



# Russell Hobbs

## INSTRUCTIONS AND WARRANTY



**MODEL NO. 11240**

**RUSSELL HOBBS DIGITAL KETTLE**

Congratulations on purchasing our RUSSELL HOBBS DIGITAL KETTLE. Each unit is manufactured to ensure safety and reliability. Before using this appliance for the first time, please read the instruction manual carefully and keep it for future reference.

## **FEATURES**

1.7L capacity  
Boil-dry protection  
Warming function  
Accurate temperature control  
Removable and washable filter  
Elegant red illuminating water level gauge  
Automatic power-cut  
Soft and cool touch handle  
For domestic use only

## **IMPORTANT SAFEGUARDS**

When using any electrical appliance, basic safety precautions should always be followed including the following:

1. Please read the instructions carefully before using any appliance.
2. Always ensure that the voltage on the rating label corresponds to the mains voltage in your home.
3. Incorrect operation and improper use can damage the appliance and cause injury to the user.
4. The appliance is intended for household use only. Commercial use invalidates the warranty and the supplier can not be held responsible for injury or damage caused when using the appliance for any other purpose than that intended.
5. This appliance is intended to be used in household and similar applications such as:
  - Staff kitchen areas in shops, offices and other working environments
  - Farm houses
  - By clients in hotels, motels and other residential type environments
  - Bed and breakfast type environments
6. Avoid any contact with moving parts.

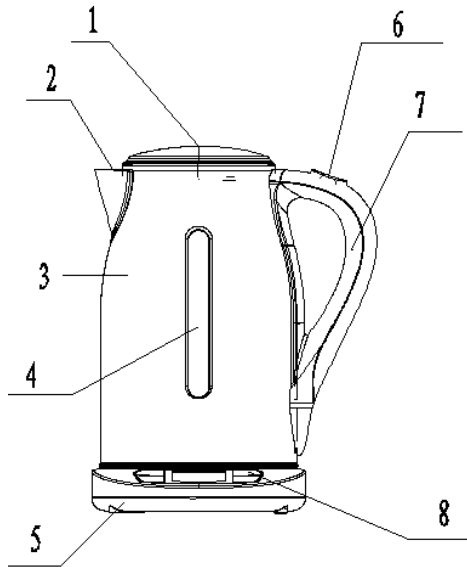
7. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
8. Children should be supervised to ensure that they do not play with the appliance.
9. Check the power cord and plug regularly for any damage. If the cord or the plug is damaged, it must be replaced by the manufacturer or a qualified person in order to avoid an electrical hazard.
10. Do not use the appliance if it has been dropped or damaged in any way. In case of damage, take the unit in for examination and/or repair by an authorised service agent.
11. Do not open the lid while the kettle is in use.
12. Only fill the kettle with cold water. Do not fill the kettle above the MAX level (1.7L). Boiling water may splash out if overfilled.
13. Do not insert any objects into holes or slots in this appliance.
14. To reduce the risk of electric shock, do not immerse or expose the motor assembly, plug or the power cord to water or any other liquid.
15. Never immerse the unit in water or any other liquid for cleaning purposes. Do not allow liquid to penetrate into the electrical parts of this kettle.
16. Remove the plug from the socket by gripping the plug. Do not pull on the cord to disconnect the appliance from the mains. Always unplug the unit when not in use, before cleaning or when adding or removing parts.
17. The use of accessory attachments that are not recommended or supplied by the manufacturer may result in injuries, fire or electric shock. The kettle is only to be used with the base provided.
18. A short cord is provided to reduce the hazards resulting from becoming entangled in or tripping over a longer cord.
19. Do not let the cord hang over the edge of a table or counter. Ensure that the cord is not in a position where it can be pulled on inadvertently.
20. Do not allow the cord to touch hot surfaces and do not place on or near a hot gas or electric burner or in a heated oven.
21. Cleaning and user maintenance shall not be made by children unless they are older than 8 years and supervised. Keep the appliance and its cord away from reach of children aged younger than 8 years old.

