Model: FI8919W

Quick Installation Guide

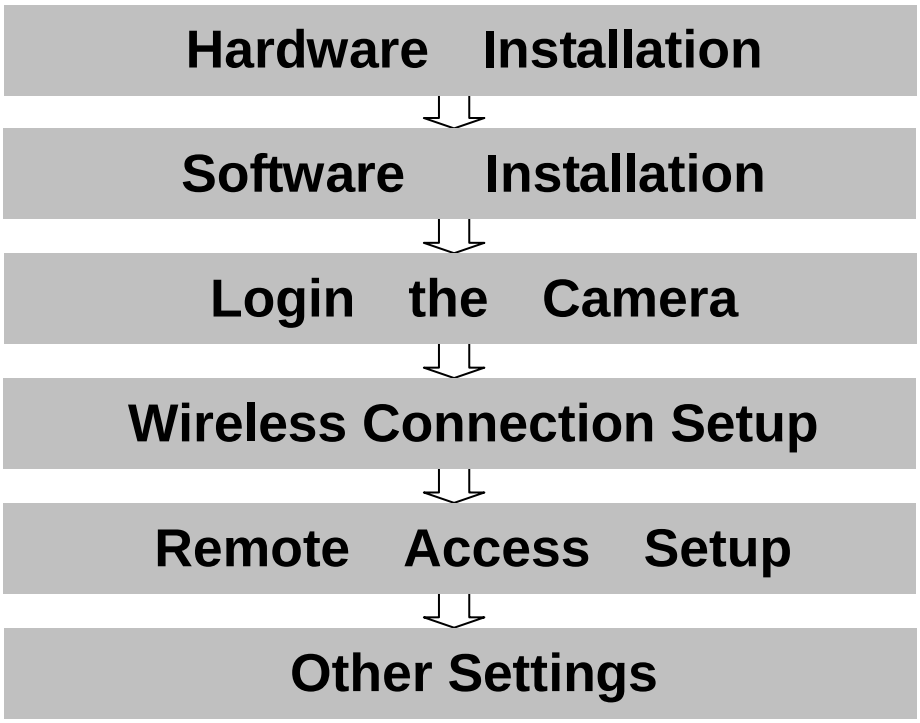
Outdoor Pan/Tilt Wireless IP Camera

Quick Installation Guide - For Windows OS

Package Contents

- IP Camera FI8919W x 1
- DC Power Adapter (12V-2.0A) x 1
- Network Cable x 1
- Wi-Fi Antenna x 1
- Mounting Bracket x 1
- Quick Installation Guide x 1
- CD-ROM with Setup Software x 1
- Warranty Card x 1

Quick Installation Diagram



Start Installation

1. Hardware Installation

1) **Open the package**. Take out the camera out of the box carefully.
2) **Mount the antenna.** Then take the Wi-Fi antenna, mount it on the SMA connector on the back of the camera, screw the antenna to the bottom, and make the antenna stand vertically.

Figure 1.1 Mount the antenna

Figure 1.2 Plug the network cable

3) **Get the camera connected to the router, and get it powered.**
Use the network cable to connect the camera to the router or the switch in the LAN network at your home or your office. Plug in the power. The small green light on RJ45 will turn on and the lens of the camera will also pan/tilt.

2. Software Installation

Insert the CD into the CD drive of your computer and find the folder “For Windows OS”. Double click **IPCamSetup.exe** to install, it pops up a window as below (Fig.1.3). Just click button “**Next**” to finish the installation.

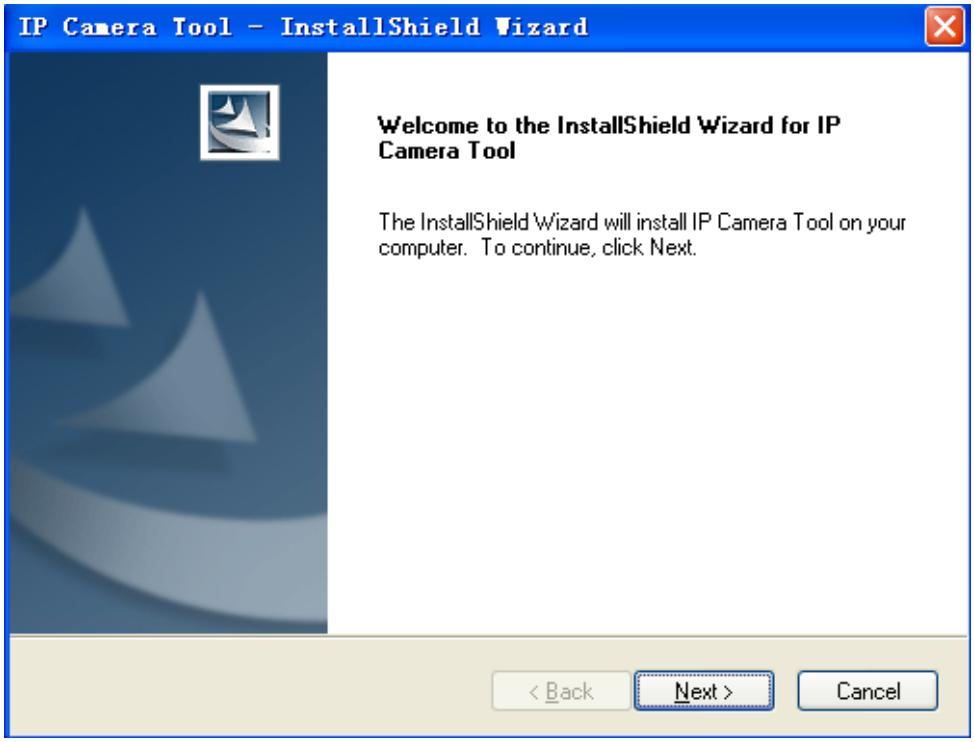


Figure 1.3 Click Next to continue the installation

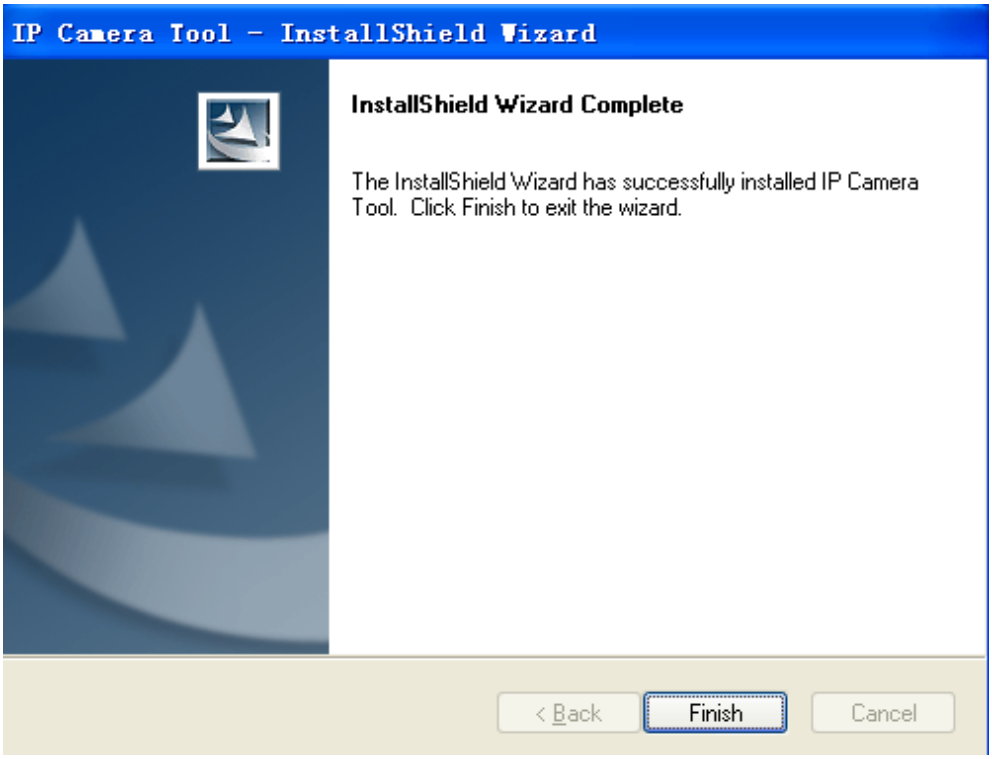


Figure 1.4 Click Finish to finish installation

A shortcut icon will appear on your desktop after the IP Camera Tool software installation is successfully completed.

Figure 1.5 Shortcut icon

3. Login the Camera

Double click the IP Camera Tool icon and the following screen should appear.

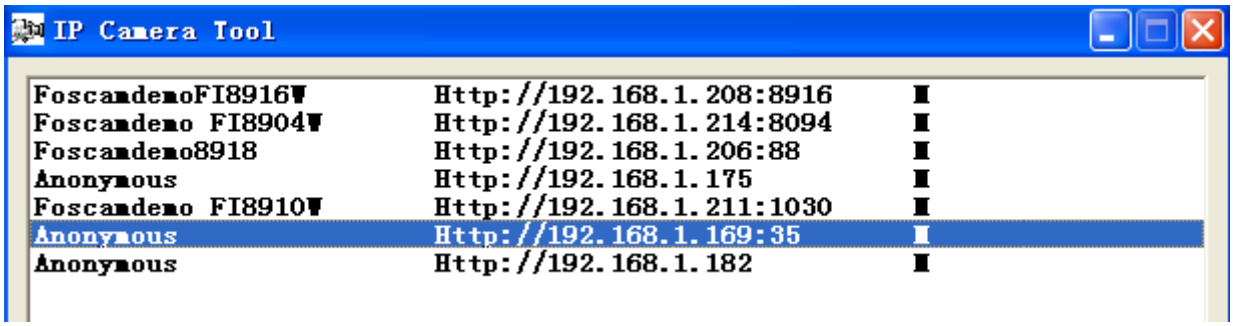


Figure 1.6 IP Camera Tool Windows

The IP camera tool should find the camera's IP automatically after you plug in the network cable. If not, please make sure that DHCP is enabled on your router and that MAC address filtering, firewalls and anti-virus are disabled temporarily until the camera is set up.

Double click the LAN IP address of the camera, it pops up a password dialog box.

