

Introduction

FlipAlbum CD Maker 1.2 creates exciting digital photo albums, which can be stored onto CDRs and distributed to friends and family. Now you can store, share and preserve your loving memories forever with *FlipAlbum CD Maker 1.2*. Your friends and family can view your great-looking photos straight from the CD with realistic page-turning *FlipAlbum CD 1.2* interface.



NOTE: FlipAlbum CD Maker 1.2 and FlipAlbum CD 1.2 are 2 different terms used to distinguish the software from the end product. FlipAlbum CD Maker is the software that is used to create FlipAlbum CD. FlipAlbum CD is the end product of FlipAlbum CD Maker.

FlipAlbum CD Maker® 1.2

FlipAlbum CD Maker is a software used to create *FlipAlbum CD*, which can be put on CDRs. It has easy-to-use features for managing and creating your photo albums. You can add annotations, bookmarks, themes and background music to enhance your photo albums. Once you have finished creating your albums, you can store the albums on CDRs or other storage media, such as Zip Disks. Your photos will never fade or degenerate again.

Minimum System Requirements

Windows 95/98/ME/2000 and NT 4.0
IBM PC compatible Pentium 166Mhz (minimum)
32 MB RAM (minimum)
800 x 600 pixels screen area with 16-bit display adaptor
9MB hard disk space
Up to 650MB for CD burning
CDR or CDRW drive (4X)
CD writing software and associated drivers
Soundcard and speaker

The image, audio and video accepted are .bmp, .jpg, .pcx, .ico, .gif, .tif, .png, pcd, .psd, .wmf, .avi, .wav, .mid, and mp3



NOTE: FlipAlbum CD Maker does not come with the programs required to write onto CDs. The CD writing software is generally provided with CD writers. For further information, please contact the manufacturer of your CD writer.

The number of multimedia files that can be put in a folder is practically limited by the amount of disk space and/or the storage media space available.

FlipAlbum CD® 1.2

Created using *FlipAlbum CD Maker*, *FlipAlbum CD* presents your treasured photos in crisp-looking albums with a user-friendly book-like interface, complete with flipping pages, just like a real album. The thickness representation on the side of the 'folder-

book', bookmarks, as well as the fully animated 3D flipping pages, allow users to easily search for items. Pages containing thumbnails, index and table of contents are neatly arranged just like a book. You can share and view your great looking photo albums straight from the CD. No installation is required. It opens the window to a whole new way of viewing photos and multimedia files.

FlipAlbum CD features include:

- Realistic book-like picture albums
- Easy-to-use interface complete with 3D animated page turning
- Thumbnail overview, table of contents and index of pictures
- Album themes
- Annotations
- Global Annotation
- Bookmarks
- Background music
- Rotation
- WYSIWYG printing interface

Minimum System Requirements:

Windows 95/98/2000 and NT 4.0

IBM PC Compatible Pentium 100Mhz or higher

16 MB RAM

800 x 600 pixels screen area with 16-bit display adaptor

Mouse

CD-ROM drive

Sound card and speaker

1. Installing

Insert the FlipAlbum CD Maker installation CD into the CD-ROM. Follow the on-screen instructions to install the program files.

If the auto-run is not activated, select **setup.exe** in the FlipAlbum CD folder. The installation program will guide you through the installation process.

2. Quickstart

2.1 Starting FlipAlbum CD Maker:

To start, select **Start > Programs > FlipAlbum CD Maker 1.2 > FlipAlbum CD Maker 1.2**

Your will be requested to key in your PID when you run FlipAlbum CD Maker for the first time. This can be found on the CD case.

2.2 Starting an Album Session:

When FlipAlbum CD Maker is launched, the *New or Open* dialog window will appear. This starting dialog window provides a quick option for you to create a *new album* **Session** or open an *existing album* **Session**.



To create a *new album*, select **New session**.

