

Middle East Facility Management Association



Initial Home Owner
Inspection Strategy
- Owner's Property
Checklist at Handover
Report Findings

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Title:

Middle East Facility Management Association: Initial Home Owner Inspection Strategy - Owner's Property Checklist at Handover Report Findings

Introduction

Initiated by the Real Estate Regulatory Authority Initiated by the Real Estate Regularity Authority (RERA) as a non-profit association, MEFMA lobbies to provide a standardised working framework for facility management (FM) professionals, wider construction industry stakeholders and building owners / occupiers across the Middle East.

MEFMA works with industry professionals to implement long term sustainable development strategies. From design, build and commissioning through handover, operation, maintenance and lifecycle, the aim is to deliver a sustainable built environment, best-in-class customer service and asset protection to maximise end-user ROI.

MEFMA focus groups are driving the formation of region specific industry standards through research studies. Initial focus group findings on service charge calculation, energy management strategies and technologies, handover checklists, inspections and reports are now being delivered.

Objectives

(Refer to Methodology, Outcomes and Recommendations.)

The group's objectives were to standardise checklist handover documents for both owners and inspectors. While the group had the technical capability to understand what these checklists should entail, it was agreed the primary focus would be toward future buyers (off-plan or resale). It was assumed future buyers would have little technical understanding, therefore the checklist would be formulated to protected the buyer.

Objective One:

• Standardise inspection checklist covering common areas and sold units

Objective Two:

• Identify limitations and challenges (E.g. missing documents.)

Objective Three:

• Identify required inspector qualifications and tools

During the handover process from developer to unit owner, the end-user is currently exposed to many grey areas. The checklist has been specifically formulated to safeguard owner rights. Inspectors will have their own, dedicated checklist.

A standardised handover checklist for owners will ensure on the following:

Clarify developer responsibilities before handover Minimise snag list

Provide a platform for dispute resolution between developer and owner

Standardise inspection checklist covering common areas and sold units

Methodology

(Refer to Objectives, Outcomes and Recommendations.)

The body of practices, procedures and rules used by the Home Owner Inspection Strategy - Owner's Property Checklist at Handover Focus Group to determine the formulation of handover checklists are outlined below.

In developing the property handover checklist the group carried out comparative studies on different property checklists that conform to international best practice. From their findings a checklist template has been formulated for end-users moving into new units. Two levels of checklists have been developed to ensure smooth handover.



Level One Checklist:

This checklist in general for sold out units and to be used by future buyers (off-plan or resale.) (Refer to Outcomes, fig. A)

Level Two Checklist:

This checklist in general can be used to review of the condition of common areas as well as further details included in core central services. The review would require an inspector's input. Buyers can also use level two checklist with professional support. (Refer to Outcomes fig. B)

Definitions

8.1 Handover:

The process of relinquishing property, or an authority for transfer, of units from developer to owner

8.2 MEP:

Mechanical, electrical and plumbing works

8.3 Outstanding works:

Remaining or pending works to be carried out by developer / contractor / sub contractor

8.4 Snags:

A defects list either compiled by the unit owner of professional snagging company that is submitted to the developer / contractor / sub contractor for completion before occupation

8.5 Defects:

Any defect in construction which renders a project dangerous, unsafe or causes real damage to the consumer

8.6 DLP:

Defects liability period. The contractually agreed timescale for snags and defects to be rectified

Outcomes

- The group developed level one and level two checklists to ensure smooth handover (Refer to figs. A & B)
- Indentified limitation and challenges
- Indentified qualifications required by inspectors



Level One MEFMA Handover Checklist (fig. A)

Level 1 : Basic/ Cosmetic Condition Handover Check List - HCL: 001



PROPERTY ADDRESS:	
OWNER AGENT NAME:	
TENANT NAME:	INSPECTION DATE:

Both parties, (Owner/Agent & Tenant) must inspect the property together and each party must retain a copy of the completed checklist. Guidelines for checks appear in the Appendices Page 5.

	LOUNGE	CONDITION
А	Floor and Floor Covering	
В	Walls and Ceiling	
С	Coving and Skirting	
D	Doors	
E	Door Locks and Hardware	
F	Lighting Fixtures	
G	Windows and Screens	
Н	Smoke Detector	
I	Ventilation Grilles	
J	Data and Power Sockets	
	KITCHEN	CONDITION
Α	Floor and Floor covering	
В	Walls and Ceiling	
С	Doors	
D	Doors, Locks, hardware	
Е	Lighting Fixtures	
F	Windows and screens	
G	Heat detector	
Н	Ventilation Grilles	
I	Data and Power sockets	
J	Cabinets	
K	Counters	
L	Water Heater	
М	Stove, Oven, Range Hood	
N	Fridge freezer	
0	Dishwasher	





