

.

Orion-VX1000/VX2000 User Manual

Version 2.2.2 Document Version: 2.2.2.6 January 2014

Copyright © 2005-2014, SURF Communication Solutions Ltd.

This document contains confidential and proprietary information of SURF Communication Solutions Ltd., henceforth referred to as "SURF." All rights reserved. No part of this documentation may be reproduced in any form or by any means or used to make any derivative work (such as translation, transformation, or adaptation) without written permission from SURF Communication Solutions.

SURF reserves the right to revise this document, and to make changes therein, from time to time without providing notification of such revision or change.

This document contains descriptive information regarding the subject matter herein, and is not an offer to purchase or license any products or services of, or from SURF. SURF expressly disclaims any and all representations or warranties, expressed or implied herein, including but not limited to warranties of merchantability or fitness for a particular purpose. The licensing or sale of any product or service by or of SURF shall only be made in accordance with, and subject to the terms of, an agreement for the relevant product or service, to be signed by both the customer and SURF or its authorized agent or representative. Consequently, SURF shall carry no liability to any such customer based on this document, the information contained herein, or the omission of any other information.

Trademarks

The name "SURF Communication Solutions" is a registered trademark of SURF Communication Solutions Ltd.

Any other trademarks, trade names, service marks or service names owned or registered by any other company and used herein are the property of their respective owners.

SURF Communication Solutions, Ltd. Tavor Building, P.O. Box 343 Yokne'am 20692 Israel

Tel: +972 (0)73 714-0700 Fax: +972 (0)4 959-4055

Web site	http://www.orionmcu.com/
Email	orion@surfsolutions.com

Table of Contents

1.	Abou	t This Manual	.6
2.	Intro	duction	.7
	2.1	Functionality	.7
	2.2	Main Capabilities	.7
3.	Торо	logies	.9
	3.1	Topology 1 - Orion-VX1000/VX2000 via SIP PBX	.9
	3.2	Topology 2 - Orion-VX1000/VX2000 via H.323 PBX/Gatekeeper	10
	3.3	Topology 3 - Orion-VX1000/VX2000 via PBX and Direct Connectivity	11
	3.4	Topology 4 - Direct Interaction with Orion-VX1000/VX2000	12
	3.5	Topology 5 - Connectivity with External Networks	13
	3.6	Topology 6 - NAT Traversal Capabilities with Orion-VX1000/VX2000	14
	3.7	Topology 7 - Connectivity with Remote Endpoints	15
4.	Physi	cal Overview	16
	4.1	Description	16
	4.2	System Physical Interface	16
		4.2.1 Buttons	16
		4.2.2 LEDs	16
		4.2.3 I/O Ports	17
5.	Getti	ng Started	18
6.	Admi	nistration and Configuration	20
	6.1	Overview	20
	6.2	Login	20
	6.3	Main Menu	21
	6.4	User Management	22
		6.4.1 Multi-Tier Partitioning	22
		6.4.2 Users' Levels (Roles)	22
		6.4.3 Sorting and Filtering	23
		6.4.4 Creating a New User	23
		6.4.5 Modifying User Information	24
		6.4.6 Deleting a User	24
	6.5	System Parameter Settings	24
		6.5.1 Configuring Network Settings	24

		6.5.2	SIP Configuration	
		6.5.3	H.323 Settings	
		6.5.4	Configuring Access Numbers	
		6.5.5	Date and Time	
	6.6	Maint	enance	40
		6.6.1	NFS Settings	42
		6.6.2	Start Diagnostic Trace	43
	6.7	Upgra	de	43
7.	Conf	erences		
	7.1	Summ	ary	47
	7.2	Confe	rence Settings	
		7.2.1	Opening the Conference Settings Window	48
		7.2.2	Sorting and Filtering	
		7.2.3	Creating a Conference	
		7.2.4	Other Conference Actions	50
	7.3	Confe	rencing Parameters	
	7.4	Dialing	g Options	54
8.	Lead	er Dash	board	
	8.1	Leade	r's Capabilities	56
	8.2	Leade	r Login	56
	8.3	Main S	Screen	57
	8.4	Layout	ts	59
	8.5	Show	Statistics	
	8.6	Calling	g Participants	60
9.	Firev	vall and	NAT	63
	9.1	Overvi	iew	63
	9.2	Topolo	ogies	63
		9.2.1	Orion-VX1000/VX2000 in a DMZ	63
		9.2.2	Orion-VX1000/VX2000 behind a NAT	64
	9.3	Firewa	all/NAT Settings	64
		9.3.1	Blocking Ports	64
		9.3.2	Enabling SIP and H.323 Sessions	64
		9.3.3	RTP Traffic Ports Range	65
	9.4	NAT T	raversal in Orion-VX1000/VX2000	65
		9.4.1	Near-End NAT Traversal	65
		9.4.2	Orion-VX1000/VX2000 Setting for Near-End NAT Traversal	

		9.4.3 Far-End NAT Traversal	67
10.	Appe	ndix-A: Precautions & Safety	68
	10.1	Rack Precautions	68
	10.2	Server Precautions	68
	10.3	System Safety	68
		10.3.1 Electrical Safety Precautions	68
		10.3.2 General Safety Precautions	69
11.	Appe	ndix-B- Rack Mounting	70
12.	Appe	ndix C- Technical Specification	72

1. About This Manual

This manual provides detailed guidance on the use of the Orion-VX1000/VX2000. It includes a description of the product, its functionality, features, configuration, and operation.

Feedback:

The SURF Technical Support Center is at your service. You may access Warranty Service through our Web Request Form by using the following link: <u>www.orionmcu.com/support</u>

We are committed to constant and perpetual improvement. Your input will greatly help us in our endeavor.

2. Introduction

2.1 Functionality

Orion-VX1000/VX2000 provides SIP and H.323 video and audio conferencing services for SMBs and enterprises. The product is a ready-to-use, stand-alone network appliance. The Orion-VX1000/VX2000's web-based management system offers easy system configuration, conference creation, monitoring and conference control in real time.

2.2 Main Capabilities

Orion-VX1000/VX2000 offers the following capabilities:

- SIP and H.323 based: Orion-VX1000/VX2000 is a SIP and H.323 based conferencing system.
- HD conferencing: Orion offers wideband HD voice and HD video in resolutions of up to 720p.
- **Mixing:** A variety of conferencing devices are bridged by Orion's advanced audio/video mixing and adapting capabilities. Participants receive video and audio streams that are adapted to their device's media characteristics codecs, rates, frame size and resolution.
- Video/voice characteristics:

Voice codecs: G.711a, G.711u, G.722, G.722.1¹

Video codecs: H.264, MPEG4, H.263

Video resolution: Up to 720p/30fps

• **Conference Management:** Conferences can be managed by a leader, or set as automated ad-hoc conference rooms.

¹ This product includes ITU-T G.722.1 (Polycom(R) Siren7TM) technology.

- Leader Dashboard: The Orion-VX1000/VX2000 "Leader Dashboard", enables conference leaders to manage the conference. Upon logging into the Leader Dashboard, the leader can invite participants, modify conference parameters (such as mute and dominant speaker), and revoke/disconnect participants from the conference and view conference information.
- **Multiple Access Numbers:** Orion-VX1000/VX2000 supports multiple access numbers. The Orion-VX1000/VX2000's access numbers are pre-provisioned, and are dialed by conference participants directly or indirectly via their serving PBX.
- **Multiple Video Layout Options:** Equal-presence and dominant-based layouts are supported in the system. These layouts are modified automatically, when a participant enters or leaves the conference.
- VIP Participants: Orion-VX1000/VX2000 allows VIP participants to join a conference without PIN code authentication.
- **Registration:** Orion-VX1000/VX2000 is provisioned for registration as a SIP endpoint in the network. An authentication option is provisioned for each registration process. SIP clients may register to Orion-VX1000/VX2000's built-in SIP registrar.
- **Content Sharing:** Orion-VX1000/VX2000 supports H.239, the H.323 content sharing standard and SIP-based content sharing in conjunction with Orion-O desktop client.
- NAT Traversal: Orion-VX1000/VX2000 provides near-end and far-end NAT traversal, enabling connectivity between entities (Orion-VX1000/VX2000 / SIP or H.323 clients) which are behind not-SIP or H.323-aware NATs and firewalls.