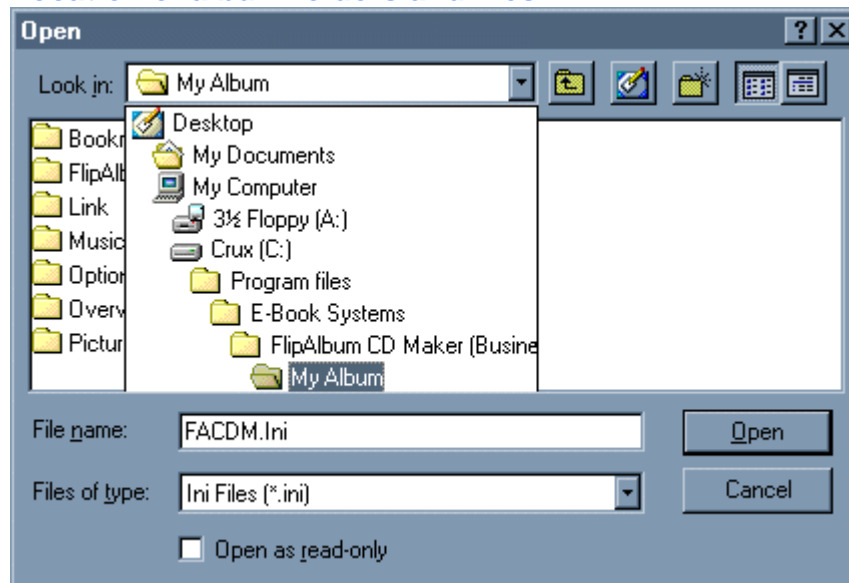
When creating a new album, *FlipAlbum CD Maker* will prompt you to set your Album Options before you can start placing photos into your album.



To open an *existing album*, select **Open session**.

Double-Click on *FACDM.ini* file of the album session you want to open.

2.3 Location of album folders and files:



The default location of the project album files is as shown above.

2.4 For older versions of FlipAlbum CD Maker:

Users of the older version of FlipAlbum CD Maker (ie FlipAlbum CD Maker 1.0) will not be able to find the 'FACDM.ini' file within their album folder to do the editing using FlipAlbum CD Maker 1.2 (The 'FlipAlbumCD.kit' was previously used by FlipAlbum CD Maker version 1.0 to do the editing of your album)

For this FlipAlbum CD Maker version 1.2, the file extension 'ini' is being used instead of the 'kit' extension. As such, once you open the album folder from within FlipAlbum CD Maker 1.2, search for the file with the extension 'ini'. You will find the file 'FlipAlbumCD.ini'. This does the same function as the 'FlipAlbumCD.kit' of the old version, and 'FACDM.ini' of the new version. The file 'FlipAlbumCD.ini' acts as a bridge between the old and the new version. Once you have modified your album using the new version, the new file will automatically replace your old file structure.

3. Creating the Album

3.1 Creating a new album and editing an existing album

The main screen has many features in common with Windows Explorer

supplied with MS Windows, including the ability to drag-and-drop files. This enables you to quickly and efficiently put *multimedia* files into your album.

The screenshot shows the FlipAlbum CD Maker application window. It is divided into three main sections:

- Folder Tree:** A tree view on the left showing the file system structure. An arrow points to it with the text: "This window shows the folders available in your computer. When you first start FlipAlbum CD Maker, the *My Computer* icon is displayed. To move to another folder simply double-click on the *My Computer* icon, then select a particular folder by placing the mouse pointer over it and clicking the left mouse button."
- File List:** A list view on the right showing the contents of the selected folder. An arrow points to it with the text: "This window shows the multimedia files contained in the directory currently selected in the *Folder Tree* window."
- CD List:** A list view at the bottom showing the files that will be included on the CD album. An arrow points to it with the text: "This is a list of the files that will eventually be included on the CD album."



NOTE: If the **Cancel** button is selected from the *New or Open* dialog window, only the *Folder Tree* and *File List* will be displayed. To create or edit an album, an album **Session** has to be opened.

3.2 Putting multimedia files onto the album:

Once you have opened a new or an existing **Session**, you are ready to add photos and multimedia files to the album. Use the mouse to select the desired folder (in the *Folder Tree* window). A list of supported multimedia files in that folder will be displayed in the *File List* window.



NOTE: The image, audio and video formats accepted **.bmp, .jpg, .pcx, pcd, .ico, .gif, .tif, .png, pcd, .psd, .wmf, .avi, .wav, and .mid and .mp3.**

To add files to the album drag-and-drop the file from the *File List* window into the *CD List* window (this is accomplished in the same manner as moving files in Windows Explorer using drag-and-drop function). The files in the *CD List* window are the ones that will be included in the album. The order in which the photos are arranged in the album is determined by the order they appear in the *CD List* window.

3.2.1 Changing the order of the images in the album (Sort):

To change the order in which the images are displayed in the album using the mouse to drag-and-drop the desired image in the *CD List* window, to the new position in the list.

To sort by *Name, Type Size, Date or Annotation*, simply click on the respective column label in the *CD List* window.

3.2.2 Removing an image from the album (Delete):

To remove files from the album, place the mouse pointer over the file to be removed in the *CD List* window and press **Delete**.