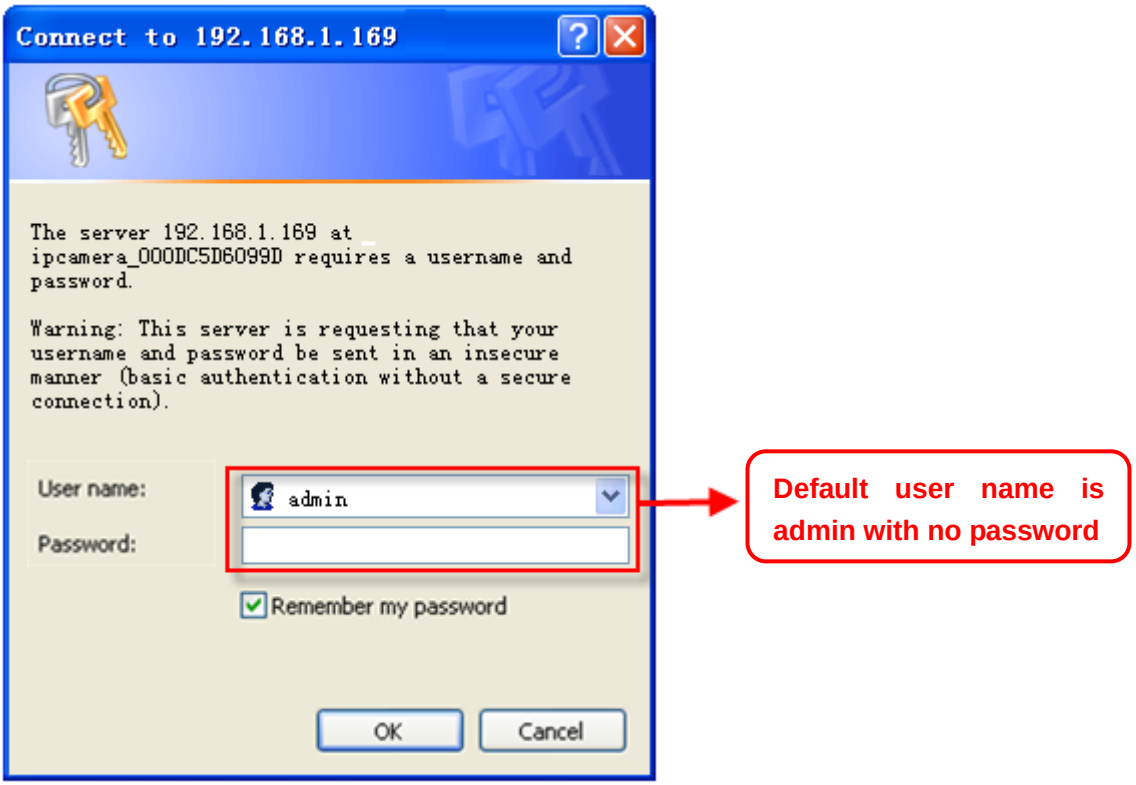


Figure 1.7 Enter the username and password

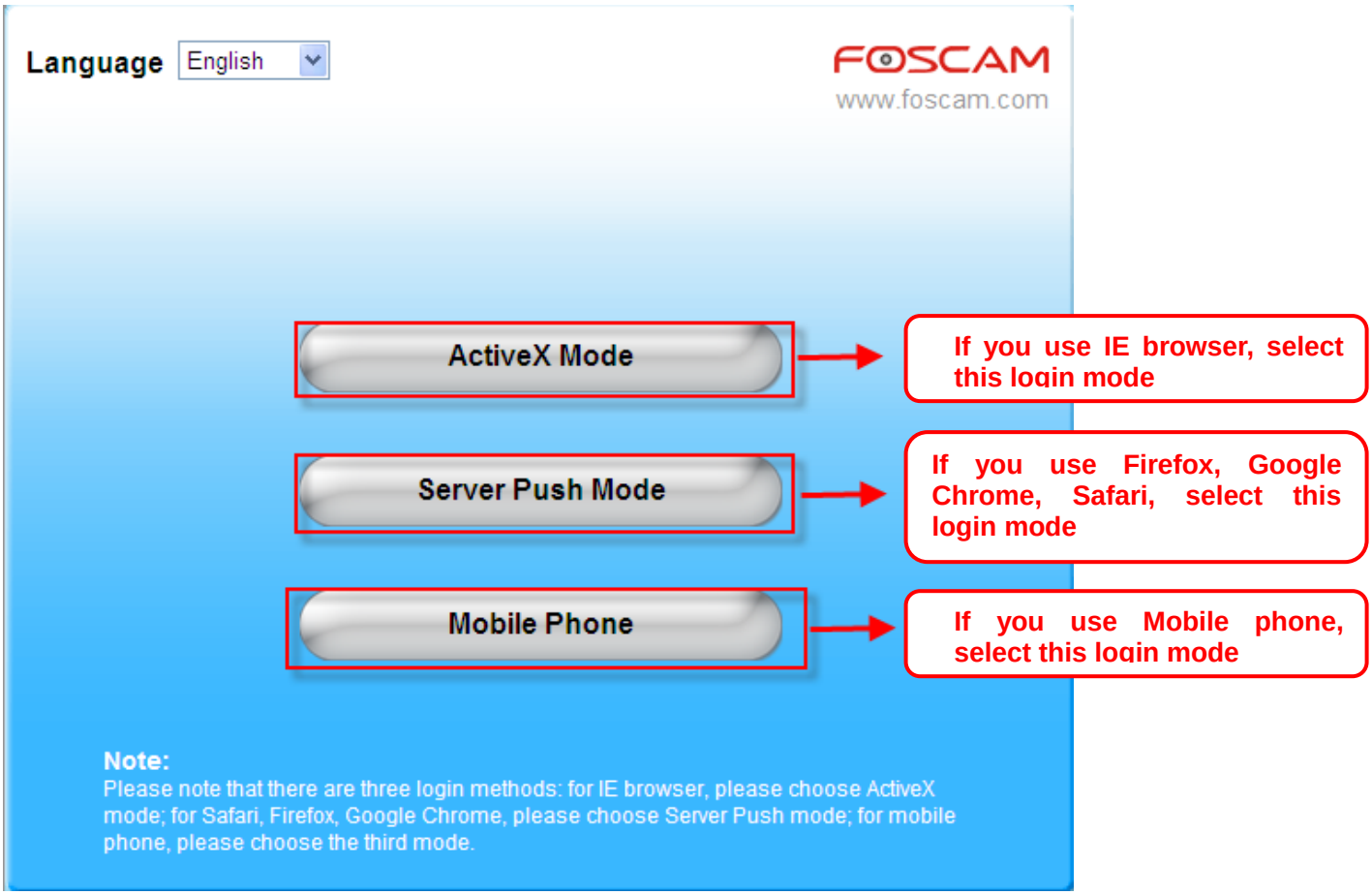


Figure 1.8 Login User Interface

Note

There are three login methods. One is IE ActiveX Mode, the other is Server Push Mode for Safari, Firefox, Google Chrome, the third mode is Mobile Phone for mobile phone. Please choose IE ActiveX Mode if you are using IE browser now.

For the first time login the camera, please make sure to allow ActiveX to run when prompted.

