

# PTP 600 Series

# **Deployment Guide**



# **Contents**

Protect Your Installation	2
Checklist, Site Survey and Tools	4
Bench Testing (Optional)	5
Mast, Tower or Building Installation	9
Installation Wiring	12
Cable Preparation and Installation	13
Testing and Fault Finding (Troubleshooting)	16
User Information to be Recorded	19
Installation and Commissioning	20
Registration Warranty and Ordering Information	23



## **Protect Your Installation**



# **Attention**

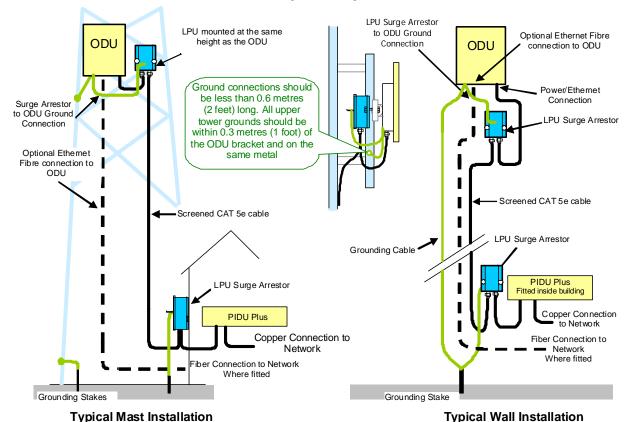




Protect Your Installation!

EMD (Lightning) damage is not covered under warranty.

The recommendations on this card and in the user manual, when installed correctly, give the user the best protection from the harmful effects of EMD. However 100% protection is neither implied or possible.



The recommended standard components for protecting installations are:

- Screened CAT 5e cable also known as Shielded CAT 5e or CAT 5e STP (Shielded Twisted Pair)
- Surge Arrestor: type PTP-LPU: 4 or 8 per link (2 or 4 Motorola Kits Part Number 2907)
- Grounding Stake
- Grounding Cable: minimum size 8 AWG, preferably 6 or 4 AWG
- RJ45 screened connectors
- Andrew grounding assembly type 223158 or similar (if required by local regulations).

NOTE: If a coaxial (or other) cable is already cross-bonded to the mast or tower, the same cross bonding points on the mast or tower must be used for the CAT 5e cable.

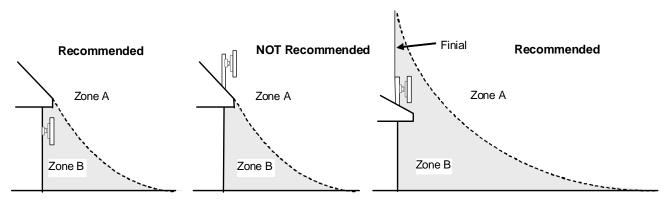
We recommend that the practices and procedures detailed in the Motorola manual R56 STANDARDS AND GUIDELINES FOR COMMUNICATION SITES (68P81089E50) be applied to all new site build activities. This manual is provided on the PTP 600 CD-ROM.

## **Protect Your Installation**

#### **Lightning Protection Zones**

When the ODU is installed on a mast, tower or wall, it may be in one of two possible lightning protection zones:

- Zone A: In this zone a direct lighting strike is possible. Do not mount the ODU in this zone.
- Zone B: In this zone, direct EMD (Lightning) effects are still possible, but mounting in this
  zone significantly reduces the possibility of a direct strike. Mount the ODU in this zone.

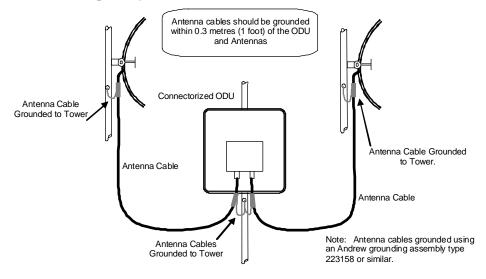


The following protection requirements are mandatory:

- The ODU must be earthed
- Screened CAT 5e cable must be used
- Surge arrestors of type PTP-LPU must be installed at both the ODU and building entry
- There must be an earth connection at building entry

More information: PTP 600 Series User Guide Section: "Lightning Protection"

## **Additional Grounding Requirements for Connectorized ODU**



Additional Grounding Requirements for Connectorized ODU

More information: PTP 600 Series User Guide Section: "Connectorized PTP 600 Series Bridge"

## **Checklist, Site Survey and Tools**



**CAUTION:** Before performing an installation of a Motorola PTP 600 Series system, ensure that you have read this entire guide and taken note of any safety information contained.

