



See What Matters



iWatchLife Home Monitoring Camera

Watch Your Home over the Internet
Watches Your Home Faithfully while you are away!

December 9, 2009

iWatchLife Camera User Manual

iWatchLife Camera User Manual

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User Manual: (December 9, 2009)

This user guide has two main parts, IWatchLife Camera Quick Start Guide and iWatchLife Camera Configuration. The first section is deliberately short for the customer to get set up very easily and quickly. It will be placed in the packing box with the camera. The second part offers details of the various menu tabs on the web site that a user can explore after gaining a bit of confidence and curiosity. The entire manual will be placed as a free customer accessible PDF document on the web site.



Quick Start Guide



Familiarize yourself with the camera's features before beginning installation.

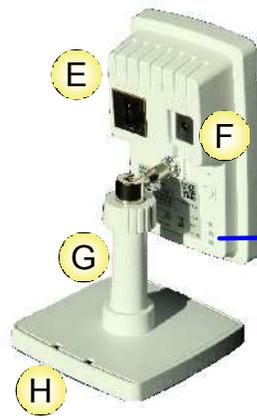


Camera Front

A. Lens & Status/Reset indicator light.

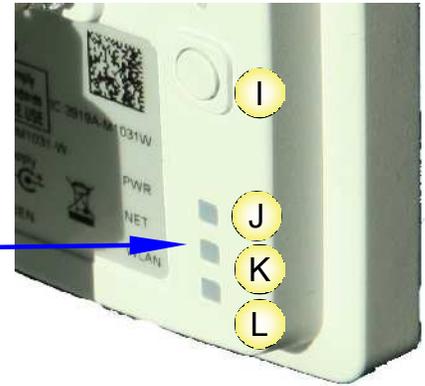
Future Features:

- B. Passive Infrared sensor.
- C. LED Light.
- D. Speaker/Microphone.



Camera Back

- E. Ethernet port.
- F. Power port.
- G. Threaded post.
- H. 2 part base for flat surface mounting.

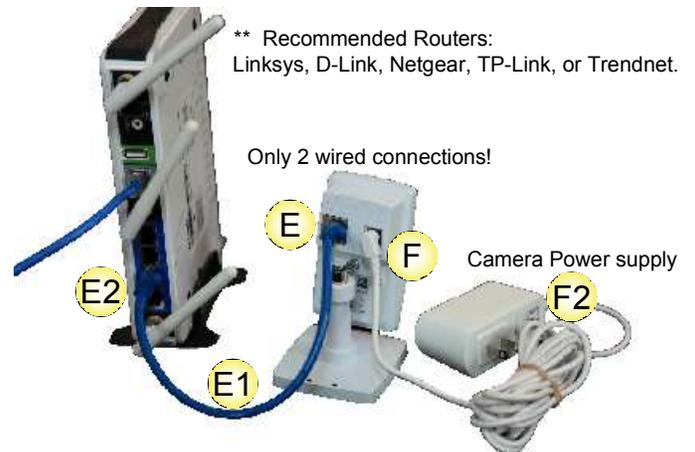


Camera Back (enlarged)

- I. Reset button to start over.
- Green Status Lights indicate:**
- J. Power is plugged in.
- K. Ethernet cable is plugged in.
- L. Wireless network is connected.

Phase 1 - Installing Camera Connections:

1. Plug the included power supply into a standard 120 volt wall outlet (F2) and the camera's power port (F).
2. Plug your Ethernet cable (E1) into one of your router's** spare Ethernet ports (E2) and the camera's Ethernet port (E). If your home or business is wired for Ethernet, then this may be a wall outlet jack that will lead back to the router.
3. This mandatory Ethernet cable connection (E) will be temporary for initial installation if you are planning to use your wireless network with the camera. You will be simply unplugging it after a successful wireless installation.



Phase 2 - Installing Your Camera's Software *

1. Use your web browser*** to open up www.iwatchlife.com/welcome.
2. Create your user account name and password by clicking on [this link](#) in step 1 of that page. [Click here to create your username and password](#).
3. Your confirmation e-mail will arrive momentarily. It will have a link embedded to activate the account and instructions to download and install the camera utility.
4. Once the installation for the utility is complete, check the 3 status lights (J, K, L) on the back of the camera to confirm correct operation. (Green - working, Orange - not working)
5. Check for a normal green glow on the LED ring light (A) around the camera's lens when it is in regular operation.
6. Unplug the Ethernet cable (E) now if you are planning to operate with your wireless network.