3. Topologies

This section describes the network topologies supported by Orion-VX1000/VX2000.

3.1 Topology 1 - Orion-VX1000/VX2000 via SIP PBX

As shown below in Figure 3-1, the participants' connectivity with Orion-VX1000/VX2000 is provided via the PBX that provides SIP registrar services to the users. In order to enhance existing services for multimedia conferencing, the PBX interacts with Orion-VX1000/VX2000 using SIP.



Figure 3-1: Topology 1 - Orion-VX1000 via SIP PBX

- 1. All SIP endpoints at the enterprise register with the PBX.
- 2. The PBX supports SIP Signaling
- 3. The Orion-VX1000/VX2000 registers as an extension or is configured as a trunk in the PBX.
- 4. Orion-VX1000/VX2000 provides Mixing/Bridging/Switching and signaling interoperability.
- 5. Voice-only clients can also participate in a video conference, making it a mixed Voice/Video conference.

3.2 Topology 2 - Orion-VX1000/VX2000 via H.323 **PBX/Gatekeeper**

As shown below in Figure 3-2, the participants' connectivity with Orion-VX1000/VX2000 is provided via the PBX/Gatekeeper that provides H.323 registration services to the users. In order to enhance existing services for multimedia conferencing, the PBX/Gatekeeper interacts with Orion-VX1000/VX2000 using H.323.



Figure 3-2: Topology 2 - Orion-VX1000 via H.323 PBX/Gatekeeper

- 1. The H.323 endpoints at the enterprise register with the PBX/Gatekeeper.
- 2. The PBX/Gatekeeper supports H.323 Signaling
- The Orion-VX1000/VX2000 registers as an extension or is configured as a trunk in the PBX
 Orion-VX1000/VX2000 provides Mixing/Bridging/Switching and signaling interoperability. The Orion-VX1000/VX2000 registers as an extension or is configured as a trunk in the PBX/Gatekeeper.
- 5. Voice-only clients can also participate in a video conference, making it a mixed Voice/Video conference.

3.3 Topology 3 - Orion-VX1000/VX2000 via PBX and Direct Connectivity

As shown below in Figure 3-3, the participants join the conference either through Orion-VX1000/VX2000 or the PBX.



Figure 3-3: Topology 3 - Orion-VX1000 via PBX and Direct Connectivity

- 1. SIP endpoints are registered with the Orion-VX1000/VX2000 internal SIP registrar or the PBX.
- 2. The PBX supports SIP Signaling
- 3. The Orion-VX1000/VX2000 registers as an extension or is configured as a trunk in the PBX.
- 4. SIP endpoints can call through the PBX, Orion-VX1000/VX2000 registrar or directly to the Orion-VX1000/VX2000
- 5. Orion-VX1000/VX2000 provides Mixing/Bridging/Switching and signaling interoperability.
- 6. SIP endpoints can also connect directly using direct dialing (without registration)
- 7. Voice-only clients can also participate in a video conference, making it a mixed Voice/Video conference.

3.4 Topology 4 - Direct Interaction with Orion-VX1000/VX2000

As shown below in Figure 3-4, the participants interact directly with the Orion-VX1000/VX2000, via SIP, to connect to a conference room. The participants' PIN numbers and access codes are preprovisioned through Orion's web-based management system.



Figure 3-4: Topology 4 - Direct Interaction with Orion-VX1000

- 1. Endpoints may be registered with the Orion-VX1000/VX2000 SIP registrar.
- 2. SIP endpoints can call through the Orion-VX1000/VX2000 registrar or directly to the Orion-VX1000/VX2000 (without registration).
- 3. Orion-VX1000/VX2000 provides Mixing/Bridging/Switching and signaling interoperability.
- 4. Voice-only endpoints can also participate in a video conference, making it a mixed Voice/Video conference.

3.5 Topology 5 - Connectivity with External Networks

As shown below in Figure 3-5, the connectivity between conference participants in an enterprise network and participants on public networks is provided through Orion-VX1000/VX2000.



Figure 3-5: Topology 5 - Connectivity with External Networks

- 1. All SIP Endpoints register with the PBX.
- 2. The PBX supports SIP Signaling.
- 3. The Orion-VX1000/VX2000 registers as an extension or is configured as a trunk in the PBX.
- 4. Endpoints can also connect via the external network.
- 5. Orion-VX1000/VX2000 provides Mixing/Bridging/Switching and signaling interoperability.
- 6. Voice-only clients can also participate in a video conference, making it a mixed Voice/Video conference.

3.6 Topology 6 - NAT Traversal Capabilities with Orion-VX1000/VX2000

As shown below in Figure 3-6, Orion-VX1000/VX2000 provides NAT Traversal capabilities. The system may be located in a DMZ, with a public or private IP address, or in a LAN with a private address. In the below topology the participants and Orion-VX1000/VX2000 are located in two separate, remote LANs:



Figure 3-6: NAT Traversal Capabilities

- 1. Endpoints can register with the Orion-VX1000/VX2000 SIP registrar or to the PBX
- 2. Remote office (LAN 1) can be connected to the Orion-VX1000/VX2000 using built-in NAT Traversal capabilities.
- 3. Orion-VX1000/VX2000 provides mixing/bridging/switching, signaling interoperability and NAT translation.
- 4. Voice-only endpoints can also participate in a video conference, making it a mixed voice/video conference

3.7 Topology 7 - Connectivity with Remote Endpoints

As shown below in Figure 3-7, Orion-VX1000/VX2000 is located behind a NAT, with a private IP address. The participants interact directly with the Orion-VX1000/VX2000, via SIP, to set and initiate a conferencing session.



Figure 3-7: Connectivity with Remote Endpoints

- 1. All SIP Endpoints at the enterprise register to the PBX or the Orion-VX1000/VX2000
- 2. The LAN firewall / router must have port forwarding configured to the Orion-VX1000/VX2000
- 3. Remote employees connect to the conference call by registering with the Orion-VX1000/VX2000.
- 4. Orion-VX1000/VX2000 provides mixing/bridging/switching, signaling interoperability and NAT translation.

4. Physical Overview

4.1 Description

The front view of the Orion-VX1000 is depicted in Figure 4-1 below.



Figure 4-1: Orion-VX1000 Front View

4.2 System Physical Interface

The system physical interface of Orion-VX1000/VX2000 includes panel-based buttons, LEDs and I/O ports.

4.2.1 Buttons

There are two push buttons located on the front of the chassis: reset and power on/off buttons.



Reset - The Reset button reboots the system.

U.

Power - The Power button is used to turn on and turn off the system. Turning off the system eliminates the main power but maintains standby power. In order to service the system, the server should be shut down and the AC power cord should be unplugged.

4.2.2 LEDs

The two control panel LEDs is located at the front of the chassis and provide information related to following system functions.



HDD - Indicates hard drive activity when flashing.



Power - Indicates power is being supplied to the system. This LED is illuminated when the system is operating.

4.2.3 I/O Ports

The front panel has 2x USB2 ports, as shown in Figure 4-2:



Figure 4-2: Front Panel Ports

Figure 4-3 shows a representation of the Orion-VX1000/VX2000 I/O ports as they apper on the rear of the chassis.



Figure 4-3: Rear Panel Ports

5. Getting Started

Step 1: Follow the precautionary and safety instructions

Follow the precautionary and system safety instructions that appear in <u>Appendix A</u> of this User Manual. To install the system, choose a clean, dust-free area that is well ventilated. Avoid areas where heat, electrical noise and electromagnetic fields are generated. If you intend to install the system in a rack, choose a location near a grounded power outlet, and follow the instructions in <u>Appendix B</u> of this User Manual.