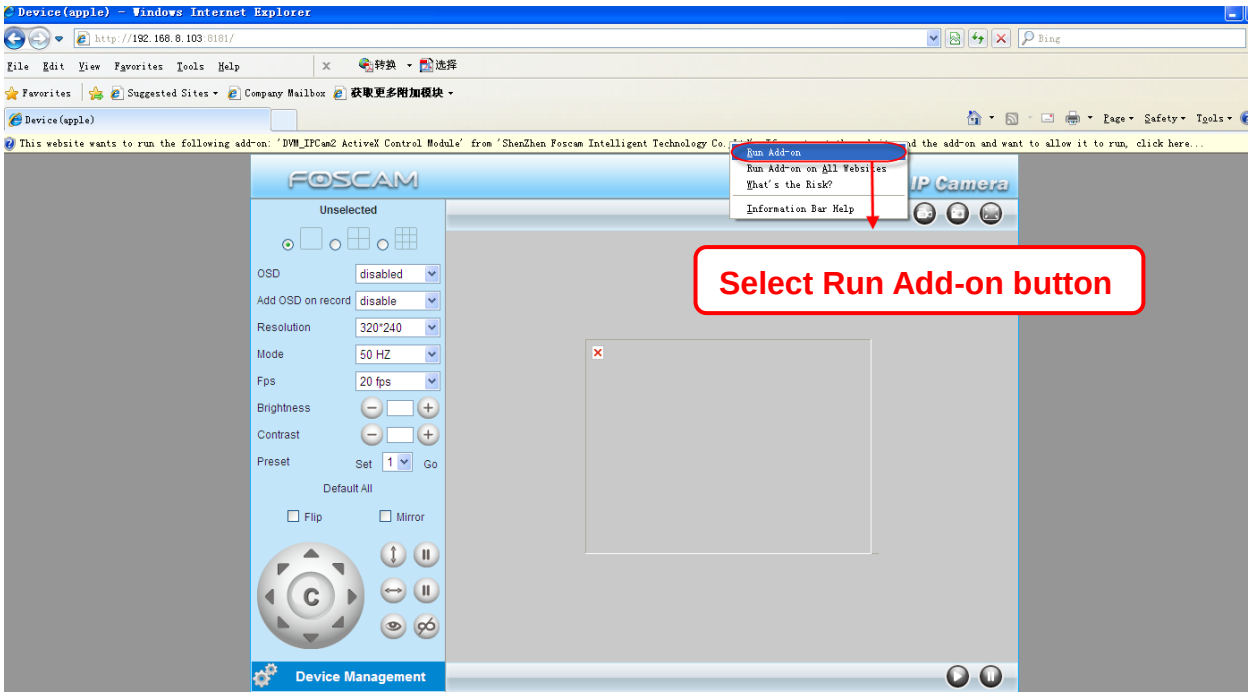


Figure 1.9 Run the ActiveX

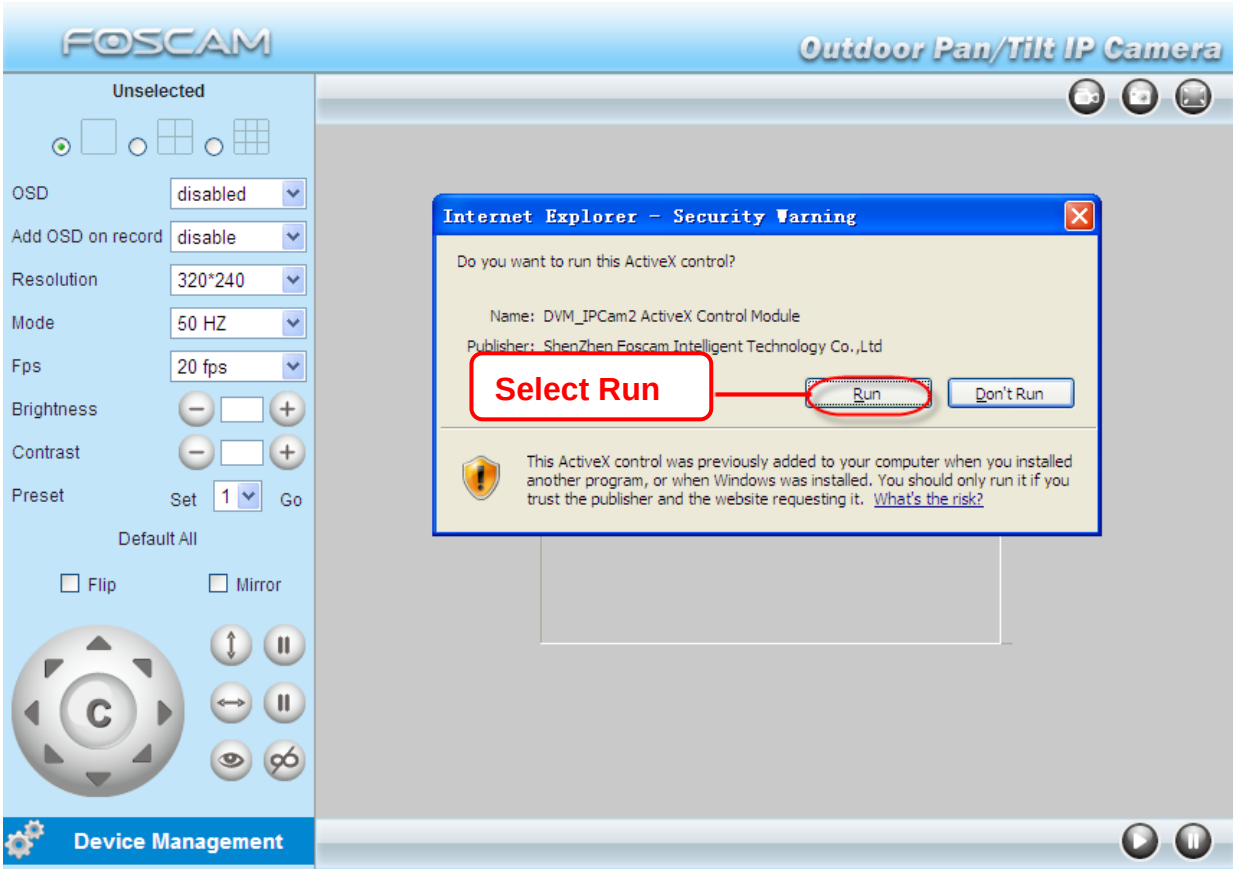


Figure 2.0 Run the ActiveX

Click Run button, and re-login the camera, you can see the following surveillance window:

Figure 2.1 Surveillance Windows

Congratulations! You have succeeded in accessing in the camera by wired connection. Just leave all the menus alone before you finish the quick installation.

Note **The default user name is admin with no password.**

If you are unable to see a live video, please make sure to allow ActiveX to run when prompted.

If you only see a black screen with a red cross in the center, please try another port number instead of the default “port 80” .You may want to try port 85, 8005, etc.

If you are still unable to see a live video, try shutting down any firewall or anti-virus software on your computer.

4. Wireless Connection Settings

Wireless Lan Settings support Infra(Do wireless lan settings manually) ,WPS (Wi-Fi Protected Set-up) and Adhoc modes.

If your router does not support WPS function,please go to chapter 4.1 and make wireless connection settings manually.

If your router supports WPS function, please go to chapter 4.2 and make wireless connection settings quickly.

If there is no wireless router, please read Wireless Settings in the User Manual about how to set Adhoc.

4.1 Infrastructure Mode

Step 01) Please choose "**Device Management**" and goes to the option **Wireless LAN Settings** , click "**Wireless LAN Settings**". Then enable "**Using Wireless LAN**".

Click the Scan button and the camera will detect all WIFI devices around the area. It should also display your router in the list. (Figure 2.2)

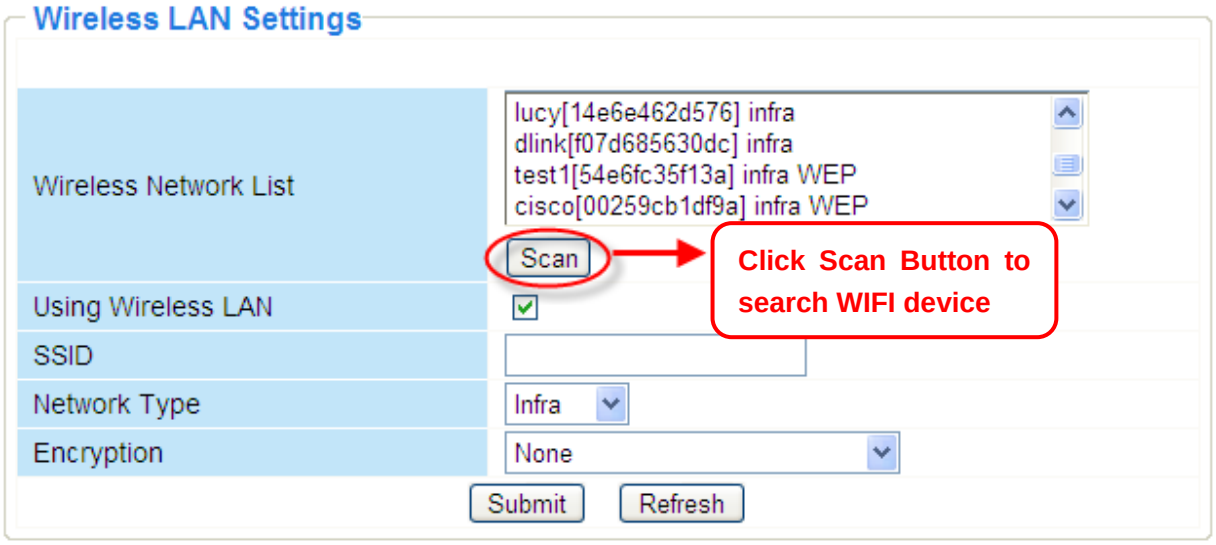


Figure 2.2 Wireless LAN Settings

Step 02) Click the SSID of your router in the list, the corresponding information (SSID & Encryption) will be filled in the following boxes automatically.

You will only need to fill in the share key. Make sure that SSID, Encryption and share key you filled in for the camera are exactly the same for your router.

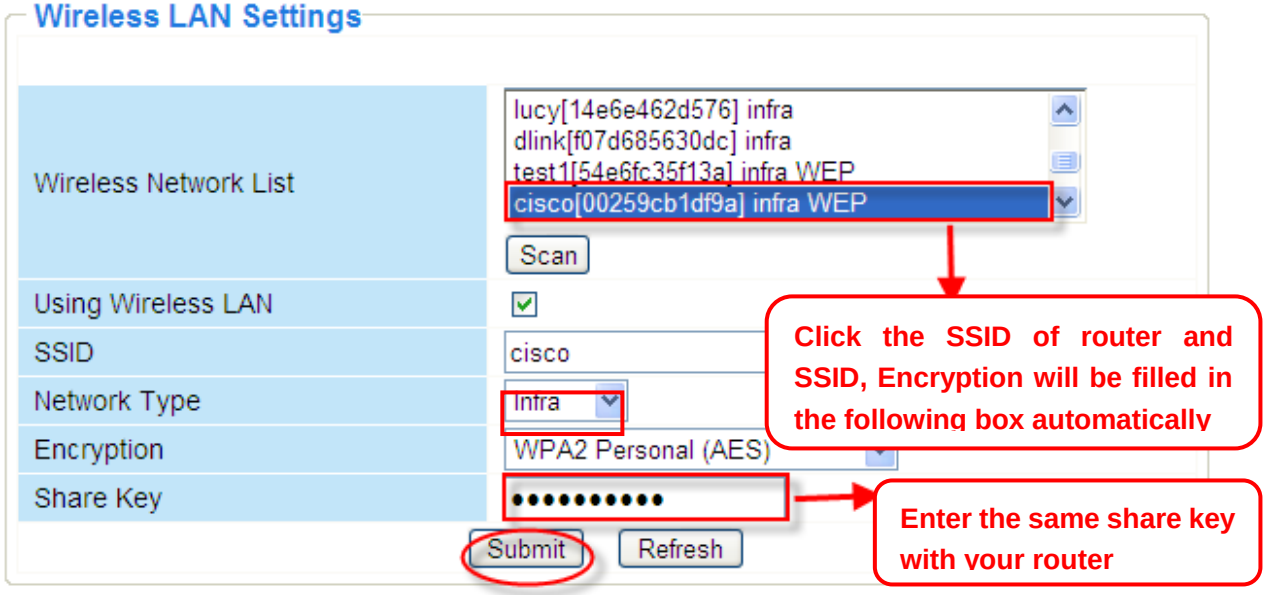


Figure 2.3 Wireless LAN Settings

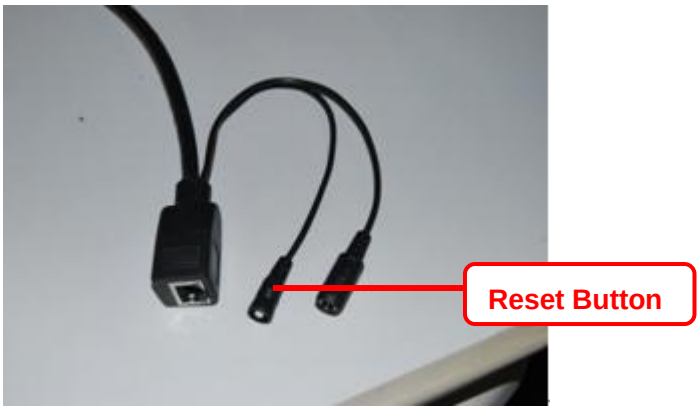
Step 03) Please click on the **Submit** button after all settings have been entered, the camera will reboot. After the camera has completed the reboot process, wait 10 seconds and disconnect the network cable.

The LAN IP address will disappear on the window of IP Camera Tool when the camera gets restarted. Just wait for around 1 minute, the camera will get wireless connection, and the LAN IP of the camera will be showed again on the window of the IP Cam Tool. You have done wireless connection of the camera successfully. If the camera has a dynamic IP, after the wireless settings, the IP will be changed.

