Thank you for choosing the Snapfōn "ez ONE". Please read this user manual thoroughly before use.
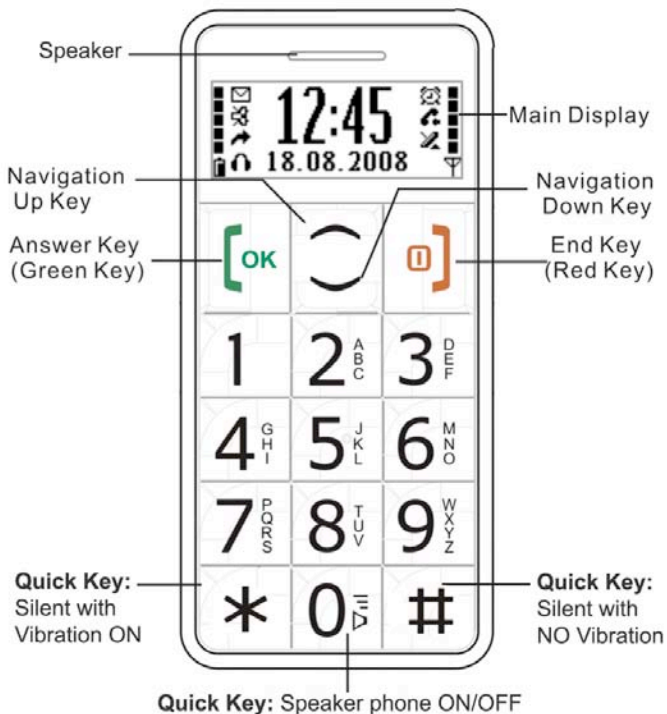
Speaker

Main Display

Navigation Up Key

Navigation Down Key

Answer Key (Green Key)

End Key (Red Key)

Quick Key: Silent with Vibration ON

Quick Key: Silent with NO Vibration

Quick Key: Speaker phone ON/OFF

1. Safety Instruction

Switch on Phone Safely
Please use your Snapfōn "ez ONE" phone in a responsible and safe way.
Respect all posted signs restricting cell phone use.

Pay attention to traffic safety
According to the recent research, cell phone use may be a distraction
while driving. Please check local laws that may restrict cell phone use.

Interference
All kinds of phones may be affected by the environment. Phone may also
interfere with some electric appliance such TV's, radio's, and personal
computers

Turn off your cell phone in hospitals and doctors offices
Only use your phone in designated areas. Phone may interfere with
electronic medical equipment.

Turn off on airplane
Please follow the airline regulations for cell phone use.

Power off in gas station
Please turn off your phone when you are in gas or fueling station.

Cell phone should be turned off where explosives are being used.
To avoid the interference with explosives, please switch off your phone when
you see warning signs stating "turn off two way radio devices".

Using phone correctly

Please use phone in the way it was designed. Do not let small children use phone unattended. The SIM card can be taken out from phone and could be a swallowing hazard.

Accessories and batteries

Use only the approved accessories and batteries. Failure to do so could damage the phone and void the warranty. Please be sure the phone has been turned off before taking out battery. Please recycle dead batteries properly.

Waterproof

The phone is **not** waterproof. Please do not expose your phone in inclement weather or submerge in any liquid.

Emergency calling

Please be sure your phone is powered on and that service is available. Dial emergency number directly or Press end key repeatedly, if necessary, to clear the content in screen and go back to standby mode. Please follow instructions of dispatchers and emergency personnel.
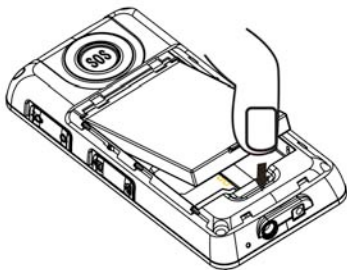
2. Getting Started

Insert/Remove battery

Insert battery

1. Press down as shown to open the battery cover

2. Put battery into the battery slot. Line up three metal points of battery with contact area located in the upper left of battery slot. Gently press down.

