

# Ambassador User Guide

Version 2.0

## Gentleman's Brand

Hello!

Congratulations on your purchase of the Ambassador Kit.

Warning: Failure to read this guide can result in broken vaporizers, broken hearts, and broken dreams. Please read it in full before using your Ambassador kit.

Check out our video tutorials at: <a href="www.gentlemansvapes.com/videos">www.gentlemansvapes.com/videos</a>

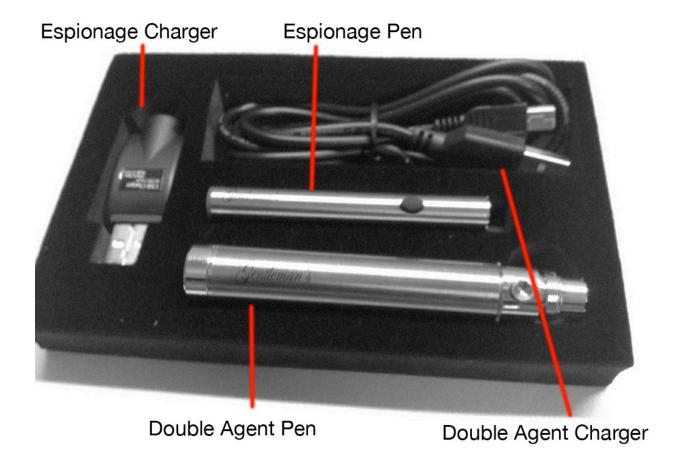
Have questions?

Email us: support@gentlemansvapes.com

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### 1. What's in the box?



Click Here to Watch our Tutorial Video: Introduction to The Ambassador Kit

#### **Contents**

- 1 Double Agent Vapor Pen
- 1 Double Agent USB Charging Cord
- 1 Espionage Vapor Pen
- 1 Espionage Pen Charger
- 1 Heat Cone
- 2 thread adapters for e-cigarette cartridges. They make Blu, NJoy, and other popular e-cigarette cartridges compatible with your vapor pens. These are on the "bottom layer" of the box afer you remove the top layer of molded foam from the box.

## 2. Introducing the Double Agent

Click Here to Watch our Tutorial Video: Charging the Double Agent Pen

The Double Agent has many features that are not obvious by simply looking at it. Let's start with the basics.

#### 2.1 Charging the Double Agent

Locate the bottom of your Double Agent pen(pictured below). It has a picture of "the Gentleman" on it. You can unscrew the bottom cap by turning it counter-clockwise.



Plug the small end of the USB charging cord(pictured above) in to your Double Agent and plug the other end **in to your computer or Gentleman's Brand AC adapter.** If you're thinking about using another charger read the warning below for why that's a bad idea.

When your Double Agent begins to charge the light will turn red. When it is finished charging the light will turn off. For safety reasons you should disconnect your Double Agent immediately after it finishes charging.

WARNING: Do not plug your Double Agent in to any USB charger other than the one that came with your Double Agent. Don't use your car charger, your phone charger, etc. USB chargers are NOT interchangeable and the wrong charger can provide too much current and can melt your Double Agent. You risk fire, serious bodily injury, and nomination for a Darwin Award if you do this.

**Question**: I need a replacement charger. What do I do?

**Answer**: Email <a href="mailto:support@gentlemansvapes.com">support@gentlemansvapes.com</a> and we will mail you a new one free of charge. No pun intended.

#### 2.2 How do I Know When it Needs to be Recharged?

When your Double Agent needs to be recharged the light will start blinking when you hold the button down.

#### 2.3 Six Second Automatic Shut-off

The Double Agent will automatically shut off after the button has been pressed for 6 seconds. The light will blink a few times to let you know its reached the 6-second limit before powering down. After it shuts off you don't need to wait before taking your next puff.

<u>This is a safety feature—not an excuse to avoid practicing common sense</u>. Treat the Double Agent as if it were a lighter that you can turn on by pressing a button. Would you carry such a lighter in your pocket? No!

#### 2.4 Operating Temperature

The Double Agent has a safe operating temperature of 32° to 95° F (0° to 35° C). That means you shouldn't use your Double Agent when it's hotter or colder than this range. You can, of course, use it at temperatures higher or colder than this but you're reducing the life span of your Double Agent.

On the bright side we will still honor your warranty even if you tell us that you were vaping for hours on end in the middle of the Mojave Desert. We're cool like that.

## 3. Voltage (Heat) Settings

Click Here to Watch Our Tutorial: "Adjusting the Heat Settings on Your Double Agent"

#### 3.1 About your heat settings on the Double Agent.

The Double Agent has three heat settings. The color of the light tells you which heat setting you're on.