22. Keep the device and the cable away from heat, direct sunlight, moisture, sharp edges and the like.
23. Do not use the appliance on a gas or electric cooking top or over or near an open flame.
24. Use of an extension cord with this appliance is not recommended. However, if it is necessary to use an extension lead, ensure that the lead is suited to the power consumption of the appliance to avoid overheating of the extension cord, appliance or plug point. Remember to not place the extension cord in a position where it can be pulled on by children or animals or tripped over.
25. This appliance is not suitable for outdoor use. Do not use this appliance for anything other than its intended use.
26. DO NOT carry the appliance by the power cord.
27. Do not leave the appliance unattended during use. Always unplug the unit when not in use or before cleaning, and allow it to cool down completely before cleaning.
28. Always operate the appliance on a smooth, even, stable surface. Do not place the unit on a hot surface.
29. Ensure that the switch is in the "Off" position after each use.
30. The manufacturer does not accept responsibility for any damage or injury caused by improper or incorrect use, or for repairs carried out by unauthorised personnel.
31. In case of technical problems, switch off the machine and do not attempt to repair it yourself. Return the appliance to an authorised service facility for examination, adjustment or repair. Always insist on the use of original spare parts. Failure to comply with the above-mentioned pre-cautions and instructions could affect the safe operation of this machine.
32. Do not touch hot surfaces. Use the handle and lid knob.
33. Check that the lid is fully closed before switching the kettle on - otherwise it may not switch off.
34. Check the kettle is properly located on the base before switching on.
35. Do not switch on unless the kettle contains at least 2 cups of water.
36. This kettle is intended for boiling water only. Do not use it to heat up milk, soup or any other liquids. Disconnect the power supply if something unusual occurs during boiling.

37. Remove the kettle from its base before filling or pouring.

38. This appliance must not be operated by an external timer or remote control system.

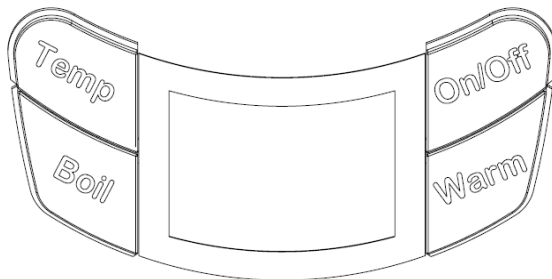
## PARTS DIAGRAM



1. Lid
2. Spout
3. Kettle body
4. Water level gauge
5. Power base
6. Lid release button
7. Handle
8. Functional buttons

## DIGITAL BASE OPERATION GUIDE

- 1) Temperature Control
- 2) Boil function
- 3) On/Off Switch
- 4) Keep Warm Function



## OPERATING INSTRUCTIONS

### PREPARATION FOR USE

Carefully remove your kettle from the box. You may wish to retain the packaging for further use.

### BEFORE USING THE KETTLE FOR THE FIRST TIME

- Before first use, fill the kettle with cold water to the MAX water level mark, bring to boil and discard the boiling water – do this twice. This will ensure that any residues left over from the manufacturing process are completely removed.

### USING THE KETTLE

- Position the power base on a dry flat surface away from any potential heat source.
- Ensure the mains cable does not hang over the work surface edge.

- Push open the lid release button and pour in a sufficient amount of water. Remember to keep the water level above the MIN level, but not exceeding the MAX level.
- Close the lid and place the kettle on the power base. Note: the kettle must always be used with the power base provided.
- Connect the power cord to a 220-240V electricity socket.
- By pressing the ON/OFF switch – the indicator light will illuminate. To boil water, simply press the boil button and the water will begin to boil. Make sure the lid is securely closed before boiling.
- To set the required temperature, press the temperature button and set the temperature between 60-100°C.
- To warm the water, press the warm button and set the desired temperature between 60-100°C. This function ensures that water stays warm after it has been boiled but not yet ready for consumption.

**Please beware of escaping steam from the lid of the kettle when in use.**

#### **SWITCHING OFF**

- Once the water has boiled, the kettle will switch off automatically. However, you can stop the boiling process at any time by pressing the ON/OFF switch and/or ensuring that it is on the “0” position.

Note: although unlikely, if the kettle automatically switches off before the water has finished boiling, leave it for 60 seconds before switching it on again. Never force the switch.

#### **BOIL-DRY PROTECTION**

- Should you accidentally switch on an empty kettle - the boil-dry protection will automatically switch off the power. If this occurs, allow the kettle to cool down before filling with cold water.