Note **If fail to make WiFi connection, please refer to seller or us for help.**

4.2 WPS (Wi-Fi Protected Set-up)

Step 01) Please press and hold the RESET button for **four seconds.**



Step 02) Press the WPS button on your router **within 60 seconds**. The WPS button is usually on the back or side of your router. On some routers, you may need to log in to the web interface and click on an on-screen button to activate the WPS feature. If you are not sure where the WPS buttons is on your router, please refer to your router's User Manual.

The camera will automatically create a secure wireless connection to your router. If you have plugged in the network cable, please unplug it. While connecting, the green network light will blink quickly and the wireless settings will take effect. The IP Camera Tool will search the camera's LAN IP. Make sure the PC and the camera share the same subnet.

Note

1 During the WPS Settings, you must press the Reset button only for four seconds, or else, the camera may be reset back to factory default settings if you press and hold on the reset button above 10 seconds.

2 The security mode of router cannot be WEP, or else the WPS settings may be failed.

5. Remote Access Settings

We have been able to access the camera within the LAN network, but how to access the camera via WAN or via internet? **We have to do Remote Access Settings before we want to access the camera outside the LAN network.**

What is the HTTP Port no. and How to change it ?

1) Default HTTP No.: 80

All the cameras' default http no. is 80. For example, if the LAN IP link of the camera is http://192.168.1.35, it says that the camera's http port no. is 80, if the LAN IP link of the camera is http://192.168.1.35:88, it says that the camera's http port no. is 88. Port 80 could be blocked when accessing via internet, we need to change port 80 to another one like 88, or 85 as you like, which will not be conflict with other existing ports like 25, 21.

2) Change the default http no.80 to another one like 88, or 85 etc.

How to assign a different HTTP Port No. and fixed the LAN IP of the camera by the IP Camera Tool?

Firstly Open the IP Camera Tool, select the camera you want to change the port no, right click on the IP address link, and goes to Option "Network Configuration", it pops up another dialogue showed as Fig2.4, Fig2.5.

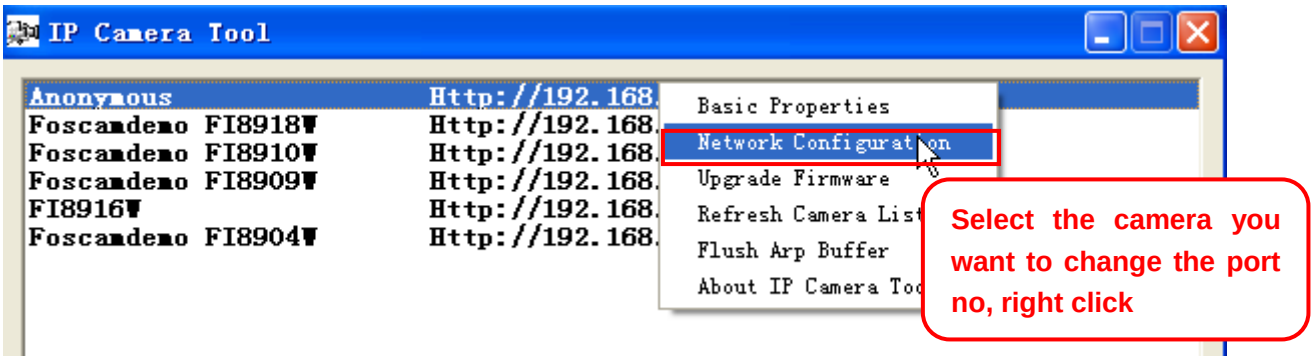


Figure 2.4 Goes to Option Network Configuration

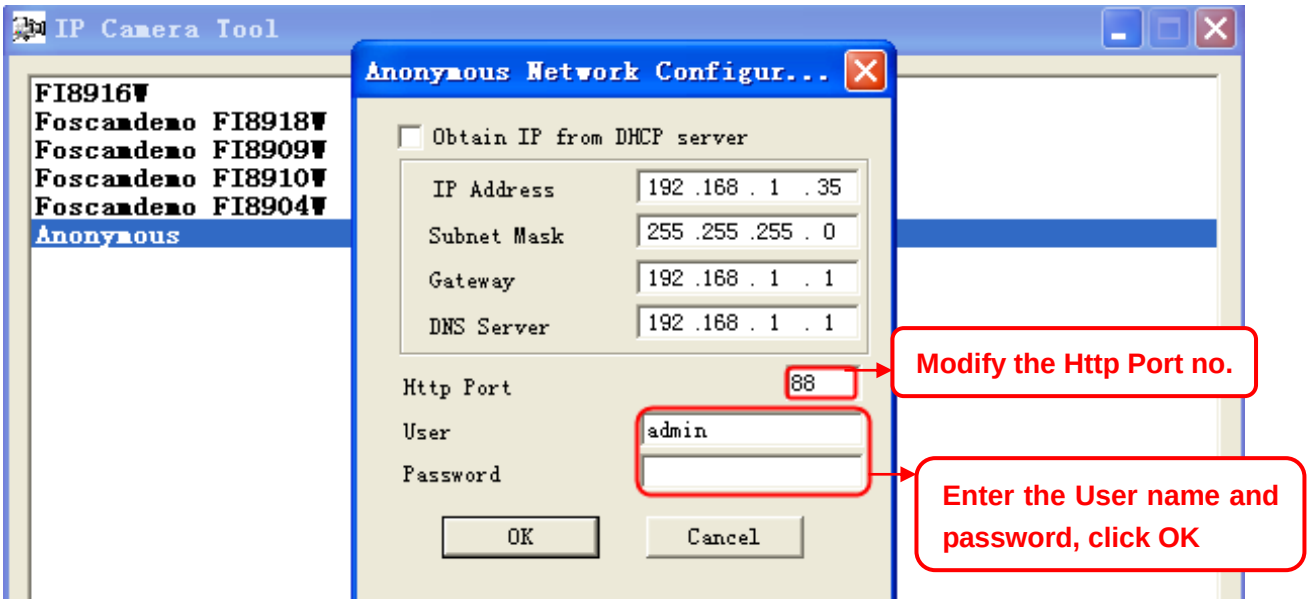


Figure 2.5 Change the http port no.

Secondly, enter User name & password of the Administrator (default user: admin, no password), and click the button ”OK” to apply the modification. The Camera will restart one the modification is done.

Thirdly, after the camera restart and get connected again, you will find the LAN IP link address has been change to http://192.168.1.35:88, and the LAN IP address is fixed at http://192.168.1.35:88. It won’t be changed no matter you re-power the camera or re-power the router.

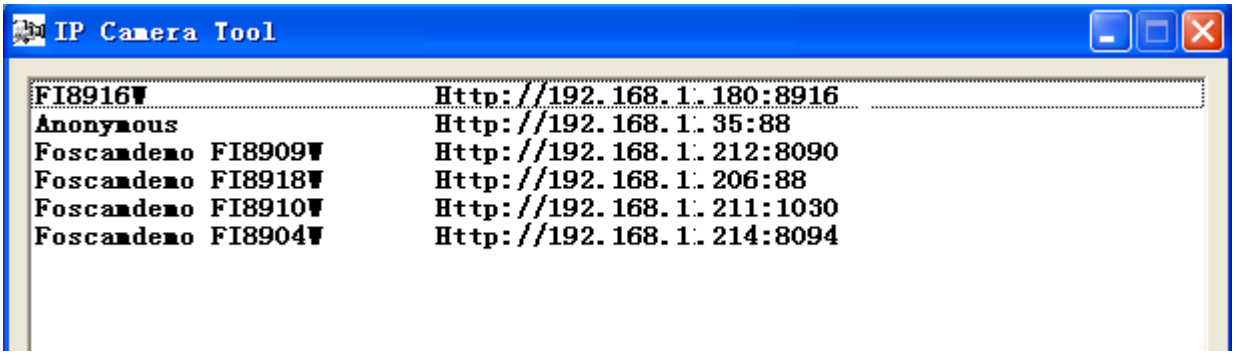


Figure 2.6 IP Camera Tool Windows

Get Started Remote Access Settings

First of all, please make sure whether your ISP (Internet Service Provider) provides a Static WAN IP address service or a Dynamic WAN IP address service.

We divide two sections of Remote Access Settings by Static WAN IP Service and Dynamic WAN IP Service.

If your ISP provides Static WAN IP Service please go to Chapter 5.1 (Page 12).

If your ISP provides Dynamic WAN IP Service please go to Chapter 5.2 directly (Page 13).

5.1 Static IP user

Static IP users do not need to set DDNS service settings for remote access. When you have finished connecting the camera using LAN and port forwarding, you can access the camera directly from the Internet by the WAN IP and port number.

● How to Obtain the WAN IP from a public website

To obtain your WAN IP address, enter the following URL in your browser: http://www.whatismyip.com.The webpage at this address will show you the current WAN IP.

Figure 2.7 Get to know the WAN IP address of the router

Access the IP Camera from the Internet

You can access the IP Camera from the Internet (remote access). Enter the WAN IP address and port number in IE browser or other browsers you use. For example, Http:// 183.37.28.254:85

Note

Make sure port mapping (or also known as port forwarding) is successful. You can do port mapping in two ways.

1) Enter the setting page of the router to enable UPNP function. Then login the camera as administrator, choose **UPnP Settings** to enable UPNP and make sure the state is “UPnP success”.

2) Do port forwarding manually. (details: Fig.2.8)
If your router has a Virtual Server, it will do port mapping. Please add the camera’s LAN IP and port which you set in basic network settings to the Virtual map list.
Note: If you plug the camera in a router, it will have dynamic IP address and you need to set DDNS service settings to view it remotely.

5.2 How to configure Remote Access Settings (For dynamic IP user)

DDNS is a service that allows your Network Camera, especially when assigned with a dynamic IP address, to have a fixed host and domain name, you can access the camera directly from the Internet by the domain name and port number.

① Make Port Forwarding of the HTTP Port of the camera

What is port forwarding?

If you have no concept of Port Forwarding, please open the webpage http://portforward.com/help/portforwarding.htm to learn some knowledge of Port Forwarding.
Or Use Google to check out what is port forwarding.

How to do port forwarding within the router

Example: The camera's LAN IP address is http://192.168.1.35:88 ,

Firstly, login the router, goes to the menu of **Port Forwarding or Port Trigger** (or named **Virtue Server** on some brands of router). **Take Linksys brand router as an example, Login the router, and goes to Applications & Gaming->Single Port Forwarding.**

Secondly, Create a new column by LAN IP address & HTTP Port No. of the camera within the router showed as below.

