

# BANK OF INDIA

## estarconnect Internet Banking Services

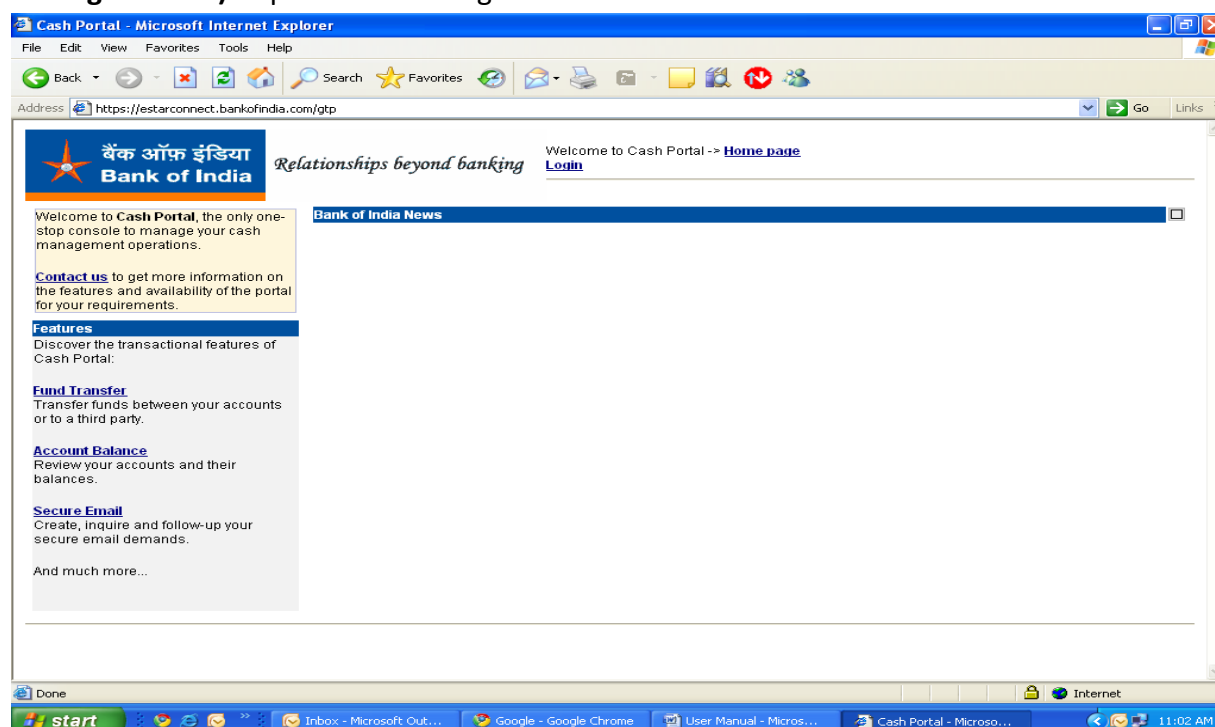
### USER MANUAL

#### INTRODUCTION:

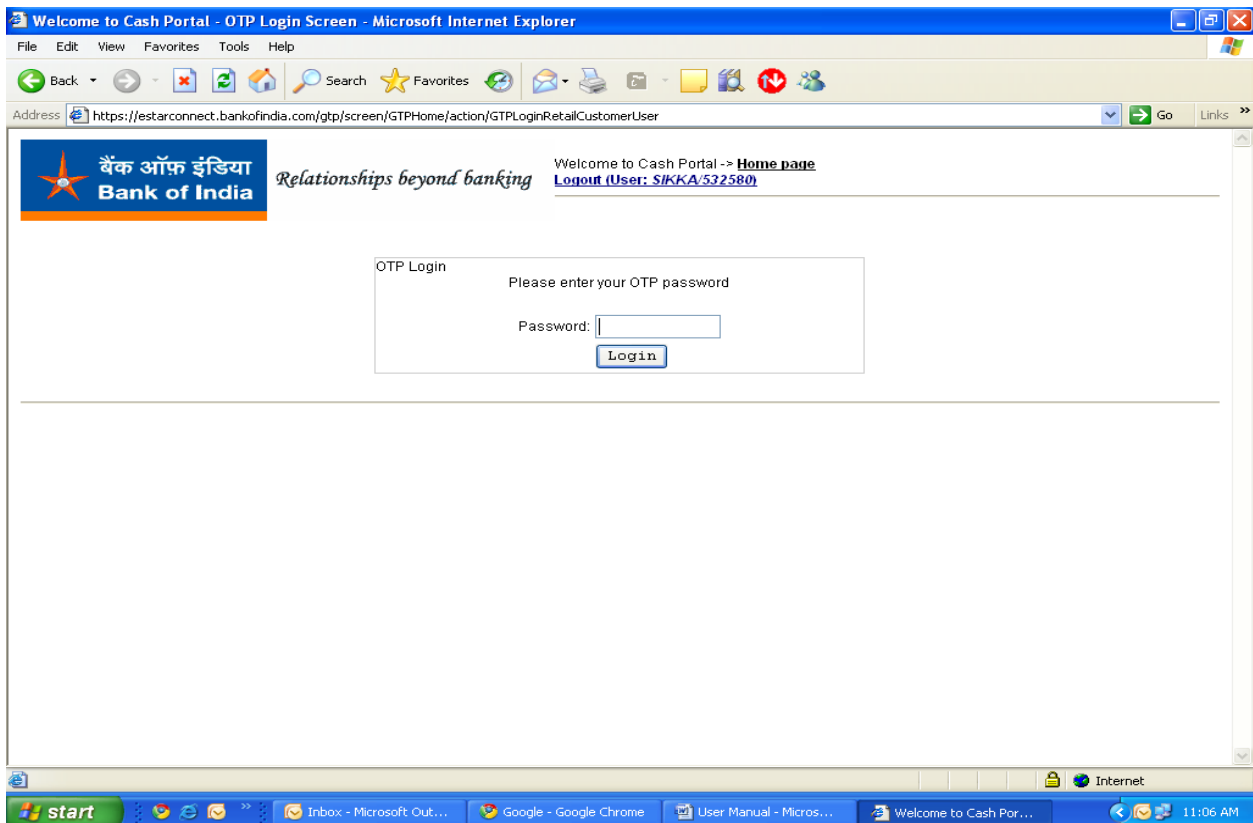
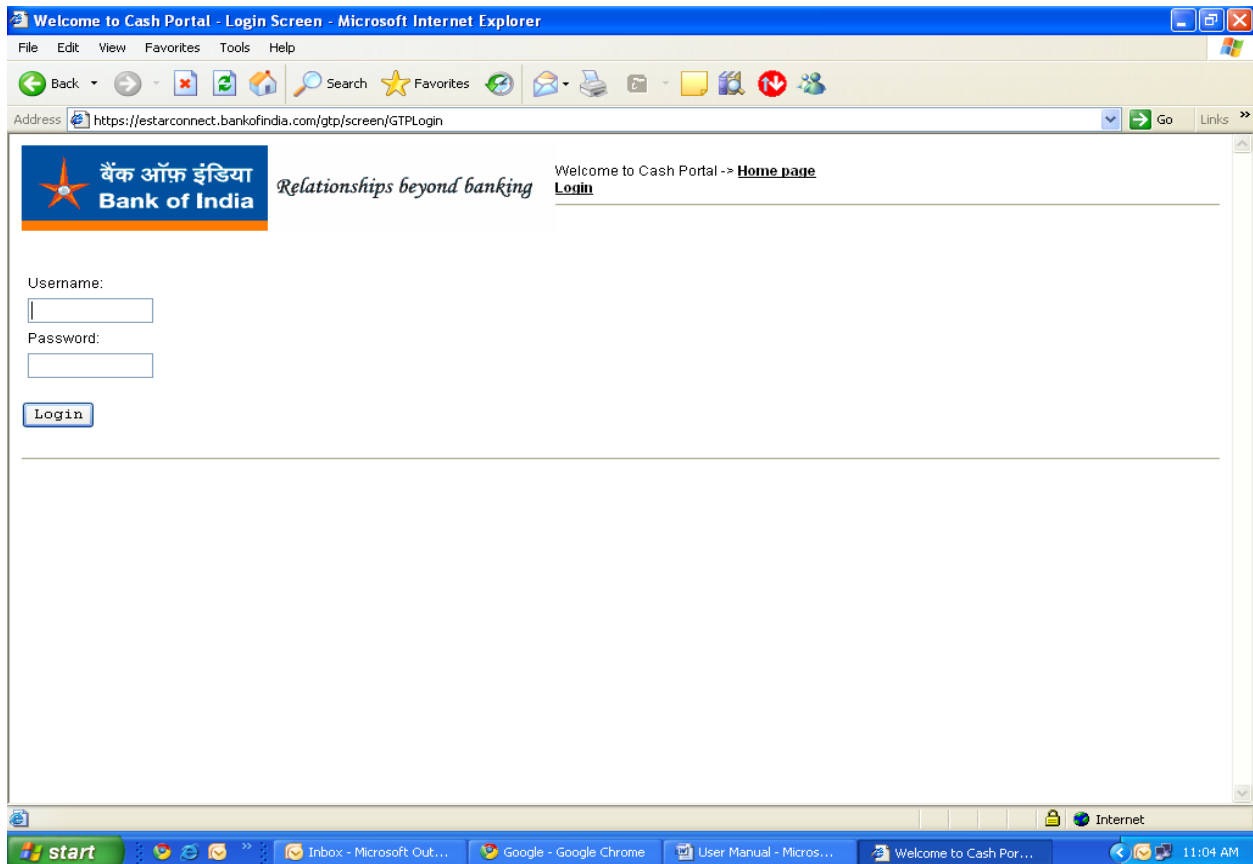
To enable the customers to access their accounts and to do transactions within accounts of the customer as well as to the third party accounts, Bank of India has come out with this product **estarconnect Internet Banking Services**. To give a fair idea to the customers with regard to the functionality of the services and to equip them with the information for doing transactions through **estarconnect Internet Banking Services**, this manual is being given. We are sure that customers will be benefitted to a great extent with the help of this manual having screen shots of different segments of **estarconnect Internet Banking Services**.