	KITCHEN	CONDITION
Р	Garbage Disposal Unit	
Q	Washing Machine Dryer	
R	Microwave	
S	Extinguisher Fire Blanket	
Т	LPG Detector / Isolator	
U	Plumbing	
	DINING ROOM	CONDITION
А	Floor and Floor covering	
В	Walls and Ceiling	
C	Coving and skirting	
D	Doors	
Е	Door Locks and hardware	
F	Lighting Fixtures	
G	Windows and screens	
Н	Smoke detector	
I	Ventilation Grilles	
J	Data and Power sockets	
	BEDROOM # ()	CONDITION
А	Floor and Floor covering	
В	Walls and Ceiling	
С	Coving and skirting	
D	Doors	
Е	Door Locks and hardware	
F	Lighting Fixtures	
G	Windows and screens	
Н	Counters	
I	Ventilation Grilles	
J	Plumbing / shower head	
K	Bathtub / Shower cubicle	
L	Toilet	





	BEDROOM # ()	CONDITION
М	Extract Fan	
Ν	Water Heater	
0	Mirrors	
Р	Shaving Socket	
Q	Soap dishes / roll holder	
	BEDROOM # ()	CONDITION
Α	Floor and Floor covering	
В	Walls and Ceiling	
С	Coving and skirting	
D	Doors	
Е	Door Locks and hardware	
F	Lighting Fixtures	
G	Windows and screens	
Н	Smoke detector	
I	Ventilation Grilles	
J	Data and Power sockets	
K	Closet doors and tracks	
	AIR CONDITIONING	CONDITION
Α	Operating Instructions	= = = = = = = = = = = = = = = = = = = =
В	Controllers operational	
C	Reaching set temperature	
D	All grilles	
E	Fan Coil Filter Locations	
F	Maintenance Instructions	
G	Commissioning data	





	STAIRS / HALLWAYS	CONDITION
А	Floor and Floor covering	
В	Walls and Ceiling	
С	Doors	
D	Door Locks and hardware	
Е	Lighting Fixtures	
F	Banister	
G	Smoke detector	
Н	Stairs and treads	
I	Coving	
	LAWNS & GARDENS	CONDITION
А	Irrigation System	
В	Layout Drawing	
С	Patio, Terrace, Decking	
D	Planting	
S۱	WIMMING POOL / JACUZZI	CONDITION
А	Operating Instructions	
В	Controllers operational	
С	Reaching set temperature	
D	Maintenance Instructions	
E	Analysis Certificate	
P	PARKING AREAS / GARAGE	CONDITION
А	Floor and Floor covering	
В	Walls and Ceiling	
С	Doors	
D	Door Locks and hardware	
E	Lighting Fixtures	
F	Smoke detector	
G	Auto Garage door	





	MISCELLANEOUS	CONDITION
Α	DB and Load Schedule	
В	Intruder Alarm	
C	Entry Video / phone	
D	Home automation System	
Е	Pest Control	
F	Electric Meter	
G	Water Meter	
Н	LPG Meter	
I	BTU Meter	
	DIDE: I.	
Tenal a lice Defel This o	nts agree that all fire extinguishers and f nsed operator on behalf of the managir nce requirements.	ng agent / owners association if in a multi tenanted dwelling in accordance with Civ
Tenal a lice Defel This o	nts agree that all fire extinguishers and f nsed operator on behalf of the managir nce requirements.	ng agent / owners association if in a multi tenanted dwelling in accordance with Civ
Tenai a lice Defei This o	nts agree that all fire extinguishers and finsed operator on behalf of the managir nce requirements. cost is recoverable through the service chection Date:	fire blankets will be maintained annually along with the heat and smoke detectors by agent / owners association if in a multi tenanted dwelling in accordance with Civenarge and is not negotiable.
Tenai a lice Defei This o	nts agree that all fire extinguishers and f nsed operator on behalf of the managir nce requirements.	ng agent / owners association if in a multi tenanted dwelling in accordance with Civ



Level 1 : Basic/ Cosmetic Condition Check list -HO: 001 Appendixes:



APPENDIX	AREA
Appendix 1	Lounge
Appendix 2	Kitchen
Appendix 3	Dining Room
Appendix 4	Bathroom
Appendix 5	Bedroom
Appendix 6	Stairs / Hallways
Appendix 7	Air Conditioning
Appendix 8	Lawns / Gardens / Patios
Appendix 9	Swimming Pool / Jacuzzi
Appendix 10	Parking Areas / Garage
Appendix 11	Miscellaneous





