

# Installation and Quick Configuration Manual

## NetBotz<sup>®</sup> Rack Monitor 200

000

**NBRK0200** 



This manual is available in English on the enclosed CD. Dieses Handbuch ist in Deutsch auf der beiliegenden CD-ROM verfügbar. Este manual está disponible en español en el CD-ROM adjunto. Ce manuel est disponible en français sur le CD-ROM ci-inclus. Questo manuale è disponibile in italiano nel CD-ROM allegato. 本マニュアルの日本語版は同梱の CD-ROM からご覧になれます。 O manual em Português está disponível no CD-ROM em anexo. Данное руководство на русском языке имеется на прилагаемом компакт-диске. 您可以从包含的 CD 上获得本手册的中文版本。

동봉된 CD 안에 한국어 매뉴얼이 있습니다.

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## Introduction

### **Product Description**

The American Power Conversion (APC<sup>®</sup>) NetBotz Rack Monitor 200 is a central hardware appliance for an APC environmental monitoring and control system. The rack-mountable Rack Monitor 200 includes six universal sensor ports for connecting temperature and humidity sensors, door switch sensors, and third-party dry contact sensors. Using other ports on the Rack Monitor 200, you can connect up to eight temperature and humidity sensors with digital display. To expand your system, you can connect up to twelve NetBotz Rack Sensor Pod 150s, which include six universal sensor ports each. The Rack Monitor 200 also includes ports that provide power to or allow control over other devices. And you can connect the Rack Monitor 200 to your building management system. Once installed, you monitor and control your system using a network or serial connection. (The Rack Monitor 200 cannot be connected to—or networked with—any other NetBotz appliances. It uses unique software that is not compatible with other NetBotz products.)

#### **Document Overview**

The *NetBotz Rack Monitor 200 Installation and Quick Configuration Manual* describes how to install the Rack Monitor 200, the provided temperature/humidity sensor, and additional options you connect to the system. After performing the configuration procedures in this manual, you can access your system through its software interface, configure the system, and monitor the environment.

### **Additional Documentation**

Unless otherwise noted, the following documentation is available on the CD provided with the appliance or on the applicable product page on the APC Web site, **www.apc.com**. To quickly find a product page, enter the product name or part number in the Search field.

*NetBotz Rack Monitor 200 User's Guide* – includes all details for using, managing, and configuring the system when using a NetBotz Rack Monitor 200 (NBRK0200).

*Security Handbook* – describes security features for the APC Network Management Card and for devices with embedded components of the Network Management Card.

*Modbus Register Map* – defines NetBotz Rack Monitor 200 (NBRK0200) Modbus datapoint registers for communication with a building management system using the Modbus protocol.

*Modbus Over Serial Line Specification & Implementation Guide* – the Modbus standard. Available at **www.modbus.org**.

### **Receiving Inspection**

Inspect the package and its contents for shipping damage and ensure that the parts included in the shipment match all of the parts listed in the inventory table. Immediately report any shipping damage to the shipping agent. Report missing contents, damage, or other problems to APC or your APC reseller.



The shipping materials are recyclable. Please save them for later use, or dispose of them appropriately.

### Inventory

Quantity	Item		
1	NetBotz Rack Monitor 200 (NBRK0200)		
1	Hardware	kit for NetBotz Rack Monitor 200	
	Quantity	Item	
	2	Brackets for a standard 19-in rack	
	1	Power cord retainer bracket	
	4	8-32 x 1/4-in Phillips-head screws	
	2	203-mm (8-in) nylon tie wrap	
	1	203-mm (8-in) hook and loop cable strap	
1	Null modem, DB9F to DB9F, serial RS-232 configuration cable		
1	1.8-m (6-ft) IEC-320-C13 to IEC-320-C14 power cord		
1	1.8-m (6-ft) NEMA 5-15P to IEC-320-C13 power cord		
2	A-Link terminators		
1	Modbus resistor kit		
	Quantity	Item	
	2	1/4-W, 150-ohm resistors	
	2	1/4-W, 499-ohm resistors	
2	25-mm (1-in) wide nylon cable tie		
1	NetBotz Rack Monitor 200 Utility CD		
1	Temperature/Humidity Sensor (AP9335TH)		

Quantity	Item	
1	Hardware kit for Temperature/Humidity Sensor	
	Quantity	Item
	5	203-mm (8-in) nylon tie wrap
	2	19 x 19-mm (3/4 x 3/4-in) adhesive-backed cable tie mount
	1	Temperature/humidity sensor mount (25 x 25-mm [1 x 1-in] adhesive-backed cable tie mount)
	1	#6 - #10 wall anchor
	1	#8 x 3/4-in sheet metal screw

### **Additional Options**

The following options are available for the Rack Monitor 200. For more information, contact your APC representative or the distributor from whom you purchased your APC product.

- NetBotz Rack Sensor Pod 150 (NBPD0150)
- Temperature Sensor with Digital Display (AP9520T)
- Temperature/Humidity Sensor with Digital Display (AP9520TH)
- Temperature Sensor (AP9335T)
- Temperature/Humidity Sensor (AP9335TH)
- NetBotz 3.65-m (12-ft) Door Switch Sensor for APC Racks (NBES0303)
- NetBotz 15.24-m (50-ft) Door Switch Sensor for Rooms or Third Party Racks (NBES0302)
- NetBotz Dry Contact Cable (NBES0304)
- Alarm Beacon (AP9324)

#### InfraStruXure-certified

This product is certified for use in APC InfraStruXure<sup>®</sup> systems.

### **Physical Description**

#### Rear

Toolless mounting pegs allow for installation in APC NetShelter<sup>®</sup> VX and SX racks and enclosures without using any U-spaces. (For more details, see "Toolless peg-mount installation" on page 6.)