#### How to access **estarconnect Internet Banking Services**:

To access the **estarconnect Internet Banking Services** being provided by our Bank, please input the <https://estarconnect.bankofindia.com/gtp> in the address bar of the internet explorer and you will be taken to the login screen, wherein click on 'Login' to proceed towards **login username & password**. After this user needs to input the OTP password (Six digits password obtained from the OTP Token provided by the bank for **estarconnect Internet Banking Services**) as per the following screen shot:



**For going back, please always press Home Page link instead of back switch of the browser.**



On inputting of OTP password, user will be taken to the following screen depicting different menu options to access the account.

**Cash Portal - Microsoft Internet Explorer**

File Edit View Favorites Tools Help

Address <https://estarconnect.bankofindia.com/gtp/screen/GTPHome/action/GTPLLoginRetailCustomerUser> Go Links

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Relationships beyond banking

Welcome to Cash Portal -> [Home page](#)  
[Logout \(User: SIKKA/532580\)](#)

**User Tools**  
[System Features](#)  
[Online Help](#)

**Applications**

**Fund Transfer**  
 Transfer funds between your accounts or to a third party.

**Account Balance**  
 Review your accounts and their balances.

**Secure Email**  
 Create, inquire and follow-up your secure email demands.

**Bank of India News**

**Balances**

Account Number	Description	Ccy.	Balance
<b>Savings Account</b>			
5325800032	MANMOHAN SINGH SIKKA	SGD	2,431.10
5325800035	SIKKA MANMOHAN SINGH	USD	100.07
<b>Loan Account</b>			
LOAH015038	DEMAND LN-STAFF LOAN	SGD	-1,660.00

Account information current as of 08/03/2010

**Alerts**  
[Today](#)  
 No alert today

**Rates**

Ccy.	SGD
AUST DOLLAR	0.785
POUND STERLING	0.471
JAPANESE YEN	64.408
UNITED STATES DOLLAR	0.713
EURO	0.523

**Calendar**  
 March 2010

Su	Mo	Tu	We	Th	Fr	Sa
28	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31	1	2	3

**Events**  
[Today](#) [Add](#)  
 No event today

**Last Messages Received**  
 No notification today

start | Internet | 11:09 AM

This page shows the latest balances in all the accounts attached to the particular customer id for which this **estarconnect Internet Banking Services** account is operational. From here the user can do funds transfer transactions, take a look at the statement for the accounts, request for cheque books etc. and can also access system features for changing password etc. as is being narrated hereinafter.