	Appendix 1 - Lounge	Guidelines to assist assessment
		Cracked, scratched or chipped tiles
	Floor and Floor covering	• Tiles level with adjacent tiles
A	Thoor and Floor covering	Grouting between tiles OK & uniform
		Bare concrete sealed
		• No cracks
В	Walls and Ceiling	• Fully painted
В	wans and Cenning	Access hatches in ceiling snug fit
		Ceiling tiles fit grid correctly
C	Coving and skirting	No cracks, joints invisible
	Coving and skirting	• Fully painted
		No large gaps around door to frame
D	Doors	Door painted / stained correctly
		Door closes without forcing
		Handles open the catch correctly
		All screws fitted to handles and hinges
E	Door Locks and hardware	•Three keys available for each lock
		• All keys work correctly
		Any door closers adjusted correctly
		• All lights are working
F	Lighting Fixtures	All switches secure and operational
「	Lighting Fixtures	No coloured wires are visible
		No connection blocks are visible
		• All windows are secure in frames
G	Windows and screens	• Windows that open – the locks are ok
		• Windows do not open too far a child could fall out
		• Fitted insect screens all ok
Н	Smoke detector	Fitted to Ceiling and indicator lights flashing
I	Ventilation Grilles	Intact and fitted squarely into position
		• Securely fitted
J	Data and Power sockets	Power sockets – holes shuttered, 3 pin type with switch
		• 45cm above floor level





	Appendix 2 - Kitchen	Guidelines to assist assessment
		Cracked, scratched or chipped tiles
Α	Floor and Floor covering	• Tiles level with adjacent tiles
		Grouting between tiles OK & uniform
		• No cracks
D	Walls and Ceiling	• Fully painted
В		Access hatches in ceiling snug fit
		Ceiling tiles fit grid correctly
		No large gaps around door to frame
C	Doors	Door painted / stained correctly
		Door closes without forcing
		Handles open the catch correctly
		All screws fitted to handles and hinges
D	Doors, Locks, hardware	• Three keys available for each lock
		• All keys work correctly
		Any door closers adjusted correctly
		All lights are working
_	Linksin o Fire or	All switches secure and operational
E	Lighting Fixtures	No coloured wires are visible
		No connection blocks are visible
		All windows are secure in frames
F	Windows and screens	•Windows that open – the locks are ok
Γ	windows and screens	• Windows do not open too far a child could fall
		• Fitted insect screens all ok
G	Heat detector	Fitted to Ceiling and indicator lights flashing
Н	Ventilation Grilles	Intact and fitted squarely into position
		Securely fitted
	Data and Davison and data	Power sockets – holes shuttered, 3 pin type with switch
I	Data and Power sockets	Power Sockets more than 2 Metres from sink
		• 45cm above floor level
		• Free from scratches and marks
J	Cabinets	Doors open and close correctly
		Doors adjusted squarely to cabinet carcass
		





	Appendix 2 - Kitchen	Guidelines to assist assessment
		• Secure
K	Counters	• No gaps in counter joints
		• At joints, counter tops same colour
		• Isolator has neon light
L	Water Heater	• Isolator not within 2Meters of sink / water supply
		• All are operational
М	Stove, Oven ,Range Hood	• User Manuals are available
		• Filters fitted to range hood
	F.1 C	• Operational
N	Fridge freezer	• User Manual are available
	Dialessa de ess	• Operational
0	Dishwasher	• User Manual available
Р	Code and Discount Hait	• Operational
P	Garbage Disposal Unit	User Manual available
	Mashing Mashing Dayer	• Operational
Q	Washing Machine Dryer	• User Manual available
	Adigraphona	• Operational
R	Microwave	• User Manual available
S	Futinguishow/ Five Planket	Available and mounted to wall
5	Extinguisher/ Fire Blanket	• Ensure maintenance agreement in place
Т	LPG Detector / Isolator	Detector fitted if mains LPG available
I	LPG Detector / Isolator	• Fitted no higher than 45cm from floor
		• All taps operational and shut off tight
		•Taps secure to sink top
	Dlumbing	• All water drains form sinks correctly
U	Plumbing	• Plug available for sink
		Overflow fitted to sink
		• No leaks under sink





Α	ppendix 3 - Dining Room	Guidelines to assist assessment
		Cracked, scratched or chipped tiles
А	Floor and Floor covering	• Tiles level with adjacent tiles
		Grouting between tiles OK & uniform
		• No cracks
	B Walls and Ceiling	• Fully painted
R		Access hatches in ceiling snug fit
		Ceiling tiles fit grid correctly
		No cracks, joints invisible
C	Coving and skirting	• Fully painted
		No large gaps around door to frame
D	Doors	Door painted / stained correctly
		Door closes without forcing
		Handles open the catch correctly
		All screws fitted to handles and hinges
E	Door Locks and hardware	Three keys available for each lock
		All keys work correctly
		Any door closers adjusted correctly
		All lights are working
_		All switches secure and operational
F	Lighting Fixtures	No coloured wires are visible
		No connection blocks are visible
		All windows are secure in frames
		• Windows that open – the locks are ok
G	Windows and screens	Windows do not open too far a child could fall
		• Fitted insect screens all ok
Н	Smoke detector	Fitted to Ceiling and indicator lights flashing
ı	Ventilation Grilles	Intact and fitted squarely into position
		Securely fitted
J	Data and Power sockets	Power sockets – holes shuttered, 3 pin type with switch
		• 45cm above floor level
	*	





