# **INSTRUCTION MANUAL**

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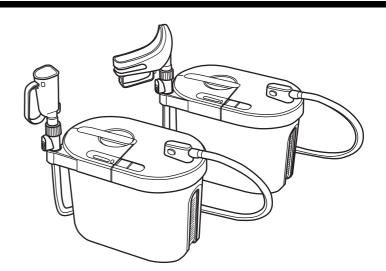
With separate warranty card

## **Uri-Comfort**

Main unit Receiver for man

**KW-65E KW-65MRE** Receiver for woman KW-65WRE





#### Read before use

Thank you for your purchase of the Uri-Comfort "Automatic urine receptacle".

This instruction manual contains precautions for the safe use of the product, as well as operation

- To ensure safe and proper use of the product, be sure to read this instruction manual before using it.
- This instruction manual should be read by both users and caregivers.
- After reading this instruction manual, store it in a readily accessible location for later reference.
- Some of the descriptions in this manual may differ from the product you have purchased due to model refinements.
- Contact your place of purchase or Paramount Bed for inquiries.

The product is for use with urine only. It cannot be used for solid waste.

# **CONTENTS**

	Page
1 INTRODUCTION	
1.1. Intended users	3
1.2. Uses	3
1.3. Features	3
2 PART NAMES AND FUNCTIONS	
2.1. Main unit (KW-65E)	4
2.2. Receiver for man (KW-65MRE)	
2.3. Receiver for woman (KW-65WRE)	
3 SAFETY PRECAUTIONS	
4 SPECIFICATIONS	12
5 FUNCTIONS	12
5.1. Automatic suction function	15
5.2. Manual suction function (using suction button)	
5.3. Information functions	
• FULL alarm	
SENSOR alarm     FILTER alarm	
• FILTER alarm	17
6 OPERATION	40
6.1. Preparations before use	
Accessories	
Attaching the filter replacement label	
Connecting the nozzle head to the main unit	
Storing the receiver	
Positioning the main unit	
6.2. Using the receiver for man	
Before use	
Postures for using Uri-Comfort	
Holding the receiver	22
Positioning the receiver	22
Suction	
Operation procedure for different postures	24
<ul> <li>Using Uri-Comfort with the receiver attached</li> </ul>	26
6.3. Using the receiver for woman	28
Before use	28
Postures for using Uri-Comfort	28
Holding the receiver	28
Positioning the receiver	29
• Suction	
Starting suction by pressing the suction button	
Operation procedure for different postures	
·	

	Page
6.4. Positioning of receiver by caregiver	33
With user reclining	33
With user seated	33
7 TIPS FOR EASIER USE	
General tips	34
Clothing tips	34
Recording urination	
Preventing odor	35
8 DAILY MAINTENANCE	
8.1. Maintenance locations	36
8.2. Emptying the tank	37
8.3. Cleaning parts	
Preparing cleaning solution	
Tank and tank lid	
Receiver	
• Hose	41
Main unit	42
8.4. Disinfecting parts	43
Preparing disinfectant solution	
Disinfecting the equipment	
8.5. Deodorizing filter maintenance	
When to maintain the deodorizing filter	
Washing the filter	
Replacing the filter	
9 LONG-TERM STORAGE	
TROUBLESHOOTING	
10.1.FAQs (frequently asked questions)	48
10.2.Troubleshooting	
10.3.Index	
10.4.Warranty and after-sales service	
Warranty card	
When having equipment repaired	
Minimum part availability period	
Periodic inspections	
Disposal	
- r	



#### 1.1. Intended users

#### ■ Uri-Comfort is designed for use by the following users:

- Users aware of urge to urinate
  - Users who can position the receiver themselves can use Uri-Comfort by themselves.
  - Users who cannot position the receiver themselves can use Uri-Comfort with the aid of a caregiver.

#### ■ The following users cannot use Uri-Comfort:

- Continuously urinating users
  - Urine released continuously keeps the sensor continuously ON, keeping the motor running for prolonged periods, and possibly resulting in equipment failure.
- Users not aware of urge to urinate
  - Users not aware of the urge to urinate will urinate before they have positioned the receiver, soiling sheets and bedclothes.

#### 1.2. Uses

# ■ Uri-Comfort is a bed toilet designed to help person with physical limitations urinate by themselves.

Uri-Comfort can be used instead of a conventional toilet, to help users urinate by themselves unaided. Operation is simple-just position the receiver to urinate. Since Uri-Comfort only needs to be emptied once a day, it reduces the caregiver's workload.

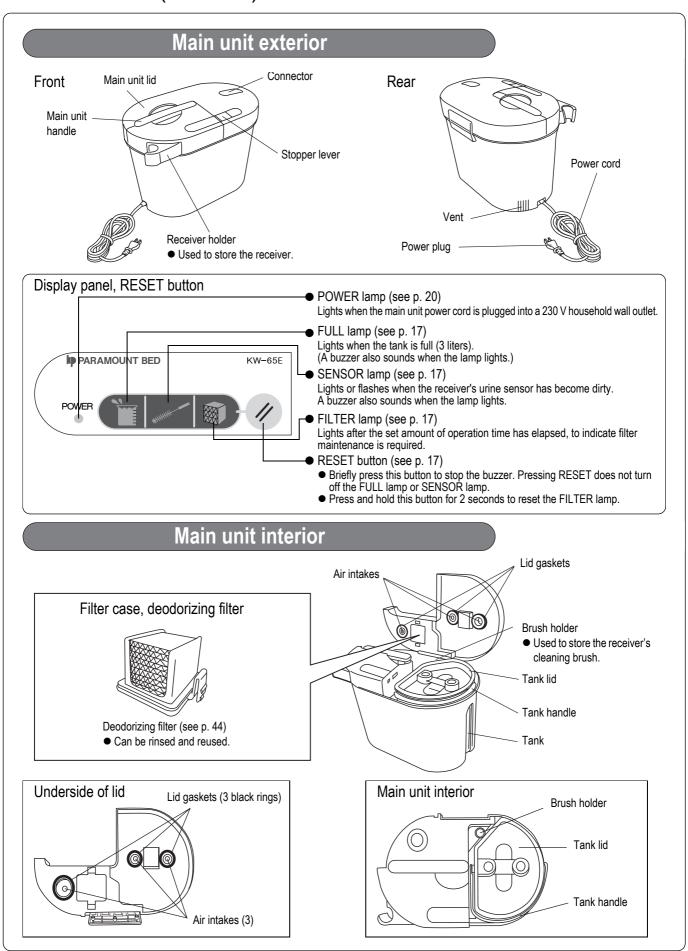
Uri-Comfort is perfect for users who do not want to use diapers, cannot reach the toilet in time, or may fall on their way to the toilet. Read this instruction manual carefully to make the most effective use of Uri-Comfort.

#### 1.3. Features

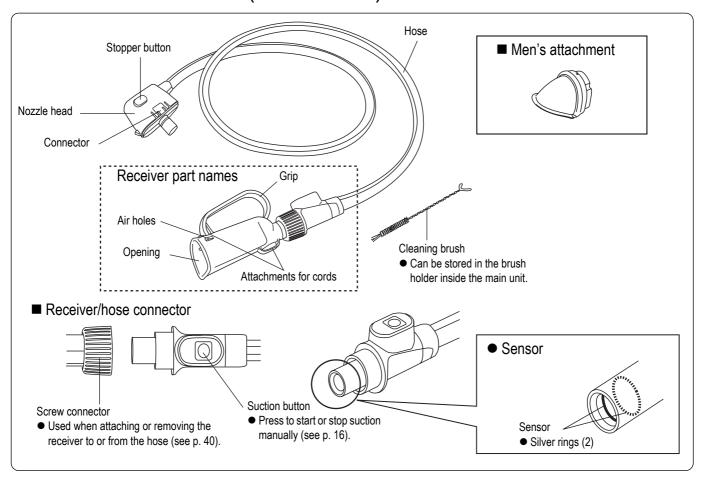
- Just placing the receiver lightly in position and urinating starts the suction motor.
- Urinating activates a sensor that automatically starts the suction motor (a timer stops the motor automatically).
- A suction button lets you start or stop suction manually.
- Uri-Comfort can be used in both reclining and seated postures.
- The nozzle head can be easily attached to and removed from the main unit to enable use by both men and women (there are separate receivers for man and woman).
- A lamp lights and buzzer sounds when the tank is full.
- The tank can be easily inserted and removed, making it easy to empty and clean.
- The receiver can be removed from the hose, allowing cleaning and disinfecting of each part separately.
- A deodorizing filter reduces odor.

## **2 PART NAMES AND FUNCTIONS**

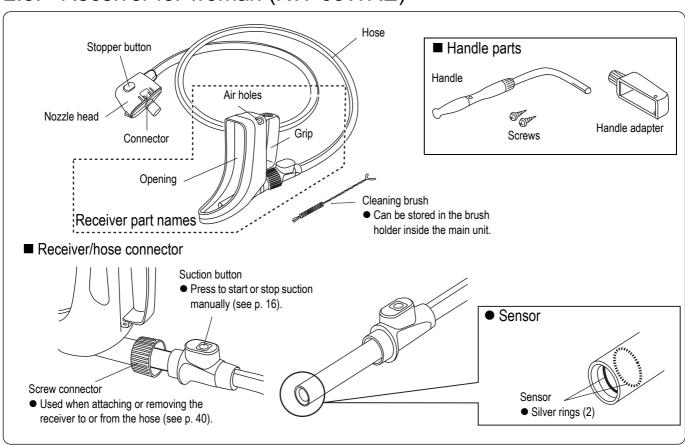
### 2.1. Main unit (KW-65E)



### 2.2. Receiver for man (KW-65MRE)



### 2.3. Receiver for woman (KW-65WRE)



- Be sure to read these "SAFETY PRECAUTIONS" beforehand to ensure proper usage.
- The safety precautions described here are intended to ensure safe use of the product and prevent personal injury.

Precautions are classified as "WARNING" and "CAUTION" to indicate the degree of hazard or injury that may result from improper use. Both are important safety precautions that must be strictly observed.

Details of the pictograms used are shown below. Be sure to fully understand these precautions before reading the instruction manual.



Indicates actions that may result in fatal injury if ignored.

## **A** CAUTION

Indicates actions that may result in personal injury or property damage if ignored.

#### [Example pictograms]





This symbol indicates warning or cautionary details. Specific details are indicated inside the symbol. (The symbol on the left indicates "Caution: Electric shock.")





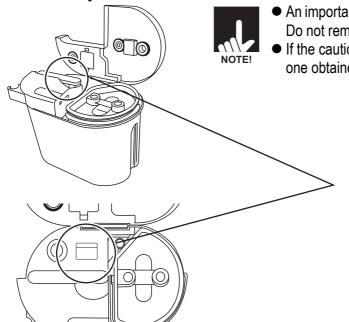
This symbol indicates actions that are prohibited. Specific details are indicated inside or below the symbol. (The symbol on the left indicates "Do not disassemble.")





