

BroadBand Router with 4-port EtherSwitch

User's Guide

FCC Certifications

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Shielded interface cables must be used in order to comply with emission limits.

You are cautioned that changes or modifications not expressly approved by the party responsible for compliance could void your authority to operate the equipment.

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference received, including interference that may cause undesired operation.

CE Mark Warning

This is a Class B product. In a domestic environment, this product may cause radio interference, in which case the user may be required to take adequate measures.

All trademarks and brand names are the property of their respective proprietors.

Specifications are subject to change without prior notification.

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Introduction

The BroadBand Router is an integrated Internet IP sharing device with a built-in 4-port 10/100Mbps N-Way Fast Ethernet switch. Its superb throughput as high as up to 35Mbps between Internet and LAN makes it the perfect solution to connect a small group of PCs to a high-speed broadband Internet connection. Multiple users can have high-speed Internet access simultaneously via one single IP address (Internet account) of the Cable/xDSL modem.

This product also serves as an Internet firewall, protecting your network from being accessed by outside users. All incoming data packets are monitored and filtered. The Router can also be configured to filter internal users' access to the Internet.

The built-in 4-port Fast Ethernet Switch lets users plug the network cable into the device without buying additional Hub/Switch.

In addition, the unit is equipped with an Incoming Mail Indicator, which will lit when there is e-mail waiting to be retrieve at the mail server.

Sample Application

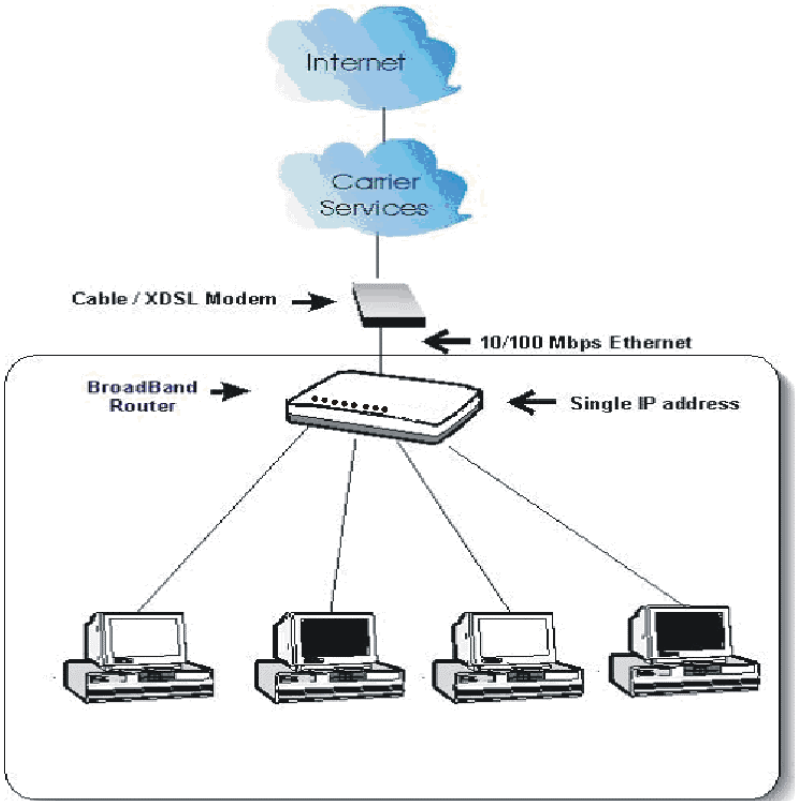


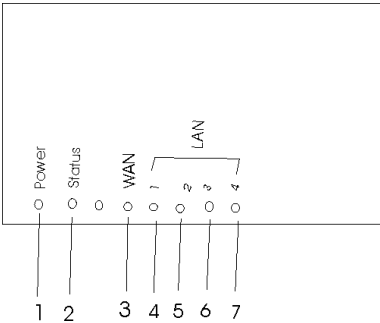
Figure 1: Small Office/ Home Office Setup

Features

- *Superb performance with throughput as high as up to 80Mbps between Internet and LAN.*
- *Web and GUI management with Wizard Setup.*
- *Support PPPoE.*
- *Support VPN. (PPTP, IP- Sec pass thru)*
- *Support Auto MDI/MDIX for both LAN/Internet Port.*
- *Rich Internet applications are supported such as MSN Messenger, Yahoo Messenger StarCraft, AOE, AoM, Battle.net multi-user, Crazy Arcade, CS, E-Donkey, E-Mule, FlashGet, NetMeeting, ICQ, mIRC, Web browser, FTP, Telnet, E-Mail, News, Ping, PCAnyWhere...*
- *DHCP server allocates up to 253 client IP addresses.*
- *Allow to set 32 Static DHCP.*
- *Proxy DNS.*
- *Dynamic DNS. (DDNS)*
- *Allow to set 24 Virtual Server.*
- *DMZ host & Multi-DMZ.*
- *Allow to set 24 Packet Filters.*
- *Static routing.*
- *Super manager.*
- *Allow firmware upgrade through network.*
- *Support Windows 95/98/ME/NT/2000/XP, Unix, and Mac.*
- *Natural firewall keeps hackers out.*
- *Load/Save device settings from/to a PC file*

Parts Names and Functions

LED Indicators on the Front Panel



Ports on the Rear Panel

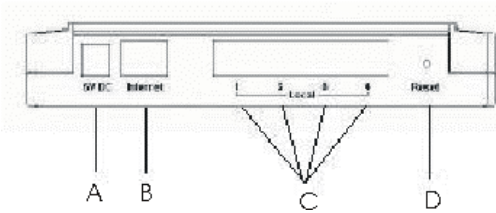


Figure 2: LED Indicators and Ports

	LED Indicator	Color	Status	
			Solid	Flashing
1	Power	Green	Turns solid green when	N/A.
2	Status	Red	power is applied to this device. Turns solid red when the device is not working properly.	
3	WAN	Green	Connected and linked to a Cable/xDSL Modem.	Receiving/Sending data
4 to 7	1 (LAN) 2 (LAN) 3 (LAN) 4 (LAN)	Green	Turns green when linked to a local network.	Receiving/Sending data

Table 1: LED Indicators

	Port/button	Functions
A	9V DC	Connects the power adapter plug.
B	Internet	Connects to a Cable/xDSL modem.
C	Local (1-4)	Four RJ-45 dual-speed (10/100Mbps) auto-sensing ports for connecting with either 10Mbps or 100Mbps Ethernet connections.
D	RESET	Press for over 5 seconds to restore to factory settings. Performing the Factory Reset will erase all previously entered device settings.

Table 2: Connections Ports

Factory Default Settings

Password

Default setting: No password.

Setting up password: When configuring the device, press **Enter** to login the configuration for the first time. It is recommended that you set a password for security and management purpose.

Password forgotten? If you forgot the password, you can reset the device to factory setting. Refer to the section titled “**Factory Reset**” for details.

Local and Internet Port Addresses

The LAN parameters of the product are pre-set in the factory. The **default values** are shown below.

Local Port		Intrenet Port
IP address	192.168.1.254	DHCP client function is <i>enabled</i> to automatically get the Internet port configuration from ISP.
Subnet Mask	255.255.255.0	
DHCP server function	Enabled	
IP addresses for distribution to PCs	253 IP addresses continuing from 192.168.1.1 to 192.168.1.253	

Table 3: Local and Internet Port Addresses

Information from ISP

Before you start configuring this device, you should gather the information as illustrated in the following tables and keep it for reference.

For CATV dynamic mode:

Adapter Address	Some Internet Service Providers (ISP) requires that you register the MAC address of your network card/adapter, which was connected to your cable or DSL modem during installation. If your ISPs require MAC address registration, find your adapter’s MAC address by doing the following: Under Windows 95 or 98: Click Start→Run, type in “winipcfg”, and select the network adapter (not PPP adapter). Under Windows ME, 2000 or XP: Click Start→Run,
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	type in “ command ”, and press Enter. At the DOS prompt, type “ ipconfig/all ”. Look for Adapter “Physical Address” with 12-digit HEX number (00-11-22-aa-bb-cc).
Device/Computer Name (or Host Name by some ISP.)	Enter a descriptive name for identification purpose. You may have to check with your ISP to see if your BroadBand Internet service has been configured with a host and domain name. In most cases, these fields may be left blank. Some Internet Service Providers (ISP) requires this information and if that is the case, they will provide you with the name.
Domain Name	<i>ex. yourcompany.com,</i> Provided by your ISP.

Table 4 Device information

For DSL dynamic mode:

PPPoE Account Info	Provided by your ISP
Username	Provided by your ISP.
Password	Provided by your ISP.
Service Name	For identification purpose. If it is required, your ISP will provide you the information.
Static IP Address	Provided by your ISP.
Static DNS Server	Provided by your ISP.

Table 5 PPPoE information

For Static Mode:

	IP address
ISP-assigned IP address	Example: 203.66.81.201
Subnet mask	Example: 255.255.255.0
Gateway	Example. 203.66.81.254
DNS server #1	Example. 203.66.81.251
DNS server #2	Example. 203.66.81.252

Table 6: ISP Assigned Addresses

Configuration via Web

Before you start setting up this IP Sharing via browser-based web configuration, make sure:

- Assuming the workstation’s TCP/IP is set to obtain IP automatically and the IP Sharing Device’s Local Port is set to “Distribute IP” (default), and all the cables are connected correctly, you are now ready to configure this device via Web Browser. Open the browser, enter the local port IP address (default at 192.168.1.254) of the IP Sharing Device, and click “Go” to get the login page.

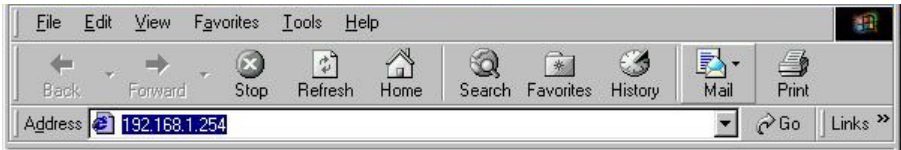


Figure 3

No user name is required. The default password is left blank. If you have set a password, enter that and click **OK** to continue.

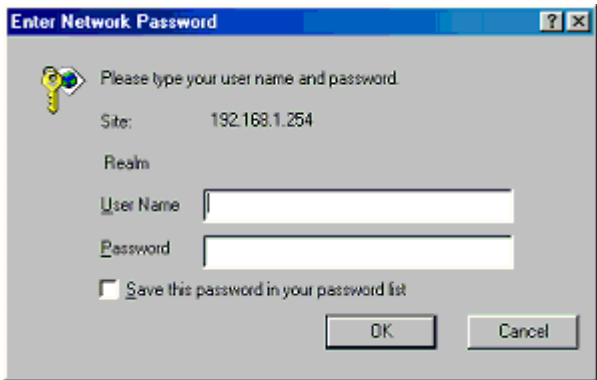


Figure 4

At the setup home page, the left navigation pane where bookmarks are provided links you directly to the desired setup page. You can select *Internet Port*, *Local Port*, *Management*, *Virtual Server*, *Packet Filter*, *Static Router*, *Checking E-Mail*, *Dynamic DNS*, *Network Status (WAN IP Status, Session List, Users List)*, *Factory Reset*, *Save Configuration*, *Firmware Upgrade*.

Click on the desired setup item to expand the page in the main navigation pane. The setup pages covered in this utility are described below.

Intrenet Port

The opening screen contains settings for the Global (Internet connection) interface. Click on the **down arrow ▼** to select the desired Internet connection mode on the list.

Obtain configuration automatically (CATV dynamic mode)	For users who are using Cable Modem Internet service.
PPPoE (DSL dynamic mode)	For users who are using xDSL Internet service that runs PPPoE. If your xDSL service uses PPPoE, after installing the IP Sharing device, <i>do not</i> run PPPoE software on your computers.
Static configuration	Select this item when the ISP assigns static IP address for your account.

CATV dynamic Mode

Selecting this mode enables you to obtain dynamic IP address from your ISP via DHCP support. Once the IP address is obtained, you can access the Internet.

For most cases, this page needs no input. However, some ISPs may require some information for identification purpose. For example: Device/Computer name and Domain Name; please enter the information required to complete the settings.

