

SS-76 NG



User Manual

REVISION HISTORY

Revision 01	Original document	2009/05/19
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Revision 03	IPS PABX	2010/01/21
Revision 04	ECC and PRT	2010/06/24
Revision 05	PABX Management	2011/05/13
Revision 06	Using NG Tool	2011/07/06
	Programming Scenarios	
Revision 07	FTP TMS CLIENT	
	MMI Password	2011/07/22
Revision 08	PABX FTP	2011/07/22
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Revision 10	Through Connection	2011/08/12

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1. PURPOSE

The purpose of the SS-76NG is that of a multifunction data buffer. It is designed to collect data from a variety of sources (primarily PABXs) using various protocols.

The data can then be retrieved from the SS-76NG using a number of different methods. This allows the buffer to be used where the link between the data processing solution and the data source may be intermittent or otherwise prone to data loss.

The SS-76NG can also be used to provide remote access to serially connected equipment (RS-232) by Ethernet.

The data can optionally be time stamped by the buffer.

2. FEATURES

EEA	TURES				
Memory capacity of 8 megabytes	Battery backup				
LEDs to indicate buffer status	10MBit or 100MBit Ethernet operation				
Dongle Function	Built-In tests forSupply voltagesLEDs				
Hardware Reset Button Allows loading of default settings	 Audio Beeper Alerts users to status changes Warnings of system failures 				
Data collection options Via Serial ports Port 1 - Baud rates from 1200 baud to 115200 baud Port 2 - Baud rates from 1200 baud to 19200 baud Via Ethernet Active TCP/IP Passive TCP/IP UDP (e.g. Syslog)	Data retrieval Via Serial Port Auto Dump using handshake line ASCII protocol ('S <enter>' to retrieve a record) Via Ethernet NetLog standard protocol UdpLog standard protocol Auto Dump on Ethernet connection.</enter>				
 Protocol translation Alcatel 4400 Binary ASCII STX-ETX LG Opticon ISDX RoboDog Syslog Avaya IPS 2000 CPU 3000 – 4000 FTP 	Supports the following Internet Protocols DHCP SNTP NBNS DNS TCP UDP FTP				

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3. DESCRIPTION OF FRONT PANEL



The Front Panel

BEEPER

The beeper sounds when the buffer is 95% full and also indicates status changes.

LED INDICATORS

LED INDICATORS				
GSM STATUS	 This LED flashes with a 50% duty cycle when searching for the GSM network. It flashes with a 10% duty cycle when logged onto the GSM network. Permanently on when contact has been established with the server. 			
GSM PWR	This LED indicates that power is being received from the buffer.			
HEARTBEAT	 Flashing indicates that the unit is operational. Double flash indicates some data in the buffer (64 or more characters) Triple flash indicates more data in buffer (2048 or more characters) 			
50% full	This LED flashes when buffer is 50% full.			
80% full	This LED flashes when buffer is 80% full.			
DOWN LOAD	 Indicates that the logging server has responded to buffer. ON when logging server has responded to buffer or a TCP session is connected to Socket 0 (either MMI or NetLog), flicks off when data sent. Off when Serial connected, flashes on when data sent. 			
PABX CON	Indicates when IP connection is active to the PABX.			
PABX RX	Indicates when data is received from PABX, either via the serial or via the LAN interface, thereby providing visual confirmation that the buffer is receiving data from the PABX.			
TIME SVR	Indicates the time server returned a valid time.			
IP OK	Indicates that the IP address is OK or that DHCP was successful if enabled.			
PWR	This LED indicates that power is being received from the external 12 volt power supply.			

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4. DESCRIPTION OF REAR PANEL



The rear panel

ANTENNA

o Sma GSM antenna

RESET SWITCH

Used for resetting the buffer and the Network Interface. It is also used to restore default settings by pressing the reset button and holding it for 6 seconds. (Until the buffer beeps) – Refer to Default Settings

POWER SUPPLY - External

- External power supply
- Minimum Voltage = 10 VDC
- Maximus Voltage = 20 VDC
- Current requirements = Under 100 mA

ETHERNET RJ-45

- o Green LED indicates LINK is up
- o Yellow LED indicates 100MBit speed active

SERIAL 2 (Default serial logging port)

- o Baud rates from 1200 baud to 19200 baud
- o Options: 8N1, 7E1, 7O1, 7N1, 8N2, 7E2, 7O2, 7N2
- o Handshake output for buffer full / power down
 - The Handshake will be set inactive when the Flash Memory is full and there is capacity for 100 characters left in the input buffer.
 - To prevent continuous up/down the Handshake will be activated when in input buffer has been emptied.
 - If the data is not stopped by the handshaking line then excess data will be lost.

SERIAL 1 (Default serial MMI port)

- Used to access equipment such as FCT Mux
- o Baud rates from 1200 baud to 115200 baud
- o Only 8N1, 7E1, 7O1, 8N2, 7E2, 7O2, 7N2

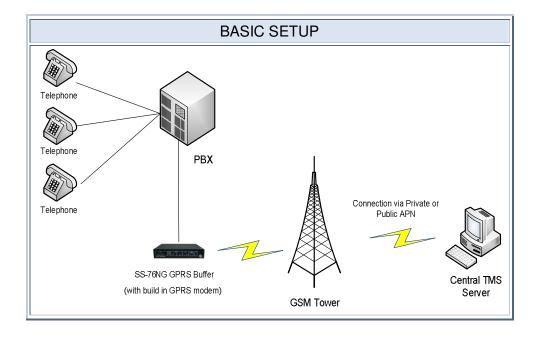
BATTERY BACKUP - Internal

- AAA NiMH 500mAH to 1000mAH rechargeable batteries.
- o Batteries are replaceable by the end user

Note: Battery backup allows:

- Orderly shutdown of Ethernet connections
- Continued logging on Serial Port for up to 2 days
- Date / Time (RTC) for extended period up to 2 weeks

5. APPLICATIONS



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6. FACTORY SETTINGS

- 1. The Buffer can be set to default settings by pressing the reset button and holding it for 6 seconds. (Until the buffer beeps).

 2. Alternatively, if serial communications has been established the command
- 'DEFDAT' can be issued.

DEFAULT VALUES				
Setting	Command	Value		
Serial 1 baud rate	SB1	115200 baud		
Serial 2 baud rate	SB2	19200 baud		
Serial 2 data/parity	S2P	8N		
Default MMI port	MMP	Serial 1		
Default Logging Port	SDL	Serial 2		
PABX translation	XLT	ASCII		
Short Record Elimination length	SRE	1		
Beeper Volume	BPV	50%		
Auto Dump	SAD	Disabled		
Auto Dump Timeout	SAT	10 seconds		
RoboDog Sync Char	RSY	'R'		
RoboDog Character count	RCT	3		
TMS Server (UdpLog)	TMI	Blank, Not Set.		
Time Server	STS	time-a.nist.gov		
Time Zone	STZ	-120 minutes for South Africa		
DHCP	UDH	Enabled		
Use Ten MBit	UTM	Off		
Local IP address	LIP	192.168.0.234		
Subnet mask	SNM	255.255.255.0		
Gateway	GWA	0.0.0.0		
DNS IP address	DNS	0.0.0.0		
NetBIOS Name	NBN	'SS-76NG-ABCDEF' where 'ABCDEF' are the last 6 digits of the MAC address		
Buffer Name (UdpLog)	BID	'SSABCDEF' with ABCDEF the last 6 digits of the MAC address		
Socket 0 Connection Type	PRT	TCP Passive		
Socket 0 Local Port	LPT	23 - Telnet address for LAN access		
Socket 2 (UdpLog Socket) Port	LPT	12345 – must be something other than 1122 which is the remote port		
Echo	ECHO	Off		
GPRS APN	APN	Internet		
GPRS Username	USR	Blank – Not Set		
GPRS Password	GPW	Blank - Not Set		
Aggressive Download	GAG	Disabled		