Step 2: Unpack your Orion-VX1000/VX2000 system

Step 3: Connect the cables

Connect the cables to your Orion-VX1000/VX2000 system:

- 1. Connect the short CAT-6 cable that is provided with the system in a loop as shown in Figure 5-1 below.
- 2. Connect the Orion-VX1000/VX2000 "LAN" port to the Ethernet port of your computer using a CAT-6 cable.
- 3. Connect the power cable first to the Orion-VX1000/VX2000 and then to the power outlet. Press the power-on button located on the front panel of the Orion-VX1000/VX2000 to start the system. (Server and application load time is approximately 5 minutes).



Figure 5-1: Cable Connectivity

Step 5: Change Orion-VX1000/VX2000's IP address

Orion-VX1000/VX2000 is provided with a default IP address "**192.168.0.1**" that should be modified before using the system.

To change the IP address:

Step 4: Apply the static IP address "192.168.0.2" to your Computer

Change your computer's network settings and apply the following static IP address: "**192.168.0.2**".

1. In a web browser, navigate to the default IP address - 192.168.0.1. Upon the appearance of the login screen, enter the default user name and password (admin, admin).

Note: Orion-VX1000/VX2000 web based GUI supports Internet Explorer 8 or newer, Google Chrome 20 or newer, Mozilla Firefox 14 or newer and Safari 5 or newer.

2. Select System Settings > Network Settings, as shown in Figure 5-2 below:

•				
	SYSTEM SETTINGS	CONFERENCES	Welcome, admin 💽 Abo	ut
Ø	USER MANAGEMENT	System Settings / Network Settings		
Ó	NETWORK SETTINGS	Name	Value	
Ó,	SIP CONFIGURATION	MAC Address	00·25·00·69·E2·7E	
Ó	H323 SETTINGS	HAC AUTES	00.20.90.09.22.72	
¢.	MEDIA BOARDS	Туре:	Static	
Ó.	ACCESS NUMBERS	Hostname:	orionmcu	
-Ô	DATE & TIME	IP Address:	10.10.4.221	
-Ô	MAINTENANCE	Subnet Mask:	255.255.0.0	
-Q	UPGRADE	Default Gateway:	10.10.1.9	
		Preferred DNS Server:	10.10.1.2	
		Alternate DNS Server:	10.10.6.5	
			× ×	
9.	R F		© 2013 SURF Communications	s Solutions

Figure 5-2: Network Settings Window

- 3. Click Edit 🛃 and then modify the IP Address field.
- 4. Click Save **№** . A confirmation message appears, as shown in Figure 5-3 below:

The current network settings will be applied after rebooti	ing the system, click OK to approve
	OK Cancel

Figure 5-3 - Network settings confirmation message

- 5. Click **OK**.
- 6. The system reboots and the changes are applied.

Note: If **DHCP** was chosen, the simplest way to see the Orion-VX1000/VX2000 IP Address is to connect a monitor and restart the machine. The IP Address will appear in the Login Screen at the end of the system load.

Step 6: Connect to the Orion-VX1000/VX2000 IP Address from your Network

Restore the original network configuration on your computer, and connect the Orion-VX1000/VX2000 to your network.

Connect to Orion-VX1000/VX2000 management system by entering the Orion-VX1000/VX2000's IP address in a web browser.

The Orion-VX1000/VX2000 is now connected to your network

6. Administration and Configuration

6.1 Overview

The administration and configuration of the Orion-VX1000/VX2000 are performed using the web-based management system.

After setting up the system – and prior to conference-service creation – the system should be configured according to the steps described in this section.

6.2 Login

After entering the Orion-VX1000/VX2000's IP address in your web browser, the **Login** window appears. Enter the default user name and password (**admin**, **admin**).

English -	Username: admin Password: •••••
JURF	© 2012 SURF Communications Solutions

Figure 6-1: Login Window

Note: It is recommended to change the default admin password, before starting to use the system.

Note: The user can choose a language from the system's pre-defined list of languages by using the drop down menu on the top-left side of the screen.



6.3 Main Menu

The **Main Menu** window appears when the user has logged in. This window is divided into two main categories:

- a) System Settings
- b) Conferences

Prior to conference creation, system settings must be configured.

	Y	
SYSTEM SETTINGS	CONFERENCES	Welcome, admin ┣ About
USER MANAGEMENT	System Settings / Network Settings	
O NETWORK SETTINGS	Name	Value
SIP CONFIGURATION	MAC Address	00-25-00-60-52-75
H323 SETTINGS	MAC AUGUESS	00.23.90.09.E2.7E
MEDIA BOARDS	Туре:	Static
ACCESS NUMBERS	Hostname:	orionmcu
DATE & TIME	IP Address:	10.10.4.221
MAINTENANCE	Subnet Mask:	255.255.0.0
UPGRADE	Default Gateway:	10.10.1.9
	Preferred DNS Server:	10.10.1.2
	Alternate DNS Server:	10.10.6.5
	/ >	5
JURF		© 2013 SURF Communications Solu



Note: To log out, click the logout icon (red), at the top-right of the screen

Note: To view Orion-VX1000/VX2000 component versions, click **About**, at the top-right of the screen.



6.4 User Management

The **User Management** window allows the administrator to create a new user, update existing user information, or remove a user from the system, as shown in Figure 6-3 below:

Ô		U				
	SYSTEM SETTINGS	- I	CONFERENCES		Welcome, admin 🛃 About	
0	USER MANAGEMENT	System Se	ettings / User Management			
Ó	NETWORK SETTINGS	User:	Role: Any	✓ Manager: Any ✓	Reset Create a new User	÷
-Q	SIP CONFIGURATION	User	Role	Manager	Operations	
-Q	H323 SETTINGS	admin	super admin	admin	1	
-Ø	MEDIA BOARDS	mathew	admin	admin	<u>/</u> ×	
-Ø	ACCESS NUMBERS	julia	manager	mathew	<u>/</u>	
0	DATE & TIME	morgan	user	julia	<u>/</u> ×	
Ó	MAINTENANCE	susan	user	julia	<u>/</u>	
Ó	UPGRADE					
9	I R F				© 2013 SURF Communications Solut	tions

Figure 6-3: User Management Window

6.4.1 Multi-Tier Partitioning

Orion-VX1000/VX2000 provides multi-tier partitioning functionality. This functionality enables the **admin** user to provide different and separate groups, which are independently managed. Each group has its own manager and users. The information of one group can not be viewed, shared or managed by any other groups' members.

6.4.2 Users' Levels (Roles)

The **Role** field on the **User Management** screen represents the capabilities of a user in the system. The **Manager** field represents the manager of the group the user belongs to. The users' levels or roles in Orion-VX1000/VX2000, are listed below:

super admin

The **super user** is the default administrator and has the highest role in the system. This user has access to all the capabilities the system offers and can perform all the actions and view/edit all the data on the system.

The super admin user can create all kinds of users and manage them. This user cannot be deleted and is the root of all other users.

admin

The **admin** users have all the capabilities of the super admin users. The **admin** users can be created and deleted.

manager

The manger users are enabled to manage their own group with no access to any other group.

They are enabled to create/manage conferences, users and access numbers associated with their own group.

user

Users are enabled to create/provision/manage conferences and create access numbers, all associated only to their unique managed group.

A user in a group cannot view or access any information from another group.

6.4.3 Sorting and Filtering

The columns **User**, **Role**, and **Manager** can be sorted in ascending or descending order by clicking on a column header.

The user is allowed to filter the users' database, using the toolbar at the top of the screen, and according to the parameters listed below:

User: Role: Any Manager: Any Rese	User:		Role:	Any	-	Manager:	Any	-	Reset
--------------------------------------	-------	--	-------	-----	---	----------	-----	---	-------

- User. A full user name or a partial string from it.
- **Role.** The role, using the role drop-down menu.
- **Manager.** The manager, using the manager drop-down menu.

