MDM2200 Motor Drive Module





Reference & Maintenance Manual









32114 Mallard Ave. PO Box 409 Tangent, OR 97389-0409 U.S.A.

Phone:	[541] 791-9678
Fax:	[541] 791-9410
Toll Free:	[888] 754-3111
Web:	www.primatics.com
E-mail:	info@primatics.com

Manual Revision Information

Publication Date	Notes
September 2004	
September 2004	Added Conventions, Maintenance, and Troubleshooting. Revised Overview
April 2005	Updated Look & Formatting

Notice: Any descriptions, drawings, and specifications contained herein are subject to change. Primatics is not responsible for errors or omissions herein or for incidental damages in connection with the furnishing or use of this information. This document shall not be reproduced, photocopied, or duplicated, in whole or in part, without prior written approval of Primatics Corporation.

For additional specifications, dimensioned drawings and additional information, refer to the MDM2200 Datasheet available from our website at www.primatics.com.

©Copyright 2005 by Primatics, Inc; All Rights Reserved. Primatics, the Primatics logo, PrimaFlex, PrimaSeal & SimpleMatch are trademarks of Primatics, Inc.

MDM2200 s e r i e s

Manual Revision Information	1
1) Overview	3
1 1) Conventions	3
2) Introduction About the MDM2200 Eamily	
2) Introduction – About the MDM2200 Failing	4
3) Model Configuration	5
$ {ar{ar{ 1}}}$ 4) Personal Safety $ {ar{ar{ 1}}}$	6
5) Installing the MDM2200 Series Motion Control . Error!	Bookmark
not defined.	
5.1) Configuring the Motion Control Card	9
5.2) Configuring the MDM2200	
5.2.1) Removing the Cover	
5.2.3) Peak Current	
5.2.4) Idle Current	
5.2.5) Limit/Home Sensor Voltage	
5.3) Locating the MDM2200	
5.4) Connecting the NI card to the MDM2200	
5.4.1) Power Switch and Plug	
5.4.2) Enable Loop	
5.4.4) Axis Connector	
5.4.5) Motion Signal	
5.4.6) Limit and Home Signals	
6) Operation	17
6.1) Overview	
6.1.1) POWER ON Indicator	
6.1.2) FAULT	
6.1.5) DRIVE OK Indicators	
7) Software	
7.1) Start MAX program	
7.2) Load Settings from Configuration Disk	
7.3.1) Axis Configuration Settings	
7.3.2) Axis Settings	
7.4) Cycle Axes	
7.5) Saving the Settings	
8) Troubleshooting & Service	25
8.1) Troubleshooting	
8.2) Troubleshooting Help	
8.3) Service	

S E R I E S

MDM22

1) Overview

This user guide is designed to help you install and maintain your MDM Series motion control. Follow these steps to ensure correct installation and maximum life:

- Step 1 Review this entire user manual. Become familiar with all installation procedures prior to integrating your system.
- *Step 2* Review the safety summary to develop an understanding of standard safety practices when installing and operating automated equipment.
- *Step 3* Review installation procedures. For best results, follow these procedures carefully.

1.1) Conventions

Although this manual specifies NI-7344 compatibility, the MDM will communicate with motion cards that are members of the NI-73xx family. Some restrictions apply, for example the MDM2200 can be used with stepper motors.

1.2) NI 7344 Motion Control Cards

The MDM with NI 7344 communications interface is compatible with the following NI motion controllers:

PCI-7332	Stepper motors
PCI-7334	Stepper motors
PXI-7334	Stepper motors
PCI-7342	Stepper motors
FW-7344	Stepper motors
PCI-7344	Stepper motors
PXI-7344	Stepper motors
PCI-7352	Stepper motors
PXI-7352	Stepper motors
PCI-7354	Stepper motors
PXI-7354	Stepper motors
PCI-7356	Stepper motors
PXI-7356	Stepper motors
PCI-7358	Stepper motors
PXI-7358	Stepper motors
NI Ethernet	Stepper motors
Motion	
Control	

Table 9-1) Compatible NI Controllers

2) Introduction – About the MDM2200 Family

This manual is intended for use by application engineers and technicians involved in using Primatics positioning equipment.