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7. GETTING STARTED

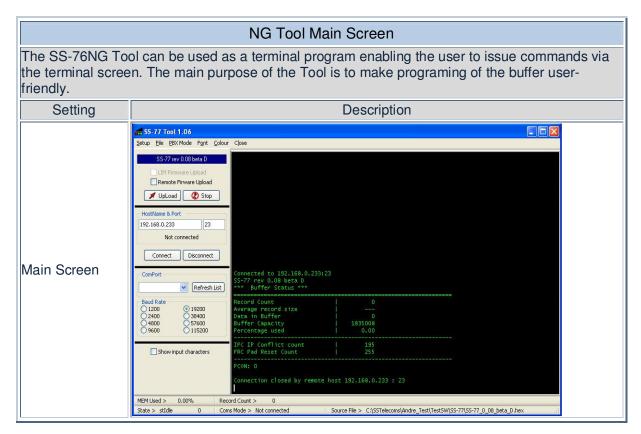
- 7.1. As delivered from the factory the buffer can be accessed for setup in the following ways:
 - 7.1.1. On serial port 1 using a communications package such as HyperTerminal or using the NG Tool. The port settings are 115200 baud, 8 data bit, no parity, 1 stop with hardware flow control disabled.
 - 7.1.2. Via LAN. Use an Ethernet Telnet terminal package. The SS-76NG defaults to using DHCP with its NetBIOS Name set to SS-75- followed by the last 6 digits of the MAC address. For example, if the MAC address is 00:21:44:12:34:56 the NBNS name is 'SS-75-123456'.
 - 7.1.3. The buffer can also be accessed and programed using the NG Buffer Tool. Please see section 8.1 "Using the NG Software Programming Tool."
- 7.2. Character Echo. To function correctly with NetLog and other data collection packages the local echo of typed characters is disabled. In order to view what is being typed it is necessary to enable local echo. The simplest way to do this is to enter the command "ECHO ON". This will automatically be cancelled when the SS-76NG is reset. Alternatively one can enable echo in HyperTerminal by selecting:

"Properties->Settings->ASCII Setup->Echo typed characters locally"
This session can be saved for future use as SS-76NG and the settings will be retained.

8. USING THE NG PROGRAMMING TOOL

Note: The NG Programming Tool can be downloaded from SS Telecoms web site.

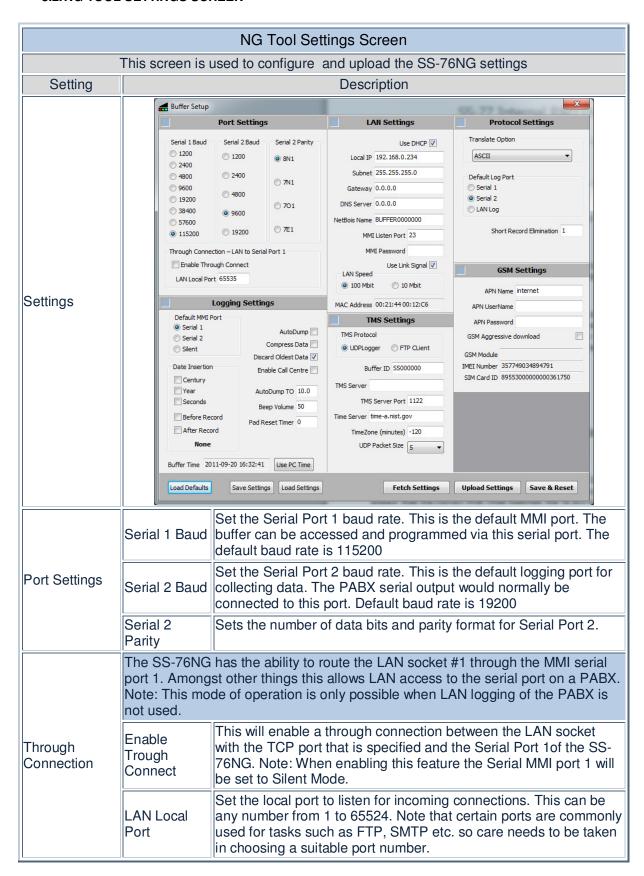
8.1.NG MAIN TERMINAL SCREEN

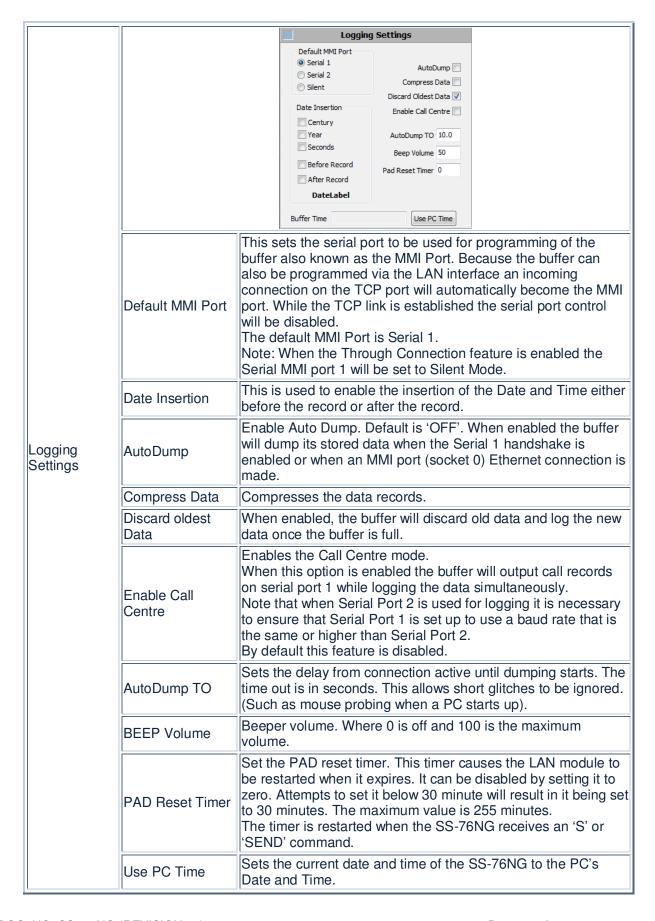


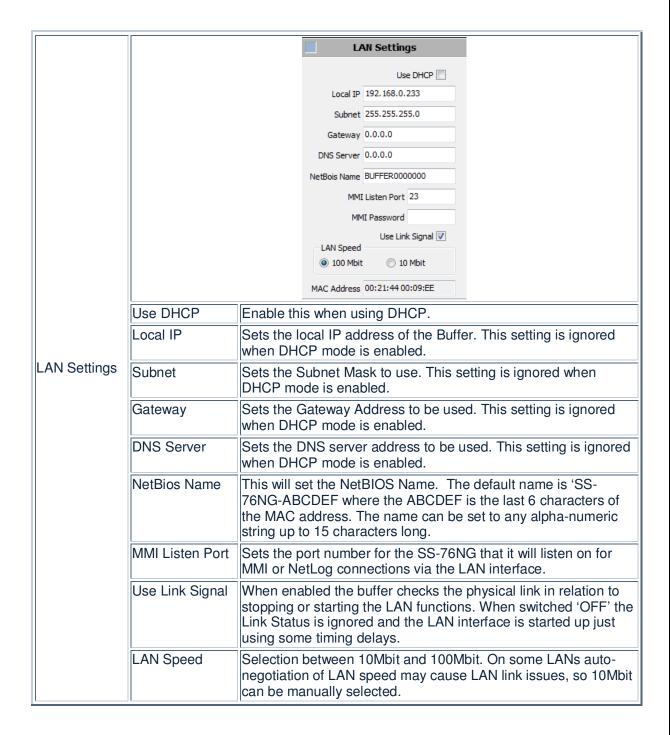
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	Setup	This will open the Setup configuration screen explained below.		
	File	When upgrading the firmware of the SS-76NG. Use the file menu to select the firmware file to be uploaded. These type of file are normally has an HEX extension.		
Menu Items	PBX Mode	PABX Management Mode This mode allows remote access to a PABX Ethernet port through the buffer. It allows commands to be passed from either the Serial MMI port or the Ethernet MMI port to the PABX Ethernet port. The buffer will attempt to establish a connection to the PABX using the 'LOG LAN IP addr' with the specified port number. When the connection is established the buffer will respond with: PMS: Connected <port> A twenty second timer is started so that if no commands are sent to the PABX the link will be disconnected with the message: PMS: Disconnect</port>		
	Front	To change the font size and type of the text displayed in the terminal screen.		
	Colour	To change the terminal background colour and text colour.		
	Close	Closes the NG Tool application.		
Remote Firmware Upload	This setting should be enabled when the firmware updated is done through an TCP(LAN) connection.			
Host Name & Port	This would r MMI(Progra	le IP or Hostname to make a connection to. lis would normally be the IP Address or Hostname of the buffer. The default MI(Programming Interface) and Buffer port is 23. se the Connect and Disconnect buttons for TCP.		
Com Port	Com Port	Ort Use the Dropdown box to select the com port. This is com port to use on the local PC for connecting to the buffer.		