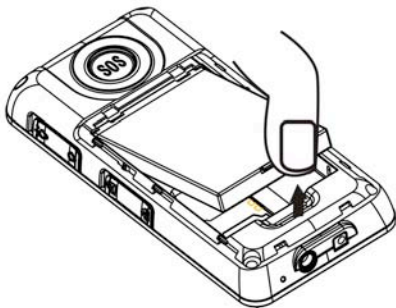3. Put on battery cover. Slide cover up until a slight "click" is heard.
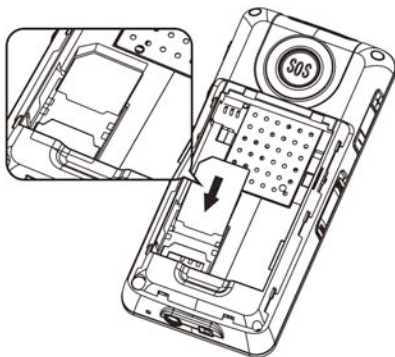
To remove battery

1. Open battery cover.

2. Press the battery side and lift it up to remove.

Insert/Remove SIM card

1. Insert SIM card：Remove battery cover, Insert and slide the SIM card with the metal part facing downward as shown below.

2. To remove SIM card：Hold the notch of SIM card lift it slightly and slide

out.

> **Note**：**Phone must be turned off when inserting/ removing battery.**
> **SIM card and the contact point can be easily scratched and damaged. Please be careful when inserting and removing the SIM card.**

Battery Charging

Phone can be charged when phone is either on or off.

Make sure that battery is inserted in phone before charging.
1.   Plug in the charger.

2. After the phone is charged, unplug the charger from the outlet first, then unplug charger from phone.

Battery Level Indication Display

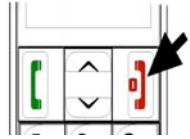| Charging	Charged

Low battery alarm

Phone will make a tone and display a message of low battery when power is nearly depleted. Please charge phone as soon as possible.

Power On /Off phone

Power On

Press and hold the End key 🔴 for 2 seconds to turn on. Enter PIN to unlock phone (if required) press green key. Then phone default PIN code is 1234.

> Warning：SIM card will be locked if you type wrong code for three times. It will inform you to input the PUK code. (Please contact your network service vendor to unlock phone.）

Switch Off

Press and hold key 🔴 for 2 seconds to turn off the phone.

3. Your Phone

Stand by Mode

When the phone is on and unlocked, this is considered stand by mode.

Torch Key

Volume Key

Keypad Lock Key

FM Key

Speaker

Main Display

12:45
18.08.2008

Navigation Up Key

Navigation Down Key

Answer Key (Green Key)

End Key (Red Key)

OK

1 2 ABC 3 DEF

4 GHI 5 JKL 6 MNO

7 PQRS 8 TUV 9 WXYZ

Quick Key: Silent with Vibration ON

Quick Key: Silent with NO Vibration

✱ 0 #

Quick Key: Speaker phone ON/OFF

SOS Key
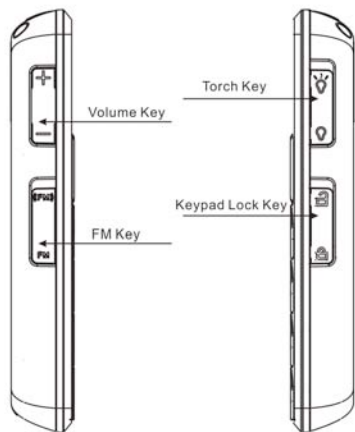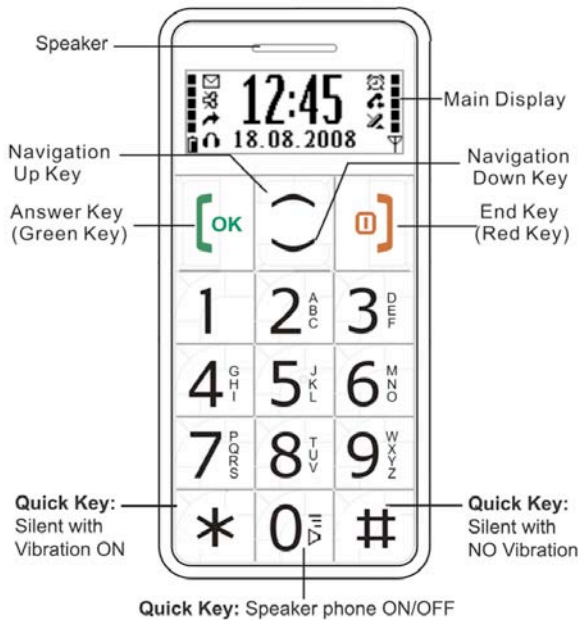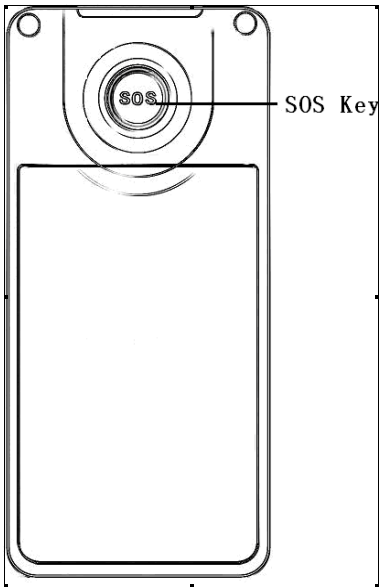
Key Functions

