

URGENT Field Safety Notice

GE Healthcare

Healthcare Systems 9900 Innovation Drive Wauwatosa, WI 53226 USA

4th February 2014

GEHC Ref# 36094

Healthcare Administrator / Risk Manager

Chief of Nursing

Director of Biomedical Engineering

RE: CARESCAPE™ Monitor B850 F5-01 Frame

GE Healthcare has recently become aware of a potential safety issue due to communication loss associated with the F5-01 Frame when connected to CARESCAPETM Patient Data Module (PDM) in your CARESCAPETM Monitor B850. **Please ensure that all potential users in your facility are made aware of this safety notification and the recommended actions.**

Safety Issue

To:

The PDM patient parameter acquisition module can sometimes spontaneously lose the communication with the host patient monitor when attached to the F5-01 Frame due to an issue with the PDM Ethernet communication hardware. The communication loss may occur when the PDM is first attached to the host monitor, or it may lose communication spontaneously during use with no user action. Communication is not automatically re-established. Loss of communication with the host monitor results in a loss of monitoring for the parameters provided by the PDM module. The parameters may include ECG, SpO2, IBP, NIBP, CO, Temperature, and Respiration. The affected host monitor and the Clinical Information Center (CIC) central station (if attached) will always provide an audible and visual alarm that the parameters have been lost or removed.

Safety Instructions

If a loss of communication occurs, the user is able to reestablish communication by following these instructions:

1. Remove the PDM manually from the F5-01 Frame. Re-attach the PDM to the frame to re-establish the communication.

or

2. Connect the PDM module to the B850 Host by using an E-Port cable.

Affected Product Details

The issues described above may occur in CARESCAPE™ Monitor B850 F5-01 Frame with PDM module.

Product Correction

Please retain a copy of these instructions with the user manual for your CARESCAPE $^{\text{TM}}$ Monitor B850. GE Healthcare will provide a correction at no charge once it is available. We will contact you to arrange for this correction.

Contact Information

If you have any questions regarding this notification, please contact Technical Support or your local Service Representative.

Oxygen Care Ltd.
2 Holfeld Business Park,
Kilmacanogue,
Co. Wicklow,
Ireland .
Phone: ++353 1 276 9700

Phone: ++353 1 276 9700 e-mail: <u>a.healy@oxygen-care.ie</u>

Please be assured that maintaining a high level of safety and quality is our highest priority. If you have any questions, please contact us immediately per the contact information above.

Sincerely,

James Dennison Vice President QARA GE Healthcare Systems Douglas M. Hansell, M.D., MPH Chief Medical Officer

GE Healthcare