8.2.NG TOOL SETTINGS SCREEN

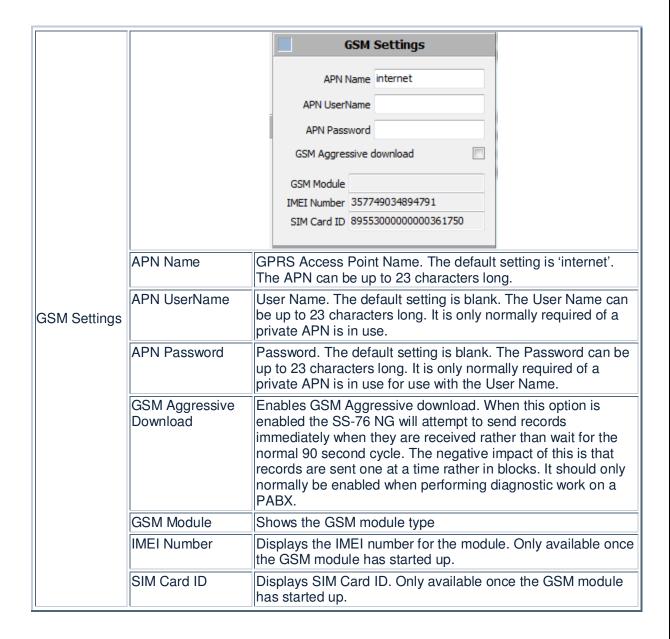






		UDP Logger		FTP Client	
	This option is	s used when configur	ing the buffer	This option is used when configuring	
		a to Udp Logger.	· ·	the buffer to push data to a FTP server.	
TMS Protocol		TMS Settings TMS Protocol UDPLogger FTP Client Buffer ID SS000000 TMS Server 192.168.0.101 TMS Server Port 1122 Time Server time-a.nist.gov TimeZone (minutes) -120 UDP Packet Size 5		TMS Settings TMS Protocol UDPLogger FTP Client Buffer ID SS000000 FTP Server 192.168.0.101 FTP User Name username FTP Password password FTP Path / FTP Connection Time Every Hour At Min: Specific Time:	
	Buffer ID	name is shorter than	n 8 characters is Underscore) ch	JdpLog. It is an 8 character name. If a sused then it will be padded to 8 aracters. If non alpha numeric be replaced with '_'.	
	TMS Server	Sets the address of the UdpLog server. Either FQDN format (udplog.co.za) or dotted IP (123.1.1.234) is suitable. Dotted format will be necessary if no DNS server is available. Note, the addresses shown are not valid addresses, merely examples of the format to be used.			
UDP Settings	TMS Server Port	Sets the port number to use for communicating to Udp Logger. The default port is 1122. Other values may be used if the UdpLog server installation requires it.			
	Time Server	Sets the address of the timer server. Either FQDN format (time-a.nist.gov) or dotted IP (129.6.15.28) is suitable. Dotted format will be necessary if no DNS server is available.			
	Time Zone	Set the time offset from UTC in minutes. Negative for East, positive for West. South Africa (the default) is -120.			
	UDP Packet Size	Sets the packet size of the UDP packet to be used when logging using UdpLog.			
	Buffer ID	The records in the buffer will be downloaded to a file. The file name will be the buffer ID and the current DateTime. E.G.:BUFFERID YYMMDD hhmmss.log			
	FTP Server	Sets the address of the FTP server. It needs to be in dotted notation (E.g 196.213.211.32)			
	FTP Username	Sets the FTP password for Username. Maximum length is 12 cha			
FTP Settings	FTP Password				
Jettings	FTP Path	This selects the directory from which to extract the files or in the case of FTP push the directory for uploading the records.			
	ETD		This will set the hour at the Min	e FTP client to upload the data file every jute specified.	
	FTP Connection Time		will upload the	and minute upon which the FTP Client data file. This is to provide a staggered the field to reduce the peak load on the	

			PABX. Most PAE	to use. This depends on the make and model 3X system use standard ASCII. ASCII is the	
		Binary		Unformatted data – any character sequence	
		ASCII		Vanilla ASCII using CR / LF	
		RoboDog		Proprietary Security	
		Stx Etx		ASCII special start and end characters	
		ISDX		The ISDX PABX	
	Translate Option	Alcatel	4400	Alcatel 4400 PABX	
		Opticon	1	LG Opticon PABX	
		Avaya		Avaya Definity – supplies option prompt	
		Syslog		CISCO Syslog. Can be used for any Syslog	
		IPS 200	00	Philips Sopho IPS 2000	
		CPU 3000 - 4000		Philips Sopho CPU 3000 / 4000	
		FTP Client		The SS-76NG acts as a FTP client.	
		FTP Server		The SS-76NG acts as a FTP Server.	
Protocol Settings	Default Log Port	Sets the option is		be used in the event that a 'generic' translation	
	LAN Log Mode	This sets the mode of the LAN logging socket.			
		Server The buffer will be passive and will wait for an incoming connection from the PABX			
		1	The buffer will be active and will make an connection to the PABX		
	Short Record Elimination	Valid values are from 0 to 39. If this value is set to a value other than 0, it will prevent the storage of a record that has less characters than is set. I.E. Setting it to 10 will prevent the storage of records with less than 10 characters. It is only active for ASCII and STX ETX modes. The default value is 1 ensuring that empty lines (CR/LF only) are eliminated.			
	LAN Log IP Address	If the LAN Log mode is set to Client, this would be the PABX IP address to which the SS-76NG will connect to, to retrieve data.			
	LAN Log Local Port	This sets the LOCAL port number. If the LAN Log mode is set to Server, this would be the port that the buffer would listen on for incoming connections from the PABX.			
	LAN Log Remote Port	This sets the REMOTE port number. It is the port number on which the buffer will connect to the PABX. It is not used if the mode is TCP Passive (Server).			

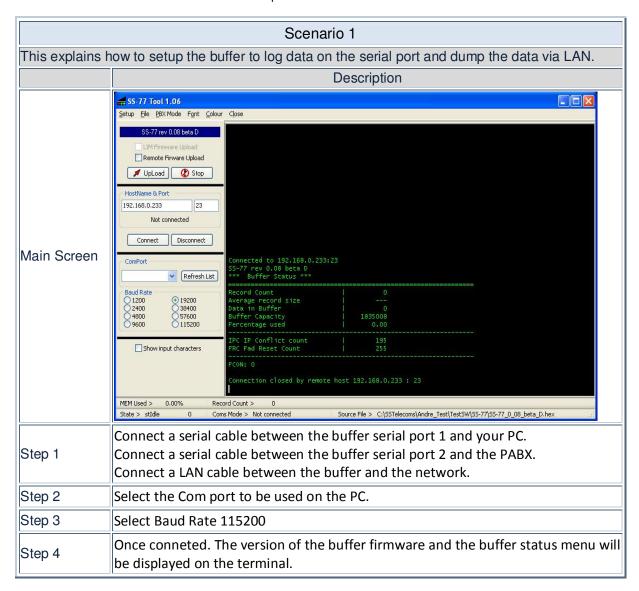


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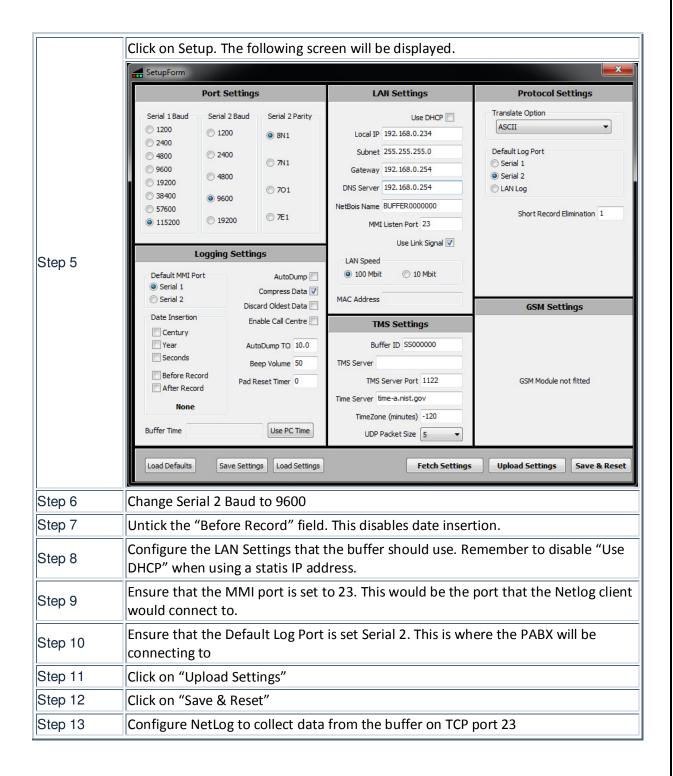
9. PROGRAMMING SCENARIOS AND EXAMPLES

