

Track is an Internet-based system used to track your professional development activities taken through your county's school district as well as through NEFEC. Teachers and administrators can manage their own staff development with Track with 24/7 access.

First: <u>Log on</u> to the computer, open Internet Explorer, and go to **navplus.nefec.org.** To activate your account please log in with your district email address and the default password. <u>The default password is 'pw' plus the last four digits of your</u> <u>SSN/Employee Id</u> (For example if your SSN/Employee Id was '123456789' then your default password would be 'pw6789'). Your account is now activated.



After activating your account you will be prompted to choose a new password and create a security question to use to

recover your password should you forget it in the future. Your password needs to be 6 characters long and contain numbers and letters.



The Navigator Plus Screen appears. This screen list the 360 model and represents four different programs. For the Professional Development Management System, hover over the Track module and click the mouse button.

The <u>first time</u> you log into Track, you will be asked to synchronize your account. If you previously had my-points.org account, you will use these credentials. If not, your district will supply credentials.

| Navigat 🛞 r P ^{lue} | | |
|--|---|--|
| TRACK - SYNCHRONIZE ACCOUNT | | |
| To link your Navigator Plus account to your in-s you are trying to link with an account you had w | ice data in Track please enter your Last Name and SSN (without dashes) below to attempt synchronization. If My-Points.org please try the Last Name and SSN you used to sign in on that site. | |
| | Last Name: | |
| | Sync | |
| | | |

| Naviga | at 🛞 | rP | Luta | | | | of Change | John Doe Password 🕀 | Logou Change (|
|----------------|---------|---------------|------------------|------------------------|---------------------------------------|-----------------------------|-----------|------------------------|----------------|
| Activities | | TRACK john | - MY PORTFO | OLIO East Florida E | ducational Consortium) | | | & Show | Instructi |
| Activity Sea | arch | ENRO | | | | | | | |
| 21 Calendar | | View | Starts | Ends | Title | Deliverv | Location | Bank | Possil |
| Credentials | • | • | 2009-01-01 | 2009-05-30 | Brenda's Test Activity | F - Independent Study | | Non-bankable | |
| Reporting | | WAIT | ING LIST | | | | | | |
| | | View | Starts | Ends | Title | Delivery | Location | Bank | Possil |
| | 0000 | No reco | ords to display. | | | | | | |
| | Bal | MY S | AVED SEARCH | RESULTS | | | | F | Remove |
| lon-bankable | 0 | View | Title | | | C | Delivery | Bank | Possi |
| -SOI | 160 | No reco | ords to display. | | | | | | |
| Reading | 0 | COMF | PLETED | | | | | | |
| 5 | 160 | View | Completed | Title | | | | Bank | Earn |
| mo | re info | • | 2011-09-19 | Using openO | ffice and other free computer program | s in your classroom | | ESOL | |
| Display | | CANC | ELLED | | | | | | |
| Enrolled | | View | Cancelled | Title | | | | Bank | Possi |
| Vaiting List | | • | 2011-09-19 | tracey | | | | Non-bankable | |
| Search Results | | ADOL | | - | | | | | |
| Completed | | ARCH | Otatus | Ormalated | 74- | | | Darah | |
| Cancelled | | View | Status | Completed | | | | вапк | Earn |
| Archived | | | Completed | 2011-05-09 | MCR Contification | nputer programs in your cl | assroom | | |
| | | | Completed | 2011-00-09 | WOP Certification | | | Non-Dankable | 2 |
| | | | Completed | 2011-05-09 | MCP Certification | | | Non-hankable | |

A portfolio with **in-progress** and **completed** activities will be displayed as below.

Display Menu

On the left hand menu, towards the bottom of the screen, underneath **Display**, you can display the following information listed below. In order to display the information, click the box so that a check mark appears before the option.

| ENRO | LLED | | | | | | |
|------|------------|------------|------------------------|-----------------------------|----------|--------------|----------|
| View | Starts | Ends | Title | Delivery | Location | Bank | Possible |
| · | 2009-01-01 | 2009-05-30 | Brenda's Test Activity | F - Independent Study | | Non-bankable | 0 |

Enrolled: This list shows all professional development that <u>has not</u> been completed due to ongoing training or the follow-up method has not been completed or submitted.

Waiting List: This list shows all professional development that you have requested but are on a waiting list until an opening is available.

