

# **ULTIMA RACK/TOWER SERIES**

**1K ~ 3KVA**  
**On-Line UPS**

# **USER MANUAL**

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# 1. Important Safety Warning

Please comply with all warnings and operating instructions in this manual strictly. Save this manual properly and read carefully the following instructions before installing the unit. Do not operate this unit before reading through all safety information and operating instructions carefully

## 1.1. Transportation

- Please transport the UPS system only in the original packaging to protect against shock and impact.

## 1.2. Preparation

- Condensation may occur if the UPS system is moved directly from cold to warm environment. The UPS system must be absolutely dry before being installed. Please allow at least two hours for the UPS system to acclimate to the environment.
- Do not install the UPS system near water or in moist environments.
- Do not install the UPS system where it would be exposed to direct sunlight or near heater.
- Do not block ventilation holes in the UPS housing.

## 1.3. Installation

- Do not connect appliances or devices which would overload the UPS system (e.g. laser printers) to the UPS output sockets.
- Place cables in such a way that no one can step on or trip over them.
- Do not connect domestic appliances such as hair dryers to UPS output sockets.
- The UPS can be operated by any individuals with no previous experience.
- Connect the UPS system only to an earthed shockproof outlet which must be easily accessible and close to the UPS system.
- Please use only VDE-tested, CE-marked mains cable (e.g. the mains cable of your computer) to connect the UPS system to the building wiring outlet (shockproof outlet).
- Please use only VDE-tested, CE-marked power cables to connect the loads to the UPS system.
- When installing the equipment, it should ensure that the sum of the leakage current of the UPS and the connected devices does not exceed 3.5mA.

## 1.4. Operation

- Do not disconnect the mains cable on the UPS system or the building wiring outlet (shockproof socket outlet) during operations since this would cancel the protective earth of the UPS system and of all connected loads.
- The UPS system features its own, internal current source (batteries). The UPS output sockets or output terminals block may be electrically live even if the UPS system is not connected to the building wiring outlet.
- In order to fully disconnect the UPS system, first press the OFF/Enter button to disconnect the mains.
- Prevent no fluids or other foreign objects from inside of the UPS system.

## 1.5. Maintenance, Service and Faults

- The UPS system operates with hazardous voltages. Repairs may be carried out only by qualified maintenance personnel.
- **CAUTION:** Risk of electric shock. Even after the unit is disconnected from the mains (building wiring outlet), components inside the UPS system are still connected to the battery and are electrically live and dangerous.
- Before carrying out any kind of service and/or maintenance, disconnect the batteries and verify that no current is present and no hazardous voltage exists in the terminals of high capability capacitor such as BUS-capacitors.
- Only persons are adequately familiar with batteries and with the required precautionary measures may replace batteries and supervise operations. Unauthorized persons must be kept well away from the batteries.
- **CAUTION:** Risk of electric shock. The battery circuit is not isolated from the input voltage. Hazardous voltages may occur between the battery terminals and the ground. Before touching, please verify that no voltage is present!
- Batteries may cause electric shock and have a high short-circuit current. Please take the precautionary measures specified below and any other measures necessary when working with batteries:
  - remove wristwatches, rings and other metal objects
  - use only tools with insulated grips and handles.
- When changing batteries, install the same number and same type of batteries.
- Do not attempt to dispose of batteries by burning them. This could cause battery explosion.
- Do not open or destroy batteries. Escaping electrolyte can cause injury to the skin and eyes. It may be toxic.
- Please replace the fuse only with the same type and amperage in order to avoid fire hazards.
- Do not dismantle the UPS system.

## 2. Installation and Setup

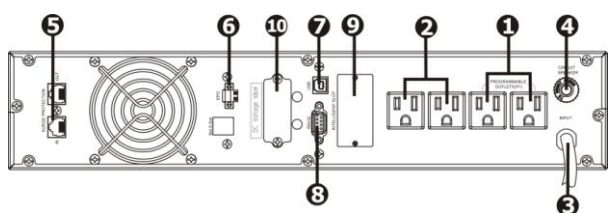
**NOTE:** Before installation, please inspect the unit. Ensure that nothing inside the package is damaged. Please keep the original package in a safe place for future use.

**NOTE:** There are two different types of online UPS: standard and long run-time models. Please refer to the following model table.

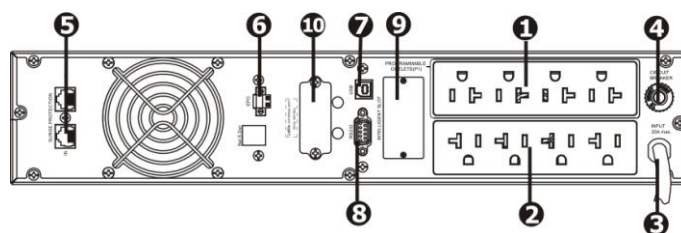
Model No.	Type	Model No.	Type
ULT-1KRT	Standard	ULT-1KRTL	Long Run-time
ULT-1.5KRT		ULT-1.5KRTL	
ULT-2KRT		ULT-2KRTL	
ULT-3KRT		ULT-3KRTL	

### 2.1. Rear Panel View

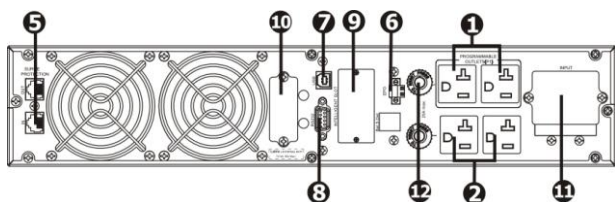
1K/1.5K



2K



3K

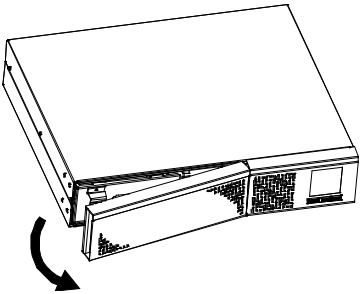


1. Programmable outlets: connect to non-critical loads.
2. Output receptacles: connect to mission-critical loads.
3. AC input
4. Input circuit breaker
5. Network/Fax/Modem surge protection
6. Emergency power off (EPO) function connector
7. USB communication port
8. RS-232 communication port
9. SNMP intelligent slot
10. External battery connector (only available for long run-time models)
11. Input terminal
12. Output circuit breaker

## 2.2. Installing the UPS

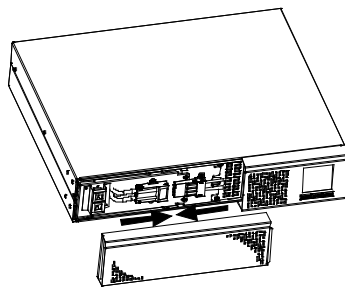
For safety consideration, the UPS is shipped out from factory without connecting battery wires. Before install the UPS, please follow below steps to re-connect battery wires first.