Front



	Item	Description
0	AC Line Inlet	Provides for the input power connection; see "Specifications" on page 23 for voltage information.
2	Switched Outlet	Provides power to a device at a total maximum amperage of 10 A. Activates a connected device when configured events occur. (For example, a fan may be connected to this outlet, and the outlet may be configured to turn on when a high threshold violation occurs for a temperature sensor.)
₿	Voltage Output	Provides 12 Vdc or 24 Vdc (75 mA) to a connected device.
	Relay Output	Used for connecting relay-controlled external devices.
4	Peripheral Port	Not used.
6	Universal sensor ports	Used for connecting APC sensors and third-party dry contact sensors. (See "How to Connect Sensors to Universal Sensor Ports" on page 10 for a list of applicable APC sensors.) Third-party dry contact sensors require a NetBotz Dry Contact Cable (NBES0304).
6	Modbus RS-485 port	Provides for connection to building management system using the Modbus protocol.
0	10/100 Base-T Network Port	<ul> <li>Provides for connection to the network; status and link LEDs indicate network traffic:</li> <li>Status LED—blinks orange and green at start-up; indicates the status of the network connection (solid green—IP address established; blinking green—attempting to obtain an IP address).</li> <li>Link LED—blinks to indicate network traffic (green—operating at 10 Mbps; orange—operating at 100 Mbps).</li> </ul>
8	RS-232 Console Port	
9	Reset switch	Resets the Rack Monitor 200.
0	Power LED	Indicates whether the unit is receiving power (green—receiving power; dark—not receiving power).

	Item	Description
0	A-Link ports	Used to cascade up to twelve NetBotz Rack Sensor Pod 150s (NBPD0150) and a combined total of eight Temperature Sensors with Digital Display (AP9520T) and Temperature/ Humidity Sensors with Digital Display (AP9520TH). Provides communications and power using standard CAT-5 cabling with straight-through wiring. Note: If you cascade ten or more devices, you must connect a supplemental power supply (Power Supply 100-120 Vac/24 Vdc—AP9505i) to a NetBotz Rack Sensor Pod 150. For details, see "How to Cascade Devices to A-Link Ports" on page 12.
₽	Beacon port	Used for connecting an alarm beacon (AP9324).

### How to Install the Rack Monitor 200



**Note:** Install the Rack Monitor 200 in an environment compatible with the environmental specifications on page 23.

**Note:** When you install the Rack Monitor 200 in the rack, do not create a hazardous condition due to uneven mechanical loading. For example, do not use the Rack Monitor 200 as a shelf.

You can install the Rack Monitor 200 in the front or the rear of the rack using the rack-mount option, which requires 1 U of rack space. If using an APC NetShelter<sup>®</sup> VX or SX rack, you also have the option to use the toolless peg-mounts, which do not use any U-spaces.

#### **Toolless peg-mount installation**



**Note:** The toolless peg-mount installation is only available with a NetShelter VX or SX rack or enclosure.

**Caution:** To avoid equipment damage, use only the hardware provided when installing the power cord retainer bracket.

1. Install the power cord retainer bracket as shown.



- 2. In the left or right cable channel in the rear panel of the enclosure, install the Rack Monitor 200 in a set of mounting holes. Be sure to push down until it locks.
- 3. See "Power cord and network cable connections" on page 8.



#### **Rack-mount installation**

1. Choose a location for the Rack Monitor 200 in the front or rear of the rack. The Rack Monitor 200 occupies one U-space. A notched hole or a number on the vertical rail of the rack denotes the middle of a U-space.





**Caution:** To avoid equipment damage, use only the hardware provided when installing the brackets.

 Install the brackets (2 and 3), including the power cord retainer bracket, on the end nearest the AC Line Inlet.



- **1** 8-32 x 1/4-in Phillips-head screws
- **2** Bracket
- **3** Power cord retainer bracket
- 4 AC Line Inlet
- 3. Secure the Rack Monitor 200 to the rack, using cage nuts and screws (provided with the rack).
- 4. See "Power cord and network cable connections" on page 8.



#### Power cord and network cable connections

Perform the steps below to complete the installation of the Rack Monitor 200.



**Caution:** Before you energize the Rack Monitor 200, review the electrical specifications on page 23 to avoid overloading the circuit providing power.

**Caution:** Make sure you properly ground the Rack Monitor 200 by plugging it directly into a wall outlet or by verifying the ground path if you connect the appliance to a power strip.

- 1. Connect the appropriate power cord to the AC Line Inlet of the Rack Monitor 200.
- 2. Secure the power cord to the power cord retainer bracket using the tie wraps.
- 3. Connect your 10/100 Base-T Network cable to the Rack Monitor 200.
- 4. Plug the power cord into a power source.
- 5. Use the hook and loop cable strap and the 25-mm (1-in) wide tie wrap to secure cables.

### How to Install the Temperature/Humidity Sensor

1. Choose a location and install the temperature/humidity sensor. Avoid locations in direct sunlight or other locations that may affect the sensor reading, such as near windows, room entrances, air ducts, or other heat sources.

**Note:** When securing the sensor, tighten the tie wrap over the recessed channel of the sensor casing.

**Vertical rail installation.** Firmly install the sensor mount  $(25 \times 25 \text{-mm} [1 \times 1 \text{-in}]$  cable tie mount) at the location you selected. Then secure the sensor with a tie wrap.

**Door-mount installation.** For racks with a perforated door, use a tie wrap to secure the sensor.

**Wall-mount installation.** For a rough wall or porous surface, install the wall anchor at the location you selected.

Then, secure the sensor mount to the wall anchor using the screw provided. For a smooth wall or other smooth surface, firmly install the sensor mount  $(25 \times 25 \text{-mm} [1 \times 1 \text{-in}] \text{ cable tie} \text{ mount})$ . Secure the sensor to the sensor mount using a tie wrap.

