

Milo

G20/G25 (Natural gas) G31 (Propane)



Installation manual (GB/IE)



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1. Introduction

DRU, a manufacturer of gas-fired heating appliances, develops and produces products that comply with the highest quality, performance and safety requirements. This appliance has a CE label, which means that it complies with the essential requirements of the European gas appliance directive. The appliance is supplied with an installation manual and a user manual. As an installer, you must be certified and competent in the field of gas-fired heating. The installation manual will give you the information you need to install the appliance in such a way that it will operate properly and safely.

This manual discusses the installation of the appliance and the regulations that apply to the installation. In addition, you will find the appliance's technical data as well as information on maintenance, possible malfunctions that might occur and what may cause them.

The figures can be found at the back of this booklet, in the appendix.

Please, read and use this installation manual carefully and completely, prior to installing this appliance. If you use the DRU Powervent system®, the DRU Smartvent system® or the DRU Maxvent system®, you must carefully and fully read and use the accompanying installation manual as well, prior to its installation.

The following symbols are used in the manual to indicate important information:



Work to be performed

!Tip

Suggestions and recommendations

!Caution

You will need these instructions to prevent problems that might occur during installation and/or use.

!Caution

You need these instructions to prevent fire, personal injury or other serious damages.

After delivery, you should give the manuals to the user.

2. CE declaration

We hereby declare, that the design and construction method of the gas-fired heating appliance issued by Dru complies with the essential requirements of the gas appliance directive.

Product:	gas-fired heating appliance
Type:	Milo
EEC directives:	2009/142/EC
Standards:	NEN-EN-613
	NEN-EN-613/A1

Internal precautions at the company will guarantee that appliances produced in series comply with the essential requirements of the EC directives in force and the standards derived from them.

This declaration will lose its validity if adjustments are made to the appliance, without prior written permission by DRU.

M.J.M. Gelten
General manager
Postbus 1021, 6920 BA Duiven
Ratio 8, 6921 RW Duiven
www.dru.nl

3. Safety

3.1 General

- !Caution**
- Please observe the generally applicable regulations and precautions/safety instruction in this manual.
 - First check the exact technical version of the appliance to be installed in Appendix 2, Table 2.

3.2 Regulations

Please install the appliance in accordance with the applicable national, local and constructional (installation) regulations.

3.3 Precautions / safety instructions during installation

Carefully observe the following precautions/safety regulations:

- You should only install and maintain the appliance if you are a certified and competent installer in the field of gas-fired heating;
- Do not make any changes to the appliance;
- If you are installing an appliance that must be built in;
 - use non combustible and heat-resistant material for the chimney breast, including the top of the chimney breast, the material inside the chimney breast and the back wall against which the appliance will be placed. For this you can use both sheet material and stone-like materials;
 - take sufficient measures to prevent high temperatures of the wall behind the chimney breast, including the materials and/or objects that are behind the wall;
 - comply with the minimum required internal measurements of the chimney breast;
 - vent the chimney breast by means of ventilation holes with a combined passage as stated further down in the text;
 - use heat-resistant electric connections and make sure that they do not make contact with the appliance;
- If you are installing an appliance with an open combustion: use a suitable flue gas discharge system that is provided with the CE label;
- if you are installing an appliance with a closed combustion: only use the concentric systems supplied by DRU;
- if you are installing a free-standing appliance: place the appliance away from the back wall by the minimum distance stated further down in the text;
- do not cover the appliance and/or do not wrap it in an insulation blanket or any other material;
- make sure that combustible objects and/or materials have a distance from the appliance of at least 500 mm
- only use the accompanying wood/pebble set and place it exactly as described;
- the space surrounding the pilot burner, 2nd thermocouple or ionisation pins must remain free;
- make sure there is no dirt in gas pipes and connections;
- place a gas tap in accordance with applicable regulations;
- prior to putting into operation, check the complete installation for gastightness;
- if your appliance is provided with explosion hatches on its top, you must make sure that they cannot be blocked and check whether they fit well onto the sealing surface, prior to building in the appliance;
- do not ignite the appliance before the gas and discharge connections have been fully installed, first observe the procedure described in chapter 7.3.
- replace broken or torn glass panes.

- !Caution** In case of broken or torn glass panes, the application may not be used.

3.4 Second thermocouple safety (if applicable, see Appendix 2, Table 2)

It is possible, that the appliance to be installed has 2 thermocouples. Thermocouple 1 is always next to the pilot burner, thermocouple 2 is always elsewhere above the main burner.

If the appliance is provided with a second thermocouple safety on the main burner, you need to know that it will intervene if no proper transfer has taken place from the pilot burner to the main burner or from the main burner itself. The gas supply will be interrupted after 22 seconds. In order to solve a poor or non-existent transfer from the pilot burner to the main burner, please use the malfunction search diagram in Appendix 1.

4. Removing the packaging

Note the following items when removing the packaging:

- Check the appliance and accessories for damages (during transport).
- If necessary, contact your supplier.
- Never install an appliance that is damaged!
- Remove any screws that are used to fix the appliance to a platform or pallet.

!Caution Heat-resistant glass is a ceramic material. Very small irregularities in the glass pane(s) cannot be avoided, but are within the required quality standards.

!Caution Keep plastic bags away from children.

In Appendix 2, Table 1 you can see which parts you should have after removing the packaging.

- Contact your supplier if you do not have all the parts after you finished removing the packaging.
- Dispose of packaging in accordance with local regulations.

5. Installation

Read this manual carefully to ensure the proper and safe installation of the appliance.

!Caution Install the appliance in the order described in this chapter.

- Please install the appliance in accordance with the applicable national, local and constructional (installation) regulations.
- Observe the regulations/instructions in this manual.

5.1 Type of gas

The data plate indicates for which type of gas, gas pressure and for which country this appliance is intended. The data plate can be found on the appliance or can be attached to a chain to which it should remain attached.

!Caution Check whether the appliance is suitable for the type of gas and the gas pressure used at the location.

!Tip If you want to convert this appliance into a different type of gas, please contact DRU's service department and ask what is possible.

5.2 Gas connection

Place a gas tap in the gas pipe in accordance with the applicable regulations.

!Caution Make sure there is no dirt in gas pipes and connections;

The following requirements apply to the gas connection:

- use a gas pipe with the correct dimensions, so that no pressure loss can occur;
- the gas tap must be approved (in the EU this will be the CE mark);
- you should always be able to reach the gas tap.

5.3 Placing the appliance

- !Caution**
- Attach the appliance to a wall of solid, non combustible and heat-resistant material;
 - Always use the adjustable legs to support the appliance;
 - Take sufficient measures to prevent temperatures of a wall behind the chimney breast becoming too high, including the materials and/or objects behind the wall;
 - Comply with the minimum required free space of 500 mm at both sides of the appliance, as well as above the appliance, because of the heat emission of the appliance;
 - Make sure that combustible objects and/or materials have a distance from the appliance of at least 500 mm;
 - Do not suspend the appliance too close to the wall; this is prevented by using the spacer brackets
 - Level the appliance horizontally and vertically, using the adjustable feet and adjustment bolts;
 - Do not cover the appliance and/or do not wrap it in an insulation blanket or any other material;
 - Do not make any changes to the appliance.

!Caution - Take the adjustable height of the appliance into account. It depends on the setting of the adjustable legs: minimum 250 and maximum 500 mm (see Appendix 3, fig. 1).

➤ Take the minimum internal depth of the appliance into account (see Appendix 3, fig. 1).

!Tip During manufacture, the spacer brackets on the appliance are mounted for the application of the rectangular flue gas discharge / combustion air supply system.

Place the appliance as follows:

➤ Determine the location of the appliance.

➤ Determine the suspension height of the appliance; see fig. 1;

➤ Provide a gas connection at the location. For details, see section 5.2.

➤ Determine whether a rectangular or round flue gas discharge / combustion air supply system will be connected to the appliance's flue spigot (see Appendix 3, fig. 1).

➤ Make a passage for the flue gas discharge/combustion air supply system with the following diameters. For details, see section 5.4:

- - Ø 160 mm for a wall terminal through non combustible material;
- - Ø 250 mm for a wall terminal through combustible material;
- - Ø 160 mm for a roof terminal through non combustible material;
- - Ø 250 mm for a roof terminal through combustible material.

➤ Place the appliance on its destined location.

➤ When leading the rectangular flue gas discharge / combustion air supply system through a floor and/or ceiling, take the following dimensions into account; for details see section 5.4:

- - 350x140 mm through non combustible material;
- - 430x220 mm through combustible material.

➤ Check whether the position of the spacer brackets on the appliance is suitable for the chosen rectangular (A) or round(B) flue gas discharge / combustion air supply system (see Appendix 3, fig. 2).

➤ Loosen the screws of the spacer brackets (C) and turn the brackets around when a round system is used (see Appendix 3, fig. 2).

➤ Mount the appliance using the wall bracket and the key bolts supplied.

➤ Extend both adjustable legs and secure them with a self-tapping screw.

➤ Use the feet of the adjustable legs to level the appliance horizontally (see Appendix 3, fig. 1, arrow 1).

➤ Use the adjustment bolts to level the appliance vertically (see Appendix 3, fig. 1, arrow 2).

5.4 Flue gas discharge / combustion air supply system

5.4.1 General

The appliance is of the C11/C31 type.

The appliance is connected to a combined flue gas discharge/combustion air supply system, hereafter referred to as the concentric system.

The flue spigot of the appliance, is a rectangular, concentric version. To this you can connect a rectangular (A) (310x100 / 205x55 mm) and/or round (B) (Ø100 / Ø150 mm) concentric system (see Appendix 3, fig. 3a).

The passage to the outside can be made with a wall terminal (see section 5.4.2) or a roof terminal (see section 5.4.3).

If necessary, you can also use an existing chimney (see section 5.4.4).

!Caution

- Only use the rectangular and/or round concentric system supplied by DRU. This system has been tested together with the appliance. DRU cannot guarantee a proper and safe operation of other systems and does not accept any liability for this (see appendix 4);
- Always use coupling pieces with corresponding seals for the connections in the rectangular system. These are supplied with the system; see the accompanying instructions;
- Secure the coupling pieces with the self-tapping screws supplied;
- For connecting to an existing chimney you should only use the chimney kit supplied by DRU.

The concentric system is constructed from (flue spigot of) the appliance.

If structural circumstances require that the concentric system is placed first, the appliance can later be connected with a telescopic pipe piece, provided a round concentric system is used. In that case, an adapter to round must first be placed on the flue spigot. It is not possible to supply a telescopic pipe piece for a rectangular concentric system.

5.4.2 Application with wall terminal

The wall terminal is a round concentric system.

5.4.2.1 Construction of concentric system with wall terminal

- !Caution**
- When using rectangular pipes it is only possible to end in the wall from which the appliance is suspended (there is no bend available for the concentric system);
 - When the pipes end at right angles in the appliance, you can start with rectangular pipes, but you must change over to the round system.

The concentric system with wall terminal has to comply with the following conditions:

- First, a concentric pipe of at least 1 meter should be connected vertically to the appliance;
- The total vertical pipe length may have a maximum of 4 meters;
- After the vertical part, a 90° bend (round system) or a squared adapter (rectangular system) is connected;
- When using a minimum of 1 meter up to a maximum of 4 meters of vertical pipe length, the total horizontal pipe length can have a maximum of 3 meters (excluding wall terminal (see Appendix 3, fig. 3b and fig. 3c).

Depending on the construction of the concentric system, the appliance must receive further settings by removing the air inlet guide and the injector screens; see Table 1 for determining the conditions and section 5.7, Adjusting the appliance, for the method.

5.4.2.2 Placing concentric system with wall terminal

- !Caution**
- Maintain a distance of at least 50 mm between the outside of the concentric system and the walls, when using a round system;
 - Maintain a distance of at least 23 mm between the outside of the concentric system and the walls, when using a rectangular system; this distance is fixed due to the construction of the rectangular system;
 - Maintain a distance of at least 50 mm between the outside of the concentric system and the ceiling;
 - Use non combustible material for building the concentric in, for instance, a cove;
 - Use heat-resistant insulation material when passing through combustible material;
 - The rosette (mounting inner plate) of the wall terminal is too small to seal the Ø 250 mm opening when passing through combustible material. That is why you should first apply a sufficiently large heat-resistant intermediate plate to the wall. Then, the rosette is mounted on the intermediate plate.

- !Caution**
- When using rectangular pipes it is only possible to end in the wall from which the appliance is suspended (there is no bend available for the concentric system);
 - When the pipes end at right angles in the appliance, you can start with rectangular pipes, but you must change over to the round system;
 - Some heat-resistant insulation materials contain volatile components that will spread an unpleasant smell for a prolonged time; these are not suitable.