### Step 1



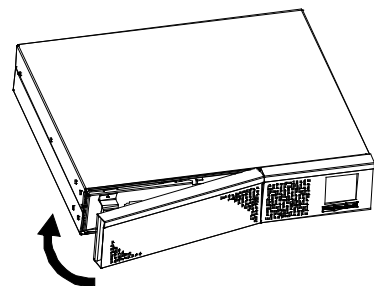
Remove front panel.

### Step 2



Connect the AC input and re-connect battery wires.

### Step 3

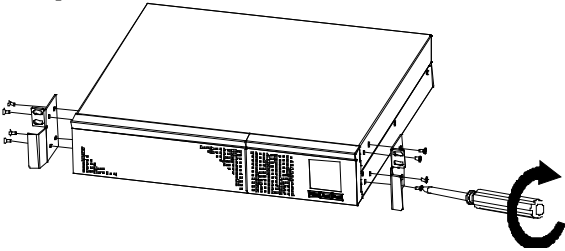


Put the front panel back to the unit.

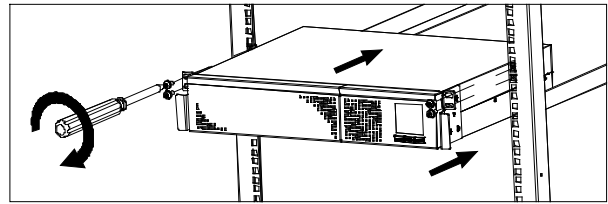
This UPS can be either displayed on the desk or mounted in the 19" rack chassis. Please choose proper installation to position this UPS.

## Rack-mount Installation

### Step 1

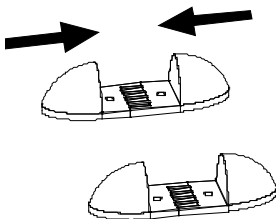


### Step 2

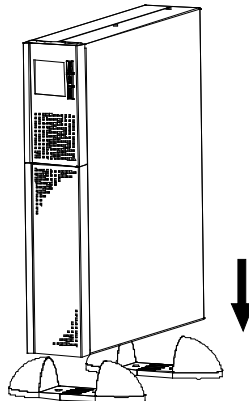


## Tower Installation

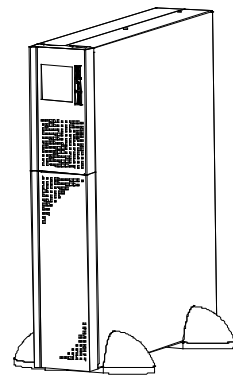
### Step 1



### Step 2



### Step 3



## 2.3. Setup the UPS

### Step 1: UPS input connection

Plug the UPS into a two-pole, three-wire, grounded receptacle only. Avoid using extension cords.

### Step 2: UPS output connection

For socket-type outputs, there two kinds of outputs: programmable outlets and general outlets.

Please connect non-critical devices to the programmable outlets and critical devices to the general outlets. During power failure, you may extend the backup time to critical devices by setting shorter backup time for non-critical devices.

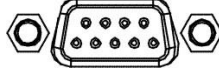
### Step 3: Communication connection

#### Communication port:

##### *USB port*



##### *RS-232 port*



##### *Intelligent slot*



To allow for unattended UPS shutdown/start-up and status monitoring, connect the communication cable one end to the USB/RS-232 port and the other to the communication port of your PC. With the monitoring software installed, you can schedule UPS shutdown/start-up and monitor UPS status through the PC.

The UPS is equipped with intelligent slot perfect for either SNMP or AS400 card. When installing either SNMP or AS400 card in the UPS, it will provide advanced communication and monitoring options.

**NOTE:** USB port and RS-232 port cannot be used at the same time.

### Step 4: Network connection

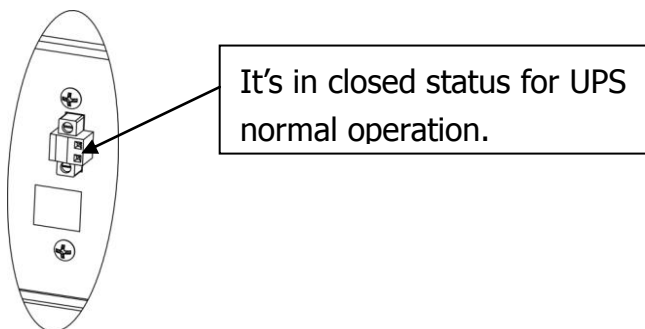
#### *Network/Fax/Phone surge port*



Connect a single modem/phone/fax line into surge-protected "IN" outlet on the back panel of the UPS unit. Connect from "OUT" outlet to the equipment with another modem/fax/phone line cable.

### Step 5: Disable and enable EPO function

Keep pin 1 and pin 2 closed for UPS normal operation. To activate EPO function, cut the wire between pin 1 and pin 2.



### Step 6: Turn on the UPS

Press the ON/Mute button on the front panel for two seconds to power on the UPS.

Note: The battery charges fully during the first five hours of normal operation. Do not expect full battery run capability during this initial charge period.

### Step 7: Installing software

For optimal computer system protection, install UPS monitoring software to fully configure UPS shutdown. Please follow steps below to download and install monitoring software:

1. Go to the website <http://www.power-software-download.com>
2. Click the ViewPower software icon and choose your required OS to download the software.
3. Follow the on-screen instructions to install the software.
4. When your computer restarts, the monitoring software will appear as an orange plug icon located in the system tray, near the clock.

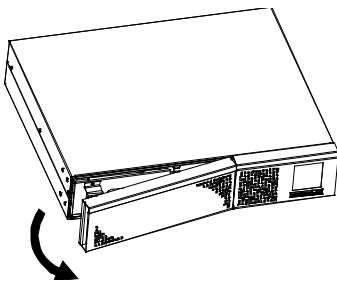
## 2.4. Battery Replacement

**NOTE:** This UPS is equipped with internal batteries and user can replace the batteries without shutting down the UPS or connected loads (hot-swappable battery design). Replacement is a safe procedure, isolated from electrical hazards.