Completed: This list shows all professional development completed for your *current validity*

period.

<u>Cancelled</u>: This list is activities that you have not completed and cancelled your enrollment in these classes.

<u>Archived</u>: This section is a list of activities from previous validity periods and is not shown by default. To show the list, you will have to click on the box next to **Archived** to activate the feature.

Navigation Menu

<u>Activities:</u> If you recently recertified, your activities are listed under Archived, accessible from the menu on the far left of the screen.

| Navigat 🛞 | r Plus | | | | of Change | John Doe Password 🕹 | ▶ <u>Logout</u> ∢ Change QA |
|----------------------------|------------------------|------------------------|--|-----------------------------|-----------|------------------------|--------------------------------|
| | | | | | | | |
| Activities | TRACK - MY PORTED | DLIO East Florida E | ducational Consortium) | | | & Show | Instructions |
| Activity Search | | | | | | | |
| Calendar | View Starts | Ende | Title | Delivery | Location | Bank | Possible |
| Credentials | ► 2009-01-01 | 2009-05-30 | Brenda's Test Activity | F - Independent Study | Location | Non-bankable | 0 |
| Reporting | WAITING LIST | | | | | | |
| | View Starts | Ends | Title | Delivery | Location | Bank | Possible |
| ATA Bainta Balanca | No records to display. | | | | | | |
| | MY SAVED SEARCH | RESULTS | | | | | Remove All |
| Non-bankable 0 | View Title | | | [| Delivery | Bank | Possible |
| ESOL 160 | No records to display. | | | | | | |
| Reading 0 | COMPLETED | | | | | | |
| 160 | View Completed | Title | | | | Bank | Earned |
| more info | ▶ 2011-09-19 | Using openO | ffice and other free computer programs | s in your classroom | | ESOL | 80 |
| Display | CANCELLED | | | | | | |
| Enrolled | View Cancelled | Title | | | | Bank | Possible |
| Waiting List | ▶ 2011-09-19 | tracey | | | | Non-bankable | 0 |
| Search Results | ARCHIVED | | | | | | |
| Completed | View Status | Completed | Title | | | Bank | Earnod |
| Cancelled | View Status | 2011 05 00 | Liging energoffice and other free eer | putor programa in your a | | ESO | Lameu |
| M Archived | Completed | 2011-05-09 | MCR Certification | iputer programs in your ci | 455100111 | Non-bankable | 200 |
| _ | Completed | 2011-05-09 | MCP Certification | | | Non-bankable | 200 |
| | | | | | | | |
| Copyright ©2010-2011 NEFEC | | | | | Con | tacts: District | FAQ |

If you want to view the details of an in-service, just click on the black triangle next to each session.

| | | TRACK - ACT | TIVITY INFO (R | EGISTERED) | |
|--------------|----------|-------------|--------------------|--------------------------------------|-----------------------|
| Activities | | john doe | (North East Flo | orida Educational Consortium) | |
| Activity Se | earch | | | field and other free computer progra | |
| ~ | | ACTIVITY: | Using openO | nice and other free computer progra | ams in your classroom |
| Calendar | | | Description: | Completed | |
| Credentia | ls | | Grade Level: | Pre-K thru Adult | |
| 10 X | | In | -Service Points: | 80 Points Bankable ESOL | |
| Notify | | | Origin: | North East Florida Educational Conso | vrtium |
| Reporting | | | | | |
| СШШ П | | SUBJECT A | REAS | | |
| | | | Component: | 1 - 000 - 001 | |
| 🐴 Points Ba | alance | | Title: | Fine Arts Content | |
| Account | Bal. | REGISTRAT | ION | | |
| Non-bankable | 0 | | Contact Person: | Adams, Penny | |
| ESOL | 160 | Instr | uctor/Facilitator: | Adams, Penny | |
| Deadler | 0 | | Fee: | \$0.00 | |
| Reading | 0 | | Amount Paid: | \$0.00 | |
| | 160 | F | Payment Status: | None Required | |
| m | ore info | P | ayment Method: | **Free** | |
| | | Regist | ered Date/Time: | 9/13/2011 10:38:00 AM thru 9/30/2011 | 1 10:38:00 AM |
| | | | Location: | | |
| | | | | | |
| | | | | | |
| | | TASKS | | | |
| | | Done Na | ime | Delivery Mode | Description |
| | | Fo Fo | llowup | Other | |