This symbol indicates instructions or actions that are mandatory. Specific details are indicated inside the symbol. (The symbol on the left indicates "Unplug the power plug.")

\* After reading this instruction manual, store where it can be easily accessed for later reference. [Caution label]



- An important user caution label has been affixed to the product.
   Do not remove or deface it.
- If the caution label is removed or defaced, replace with a new one obtained from your dealer.

#### Caution label location



Do not wash the main unit.

### Operation precautions

## **⚠ WARNING**

■ Do not attempt to repair or alter the product yourself.



Can result in malfunction leading to injury.

Do not disassemble

■ Grasp the plug when disconnecting the power plug from the wall outlet.



 Disconnecting the power plug by tugging on the cord can damage the cord, creating an electric shock hazard.

■ Do not insert or remove the power plug with wet hands.



 The equipment may short out, causing electric shock or equipment failure.

■ Keep the power plug free of dust.



- Dust on the power plug can absorb moisture and conduct electrical current, lowering insulator effectiveness and creating a fire hazard.
- Wipe off any dust on the power plug with a dry cloth.
- Disconnect and clean the dust from the power plug periodically (every 6 months).

■ Do not damage the power cord.





- Do not place heavy objects on the power cord, or jerk or tug it sharply.
   Make sure wheeled beds do not roll on top of the power cord.
   Can damage the power cord, creating an electric shock or fire hazard.
- Have damaged power cords repaired (or replaced).
- Connect Uri-Comfort's power plug directly into a wall outlet.
  - Running Uri-Comfort off an extension cord (or table tap) used to run other appliances at the same time can exceed the
    extension cord (or table tap) capacity, causing the cord or plug to overheat.
- When walking near the main unit, take care to prevent limbs or clothes getting caught in the power cord, hose, receiver (when stored in the holder) or receiver holder.
  - Can damage the power cord, creating an electric shock or fire hazard.
  - Can result in falls causing injury.
  - The main unit may overturn.
- Do not use Uri-Comfort when damaged.
  - Can result in unexpected injury or equipment failure. Damage to certain parts can create a fire hazard.
  - If Uri-Comfort becomes damaged, stop use immediately, disconnect the power plug, and have it repaired as described in "Warranty and after-sales service" on p. 52.

## **A** CAUTION

### Positioning the main unit

- When using Uri-Comfort in bed, position the main unit so that it will not interfere with the bed's movement.
  - The bed's movement may trap or damage the main unit, or cause bed deformation.
- Do not attempt to use the main unit on its side or tilted.



- The tank's contents may spill, or Uri-Comfort may stop operating properly.
- When using Uri-Comfort in bed, position the main unit close enough for the hose to reach easily.
  - The bed's movement may tug on the hose, causing loss of suction force during operation, or hose deformation or damage. The user may also find it difficult to use the receiver.
- Do not place Uri-Comfort in direct sunlight or near flames.
  - Do not expose the main unit or receiver to direct sunlight for prolonged periods, or place them near heat sources such as stoves. Can result in deformation or damage.
- Do not place heavy objects on the main unit.
  - Can result in deformation or damage.

### Before operation

- Check that the filter case has been inserted, and close the lid.
  - Failure to insert the filter case can reduce the suction force during operation.
- Check that there are gaskets on all the air intakes, and close the lid.
  - Missing gaskets can reduce the suction force during operation and cause spillage.
- Check that the tank has been inserted, and close the lid.
  - A missing tank can reduce the suction force during operation and cause spillage.
- Check that the main unit lid's stopper lever is securely locked.
  - An unlocked stopper lever can reduce the suction force during operation and cause spillage.

### Operation precautions



### **During operation**

- If the main unit is knocked over, do not open the lid immediately after standing it up again.
  - Opening the lid immediately can cause the contents to spill out and soil floors or furniture. If the main unit is knocked over, carefully stand it up again, then leave it for a while (5 to 10 minutes) before emptying the tank as described in "Emptying the tank" on p. 37 and p. 38. When standing the main unit up again after it has been knocked over, do not stand it up by grasping the receiver hose. If Uri-Comfort does not operate properly after being knocked over, see Section 10.2, "Troubleshooting" on p. 49 and p. 50.
- Do not attempt to use Uri-Comfort with solid waste.
  - The product is for urine only. It cannot be used with solid waste.
- Uri-Comfort cannot be used by continuously urinating users.
  - The sensor will remain continuously ON, keeping the motor running for prolonged periods, and possibly resulting in equipment failure.
- The caregiver should operate Uri-Comfort for users who have trouble positioning the receiver by themselves.
  - Users who have trouble completely aligning the receiver or positioning it properly will create leakage and soil sheets and bedclothes.
- Do not insert your penis fully into the receiver while erect.
  - Can block the receiver, resulting in suction failure.
- Do not block the receiver's air holes with nightclothes or bedclothes.
  - Can overload the main unit motor leading to equipment failure.
- Do not spill fluids on the display panel, RESET button or connector.





 The equipment may short out, causing electric shock or equipment failure.

## **A** CAUTION

■ Keep the main unit-receiver connector free of dust and fluids.



- The equipment may short out, causing electric shock or equipment failure. The motor may start operating at random.
- If the connector becomes dusty, wipe it off before use.
- If fluid spills on the connector, dry it off before use.
- Do not use Uri-Comfort if the surface of the suction button is torn.
  - The equipment may short out, causing malfunctions.
  - If the suction button becomes damaged, have it repaired (or replaced).
- Do not create sharp bends in the hose or tug it sharply.
  - The hose can become kinked or damaged, preventing normal use.
- Do not place metal items or foreign objects in Uri-Comfort.
  - Do not place metal items or foreign objects in Uri-Comfort's receiver, hose, tank, air intakes or vent. Can result in equipment failure.
- Clean the sensor if the SENSOR lamp flashes or lights.
  - The SENSOR lamp lights to indicate that the sensor can no longer detect urine and the suction operation is disabled. Urine will not be suctioned and may spill from the receiver, soiling the surroundings. Clean the sensor as described in "Sensor, inside hose" in "Cleaning parts" on p. 41.
- The receiver, hose and attachment, which contact the genitals and urine, may cause itching or rashes in sensitive users or during prolonged use.
  - Take care to keep the equipment sanitary, such as by periodically washing and disinfecting parts, and wiping body parts in contact with the equipment. In cases of skin irritation, avoid night use with the receiver attached.

### Operation precautions

## **CAUTION**

### When moving the main unit

Always hold the handle to lift up the main unit.



- Lifting up the main unit by holding the main unit lid or receiver hose can cause deformation or damage.
- Do not lift up the main unit handle when the lid is open.
  - Can damage the main unit lid.
- If you experience a malfunction due to effects from other appliances, move the likely source of the problem away from the product.
  - The product complies with all IEC 60601-1-2 electromagnetic compatibility requirements. The likelihood of the product causing problems from insufficient electromagnetic environment resistance is extremely small, but the product could malfunction due to effects from other appliances. If you experience a malfunction due to electrical interference from another appliance, move the likely source of the problem away from the product.

#### Maintenance cautions

## **⚠ WARNING**

■ Always disconnect the power plug before maintaining Uri-Comfort.



 The equipment may short out, causing electric shock or equipment failure.

Do not wash the main unit without disassembling it, or submerge it in water.

 The equipment may short out, causing electric shock or equipment failure.

## **⚠** CAUTION

- Do not wash Uri-Comfort in hot water.
  - Do not wash the tank or receiver in hot water.
     Can result in deformation or damage.
  - When washing Uri-Comfort in warm water, use water no hotter than 40°C.
- Do not wash Uri-Comfort with scrubbing brushes or soap powder.
  - When washing the tank or receiver, do not use a scrubbing brush or soap powder. Can cause scratches.
- Do not open or close the lid with the tank handle raised.
  - Can cause tank handle deformation or damage.

	Model No.		KW-65E	
	Dimensions		23.3 × 38 × 27.5 cm (W × L × H)	
	Product weight		5.0 kg (with tank empty)	
	Material	Main unit	ABS	
unit		Tank	Polypropylene	
Main	Power supply		230 V AC, 50/60 Hz	
	Power consumption		115 VA (during operation)	
	Power cord length		2.5 m approx.	
	Packaging dimensions		31 × 45 × 35.5 cm (W × L × H)	

	Model No.		KW-65MRE
Receiver for man	Hose length		2 m approx.
	Product weight		0.4 kg
		Receiver	Polypropylene
	Material	Nozzle head	ABS
	Material	Hose	PVC
		Attachment	Silicon
	Pa	ckaging dimensions	30.5 × 43.5 × 7.5 cm (W × L × H)

		Model No.	KW-65WRE	
	Hose length		2 m approx.	
an .	Product weight		0.5 kg (0.7 kg with handle attached)	
for woman		Receiver	Polypropylene, elastomer	
		ABS		
Receiver	ivialeriai	Hose	PVC	
Re		Handle	ABS, aluminum (pipe)	
	Packaging dimensions		30.5 × 43.5 × 7.5 cm (W × L × H)	

#### **Environmental conditions**

Environmental conditions		Range		
<b>■</b> E	■ Environmental conditions for transportation and storage			
Temperature		-10 to 60 °C		
	Humidity	0 to 90% RH		
	Atmospheric pressure	700 to 1,060 hPa		
■ 0	■ Operating environmental conditions			
	Temperature	0 to 40 °C		
	Humidity	30 to 90% RH		
	Atmospheric pressure	700 to 1,060 hPa		

#### **Classification and Standards**

Uri-Comfort is designed and manufactured according to the following equipment classification and standards.

Safety standards applied; IEC60601-1

IEC60601-1-2

Equipment classification per IEC60601-1; Class II equipment

Degree of protection against electric shock; Type B Applied Parts

Classification according to Directive 93/42/EI Class I

Equipment not suitable for use in the presence of a flammable unaesthetic mixture.

#### **Product symbol definitions**

The symbols below are used for the product.