Pressing on **Reset**, resets the filter and the original list re-appears on the screen.

6.4.4 Creating a New User

To Create a New User:

 In the System Settings > User Management window, click on Create a new User ¹ button. The Create a new User window opens:

Create a new Us	ier	×
Username		
Password		
Role	user 🔻	
	+	

Figure 6-4: Create a New User Window

- 2. Enter a Username and a Password.
- 3. Select a Role for the user.
- 4. Click 📩 to add the new user to the system.

6.4.5 Modifying User Information

To Modify User Information:

1. In the **System Settings > User Management** window, click Edit *le* in the **Operations** column of the user to be edited.

The Edit User window opens:

Edit Admin: admi	n	×
Username	admin	
Password		
	v	

Figure 6-5: Edit User Window

2. Modify the information as needed and click Save 🗹 .

6.4.6 Deleting a User

To Delete a User from the System:

- 1. In the System Settings/User Management window, click Delete X in the Operations column of the user to be removed.
- 2. A message appears, requesting confirmation to delete the user:



3. Click OK. The user is deleted from the system users' list.

6.5 System Parameter Settings

Before creating a conference, the system parameters must be provisioned.

6.5.1 Configuring Network Settings

Network settings are configured in the Network Settings window, as shown in Figure 6-6 below.

SYSTEM SETTINGS	CONFERENCES	Welcome, admin 🛃 Abou	ut
USER MANAGEMENT	System Settings / Network Settings		
NETWORK SETTINGS	Name	Value	
SIP CONFIGURATION	MAC Address	00:25:00:60:52:75	
H323 SETTINGS	Inter Address	00.25.50.05.22.72	
MEDIA BOARDS	Туре:	Static	
ACCESS NUMBERS	Hostname:	orionmcu	
DATE & TIME	IP Address:	10.10.4.221	
MAINTENANCE	Subnet Mask:	255.255.0.0	
UPGRADE	Default Gateway:	10.10.1.9	
	Preferred DNS Server:	10.10.1.2	
	Alternate DNS Server:	10.10.6.5	
_			
JURF		© 2013 SURF Communications	Solutions

Figure 6-6: Network Settings Window

To Configure Network Settings:

- 1. Select System Settings > Network Settings.
- 2. Click Edit 🛃 . Network parameters become editable.

SYSTEM SETTINGS	CONFERENCES	Welcome, admin 💽 Abou
USER MANAGEMENT	System Settings / Network Settings	
NETWORK SETTINGS	Name	Value
SIP CONFIGURATION	DHCP:	
H323 SETTINGS	Hostname:	orionmcu
MEDIA BOARDS	TD Address	10 10 4 221
ACCESS NUMBERS		
DATE & TIME	Subnet Mask:	255.255.0.0
MAINTENANCE	Default Gateway:	10.10.1.9
UPGRADE	Preferred DNS Server:	10.10.1.2
	Alternate DNS Server:	10.10.6.5
		0

Figure 6-7: Network Settings Editing

Note: If the **DHCP** parameter is selected, then only the Hostname parameter can be edited. All other network parameters are grayed out.

•0			
	SYSTEM SETTINGS	CONFERENCES	Welcome, admin About
-Ø	USER MANAGEMENT	System Settings / Network Settings	
Ó	NETWORK SETTINGS	Name	Value
Ó	SIP CONFIGURATION	DHCP:	
-Q	H323 SETTINGS	Hostname:	orionmcu
-Q	MEDIA BOARDS	TD Address:	10.10.4.221
Ó	ACCESS NUMBERS	IP Autress.	10.10.4.221
-Q	DATE & TIME	Subnet Mask:	255.255.0.0
-Q	MAINTENANCE	Default Gateway:	10.10.1.9
Ó	UPGRADE	Preferred DNS Server:	10.10.1.2
		Alternate DNS Server:	10.10.6.5
9	I R F		© 2013 SURF Communications Solutions

Figure 6-8: Network Setting Window

3. Edit the network parameters, as needed, according to the following table:

Parameter	Definition	Description
Hostname	String	The name of the Orion-VX1000/VX2000 system in your network.
		It's highly important to configure the Hostname as defined in the DNS of the LAN or the WAN where the Orion-VX1000/VX2000 is deployed. Orion-VX1000/VX2000 is using the hostname value in SIP calls with emphsis on NAT Traversal scenarios.
		Example: orion1.orionmcu.com
IP Address	IP address	The Orion-VX1000/VX2000 system's IP Address
Subnet Mask	Net-mask	The Orion-VX1000/VX2000 system's subnet mask
Default Gateway	IP address	The IP Address of the default gateway
Preferred DNS Server	IP address	The IP Address of the preferred DNS Server
Alternate DNS Server	IP address	The IP Address of the alternate DNS Server

Table 6-1: Network Parameters

- 4. **Note:** DNS definition is highly important for system upgrades and SIP calls with domain names involved.
- 5. To revert to the previous values, click **Revert** \mathbf{O} .
- 6. Click **Save** [◀] to save the configuration.

A message appears, requesting confirmation to restart the system. The changes are applied upon restarting the system.

6.5.2 SIP Configuration

SIP parameters are configured in the **SIP Configuration** window, as shown in Figure 6-9 below.

•0		ų			
	SYSTEM SETTINGS	CONFERENCES		Welcome, admin	🔶 About
ø	USER MANAGEMENT	System Settings / SIP Configur	ation		
-0	NETWORK SETTINGS	SID Interface		External Registrar	
0	SIP CONFIGURATION	Littering CID Dects	5050		No
-Ø	H323 SETTINGS	Listening SIP Port:	5000	Ose External Registrar:	NO
-Ø	MEDIA BOARDS	Block Direct Calls:	No	Registrar IP / Domain Name:	127.0.0.1
-Ø	ACCESS NUMBERS			Registrar Port:	5060
-0	DATE & TIME	Built-in Registrar /	Proxy	Use REGISTER Authentication:	Yes
-Ø	MAINTENANCE	Enable Registrar / Proxy:	Yes	Authentication Realm:	
-0	UPGRADE	REGISTER Authentication Required:	No	Outbound Proxy	
		Authentication Realm:	mcurealm	Use Outbound Proxy:	No
		Show SIP Registrations	SIP Users	Outhound Provy IP / Domain Name	127.0.0.1
		NAT Traversa	I	Outbound Provy Dort:	5060
		MCU is behind NAT:	No		
		MCU Public IP / Domain Name:			

Figure 6-9: SIP Configuration

To Configure SIP Settings:

- 1. Select System Settings > SIP Configuration.
- 2. Click **Edit 2**. The SIP settings become editable.

•0		ų		I		
	SYSTEM SETTINGS	CONFERENCES			Welcom	e, admin 🛉 About
Ó	USER MANAGEMENT	System Settings / SIP Configu	ration			
¢.	NETWORK SETTINGS	SIP Interfac	e		External R	eqistrar
ø	SIP CONFIGURATION	Listaning SID Parts		5060	lice External Registrar:	- j
Ó	H323 SETTINGS	Elstening SIP Port.		5000	Decidere ID (Decide News)	107.0.0.1
-Ø	MEDIA BOARDS	Block Direct Calls:			Registrar IP / Domain Name:	127.0.0.1
0	ACCESS NUMBERS				Registrar Port:	5060
-Ø	DATE & TIME	Built-in Registrar	/ Proxy		Use REGISTER Authentication:	V
0	MAINTENANCE	Enable Registrar / Proxy:		V	Authentication Realm:	
-0	UPGRADE	REGISTER Authentication Required:			Authour	d Decorar
-		Authentication Realm:	mcurealm		Outbound	
		Show SIP Registrations	SIP Users		Use Outbound Proxy:	
		NAT Travers			Outbound Proxy IP / Domain Nar	me: 127.0.0.1
				Outbound Proxy Port:	5060	
		MCU IS DENING NA I :				
		MCU Public IP / Domain Name:				
				v	0	

Figure 6-10: SIP Parameters Editing

3. Edit the SIP parameters. The SIP parameters are described in the following tables:

SIP Interface

Parameter	Values	Description
Listening SIP Port	Port	This is Orion-VX1000/VX2000's built-in listening SIP port, used for registration of SIP clients, session establishments and interactions with SIP external entities.
Block Direct Calls	Check-box (Yes/No)	If this box is checked, the unregistered users will be blocked. Note: This option blocks direct calls from unregistered users, it doesn't block the alternative dialing option without IVVR prompts (For example 500*100*1@Orion.com).