Key	Functions
Answer Key (Green key)	**Press to call out:** press to **answer phone** when there is incoming call. **Standby mode**：press to enter **call list** **Operating**：Press to confirm the function you choose.
End Key (Red Key)	**Phone Off**：Press and hold to **turn phone on.** **Phone On**：Press and hold to **turn off**. **Operating**：Press to go back to previous menu **Press and hold to go back to standby screen.**

Navigation Up key	**Standby mode**：press to enter main menu **Operating**：press to move cursor left.
Navigation Down key	**Standby mode**：press to enter phonebook **Operating**：press to move cursor right.
# key	**Silent Mode**：Press and hold for 3 seconds to enter SILENT mode. Press and hold again to exit SILENT mode. **Editing mode**：Press for **SMS punctuation choices.**
* key	**Vibration mode**：Press and hold for 3 seconds to enter SILENT mode with Vibration on. Press and hold again to exit. **Editing mode**: Press to change SMS input method.
0 Key	Press during call and hold for 5 seconds to turn speaker phone on. Press and hold to exit speaker mode
Volume Key	Press volume key **+ to increase volume** and press volume key **– to decrease volume**
FM Key	Slide up to turn on the **FM radio,** Slide down to turn it off.
Torch Key	Slide **up to turn on torch** (flashlight)**,** Slide **down to turn off**.
Keypad Lock	Slide **up to unlock keypad** and slide **down to lock** keypad
SOS	Emergency Call is ON：**Press and hold for 5 seconds** to make an emergency call. Emergency Call is OFF：**Press and hold this key. It will prompt a message** *"Activate"?* **Then press "ok" key to turn it on.**

Main Display

1	3	5	4	2
		6		
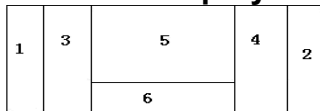
1. Network Signal
2. Battery Level Indication
3. Function Icons
4. Function Icons
5. Time
6. Date

Icons on Screen

Icons might be displayed on screen.

Icon	Description
	Battery status
	Signal status
	Alarm
☑	**Unread SMS**
	SMS inbox full
∞	**Voicemail on the network**
➔	**Call transfer**
	Missed call
	Silent Mode ON
	Silent with VIBE mode ON
	Roaming
∩	**Headset plugged in**
	Locked keypad
	New SMS when keypad is locked.
	Missed Call when keypad is locked.
	New Voicemail when keypad is locked.

Speakerphone Quick Key

During a call, you can **press and hold** the "0" key (zero) for 2 seconds to switch to speakerphone mode on/off.

4. Dialing

To Dial Out

1、 Enter area code and phone number and press **Send/Green key** to dial out.

2、 Use **End key** 🔌 to delete if there is wrong number. Press and hold **End key** 🔌 to clear all numbers.

Emergency Dialing

How to set emergency dialing status：Press menu up 3 times to **Phone Book** and press **"ok"** ☞ Press menu up 3 times **Emergency number** and press **"ok"** ☞ **Status .** Press up to **Status** and press **"ok". Set it as ON or OFF** and press **"ok".**

With a SIM card：

1、 When emergency call is set ON: you can press and hold SOS button at phone back side to dial the preset emergency number.

2、 When emergency call is set OFF: you can pres and hold SOS button at phone back side. It will prompt a message on the front screen: *Reopened?* Then you can press answer key to turn it on.

3、 When emergency call is set ON: the phone will send a message to set emergency numbers and then call those numbers one by one. There will be 3 calling cycles. It will call next number if previous number failed to connect. Phone will send out alarm sound when it is sending message and calling to set emergency numbers.