9.1. Scenario 1

The client has a PABX that has a serial output for the CDR's. The PABX baud rate is 9600. The data will be collected using the NetLog software. Netlog software uses an active TCP LAN connection on port 23 to collect the data (CDR's) from the buffer. The IP assigned to the buffer is 192.168.0.234.No date insertion is required.



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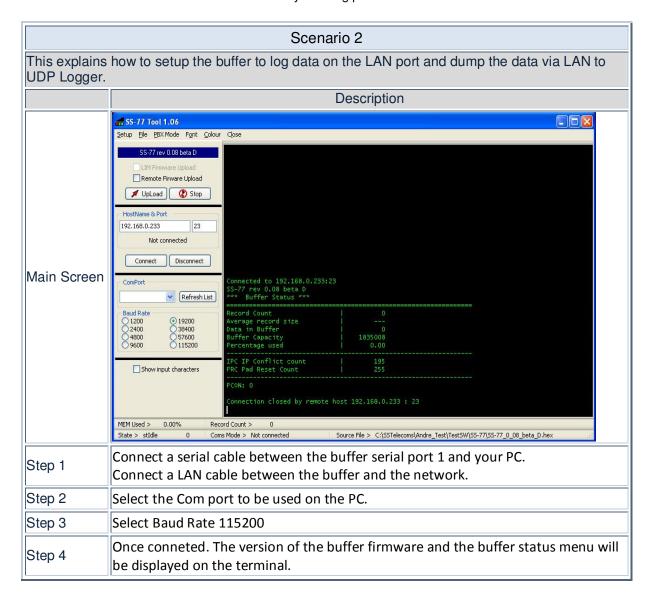
9.2. Scenario 2

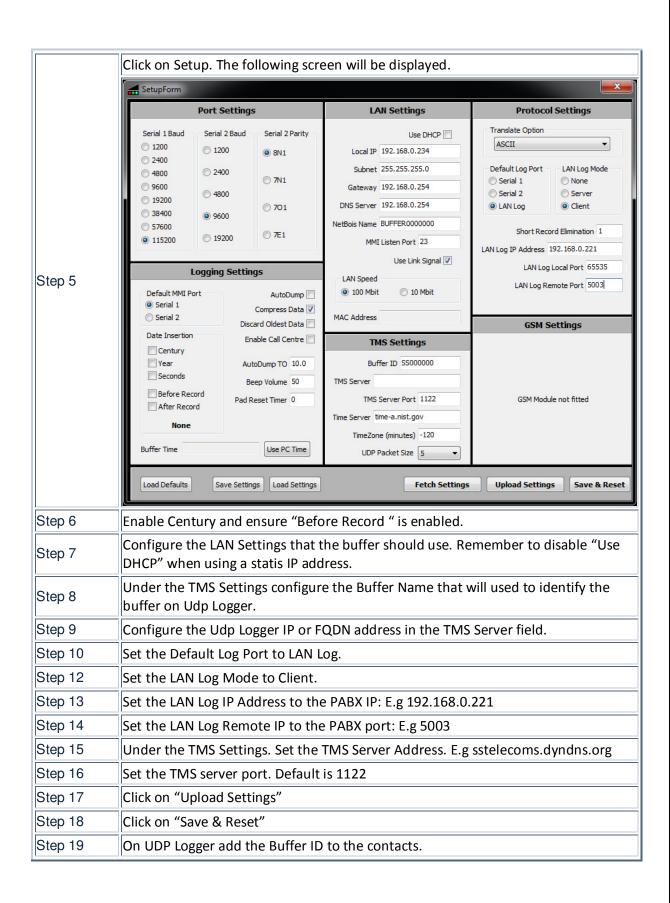
The client has a PABX that has a LAN output for the CDR's. The PABX is passive and listens on TCP port 5003 for incoming connections. The IP of the PABX is 192.168.0.221

The data will be collected using the UdpLog software. UdpLog software uses the UDP protocol.

The IP assigned to the buffer is 192.168.0.234.

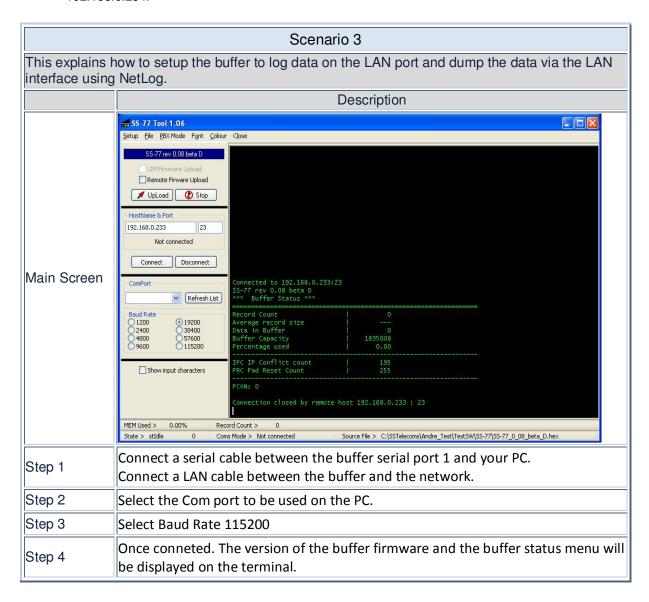
The UDP server address is sstelecoms.dyndns.org port 1122





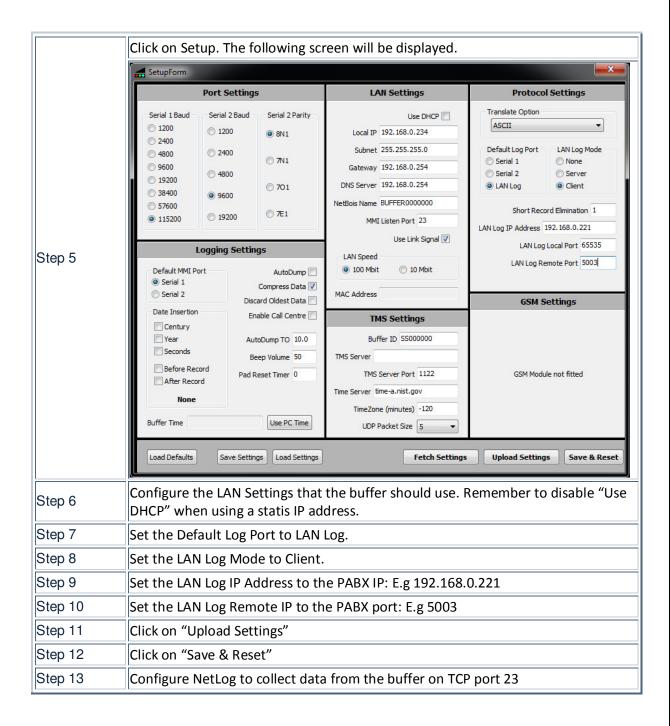
9.3. Scenario 3

The client has a PABX that has a LAN output for the CDR's. The PABX is passive and listens on TCP port 5003 for incoming connections. The IP of the PABX is 192.168.0.221 The data will be collected via LAN using the NetLog software. The IP assigned to the buffer is 192.168.0.234.