* Make sure you have your wireless network's WEP or WPA wireless key available to connect your camera to your wireless router, you will be asked for it during the setup process. This is a one time request that does not need to be repeated if you never reset (I) the camera to reinstall the software.

** Recommended Routers: Linksys, D-Link, Netgear, TP-Link, or Trendnet.

*** Recommended Browsers: Mozilla Firefox 2.0 or higher, Internet Explorer, Safari, or Netscape.

Note: We currently do not support Google Chrome.

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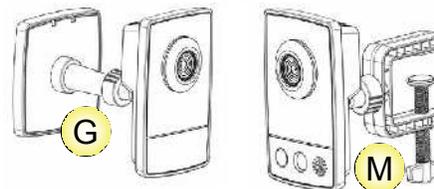
Quick Start Guide Continued



Phase 3 - Placing Your Camera

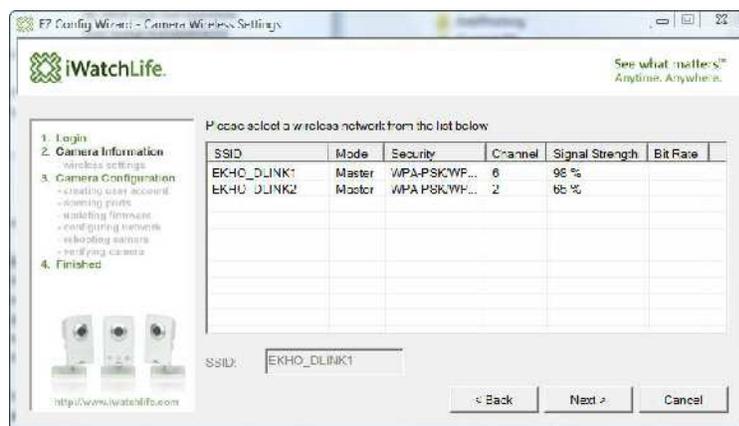
1. Choose an **indoor** location in your home or business that you want to monitor, like an entry door, walkway or window.
 - Must not be outdoors as the camera is **NOT** weatherproof.
 - Must be in a well lit area. The camera cannot show you pictures in the dark.
 - Must be shake free. Don't mount it on a flimsy wall that will shake whenever a door opens, etc.
 - Must be in reasonably close proximity to your wireless network or an Ethernet cable connection.
 - Do not point the camera out a window at a busy road or at a busy entry door to avoid an excess of e-mail alerts.**Very Important: To reduce placement problems:**
 - See the online guide at www.iwatchlife.com/support/tips for a more detailed discussion of best camera placements.
2. Remove the camera's mounting post (G) by unscrewing the threaded base (H).
3. Fasten the screw mounting plate inside onto a flat wall or ceiling securely with 2 screws. 
4. Reinstall the mounting post (G) to the base (H) and the camera.
5. Point the camera in the desired viewing direction. Check your live view with your www.iwatchlife.com web site log in.
6. Try walking in front of your now working camera (green glow around the lens' LED ring) to trigger an e-mail alert.

Use the flat mounting plate (H) for vertical and horizontal surfaces. The optional clamp mount (M) is ideal for grabbing onto a shelf.

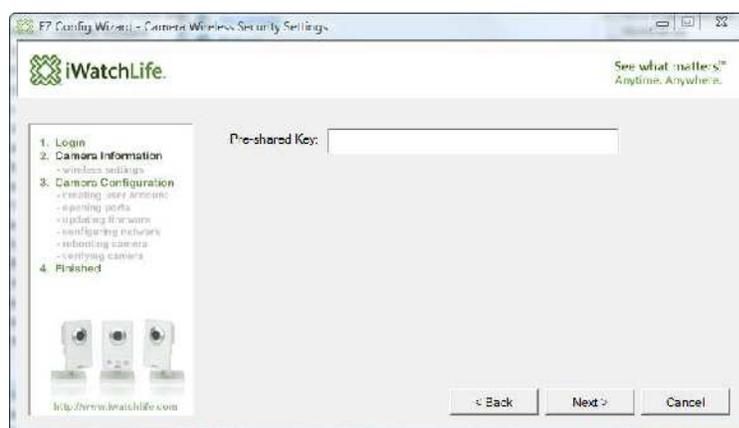


Wireless Setup Tips

When you choose the "**Go Wireless**" option during the software setup, you will see some additional configuration dialogues come up. "**Camera Wireless Settings**" as shown here will allow you to choose which wireless router you want to use in the event you have more than one. Just left click your mouse on the one you prefer, usually based on the stronger "Signal Strength" shown to you here. Then hit "**Next**" to go and enter your secure network password in the next dialogue box.



