



Russell Hobbs

INSTRUCTIONS AND WARRANTY



20180-56

RUSSELL HOBBS

ILLUMINA 12 CUP FILTER COFFEE MACHINE

Congratulations on purchasing our Russell Hobbs Illumina 12 Cup Filter Coffee Machine. Each unit is manufactured to ensure safety and reliability. Before using this appliance for the first time, please read the instruction manual carefully and keep it for future reference.

FEATURES OF THE RUSSELL HOBBS ILLUMINA FILTER COFFEE MACHINE

The Illumina range features an innovative colour control light strip which changes colour to indicate different speeds, timings and temperatures and takes the guesswork out of selecting the right setting for your appliance.

- High gloss housing with brushed stainless steel panel and embossed Russell Hobbs logo
- Unique colour changing light strip:
 - Coffee brewing (Blue)
 - 0-15 minutes (Green= best flavour)
 - 15-30 minutes (Purple= good flavour)
 - 30+ minutes (Red= flavour alert)
- Advanced shower head technology*¹
- Up to 65%*² faster to optimum temperature
- 1 hour 'keep warm' and 'auto off' features
- 1.25 litre glass carafe / 12 cup
- Removable water tank
- Removable, washable filter holder
- 1000W
- For domestic use only
- 1 Year warranty

*¹sprays water through the ground coffee, more evenly and quickly. This improved water distribution results in more of the coffee being dissolved and better extraction of flavour. *² vs Russell Hobbs 14741-56 Allure Coffee Maker.

IMPORTANT SAFEGUARDS

When using any electrical appliance, basic safety precautions should always be followed including the following:

1. Please read the instructions carefully before using any appliance.
2. Always ensure that the voltage on the rating label corresponds to the mains voltage in your home.
3. Incorrect operation and improper use can damage the appliance and cause injury to the user.
4. This appliance is intended for household use only. Commercial use invalids the warranty and the supplier cannot be held responsible for injury or damage caused when using the appliance for any other purpose than that intended.
5. Avoid any contact with moving parts.
6. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
7. Children should be supervised to ensure that they do not play with the appliance.
8. Check the power cord and plug regularly for any damage. If the cord or the plug is damaged, the manufacturer or a qualified person must replace it in order to avoid an electrical hazard.
9. Do not use the appliance if it has been dropped or damaged in any way. In case of damage, take the unit in for examination and/or repair by an authorised service agent
10. To reduce the risk of electric shock, do not immerse or expose the unit, plug or the power cord to water or any other liquid. Do not use it with wet hands.
11. Never immerse the unit in water or any other liquid for cleaning purposes.
12. Remove the plug from the socket by gripping the plug. Do not pull on the cord to disconnect the appliance from the mains. Always the unit to cool and unplug it when not in use, before cleaning or when adding or removing parts.
13. Insert and use only original parts.
14. The use of accessory attachments or coffee capsules that are not recommended or supplied by the manufacturer may result in injuries, fire or electric shock.
15. A short cord is provided to reduce the hazards resulting from becoming entangled in or tripping over a longer cord.
16. Do not let the cord hang over the edge of a table or counter. Ensure that the cord is not in a position where it can be pulled on inadvertently, squashed between surfaces or scrapped across sharp surfaces.