Appendix 4 - Bathroom		Guidelines to assist assessment		
		Cracked, scratched or chipped tiles		
Α	Floor and Floor covering	• Tiles level with adjacent tiles		
		Grouting between tiles OK & uniform		
		• No cracks		
D	Malla and Cailing	• Fully painted		
В	Walls and Ceiling	Access hatches in ceiling snug fit		
		Ceiling tiles fit grid correctly		
C	Coving and skirting	• No cracks, joints invisible		
C	Coving and skirting	• Fully painted		
		• No large gaps around door to frame		
D	Doors	• Door painted / stained correctly		
		Door closes without forcing		
	Door Locks and hardware	• Handles open the catch correctly		
		• All screws fitted to handles and hinges		
Е		•Three keys available for each lock		
		• All keys work correctly		
		Any door closers adjusted correctly		
	Lighting Fixtures	• All lights are working		
F		• All switches secure and operational		
Γ		• No coloured wires are visible		
		• No connection blocks are visible		
		• All windows are secure in frames		
_	NAC and a superior of a superior of	• Windows that open – the locks are ok		
G	Windows and screens	• Windows do not open too far a child could fall		
		• Fitted insect screens all ok		
		• Secure		
Н	Counters	• No gaps in counter joints		
		• At joints, counter tops same colour		
	Ventilation Grilles	• Intact and fitted squarely into position		





	Appendix 4 - Bathroom	Guidelines to assist assessment			
		• No leaks			
		Shower Head adjustable			
		• All taps and Shatafa operational and shut off tight			
	Diversion of the access to and	• Taps secure to basin and bath top			
J	Plumbing / shower head	• All water drains form basins correctly			
		• Plug available for basin			
		Overflow fitted , plug fitted to basin /bath and no leaks under basin			
		Shower controller secure and operational			
K	Bathtub / Shower cubicle	No scratches, blemishes or marks to surfaces			
		Cubicle door closes correctly and forms good seal			
	Toilet	Cistern tight shut off, flush ok by handle / button, flushes all around pan			
L		• Toilet bowl and seat - secure and intact			
		• No leaks			
М	Extract Fan	• Operational			
N	Water Heater	• Isolator has neon light			
IN	Water Heater	Isolator outside bathroom			
		Securely fixed to wall			
0	Mirrors	No scratches or blemishes on surface			
		No sharp edges			
Р	Shaving Socket	• Is it operational and securely fixed to wall			
	Coop dishes / roll holder	Available and secure			
Q	Soap dishes / roll holder	• No blemishes			





	Appendix 5 - Bedroom	Guidelines to assist assessment
	Floor and Floor covering	Cracked, scratched or chipped tiles
А		• Tiles level with adjacent tiles
		Grouting between tiles OK & uniform
		• No cracks
	M/ II	• Fully painted
В	Walls and Ceiling	Access hatches in ceiling snug fit
		Ceiling tiles fit grid correctly
-		No cracks, joints invisible
C	Coving and skirting	• Fully painted
		No large gaps around door to frame
D	Doors	Door painted / stained correctly
		Door closes without forcing
		Handles open the catch correctly
		All screws fitted to handles and hinges
Е	Door Locks and hardware	• Three keys available for each lock
		All keys work correctly
		Any door closers adjusted correctly
	Lighting Fixtures	All lights are working
		All switches secure and operational
F		No coloured wires are visible
		No connection blocks are visible
		All windows are secure in frames
		• Windows that open – the locks are ok
G	Windows and screens	Windows do not open too far a child could fall
		• Fitted insect screens all ok
Н	Smoke detector	• Fitted to Ceiling and indicator lights flashing
1	Ventilation Grilles	• Intact and fitted squarely into position
		Securely fitted
J	Data and Power sockets	Power sockets – holes shuttered, 3 pin type with switch
		• 45cm above floor level
		No large gaps around door to frame
		Door painted / stained correctly
K	Closet doors and tracks	Door closes without forcing
		Doors slide on tracks freely and securely