3.2.3 Viewing an image and multimedia files in the album:

To preview multimedia files, double click on the filename or the **View Image** icon.

To get information about the particular file in *View Album* mode, click the **right-mouse-button** and select the **Information** option. To exit, click on the **right-mouse-button** and select **Exit**.

4. Customizing Album setting



The **Album Option** enables customise your FlipAlbum CD, as described below

4.1 Session Folder

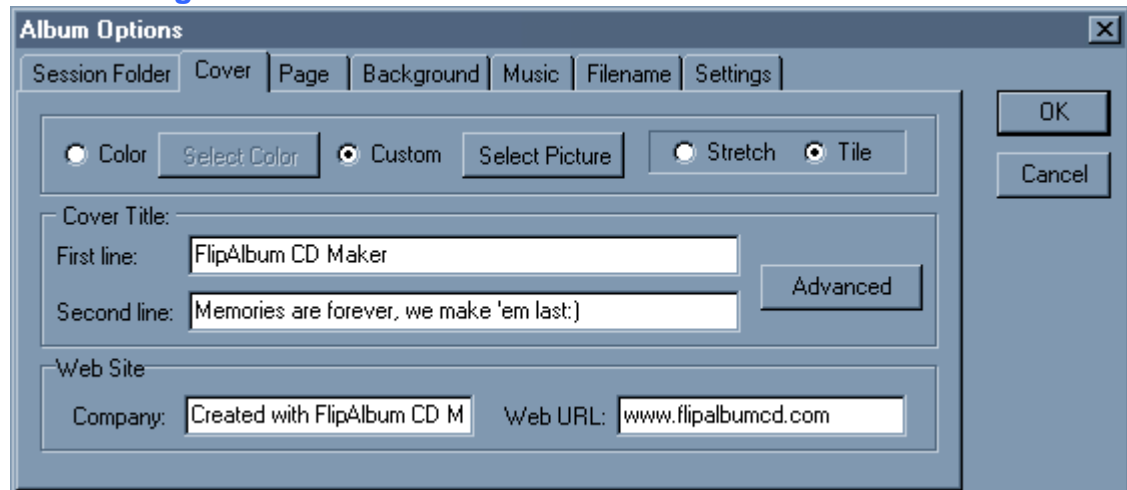
Set the name and location in which the album files will be saved. At the *Name box*, enter the name of the folder into which the new album will be saved. At the *Location* box, specify the desired location of the folder on your hard drive.

4.2 Cover

4.2.1 Set the album cover

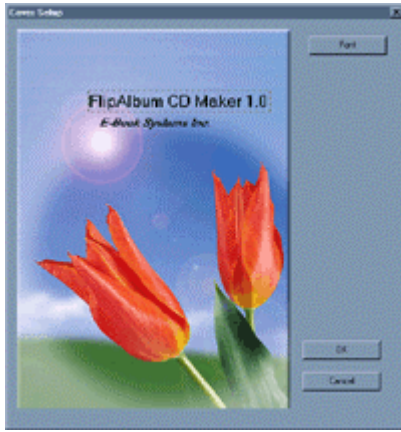
At the *Cover Title* prompt enter the album title.
Select the desired settings and color or **.jpg/.bmp** image for the album cover.

4.2.2 To align the title of the album:



1. Click on the **Advanced** button within the **Cover** tab to specify your preference.
2. At the **Cover Title** prompt enter the album title.
3. Select the desired settings including color or **.jpeg/.bmp** file for the album cover.
4. Adjust the album cover title (ie move or change font)

The moved text will look like the following:



4.3 Page

Select the desired color or **.jpg/.bmp** image for the album pages.

4.4 Background

Select the background color or **.jpg/.bmp** image file for the book background.

4.5 Music

Select a music file that will be played while the album is viewed.
If no music is selected, a flipping sound will be used as the default.

You will now be able to play multiple music files as background music. Your music format choices are wav, mid, and mp3. As such, now you could have a digital 'jukebox' playing on the background as you flip through the album.