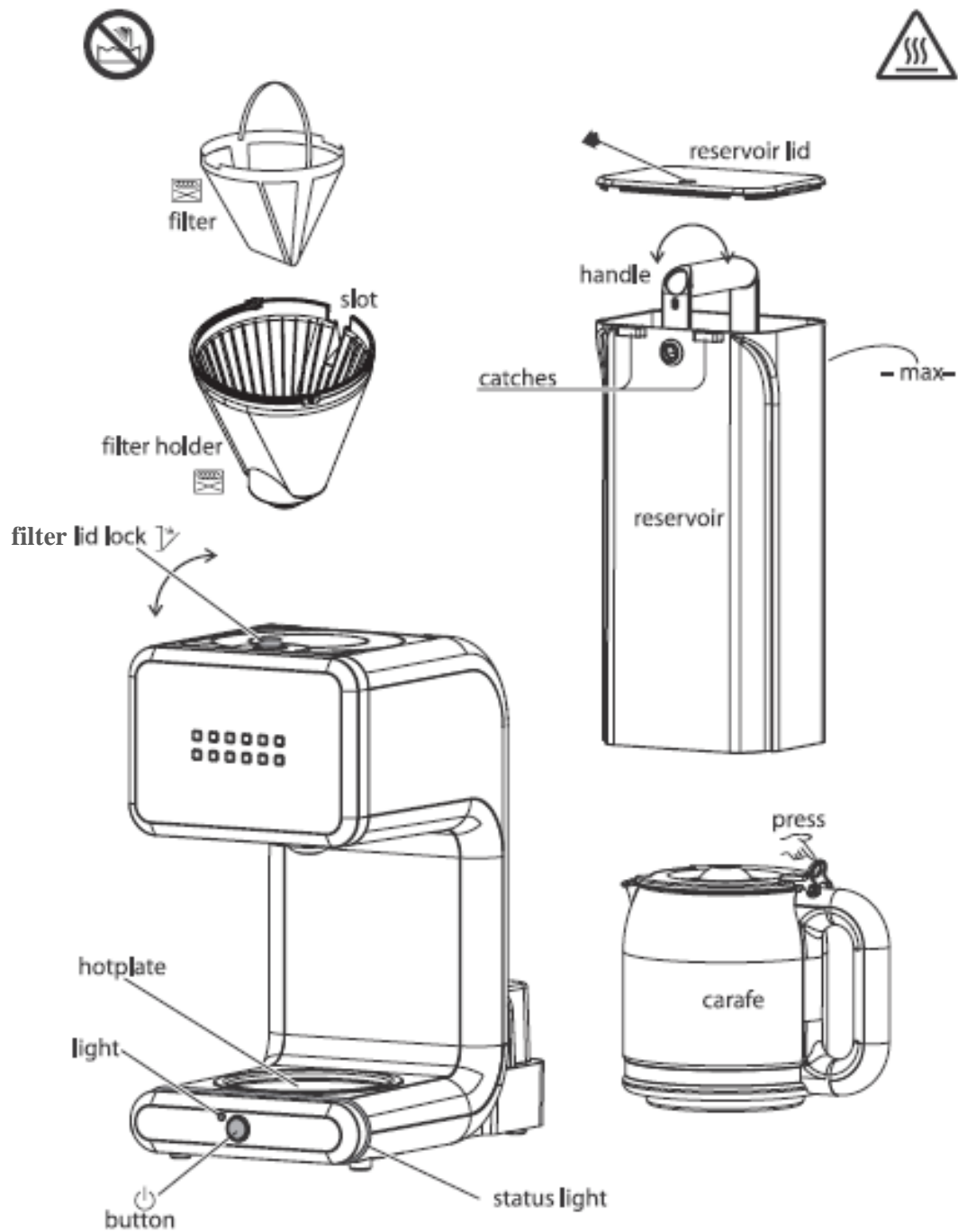
17. Do not allow the cord to touch hot surfaces and do not place on or near a hot gas or electric burner or in a heated oven.
18. Keep the appliance and cord away from direct radiant heat from the sun, from damp, from sharp edges and other dangers.
19. Do not use the appliance on a gas or electric cooking top or over or near an open flame.
20. Use the appliance on a hard, flat level surface only, to avoid interruption of airflow underneath the appliance.
21. Use of an extension cord with this appliance is not recommended. However, if it is necessary to use an extension lead, ensure that the lead is suited to the power consumption of the appliance to avoid overheating of the extension cord, the appliance or plug point. Do not place the extension cord in a position where it can be pulled on by children or animals or tripped over.
22. This appliance is not suitable for outdoor use. Do not use this appliance for anything other than its intended use.
23. This appliance is intended to be used in household and similar applications such as:
 - Staff kitchen areas in shops, offices and other working environments;
 - Farm houses;
 - By clients in hotels, motels and other residential type environments;
 - Bed and breakfast type environments.
24. Do not operate this appliance by means of an external timer or separate remote control system.
25. Never operate the appliance without water in the water reservoir. Always make sure that there is water in the reservoir, not less than at the minimum water level mark.
26. Always be sure to place the water reservoir tightly back in the unit with its lid closed and fill with water at or above the minimum level marking before turning the appliance ON.
27. Caution should be taken when moving any appliance containing or in contact with hot liquids.
28. To make sure that the machine is switched OFF, unplug the appliance from the socket/ power point.
29. Do not cover the appliance at any time.
30. Keep children away from the appliance during operation.
31. Danger of scalding! Never move the appliance during operation!
32. Danger of scalding! Never touch very hot parts of the appliance (e.g. brew unit during operations). Do not touch the steam or water jets. Do not move the operating lever when the machine is building/ generating pressure.
33. Always unplug the appliance before:
 - relocating the machine
 - cleaning or maintenance
 - long periods of disuse

