

By: Tony Duet, President
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GENERAL SUBSCRIBER SERVICES TARIFF

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

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A13.1 Reserved For Future Use

A13.2 Touch-Tone Calling Service

A13.2.1 General

- A. Touch-Tone Calling Service provides for the origination of telephone calls on lines terminated in instruments equipped for tone-type address signaling.
- B. This service is furnished for use with individual lines.
- C. Touch-Tone Calling Service for individual lines service requires special central office equipment and will be provided only from central offices where facilities are available.

A13.2.2 Application of Charges

- A. At the time a customer establishes Touch-Tone Calling Service, the appropriate service charges will apply.
- B. The installation charges in this Tariff section for establishing Touch-Tone Calling Service do not apply during Company selected times of special promotion of this service.

A13.2.3 Rates and Charges

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A13.2 Touch-Tone Calling Service (Cont'd)

A13.2.3 Rates and Charges (Cont'd)

The following monthly rates and charges apply for Touch-Tone Calling Service and are in addition to all other applicable rates and charges for the facilities and service furnished.

A. Individual line service

1. Per individual line or PBX trunk

				Installation Charge	Monthly Rate			
(a)	Residence	\$	0.00	OTT	\$	0.00	TT	
(b)	Business	\$	0.00	OTT	\$	0.00	TT	

A13.3 Reserved For Future Use

A13.4 Reserved For Future Use

A13.5 Reserved For Future Use

A13.6 Reserved For Future Use

A13.7 Reserved For Future Use

A13.8 Reserved For Future Use

A13.9 Custom Calling Services

(T)

A13.9.1 General

- A. Call Waiting- provides the user, busy on a call, with a private signal which alerts him to an unanswered call waiting to be completed to his number. The user may then, hold the existing call, answer the incoming call and alternately talk on both calls until one has been terminated. Cancel Call Waiting provides the ability to deactivate the Call Waiting feature on a per call basis and is included with Call Waiting where available.

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A13.9 Custom Calling Services (Cont'd)

A13.9.1 General (Cont'd)

- B. Call Forwarding (All Calls)- provides for transferring incoming calls to another telephone number by dialing a code and the telephone number of the service to which calls are to be transferred. Satisfactory transmission levels cannot be assured on calls forwarded outside of the local calling area. (T)
- C. Three-Way Calling - permits an existing call to be held, and by dialing, a second telephone call can be established and added to the connection. Two toll points may be connected on a Three-Way Calling. Normal transmission performance cannot be assured on all calls.
- D. Abbreviated Dial (Long Speed Call List) - provides for the dialing of a 7- or 10-digit telephone number by dialing an abbreviated code. The arrangement available has a thirty (30) code number capacity. (T)
- E. (D)
- F. (D)
- G. Call Forwarding Don't Answer - provides for transferring incoming calls to another telephone number if a called number does not answer within a specified time. Satisfactory transmission levels cannot be assured on calls forwarded outside of the local calling area.
- H. Call Forwarding Busy-provides the capability to activate and deactivate the feature from the base station by using dialing codes. The destination telephone number, which must be on a premise other than the provisioned premises, is specified by the customer at the time this feature is ordered and can only be changed via service order. Satisfactory transmission levels cannot be assured on calls forwarded outside of the local calling area.
- I. Cancel Call Waiting- allows the subscriber with Call Waiting Service the ability to dial a code before a call is Initiated and deactivate the Call Waiting feature. The cancel feature may also be activated after a call is established if the customer subscribes to flat rate 3 way calling. Call waiting is restored automatically on termination of the call. During the time the Cancel feature is activated, incoming callers receive a busy tone. This feature is included as part of the Call Waiting service.
- J. Call Forwarding Multi Path- This feature provides a customer who has Call Forwarding, the capability to specify the number of calls that will be forwarded to the forward-to telephone number. Only one Intra/Interoffice calling path is provided for a single exchange line/trunk. The number of Intra/Interoffice calling paths provided on exchange lines/trunks equipped with Consecutive Ringing can only be equal to or less than the number of lines/trunks in rotary.

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.9 Custom Calling Services (Cont'd)

A13.9.1 General (Cont'd)

- K. Call Forwarding Busy Line Multi Path - This feature provides a customer who has Call Forwarding Busy Line, the capability to specify the number of calls that will be forwarded to the forward-to telephone number. Only one Intra/Interoffice calling path is provided for a single exchange line/trunk. The number of Intra/Interoffice calling paths provided on exchange lines/trunks equipped with Consecutive Ringing can only be equal to or less than the number of lines/trunks in rotary.
- L. Call Forwarding No Answer Multi Path - This feature provides a customer who has Call Forwarding No Answer, the capability to specify the number of calls that will be forwarded to the forward-to telephone number. Only one Intra/Interoffice calling path is provided for a single exchange line/trunk. The number of Intra/Interoffice calling paths provided on exchange lines/trunks equipped with Consecutive Ringing can only be equal to or less than the number of lines/trunks in rotary. **(T)**

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.9 Custom Calling Services (Cont'd) (T)

A13.9.2 Provision of Service

- A. The services are limited to those areas served by central offices arranged for Custom Calling Services. **(T)**
- B. The services are furnished only in connection with individual line service unless otherwise stated elsewhere in this Tariff. The service is not available in connection with Coin Telephone Service.
- C. In addition to the rate in this Tariff section for the Call Forwarding feature, the following charges apply for the call being forwarded:
 - 1. Between the calling station line location and the call forwarding station line location.

The charge for this portion of a forwarded call shall be the charge specified in this Tariff, or any other applicable tariff, for the type of call involved, either local or toll, for the entire duration of the call, but rated based upon the distance to the call forwarding station line location only.
 - 2. Between the call forwarding station location and the terminating station line location.

For calls forwarded outside the Local Calling Area, the Call Forwarding customer is responsible for the applicable customer-dialed station-to-station charges specified in this Tariff or any other applicable tariff.

Such charges apply to all calls answered at the terminating station line, including person-to-person and collect calls, even though such calls might not be accepted at the answering location.
 - 3. Any call placed through a number that has been call forwarded to a number outside of the original called number's EAS area, with the results of or intention to access internet service, bypass toll, resell toll, carry internet traffic, carry toll traffic, or any other means that results in using the telephone system in a manner not intended or tarified, is not subject to the LOS toll cap.