- 2. Route the sensor cord to the Rack Monitor 200.
  - If you mounted the sensor on the door, be sure the door is fully open when you route the sensor cord.
  - The 4-m (13-ft) sensor cord can be extended to a maximum of 15 m (50 ft), using RJ-45 female-to-female couplings and standard CAT-5 cables.
- 3. Connect the sensor to the Rack Monitor 200 (see "How to Connect Sensors to Universal Sensor Ports" on page 10).

### How to Connect Sensors to Universal Sensor Ports

This procedure applies to the following sensors, which are supported by the Rack Monitor 200 and connect to the universal sensor ports:

- Temperature Sensor (AP9335T)
- Temperature/Humidity Sensor (AP9335TH)
- NetBotz 3.65-m (12-ft) Door Switch Sensor for APC Racks (NBES0303)
- NetBotz 15.24-m (50-ft) Door Switch Sensor for Rooms or Third Party Racks (NBES0302)
- NetBotz Dry Contact Cable (NBES0304)

For sensors that connect to A-Link ports (Temperature Sensors with Digital Display [AP9520T] and Temperature/Humidity Sensors with Digital Display [AP9520TH]), see "How to Cascade Devices to A-Link Ports" on page 12.



Caution: Plugging an incompatible sensor into a port can result in undefined behavior.

Connect APC and third-party dry contact sensors to the six universal sensor ports, labeled **Sensors**, on the Rack Monitor 200.

- Third-party dry contact sensors require the NetBotz Dry Contact Cable (NBES0304). To connect a sensor to the cable, follow the instructions provided with the sensor and the instructions provided with the cable.
- The length of a sensor cable can be extended using RJ-45 female-to-female couplings and standard CAT-5 cabling. See "System Specifications" on page 24 for maximum cable lengths.

# How to Connect an Alarm Beacon and Other Optional Devices

- 1. To install an alarm beacon:
  - Mount the alarm beacon in a visible position either on the roof of the rack or inside the rack.
  - Route the alarm beacon cable to the Rack Monitor 200. The alarm beacon cable may be extended to a maximum of 100 m (300 ft), using RJ-45 couplings and standard CAT-5 cables.
  - Connect the cable to the Beacon port.
- 2. Connect one device to the Voltage Output.





**Caution:** The Relay Output is rated for Class 2 circuits only.

- 3. Connect one device to the Relay Output.
- 4. Connect a device to the Switched Outlet.

### How to Cascade Devices to A-Link Ports

You can cascade to A-Link ports up to twelve NetBotz Rack Sensor Pod 150s (NBPD0150) and up to a combined total of eight Temperature Sensors with Digital Display (AP9520T) and Temperature/ Humidity Sensors with Digital Display (AP9520TH). You cannot cascade Rack Monitor 200s. Use one Rack Monitor 200 per system. A-Link is an APC proprietary CAN (Controller Area Network) bus. Devices compatible with A-Link are not Ethernet devices and cannot coexist on an Ethernet bus with other networking devices, such as hubs and switches.

Before performing this procedure, follow the installation instructions provided with your NetBotz Rack Sensor Pod 150s and sensors. Also, if you cascade ten or more devices, be sure you have a supplemental power supply (Power Supply 100-120 Vac/24 Vdc—AP9505i) to connect to your system.

- 1. Connect sensors and NetBotz Rack Sensor Pod 150s to the Rack Monitor 200, as shown.
  - Use CAT-5 (or equivalent) Ethernet patch cables (2). Caution: Do not use crossover cables.
  - Connect to in and out ports as shown.
  - The maximum combined length of all A-Link cables must not exceed 1000 m (3,280 ft).
- Plug an A-Link terminator into the unused A-Link ports (1 and 3).





**Caution:** The first time a NetBotz Rack Sensor Pod 150 receives power, it obtains a unique identification address for communication over the A-Link bus. To avoid communication problems, you must complete steps 1 and 2 before you connect a supplemental power supply.

3. If you have cascaded ten or more devices, connect one supplemental power supply (AP9505i) to the 24 VDC Input jack of the Rack Sensor Pod 150 in or closest to the eleventh position.

### How to Wire to the Modbus Interface

To connect to your building management system, use the Modbus RS-485 interface. The Modbus interface supports 2-wire RS-485, plus ground. In addition, Modbus requires both termination and polarization resistors at the bus master. Each end of the bus requires a 150-ohm resistor (provided), and the bus also requires a 400–650-ohm resistor (provided) from D1 to +5 Vdc and from D0 to GND. Modbus can be configured to communicate at either 9600 or 19200 bps. The default setting is 9600 bps.



For more information, see the Modbus standard available at www.modbus.org.



# **Quick Configuration**



**Note:** Disregard the procedures in this section if you have APC InfraStruXure Central or InfraStruXure Manager as part of your system. See the documentation for your InfraStruXure device for more information.

Consult with your network administrator to determine the type of network server to which the Rack Monitor 200 is connected. Then follow the table below to complete the configuration process, which results in the assignment of network communication settings and enables you to access the Rack Monitor 200 (see "Access the Rack Monitor 200" on page 20).