34. Do not remove the water reservoir until the unit is turned OFF.
35. DO NOT carry any appliance by the power cord.
36. Do not leave this appliance unattended during use. Always unplug the unit when not in use or before cleaning.
37. It is absolutely necessary to keep this appliance clean at all times as it comes into direct contact with food.
38. Do not touch any hot surfaces, use handles or knobs.
39. Ensure that the switch is in the "0" / "OFF" position after each use.
40. To protect against fire, electric shock, and injury to persons, do not immerse the cord or plug, in water or other liquid.
41. CAUTION: To prevent plasticizers from migrating to the finish of the countertop or table top or other furniture, please place NON-PLASTIC coasters or place mats between the appliance and the finish of the counter top or table top. Failure to do so may cause the finish to darken or permanent blemishes may occur or stains can appear.
42. The manufacturer does not accept responsibility for any damage or injury caused by improper or incorrect use, or for repairs carried out by unauthorised personnel.
43. In case of technical problems, switch off the machine and do not attempt to repair it yourself. Return the appliance to an authorised service facility for examination, adjustment or repair. Always insist on the use of original spare parts. Failure to comply with the above mentioned pre-cautions and instructions, could affect the safe operation of this machine.

CAUTION: PRESSURE

In order to avoid possible burns to body parts and/or other injury from hot steam and water or damage to the unit, never remove the water reservoir or filter holder while your coffee maker is brewing. If you need to add more water to the water, please make sure that the unit is switched OFF correctly.

PARTS DIAGRAM



BEFORE FIRST USE

1. Before using your appliance for the first time, remove the coffee maker from the box and take off any protective wrappings. **REMEMBER: DO NOT LEAVE PROTECTIVE PACKAGING LYING AROUND, AS IT COULD BE DANGEROUS AROUND INFANTS AND CHILDREN.**
Tip: keep the packaging for transporting the appliance (e.g. for relocating, servicing, storage, etc.)
2. After unpacking, please check that the following items are included:
 - water reservoir
 - coffee machine
 - instruction manual with warranty information
3. Please check that your home power supply voltage is the same as marked on the appliance rating label.
4. Place the appliance on a dry, level surface.
5. Please refer to the "PARTS DIAGRAM" section to familiarize yourself with the coffee maker and identify all the parts.
6. Please make sure the unit is switched OFF/ "0" by pressing the power button located on the side of the unit. Make sure that it is unplugged from the electrical outlet.
7. Thoroughly rinse the water tank with fresh water before using for the first time. Clean the capsule coffee machine by using a damp cloth only. **NOTE:** In order for your appliance to work properly time after time, we recommend that it must be cleaned regularly.

Special Note: after unpacking, you may find that a little water has remained in the appliance. In order to ensure that this appliance works perfectly, it was quality tested with water before leaving our factory.