The "**Camera Wireless Security Settings**" dialogue box requires you to enter your WPA password in the "**Pre-Shared Key**" box. This would have been optionally set up in your secure wireless router when it was first set up. You will enter it here once only. The camera will then remember it permanently unless you reset and reinstall the camera in the future. If you like to live dangerously and opted to not set up a password on your wireless router, then you will skip this page.



Welcome to iWatchLife!

Thank you for joining the iWatchLife family. The above instructions are designed to get you started easily. We look forward to helping you set up your camera quickly, either wirelessly or wired. If you have any issues or questions during this process, please contact iWatchLife at either support@iwatchlife.com or phone 1-877-217-7666. Support hours: 9:00am to 7:00pm EST Monday to Friday.

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Resetting a Camera

1. Press and hold the reset button (I) on the back during this entire process.
2. Press the reset button (I) on the back - hold it in.
3. Disconnect the power supply from the camera's back (F).
4. Wait 5 seconds.
5. Re-Connect the power supply to the camera. (F)
6. Wait for the indicator ring (A) around the camera lens to turn yellow.
7. Release the reset button (I) you have been holding on the camera's back.
8. Wait 5 to 10 minutes before you go through auto config at www.iwatchlife.com/welcome.

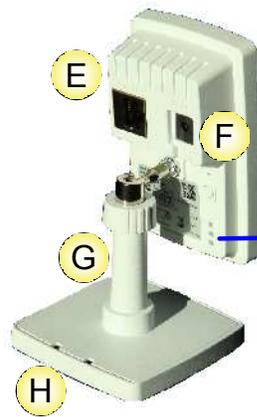


Camera Front

A. Lens & Status/Reset indicator light.

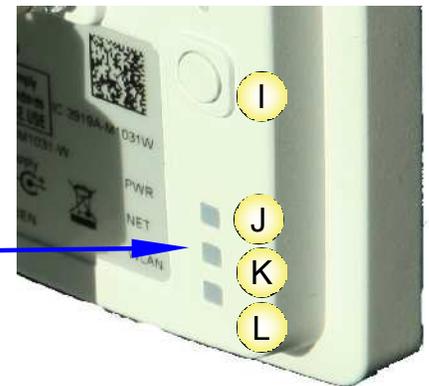
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Camera Back (enlarged)

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iWatchLife™

Latest Events 1

List of your latest events.

December 3, 2009	7:40 pm	ForegroundMotion
December 3, 2009	7:39 pm	ForegroundMotion
December 3, 2009	7:40 pm	ForegroundMotion
December 3, 2009	7:39 pm	ForegroundMotion
December 3, 2009	7:38 pm	ForegroundMotion
December 3, 2009	7:39 pm	Fore groundMotion
December 3, 2009	7:38 pm	ForegroundMotion

[Access Event View >>](#)