MDM22

F

S

R

Ε

S

The MDM2200 Motor Drive Module acts as an intermediary between a National Instruments motion controller and positioning stage(s). The MDM2200 is a one, two, three or four axis stepper motor driver with an integrated interface for a National Instruments motion controller. The small package includes motor drives, power supply, NI interface, and standard Primatics step axis connectors. It can be directly connected to many Primatics positioning stages. Third party positioning stages or axes can also be operated from a properly configured MDM. A variety of cable assemblies are available to connect a positioning stage or axis to the MDM. The diagram to the left shows the role of a MDM in a motion control system.

Custom versions of the MDM are also available to meet specific applications. Addendums to this manual will be included for custom configurations.

MDM220

3) Model Configuration



D6 used with 48VW1 Power supply

$\stackrel{{}_{\frown}}{ ilde{}}$ 4) Personal Safety $\stackrel{{}_{\frown}}{ ilde{}}$

Please review before installing your motion system

Observe common industrial safety practices when installing and operating automated equipment.

- Have power connections made by qualified personnel.
- Keep fingers and other items out of any opening in the stage while it is in operation since injury or damage may result.
- o Provide a safe access route and adequate room for servicing.
- o Perform the recommended periodic maintenance described in this document.
- Verify that the work envelope is free of obstructions before the positioning stage is powered.
- Only trained operators of the positioning stage should be allowed near the work environment.
- Identify emergency stop circuits and actuators in the workcell. This cuts power to all axes amplifiers.
- Note the places in the workcell where pinch points occur, and provide adequate safety clearance or safety curtain.
- Never operate the motor in a location that could be splashed by water, exposed to corrosive or flammable gases or is near combustible substances since this may cause an electric shock, fire or malfunction.
- Never touch the motor, driver, or peripheral devices when the power is on or immediately after the power is turned off. The high temperature of these parts may cause burns.

MDM22

5) Installation

5.1) Locating the MDM2200

A typical motion system consists of the MDM, motion control card, axis cables and positioning stages. The motion controller card is typically housed inside a PC. This card connects to the interface port in the MDM. Along with the interface port, the MDM has axis connectors for each axis of travel. These axis connectors connect to stages with axis cables.





The MDM must be placed in a convenient location for connection to both the motion control and your stages.



MDM220

Figure 5-2: Dimensions of MDM2200



5.2) Rear Panel Information

All connections to the MDM are made as shown in Figures 5-3. Note that the Axis Connectors are identified as Axes 1 through 4.

Figure 5-3: MDM2200 Connections



MDM77

5.3) Configuring the Motion Control Card

There are no jumpers or switches to configure for the NI series controllers. Refer to the documentation that accompanies your NI motion control card for complete information.

5.4) Configuring the MDM2200

The MDM2200 is configured at the factory for the number of axes, motor supply voltage, and step driver type. Each step driver is also configured with default values for microstep resolution, peak current, and idle current. The voltage supplied for operating attached limit and home sensors is also configurable. The following sections describe changing each of these parameters from their factory defaults.

IMPORTANT All of these configuration settings are to be performed by qualified personnel. Disconnect the power cord prior to removing the cover and observe ESD precautions when handling any electronic components.

5.4.1) Removing the Cover

The top cover is secured to the base with 5 screws along both sides of the unit. Remove all 10 screws and pull the cover off exposing the interior components.

5.4.2) Micro-Step Resolution

The step drives are configured with a 4 bit DIP switch to set the micro-step resolution. The drives must be removed from the main circuit board to expose the DIP switch. Each drive is held in place with 4 screws which must be removed before unplugging the drive from the circuit board (see Figure 5-4 & Figure 5-5).



Figure 5-4 Unplugging Drive from the Circuit Board





Figure 5-5: Micro-step driver removed from chassis exposing the micro-step configuration DIP switch.