Caution: improper handling of electrical equipment is dangerous and can be lethal. Please pay attention to the safety precautions in this manual, in particular the following:

- Danger of scalding: beware of hot water, hot parts as well as steam.
- Do not operate the appliance with an empty water reservoir or if the water in the reservoir is less than the MINIMUM level requirement.
- Do not open the filter lid whilst the machine is brewing.

- Always remove the power cord from the socket and ensure that the appliance is OFF before cleaning.
- Only use the appliance in a room that is dry and clean.

FILLING THE WATER RESEVOIR

1. Remove the carafe from the hotplate.
2. Lift the lid off the reservoir.
3. Fill with at least 2 cups of water, but not above the max mark.
4. Replace the reservoir lid.
5. The arrow **▲** on the lid must point towards the appliance.
6. Alternatively, you may lift the reservoir off the appliance, fill it in the kitchen, and carry it back to the appliance. If you do this, make sure that the reservoir is in place, and catches the top of the reservoir and is hooked over the tabs in the body of the appliance, before you proceed.

FILLING THE FILTER HOLDER

1. Press the lid lock to open the filter lid.
2. Put 6g (1 rounded teaspoon) of filter-ground coffee in the filter for each cup of water.
3. Close the lid, and press down to lock it.
4. Replace the carafe on the hotplate

SWITCHING ON

- Put the plug into the power socket. The appliance will beep.
- The power light will glow as long as the appliance is connected to the electricity supply. Press and release the power button.
- Shortly afterwards, coffee will start to drip into the carafe.
- When it's done, the hotplate will keep the carafe warm.
- The status light will change colour to show how fresh the coffee is.

blue (flashing)	brewing
green	0-15 minutes since brewing
purple	15-30 minutes since brewing
red	30-40 minutes since brewing
- After 40 minutes, the hotplate will switch off.

Note that: After about half an hour, chemical changes in the brewed coffee will affect the flavour of the coffee.

FINISHED

Unplug, and let the appliance and carafe cool down fully before cleaning, or for about 10 minutes before refilling.

A QUICK CUP

You can remove the carafe at any time. To prevent the filter holder from overflowing, replace the carafe on the hotplate within about 20 seconds.

Note: The coffee grounds will retain water, so the amount of liquid in the carafe will be slightly less than the amount of water in the reservoir.

CLEANING AND MAINTENANCE

- Unplug the appliance and let it cool.
- Press the filter lid lock to open the lid.
- Tip the contents of the filter holder into the bin to discard used coffee ground.
- Press the lever at the rear of the carafe lid, above the handle, to open the carafe lid.
- Hand wash the carafe and filter holder.
- You may wash these parts in the top rack of a dishwasher.
- Wipe all surfaces with a clean damp cloth.
- Turn the filter holder to bring the slot in its rim towards the lid, then lower the filter holder back into the coffee maker.
- Close the lid, and press down to lock it.

DESCALING

- To prevent a build-up of deposits due to water conditions in certain areas, do ensure that the reservoir is completely cleaned after each use. It may be necessary to periodically descale your machine.
- We recommend that you descale your machine monthly, although this period will depend on the hardness of water and frequency of use of the machine.
- To do this, pour a measure of half water/half vinegar into the water reservoir and operate the coffee maker as if you were making coffee. Alternatively, dissolve 2 dessert spoons of tartaric acid in half a litre of lukewarm water.
- Repeat the process a further three times but using **CLEAN COLD WATER ONLY** to thoroughly rinse out the appliance.
- Alternatively, a well-known brand of descalent suitable for coffee makers or plastic kettles can be used. In this case, follow the instructions given by the manufacturer

STORING THE APPLIANCE

- Ensure that the unit is switched to the OFF position. Unplug the coffee machine from the power outlet.
- Clean all the parts as instructed above. Ensure that all parts are dry before storing.
- Store the appliance in a clean, dry place.
- Never store the appliance while it is still wet or dirty.
- Never wrap the power cord around the appliance.

