

## **ACTIVATION GUIDE** FOR YOUR REPLACEMENT 4G LTE MOBILE HOTSPOT

**1** ACTIVATE 4G LTE SIM card.

**2 INSERT** 4G LTE SIM card and battery.

**3 RETURN** defective 4G LTE Mobile Hotspot within 5 days.

The 4G LTE Mobile Hotspot you received may be a reconditioned Certified Like-New Replacement, which will carry the remaining warranty period from the prior 4G LTE Mobile Hotspot, or 90 days, whichever is greater. This does not limit or supersede any existing manufacturer warranty and may be considered a "warranty" or "service contract" in certain states. In these states, visit **verizonwireless.com/extendedwarranty** or see the *Your Guide* or *Your Business Guide* brochure for the Extended Limited Warranty or Service Contract information.

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### Step ① ACTIVATE 4G LTE SIM card.

If you did not receive a new Verizon Wireless 4G LTE SIM card in your shipment, go to Step 2.

- Dial **1.877.807.4646** from any phone and follow the prompts to initiate your 4G LTE SIM card.
- Have your Customer Receipt handy because you will be asked to confirm information from it, including the "mobile number" assigned to your 4G LTE SIM card.

### Step **2** INSERT 4G LTE SIM card and battery.

- Turn off defective 4G LTE Mobile Hotspot and remove battery cover and battery.
- If you received a Verizon Wireless 4G LTE SIM card in your shipment, snap the SIM card out of its holder without touching the gold electrical contacts.

If you did not receive a Verizon Wireless 4G LTE SIM card, remove the SIM card from your defective device without touching the gold electrical contacts.

• Align the notched corner of the 4G LTE SIM card and then insert it into the SIM card slot of your replacement device. For example:



The actual insertion process varies by device. For illustrated instructions on how to insert the SIM card, refer to the booklet that came with your device.

• Write down the password located on the back of your replacement device or under the battery cover.

Password:	
Please keep your password in a safe place.	

- Insert battery and battery cover from defective device into your replacement device.
- Fully charge your device.
- Your replacement device is now ready for use.

# Step ③ RETURN defective 4G LTE Mobile Hotspot within 5 days.

**REMINDER:** You must **return your defective 4G LTE Mobile Hotspot within 5 days.** If you do not return your defective device or if you return a device that has been subjected to neglect, misuse, liquid damage, or unreasonable wear and tear, you will be charged up to the full retail price of your replacement device, which may exceed \$500.

- Place only your defective device into the Certified Like-New Replacement device box. Keep your original accessories (e.g., USB cable) for use with your replacement device.
- Place device box into the shipping box.
- Attach return label.
- Drop off at nearest carrier location or contact carrier for pickup:
  - FedEx: Visit fedex.com or call 1.800.GoFedEx (1.800.463.3339)
- USPS: Visit usps.com or call 1.800.ASK.USPS (1.800.275.8777)
- UPS: Visit ups.com or call 1.800.PICK.UPS (1.800.742.5877)

**Note:** Once returned to Verizon Wireless, your device cannot be returned to you.

#### How to connect devices to your 4G LTE Mobile Hotspot:

- Ensure your 4G LTE Mobile Hotspot is powered ON.
- From a Wi-Fi-capable device, look for the network name (SSID) of your 4G LTE Mobile Hotspot. For example, "Verizon SCH-LC11 XXXX Secure" (the X's represent the four unique digits associated with your 4G LTE Mobile Hotspot).
- Connect to your 4G LTE Mobile Hotspot using the password written down in Step 2.

For instructions on monitoring data usage, turn the page.

#### Monitoring Data Usage

- To monitor data usage, My Verizon users can sign in to My Verizon at **verizonwireless.com/myverizon**
- Select the mobile number for your device and click on Data Used.
- To send alerts to up to three mobile numbers and/or three email addresses, click *Manage Data Alerts*, and then *Add Recipients*.
- Bookmark My Verizon for easy access in the future.

#### Changing the password (network key)

- Open an Internet browser and go to http://192.168.1.1
- Enter your password in the login field (default is admin).
- Navigate to the appropriate menu to change the **network name** and **network key**.
- For additional information, see user manual.

#### Enabling roaming in CDMA countries

**Note:** Customers must subscribe to a global data option in order to roam in CDMA countries. Please visit **verizonwireless.com/global** for available pricing options.

**Samsung SCH-LC11:** Connect wirelessly to the device to establish an Internet connection.

- Open an Internet browser and go to http://192.168.1.1
- Enter your password in the login field (default is admin).
- Go to the Configuration menu and check the Auto-Roaming enable box.

All other devices: Refer to the user manual for details.

For more information on how to use your 4G LTE Mobile Hotspot, visit **verizonwireless.com/support**. To learn more about your 4G LTE SIM card, visit **verizonwireless.com/4GSIM**