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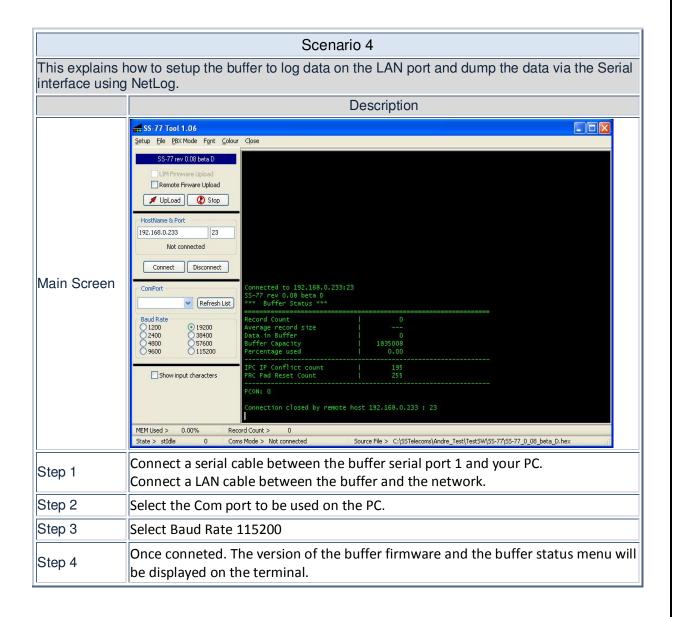
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9.4. Scenario 4

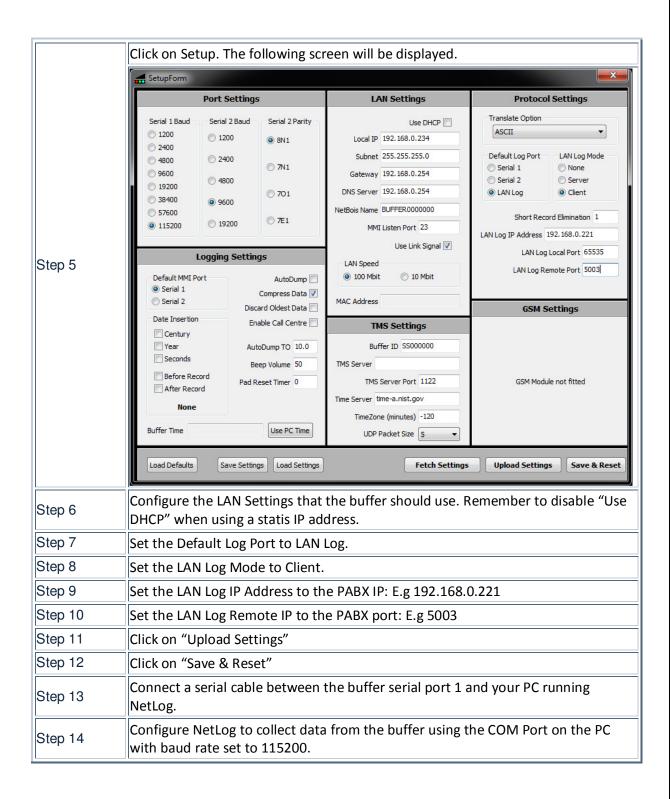
The client has a PABX that has a LAN output for the CDR's. The PABX is passive and listens on TCP port 5003 for incoming connections. The IP of the PABX is 192.168.0.221

The data will be collected via the social part of the buffer uning the NetLey action. The IP

The data will be collected via the serial port of the buffer using the NetLog software. The IP assigned to the buffer is 192.168.0.234.



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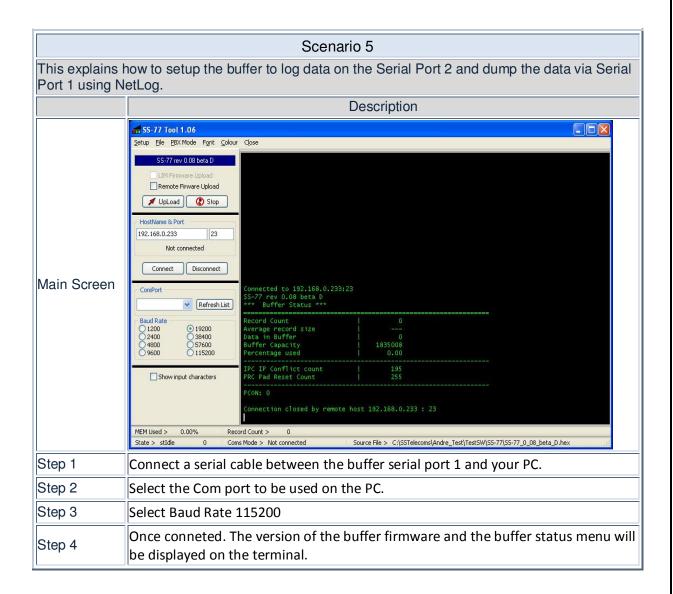


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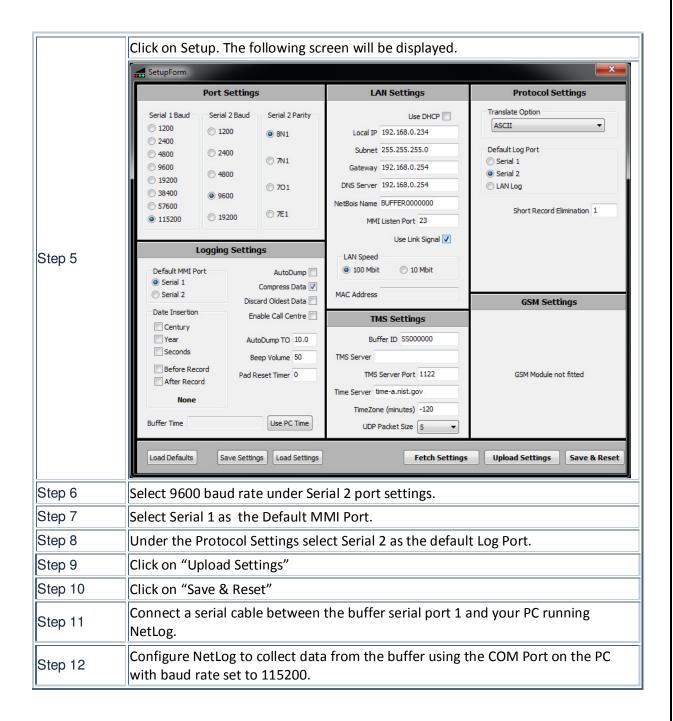
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9.5. Scenario 5

The client has a PABX that has a serial output for the CDR's. The PABX baud rate is 9600. The data will be collected via the serial port of the buffer using the NetLog software.



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10. COMMANDS

COMMAND TABLE				
Command	Description			
ЕСНО	This will turn on the local echo of characters. It does not affect the download when using UdpLog, but should be turned off for operation with NetLog or other collection packages. The echoed characters can corrupt transmitted records. Default is 'OFF'. Input can be Y/N, T/F, E/D, 1/0 or ON/OFF.			
SHOW	Displays most of the current settings of the SS-76NG. This display is sensitive to the translation mode selected, so it will not display the Robodog setup if ASCII mode is selected.			
SAVE	This will save the current settings to non-volatile memory.			
LOAD	This restores the settings from the non-volatile memory. This would normally only be used when one wishes to discard changes made so far.			
RESET	Resets the SS-76NG. This will cause the SS-76NG to start running as if the reset button was pressed. Any setup changes will be lost if they have not been saved.			
DEFDAT	Initializes the setup data (Factory Settings) except for the MAC address and the Dongle Secret Code.			
TIM <yymmddhhmmss></yymmddhhmmss>	Sets the current date and time of the SS-76NG. If the setup data is not entered, then the time is displayed.			
SB1 <baud rate=""></baud>	Set the Serial Port 1 baud rate. Valid rates are: 1200, 2400, 4800, 9600, 19200, 38400, 57600, 115200.			
SB2 <baud rate=""></baud>	Set the Serial Port 2 baud rate. Valid rates are: 1200, 2400, 4800, 9600, 19200.			
S2P <port setting=""></port>	Sets the number of data bits and parity format for Serial Port 2. The options are 8N, 7N, 7O or 7N. One or two stop bits are always acceptable.			
BPV <volume></volume>	Beeper volume. Volume < 0> = off, <100> = maximum			