Place the concentric system as follows:

- Build the system up from (the flue spigot of) the appliance.
- Connect the concentric pipe pieces, the adapter and, if necessary, the bend.
- In case of the rectangular system, you must first attach a coupling piece on each connection, as described below (see Appendix 3, fig. 3d):

- !Caution** In case of rectangular pipe pieces, the internal pipe is longer at the bottom than the external pipe; the internal pipe slides in the internal pipe of the flue spigot or the previous pipe piece;
- For reducing a rectangular pipe piece, unscrew the internal pipe from the external pipe;
 - Make the internal pipe and external pipe equally long at the top end;
 - Retighten the internal pipe;
 - Place the coupling piece plus seal on the reduced pipe piece and fix it at both front sides by means of 2 self-drilling screws.
 - Place a red seal on the flue spigot of the appliance;
 - Then, place the coupling piece on the flue spigot;
 - Secure the coupling piece at both front sides using 2 self-tapping screws;
 - Place a red seal on the coupling piece;
 - Then place a rectangular pipe piece or an adapter to round;
 - Secure the rectangular pipe piece or adapter at both front sides using 2 self-tapping screws;
 - At each next rectangular pipe piece or at the adapter, place the spacer brackets on the pipe at the same height as the coupling piece;
 - Secure the spacer brackets to the wall, so that the weight of the pipes does not rest on the appliance.
- Attach the first round concentric pipe piece to the adapter using 4 self-drilling screws.
 - On this connection, apply a clip binding with silicon sealing ring.
 - In case of round pipe pieces, attach a clip binding with silicon sealing ring to each connection.
 - Use a self-tapping screw to fix the clip binding to the pipe on locations that cannot be reached after installation.
 - In case of round pipes, apply sufficient brackets, so that the weight of the pipes does not rest on the appliance.
 - Determine the remaining length of the wall terminal;
 - Make sure the wall terminal has the right dimensions.

- !Caution**
- Make sure that the right insertion length is maintained;
 - Place the wall terminal with the groove/folded seam at the top;
 - Make sure the horizontal concentric pipe pieces are sloping towards the wall terminal, in order to prevent rain water from entering.
- Mount the rosette (mounting inner plate); if necessary, on a heat resistant intermediate plate when passing through combustible material.
 - Attach the wall terminal from the outside with four screws in their respective holes.

5.4.3 Application with roof terminal

The roof terminal is a round concentric system.

5.4.3.1 Construction of concentric system with roof terminal

The concentric system with roof terminal has to comply with the following conditions:

- The construction of the chosen system has to be allowed. (See the procedure described below);
- First, a concentric pipe of at least 1 meter should be connected vertically to the appliance.

Depending on the construction of the concentric system, the appliance is set by:

- placing the baffle;
- removing the air inlet guide or placing the additional air inlet guide;
- removing the injector screens.

In the following procedure you can see how the allowability of a concentric system can be determined and which settings are needed.

- Determine the following data:
 - 1) The number of bends required (no distinction is made between 45° and 90° bends);
 - 2) The total number of meters of horizontal pipe length;
 - 3) The total number of meters of vertical and/or sloping pipe length (roof terminal excluded).
 With these data and Table 5 you will be able to determine whether the concentric system is allowed. In Table 6 you can see which setting the appliance requires.

Follow the procedure described below:

- In the first 2 columns of Table 5, look for the number of bends required and the total horizontal pipe length.
- In the 3rd column of Table 5, look for the total vertical and/or sloping pipe length.
- If you end up in a box with the letter A, B, C, D or E the concentric system chosen by you is allowed.
- Use Table 6 to determine which conditions apply for the baffle, the air inlet guide and the injector screens (for setting, see section 5.7).

5.4.3.2 Placing concentric system with roof terminal

The roof terminal can end in a sloping and a flat roof.

The roof terminal can be supplied with an adhesive plate for a flat roof or with a universally adjustable tile for a sloping roof. In case of a sloping roof with a slope up to 24°, it is also necessary to use an adhesive plate.

- !Caution**
- Maintain a distance of at least 50 mm between the outside of the concentric system and the walls, when using a round system;
 - Maintain a distance of at least 23 mm between the outside of the concentric system and the walls, when using a rectangular system; this distance is fixed due to the construction of the rectangular system;
 - Maintain a distance of at least 50 mm between the outside of the concentric system and the ceiling;
 - Use non combustible material for building the concentric in, for instance, a cove;
 - Use heat-resistant insulation material when passing through combustible material.

- !Caution** Some heat-resistant insulation materials contain volatile components that will spread an unpleasant smell for a prolonged time; these are not suitable.

Place the concentric system as follows:

- Build the system up from (the flue spigot of) the appliance.
- Connect the concentric pipe pieces, the adapter and, if necessary, the bends.
- In case of the rectangular system, you must first attach a coupling piece on each connection, as described below (see Appendix 3, fig. 3d):

- !Caution** In case of rectangular pipe pieces, the internal pipe is longer at the bottom than the external pipe; the internal pipe glides in the internal pipe of the flue spigot or the previous pipe piece;

- For reducing a rectangular pipe piece, unscrew the internal pipe from the external pipe;
- Make the internal pipe and external pipe equally long at the top end;
- Retighten the internal pipe;
- Place the coupling piece plus seal on the reduced pipe piece and fix it at both front sides by means of 2 self-drilling screws.
- Place a red seal on the flue spigot of the appliance;
- Then, place the coupling piece on the flue spigot;
- Secure the coupling piece at both front sides using 2 self-tapping screws;
- Place a red seal on the coupling piece;
- Then place a rectangular pipe piece or an adapter to round;
- Secure the rectangular pipe piece or adapter at both front sides using 2 self-tapping screws;
- At each next rectangular pipe piece or at the adapter, place the spacer brackets on the pipe at the same height as the coupling piece;
- Secure the spacer brackets to the wall, so that the weight of the pipes does not rest on the appliance.

- Attach the first round concentric pipe piece to the adapter using 4 self-drilling screws.
- On this connection, apply a clip binding with silicon sealing ring.
- In case of round pipe pieces, attach a clip binding with silicon sealing ring to each connection.
- Use a self-tapping screw to fix the clip binding to the pipe on locations that cannot be reached after installation.
- In case of round pipes, apply sufficient brackets, so that the weight of the pipes does not rest on the appliance.
- Determine the remaining length of the roof terminal.
- Make sure the roof terminal has the right dimensions.

- !Caution** Make sure that the right insertion length is maintained.

- Connect the roof terminal to the concentric pipes.

- !Caution** Make sure that the universal tile fits well with the surrounding tiles;

- Make sure that the adhesive plate fits well onto the flat roof.

5.4.4 Connection of existing chimney

It is possible to connect the appliance to an existing channel.

A flexible SS pipe is placed in the chimney for discharging flue gases. The surrounding space is used to supply combustion air.

- !Caution** Protect the gas control and pipes against dirt from the chimney.
The following requirements apply when connecting to an existing chimney:
- only possible after placement of a concentric adapter to round on the rectangular flue spigot;

- !Caution**
- Place a concentric adapter to round, using a coupling piece with accompanying seals;
 - Secure the coupling piece by means of self-tapping screws;
 - Attach the first round concentric pipe piece to the adapter using 4 self-drilling screws;
 - On this connection, apply a clip binding with silicon sealing ring.
 - only allowed when used in combination with the special DRU chimney kit. The installation manual is also supplied;
 - the dimensions should be at least 150 x 150 mm;
 - the vertical length has a maximum of 12 meters;
 - the horizontal length has a maximum of 3 meters;
 - the existing chimney has to be clean;
 - the existing chimney has to be tight.

If the appliance is installed into an existing chimney by means of a chimney kit, there may be a slight loss in heat output.

For setting the appliance, the same conditions/instructions apply as for the concentric system described above.

5.5 Placing the chimney breast

The appliance was designed to suspend freely. The narrow chimney breast at the rear of the appliance is only intended to hide the flue gas discharge / combustion air supply system and the adjustable legs; see section 5.5.1. Construction in a construction chimney breast is allowed. In this case, a mantel iron must be placed; DRU is able to supply this; see section 5.5.2.

The chimney breast may only be made of plate material.

The thickness of the plate material may be 15 mm minimum and 30 mm maximum.

In order to reach a proper heat discharge, the chimney breast must be ventilated at both sides. At the bottom of the chimney breast, an additional air supply must be made. DRU is able to supply different ventilation elements; the lux fino elements can be specially supplied for the narrow chimney breast.

- !Caution**
- Use non combustible and heat-resistant materials for the chimney breast, including the top of the chimney breast, the material in the chimney breast and the back wall of the chimney breast;
 - The ventilation holes – which at both sides should be mounted as high as possible – should have a combined passage of at least 200 cm².
 - Make an air supply at the bottom of the chimney breast;
 - Protect the gas control and pipes against cement and plaster.
 - Protect the receiver against dust and moisture created during the building process!

- !Caution** When placing the chimney breast, you should take the following into account (see Appendix 3, fig. 4a):
- the minimum width of the narrow chimney breast: 850 mm;
 - the location of the ventilation holes at both sides of the chimney breast;
 - the location of the air supply at the bottom of the chimney breast;
 - the measurements of the glass panes, so that they can be placed/removed after placing the chimney breast.

5.5.1 Placing the narrow chimney breast

Follow the procedure described below:

- Check whether the concentric system is placed correctly.
- Check at the rectangular system, whether the connections (coupling pieces) are installed with the accompanying seals and self-tapping screws.
- In case of rectangular pipes, check the fixture to the wall by means of screws, on locations that cannot be reached later.
- In case of round pipes, check the fixture of the clip binding with self-tapping screws on places that cannot be reached later on.
- Adjust the vertical adjustment strip to the thickness of the plate material (Appendix 3, see fig. 1, arrow 3).
- Attach the plate material.

!Caution Maintain a tolerance of approx. 2 mm between plate material and construction frame (see Appendix 3, fig. 4b).

- Apply the ventilation holes at both sides of the chimney breast.
- Attach the air supply to the bottom of the chimney breast: min. 45x550 mm; see fig. 4a, arrow 1.
- When using plaster finishing, the chimney breast should dry for at least 6 weeks before it is taken into operation, in order to prevent cracks.

5.5.2 Placing the construction chimney breast

When using a construction chimney breast, a mantel iron must be placed, in order to avoid that the appliance is burdened by the weight of the chimney breast.

!Caution Make sure that the gas control and receiver, which are below the appliance, can still be reached.

Follow the procedure described below:

- Check whether the concentric system is placed correctly.
- Check at the rectangular system, whether the connections (coupling pieces) are installed with the accompanying seals and self-tapping screws.
- In case of rectangular pipes, check the fixture to the wall by means of screws, on locations that cannot be reached later.
- In case of round pipes, check the fixture of the clip binding with self-tapping screws on places that cannot be reached later on.
- Maintain sufficient space around the appliance in the chimney breast, so the heat can escape:
 - minimum internal height: ± 1000 mm.
- Cut the mantel iron to the correct size (see Appendix 3, fig. 4c).
- Place the mantel iron.
- Use the nuts to connect the threaded rods to the corners of the mantel iron (1).

!Caution Adjust the threaded rod in such a way with the tensioning nut (2) that you have sufficient setting space.

- Determine the height of the eye (4).
- Connect the eye to the wall using the key bolt.
- Mount the hook (3) of the threaded rod to the eye.
- Make it all level by using the tensioning screw.
- Adjust the vertical adjustment strip to the thickness of the plate material (see Appendix 3, fig. 1, arrow 3).
- Attach the plate material.
- Apply the ventilation holes at both sides of the chimney breast.
- Attach the air supply to the bottom of the chimney breast: min. 45x550 mm.
- When using plaster finishing, the chimney breast should dry for at least 6 weeks before it is taken into operation, in order to prevent cracks.

5.6 Connecting gas

Use the following procedure when connecting the gas; see also section 5.2, Gas connection:

- !Caution**
- The gas control is located under the appliance;
 - Prevent twisting the gas tap when connecting the gas pipe.

- If necessary, blow clean the gas pipe.
- Connect the gas pipe with gas tap to the gas control.
- Bleed the gas pipe.

5.7 Adjusting the appliance

The appliance has to be set in such a way that it works correctly in combination with the applied concentric system.

For that purpose, a baffle is placed, the air inlet guide is removed or the additional air inlet guide is placed and the injector screens are removed. The conditions for using a wall terminal are described in section 5.4.2.1, and for using a roof terminal in section 5.4.3.1.

5.7.1 Baffle (R)

The baffle (R) is supplied separately (see Appendix 3, fig. 5a).

- This is mounted as follows (see Appendix 3, fig. 5b):
- Place the baffle.
- Use the template supplied to set the distance of the restriction (see Appendix 3, fig. 5c) as follows:
 - A distance of 15 mm means that the baffle is closed to a maximum level;
 - A distance of 19, 24 and 30 mm is set by means of the template.
- Fix the baffle by using the socket cap screw (U).

5.7.2 Air inlet guide

5.7.2.1 Removing the air inlet guide (L)

The air inlet guide (L) is fixed to the back wall at the bottom of the appliance. You can see it if you look across the burners.