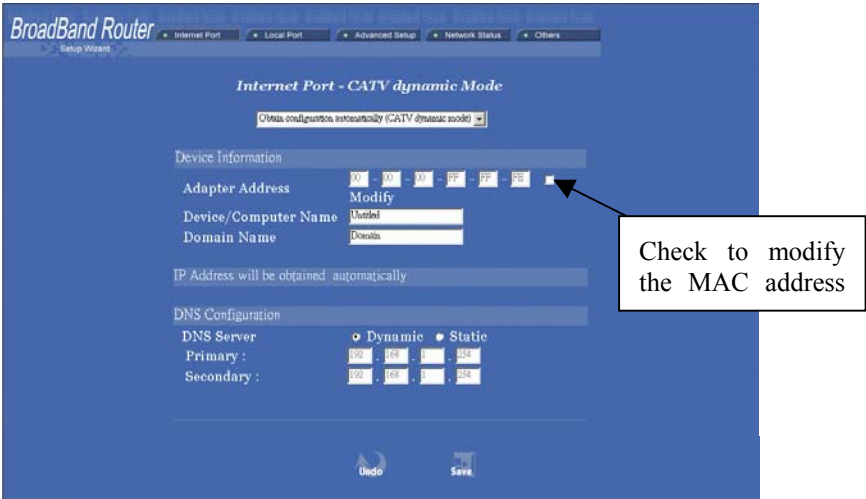


Figure 5

Adapter Address	This field is grayed out, because the Adapter Address is not supposed to be entered randomly. Do Not alter the content unless you are sure it is necessary to modify your MAC address. To modify the address; check ☐ Modify and enter the desired MAC address.
Device/Computer Name	Enter a descriptive name for identification purpose. Some Internet Service Providers (ISP) requires this information and if that is the case, they will provide you with the name.
Domain Name	<i>For example: yourcompany.com.</i> The maximum input for this field is 32 alphanumeric characters and it is case insensitive. <i>Note: 1. Your ISP may ask you to input a certain domain name. 2. Domain name is also required for internal network's email and news functions.</i>
IP Config	This field is grayed out for the IP address is obtained dynamically

DNS Server	Select Dynamic or Static. Enter the information of Primary and Secondary DNS Server provided by your ISP when Static configuration is selected.
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PPPoE (DSL dynamic Mode)

If this mode is selected and settings are saved, this IP sharing device will be connected to the Internet over an always-on connection by a method provided by PPPoE. PPPoE offers simulated dial-up software like Microsoft Dial-Up Networking, which save users’ time and effort to run the program on their PCs. And the auto-connect/disconnect feature lets the system to stay idle when there’s no activity, but pick up the connection in no time when there’s network activity. This can significantly save users’ cost on connection fees.

The TCP MSS function lets you choose the maximum packet size that fits your need for optimal throughput. To reduce the packet size can help connecting to certain web sites or speeding up packet to be received/sent.

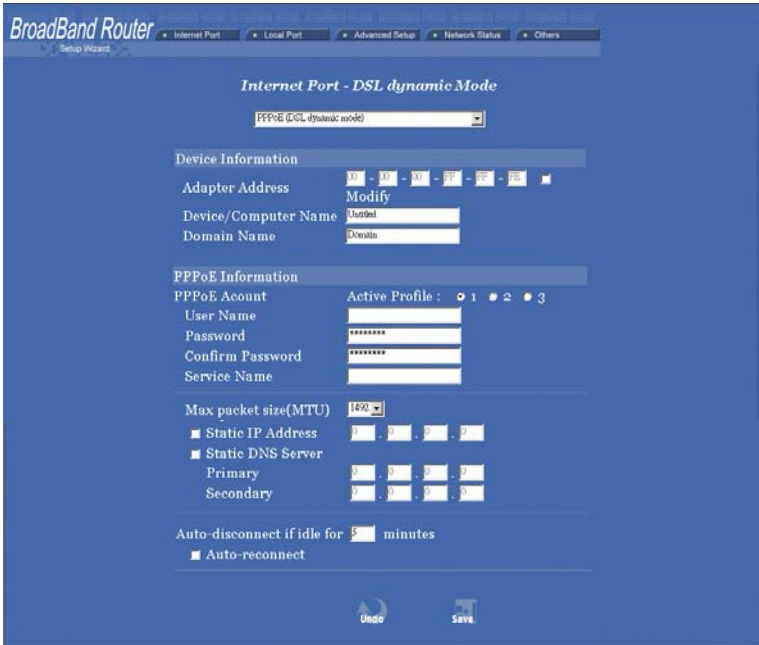


Figure 6

Device Information

Adapter Address	This field is grayed out, because the Adapter Address is not supposed to be entered randomly. Do Not alter the content unless you are sure it is
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	necessary to modify your MAC address. To modify the address, check ☐ Modify and enter the desired MAC address.
Device/Computer Name	Enter a descriptive name for identification purpose. Some Internet Service Providers (ISP) requires this information and if that is the case, they will provide you with the name.
Domain Name	<i>For example: yourcompany.com.</i> The maximum input for this field is 32 alphanumeric characters and it is case insensitive
PPPoE Account	Active Profile ☐ 1 ☐ 2 ☐ 3 You can set up to three PPPoE accounts, while only one account can be enabled at a time. To set the profile, select the profile number, enter all the information, and then click on Save . The device will save the information, restart and return to the previous menu page. If you don't see the saved information on the screen, from the menu on the left, click on the "Internet Port" to refresh the screen.
Username	Maximum input is 52 alphanumeric characters (case sensitive)
Password	Maximum input is 36 alphanumeric characters (case sensitive)
Service Name	For identification purpose. If it is required, your ISP will provide you with the information. Max packet size (TCP MSS): Click the down arrow ▼ to select the most appropriate MSS (maximum segment size; default value is 1452) for your application. Reducing the packet size can help connecting to certain web sites or speeding up packet transfer rate. If the incorrect selection is selected, you may not be able to open

	certain web sites.
Static IP Address:	Enter the IP address provided by your ISP.
Static DNS Server	Enter the primary and secondary DNS addresses provided by your ISP.
Auto-disconnect if idle for minutes	Configure this device to disconnect the PPPoE connection when there is no activity for a predetermined period of time. • Default: 5 minutes. You can input any number from 0 to 65535. • To keep the line always connected, set the number to 0.
Auto-reconnect	Check to enable auto-reconnected with PPPoE line. This function allows the device to automatically reconnect when the line is disconnected due to ISP problem.

Static Mode

For leased line users, information provided by their ISPs has to be filled in the below respective fields when this mode is selected. Information from your ISP includes: IP address, Subnet Mask, Gateway, primary DNS, secondary DNS, note that there may be more than one IP address from your ISP, select one address and enter it in the corresponding field.



Figure 7

Adapter Address	This field is grayed out, because the Adapter Address is not supposed to be entered randomly. Do Not alter the content unless you are sure it is necessary to modify your MAC address. To modify the address, check ☐ Modify and enter the desired MAC address.
Device/Computer Name	Enter a descriptive name for identification purpose. Some Internet Service Providers (ISP) requires this information and if that is the case, they will provide you with the name
Domain Name	<i>For example: yourcompany.com.</i> The maximum input for this field is 32 alphanumeric characters and it is

	case insensitive
IP Address	Enter the information provided by your ISP.
Subnet Mask	Enter the information provided by your ISP.
Gateway	Enter the information provided by your ISP.
Primary/Secondary	Enter the information provided by your ISP.

SAVE	After completing the settings on this page, click SAVE to save the settings.
UNDO	Click UNDO to clear all the settings on this page.

Local Port

This screen contains settings for LAN interface attached to the local network. You can set to distribute IP address to local PCs or not. If “Distribute IP address to local computer” is selected, users can enter the IP addresses assigned for the computers on LAN. The number of IP address decides the number of clients allowed for the assigned IP addresses. ***Note that all the PC on the same LAN should use the same subnet Mask.***

Users can also set Static DHCP in this page. Users are allowed to set 32 Static DHCP. Using this feature, the device will assign the same IP address to a computer (according to the network adapter’s MAC address) and this computer becomes the only one able to request that IP address. This is quite useful to set virtual serveres which requires partcularly fixed IP for outside Internet access.

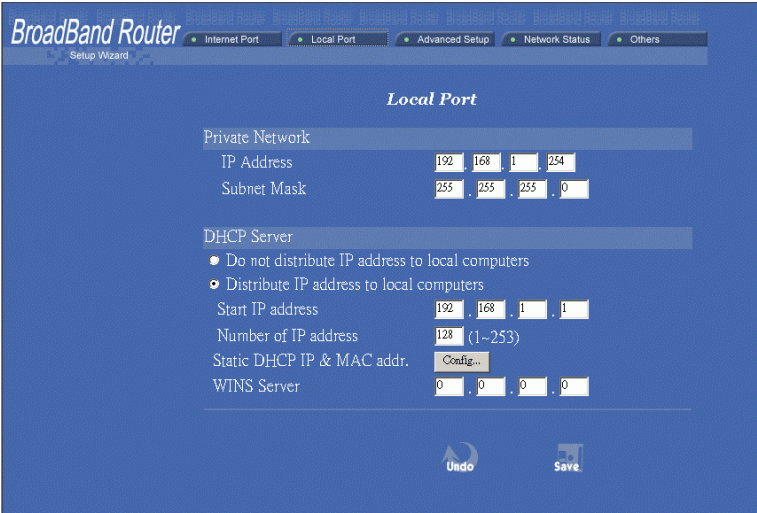


Figure 8

Private Network

IP Address	Default: 192.168.1.254 (this is the local address of this IP Sharing device)
Subnet mask	Default: 255.255.255.0

DHCP Server

Do not distribute IP address to local computers	Checking this radio button to disable this IP Sharing device to distribute IP Addresses (DHCP Server disabled)
Distribute IP addresses to local computers	Checking this radio button to enable this IP Sharing device to distribute IP Addresses (DHCP enabled). And the following field will be activated for

	you to enter the starting IP Address
Start IP address	The starting address of this local IP network address pool. The pool is a piece of continuous IP address segment. Keep the default value 192.168.1.1 should work for most cases.
Number of IP address	Maximum: 253. Default value 253 should work for most cases. <i>Note: If “Continuous IP address poll starts” is set at 192.168.1.1 and the “Number of IP address in pool” is 253, the device will distribute IP addresses from 192.168.1.1 to 192.168.1.253 to all the computers in the network that request IP addresses from DHCP server (IP Sharing Device)</i>
Static DHCP IP&MAC addr	Click the ADD button to enter the Static DHCP page. Enter IP and Network adapter MAC addresses for Static DHCP and click the ADD button to save the settings. Click DELETE ALL to clear all entries. Click the Index drop-down menu to select the desired entry number and then click DELETE to delete only the selected server. You can add up to 32 static DHCP IPs. Click BACK to return to the Local Port page to continue
WINS server	When necessary, enter the IP Address of the Windows domain name server.
SAVE	After completing the settings on this page, click SAVE to save the settings.
UNDO	Click UNDO to clear all the settings on this page.

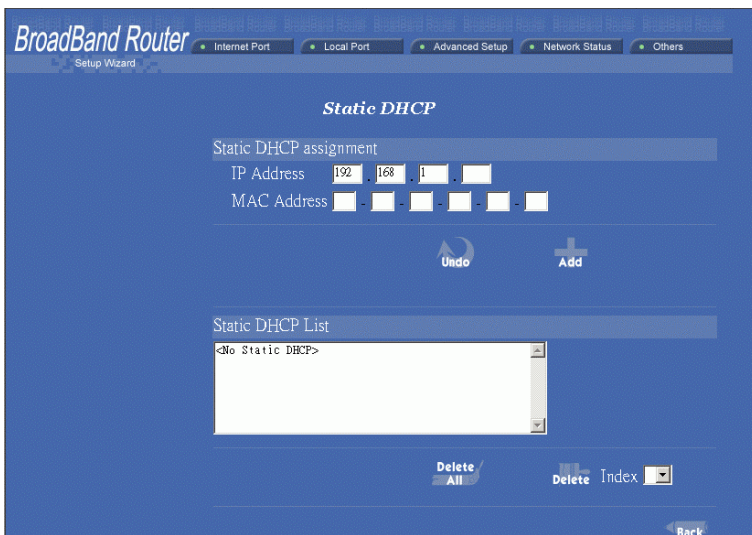


Figure 9

Advanced Setup

Management

In this management page, you can

- 1. **Change Administrator's password:** change the password for the device.
- 2. **Limit Management:** Enables two stations to manage this IP Share through Web configuration. Enter the MAC addresses of the stations you selected for management. After the setup is completed, only the assigned stations with correct password authentication can manage this IP Share device.
- 3. **Block Internet Request:** Blocks requests from Internet to the local network.

If this item is checked, the function of management through Web configuration will be **disabled**. In other words, Internet requests and the HTTP management, namely ICMP, IDENT, and HTTP will be rejected.

- 4. **Block Internet Request**

Management via Internet: Allows management of this device via HTTP from Internet.

- 5. **Modify the Configuration Port.**

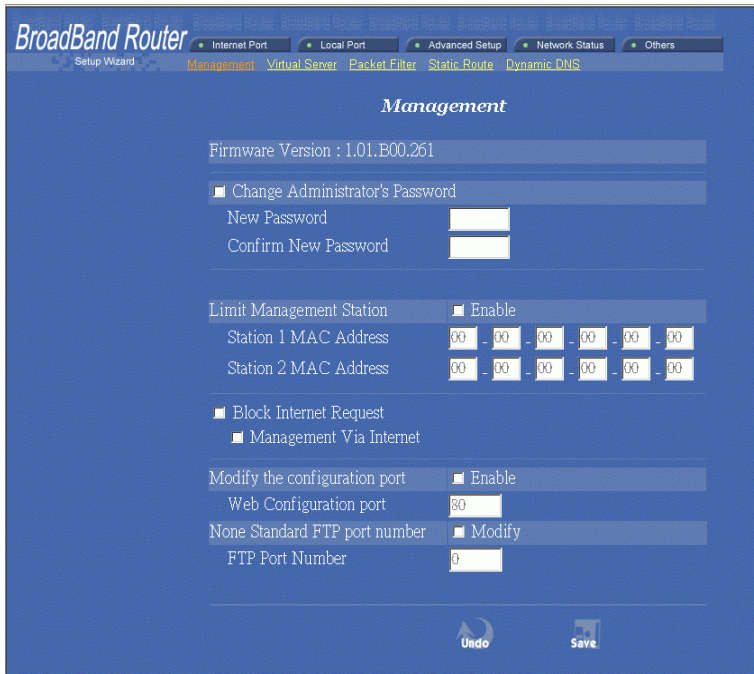


Figure 10

Change Administrator’s password:

New Password	Enter the new password.
Confirm New Password	Re-enter the new password for confirmation.