Server type	Procedure
RFC2131/RFC2132- compliant DHCP server	1. Consult with your network administrator to determine which option below to use. After one of the options is performed, the Rack Monitor 200 will automatically discover the DHCP server.
	<b>EITHER</b> add code to the Vendor Specific Information option to include the APC cookie information ( <b>this must be performed by the network</b> <b>administrator;</b> see "How to set up option 43" on page 15 for details).
	<b>OR</b> disable the requirement that a DHCP offer include the APC cookie. See "How to disable the cookie requirement" on page 15.
	<ol> <li>Read and note the System IP (address), which you will need to access the system over your network. Use the control console menu path Network &gt; TCP/IP. See "How to access the control console" on page 19.</li> </ol>
RFC951-compliant BOOTP server	<ol> <li>Update the BOOTPTAB file (this must be performed by the network administrator; see page 16). When the file is updated, the Rack Monitor 200 will automatically discover the BOOTP server.</li> <li>Obtain the IP address used in the BOOTPTAB file from your network administrator.</li> </ol>
	<ol> <li>Obtain an IP address, subnet mask, and default gateway from your network administrator. See "Important Information about the Default Gateway" on page 16.</li> <li>Do you have access to a computer on the network running Windows<sup>®</sup> 2000, Windows Server<sup>®</sup> 2003, or Windows XP? Yes. Run the APC Device IP Configuration Wizard (see page 17). No. Use a local computer connected to the serial port of the Rack Monitor 200 to configure the TCP/IP settings. See "Control Console" on page 19. Or use ARP, Ping, and Telnet (requires network communication experience; see "How to Use ARP, Ping, and Telnet" on page 18).</li> </ol>
Neither BOOTP nor DHCP server	<ol> <li>Obtain an IP address, subnet mask, and default gateway (see page 15) from your network administrator.</li> <li>Do you have access to a computer on the network running Windows 2000, Windows Server 2003, or Windows XP?</li> <li>Yes. Run the APC Device IP Configuration Wizard (see page 17).</li> <li>No. Use a local computer connected to the serial port of the Rack Monitor 200 to configure the TCP/IP settings. See "Control Console" on page 19. Or use ARP, Ping, and Telnet (requires network communication experience; see "How to Use ARP, Ping, and Telnet" on page 18).</li> </ol>

### **DHCP Server**

The DHCP server must be set up with an encapsulated APC cookie in the Vendor Specific Information option (DHCP option 43); otherwise, DHCP offers will be ignored by the Rack Monitor 200. If you do not want to use option 43, disable the cookie requirement (see "How to disable the cookie requirement" on this page).



For complete details on Rack Monitor 200 communication with a DHCP server, see "TCP/IP and Communication Settings" in the *NetBotz Rack Monitor 200 User's Guide*. For details on how to access the user's guide, see "Additional Documentation" on page 1.

#### How to set up option 43

The Main Module (NetBotz Rack Monitor 200) requires option 43 in a DHCP response to determine whether the DHCP response is valid. This option contains up to two APC-specific options in a TAG/ LEN/DATA format: the APC Cookie and the Boot Mode Transition.

#### • APC Cookie. Tag 1, Len 4, Data "1APC"

Option 43 communicates to the Main Module that a DHCP server is configured to service APC devices. By default, the DHCP response must contain the APC Cookie for the Main Module to accept the lease.

Following, in hexadecimal format, is an example of a Vendor Specific Information option that contains the APC cookie:

Option 43 = 0x01 0x04 0x31 0x41 0x50 0x43

#### • Boot Mode Transition. Tag 2, Len 1, Data 1/2

Boot Mode Transition enables or disables the Main Module option **Remain in DHCP & BOOTP mode after accepting TCP/IP settings**, which is disabled by default.

- A data value of 1 enables the option Remain in DHCP & BOOTP mode after accepting TCP/IP settings. When the Main Module reboots, it will request its network assignment first from a BOOTP server and then, if necessary, from a DHCP server.
- A data value of 2 disables the option Remain in DHCP & BOOTP mode after accepting TCP/IP settings. The TCP/IP Configuration setting switches to DHCP when the Main Module accepts this DHCP response. Thereafter, whenever the Main Module reboots, it will request its network assignment from a DHCP server only.

Following, in hexadecimal format, is an example of the Vendor Specific Information option that contains the APC cookie and the data value to disable the **Remain in DHCP & BOOTP mode after accepting TCP/IP settings:** 

Option 43 = 0x01 0x04 0x31 0x41 0x50 0x43 0x02 0x01 0x01

#### How to disable the cookie requirement

- 1. Access the control console through the serial port on the Rack Monitor 200. (See "How to access the control console" on page 19.)
- 2. Follow the menu path Network > TCP/IP > Boot Mode > DHCP only > Advanced > DHCP Cookie Is > Not required to accept offer.
- 3. Enter Accept Changes.

### Important Information about the Default Gateway

Observe the following when required to enter a default gateway for the Rack Monitor 200. (Refer to page 14.)



**Note:** If a default gateway is unavailable, use the IP address of a computer that is located on the same subnet as the Rack Monitor 200 and that is usually running. The Rack Monitor 200 uses the default gateway to test the network when traffic is very light.



**Caution:** Do not use the loopback address (127.0.0.1) as the default gateway address for the Rack Monitor 200. It disables the card and requires you to reset TCP/IP settings to their defaults using a local serial login.



For information about the role of the watchdog concerning the default gateway, see "Watchdog Features" in the "Introduction" of the *NetBotz Rack Monitor 200 User's Guide*. For details on how to access the user's guide, see "Additional Documentation" on page 1.

### How to Update the BOOTPTAB File

For the Rack Monitor 200 to automatically find a BOOTP server and acquire its TCP/IP settings, the network administrator must update the BOOTPTAB file of the BOOTP server with the Rack Monitor 200 MAC address, IP address, subnet mask, and default gateway.

- For the MAC address, look on the bottom of the Rack Monitor 200 or on the Quality Assurance slip included in the package.
- For the default gateway, see "Important Information about the Default Gateway" on this page.

# How to Use the APC Device IP Configuration Wizard

With access to a computer on the same network segment as the Rack Monitor 200 and running Windows 2000, Windows Server 2003, or Windows XP, you can use the APC Device IP Configuration Wizard available on the *NetBotz Rack Monitor 200 Utility CD* or the software/firmware download page of the APC Web site, **www.apc.com/tools/download** to configure the basic TCP/IP settings of the Rack Monitor 200. See page 14 for complete details on when to use the Device IP Configuration Wizard.