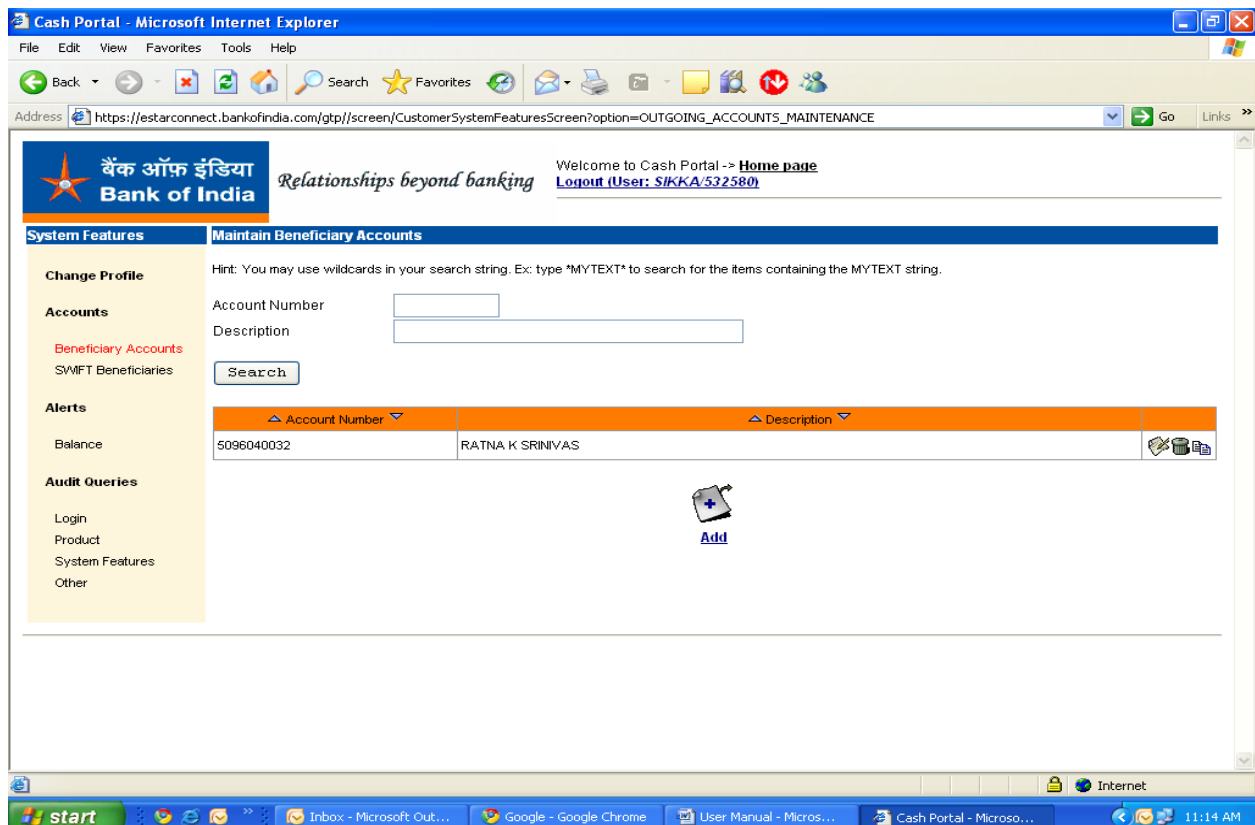
### System Features:

#### Assigning beneficiary account/SWIFT beneficiary:

Prior to going for any transaction for funds transfer to any internal or third party accounts as well as remitting funds through SWIFT, user needs to assign the beneficiary account / SWIFT Beneficiaries in the system, which can be done through System Features -> Beneficiary Accounts / Swift beneficiaries:



While going through the respective sub-menu options i.e. Beneficiary accounts for accounts wherein internal and domestic (third party ) transactions are to be done and SWIFT beneficiaries for sending remittances through SWIFT, click the switch 'ADD' to add beneficiary details.



## To Add a SWIFT Beneficiary:

**System Features** | **Add Swift Beneficiary Account**

**Change Profile**

**Accounts**

- Beneficiary Accounts
- SWIFT Beneficiaries**

**Audit Queries**

- Audit Login
- Audit Product
- Audit System Features
- Audit Other

**Account Details**

Active Flag: ☒

Account Number: GB87LOYD77740153712355

Name: Lokesh Kumar Sindhi

Description: Lokesh Kumar Sindhi

Currency: GBP

**Bank Details**

Country code: GB

Beneficiary Bank Name

Beneficiary BIC Code

Beneficiary Bank Address

Routing Bank:

Routing BIC:

**Save** **Cancel** **Help**

Enter IBAN Number (For UK and Europe) or 15/16 Digit number for Indian Beneficiary etc for creating a swift beneficiary and click on Beneficiary Bank Name Search. The following screen will appear. Enter the Bank BIC Code and search for the branch where the beneficiary account is maintained:

Portal - Popup - Microsoft Internet Explorer

Hint: You may use wildcards in your search string. Ex: type \*MYTEXT\* to search for the items containing the MYTEXT string.

BIC Code:

Bank Name:

City:

△BIC Code▽	△Bank Name▽	△City▽	△Country▽
<a href="#">LOYDGB21002</a>	LLOYDS TSB BANK PLC.	BRIGHTON	GB
<a href="#">LOYDGB21003</a>	LLOYDS TSB BANK PLC.	BIRMINGHAM	GB
<a href="#">LOYDGB21004</a>	LLOYDS TSB BANK PLC.	MANCHESTER	GB
<a href="#">LOYDGB21005</a>	LLOYDS TSB BANK PLC.	BANBURY	GB
<a href="#">LOYDGB21006</a>	LLOYDS TSB BANK PLC.	LONDON	GB
<a href="#">LOYDGB21007</a>	LLOYDS TSB BANK PLC.	LEEDS	GB
<a href="#">LOYDGB21008</a>	LLOYDS TSB BANK PLC.	LONDON	GB
<a href="#">LOYDGB21009</a>	LLOYDS TSB BANK PLC.	LONDON	GB
<a href="#">LOYDGB21010</a>	LLOYDS TSB BANK PLC.	HIGH WYCOMBE	GB
<a href="#">LOYDGB21011</a>	LLOYDS TSB BANK PLC.	READING	GB
<a href="#">LOYDGB21012</a>	LLOYDS TSB BANK PLC.	LONDON	GB
<a href="#">LOYDGB21013</a>	LLOYDS TSB BANK PLC.	LONDON	GB
<a href="#">LOYDGB21014</a>	LLOYDS TSB BANK PLC.	LONDON	GB
<a href="#">LOYDGB21015</a>	LLOYDS TSB BANK PLC.	ORPINGTON	GB
<a href="#">LOYDGB21016</a>	LLOYDS TSB BANK PLC.	BRADFORD	GB
<a href="#">LOYDGB21017</a>	LLOYDS TSB BANK PLC.	BRISTOL	GB
<a href="#">LOYDGB21018</a>	LLOYDS TSB BANK PLC.	CAMBRIDGE	GB
<a href="#">LOYDGB21019</a>	LLOYDS TSB BANK PLC.	LONDON	GB
<a href="#">LOYDGB21020</a>	LLOYDS TSB BANK PLC.	NEWCASTLE UPON TYNE	GB
<a href="#">LOYDGB21021</a>	LLOYDS TSB BANK PLC.	EDINBURGH	GB

1 2 3 4 5 6 7 8 9 10 ... 92 93 94 95 96 97 98 99 100 101 ▸

Start | Welcome t... | Bank of In... | Estarconn... | F:\ | User Manu... | Portal - P... | 15:34

Select the Branch following screen will appear

**Estarconnect - Microsoft Internet Explorer**

Address: [https://estarconnect.bankofindia.com/gtp/screen/CustomerSystemFeaturesScreen?option=SWIFT\\_ACCOUNTS\\_MAINTENANCE&operation=ADD\\_FEATURES](https://estarconnect.bankofindia.com/gtp/screen/CustomerSystemFeaturesScreen?option=SWIFT_ACCOUNTS_MAINTENANCE&operation=ADD_FEATURES)

**System Features** | **Add Swift Beneficiary Account**

**Change Profile**

**Accounts**

Beneficiary Accounts  
**SWIFT Beneficiaries**

**Audit Queries**

Audit Login  
Audit Product  
Audit System Features  
Audit Other

**Account Details**

Active Flag: ☒  
Account Number: GB87LOYD77740153712355  
Name: Lokesh Kumar Sindhi  
Description: Lokesh Kumar Sindhi  
Currency: GBP

**Bank Details**

Country code: GB  
Beneficiary Bank Name: LLOYDS TSB BANK PLC.  
Beneficiary BIC Code: LOYDGB21004  
Beneficiary Bank Address: 53 KING STREET MANCHESTER  
MANCHESTER M2 4LQ  
MANCHESTER  
Routing Bank:  
Routing BIC:

**Save** **Cancel** **Help**

Downloading picture [https://estarconnect.bankofindia.com/content/images/pic\\_ajax\\_loader.gif...](https://estarconnect.bankofindia.com/content/images/pic_ajax_loader.gif...)