**CAUTION:** Consider all warnings, cautions, and notes before replacing batteries.

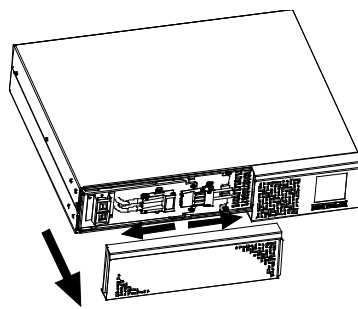
**NOTE:** Upon battery disconnection, equipment is not protected from power outages.

### Step 1



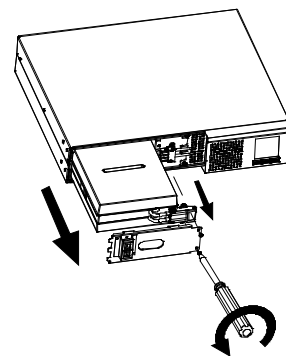
Remove front panel.

### Step 2



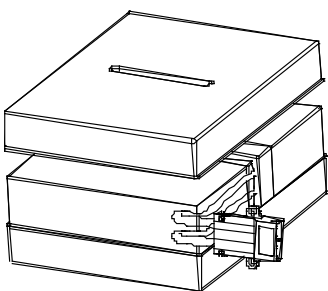
Disconnect battery wires.

### Step 3



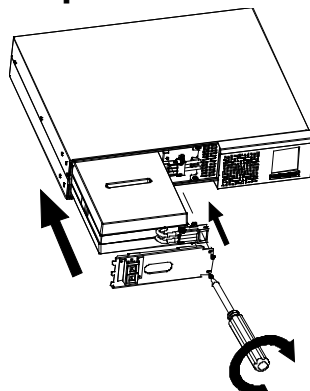
Pull out the battery box by removing two screws on the front panel.

### Step 4



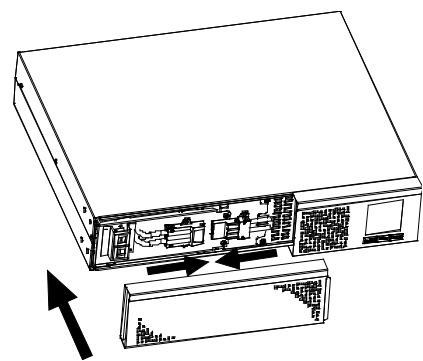
Remove the top cover of battery box and replace the batteries inside.

### Step 5



After replacing the batteries, put the battery box back to the original location and screw it tightly.

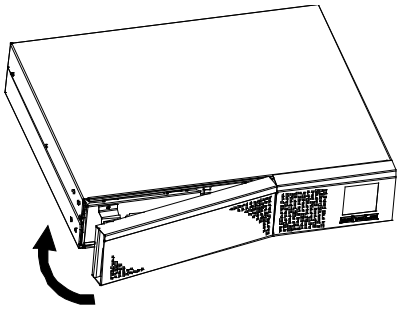
### Step 6



Re-connect all battery wires.



## Step 7



Put the front panel back onto the unit.

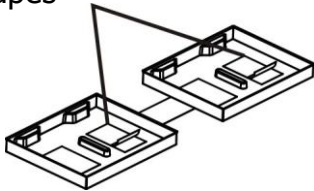
## 2.5. Battery Kit Assembly (optional)

**NOTE:** Please assemble the battery kit before installing it inside the UPS. Please select correct battery kit procedure below for assembly.

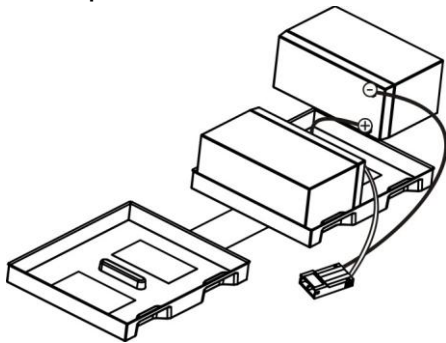
### 2-battery kit

Step 1: Remove adhesive tapes.

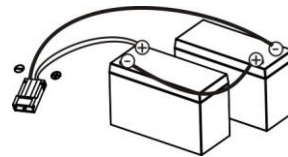
Tapes



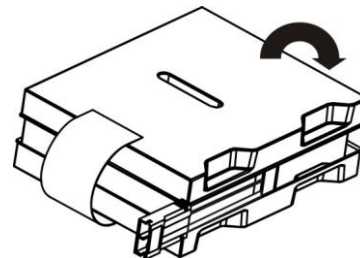
Step 3: Put assembled battery packs on one side of plastic shells.



Step 2: Connect all battery terminals by following below chart.



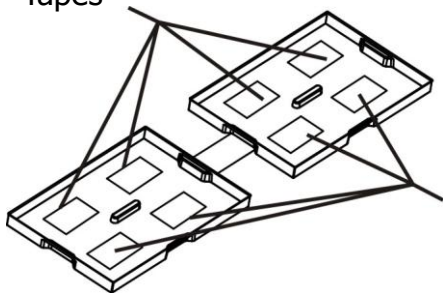
Step 4: Cover the other side of plastic shell as below chart. Battery kit is now assembled.



### 3-battery kit

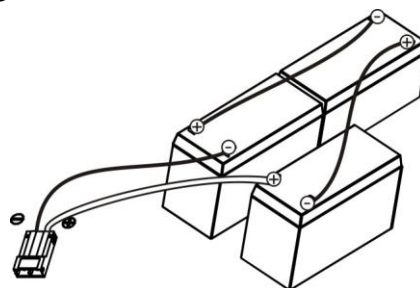
Step 1: Remove adhesive tapes.

Tapes

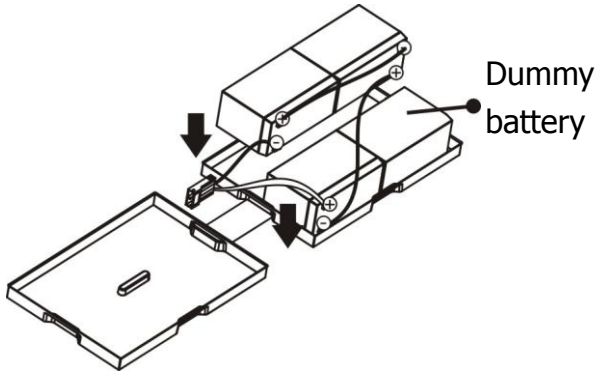


Tapes

Step 2: Connect all battery terminals by following below chart.