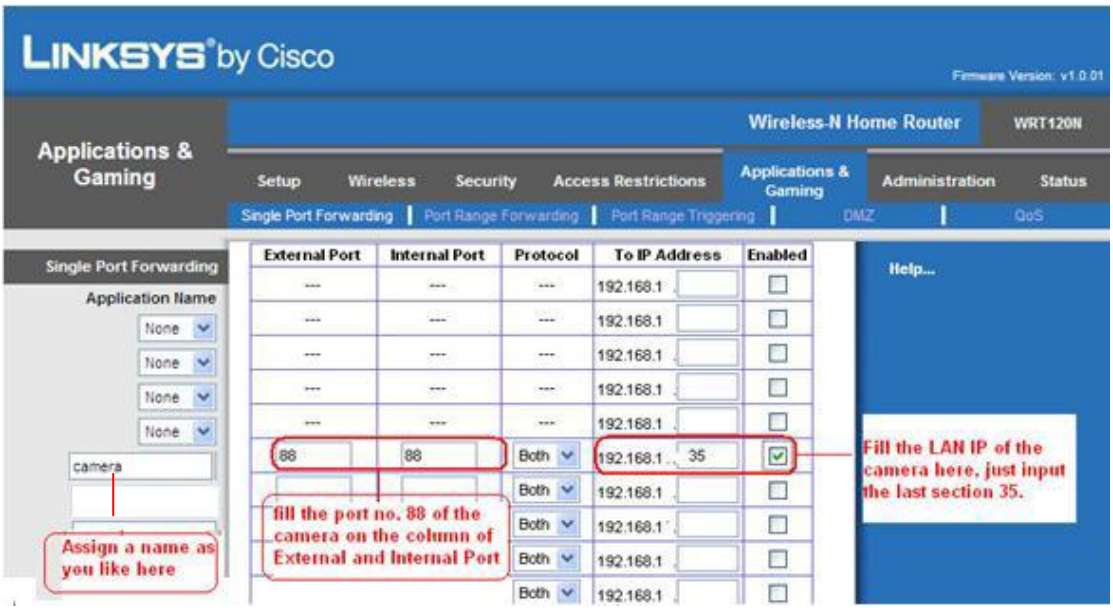


Figure2.8 Port forwarding

② Use domain name to access the camera via internet

Each FOSCAM camera has embedded a unique DDNS domain name when producing, and the format of domain name is xxxxxx.myfoscam.org. On the camera body, you can see the domain name sticker.

Here take **camera.myfoscam.org** for example. Go to option of **DDNS Service Settings** on the administrator panel, you can see the domain name.

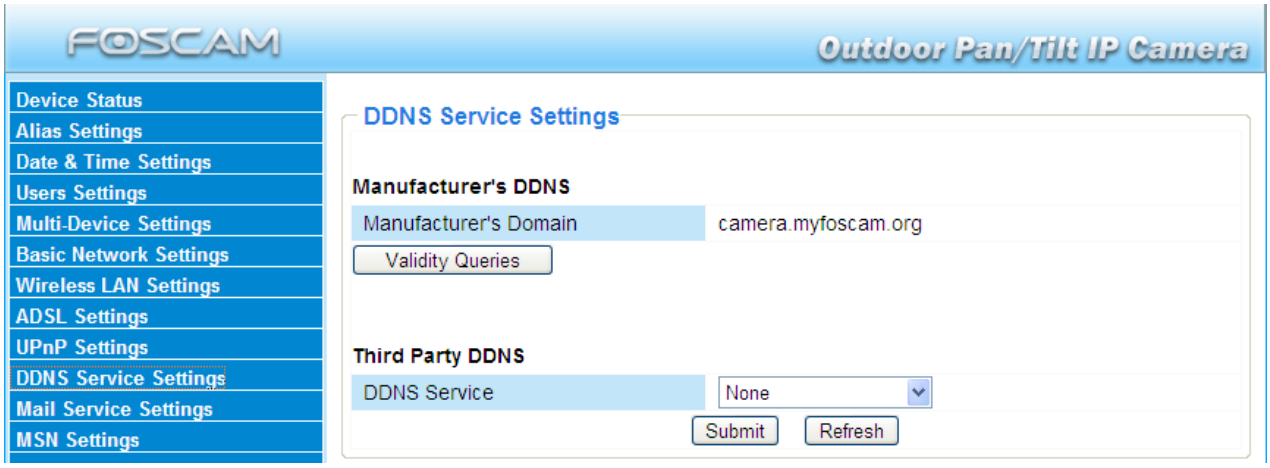


Figure 2.9 DDNS Service Settings Windows

Now you can use http:// **Domain name + HTTP Port** to access the camera via internet.
Take hostname **camera.myfoscam.org and HTTP Port no. 88** for example, the accessing link of the camera via internet would be http:// camera.myfoscam.org:88

Foscam domain name is free for three years, three years later, if you want to continue using the account, you need to pay for it.

On the option of **DDNS Service Settings,** click **Validity Queries** to check the validity and you will see the renew link.

Note

If you want to use Third Party Domain name, please read **DDNS Service Settings** in the User Manual about how to set it.

6. Other Settings

Congratulations!

You have finished the quick installation of the camera. You can take time to play the camera.
Please refer to the electronic user manual burned in the CD-ROM for other settings.
Other advanced software settings, such as Alarm Service Settings, Mail Service Settings, User Settings,

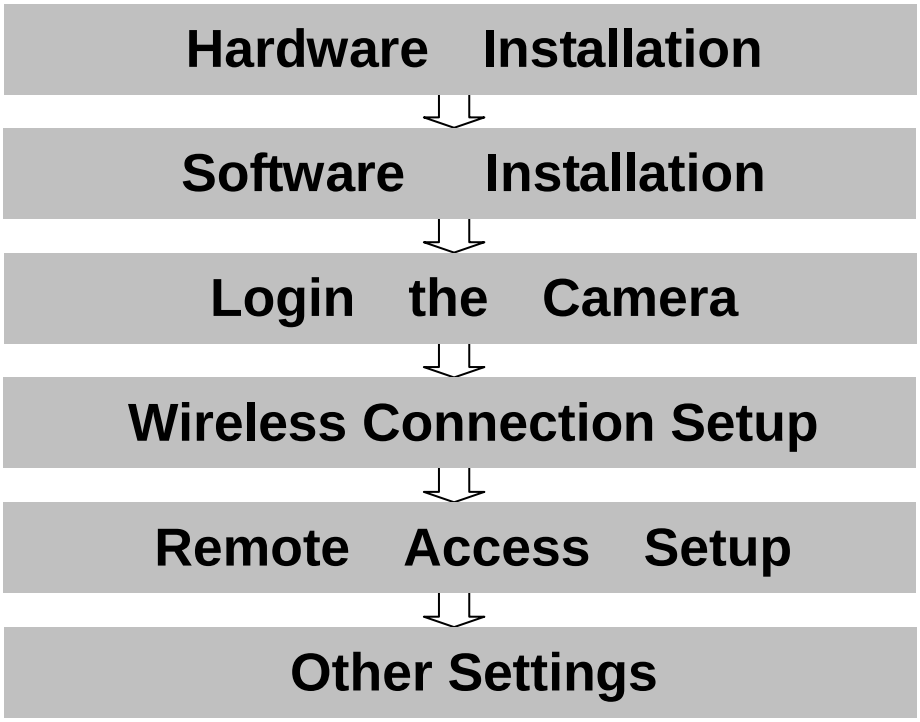
If you have problem with FOSCAM IP camera, please first contact FOSCAM reseller for solving the problems. If our reseller cannot provide service, pls contact our service department: tech@foscam.com .

Quick Installation Guide - For MAC OS

Package Contents

- IP Camera FI8919W x 1
- DC Power Adapter (12V-2.0A) x 1
- Network Cable x 1
- Wi-Fi Antenna x 1
- Mounting Bracket x 1
- Quick Installation Guide x 1
- CD-ROM with Setup Software x 1
- Warranty Card x 1

Quick Installation Diagram



Start Installation

1. Hardware Installation

1) **Open the package**. Take out the camera out of the box carefully.
2) **Mount the antenna.** Then take the Wi-Fi antenna, mount it on the SMA connector on the back of the camera, screw the antenna to the bottom, and make the antenna stand vertically.

Figure 1.1 Mount the antenna

Figure 1.2 Plug the network cable

3) **Get the camera connected to the router, and get it powered.**
Use the network cable to connect the camera to the router or the switch in the LAN network at your home or your office. Plug in the power. The small green light on RJ45 will turn on and the lens of the camera will also pan/tilt.

2. Software Installation

Insert the CD into the CD drive of your laptop and go to the folder “For MAC OS”. Copy the IP camera tool to your MAC and start the program.

Figure 1.3 Shortcut icon

3. Login the Camera

Double click the IP Camera Tool icon and the following screen should appear.

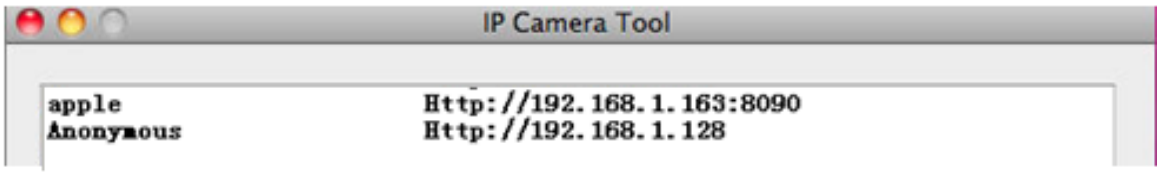


Figure 1.4 IP Camera Tool Windows

The IP camera tool should find the camera's IP automatically after you plug in the network cable. If not, please make sure that DHCP is enabled on your router and that MAC address filtering, firewalls and anti-virus are disabled temporarily until the camera is set up.

Double click the LAN IP address of the camera, it pops up a password dialog box.