Appendix 6 - Stairs & Hallways		Guidelines to assist assessment		
		Cracked, scratched or chipped tiles		
Δ.	Floor and Floor covering	•Tiles level with adjacent tiles		
Α		Grouting between tiles OK & uniform		
		Bare concrete sealed		
		• No cracks		
D	Malla and Cailing	• Fully painted		
В	Walls and Ceiling	Access hatches in ceiling snug fit		
		Ceiling tiles fit grid correctly		
		No large gaps around door to frame		
C	Doors	Door painted / stained correctly		
		Door closes without forcing		
	Door Locks and hardware	Handles open the catch correctly		
		• All screws fitted to handles and hinges		
D		•Three keys available for each lock		
		• All keys work correctly		
		Any door closers adjusted correctly		
	Lighting Fixtures	• All lights are working		
F		• All switches secure and operational		
E		No coloured wires are visible		
		No connection blocks are visible		
F	Danistar	• Extends full length of stairs from top to bottom		
F	Banister	• Secure to wall		
G	Smoke detector	Fitted to Ceiling and indicator lights flashing		
Н	Stairs and troads	No loose treads		
П	Stairs and treads	Any fitted nosings must be secure and intact		
	Coving & Chirting	No cracks, joints invisible		
I	Coving & Skirting	• Fully painted		





	Appendix 7 - Air Conditioning	Guidelines to assist assessment
Α	Operating Instructions	Manual Available
D. Cantuallana an anti-anal		• When switched to cooling does it cool
В	Controllers operational	• Fan Speeds vary
C	Fan Coil Filter Locations	• Location of access to any Fan Coil Unit Filters to be established
_	Maintananaa laatuustiana	Frequency of cleaning filters
D	Maintenance Instructions	Frequency of recommended maintenance to unit by specialist
Ap	pendix 8 - Lawns/Gardens/Patio	Guidelines to assist assessment
		• Operational
Α	Irrigation System	Operational and Maintenance Manual available
		• Extends to all areas requiring watering
В	Levent Drawing	Routes of irrigation pipework, location of valves
В	Layout Drawing	• Layout and content of planting
C	Patio, Terrace, Decking	All flooring secure, no loose block paving, tiling, decking etc.
C		Any grout fully infill's spaces between tiling
D	Planting	All plants appear to be thriving with none dead requiring replacement
		All grass extends across lawn area without need for overseeding
App	endix 9 - Swimming Pool/Jacuzzi	Guidelines to assist assessment
Α	Operating Instructions	Manual Available in understandable language
В	Controllers operational	• Do jet blowers / pumps work
D	Controllers operational	Lighting Controllers operational
C	Reaching set temperature	Does Jacuzzi reach the temerature setting
		User maintenance and cleaning instructions
D	Maintenance Instructions	Frequency of specialist maintenance
		Chemical Safety
		enemen salety
	Analysis Certificate	• Copy of last water analysis certificate no older than # months





Appendix 10 - Parking Areas/Garage		Guidelines to assist assessment		
A	Floor and Floor covering	• Flooring bare concrete sealed		
	Floor and Floor covering	• Epoxy flooring intact no cracks and clean		
В	Walls and Ceiling	Dependent upon finishes		
		No large gaps around door to frame		
C	Doors	Door painted / stained correctly		
		Door closes without forcing		
		• Handles open the catch correctly		
		• All screws fitted to handles and hinges		
D	Door Locks and hardware	•Three keys available for each lock		
		• All keys work correctly		
		Any door closers adjusted correctly		
	Lighting Fixtures	• All lights are working		
E		• All switches secure and operational		
		No coloured wires are visible		
		No connection blocks are visible		
F	Smoke detector	Fitted to Ceiling and indicator lights flashing		
		Opens quickly and smoothly		
G	Auto Carago da ar	Closes quickly and smoothly		
G	Auto Garage door	Manual opening possible if auto failed		
		Operational and maintenance manual available		





Appendix 11 - Miscellaneous		Guidelines to assist assessment		
_	DB and Load Schedule	Open door of electrical board, are blanks fitted to spare fuse ways		
A		• Is a fuse breaker legend and load schedule fitted inside door		
		• Functional		
В	Intruder Alarm	Operating and maintenance manual available		
		No loose hardware e.g. alarm box, detectors, panic buttons		
		• Functional		
D	Home automation System	Operating and maintenance manual available		
		No loose hardware, e.g. Control Unit, handset		
Е	Pest Control	Pest Control is available and ongoing for the unit		
_	Electric Meter	•The meter is available and can be read		
F		• Take meter reading and meter serial number upon moving in		
G	Water Meter	•The meter is available and can be read		
		•Take meter reading and meter serial number upon moving in		
Н	I PG Meter	•The meter is available and can be read		
	LPG Meter	• Take meter reading and meter serial number upon moving in		
	DTII Motor	•The meter is available and can be read		
	BTU Meter	• Take meter reading and meter serial number upon moving in		
J	DLP Expiry date	• If new property enquire about end of defect liability period date		



Level Two MEFMA Handover Checklist (fig. B)

- Level Two MEFMA Document Handover Checklist
- Level Two MEFMA MEP Checklist
- Level Two MEFMA Landscaping And External Checklist

Level 2 : MEFMA Document Handover Checklist



PROPERTY ADDRESS:	
OWNER AGENT NAME:	
TENANT NAME:	INSPECTION DATE:

AS BUILT DRAWING LIST (CIVIL/INTERIORS)