**Cash Portal - Microsoft Internet Explorer**

Address: [https://estarconnect.bankofindia.com/gtp/screen/CustomerSystemFeaturesScreen?option=SWIFT\\_ACCOUNTS\\_MAINTENANCE](https://estarconnect.bankofindia.com/gtp/screen/CustomerSystemFeaturesScreen?option=SWIFT_ACCOUNTS_MAINTENANCE)

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**System Features** | **Maintain Swift Beneficiary Accounts**

Hint: You may use wildcards in your search string. Ex: type \*MYTEXT\* to search for the items containing the MYTEXT string.

Account Number:   
Description:   
**Search**

**Alerts**

Balance

Account Number	Description
650026200011194	OD A/C

**Audit Queries**

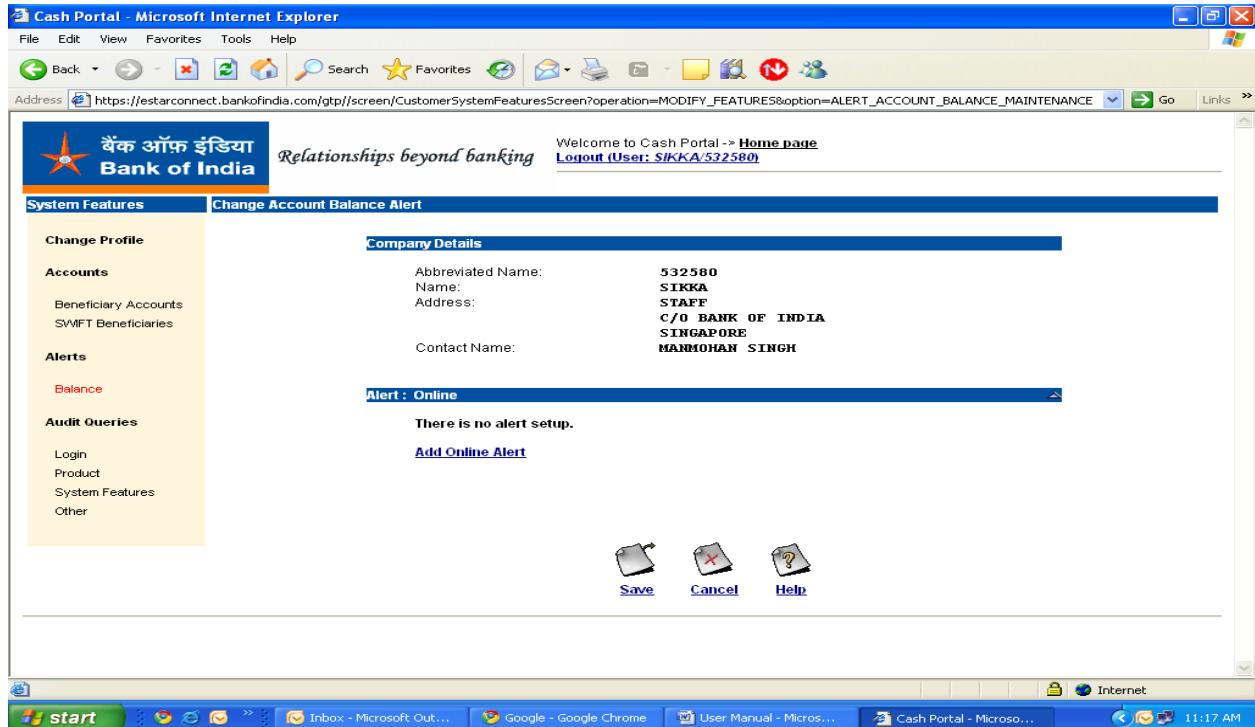
Login  
Product  
System Features  
Other

**Add**

Please note that for every transaction to be done through **estarconnect Internet Banking Services**, it is **mandatory** to incorporate the details of the beneficiary / SWIFT beneficiary.

## Alerts:

Another feature as a part of system features, is addition of alerts if the customer wants to be advised about the transaction done through **estarconnect Internet Banking Services** via email, then the same can be added through Alerts.



## Audit Queries:

Through 'Audit queries', access to the **estarconnect Internet Banking Services** can be tracked by the customer. Through this the customer / user can check all the details about customer's login activity, any addition/deletion/modification made in the system features etc., as each and every activity performed in the **estarconnect Internet Banking Services** is invariably audit trailed.

Cash Portal - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Address <https://estarcconnect.bankofindia.com/gtp/screen/CustomerSystemFeaturesScreen> Go Links

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**System Features**

**Audit: login (list)**

In the Inquiry function, you must enter the search criteria of the transactions that you wish to list for.

Hint: You may use wildcards in your search string. Ex: type \*MYTEXT\* to search for the items containing the MYTEXT string.

Date: From:  To:

User:

Result:

