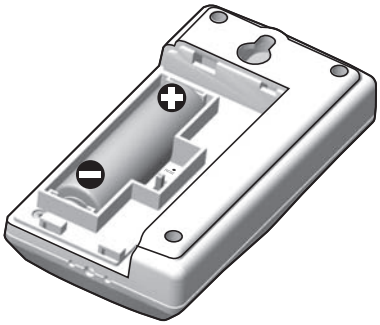
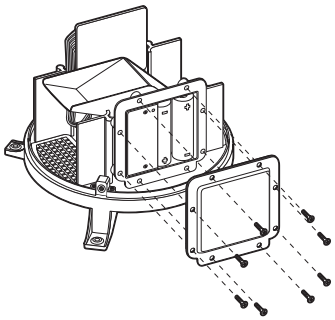
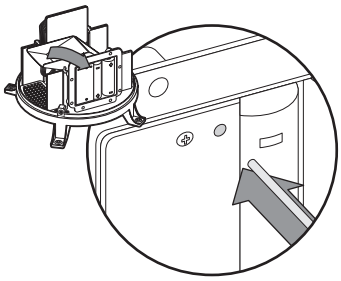
Wireless Sensor Troubleshooting Guide

*Please follow each step in order.

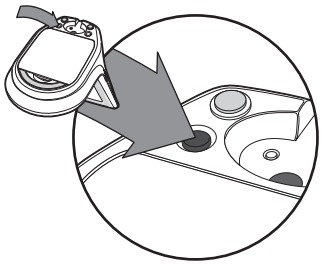
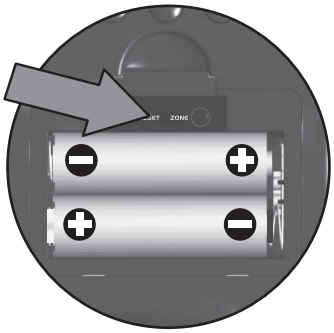
1) Remove batteries from sensor and main base unit


2) If multi-channel wireless sensor, please select a channel not used by another sensor. Insert batteries into the wireless sensor first and press the reset button.



3) Insert batteries into the main base unit and press the reset button.

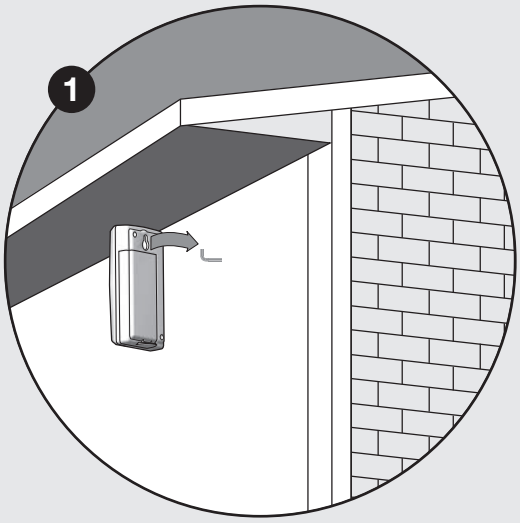



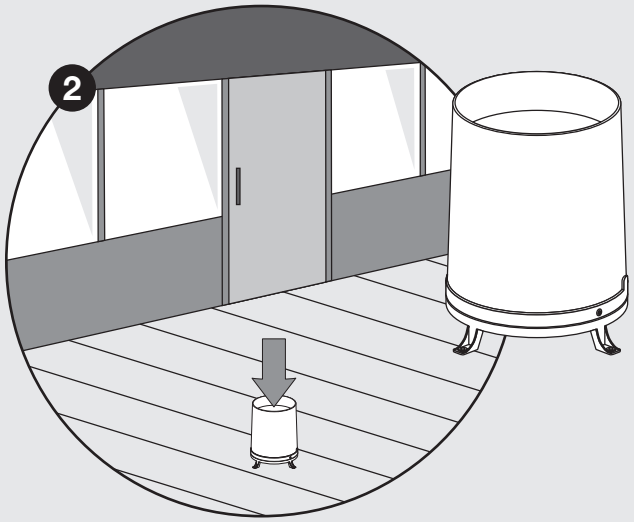
4) Wait at least 10 minutes to check main base unit is receiving the data from the wireless sensor. Make sure the correct channel is displayed.


FAQ's (Frequently Asked Questions)

Problem	Solutions
"--.-" appears on the temperature display	1) Check main unit or remote sensor battery levels by viewing the appropriate icons on main unit display. 2) Place the main unit away from other electronic devices that might cause signal interference. 3) Decrease the distance between the remote sensor and the main unit
Weather forecast icons is displaying the wrong forecast	The weather forecast feature does not show you current conditions outside, rather it will forecast what the weather will be in the next 12+ hours. Weather forecast is calculated to be 75% accurate
"--%" appears on the remote humidity display	*NOTE: If you have the RMR383HGA, you need to purchase a THGR122NX sensor to display outside humidity*. 1) Check main unit or remote sensor battery levels by viewing the appropriate icons on main unit display. 2) Place the main unit away from other electronic devices that might cause signal interference. 3) Decrease the distance between the remote sensor and the main unit
Outdoor temperature reading is wrong.	Move the remote sensor to a location not exposed to direct sunlight or rain.
When does the memory reset	Min/Max memory resets at 12:00 am everyday.
Atomic Clock is not syncronizing	Move the main unit close to a window, away from other electronic devices, and hit the up button to intitiate an atomic clock signal search. The best time to achieve successful signal synchronizing is during nighttime hours. It can take up to 24 hours to receive a signal.

TIPS





1 Find a location for the temperature and humidity sensor
Temperature and thermo-humidity sensors should be located in areas protected from the sunlight and rain. Mount the sensor under a covered location like a roof overhang or under the eaves. This will ensure accurate temperature and humidity readings.

2 Find a location for the wireless rain gauge
The wireless rain gauge should be placed on a flat and level surface. The location must be away from anything that may block rainfall from entering the rain collector. Rain gauge should be elevated off the ground. Placing your rain gauge on your outside deck would be an ideal location.

3 Use alkaline and lithium batteries only. Do not use rechargeable batteries.

4 Keep main base units away from other electrical devices

5 Make sure the distance between wireless sensor and main base unit does not exceed the maximum transmission distance. Please check your user manual.