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.9 Custom Calling Services (Cont'd)

A13.9.2 Provision of Service (Cont'd)

- D. If all custom calling features are subscribed to, a twenty (20%) percent discount will be allowed.
- E. The Company may package or combine one or more Custom Calling Services and other service offerings with Basic Local Exchange Flat Rate Service (R-1) to create special service offerings and packages, and may offer these special service offerings and packages to new and/or existing Customers at discounted rates wherein the Company may waive or reduce the nonrecurring and/or recurring charges of the services comprising the special service offering and packages. These special service offerings and packages are subject to the availability of services and facilities that comprise them, and may be limited in duration and scope based on geographical area, category of Customers, volume of services, service combinations or other criteria determined by the Company considering competitive and other factors, including, when appropriate, monthly revenue commitment, service combinations and/or time of day discounts, etc.
- F. Standard Telephone Service is a Custom Calling Service package available to Residential Customers comprised of Basic Local Exchange Flat Rate Service (R-1), Call Waiting (CCWTR) and Call Forwarding (CCFWR).

A13.9.3 Rates

1. Available features, per facility
a. Per C.O. line equipped

(1) Charges

		<u>Residence</u>		<u>Business</u>		
(a)	Call Waiting **	\$ 5.50	RCWAIT	\$ 5.50	BCWAIT	(T)
(b)	3-Way Calling	4.92	R3WCALL	6.00	B3WCALL	(T)
(c)	Call Forwarding All Calls	4.00	RCFWALL	5.50	BCFWALL	(T)
(d)	Abbreviated Dial (30)	4.50	BABDIAL	6.00	RABDIAL	(T)
(e)						(M)
(f)						(M)
(g)	Call Forwarding Don't Answer	4.00	RCFNA	5.30	BCFNA	(T)
(h)	Call Forward Busy	4.00	RCCFB	5.30	BCCFB	(T)
(i)	Deleted					
(j)	Call Forward All Call Multi Path*	3.00	RCFMP	3.60	BCFMP	(T)
(k)	Call Forward Busy Line Multi Path*	2.00	RCFBMP	3.60	BCFBMP	(T)
(l)	Call Forward No Answer Multi Path*	2.00	RCFNAMP	3.60	BCFNAMP	(T)

Note: * Monthly rate per call forwarding path

** Includes Cancel Call Waiting

A service order charge will apply.

2. Discounted Rates/Standard Telephone Service: Rates for Custom Calling Services which are combined with Basic Local Exchange Flat Rate Service (R-1) to create a special service offering/package will be discounted appropriately. The R-1 cost of the special service offering/package is not discounted.

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A13.9 Custom Calling Services (Cont'd)

A13.9.3 Rates (Cont'd)

	Residence	Business
(1) Residence	\$ 19.99 R1STS	N/A

A13.10 Twenty-four Hour Maintenance

The Company intends that normal maintenance of equipment provided by the Company be at no additional charge. It is contemplated that this service be provided during normal working hours only or in cases where community health and safety might be jeopardized. The normal monthly recurring rents are not intended to cover the expenses of twenty-four (24) hour maintenance. However, some subscribers might desire 24-hour maintenance. This service will be offered on an optional basis with charges as follows:

Business	\$9.00 per month	BM24	(T)
Residence	\$9.00 per month	RM24	(T)

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A13.11 Remote Call Forwarding

A13.11.1 General

- A. Remote call Forwarding (RCF) is an exchange service that utilizes a telephone number in the RCF local calling area to forward automatically all incoming calls dialed to the RCF telephone number to another telephone number.
- B. RCF can be offered as an individual service or as an additional feature with Foreign Exchange Service. In the latter offering, RCF is used as an overflow when the Foreign Exchange line is busy.
- C. This service is only available where the terminating station line has incoming-call dial capability.
- D. Remote Call Forwarding (RCF) Service is offered subject to availability of suitable facilities.
- E. RCF Service is not offered where the terminating station is a coin telephone.
- F. The Company does not guarantee identification of the originating telephone number to the RCF customer.
- G. Transmission quality may vary depending on the distance and routing necessary to complete a call. Since RCF service "tandems" two calls into one call, normal transmission quality is not assured for calls forwarded via RCF. Nonetheless, the resulting transmission performance will generally meet the RCF customer's voice-grade needs.

Service arrangements which tandem more than two calls into one are more likely to result in unacceptable transmission quality; therefore, the Company will not knowingly forward calls via RCF to another telecommunications service arranged for permanent call forwarding. This policy can be administered only at the time RCF is ordered, and applies only in the forwarding direction. The services to which RCF calls are forwarded are provided independent of the RCF service and may not be within the Company's jurisdiction. Further, such services can be changed subsequent to the provision of an RCF service. Consequently, it is impractical to assure that such increased tandem forwarding never occurs.

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.11 Remote Call Forwarding_(Cont'd)

A13.11.1 General (Cont'd)

G. (Cont'd)

Where the company is aware of such service configuration, it reserves the right to modify such arrangements. Modifications may include, but are not limited to, changing the associated forwarded-to number or termination of the RCF service. The RCF customer will be responsible for normal tariff charges for such changes.

H. Remote Call Forwarding is not represented as suitable for satisfactory transmission data.

I. Remote Call Forwarding is provided on the condition that the customer subscribe to sufficient RCF features and facilities to adequately handle calls to the RCF customer without interfering with or impairing any services offered by the Company. If in the opinion of the Company, additional Remote Call Forwarding features at the call forwarding location or facilities at the terminating station line are needed, the customer will, where appropriate, be required to subscribe to such additional RCF features and facilities. In the event the customer refuses to subscribe to such additional RCF features and facilities, said customer's RCF service shall be subject to termination.

J. Where a business directory listing is provided for the RCF number, calls will not be forwarded to a Company-provided telephone service for which residential rates apply.

K. Where calls are to be forwarded to telephone service other than that of the RCF subscriber, it shall be the responsibility of the RCF subscriber to obtain permission for such forwarding from the subscriber to the other service and to determine a mutually acceptable number of access paths. Where the other subscriber contests such forwarding or the number of access paths, the Company reserves the right to modify the RCF service to the extent necessary to eliminate the other subscriber's complaint. The RCF subscriber shall be responsible for the tariffed charges for any resulting rearrangement of the RCF service.

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.11 Remote Call Forwarding_(Cont'd)

A13.11.2 Reserved for Future Use

A13.11.3 Reserved for Future Use

A13.11.4 Minimum Contract Period

The minimum contract period for this service is one month.