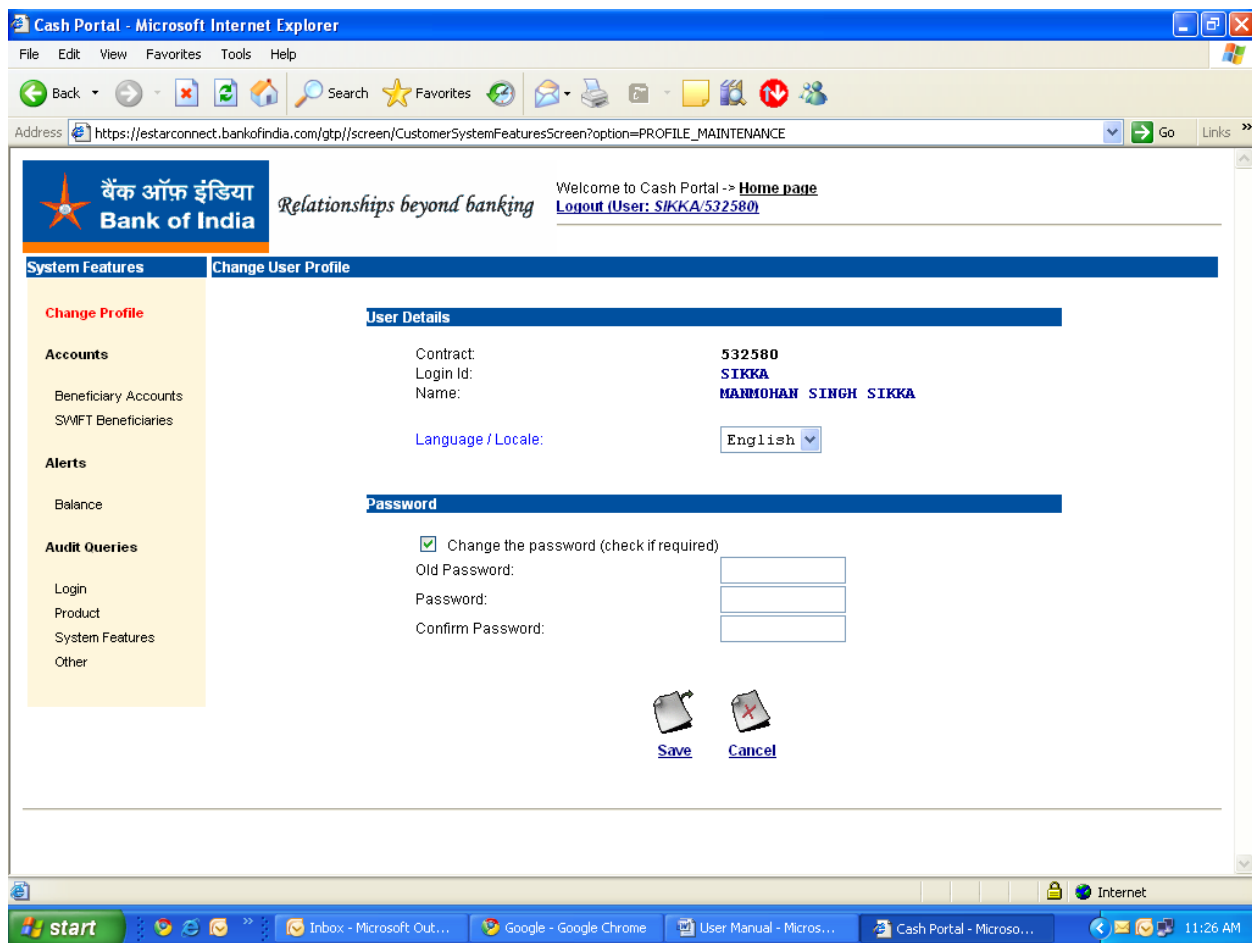
△Date▽	△Action▽	△User▽	△Result▽
Thursday, February 18, 2010 3:57:36 PM SGT	Login	SIKKA	Successful
Thursday, February 18, 2010 4:01:48 PM SGT	Logout	SIKKA	Successful
Friday, February 19, 2010 12:37:05 PM SGT	Login	SIKKA	Successful
Friday, February 19, 2010 12:38:24 PM SGT	Logout	SIKKA	Successful
Monday, February 22, 2010 4:51:16 PM SGT	Login		Permission denied
Monday, February 22, 2010 4:51:44 PM SGT	Login	SIKKA	Successful
Monday, February 22, 2010 5:07:24 PM SGT	Logout	SIKKA	Successful
Wednesday, February 24, 2010 9:24:43 AM SGT	Login	SIKKA	Successful
Wednesday, February 24, 2010 9:30:19 AM SGT	Logout	SIKKA	Successful
Wednesday, February 24, 2010 10:44:41 AM SGT	Login	SIKKA	Successful
Wednesday, February 24, 2010 10:44:50 AM SGT	Logout	SIKKA	Successful
Tuesday, March 2, 2010 9:50:36 AM SGT	Login	SIKKA	Successful

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### **Change Profile:**

Through this option the user can change the password, any time to protect secrecy of the account.

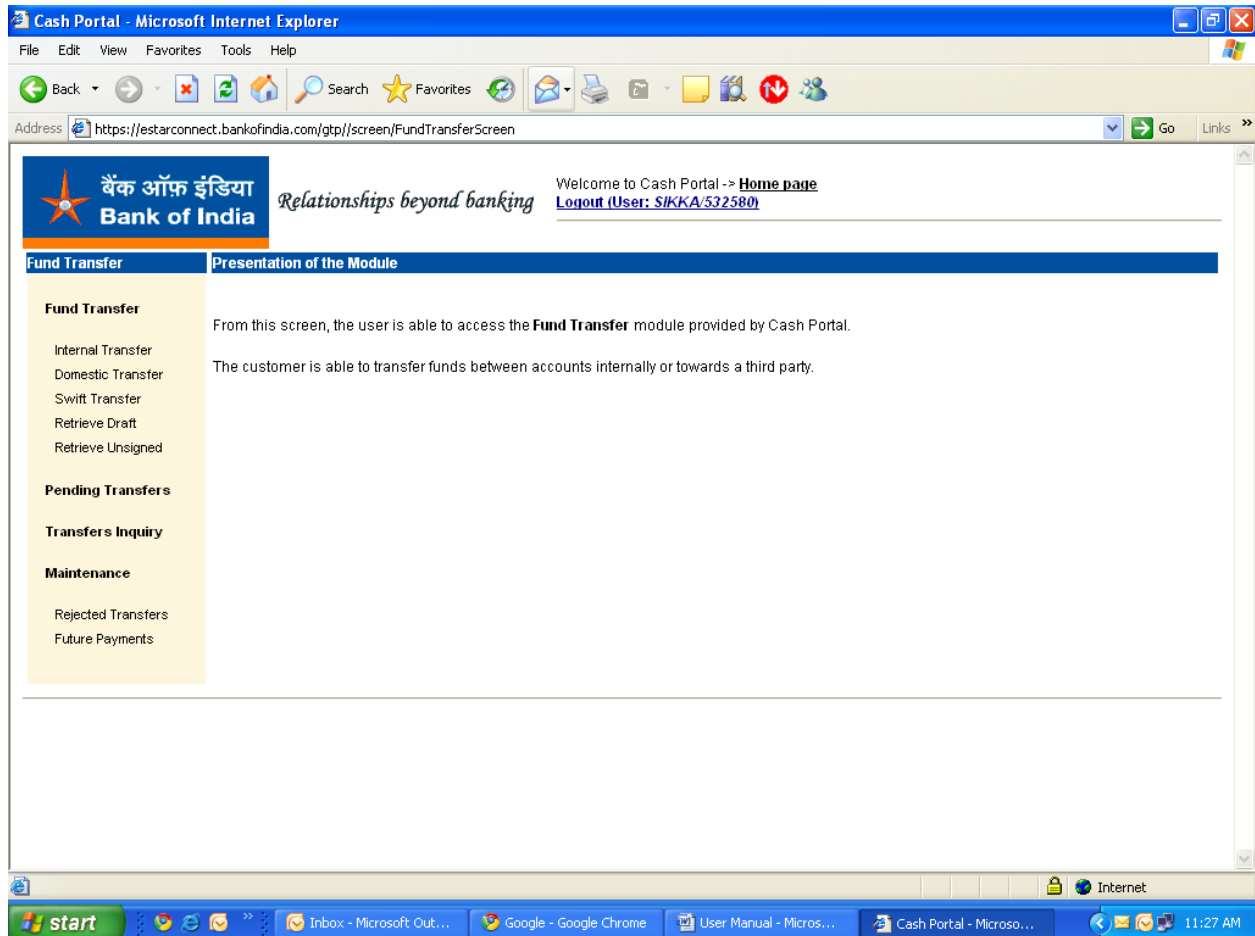


**For going back, please always press *Home Page* link instead of *back* switch of the browser.**

## **FUNDS TRANSFER:**

As already discussed, funds transfer is the main activity area of transaction based **estarcconnect Internet Banking Services**. For customers / Users it makes possible to do any transaction like transferring funds to internal /third party accounts and to send requests for SWIFT transaction. All the following screen shots depict the various activities that can be

performed using this Menu option, and in each activity screen the help is available for the users to enable them to effectively make use of the facility.