SERVICING THE APPLIANCE

There are no user serviceable parts in this appliance. If the unit is not operating correctly, please check the following:

- You have followed the instructions correctly
- That the unit has been wired correctly and that the wall socket is switched on.
- That the mains power supply is ON.
- That the plug is firmly in the mains socket.

If the appliance still does not work after checking the above:

- Consult the retailer for possible repair or replacement. If the retailer fails to resolve the problem and you need to return the appliance, make sure that:

- The unit is packed carefully back into its original packaging.
- Proof of purchase is attached.
- A reason is provided for why it is being returned.

If the supply cord is damaged, it must be replaced by the manufacturer or an authorised service agent, in order to avoid any hazard. If service becomes necessary within the warranty period, the appliance should be returned to an approved Home of Living Brands (Pty) Limited service centre. Servicing outside the warranty period is still available, but will, however, be chargeable.

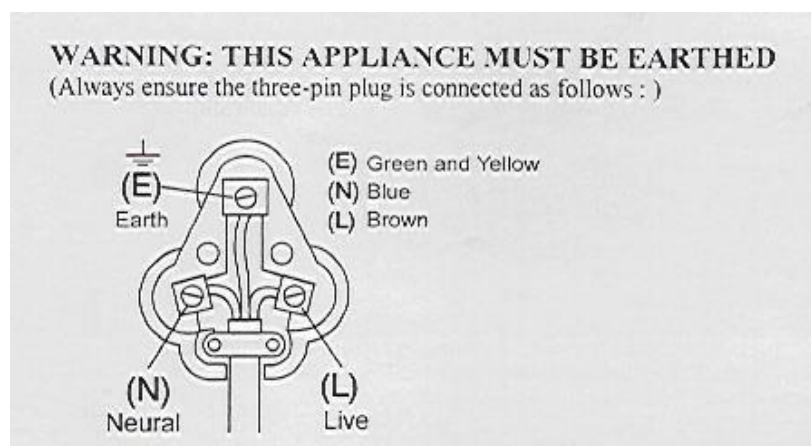
CHANGING THE PLUG

Should the need arise to change the fitted plug, follow the instructions below.

This unit is designed to operate on the stated current only. Connecting to other power sources may damage the appliance. Connect a three-pin plug as follows:

The wires in this mains lead are coloured in accordance with the following code:

Green/Yellow	= Earth
Blue	= Neutral
Brown	= Live



**PLEASE AFFIX YOUR PROOF OF PURCHASE/RECEIPT HERE
IN THE EVENT OF A CLAIM UNDER WARRANTY THIS RECEIPT MUST BE PRODUCED.**

W A R R A N T Y

1. Home of Living Brands (Pty) Limited warrants to the original purchaser of this product (“the customer”) that this product will be free of defects in quality and workmanship which under normal personal, family or household use and purpose may manifest within a period of 1 (one) year from the date of purchase (“warranty period”).
2. Where the customer has purchased a product and it breaks, is defective or does not work properly for the intended purpose, the customer must notify the supplier from whom the customer bought the product (“the supplier”) thereof within the warranty period. Any claim in terms of this warranty must be supported by a proof of purchase. If proof of purchase is not available, then repair, and/or service charges may be payable by the customer to the supplier.
3. The faulty product must be taken to the supplier's service centre to exercise the warranty.
4. The supplier will refund, repair or exchange the product in terms of this warranty subject to legislative requirements. This warranty shall be valid only where the customer has not broken the product himself, or used the product for something that it is not supposed to be used for. The warranty does not include and will not be construed to cover products damaged as a result of disaster, misuse, tamper, abuse or any unauthorised modification or repair of the product.
5. This warranty will extend only to the product provided at the date of the purchase and not to any expendables attached or installed by the customer.
6. If the customer requests that the supplier repairs the product and the product breaks or fails to work properly within 3 (three) months of the repair and not as a result of misuse, tampering or modification by or on behalf of the customer, then the supplier may replace the product or pay a refund to the customer.
7. The customer may be responsible for certain costs where products returned are not in the original packaging, or if the packaging is damaged. This will be deducted from any refund paid to the customer.

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