4、 If all emergency numbers are dialed but none connect, then phone will enter emergency mode for one hour. In this mode, phone will pick up the **first** incoming call and activate handsfree mode automatically. After that, phone will go back to normal status. That means you need to press green key to answer incoming calls. During dialing emergency calls, if one of calls is connected, then phone will return to normal status after this call is end.

Without a SIM card：Press and hold SOS button at phone back side to call to 112 (same as 911).

Hang up the call：Press and hold SOS button at phone backside to hang up the call during calling out or in.

📢 Press and holding the button will not activate the emergency call while the Keypad is locked.

> **Note：** In any GSM network, you can use emergency dialing service if you are within a network signal area (even without a SIM card). If your network provider doesn't provide roaming service at that area, then the screen will show EMERGENCY CALLS ONLY.

Make an International Call

1. Press " ***** " **key for twice** and sign "**+** " will come out. Then enter country code, area code and phone number (without a zero in front of mobile phone number) Press Send key.
2. To dial a land line: "+"country code + entire phone number + Send key.

Receiving a Call

1. Press Send key to receive incoming call.
2. During a call, you can do several operations by pressing the **"ok"** key**:** switch calls; mute (on/off) speaker On/OFF, search contact; Phone will play a sound to inform that there is a new incoming call. If you answer the new call, then previous call will be hold.
3. Press end key to end a call.

Reject a Call

Press end key 📵 to reject an incoming call.

Conference Call

This phone supports 3-way conference call. This function requires network support. Please consult your network service provider to activate this function.

Conference Call: Method One（one party is an incoming call and the other party is out going call）：

1、 Pick up first call
2、 Dial another call out or press **answer key** to enter option menu. Then select *browse* in order to call a contact from the phonebook. When you make another call, previous incoming call will be hold.
3、 When the second call is connected, you can press answer key to enter menu and select **[Make session].**

Conference Call: Method （both calls are incoming）：

1、 Pick up first call
2、 Pick up second call, press answer key to pick up the second call (phone will hold current call automatically).
3、 When the second call is connected, press answer key to enter menu list ,select **[Make session]**.

Adjusting volume

You can press volume key "**+"** or **"-"** to adjust volume during the call.

You also can use Aid Volume Key to set volume level as you like.

5. Messages

When there is ✉ on screen, then it means there is a new message. It will show ✉ on screen when mail box is full. Please delete old messages to free up space.

Input Method

Pressing the # key will shift between **abc** (lower case letters/number), **ABC** (caps), **123** (numbers), and **EN** (letters only). These options can be changed throughout a message.

Punctuation input

Press the * key to enter into the punctuation list. Use the up/ down navigation to page through punctuation and symbols. Select by moving the cursor up/down/left/right by pressing 2, 8, 4, and 6. Press 5 or "ok" to selected punctuation.

Text messaging

1. Press Navigation up to select **SMS** press **"ok"** then **New message** and **"ok"** again to enter message editing.
2. To insert template, number, or contacts press **"ok"** key at **Create Message** screen to enter option menu.
3. Once the message or template is ready to send message and press "**ok**" and select **send.** Then you can press **"ok"** to enter the number or you can press **"ok"** to choose number from phonebook (press navigation up and down to search contacts and press **"ok"** to select). Finally press **"ok"** to send out the message.
4. **Send to multi parties:** Once the message is ready press **"ok"** at **[Send]** press navigation down once to select **send to many** and press **"ok".** Enter the number and press **"ok"**, after sending out the first message you can enter another number or select one from your phonebook. Repeat until finished sending to all parties. Then press end key 📵 to exit.
5. **Save the message**：Write a message then press **"ok"**. Then press up **twice** to select **SAVE** (as draft) or up three times to *save to template* and press **"ok"**.
6. **Failed message: If** for some reason a text could not be sent a *"message sending failed. Resent or not?"* will appear. Pressing "📵" will automatically save the message in the **Outbox**.