**For going back, please always press *Home Page* link instead of *back* switch of the browser.**

Cash Portal - Microsoft Internet Explorer

File Edit View Favorites Tools Help

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Address [https://estarcnnect.bankofindia.com/gtp/screen/FundTransferScreen?tnxtype=01&option=RETAIL\\_INTERNAL\\_SCRATCH](https://estarcnnect.bankofindia.com/gtp/screen/FundTransferScreen?tnxtype=01&option=RETAIL_INTERNAL_SCRATCH) Go Links

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**Fund Transfer**

**Create an Internal Fund Transfer**

The execution date is the date the funds will move from your accounts. Transfer can be made immediately or scheduled to a day in the future.

**Fund Transfer Details**

Execution Date:

**Applicant Details**

Ordering Account:

Account Ccy:

**Beneficiaries Details**

Beneficiary Account:

Account Ccy:

5325800032 (MANMOHAN SINGH SIKKA)  
5325800035 (SIKKA MANMOHAN SINGH)

**Transfer Details**

Amount:

Description:

Done


Internet

Cash Portal - Microsoft Internet Explorer

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Address [https://estarcnnect.bankofindia.com/gtp/screen/FundTransferScreen?tnxtype=01&option=RETAIL\\_OUTGOING\\_SCRATCH](https://estarcnnect.bankofindia.com/gtp/screen/FundTransferScreen?tnxtype=01&option=RETAIL_OUTGOING_SCRATCH) Go Links

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**Fund Transfer**

**Create an Domestic Fund Transfer**

The execution date is the date the funds will move from your accounts. Transfer can be made immediately or scheduled to a day in the future.

**Fund Transfer Details**

Execution Date:

**Applicant Details**

Ordering Account:

Account Ccy:

5325800032 (MANMOHAN SINGH SIKKA)  
5325800035 (SIKKA MANMOHAN SINGH)

**Beneficiaries Details**

Beneficiary Account:

Account Ccy:

**Transfer Details**

Amount:

Description:

Done

Internet

Cash Portal - Microsoft Internet Explorer

File Edit View Favorites Tools Help

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Address [https://estarcconnect.bankofindia.com/gtp/screen/FundTransferScreen?trnxtype=01&option=RETAIL\\_SWIFT\\_SCRATCH](https://estarcconnect.bankofindia.com/gtp/screen/FundTransferScreen?trnxtype=01&option=RETAIL_SWIFT_SCRATCH) Go Links

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**Fund Transfer** Create a Swift Fund Transfer

**Fund Transfer**

- Internal Transfer
- Domestic Transfer
- Swift Transfer**
- Retrieve Draft
- Retrieve Unsigned

**Pending Transfers**

**Transfers Inquiry**

**Maintenance**

- Rejected Transfers
- Future Payments

The execution date is the date the funds will move from your accounts. Transfer can be made immediately or scheduled to a day in the future.

**Fund Transfer Details**

Execution Date: 08/03/2010

**Applicant Details**

Ordering Account: [Dropdown]

Account Ccy: 5325800032 (MANMOHAN SINGH SIKKA)  
5325800035 (SIKKA MANMOHAN SINGH)

**Beneficiaries Details**

Beneficiary Account: [Dropdown]

Account Ccy: [Dropdown]

**Transfer Details**

Amount: [Input]

Description: [Input]

Charges Borne By: ☐ Applicant ☐ Beneficiary ☐ Shared

Done

start | Inboxes - Microsoft Out... | Google - Google Chrome | User Manual - Micros... | Cash Portal - Microso... | 11:30 AM


For any request being sent through **estarcconnect Internet Banking Services** for remittance through SWIFT, please ensure that all the details such as the SWIFT code of the beneficiary bank, Correspondent / Intermediary bank, beneficiary's account details etc. are correctly input to avoid delay in remittance.

Cash Portal - Microsoft Internet Explorer

File Edit View Favorites Tools Help

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Address [https://estarcnnect.bankofindia.com/gtp//screen/FundTransferScreen?operation=LIST\\_PENDING](https://estarcnnect.bankofindia.com/gtp//screen/FundTransferScreen?operation=LIST_PENDING) Go Links

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**Bank of India**

*Relationships beyond banking*

Welcome to Cash Portal -> [Home page](#)  
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**Fund Transfer**

**List of Pending Fund Transfer Transactions**

**Fund Transfer**

Internal Transfer  
Domestic Transfer  
Swift Transfer  
Retrieve Draft  
Retrieve Unsigned

**Pending Transfers**

**Transfers Inquiry**

**Maintenance**  
  
Rejected Transfers  
Future Payments

Hint: You may use wildcards in your search string. Ex: type \*MYTEXT\* to search for the items containing the MYTEXT string.

System Id:

Ordering Account:

Beneficiary Account:

Ccy.:

Output Format: 

Screen  
Screen  
CSV  
Spreadsheet

System Id Type Status Ordering Account Beneficiary Account Ccy. Amount Input Execution

start

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Cash Portal - Microsoft Internet Explorer

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Address [https://estarcnnect.bankofindia.com/gtp//screen/FundTransferScreen?operation=LIST\\_INQUIRY](https://estarcnnect.bankofindia.com/gtp//screen/FundTransferScreen?operation=LIST_INQUIRY) Go Links

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**Fund Transfer**

**Inquiry - List of Transactions**

**Fund Transfer**

Internal Transfer  
Domestic Transfer  
Swift Transfer  
Retrieve Draft  
Retrieve Unsigned

**Pending Transfers**

**Transfers Inquiry**

**Maintenance**  
  
Rejected Transfers  
Future Payments

In the Inquiry function, you must enter the search criteria of the transactions that you wish to list for.

Hint: You may use wildcards in your search string. Ex: type \*MYTEXT\* to search for the items containing the MYTEXT string.

System Id:

Ordering Account:

Beneficiary Account:

Ccy.:

Output Format: 

Screen  
Screen  
CSV  
Spreadsheet

start

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11:32 AM

Cash Portal - Microsoft Internet Explorer

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Address [https://estarcnnect.bankofindia.com/gtp//screen/FundTransferScreen?operation=TRANSACTION\\_MAINTENANCE&option=REJECTED](https://estarcnnect.bankofindia.com/gtp//screen/FundTransferScreen?operation=TRANSACTION_MAINTENANCE&option=REJECTED) Go Links



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**Fund Transfer**

**Fund Transfer**

- Internal Transfer
- Domestic Transfer
- Swift Transfer
- Retrieve Draft
- Retrieve Unsigned

**Pending Transfers**

**Transfers Inquiry**

**Maintenance**

- Rejected Transfers
- Future Payments

**Maintenance of Rejected Transactions**


In order to delete transaction records from the system, check the box on each record to be deleted and press the Delete button.