The DIP switch is set according to Table 5-1 for the desired resolution. **The factory default of is shown in bold**.

Micro-steps per step	Steps/Rev for 1.8 deg motor	Switch Bit 1	Switch Bit 2	Switch Bit 3	Switch Bit 4
2	400	ON	ON	ON	ON
4	800	OFF	ON	ON	ON
5	1000	ON	ON	ON	OFF
8	1600	ON	OFF	ON	ON
10	2000	OFF	ON	ON	OFF
16	3200	ON	ON	OFF	ON
25	5000	ON	OFF	ON	OFF
32	6400	ON	ON	OFF	ON
50	10000	OFF	OFF	ON	OFF
64	12800	OFF	ON	OFF	ON
125	25000	ON	ON	OFF	OFF
128	25600	ON	OFF	OFF	ON
250 FACTORY DEFAULT	50000	OFF	ON	OFF	OFF
256	51200	OFF	OFF	OFF	ON
Invalid		OFF	OFF	OFF	OFF
Inv	valid	OFF	OFF	ON	OFF

Table 5-1: Micro-step resolution

5.4.3) Peak Current

Peak current is set for each axis with a potentiometer located near the step driver. The resistance of the potentiometer circuit can be measured across test points marked PEAK located near each device. For best readings, the step driver should be un-plugged from the main circuit board. The figure below shows the locations of the potentiometers and a typical test point.

MDM2200

SERIES



Figure 5-6: Current adjustment potentiometers and test points -

Each drive has two potentiometers: one for peak current adjustment (PEAK), and one for idle current adjustment (RED for reduced). Each potentiometer circuit can be measured at test points as indicated in the Figure at left.

Peak current is set according to the formula:

 $Rp (ohms) = Peak Current (Amps) \times 500$ Where Rp is the resistance between the PEAK test points for the step drive.

D5 drive option Minimum current is 0.4A Maximum current is 4.0A Factory Default is 2A corresponding to Rp = 1K ohm

D6 drive option Minimum current is 1.4A Maximum current is 7.0A Factory Default is 4A corresponding to R[peak] = 2K ohm

5.4.4) Idle Current

After one second of inactivity (no steps commanded from the NI controller) the step driver enters an idle current mode. Idle current is set with a potentiometer circuit similar to that for the peak current. Idle current is set according to the formula:

Ri (Ohms) = 150 X (Ip x Ii) / (Ip - Ii)

where, Ri is the resistance between the RED (REDuced) test points for the step drive, Ip is the peak current as set above, and Ii is the idle current.

D5 drive option Factory Default is 1.54A corresponding to Ri = 1K ohm

D6 drive option Factory Default is 3.1A corresponding to Ri = 2K ohm

5.4.5) Limit/Home Sensor Voltage

The voltage supplied on pin L of the axis connector is configured by JP1 shown in the Figure below.

Figure 5-7: JP1: Sensor Voltage Select –

3 pin jumper marked 12V and 5V. Shorting jumper is placed between center pin and end pins to select voltage.

FACTORY DEFAULT: 12V



5.4.6) Replacing the Cover

The MDM2200 is to be operated under power only when the cover is secured in place. Replace the cover with the 10 retaining screws after any configuration changes.

5.5) Connecting the NI card to the MDM2200

IMPORTANT ALL CONNECTIONS ARE TO BE MADE WITH NO POWER APPLIED TO THE MDM2200 OR THE NI MOTION CONTROLLER.

Refer to Figure 5-3. Use National Instrument SHC68-C68-S Cable (NI P/N 186380-02) to connect the MOTION I/O connector of the NI motion control card to the MOTION I/O connector of the MDM2200.

5.5.1) Power Switch and Plug

A standard 110VAC power cord is supplied with the MDM2200. Power input to the unit is 110VAC, Single Phase, 50/60Hz. The power inlet also includes the power switch. Optionally, the MDM2100 may be configured for 220VAC operation at the factory. This will be noted on the operating voltage label to the right of the power switch.