Limit Management:

Click ☐ to enable this function.

Section 1 MAC Address	Enter the first management station’s network adapter MAC address.
Section 2 MAC Address	Enter the second management station’s network adapter MAC address. If you are only setting up one management station, leave Station 2 MAC address with all F.
Block Internet Request	Click ☐ to enable this function.
Management via Internet	this field will be automatically disabled when Block Internet Request is checked. If Block Internet Request is not enabled, you can choose to enable/disable this function.

Below are coordinate results of Block Internet Request and HTTP management for this device. Refer to this table for further Internet/system management.

- V: Checked
- O: Unchecked

Block Internet Request	Management Via Internet	Coordinate Result
V	O (automatical ly)	WAN requests over TCP 113 (IDENT) and ICMP are rejected. HTTP management is not allowed.
O	V	WAN requests over TCP 113 (IDENT) and ICMP are accepted. HTTP management is allowed.
O	O	WAN requests over TCP 113 (IDENT) and ICMP are accepted. HTTP managements is not allowed.

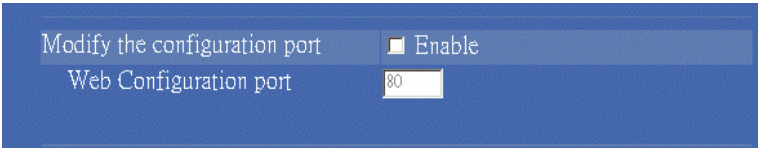


Figure 11

Modify the configuration port ☐ Enable	Check to modify web configuration port number settings.
Web Configuration port	Input the port number for web configuration. The default web port for configuration is set to 80. If you want to set the port to other port, input that port number and click SAVE . Once the web configuration was modified, configuration over web should be changed with the new setting; e.g. if the web configuration port was set to 8080, to login the web configuration, you need to input the address like: http://192.168.1.254:8080 (where 192.168.1.254 is your local port IP address.)

SAVE	changing the setting(s), click SAVE to save the setting(s)
UNDO	Click UNDO to clear all the settings on this page.

Virtual Server

In this page, you can set up a local server with specific port number that stands for the service (e.g. web(80), FTP(21), Telnet(23)). When this device receives an incoming access request for this specific port, it will be forwarded to the corresponding internal server. You can add virtual servers by either port numbers or by names.

Maximum 24 Server entries are allowed and each port number can only be assigned to one IP address.

NOTE: Setting up Virtual Server is like opening the firewall, which exposes your network to users on the Internet. Which means the IP Share's NAT will no longer be able to provide protection from hackers.

Figure 12

Add Server

Method ☒ By Name ☐ By Port	You can select to set up a virtual server either by name or by port number.
Application (Port)	Select and click ▼ to scroll down. Select from the most popular server applications for Virtual Server.
Port Type	please select the port type (TCP or UDP) for the port number that was entered earlier.
Single/Range, Port Number	For selecting a specific port or a range of ports which you want the Internet users to be able to access. The valid port number ranges from 0 to 65535.

Local Server IP Address	Enter the Local Server's IP address (for the specified port entered above).
Server List	Display all the virtual servers.

UNDO	Click UNDO to clear all the settings on this page.
ADD	Each time you finished setting, click ADD and the added servers will appear on the Server List .

DELETE ALL	Click to delete all the servers on the list.
DELETE	Click the Index drop-down menu to select the desired server number and then click DELETE to delete only the selected server.

DMZ Host Function:	If the DMZ Host Function is enabled, it means that you set up DMZ host at a particular computer to be exposed to the Internet so that some applications/software, especially Internet / online game can have two-way connections. You can enter up to four DMZ Hosts in the device.
DMZ LAN IP Address	Enter the local IP address mapping to the client computer, which you want to use as the DMZ Host computer.
DMZ WAN IP Address	Enter the WAN IP Address set for DMZ Host.

UNDO	Click to clear all the settings on this page.
ADD	After completing the settings on this page, click "ADD" to save the settings.

DMZ List	Display all the DMZ hosts.
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DELETE ALL	Click to delete all the DMZ host(s) on the list.
DELETE	Click on the Index drop-down menu to select the desired host number and then click DELETE to delete only the selected host.

Packet Filters

In the Packet Filters setup screen, you can block specific internal users from accessing the Internet and you can also disable specific Internet services. You can set up the filters through the following three filter. Each filter can be set to **filter (drop)** or **forward (pass)** packets. You can input up to 24 filters in this device.

Network Adapter Address Filter	filter according to local computer's network adapter MAC address (also known as the adapter card's Physical Address).
IP Address Filter	Filter with computer's IP address.
Single/Range	You can filter a single IP, or a range of the IP addresses.
IP Range	Enter the Start and End IP addresses for a range of IP addresses for filter/forward.
Direction ☐ From Local IP ☐ To Remote IP	filtering IP address of a local computer; or filtering IP address of a remote server (this remote server connects to the device via Internet).

TCP/UDP Port Filter	Filter using the port number. You can set filter for a single port or a range of ports.
<i>Please note that performing the Factory Reset will erase all previously entered device settings.</i> Filter/Forward	Select to Filter or Forward for the following assigned port(s).
Single/Range	You can filter a single port, or a range of ports
Port Number	The port number(s) for the filters.
Port Type	▪ TCP port: filter according to the Connection-Based Application Service on the remote server using the port number. ▪ UDP port: filter according to the Connectionless Application Service on the remote server using the port number.

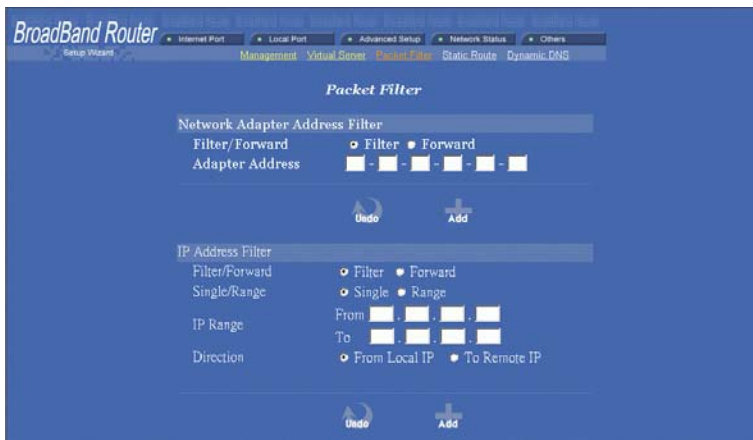


Figure 13

ADD	Each time you finished setting the filters, click the ADD button and the added filter will appear on the Filter List
UNDO	Click UNDO to clear all the settings in this category
Filter List	Display all the Packet Filters.
DELETE ALL	Click to delete all the filters on the list.
DELETE	Click on the Index drop-down menu to select the desired filter number and then click DELETE to delete only the selected filter.

Static Router

You can set static routes to manually administrate the network topology/traffic when the dynamic route is not effective enough.

To set static routers, select “**Static Route #1**” or “**Static Route #2**”, enter the settings. You can refer to the following two example applications for settings. When finished, click “**SAVE**” to save settings. Click “**UNDO**” to clear all entries.

Example Application 1:

Default Gateway: 192.168.4.2.

Destination Network/Host: 192.168.3.0

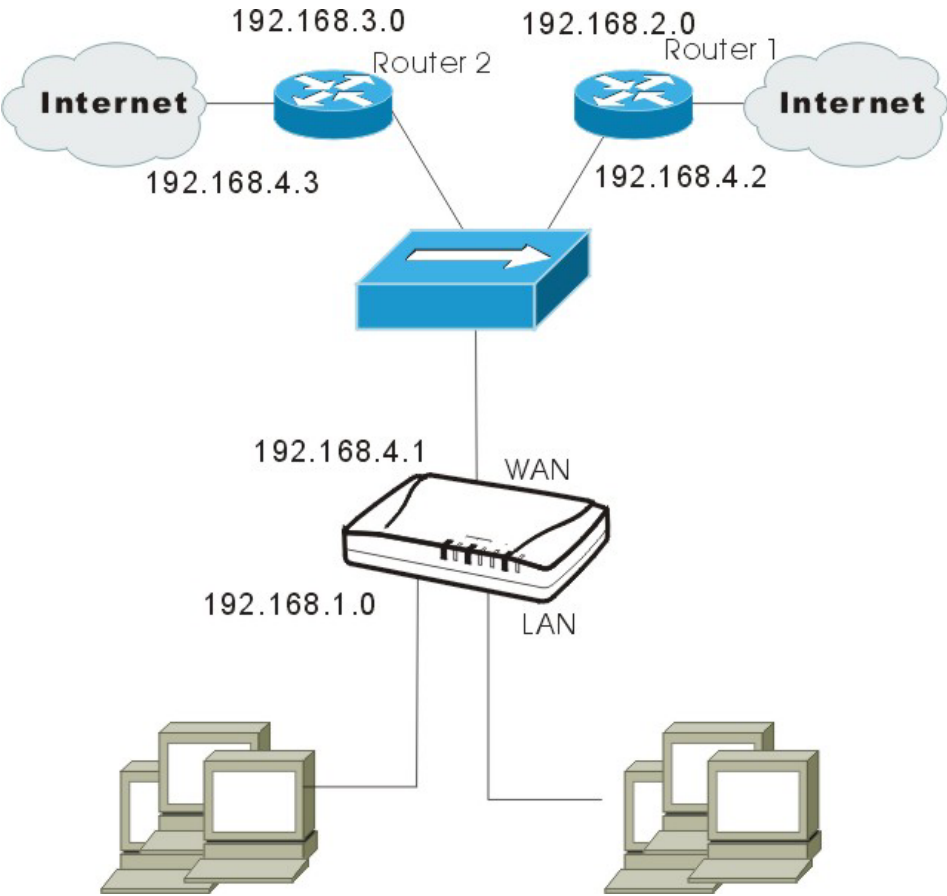


Figure 14

BroadBand Router Setup Wizard

Internet Port Local Port Advanced Setup Network Status Others

Management Virtual Server Packet Filter Static Route Dynamic DNS

Static Route

Static Route Function

■ Static Route #1

Destination Network/Host: 0 . 0 . 0 . 0
 Subnet Mask: 255 . 255 . 255 . 255
 Gateway: 0 . 0 . 0 . 0

■ Static Route #2

Destination Network/Host: 0 . 0 . 0 . 0
 Subnet Mask: 255 . 255 . 255 . 255
 Gateway: 0 . 0 . 0 . 0

Undo Save

Figure 15

BroadBand Router Setup Wizard

Internet Port Local Port Advanced Setup Network Status Others

Internet Port - Static Mode

Static configuration

Device Information

Adapter Address: 00 - 00 - 00 - FF - FF - FE
 ■ Modify

Device/Computer Name: Untitled

Domain Name: Domain

IP Address

IP Address: 192 . 168 . 1 . 26
 Subnet Mask: 255 . 255 . 255 . 0
 Gateway: 192 . 168 . 1 . 254

DNS Server Configuration

Primary: 0 . 0 . 0 . 0
 Secondary: 0 . 0 . 0 . 0

Undo Save

Figure 16

Example Application 2:

Default Gateway: 192.168.4.2.