Note: do not add cold water in an attempt to cool down the kettle faster – this will damage the kettle and decrease its lifespan.

#### **GENERAL**

- Always remove the kettle from the base before pouring.
- To avoid the risk of splashing, pour slowly and do not over-tilt the kettle.

- Do not tilt the kettle backwards - water might get on to the control area. If this happens, let the kettle dry thoroughly before use – place it somewhere cool for 12 hours.
- When you lift the kettle, you may see moisture on the base. Do not worry – it's the steam used to switch the kettle off automatically, which then condenses and escapes via vents under the kettle.
- You may see some discolouration on the floor of the kettle. Again, do not worry – it is due to the bonding of the element to the kettle floor.

### **CLEANING AND MAINTENANCE**

- Unplug the base from the electrical socket, and let the kettle cool down before cleaning.
- Wipe the kettle, inside and out, with a damp cloth. You may use a little household detergent, but if you do, rinse well to avoid tainting the water.
- Wipe the base with a damp cloth.
- Keep all connectors and sockets dry.
- Do not use harsh or abrasive cleaning agents or solvents.
- This appliance is for household use only and is not user-serviceable.
- Do not open or change any parts by yourself. Please refer to a qualified electrical service department or return to the supplier if servicing is necessary.
- Always remember to unplug the unit from the electrical outlet when not in use and before cleaning.
- Do not immerse the appliance (including the base) in water or any other liquid, or hold it under a running tap to clean.
- To remove stubborn spots/marks, wipe the surfaces with a cloth slightly dampened in soapy water or mild non-abrasive cleaner. Rinse and dry with a clean, dry, soft cloth.

We recommend that you descale your kettle regularly, even in soft water areas. Lime scale may be white, coloured, or even rusty-looking, but it is normally visible. Phosphate scale is not generally visible, but there is always a build-up, even in soft water areas. Any build-up of scale causes overheating, which reduces the life of the element, and may trigger the boil-dry cut-out to engage. So, even in a soft water area, descale at least monthly, to help keep your kettle in working order.



**To descale your kettle:**

- Use a descaler suitable for plastic products (all kettles have plastic parts). Follow the instructions on the descaler, then rinse several times, fill, boil and discard the water, to remove all chemical residues.
- Products returned under guarantee with faults related to scale will be subject to a repair charge.
- If you notice your kettle getting noisier – descale it.
- Do not rely on visible scale, as phosphate scale is not visible. Rather descale the kettle for preventative purposes.
- Do not try to move or remove the diffuser – you will break it.

**Water filter:**

- Scale particles suspended in the water may give it a cloudy or greasy appearance.
- The filter will prevent these particles going into your drink. If you see deposits on the filter, clean it, otherwise the performance of your kettle will drop, your drinks may contain scale, and the water inside the kettle may look cloudy.

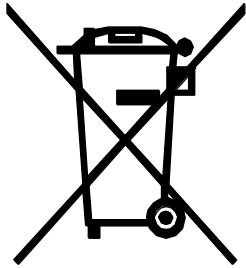
**Cleaning the filter:**

- The filter is located inside the kettle behind the spout.
- With the lid open, gently pull the filter out of its retaining slot.
- Lift the filter out of the kettle.
- Rinse the filter in warm water and gently remove any scale with a soft brush.
- To replace the filter, slide it down into its slot until it clicks into place.

**Removing mineral deposits**

- Decalcification refers to removing the calcium deposits which may form on the interior metal parts of the kettle.
- To get the best performance from your kettle, descale your kettle from time to time. Frequency depends on the hardness of your tap water and how often you use the kettle.
- We suggest use of a kettle descaler in order to dissolve chalky deposits or scale.
- Follow the directions on the descaler package. If a commercial descaler is not available, fill the kettle with enough white vinegar to cover the bottom by about 1.5cm. Bring the vinegar to a boil. You may need to repeat this several times with

cooled vinegar to remove the calcium build-up completely. When the descaling process is complete, empty the kettle and rinse out several times with clean water.



You can help protect the environment! Please remember to respect the local regulations: hand in the non-working electrical equipment to an appropriate waste disposal centre.