Table 6-2: SIP Interface Settings

Built-in	Registrar	/ Proxy
-----------------	-----------	---------

Parameter	Values	Description
Enable Registrar / Proxy	Check-box (Yes/No)	If this box is checked then Orion-VX1000/VX2000 can be used as a registrar for SIP clients.
REGISTER Authenticate Required	Check-box (Yes/No)	"REGISTER Authenticate Required" is a check box that determines the authentication of the managed users to Orion-VX1000/VX2000. Managed users are users that are provisioned in the system. If the box is checked, non-managed users are not allowed to register with the system
Authentication Realm	String	Authentication realm of Orion-VX1000/VX2000 built-in Registrar for REGISTER digest challenge, any string can be used.
SIP Users		Used to view and manage the SIP users in the system. This function is applicable only when Built-in Registrar / Proxy is enabled. For more details, please refer to SIP Users , section 6.5.2.1 below. Note: SIP user number <u>must not</u> be equal to access number or conference number defined in the system and vice versa.
Show SIP Registrations		Used to display the system's registered users. This function is applicable only when Built-in Registrar / Proxy is enabled. For more details, please refer to Show Users , section 6.5.2.2 below below.
NAT Traversal		
MCU is behind NAT	Check-box (Yes/No)	States whether the MCU is behind a NAT.
MCU Public IP / Domain Name	IP address	P public IP address or domain name, used for near-end NAT traversal (see section 9.4.1 below).

Table 6-3: Built-in Registrar Settings

External Registrar

Parameter	Values	Description
Use External Registrar	Check-box (Yes/No)	If an external registrar is configured, Orion-VX1000/VX2000 registers access numbers and conference rooms to the external registrar.
Registrar IP/ Domain Name	IP address	The external registrar IP address or domain name
Registrar Port	Port	The external registrar SIP port
Use REGISTER Authentication	Check-box (Yes/No)	Indicates whether the registration requires authentication.
Authentication Realm	String	The string must be equal to the configured value in the external registrar - this value is used in 401 response to REGISTER messages. (Authentication is supported for REGISTER only).

Table 6-4: External Registrar Settings

Outbound Proxy

Parameter	Values	Description
Use Outbound Proxy Server	Check-box (Yes/No)	States whether an outbound proxy server is used. In case that the Orion-VX1000/VX2000 is behind NAT or configured with public IP, and NAT traversal (Near or Far end) is provided by Orion-VX1000/VX2000, the Outbound proxy server <u>should not</u> be configured.
Outbound Proxy Server IP	IP address	The Outbound proxy server IP address.
Outbound Proxy Server Port	Port	The Outbound proxy server port

Table 6-5: Outbound Proxy Settings

- 3. To revert to the previous values, click Cancel S.
- 4. Click **Save V** to save the configuration.

If any SIP parameter has been modified, then all the active calls will be dropped and the application will restart. In this case the user's confirmation is required:

Application will be restarted and all active calls will be dropped. The current network settings will be applied af OK to approve.	ter rebooting the system, click
	OK Cancel

5. Click OK.

The application restarts, and the new configuration is applied.

	U			
SYSTEM SETTINGS	CONFERENCES		Welcome, admin ┣	About
USER MANAGEMENT Instrument Instrument	System Settings / Maintenance	Ne application is restarting		
UPGRADE			© 2013 SURF Commu	nications Solutions

Figure 6-11: Restart after SIP Settings

6.5.2.1 **SIP Users**

You can view and manage the Orion-VX1000/VX2000's SIP users, by clicking on **SIP Users** button. This button is applicable, if the **Built-in Registrar / Proxy** is enabled.

If this parameter is not enabled, enable it and click on **Save** \mathbb{Y} , before moving forward. The system shall restart and the changes shall be applied.

To View the Users:

Click the SIP Users button. The following window is displayed:

SIP Use	ers						×
Usern	ame		refresh			÷	
User	name	Password					
105	;	***		/	×		
106	5	***		1	×		
777	,	***	[1	×		
Anr	ıa	***		1	×		
Mat	hew	***		/	×		
use	rtest	***		/	×		
							h

Figure 6-12: SIP Users Window

The columns on this screen can be sorted in ascending or descending order by clicking on any of the column headers.

To Filter the Displayed List

The user is enabled to filter the displayed list, using the toolbar at the top of the table:

Username	refresh

The full Username or a partial string from it provides the filtering criteria.

Pressing on **Refresh** resets the filter and the original list re-appears on the screen.

To Delete a SIP User:

To delete a user click on **X**. A dialog-box pop-up for user's confirmation.

Are you sure you want to delete the user 'Mathew'?
OK Cancel

To Modify a SIP User:

To modify a user's password:

1. Click on *the following window opens:*

Modify SIP User: Anna	
Password	
×	1

- 2. Enter the new password.
- 3. Click on the Save ⊻ button.

To Add a New SIP User:

1. Click on 📩 button, the following window appears:

Add SIP User		×
Username		
Password		
	*	
		1.

Figure 6-13: Adding SIP User

- 2. Enter the Username and the Password of the SIP User
- 3. Click on 📩 to confirm the action.

A new user has been added to the system.

6.5.2.2 Show SIP Registrations

You can view the Orion-VX1000/VX2000's registered SIP users.

To View the Registered Users:

Click the **Show SIP Registrations** button. The following window is displayed:

SIP URI	Contact	refresh
SIP URI	Contact	Expires in
maria@10.10.2.223:5060	maria@10.10.2.29:5060	3331
alex@10.10.2.223:5060	alex@10.10.2.84:5060	58
anna@10.10.2.223:5060	anna@10.10.9.22:5062	3370
avi@maria.orionmcu.com:5060	avi@77.125.92.112:28740	3521

Figure 6-14: Show SIP Registrations Window

The columns on this screen can be sorted in ascending or descending order by clicking on any of the column headers.

Filtering the Displayed List

The user is enabled to filter the displayed list, using the toolbar at the top of the table:

SIP URI	Contact	refresh

Filtering criterias are as follows:

- SIP URI. Type a full SIP URI or a partial string of it.
- Contact. Type a full Contact or a partial string of it.

Pressing on **Refresh** resets the filter and the original list re-appears on the screen.

6.5.3 H.323 Settings

H.323 parameters are configured in the H.323 Settings window, as shown in Figure 6-9 below:

SYSTEM SETTINGS	CONFERENCES	Welcome, admin 🛉 About
USER MANAGEMENT	System Settings / H323 Settings Enable H323:	Yes
SIP CONFIGURATION	Local H323 Settin	gs
H323 SETTINGS	Default H323 Listening Port:	1720
MEDIA BOARDS	- Number of Additional H323 Ports:	3
ACCESS NUMBERS	H323 Port Range	1720 - 1723
DATE & TIME	Februard 11222 Catt	1/20 1/25
MAINTENANCE	External H323 Sett	ngs
UPGRADE	Enable H323 Gatekeeper Registration:	No
	H323 Gatekeeper IP:	
	H323 Gatekeeper Port:	
	2	
JURF		© 2013 SURF Communications Solutions

Figure 6-15: H.323 Main Screen

To Configure the H.323 Parameters:

- 1. Select System Settings > H.323 Settings.
- 2. Click Edit 🛃. The H.323 settings become editable.