Destination Network/Host: 192.168.3.0

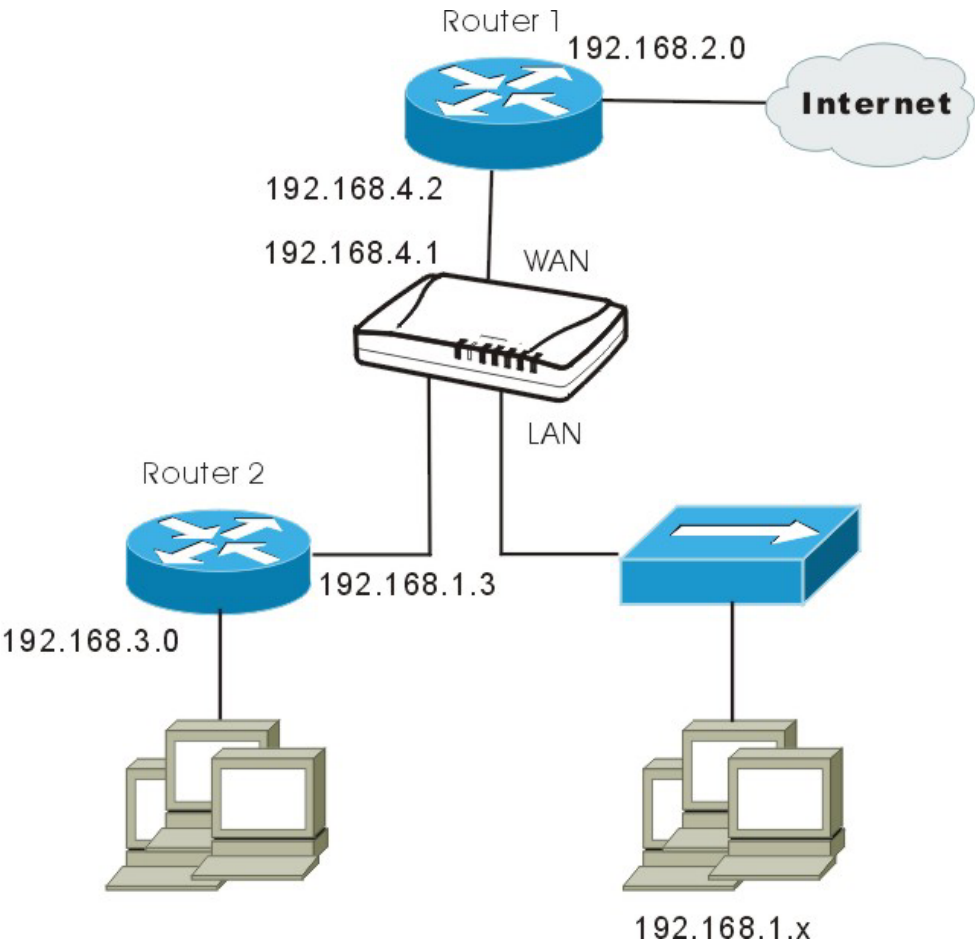


Figure 17

BroadBand Router

Setup Wizard

Internet Port Local Port Advanced Setup Network Status Others

Management Virtual Server Packet Filter **Static Route** Dynamic DNS

Static Route

Static Route Function

■ Static Route #1

Destination Network/Host 0 . 0 . 0 . 0

Subnet Mask 0 . 0 . 0 . 0

Gateway 0 . 0 . 0 . 0

■ Static Route #2

Destination Network/Host 0 . 0 . 0 . 0

Subnet Mask 0 . 0 . 0 . 0

Gateway 0 . 0 . 0 . 0

Undo Save

Figure 18

BroadBand Router

Setup Wizard

Internet Port Local Port Advanced Setup Network Status Others

Internet Port - Static Mode

Static configuration

Device Information

Adapter Address 00 - 00 - 00 - FF - FF - FF

■ Modify

Device/Computer Name Untitled

Domain Name Domain

IP Address

IP Address 192 . 168 . 1 . 26

Subnet Mask 255 . 255 . 255 . 0

Gateway 192 . 168 . 1 . 254

DNS Server Configuration

Primary 0 . 0 . 0 . 0

Secondary 0 . 0 . 0 . 0

Undo Save

Figure 19

Dynamic DNS

The Dynamic DNS (require Dynamic DNS Service) allows you to alias a dynamic IP address to a static hostname, allowing your device to be more easily accessed by specific name. When this function is enabled, the IP address in Dynamic DNS Server will be automatically updated with the new IP address provided by ISP.

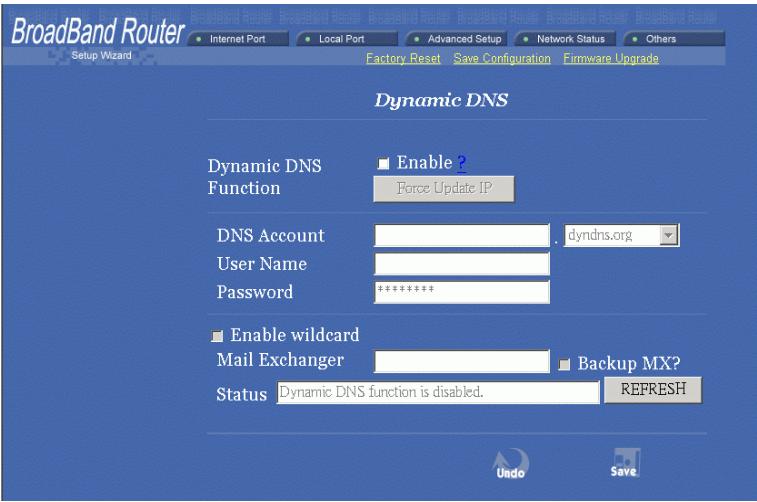


Figure 20

☐ Dynamic DNS Enable	Click to enable this function and make the settings available.
?	Click on the question mark to find out more about Dynamic DNS Service. <i>Note: If you don't already have the Dynamic DNS Service, please click on the ? and then follow the instructions to sign up for the service.</i>
DNS Account	Enter your host domain name. Click the down arrow ▼ to select your Dynamic DNS client with which you registered for the service.
User Name	Enter your user name, which was registered with the Dynamic DNS client.
Password	Enter your password, which was registered with the Dynamic DNS client.
☐ Enable Wildcard	Check to enable the Wildcard function. To know more about Wildcard, please refer to FAQ section.

	Wildcard, please refer to FAQ section.
Mail Exchanger	To know more about MX (Mail Exchanger), please refer to FAQ section.
Backup MX?	Check to have Backup MX service enabled.
Status	Displays the results of the action. If action failed, click Force Update IP to enable the function.

UNDO	Click to clear all the settings on this page.
SAVE	After completing the settings on this page, click SAVE to save the settings.

Network Status

Connection Status

Display the current Internet connection status. After the device is connected to the Internet Service, you will see IP, Subnet Mask, Gateway and DNS IP addresses on the table.

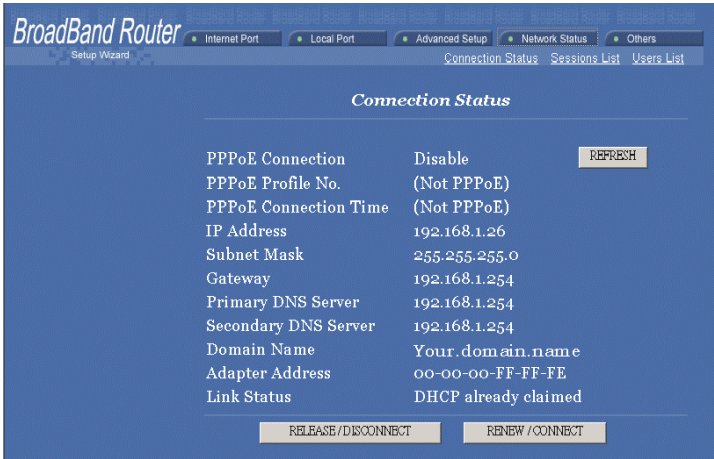


Figure 21

RELEASE/DISCONNECT	Click on this button to disconnect from ISP and release all the IP information on the Internet Port.
RENEW/CONNECT	Click on this button to reconnect to the ISP and renew all IP information on the Internet Port.

Sessions List

Displays active Internet sessions through this device.

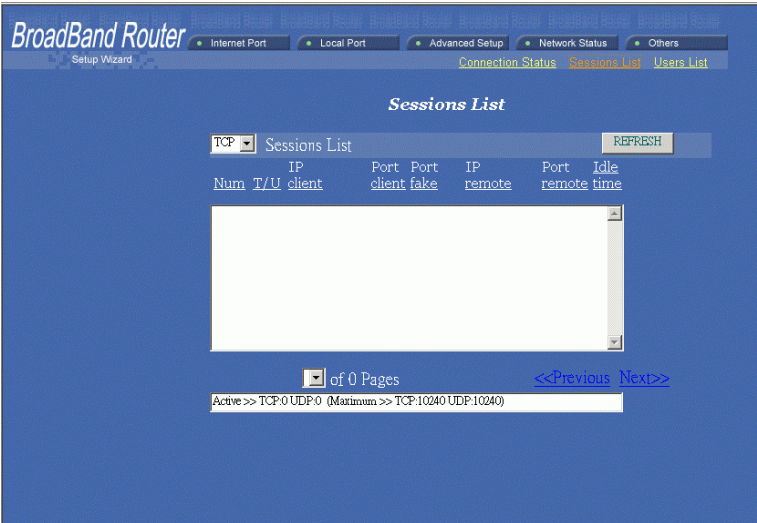


Figure 22

REFRESH	Click on this button to refresh the list and get the latest session list.
T/U	Display TCP or UDP port type.
IP Client/ Port Client	The local network IP address/port number of one end point of the session.
Port Fake	Featuring NAT, the Port Fake is used to translate the local network IP addresses for connecting to the Internet.
IP Remote/Port Remote	The outside network IP address/port number of the other end of the session.
Idle	The idle time of the session. If the idle time is too long (more than 15 minutes), the device will disconnect the idled session.

Users List

Displays the current active users.

REFRESH	Click this button to refresh the list.
----------------	--

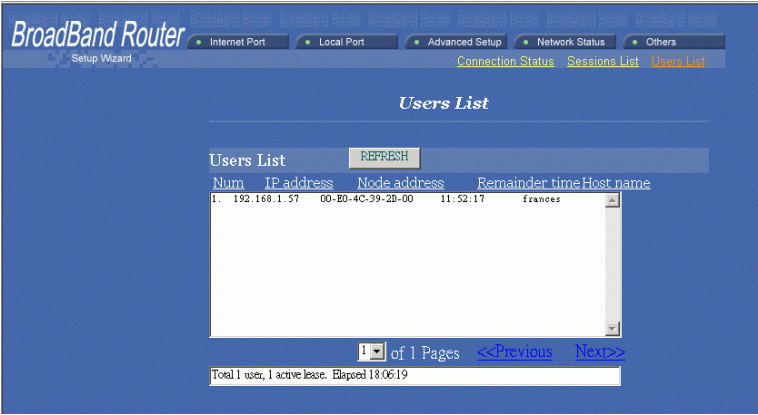


Figure 23

Others

Factory Reset

To reset to factory default setting, click the **GO** button. *Please note that performing the Factory Reset will erase all previously entered device settings.*



Figure 24

Save Configuration

This function enables users to always save the current configurations as a file (i.e. config.sav), so that no re-entry is required when users want to switch between various configurations. To load configuration from file, enter the file name or click **Browse...** to find the file from your computer.

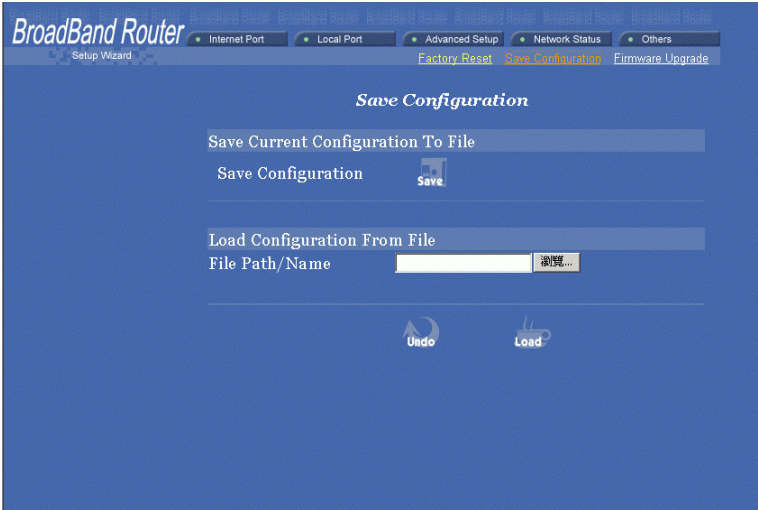


Figure 25

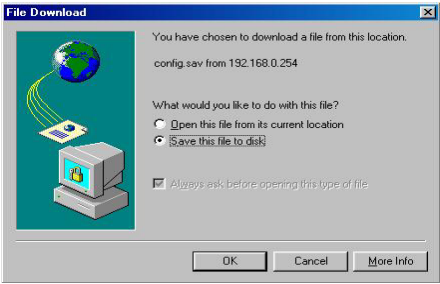


Figure 26

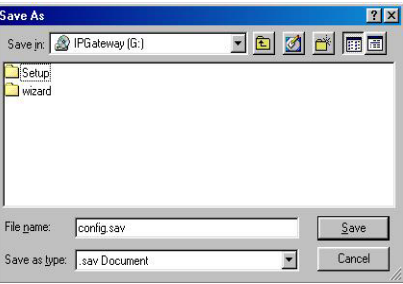


Figure 27

SAVE	Click SAVE to save the current configuration to file.
UNDO	Click to clear the input.
LOAD	Click to start loading configuration from file when you are done with the previous settings.

When prompted the upper left screen, select “**Save this file to disk**”, and the upper right screen will prompt you a dialog box to enter the file name and the file location. Please note that the configuration file is in **.sav** format.

Load Configuration From File

File Path/Name **Browse...**: If you want to load a configuration file, enter the file name with the correct path and then click on **LOAD**. Or click **Browse...** to select the file.