SI NO	DRAWING DESCRIPTION	HARD COPY	CD COPY	REMARKS
1	PARTITION LAYOUT			
2	FURNITURE LAYOUT			
3	FLOORING LAYOUT			
4	REFLECTED CEILING LAYOUT			
5	STRUCTURAL LAYOUT			
6	PLANS, SECTIONS & INTERNAL VIEWS			
7	KEY PLAN			
8	SECTIONS & DETAILS			
9	OTHERS			

AS BUILT DRAWING LIST (MECHANICAL/PLUMBING)

SI NO	DRAWING DESCRIPTION	HARD COPY	CD COPY	REMARKS
1	HVAC EQUIPMENT SCHEDULE			
2	COORDINATED SERVICES LAYOUT			
3	A/C DUCTING LAYOUT			
4	DETAILS VENTILATION LAYOUT			
5	HEAT LOAD CALCULATION			
6	WATER SUPPLY LAYOUT			
7	LPG DISTRIBUTION LAYOUT			
8	DRAINAGE LAYOUT			
9	FIRE PROTECTION LAYOUT			
10	OTHERS			



Level 2: MEFMA Document Handover Checklist



AS BUILT DRAWING LIST (ELECTRICAL)

SI NO	DRAWING DESCRIPTION	HARD COPY	CD COPY	REMARKS
1	LOAD SCHEDULE			
2	LIGHTING LAYOUT			
3	POWER LAYOUT			
4	SINGLE LINE DIAGRAM			
5	FLOOR BOX LAYOUT			
6	FIRE ALARM LAYOUT			
7	OTHERS (DATA)			

APPROVALS

SI NO	DESCRIPTION	HARD COPY	CD COPY	REMARKS
Α	GARBAGE DISPOSAL SYSTEM			
1	Disposal methods / contract must be decided			
2	Chutes must be ready for usage			
3	Garbage room must be ready, bins must be in position and ready for use			
В	TRAINING PROGRAM			
1	Training Schedule			
2	Training Manuals & Handouts			
3	Recording of training			
С	TRANSITION HANDOVER			
1	Final Snag List issued by Consultant			
2	DLP Organizational Chart			
3	Details of Extended Warranties			
4	Procured Maintenance			
5	Meter readings at time of Handover			

SI NO	APPROVAL DESCRIPTION	HARD COPY	CD COPY	REMARKS
1	DEWA APPROVAL			
2	DUBAI MUNICIPALITY APPROVAL			
3	CIVIL DEFENCE INSPECTION CERTIFICATE			
4	OTHERS			



Level 2: MEFMA Document Handover Checklist



OPERATION AND MAINTENANCE MANUALS (Should be as per BSRIA Guide BG 1/2007 Handover, O&M Manuals & Project Feedback)

SI NO	DESCRIPTION	HARD COPY	CD COPY	REMARKS
1				
2				
3				
4				

WARRANTIES

COMMENTS:

SI NO	DESCRIPTION	HARD COPY	CD COPY	REMARKS
1				
2				
3				
4				

Inspection Date: Inspector: Contractor/Agent: Signature:





PROPERTY ADDRESS:	
OWNER AGENT NAME:	
TENANT NAME:	INSPECTION DATE:

SI No.	DESCRIPTION	YES	NO	NA	REMARKS
Α	FIRE ALARM SYSTEM				
1	Emergency Lighting and Fire Exit Lights working?				
2	Control Panel Zone Identification provided?				
3	Control Point Break - glasses intact?				
4	Control Panels Key and Call Point Test Keys provided?				
5	Control Panel Cleaned and without Fault Display?				
6	Fire Alarm Functional?				
7	Control Panel Functional?				
В	SWITCHES / SOCKETS				
1	Function Satisfactory?				
2	Aligned Properly?				
3	External Fixtures Conform to IP Standard Rating?				
4	Emergency Lighting and Fire Exit Lights working?				
С	DISTRIBUTION BOARDS				
1	Indication Lamps Functional?				
2	Danger Sticker Provided?				
3	Cables Termination Satisfactory?				
4	Unused openings provided with Blanking Plates?				
5	Door earth Grounding Provided?				
6	Cables Identified with Tags?				
7	Existing Cable Circuits Tested?				
8	Identification Stickers Provided?				
9	Load Distribution Schedule Provided?				
10	Enclosure Interior clear of debris?				
11	Material Functional?				
12	Selector Switch Functional?				
D	CABLE TRUNKING / TRAYS				
1	Tray / Trunking fixed with supports?				
2	Copper Links provided at Joints?				
3	Rough Edges / Bars removed?				
4	Standard Accessories Provided?				