Hint: You may use wildcards in your search string. Ex: type \*MYTEXT\* to search for the items containing the MYTEXT string.

System Id:

Beneficiary Account:

Ccy.:


Ordering Account	Beneficiary Account	Ccy.	Amount	Input	Execution	
 <a href="#">Delete</a>						

Cash Portal - Microsoft Internet Explorer

File Edit View Favorites Tools Help

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Address [https://estarcnnect.bankofindia.com/gtp//screen/FundTransferScreen?operation=TRANSACTION\\_MAINTENANCE&option=PENDING\\_DISPATCH](https://estarcnnect.bankofindia.com/gtp//screen/FundTransferScreen?operation=TRANSACTION_MAINTENANCE&option=PENDING_DISPATCH) Go Links



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**Fund Transfer**

**Fund Transfer**

- Internal Transfer
- Domestic Transfer
- Swift Transfer
- Retrieve Draft
- Retrieve Unsigned

**Pending Transfers**

**Transfers Inquiry**

**Maintenance**

- Rejected Transfers
- Future Payments


**Maintenance of Future Payments**

Hint: You may use wildcards in your search string. Ex: type \*MYTEXT\* to search for the items containing the MYTEXT string.

System Id:

Beneficiary Account:

Ccy.:

System Id	Ordering Account	Beneficiary Account	Ccy.	Amount	Input	Execution	
 <a href="#">Delete</a>							

## ACCOUNT BALANCE:

This is yet another feature under the **estarconnect Internet Banking Services** to facilitate the customers to enquire balance in the different accounts, to generate and take print outs of the statement of account/s and to search for the transactions already done by the customers in their accounts.

**Cash Portal - Microsoft Internet Explorer**

Address: [https://estarconnect.bankofindia.com/gtp/screen/BalancesScreen?operation=LIST\\_ACCOUNT\\_BALANCES](https://estarconnect.bankofindia.com/gtp/screen/BalancesScreen?operation=LIST_ACCOUNT_BALANCES)

**Balances**

**Account Balances**

Account information is current as of 08/03/2010.

Hint: You may use wildcards in your search string. Ex: type \*MYTEXT\* to search for the items containing the MYTEXT string.

Ccy.

Account Number

Description

Select a currency to display balances:

- SINGAPORE DOLLAR (SGD)
- AUST DOLLAR (AUD)
- EURO (EUR)
- HONG KONG DOLLAR (HKD)
- INDIAN RUPEES (INR)
- JAPANESE YEN (JPY)
- POUND STERLING (GBP)
- SINGAPORE DOLLAR (SGD)
- UNITED STATES DOLLAR (USD)

Account Number	Ccy.	Balance	Balance in SGD
<b>Savings Account</b>			
5325800032	SGD	2,431.10	2,431.10
5325800035	USD	100.07	140.29
		Sub Total: 2,571.39	
<b>Loan Account</b>			
LOAH015038	SGD	-1,660.00	-1,660.00
		Sub Total: -1,660.00	
		<b>Total: SGD 911.39</b>	

The exchange rates used to calculate the above balances are listed below:

Currency	per SINGAPORE DOLLAR
UNITED STATES DOLLAR	0.7133176

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Cash Portal - Microsoft Internet Explorer

File Edit View Favorites Tools Help

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Address [https://estarcnnect.bankofindia.com/gtp//screen/BalancesScreen?account\\_no=5325800032&operation=DISPLAY\\_ACCOUNT\\_STATEMENT](https://estarcnnect.bankofindia.com/gtp//screen/BalancesScreen?account_no=5325800032&operation=DISPLAY_ACCOUNT_STATEMENT) Go Links

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**Balances**

**Account Balance**

This list displays a maximum of 3 months of transactions history (unfiltered). Account information is current as of 08/03/2010.

Account Number:  [See account details](#)

Booked Balance (06/03/2010): **SGD 2,431.10**

Cleared Balance (06/03/2010): **SGD 2,431.10**

Book Date	Value Date	Description	Currency	Debit	Credit	Book Balance
03/03/2010	03/03/2010		SGD	200.00		2,431.10
01/03/2010	01/03/2010		SGD	4.00		2,631.10
27/02/2010	27/02/2010		SGD	210.00		2,635.10
27/02/2010	27/02/2010		SGD	3.32		2,845.10
26/02/2010	26/02/2010		SGD	500.00		2,848.42
25/02/2010	25/02/2010		SGD	91.26		3,348.42
25/02/2010	25/02/2010		SGD	3.11		3,439.68
24/02/2010	24/02/2010		SGD		2,769.90	3,442.79
19/02/2010	19/02/2010		SGD	32.17		672.89
19/02/2010	19/02/2010		SGD	9.36		705.06
13/02/2010	13/02/2010		SGD	200.00		714.42
12/02/2010	12/02/2010		SGD	200.00		914.42
04/02/2010	04/02/2010		SGD	300.00		1,114.42

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Address [https://estarcnnect.bankofindia.com/gtp//screen/BalancesScreen?operation=LIST\\_ACCOUNT\\_TRANSACTION\\_SEARCH](https://estarcnnect.bankofindia.com/gtp//screen/BalancesScreen?operation=LIST_ACCOUNT_TRANSACTION_SEARCH) Go Links

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**Balances**

**Transaction Search**

This list allows to search for specific transactions, matching the criteria below.

Hint: You may use wildcards in your search string. Ex: type \*MYTEXT\* to search for the items containing the MYTEXT string.

Account Number:

Transaction Type:

Description:

Amount:  To:

Value Date: From:  To:

Transaction Date: From:  To:

Book Date	Value Date	Description	Currency	Debit	Credit	Book Balance
03/03/2010	03/03/2010	CASH WITHDRAWAL	SGD	200.00		2,431.10
01/03/2010	01/03/2010	MAN MOHAN SING	SGD	4.00		2,631.10
27/02/2010	27/02/2010	015038 SIKKA MA	SGD	210.00		2,635.10
27/02/2010	27/02/2010	015038 SIKKA MA	SGD	3.32		2,845.10
26/02/2010	26/02/2010	CASH WITHDRAWAL	SGD	500.00		2,848.42
25/02/2010	25/02/2010	SELF CONT UNDER	SGD	91.26		3,348.42
25/02/2010	25/02/2010	CONT UNDER STAF	SGD	3.11		3,439.68


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Address [https://estarconnect.bankofindia.com/gtp/screen/BalancesScreen?operation=LIST\\_PENDING](https://estarconnect.bankofindia.com/gtp/screen/BalancesScreen?operation=LIST_PENDING) Go Links



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**Balances**

**Balances**

**Statements**

**Transaction Search**

**Pending Transactions**

**Posted Transactions**

**List of Pending Transactions**

These are authorised / submitted requests not processed against your account. When they have posted, they will be reflected in your transaction details. Future dated transactions may still be canceled in the Fund Transfer module.