A13.11.5 Rates and Charges

The following charges are for the Remote Call Forwarding Feature only and are in addition to applicable charges for service and equipment with which it is used.

A. Remote Call Forwarding

The installation charge applies in addition to the Service Charge shown in Section A4.3 of this Tariff.

1. Per feature arranged and one access path for either interexchange, intraexchange, or local calling area per service request.

	Installation Charge (OCCFR)	Monthly Rate	USOC	
(a) Residence - Each	\$13.06	\$16.72	BCFRR	(T)
(b) Business - Each *	\$13.06	18.50	RCFR	(T)

2. Additional Access Path (with Installation)

(a) Residence - Each	\$16.72
(b) Business - Each *	18.50

* Rates become effective with normal billing cycles beginning on January 1, 1998

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A13.11 Remote Call Forwarding_(Cont'd)

A13.11.5 Rates and Charges (Cont'd)

B. Message Charges

The message charges applicable to remotely forwarded calls shall be comprised of two separate charges:

1. a charge for that portion of the call from the originating station line to the call forwarding location, and
2. a charge for that portion of the call from the call forwarding location to the terminating station line.

The respective charge for each such portion shall be as follows:

- a. Between the originating station line and call forwarding locations.

The charge for this portion of a remotely forwarded call shall be the charge specified in this Tariff, or any other applicable tariff, for the type of call involved, either local or toll, for the entire duration of the call, but measured only the distance to call forwarding location. This portion of the call may be billed to the originating station line, calling card, third number, collect or any other special identification number, if appropriate for the type of call involved.

- b. Between the call forwarding location and the terminating station line.

For the purposes of rating this portion of the Remote Call Forwarding Service, all such calls will be rated and billed as if they are "sent Paid" regardless as to the status of the portion of the call described in a. preceding. Plan options, usage allowances, and usage caps are not applicable to these usage charges.

For calls forward within the Local Optional Service Area, the LOS cap does not apply as specified in Section A3.11.

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.11 Remote Call Forwarding_(Cont'd)

A13.11.5 Rates and Charges (Cont'd)

B. Message Charges (Cont'd)

2b. (Cont'd)

For calls forwarded within the Expanded Local Calling Area, the Remote Call Forwarding customer is responsible for all usage charges.

For calls forwarded outside the Expanded Local Calling Area, the Remote Call Forwarding customer is responsible for the applicable toll charges specified in this Tariff or any other applicable tariff for the duration of each call answered.

C. Subsequent Additions and Charges

The installation charge applies in addition to the Service Charge in Section A4.3 of this Tariff.

1. Additional Access Path, first addition

	<u>Installation Charge</u>	<u>Monthly Rate</u>	<u>USOC</u>
(a) Residence – Per occasion	\$10.97	\$16.72	RCA
(b) Business – Per occasion*	\$10.97	18.50	RCA

2. Additional Access Paths, at same time as C.1.(a). preceding

(a) Residence - Each	\$16.72	RCA
(b) Business - Each *	18.50	RCA

3. The Service Charge in Section A4.3 of this Tariff is applied when changing the number at the call forwarding location.

4. The Service Charge in Section A4.3 of this Tariff is applied when changing the number to which calls are forwarded at the request of the customer.

* Rates become effective with normal billing cycles beginning on January 1, 1998

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.11 Remote Call Forwarding_(Cont'd)

A13.11.5 Rates and Charges (cont'd)

D. Directory Listings

One listing in the directory of the exchange in which the call forwarding central office is located is provided without additional charge.

A13.12 Reserved for Future Use

A13.13 Reserved for Future Use

A13.14 Transit Traffic Service

(N)

A13.14.1 General

(N)

Transit Traffic is telecommunications traffic originated by a telecommunications services provider that transits through the Company's network for delivery to a third party telecommunications services provider directly connected to the Company's facilities. Transit Traffic includes traffic where the Company performs intermediary switching and tandem switched transport functions on behalf of an originating telecommunications services provider for traffic delivered to a third party telecommunications services provider. Transit Traffic includes traffic that the Company delivers to a third party carrier which the Company does not bill as intrastate or interstate switched or dedicated access traffic.

(N)

A13.14.2 Application of Charges

(N)

The Company shall bill the originating telecommunications services provider on a per minute of usage basis the applicable per minute tandem switching and tandem switched transport functions performed by the Company to switch, transport and deliver Transit Traffic from the originating carrier to the third party telecommunications services provider.

(N)

Where the Company and the originating telecommunications services provider of Transit Traffic have entered into a Transit Traffic agreement, the rates, terms and conditions of such agreement between the Company and the originating telecommunications services provider shall apply between the parties.

A13.14.3 Rates and Charges

(N)

Transit Switching	\$0.010097
Switch Transport Termination	\$0.001459
Switch Transport Facility	\$0.000569

(N)

(N)

(N)

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A13.16 Reserved for Future Use

A13.17 Reserved for Future Use

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS

- A3.18 Toll Restriction/Customized Code Restriction (M)
- A13.18.1 General (M)
- A. Toll Restriction, also referred to as Customized Code Restriction, is a service which enables customers to restrict certain types of outgoing calls from being placed over their exchange lines/trunks. This capability is provided by means of recorded announcement restriction. It is offered with options containing various sets of codes to be restricted, and is available to basic exchange customers with individual line residence or business service or PBX trunks, in either flat, message, or measured rate service environments. (M)
- B. Customers may subscribe to whichever option meets their needs, but only one option may be provided on a line/trunk or group of lines/trunks. The options of this service with their respective sets of codes are listed under A13.18.2, and are available at the rates specified in A13.18.3. (M)
- C. Toll Restriction is furnished only from central offices equipped to provide this service and where facilities permit. (M)

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A13.18 Toll Restriction/Customized Code Restriction (Cont'd)

A13.18.1 General (Cont'd)

- D. Toll Restriction does not provide restriction of calls within the Basic Local Calling Area, non-chargeable calls to Company numbers, such as repair service, public emergency service number (911), or 1+8XX calling (including 1-8XX calling card calls).
- E. Customers who subscribe to Toll Restriction options that restrict operator access have the responsibility to notify all users of their service that an operator cannot be reached.
- F. Subscribing to Toll Restriction does not relieve customers of responsibility for calls charged to their numbers.
- G. The Company shall not be liable to any person for damages of any nature or kind arising out of, or resulting from, or in connection with provision of this service, or any other restricted codes specified for the options listed in 13.18.2.
- H. Toll Restriction is provided at no charge for customers receiving Lifeline service from section A3.10 of this Tariff.