Read and Reply SMS

1. Press **"ok"** to read message.
2. Press **end key** to exit and read it later.
3. Navigate up once to select **[SMS]**, press **"ok"** then down once for **[Inbox]** and press **"ok".** To check message press up and down key to select the message you want. Note, there will be a ✉ symbol at standby window if you have unread message.
4. Press **"ok"** to read a selected message. Note, the Inbox shows messages in the order received.
5. When viewing a text message pressing the "ok" will offer the following options:
   a) **Reply**：reply to sender
   b) **Transfer**： forward that message to others.
   c) **Delete:** delete message
   d) **Dial**：call the sender
   e) **Use number:**Forward the sender # or save to phonebook.

Templates

This mobile phone has 5 pre-saved messages. You can delete, send and make new templates. Navigate up once to select **[SMS]**, press **"ok".** Navigate up 5 times and select **Templates** to use the pre-saved message.

Emergency

Under the **[SMS]** menu is the **Emergency** option. This function will let the phone send out the emergency text message while dialing emergency call. The pre-set emergency message can be modified.

Delete Message

Press navigation up to select 【SMS】press **"ok"**, navigate up three times to **Delete** and press **"ok"**. From here you can choose to delete messages from the inbox, outbox, draft, or all msgs. Note deleted messages cannot be recovered.

Voice mail

You can call voice mail by pressing 1 for two seconds. If you want to reset your voice mail number, please select **[SMS]** and press up twice to **[Voice mail].** There will be prompt message "Exchange number?", press "ok" to enter number then press ok" to confirm.

Storage status

To check SMS memory status press navigation up to select 【SMS】 press **"ok".** Then up once to "**Storage status**" and press "ok" to view.

6. Call History

All **Received**, **Dialed**, and **Missed** calls will only show the last **20** entries.
Press navigate up four times to select "**call history**" press **"ok"** then navigate up or down through **"received, missed, or dialed calls".**
Press **"ok"** key to enter options menu such as Dial, Reply, Delete all record(s).

Talk time

Press navigate up four times to select "**call history**" press **"ok"** then press up once to **Talk time** and press **"ok"**. Navigate up or down to view call duration for **Last call, All calls, Dialed call**, and **Received call**. Select **Clear all** to delete all records.

7. Phone Book

You can save the name and phone number of a contact to the phone memory (shown by 📱) and SIM card (shown by 📖).

Browse

1. From the main menu, navigate up three times to select **Phone Book** and press **"ok"**, select **[Browse]** to scan records in the phone book.
2. Type in the first letter of your contact's name.
3. The cursor will stop on the related contact. The cursor can also be scrolled up and down by pressing navigation key.

Search contact

1. Navigate up three times to select **Phone Book** and press **"ok"**, Navigate down once to select **search contact** press **"ok"** to enter.
2. Type in the name or the first three numbers/last three numbers of phone number you want to search, and then press **"ok"** to search.
3. Swap between letters and numbers by pressing the # key.

New Contact

1. To add new contact, select **Phone Book** then down twice and select **New contact.** Enter contact name, press "ok" then enter contact number.
2. Swap between letters and numbers by pressing # key.
3. Contacts will be saved in either the phone or SIM memory as selected under the **Phone book ☞ Settings ☞ Store Number to** section.

> **Note:** To save new record, a phone number must be entered.

Delete contact

If you want to delete the contact information in phone or SIM card, you can select ☞ **Delete contact** ☞ **delete or delete all.** Selecting **delete all,** will prompt you to choose between from the **SIM card** or **phone**. You can also enter phone book and press answer key to go to **Phone Book** ☞ **Delete contact** ☞ **Delete** to delete individual contacts**.**

Copy contact

Select **Phone Book** ☞ **copy contact** ☞ **To phone directly or To SIM directly.** Then choose to **Copy one** or **Copy all** to copy contacts to or from phone or SIM**.**

Emergency number

By selecting **Phone Book** ☞ **Emergency number** ☞ **New,** you can add emergency phone numbers (maximum of 4). You can also **edit, delete,** and set emergency dialing **status** on or off for the emergency numbers.

Speed dialing

You can set 8 speed dialing numbers from 2 to 9. Once set you can dial the numbers by press and holding the selected key for 2 or 3 seconds. To set up speed dialing select **Phone Book** ☞ **Speed dial** then scroll up or down to select a slot and press **"ok"**. Next select a number from the Phone book and press "ok" to save. You also can edit, dial, and delete the speed dialing number**.**

Storage state

Select **Phone book** ☞ **Settings** ☞ **Storage State** to view the memory status or both the phone 📱 and the SIM card 🗂.