- If you want to remove it, proceed as follows (see Appendix 3, fig. 6a):
- Unscrew the self-tapping screws (N) using the socket spanner supplied with the appliance and remove them.
- Remove the air inlet guide.
- Retighten the self-tapping screws.

5.7.2.2 Placing the additional air inlet guide

- !Caution** Use the correct self-tapping screws (P) for placing the additional air inlet guide.

- When placing, proceed as follows (see Appendix 3, fig. 6b):
- Unscrew the self-tapping screws (P) using the socket spanner supplied with the appliance and remove them.
- Place the additional air inlet guide.
- Retighten the self-tapping screws (P).

5.7.3 Injector screens (T), not valid for G31

At the back of the burners, a flat plate is mounted. The flat plate is visible if you look onto the burners from above.

Below this, you will find the injector screen which is connected to the burner mounting plate (bottom of the appliance) by means of 2 self-tapping screws; the heads of the 2 self-tapping screws can be seen from above. When removing, proceed as follows (see Appendix 3, fig. 6c):

- Unscrew the 2 self-tapping screws (S) using the socket spanner supplied with the appliance and remove them.
- Remove the injector screen.
- Retighten the self-tapping screws.
- Repeat these steps to remove the injector screen on the other burner.

5.8 Placing the wood set

The wood set consists of vermiculite (see Appendix 3, fig. 7a), chips (see Appendix 3, fig. 7b), glow material (see Appendix 3, fig. 8) and a number of logs.

Before placing the wood set, the inner frame (lacquered steel or four part set of natural stone) must be attached. The inner frame is delivered with the base.

!Caution Strictly observe the following instructions to prevent unsafe situations:

- only use the inner frame supplied by DRU;
- only use the wood set supplied by DRU;
- place the wood set exactly as described;
- when placing the logs, use the ridges surrounding the burners (see Appendix 3, fig. 9);
- make sure the pilot burner and the space around it are kept free from objects (see Appendix 3, fig. 11g, circle);
- make sure that thermocouple 2 and the space around it are kept free from objects (see Appendix 3, fig. 11g, circle);
- make sure there is no vermiculite's fine dust on the burners.

Follow the procedure described below:

- Place the lacquered steel frame on top of the four-piece set of natural stone (see Appendix 3, fig. 10).
- Fill the burners with vermiculite; equally spread the vermiculite (see Appendix 3, fig. 9).

!Caution

- You can influence the flame image by moving the vermiculite, yet
- the burner deck has to remain covered with vermiculite in order to prevent that the life expectancy of the burners is reduced.

- Identify logs A up to I by using Appendix 3, fig. 11a.

!Tip Use the burn stains on the logs for identification;

- The ridges that help you to place the logs are indicated by means of arrows.

- Place log A and log B (see Appendix 3, fig. 11b).

- Then proceed with logs C, D and E (see Appendix 3, fig. 11c):

- Place log C on the left burner;
- Place logs D and E on the right burner.

- Then place logs F and G on the left burner (see Appendix 3, fig. 11d).

- place logs H and I on the right burner (see Appendix 3, fig. 11e).

!Caution

- The logs may not fully cover the burner openings; the logs will be placed correctly if the ridges have been used;
- If necessary, improve the placement of the logs (see Appendix 3, fig. 11f).

- Spread the glow material evenly over the burners.

!Tip Fasten the glow material under chips and/or wood set.

- Finally, place the chips around the logs (see Appendix 3, fig. 11g).

!Caution Make sure that there are only a few chips on the grate surrounding the burners. The grate must remain largely free for the aeration of the burners; this helps preventing that the flame picture is disturbed.

5.9 Glass panes

!Caution

- Avoid damaging the glass panes during removal/placing them;
- Avoid/remove fingerprints on the glass panes, as they will burn into the glass.

5.9.1 Front glass pane

After placing the wood set you can place the front glass pane as described below.

5.9.1.1 Removing the front glass pane

When removing the front glass pane, you should follow the next steps (see Appendix 3, fig. 12a up to 12h):

- Remove the top on top of the appliance.
- Slide the base towards you.
- Unscrew the 2 self-tapping screws from the bottom and top springed glass strip, using the socket spanner supplied with the appliance.
- Pull the lower springed glass strip upwards and towards you.
- Place the pins of the glass strips in the slots intended for that purpose.

- !Caution**
- Do not allow the springed glass strips to slip out, in order to avoid damaging/breaking the glass pane;
 - Avoid that the glass pane falls out when loosening the top glass strip.

- Pull the top springed glass strip towards you and hold the glass pane at the same time.
- Place the top glass strip in the intended holder.
- Remove the glass pane.
- Store the glass pane on a safe place.

5.9.1.2 Placing the front glass pane

Placing the front glass pane will take place in reverse order of the removal procedure described above.

- !Caution**
- Do not allow the springed glass strips to slip out, in order to avoid damaging/breaking the glass pane;
 - The DRU logo should be at the bottom right corner;
 - The self-tapping screws must not be over-tightened, since otherwise they could break or strip the thread: tight=tight;
 - Make sure that the front glass pane fits well onto the side glass panes.

5.9.2 Side glass panes

The side glass panes should be removed in case of torn or broken panes.

- !Caution** The side glass panes can only be removed once the front glass pane has been removed.

5.9.2.1 Removing the side glass pane

Follow the procedure described below:

- Remove the front glass pane, see section 5.9.1.1. above.
- Remove the base by:
 - sliding it towards you;
 - removing the securing bolts; the bolts are at the bottom of the ends of the base;
 - lifting the base.
- Store the base on a safe place.

- !Caution**
- Natural stone is fragile; make sure that no pieces are broken off.

- Remove the vertical decorative strip by pushing the lip at the top of the strip, tilting the top of the strip parallel with the glass pane, and then removing the strip.
- Unscrew the self-tapping screws from the upper glass strip, by using the socket spanner supplied.
- Remove the upper glass strip.
- Unscrew the self-tapping screws of the lower glass strip with 2 turns, using the socket spanner supplied.
- Unscrew the self-tapping screws of the vertical glass strip with 2 turns, using the socket spanner supplied.

- !Caution** Do not remove the self-tapping screws: leave them in place in the lower and vertical glass strip.

- Remove the glass pane.
- Store the glass pane on a safe place.

5.9.2.2 Placing the side glass pane

Placing the side glass pane will take place in reverse order of the removal procedure described above.

- !Caution**
- Apply sufficient pressure at the side of the glass pane, so it fully connects with the sealing;
 - The self-tapping screws must not be over-tightened, since otherwise they could break or strip the thread: tight=tight.

5.10 Finishing the appliance

After placing the front glass pane, the base surrounding the appliance as well as the top of the appliance are placed.

When a construction chimney breast is used, the base and top are not placed.

The base is made of lacquered steel or natural stone.

During purchase of the appliance, a lacquered steel or natural stone base was selected.

The construction of the appliance was based on the weight of the DRU base.

- !Caution** When using a heavier or larger base, an additional bearing construction must be placed, so that the appliance is not burdened through the extension of the DRU base.

Follow the procedure described below:

- Place the base (see Appendix 3, fig. 12b).
- Slide it away from you towards the wall.
- Attach the securing bolts (see Appendix 3, fig. 13).

- !Caution** Natural stone is fragile; make sure that no pieces are broken off.

- Place the top (see Appendix 3, fig. 12a).
- Slide the top as far as possible to the back, against the chimney breast.

6. Wireless remote control

The appliance is supplied with a wireless remote control.

Controlling the flame height, igniting and switching off take place through a remote control controlling a receiver.

Chapter 4, Wireless remote control, in the User Manual describes the operation of the appliance and how you should use the remote control.

!Caution Do not ignite the appliance before the gas and discharge connections have been fully installed, first observe the procedure described in chapter 7.3;

Below, we will describe how the receiver is connected.

6.1 Connecting the receiver

Your appliance is equipped with an electronic ignition through the remote control.

The receiver should be connected to the appliance, before the batteries are installed.

- Connect the receiver according to Appendix 3, fig. 14.
- Bend the antenna (N) out of the clips and place it erect (Appendix 3, fig. 15).

- !Tip**
- The plugs have different sizes that correspond with the connectors.
 - The size of the eye corresponds with the size of the screw;
 - The colours of eye and screw correspond as well.
 - Place the batteries as described below in section 6.1.1.

- !Caution**
- Do not place the ignition cable over and/or along metal, stone or concrete parts: this will weaken the spark. Make sure the cable is hanging freely.
 - Make sure that the wires of thermocouple 2 cannot come into contact with hot parts
 - Keep the ignition cable at least 10 cm away from the antenna, in order to avoid damaging the receiver.
 - Avoid formation of dust on or in the receiver: cover it when performing work.
 - Place the receiver in its intended holder under the appliance or in the control hatch according to Appendix 3, fig. 15.
 - If you want to use an adapter, only an adapter supplied by DRU will guarantee a proper operation of the receiver.

6.1.1 Placing / replacing the receiver's batteries

Follow the procedure below when placing the batteries:

- Pick up the receiver and slide off the cover.
- Place or remove the 4 penlite (AA type) batteries.

- !Caution**
- Observe the "+" and "-" poles of the batteries and the receiver;
 - Use alkaline batteries; rechargeable batteries are not allowed.
 - Batteries are regarded as "small chemical waste" and may therefore not be disposed with the household rubbish.

- Slide back the cover.
- Place back the receiver.

6.2 Setting the communication code

Prior to putting the application into operation, a communication code must be set between the remote control and the receiver. If the receiver or the remote control are replaced, a new code will have to be set.

Follow the procedure described below:

- If necessary, place the batteries in the receiver's battery holder; see section 6.1.1.
- If necessary, place the 9V block battery in the remote controle; see User Manual, section 1.1.
- Hold down the reset button on the receiver, until you hear two consecutive sound signals (see Appendix 3, fig. 16).
- After the second, longer signal, let go of the reset button.
- Press the 'small flame' button on the remote control for 20 seconds, until you hear two short sound signals: this is the confirmation of a good communication.

7. Final inspection

In order to check whether the appliance is working properly and safely, you must perform the following inspections before the appliance is used.

7.1 Gastightness

!Caution All connections must be gastight. Check the connections for gastightness. The gas control can be subjected to a maximum pressure of 50 mbar.

7.2 Gas pressure/line-pressure

The burner pressure is set at the factory; see data plate.

!Caution The line-pressure in house installations must be checked, because it can be wrong.

- Check the line-pressure; see Appendix 3, fig. 17 for the measuring nipple on the gas control.
- Contact the gas company if the line-pressure is not correct.

7.3 Ignition pilot and main burner

For igniting the pilot and main burner, see the User Manual.

7.3.1 First ignition of the appliance after installation or adjustments

!Caution - After installation, or after work has been performed, you should ignite the appliance for the first time without the glass window. If necessary, bleed the gas pipe.

Follow the procedure described below:

- If required, remove the glass window;
- Start the ignition procedure according to chapter 4 in the User Manual;
- If the pilot flame does not ignite:
 - repeat the ignition procedure until the pilot burner ignites;
 - consult the malfunction search diagram (Appendix 1) if this does not happen after a few attempts;
- After igniting the pilot flame, the main burner will ignite during the ignition procedure;
- Check whether the main burner continues to burn;
- If the main burner does not continue to burn:
 - repeat the ignition procedure until the main burner continues to burn
 - consult the malfunction search diagram (Appendix 1) if this does not happen after a few attempts;
- Switch off the appliance;
- Then mount the glass window as described in chapter 5.9;
- Repeat the ignition procedure a few times and perform the checks described in chapter 7.3.2;
- From now on, the pilot flame should ignite smoothly.

!Tip When checking whether the main burner continues to burn, it is possible that it still switches off after 22 seconds.

This happens because the appliance is equipped with a second thermocouple and the glass window has not been placed. In this case you may presume that the main burner will continue to burn.

!Caution - During the ignition process, you are not allowed to operate control button B on the gas control manually.
 - Always wait 5 minutes after the pilot flame has gone out, before you re-ignite the appliance.
 - You are not allowed to turn the pilot flame lower by using the settings on the gas control.

7.3.2 Main burner

!Caution - The pilot burner should ignite the main burner within a couple of seconds, and without popping.
 - The main burner(s) must cross the full burner smoothly and without popping and continue to burn.

- Check operation of the main burner from a cold condition (pilot flame off):
- After opening the gas valve, the main burner should burn within a few seconds.

!Tip - When the gas valve is opened, the motor will start to run; this is audible.
 - The flame picture and a good flame transfer can only be properly judged if the glass window is installed.

Use the malfunction search diagram (Appendix 1) if the ignition of the main burner does not comply with the abovementioned requirements.

7.4 Flame picture

The flame picture can only really be assessed when the appliance has been burning for several hours. Volatile components from paint, materials, etc., which evaporate in the first hours, will affect the flame picture.