A13.18.2 Provision of Service

- A. The codes shown for Toll Restriction options are not to be considered all-inclusive. Codes may be changed and new or different codes may be added as deemed appropriate by the Company.
 - 1. Option 1 - Total Toll Restriction - denies access to the long distance network as well as operator services.
 - 2. Option 2 - Limited Toll Restriction - denies access to long distance network, but allows access to limited operator services for emergency or other services.
 - 3. Option 3 - Limited Toll Restriction with LOS- denies access to long distance network, but allows access to limited operator services for emergency or other services. LOS calls are allowed within the basic local calling area.

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A13.18 Toll Restriction/Customized Code Restriction (Cont'd)

A13.18.2 (D)

(D)

(D)

A13.18.3 Rates and Charges

- A. The following rates and charges apply and are in addition to all applicable service charges, monthly rates and non-recurring charges for exchange lines/trunks and other services or equipment with which they may be associated. Only one option may be provided on a line/trunk or group of lines/trunks.

Type of Restriction		Monthly Rates		
1.	Total Toll Restriction Business/Residence	\$ 5.00	TRTDN	(T) (D)
	Company Initiated	-0-	TRTDNNC	(T)
2.	Limited Toll Restriction Business/Residence	\$ 5.00	TRLTD	(T) (D)
	Lifeline customers	-0-	TRLTDNC	(T)
3.	Limited Toll Restriction w/LOS Business/Residence	\$ 5.00	TRLOS	(T) (D)
	Lifeline customers	-0-	TRLOSNC	(T)
				(D)
				(D)
				(D)
				(D)

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.19 Custom Calling II (CCII) Services

A13.19.1 General

A. Call Return (Ring Again – Auto Callback) (T)

This feature enables a customer to place a call to the telephone number associated with the most recent call received whether or not the call was answered or the number is known. The customer can dial a code to request that the network place the call.

Where facilities permit, upon activation of the feature, the customer will receive a voice announcement stating that Call Return has been accessed. In addition, the announcement will provide the Director Number (DN) of the last incoming call. In some locations, the date and time of receipt of the call will also be provided. The Call Return user will then be prompted to enter an additional digit to continue with the feature activation, or to hang up to abort the activation.

If the called line is not busy, the call is placed. If the called line is busy, a confirmation announcement is heard, the customer hangs up and a queuing process begins. For the next 30 minutes, both the calling and the called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed.

This feature is not available on operator-handled calls. In connection with Call Return, the Company will deliver all numbers, subject to technical limitations, including telephone number associated with Non-Published Listing Service.

If the incoming call is from a caller served by a PBX, only the main number of the PBX is transmitted and available for voice-back.

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GENERAL SUBSCRIBER SERVICES TARIFF

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.19 Custom Calling II (CCII) Services (Cont'd)

A13.19.1 General (Cont'd)

A. Call Return (Cont'd)

If the incoming call originates from a multi-line hunt group, the telephone number transmitted and voiced-back will always be the main number of the hunt group, unless the telephone numbers are TN identified within the group.

In some locations, due to technological limitations, Call Return must be purchased with Repeat Dialing.

B. Repeat Dialing (Auto Ringback) (T)

Repeat Dialing, when activated, automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed.

If the called line is busy, a confirmation announcement is heard, the customer hangs up and a queuing process begins. For the next 30 minutes, both the calling and the called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed.

In some locations, due to technological limitations, Repeat Dialing must be purchased with Call Return.

C. Call Selector (Selective Distinctive Ring) (T)

Call Selector is available only to customers subscribing to call waiting. (N)
Call Selector provides a distinctive ringing pattern to the subscribing customer for up to six specific telephone numbers.

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.19 Custom Calling II (CCII) Services (Cont'd)

A13.19.1 General (Cont'd)

C. Call Selector (Cont'd)

The customer creates a screening list of up to six telephone numbers through an interactive dialing sequence. When a call is received from one of the predetermined telephone numbers, the customer is alerted with a distinctive ringing pattern (short, long, short). Calls from telephone numbers not included on the screening list will produce a normal ring.

(D)

When a telephone number on the Call Selector screening list also appears on the Preferred Call Forwarding list, the Preferred Call Forwarding will take precedence. Likewise, when the same number is shown on the Call Block list, the call will be blocked.

A customer's line will not produce a distinctive alert if the calling line is not referenced to and originated by the main telephone number or a Telephone Number identified number that represents all the lines in a collection of lines, such as multiline hunt groups.

D. Preferred Call Forwarding (Selective Call Forward)

(T)

Preferred Call Forwarding allows the customer to transfer selected calls to another telephone number. A screening list of up to thirty two numbers is created by the customer and placed in the network memory via an interactive dialing sequence. Subsequently, calls are forwarded to the Call Forwarding telephone number only if the calling number can be obtained and is found to match a number on the screening list.

(T)

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GENERAL SUBSCRIBER SERVICES TARIFF

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.19 Custom Calling II (CCII) Services (Cont'd)

A13.19.1 General (Cont'd)

D. Preferred Call Forwarding (Selective Call Forward) (Cont'd) (T)

If the customer also subscribes to Call Block and the same telephone number is entered on both screening lists, the Call Block feature must be deactivated to allow the call to forward.

This feature will not work if the calling line is not referenced to and originated by the main telephone number, or a Telephone Number identified number, that represents all the lines in a collection of lines such as multiline hunt groups.

E. Call Block (Selective Call Rejection) (T)

This feature provides the customer the ability to prevent incoming calls from up to six different telephone numbers.

A screening list is created by the customer either by adding the last number associated with the line (incoming or outgoing), or by pre-selecting the telephone numbers to be blocked. When a call is placed to the customer's number from a number on the screening list, the caller receives an announcement indicating that the party he is attempting to call does not wish to receive calls at this time.

If the customer also subscribes to Preferred Call Forwarding and/or Call Selector and the same telephone numbers appear on those screening lists, Call Block will take precedence.

This feature will not work if the incoming call is from a telephone number in a multiline hunt group unless the telephone number is the main telephone number in the hunt group, or is Telephone Number identified.

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.19 Custom Calling II (CCII) Services (Cont'd)

(T)

A13.19.1 General (Cont'd)

F. Call Tracing

Call Tracing enables the customer to initiate an automatic trace of the last call received.