Step 3: Put assembled battery packs on one side of plastic shells and insert one more defect battery on the space.

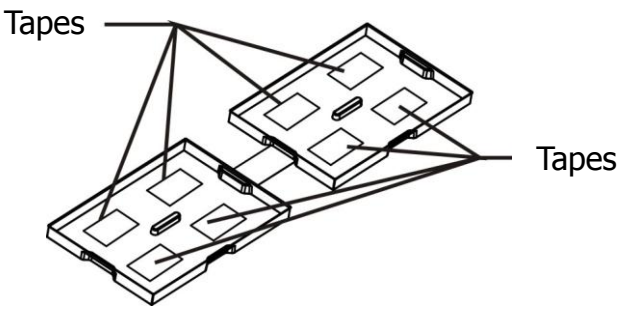


Step 4: Cover the other side of plastic shell as shown in the chart below. Battery kit is now assembled.

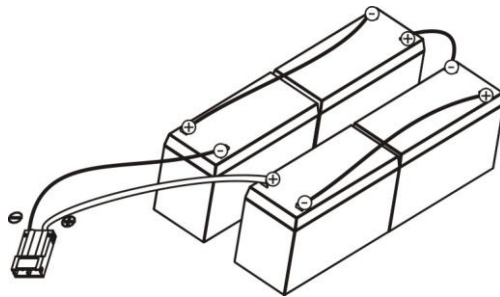


**4-battery kit**

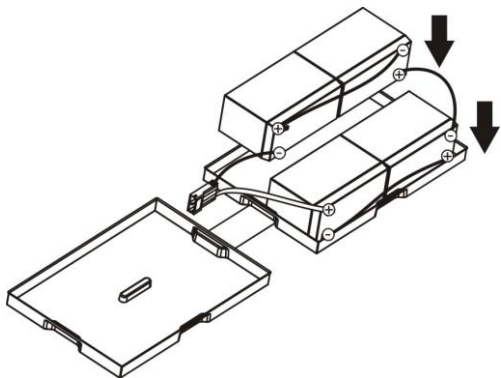
Step 1: Remove adhesive tapes.



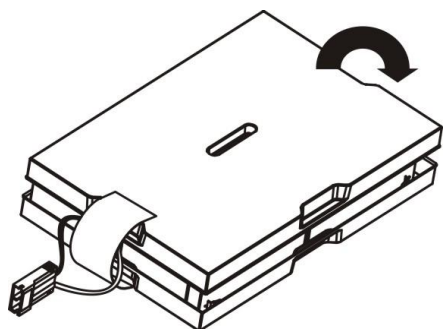
Step 2: Connect all battery terminals by following the chart below.



Step 3: Put assembled battery packs on one side of plastic shells.

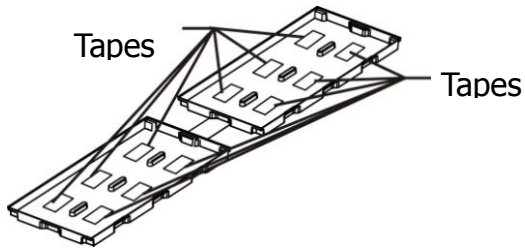


Step 4: Cover the other side of plastic shell as below chart. Battery kit is now assembled.

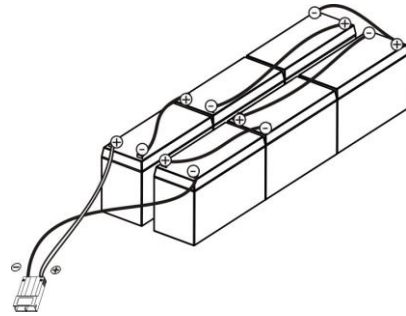


## 6-battery kit

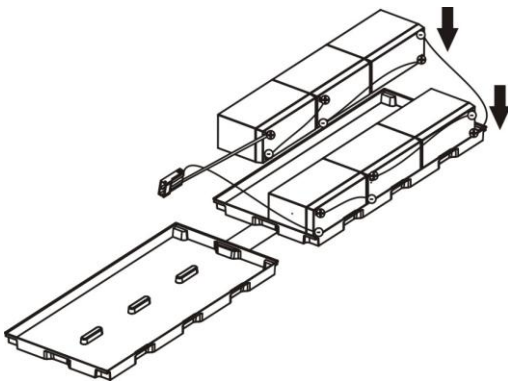
Step 1: Remove adhesive tapes.



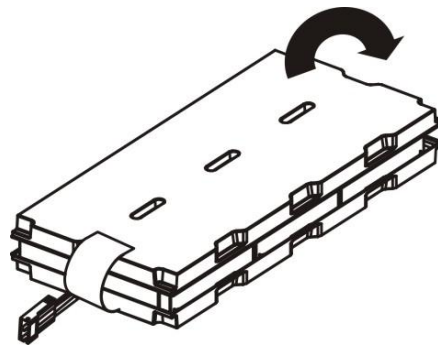
Step 2: Connect all battery terminals by following the chart below.



Step 3: Put assembled battery packs on one side of plastic shells.

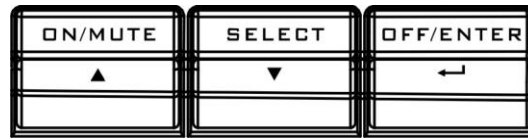


Step 4: Cover the other side of plastic shell as below chart. Battery kit is now assembled.