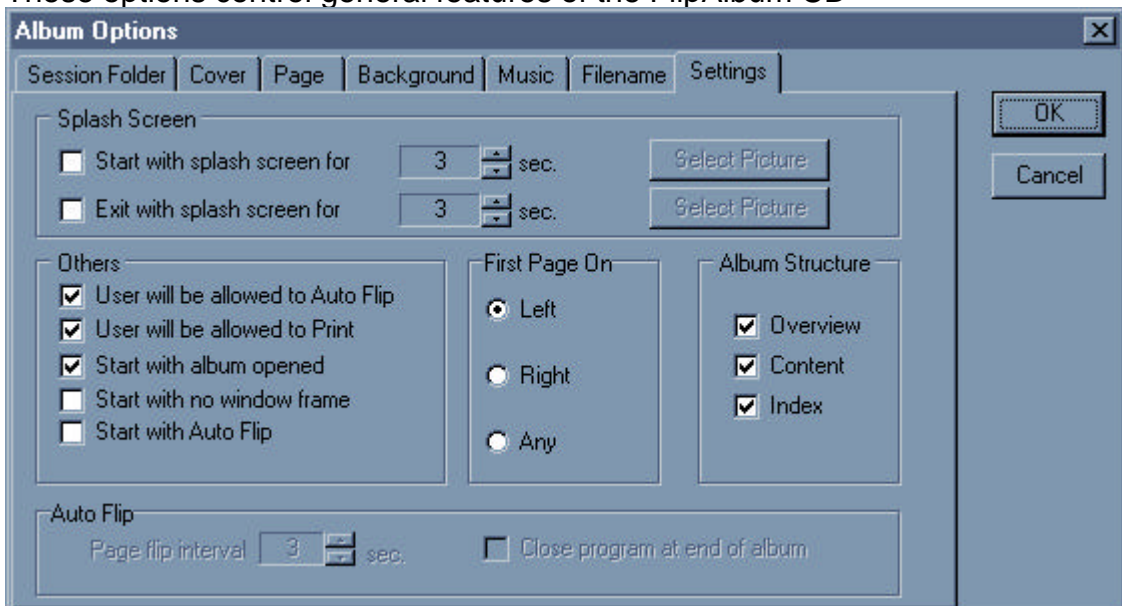
4.6 Filename

The option provided to you are as follows:

- Don't display files on pages
- Display filename with extensions on pages
- Display filename without extensions on pages

4.7 Settings

These options control general features of the FlipAlbum CD



4.6.1 Start with splash screen

Displays an image file for a minimum desired duration when FlipAlbum CD starts. Please note, the splash screen may be displayed for a longer period, depending on the speed and memory of the processor used by the end-user who views the album.

4.6.2 Exit with splash screen

Displays an image file for a desired duration when FlipAlbum CD exits.

4.6.3 User will be allowed to Auto flip

Enables the Auto flip feature in FlipAlbum CD.

4.6.4 User will be allowed to Print

Enables the printing feature in FlipAlbum CD, allowing users to print photos.

4.6.5 Start with album opened

FlipAlbum CD will start with an open album (ie overview and table of contents page)

4.6.6 Start with no window frame

FlipAlbum CD will start without a window frame. The user can recover the window frame by using the right-mouse-button menu in FlipAlbum CD.

4.6.7 Start with Auto Flip

This feature will provide you the flexibility to create an album that will Auto Flip when the end-user inserts the FlipAlbum CD into their CD-ROM. This means that the FlipAlbum CD not only auto runs upon insertion into the CD-ROM, but also Auto Flips. As such the end user does not even have to click on their mouse to flip the album pages. Completely "hands-free"!

4.6.8 Configure Page Flip Interval

The interval between respective page flips could also be determined. Please note that the flipping speed is also dependent on the computer system of the end-user as well.

4.6.9 Option to 'Close program at End of Album'

This will automatically end the program once the album has completed its cycle of auto flipping upon auto starting.

4.6.10 Album Structure

FlipAlbum CD will automatically generate the selected items: **Front Cover, Overview, Content, photos, Index, Back Cover.**

Tips: Creating Different Album Themes:

For example, to create a Wedding Theme, select the *Wedding Cover, Wedding Page and Wedding Background* provided with *FlipAlbum CD Maker*.

5. Organizing your Album



5.1 Annotations

Text displayed on an album page is called annotation. The **Annotation** function allows you to insert text notes onto album pages.

5.1.1 Add Annotations

1. Select the image filename from the *CD List* to which the annotation is to be added.
2. With the mouse pointer over the image filename press the **right-mouse-button** and select the **Annotation** option.
3. The *Annotation* dialog window will be displayed.
4. Add text for the annotation by clicking on the *text box* at the top right hand side of the dialog window and enter your text.
5. To manually position the text on the page, select the **Manual** entry, in the *Position on page* window, and use the scroll bars on the preview window to move the text. You could also click and drag the annotation anywhere in the text box with your mouse. The position of the text can also be changed by selecting one of the preset options in the *Position on page* window.

5.1.2 Remove Annotations

Click on the **Clear** button and then **OK**.