- !Caution** If the chimney breast has been made of stone-like materials or has a plaster finish, the appliance may only be put into operation 6 weeks after the chimney breast has been placed, in order to prevent shrinkage cracks.
- Check whether the flame picture is acceptable.
 - Consult the malfunction search diagram (Appendix 1) if the flame picture is not acceptable.

8. Maintenance

The appliance must be inspected once per year by a skilled installer in the field of gas-fired heating, and repaired if necessary.

Check at least whether the appliance is working properly and safely.

- !Caution**
- Always close the gas tap during maintenance work;
 - Check the gastightness after repair;
 - After replacing thermocouple 1 you should first tighten the gland nut by hand and then give it another quarter turn with a suitable spanner;
 - You are not allowed to turn the pilot flame lower by using the settings on the gas control.
- If required, clean the following components:
- the pilot burner (malfunction search diagram, Appendix 1);
 - the space surrounding the pilot burner;
 - the glass pane(s).
- !Caution**
- Remove/place the glass pane(s) as described in section 5.9;
 - Remove the deposit on the inside of the glass pane(s) with a damp cloth or a non-abrasive detergent such as copper polish or a ceramic hot plate cleaner;
 - Avoid/remove fingerprints on the glass pane(s), since otherwise they will burn into the surface;
 - Replace a broken and/or cracked glass pane(s) as described in section 5.9.
- !Caution** If necessary, replace the wood or pebble set correctly; for this, see section 5.8.
- Inspect the flue gas discharge system.
- !Caution** You must always perform a final inspection.
- Perform the inspection as described in chapter 7.

8.1 Parts

Parts requiring replacement can be obtained from your supplier.

9. Delivery

You must explain to the user how to operate the appliance. You must give him/her instructions on putting it in operation, the safety measures, the operation of the remote control and annual maintenance (see the User Manual).

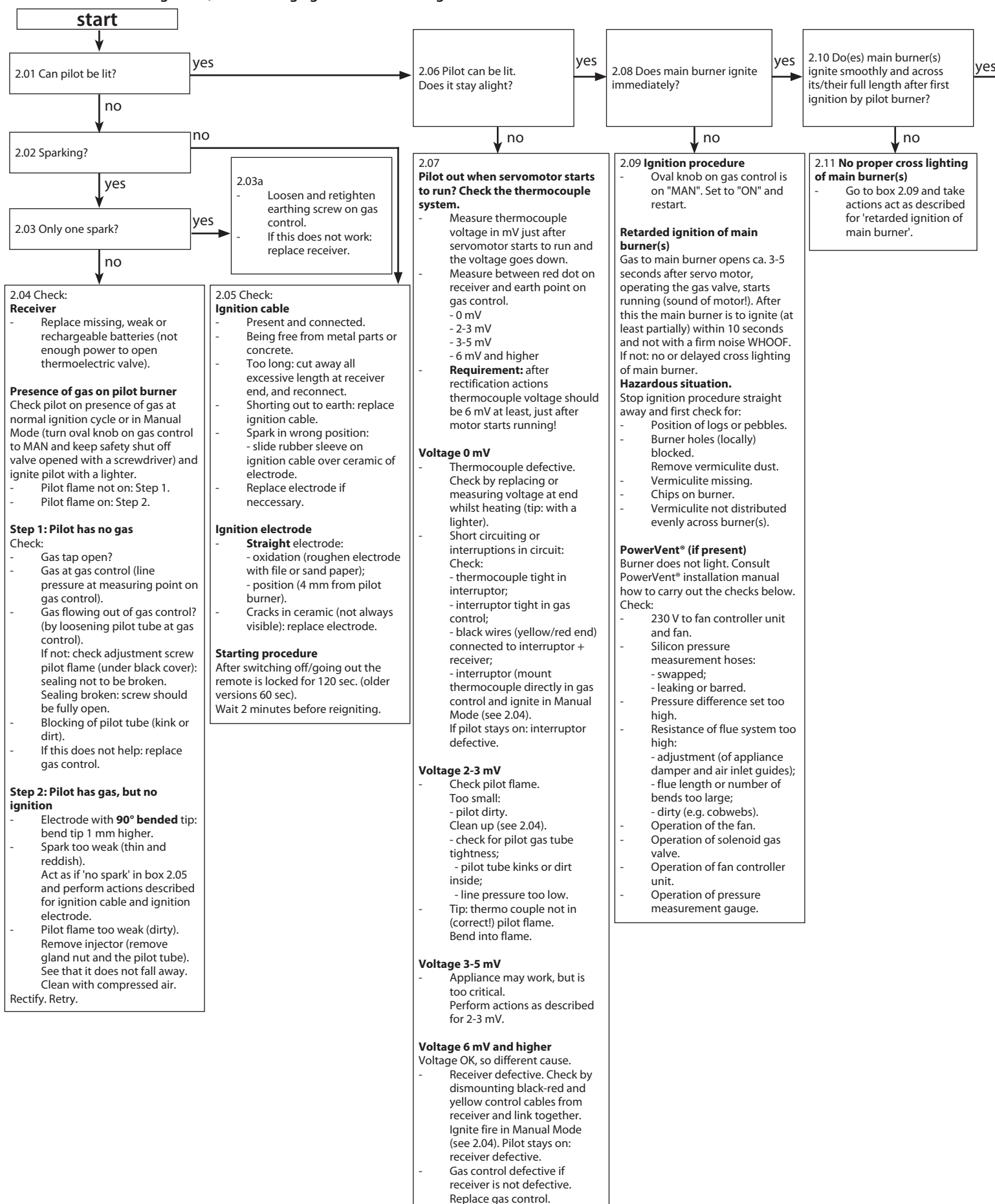
- !Caution**
- Tell the user to close the gas tap immediately and contact the installer in case of malfunctions/poor operation. This to prevent unsafe situations;
 - Indicate the location of the gas tap;
 - Point out the precautions in the user manual against unintended ignition by other wireless remote controls such as car keys and garage door openers.
- Instruct the user about the appliance and the remote control.
-
- When the appliance is started for the first time, point out that- In order to avoid cracks in a chimney breast made of stone-like materials or finished with plaster, it should dry for at least 6 weeks prior to putting the appliance into operation.
 - When the appliance is stoked up for the first time, volatile components evaporate from paint, materials, etc. (First read chapter 3 of the User Manual as well !);
 - When evaporating, the appliance should preferably be set to the highest level;
 - The room should be well ventilated.
- Give the manuals to the user (all manuals should be stored near the appliance).

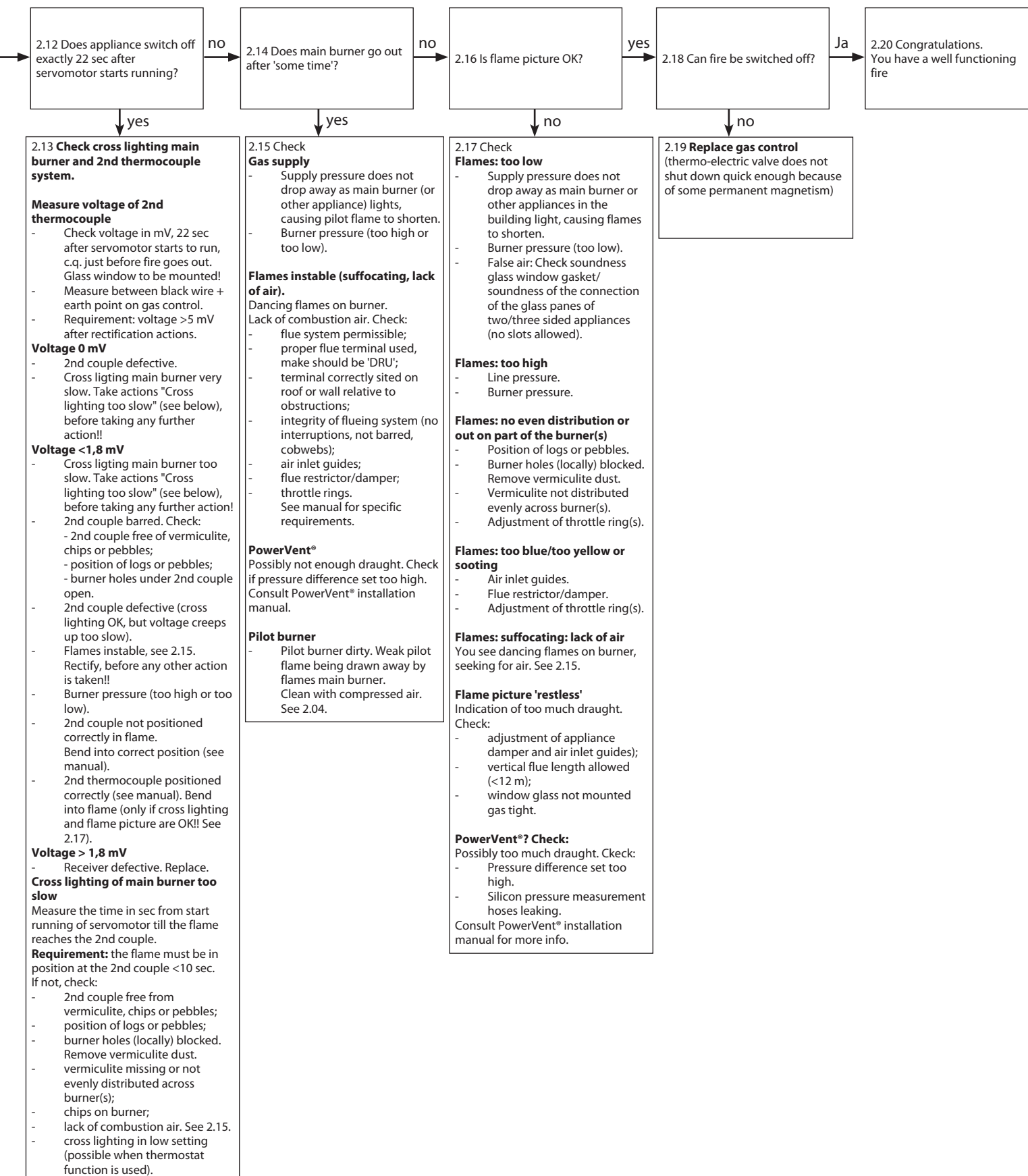
10. Malfunctions

In Appendix 1 you will find an overview of malfunctions that might occur, the possible causes and the remedies.

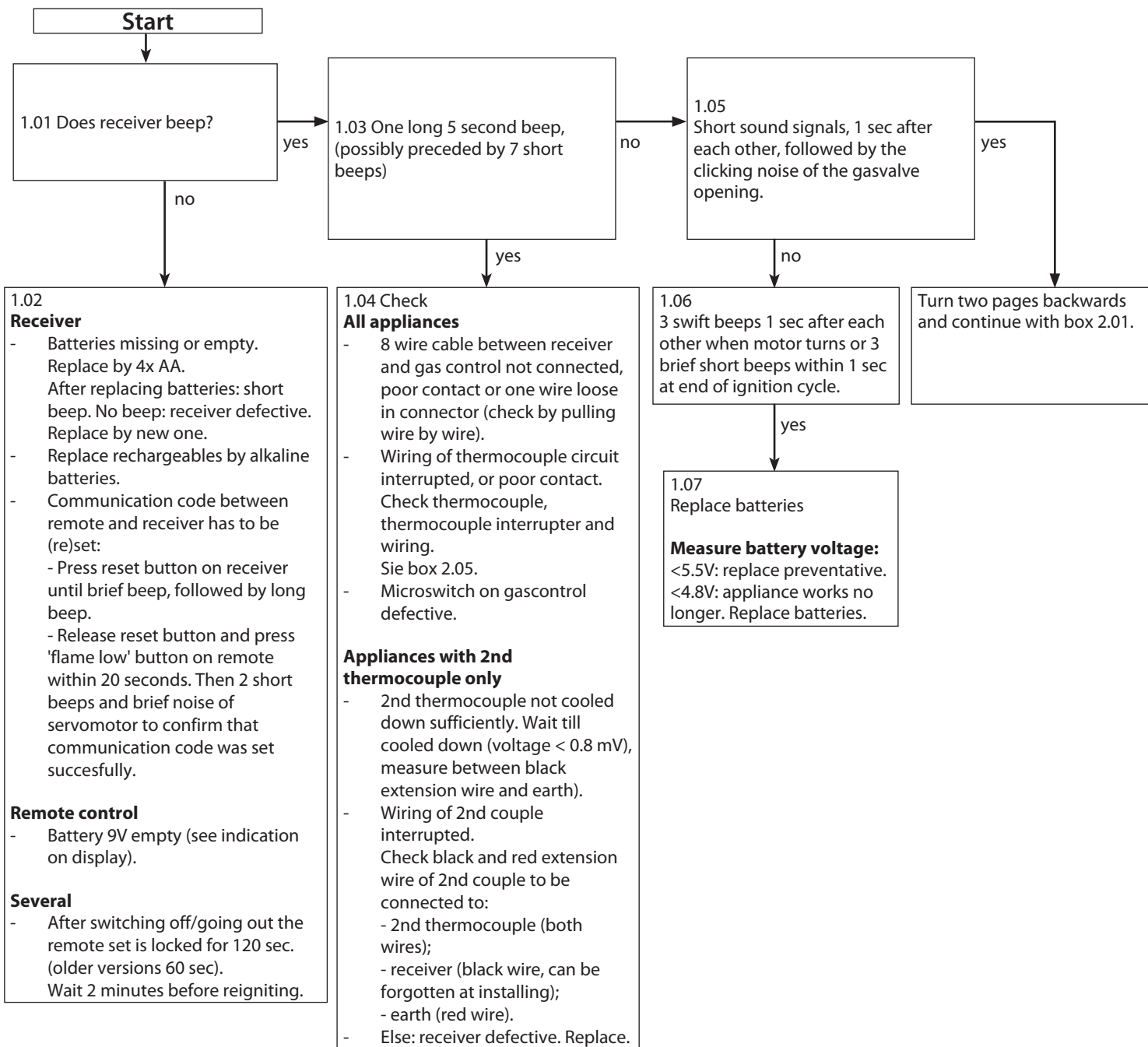
Appendix 1 diagnosis of malfunctions

Fires with electronic ignition, fault finding: Ignition and burning





Malfunction search diagram atmospheric gas-fired heating appliance with electronic ignition: Starting up cycle