<u>Activity Search:</u> allows a targeted search for activities listed on the Calendar. Enter your desired criteria and click the button 'Get Results'. Results will be filtered on the checked criteria:

| Navigat 🛞 r Plue | | | | John Do | De → <u>Logout</u> ∢ → Change QA |
|--------------------------|--|--------------------------------------|----------------------|----------------|-------------------------------------|
| <u> </u> | | | | | |
| Activities John doe | TVITY SEARCH (North East Florida Educational Consorti | um) | | & s | Show Instructions |
| Activity Search SEARCH C | RITERIA | | | | |
| Calendar Dunction | Assessment and Data Analysis | Starts After: | 9/19/2011 | | |
| Credentials Focus Ar | ea: Academic Interventions | Ends Before: | 6/30/2012 | | |
| Point of (| Drigin: Choose an organization | Min Grade Level: | Pre-K | • | |
| | Method: A - Workshop | Max Grade Level | Pre-K | • | |
| Reporting Keyword | | Only in my district | t's Master Inservice | Plan | |
| Get Result | S | | | | |
| Account Bal. SEARCH RI | SULTS | | | | |

AVAILABLE SEARCH CRITERIA:

Function - The principle focus of the component

Focus Area - The principle subject area upon which the component focuses Starts After - Activity has a least one session starting after the selected date Ends Before - Activity has a least one session ending before the selected date Min Grade Level - Lowest designated grade level acceptable Max Grade Level - Highest designated grade level acceptable Delivery Method - DOE defined method used for activity Master In-service Plan - activity assigned a component number from your district Keyword - Activity name or one of its Session locations contain search text Point of Origin - Organization offering the activity *Most users find that Keyword search is sufficient to find an activity

TRACK - CALENDAR Show Instructions Activities john doe (North East Florida Educational Consortium) Hover over events for brief description. Double-click events to see full details Activity Search September 2011 September 2011 Calendar September 🗘 2011 🛟 Monday Tuesday Wednesday Thursday Friday Saturday/Si Sun Mon Tue Wed Thu Fri Sat Credentials 23 25 Aug 22 24 1 2 3 Notify 6 7 8 10 11 12 **13** 14 15 16 17 Reporting 19 20 21 22 18 23 24 29 Sep 1 2 27 28 29 25 26 30 4 Points Balance Today: 9/19/2011 Account Bal. 5 6 7 8 9 10 Non-bankable 0 ESOL 160

Calendar: gives a monthly view of your activities and those available to attend.

Notify: provides an interface to communicate with a district contact regarding your portfolio.

Reporting: generates reports concerning your portfolio

Points Balance: Once you have fully completed an in-service activity your points will appear in this area. This module keeps track of your bankable and non-bankable points

<u>Credentials:</u> displays those credentials you have earned. Credentials that are still valid are displayed in the **Current** section. Those whose validity periods have passed have been auto-archived and are lumped together in the **Archived** section. You may control which sections of credentials you wish to see by checking the boxes in the bottom left-hand corner of the screen. By checking a box, those credentials corresponding to its status will show and un-checking the corresponding box will hide the information.

| Activities | TRACI john | k - CRE | DENTIAL (North E | .s East Florida Educational (| Consortium) | | £ | Show Instructions |
|-----------------|---------------|---------|---------------------|----------------------------------|-----------------|-----------------|---------------|-------------------|
| Activity Search | | | | | | | A | dd New Credential |
| Calendar | CUF | RENT | | | | | | |
| Credentials | | View | Delete | Credential Type | Certificate No. | Validity Starts | Validity Ends | Req. Pts. |
| Notify | 4 | |) × | District-Issued Certifica | ate | 07/01/2011 | 06/30/2016 | 0 |
| Reporting | Make | any is | elected cre | edential(s) for next validity p | eriod | | | |

Viewing Credentials - For a given credential area click the button that looks like a pen and paper to be directed to the View Credential area. There you will see the details of the credential and the credential areas under it.