For additional information on how to use the Device IP Configuration Wizard, see the *APC Device IP Configuration Wizard Help*, available through the Device IP Configuration Wizard software interface.

- 1. Insert the NetBotz Rack Monitor 200 Utility CD into a computer on your network.
- 2. If autorun is enabled, the user interface of the CD starts when you insert the CD. Otherwise, open the CD and click **contents.htm**.



**Caution:** The Device IP Configuration Wizard may not find the Rack Monitor 200 while software firewalls and internet security software are running. If you disable software firewalls and internet security software as directed below and you are connected to the internet, your computer will be vulnerable to attacks. Make sure you re-enable software firewalls and internet security software as soon as the wizard finds the Rack Monitor 200.

- 3. Click Device IP Configuration Wizard and follow the instructions.
  - References to a Network Management Card refer to a card inside the Rack Monitor 200.
  - When instructed to press the Network Management Card reset button, press the Rack Monitor 200 Reset button.
  - If the wizard does not discover the Rack Monitor 200 within several minutes, disable software firewalls and internet security software until the Rack Monitor 200 is found, then re-enable.
  - If you leave the Start a Web browser when finished option enabled, you can use apc for both the User Name and Password to access the Rack Monitor 200 through your browser.

### How to Use ARP, Ping, and Telnet

From any computer on the same network as the Rack Monitor 200, you can use ARP and Ping to assign an IP address to a Rack Monitor 200, and then use Telnet to access the control console of the Rack Monitor 200 and configure the remaining TCP/IP settings.

1. To define the IP address, use the MAC address of the Rack Monitor 200 in the ARP command. For the MAC address, look on the bottom of the Rack Monitor 200 or on the Quality Assurance slip included in the package.

For example, to define an IP address of 156.205.14.141 for a Rack Monitor 200 that has a MAC address of 00 c0 b7 63 9f 67, use one of the following commands:

– Windows command format:

arp -s 156.205.14.141 00-c0-b7-63-9f-67

– LINUX command format:

arp -s 156.205.14.141 00:c0:b7:63:9f:67

- 2. Use Ping with a size of 113 bytes to assign the IP address defined by the ARP command. For example:
  - Windows command format:

```
ping 156.205.14.141 -l 113
```

– LINUX command format:

```
ping 156.205.14.141 -s 113
```

3. Use Telnet to access the Rack Monitor 200 at its newly assigned IP address. For example:

telnet 156.205.14.141

- 4. Use apc for both User Name and Password.
- 5. See "How to configure TCP/IP settings through the control console" on page 19 to finish the configuration.

### **Control Console**

You can use the control console—a text-based, menu-driven Rack Monitor 200 software interface—to configure TCP/IP settings.

#### How to access the control console

Use a local computer that connects to the Rack Monitor 200 through the serial port on the front of the unit to access the control console.

- 1. Select a serial port at the local computer, and disable any service that uses that port.
- 2. Use the provided RS-232 configuration cable to connect the selected port to the RS-232 Console Port on the front of the Rack Monitor 200.
- 3. Configure the serial port for 9600 bps, 8 data bits, no parity, 1 stop bit, and no flow control. For example, with Windows XP follow the path Start > Settings > Control Panel > Administrative Tools > Computer Management > Device Manager > Ports > Communications Port > Port Settings. (The path will vary depending on your operating system.)
- 4. Run a terminal program (such as HyperTerminal<sup>®</sup>) on your computer. For example, with Windows XP follow the path **Start > Programs > Accessories > Communications**. (The path will vary depending on your operating system.)
- 5. Press ENTER to display the User Name prompt.
- 6. Use **apc** for the user name and password.

#### How to configure TCP/IP settings through the control console

If you are not using a DHCP server or updating the BOOTPTAB file of a BOOTP server (see "Quick Configuration" on page 14), you can use the control console to configure TCP/IP settings.

- 1. From the Control Console menu, choose Network.
- 2. From the Network menu, choose TCP/IP.
- 3. Choose Boot Mode. Then choose Manual.
- 4. Press ENTER to return to the **TCP/IP** menu.
- 5. Enter the System IP, Subnet Mask, and Default Gateway values.
- 6. Press CTRL+C to exit to the **Control Console** menu, then choose **Logout**.

After the Rack Monitor 200 is running on your network, you can access the following Rack Monitor 200 software user interfaces to finish configuring and to begin monitoring your system:

- Web interface (HTTP or HTTPS protocol)
- Telnet or Secure SHell (SSH)
- SNMP
- Modbus



For more information on the interfaces, see the *NetBotz Rack Monitor 200 User's Guide*. For details on how to access the user's guide, see "Additional Documentation" on page 1.

### Web Interface

Use Microsoft<sup>®</sup> Internet Explorer<sup>®</sup> 5.5 and higher (on Windows operating systems only), Mozilla-based browsers that support Firefox 1.x (on all operating systems), or Netscape<sup>®</sup> 7.x and higher (on all operating systems) to access the Web interface of the Rack Monitor 200. Other commonly available browsers also may work but have not been fully tested by APC.

When you use the Web browser to configure Rack Monitor 200 options or to view the event and data logs, you can use either of the following protocols:

- The HTTP protocol (enabled by default), which provides authentication by user name and password but no encryption.
- The HTTPS protocol, which provides extra security through Secure Sockets Layer (SSL); encrypts user names, passwords, and data being transmitted; and authenticates the Rack Monitor 200 by means of digital certificates.