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COMMAND TABLE						
Command	Description					
SRE <nnn></nnn>	Short Record Elimination length is <nnn>. Valid values from 0 to 39. If this value is set to a value other then 0, it will prevent the storage of a record that has less characters than it is set. I.E. Setting it to 10 will prevent the storage of records with less than 10 characters. It is only active for ASCII and STX ETX modes. The default value is 1 ensuring that empty lines (CR/LF only) are eliminated.</nnn>					
	Sets the logging port to be used in the event that a 'generic' translation option is used. The available ports are:					
CDI Value	Value	Port Name				
SDL <value></value>	0	Serial Port 1				
	2	Serial Port 2				
	4	Ethernet Socket 1				
Sets the serial port to be used in for MMI setup of the buffer. If so up as a TCP listener then an incoming connection on that port will become the MMI port. While the TCP link is established the serial will be disabled.						
	Value	Port Name				
	0	erial Port 1				
	2	Serial Port 2	al Port 2			
	Use the first few letters of the mode name. (XLT ALC will select the Alc 4400). Enough letters need to be entered so differentiate between optotherwise the 1st match will be selected.					
	Value	e Logging Mode	Description			
	BIN	Binary	Unformatted data – any character sequence			
	ASC	ASCII	Vanilla ASCII using CR / LF			
	ROB	RoboDog	Proprietary Security			
	ISD	ISDX	The ISDX PABX			
XLT <value></value>	ALC	Alcatel 4400	Alcatel 4400 PABX			
	LG	Opticon	LG Opticon PABX			
	STX	StxEtx	ASCII special start and end characters			
	AVA	Avaya	Avaya Definity – supplies option promt			
	SYS	Syslog	CISCO Syslog. Can be used for any Syslog			
	IPS	IPS 2000	Philips Sopho IPS 2000			
	CPU	CPU 3000 - 4000	Philips Sopho CPU 3000 / 4000			
		FTP Client	The SS-76NG logs onto the PABX using IP address			
		FTP Server	The SS-76NG wait for the PABX to log in			

Note: If an invalid or unauthorised option for XLT is selected an option list is displayed with the authorised options marked:

COMMAND TABLE					
Command	Description				
LIP <a.b.c.d></a.b.c.d>	III .	Sets the local IP address to a.b.c.d This setting is ignored when DHCP mode is enabled.			
SNM <e.f.g.h></e.f.g.h>	Sets the enabled.		Mask to e.f.g.h This setting is ignored of DHCP mode is		
GWA <i.j.k.l></i.j.k.l>	Sets the is enable		Address to i.j.k.l This setting is ignored of DHCP mode		
DNS <m.n.o.p></m.n.o.p>	Sets the mode is		ver address to m.n.o.p This setting is ignored of DHCP		
NBN <netbios Name></netbios 	where th	e ABCDE	etBIOS Name. The default name is 'SS-76NG-ABCDEF EF is the last 6 characters of the MAC address. The o any alpha-numeric string up to 15 characters long.		
UDH <on off=""></on>	Use DHO ON/OFF	CP or not.	Default is 'ON'. Input can be Y/N, T/F, E/D, 1/0 or		
UTM <on off=""></on>	this setting 100Mbit.	Set 10Mbit operation. Input can be Y/N, T/F, E/D, 1/0 or ON/OFF. When this setting is enabled the buffer will only connect at 10Mbit and not 100Mbit. On some LANs auto-negotiation of LAN speed may cause LAN link issues, so 10Mbit can be manually selected.			
STS <time.server></time.server>	or dotted	Sets the address of the timer server. Either FQDN format (time-a.nist.gov) or dotted IP (129.6.15.28) is suitable. Dotted format will be necessary if no DNS server is available.			
STZ <time offset=""></time>		Set the time offset from UTC in minutes. Negative for East, positive for West. South Africa (the default) is -120.			
	The SDI command is used to enable the insertion of the Date and Time either before the record or after the record. The command parameters are either low case to remove an option or upper case to enable an option. Certain parameters automatically either remove others (you can't have the century without the year, so disabling the year disables the century) or enables them (enabling the century automatically enables the year). The parameter letters are:				
	Enable	Disable	Description		
SDI <date< td=""><td>А</td><td>а</td><td>Insertion AFTER the record data – fixed format hhmmDDMMCCYY.</td></date<>	А	а	Insertion AFTER the record data – fixed format hhmmDDMMCCYY.		
parameters>	В	b	Insertion 'Before' the record data, allows some format options.		
	С	С	Stores the Century giving a 4 digit year, only for 'Before'		
	Υ	у	Stores the year as 2 digits, only for 'Before'		
	S	S	Stores the seconds, only for 'Before'		
	Example: To set the storage 'Before, 2 digit year, no seconds' input: "SDI BacYs" The various flags can be set or enable individually, so to turn on seconds use "SDI S". This will set the seconds on. The result of the command is displayed.				

COMMAND TABLE					
Command	Description				
VER	Displays the product identity and s/w version number. Typically: 'SS-76NG rev a.bc' where 'a' is the major revision number and 'bc' is the minor revision number.				
CLEAR		inters of the buffer. This effectively a that may be in the buffer and allows it to			
	This will perform a DNS que inspected with DNSR.	ery on <internet.address>. The result can</internet.address>			
DNSQ <internet.address></internet.address>		with DNS Query Result = n , with $n = 1$ if and $n = 0$ if no workspace was available een assigned.			
	Example: DNSQ www. DNS Query				
	Outputs the IP address retu	urned by the DNSQ command			
	Response	State of query			
DNSR	DNS Answer: 0.0.0.0	Waiting			
BNOTT	DNS Answer: 255.0.0.0	Failure			
	DNS Answer: 72.14.203.104	Success for www.google.com			
STX <stx char=""></stx>	This command will set the character recognised as the start of logging character. There are two ways to set the character either using Hexadecimal or by placing the literal character in normal round brackets.				
	Examples: STX 41 will set the STX character to 'A' STX (A) will also set the STX character to 'A'				
ETX <etx char=""></etx>		character that is to be used as the end of ing methods are the same as for STX			
TMI <tms.server></tms.server>	Sets the address of the UdpLog server. Either FQDN format (udplog.co.za) or dotted IP (123.1.1.234) is suitable. Dotted format will be necessary if no DNS server is available. Note, the addresses shown are not valid addresses, merely examples of the format to be used.				
TMP <tms port="" server=""></tms>	Sets the port number for the TMS server. The default is 1122 and this is the UdpLog default too. Other values may be used if the UdpLog server installation requires it.				
SAD <on off=""></on>	Enable Auto Dump. Default is 'OFF'. Input can be Y/N, T/F, E/D, 1/0 or ON/OFF. When enabled the buffer will dump its stored data when the Serial 1 handshake is enabled or when an MMI port (socket 0) Ethernet connection is made.				
SAT <nnn.n></nnn.n>	Sets the delay from connection active until dumping starts to nnn.n seconds. This allows short glitches to be ignored. (Such as mouse probing when a PC starts up).				