#### Checklist

- Check the contents of all packages against the packing list.
- Check the Web site for the latest software load.

#### **List of Special Tools Required**

- 13mm wrench and 22 mm wrench for use with the glands
- RJ45 crimp tool (it must be the correct tool for the type of RJ45 being used)
- Personal Computer (PC) with 10, 100 or 1000 BaseT Ethernet
- Either Internet Explorer version 6 or higher, or FireFox 2.0 or higher are recommended.
- Ethernet patch cables
- Motorola PTP LINKPlanner report for this link

More information: PTP 600 Series User Guide	Section: "Installation"	
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#### Pre-installation: Site Survey and Link Planning

A site survey must be performed to identify all the obstructions (such as trees or buildings) in the path and to assess the risk of interference. This information is important if you are to achieve an accurate link feasibility assessment.

The PTP 600 Series are designed to operate in Non-Line-of-Sight (NLoS) and Line-of-Sight (LoS) environments. Link planning enables a link of known quality to be installed. This involves the acquisition of path profile data (using Motorola's free LINKPlanner utility). The LINKPlanner predicts data rates and reliability over the path. It allows the user to try different antenna heights and RF power settings. When the link is installed, the mean path loss can be checked to confirm that the predicted data rate and link reliability is achievable. Motorola LINKPlanner is available to download from http://www.motorola.com/ptp/support.

More information: PTP 600 Series User Guide Section: "Site Planning"

## Pre-installation: License Keys and Regulatory Conformity

If the units have been purchased as a pair (link) then the License Keys (at the end of this guide or printed on a separate card in the box) will show how the units have been pre-configured to work as a link. Software, license key, unit IP address, subnet mask, gateway address, target address, master/slave and arming state are pre-configured.



**CAUTION:** Check that the link is configured with the correct Region Code. If Region Code is incorrect, then re-configure the units with Alternative License Keys before installing and commissioning the link. Refer to "Configuration Checks" for details on how to change the License Key.

More information: PTP 600 Series User Guide Section: "Radio Link Planning and Regulations"

It is advised that the link be configured and tested on a bench before the final installation of the units on a pole or a mast. The following steps give details of how to connect an ODU to a PC in order to check the configuration details, change the IP settings or modify the license key. For the purpose of these tests, normal off-the-shelf Ethernet cables can be used.

#### **Power Checks**

**Step 1:** Connect the RJ45 at one end of a cable to the ODU.



Step 2: Undo the retaining screw of the PIDU Plus and hinge back the cover.



**Step 3:** Plug in the ODU to PIDU Plus Cable, ensuring that it snaps home.



Step 4: Put the cover back and tighten the screw.



**Step 5:** Plug in power lead using a cable appropriate for the installation.





**NOTE:** If the power LED does not illuminate, remove the power cable and the ODU connection from the PIDU Plus. Re-connect the power lead and check the power LED illumination (green). If the power LED still does not light then check the power source

**Step 6:** Connect a second Ethernet cable (shown in yellow) to the "LAN" socket of the PIDU Plus.



**Step 7:** 30 seconds after powering, the Ethernet LED should be observed to flash slowly 10 times. If the Ethernet LED does not illuminate (orange), then either the PIDU Plus or the cable to the ODU may be faulty. Replace cable and/or PIDU Plus and repeat from Step 1.

**Step 8:** Ensure PC is set to correct IP address 169.254.1.x, where 2 < x < 254. Connect the LAN cable to the PC (shown here in yellow).



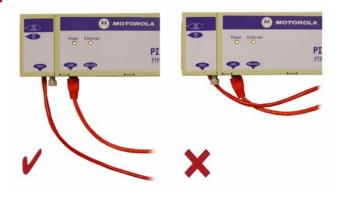
**NOTE:** If this IP address is not recognised, try 10.10.10.11 (Master) and 10.10.10.10 (Slave). Some units may have been pre-configured with these IP addresses. If it is necessary to use IP addresses 10.10.10.11 and 10.10.10.10, ensure that the PC is configured with an IP address of 10.10.10.n, where n is any value between 2 and 254 but excluding 10 and 11, to configure these units.

**Step 9:** Check that the Ethernet LED is now ON. If the LED does not show any activity when accessing web pages, refer to the Troubleshooting section in this guide.





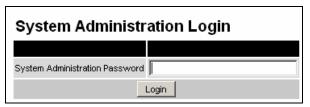
**CAUTION:** Do not dress the RJ45 cables too tightly, as this may make the connections unreliable.