SI No.	DESCRIPTION	YES	NO	NA	REMARKS
E	EXTRACT FANS				
1	Control Functions?				
2	Cleanliness?				
3	Noisy?				
F	CABLES INSTALLATION				
1	Cables Identification provided?				
2	Fixed properly using standard cable cleats?				
3	Flexible-GI Conduits used for final connections on the equipments (external)?				
4	Cables Joints are made with standard joint kits?				
5	Terminations Satisfactory?				
6	GI Conduits used for external application?				
G	HVAC				
1	A/C System CHWS System Package Unit				
2	Thermostat location / functional?				
3	Walls grilles / diffuser clean?				
4	Comfort condition temperature?				
5	Noise level - have acoustic readings been taken?				
6	A/C System Testing & Commissioning / Report?				
7	Extract Fans in Toilet functional / noise?				
8	Shade protection to roof / exposed equipment / tank?				
9	Exposed equipment isolator cable - neatly dressed /finished?				
10	External ducted installation Aluminium cladding / foster final coat?				
11	Roof equipment vibration isolators?				





SI No.	DESCRIPTION	YES	NO	NA	REMARKS
Н	PLUMBING				
1	Connection of all mixers and leak check?				
2	Water pressure at all outlets?				
3	Hot cold water supply at all outlets?				
4	Is main service valve in each toilet accessible?				
5	Are water pump tested and commissioned?				
6	Is pump pressure switch safety control functional?				
7	Water heater safety valve provided?				
8	Safety Valve Drain provided?				
9	Is clean water available to the end user?				
10	Has the water tank been cleaned and Chlorinated in the last 12 months?				
11	Have water samples been analyzed at an independant laboratory in the last 3 months?				
12	Is the installation inclusive of "leak audit" provision?				
13	Has the "leak audit" provision been tested?				
14	System testing and Commissioning				
I	FIRE FIGHTING SYSTEM				
1	Fire fighting pumps (Jockey, Deisel and Electrical pumps must be active)				
2	All flow switches must be active/working properly?				
3	Have all fixed and canvas hose reels been inspected in last 3 months				
4	Breaching inlet must be active (ready to use)?				
5	Have all portable extinguishers been inspected every month and maintained within the last 12 months?				
J	TESTING & COMMISSIONING				
1	Mechanical, Electrical & Automated specification documents?				
2	Asset register?				
3	BMU's thorough examinations?				
4	HVAC - Balancing & Commissioning. Witnessing?				
5	Plumbing (Jockey Pump + Electric Pump + Deisel Pump)?				
6	Electrical - Load Schedules, Meters, Earthing, Lighting Protection?				



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SI No.	DESCRIPTION	YES	NO	NA	REMARKS
K	FIRE INTERFACING CONNECTION				
1	FAHU?				
2	Exhaust / Extract System?				
3	Pressurization System?				
4	Access Control System?				
5	Gate Barriers?				
6	Elevators?				
7	BMS?				
8	Public Address / Voice Alarm System?				
9	Etc. (FM200), (Fire Fighting)?				
L	DOMESTIC WATER SYSTEM				
1	Water Tanks - Cleaned and must be ready for use - certified?				
2	All Pumps must be active. (Including standby pumps)?				
3	Water meters must have been installed?				
4	Water quality test certificate (Super chlorination) should be done before customer move in date?				
5	Water Features - test certificates?				
М	DRAINAGE SYSTEM				
1	All sump pumps must be tested & commissioned. The complete drainage system must be cleared from any choking. Plug must be removed and line must be connected to the infrastructure before the move in date?				
N	INFRASTRUCTURE ENTRY POINTS AND LOCATIONS				
1	Electricity supply from utility company - meter schedule?				
2	Water supply from utility company - meter schedule?				
3	Storm / Rain Water Connection?				
4	Sewage Line Connection?				
5	District Cooling Plant Connection if applicable - meter schedule?				
6	Control Philosophy (Chilled Water & Heater Exchanger if on district cooling)?				
spection [Date:				
spector:					
ntractor /	Agent:				



Level 2 : MEFMA Landscaping & External Checklist



PROPERTY ADDRESS:	
OWNER AGENT NAME:	
TENANT NAME:	INSPECTION DATE:

SI No.	DESCRIPTION	YES	NO	NA	REMARKS
Α	FIRE ALARM SYSTEM				
1	Is the site clean?				
2	Are all cut block edges neat & tidy?				
3	Is all landscaping done as per approval?				
4	Are all plants healthy and irrigation nozzles and drippers working properly?				
5	Are tiled area joints properly filled / grouted?				
6	Are all building / paving joints insect sealed?				
7	Is there any noise generated from the plant room/s?				
8	Is the roof access ladder clean?				
9	Do all external light fittings/fixtures align horizontally?				
10	Are all asphalt paved areas clean and undamaged?				
11	Do all landscape paving slabs aligned?				
12	Are all surface water drain / soak away tested?				
13	Is there excessive overspray from irrigation water?				
14	Is the roof access ladder location concealed?				
15	Are swimming pool commissioned and regular maintenance / cleaning protocol in place?				
16	Is life saving equipment / instruction board in place?				
17	Is the pool cleaning equipment located and stored properly?				
18	Are all external windows surfaces clean?				
19	Are operating instructions kept for all equipment?				
20	Is all externally fixed plant/equipment suitably shaded?				
21	Do the automatic gates function properly and is there a manual code?				
22	Is there a waste disposal storage facility provided?				
23	Is irrigation control (valves/pumps) panel clearly labeled?				