Hint: You may use wildcards in your search string. Ex: type \*MYTEXT\* to search for the items containing the MYTEXT string.

System Id:

Ccy.:

Product:

Ordering Account:

Beneficiary Account:

Output Format:

System Id	Status	Ordering Account	Beneficiary Account	Ccy.	Amount	Input	Execution
SE1002002149	Submitted	5325800032				12/02/2010	


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Address [https://estarconnect.bankofindia.com/gtp/screen/BalancesScreen?operation=LIST\\_INQUIRY](https://estarconnect.bankofindia.com/gtp/screen/BalancesScreen?operation=LIST_INQUIRY) Go Links



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**Balances**

**Balances**

**Statements**

**Transaction Search**

**Pending Transactions**

**Posted Transactions**

**List of Posted Transactions**

These are submitted requests that the bank has whether acknowledged good reception or rejected. The acknowledged requests are reflected in your transactions details at book date unless you receive further message from the bank. Please contact the bank for any question on the rejected requests.

Hint: You may use wildcards in your search string. Ex: type \*MYTEXT\* to search for the items containing the MYTEXT string.

System Id:

Ccy.:

Product:

Ordering Account:

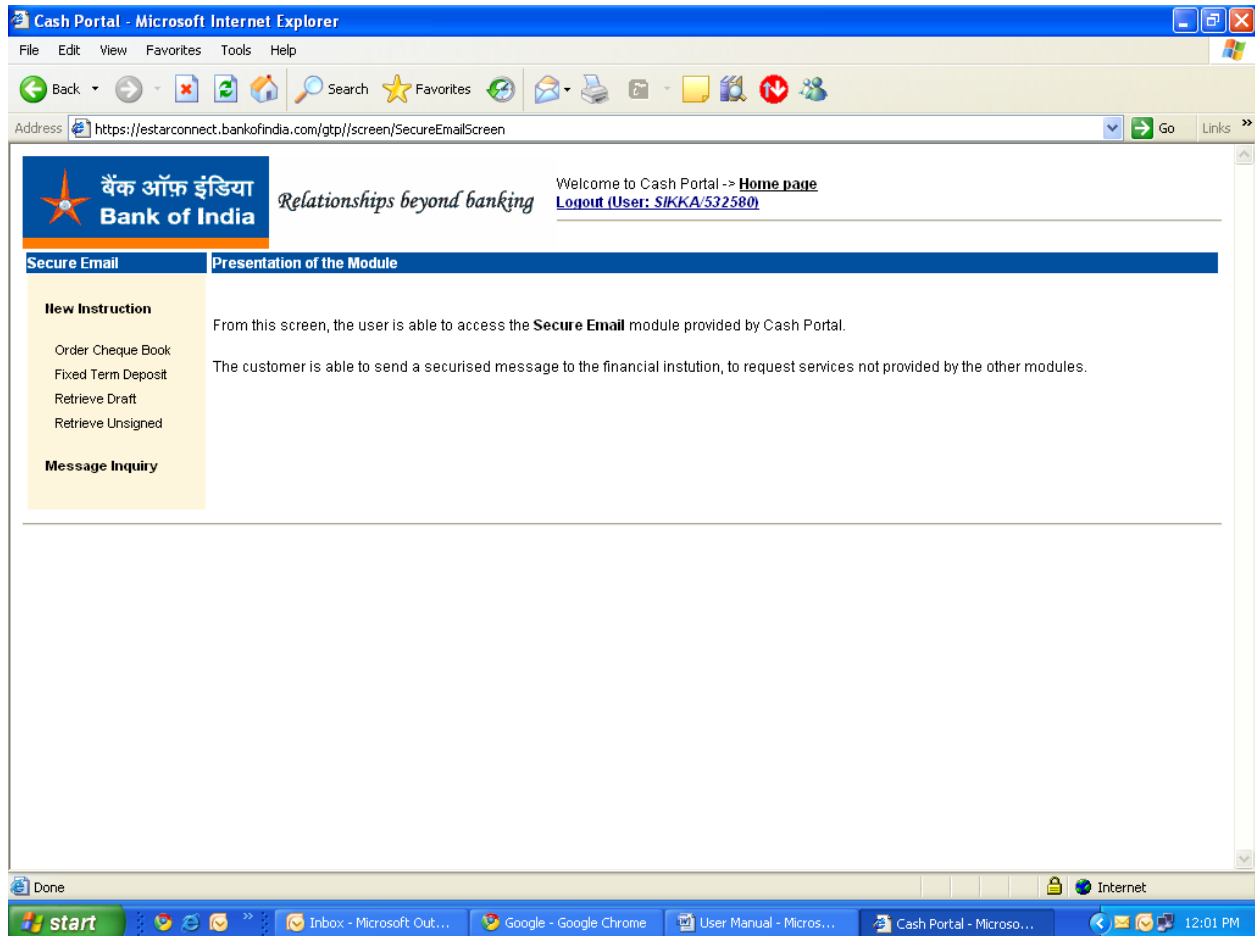
Beneficiary Account:

Output Format:

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## SECURE EMAIL:

This feature enables the customer to request for issuance of cheque books as well as request for parking funds in Term Deposit accounts of the bank.



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Address [https://estarcconnect.bankofindia.com/gtp//screen/SecureEmailScreen?tnxtype=01&option=SE\\_CHEQUE](https://estarcconnect.bankofindia.com/gtp//screen/SecureEmailScreen?tnxtype=01&option=SE_CHEQUE) Go Links

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**Secure Email** Request for new Cheque Books

**New Instruction**

- Order Cheque Book
- Fixed Term Deposit
- Retrieve Draft
- Retrieve Unsigned

**Message Inquiry**

**General Details**

System Id: SE1003002156  
 Application Date: 08/03/2010  
 Instruction: Cheque Book Order

Ordering Account:

**Order Book**

No of Books required:  (maximum 3 books)

Format: ☐ Standard ☐ Large

Cheque Books orders will be passed the next business date.

**Submit Cancel Help**

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Address [https://estarcconnect.bankofindia.com/gtp//screen/SecureEmailScreen?tnxtype=01&option=SE\\_DEPOSIT](https://estarcconnect.bankofindia.com/gtp//screen/SecureEmailScreen?tnxtype=01&option=SE_DEPOSIT) Go Links

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**Secure Email** Instruction for Fixed Term Deposit

**New Instruction**

- Order Cheque Book
- Fixed Term Deposit
- Retrieve Draft
- Retrieve Unsigned

**Message Inquiry**

**General Details**

System Id: SE1003002157  
 Application Date: 08/03/2010  
 Instruction: Fix Term Deposit

Ordering Account:

**Fixed Term Deposit Details**

Start Date:

Amount:   
 (A minimum amount may be defined)

Select Term or Maturity: ☐ Term:   ☐ Maturity Date:

The cut-off time for a new fixed deposit on the current business day is 12 noon.

**Free Format Message**

**Submit Cancel Help**

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