### **STORING THE APPLIANCE**

- Unplug the unit from the wall outlet and clean all the parts as instructed above. Ensure that all parts are dry before storing.
- Store the appliance in its box or in a clean, dry place.
- Never store the appliance while it is still wet or dirty.
- Never wrap the power cord around the appliance.

### **SERVICING THE APPLIANCE**

There are no user serviceable parts in this appliance. If the unit is not operating correctly, please check the following:

- You have followed the instructions correctly
- That the unit has been wired correctly and that the wall socket is switched on.
- That the mains power supply is ON.
- That the plug is firmly in the mains socket.

If the appliance still does not work after checking the above:

- Consult the retailer for possible repair or replacement. If the retailer fails to resolve the problem and you need to return the appliance, make sure that:

- The unit is packed carefully back into its original packaging.
- Proof of purchase is attached.
- A reason is provided for why it is being returned.

If the supply cord is damaged, it must be replaced by the manufacturer or an authorised service agent, in order to avoid any hazard. If service becomes necessary within the warranty period, the appliance should be returned to an approved Home of Living Brands (Pty) Limited service centre. Servicing outside the warranty period is still available, but will, however, be chargeable.

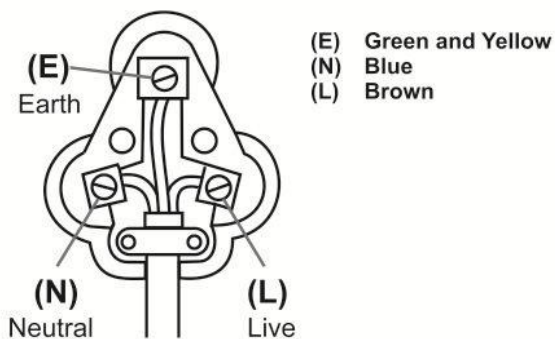
## CHANGING THE PLUG

Should the need arise to change the fitted plug, follow the instructions below.

**This unit is designed to operate on the stated current only. Connecting to other power sources may damage the appliance. Connect a three-pin plug as follows:**  
The wires in this mains lead are coloured in accordance with the following code:

### **WARNING: THIS APPLIANCE MUST BE EARTHED**

Always ensure the three-pin plug is connected as follows:



**PLEASE AFFIX YOUR PROOF OF PURCHASE/RECEIPT HERE  
IN THE EVENT OF A CLAIM UNDER WARRANTY THIS RECEIPT MUST BE PRODUCED.**

### **W A R R A N T Y**

1. Home of Living Brands (Pty) Limited ("Home of Living Brands") warrants to the original purchaser of this product ("the customer") that this product will be free of defects in quality and workmanship which under normal personal, family or household use and purpose may manifest within a period of 1 (one) year from the date of purchase ("warranty period").
2. Where the customer has purchased a product and it breaks, is defective or does not work properly for the intended purpose, the customer must notify the supplier from whom the customer bought the product ("the supplier") thereof within the warranty period. Any claim in terms of this warranty must be supported by a proof of purchase. If proof of purchase is not available, then repair, and/or service charges may be payable by the customer to the supplier.
3. The faulty product must be taken to the supplier's service centre to exercise the warranty.
4. The supplier will refund, repair or exchange the product in terms of this warranty subject to legislative requirements. This warranty shall be valid only where the customer has not broken the product himself, or used the product for something that it is not supposed to be used for. The warranty does not include and will not be construed to cover products damaged as a result of disaster, misuse, tamper, abuse or any unauthorised modification or repair of the product.
5. This warranty will extend only to the product provided at the date of the purchase and not to any expendables attached or installed by the customer.
6. If the customer requests that the supplier repairs the product and the product breaks or fails to work properly within 3 (three) months of the repair and not as a result of misuse, tampering or modification by or on behalf of the customer, then the supplier may replace the product or pay a refund to the customer.
7. The customer may be responsible for certain costs where products returned are not in the original packaging, or if the packaging is damaged. This will be deducted from any refund paid to the customer.

### **HOME OF LIVING BRANDS (PTY) LTD (JOHANNESBURG)**

JOHANNESBURG

TEL NO. (011) 490-9600

CAPE TOWN

TEL NO. (021) 552-5161

DURBAN

TEL NO. (031) 792-6000

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