COMMAND TABLE			
Command	Description		
MMP <mmi listen="" port=""></mmi>	Sets the port number for the SS-76NG that it will listen on for MMI or NetLog connections. The command will also indicate the Socket Mode that has been set up.		
BID <buffer id=""></buffer>	This sets the buffer ID as used by UdpLog. It is an 8 character name. If a name short than 8 characters is used then it will be padded to 8 characters with '_' (Underscore) characters. If non alpha numeric characters are used they will also be replaced with '_'.		
LLM <lan logging="" mode=""></lan>	This sets the mode of the LAN logging socket. Options are 0 (None), 1 (TCP Passive) or 2 (TCP Active)		
LLL <lan local="" logging="" port=""></lan>	This sets the LOCAL port number. When set to 0 in Active (client) mode the port will be auto-selected starting from 1024. Each time a connection is attempted the next sequential port number will be used.		
LLR <lan logging="" port="" remote=""></lan>	This sets the REMOTE port number. It is the port number on which the PABX will listen. It is not used if the mode is TCP Passive (Server).		
LLI <lan ip="" logging=""></lan>	This sets the PABX IP address. It is the IP address of the PABX to which the SS-76NG will connect to retrieve data.		
CTRL+Z	The previously entered line will be displayed if this is the 1st character typed. Note: Only displays line if ECHO ON		
РНО	Phone Home 'PHO' 1. The technician types in the command 'PHO' 2. The SS-76NG sends an 'E' record (it is the next letter and corresponds to 'Enquire') 3. UdpLog Responds with a 0x12 (Device Control 2) character followed by the text 'UdpLog Response' as a single 16 character UDP packet 4. Upon receipt of the packet the buffer will turn on the DownLoad LED and then a. Beep at full volume b. Pause for 0.2 seconds c. Turn off the beeper d. Pause for 0.8 seconds e. Repeat the above 4 steps 5 times Initial a normal 'A' record poll sequence so that the DownLoad LED will turn off if the buffer is not registered.		
APN	GPRS Access Point Name. The default setting is 'internet'. The APN can be up to 23 characters long.		
USR	GPRS User Name. The default setting is blank. The User Name can be up to 23 characters long. It is only normally required of a private APN is in use.		
GPW	GPRS Password. The default setting is blank. The Password can be up to 23 characters long. It is only normally required of a private APN is in use for use with the User Name		

COMMAND TABLE			
Command	Description		
GAG <on off=""></on>	Enables GSM Aggressive download. When this option is enabled the SS-76 NG will attempt to send records immediately when they are received rather than wait for the normal 90 second cycle. The negative impact of this is that records are sent one at a time rather in blocks. It should only normally be enabled when performing diagnostic work on a PABX.		
CSQ	Displays the signal strength.		
IME	Displays the IMEI number for the module. Only available once the GSM module has started up.		
SCI	Displays SIM Card ID. Only available once the GSM module has started up.		
SIMPIN <simpin>,<simpin></simpin></simpin>	Sets the PIN for automatically logging on to the GSM network when the SIM PIN lock has been enabled. The value set can NOT be interrogated. The SS-76 NG will only attempt to log on using the stored PIN if there are still 3 attempts available. If there are less than 3 available or the PUK is required then the GSM state machine will be disabled pending user intervention.		
SIMLOK <s>,<simpin></simpin></s>	Locks or Unlocks the SIM PIN. <s> can be Y/N, T/F, E/D, 1/0, or ON/OFF. <simpin> is required and must match both the SIMPIN stored on the SS-76 NG and the PIN set on the SIM card. The command will display the lock status if entered with no parameters. It will show LOCKED if a SIM PIN was required on startup or if the lock state was changed to locked.</simpin></s>		
SIM attempt counter less than 3	If the SIM attempt counter is less than 3 then the PIN has to be entered manually. To do this use the command: AT+CPIN= <correct pin=""></correct>		
SIM PIN Blocked	If the SIM PIN have become blocked it will be necessary to enter the PUK. To enter the PUK use the following command: AT+CPIN=PUK,NewPin		
PRT <0, 30 to 255>	Set the PAD reset timer. This timer causes the LAN module to be restarted when it expires. It can be disabled by setting it to zero. Attempts to set it below 30 minute will result in it being set to 30 minutes. The maximum value is 255 minutes. The timer is restarted when the SS-76NG receives an 'S' or 'SEND' command.		
PRC <x></x>	Display the number of timer the LAN module has been reset. If <x> is present and non-zero the count will be cleared.</x>		
SEND <nn></nn>	Sends the number of records specified by <nn> on the MMI port that was used to enter the command. The records will be preceded by a line with the text: DataBlock Followed by the lesser of the number of requested records or that actual number in the buffer. This is followed by: TotalRecords x Where 'x' is the actual number of records sent. If the buffer is empty it sends the message "NO DATA<enter>".</enter></nn>		

COMMAND TABLE				
Command	Description			
	Sets the packet size of the UDP packet to be used when logging using UdpLog. <n> can be set from 0 to 7 giving the following values:</n>			
	Value	Packet Size	Comment	
	0	200	Ensure that records are smaller!	
	1	300		
UPS <n></n>	2	400		
	3	600		
	4	800		
	5	1000	Default setting	
	6	1200		
	7	1400	Compatible with previous firmware	
ULK <on off=""></on>	Use Link status. Default is 'ON'. Input can be Y/N, T/F, E/D, 1/0 or ON/OFF. When enabled the buffer checks the physical link in relation to stopping or starting the LAN functions. When switched 'OFF' the Link Status is ignored and the LAN interface is started up just using some timing delays.			
PING <ip address="" name="" or=""></ip>	Sends 4 PING requests to the designated IP address or host-name.			
ECC <on off=""></on>	Enable Call Centre mode. Default is 'OFF'. Input can be Y/N, T/F, E/D, 1/0 or ON/OFF. When this option is enabled the buffer will ou call records on serial port 1. Note that when Serial Port 2 is used for logging it is necessary to		s option is enabled the buffer will output used for logging it is necessary to	
	ensure that Serial Port 1 is set up to use a baud rate the is the same or higher than Serial Port 2.			
MPW <password></password>	Sets the password. When a LAN connection comes in you will be prompted for the new password.			

SS-76 NG USER MANUAL 10.1. ALCATEL 4400 RELATED COMMANDS

ALCATEL 4400 COMMANDS			
The Alcatel 4400 is logged using an IP connection. The PABX acts as the server and the buffer connects to it as a client.			
Command	Description		
	This sets that IP address of the Alcatel 4400 PABX. The port number is fixed at 2533 and therefore does not need to be set.		

10.2. AVAYA DEFINITY RELATED COMMANDS

AVAYA DEFINITY COMMANDS			
The Avaya Definity acts as a client and needs to connect to the SS-77. The SS-77 needs to have its local port set. It has been found in the field that the PABX can sometimes stop outputting data. A simple solution was to 'prompt' the PABX by sending it a character. In the SS-77 this character will be sent every 60 seconds if it is set to something other than 0xFF.			
Command	Description		
AVL <local port=""></local>	This sets that port number at which the SS-77 should listen for incoming connections. Some Avaya documentation suggests using port 50000. It is probably not critical, as long as the PABX and the SS-77 have the same settings.		
AVP <prompt Character></prompt 	This sets the character code to be used as a prompt for the PABX. It is set in hexadecimal. An empirically determined code that has been used successfully is the X-ON (0x11) code. The command to set this is: AVP 11 To disable the prompt set the code to 0xFF using: AVP FF		

10.3. LG OPTICON IP RELATED COMMANDS

LG OPTICON IP COMMANDS			
	The LG Opticon can be logged on its serial port or on the LAN. On the serial port the logging is pretty straight forward ASCII logging. For the IP port there are a number of settings.		
Command	Command Description		
LGI <ip address=""></ip>	This sets that IP address of the PABX.		
LGD <port number=""></port>	This sets that port number on which the PABX is listening. Normally port 23 will be used.		
III (3× /norr niimnor×	This sets that port number from which the connection is initiated by the buffer. The port number should be fixed, so that badly terminated IP connections will reconnect on the same PABX socket. Typically a port number of 1023 should be satisfactory.		
This sets the timeout for receiving records in minutes. If a record has not been received for this number of minutes the IP link is closed and re-opened after 30 seconds.			

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10.4. SYSLOG SETUP

When the SYSLOG logging option has been selected then no other options need to be selected. The logging (UDP listening port) will automatically be set to 514 and the socket will be set to UDP. Any packets received will be store with an appended Carriage Return character. Optionally the date will be stored too using the normal date storage settings.

10.5. PHILIPS SOPHO IPS 2000

PHILIPS SOPHO IPS 2000 IP COMMANDS			
The IPS 2000 is logged using an IP connection. The PABX acts as the server and the buffer connects to its client.			
Command	Command Description		
1511 21P 3001PGGS	This sets the IP address of the PABX. The port number is fixed at 60010.		