Your Cameras 2

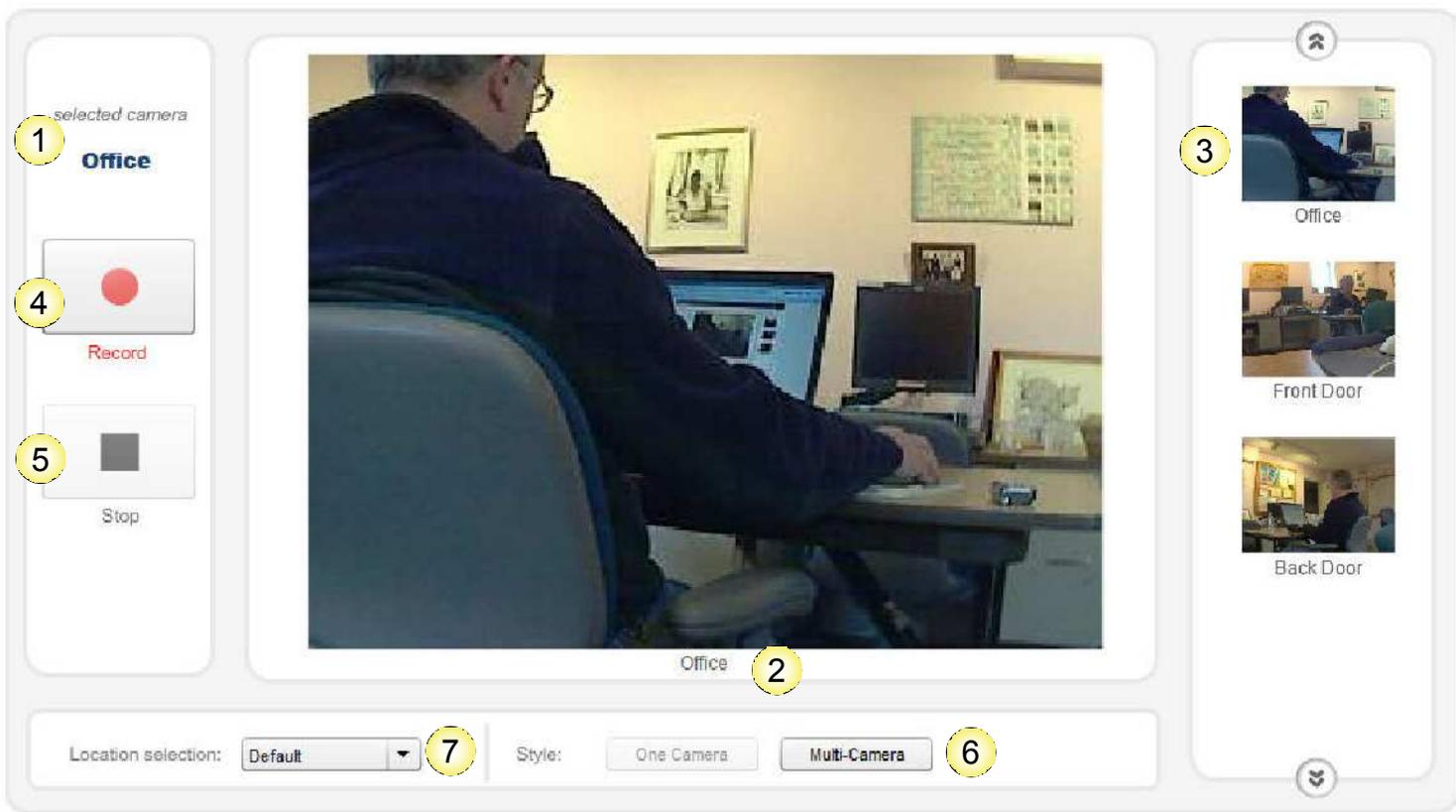
You have **3** cameras connected to your account.

A1938M1031-W - 00408C9A1938	Online	Monitored
A0CED51031-W - 00408CA0CED5	Online	Monitored
A1413M1031-W - 00408C9A1413	Online	Monitored

[Access Live View >>](#)

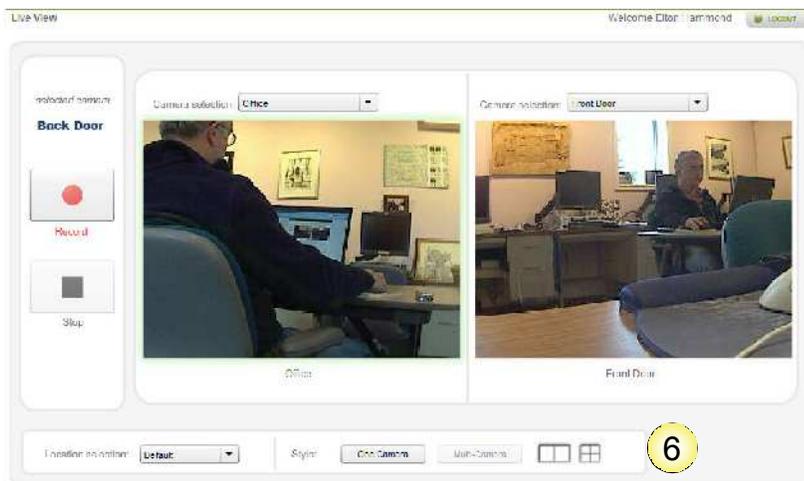
My Dashboard Functions:

1. Check to see what has been seen by your camera lately.
2. Your camera(s) are listed here along with their online/offline status.



Live View Screen Features:

1. The current camera's name showing in the main view (2). You did name it back in the **Cameras** tab didn't you?
2. The current camera's active view.
3. Selectable thumbnails to change the currently viewed camera image.
4. Press **Record** if you want to record your brother-in-law embarrassing himself!
5. Press **Stop** when he has gone home!
6. Select to see one, two or four camera images at a time.
7. Choose which of your cameras is the default image to view when you first open this screen.