More information: PTP 600 Series User Guide | Section: "Connecting Up"

#### **Configuration Checks**

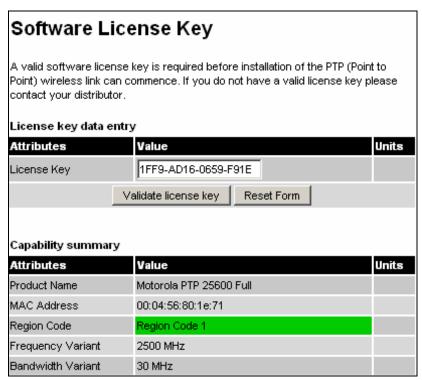
**Step 1:** Use a web browser to connect to IP address **http://169.254.1.1** for Slave and **http://169.254.1.2** for Master units. Select **System Administration** and **Login** (the password is empty for new units). We recommend that you change the password by selecting "**Change Password**.



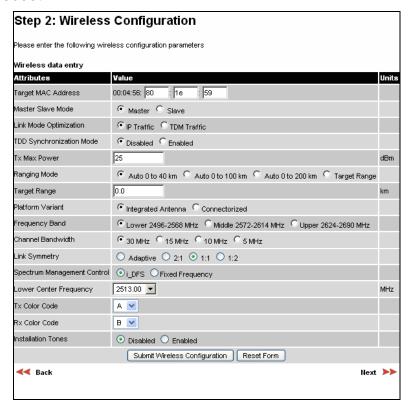
**Step 2:** If an upgrade to the software is required, select **Software Upgrade** and follow the on-screen instruction. Latest software is available from our web site:

(http://motorola.motowi4solutions.com/software/#ptp)

**Step 3:** Check the License Key information and ensure you are using the correct the Region Code. Otherwise, select **License Key** and replace with the alternate key supplied and reboot the unit.



**Step 4:** Access the 'Installation Wizard' page. Confirm the target MAC Address, Master/Slave choice, Symmetry, Max Transmit Power. Confirm installation configuration and reboot.



#### **Paired Unit**

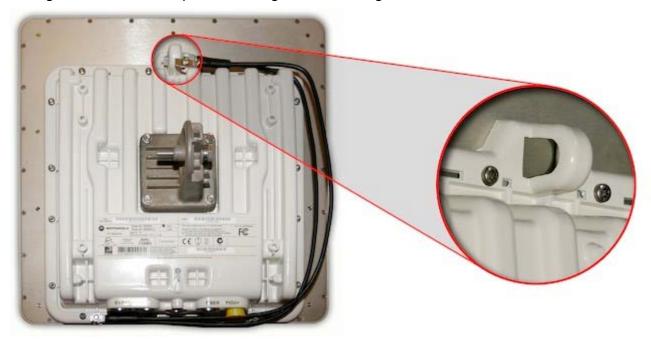
Repeat the Power Checks and Configuration Checks for the paired unit and check that the status of the link shows UP on the 'Status Page'.

More information: PTP 600 Series User Guide Section: "System Administration Pages"

# Mast, Tower or Building Installation

#### **Hoist and Safety Loop**

Use the integral safety loop for hoisting the ODU up a mast, tower or building. When the ODU is in position, use the safety loop as a fixing point to secure a permanent lanyard from the mast, tower or building to the ODU, as a precaution against mounting failure.



- **WARNING:** The safety lanyard must not exceed 1m (approx 3 ft) in length. The lanyard must be made from a material that does not degrade in an outdoor environment.
- **WARNING:** The safety lanyard must be fixed to a separate fixing point that is not part of the direct mounting system for the ODU.
- **WARNING:** If the safety loop or its fixing is damaged in any way or has been exposed to a shock loading due to a fall, replace it with a new one before undertaking any further operations.

More information: PTP 600 Series User Guide Section: "Mounting the ODUs"

## Mast, Tower or Building Installation

#### **Mast or Tower Installation Instructions**

The ODU is pre-fitted with a mounting bracket (designed to ease installation) and with earth bonding leads.





**WARNING:** When mounting the ODU, observe the following precautions against failure of the assembly:

- Do not remove the pre-fitted mounting bracket from the ODU.
- Do not mount the ODU on poles with diameter less than 50mm (2") or greater than 75mm (3"). The ODU mounting bracket is designed to work only with poles with diameter in the 50 mm (2") to 75 mm (3") range.
- Do not over-tighten the bolts.

The ODU must be mounted using the following steps, ensuring that the cable entry is at the bottom **Step 1:** Attach the bracket strap to the pole using M8 x 70 mm bolts, M8 flat washers and M8 coil washers. Tighten to ensure the assembly grips but can be adjusted.



## Mast, Tower or Building Installation

**Step 2:** Offer the ODU (with pre-fitted mounting bracket) to the bracket strap and affix using the captive M8 bolt. Tighten to ensure the assembly grips, but can be adjusted on the pole.