Figure 1.5 Enter user name: admin, no password, and click login

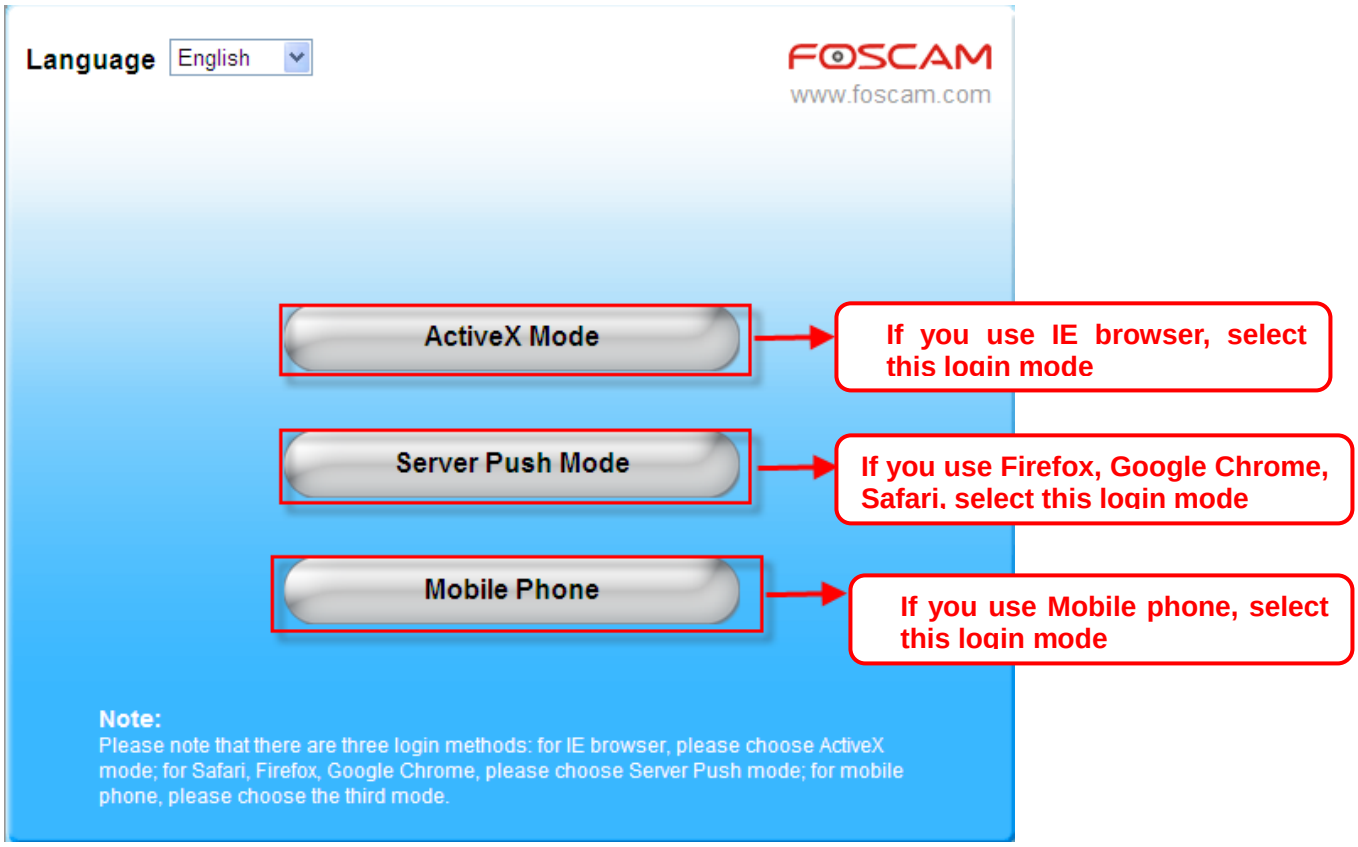


Figure 1.6 Login User Interface

Note **There are three login methods. One is IE ActiveX Mode, the other is Server Push Mode for Safari, Firefox, Google Chrome, the third mode is Mobile Phone for mobile phone. Please choose Server Push Mode if you are using Firefox.Safari or Google Chrome browser now.**

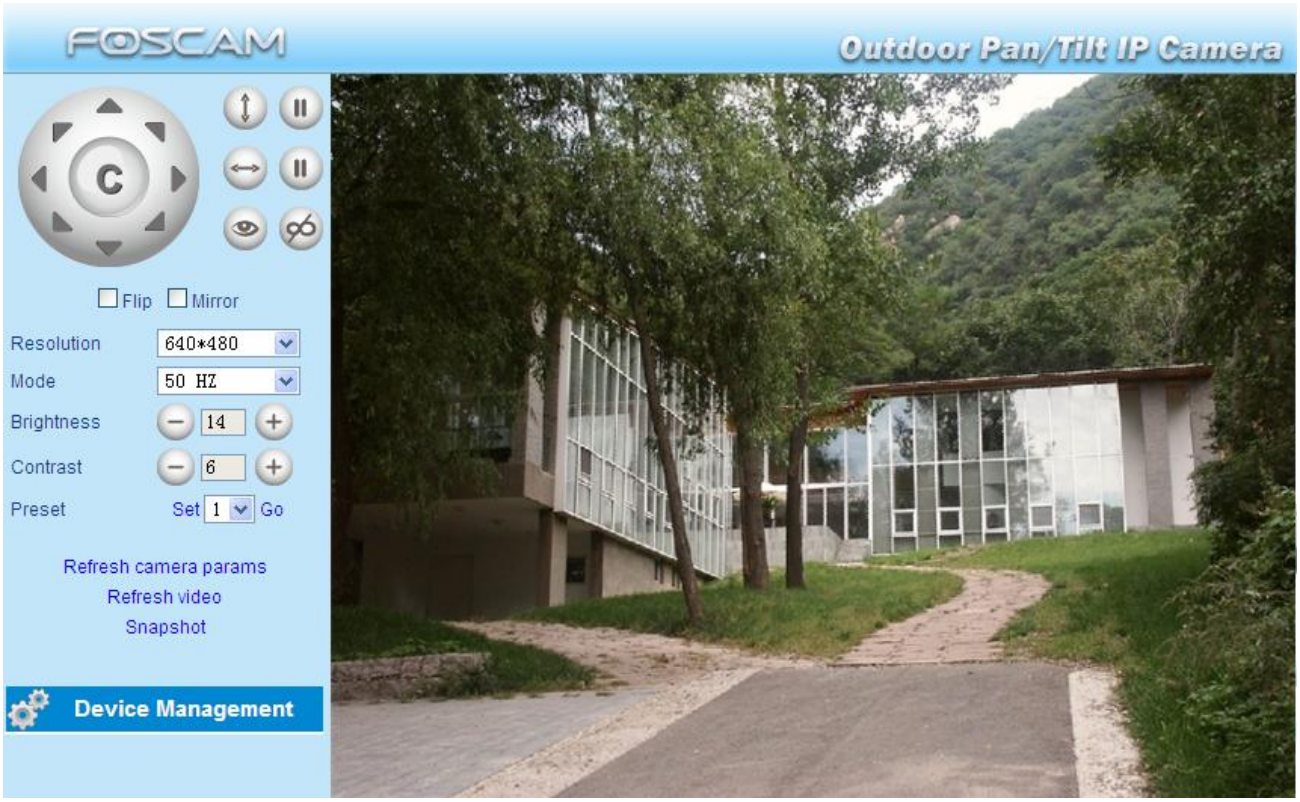


Figure 1.7 Surveillance Windows

Note

The default user name is admin with no password.

4. Wireless Connection Settings

Wireless Lan Settings support Infra(Do wireless lan settings manually), WPS (Wi-Fi Protected Set-up) and Adhoc modes

If your router does not support WPS function,please go to chapter 4.1 and make wireless connection settings manually.

If your router supports WPS function, please go to chapter 4.2 and make wireless connection settings quickly.

If there is no wireless router, please read Wireless Settings in the User Manual about how to set Adhoc.

4.1 Infrastructure Mode

Step 01) Please choose "**Device Management**" and goes to the option **Wireless LAN Settings** , click "**Wireless LAN Settings**". Then enable "**Using Wireless LAN**".

Click the Scan button and the camera will detect all WIFI devices around the area. It should also display your router in the list. (Figure 1.8)

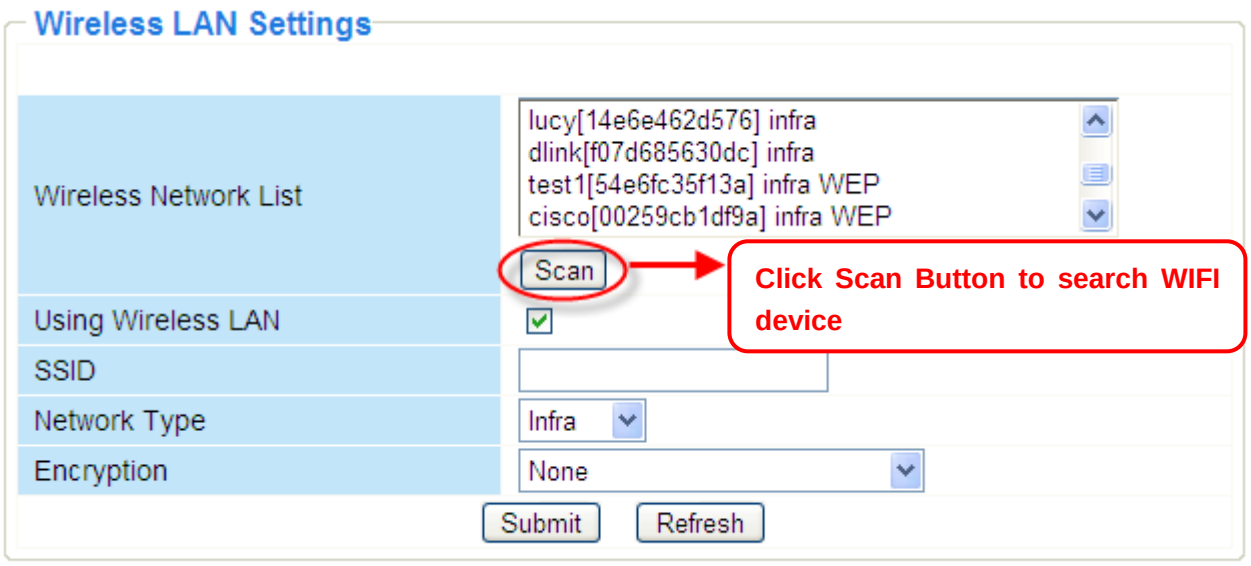


Figure 1.8 Wireless LAN Settings

Step 02) Click the SSID of your router in the list, the corresponding information (SSID & Encryption) will be filled in the following boxes automatically.

You will only need to fill in the share key. Make sure that SSID, Encryption and share key you filled in for the camera are exactly the same for your router.