-	below are used for the product.	
Symbol	Meaning	
~	Indoor use symbol	
1		
	Time Described and P. 22	
•	Type B applied part; complies with	
4	IEC 60601-1	
$\boldsymbol{\Lambda}$		
- `	Class II device	
	3.833 II 407100	
\ /	Electrical waste	
IX.		
/ <b>-</b>		
	CE Mark	
( (		
-	See the instruction manual	
A	ood and motification mandar	
ت		
91	FULL lamp	
	Lights when the tank is full.	
	5	
	SENSOR lamp	
HHHH	Lights when the sensor is dirty.	
*14.		
	FILTER lamp	
KKK I	Lights when the filter is dirty.	
MAN	-	
	RESET button	
//	Stops the buzzer and resets the	
-/	FILTER lamp and FILTER lamp timer.	
^ /	Starts/stops suction	
	'	
Pa 20 —	Avoid spills	
X	'	
	Replacing the filter	
0 2 9		
·		

#### 

Uri-Comfort
Model:KW-65E
Lot No.\*\*\*\*\*-\*\*\*\*

Corona Medical S. A. S.
Z. J. La Planche
37210 Rochecorbon FRANCE

WADE IN JAPAN

#### <Receiver for man: KW-65MRE Rating plate>

Receiver for man Model: KW-65MRE <3F07003000A0> 2007 Lot No. \*\*\*\*-\*\*\* MADE IN JAPAN

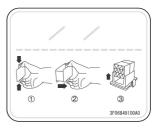
#### <Receiver for woman: KW-65WRE Rating plate>



#### <Caution label>



#### <Filter replacement label>



#### <Suction button>



### 5.1. Automatic suction function

#### ■ Urine detection and suction

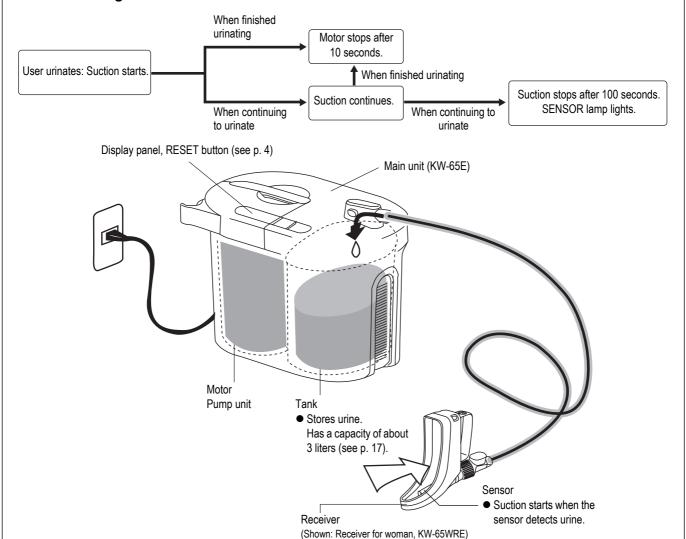
- When the sensor in the receiver detects urine, the motor starts operating the fan, suctioning the urine by air pressure.
- The motor is stopped automatically by a timer. The amount of operation time varies according to the length
  of the urination. This variable operation time is normal.

#### **■** Timer suction

 Once the sensor has stopped detecting urine, suction continues for 10 seconds to suction the remaining urine in the receiver or hose, then the motor stops.

#### <Flow of suction operation>

#### When using automatic suction function





- The motor's operation time varies according to the flow of urination. If the sensor detects an intermittent flow, the motor will operate continuously. In this case, the motor is shut off automatically after 3 minutes to protect the equipment.
- When the sensor has remained ON for a set amount of time, the SENSOR lamp lights and the motor is forcibly shut off. Check whether the sensor is dirty or the user is continuously urinating.
- If urine remains in the receiver or hose after suction has ended, press the suction button to suction out the remainder.

### 5.2. Manual suction function (using suction button)

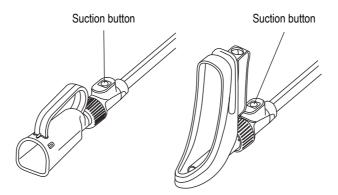
- Press the suction button to start the motor, to begin suction before you start urinating. When you have finished, press the button again to stop suction.
- Use this button to start suction before you start to urinate, or to urinate when the SENSOR lamp is lit.

#### ■ To start suction

Press the suction button once to start the motor and begin suction, just as during the automatic suction operation.

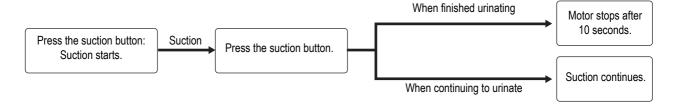
#### ■ To stop suction

After finishing urination, again press the suction button once. Suction continues for 10 seconds to remove any urine remaining in the receiver or hose (timer suction), then the motor is shut off.



#### <Flow of suction operation>

When using the suction button



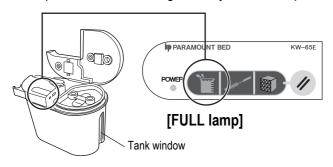


- If you press the suction button when the sensor detects urine, the equipment determines the user is urinating and does not shut off the motor.
- If you press the suction button during timer suction, suction of remaining urine is given priority, so the motor will not be shut off until this operation finishes.
- If urine is detected during timer suction, suction continues 10 seconds afterwards.
- After pressing the suction button to start suction, the motor is shut off automatically after 3 minutes to protect the equipment if the suction button is not pressed again.
- Do not press the suction button repeatedly or press and keep hold it down.
- If urine remains in the receiver or hose after suction has ended, press the suction button to suction out the remainder.
- To stop suction when not urinating, press the suction button. Suction stops after 10 seconds.
- For emergency use of Uri-Comfort when the SENSOR lamp is lit, press the suction button to start suction.

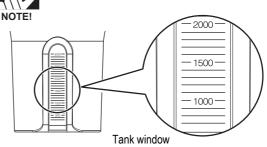
#### 5.3. Information functions

#### FULL alarm

• The tank has a capacity of about 3 liters. When the tank has been filled to above the tank window's '3000' level, a buzzer sounds and the FULL lamp lights. Always empty the tank at this time (see p. 37 and 38). To stop the buzzer sounding before you have emptied the tank, press RESET.



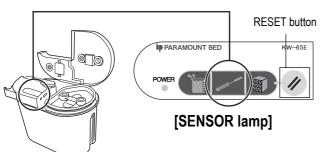
Use the tank's calibrations as a guideline.



#### **SENSOR** alarm

 When the sensor has become dirty, the SENSOR lamp operates as shown below, according to how dirty the sensor is. When the lamp lights, a buzzer also sounds. Always clean the sensor when the lamp lights (see p. 41).

To stop the buzzer before you have cleaned the sensor, press RESET.



Lamp operation	Sensor condition
Flashing (no buzzer)	Slightly dirty
Lit (buzzer)	Very dirty

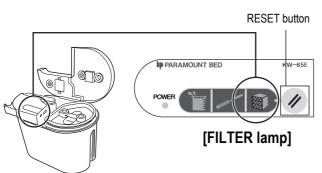


 The automatic suction function does not operate when the lamp is lit. Always clean the sensor when the lamp lights.

#### **FILTER alarm**

• The FILTER lamp lights periodically to indicate it is time to clean the deodorizing filter. When the lamp lights, rinse or replace the filter (see p. 44 to 46).

When you have rinsed or replaced the filter, press and hold RESET (see p. 4) for about 2 seconds until you hear two beeps. The FILTER alarm has now been reset.





- Continuing to use the deodorizing filter when dirty reduces its deodorizing performance.
- The lamp is just a guideline. Rinse or replace the filter whenever you feel its deodorizing performance has diminished (see p. 44 to 46).
- Note that pressing and holding RESET when the FILTER lamp is unlit will still reset the timer for the FILTER alarm.

### 6.1. Preparations before use

#### **Accessories**

Check that you have all the accessories.

#### ■ Main unit (KW-65E) accessories

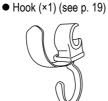
- Deodorizing filter (one set of 2 filters) (see p. 44 to 46)
- Filter replacement labels (×2)
  - 370EMP100UD
- Instruction manual (this manual) (×1)
- Warranty card (×1)

## ■ Receiver for man (KW-65MRE) accessories

Attachment (×1) (see p. 26)

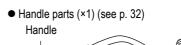


 Cleaning brush (×1) (see p. 39)

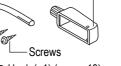


Warranty card (×1)

## ■ Receiver for woman (KW-65WRE) accessories



Cleaning brush (×1) (see p. 39)



Handle adapter

● Hook (×1) (see p. 19)





Warranty card (×1)

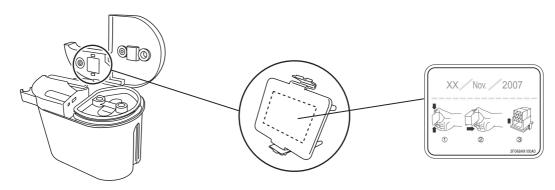
## Attaching the filter replacement label

(1) In the space provided in the filter replacement label, enter the calendar month which will be after 3 months of use.

\* When August 2007 was the month Uri-Comfort was first used or the filter was last replaced



- Shows the filter replacement date.
  - Enter the calendar month which will be after 3 months of use.
- Wash the filter about once a week.
  - <Removing the filter>
    - (1) Release the catches on the outside of the filter case.
    - (2) Remove the filter case.
    - (3) Remove the filter from the case.
- (2) Stick the label on the bottom of the filter case.



### 6.1. Preparations before use



 Before using Uri-Comfort for the first time, be sure to clean and disinfect the receiver, hose and attachment.

### Connecting the nozzle head to the main unit

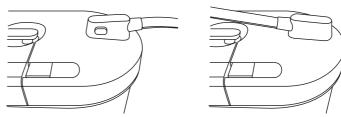
Connect the nozzle head to the main unit.

## **A** CAUTION

- Take care to avoid pinching hands or fingers when making the connection.
- (1) Before connecting the nozzle head, check that there is no foreign matter around the connector on the main unit.
- (2) Align the nozzle head on the end of the receiver's hose with the connector's guide, and press it in until you hear it click into place. The nozzle head can be connected in either of the orientations below.



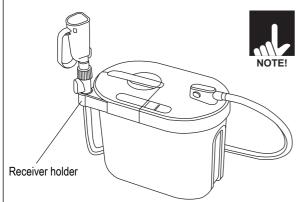
#### <Nozzle head connection orientations>



Check the nozzle head is securely connected.

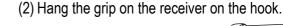
### Storing the receiver

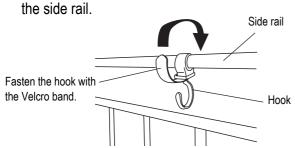
• You can store the receiver in the receiver holder on the main unit, or using the accessory hook.

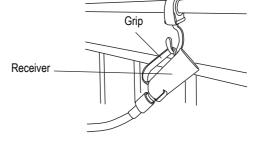


 When using the receiver holder, pass the hose through it before inserting the receiver. Forcing the receiver into the receiver holder with excessive force can cause deformation or damage to the receiver or receiver holder.