5.5.2) Enable Loop

The Enable Loop jumper is part of the Amplifier Enable circuit. This loop must be closed to enable the motor driver amplifier. If no external circuits are part of the Enable Loop, the wire jumper installed at the factory must be maintained for normal operation.

5.5.3) Motion I/O connector

All connections to the NI motion controller are made through the Motion I/O connector. A National Instruments SHC68-C68-S Cable (NI P/N 186380-02) is used for this connection. There is no connection from the Digital I/O connector on the NI motion control card to the MDM2200.

MDM220

5.5.4) Axis Connector

Primatics linear and rotary stages are connected to the MDM chassis using the Step Axis Cable accessory. The standard cable is 12 ft. long, but cables up to 50 ft. in length can be used. Only those axes configured at the factory will include a connector. Unused axes will include a blank plate in place of the connector. If the MDM2100 is used with a Primatics stage, a Primatics cable assembly is typically used. If a user supplied axis mechanism is used use Table 5-1 for making connections.

Pin	Name	Function
А	MOT A+	Motor phase A+
В	MOT B+	Motor phase B+
С	MOT B-	Motor phase B -
D	<key></key>	
Е	ENC 5V	Encoder 5V
F	ENC A+	Encoder A+
G	ENC A-	Encoder A-
Н	ENC B+	Encoder B+
J	ENC B-	Encoder B-
Κ	ENC SHIELD	Encoder shield
L	LIMIT V+	Power for limit and home sensors – set by JP1 – DEFAULT: 12VDC
М	DCCOM	Power return for limit and home sensor
Ν	HOME	Home input. Connect to DCCOM to activate
Р	BRAKE+	Not used – the MDM does not support a brake
R	BRAKE-	Not used
S	CHASSIS	Chassis ground
Т	MOT A-	Motor phase A -
U	MOT B COM	Motor Phase B common (no internal connection)
V	ENC COM	no connection
W	ENC I+	Encoder Index+
Х	ENC I-	Encoder Index -
Y	FLS	Forward limit switch input. Must be connected to DCCOM for normal
		operation
Z	RLS	Reverse limit switch input. Must be connected to DCCOM for normal
		operation
а	MOT SHLD	shield for motor cable
b	MOT A COM	Motor Phase A common (no internal connection)
С	DCCOM	Power return for limit and home sensor
d	TEMP	Not used
е	n/c	No connection

Table 5-2: Step Axis Connector (Motor, encoder, limits, home, temp)



MDM220

R

Ι

E S

S

Е

The Motion Signal connector provides access to the breakpoint, trigger, analog inputs, etc. of the NI motion controller.

Pin	Name	Function
1	Trigger 1	Trigger input 1
2	Trigger 3	Trigger input 3
3	GND	Digital signal and power supply common
4	BRKPT 1	Breakpoint output 1
5	BRKPT 3	Breakpoint output 3
6	GND	Digital signal and power supply common
7	AIN 1	Analog input 1
8	AIN 3	Analog input 3
9	AREF	Reference for analog inputs
10	SHUTDOWN	See NI motion control card documentation
11	+12V	Power supply, +12VDC @ 100 mA
12	5V	Power supply, +5VDC @ 250 mA
13	GND	Digital signal and power supply common
14	Trigger 2	Trigger input 2
15	Trigger 4	Trigger input 4
16	GND	Digital signal and power supply common
17	BRKPT 2	Breakpoint output 2
18	BRKPT 4	Breakpoint output 4
19	GND	Digital signal and power supply common
20	AIN 2	Analog input 2
21	AIN 4	Analog input 4
22	AINGND	Analog input common
23	GND	Digital signal and power supply common
24	-12V	Power supply, -12VDC @ 100 mA
25	5V	Power supply, +5VDC @ 250 mA

Table 5-3: Motion Signals - DB25S (Mates with DB25P)

MDM22

5.5.6) Limit and Home Signals

The NI motion controller monitors limit and home sensors through the MDM2200. The MDM2100 can be configured to supply either 5V or 12V DC power for the limit and home sensors. The default setting is 12V. For ease of setting the limit switch voltage, jumper JP1 has been provided. JP1 is located inside the MDM2200 on the main printed circuit board near the power switch. The cover must be removed to access JP1.