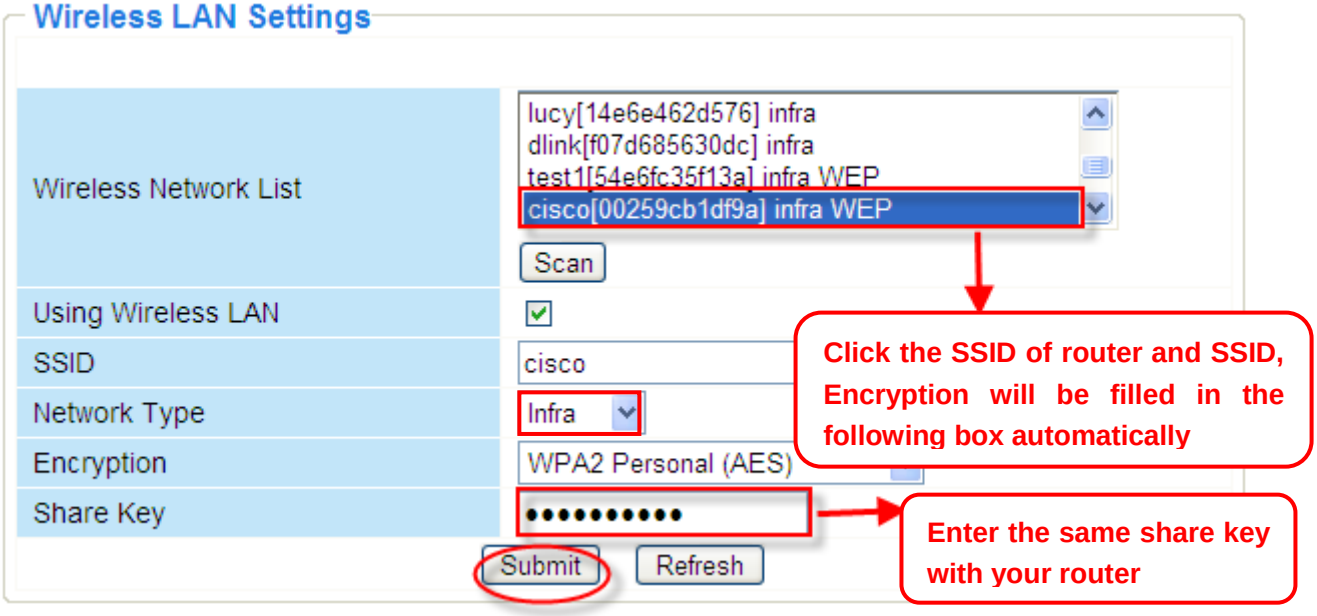


Figure 1.9 Wireless LAN Settings

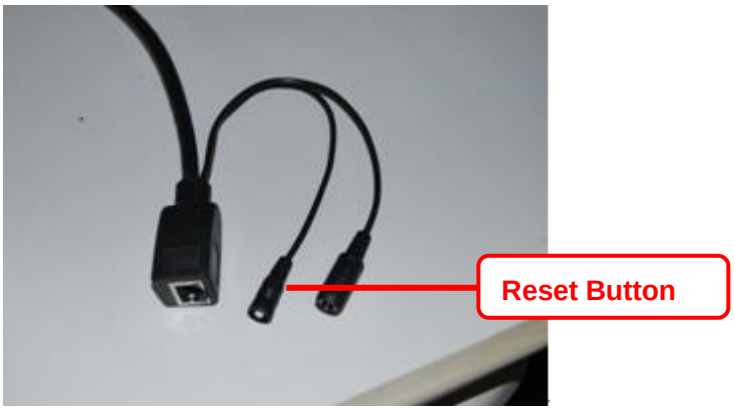
Step 03) Please click on the **Submit** button after all settings have been entered, the camera will reboot. After the camera has completed the reboot process, wait 10 seconds and disconnect the network cable.

The LAN IP address will disappear on the window of IP Camera Tool when the camera gets restarted. Just wait for around 1 minute, the camera will get wireless connection, and the LAN IP of the camera will be showed again on the window of the IP Cam Tool. You have done wireless connection of the camera successfully. If the camera has a dynamic IP, after the wireless settings, the IP will be changed.

Note **If fail to make WiFi connection, please refer to seller or us for help.**

4.2 WPS (Wi-Fi Protected Set-up)

Step 01) Please press and hold the RESET button for **four seconds.**



Step 02) Press the WPS button on your router **within 60 seconds**. The WPS button is usually on the back or side of your router. On some routers, you may need to log in to the web interface and click on an on-screen button to activate the WPS feature. If you are not sure where the WPS buttons is on your router, please refer to your router's User Manual.

The camera will automatically create a secure wireless connection to your router. If you have plugged in the network cable, please plug it out. While connecting, the green network light will blink quickly and the wireless settings will take effect. The IP Camera Tool will search the camera's LAN IP. Make sure the PC and the camera share the same subnet.

Note

1 During the WPS Settings, you must press the Reset button only for four seconds, or else, the camera may be reset back to factory default settings if you press and hold on the reset button above 10 seconds.

.2 The security mode of router cannot be WEP, or else the WPS settings may be failed.

5. Remote Access Settings

We have been able to access the camera within the LAN network, but how to access the camera via WAN or via internet? **We have to do Remote Access Settings before we want to access the camera outside the LAN network.**

What is the HTTP Port no. and How to change it ?

1) Default HTTP No.: 80

All the cameras' default http no. is 80. For example, if the LAN IP link of the camera is http://192.168.1.35, it says that the camera's http port no. is 80, if the LAN IP link of the camera is http://192.168.1.35:88, it says that the camera's http port no. is 88. Port 80 could be blocked when accessing via internet, we need to change port 80 to another one like 88, or 85 as you like, which will not be conflict with other existing ports like 25, 21.

2) Change the default http no.80 to another one like 88, or 85 etc.

How to assign a different HTTP Port No. and fixed the LAN IP of the camera by the IP Camera Tool?

Firstly Open the IP Camera Tool, select the camera you want to change the port no, right click on the IP address link, and goes to Option "Network Configuration", it pops up another dialogue showed as Fig2.0, Fig2.1.

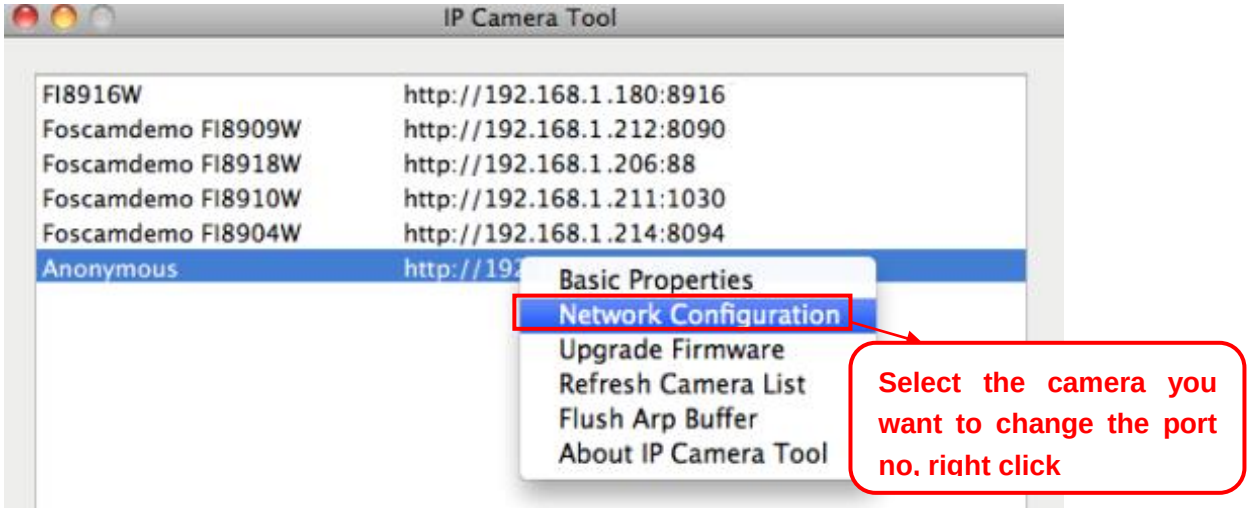


Figure 2.0 Goes to Option Network Configuration

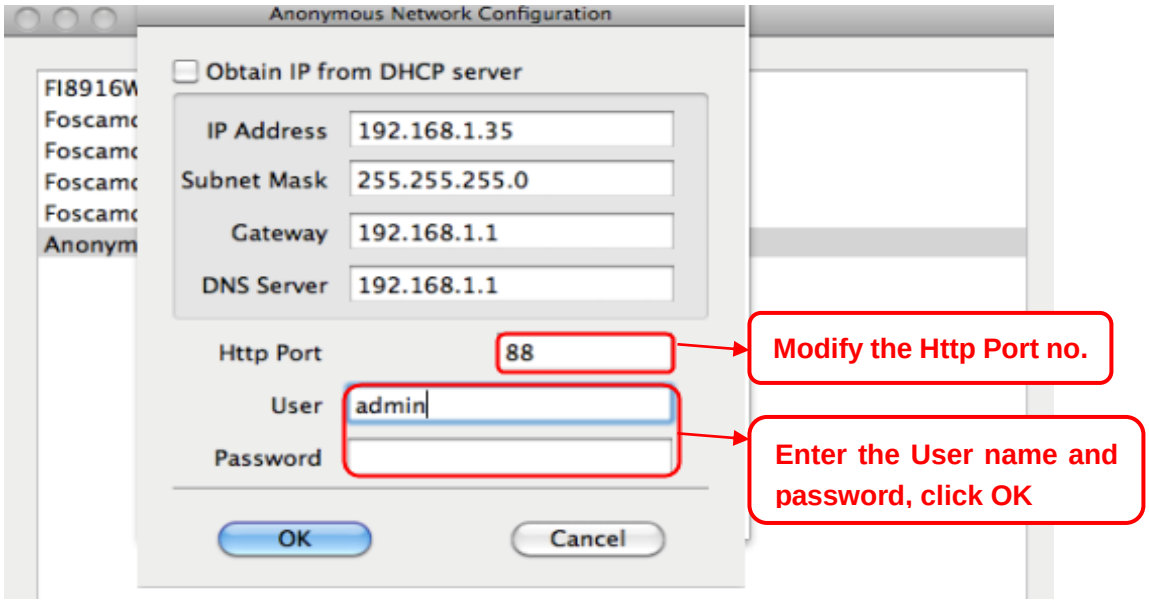


Figure 2.1 Change the http port no.