Upon activation by the customer, the network automatically sends a message to the Company's Security Department indicating the calling number, the time the trace was activated, and in some locations, the time the offending call was received. The customer using this feature would be required to contact the Customer Services Office for further action.

Only calls from within CCII service equipped offices are traceable using Call Tracing.

This feature will not work if the incoming call is from a telephone number in a multiline hunt group, unless the telephone number is the main telephone number in the hunt group, or is Telephone Number identified.

In some locations, if the customer makes or receives another call after hanging up from the annoying call, prior to activating the trace, Call Tracing will not record the correct number.

G. Caller ID - (Name and Number Delivery)

This feature enables the customer to view on a display unit the calling party Directory Name and Directory Number on incoming telephone calls.

A maximum of 15 characters is allowed for transmission of the calling party Director Name.

When Caller ID is activated on a customer's line, the calling party Directory Name and Directory Number on incoming calls will be displayed on the

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.19 Custom Calling II (CCII) Services (Cont'd)

(T)

A13.19.1 General (Cont'd)

G. Caller ID - (Name and Number Delivery) (Cont'd)

called CPE during the first long silent interval of the ringing cycle. The date and time of the call is also transmitted to the Caller ID customer.

Anonymous Call Rejection (ACR) is an optional feature with Caller ID, where facilities are available. This feature allows customers to automatically reject incoming calls when the call originates from a telephone number that has invoked a blocking feature that prevents the delivery of their number to the called party. When ACR is activated on the customer's line and an incoming call marked private is received, the called party's telephone will not ring. The call will be routed to an announcement and subsequently terminated. The announcement informs the calling party that the person he or she is trying to reach will not accept the call as long as the calling number is not delivered. Incoming calls are checked for acceptance or rejection by Anonymous Call Rejection regardless of the current status of the ACR customer's line (e.g., off hook or idle).

Subsequent to establishment of the ACR optional feature, Anonymous Call Rejection can be activated and deactivated at the customer's discretion through the use of preassigned feature access codes.

Any customer subscribing to Caller ID will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

Calling party name and number information via Caller ID is not available on operator-handled calls.

If the incoming call is from a caller served by a PBX, only the main listed number and name of the PBX will be transmitted and available for display.

If the incoming call originates from a multi-line hunt group the telephone number and name transmitted will be the main listed name/number of the hunt group, unless, facilities permitting, the lines within the group are Telephone Number (TN) identified.

If the incoming call originates from a customer provided or Company Public Telephone, or a Company provided Semi-Public Telephone, the name information transmitted will always be "Pay Phone."

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GENERAL SUBSCRIBER SERVICES TARIFF

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.19 Custom Calling II (CCII) Services (Cont'd)

A13.19.2 Provision of Service

- A. CCII service is provided subject to the availability of facilities. Additionally, the features described will only operate on calls originating and terminating within CCII service equipped offices. Also, feature screening lists can only contain telephone numbers of subscribers served out of CCII service capable offices.
- B. The CCII service basic features are available to all single party customers who have rotary dial or Touch-Tone service.
- C. CCII service cannot be provisioned on Company provided Public and Semi-Public Telephone Service, party line service, toll terminals, trunks or some remote switching locations except as specifically noted in E. following.
- D. Appropriate service order charges apply except during Company selected periods of special promotions.
- E. **(D)**
- F. The Company will deliver all numbers, subject to technical limitations, including telephone numbers associated with Non-published Listing Service as described in Section A6. of this Tariff.
- G. Calling party information is not available on operator handled calls via Caller ID.
- H. The Company's liability arising out of the provision of any CCII service features, including, but not limited to the delivery or non-delivery of calling numbers, is limited as set forth in A2.5.1 of this Tariff.

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.19 Custom Calling II (CCII) Services (Cont'd)

A13.19.2 Provision of Service (Cont'd)

- I. Telephone numbers transmitted via Caller ID are intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this Tariff, except the callers' numbers may be provided to the subscriber's client for those calls sponsored or provided by that specific client where the client's identity is disclosed to the caller and the client agrees not to distribute such information to others.

A13.19.3 Rates

A. Monthly Rates

1. Available features, per facility

a. Per C.O. line equipped

(1) Charges (per line)

(Initial feature)		Single				
		<u>Residence</u>		<u>Business</u>		
(a)	Call Return	\$ 4.80	RCRTRNS	\$ 5.40	BCRTRNS	(T)
(b)	Repeat Dialing	4.00	RRDIALS	5.40	BRDIALS	(T)
(c)	Call Selector	4.00	RCSELECS	5.00	BCSLECS	(T)
(d)	Preferred Call Forwarding	4.00	RPCFSGL	5.00	BPCFSGL	(T)
(e)	Call Block	4.00	RCBSGL	5.00	BCBSGL	(T)
(f)	Call Tracing *	4.00	RCALLTRACE	6.00	BCALLTRACE	(T)
(g)	Caller ID	7.50	RCALLID	11.00	BCALLID	(T)
(h)	Anonymous Call Rejection	1.00	RACR	1.00	BACR	(T)

* An additional charge of \$13.20 per customer activated trace will apply, in addition to the monthly recurring charge, for this service.

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS

(2) Additional charges (per line)

* An additional charge of \$13.20 per activation will apply for this service.

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.20 Voice Mail Order

A13.20.1 Description and Rates

		<u>Monthly</u> <u>Rate</u>		
A.	Standard Voice Mail Box Message Length 3 minutes Message Storage 30 messages Unplayed Retention 30 days Played Retention 10 days Group Lists Option Paging Option Message Addressing Option (Urgent, Confidential, Receipt, Future Delivery)	\$14.95	VS	
B.	Basic Voice Mail Box Message Length 2 minutes Message Storage 20 messages Unplayed Retention 14 days Played Retention 5 days	\$ 9.95	VB	
C.	Group Lists Option	\$ 3.00	VBGLO	
D.	Paging Option	\$ 3.00	VBPGO	
E.	Message Addressing Option	\$ 3.00	VBMDO	
F.	Economy Voice Mail Box Message Length 1 minutes Message Storage 10 messages Unplayed Retention 7 days Played Retention 2 days	\$ 3.95	VE	
G.	Info Only Mail Box 4 minute announcement length	\$ 3.95	VINFO	
H.	Tree Only Mail Box 4 minute greeting length	\$ 3.95	VTREE	
I.	Voice Mail Service Connection Charge	\$10.00	OVM	
J.	Paging Option	\$ 3.95	VINFO	(N)

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GENERAL SUBSCRIBER SERVICES TARIFF

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.21 ISDN - Primary Rate Interface (PRI)

A13.21.1 General Description

- A. ISDN-PRI is a digital business service that provides access from a customer premises to the Company's circuit switched voice and circuit switched data via a 1.544 Mbps central office termination and a 1.544 Mbps channel to the customer's premises.

