips whenever you need to know what the day has in store for you!
- Proverbs: Need a wise saying to jump-start your day? Check out our proverbs section.

Find It
The "Find It" section puts you in command! Now you not only have access to breaking news and information, you have access to databases of information using your phone! Find stores, get directions, access phone numbers of friends and businesses, find out who just called with Reverse Lookup, and more! Within the "Find It" section, you will be able to select among the following menu options:

1. Find Nearest
2. Google
3. White Pages
4. Yellow Pages
5. Reverse Lookup
6. Go To Site
7. Directions
8. Movies

The easiest way to find the nearest hotel, restaurant, etc, is to select "Find Nearest" and "Enter ZIP". Once you've entered your Zip (starting point), you can select the type of business you are seeking (restaurant, gas station, etc). Highlight your selection and press enter (green phone button). Your results will appear.

Yahoo/MSN: These are direct links to commonly used e-mail providers, Yahoo and MSN. You can access these sites via these links or by selecting "other email" under the Email menu option.

Google: Google is a search engine that you can select if you want to visit other websites. Note: Many websites are not set up correctly for access using a mobile phone. If you have trouble viewing a site, the trouble is most likely with the format of the website and not your mobile phone's browser.

Multimedia Messaging Service (MMS)

Also known as "Picture Messaging", MMS allows users to create and messages combining text, sound and graphics. You can send and receive images, voice clips, music, greeting cards and more. It should be noted, however, that both the sender and the receiver must have a Next Generation phone that is MMS capable.

MMS messages are just $0.20 each to send, reply to, or forward. The data (kilobytes) used to transfer of the MMS file will also be deducted from the data in your monthly Wireless Internet plan. (If not a Wireless Internet subscriber, the sender will be charged $0.03 per kilobyte for the data transfer.) When receiving an MMS message, the recipient pays nothing; however, the data (kilobytes) used to transfer the file will be deducted from the recipient's monthly Wireless Internet data plan balance.

Sending/Receiving MMS Messages
There are 3 ways to send an MMS message: between phones, PC to phone, and phone to PC.

> **Note!** To send MMS message between phones, both the sender and the receiver must have a Next Generation phone. If the sender has a Next Generation phone and the receiver does not, the receiver will receive a text (SMS) message with a unique URL (web address) that can be accessed via PC to view the content.

Sending an Multimedia Message (MMS) from your phone

- From the main menu, select Menu→Messages→New MMS (**Tip**! Remember that you can turn on "T9predictive text" to make inputting a message easier. Consult your user guide for specific instructions)
- Input the 11 digit wireless number where you wish to send the message (ex, 15135551234) or email address if you are sending to an email.
- Scroll down to "**Subject**" and enter a subject header if you wish
- Scroll down to "**Picture**". If you wish to attach and send a picture, select "Insert". Otherwise scroll down to the next field.
- To attach a picture, find the folder containing the image you want and open that folder. Scroll through the images and press "select" once you find the one you wish to send. The image you have chosen will appear. If that's the image you want, confirm by pressing "select" again. If not, press "file manager" to take you back to the list of images.
- Scroll down to the "**Text**" field and insert any text you wish to send with your MMS message. To do this, highlight the "<Empty>" field and select "Edit". This will bring you to a blank screen where you can input your message. **(TIP!** You can insert a space by pressing the "1" key once.) When you are finished entering text, press "save"
- Scroll down to the "Tone/Alerts" field and highlight the "<Empty>" field. Press "Insert" if you'd like to insert a sound with your message. If not, continue scrolling down to the next field.
- Now that you've input the destination wireless number, added an image, added text, and added sound, you are ready to send. To send, select Options→Send→Select
- After pressing send, you'll be asked to select the expire time. That's the amount of time that you want the message to remain unread in their inbox.
- Once you select an expire time, you'll see how large the file is that you are sending in kilobytes. If that size of message is okay, press "Yes".

Note! Your Siemens S56 can receive image files that are 45KB or smaller and in the format of a JPEG, PNG, BMP or GIF. Sound files can be in an MID, AMR or MMF format and under 45KB in size.

When sending an MMS message to a Next Generation phone from your PC (using your email or a website), you'll need to know the phone's address. The Next Generation phone's MMS "email" address is made up of their 11-digit wireless phone number@mms.gocbw.com.
(Ex.**15135550001@mms.gocbw.com**)

Receiving an MMS message to your phone
- When an MMS message is received, your screen will read "New MMS Received" This message will go away and a small MMS icon will remain just above the left menu button.
- To view the message, select the left menu button and the message will appear. Or, you can select Menu→Messages, scroll down and select Inbox→MMS→View. Once you select View, you will see the MMS Info illustrating who the messages is from, and how many attachments are included.
- Press **PLAY** to view image.