**Step 3:** Adjust the elevation and azimuth of the unit before tightening to the required torque settings of 14 Nm (11 lbft) for both bolts.

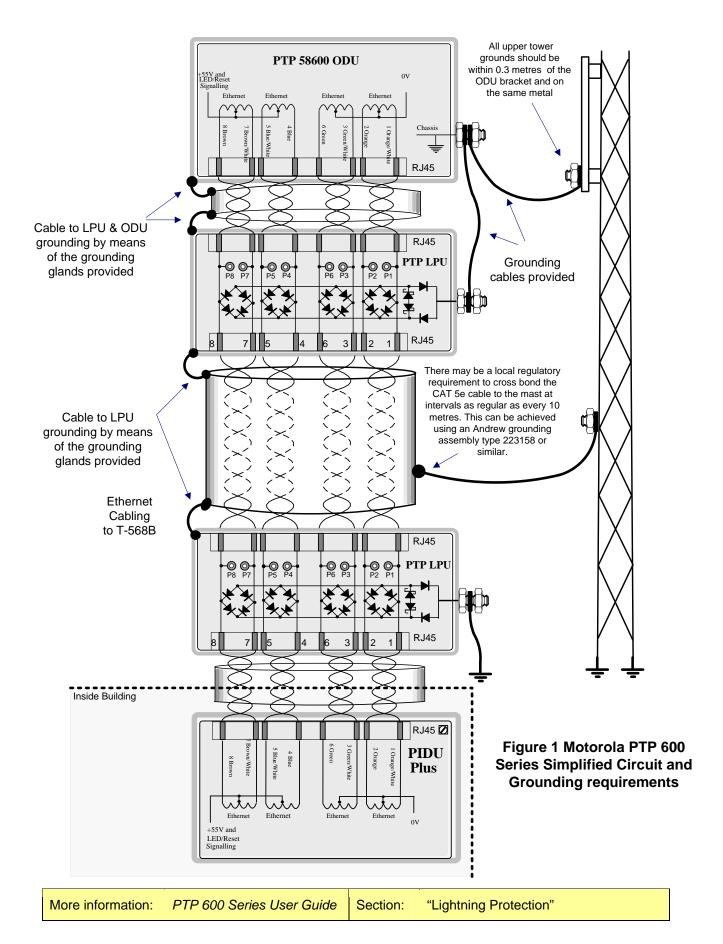


**CAUTION:** Attach the free end of one earth bonding lead (large tag M10) to the tower metal work. On no account must this be attached to the mounting bracket bolts

More information:	PTP 600 Series User Guide	Section:	"Mounting the ODUs"
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# **Installation Wiring**

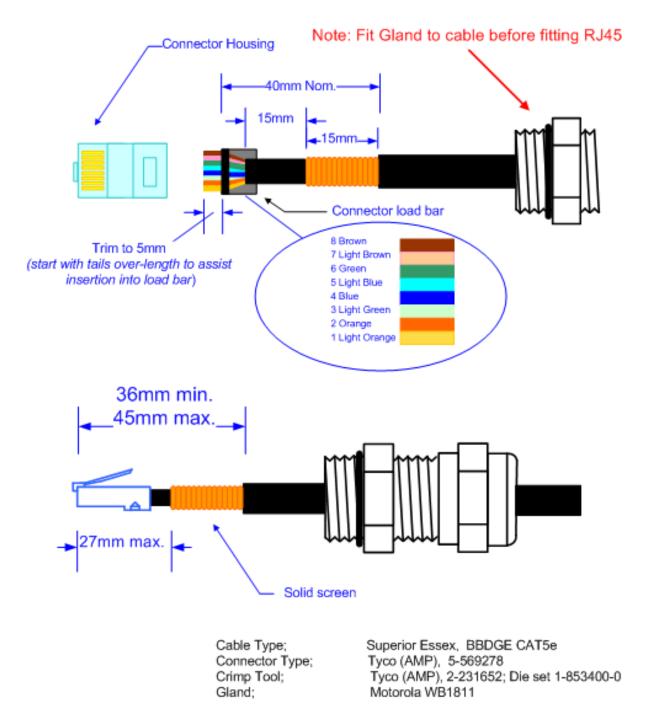
#### **Motorola PTP 600 Series Installation Wiring**



# **Cable Preparation and Installation**

The maximum cable length between the ODU and the user's Network Equipment is 100m (330 ft). Cable lengths up to 300m (984 ft) can be used where the PIDU Plus to ODU cable is supplying power only, that is, when using the PTP 600 Series Bridge Optical Interface