SYSTEM SETTINGS	CONFERENCES	Welcome, admin hout
USER MANAGEMENT	System Settings / H323 Settings Enable H323:	V
SIP CONFIGURATION	Local H323 Set	tings
H323 SETTINGS	Default H323 Listening Port:	1720
MEDIA BOARDS	Number of Additional H323 Ports:	3 •
ACCESS NUMBERS	External H323 Si	ettings
MAINTENANCE	Enable H323 Gatekeeper Registration:	
0 UPGRADE	H323 Gatekeeper IP:	
	H323 Gatekeeper Port:	
	v 0	
GURF		© 2013 SURF Communications Solutions

Figure 6-16: Editing H.323 Parameters

Parameter	Values	Description
Enable H.323	Check-box (Yes/No)	If this box is checked, H.323 is enabled in the system.
Local H.323 Setting	s	
Default H.323 Listening Port	Number	If H.323 is enabled, then this parameter is mandatory. The default H.323 port 1720.
Number of Additional H.323 Ports	Drop- down menu	If the user indends to establish direct H.323 sessions to different access numbers or conferences he needs to set this parameter. For each H.323 conference, a dedicated port is needed. The total number of H.323 ports should be compatible with the number of potential H.323 conferences in the system. Maximum number of ports is 20.
External H.323 Sett	ings	
Enable H.323 Gatekeeper Registration	Check-box (Yes/No)	If this box is checked, registration to the gatekeeper is enabled in the system.
H.323 Gatekeeper IP	IP address	The IP address of the gatekeeper.
H.323 Gatekeeper Port	Number	The port number of the gatekeeper.

3. Edit the H.323 parameters. The H.323 parameters are described in the following table:

Table 6-6: H.323 Parameters

- 4. To revert to the previous values, click Cancel S.
- 5. Click **Save** [✔] to save the new settings.

If any parameter has been modified, then all the active calls will be dropped and the application will be restarted. In this case the user's confirmation is required:

Application will be restarted and all active calls will be dropped. The current network settings will be applied OK to approve.	after rebooting the system, click
	OK Cancel

Content Sharing:

Orion-VX1000/VX2000 supports H.239, the content sharing standard for H.323. This capability enables the clients who support this standard, to both share their content and present the dominant speaker and the prestentor, on their selected layout (equal or dominant).

Figure 6-17 shows the content sharing possible scenarios:

- H.323 endpoint that supports H.239 Is enabled to send and receive both content and conferencing participants' layout.
- H.323 endpoint that do not support H.239 Is enabled to send and receive conferencing participants' layout, and receive content as a part of the regular conferencing layout.
- SIP endpoint Is enabled to send and receive conferencing participants' layout, and receive content as a part of the regular conferencing layout.



Figure 6-17: Content Sharing

6.5.4 Configuring Access Numbers

An access number is a number which a participant dials to connect with the Orion-VX1000/VX2000. An IVVR directs the user to enter the conference number and the PIN code. However, access numbers are not mandatory, since a participant can also join a conference by dialing directly the conference number.
A single Orion-VX1000/VX2000 supports multiple access numbers. The access numbers are provisioned via the Orion-VX1000/VX2000 GUI, as shown in this section. If the number dialed by a participant does not match any of the provisioned access numbers (or conference numbers), the call is declined.

To Configure Access Numbers:

1. Select System Settings > Access Numbers. The Access Numbers window opens:

System Settings / Access Numbers Reset Create a new Number Image:		SYSTEM SETTINGS	L)	CONF	ERENCES			Welcome, admin [🛃	About
NETWORK SETTINGS Number: Reset Create a new Number Image: Create a new Number Image: Create a new Number Image: Image: <th>0</th> <th>USER MANAGEMENT</th> <th>Syster</th> <th>n Setting</th> <th>s / Access Nun</th> <th>nbers</th> <th></th> <th></th> <th></th>	0	USER MANAGEMENT	Syster	n Setting	s / Access Nun	nbers			
SIP CONFIGURATION Number Register Authenticate Status Quality Gatekeeper Register Operation H323 SETTINGS 500 No No SIP NOT Registered VGA (640x480) No - H323 NOT Registered Image: No - H323 NOT Registered <td< th=""><th>ĝ,</th><th>NETWORK SETTINGS</th><th>Number:</th><th></th><th></th><th></th><th>Reset</th><th>Create a new Nu</th><th>mber 🛉</th></td<>	ĝ,	NETWORK SETTINGS	Number:				Reset	Create a new Nu	mber 🛉
H323 SETTINGS 500 No No SIP NOT Registered VGA (640x480) No - H323 NOT Registered Image: Contract of the contract of t	ð,	SIP CONFIGURATION	Number	Register	Authenticate	Status	Quality	Gatekeeper Register	Operation
MEDIA BOARDS 555 No No SIP NOT Registered Voice Only No - H323 NOT Registered ACCESS NUMBERS DATE & TIME MAINTENANCE	j	H323 SETTINGS	500	No	No	SIP NOT Registered	VGA (640x480)	No - H323 NOT Registered	2
ACCESS NUMBERS DATE & TIME MAINTENANCE	j,	MEDIA BOARDS	555	No	No	SIP NOT Registered	Voice Only	No - H323 NOT Registered	1
DATE & TIME MAINTENANCE	oj .	ACCESS NUMBERS							
MAINTENANCE	0	DATE & TIME							
	i	MAINTENANCE							
OPORADE	ð,	UPGRADE							

Figure 6-18: Access Numbers Provisioning

Please note that the users can view and manage only the access numbers which belong to their own group (see section 6.4.1 for **Multi-Tier Partitioning)**.

6.5.4.1 Create a New Access Number

To create a new access number:

1. Click **Create** \pm , for a new Number.

The Create a new Number window opens.

Create a new Number	×
Number	
Media Type:	●Multimedia ○Voice Only
Video Resolution	VGA (640x480) 🔻
Register	
Authenticate	
Username	admin
Password	•••••
Gatekeeper Register	
H323 Port	None -
	*

Figure 6-19: Create a New Number Window

2. In the **Number** field, type the new access number.

Note: Access number <u>must not</u> be equal to SIP user number or conference number defined in the system and vice versa.

- 3. In the Media Type field, select one of the following:
 - Multimedia
 - Voice Only
- 4. When Multimedia has been selected, in the Video Quality field, select one of the following:
 - 720p (1280x720)
 - VGA (640x480)
 - CIF (352X288)
- 5. To register the access number to the registrar, select Register:
 - To authenticate the registration, select **Authenticate**, and enter **Username** and **Password**.
- 6. For H.323 sessions, to register the access number to gatekeeper, select **Gatekeeper Register.**
- 7. For H.323 sessions, select a port from the listed ports, using the drop-down menu.
- 8. Click Save 🗹 to save the configuration.

6.5.4.2 Modify an Existing Access Number

To Edit An Existing Access Number Parameters:

1. In the Access Numbers window, click in the Operations column of the number to be edited. The Edit Access Number window opens.

Edit Number: 500		
Number	500	
Media Type:	●Multimedia ●Voice Only	
Video Resolution	VGA (640x480) 🔻	
Register		
Authenticate		
Username	admin	
Password	•••••	
Gatekeeper Register		
H323 Port	None -	
	v	

Figure 6-20: Edit Number Window

2. Modify the settings as needed and click **Save V**.

6.5.4.3 **Delete an Access Number**

To delete an access number from the list:

 In the Access Numbers window, click X in the Operations column of the number to be deleted.

Are you	I sure you want to delete the number '500'?
	OK Cancel

6.5.4.4 Sorting and Filtering

The access numbers can be sorted in ascending or descending order by clicking on the **Number** header.

The user is allowed to filter the access numbers by entering a full or partial number, using the toolbar at the top of the screen:

Number:	Reset
---------	-------

Pressing on Reset, resets the filter and the original list re-appears on the screen.

6.5.5 Date and Time

The date, time and time zone can be set manually, or an NTP server can be used to correct manual settings.