Appendix 2 Tables

Table 1: Parts included with the delivery	
Part	Number
Wood set	1x
Glow material	1x
Installation manual	1x
User manual	1x
Decorative strip left	1x
Decorative strip right	1x
Inner frame; lacquered steel or a four part set of natural stone	1x
Base; lacquered steel or natural stone	1x
Securing bolts for base	2x
Top	1x
Template for baffle	1x
Baffle	1x
Additional air inlet guide (flat plate)	1x
Wall bracket	1x
Key bolts M8x 140x50	4x
Hexagonal nut M8	4x
Washer 8.4 mm	4x
Spare self-tapping screws for mounting the glass panes	
Socket spanner 8 mm	1x
Remote control with receiver	1x
9V block battery	1x
Penlite battery (AA type)	4x

Table 2: Technical data

Product name	Milo			
Type of appliance	Built-in			
Combustion	Closed combustion			
Supply and discharge system	Concentric 150/100			
Flame protection version	Pilot flame with thermocouple			
2nd thermocouple safety	yes			
Atmosphere safety	no			
Explosion hatch	yes			
Ventilation hole chimney breast	200 cm ²			
Type	C11/C31			
Type of gas		G20	G25	G31
Burner pressure	mbar	15.1	18.9	27.2
Nominal heat input (Hs)	kW	11.3	10.2	10.5
Nominal heat input (Hi)	kW	10.2	9.2	9.7
Nominal output	kW	7.7	7.0	7.5
Consumption	L/h	1050	1086	402
Burner injector	mm	2x Ø 1.8	2x Ø 1.8	2x Ø 1.2
Consumption on low output	L/h	611	641	235
Low setting injector	mm	Ø 1.90	Ø 1.9	Ø 1.4
Pilot burner injector	Code	51	51	30
Efficiency class		2	2	2

Table 3: Line-pressure when using G31	
Country	mbar
NL / DK / FI / NO / SE / HU / BA / GR	30
FR / BE / IT / PT / ES / GB / IE	37
D	50

Permissibility and conditions concentric system with wall terminal

Table 4: Conditions for setting the appliance					
G20/G25/G31					
Total number of meters vertical pipe length	Total number of meters horizontal pipe length (excluding wall terminal)	See figure	Air inlet guide	Injector screens**	Baffle (distance of restriction)
1 - 4	>0 - 3	3b/3c	NO	NO	NO (OPEN)
1 - 4	*0	3b/3c	YES	YES	NO (OPEN)

* factory setting

** not valid for G31

Permissibility and conditions concentric system with roof terminal

Table 5: Determining permissibility concentric system

G20/G25/G31	Total number of meters horiz. pipe length	Total no. of meters vertical and/or sloping pipe length											
		1 ¹⁾	2	3	4	5	6	7	8	9	10	11	12
geen bochten	0	B	C	C	D	D	E	E	E	E	E	E	E
2 bends	0	A	A	B	C	C	D	D	E	E	E	E	E
	1		A	A	B	C	C	D	D	E	E	E	
	2			A	A	B	C	C	D	D	E		
	3				A	A	B	C	C	D			
	4					A	A	B	C				
	5												
3 bends	0	A	A	A	B	C	C	D	D	E	E	E	E
	1		A	A	A	B	C	C	D	D	E	E	
	2			A	A	A	B	C	C	D	D		
	3				A	A	A	B	C	C			
	4					A	A	A	B				
	5												
4 bends	0	A	A	A	A	B	C	C	D	D	E	E	E
	1		A	A	A	A	B	C	C	D	D	E	
	2			A	A	A	A	B	C	C	D		
	3				A	A	A	A	B	C			
	4					A	A	A	A				
	5												
5 bends	-												

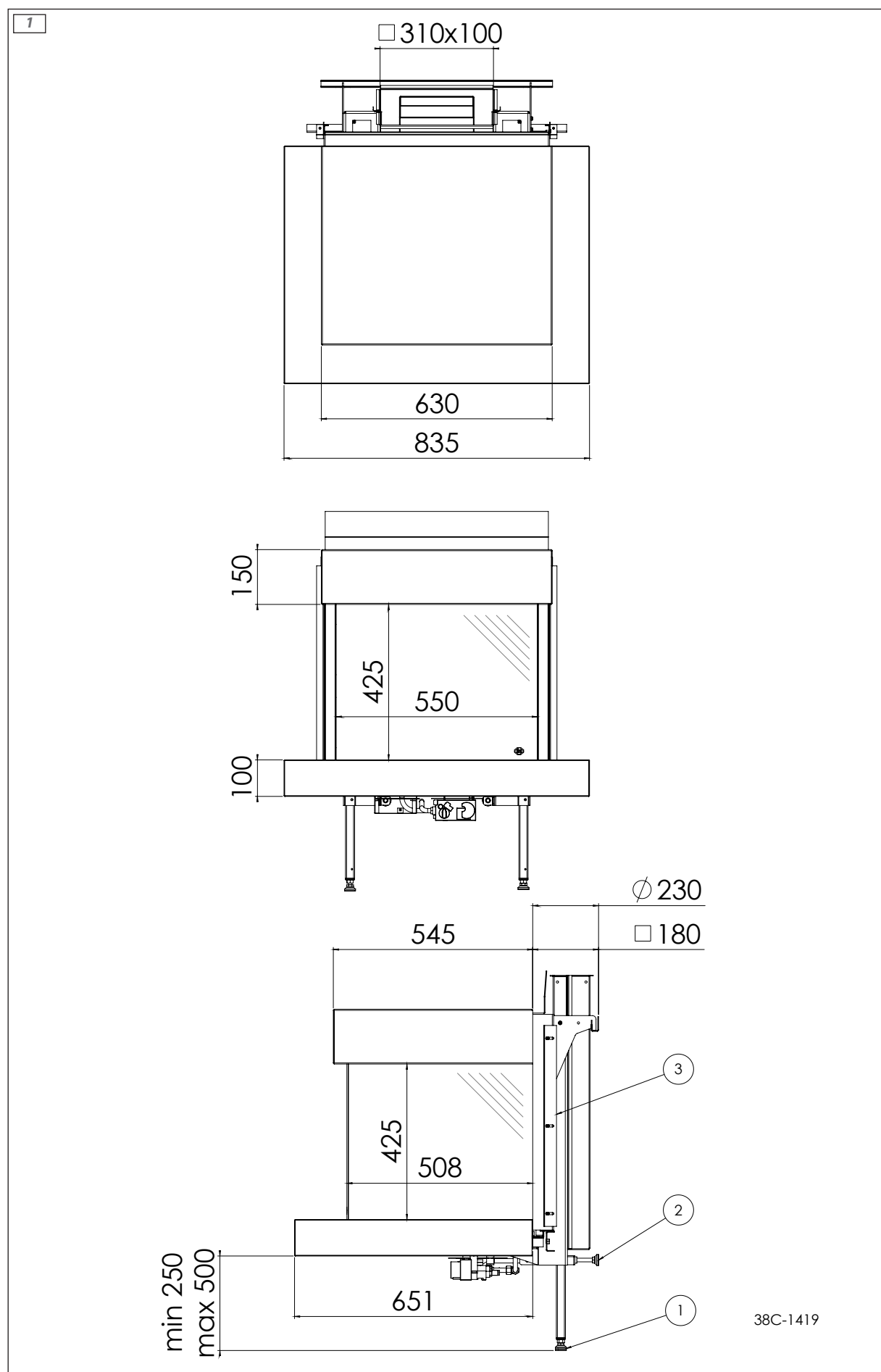
■ = Situation is not permissible

¹⁾ Minimum length

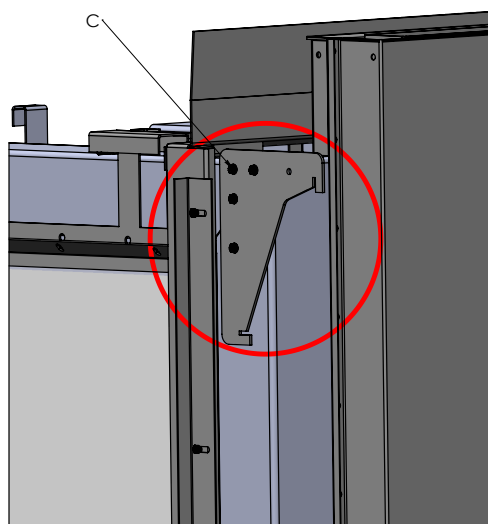
Table 6: Conditions for the adjustment of the appliance with a roof terminal

G20/G25/G31			
Situation	Air inlet guide	Injector screens*	Baffle (distance restriction in mm)
A	NO	NO	NO (OPEN)
B	ADDITIONAL	YES	YES (30)
C	ADDITIONAL	YES	YES (24)
D	ADDITIONAL	YES	YES (19)
E	ADDITIONAL	YES	YES (15)