5.1.3 Other Annotation Options

Transparent : Select this option to remove the background from the text and just display floating text with the image as the background

Border : Select this option to have a single line border appear around the text.

Text Font : Click this button to change the text style, font, size and color.

Background Color : Allows the color of the text background to be set. This button only works when the **Transparent** option is not selected.

Clear : Deletes the text but does not affect the font and color attributes.

5.2 Global Annotations

Global annotation allows you to annotate all the pages of your album with a single repetitive text. This text will appear on all the pages of your album (excluding the table of contents, thumbnails and the index pages). To apply this feature, you need to first click on the edit menu and then choose the global annotation option.



5.3 Bookmarks

Bookmarks are used in the FlipAlbum CD to allow the user to go directly to a page in the album marked by a bookmark. It appears in the album as tags at the edge of the album.

5.3.1 Add a Bookmark

1. Place the mouse pointer over the desired image filename, in the *CD List* window.
2. Press the **right-mouse-button** and select **Bookmark**.
3. At the prompt type the name of the bookmark and click **Add**.



NOTE: The bookmark name will be displayed under the *Bookmark* column in the *CD List* window.

5.3.2 Remove or Edit a Bookmark

To remove an existing bookmark place the mouse pointer over the corresponding image, in the *CD List* window, and press the right mouse button. From the menu that appears select **Bookmark**, and edit as desired or click on **Delete**.



NOTE: Each album can only have a maximum of ninety (90) *Bookmarks*.

5.4 Blank Pages

There are two ways of adding blank pages in the album;



5.4.1 To insert a blank page

Select a file, press the **right-mouse-button**, and select **Insert Blank Page**. This will insert a blank page above the selected file.



5.4.2 To append a blank page

Press the **right-mouse-button**, and select **Append Blank Page**. This will add a blank page below the selected file.



6 Putting an Album onto CD

To transfer your album onto a CD, you will need to have access to a recordable CD and recordable CD Drive (with the associated CD writing software). When you have completed creating your album and are ready to put your album onto a CD, make sure your Recordable CD drive is turned ON and working properly.

To transfer an album onto CD:

1. Start your CD writing software.
2. Using the CD writing software, select all the required files of the desired album.
3. "Record" the selected album files onto CDRs.

These steps are elaborated as follows:

6.1 CD writing software

Select the appropriate CD writing software. Please make sure that your Recordable CD drive is turned ON and is working properly before you start burning your CD.



NOTE: Be sure to check that the respective software is compatible with your CD drive and the relevant configuration is made to the software to accommodate data transfer.

6.2 Selecting the appropriate files/folders to be burnt onto the CD

6.2.1 Selecting the Appropriate album session

Select the **album session** that you have created using FlipAlbum CD Maker (in our example the album session is named “MyAlbum”). The default location of the album is as follows:

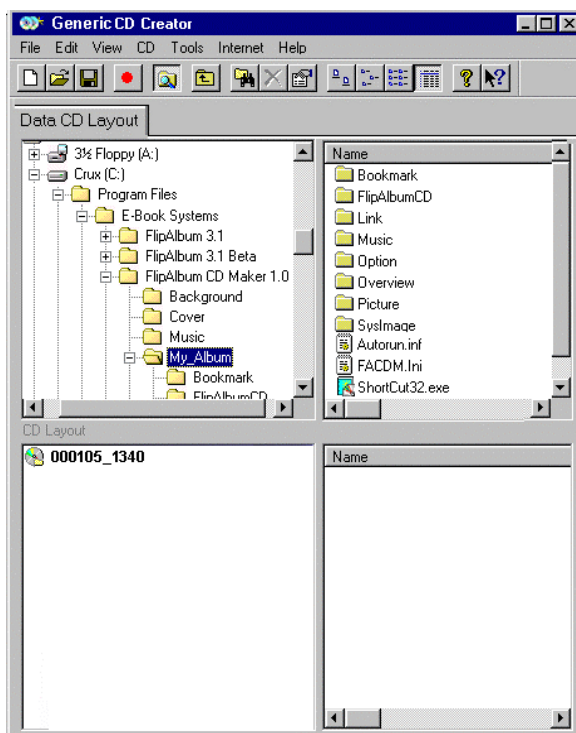
C:\Program Files\E-Book Systems\Flialbum CD Maker 1.2
followed by the **album session** that you wish to burn onto the CD (ie “MyAlbum”)



NOTE: There is only one album you could place in a single CD. Presently FlipAlbum CD Maker does not have the multi-album feature, which allows for multiple albums to be placed in a single CD. However this will be possible in our future versions.