To Set the Date and Time:

1. Select System Settings > Date & Time.

	V			
SYSTEM SETTINGS	CONFERENCES		Welcome, admin 🛉	About
	System Settings / Date & Time	True	Timozono	
SIP CONFIGURATION	July • / 31 • / 2013 •	13 • : 11 •	Asia/Jerusalem	•
H323 SETTINGS			Automatically adjust clock for Daylig	ht savings Time
ACCESS NUMBERS		Use NTP?		_
DATE & TIME MAINTENANCE		1.centos.pool.ntp.org 2.centos.pool.ntp.org		
0 UPGRADE	Examples of servers y	rou can use are: time.nist.gov, 0.pool	Intp.org, 1.pool.ntp.org, 2.pool.ntp.org	
		v		
GURF			© 2013 SURF Commu	nications Solutions

The Date & Time window opens.

Figure 6-21: Date and Time Screen

- 2. Select the current Date.
- 3. Select the current Time.
- 4. Select the relevant Timezone.
- 5. To automatically adjust the time for daylight savings time, select **Automatically adjust clock** for daylight savings time.
- 6. To have an NTP server sync the Orion-VX1000/VX2000 with other devices on the network
 - a. Select Use NTP?
 - b. Select a server from the NTP list.
 - c. To add a new server, enter a new line to the server's list.
 - d. To delete an existing server, remove the line from the list.

If more than one NTP server appears in the list, the first server in the list has the highest priority.

7. Click Save ⊻ .

6.6 Maintenance

The following maintenance actions can be performed:

• **System Status** - Provides the status of system components, NFS, and general system information, as shown in Figure 6-22:

Details		×
SYSTEM		ENTS
<u>Component</u>		<u>Status</u>
MCU Main Mod	ule	ok
API Module		ok
Media Platforn	n Module	ok
Media cores		16/16
NES ID/Domain	FS Mount	NES Status
NF3 IP/DUIIlain	<u>NFS Paul</u>	offline
SY	STEM INFO)
<u>Memory Free</u> 454 MB	<u>Memor</u> 986 M	r <u>y Total</u> B

Figure 6-22: System Details

- NFS Settings Enables the user to set the NFS (Network File System) parameters, used for conference recording. For more information on NFS Settings, refer to section 6.6.2 below.
- **Application Restart** The software application restarts and all ongoing sessions are dropped. User is requested to confirm this operation.
- **Hardware Reset** Reboots hardware. This process is a longer process, taking around 1 minute. It is recommended to log out and re-log into the system after hardware reset. User is requested to confirm this operation.
- **MCU Shutdown** Enables the system shut-down. When shut-down, the server will completely power off. User is requested to confirm this operation. To restart the system's operation, the user needs to manually power-on the system.
- Start Diagnostic Trace System events are collected during a specified interval and saved, creating a trace file for advanced diagnostics. For more information, please refer to section 6.6.2 below.

To Perform System Maintenance:

1. Select **System Settings > Maintenance**. The Maintenance window opens.

	J		
SYSTEM SETTINGS	CONFERENCES		Welcome, admin ┣ About
USER MANAGEMENT USER MANAGEMENT USER MANAGEMENT USER MANAGEMENT USER MANAGEMENT USER MANAGEMENT UPGRADE UPGRADE	System Settings / Maintenance	System Status NFS Settings Application Restart Hardware Reset MCU Shutdown Start Diagnostic Trace 120 sec	
Gur.			© 2013 SURF Communications Solutions

Figure 6-23: Maintenance Window

2. Click a button to perform the action specified.

6.6.1 NFS Settings

To Set the NFS Parameters:

- 1. Select **System Settings > Maintenance**. The Maintenance window opens.
- 2. Click on NFS Settings. The following window opens:

NFS Settings		×
NFS IP/Domain	192.162.1.1	A II
NFS Path	/tmp/status-meetings	
NFS Status	Online	
	×	-

Table 6-7: NFS Settings

- 3. Enter the NFS IP/Domain
- 4. Enter the NFS Path which locates the recorded conference.
- 5. **NFS Status** is a read-only parameter and can have the values: **Online** and **Offline**.
- 6. Click **Save V** to save the settings.
- 7. Click **Clear** X to clear the settings. If the user clicks on **Clear**, the following dialogue box appears for a confirmation request:

Are you sure you want to clear the NFS Settings?	,
OK Cancel	

6.6.2 Start Diagnostic Trace

To Provide Diagnostic Trace to Surf Support Stuff:

- 1. Select System Settings > Maintenance. The Maintenance window opens.
- 2. Enter the interval for information collection in the text-box. The allowed range is between "0" to "300" seconds.
- 3. Click on Start Diagnostic Trace

Start Diagnostic Trace	120	sec
Cm)		

- 4. The system creates a package with the system configuration, log files in debug level and IP trace of all the system network interfaces for the duration of the diagnostic trace. If the selected interval is set to "0", the system will create a package with system configuration and logs only (without traffic capture).
- 5. A diagnostic file (zip file) is created. Click Save Diagnostic Trace to save the file.

,
created successfully!
Delete Diagnostic Trace

Figure 6-24: Diagnostic Dialog Box

- 6. After saving the file, **Delete Diagnostic Trace**, appears on the main **Maintenance** screen, allowing the user to delete the file.
- 7. Only one trace file is allowed. To provide a new trace file, the existing file must be deleted.



6.7 Upgrade

The user can upgrade the system using the **Upgrade** window, as shown in Figure 6-24.

To Upgrade the System:

1. Select System Settings > Upgrade. The Upgrade window opens:

	ļ			
SYSTEM SETTINGS	CONFERENCES		Welcome, admin 🔶	About
USER MANAGEMENT	System Settings / Upgrade			
NETWORK SETTINGS	Status: Syst	tem is ready and initialized (Current	version: 2.2.0.7)	
SIP CONFIGURATION		Network Upgrade		
H323 SETTINGS	1101 •	network opgitude	Version:	
MEDIA BOARDS	UKL.		version.	
ACCESS NUMBERS		Download		
DATE & TIME				
MAINTENANCE		Local Upgrade		
OPGRADE		Upgrade from file		
GURF			© 2013 SURF Commun	ications Solutions

Figure 6-25: Upgrade Window

- 2. Choose one of the two upgrade modes:
- For Network Upgrade:
 - a. In the URL text-box, type the Orion-VX1000/VX2000's upgrade server's address: <u>update.orionmcu.com</u>. If DNS has not been set (Network Settings section 6.5.1), use its IP address: 23.23.229.203.
 - b. In **Version** text-box, enter the version number to be downloaded (will be supplied by Surf support, upon the release of a GA version).
 - c. Click Download
- For Local Upgrade
 - a. Click on Upgrade from file.
 - b. Browse, and select the download package
- 3. The software download starts and the following figure appears:

•0		U n
	SYSTEM SETTINGS	CONFERENCES Welcome, admin 💽 About
-Ø	USER MANAGEMENT	System Settings / Upgrade
ø	NETWORK SETTINGS	Status: Downloading new version (Current version: 2.2.0.7)
Ó	SIP CONFIGURATION	llograde
-Ø	H323 SETTINGS	a) The second descine in descine the
-Ø	MEDIA BOARDS	The requested version is downloading. Please wait
-Ø	ACCESS NUMBERS	718
-Ø	DATE & TIME	
-Ø	MAINTENANCE	
0	UPGRADE	

Figure 6-26: Starting the Download

4. After the download is finalized, a dialogue box is displayed enabling the user to either abort or continue the upgrade process:

0		J			
-	SYSTEM SETTINGS	CONFERENCES		Welcome, admin 💽	About
ø	USER MANAGEMENT	System Settings / Upgrade			
ġ.	NETWORK SETTINGS	Status: The device is rea	ady for upgrade with a new versio	n (Current version: 2.2.0.7)	
ġ.	SIP CONFIGURATION		Upgrade		
-Ø	H323 SETTINGS		Start the upgrade ARODT		
-Ø	MEDIA BOARDS		Statt the upgrade ABOR I		
ġ.	ACCESS NUMBERS				
¢	DATE & TIME				
¢	MAINTENANCE				
•	UPGRADE				

Figure 6-27: Upgrade Starting

5. If the user chooses to continue, the system upgeades:

•0			
	SYSTEM SETTINGS	CONFERENCES Welcome, admin 💽 Ab	out
Ó	USER MANAGEMENT	System Settings / Upgrade	
Ó	NETWORK SETTINGS	Status: Upgrade in progress (Current version: 2.2.0.7)	
Ó	SIP CONFIGURATION	Upgrade	
-Ó	H323 SETTINGS	The system is upgrading. Place wait	
-Ø	MEDIA BOARDS		
-Ø	ACCESS NUMBERS	215	
-Ø	DATE & TIME		
-Ø	MAINTENANCE		
Ó	UPGRADE		

Figure 6-28: Upgrading

6. The system reboots automatically after the upgrade. To continue login to the system.



Figure 6-29: Upgrade Finalized

7. Conferences

After system parameters have been provisioned, conferences can be set up.