- You can also hang the receiver from the hook. The diagram below shows how to attach the hook.
- (1) Attach the hook to a projection such as the side rail







### Positioning the main unit

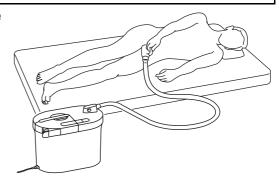
Read the information below to determine how to position the main unit.

## **MARNING**

- When disconnecting the power plug, always grasp the plug itself instead of tugging on the power cord. Tugging on the cord can damage it, creating an electric shock hazard.
- Connect Uri-Comfort's power plug directly into a wall outlet.
   Running Uri-Comfort off an extension cord (or table tap) used to run other appliances at the same time can exceed the extension cord (or table tap) capacity, causing the cord or plug to overheat.
- Do not damage the power cord. Do not place heavy objects on the power cord, or jerk or tug it sharply. Make sure wheeled beds do not roll on top of the power cord. Cord damage can result, creating an electric shock or fire hazard. Have damaged power cords repaired (or replaced).

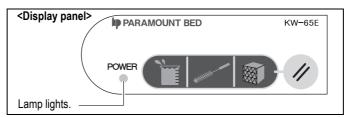


- When using Uri-Comfort with an adjustable bed, take care the bed does not trap the main unit. The main unit can become damaged or the bed deformed.
- Position the main unit so that it will not interfere with the bed's movement.
- Do not place heavy objects on the main unit. Deformation or malfunction can result.
- Do not place Uri-Comfort in direct sunlight or near flames. Do not expose the main unit or receiver to direct sunlight for prolonged periods, or place them near heat sources such as stoves. Deformation or malfunction can result.
- (1) Taking care to prevent kinks in the receiver's hose, place the main unit on a stable surface as low and flat as possible.





- Positioning the main unit higher than the receiver can result in a loss of suction force during the suction operation.
- (2) Connect the power plug to a 230 V household wall outlet. The POWER lamp lights and Uri-Comfort is ready for use.



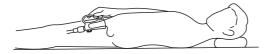
### 6.2. Using the receiver for man

#### Before use

Becoming familiar with the use of the receiver is the key to making Uri-Comfort easier to use. Familiarize yourself with the descriptions below of how to use the receiver in different body postures, and practice different ways of using it until you become used to it.

### **Postures for using Uri-Comfort**

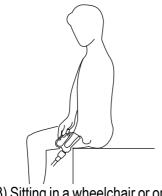
- Men can use Uri-Comfort in the postures below. Find the most comfortable posture for you.
- While familiarizing yourself with Uri-Comfort, spread a disposable diaper or towel underneath yourself to absorb any leakage.



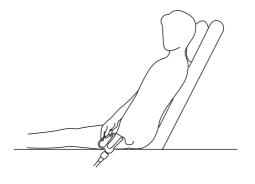
(1) Reclining on back (supine posture; see p. 24)



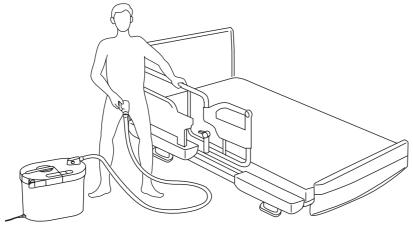
(2) Reclining on side (lateral posture; see p. 24)



(3) Sitting in a wheelchair or on the edge of a bed (seated posture; see p. 25)



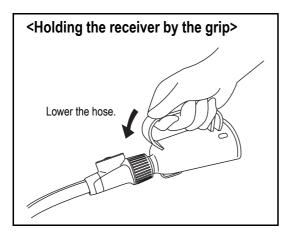
(4) With upper body inclined back (rear-inclined seated posture; see p. 25)

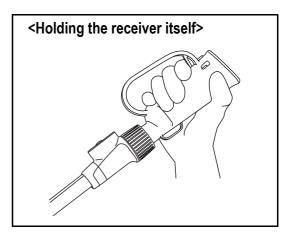


(5) Standing posture (see p. 25)

### Holding the receiver

• The receiver can be held in either of the ways shown below. Use the grip you prefer.

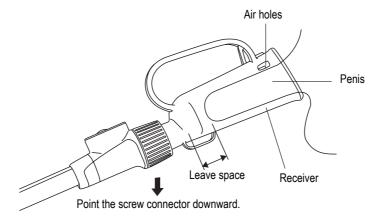




### Positioning the receiver



- Position the receiver correctly. Users who have trouble completely aligning the receiver or positioning it properly will create leakage and soil sheets and bedclothes.
- Do not insert your penis fully into the receiver while erect. Can block the receiver, resulting in suction failure.
- Do not block the receiver's air holes with nightclothes or bedclothes. Can overload the main unit motor, leading to equipment failure.
- When using Uri-Comfort in any posture, insert your penis into the receiver as shown below, and place the hose lower than the receiver.



NOTE

To prevent leakage, be sure to place the hose lower than the receiver.

### 6.2. Using the receiver for man

#### **Suction**

#### ■ Automatic suction

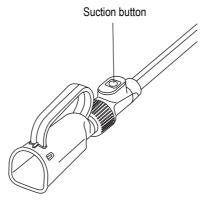
- (1) Position the receiver as described in "Positioning the receiver" on p. 22, then urinate. When the sensor detects urine, suction starts.
- (2) When suction has stopped, remove the receiver.



- Wait until suction has stopped before removing the receiver. If you remove the receiver before suction has stopped, urine remaining in the receiver or hose could leak from the receiver.
- Suction does not stop if the sensor detects urine.

#### ■ Starting suction by pressing the suction button

(1) Press the suction button to start suction.



- (2) Position the receiver as described in "Positioning the receiver" on p. 22, then urinate.
- (3) When you have finished urinating, press the suction button again and wait until suction stops.
- (4) When suction stops, remove the receiver.

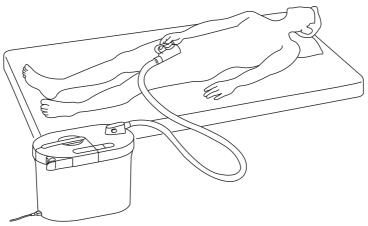


- Wait until suction stops before removing the receiver. If you remove the receiver before suction has stopped, urine remaining in the receiver or hose could leak from the receiver.
- If the sensor detects urine, the equipment determines the user is urinating and suction does not stop even if you press the suction button.

### Operation procedure for different postures

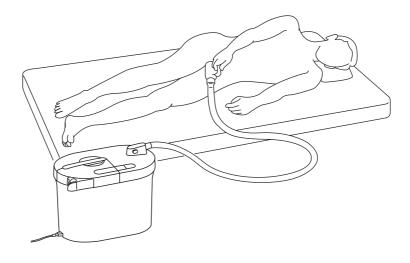
#### ■ Reclining on back (supine posture)

- (1) When using the suction button to start suction, press the suction button before starting to urinate.
- (2) Hold the receiver by one of the methods described in "Holding the receiver" on p. 22, and insert your penis into the receiver. If using an adjustable bed, adjust your back to an angle that enables easy receiver positioning and urination.
- (3) Point the screw connection downward as described in "Positioning the receiver" on p. 22, then urinate. If you pressed the suction button to start suction, press it again after finishing urination.
- (4) When suction stops, remove your penis from the receiver.



#### ■ Reclining on side (lateral posture)

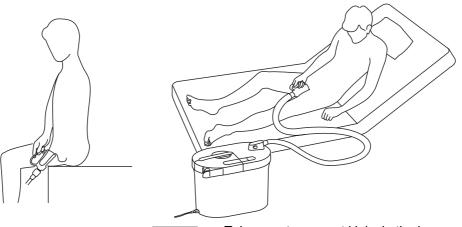
- (1) When using the suction button to start suction, press the suction button before starting to urinate.
- (2) Hold the receiver by one of the methods described in "Holding the receiver" on p. 22, and insert your penis into the receiver.
- (3) Point the screw connection downward as described in "Positioning the receiver" on p. 22, then urinate. If you pressed the suction button to start suction, press it again after finishing urination.
- (4) When suction stops, remove your penis from the receiver.



### 6.2. Using the receiver for man

### Operation procedure for different postures

- Sitting in a wheelchair or on the edge of a bed (seated posture)
- With upper body inclined back (rear-inclined seated posture)
  - (1) When using the suction button to start suction, press the suction button before starting to urinate.
  - (2) Hold the receiver by one of the methods described in "Holding the receiver" on p. 22, and insert your penis into the receiver. If using an adjustable bed in the rear-inclined seated posture, you can adjust your back to an angle that makes receiver positioning and urination easier.
  - (3) Point the screw connection downward as described in "Positioning the receiver" on p. 22, then urinate. If you pressed the suction button to start suction, press it again after finishing urination.
  - (4) When suction stops, remove your penis from the receiver.

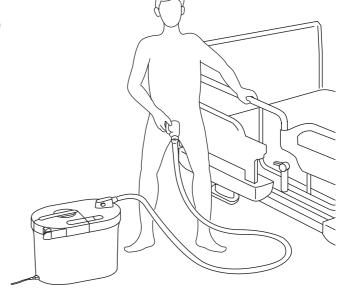


NOTE

Take care to prevent kinks in the hose.

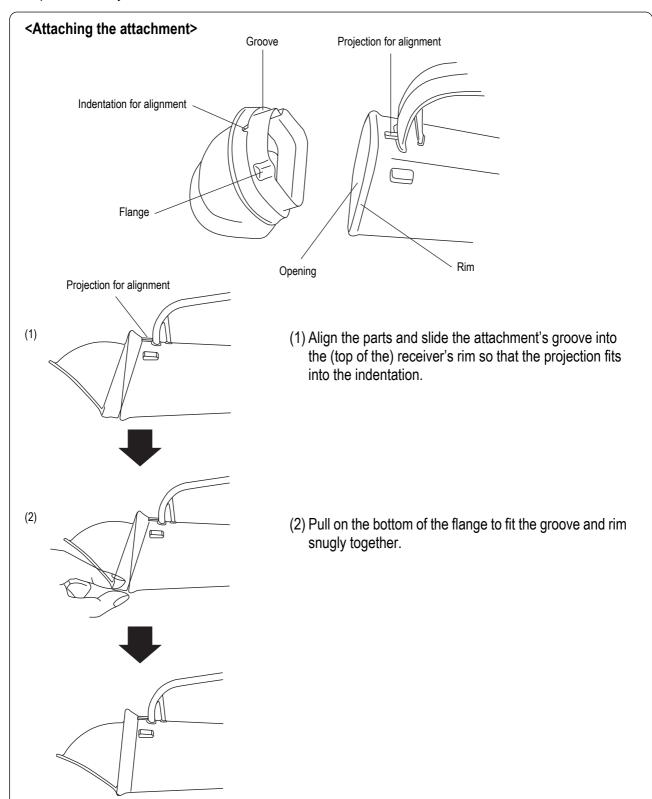
#### ■ Standing posture

- (1) When using the suction button to start suction, press the suction button before starting to urinate. Hold the receiver by one of the methods described in "Holding the receiver" on p. 22, and insert your penis into the receiver.
- (2) Point the screw connection downward as described in "Positioning the receiver" on p. 22, then urinate. If you pressed the suction button to start suction, press it again after finishing urination.
- (3) When suction stops, remove your penis from the receiver.