#### **Correct Cable Preparation for the Recommended Cable**





**CAUTION**: Check that the crimp tool matches the RJ45 connector being used.

More information: PTP 600 Series User Guide Section: "Connecting Up"

## **Cable Preparation and Installation**

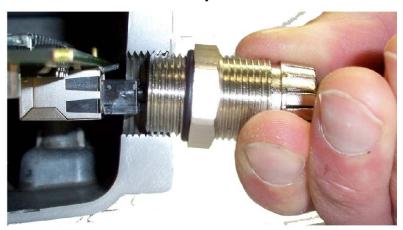
#### **Cable and Gland Installation**

To install the cables and glands, follow these steps:

Step 1: Make a cable as specified in "Cable Preparation". Plug in the RJ 45 into the ODU.



**Step 2:** Support the drop cable and gently hand screw the gland body into the ODU until the O ring seal is flush to the ODU body.





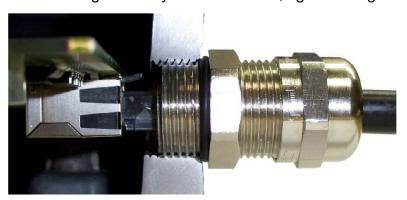
Caution: Do not fit the back shell prior to securing the gland body.

**Step 3:** Once the gland is fully hand screwed into the ODU it may be tightened to a torque of 7 ftlbs/10Nm, with a 22mm wrench.



## **Cable Preparation and Installation**

**Step 4:** When the gland body has been fitted, tighten the gland back shell.



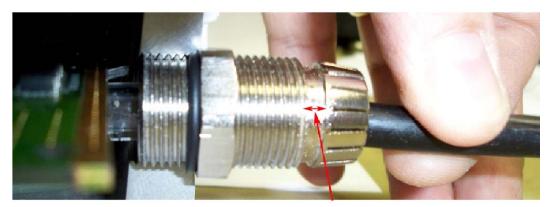


**Caution!** Do not over tighten the gland back shell.

Gland on the right-hand side has been over tightened. As a result, the internal seal and structure have been damaged:



**Step 5:** Should it be necessary to disconnect the cable at the ODU (or PTP LPU), this can be achieved by removing the gland back shell first. Then, wiggle the cable to release the tension of the gland body as shown in the figure below. Then you can unscrew the gland body and depress the RJ45 locking tab with a small screwdriver.



Apply small movements to the cable until you see a gap here before unscrewing the gland body.

More information: PTP 600 Series User Guide | Section: "Connecting Up"

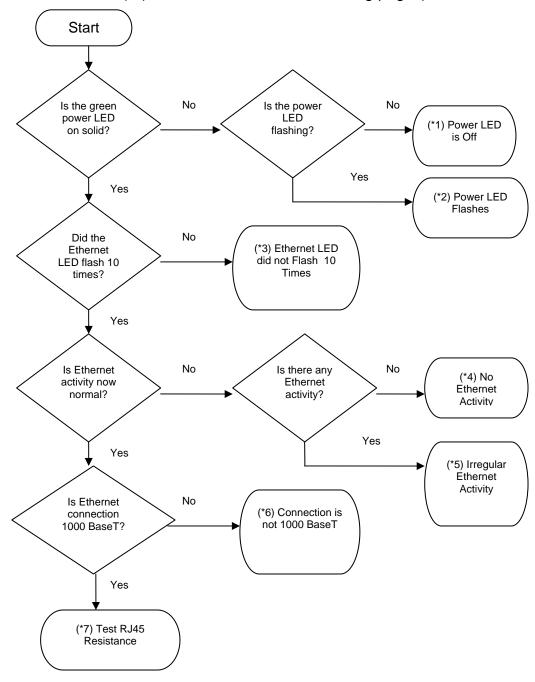
# **Testing and Fault Finding (Troubleshooting)**

Perform troubleshooting (fault finding) procedures either on a newly installed link, or on an operational link if communication is lost.

When the link end hardware (PIDU, LPU, ODU and cabling) has been installed, start it by following this procedure:

- **Step 1:** Connect the RJ45 from the ODU (or LPU if fitted) to the PIDU and apply mains or battery power to the PIDU. The green Power LED should illuminate continuously.
- **Step 2:** After 45 seconds, the yellow Ethernet LED should be observed starting with 10 slow flashes.
- **Step 3:** Connect the RJ45 from the LAN port of the PIDU to the network. The yellow Ethernet LED should blink randomly as traffic passes through.