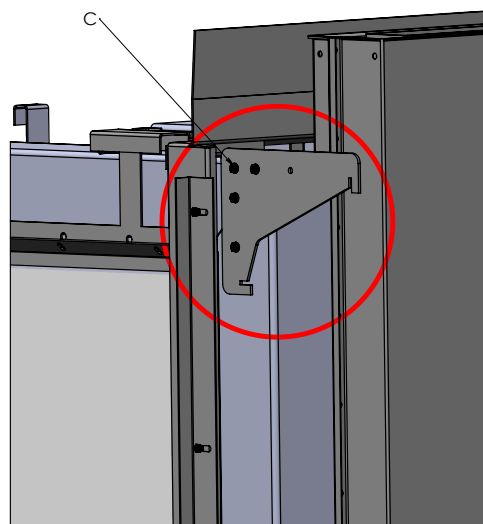
* not valid for G31



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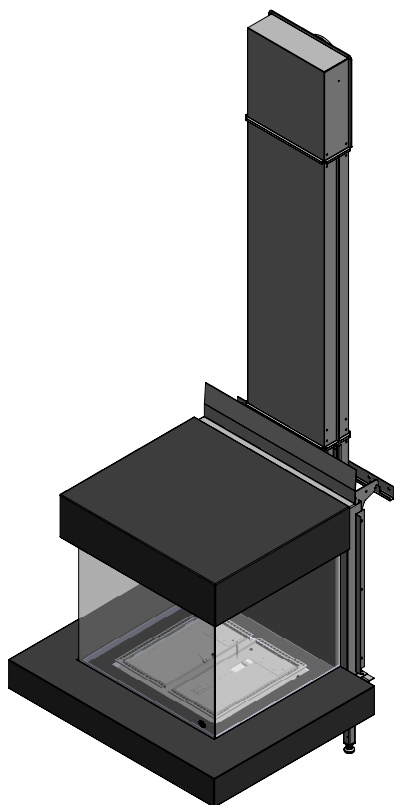
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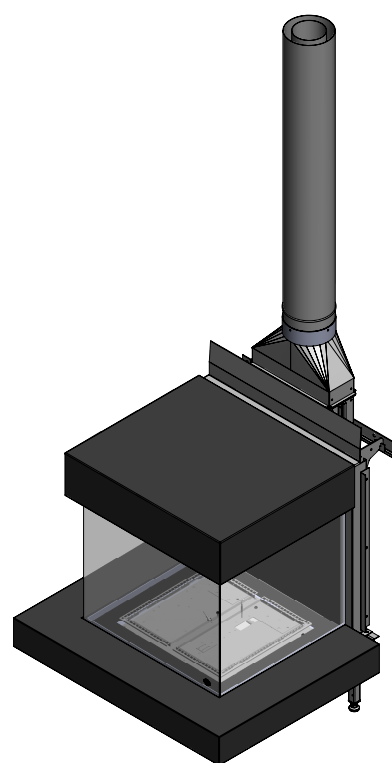
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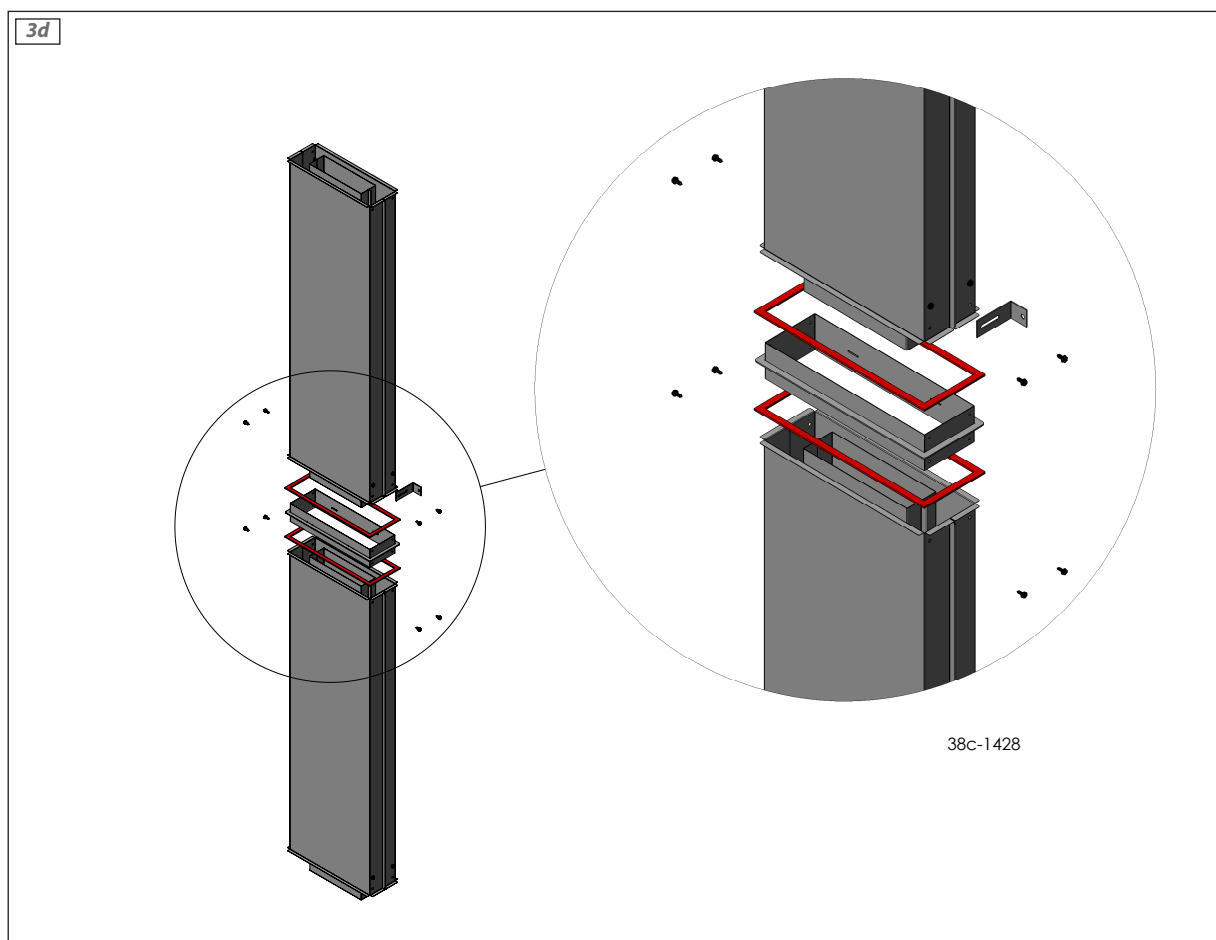
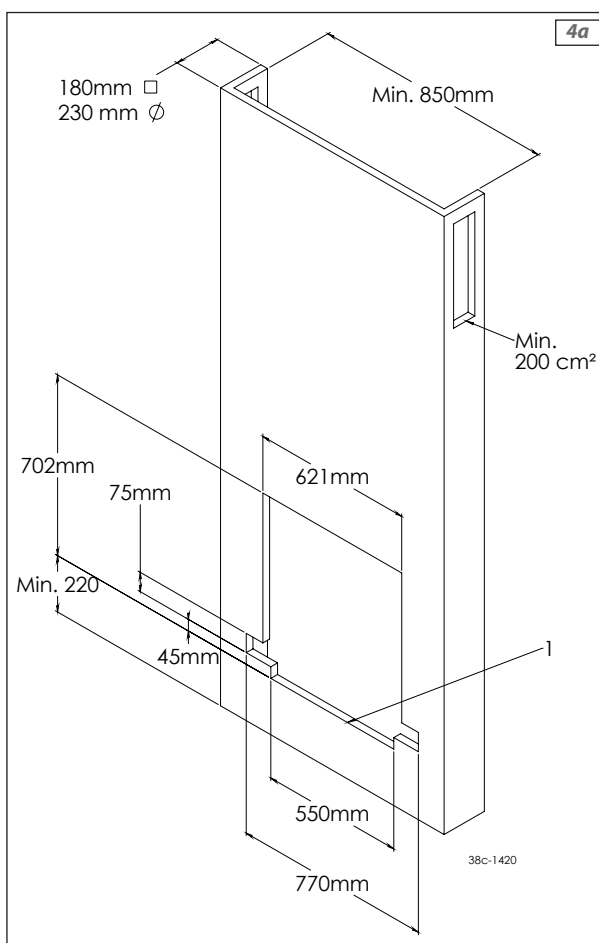
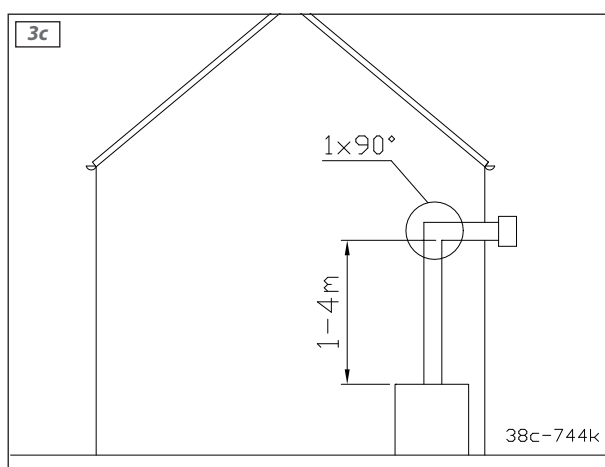
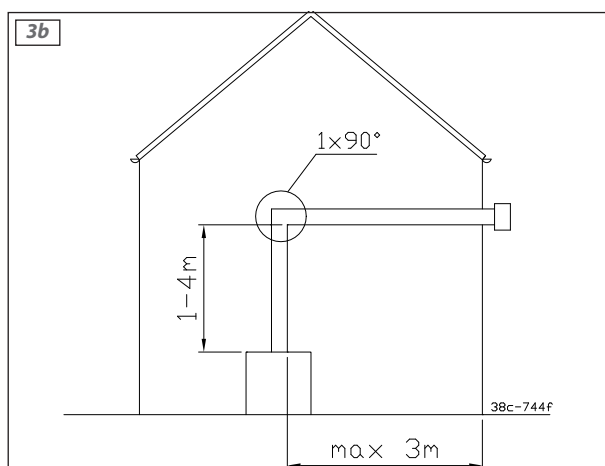


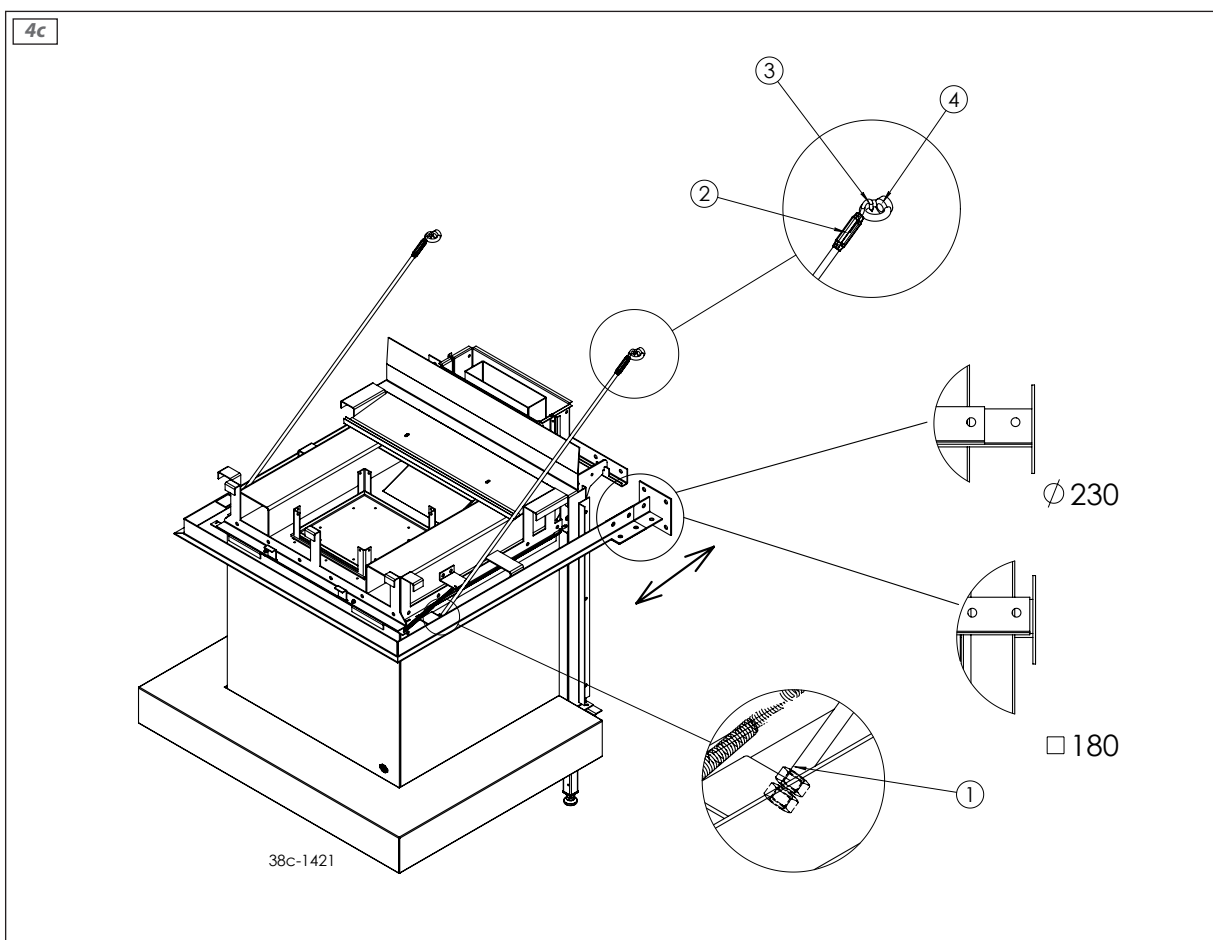
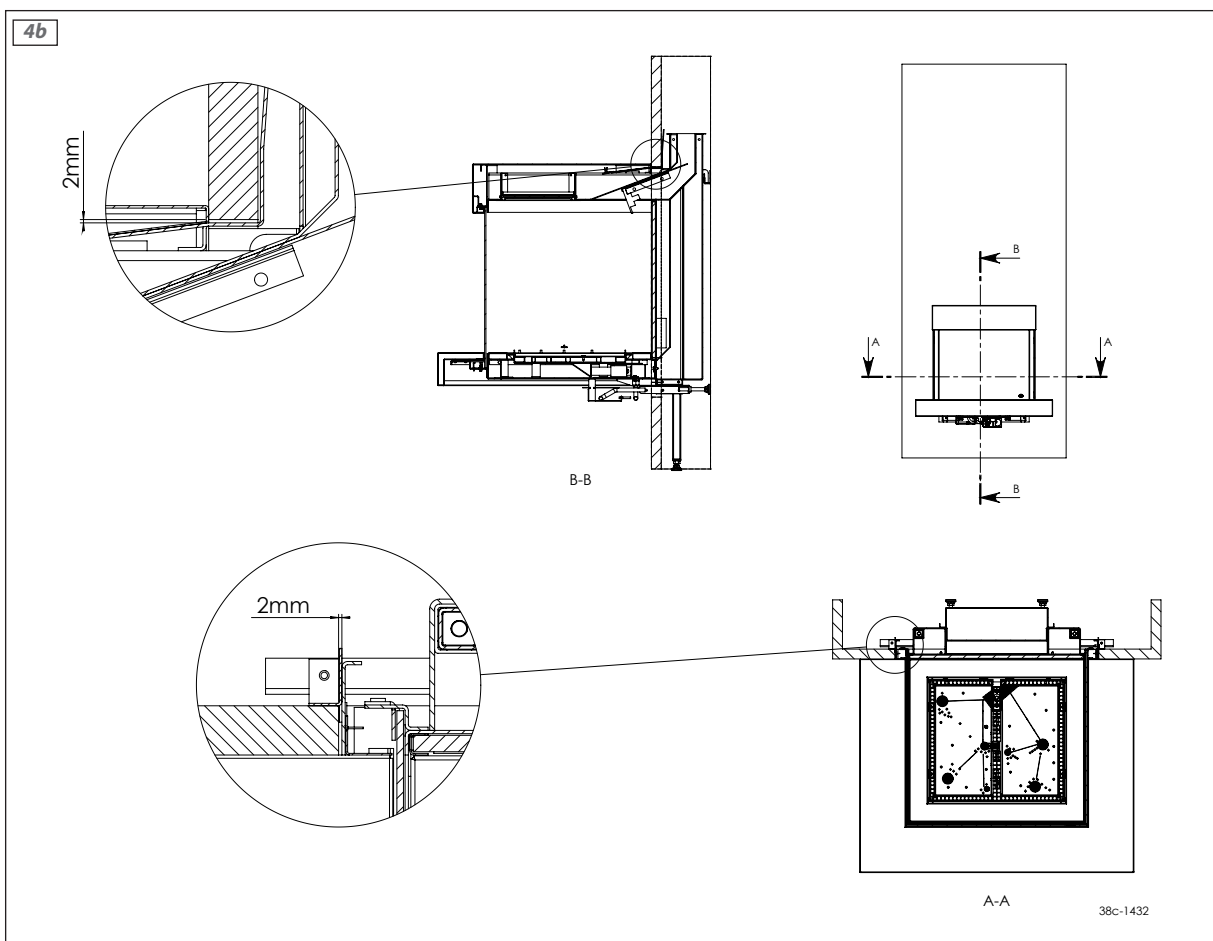
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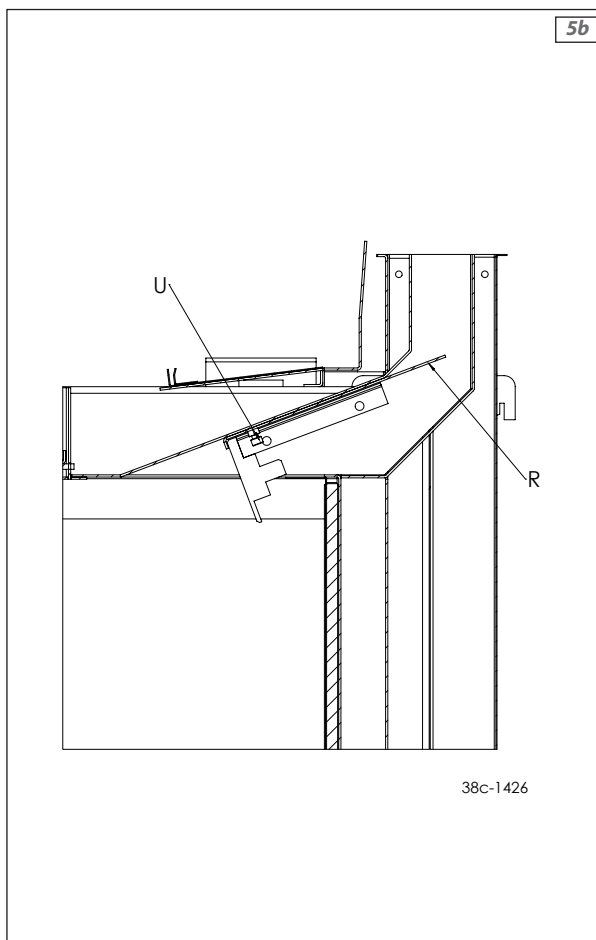
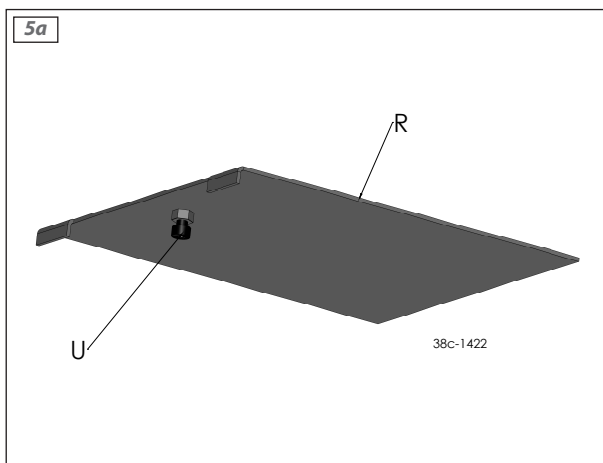