IMPORTANT! Only qualified personnel should adjust JP1. Disconnect the power cord before removing the top cover. Replace the top cover when the adjustment is complete.

Electrically, each sensor should sink a minimum of 2mA from the sensor input (pins N, Y, or Z) to DCCOM (pin M). The sense or polarity of the signals is programmable in the NI motion controller. Figure 5-8 shows an equivalent schematic for the limit, home, and temperature inputs.



6) Operation

6.1) Overview

The MDM2200 is be configured as a one, two, three or four axis stepper motor drive with integrated interface to the National Instruments motion controller. Two drive options are available. The unit operates directly from line voltage to operate the motor at the specified bus voltage. The interface to the NI motion controller is via the MOTION I/O connector on the controller. Connections to the axes are through the Primatics standard stepper axis connector described in section 5.4.4.

For all the drive options, there are no hardware or software drive configurations necessary.

6.1.1) POWER ON Indicator

The POWER ON indicator light is on whenever AC power is provided to the MDM2200 and the power switch is in the on state.

6.1.2) FAULT

The operation of the FAULT indicator is representative of a system fault. When not illuminated, it indicates that the system is in a state capable of running. Any of the following errors will cause the FAULT indicator to be on:

- o A broken connection to the NI controller
- Open Enable Loop

6.1.3) DRIVE OK indicators

The DRIVE OK indicators individually illuminate whenever the respective drive is enabled with no faults. Any of the conditions listed below will prevent a given drive from being enabled:

All drive options

- Enable Loop jumper is open
- Motion I/O cable disconnected from NI-7344
- o Power to the NI-7344 is off
- Axis is DISABLED from NI 7344
- o Phase-to-phase in the motor
- Phase-to-ground short in the motor



MDM22

7) Software

This section describes how to use MAX (National Instrument's Measurement & Automation Explorer) to confirm that the MDM2200 is operational. Make the hardware connections described in Section 5-4.

7.1) Start MAX program.



Figure 7-1: MAX Opening Dialog

7.2) Load Settings from Configuration Disk

Open the Devices and Interfaces selection of the Configuration Menu and highlight the PCI-73xx device.

🔯 Measurement & Automation Explorer	
<u>File E</u> dit <u>V</u> iew <u>T</u> ools <u>H</u> elp	
Configuration Config	IVI What is IVI? The IVI category provides access to the Logical Name Wizard and all your IVI logical name name is a reference to a particular virtual instrument.
Remote Systems	What do you want to do?

Figure 7-2: Select the PCI-73xx Device

Load the settings file from the configuration disk sent with the controller. This is done by selecting the Import Settings selection from the File Menu.

MDM2200

👿 PCI-7344 (1) - Measurement & Automation Explorer				
<u>File</u> <u>E</u> dit <u>V</u> iew <u>T</u> ools <u>H</u> elp				
<u>N</u> ew ▶				
😼 Initialize Device	I PCI-7344 (1)			
Change Current <u>S</u> ettings	Information Type	Information Value		
rag⊨ I <u>m</u> port Settings	🐻 Board Family	FlexMotion		
Export Settings	Board Type	28		
Save Initialization Settings to FLASH	Closed Loop Capable	PLI Yes		
Egit Alt+F4	Pag Device Senal Number Device Status Seg Firmware Version - 68331 Seg Firmware Version - DSP	C8999F Working Properly 5.20.0003 5.20.0005		

Figure 7-3: Select Import Settings

The settings file has the same name as the serial number of the MDM.

Import Setting	gs from				? ×
Look jn: 🛃	3½ Floppy (A:)	▼ €		<u>r</u>	
72040000	2				
File name:	720400002			One	an I
nio <u>n</u> amo.	Jr20400002				an
Files of <u>type</u> :	xml Files (*.xml)		-	Cano	

Figure 7-4: Selecting the Import Settings File

Next, the settings need to be selected as the current settings. This is done by choosing the Change Current Settings menu selection from the File Menu (See Figure 7-3 Select Import Settings). From the Change Current Settings Dialog select the settings just imported and press the Change button.