## 3. Operations

### 3.1. Button Operation

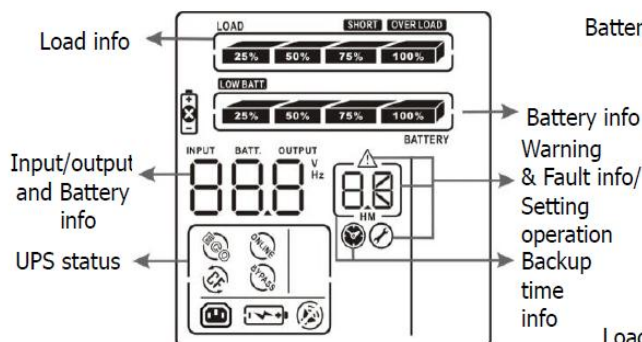


Button View

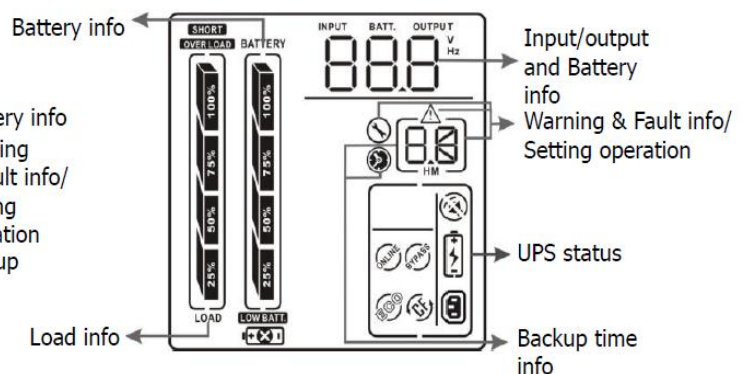
Button	Function
ON/Mute Button	<ul style="list-style-type: none"> <li>➤ Turn on the UPS: Press and hold ON/Mute button for at least 2 seconds to turn on the UPS.</li> <li>➤ Mute the alarm: After the UPS is turned on in Battery mode, press and hold this button for at least 5 seconds to disable or enable the alarm system. This does not apply to the situations when warnings or errors occur.</li> <li>➤ Up key: Press this button to display previous selection in UPS setting mode.</li> <li>➤ Switch to UPS Self-Test mode: Press ON/Mute button simultaneously for 5 seconds to enter UPS self-testing while in AC mode, ECO mode, AECO mode, or converter mode.</li> </ul>
OFF/Enter Button	<ul style="list-style-type: none"> <li>➤ Turn off the UPS: Press and hold this button for at least 2 seconds to turn off the UPS in battery mode. UPS will be in standby mode under power normal or transfer to bypass mode if the Bypass enable setting by pressing this button.</li> <li>➤ Confirm selection key: Press this button to confirm selection in UPS setting mode.</li> </ul>
Select Button	<ul style="list-style-type: none"> <li>➤ Switch LCD message: Press this button to change the LCD message for input voltage, input frequency, battery voltage, output voltage, output frequency.</li> <li>➤ Setting mode: Press and hold this button for 5 seconds to enter UPS setting mode when Standby and Bypass mode.</li> <li>➤ Down key: Press this button to display next selection in UPS setting mode.</li> </ul>
ON/Mute + Select Button	<ul style="list-style-type: none"> <li>➤ Switch to Bypass mode: When the main power is normal, press ON/Mute and Select buttons simultaneously for 5 seconds. Then UPS will enter to bypass mode. This action will be ineffective when the input voltage is out of acceptable range.</li> </ul>







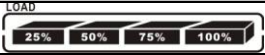












### 3.2. LCD Panel

#### Rack Display



#### Tower Display



Display	Function
<b>Backup Time Information</b>	
	Indicates the backup time in pie chart.
	Indicates the backup time in numbers. H: hours, M: minutes
<b>Warning &amp; Fault Information</b>	
	Indicates that the warning and fault occurs.
	Indicates the warning and fault codes, and the codes are listed in details in 3-5 section.
<b>Setting Operation</b>	
	Indicates the setting operation.
<b>Input/Output &amp; Battery Information</b>	
	Indicates the output/input voltage, output/input frequency, and battery voltage. V: voltage, Hz: frequency
<b>Load Information</b>	
	Indicates the load level by 0-25%, 26-50%, 51-75%, and 76-100%.
	Indicates overload.
	Indicates the load or the UPS output is short circuited.
<b>UPS Status</b>	
	Indicates that programmable management outlets are working.
	Indicates the UPS working in line mode.
	Indicates the UPS is working in converter mode.
	Indicates the UPS is working in bypass mode.
	Indicates the UPS powers the output directly from the mains
	Indicates that the UPS alarm is disabled.
	Indicates the battery charger is working.
<b>Battery Information</b>	
	Indicates the Battery level by 0-25%, 26-50%, 51-75%, and 76-100%.
	Indicates low battery.
	Indicates there is something wrong with battery.

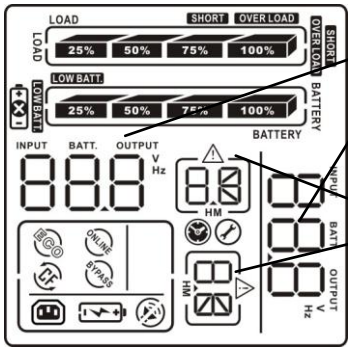
### 3.3. Audible Alarm

Battery Mode	Beeps every 4 seconds
Low Battery	Beeps every second
Overload	Beeps twice every second
Fault	Continuously beeps

### 3.4. LCD Display Wordings Index

Abbreviation	Display Content	Meaning
ENA	ENR	Enable
DIS	dl S	Disable
ESC	ESC	Escape
RAC	RAC	Rack display
TOE	TOE	Tower display
B.L	b.L	Low battery
O.L	OL	Overload
N.C	NC	Battery is not connected
O.C	OC	Overcharge
SF	S.F	Site fault
E.P	EP	EPO
T.P	TP	Over temperature
C.H	CH	Charger failure
B.B	b.b	Battery fault
F.U	F.U	Frequency unstable in Bypass mode
B.V	b.V	Input voltage is out of bypass range

### 3.5. UPS Setting



Parameter 2

There are two parameters to set up the UPS.

Parameter 1: It's for program alternatives. There are 9 programs to set up.

Parameter 2: It's for setting information display.