Live View with Multi-Camera option selected.



Day View Month View 1

December 2009 < >

Sun	Mon	Tue	Wed	Thu	Fri	Sat
	3	1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

December 1 2009
12 / 1 / 2009

2 Basic View Advanced View

Start by clicking on calendar to view media contents

Camera :
Date:

4

1-12-2009 (15:50)

Event View Screen settings/features:

1. View by day or month.
2. Advanced view is only current default.
3. Left Click your mouse on the dates with green event indicators to find out what happened.
4. Indicator icons for selected date.

add new location

Locations Screen purpose:

1. You could have 3 locations with 3 cameras at each one.
2. For example you may have a cottage location, a home location and a business location each with 3 cameras to monitor various doors and windows.

iWatchLife Camera Management

Basic Information

1	Name *	<input type="text" value="Workshop"/>	Description	2	<input type="text" value="Elton Hammond's Shop"/>
3	Manufacturer	<input type="text" value="Axis"/>	Serial		<input type="text" value="00408C9A1413"/>
	Location	<input type="text" value="Default"/>			
4	Monitor Events	<input checked="" type="checkbox"/>			

Network Information

	Lan IP	<input type="text" value="192.168.1.76"/>	Lan Port	<input type="text" value="58831"/>
	Wan IP *	<input type="text" value="99.241.216.102"/>	Wan Port *	<input type="text" value="58831"/>
	Username *	<input type="text" value="ufblmhq"/>	Password *	<input type="password" value="*****"/>

5 Alert Configuration

Foreground Motion	<input checked="" type="checkbox"/>	Dark to Light	<input type="checkbox"/>
Light to Dark	<input type="checkbox"/>	Major Scene Change	<input type="checkbox"/>
Network Error	<input type="checkbox"/>	Network Error Resolved	<input type="checkbox"/>
Recorded Video	<input checked="" type="checkbox"/>		

6 E-mails

7

[\[return to camera list\]](#)

iWatchLife Camera Management settings

1. Enter a **Name** for the area you are monitoring with your camera.
2. Add a **Description** for this camera monitored area if necessary.
3. Optionally type in the camera **Manufacturer's** name.
4. Check **Monitor Events** on , if not already turned on. Turn off to stop e-mail notices.
5. **Alert Configurations** need to be set for Foreground Motion and Recorded Video on most cameras. Other settings can be turned on at user's discretion. Don't flood your inbox!!
6. Enter the exact **E-mail** addresses that want to be notified of Alerts.
7. Don't forget to left click on "**Save Camera**" to keep your camera's changes/settings.

1 Basic Information

Firstname * Lastname *

E-mail *

Screen name *

2 Address Information

Address

City State/Prov

Postal Code Country

Phone Number Fax Number

3 Password Information

New Password

Confirm New Password

4

Profile Screen data requirements:

1. Your name and e-mail for communications from iWatchLife. We don't sell your information to Internet marketers.
2. Your billing address information.
3. Your password to log on to view your cameras. Don't forget your password or you can't log on to see your camera's exciting story!
4. Don't forget to left click your mouse on the "**Save Profile**" button when you finish entering your data or changes.

Support

1

[Buy iWatchLife](#)



Customer Support Center

Phone Contacts

Customer Service
1-877-217-7666

2

General Enquiries
1-415-230-0614

3

[More Phone Contacts](#)

Support Resources

4

Frequently Asked Questions

Access our frequently updated list of most common questions and answers.

Tips 'n Tricks

Quick tips to make your iWatchLife experience the best it can be.

iWatchLife Blog

Interact with our iWatchLife crew as they talk about everything from upcoming features to news you can use.

SupportScreen Information:

1. To purchase more cameras, click on [Buy iWatchLife](#).
2. Phone number for Customer Service.
3. General phone calls to iWatchLife.
4. Other support resources on the Internet.

Frequently Asked Questions

1. How do I stop all the Alerts to my e-mail? A. Go to Cameras, choose the camera you want to stop Alerts for and Uncheck the Monitor
2. How do I change the e-mail it sends to?
3. How do I reduce the number of Alerts?
4. How do I name the cameras?
5. How do I reset the camera remotely if I am away? - A. Can;t be done.
6. How do I change from wired to wireless after having configured?
 - 6.1. A. Redo the camera installation and configuration from scratch.
6. How do I change from wireless to wired after having configured?
 - 6.1. A. Just plug in your network cable, No changes required, so this is the easy one.