| | | TRACK - V | | DENTIAL | | | | | | 2 | Show Ins | tructions |
|----------------------|----------|-----------|----------------------|-----------------------|------------|----------------------|---|------------------|-----------------------|---------------|-------------------------|--------------|
| Activity Se | earch | john do | e (Nort | th East Flo | orida Educ | cational Consortium) | | | | | | |
| Calendar | | c | Creden ertificate | tial Type: Number: | District | -Issued Certificate | • | | | | | |
| Credential | ls | | Require | d Points: | 0 | 1 | | \$ | | | | |
| Notify | | | Validity E | ind Date: | 6/30/20 |)16 | | | | | | |
| Reporting | | | | | Upda | ate Delete | | | | | | |
| at Points Ba | lance | | | | | | | | | | | |
| Account | Bal. | CREDENT | AL ARE | AS | | | | | | | | |
| Non-bankable ESOL | 50 67 | Reconcile | View | Delete | Code | Credential Area | | Туре | Status | Renew Req. | Renew This Period | Pts. Req. |
| Reading | 0 117 | | | × | 4150-7 | AC HEAT ME | | Subject Coverage | Expertise In Field | | | 200 |
| m | ore info | Add New C | edential A | vrea | | | | | | | | |

If you want to view even more details about the credential click on the pen and paper button next to the calculator button. You will not be able to edit any of information in this area.

| Activities | | and Concertium) | Show Instructions |
|---------------------------|---|--------------------------------------|------------------------|
| Activity Search | | | |
| Calendar | CREDENTIAL: District-Issued Certificate | e (2256900000) | |
| Credentials | Credential Area: | AC HEAT ME(4150-7) | |
| Notify | Name: | AC HEAT ME | |
| Reporting | Number: | 4150-7 | |
| | Туре: | Subject Coverage | |
| Doints Balance | | Renewal required | |
| Account Bal. | Total Pointe Pequired: | 120 | ▲ |
| Non-bankable 0 | Points Per Year Required: | 0 | ▼ |
| ESOL 160 | Status: | Expertise In Field | |
| Reading 0 | Notes: | | |
| more info | | | |
| | | | |
| | | | |
| | | Renew during current validity period | |
| | | Update Delete | |
| | | | |
| | | | |
| Copyright ©2010-2011 NEFE | C | | Contacts: District FAQ |

Renewing your certificate

Reconciliations of Points

As a user you will need to reconcile your points for certification renewal. There are two ways of reconciling your points: Automatic and Manual. Both have advantages and it would be best to try both and see which is preferable. After you have reconciled your points your county's Track Administrator will be notified to approve the points reconciliation.

A) Click on **Credentials** for the teacher that is up for renewal. Then click on the **View** button.

| | | TRACK - CRE | DENTIA | LS | | | 2 | Show Instructions |
|--------------|------|---------------|-----------|--------------------------------|-----------------|-----------------|---------------|-------------------|
| | | john doe | (North | East Florida Educational | Consortium) | | | |
| Activity Sea | arch | | | | | | A | dd New Credential |
| Calendar | | CURRENT | | | | | | |
| Credentials | s | View | Delete | e Credential Type | Certificate No. | Validity Starts | Validity Ends | Req. Pts. |
| Notify | | 0 | | District-Issued Certific | cate | 07/01/2011 | 06/30/2016 | 0 |
| 2 Paparting | | Make co | elected c | redential(s) for next validity | period | | | |
| Reporting | | | | | | | | |
| <u> </u> | | ARCHIVED | | | | | | |
| ← Points Bal | ance | View [| Delete | Credential Type | Certificate No. | Validity Starts | Validity Ends | Req. Pts. |
| Account | Bal. | No records to | display. | | | | | |
| Non-bankable | 50 | | | | | | | |
| ESOL | 67 | | | | | | | |
| Reading | 0 | | | | | | | |

B) Click on the **Reconcile** button that looks like a calculator.

| Activities | | TRACK - VIE | W CRE | DENTIAL | rida Edu | cational Consortiun | 2) | | | 2 | Show Ins | tructions |
|--|-----------|----------------|--|--|----------|---------------------|----|------------------|-----------------------|---------------|-------------------------|--------------|
| Activity Sea Activity Sea Calendar Credentials Notify Reporting | arch s | Jonn doe Ce | (North Credenti vrtificate I Required alidity Sta /alidity El | h East Flo ial Type: Number: d Points: art Date: nd Date: | District | Il Delete | •) | ↓ | | | | |
| 🖧 Points Bala | ance | | | | | | | | | | | |
| Account | Bal. | CREDENTI | AL AREA | s | | | | | | | | |
| Non-bankable ESOL | 50 67 | Reconcile | View | Delete | Code | Credential Area | | Туре | Status | Renew Req. | Renew This Period | Pts. Req. |
| Reading | 0 117 | | | × | 4150-7 | AC HEAT ME | | Subject Coverage | Expertise In Field | | | 200 |
| mo | pre info | Ad New C | dential Ar | ea | | | | | | | | |