8. Settings

Silent mode

To quick set **Silent mode** press a hold the **#** for **3** seconds. Pressing and holding ***** will engage **Silent mode** with *vibrate*. To use the menu press up twice select **Settings** and press **"ok"**, then select **Silent mode** by pressing

"ok". Navigate up or down to select **On** or **Off.** Once On is selected you can choose a time limit (up to 24 hours) or choose "0" for no time limit.

Personalize

Under **Settings ☞ Personalize** there are several custom menu options such as;

- **Tone & Sound:** which contains **Incoming call ring**, **Alarm tone, Vibration alert, Number pad tone, SMS tone,** and **Power on/off tone**.
- **Date & Time setting:** contains **Time setting, Date format, Date setting**, and **Time format**. Message.
- **Display contrast:** will adjust the screen.
- **Volume adjustment:** will allow change in **Call volume**, **Keypad voice volume**, and **Ringer volume**.

Number Voice

This function turns the speaking keypad on and off, and can be quite helpful to users with low-vision. When set to "on" the phone will announce in a neutral voice each key that is pressed in the dialing process including " * star" and "# pound". The phone will not speak any of the function keys such as send/end volume etc.

Calculator

Navigate to up three to **Calculator** to do basic addition, subtraction, multiplication, and division.

1. Input the first number: when "0" shown on the screen
2. Input operation symbol: press navigation key up/down to choose the operation symbol like +, -, *, /, and then press **"ok"** to confirm.
3. Input the second number.
4. Calculate: press navigation key up/down to choose "=", and then press **"ok"** to confirm.
5. Clear: press 🔚 (end key).

Note: the accuracy is limited and rounding error may occur

Alarm

The phone is equipped with an alarm clock function. **(Settings ☞** up twice to **Alarm).**

1. Navigate to **On** and press **"ok"**.
2. Enter time by navigating up/ down or use number pad. Press **"ok"** to enter hour then enter minutes finally, press "ok" to confirm.

Reset factory

You can restore the phone to the default factory settings. Go to **Settings** ☞ up one to **Reset factory.** There are two reset options **Reset settings** and **Reset all** press **"ok"** to confirm.

Note：**Reset all** will clear all contacts stored on the phone memory.

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9. Radio

1. Turn radio on/ off with the slide the switch (located on the left side of the phone) up or down.
2. The 📵 end key will mute the radio. Press once to mute and press again to resume.
3. Press "*" to start auto search, the **"ok"** and "**end**" keys will provide **Next** and **Back** functions. You can navigate up or down to select a station. Using the number pad on the phone will allow direct access. Pressing the **"ok"** will advance the two station fields.
4. Press and hold **#** key to lock keypad and press it again to unlock.
6. Press volume key "+,-" to adjust radio volume.

Note：The sound quality will vary depending on the signal strength.

Radio frequency (RF) exposure and SAR

THIS DEVICE MEETS INTERNATIONAL GUIDELINES FOR EXPOSURE TO RADIO WAVES

Your mobile device is a radio transmitter and receiver. It is designed and manufactured not to exceed the limits for exposure to radio frequency (RF) recommended by international guidelines (ICNIRP). These limits are part of comprehensive guidelines and establish permitted levels of RF energy for the general population. The guidelines were developed by independent scientific organizations through periodic and thorough evaluation of scientific studies. The guidelines include a substantial safety margin designed to assure the safety of all persons, regardless of age and health.

The exposure standard for mobile devices employs a unit of measurement

known as the Specific Absorption Rate, or SAR. The SAR limit stated in the international guidelines is 2.0 watts/kilogram (W/kg)*. Tests for SAR are conducted using standard operating positions with the device transmitting at its highest certified well below the maximum value. This is because the device is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a base station, the lower the power output of the device. power level in all tested frequency bands.

Although the SAR is determined at the highest certified power level, the actual SAR of the device while operating can be well below the maximum value. This is because the device is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a base station, the lower the power output of the device. SAR values may vary depending on national reporting and testing requirements and the network band. Use of device accessories and enhancements may result in different SAR values.

* The SAR limit for mobile devices used by the public is 2.0 W/kg averaged over 10 grams of body tissue. The guidelines incorporate a substantial margin of safety to give additional protection for the public and to account for any variations in measurements. SAR values may vary depending on national reporting requirements and the network band.

The highest SAR value for this model phone tested for use is 0.873 mW/g