If the Power and Ethernet LEDs do not illuminate correctly, test the link end as described in this flowchart (references such as (\*1) are to the tests on the following pages):



## **Testing and Fault Finding (Troubleshooting)**

#### (\*1) Power LED is Off

Unplug the ODU connection from the PIDU and check the power LED illumination. If the power LED still does not light then check the power source.

#### (\*2) Power LED is Flashing

Check that pins 4&5 and 7&8 are not crossed with pins 1&2 and 3&6 on the RJ45, and also greater than 100K ohms between pins 1&8.

#### (\*3) Ethernet LED did not Flash 10 Times

Check that the wiring to pins 4&5 and 7&8 is correct. For example, the wiring to pins 4 and 7 may be crossed.

#### (\*4) No Ethernet Activity

Check that the wiring to pins 1&2 and 4&6 is correct. For example, the wiring to pins 1 and 3 may be crossed.

#### (\*5) Irregular Ethernet Activity

The yellow Ethernet LED should blink randomly as normal traffic passes through. If the Ethernet LED flashes irregularly, for example there is a short flash followed by a long flash, this indicates that the ODU has booted in recovery mode. The causes may be installation wiring or a corrupt ODU software load.

#### (\*6) Connection is not 1000 BaseT

If the Ethernet connection to the network is only 10/100 BaseT, when 1000 BaseT is expected, check that the wiring to pins 4&5 and 7&8 is correct. For example, the wiring to pins 4 and 7 may be crossed.

## (\*7) Test RJ45 Resistance

If the above tests fail to diagnose the issue, there may be a fault in the wiring of the RJ45 cable that connects the ODU (or LPU) to the PIDU. Perform the following tests:

**Step 1:** Unplug the RJ45 cable from the PIDU and check that the resistances between pins are correct as specified in Table 1.

Resistances should fall within + or -10% of the stated values.

**Step 2:** Ensure that there is greater than 100K ohms between pin 1 and ODU ground for all cable lengths.

**Step 3:** Ensure that there is greater than 100K ohms between pin 8 and ODU ground for all cable lengths.

**Step 4:** If GPS is not fitted, ensure that there is greater than 100K ohms between pin 1 and pin 8 for all cable lengths. If GPS is fitted, ensure there is greater than 2K ohms between pin 1 and pin 8.

If a GPS Synchronization Box has been installed, but one or more of its status LEDs are not illuminated, refer to "Test GPS Synchronization Box" in the User Guide.

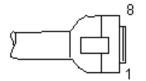
More information: PTP 600 Series User Guide Section: "Troubleshooting (Fault Finding)"

# **Testing and Fault Finding (Troubleshooting)**

Table 1 - Resistance Table Referenced to the RJ45 at the PIDU

Resistances should fall within + or -10% of the stated values.

CAT-5 Length (Meters)	Resistance between pins 1&2, 3&6 , 4&5 and pins 7&8 (ohms)	Resistance between pins 1&3 (ohms)	Resistance between pins 4&7 (ohms)
0	0.8	1.0	1.6
10	2.7	2.7	3.3
20	4.6	4.4	5.0
30	6.5	6.1	6.7
40	8.3	7.8	8.4
50	10.2	9.5	10.1
60	12.1	11.2	11.8
70	14.0	12.9	13.5
80	15.8	14.6	15.2
90	17.7	16.3	16.9
100	19.6	18.0	18.6
150	29.0	26.5	27.1
200	38.4	35.0	35.6
250	47.7	43.5	44.1
300	57.1	52.0	52.6



Identification of pin 1

More information: PTP 600 Series User Guide Section: "Troubleshooting (Fault Finding)"

# **User Information to be Recorded**

Use Table 2 and Table 3 to record the specified information. This information will be useful if there is a need to contact Motorola support or to identify future changes in the installation.

Table 2 - Resistance Values

Measure	Measured	Measured
Resistance Between Pins	Resistance Value	Resistance Value
	LOCAL	REMOTE
1&2		
3&6		
4&5		
7&8		
1&3		
4&7		
1&8		
1&ODU Ground		
8&ODU Ground		

Table 3 - Link Identification

	LOCAL	REMOTE
IP Address		
Link Name		
MAC Address		

#### **User Notes**

# **Installation and Commissioning**

#### Aligning the PTP 600 Series Bridge ODUs

The PTP 600 Series Bridge uses audible tones during installation to assist the installer with alignment. The installer should adjust the alignment of the ODU in both azimuth and elevation until highest pitch tone is achieved.

The pitch of the alignment tone is proportional to the received power of the wireless signals. The best results are usually achieved by making small incremental movement in angular alignment.