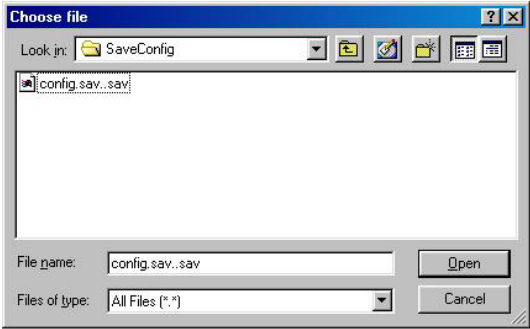


Figure 28

Firmware Upgrade

1. Download the latest firmware from your distributor and save the file on the hard drive.
2. Make sure all computers in the network are off; or connect the Broadband Router directly to the PC that has the new firmware.
3. Start the browser, open the configuration page, click on **Others**, and click **Firmware Upgrade** to enter the **Firmware Upgrade** window. Enter the new firmware's path and file name (i.e. C:\FIRMWARE\firmware.bin). Or, click the **Browse** button, find and open the firmware file (the browser will display to correct file path).
4. Click **UNDO** to clear all the settings on this page. Or click **UPGRADE NOW** to start the upgrade.

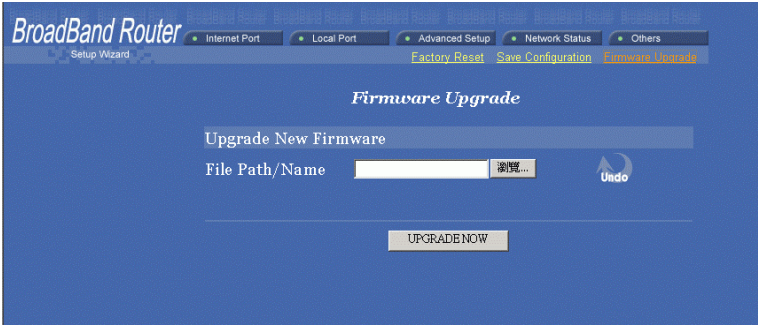


Figure 29

Changing Password

The device has no password at default. It is recommended that you set a password to ensure that no one can adjust the device’s settings.

- 1. At the setup home page, select Detail Setup at the left panel.
- 2. Click on **Advanced Setup** and the click on **Management**.
- 3. Click to check the box for **Change Administrator’s Password**.
- 4. Enter the new password.
- 5. Enter the password again to confirm.
- 6. Click **SAVE** at the bottom of the page to save the setting.

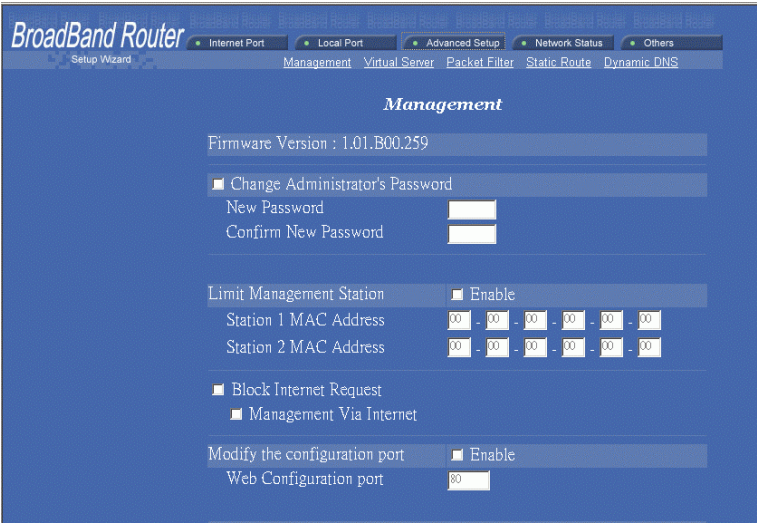


Figure 30

Wizard for Router Installation

There are two ways for the router installation, one is **Automatic setup**; the other is **Manual setup**, if you select Automatic setup, the Wizard will check your network environment automatically. If you choose Manual setup, you will have to follow the screen instruction to execute.

Automatic setup :

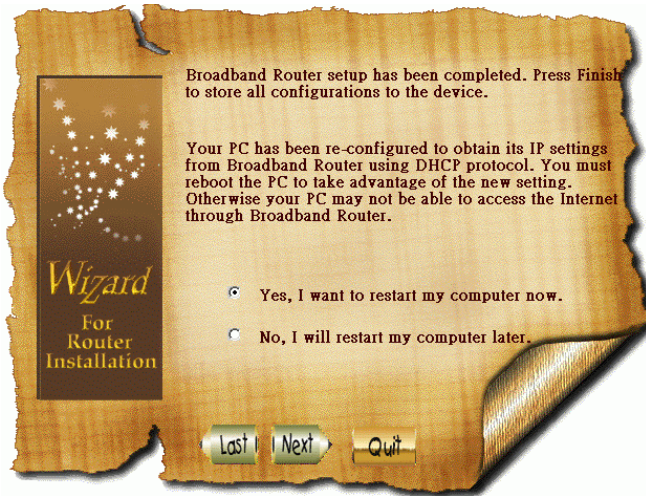
1. Insert the device Wizard floppy into your floppy drive and double-click the Wizard icon. Select **Automatic setup** and then click **Next**.



2. The program will run automatically, click **Next** to continue.



3. Select **Yes, I want to restart my computer now.**



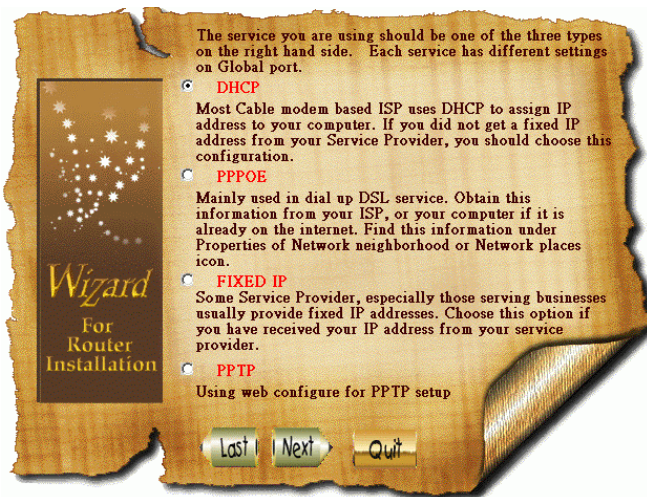
Manual setup :

Select **Manual setup** and click **Next**.

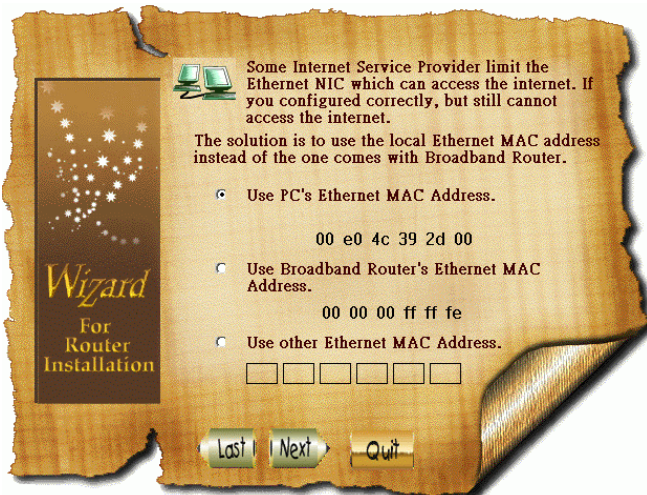


You may choose one of these options according to your internet environment. The following steps will account for each selection.

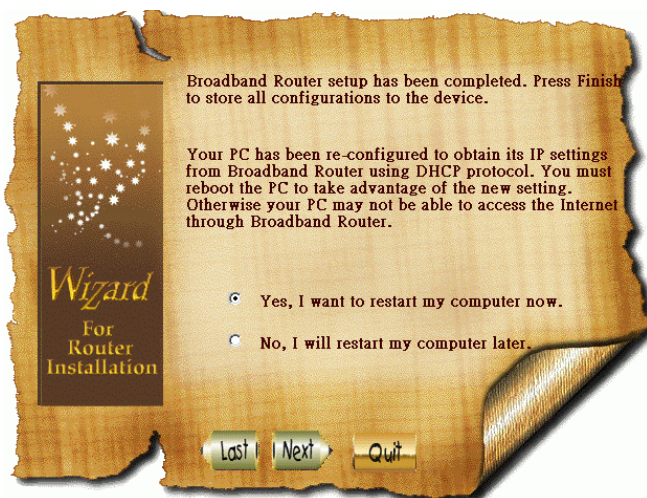
1. **DHCP selection :**



If your ISP provides you with the MAC address, then you may enter the MAC address that is provided; if you are not provided, you may click **Next** to continue.



If you have changed the configuration, select **Yes, I want to restart my computer now.**



2. PPPoE selection :



Enter the **Username** and **Password** provided by your ISP.



The screen has a parchment-like background with a dark vertical bar on the left containing the text "Wizard For Router Installation" and a starburst graphic. The main area contains instructions and input fields.

Please Enter Username and Password provided by your ISP.

Most ISP do not require the use of a Service Name. If your ISP requires Service Name, they will provide you with one. Enter the name here to ensure proper operation.

Username

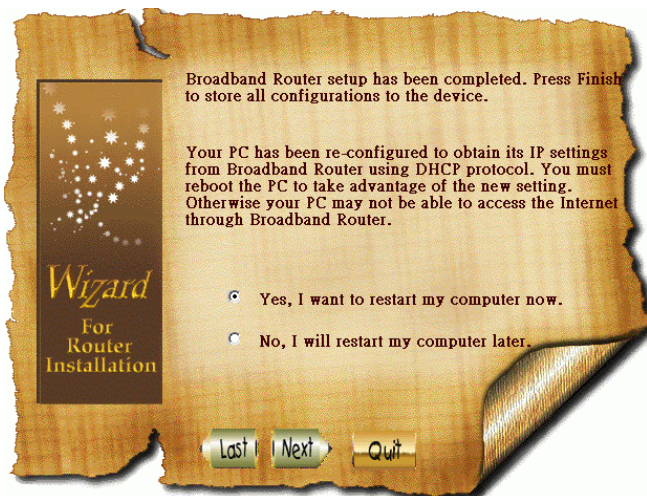
Password

Confirm Password

Service Name (Optional)

Navigation buttons: Last, Next, Quit

Select **Yes**, I want to restart my computer now.



The screen has a parchment-like background with a dark vertical bar on the left containing the text "Wizard For Router Installation" and a starburst graphic. The main area contains completion messages and radio button options.

Broadband Router setup has been completed. Press Finish to store all configurations to the device.

Your PC has been re-configured to obtain its IP settings from Broadband Router using DHCP protocol. You must reboot the PC to take advantage of the new setting. Otherwise your PC may not be able to access the Internet through Broadband Router.

☒ Yes, I want to restart my computer now.

☐ No, I will restart my computer later.

Navigation buttons: Last, Next, Quit

3. Fixed IP selection :



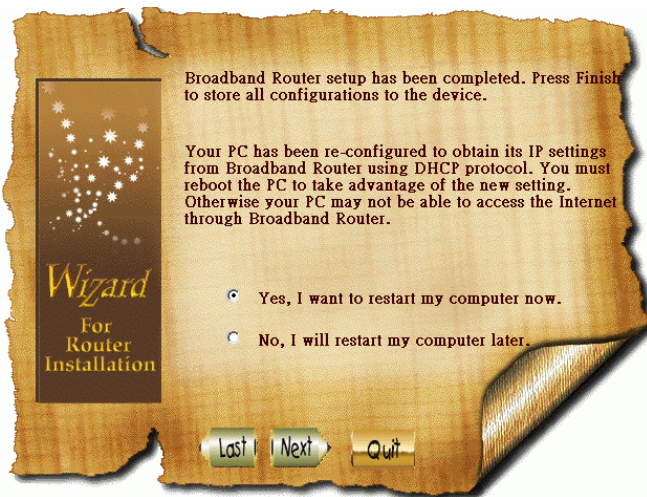
Enter the information below (provided by your ISP).

Enter appropriate information to the fields.

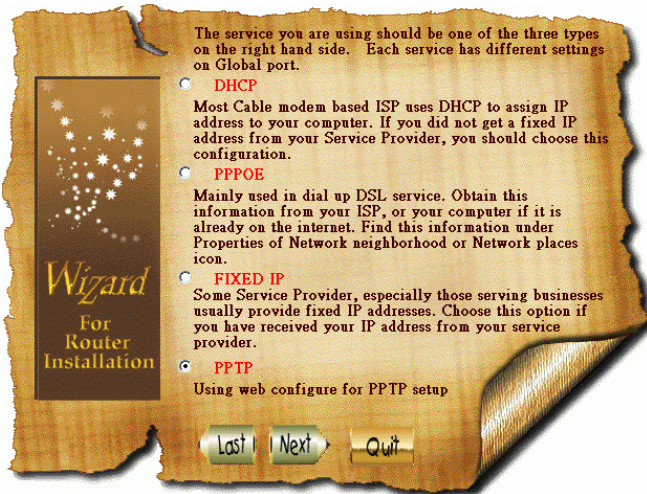
Device/Computer Name	UNTITLED
IP Address	192 . 168 . 1 . 63
SubnetMask	255 . 255 . 255 . 0
Gateway	192 . 168 . 1 . 254
DNS Primary	202 . 66 . 99 . 1
DNS Secondary	202 . 66 . 99 . 2

Buttons: Last | Next | Quit

Select Yes, I want to restart my computer now.