6.2.2 Selecting the appropriate folders/ files

Before you start burning your CD, you need to pay special attention to the folders/files that are being burnt onto a CD. If the wrong folders/files are selected, the program will not operate as per our description.



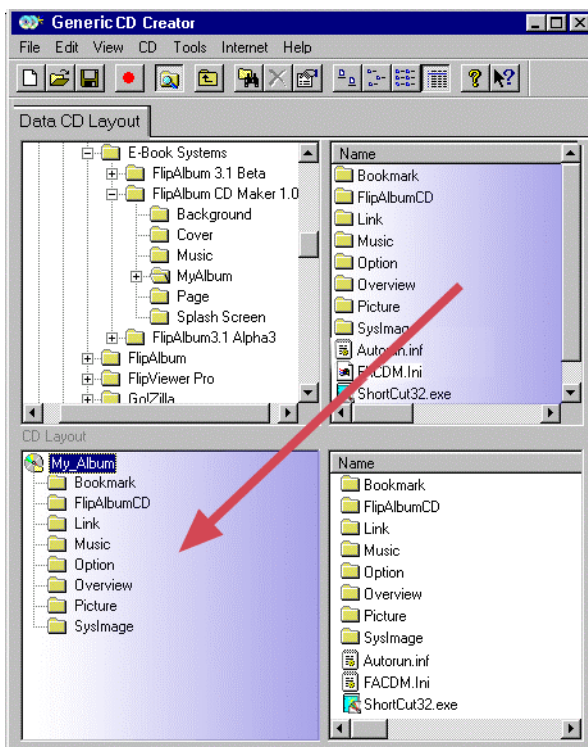
Once you have located the **album session** of your choice, double click on that album session and you will find the following folders/files (**8 folders and 3 files**) inside that album session::

- Folder: Bookmark
- Folder: FlipAlbumCD
- Folder: Link
- Folder: Music
- Folder: Option
- Folder: Overview
- Folder: Picture
- Folder: SysImage
- File: Autorun.inf
- File: FACDM.Ini
- File: ShortCut32.exe

These are the folders/files that you would need to burn onto the CD. For older versions of FlipAlbum CD Maker, please refer to the topics '**2.3 Location of your Album**' and '**2.4 For older versions of FlipAlbum CD Maker**' for more information.

6.3 Record the selected items onto the CD-Rs.

Using your CD writing software, drag-and-drop all the **CONTENTS** (ie.Bookmark, FlipAlbumCD, Link... etc.) of the desired **album session** (i.e."MyAlbum").



Drag these folders/files from the **File list** into the **CD list** as follows:

Ensure that there are 8 folders and 3 files (**Autorun.inf, FACDM.ini and**

ShortCut32.exe) in the root directory. Do not delete these files.



NOTE: The Autorun.inf file must be in the root directory of the CD in order for the autorun function to run properly. This file allows the CD to auto run when it is inserted into a CD drive. (Please note that “Autorun” is a MS Window feature that works on CDs only and will not auto run on any other media).

Now you are ready to burn your CD.

Select **Record** in your CD writing software to transfer the album onto the CDR.



NOTE: For a more detail guide on how to use your particular recordable CD drive, please refer to the User Manual for your recordable CD Drive.

6.4 Activating your file from the harddisk

The default location of the file (in your hard drive), which executes your command to open the saved album session, is as follows:

C:\Program Files\E-Book Systems\FliPalbum CD Maker 1.2\MyAlbum\FliPalbumCD\FliPalbumCD.exe

(Please note that MyAlbum is the name of the album that you want to execute. It is not a default folder. MyAlbum is used just as an example.) Double clicking on the FliPalbumCD.exe of the relevant **album folder** you have created and the respective album will be activated. This is very useful to trouble shoot any problems you may experience while burning your CD.

7 Putting albums onto other storage media

Simply copy the required album folders and files (the 8 folders and 3 files as described above) onto the storage media (e.g. zip disk).

To activate the album from the respective storage media, go to the following location

E:\FliPalbumCD\FliPalbumCD.exe

(where “E” drive is the drive of your respective storage media). Double clicking on the FliPalbumCD.exe of the relevant **folder session** will activate the folder session.



NOTE: the auto-run function will not work with other storage media other than CDs.

8. Previewing an Album



To view the album, please click on the **View Album** icon on the Toolbar.

Viewing the album lets you use **FlipAlbum CD** to see exactly what the published album will look like, with all the desired Album Option settings. **FlipAlbum CD** combines the look and feel of a real album, with the convenience of digital albums. Click on the page, and the page turns, just like a real album.