The channel may be a DS1 local or other suitable facility. The rates and charges for the channel, and multiplexing where applicable, are in addition to those for the ISDN-PRI termination.

- B. ISDN-PRI is provided in base capacities of twenty-three 64 Kbps "B" channels and one 64 Kbps "D" channel (23 B+D). The "D" channel is used for out of band signaling and control of the "B" channels. Where technology permits, "D" channels can be shared by two ISDN-PRI's for the same customer. "B" channels can be dedicated to either circuit switched data (CSD) or circuit switched voice (CSV) services, or they may alternate these service types by using the Call-by-Call feature as described in C. following.

- C. ISDN PRI National ISDN Standards

PRI provides for the following ISDN Lines:

PRI Lines provide for features and capabilities that are standardized and available from Central Office switches so equipped. PRI lines utilize Customer-Provided Equipment that is standard and as such is not dependent on the type serving Central Office switch.

A13.21.2 Definitions

- A. "B" Channel - (Bearer Channel) is a 64 Kbps digital channel capable of transporting circuit switched data and circuit switched voice.

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GENERAL SUBSCRIBER SERVICES TARIFF

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.21 ISDN - Primary Rate Interface (PRI) (Cont'd)

A13.21.2 Definitions

- B. "D" Channel - (Delta Channel) is a 64 Kbps digital channel used to transport signaling and control information.
- C. Out of Band Signaling - is a signaling that is separated from the channel carrying the circuit switched data and voice services.

A13.21.3 Standard Features for Circuit Switched Data and Voice Services

- A. Caller Number Identification - allows the caller's number, if not blocked, to be displayed on compatible CPE when a incoming call is received, including calls made to Direct Inward Dialing (DID) Service telephone numbers.
- B. Call-by-Call - allows the circuit switched data and voice services enabled over the ISDN-PRI to share "B" channels and arrange them as a single trunk group. This allows incoming and outgoing voice and Circuit Switched Data calls to utilize "B" channels on a call-by-call basis. Without this feature, each service type, circuit switched data or voice, must have a dedicated "B" channel.
- C. Clear Channel Capability - is a characteristic of the transmission paths on the "B" channels for ISDN-PRI service that allows the full bandwidth on each "B" channel, 64 Kbps, to be available to the customer. However, depending on the telecommunications network configuration, customer information may be transmitted at either 56 Kbps or 64 Kbps
- D. "D" Channel Control of Multiple ISDN-PRI Lines - provides the capability for a single "D" channel to provide the signaling and control information for several ISDN-PRI's. This arrangement allows the twenty-fourth channel on one or more ISDN-PRI's to be available for incoming or outgoing voice or circuit switched data.

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.21 ISDN - Primary Rate Interface (PRI)_(Cont'd)

A13.21.3 Standard Features for Circuit Switched Data and Voice Services (Cont'd)

- E. Dedicated Trunk Groups - allow all 23 "B" channels (24 where technology permits) to be used as stand alone trunk groups. Each "B" channel is capable of handling incoming or outgoing voice or circuit switched data.
- F. Direct Inward Dialing (DID) - permits incoming dialed calls from the exchange network to reach a specific number served by the customer premise equipment without the assistance of an attendant or otherwise provides for unique identification of the call based on digits sent to the customer premises equipment by the Central Office. ISDN-PRI will out pulse digits to the customer premises equipment which can further process the calls as desired.
- G. Equal Access - allows the customer to preselect an interexchange carrier for each trunk group enabled for circuit switched data and voice services.

A13.21.4 Optional Features for Circuit Switched Data and Voice Services

- A. Call-by-Call for FX - allows Foreign Exchange calls to be directed and originated from ISDN-PRI "B" Channels. This provides Call-by-Call Service selection for incoming and outgoing Circuit Switched and Private Facility services.
- B. Call-by-Call for Tie Lines - allows Tie Line calls to be directed to and originated from ISDN-PRI "B" Channels. This provides Call-by-Call Service selection for incoming and outgoing Circuit Switched and Private Facility services.
- C. "D" Channel Backup - provides for a backup "D" channel for a failed "D" channel. This arrangement can be used where multiple ISDN-PRI's share a single "D" channel. A predetermined channel on another ISDN-PRI automatically takes over the signaling and control functions for circuit switched data and voice calls.

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GENERAL SUBSCRIBER SERVICES TARIFF

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.21 ISDN - Primary Rate Interface (PRI) (Cont'd)

A13.21.4 Optional Features for Circuit Switched Data and Voice Services (Cont'd)

- D. Network Ring Again - enables station users whose Digital PBX is connected to a Central Office by ISDN-PRI to complete calls to a busy station line in another system without redialing. The system may be in the same or a different Central Office.
- E. Network Name display - allows the name of a station user calling over ISDN-PRI to be forwarded for display on a properly equipped customer-provided set. The terminating system may be in the same or a different Central Office.
- F. (Deleted) (D)

A13.21.5 Regulations

A. Provision of Service

ISDN-PRI is provided at the option of the Company and can only be provided from digital Central Offices equipped and programmed to provide such service.

The availability, functionality and capabilities of ISDN-PRI features may vary by serving Central Office

Except as specified in E. following for Government Entity, ISDN-PRI shall not be used for any purpose for which any consideration is rendered to pay any party other than the Company.

B. ISDN Primary Rate Interface Specifications

All customer-provided equipment used to interface with ISDN-PRI is required to conform with Technical Reference Specifications as used by the Company.

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.21 ISDN - Primary Rate Interface (PRI) (Cont'd)

A13.21.5 Regulations (Cont'd)

C. Payment for Service

1. Monthly or Contract

ISDN-PRI is offered under a monthly plan or a contractual basis commencing on the date service is established.

2. Temporary Suspension of Service

Temporary Suspension of Service is not offered with ISDN-PRI.