To access the Web interface and configure the security of your device on the network:

- 1. Address the Rack Monitor 200 by its IP address (or DNS name if configured).
- 2. Enter the user name and password (by default, apc and apc for an Administrator).
- 3. To enable or disable the HTTP or HTTPS protocols, use the **Network** menu on the **Administration** tab, and select the **access** option under the **Web** heading on the left navigation menu.



For more information on selecting and configuring network security, see the *Security Handbook*. For details on how to access the *Security Handbook*, see "Additional Documentation" on page 1.

### **Telnet and SSH**

You can access the control console through Telnet or Secure SHell (SSH), depending on which is enabled. Select the **Administration** tab, the **Network** option on the top menu bar, and then the **access** option under **Console** on the left navigation menu. By default, Telnet is enabled. Enabling SSH automatically disables Telnet.

**Telnet for basic access.** Telnet provides the basic security of authentication by user name and password, but not the high-security benefits of encryption. To use Telnet to access the control console of the Rack Monitor 200:

1. At a command prompt, use the following command line, and press ENTER:

telnet address

As address, use the IP address of the Rack Monitor 200 (or DNS name if configured).

2. Enter the user name and password (by default, **apc** and **apc** for an Administrator, or **device** and **apc** for a Device User).

**SSH for high-security access.** If you use the high security of SSL for the Web interface, use Secure SHell (SSH) for access to the control console. SSH encrypts user names, passwords, and transmitted data.

The interface, user accounts, and user access rights are the same whether you access the control console through SSH or Telnet, but to use SSH, you must first configure SSH and have an SSH client program installed on your computer.



See the *NetBotz Rack Monitor 200 User's Guide* for more information on configuring and using SSH. For details on how to access the user's guide, see "Additional Documentation" on page 1.

### Simple Network Management Protocol (SNMP)

**SNMPv1 only.** After you add the PowerNet<sup>®</sup> MIB to a standard SNMP MIB browser, you can use that browser to access the Rack Monitor 200. All user names, passwords, and community names for SNMP are transferred over the network as plain text. The default read community name is **public**; the default read/write community name is **private**.

**SNMPv3 only.** For SNMP GETs, SETs, and trap receivers, SNMPv3 uses a system of user profiles to identify users. An SNMPv3 user must have a user profile assigned in the MIB software program to perform GETs and SETs, browse the MIB, and receive traps. The default settings are **no authentication** and **no privacy**.



**Note:** To use SNMPv3, you must have a MIB program that supports SNMPv3. The Rack Monitor 200 supports only MD5 authentication and DES encryption.

**SNMPv1 and SNMPv3.** To use InfraStruXure Central or InfraStruXure Manager to manage the Rack Monitor 200 on the public network of an InfraStruXure system, you must have SNMPv1 enabled in the unit interface. Read access allows InfraStruXure devices to receive traps from the Rack Monitor 200. Write access is required while you set the InfraStruXure device as a trap receiver.

To enable or disable SNMP access, you must be an Administrator. Select the **Administration** tab, select the **Network** menu on the top menu bar, and use the **access** option under **SNMPv1** or **SNMPv3** on the left navigation menu.

### Modbus

Modbus lets you view the Rack Monitor 200 through the interface of your building management system. It is read-only.

The Modbus interface supports 2-wire RS-485, plus ground.



Note: Modbus can be configured to run at either 9600 or 19200 bps.

See "Additional Documentation" on page 1 for details on accessing the Modbus register map.

#### How to Recover from a Lost Password

You can use a local computer (a computer that connects to the Rack Monitor 200 through the serial port) to access the control console.

- 1. Select a serial port at the local computer, and disable any service that uses that port.
- 2. Connect the provided RS-232 configuration cable to the selected port on the computer and to the RS-232 Console Port at the Rack Monitor 200.
- 3. Run a terminal program (such as HyperTerminal) on your computer and configure the selected port for 9600 bps, 8 data bits, no parity, 1 stop bit, and no flow control.
- 4. Press ENTER, repeatedly if necessary, to display the **User Name** prompt. If you are unable to display the **User Name** prompt, verify the following:
  - The serial port is not in use by another application.
  - The terminal settings are correct as specified in step 3.
  - The correct cable is being used as specified in step 2.
- 5. Press the Reset switch. The Status LED will flash alternately orange and green. Press the Reset button a second time immediately while the LED is flashing to reset the user name and password to their defaults temporarily.
- 6. Press ENTER as many times as necessary to redisplay the **User Name** prompt, then use the default, **apc**, for the user name and password. (If you take longer than 30 seconds to log on after the **User Name** prompt is redisplayed, you must repeat step 5 and log on again.)
- 7. From the Control Console menu, select System, then User Manager.
- 8. Select **Administrator**, and change the **User Name** and **Password** settings, both of which are now defined as **apc**.
- 9. Press CTRL+C, log off, reconnect any serial cable you disconnected, and restart any service you disabled.