Parameter 1

● 01: Output voltage setting

Interface	Setting
	<p>For 208/220/230/240 VAC models, you may choose the following output voltage:</p> <p>208: presents output voltage at 208Vac                  220: presents output voltage at 220Vac                  230: presents output voltage at 230Vac                  240: presents output voltage at 240Vac</p> <p>For 110/150/120/127 VAC models, you may choose the following output voltage:</p> <p>110: presents output voltage at 110Vac                  115: presents output voltage at 115Vac                  120: presents output voltage at 120Vac                  127: presents output voltage at 127Vac</p>

● 02: Frequency Converter enable/disable

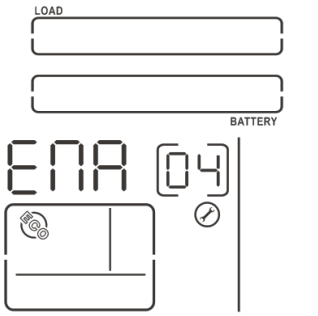
Interface	Setting
	<p>CF ENA: converter mode enabled                  CF DIS: converter mode disabled</p>

● 03: Output frequency setting

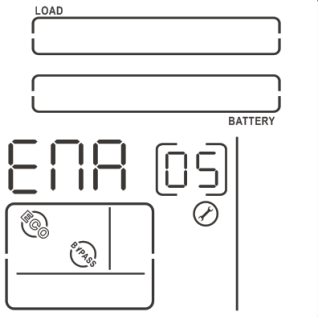
Interface	Setting
	<p>You may set the initial frequency on battery mode to:</p> <p>BAT 50: presents output frequency at 50Hz                  BAT 60: presents output frequency at 60Hz</p> <p>If converter mode enable, you may choose the following output frequency:</p> <p>CF 50: presents output frequency at 50Hz                  CF 60: presents output frequency at 60Hz</p>



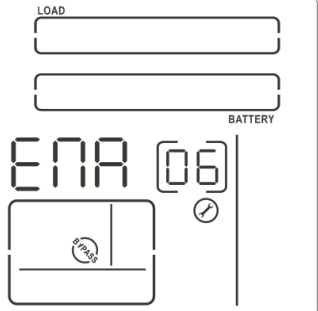
- 04: ECO enable/disable

Interface	Setting
 <p>The interface diagram shows a digital display with 'ENA' and '04' visible. Above the display are two horizontal bars labeled 'LOAD' and 'BATTERY'. Below the display is a control panel with a 'BYPASS' button and a power icon.</p>	<p>ENA: ECO mode enabled DIS: ECO mode disabled</p>

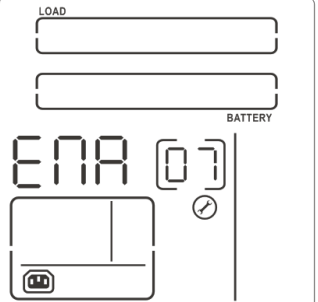
- 05: AECO enable/disable

Interface	Setting
 <p>The interface diagram shows a digital display with 'ENA' and '05' visible. Above the display are two horizontal bars labeled 'LOAD' and 'BATTERY'. Below the display is a control panel with 'ECO' and 'AECO' buttons and a power icon.</p>	<p>ENA: Advanced ECO mode enabled DIS: Advanced ECO mode disabled</p>

- 06: Bypass mode enable/disable

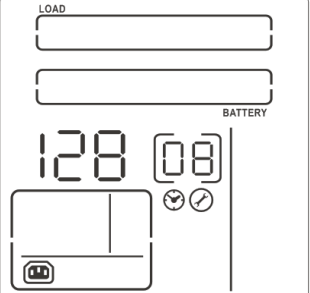
Interface	Setting
 <p>The interface diagram shows a digital display with 'ENA' and '06' visible. Above the display are two horizontal bars labeled 'LOAD' and 'BATTERY'. Below the display is a control panel with a 'BYPASS' button and a power icon.</p>	<p>ENA: Bypass mode enabled DIS: Bypass mode disabled</p>

- 07: Programmable outlets enable/disable

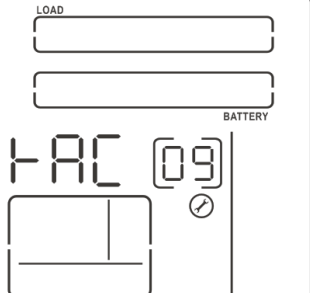
Interface	Setting
 <p>The interface diagram shows a digital display with 'ENA' and '07' visible. Above the display are two horizontal bars labeled 'LOAD' and 'BATTERY'. Below the display is a control panel with a 'PROGRAMMABLE' button and a power icon.</p>	<p>ENA: Programmable outlets enabled DIS: Programmable outlets disabled</p>



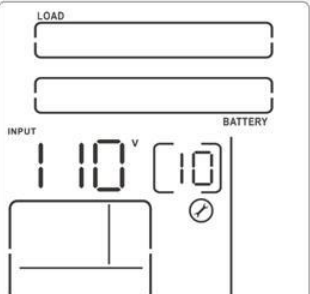
- 08: Programmable outlets setting

Interface	Setting
 <p>The LCD display shows two horizontal bars at the top labeled 'LOAD' and 'BATTERY'. The main display area shows the number '128' on the left and '08' on the right. Below the numbers are two circular icons with arrows, and a battery symbol at the bottom left.</p>	<p>0-999: Setting the backup time limits in minutes from 0-999 for programmable outlets, which connect to non-critical devices, during Battery mode.</p>

- 09: LCD display direction setting

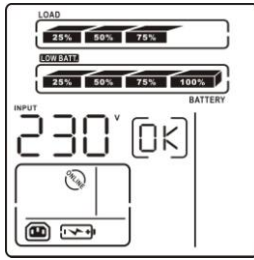
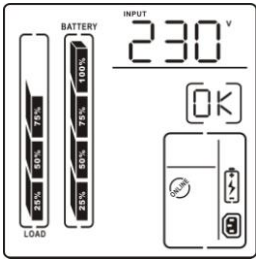
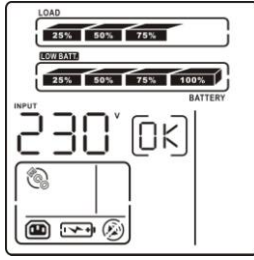


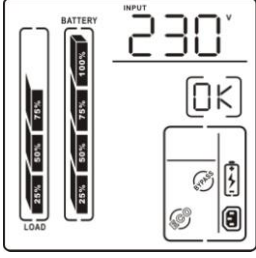
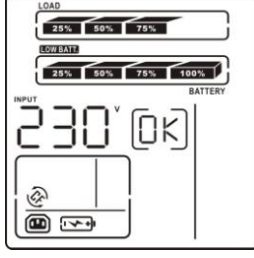
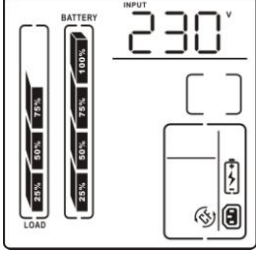
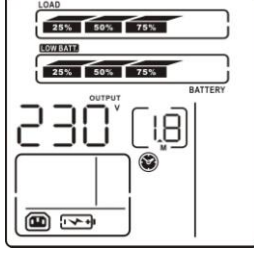
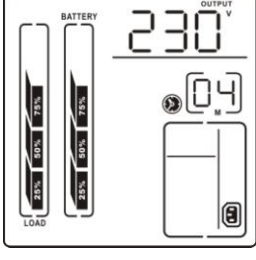
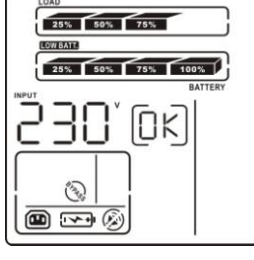