### Using Uri-Comfort with the receiver attached

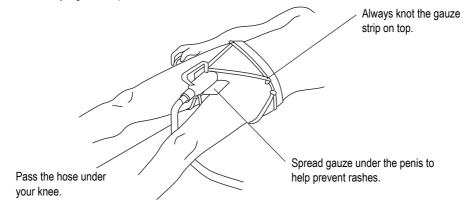
- You can use Uri-Comfort with the receiver attached temporarily, handy for use while sleeping.
- To use Uri-Comfort with the receiver attached, attach the attachment to the receiver opening to keep the penis securely inserted in the receiver.



### 6.2. Using the receiver for man

### Using Uri-Comfort with the receiver attached

- (1) Insert your penis into the receiver, and secure the receiver in place with a gauze strip or similar fastener.
- (2) Point the screw connection downward as described in "Positioning the receiver" on p. 22.
  - Soundly sleeping incontinent male users can keep their penis in the receiver, secured by a gauze strip or similar fastener.





- This use of Uri-Comfort requires a supine posture (reclining on the back).
- Even in the supine posture, the penis may come out of the receiver if it contracts and moves up. Check that your penis has not come out of the receiver from time to time.
- When keeping your penis in the receiver, check it has not come out of the receiver whenever you change your posture. Be particularly careful when changing to a side-reclining posture.



- Since this use of Uri-Comfort requires a supine posture, users can become prone to bedsores. Consult a doctor before using Uri-Comfort in this manner.
- After contact with urine or genitals, the receiver, hose or attachment may cause itching or rashes in sensitive users or during prolonged use with the receiver attached. Take care to keep the equipment sanitary, such as by periodically washing and disinfecting parts, and wiping body parts in contact with the equipment. In cases of skin irritation, avoid night use with the receiver attached.
- Uri-Comfort cannot be used by continuously urinating users.
- Urine released continuously keeps the sensor continuously ON, keeping the motor running for prolonged periods, and possibly resulting in equipment failure.

### 6.3. Using the receiver for woman

#### Before use

**Becoming familiar with the use of the receiver is the key** to making Uri-Comfort easier to use. Familiarize yourself with the descriptions below of how to use the receiver in different body postures, and **practice different ways of using it until you become used to it**.

### **Postures for using Uri-Comfort**

- Women can use Uri-Comfort in the postures below. Find the most comfortable posture for you.
- While familiarizing yourself with Uri-Comfort, spread a disposable diaper or towel underneath yourself to absorb any leakage.



 With upper body inclined back (rear-inclined seated posture; see p. 31)



(2) Sitting in a wheelchair or on the edge of a bed (seated posture; see p. 31)



(3) Reclining on back (supine posture; see p. 32)

### Holding the receiver

• The receiver can be held in either of the ways shown below. Use the grip you prefer.

Grasping the receiver directly





With handle adapter attached



It may be easier to hold the receiver by attaching the handle adapter. See Steps 1 to 4 on p. 32 for how to attach it.

### 6.3. Using the receiver for woman

### Positioning the receiver

■ The urethra moves downward as women raise their upper body. Try out various ways to position the receiver for each urination posture.



#### (1) Rear-inclined seated posture

The urethra moves somewhat lower, but urination is possible by pressing the receiver to the bottom of the urethra.



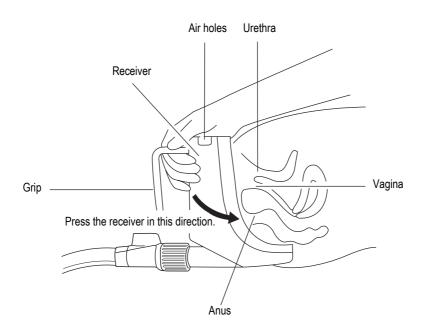
#### (2) Seated posture

While each user may vary, the urethra generally moves downward and the receiver may miss. In this case, use Uri-Comfort in the rear-inclined seated posture.



#### (3) Supine posture

The urethra is positioned high, so urination is possible by positioning the receiver with the handle as shown in the diagram.



NOTE!

• In any posture, cupping the receiver around the genitals enables easier positioning.

#### **Suction**

#### ■ Automatic suction

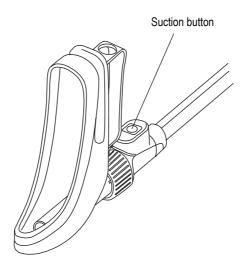
- (1) Position the receiver as described in "Positioning the receiver" on p. 29, then urinate. When the sensor detects urine, suction starts.
- (2) When suction stops, remove the receiver.



- Wait until suction stops before removing the receiver. If you remove the receiver before suction has stopped, urine remaining in the receiver or hose could leak from the receiver.
- Suction does not stop if the sensor detects urine.

### Starting suction by pressing the suction button

- You can start suction before urinating.
- Using the suction button is recommended for users who are unused to Uri-Comfort's operation or worried about leakage.
- (1) Press the suction button to enable suction.



- (2) Position the receiver as described in "Positioning the receiver" on p. 29, then urinate.
- (3) When you have finished urinating, press the suction button again and wait until suction stops.
- (4) When suction stops, remove the receiver.

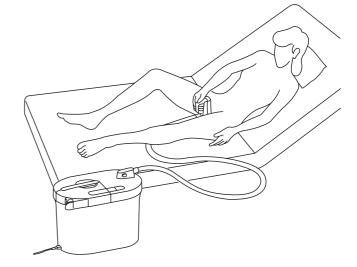


- Wait until suction stops before removing the receiver. If you remove the receiver before suction has stopped, urine remaining in the receiver or hose could leak from the receiver.
- If the sensor detects urine, the equipment determines the user is urinating and suction does not stop even if you press the suction button.

### 6.3. Using the receiver for woman

### Operation procedure for different postures

- With upper body inclined back (rear-inclined seated posture)
  - (1) When using the suction button to start suction, press the suction button before starting to urinate.
  - (2) Hold the receiver as described in "Holding the receiver" on p. 28.
  - (3) Position the receiver as described in "Positioning the receiver" on p. 29, then urinate. If you pressed the suction button to start suction, press it again after finishing urination.
  - (4) When suction stops, remove the receiver.

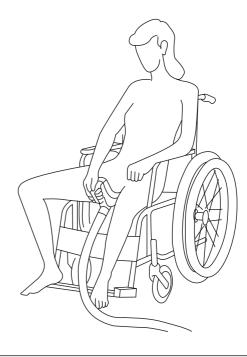




Take care to prevent kinks in the hose.

#### ■ Sitting in a wheelchair or on the edge of a bed (seated posture)

- (1) When using the suction button to start suction, press the suction button before starting to urinate.
- (2) Hold the receiver as described in "Holding the receiver" on p. 28.
- (3) Position the receiver as described in "Positioning the receiver" on p. 29, then urinate. If the receiver misses, slide forward along the wheelchair seat, lean back into the backrest, and position the receiver as described for the rear-inclined seated posture. The urethra moves upward, making it easer to position the receiver and urinate. If you pressed the suction button to start suction, press it again after finishing urination.
- (4) When suction stops, remove the receiver.

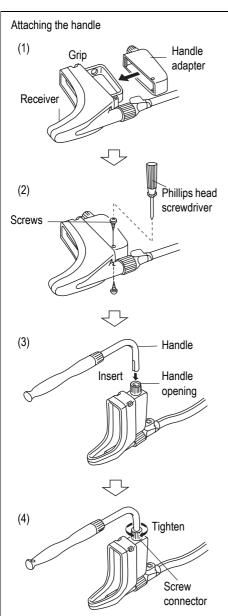




Take care to prevent kinks in the hose.

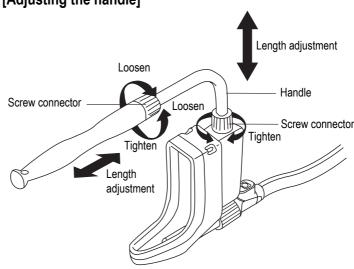
#### ■ Reclining on back (supine posture)

• Attach the handle to the receiver to use Uri-Comfort in this posture.



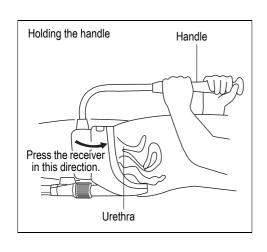
- (1) Insert the handle adapter into the receiver's grip in the direction shown in the diagram.
- (2) Secure it with the two screws using a Phillips head screwdriver.
- (3) Insert the handle into the opening on the handle adapter, in the direction shown in the diagram.
- (4) Tighten the handle adapter's screw connector.

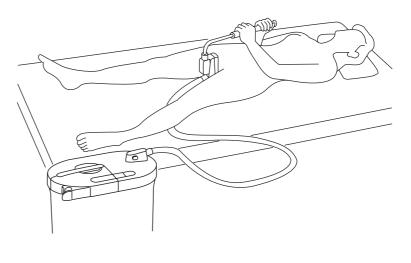
#### [Adjusting the handle]





- You can adjust the handle length by loosening the screw connector joining the handle and handle adapter. Adjust the length as needed to enable easy operation.
   After adjusting the handle length, be sure to tighten the screw connector.
- (5) Hold the handle and position the receiver as shown below (see "Positioning the receiver" on p. 29).

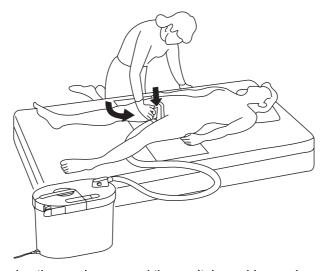




### 6.4. Positioning of receiver by caregiver

### With user reclining

- (1) Spread a disposable diaper or towel under the user's bottom to absorb any leakage.
- (2) Position the receiver on the genitals as described on p. 22 (for men) or p. 29 (for women).





• For women, cupping the receiver around the genitals enables easier positioning in any posture.

### With user seated

- (1) Female users should slide forward along the seat and move the urethra upward to make the receiver easier to position.
- (2) Position the receiver on the genitals as described on p. 22 (for men) or p. 29 (for women).





• For women, cupping the receiver around the genitals enables easier positioning in any posture.