## **Specifications**

### NetBotz Rack Monitor 200 (NBRK0200)

#### Electrical

Input voltage, nominal, for AC Line Inlet	100–240 Vac; 50/60 Hz
Maximum total current draw for AC Line Inlet	10 A (defined by Switched Outlet load + 0.25 A)
Maximum output voltage for Switched Outlet	Defined by input voltage
Maximum output current for Switched Outlet	10 A (defined by Switched Outlet load)
Voltage for Voltage Output contacts	12 Vdc, 24 Vdc
Current for Voltage Output contacts	75 mA total for 12 V or 24 V load
Current capacity of Relay Output contacts	1 A, 30 V AC/DC (rated for Class 2 circuits only)
Physical	
Dimensions (H x W x D)	44.2 x 432.0 x 44.2 mm (1.74 x 17.00 x 1.74 in)
Shipping dimensions (H x W x D)	67 x 450 x 225 mm (2.6 x 17.8 x 8.9 in)
Weight	1.10 kg (2.50 lb)
Shipping weight	2.70 kg (6.00 lb)
Environmental	
Elevation (above MSL)	
Operating	0 to 3000 m (0 to 10,000 ft)
Storage	0 to 15 000 m (0 to 50,000 ft)
Temperature	
Operating	0 to 45°C (32 to 113°F)
Storage	-15 to 65°C (5 to 149°F)
Humidity	0. 07%
Operating	0 to 95%, non-condensing
Storage	0 to 95%, non-condensing
Performance	
Typical Rack Monitor 200 response time for dry contact sensor or door switch sensor state changes	200 mS
Compliance	
Approvals	CE, C-UL tested to CSA C22.2 No. 60950-1-3, UL 60950-1, FCC Part 15 Class A, ICES-003 Class A, VCCI Class A, EN 55022 Class A, EN 55024, EN 61000-3-2, EN 61000-3-3, AS/NZS CISPR 22, VDE tested to EN 60950–1

### **Temperature/Humidity Sensor (AP9335TH)**

#### Specifications

Temperature accuracy	$\pm 2^{\circ}C (\pm 3^{\circ}F)$ , from 0 to 40°C (32 to 104°F)
Humidity accuracy	±4% RH, 20 to 90% RH, at 25°C (77°F)
	±8% RH, 30 to 80% RH, from 15 to 30°C (59 to 95°F)
Sensor operating temperature	-10 to 70°C (14 to 159°F)
Cable length	4 m (13 ft)

### **System Specifications**

#### A-Link

Maximum combined length of all A-Link cables	1000 m (3,280 ft)		
Maximum number of NetBotz Rack Sensor Pod 150s that can be cascaded on the A-Link bus <sup>†</sup>	12		
Maximum number of sensors (sensors with digital display [AP9520T] and Temperature/Humidity Sensors with Digital Display [AP9520TH]) that can be cascaded on the A-Link bus <sup>†</sup>	8		
Temperature/Humidity Sensor (AP9335TH), Temperature Sensor (AP9335T),			
Maximum length of cable	15 m (50 ft)		
Beacon			
Maximum length of cable	100 m (330 ft)		
NetBotz Dry Contact Cable (NBES0304), NetBotz 3.65-m (12-ft) Door Switch Sensor for APC Racks (NBES0303), NetBotz 15.24-m (50-ft) Door Switch Sensor for Rooms or Third Party Racks (NBES0302)			
NetBotz 3.65-m (12-ft) Door Switch Senso			
NetBotz 3.65-m (12-ft) Door Switch Senso			

### **Two-Year Factory Warranty**

This warranty applies only to the products you purchase for your use in accordance with this manual.

#### Terms of warranty

APC warrants its products to be free from defects in materials and workmanship for a period of two years from the date of purchase. APC will repair or replace defective products covered by this warranty. This warranty does not apply to equipment that has been damaged by accident, negligence or misapplication or has been altered or modified in any way. Repair or replacement of a defective product or part thereof does not extend the original warranty period. Any parts furnished under this warranty may be new or factory-remanufactured.

#### Non-transferable warranty

This warranty extends only to the original purchaser who must have properly registered the product. The product may be registered at the APC Web site, **www.apc.com**.

#### **Exclusions**

APC shall not be liable under the warranty if its testing and examination disclose that the alleged defect in the product does not exist or was caused by end user's or any third person's misuse, negligence, improper installation or testing. Further, APC shall not be liable under the warranty for unauthorized attempts to repair or modify wrong or inadequate electrical voltage or connection, inappropriate on-site operation conditions, corrosive atmosphere, repair, installation, exposure to the elements, Acts of God, fire, theft, or installation contrary to APC recommendations or specifications or in any event if the APC serial number has been altered, defaced, or removed, or any other cause beyond the range of the intended use.

THERE ARE NO WARRANTIES, EXPRESS OR IMPLIED, BY OPERATION OF LAW OR OTHERWISE, OF PRODUCTS SOLD, SERVICED OR FURNISHED UNDER THIS AGREEMENT OR IN CONNECTION HEREWITH. APC DISCLAIMS ALL IMPLIED WARRANTIES OF MERCHANTABILITY, SATISFACTION AND FITNESS FOR A PARTICULAR PURPOSE. APC EXPRESS WARRANTIES WILL NOT BE ENLARGED, DIMINISHED, OR AFFECTED BY AND NO OBLIGATION OR LIABILITY WILL ARISE OUT OF, APC RENDERING OF TECHNICAL OR OTHER ADVICE OR SERVICE IN CONNECTION WITH THE PRODUCTS. THE FOREGOING WARRANTIES AND REMEDIES ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES AND REMEDIES. THE WARRANTIES SET FORTH ABOVE CONSTITUTE APC'S SOLE LIABILITY AND PURCHASER'S EXCLUSIVE REMEDY FOR ANY BREACH OF SUCH WARRANTIES. APC WARRANTIES EXTEND ONLY TO PURCHASER AND ARE NOT EXTENDED TO ANY THIRD PARTIES. IN NO EVENT SHALL APC, ITS OFFICERS, DIRECTORS, AFFILIATES OR EMPLOYEES BE LIABLE FOR ANY FORM OF INDIRECT, SPECIAL, CONSEQUENTIAL OR PUNITIVE DAMAGES, ARISING OUT OF THE USE, SERVICE OR INSTALLATION, OF THE PRODUCTS, WHETHER SUCH DAMAGES ARISE IN CONTRACT OR TORT, IRRESPECTIVE OF FAULT, NEGLIGENCE OR STRICT LIABILITY OR WHETHER APC HAS BEEN ADVISED IN ADVANCE OF THE POSSIBILITY OF SUCH DAMAGES. SPECIFICALLY, APC IS NOT LIABLE FOR ANY COSTS, SUCH AS LOST PROFITS OR REVENUE, LOSS OF EQUIPMENT, LOSS OF USE OF EQUIPMENT, LOSS OF SOFTWARE, LOSS OF DATA, COSTS OF SUBSTITUENTS, CLAIMS BY THIRD PARTIES, OR OTHERWISE.