| Activities | | | & Show | Instructions |
|--------------|----------|---|-----------|--------------|
| Activity Se | arch | | | |
| Calendar | _ | AC HEAT ME (4150:7) | | |
| 21 001011001 | | Type: Subject Coverage Total Points: 120 V Renew this period | | |
| Credentials | S | Status: Expertise In Field Pts Per Year: 0 Requires Renewal | | |
| Notify | | POINTS APPLIED: 0 POINTS REMAINING: 120 | | |
| Reporting | | Reset Auto-Calc Reconcile | | |
| A Points Bal | lance | NON-BANKABLE | | |
| Account | Bal. | Completed Title | Available | Applied |
| Non-bankable | 0 | No records to display. | | |
| ESOL | 160 | | | |
| Reading | 0 | BANKABLE | | |
| | 160 | Bank Completed Title | Available | Applied |
| m | ore info | | | 0 |
| | | ESOL 05/09/2011 Using openOffice and other free computer programs in your classroom | 80 | • |

C) At this screen you will choose the points that will apply to the credential area. The **Auto-Calc** button works well to apply non-bankable points first, and then the oldest points next. Click **Auto-Calc**, then, if you have the authority, click **Verify**.

You'll notice the **Points Balance** scale changes now that some points are no longer available.

D) Click on "Credentials."

To set up the Certificate for the next Validity Period, click on the check box and then click the link, "Make copy of selected credential(s) for next validity period."

| A attivition | | 1.1 | FRACK - CRE | DENTIAL | .s | | | 2 | Show Instructions |
|---------------|------|-----|---------------|--------------|--------------------------------------|-----------------|-----------------|---------------|-------------------|
| Activities | | j | ohn doe | (North E | East Florida Educational Cons | ortium) | | | |
| Activity Sea | arch | | | | | | | A | dd New Credential |
| Calendar | | | CURRENT | | | | | | |
| Credentials | 6 | | View | Delete | Credential Type | Certificate No. | Validity Starts | Validity Ends | Req. Pts. |
| Notify | | | • | × | District-Issued Certificate | _ | 07/01/2011 | 06/30/2016 | 0 |
| Reporting | | < | Make copy of | selected cro | edential(s) for next validity period | | | | |
| | | | ARCHIVED | | | | | | |
| A Points Bala | ance | | View | Delete (| Credential Type | Certificate No. | Validity Starts | Validity Ends | Req. Pts. |
| Account | Bal. | | No records to | display. | | | | | |
| Non-bankable | 50 | | | | | | | | |
| ESOL | 67 | | | | | | | | |
| Reading | 0 | | | | | | | | |

E) The old Certificate will move to the "Archived" section and the new Certificate will be ready for the next validity period.

| Activities | | I i | Г <mark>RAC</mark> К ohn | - CRE doe | DENTIAL | s ast Florida Educational Consor | tium) | | £ | Show Instructions |
|---------------|----------|-----|-----------------------------|--------------|-------------|-------------------------------------|-----------------|-----------------|---------------|-------------------|
| Activity Se | arch | 11 | 🛛 1 c | redenti | al(s) copi | ed | | | А | dd New Credential |
| Calendar | | | CUR | RENT | | | | | | |
| Credential | s | | | View | Delete | Credential Type | Certificate No. | Validity Starts | Validity Ends | Req. Pts. |
| Notify | _ | | | | × | District-Issued Certificate | | 07/01/2012 | 06/30/2017 | 0 |
| Reporting | | | Make | copy of s | elected cre | dential(s) for next validity period | | | | |
| | | Ι. | | | | | | | | |
| *** | | | ARC | HIVED | | | | | | |
| 44 Points Bal | ance | | | View | Delete | Credential Type | Certificate No. | Validity Starts | Validity Ends | Req. Pts. |
| Account | Bal. | | | | × | District-Issued Certificate | | 07/01/2011 | 06/30/2016 | 0 |
| Non-bankable | 0 | | Make | conv of s | elected cre | dential(s) for next validity period | | | | |
| ESOL | 0 | | Make | copy or a | 0100100 010 | dential(a) for next validity period | | | | |
| Reading | 25 | | | | | | | | | |
| | 25 | | | | | | | | | |
| | ara lafa | | | | | | | | | |

Manual reconciliation of points

Manually reconciling a user's points is very similar to Auto-calculating points, but is different in how it lets you pick and choose which points are to be used for renewal of credentials.