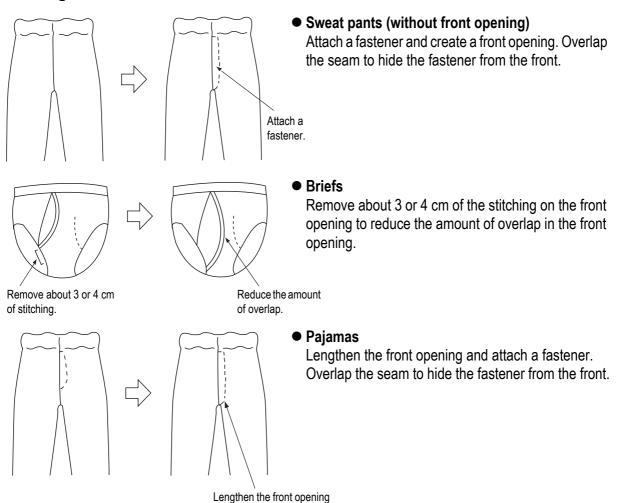
#### **General tips**

- Users unused to bed toilets often experience problems at first. The key is to be persistent even if you initially experience leakage. Try out different ways of using Uri-Comfort until you succeed. Some helpful tips are given below.
- To prepare for any leakage that may occur, spread a disposable diaper or bath towel under your genitals before urinating.

### Clothing tips

- Take steps to enable physically or mentally impaired users who cannot reach the bathroom on time to be able
  to position the receiver as soon as they feel the urge to urinate.
- Female users can wear open hospital underwear to save the time and trouble of removing it.
- Male users can wear a pair of altered sweatpants or briefs to reduce the time required for urination.
- Place the receiver in a readily accessible location so it can be reached quickly.

#### ■ Altering men's underwear



and attach a fastener.

### **Recording urination**

■ This tip is handy for users who urinate involuntarily from pressure on the abdomen, sneezing or laughing, and users who cannot suppress the urge to urinate and cannot reach the toilet in time.

Example daily urination chart

	Time	Volume (cc)
No. 1	6:30 AM	180
No. 2	9:00 AM	160
No. 3	12:00 PM	150
No. 4	1:30 PM	160

- (1) Create a chart like the one shown, recording the number of urinations per day and the volume and time of each.
- (2) Once you have created your own chart, practice positioning the receiver and urinating slightly before each of the times recorded in it.

This method may help reduce the number of accidents experienced.

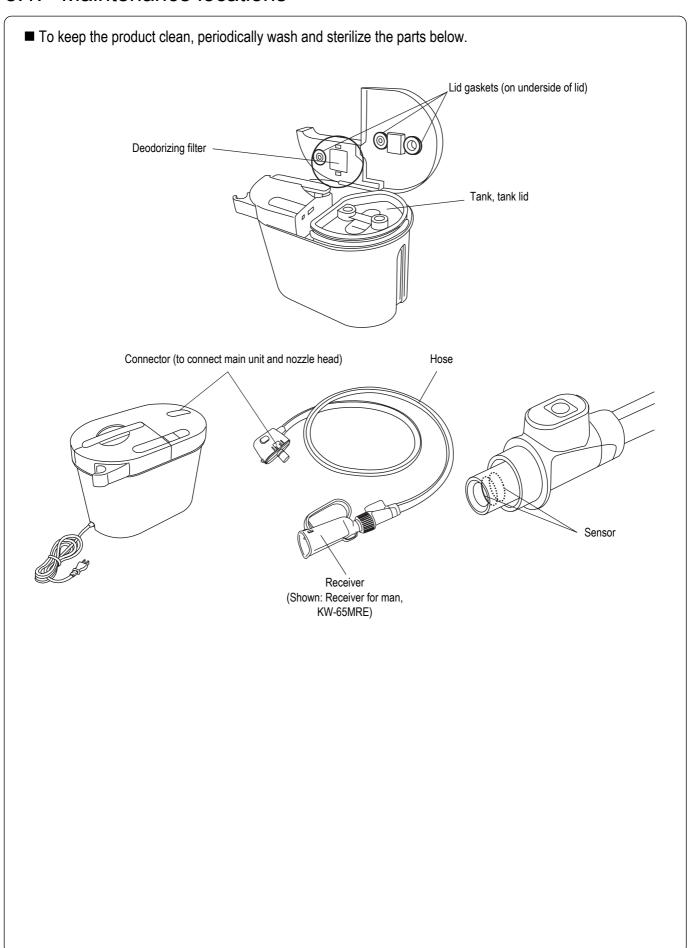


 If the maximum volume per urination never exceeds 150 cc, there may be remaining urine in the bladder, so consult a doctor. Remaining urine can cause urinary tract infection and is bad for the kidneys.

### **Preventing odor**

- Try the tips below if problem odor persists (due to hot weather or the user's medical condition) after carrying out the procedure described in Section 8.5, "Deodorizing filter maintenance" on p. 44.
  - Empty the tank at least twice a day.
  - Wash the receiver and hose after each use.
  - Place a deodorant in the tank after emptying it. Suitable deodorants are available at pharmacies.

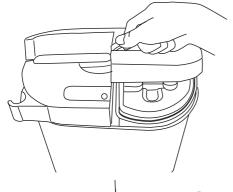
### 8.1. Maintenance locations



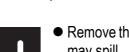
#### 8.2. Emptying the tank



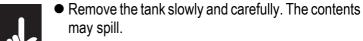
- Urine starts decomposing quickly, causing odor.
- Empty the tank when the FULL lamp lights.
- Always empty the tank at least once per day.

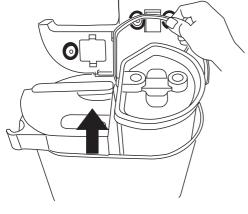


(1) Pull up the stopper lever on the main unit, and open the main unit lid.

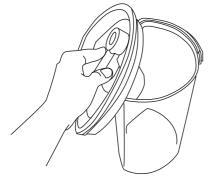


(2) Grasp the tank handle and pull the tank directly upwards to remove it.

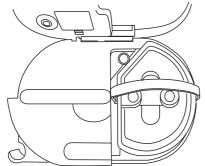




- (3) Remove the tank lid and empty the tank.
- (4) Clean the tank and tank lid as described in "Tank and tank lid" on p. 39.

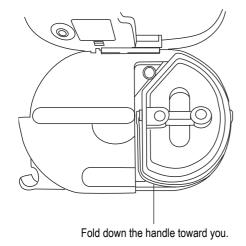


(5) Orient the tank lid correctly on the tank and close it securely.



- Gaps between the tank and lid can reduce the suction force and prevent normal operation of the suction function.

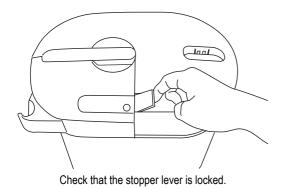




(6) Orient the tank correctly, insert it into the main unit, then fold down the tank handle toward you.



 Always fold down the tank handle toward you. If you close the main unit lid with the tank handle folded down incorrectly (facing away from you), it can be deformed or damaged and the suction force may decrease.



(7) Hold the back of the main unit lid and close it until you hear it click into place.



- Check that the stopper lever on the main unit lid is securely locked.
- Check that no foreign matter has entered the main unit before closing the lid.

### 8.3. Cleaning parts

# **MARNING**

 Always disconnect the power plug from the wall outlet before maintaining the receiver or main unit. Do not insert or remove the power plug with wet hands. The equipment may short out, creating an electric shock hazard.

# **A** CAUTION

- When lifting up the main unit for maintenance, always lift it by its handle. Lifting the main unit with the lid open or lifting it by the receiver tube can cause deformation or damage.
- Do not wash the main unit. Can result in equipment failure.
- When washing the tank or receiver, do not use a scrubbing brush or soap powder. Can cause scratches.
- Do not wash the tank or receiver in hot water. Can cause deformation or equipment failure.

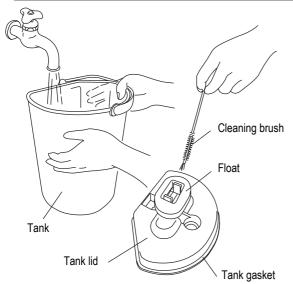


• The user's medication may discolor the tank and inside the receiver. This discoloration may be permanent in some cases.

### **Preparing cleaning solution**

- Prepare cleaning solution by diluting a synthetic toilet cleanser with tap water.
- NOTE
- Dilute the toilet cleanser in accordance with the label concentration.
- Use only synthetic (neutral) toilet cleanser.

#### Tank and tank lid



Tank gasket

Tank lid

Tank gasket

Align the tank gasket to the shape of the tank lid, with this side down. Insert the tank gasket into the

groove on the underside of the tank lid.

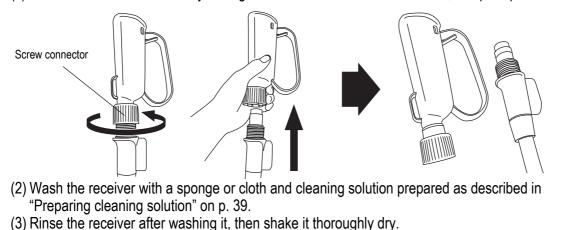
- (1) Urine stains the tank and tank lid, so wash these parts each time you empty the tank. Minerals in urine can sometimes crystallize and stick to the tank, causing odor. If the tank is extremely dirty, wash it with a sponge or cloth and cleaning solution prepared as described above.
- (2) Scrub the float on the underside of the tank lid with the cleaning brush. If extremely dirty, wash it with cleaning solution prepared as described above.
- (3) If there is dirt under the tank gasket, remove the gasket and scrub the area with the cleaning brush. Use a sponge or cloth to wash the tank gasket.
- (4) Rinse parts well with running water and shake them thoroughly dry.



- Scrubbing the tank gasket roughly with a stiff brush can scratch it, resulting the tank's airtightness.
- The tank gasket has a top side and bottom side. Make sure it is oriented correctly when inserting it.

#### Receiver

- To keep the receiver clean and prevent odor, wash it after use as described below.
- (1) Loosen the screw connector by turning it counterclockwise as shown below, and pull up the receiver to remove it.



(4) When ready to use the receiver, attach it to the hose as described in "Attaching the receiver" below.

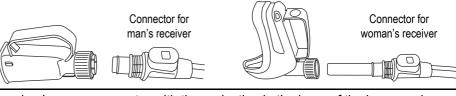
• When using the men's attachment, wash it as pictured above.



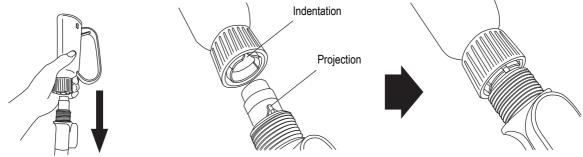
#### ■ Attaching the receiver



- Take care to avoid pinching hands or fingers when making the connection.
- The hose connector is shaped differently on the man's receiver and woman's receiver. Use the proper connector for the receiver you are using.