Interface	Setting
 <p>The LCD display shows two horizontal bars at the top labeled 'LOAD' and 'BATTERY'. The main display area shows the text 'RAC' on the left and '09' on the right. Below the text are two circular icons with arrows, and a battery symbol at the bottom left.</p>	<p>RAC: The LCD display is horizontal. TOE: The LCD display is vertical.</p>

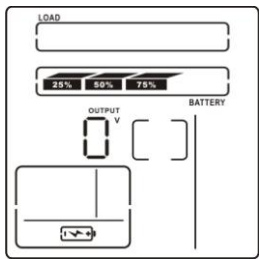
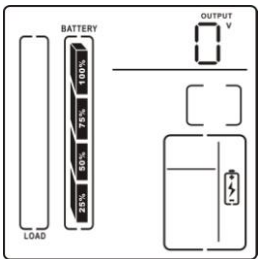
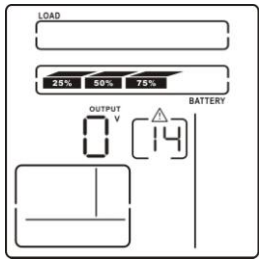
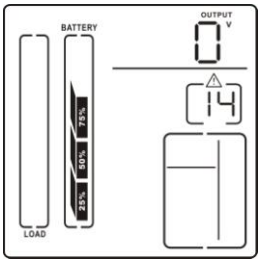
- 10: Acceptable input voltage range setting

Interface	Setting
 <p>The LCD display shows two horizontal bars at the top labeled 'LOAD' and 'BATTERY'. The main display area shows the number '110' on the left and '10' on the right. Below the numbers are two circular icons with arrows, and a battery symbol at the bottom left. The word 'INPUT' is visible on the left side of the display area.</p>	<p>For 208/220/230/240 VAC models, you may choose the following acceptable input voltage range:            110/300 alternating flashing: acceptable input voltage range is from 110V to 300V;            160/260 alternating flashing: acceptable input voltage range is 160V to 260V;            170/270 alternating flashing: acceptable input voltage range is 170V to 270V;</p> <p>For 110/150/120/127 VAC models, you may choose the following acceptable input voltage range:            55/150 alternating flashing: acceptable input voltage range is from 55V to 150V;            80/130 alternating flashing: acceptable input voltage range is 80V to 130V;            85/135 alternating flashing: acceptable input voltage range is 85V to 135V;</p>


- 00: Exit setting

### 3.6. Operating Mode Description

















Operating Mode	Description	LCD Display	
		Rack Display	Tower Display
On-line mode	When the input voltage is within acceptable range, UPS will provide pure and stable AC power to output. The UPS will also charge the battery at On-line mode.		
ECO mode (Efficiency Corrective Optimizer)	When the input voltage is within setting range ( $\pm 3\%V_o$ max), UPS will bypass voltage to output for energy saving. PFC and INVERTER are still active at this mode.		
AECO mode (Advanced Efficiency Corrective Optimizer)	When the input voltage is within setting range ( $\pm 3\%V_o$ max), UPS will bypass voltage to output for energy saving. PFC and INVERTER are off at this mode.		
Frequency Converter mode ( Rack )	When input frequency is within 40 Hz to 70 Hz, the UPS can be set at a constant output frequency at 50 Hz or 60 Hz. The UPS will still charge the battery under this mode.		
Battery mode	When the input voltage is beyond the acceptable range or during power failure, the alarm will beep every 4 seconds. UPS will provide backup power from battery.		
Bypass mode	When input voltage is within acceptable range but UPS is overloaded, UPS will enter Bypass mode. Bypass mode can also be set by the front panel. Alarm is will beep every 10 seconds.		

Standby mode	UPS is powered off without output power and the battery will continue charging.		
Fault mode	The UPS is in Fault mode when no output power is supplied from the UPS and the fault icon flashes on the LCD display, even though the information of UPS can be displayed on the screen.		

### 3.7. Faults Reference Code








Fault Event	Fault Code	Icon	Fault Event	Fault Code	Icon
Bus start fail	01	n/a	Low Inverter voltage	13	n/a
Bus over	02	n/a	Inverter output short	14	<b>SHORT</b>
Bus under	03	n/a	Battery voltage too high	27	n/a
Bus unbalance	04	n/a	Battery voltage too low	28	
Inverter soft start fail	11	n/a	Over temperature	41	n/a
High Inverter voltage	12	n/a	Overload	43	<b>OVER LOAD</b>

### 3.8. Warning Indicator

Warning	Icon (Flashing)	Code	Alarm
Low Battery	<b>LOW BATT.</b> 	bL	Beeps every second
Overload	<b>OVER LOAD</b> 	OL	Beeps twice every second
Battery is not connected	 	nC	Beeps every second
Overcharge	 	OC	Beeps every second
Site wiring fault		SF	Beeps every second
EPO enable		EP	Beeps every second
Over temperature		EP	Beeps every second
Charger failure		CH	Beeps every second
Battery Fault	 	b.b	Beeps every second
Bypass Out Range	 	b.v	Beeps every second
Bypass Frequency Unstable	 	F.U	Beeps every second

## 4. Troubleshooting

If the UPS system does not operate correctly, please check if the problem can be solved with the table below.