D. Cancellation of Service Prior to Establishment of Service

1. In the event that ISDN-PRI is terminated by the customer prior to completion of the customer's contract period, a termination charge will be paid by the customer to the Telephone Company for the unexpected portion of the applicable contract period. The applicable termination charge will be developed by the Telephone Company and billed to the customer based on the formula and criteria specified below:

(a) If the customer elects a 12-, 36- or 60-month contract and terminates the contract prior to the expiration of the applicable contract period, the termination charge shall be equal to the applicable monthly rate specified in A13.21.7 Charges and Rates times the number of ISDN-PRI lines initially in service, times the number of months in the unexpired portion of the applicable contract period.

(b) In addition to the termination charges specified above, the customer shall also be liable for any unpaid and deferred system and line installation charges.

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.21 ISDN-Primary Rate Interface (PRI) (Cont'd)

A13.21.5 Regulations (Cont'd)

D. Cancellation of Service Prior to Establishment of Service (Cont'd)

2. In the event a customer initiates cancellation of equipment and facilities before completion, or after installation is completed, but prior to service being established, the loss of equipment and facilities in process of building or being installed, cost of installation labor, cost of removal and other expenses, not to exceed the installation charge(s), will apply.

E. Government Entity

Any Government Entity may authorize any other government entity to use its ISDN-PRI. In such cases, the initial primary user will be considered the customer and will be responsible for the payment of all the incurred non-recurring charges and monthly rates.

A13.21.6 Application of Charges and Rates

- A. The rates and charges shown herein apply in addition to all other applicable rates and charges shown elsewhere in the Company's tariff.
- B. Circuit Switched Voice calls will be subject to Extended Community Calling Local Message charges or Long Distance Message Telecommunications Service charges as specified elsewhere in this tariff.
- C. Circuit Switched Data calls will be subject to Local Usage sensitive rates based on minutes of use or Long Distance Telecommunications Service charges as specified elsewhere in this tariff.

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.21 ISDN - Primary Rate Interface (PRI) (Cont'd)

A13.21.7 Charges and Rates (Cont'd)

		<u>Install Charge</u>	<u>Month to Month</u>	<u>12-Month</u>	<u>36-Month</u>	<u>60-Month</u>	
A.	ISDN-PRI Access Line each	1,700.00 ISPRI	540.00 ISDNP	530.00 ISP12	508.00	498.00	(I)
B.	ISDN-PRI "B" Channel each	150.00 ISPI	38.50 ISPB				(I)
C.	ISDN-PRI "D" Channel		No rate				
D.	"D" Channel Backup each	200.00 ISPD1	120.00 ISPDB	115.00	110.00	105.00	
E.	Call-By-Call for FX each	75.00	25.00	21.00	17.50	15.00	
E.	Call-By-Call for Tie Lines each	75.00	25.00	21.00	17.50	15.00	
G.	Network Ring Again per ISDN-PRI Equipped	300.00	75.00	65.00	55.00	45.00	
G.	Network Name Display per ISDN-PRI	300.00	75.00	65.00	55.00	45.00	

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.21 ISDN - Primary Rate Interface (PRI) (Cont'd)

A13.21.7 Charges and Rates (Cont'd)

	<u>Install Charge</u>	<u>Month to Month</u>	<u>12-Month</u>	<u>36-Month</u>	<u>60-Month</u>
I. Additions, Deletions, Rearrangements and Changes of one or more trunks to existing trunk groups Per Interface, Per Occasion, Per Trunk Group	65.00 ISPTC				(I)
J. Circuit Switched Data Local Usage Per Minute		<u>Per Month / Per Minute</u> \$.03			

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.22 ISDN - Basic Rate Interface (BRI) – Obsoleted (See Section A113.22) (M)

Note: ISDN – Basic Rate Interface (BRI) is not available for new installations, additions or on transfers of service to new location. (T)

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.22 ISDN - Basic Rate Interface (BRI) (Cont'd) – Obsoleted (See Section A113.22) (M)

Note: ISDN – Basic Rate Interface (BRI) is not available for new installations, additions or on transfers of service to new location. (T)

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.22 ISDN - Basic Rate Interface (BRI) (Cont'd) – Obsoleted (See Section A113.22) (M)

Note: ISDN – Basic Rate Interface (BRI) is not available for new installations, additions or on transfers of service to new location. (T)

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.22 ISDN - Basic Rate Interface (BRI) (Cont'd) – Obsoleted (See Section A113.22) (M)

Note: ISDN – Basic Rate Interface (BRI) is not available for new installations, additions or on transfers of service to new location. (T)

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A13.22 ISDN - Basic Rate Interface (BRI) (Cont'd) – Obsoleted (See Section A113.22) (M)

Note: ISDN – Basic Rate Interface (BRI) is not available for new installations, additions or on (T)
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A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.23 Advanced Digital Centrex – Obsoleted (See Section A113.23)

(M)

Note: Advanced Digital Centrex is not available for new installations, additions or on transfers of (T)
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A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.23 Advanced Digital Centrex – Obsoleted (See Section A113.23)

(M)

Note: Advanced Digital Centrex is not available for new installations, additions or on transfers of (T)
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A13. MISCELLANEOUS SERVICE ARRANGEMENTS

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Note: Advanced Digital Centrex is not available for new installations, additions or on transfers of service to new location. (T)

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A13.23 Advanced Digital Centrex – Obsoleted (See Section A113.23)

(M)

Note: Advanced Digital Centrex is not available for new installations, additions or on transfers of service to new location. (T)

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.23 Advanced Digital Centrex – Obsoleted (See Section A113.23)

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.23 Advanced Digital Centrex – Obsoleted (See Section A113.23)

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A13.23 Advanced Digital Centrex – Obsoleted (See Section A113.23)

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.24 High Capacity Service

A13.24.1 General

A. High Capacity consists of Two-Point digital channels and equipment which provides for simultaneous two-way isochronous transmission at a speed of 1.544 Megabits per second (Mbps). High Capacity Service may be used to connect:

1. two customer premises
2. a customer premises and the central office

A13.24.2 Regulations

A. The regulations specified herein are in addition to the applicable regulations specified in this and other tariffs of this Company.

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GENERAL SUBSCRIBER SERVICES TARIFF

A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.25 Telecommunications Service Priority (TSP) System

(N)

A13.25.1 Service Description

- A. The telecommunications Service Priority (TSP) System is a structured coding scheme that prescribes the order in which National Security Emergency Preparedness (NSEP) telecommunications services are installed or restored. The TSP System was developed to support the requirements of the U.S. Government and applies only to NSEP telecommunications service to which the Company is able to apply priority treatment. It requires and authorizes priority action by the Company.
- B. Conditions of emergency or crises that cause invocation of NSEP treatment can only be declared by authorized officials of the Federal Government or other officials (Federal or non-Federal) specified by the Manager —National Communications System (NCS) on behalf of the Executive Office of the President of the United States.