(1) Align the indentation in the receiver's screw connector with the projection in the base of the hose, and press the receiver into the hose, keeping the parts straight.



(2) Turn the screw connector clockwise to tighten it.





Make sure the screw connector is not loose.

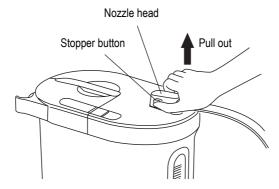
### 8.3. Cleaning parts

#### Hose

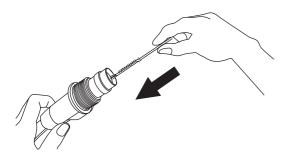
■ To keep the receiver clean and prevent odor, wash it after use as described below.

# **A** CAUTION

- When washing the hose, always disconnect it from the main unit. Rinsing it while still connected can cause water overflow from the tank, leading to equipment failure.
- (1) Disconnect the power plug from the wall outlet.
- (2) Press the stopper button on the nozzle head, and remove the nozzle head from the main unit by pulling it directly upward.



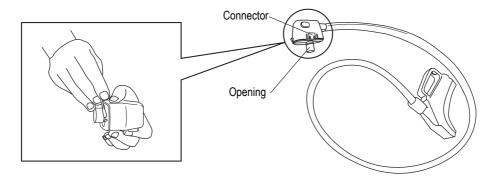
#### ■ Sensor, inside hose



- (3) Pour water into the hose to rinse it.
- (4) Prepare some cleaning solution as described in "Preparing cleaning solution" on p. 39, and pour it into the hose to clean it.
- (5) Clean the sensor inside the hose opening by scrubbing it with the cleaning brush.
- (6) Pour water into the hose to rinse it thoroughly.

#### ■ Nozzle head connector

- (7) Scrub the nozzle head opening with the cleaning brush.
- (8) If there is dirt on the nozzle head connector, clean it off with an alcohol-soaked swab or cloth.



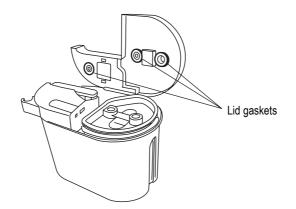
#### Main unit

# **MARNING**

 Do not wash the main unit without disassembling it, or submerge it in water. The equipment may short out, leading to electric shock or equipment failure.

#### ■ Inside the main unit

• If areas frequently exposed to urine such as the inside of the main unit, underside of the lid (around the lid gaskets) or lid gaskets are dirty, wipe them off before inserting the tank. Soak a towel or cloth in neutral detergent diluted with water. Wring it out thoroughly, wipe off the dirty areas, then wipe off the moisture with a dry towel. You can remove the lid gaskets before cleaning these areas.







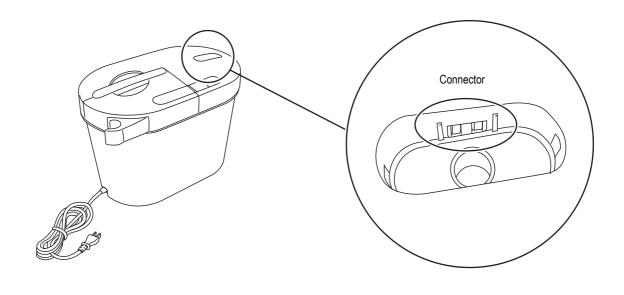




 Do not use volatile fluids for cleaning (such as paint thinner, benzine or gasoline). Discoloration or deterioration may result.

#### ■ Connector

• If there is dirt on the main unit connector, clean it off with an alcohol-soaked swab or cloth.



### 8.4. Disinfecting parts

#### [Tank, tank lid, receiver, hose, men's attachment, tank gasket]

■ Use sodium hypochlorite to disinfect the tank, tank lid, receiver, hose, men's attachment and tank gasket.

### Preparing disinfectant solution

■ Prepare a disinfectant solution by diluting a disinfectant with water to bring the sodium hypochlorite concentration to 0.05%.



- Dilute the disinfectant in accordance with the label concentration.
- Do not use disinfectant not containing sodium hypochlorite. Use of other disinfectants is less effective.
- Chlorine bleach (containing sodium hypochlorite) cannot be used as a disinfectant. Do not use chlorine bleach.
- Observe the precautions on the disinfectant's label.

### Disinfecting the equipment



- Always clean the equipment before disinfecting it. Failure to clean the equipment reduces disinfecting effectiveness.
- After cleaning the equipment, disinfect it as described below.



- (1) Prepare the disinfectant solution as described above.
- (2) Pour the disinfectant into a tub and place the tank, tank lid, receiver, hose, men's attachment and tank gasket in it.
- (3) Allow the parts to soak for at least 20 minutes.
- (4) Remove the parts from the disinfectant, rinse them thoroughly with water, then shake them thoroughly dry.

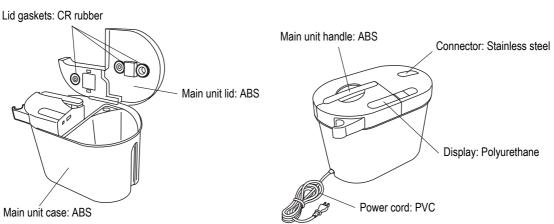


 Always shake parts dry after disinfecting them. Wet parts may cause the sensor or connector to rust.

#### [Disinfecting the main unit]

- Disinfect the main unit by wiping it with a cloth soaked in store-bought disinfectant.
- NOTE!
- Follow the disinfectant's instructions, noting the material each part is made of as shown below.

#### [Part materials]



### 8.5. Deodorizing filter maintenance

### When to maintain the deodorizing filter

Washing

- When FILTER lamp lights
- Once a week

Replacement

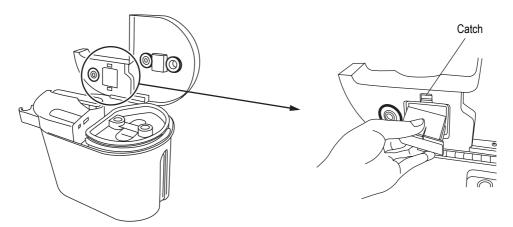
Once every 3 months



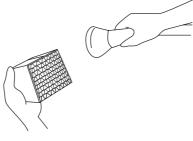
- Continued use of the filter without washing or replacing it may result in odor problem or loss of deodorizing performance.
- Wash or replace the filter periodically. Once odor is noticeable, prolonged use in this state can
  encourage the growth of mold and mildew in the filter.

### Washing the filter

(1) Open the lid, release the catches on both sides of the filter case, and pull out the case.



- (2) Remove the filter from the filter case.
- (3) If the filter surface is dusty, vacuum off the dust with a vacuum cleaner.





 Do not press the vacuum cleaner nozzle hard against the filter, or scrub the filter with a scrubbing brush. Deformation or damage can result.

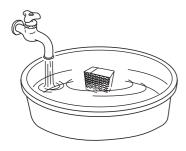
### 8.5. Deodorizing filter maintenance

(4) Dilute some synthetic liquid kitchen detergent (neutral or weak alkaline detergent) with tap water, and soak the filter in it for 20 to 30 minutes.





- Dilute the detergent in accordance with the label concentration.
- Use only synthetic kitchen detergent (neutral or alkaline detergent). Use of other detergents can lower the filter's deodorizing performance.
- Do not wash the filter by rubbing it, and do not scrub it with a scrubbing brush. Deformation or damage can result.
- Do not wash the filter in a washing machine. Filter deformation or damage can result.



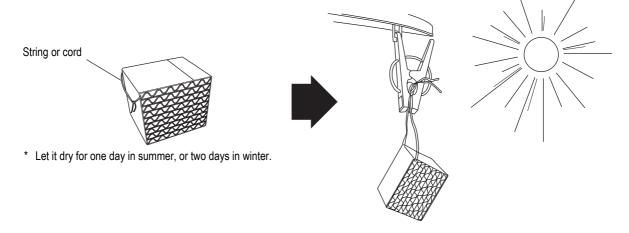
(5) Thoroughly rinse the detergent out of the filter with clean water.



- Rinse all the detergent out of the filter. If the filter is not rinsed properly, the odor may remain or the filter's deodorizing performance may decrease.
- (6) Shake the filter thoroughly dry, then place it on a towel or dry cloth to absorb the remaining moisture.



- Do not wring out the filter to dry it. Deformation or damage can result.
- (7) Attach a string or cord to the corner of the filter and hang it outside to dry thoroughly.

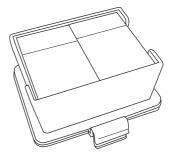




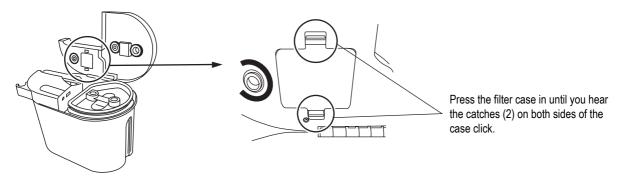
 Check that the filter is completely dry. If used when not completely dry, the odor may remain, or the filter may no longer deodorize well.

#### ■ Inserting the deodorizing filter

(1) Line up the two deodorizing filters and insert them into the case.



(2) Return the filter case to its proper position in the main unit lid.





 Check that the catches are securely engaged. If the catches are not engaged, deodorizing and suction performance may decrease.

### Replacing the filter

(1) The filter's deodorizing performance will diminish after many washes or prolonged use. Replace the filter about once every three months. You can also replace the filter whenever you feel its deodorizing performance has diminished.

Accessories sold separately

Deodorizing filter (one set of two filters, with label)

Contact your Paramount Bed dealer for how to purchase filters.

- (2) Remove the filter case as described in "Washing the filter" on p. 44 and 45, and replace the filter.
- (3) Attach the new label as described in "Attaching the filter replacement label" on p. 18.
- (4) When discarding the old filter, dispose of it as incombustible trash.

# **MARNING**

- Children playing with the equipment could cause unexpected accidents or equipment problems, so always disconnect the main unit power plug from the wall outlet when not using Uri-Comfort for extended periods.
- Store Uri-Comfort in a low-dust environment away from extremes of temperature or humidity.
- Do not store Uri-Comfort with objects on top of the main unit. Deformation can result.
- Store Uri-Comfort on a flat surface. (Do not lay it on its side or lean it against another object.)
- Remove the nozzle head from the main unit before storage.
- Clean and disinfect the tank and receiver before storage.