Inspection	Date:
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Inspector:

Contractor / Agent:

Signature:



Recommendations

- Whether a condition review is required should be the decision of the buyer
- The checklist formats developed should be recommended for best practice, and not mandatory
- The checklist formats should be set in an escalating staged manner and in two levels

Members Bios

Mohammed Al Falasi

Mohammed Al Falasi's proven facilities management skills have helped turn "break even" projects into profitable business ventures through cost-saving solutions for alternative means as well as enhancing processes and designs. With eight years experience in management-level position in Facilities Management and the Oil Field Services industry, AlFalasi has built a reputation as a decisive, action-oriented and results-focused person. He has spent the last seven years of his career focusing on business management, development and service delivery.

AlFalasi holds a Bachelor's Degree in Mechatronics from the London South Bank University in London, UK. He also has a Diploma in Mechatronics from Dubai Men's College – Dubai, UAE. Moreover, AlFalasi is Certified in Higher End Technologies by the Training Center in Oklahoma, USA, while he is also Certified in Xpert 18 – Production Logging – by the Schlumberger British Training Center (BTC) in Edinburgh, UK.

Martin Seward-Case

B.Sc(QS) MBA FRICS

Involved in the UAE Construction, Property and FM sectors for almost 20 yrs, Martin is a Chartered Surveyor (RICS) with an MBA. As Chairman of the RICS UAE Group from 2008 to 2010, Martin has been well placed to present at Industry functions and interact with think-tanks such as MEFMA. Apart from representing Contractors, Developers, Consultants and FM Service Providers, his backgound includes a period as a Facilities Consultant to British Airways Properties headquarters at Heathrow.

He is currently a partner at RMS, a member of the Mohammed Al Otaiba group where RMS provide a diverse range of Asset Management services to Developers and End Users.

Phil Terzza

Philip is a very knowledgeable senior facilities manager with extremely strong technical, engineering, Health & Safety and Training expertise. He has over 19 years experience in the facilities management industry. His technical experience covers Commercial, Residential, Retail and Marine operations coupled with four years in the Middle East. He is currently working on a number of projects relating to, asset management, Health & Safety and Quality Assurance producing process documentation. His primary field of expertise lies in the development of technical strategies and solutions providing enhanced life cycle performance, asset protection and a managed risk position to business critical environments. Phil has worked for a number of organisations in the private and public sectors both in the UK and Middle East and is a regular contributor to International FM periodicals.



Members Bios

Khalid Nasser A. Al Mannai

Khalid Nasser A. Al Mannai is the Chief Executive Officer of Waseef - a leader in Engineering, Communication and Strategic Planning. Prior to this appointment, he held a succession of management positions with various reputable companies throughout 14 years of remarkable experience and professional background from Qatar Petroleum through Q-Chem, Dolphin to BBMC.

Mr. Al Mannai's portfolio includes large scales of projects in the industry as he is also the CEO of BBMC and a Board Member of various influential private and governmental associations including TAS and SMEET companies. His current responsibility as the CEO of Waseef is to implement the strategy goals of the organization. With his determination and hard work, Mr. Al Mannai will be able to give directions and leadership toward the achievements of the organization's responsibility, mission, strategy and its annual goals and objectives.

Al Mannai hold a degree in B.Sc in Electrical Engineering from Qatar University in 1997.

Ahmed Hussein

Ahmad is currently the Director of the Facilities operation Department at the Emirates Integrated Telecommunications Company (du). He recently joined du in June 2010. Previously he worked as Director of the Facilities Management Department from 2005 to 2010 at the Engineer's Office of H.H. Sheikh Mohammed Bin Rashid Al Maktoum. He also worked in the Facilities Management profession as a Maintenance Engineer, from 2002 to 2005, at Zakum Development Company. In 2001 he was a marine engineer with BP, North America.

Ahmad obtained his Bachelors in Mechanical Engineering from Northumbria University, UK and his Masters in Engineering Management from Sunderland University, UK. He has recently obtained his executive diploma in public administration from the National University of Singapore and is currently completing the prestigious "Mohammed Bin Rashid Program" for Leadership Development. Ahmad is also a Board member of Middle East Facility Management Association and a member of the Dubai Quality Group.

Ahmad has been the Vice President of the U.A.E student union in UK and Ireland as well as an active member in the Gulf Student Confederation, and has coached U.A.E students during 2002 and 2003.

For additional information, please contact;

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