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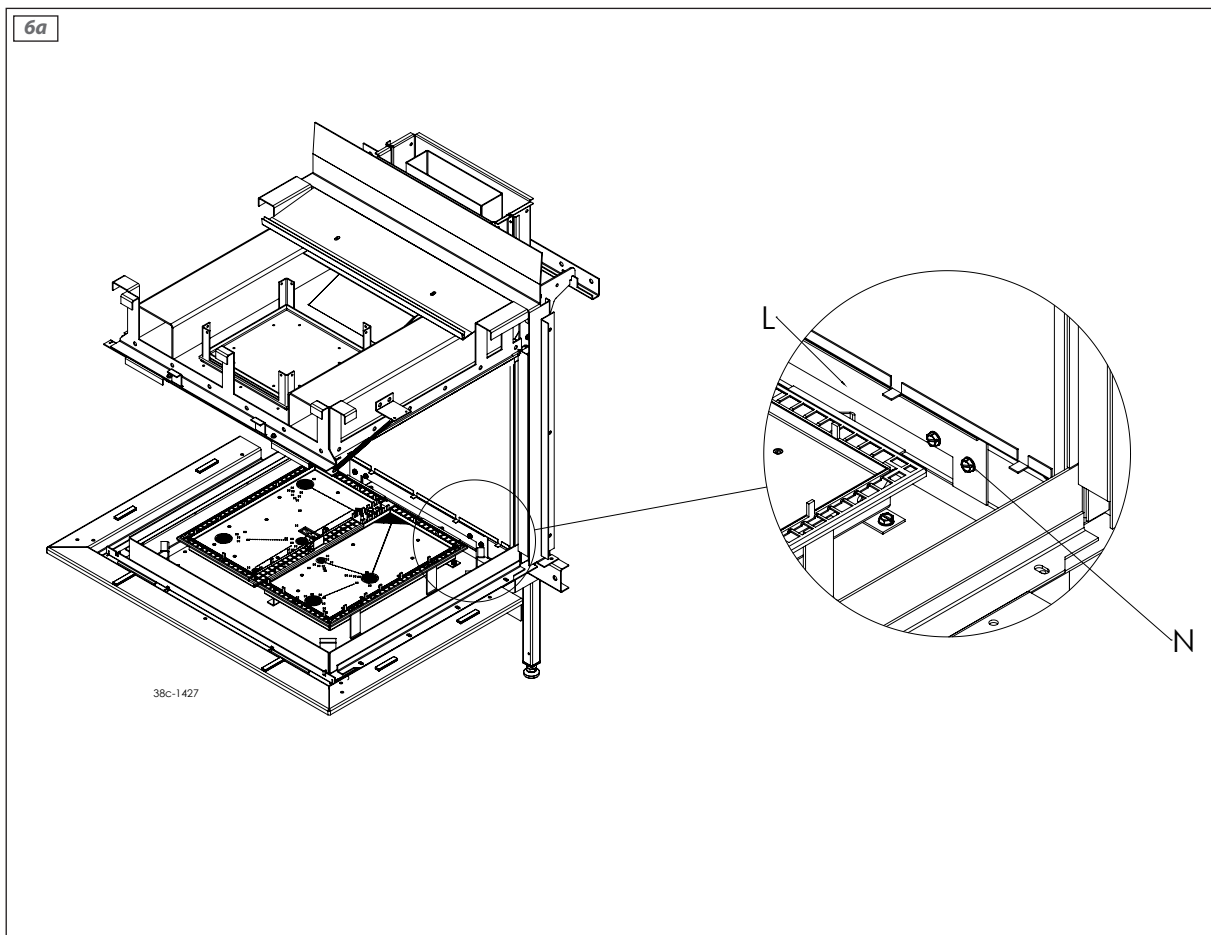
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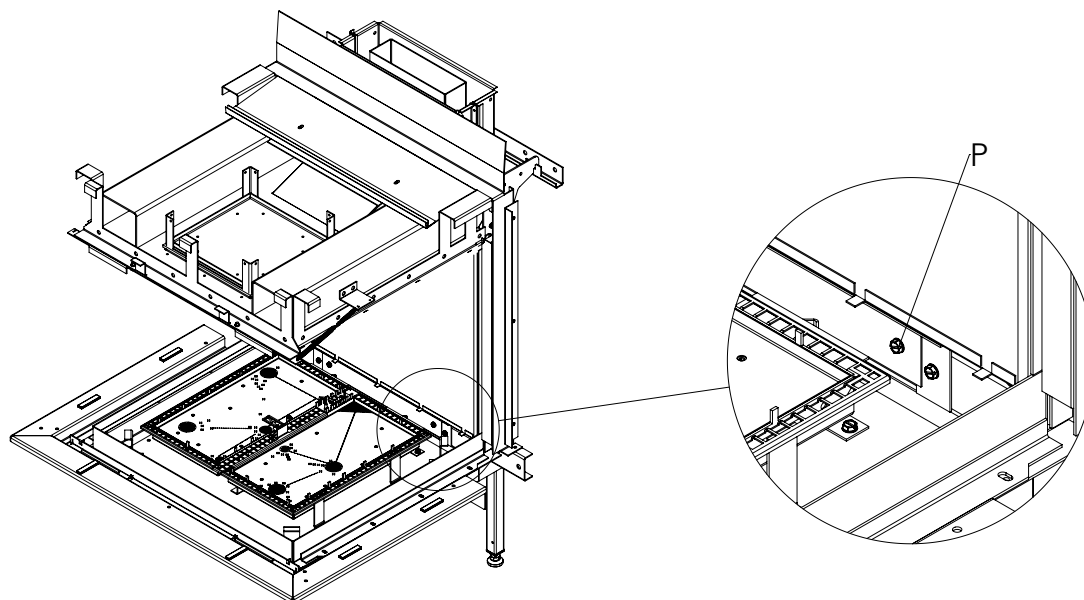




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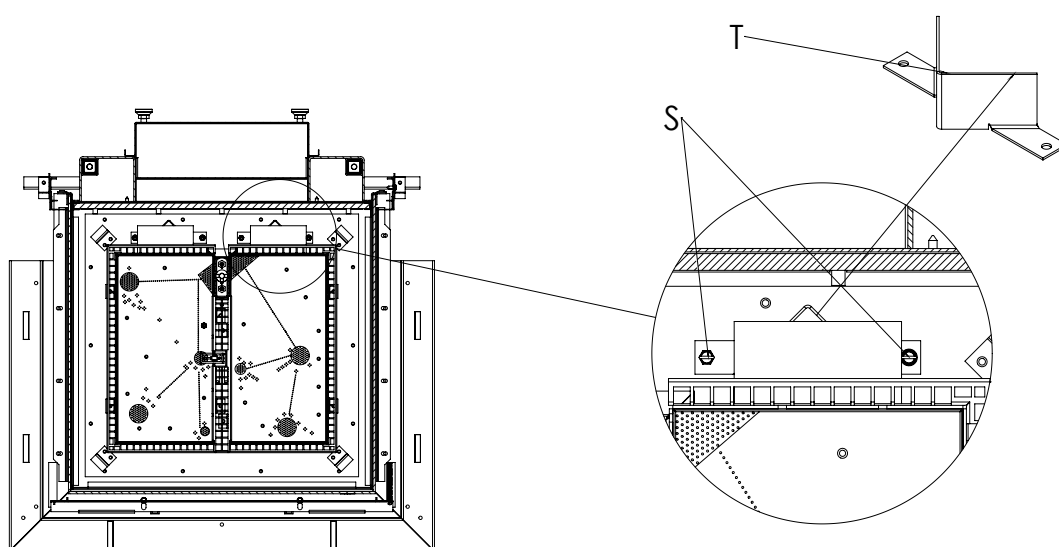