### 10.1. FAQs (frequently asked questions)

	Question	Answer
Operation	Can pacemaker wearers safely use Uri-Comfort?	Check with the pacemaker supplier. Uri- Comfort meets the IEC60601-1-2 electromagnetic compatibility requirements.
	Can Uri-Comfort be used in vehicles?	<ul> <li>No, Uri-Comfort runs on a 230 V AC power supply, so cannot be run from a vehicle's DC power socket (such as a cigarette lighter).</li> </ul>
	How does user medication affect Uri-Comfort?	• The sensor reacts to the electrical resistance of the fluid detected. Users on some medications may have altered urine composition, causing sensor detection failure. These users can operate the suction function manually by pressing the suction button. (*1)
	<ul> <li>Can store-bought detergents, disinfectants or deodorants be used with Uri-Comfort?</li> </ul>	<ul> <li>Use detergents, disinfectants and deodorants as directed on their label. Dilute them to the directed concentration and observe all the printed precautions.</li> </ul>
	<ul> <li>Can the woman's receiver be attached to and used with the man's hose, or vice-versa?</li> </ul>	<ul> <li>No, attaching the wrong receiver to either hose can cause leakage. Always use the proper receiver for each hose.</li> </ul>
Maintenance	• How can urinary sediments deposits be removed from the receiver or tank?	<ul> <li>Some store-bought toilet cleansers are effective for removing urinary sediments.</li> <li>Follow the directions on the label, and observe the printed precautions.</li> </ul>

<sup>\*1</sup> Users whose urine may not activate the sensor cannot use Uri-Comfort with the receiver attached since the automatic suction function may not operate.

### 10.2. Troubleshooting

- Since not every problem indicates equipment failure, double-check that the problem cannot be solved by the points below before having the equipment repaired.
- If the problem persists after checking these points, stop using Uri-Comfort immediately, disconnect the power plug from the wall outlet and contact your place of purchase for repair.

Problem	Point to check	Corrective action	See page:
	● Is the wall outlet working?	Plug another appliance into the wall outlet to check that the outlet is working.	
	• Is the power plug connected to the wall outlet?	<ul> <li>If the power plug is not connected to the wall outlet, plug it in.</li> <li>If the power plug is connected, disconnect it, then reconnect it after 20 to 30 seconds.</li> <li>Check that the POWER lamp is lit.</li> </ul>	20
	• Is the receiver's hose kinked?	Smooth out the kink.	20, 31
	Is the tank properly inserted and the tank lid properly closed?	<ul> <li>Insert the tank and tank lid in their proper positions.</li> </ul>	37
	· · · · · · · · · · · · · · · · · · ·	<ul> <li>Close the lid securely until you hear it click into place.</li> </ul>	38
	Is the receiver's nozzle head securely connected?	<ul> <li>Connect the nozzle head by pressing it in securely until you hear it click into place.</li> </ul>	19
• Loss of suction	• Has the main unit been positioned higher than the receiver?	Position the main unit lower than the receiver.	20
	Is the receiver being used correctly?	<ul> <li>See Section 6.2 "Using the receiver for man" or Section 6.3, "Using the receiver for woman" to check that the receiver is being used correctly.</li> </ul>	21-27 28-32
	● Is the SENSOR lamp lit?	<ul> <li>See "Receiver" in Section 8.3, "Cleaning parts" to clean the sensor.</li> </ul>	40
	Is the POWER lamp flashing?	<ul> <li>Check that the suction button is not depressed.</li> </ul>	16
	● Is the FULL lamp lit?	● The tank is full. Empty the tank.	17
	<ul> <li>Have the gaskets been removed or have they deteriorated?</li> </ul>	<ul> <li>If the gaskets have been removed, put them back in place. If they have deteriorated, replace them with new ones. New gaskets can be ordered from your Paramount Bed dealer.</li> </ul>	1
	• Has the tank handle been folded down incorrectly (facing away from you)?	Fold the tank handle down toward you.	38
	Is there any foreign matter caught under the main unit lid?	Remove the foreign matter.	30

# 10 TROUBLESHOOTING

Problem	Point to check	Corrective action	See page
	• Has the tank handle been folded down incorrectly (facing away from you)?	Fold the tank handle down toward you.	
<ul> <li>The main unit lid does not close.</li> </ul>	<ul> <li>Is there any foreign matter caught under the main unit lid?</li> </ul>	Remove the foreign matter.	38
	Is there any foreign matter caught under the tank?	Remove the foreign matter.	
	● Is the FULL lamp lit?	The tank is full. Empty the tank.	17, 37
<ul> <li>The buzzer does not stop.</li> </ul>	● Is the SENSOR lamp lit?	<ul> <li>The sensor in the receiver is dirty.</li> <li>See "Receiver" in Section 8.3,</li> <li>"Cleaning parts" to clean the receiver's sensor.</li> </ul>	17, 40
	Is the POWER lamp flashing?	<ul> <li>Check that the suction button is not depressed.</li> </ul>	16
<ul> <li>The motor starts operating when the user is not urinating.</li> <li>The motor takes several minutes to stop.</li> </ul>	<ul> <li>Is the sensor dirty?</li> <li>Is the sensor in the receiver dirty? Is the receiver/main unit connector dirty?</li> </ul>	See "Receiver" or "Main unit" in Section 8.3, "Cleaning parts" to clean the sensor in the receiver, or the receiver/main unit connector.	17 40 42
	• Has the deodorizing filter been inserted?	Insert the deodorizing filter.	46
<ul><li>There is a strong odor.</li></ul>	<ul> <li>Have you been periodically cleaning and disinfecting parts such as the tank and receiver?</li> </ul>	<ul> <li>Periodically clean and disinfect parts such as the tank and receiver.</li> </ul>	39-43

### 10.3. Index

Page	Page
A	L
Air holes5, 22, 29	lateral posture24
Air intakes4	Lid4, 38, 46
Attachment26	Lid gaskets4, 36, 42
Attachments for cords5	Lia gaokoto1, 00, 12
Automatic suction 15	M
	Main unit4, 19, 20, 42
В	1VIGIT GITT
Brush holder4	N
Buzzer17	Nozzle head5, 19, 41
	1102210 11000
C	0
Cleaning solution 39	Opening26
Connector4, 5, 41, 42	Opening20
D	P
D 511 47.00 44.45.40	Power cord4, 20
Deodorizing filter 17, 36, 44, 45, 46	POWER lamp4, 20
Disinfectant solution 43	
Display panel4, 15, 20	Power plug4, 20
_	R
F	Rear-inclined seated posture 25, 31
Filter case4, 44, 46	
FILTER lamp4, 17	Receiver5
FULL lamp4, 17, 37	Receiver cleaning brush 5, 41
, · · · · · · · · · · · · · · · · · · ·	Receiver for man5, 21-27
	Receiver for woman5, 28-32
G	RESET button4, 15, 17
Grip	
-, , -	
	\$
Н	Screw connector5, 22, 40
Handle4, 5, 18, 32, 37, 38	Screws5, 32
Handle adapter 5, 28, 32	Seated posture25, 29
Handle parts	Sensor5, 15, 16, 17, 23, 30
Hook19	SENSOR lamp4, 17, 36
	•
Hose5, 41, 43	Stopper button5, 41
	Stopper lever4, 37, 38
1	Suction button16
Index_test4, 15, 18, 34, 36, 47, 48	Supine posture24, 29
	т
K	T
KW-65E4	Tank4, 15, 17, 37, 38, 39, 43
KW-65MRE5	Tank lid4, 37, 38, 39, 43
	Timer suction15
KW-65WRE5	
	•
	V
	Vent4

### 10.4. Warranty and after-sales service

#### Warranty card

Be sure to check that the required information (such as place of purchase and date of purchase) has been entered in the warranty card. Read it carefully and keep it in a safe place. The warranty period is one year from the date of purchase.

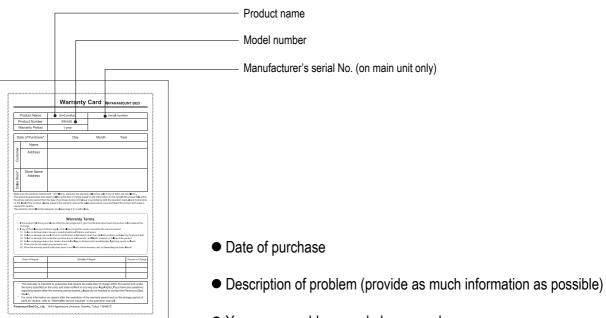
If the date of purchase has not been entered in the warranty card, attach your receipt to it.

### When having equipment repaired

Before having equipment repaired, check that the problem cannot be solved as described in Section 10.2, "Troubleshooting" on p. 49 and 50. If not, unplug Uri-Comfort's power plug from the wall outlet, and contact your Paramount Bed dealer.

#### Information to have ready when calling for repairs

Product name, model number, manufacturer's serial No.



- Your name, address and phone number

#### ■ During the warranty period

While most repairs are carried out free of charge as specified in the warranty card, some types of repair are carried out at the user's expense even during the warranty period. See the warranty card for more information.

#### ■ After the warranty period

When problems can be solved by repairs, they can be carried out at the user's expense.

### 10.4. Warranty and after-sales service

#### ■ Consumable parts

The parts below are consumable parts. When worn out due to their usage frequency or handling, these parts are replaced at the user's expense even during the warranty period. Contact your Paramount bed dealer with the part name and model No.

Part	name	Model No.
Receiver for man		3F06847900A
Receiver for woman		3F06852900A
Man's hose		3F07080100A
Woman's hose		3F07080300A

Part name	Model No.
Knob (screw connector)	3F06848400A
Suction button cover sticker	3F07003100A
Lid gasket set (1 large + 2 small gaskets)	3F06955400A
Tank gasket	3F06845700A
Replacement deodorizing filter (1 set of 2 filters) (1 filter replacement label)	3F07080400A
Brush (cleaning brush)	3K00973200A

### Minimum part availability period

Paramount Bed will stock Uri-Comfort replacement parts for repair (needed to maintain product performance) for at least 6 years after production has been discontinued.

#### **Periodic inspections**

Contact your Paramount Bed dealer if you experience abnormal sounds, malfunctions or equipment failure during operation. Have the product inspected periodically to prevent equipment failure. Contact your Paramount Bed dealer for inspections.

#### **Disposal**

Contact your Paramount Bed dealer or a properly licensed contractor to dispose of the product.

Authorized Representative:

Corona Medical S.A.S.

Z.I. La Planche 37210 Rochecorbon, FRANCE

Tel: +33(0)2 47 885 885 Fax: +33(0)2 47 885 893

Paramount Bed dealer:

**EmCart Groep** 

Buitenroede 2

1663 GZ Avenhorn Netherlands

Tel: +30(0)299-547 440 Fax: +30(0)299-547 441