4. PPTP selection :



You do not have to enter the username and password when you are asked to do so, click **OK** directly to enter the configuration figure.

BroadBand Router

Setup Wizard

Internet Port Local Port Advanced Setup Network Status Others

Management Virtual Server Packet Filter Static Route

Internet Port - CATV dynamic Mode

Obtain configuration automatically (CATV dynamic mode) ▼

Device Information

Adapter Address 00 - 00 - 00 - FF - FF - FF
☐ Modify

Device/Computer Name Untitled

Domain Name Domain

IP Address will be obtained automatically

DNS Configuration

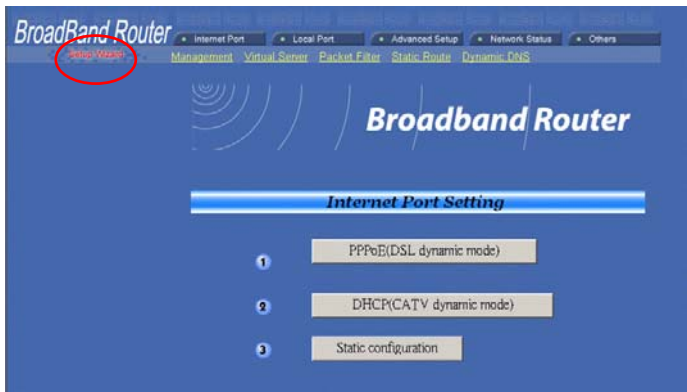
DNS Server ☒ Dynamic ☐ Static

Primary : 192 . 168 . 1 . 254

Secondary : 192 . 168 . 1 . 254

Setup Wizard

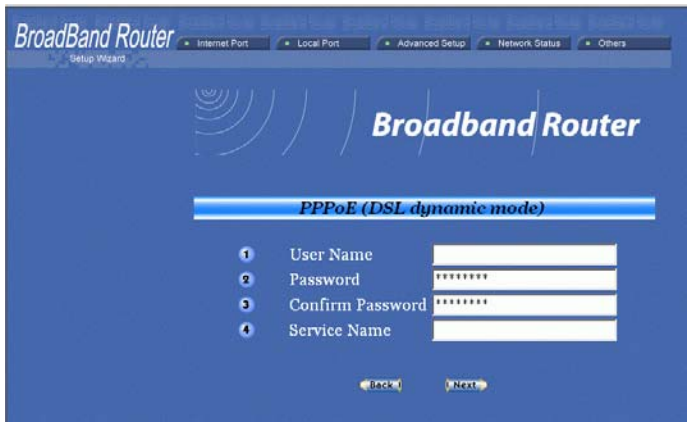
Click **Setup Wizard** on the left-top side. There will be three items (**PPPoE DSL dynamic mode**), **DHCP(CATV dynamic mode)** and **Static configuration**) for you to choose, you may select one depends on your network environment.



PPPoE selection :

- 1. In **PPPoE (DSL dynamic mode)** configuration figure, enter the requested items and click **Next** :

User Name	Maximum input is 52 alphanumeric characters (case sensitive)
Password	Maximum input is 36 alphanumeric characters (case sensitive)
Service Name	For identification purpose. If it is required, your ISP will provide you with the information.
Back	Click Back to the previous page
Next	Click Next to continue configuration.

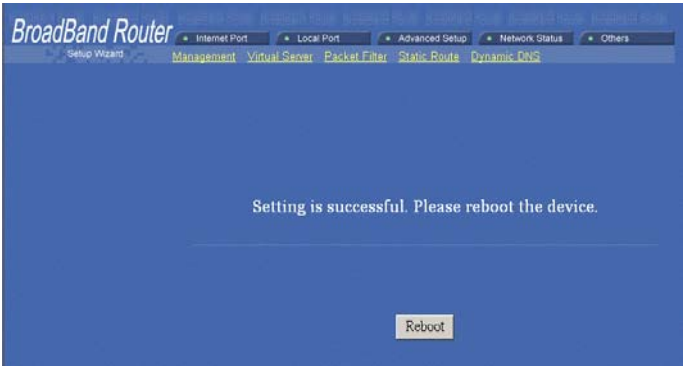


2.

Auto-reconnect	Select Enable, the system will reconnect itself whenever it disconnects. Select Disable the system will not reconnect itself once it disconnects.
Auto-disconnect for idle time	You can decide when to let the system disconnect itself by entering the time.



3. After completing the configuration, click the **Reboot** button to restart the computer.



DHCP (CATV dynamic mode) selection :

1. In **DHCP (CATV dynamic mode)** configuration figure, enter the requested items and click **Next** :

Host Name	Enter a descriptive name for identification purpose. You may have to check with your ISP to see if your BroadBand Internet service has been configured with a host and domain name. In most cases, these fields may be left blank. Some Internet Service Providers (ISP) requires this information and if that is the case, they will provide you with the name.
Primary	Enter the information provided by your ISP.
Secondary	Enter the information provided by your ISP.

Broadband Router
Setup Wizard
Internet Port Local Port Advanced Setup Network Status Others

Broadband Router

DHCP (CATV dynamic mode)

1 Host Name Untitled

2 DNS Server

Primary 192 168 1 254

Secondary 192 168 1 254

Back Next

2. **Adapter Address** : It is necessary for some ISP to identify this device by its ISP.

Broadband Router
Setup Wizard
Internet Port Local Port Advanced Setup Network Status Others

Broadband Router

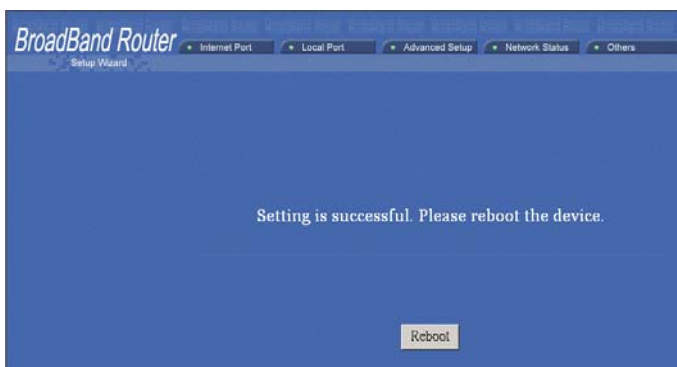
DHCP (CATV dynamic mode)

1 Addapter Address 00 - 00 - 00 - FF - FF - FE

! Some ISP only allow one network MAC address connect to Internet !

Back Next

3. After completing the configuration, click the **Reboot** button to restart the computer.



Static configuration selection :

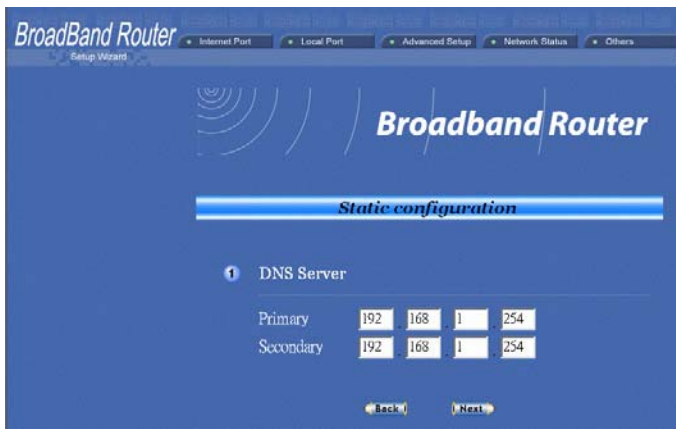
1. In **Static configuration** window, enter the **IP Address**, **Subnet Mask** and **Gateway**. Click **Next**.

IP Address	Enter the information provided by your ISP.
Subnet Mask	Enter the information provided by your ISP.
Gateway	Enter the information provided by your ISP.

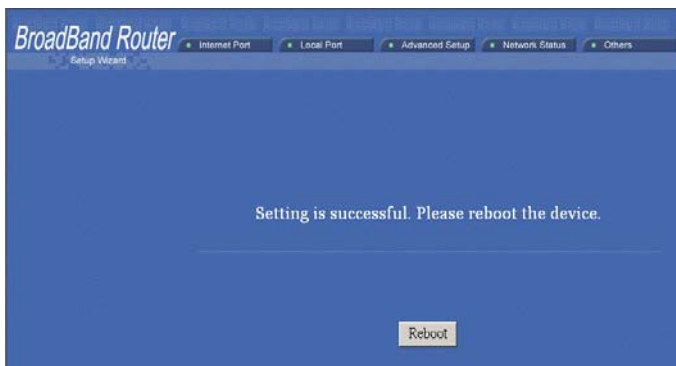


2. .

Primary	Enter the information provided by your ISP.
Secondary	Enter the information provided by your ISP.



3. After completing the configuration, click the **Reboot** button to restart the computer.



Configuration via GUI

Getting Started

Note:

- To use this GUI, you must have IE 4.01 or above preinstalled.
- Before using this GUI program, be sure you have properly configured your computer by following the quick installation guide. (For the first time installation, insert the provided setup CD-ROM in your CD drive; the auto-execution file will start automatically. Select **Quick Setup Wizard**. Choose the service that fits your case and follow the step-by-step instruction to finish.)
- For advanced setup, it is recommended that you configure over web. See the section titled “Configuration via Web”.



1. To configure this BroadBand Router via the setup program, click **Basic Setup Tool**. You will enter the setup screen.

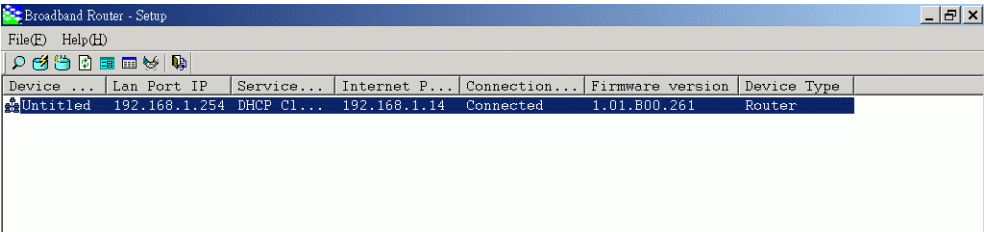


Figure 31

1. When the opening screen appears, you will be prompted a list of the current active devices in the network.

The **configure** dialog box is categorized into several tabs detailed in the following sections

Icon	Function	Description
	Find	Find all devices
	Configure	Configure the specified device
	Upgrade	Upgrade the firmware
	Factory Reset	Reset to factory default settings
	Connection Status	Internet IP configuration
	User List	Displays the user list
	Session List	Displays session list
	Exit	Exit application

Table 7 GUI Icons

2. Click  on the tool bar to **configure** the selected device.

Management

Configure

Management

Local Port

Internet Port

Firmware Version

1.01.B00.261

☐ Change Administrator's Password

New Password

Confirm New Password

☐ Modify the configuration port

Web Configuration Port

80

Save

Cancel

Figure 32

Firmware Version	The current firmware version (Read-only)
Change Administrator Password	In this dialog box, you can set administrator’s password.
New Password	Enter the new password.
Confirm New Password	Enter the password again to confirm.
☐ (Enable) Modify the configuration port	Check to enable the modification on web configuration port number setting. In the following field, enter the port number for Web Configuration.

SAVE	Click to save the setting.
Cancel	Click to cancel the setting.

Local Port

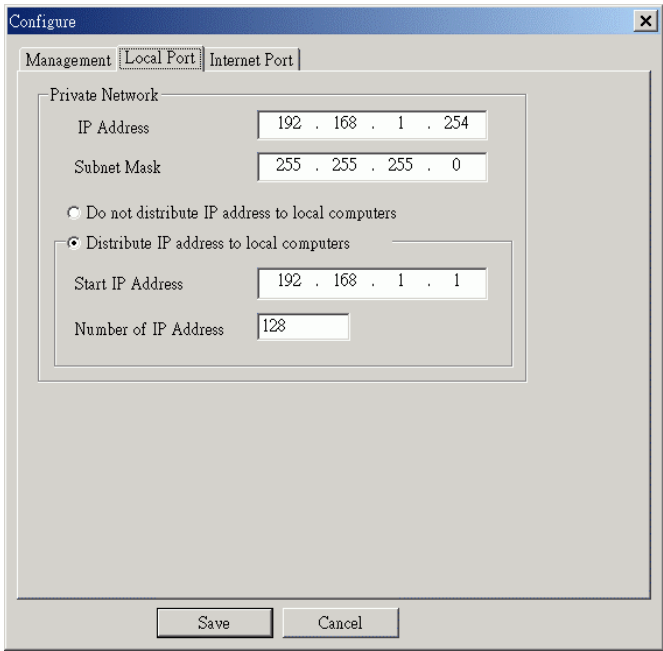


Figure 33

IP Address

- Default: 192.168.1.254

SubNetmask

- Default: 255.255.255.0

☒ Do not distribute IP address to local computers¹

Checking this radio button to disable this BroadBand Router device to distribute IP Addresses to the local network.