The tones and their meanings are as follows:

State Name	Tone Description	State Description	Pitch Indication (Higher pitch = higher power)
Free Channel Search	Regular beep	Executing band scan	N/A
Scanning	Slow broken tone	Not demodulating the wanted signal	Rx Power
Synchroniz ed	Fast broken tone	Demodulating the wanted signal	Rx Power
Registered	Solid tone	Both Master and Slave units exchanging Radio layer MAC management messages	Rx Power

The term 'wanted signal' refers to that of the peer unit being installed.

In each of the states detailed above, the unit should be aligned to give the highest pitch tone. It should be noted that if, when in the Synchronized or Registered state, the tone varies wildly, you may be suffering from interference or a fast fading link. Installing in this situation may not give a reliable link. The cause of the problem should be investigated.

For the ease of alignment, both Master and Slave units use the install tones in the same way but with some small behavioral differences. This allows the installer to install the Slave unit first and carry out the initial alignment with the Master unit if desired. However, due to the behavioral differences of Master and Slave units, it is recommended that the Master unit is installed first and the initial alignment carried out at the Slave unit.

Once the optimum performance has been achieved by directing the Slave unit (indicated by highest frequency of tone) then adjustment of the direction of the Master unit should be done without moving the Slave. Repeat if necessary at the Slave and then the Master until optimum alignment has been obtained.

More information:	PTP 600 Series User Guide	Section:	"Establishing a Radio Link"

## **Installation and Commissioning**

#### **Behaviour During Installation**

The following behavior should be noted:

- Band scan: When first started up and from time to time, the Master unit will carry out a band scan to determine which channels are not in use. During this time, between 10 and 15 seconds, the Master unit will not transmit and as a consequence of this neither will the Slave unit. During this time the installation tone on the master unit will drop back to the band scan state, and the Slave unit will drop back to the Scanning state with the pitch of the tone set to the background noise level. Alignment of the unit should cease during this time.
- Radar detection: If the unit is operating where mandatory radar avoidance algorithms are
  implemented, the ranging behaviour for the PTP 600 Series Bridge may be affected. The
  Master has to monitor the initially chosen channel for 60 seconds to make sure it is clear of
  radar signals before transmitting. If a radar is detected during any of the installation phases,
  a further compulsory 60 seconds channel scan will take place as the master unit attempts to
  locate a new channel that is free of radar interference.
- Ranging: The Master unit can take up to 60 seconds in 0-40km (0-25 miles) mode, 90 seconds in 0-130km (0-81 miles) mode and 120 seconds in 0-200km (0-124 miles) mode to determine the range of the link being installed. The Master unit will remain in the Scanning state until the range of the link has been established. The Master unit will only move to the Synchronized state when the range of the link has been established.
- Retrying same channel: If, at the end of the ranging period, the Registered state is not achieved due to interference or other reasons, the Master unit will retry twice more on the same channel before moving to another available channel. Should this occur it might take a number of minutes to establish a link in the Registered state.
- **Slave unit:** The Slave unit does not have a ranging process. The slave unit will change to the Synchronized state as soon as the wanted signal is demodulated.

More information: PTP 600 Series User Guide Section: "Establishing a Radio Link"
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## **Installation and Commissioning**

#### **Adjust Power Settings**

The transmit power levels of the installed units must be adjusted to ensure they are not too high. Excessive power levels may cause saturation of the receivers or false radar detection (in radar enabled regions), leading to degradation of link performance and link failure. To adjust power levels, follow this procedure:

- **Step 1:** Consult the report generated by the LINKPlanner tool and note the Transmit power recommended levels.
- **Step 2:** Set the local unit power equal to the "LOCAL Max Transmit Power setting while pointing" value from the LINKPlanner report.
- **Step 3:** Set the remote unit power equal to the "REMOTE Max Transmit Power setting while pointing" value from the LINKPlanner report.
- **Step 4:** Access each unit separately.
- **Step 5:** Align the units.
- **Step 6:** Repeat Step 2 and 3 using the values "LOCAL Max Transmit Power setting before disarm" and "REMOTE Max Transmit Power setting before disarm", if different than the corresponding "while pointing" values.
- **Step 7:** Reboot the local unit then reboot the remote unit.
- Step 8: Disarm the units.

#### **Disarm on Completion**

When the alignment process is complete, the installer MUST REMEMBER TO DISARM BOTH UNITS in the link. This is necessary in order to:

- Turn off the audible alignment aid.
- Enable Adaptive Modulation
- Fully enable Advanced Spectrum Management with i-DFS
- Clear unwanted installation information from the various systems statistics
- Store the link range for fast link acquisition on link drop
- Enable higher data rates

#### **Items for Future Reference**

Take note of the following items for future reference:

- Save a copy of the configuration using the "Save and Restore" functionality found under the "System Administration Configuration" menu.
- Take a screen shot or print of the status page.
- Note the position and orientation of the antenna.
- Note surrounding objects that may interfere with the link (a photograph is recommended).
- After 1 hour of operation, the mean value of Link Loss on the status page should be within
  the values given in the LINKPlanner report. Further adjustments of the power levels may be
  necessary, so consult the LINKPlanner report notes and adjust the powers accordingly. You
  will be required to reboot the units for that to take effect.
- The LINKPlanner may need re-running to account for new known obstacles any time during the operation of the link.