Red Light: Low heat setting. This is 3.2V. Purple Light: Medium heat setting. This is 3.7V. Blue Light: High heat setting. This is 4.2V.

An easy way to remember this is that purple is a mix of blue and red—so it's the middle heat setting. If you remember that the heat settings always cycle from low to high then you'll be able to deduce that the color that comes before purple(red) is the lowest heat setting and the color that comes after purple(blue) is the highest heat setting.

We recommend starting each cartridge at 3.2V and then increasing the voltage from there to find the right voltage for you. If your voltage is too low you'll miss out on the flavor. If the voltage is too high you will get larger puffs but your cartridges are at risk for 'drying out' quickly because of the excess heat.

#### 3.2 How to change heat settings on the Double Agent.

To change the heat setting on your Double Agent click the button 5 times rapidly. If you can't get the timing right, it's okay, just click rapidly until it changes. The color should change from red to purple to blue. If you're having difficulty changing the heat settings watch the tutorial videos on our website.

## 4. How to Vape

#### 4.1 Selecting a Voltage

Every cartridge has a different resistance(Ohm) rating. That's why we recommend starting with the lowest heat setting(red) and then increasing the temperature until you get the flavor that you want. If the voltage is too low the flavor will suffer. Conversely, if the voltage is too high you will get larger puffs of vapor but your cartridge will dry out prematurely thus wasting your cartridge liquid.

A good rule of thumb is to use the middle heat setting (purple). 3.7V is considered by many to be the optimal voltage.

#### 4.2 Proper Vaping Technique

Press the button and hold it down while inhaling. We recommend taking long, slow puffs. This is not an automatic unit where you simply inhale to turn it on. Those tend to be problematic. If you hold the button down for more than 6 seconds the Double Agent will power down automatically. This is a safety feature.

### 5. Introducing the Espionage Pen

#### 5.1 Charging

To charge the Espionage pen simply unscrew the attached cartridge and screw the Espionage pen on to the attached USB charger.





The light on the charger will blink red to let you know its working and then turn solid red while it charges. When it is finished charging the light on the charger will turn green.

Note: Disconnect the Espionage pen from its charger as soon as the battery is full. This is for safety reasons (standard precautions for all electronics containing lithium ion batteries) and battery longevity.

#### 5.2 How to Tell When the Espionage Needs to be Recharged

When the Espionage needs to be recharged you will notice a few things:

- 1) The vapor will have less flavor. This is because as the battery gets closer to fully drained the voltage begins to drop causing the cartridge to no longer be heated to its full potential.
- 2) The blue light at the end of your Espionage pen will start to blink blue.

**WARNING**: Do not plug your charging cord in to any USB wall charger except the one that comes with your Ambassador Kit. Many chargers don't follow the USB specification exactly and can damage your pen. For a replacement charger visit <a href="www.GentlemansVapes.com">www.GentlemansVapes.com</a>.

#### 5.3 Lock the Espionage Pen to Prevent Accidental Turn-On

The locking mechanism is a fail-safe to prevent your pen from Click the button 5 times rapidly to turn on the locking mechanism. To unlock it click the button 5 times.

## 6. Troubleshooting & FAQ

#### 6.1 My Double Agent won't turn on.

My Double Agent pen won't turn on. Also, it looks hungry and is staring at my children. Will it eat them?

- Is the battery dead? Read Section 2.1 to learn how to recharge it.
- Are you using the wrong charger? Read Section 2.1 again.

#### 6.2 How do I know when my cartridge is done?

The taste of the vapor will take a turn for the worse. At this point you can 'recharge' your cartridge by dropping a few drops of liquid in to it or replace it.

#### 6.3 Where can I learn how to fill cartridges?

Visit www.GentlemansVapes.com/videos and watch our videos.

#### 6.4 Where can I purchase pre-filled cartridges?

Check out our list of vendors at: <a href="http://gentlemansvapes.com/pages/retail">http://gentlemansvapes.com/pages/retail</a>

## 6.5 I lost one of the pieces of the kit. Where can I get a replacement?

Email <a href="mailto:support@gentlemansvapes.com">support@gentlemansvapes.com</a> and we'll get you a replacement.

Was your question not answered here?
Email us at <a href="mailto:support@gentlemansvapes.com">support@gentlemansvapes.com</a>

## 7. Warranty Information

The Ambassador Kit carries a 1-year warranty on parts. After that we will replace parts at our discretion. To submit a warranty claim please email <a href="mailto:support@gentlemansvapes.com">support@gentlemansvapes.com</a> with the following information:

- Part that is broken
- What happens when you try to use the broken part
- Full name & your mailing address
- Where you purchased our product and when

**NOTE**: In the event that the product that you purchased is no longer available for sale we will replace it with a product of equal value or store credit to be spent on our online store.