☒ Distribute IP addresses to local computers

Checking this radio button to enable this BroadBand Router device to distribute IP Addresses. And the following field will be activated for you to enter the starting IP Address:

Start IP Address: Enter the starting address of this local IP network address pool. The pool is a piece of continuous IP.

Number of IP address in pool

- Maximum: 253. Default: 253

SAVE Click to save the settings.

¹ If you check this selection, remember you have to specify static IP address for each of your local computers.

Internet Port

This screen contains settings for the Global interface. Different WAN interface will have different display, i.e.

- ADSL/Cable modem (**Obtain Configuration Automatically (CATV Dynamic Mode)**);
- ADSL with PPPoE enabled (**PPPoE (DSL Dynamic Mode)**); or
- Static Leased Line (**Static Configuration**)

Click to select the appropriate WAN interface for your environment.

CATV dynamic Mode

The screenshot shows a 'Configure' window with three tabs: 'Management', 'Local Port', and 'Internet Port'. The 'Internet Port' tab is active. It contains three radio buttons: 'Obtain Configuration Automatically (CATV Dynamic Mode)' (selected), 'PPPoE (DSL Dynamic Mode)', and 'Static Configuration'. Below these are fields for 'Adapter Address' (00 - 00 - 00 - FF - FF - FE), 'Device/Computer Name' (Untitled), and 'Domain Name' (Domain). An 'IP Config' section has fields for 'IP Address', 'SubNetmask', and 'Gateway', all set to 0 . 0 . 0 . 0. A 'DNS Server' section has 'Dynamic' selected and 'Static' unselected, with 'Primary' and 'Secondary' fields both set to 0 . 0 . 0 . 0. 'Save' and 'Cancel' buttons are at the bottom.

Figure 34 CATV Dynamic Mode

Adapter Address	It is necessary for some ISP to identify this device by its ISP.
Device/Computer Name	Enter a descriptive name for identification purpose.
Domain Name	<i>For example: yourcompany.com.</i> The maximum input for this field is 32 alphanumeric characters and it is case insensitive.

IP Config Since CATV dynamic mode was selected, this category is automatically fixed to dynamic, and all fields are grayed out.

DNS Server ☒ Dynamic ☐ Static	You may select Dynamic DNS Server or Static DNS server.
--	---

PPPoE (DSL dynamic Mode)

Adapter Address	It is necessary for some ISP to identify this device by its ISP.
Device/Computer Name	Enter a descriptive name for identification purpose.
Domain Name	For example: <i>yourcompany.com</i> . The maximum input for this field is 32 alphanumeric characters and it is case insensitive.

Configure

Management Local Port Internet Port

☐ Obtain Configuration Automatically (CATV Dynamic Mode)
☒ PPPoE (DSL Dynamic Mode)
☐ Static Configuration

Adapter Address: 00 - E0 - 98 - 17 - 66 - 87

Device/Computer Name: Untitled

Domain Name: Domain

PPPoE Account: 1 2 3

Username: 84106866@hinet.net

Password: *****

Auto-disconnect if idle: 5 Minutes

Service Name:

☐ Static IP Address: 0 . 0 . 0 . 0

☐ Auto Reconnect: Max packet size: [dropdown]

DNS Server: ☒ Dynamic ☐ Static

Primary: 0 . 0 . 0 . 0

Secondary: 0 . 0 . 0 . 0

Save Cancel

PPPoE Account Active Profile ① ② ③

You can set up to three PPPoE accounts, while only one account can be enabled at a time. To set the profile, select the profile number, enter all the information, and then click on **Save**. The device will save the information, restart and return to the previous menu page. If you don't see the saved information on the screen, from the menu on the left, click on the **"Internet Port"** to refresh the screen.

Username	Maximum input is 52 alphanumeric characters (case sensitive).
Password	Maximum input is 36 alphanumeric characters (case sensitive).
Auto-disconnect if idle ☐ minutes	Configure this device to disconnect the PPPoE connection when there is no activity for a predetermined period of time. ▪ Default: 5 minutes. You can input any number from 0 to 65535 ▪ To keep the line always connected, set the number to 0.
Service Name	For identification purpose. If it is required, your ISP will provide you with the information. Max packet size (TCP MSS): Click the down arrow ▼ to select the most appropriate MSS (maximum segment size; default value is 1452) for your application. Reducing the packet size can help connecting to certain web sites or speeding up packet transfer rate. If the incorrect selection is selected, you may not be able to open certain web sites.
Static IP Address	Enter the IP address provided by your ISP
ⓈAuto-reconnect	Check to enable auto-reconnected with PPPoE line. This function allows the device to automatically reconnect when the line is disconnected due to ISP problem.
Static DNS Server	Enter the primary and secondary DNS addresses provided by your ISP.

Static Mode

Configure

Management Local Port Internet Port

☐ Obtain Configuration Automatically (CATV Dynamic Mode)
☐ PPPoE (DSL Dynamic Mode)
☒ Static Configuration

Adapter Address: 00 - E0 - 98 - 17 - 66 - 87

Device/Computer Name: Untitled

Domain Name: Domain

IP Config

IP Address: 192 . 168 . 1 . 26

SubNetmask: 255 . 255 . 255 . 0

Gateway: 192 . 168 . 1 . 254

DNS Server: ☐ Dynamic ☒ Static

Primary: 192 . 168 . 1 . 254

Secondary: 192 . 168 . 1 . 254

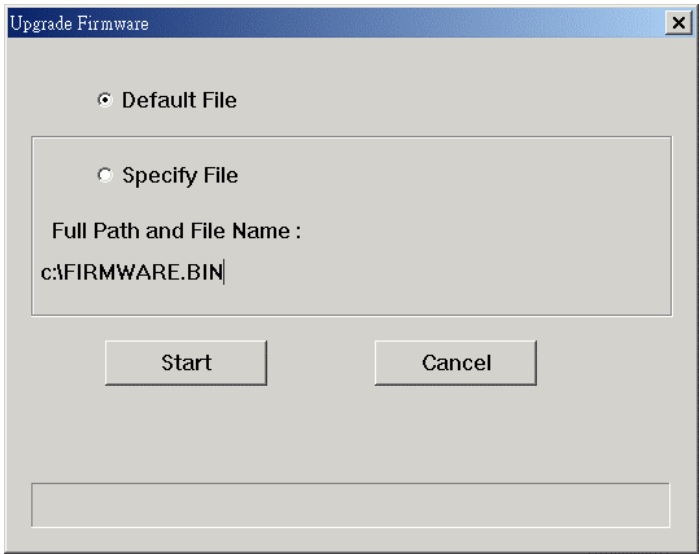
Save Cancel

Adapter Address	It is necessary for some ISP to identify this device by its ISP.
Device/Computer Name	Enter a descriptive name for identification purpose.
Domain Name	<i>For example: yourcompany.com.</i> The maximum input for this field is 32 alphanumeric characters and it is case insensitive.
IP Config ☒ Dynamic ☒ Static	This line is grayed out for static configuration.
IP Address	Enter the information provided by your ISP.
Subnet Mask	Enter the information provided by your ISP.

Gateway	Enter the information provided by your ISP.
DNS Server ⓪Dynamic ⓪Static	This line is grayed out for static configuration.
Primary/Secondary	Enter the information provided by your ISP.

Upgrade

1. Ask your local distributor to get the latest firmware's updated version.
2. Download and store the updated program into the server's hard disk.
3. Click **Default File**→ **Start** to start upgrading. If you copy the firmware file to a desired location, in the **Upgrade Firmware** window, select **Specify File**, enter the firmware file's path (e.g. C:\WINDOWS\Desktop\firmware.bin), and then click **Start** to upgrade the firmware.



Factory Reset

To reset to factory default setting, click the reset button  on the tool bar.

A warning message appears to advise **that you will lose setting of this device**. Click **OK** to continue or **Cancel** to exit.

Connection Status

Display the current Internet port connection status (refer to Appendix C) . After the device is connected to the Internet Service, you will see IP, Subnet Mask, Gateway, DNS IP addresses and Link Status on the table.

Connect: Click on this button to reconnect to the ISP and renew all IP information on the Internet Port.

Disconnect: Click on this button to disconnect from ISP and release all the IP information on the Internet Port.

Connection Status 

☒ Obtain Configuration Automatically (CATV Dynamic Mode)
☐ PPPoE (DSL Dynamic Mode)
☐ Static Configuration

Adapter Address	00-00-00-FF-FF-FE
IP Address	0 . 0 . 0 . 0
SubNetmask	0 . 0 . 0 . 0
Gateway	0 . 0 . 0 . 0
DNS Primary	0 . 0 . 0 . 0
DNS Secondary	0 . 0 . 0 . 0
Link Status	DHCP claiming

Total Lease Time: 0:00:00
Remaining Lease Time: 0:00:00

Release

Renew

Connect

Disconnect

Cancel

User List

Displays the current active users.

Refresh: Click this button to refresh the list.

USER LIST

User List

Host Na...	IP Address	Node Address	Remainder ...
frances	192.168.1.57	00-E0-4C-39-2...	11:49:21

Total 1 users, 1 active leases, Elapsed 0:11:01

Refresh

Cancel

Session List

Displays active Internet sessions through this device.

Refresh: Click on this button to refresh the list and get the latest session list.

Sessions List 

T...	IP Client	Port Cl...	Port F...	IP Remote	Port R...	Idle
------	-----------	------------	-----------	-----------	-----------	------

Active >> TCP:0 UDP:0 (Maximum >> TCP:10240 UDP:10240)

Refresh

Cancel

FAQ

When Should I modify the MAC address for Internet port settings?

Some ISPs identify their clients by the accessing MAC address and the host names, therefore, entering these information is the process required to prove they are who they claim to be. MAC address required for Internet port settings is the adapter address for the IP Sharing you are now configuring; theoretically it should be the one you already registered in your ISP, and there is no need for modifying it. However, there is scenario that the IP sharing device you are now using is not the one with the MAC address that you registered in your ISP. Under this condition, modifying the MAC address is then necessary

What is DMZ?

DMZ (demilitarized zone), a barrier between the Internet and a company's Intranet. It is a subnet that contains a firewall and proxy server, which can be in separate servers or in one server. The firewall connects to an external firewall on the Internet side, which may be at the ISP's location and is often called a "boundary router." The double firewall architecture adds an extra measure of security for the Intranet.

What is Dynamic DNS?

The Dynamic DNS service, an IP Registry provides a public central database where information such as email addresses, hostnames, IPs etc. can be stored and retrieved. This solves the problems if your DNS server uses an IP associated with dynamic IP. The Dynamic DNS service acts like old-style phone operators: other users call the operator, and ask to speak to you, and the operator, who knows your extension, will make the connection. Every time your computer comes online, it will inform the Dynamic DNS server what the current IP address is. Users who need to connect to your server, through the magic of DNS service, will be sent to the right place. Please visit [HTTP://WWW.DYNDNS.ORG](http://WWW.DYNDNS.ORG) for more information.

Why "Dynamic DNS?"

With Dynamic DNS support, you can have a static hostname alias for a dynamic IP address, allowing the host to be more easily accessible from various locations on the Internet. You must register with a Dynamic DNS Client to use this service. Please go to [HTTP://WWW.DYNDNS.ORG](http://WWW.DYNDNS.ORG) for more information.

What is Wildcard ?

A wildcard alias is a method which is used to give your hostname multiple identities. If you were to register yourhost.com, everything (*.yourhost.com) would be aliased to yourhost.com. This includes host names such as www.yourhost.com or ftp.yourhost.com.

Once Wildcard feature was enabled, your host can be reached by *.yourhost.dyndns.org. First, you need to register a dynamic DNS account with www.dyndns.org. To use this service, you must register with the Dynamic DNS client. The Dynamic DNS Client

service provider will give you a password or key. Refer to **What's Dynamic DNS ?** question above for more information.

What's MX (Mail Exchanger)? And why MX?

The Internet email system for both machines and network connections are prone to error. With this, a chain of email hubs into the email architecture is thus built. If the "primary" mail host goes down, instead of queuing up the mails in the unreliable host on the Internet, they get sent to the "secondary" or "backup" mail exchanger for delivery, until the primary mail server becomes functional again. In technical term, such service is called

Backup	Mail	Exchanger.
--------	------	------------

What is PPPoE (PPP Over Ethernet)?

PPPoE is known as a dial-up DSL service. It is designed to integrate the broadband services into the current widely deployed, easy-to-use, and low-cost dial-up-access networking infrastructure. Thus, customer can get greater access speed without changing the operation concept.

How can I know I am using PPPoE?

PPPoE client software is provided by our ISP and should be installed onto your computer first. You run the program to connect/disconnect to the Internet. User Account information (User Name and Password) is also required each time you connect to the Internet access.

***Note:** After you have entered the PPPoE information during the device setup, and starting up the device, the device will provide your Internet Service the PPPoE information and login automatically. It is not necessary to install and run the PPPoE software on the computers and you can just uninstall the PPPoE software from your computers.*

IP address conflict

When you see the message box prompted for IP address conflict on any of the workstations in the network, this means two or more workstations have the same IP address. If you have setup the device as a DHCP server, on the problem workstation, please run the "**winiipcfg**" (see previous question) utility, select the correct Network Adapter, click "release all" to release all current configuration first, then click "renew all" to renew the IP information again (for Windows 2000/NT40/XP, run **IPCONFIG /release** and then run **IPCONFIG /renew**). If the DHCP function is disabled and static IP addresses are assigned to each workstation, please double check each workstation's IP address for any duplicate IP.