MDM220

nitialization Settings		×
Select the Initialization Settings you want to apply to the Motion Device:		
Options:	\mathbf{X}	
Fig 720400002		
🕞 720100009 1		
Reg MDM1000Demo		
Re 720200005		
Re 720200003		
720000162		
720000163		
Ref 720010005		
Reg MDM72020003_Stage3088		
Read Astro MDM1000-500		
Re 720200007 1	T	
	-	
Settings type: 7344 Settings		
<u>C</u> hange <u>D</u> o not Cha	ange	

Figure 7-5: Select Initialization Settings

Apply the settings to the Motion Controller by choosing Initialize from the File Menu (See Figure 7-3 Select Import Settings).

7.3) Verify Settings

The File README.TXT Describes which stages were assigned to which Controller Axis (This applies to the case where stages are purchased with the MDM). For the controller axes not associated with purchased stages, a stepper motor is connected to the axis for testing at the factory.

Reference & Maintenance Manual

SERIES

MDM220

7.3.1) Axis Configuration Settings

Figure 7-6: Axis Configuration Settings

Each Axis of the controller should be assigned the Stepper Axis Type. Each Axis of the MDM that is connected to a stepper motor should be enabled.

7.3.2) Axis Settings

The Motion I/O Axis Settings will need to be set to match the Stepper Motor connected to the axis. This has already been done for stages that are purchased with the MDM.



Figure 7-7: Motion I/O Settings

7.4) Cycle Axes

The 1-D Interactive Dialog can be used to cycle the axis between two points.

Start Blend Start Blend Halt Decelerate Kill Configuration Interactive Devices and Interfaces PCI-7344 PCI-7344 PCI-7344 PCI-7344 PCI-7344 Interactive Interactive Interactive Interactive Interactive Interactive Interactive Start is killed PCI-7344 PCI
Statt
Configuration I -D Interactive My System Image: Data Neighborhood Data Neighborhood PCI-7344 Devices and Interfaces Image: Device Resources Image: Device Resources Image: Device Resources Image: Interactive
My System Data Neighborhood Devices and Interfaces Device Resources Device Resource Device Reso
Image: System Image: System Image: System
Calibration Calibrati
Axis Status Apply trajectory commands to: Single Axis Device Resources Interactive Interactive Calibration Calibration Following error occurred Calibration Calibrat
Commands to: Junge Aas Commands to: Jun
Interactive Interactive Image: Constraint of the constraint
Axis: Axis 1 Motor off (axis is killed) Stepper Loop Mode Following error occurred Green Loop
Avis: JAxis: JAxis
Axis Configuration
Axis 1 Orden and instrument and in a strike and
Axis 2 Cycle Mode: and loaded target position Trajectory generation is complete
Avis 3 Cycle Position: 0 🚽 counts (steps)
The second
Axis 1 Operation Mode: Absolute Position
Axis 2 Counts Counts Counts Counts Counts Counts
Axis 3 Load Velocity in Jacabase
Counts/s Reset Position
Counts/s ¹ Counts/s ¹ Counts/s ¹ Primary: 0 - Counts
B- 1 Digital I/O Settings Deceleration: 100000 = counts/s ⁻² Secondary 0 = counts
Gearing Settings
Applies trajectory parameters for the
B-Long Encoder Settings axis selected to the motion device: APPPy Bid Successful (No Errors)
Ports [Serial & Parallel]
🕀 💼 🕅 Instruments
C Main and Advanced

Figure 7-8: 1-D Interactive Utility

The steps to cycling the axes are to move the axis to approximately the center of travel, reset the position, specify the trajectory parameters for cycle mode, apply the parameters and then start cycling.