A.) Click on "**Credentials**" for the teacher that is up for renewal. Then click on the "**View**" button

| Activities | | TRACK | | TIALS | | | 2 | Show Instructions |
|--------------|------|---------|----------------|--------------------------------|-----------------|-----------------|---------------|-------------------|
| Activity Se | arch | Jonn d | | th East Florida Educatior | nal Consortium) | | A | dd New Credential |
| Calendar | | CUR | ENT | | | | | |
| Credentials | s | | View De | ete Credential Type | Certificate No. | Validity Starts | Validity Ends | Req. Pts. |
| Notify | | | | Content Cert | tificate | 07/01/2011 | 06/30/2016 | 0 |
| Reporting | | Make co | opy of selecte | d credential(s) for next valid | ity period | | | |
| - | | ARCH | IVED | | | | | |
| ↓ Points Bal | ance | Vie | w Delete | Credential Type | Certificate No. | Validity Starts | Validity Ends | Req. Pts. |
| Account | Bal. | No reco | rds to displa | y. | | | | |
| Non-bankable | 50 | | | | | | | |
| ESOL | 67 | | | | | | | |
| Reading | 0 | | | | | | | |

B.) Click on the "Reconcile" button that looks like a calculator.

| | | TRACK - VIE | | DENTIAL | | | | | | 2 | Show Ins | tructions |
|----------------------|----------|-------------|---|---|--------------------------|----------------------|-------|------------------|-----------------------|---------------|-------------------------|--------------|
| Activity Se | arch | john doe | (Nort | h East Flo | orida Educ | cational Consortium) | | | | | | |
| Credential | IS | Ce Vi | Credent rtificate Require alidity St | tial Type: Number: d Points: art Date: | District 0 7/1/201 | -Issued Certificate | • | \$ | | | | |
| Reporting | lance | Ň | /alidity E | nd Date: | 6/30/20 | nived Delete | | | | | | |
| Account | Bal. | CREDENTIA | AL ARE | AS | | | | | | | | |
| Non-bankable ESOL | 50 67 | Reconcile | View | Delete | Code | Credential Area | | Туре | Status | Renew Req. | Renew This Period | Pts. Req. |
| Reading | 0 | | | × | 4150-7 | AC HEAT ME | | Subject Coverage | Expertise In Field | | | 200 |
| m | ore info | Add New Cre | dential A | rea | | | | | | | | |

Instead of clicking on **Auto-Calc** you will be picking and choosing which points you will apply to the credential.

C.) Click on the listed items under the non-banked or the banked categories.

| Reporting | | Type: Endorsement Total Points: 112 Renew this period Status: Expertise In Field Pts Per Year: 23 Requires Renewal POINTS APPLIED: 112 POINTS REMAINING: 0 Reset Auto-Calc Reconcile Verify | Available: Ap 8 ◀ 0 ► | plied: 92 | |
|--------------|------|---|--------------------------|--------------|---------|
| | Rol | NON-BANKABLE | | Arrellehle | A |
| Account | Dai. | Completed Litle | | Available | Applied |
| Non-bankable | 0 | 09/13/2011 American Culture in the classroom | | 57 | 20 |
| ESOL | 100 | | | | |
| keading | 0 | DANKADLE | | | |
| | 100 | Bank Completed Title | | Available | Applied |
| m | lore | ESOL 09/13/2011 all-inclusive classroom | | 8 | 92 |
| | | | | | |

Once you have clicked on a completed in-service, a box will appear that will say at the top **Reconcile Points**.

D.) Click on the number that is in the center of the window and then click the ">" arrow next to it in order to apply the points. You can also choose to decrease the points that you want to apply by clicking the "<".

< 0 >

E.) After you have reconciled your points and you have earned enough to renew the credential, you will need to click **reconcile**. The **Reconcile** button will be greyed out until the user has enough points to recertify.