Can not access the Internet

Check the physical connectivity of local network.

Check if both the LEDs of Local and Global on the product’s front panel are lit. If yes, go to next step. Otherwise, make sure you are using the correct cables and the cables are connected to the network devices properly.

Check the physical connectivity of broadband device.

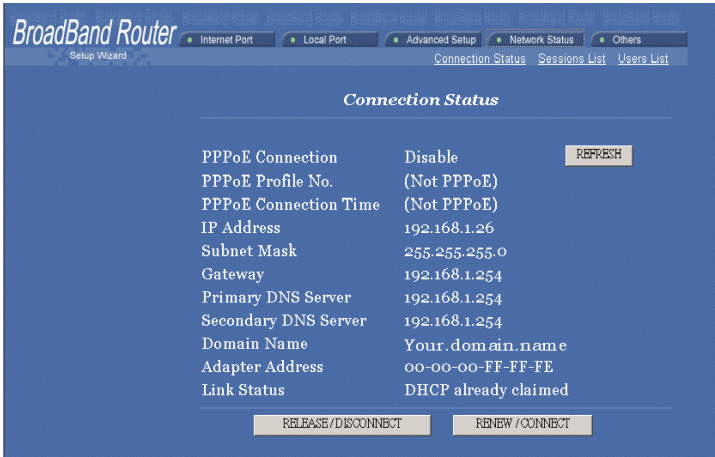
Examine the LED of LAN port and the LED of the broadband signal input on the Cable Modem/xDSL Modem. If the LAN LED is off, make sure you are using the correct cables and the cables are connected to the devices properly. If the LED of the broadband signal is off, please contact your ISP.

Note: You can also call your ISP and make sure the Internet service is still online.

Check the status of this product.

After checking the cabling, you also have to check if you have entered the correct user name and password that your ISP provided. While checking, please note that the information is case sensitive.

To check the Internet connection status, open the browser to start the Web configuration, select **Network Status → WAN IP Status**. Check if Link Status displays “**Connect successfully**”. If not, you may have to contact your ISP to see if their Internet service is available.



Check the logical connectivity from your computer to the Internet.

Refer to the section "PING.EXE" in the "TCP/IP Network diagnosis" chapter. Follow the described steps to find out where the problem is.

Diagnosis

TCP/IP Network Diagnosis

Execute WINIPCFG.EXE or PING.EXE for TCP/IP network diagnosis.

WINIPCFG

The WINIPCFG program (for Win95, 98, and ME) is used to gather information about the TCP/IP connections that are active on your system. It cannot be used to dynamically adjust TCP/IP connections. You can also renew leases (if allowed by the network), and get the current IP address assignments through this program.

From Windows, go to **Start**, click **Run**, enter **WINIPCFG**, and click **OK**.

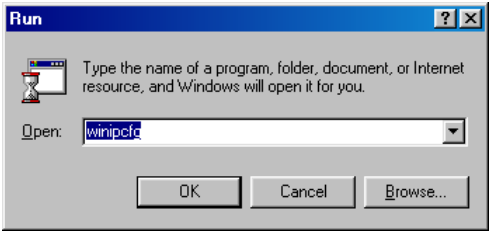


Figure 35: Run

The following figure displays the adapter address and current TCP/IP address.

Note: At the “Ethernet Adapter Information”, select the correct Ethernet adapter that is installed in this computer.

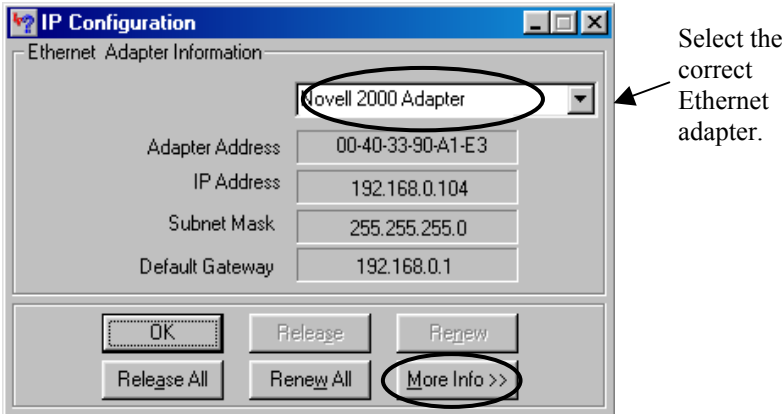


Figure 36: IP Configuration

Click the **More Info** button to get detailed configuration information.

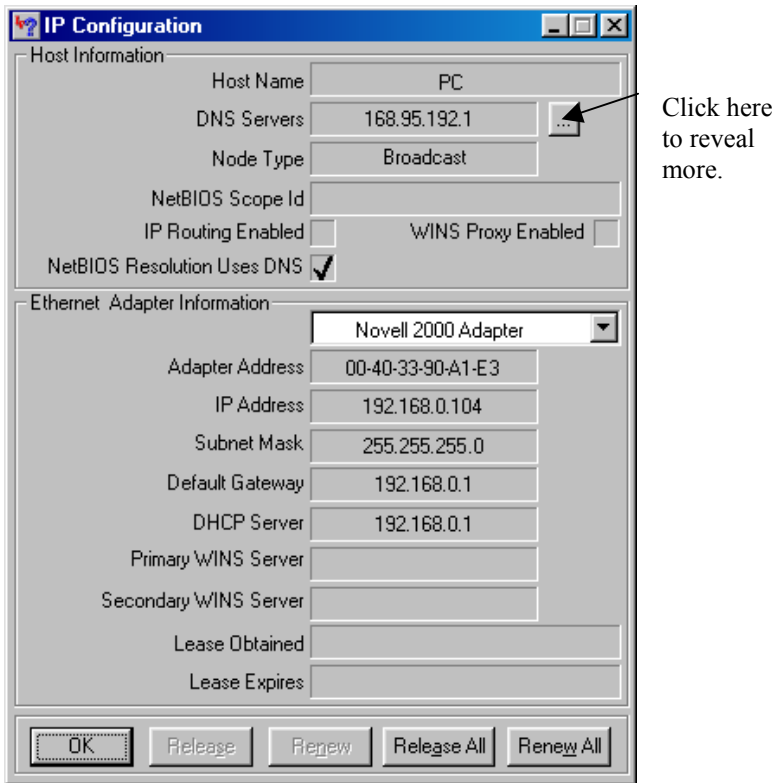


Figure 37: IP Configuration

On the top, the “Host Name” and “DNS server” of the computer are configured to call when it is looking for a named resource. The default gateway is the server through which the client connects to the Internet. The DHCP Server identifies the network server that assigns IP addresses to computers on the network.

If the product is working properly, the following should be apparent from this screen:

If the product is working properly, the following should be apparent from this screen:

- 1) The Client should have an IP address within the prescribed range (default 192.168.1.#; where # is from 1 ~ 253).
- 2) The “DHCP” and “Default Gateway” should list the product’s local port address (the device’s IP address; default 192.168.1.254).
- 3) The DNS server IP addresses should match the DNS server IP addresses set in the device.

IPCONFIG

For Win NT and Win2000, go to “Start”→”Programs”→”Accessories”→”Command Prompt” to open the Command Prompt. Type in **IPCONFIG /ALL** and hit “Enter” to see the adapter’s information. Type in **IPCONFIG /RELEASE** to release all adapters’ IP address and **IPCONFIG /RENEW** to renew IP addresses. For a list of the **IPCONFIG** commands, type in **IPCONFIG /? .**

PING.EXE

Ping is used to verify that a computer is active and available. Users can ping a specific destination domain name or just the IP address.

Example :

For example, to find the server 168.95.192.1, type the following command at the MS-DOS prompt and then press “Enter”:

```
C:\>ping 168.95.192.1
```

PING can be executed in Windows as shown below:

1. Go to the **Start** menu.
2. Click **Run**.
3. Type **ping 168 . 95 . 192 . 1** and click **OK**.
4. The server (IP address) is online if the following message appears.

Reply from 192.168.0.1: bytes=32 time=3ms TTL=100

5. The destination device is not reachable if the following message appears.

Reply from 192.168.0.1: Destination host unreachable

or **Request timed out.**

ISP Connectivity Checkup

Issue a PING command to the IP address of your ISP’s Gateway or DNS server.

For Example:

If the DNS server address is 203.66.81.254, at C:\> prompt, enter **Ping 203.66.81.254**. If successful, you can reach your ISP server.

If unsuccessful (Request timeout), you may have trouble connecting to your ISP, please verify that the product is properly configured to connect to your ISP. Also verify that your Cable/DSL modem and the line are functioning.

Internet Connectivity Checkup

PING to an IP address or domain name on Internet.

For Example:

C:\> PING 168.95.192.1 -w 5000

C:\> PING www.yahoo.com -w 5000

If successful, you are connected to the Internet.

If you can ping the ISP's gateway, but cannot ping a specific site (e.g. www.yahoo.com) on the Internet, chances are, your ISP has an internal problem (DNS server not available).

Getting Technical Support

For further problems, please contact the distributor.

Appendix A Specifications

Standards	IEEE 802.3 10Base-T Ethernet IEEE 802.3u 100Base-TX Fast Ethernet IEEE 802.3x Flow Control
Ports	WAN: One 10/100Mbps RJ-45 port for Cable/DSL Modem LAN: Four 10/100Mbps switched ports
Cabling type	UTP Category 3 or better (10Base-T) UTP Category 5 or better (100Base-TX)
Protocols Supported	IP, NAT, ARP, ICMP, DHCP client/server, PPPoE, PPP, PAP, CHAP, NTP, HTTP, TFTP.
Management	Web-Based configuration and management GUI program for Windows 98/ME/NT/2000/XP
LED indicators	Power Green Status Red WAN Green for 100M/10M (flashing for activity) LAN (1 – 4) Green for 100M/10M (flashing for activity)
Input power specifications	DC 9V, 700mA
Physical Dimension	134x 90x 29mm ³ (W x D x H)
Weight	175 g
Agency Regulatory and	FCC part 15 Class B, CE, VCCI, BSMI
Operating Temperature	0°C to 50°C
Operating Humidity	0-90% non-condensing

Appendix B Supported Internet Applications

Application	Settings for Outgoing Connection	Setting for Incoming connection
ICQ98a,99b	None	None
ICQ2000b, ICQ2001b	DMZ function enabled	DMZ function enabled
NetMeeting 2.1 & 3.0	None	1503(tcp) 1720(tcp)
AOE	2300-2400(tcp) 2300-2400(udp) 47624(tcp)	2300-2400(tcp) 2300-2400(udp) 47624(tcp)
VDO Live	None	None
MIRC	None	None
Cu-Seeme	7648(tcp) 7648(udp) 24032(udp)	7648(tcp) 7648(udp) 24032(udp)
PCAnywhere	5632(udp), 22(udp), 5631(tcp), 65301(tcp)	5632(udp), 22(udp), 5631(tcp), 65301(tcp)
Iphone 5.0	22555 (tcp)	22555 (tcp)
MSN 4.5	None	None
IP sec	500 (udp)	500 (udp)

Appendix C INTERNET PORT LINK STATUS

PPPoE link status

"PPPoE offline. Ready to connect."	Device's Internet Port is not connected to the ISP's dialup server. Dialup server for connecting to the Internet is now available.
"Connecting to server."	Device's Internet Port is now dialing to dialup server.
"Server found."	Device dialed to dialup server, and is negotiating with dialup server.
"Start PPP negotiation."	Negotiation is ongoing.
"Authentication (PAP)."	Server is verifying the dialup account with PAP method.
"Authentication (CHAP)."	Server is verifying the dialup account with CHAP method.
"Obtaining WAN IP address."	Authentication is successful! Device now is obtaining IP address from the dialup server.
"Connect successfully."	Device dials up to server successfully. User can connect to internet now.
"Can not find server."	Device cannot dial up to the dialup server. Dial-up to server failed.
"Fail on LCP stage."	Configuration for network link failed.
"Authentication(PAP) failure."	Failed in authentication; failure was caused by wrong password.
"Authentication(CHAP) failure."	Verification on the identity of the device dialup account failed.
"Fail to Obtain Internet IP address."	Device cannot obtain IP address from the dialup server. Dial-up to server failed.
"Server dropped the connection."	Server cut the device's internet connection. Device is disconnected to the Internet.
"Disconnect on idle."	Device has been idle longer than the idle interval and was cut off from the connection. The idle interval value was set in the field "Auto-disconnect if idle xxx Minutes".
"Connection establish timeout."	Device was re-trying to dialing-up to server and failed. Device finally gave up dialing to the server.

DHCP link status

"DHCP already claimed"	Device obtained IP address from DHCP server.
"DHCP under claiming"	Device is trying to obtain IP address from DHCP server.

Static IP assignment link status

"Static assigned"	IP address succeeds in manually setting up.
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