NOTE: No modification or editing can be done while previewing the album.



For more detailed information on how to use and navigate through the album, please refer to FlipAlbum CD Help file.

9. Printing Photos

The printing function is only available for *FlipAlbum CD* (i.e. when an album is being previewed), and if the *print setting* is enabled under **Options**.

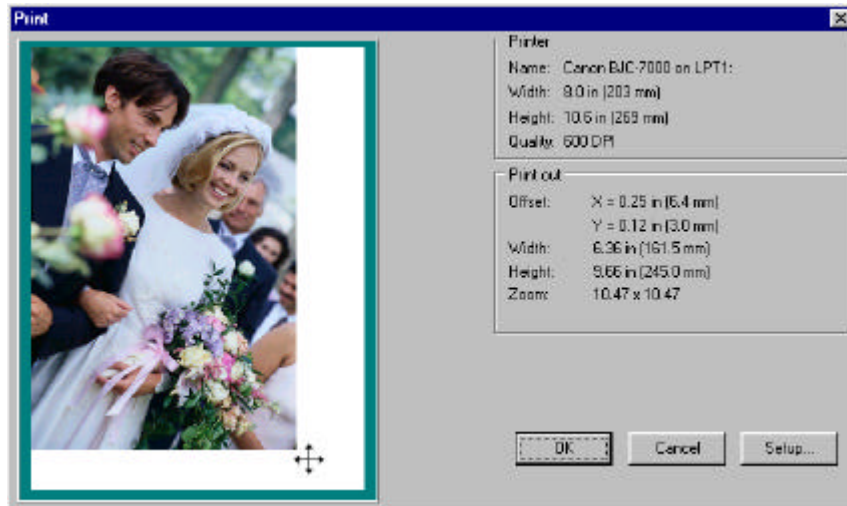
To enable the printing feature:

Click on **View Options** icon on the Toolbar, and select **Settings - User will be allowed to print**.

To print:

1. Preview an album by clicking on **View Album** icon on the Toolbar as shown above.
2. Select **File - Print** and the desired page to print (Overview, Left page or Right page).

3. Select the desired print settings, then click **OK**.



To **resize** a photo, put the mouse cursor at the corner of the photo, **drag** the corner to the desired size.

To **move** the photo on the printing page, put the mouse cursor on the photo, **drag-and-drop** the photo to the desired position.

10. FlipAlbum CD® 1.2

This program allows you to view albums created with our famous *FlipAlbum CD Maker* software. *FlipAlbum CD* presents images in crisp-looking albums with simple mouse-based viewing and realistic turning pages, just like a real album. It is the most intuitive way to view image collections.

10.1 Opening an Album

To start *FlipAlbum CD* simply insert the CD into your CD-ROM drive. For systems without Autorun, go to *My Computer*, on your desktop, and double-click on your CD-ROM drive.

10.2 Using FlipAlbum CD



The most important feature provided by *FlipAlbum CD* when browsing through images in a folder-book is the flipping paradigm reciprocating the actual page flips of any book. This is simply achieved by clicking on the pages using the mouse. Just like in an actual book, the pages can be accessed sequentially or a page-jump can be made to any selected page. Using the mouse and clicking on the page edge thickness representation can achieve this.

It is also possible to use the left and right arrow keys to flip through album pages. In addition the user can also use the FlipTo menu or other means to jump to a desired page.

10.2.1 Overview Page and Thumbnails

The left page of the album, called the *Overview* page, has a number of small images on it called thumbnails. These provide an overview of the images in the album. Clicking on the name of the thumbnail displayed above the thumbnail image or just the thumbnail itself causes the album to flip to the corresponding page.

10.2.2 Contents Page

The *Contents Page* displays a list of the album images and the page numbers on which they appear. Clicking on an entry in the *Contents Page* will cause the album to flip to the corresponding page.

10.2.3 Index Page

The *Index Page* is located at the back of the album and contains an alphabetical list of the images in the album, along with the page numbers in which they appear. Clicking on an index entry will cause the album to flip to the corresponding page.

10.2.4 Bookmarks

Bookmarks appear in the album as tags on the edges of the album pages. Simply click on the tags to flip the album to the bookmarked page.

10.3 Advanced Viewing Methods

The **right mouse button** gives access to more advanced ways of viewing an album. Pressing the right mouse button will display a menu with the following options :

10.3.1 Preview

Display a preview of an image in the album. Click on **Preview** and then select **Left** or **Right** page to preview the image on the left or right hand page of the album. The images will be displayed in full screen. To view information about an image, press the right mouse button while viewing the image in preview, and select **Information**. To return to the album press the right mouse button and select **Exit** or press any key.