A13.25.2 Service Limitations

- A. Priority installation and/or restoration of NSEP telecommunications services shall be provided in accordance with Part 64.401, Appendix A, of the Federal Communications Commission' Rules and Regulations.

In addition, TSP System service shall be provided in accordance with the guidelines set forth in "Telecommunications Service Priority (TSP) System for National Security Emergency Preparedness (NSEP) Service User Manual" (NCS manual 3-1-1 dated July 9, 1990) and "Telecommunications Service Priority (TSP) System (TSP) System for National Security Emergency Preparedness (NSEP) Service Vendor Handbook" (NCS manual 3-1-2 dated July 9, 1990).

- B. The customer for the TSP System service must also be the same customer for the underlying Exchange Service with which it is associated.
- C. The Company will arrange for the installation and/or restoration of TSP System service upon receipt of the proper certification as specified in A. preceding.
- D. It is the responsibility of the TSP user to provide the TSAPA Authority Code to the Company with each service request.

(N)

Larose, Louisiana

By: Tony Duet, PresidentIssued: June 3, 2008Effective: June 15, 2008**GENERAL SUBSCRIBER SERVICES TARIFF****A13. MISCELLANEOUS SERVICE ARRANGEMENTS**

A13.25 Telecommunications Service Priority (TSP) System (Cont'd)

(N)

A13.25.2 Service Limitations (Cont'd)

E. When performing Priority Installation or Priority Restoration (repair) on TSP-designated services in compliance with the rules and regulations cited in A. preceding, the Company may not be in a position too notify the customer regarding additional labor charges if additional Labor is required. The Customer recognizes that quoting charges and obtaining permission to proceed with the installation or restoration of service may cause unnecessary delays and grants the Company the right to quote charges after the installation or restoration has been completed.

F. Priority Installation and Repair

1. When a customer for TSP System service request that service be installed or repaired on an expedited or emergency basis in accordance with Part 64.401, Appendix A, of the Federal Communications Commission's Rules and Regulations, the customer will be required to bear the excess costs of providing service on an expedited basis.
2. The calculated excess costs would be in addition to all other service and installation charges normally applicable.

A13.25.3 Rules and Regulations

A. Under certain conditions it may be necessary to preempt one or more customer services with a lower (or no) restoration priority in order to install or restore NSEP telecommunications service(s). If preemption is necessary and if circumstances permit, the Company will make every reasonable effort to notify the preempted customer of the action to be taken. Credit allowance for service preemption will adhere to the provisions appearing in A 2 of this Tariff.

B. No charge applies when a TSP designation is discontinued.

C. With the exception of credit information, a customer obtaining TSP System service acknowledges and consents to the provision of certain customer service details by the Company to the Federal Government to allow for the proper maintenance and administration of the TSP System. That information includes but is not necessarily limited to:

- Confirmation of completed TSP service orders directly to the Manager, National Communications System (NCS);
- Verification of installation and/or restoration priority level assignment(s) with the Manager, NCS;
- Reconciliation of TSP service information with the Manager, NCS, or the customer (prime service vendor).

(N)

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.25 Telecommunications Service Priority (TSP) System (Cont'd)

(N)

A13.25.4 Definitions

National Communication System (NCS)

The NCS is established under the Executive Office of the President of the United States and is responsible for the day-to-day operations of the TSP system. This includes maintaining a twenty-four hour point-of-contact to handle emergency provisioning requests, assigning priority levels and Authorization Codes and maintaining data on TSP assignments.

National Security Emergency Preparedness (NSEP) Services

NSEP service are telecommunications services that are used to maintain a state of readiness or to respond to and manage any events or crises (local, national or international) which causes or could cause injury or harm to the population, damage to or loss of property, or degrade or threaten the NSEP posture of the United States.

Prime Vendor

The service vendor from whom the service user or its authorized agent orders service

Priority Installation (PI)

Provisioning, on a priority basis, of a new TSP service authorized *as* so urgent that it must be provided earlier than the Company's standard provisioning interval.

Priority Restoration (PAR)

Restoration, on a priority basis, of an existing TSP service for which any interruption would have serious adverse impact on the supported NSEP function

Subcontractor

The service vendor from whom the prime vendor obtains service for the completion of the prime vendor's end-to end service.

Telecommunications Service Priority (TSP) System

TSP is a structured coding scheme that establishes the order in which NSEP services are to be installed or restored in the even of an emergency. The TSP system was developed to ensure priority treatment of the nation's most important telecommunications services.

TSP Authorization Code

A twelve character code that identifies an NSEP TSP service and denotes the order in which that service is to be provisioned (installed) and/or restored

(N)

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A13. MISCELLANEOUS SERVICE ARRANGEMENTS

A13.25 Telecommunications Service Priority (TSP) System (Cont'd)

(N)

A13.25.5 TSP Rate Categories

- A. There are two basic rate categories which apply to TSP System service:
1. Priority Installation
 2. Priority Restoration
 - Level Implementation
 - Level Change
 - Maintenance/Administration
- B. Certain activities associated with the TSP System are included in the rate elements as follows:
1. Priority Installation includes order coordination.
 2. Priority Restoration includes system development, verification and confirmation.

A13.25.6 Rates and Charges

The following rates and charges are in addition to all other rates and charges that may be applicable for other services furnished in conjunction with TSP service:

- a. Priority Installation (PI)
(1) Per line or trunk

	Nonrecurring Charge	Monthly Rate	USOC
(a) Prime Vendor	\$42.00	\$	PIPV
(b) Subcontractor	42.00	-	PIS

- b. Priority Restoration (PR)
(1) Level Implementation, per line or trunk
 - (a) Prime Vendor
 - (b) Subcontractor
- (2) Level Change, per line or trunk
 - (a) Prime Vendor
 - (b) Subcontractor
- (3) Maintenance/Administration, per line or trunk
 - (a) Prime Vendor
 - (b) Subcontractor

68.00	-	PRPV
68.00	-	PRS
68.00	-	
68.00	-	
		PRMA
-	3.75	
-	3.75	

(N)