# **Registration Warranty and Ordering Information**

The PTP600 is an extraordinarily robust radio communications link with unsurpassed availability and reliability. Along with your Motorola PTP Bridge you get a 12-month Standard Warranty that provides a 30-day repair-and-replacement program for hardware defect failures and minor software enhancements as they become available.

Although our bridges are extremely robust even in severe weather conditions, equipment failures can occur. We, therefore, recommend that you consider upgrading your first-year Standard Warranty to a PTP Extended or PTP "All Risk" Advanced Replacement Warranty. Extended Warranty extends your initial 12-month standard hardware warranty through the second, third or fifth years of ownership, providing 30-day repair and return for defective parts.

Advanced Replacement Warranty proposes up to five years of cover with next-business-day shipping of replacement equipment. Our Advanced Replacement warranties provide "All Risks" cover including:

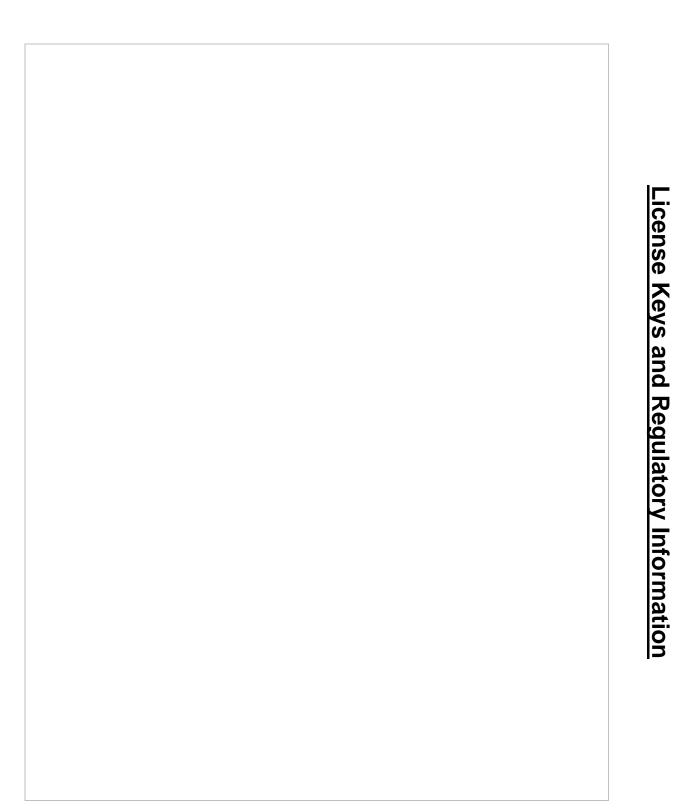
- Lightning Damage.
- Damage caused by improper wiring, electrical shorts, building fires, vandalism.
- Dropped Units.
- Component or manufacturing defects.

With our warranties, you have peace-of-mind knowing that your investment is fully protected and, if you are covered with the Advanced Replacement Warranty, your communications will be back in operation in the shortest time possible.

#### Register Your Units to receive updates and activate your warranty

Upon receipt of your new PTP link, you should register your units to activate your free standard 12-month warranty and receive notification of software updates. For convenience, you can do that online at <a href="https://www.motorola.com/ptp/support/registration">www.motorola.com/ptp/support/registration</a>.

Item	Part Number
1 Year PTP Software Support Contract (1-2 Links)	WB3106
1 Year PTP Software Support Contract (3-5 Links)	WB3107
1 Year PTP Software Support Contract (5+ Links)	WB3108
2nd Year Extended Year (30 Day Return & Repair)	WB2530
3rd Year Extended Year (30 Day Return & Repair)	WB2531
5th Year Extended Year (30 Day Return & Repair)	WB2590
Upgrade 1st year 24hr Advanced Replacement "All Risks"	WB2532
Upgrade 2nd year 24hr Advanced Replacement "All Risks"	WB2533
Upgrade 3rd year 24hr Advanced Replacement "All Risks"	WB2534
Upgrade 5th year 24hr Advanced Replacement "All Risks"	WB2591





Doc Ref: phn1189\_008v001

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