#### NO SALESMAN, EMPLOYEE OR AGENT OF APC IS AUTHORIZED TO ADD TO OR VARY THE TERMS OF THIS WARRANTY. WARRANTY TERMS MAY BE MODIFIED, IF AT ALL, ONLY IN WRITING SIGNED BY AN APC OFFICER AND LEGAL DEPARTMENT.

#### Warranty claims

Customers with warranty claims issues may access the APC customer support network through the Support page of the APC Web site, **www.apc.com/support**. Select your country from the country selection pull-down menu at the top of the Web page. Select the Support tab to obtain contact information for customer support in your region.

#### **Obtaining service**

To obtain support for problems with your NetBotz Rack Monitor 200:

- 1. Note the serial number. The serial number is printed on a label located on the bottom of the unit.
- 2. Contact Customer Support at a phone number on the back cover of this manual. A technician will try to help you solve the problem by phone.
- 3. If you must return the product, the technician will give you a return material authorization (RMA) number. If the warranty expired, you will be charged for repair or replacement.
- 4. Pack the unit carefully. The warranty does not cover damage sustained in transit. Enclose a letter with your name, address, RMA number and daytime phone number; a copy of the sales receipt; and a check as payment, if applicable.
- 5. Mark the RMA number clearly on the outside of the shipping carton.
- 6. Ship by insured, prepaid carrier to the address provided by the Customer Support technician.

### **Life Support Policy**

#### **General policy**

American Power Conversion (APC) does not recommend the use of any of its products in the following situations:

- In life-support applications where failure or malfunction of the APC product can be reasonably expected to cause failure of the life-support device or to affect significantly its safety or effectiveness.
- In direct patient care.

APC will not knowingly sell its products for use in such applications unless it receives in writing assurances satisfactory to APC that (a) the risks of injury or damage have been minimized, (b) the customer assumes all such risks, and (c) the liability of APC is adequately protected under the circumstances.

#### **Examples of life-support devices**

The term *life-support device* includes but is not limited to neonatal oxygen analyzers, nerve stimulators (whether used for anesthesia, pain relief, or other purposes), autotransfusion devices, blood pumps, defibrillators, arrhythmia detectors and alarms, pacemakers, hemodialysis systems, peritoneal dialysis systems, neonatal ventilator incubators, ventilators (for adults and infants), anesthesia ventilators, infusion pumps, and any other devices designated as "critical" by the U.S. FDA.

Hospital-grade wiring devices and leakage current protection may be ordered as options on many APC UPS systems. APC does not claim that units with these modifications are certified or listed as hospital-grade by APC or any other organization. Therefore these units do not meet the requirements for use in direct patient care.

### **Radio Frequency Interference**



Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

#### USA-FCC

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with this user manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference. The user will bear sole responsibility for correcting such interference.

#### Canada—ICES

This Class A digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe A est conforme à la norme NMB-003 du Canada.

#### Japan—VCCI

This is a Class A product based on the standard of the Voluntary Control Council for Interference by Information Technology Equipment (VCCI). If this equipment is used in a domestic environment, radio disturbance may occur, in which case, the user may be required to take corrective actions.

この装置は、情報処理装置等電波障害自主規制協議会(VCCI)の基準 に基づくクラス A 情報技術装置です。この装置を家庭環境で使用すると、電波 妨害を引き起こすことがあります。この場合には、使用者が適切な対策を講ず るように要求されることがあります。

#### Taiwan—BSMI

警告使用者: 這是甲類的資訊產品,在居住的 環境中使用時,可能會造成射頻 干擾,在這種情況下,使用者會 被要求採取某些適當的對策。

#### Australia and New Zealand

Attention: This is a Class A product. In a domestic environment this product may cause radio interference in which case the user may be required to take adequate measures.

#### **European Union**

This product is in conformity with the protection requirements of EU Council Directive 2004/108/EC on the approximation of the laws of the Member States relating to electromagnetic compatibility. APC cannot accept responsibility for any failure to satisfy the protection requirements resulting from an unapproved modification of the product.

This product has been tested and found to comply with the limits for Class A Information Technology Equipment according to CISPR 22/European Standard EN 55022. The limits for Class A equipment were derived for commercial and industrial environments to provide a reasonable protection against interference with licensed communication equipment.

**Attention:** This is a Class A product. In a domestic environment this product may cause radio interference in which case the user may be required to take adequate measures.

### **APC Worldwide Customer Support**

Customer support for this or any other APC product is available at no charge in any of the following ways:

- Visit the APC Web site to access documents in the APC Knowledge Base and to submit customer support requests.
  - www.apc.com (Corporate Headquarters)
    - Connect to localized APC Web sites for specific countries, each of which provides customer support information.
  - www.apc.com/support/ Global support searching APC Knowledge Base and using e-support.
  - Global support scarching M C Knowledge Dase and using C-support
- Contact an APC Customer Support center by telephone or e-mail.
  - Regional centers

(1)(877)537-0607 (toll free)
(1)(800)800-4272 (toll free)
(1)(401)789-5735 (USA)
(353)(91)702000 (Ireland)
+800 0272 0272
(0) 36402-2001
1(800) 652 725 (toll free)
0 (800) 333 373 (toll free)

- Local, country-specific centers: go to www.apc.com/support/contact for contact information.

Contact the APC representative or other distributor from whom you purchased your APC product for information on how to obtain local customer support.

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