10.6. PHILIPS SOPHO CPU 4000

PHILIPS SOPHO CPU 4000 IP COMMANDS			
The CPU 4000 is logged using an IP connection. The PABX acts as the server and the buffer connects to its client.			
Command	Command Description		
SII <ip address=""> This sets the IP address of the PABX. The port number is fixed at 2599. The command is the same as for the Sopho 2000 IPS.</ip>			

10.7. PABX MANAGEMENT MODE

PABX MANAGEMENT MODE COMMANDS		
	access to a PABX Ethernet port through the buffer. It allows commands ne Serial MMI port or the Ethernet MMI port to the PABX Ethernet port.	
Command	Description	
PBXC <port></port>	The command PBXC <port> is issued to the buffer. The buffer will attempt to establish a connection to the PABX using the 'LOG LAN IP addr' (command LLI) with the specified port number. When the connection is established the buffer will respond with: PMS: Connected <port> A twenty second timer is started so that if no commands are sent to the PABX the link will be disconnected with the message: PMS: Disconnect</port></port>	

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PBXM <hex data=""></hex>	Messages are sent to the PABX using a Hexadecimal 'PDU' format with the PBXM command. This allows any character to be sent from ASCII 0 to ASCII 255. (0x00 to 0xFF) Example: PBXM727001fffff002200000022FFFFFFFFFFFFFFFFFFFF
	Responses from to PABX are converted to the same 'PDU' format and prefixed with "PBXR <space>". Example showing a login rejection message from a popular PABX: PBXR 707201000000000000000000000000000000000</space>

10.8. TCP CALL-BACK-MODE

TOI	^o Ca	II D	مام	. 1. /	مام
1 (,)	- (,a	II-B	аск		lode

This function allows the buffer to create a TCP connection to the TMS server using a specified port. The connection is attempted to the host that was specified using the TMI command. The purpose of this is to allow the buffer to tunnel out from behind firewalls when the using UDP LOG to gather the data. The command to setup this call back link is:

Command	Description
	The response when the connection takes place is: TCB: Connected <port></port>
·	The is an MMI timeout on the Ethernet MMI connection and when this occurs or when the remote application disconnects a message is output on the originating port: TCB: Disconnected

10.9. FTP TMS CLIENT

FTP TMS Client

The FTP push download mode is enabled using the FDL command. The SS-76NG logs into the server at the TMI IP address. It uses the username specified by FTU and the password specified by FTP. It then sets the working directory to that path specified by FTF. This path must exist on the server. All the records in the buffer will be downloaded to a file named using the buffer ID and the current DateTime. E.G.: BUFFERID_YYMMDD_hhmmss.log

This process will take place at every hour at the minute specified by FDT or at set a Time.

Command	Description
TMI <tms.server></tms.server>	Sets the address of the FTP server. It needs to be in dotted notation (E.g 196.213.211.32) Note, the addresses shown are not valid addresses, merely examples of the format to be used.
FTU <username></username>	Sets the FTP Username. Maximum length is 12 characters
FTP <password></password>	Sets the FTP password for Username. Maximum length is 12 characters
FTF <filepath></filepath>	This selects the directory from which to extract the files or in the case of FTP push the directory for uploading the records.
FDL <n></n>	Enables FTP PUSH download of records, <n> can be Y/N, T/F, E/D,</n>

	1/0 or ON/OFF.
FDT <hh:mm></hh:mm>	Sets the hour and minute upon which the FTP push download will start. This is to provide a staggered download from the field to reduce the peak load on the server. Setting the hour greater than 23 will cause the FTP download to start at the set minute every hour. Setting the minute to a value greater than 59 will prevent automatic download. If the download fails, it will retry after 10 minutes.
FDNOW	Initiates a download immediately for testing purposes.

10.10. FTP SERVER

FTP SERVER COMMANDS		
The SS-76NG waits for the PABX to log in. The PABX needs to use the username and password set.		
Command	Description	
FTU <username></username>	Sets the FTP Username. Maximum 12 characters.	
FTP <password></password>	Sets the FTP password for Username. Maximum 12 characters.	

10.11. THROUGH CONNECTION – LAN TO SERIAL PORT 1

THROUGH CONNECTION		
The SS-76NG has the ability to route the LAN socket #1 through the MMI serial port 1. Amongst other things this allows LAN access to the serial port on a PABX. There are a number of items that require setup. Note: This mode of operation is only possible when LAN logging of the PABX is not used.		
SDM 10	In order to no have gratuitous data being sent to the PABX the Serial MMI port 1 needs to be set to SILENT. While SILENT MODE is active the serial MMI PORT is completely non responsive. Commands can still be entered using the LAN MMI port if it has been set up. In the event that SILENT MODE was turned on before the buffer was fully set up, then it can be temporarily overridden by resetting and holding the button in until the message "Exit Silent Mode" is displayed. This happens after about 5 seconds. If the button is held too long then the unit will restore default settings.	
SKM 1 1	Socket 1 need to set to TCP SERVER mode to accept incoming connections. This command will set the socket 1 to TcpServer mode.	
LPT 1 <port></port>	Set the local port number for the TCP socket. Note: This can be any number from 1 to 65524. Note that certain ports are commonly used for tasks such as FTP, SMTP etc. so care needs to be taken in choosing a suitable port number.	

10.12. REMOTE ACCESS TO SERIAL CONNECTED EQUIPMENT

10.12.1. **DIRECT**

This command instructs the buffer to route the logging port to the MMI port. This provides direct access to the device being logged so that setup and diagnostics can be undertaken remotely.

There are a few configurations, but essentially the target being logged should be a serial port device. Thus it is possible to connect DIRECT to Serial 1 or Serial 2, whichever is the default logging port.

DIRECT from serial the MMI serial port will copy characters from the MMI serial port to the Logging Serial port and vice versa.

DIRECT from a TCP/IP connection on socket 0 will copy characters from the Network Connection to the Logging Serial port and vice versa.

To use DIRECT from UdpLog, a chat session first needs to be established. The command DIRECT must be issued. Once DIRECT mode has been entered it will exit due to activity timeout. To prevent indeterminate DIRECT operation a UDP packet must be received to prevent the timeout.

10.12.2. **SETUPMODE**

This command instructs the buffer to enter remote setup mode from a UDP session. Normally this will take place during an UdpLog 'chat' session. When the SETUPMODE has been entered all the normal MMI commands can be executed. The command will timeout after 2 minutes of inactivity.

11. DONGLE OPERATION

CODE<abc...nmo>

This is the challenge of the Challenge-Response dongle mode of operation. Note: There is no space between the command 'CODE' and the random challenge code.

The response will be:

CODE: hhhh

Where hhhh is a 16 bit number presented in hexadecimal format. 'hhhh' is the CRC-1021 result calculated using the Secret Code and the challenge as a message. The challenger produces a random challenge message and sends this to the SS-76NG and at the same time calculates the expected response. The challenger then waits for the response from the SS-76NG and if it matches its internal calculation then it can be satisfied that the buffer is authentic.

~ <aa><cc>

This command (tilde space) is used to set the characters of the Secret Code. The secret code can be up to 16 characters in length. 'aa' is the character index from '00' to '0F' (total 16). 'cc' is the character code and can be any hexadecimal value other then 'FF'. The value 'FF' is reserved as the 'end' code and as the 'blank' code. The Secret Code characters can only be set if they are 'FF'.

12. QUICK SETUP GUIDES

12.1. ASCII DATA COLLECTION VIA SERIAL PORT

Configuring serial port 2 as PABX Logging port

- XLT ASC (Sets the Protocol translation ASCII)
- SDL 2 (Sets the default logging port to serial 2)
- SB 2 9600 (Sets the baud rate to 9600)

12.2. DATA COLLECTION ON ALCATEL 4400 / OMNI PCX

Configure IP on the Ethernet interface

UDH 1 (This will enable the buffer to use DHCP)

Or

Configuring the buffer to use a static IP

- UDH 0 (To disable DHCP)
- LI <IP Address of Buffer> (Assigns a Static IP Address to the Buffer)
- SM <Subnet Mask>
- GA <Gateway> (Sets the default gateway)
- DNS <DNS Server>

Use the following settings for Alcatel 4400 / Omni PCX

- XLT ALC (Sets the Protocol translation to Alcatel 4400 PABX)
- ALI <PABX IP Address> (To set the PABX IP)

12.3. DATA RETRIEVAL USING UDP LOGGER

Configuring the buffer to connect to UDP Logger

- TMI sstelecoms.pointclark.net (IP address or FQDN of the UDP server)
- TMP 1122 (The UDP Logger port)
- BID SS0005A4 (Sets the buffer ID as used by UdpLog)
- APN Internet
- GAG Off



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