Secondly, enter User name & password of the Administrator (default user: admin, no password), and click the button ”OK” to apply the modification. The Camera will restart one the modification is done.

Thirdly, after the camera restart and get connected again, you will find the LAN IP link address has been change to http://192.168.1.35:88, and the LAN IP address is fixed at http://192.168.1.35:88. It won’t be changed no matter you re-power the camera or re-power the router.

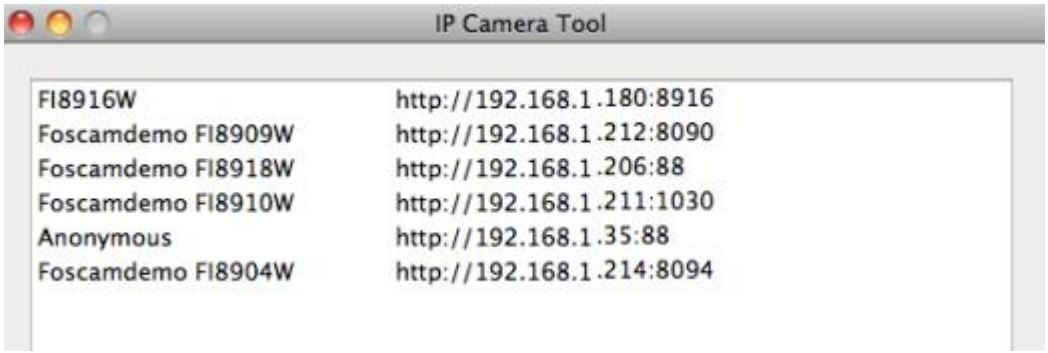


Figure 2.2 IP Camera Tool Windows

Get Started Remote Access Settings

First of all, please make sure whether your ISP (Internet Service Provider) provides a Static WAN IP address service or a Dynamic WAN IP address service.

We divide two sections of Remote Access Settings by Static WAN IP Service and Dynamic WAN IP Service.

If your ISP provides Static WAN IP Service please go to Chapter 5.1 (Page 23).

If your ISP provides Dynamic WAN IP Service please go to Chapter 5.2 directly (Page 24).

5.1 Static IP user

Static IP users do not need to set DDNS service settings for remote access. When you have finished connecting the camera using LAN and port forwarding, you can access the camera directly from the Internet by the WAN IP and port number.

● How to Obtain the WAN IP from a public website

To obtain your WAN IP address, enter the following URL in your browser: http://www.whatismyip.com.The webpage at this address will show you the current WAN IP.

Figure 2.3 Get to know the WAN IP address of the router

Access the IP Camera from the Internet

You can access the IP Camera from the Internet (remote access). Enter the WAN IP address and port number in IE browser or other browsers you use. For example, Http:// 183.37.28.254:85

Note

Make sure port mapping (or also known as port forwarding) is successful. You can do port mapping in two ways.

1) Enter the setting page of the router to enable UPNP function. Then login the camera as administrator, choose **UPnP Settings** to enable UPNP and make sure the state is “UPnP success”.

2) Do port forwarding manually. (details: Fig.2.4)

If your router has a Virtual Server, it will do port mapping. Please add the camera’s LAN IP and port which you set in basic network settings to the Virtual map list.

Note: If you plug the camera in a router, it will have dynamic IP address and you need to set DDNS service settings to view it remotely.

5.2 How to configure Remote Access Settings (For dynamic IP user)

DDNS is a service that allows your Network Camera, especially when assigned with a dynamic IP address, to have a fixed host and domain name, you can access the camera directly from the Internet by the domain name and port number.

① Make Port Forwarding of the HTTP Port of the camera

What is port forwarding?

If you have no concept of Port Forwarding, please open the webpage http://portforward.com/help/portforwarding.htm to learn some knowledge of Port Forwarding.
Or Use Google to check out what is port forwarding.

How to do port forwarding within the router

Example: The camera's LAN IP address is http://192.168.1.35:88 ,

Firstly, login the router, goes to the menu of **Port Forwarding or Port Trigger** (or named **Virtue Server** on some brands of router). **Take Linksys brand router as an example, Login the router, and goes to Applications & Gaming->Single Port Forwarding.**

Secondly, Create a new column by LAN IP address & HTTP Port No. of the camera within the router showed as below.

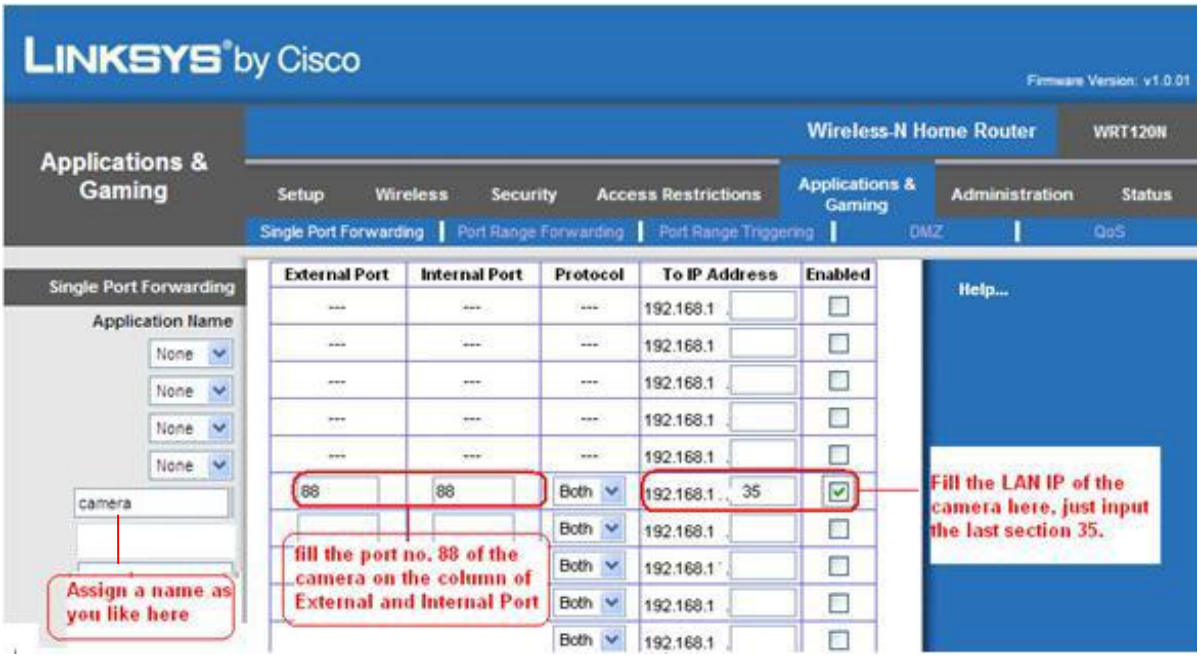


Figure2.4 Port forwarding

② Use domain name to access the camera via internet

Each FOSCAM camera has embedded a unique DDNS domain name when producing, and the format of domain name is xxxxxx.myfoscam.org. On the camera body, you can see the domain name sticker.

Here take **camera.myfoscam.org** for example. Go to option of **DDNS Service Settings** on the administrator panel, you can see the domain name.

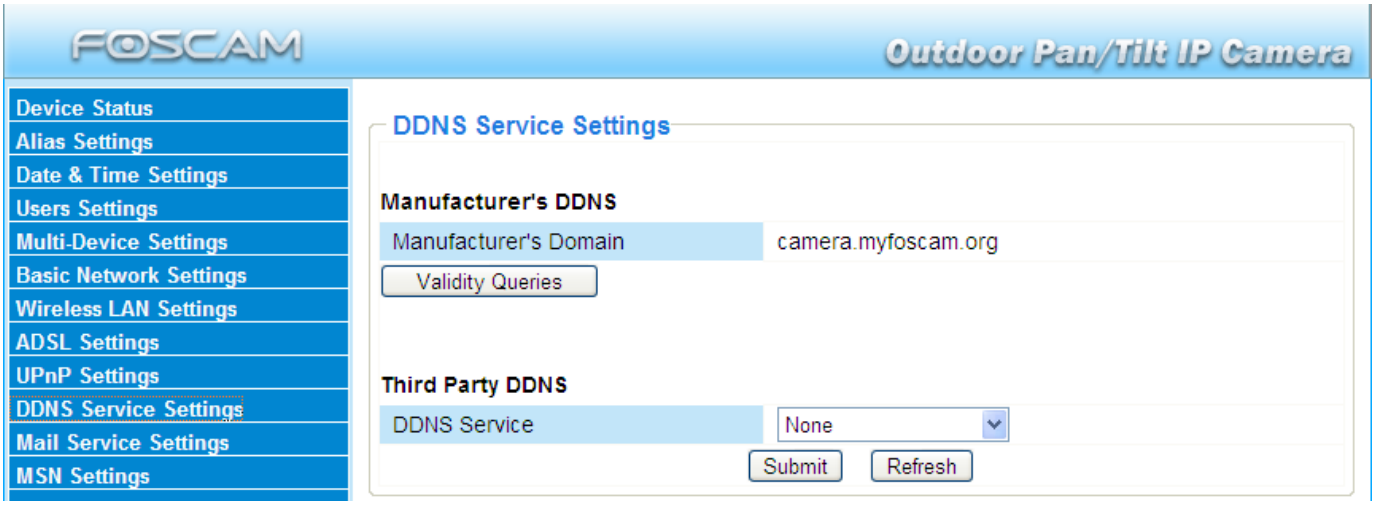


Figure 2.5 DDNS Service Settings Window

Now you can use http:// **Domain name + HTTP Port** to access the camera via internet.
Take hostname **camera.myfoscam.org and HTTP Port no. 88** for example, the accessing link of the camera via internet would be http:// camera.myfoscam.org:88

Foscam domain name is free for three years, three years later, if you want to continue using the account, you need to pay for it.

On the option of **DDNS Service Settings,** click **Validity Queries** to check the validity and you will see the renew link.

Note

If you want to use Thirty Party Domain name, please read **DDNS Service Settings** in the User Manual about how to set it.

6. Other Settings

Congratulations!

You have finished the quick installation of the camera. You can take time to play the camera.
Please refer to the electronic user manual burned in the CD-ROM for other settings.
Other advanced software settings, such as Alarm Service Settings, Mail Service Settings, User Settings,
If you have problem with FOSCAM IP camera, please first contact FOSCAM reseller for solving the problems. If our reseller cannot provide service, pls contact our service department: tech@foscam.com .

ShenZhen Foscam Intelligent Technology Co., Ltd