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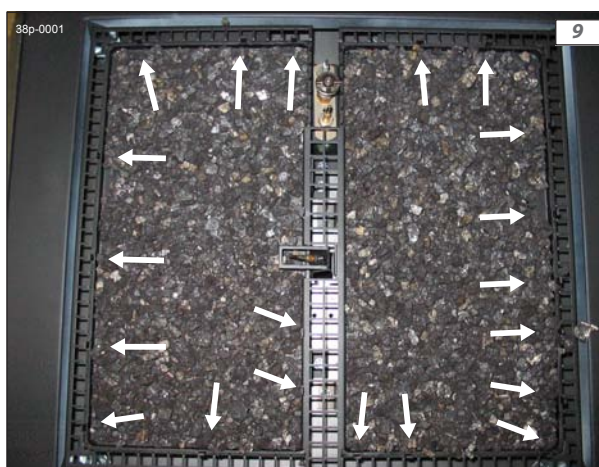
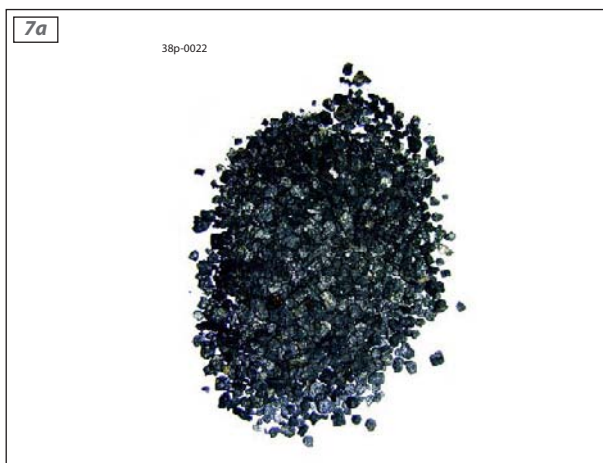


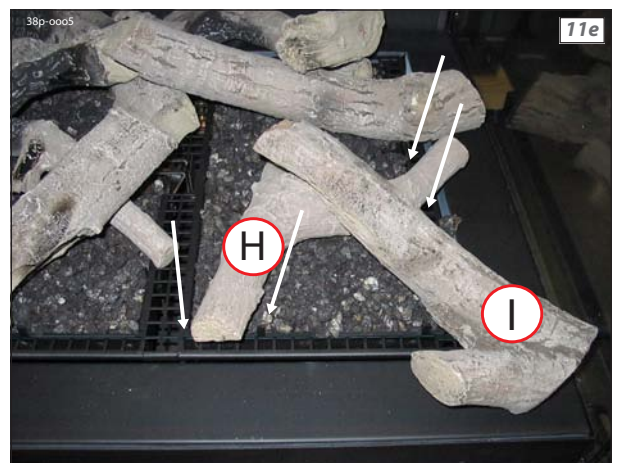
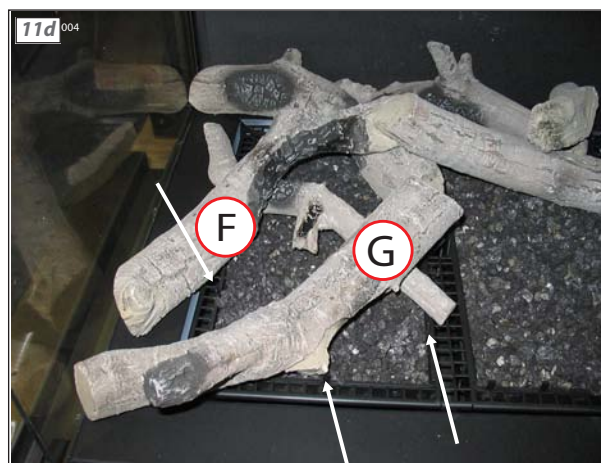
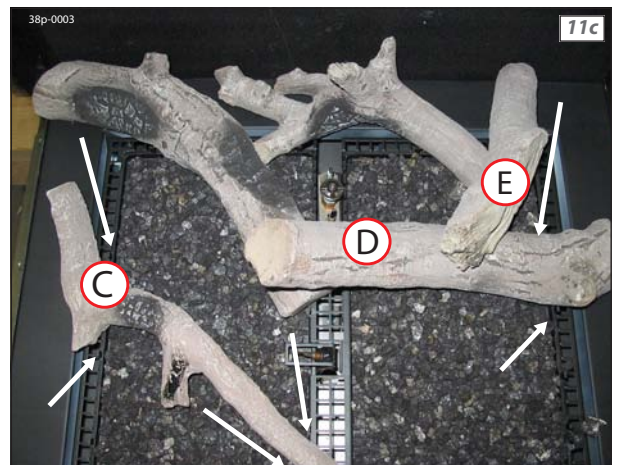
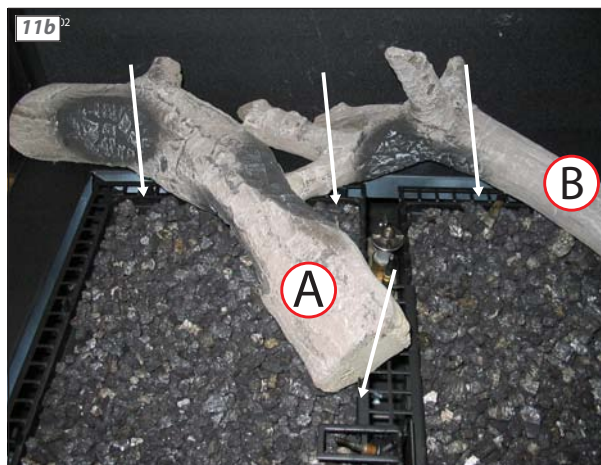
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6c



38c-1430

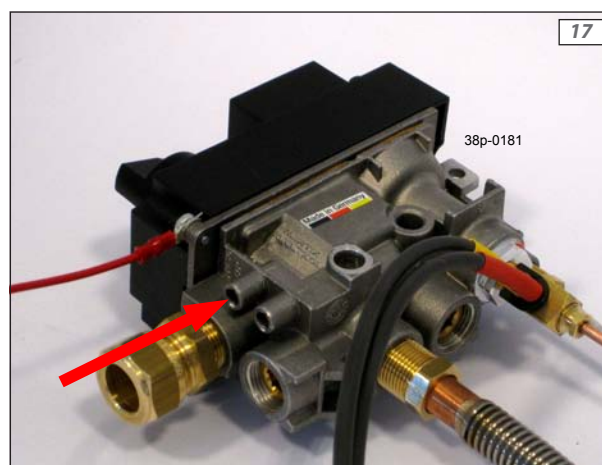
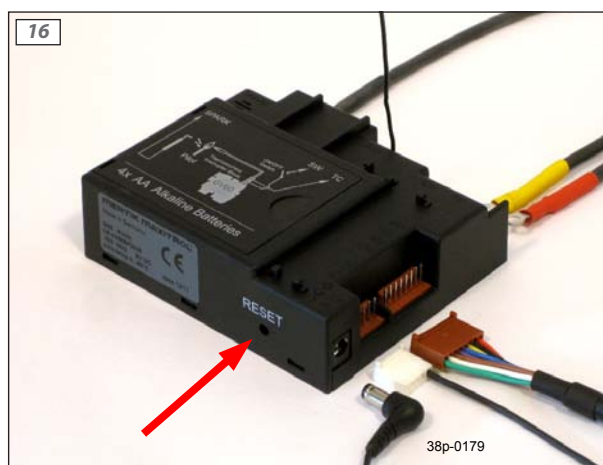
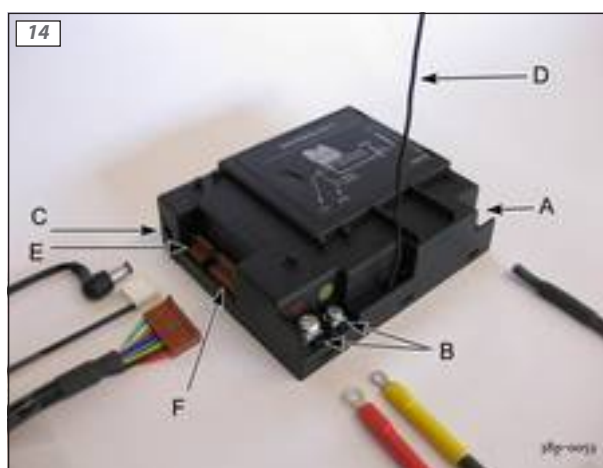


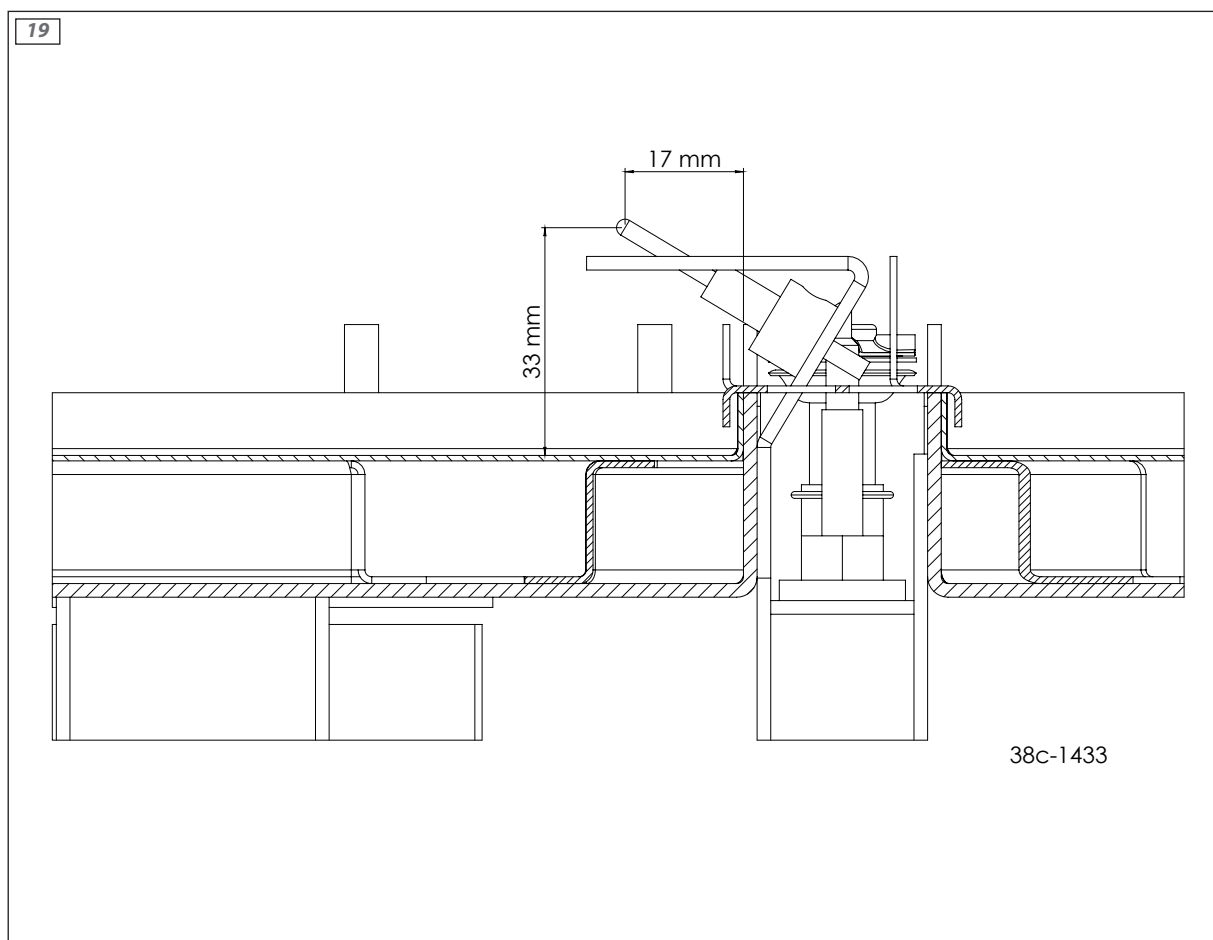
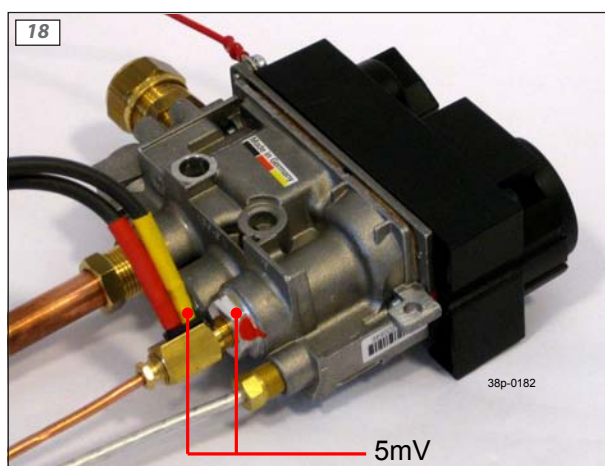














DRU Verwarming B.V.
The Netherlands
Postbus 1021, NL-6920 BA Duiven
Ratio 8, NL-6921 RW Duiven