10.3.2 Information

Displays information about an image. This option provides information about the image currently selected.

The meaning of each entry is explained below :

<i>File Name :</i>	Name of the selected image file.
<i>Image Format :</i>	Format of the image.
<i>Width :</i>	Image width in pixels.
<i>Height :</i>	Image height in pixels.
<i>Bits per pixel :</i>	The number of bits used for each pixel of the image.
<i>Size On Disk :</i>	The amount of space occupied by the image on disk.
<i>Size in Memory :</i>	Amount of main memory used by image.
<i>Compression :</i>	Compression method used, if any.
<i>File Date :</i>	Date file was last modified.

10.3.3 Flip To

This allows you to flip to various parts of the album quickly. Another menu will be displayed with the following sub options (Note these options are available from the main menu by clicking on the **Flip To** menu.) :

Overview : Go to the Overview page.

Content : Go to the Contents page.

First Page : Go to the first page.

Index : Go to the index page.

Name : Go to a specific page by clicking on the image name from the list displayed.

It is also possible to type parts of the name, in the **File to name** box, and FlipAlbum CD will display any matches. To go to the page either double click on the image name in the list (note that the Name menu will not disappear) or select the image name and click on **Flip** or **OK**.

Page : Go to a specific page in the album.

Annotation : Go to a specific page based on the annotation on the page.

It is possible to type parts of an annotation, in the **Annotation to find** box, and FlipAlbum CD will display any matches. To jump to the page either double click on the annotation in the list (note that the menu will not disappear) or select the annotation name and click on **Flip** or **OK**. As annotations can be fairly long only the first few words of each annotation will be displayed in the list.

10.3.4 Printing Pictures

The printing feature is only available if the publisher enables the printing feature.



NOTE : The publisher may disable the printing feature. In this case the **Print** feature will not be available.

To print:

1. Select **File - Print** and the desired page to print (**Overview, Left Page, Right Page**).
2. Select the desired print settings, then click **OK**.

To **resize** a picture, put the mouse cursor at the corner of the picture, **drag-and-drop** the corner to the desired size.

To **move** the picture on the printing page, put the mouse cursor on the picture, **drag-and-drop** the picture to the desired position

10.3.5 Set Flip Speed

This option allows the speed at which the album will flip the pages when the user clicks on them. Slide the slider bar to the desired speed between 5% and 75% and use the **Backward** and **Forward** buttons to test the new speed. When satisfied, click **OK**.

10.3.6 Set Auto Flipping

This will help configure the settings for FlipAlbum CD to automatically flip through the pages of the album for you. You could configure the direction of the flip, what actions are required at the end of the flip, and the flipping interval of the album (this ranges from 0 to 60 seconds).



NOTE : The printing feature is only available if the author enables the auto-flipping feature.

10.3.7 Auto Flip

This will immediately flip the pages in your album in automatic mode.

10.3.8 Window Frame

When this function is left unchecked, the usual windows frame and menus will not be displayed when viewing the album. To have the window frame displayed, check the **Window Frame** option.

10.3.9 Save Picture As

This allows you to save the picture you have selected from the album into your hard-disk drive. To do this, you have to right-click on a picture in the album and choose 'Save Picture As'. Then choose the location where you would want the picture to be saved, and then click 'Save'.

10.3.10 Rotate

This allows you to rotate the picture. This feature will come in handy to you, the end-user, in cases where the author of the FlipAlbum CD Maker may not have the time to position the pictures properly. For example, a landscape picture which appears sideways on the album can be adjusted by you to appear correctly.

NOTE: The amendments (ie rotations) made by you to the FlipAlbum CD are only temporary. Once you exits out of FlipAlbum CD and relaunch it again, the program will not remember the changes (ie rotations) made. This is because, the files are denoted as 'read-only' files once the images are burnt onto the CD by the author. This means that the next time you view the files, it will still appear the way the author of the FlipAlbum CD Maker has meant it to be.

11. Technical Support

For more great products from **E-Book Systems, Inc.** Please visit our website at:

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We welcome your questions and comments about our line of unique products, please e-mail us at: support@ebooksys.com or fax us at: (408) 919-6677. Please provide us with the following information:

1. Your Name.
2. Name of Product Purchased (if applicable).
3. Your Product ID or Order ID (if applicable).
4. Your contact.
5. Your questions and comments.

If you have ordering, sales, marketing, OEM bundling or resellers related inquiries, please contact us at:

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If you have website-related inquiries, please contact us at:

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