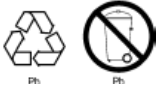
Symptom	Possible Cause	Remedy
No indication and alarm, even though the main is normal.	The AC input power is not connected well.	Check if input power cord is firmly connected to the mains.
	The AC input is connected to the UPS output.	Plug AC input power cord to AC input correctly.
The icon  and the warning code <b>EP</b> is flashing on the LCD display and alarm is beeping every second.	EPO function is activated.	Set the circuit to closed position to disable EPO function.
The icon  and <b>SF</b> is flashing on the LCD display and alarm is beeping every second.	Line and neutral conductors of UPS input are reversed.	Rotate mains power socket by 180° and then connect to UPS system.
The icon  and  flashing on the LCD display and alarm is beeping every second.	The external or internal battery is incorrectly connected.	Check if all batteries are connected well.
Fault code "27" is displayed, the icon  is flashing on the LCD display and alarm is continuously beeping.	Battery voltage is too high or the charger is fault.	Contact your dealer.
Fault code "28" is displayed, the icon  is flashing on LCD display and alarm is continuously beeping.	Battery voltage is too low or the charger is fault.	Contact your dealer.
The icons  and <b>OVERLOAD</b> are flashing on the LCD display and alarm is beeping twice every second.	UPS is overloaded.	Remove excess loads from UPS output.
	UPS is overloaded. Devices connected to the UPS are fed directly by the electrical network via the Bypass.	Remove excess loads from UPS output.
	After repetitive overloads, the UPS is locked in Bypass mode. Connected devices are fed directly by the mains.	Remove excess loads from UPS output first. Then shut down the UPS and restart the UPS.

Symptom	Possible Cause	Remedy
Fault code "43" displayed and The icon <b>OVERLOAD</b> is lighting on LCD display and alarm is continuously beeping.	The UPS shuts down automatically because of overload at the UPS output.	Remove excess loads from UPS output and restart the UPS.
Fault code "14" displayed and alarm is continuously beeping.	The UPS shuts down automatically because short circuit occurs on the UPS output.	Check output wiring for connected devices that are in short circuit status.
Fault code displays: 01, 02, 03, 04, 11, 12, 13 and 41 on the LCD display and alarm is continuously beeping.	A UPS internal fault has occurred. There are two possible results: 1. The load is still supplied, but directly from AC power via bypass. 2. The load is no longer supplied by power.	Contact your dealer.
Battery backup time is shorter than nominal value.	Batteries are not fully charged.	Charge the batteries for at least 5 hours and then check capacity. If the problem still persists, consult your dealer.
	Batteries defect.	Contact your dealer to replace the batteries.

## 5. Storage and Maintenance

### 5.1. Operation

The UPS system contains no user-serviceable parts. If the battery service life (3~5 years at 25°C ambient temperature) has been exceeded, the batteries must be replaced. In this case, please contact your dealer.



Be sure to deliver the spent (or old) batteries to a recycling facility or ship it to your dealer in the replacement battery packing material.

### 5.2. Storage

Before storing, charge the UPS a minimum of 5 hours. Store the UPS covered and upright in a cool, dry location. During storage, recharge the battery in accordance with the following table:

Storage Temperature	Recharge Frequency	Charging Duration
-25°C - 40°C	Every 3 months	1-2 hours
40°C - 45°C	Every 2 months	1-2 hours

## 6. Specifications

MODEL		ULT-1KRT	ULT-1KRTL	ULT-1.5KRT	ULT-1.5KRTL	ULT-2KRT	ULT-2KRTL	ULT-3KRT	ULT-3KRTL
Capacity	VA	1000 VA	1000 VA	1500 VA	1500 VA	2000 VA	2000 VA	3000 VA	3000 VA
	W	900 W	800W	1350 W	1200 W	1800 W	1600 W	2700 W	2400 W
<b>INPUT</b>									
Voltage Range	Low Line Transfer	80 VAC/70 VAC/60 VAC/55 VAC ± 5 % or 160 VAC/140 VAC/120 VAC/110 VAC ± 5 % (based on load percentage 100%-80% / 80%-70% / 70%-60% / 60%-0)							
	Low Line Comeback	85 VAC/75 VAC/65 VAC/60 VAC ± 5 % or 170 VAC/150 VAC/130 VAC/120 VAC ± 5 %							
	High Line Transfer	150 VAC ± 5 % or 300 VAC ± 5 %							
	High Line Comeback	140 VAC ± 5 % or 290 VAC ± 5 %							
Frequency Range		40Hz ~ 70Hz							
Power Factor		≧ 0.99 @normal voltage							
<b>OUTPUT</b>									
Output Voltage		200/208/220/230/240 VAC							
AC Voltage Regulation		± 1%							
Frequency Range		47 ~ 53 Hz or 57 ~ 63 Hz (Synchronized Range)							
Frequency Range		50Hz ± 0.5% or 60Hz ± 0.5% (Bat. Mode)							
Current Crest Ratio (CF)		5:1 (max.)							
Harmonic Distortion (THDU)		≧ 2% (Linear load) 8% max. (Batt. mode before shut down)				≧ 2% (Linear load) 8% max. (Batt. mode before shut down)			
Transfer Time	AC to DC	Zero							
	Inverter to Bypass	4 ms (Typical)							
Waveform (Batt. Mode)		Pure Sinewave							
<b>EFFICIENCY</b>									
AC Mode		86% (typical), 88% (peak)				88% (typical), 90% (peak)			
Battery Mode		83% (typical), 86% (peak)				85% (typical), 88% (peak)			
<b>BATTERY</b>									
Battery Type	12V/9Ah	Depending on application	12V/9Ah	Depending on application	12V/9Ah	Depending on application	12V/9Ah	Depending on application	12V/9Ah
Numbers	2		3		4		6		
Typical Recharge Time		4 hours recover to 90% capacity (for standard model only)							
Charging Current (max.)	1A	4A (8A optional)	1A	4A (8A optional)	1A	4A (8A optional)	1A	4A (8A optional)	
Charging Voltage		27.4 VDC ± 1%		41.1 VDC ± 1%		54.7 VDC ± 1%		82.1VDC ± 1%	
<b>INDICATORS</b>									
LCD		LCD display indicates UPS status, load level, battery level, input/output/battery info, discharge time and fault indicators							
<b>ALARM</b>									
Battery Mode		Beeps every 4 seconds							
Low Battery		Beeps every second							
Overload		Beeps twice every second							
Fault		Continuously beeps							
<b>PHYSICAL</b>									
Dimension, DxWxH (mm)		380 x 438 x 88[2U]		480 x 438 x 88[2U]		480 x 438 x 88[2U]		600 x 438 x 88[2U]	
Net Weight (kgs)		12.9	8.6	17.6	10.7	20.6	11.3	28	13.8
<b>ENVIRONMENT</b>									
Humidity		20-90 % RH @ 0- 40°C (non-condensing)							
Noise Level		Less than 50dBA @ 1 Meter							
<b>MANAGEMENT</b>									
Smart RS-232/USB		Supports Windows 2000/2003/XP/Vista/2008/7/8, Linux, Unix, and MAC							
Optional SNMP		Power management from SNMP manager and web browser							