To command the axis to move, specify the Trajectory Parameters. The README.TXT file specifies the encoder ratios for each axis in counts/mm or counts/degree, depending upon the stage. After specifying the Trajectory Parameters, press the Apply button. Press the Start menu selection at the top of the dialog to initiate the move.

To cycle between two points, check the Cycle Mode check box.

MDM22

📚 1-D Interactive - Measurement & Automation Explorer				
Elle Edit View Iools Help				
Start 🔀 Blend │				
Configuration	a 1-D Interactive			
My System Data Neighborhood Devices and Interfaces PCI-7344 (1) Device Resources Interactive Data Interactive Data Interactive Data Configuration Calibration Calibration	Apply trajectory commands to: Single Axis Irajectory Parameters Imit switch is active Axis: Axis 1 Stepper Loop Mode Motor off (axis is killed) Cycle Mode: Imit avoid factors Cycle Mode: Imit avoid factors Cycle Position: Counts (steps) Cycle Position: Counts (steps) Cycle Mode: Imit avoid factors Operation Mode: Absolute Position Operation: 100000 Counts (steps)/sec Wore is complete Velocity: 100000 Counts/s* counts/s* Counts/s* counts/s* Applies trajectory parameters for the axis selected to the motion device: Apply			
PWM Settings	📾 Main 🚘 Advanced			

Figure 7-9: 1-D Interactive Cycle Mode

In cycle mode, the axis moves between the Cycle Position and the Target Position. After reaching each position, the program pauses the amount of time specified in the Cycle Dwell Time and then initiates the move to the other position. When the parameters are set press the Apply button and then the Start Menu Item. The Halt menu selection will terminate the cycling.

Note: The program allows several stages to cycle simultaneously. Just start one axis cycling and then, under Trajectory Parameters, select the next Axis.

7.5) Saving the Settings

When the session is over, it is advisable to save the settings to disk. This can be done by selecting the Export Settings menu selection from the File Menu (See Figure 7-3 Select Import Settings).

MDM2200

8) Troubleshooting & Service

8.1) Troubleshooting

Symptom	Discussion
POWER ON indicator is off	Verify that unit is plugged in to a powered outlet.
	Verify that power switch is on.
	Verify that input fuse near power switch is not blown.
POWER ON indicator	This indicates a short in the power supply. Disconnect anything
flashes	plugged into the axis connectors. If the indicator stops flashing
	when a particular connector is removed, verify that the external
	wiring to that connector does not short either the 5V (encoder
	power) or Limit V+ signals to DCCOM
FAULT indicator is on	Verify that the MOTION I/O cable is connected between the
	MDM2200 and the NI motion controller and that the controller has
	power.
	Verify that the ENABLE LOOP circuit is closed between the two
	terminals of the jumper.
AXIS OK Indicator is off	Verify that the FAULT indicator is off – any FAULT will prevent an
	AXIS OK Indicator from turning on.
	Verify that there are not short circuits between the step meter
	phases or between any phase and ground
Step motor wop't move when	Verify that the AMP OK for the specific axis is ON
commanded	Verify that the motor is properly connected to the Axis connector
commanded.	Verify that the limit switches are not violated in the NI software A
	violated limit will prevent motion in the direction of the violated
	limit.
	Verify that the axis is properly configured for a step motor in the
	NI software.
Limit switch is always	The sense of the limit switches are configured with the NI
violated	software. NOTE: The factory default requires normally closed
	circuits between the limit switch inputs and DCCOM.

MDM220

8.2) Troubleshooting Help

For further assistance contact the factory: M-F 8AM to 5PM Pacific Time

Phone:	[541] 791-9678
Fax:	[541] 791-9410
Toll Free:	[888] 754-3111
Web:	www.primatics.com
E-mail:	service@primatics.com

8.3) Service

Should your device require factory service, contact the factory for a Return Materials Authorization (RMA). When inquiring about an RMA please have the following information available:

- o Your contact information (name, phone, email, address)
- Unit Serial Number (located on label near the power switch)
- o Symptom of problem
- o History of troubleshooting steps already taken