7.1 Summary

Select **Conferences > Summary** to view the list of the existing active conferences:

	J					
SYSTEM SETTINGS	CONFERENCE	s	_		Welcome, admin	About
SUMMARY	Conferences / Summary	Ý				
CONFERENCE SETTINGS	Meeting Room Number	Status	Start Time	Participants	Туре	Show
	400	Active	08-08-2012 11:50:09	3	Multimedia	
Raction2-Manage					© 2012 SURF Com	munications Solutions

Figure 7-1: Conferences List

Please note that the users can view and set only the conferences which belong to their own group (see section 6.4.1 for **Multi-Tier Partitioning)**.

To See the Details of a Conference:

Click View 🧟.

Figure 7-2 details the selected conference information, including state, type and the list of participants including: telephone number, login time and role.

etails of Conference					
Conference Sta Conference Typ	te: Active e: Multimedia				
Tel	Login Time	Role			
maria	11:52:02	participant			
5762	11:53:03	participant			

Figure 7-2: Conference Details

Click Leader Dashboard , to open the Leader Dashboard (section 88 below), and manage a conference.

7.2 Conference Settings

The parameters of an existing conference can be viewed or modified and new conferences can be created.

7.2.1 Opening the Conference Settings Window

To Open the Conference Settings window:

Select Conferences > Conference Settings.

The list of the existing conferences is displayed:

	J									
SYSTEM SETTINGS	1	CONFERENCES						Welcome, admin	÷	About
SUMMARY	Conferen	ces / Conference	Settings							
ONFERENCE SETTINGS							Crea	te a new Conference	+	
	Name:		Room:		Media Ty	/pe:	Any		•	Reset
	Conference	Media Type	Room VIP Part	ticipants	Register :	Status		Gatekeeper Registe	er O	perations
	666	Multimedia - VGA (640x480)	666		No	SIP NOT Register	T red	No - H323 NOT Registered		🧷 🗙 🚽
	voice	Voice Only	111		No	SIP NOT Register	T red	No - H323 NOT Registered		🧷 🗙 📑
	DemoConf	Multimedia - VGA (640x480)	100		No	SIP NOT Register	T red	No - H323 NOT Registered		2 🗙 🖪
JURF								© 2014 SURF Cor	mmunica	ations Solutions

Figure 7-3: Conference Management

The following values can appear under the **Media Type** column:

- Multimedia 720p (1280x720)
- Multimedia VGA (640x480)
- Multimedia CIF (352X288)
- Voice Only

7.2.2 Sorting and Filtering

The columns **Conference, Room** and **Media Type** can be sorted in ascending or descending order by clicking on a column header.

The user is allowed to filter the users' database, using the toolbar at the top of the screen, and according to the parameters listed below:

Name:	Room:	Media Type:	Any -]	Reset	
-------	-------	-------------	-------	---	-------	--

- Name. A full conference name or a partial string from it.
- Room. A full or partial room (conference) number.
- Media Type. The media type, using the drop-down menu.

Pressing on Reset, resets the filter and the original list re-appears on the screen.

7.2.3 Creating a Conference

To create a new conference:

1. Click Create a new Conference *

The Create a new Conference window opens.

reate a new Conference		>
Conference:		
Media Type:	Multimedia OVoice Only	
Video Resolution:	VGA (640x480) -	
Video Mode:	Asymmetric -	
Bandwidth Allocation:	Medium 👻	
Video Layout Type:	Equal Layout ODominant Based	
Max Shown Participants:	5 •	- 11
Max Number of Participants:	5 •	
Meeting Room Number:		
Record Conference?	8	
Register?	8	
Authenticate?		
Usemame:	admin	
Password:	*****	
PIN Required?	8	
Participant PIN:		
Leader PIN:		
Leader Required:	O Yes O No	
Gatekeeper Register?	E1	ų
H323 Port	None -	
VIP Participants:	ż	
	*	
Resource Reservation: 25%		

Figure 7-4: New Conference Details

- 2. Select conference parameters as described in section 7.3, <u>Conferencing Parameters</u>.
- 3. Click **Save** $\stackrel{1}{=}$, to save the entered information.

7.2.4 Other Conference Actions

You can edit conferences, delete conferences, and open the **Leader Dashboard** to manage a conference from the **Operations** column of the **Conference Settings** window.

To Edit a Conference:

Click **Edit** . Then edit conference parameters as described in <u>Conferencing Parameters</u>.

To Delete a Conference:

Click Delete X .

Are you sure you want	to delete the c	onference '987'?
	ОК	Cancel

To Manage a Conference:

Click Leader Dashboard , to open the Leader Dashboard. See section 8 Leader Dashboard.

7.3 Conferencing Parameters

Parameter	Values	Remarks
Conference	String	The nickname of the conference
Media Type	Multimedia Voice Only	The type of conference to be defined, Multimedia for video conference or Voice only for Voice conference.
Video Resolution	720p (1280x720) VGA (640x480) CIF (352X288)	The video resolution of the conference appears only if Multimedia has been chosen for the Media Type parameter (see above).
Video Mode	Asymmetric Symmetric	Asymmetric: The transmitted and the received video resolutions are not identical.
		Symmetric: The transmitted and the received video resolutions are identical.
		The received video resolution is set via the Media Type parameter, above.
		For 720p and VGA resolutions both modes can be selected (default= "Asymmetric"). For CIF resolution only "Symmetric" mode is available.
Bandwidth Allocation	Low Medium High	SURF recommends using "Medium" as a default value, hence every new conference room's "Bandwidth Allocation" parameter will be configured as "Medium".
		If the bandwidth in the LAN or WAN, where the Orion-VX1000/VX2000 is deployed, is low, please set the conference room's "Bandwidth Allocation" parameter to "Low".
		If there are no bandwidth restrictions, you may use "High" for enhanced video quality.
Video Layout Type	Equal Layout Dominant Based	The type of the video conference layout.

Conferencing parameters are listed in the below table:

Parameter	Values	Remarks					
Max Shown	Number		# of Conference	es	Viewable		
Participants	itamber	Media Type	Orion-VX1000	Orion-VX2000	Participants		
		720p Conference -	1	2	10		
		Symmetric	2	4	2		
		720p Conference -	1	2	16		
		Asymmetric	2	4	6		
			1	2	16		
		VGA Conference -	2	4	10		
		Symmetric	3	6	4		
			4	8	2		
		· · · · ·	1	2	16		
		VGA Conference -	2	4	10		
		Asymmetric	3	0	12		
			4	8	16		
			2	2	10		
		CIF Conference	3	6	16		
			4	8	10		
		Voice Conference	6	6	-		
				I			
Max Number of Participants	Number	Up to 29 participants for equal based layout or up to 12 participants for dominant based layout.					
Meeting Room Number	Number	The meeting room (con is registered. Meeting room number i dashboard login. Note: conference number access number defined i	ference) can b is also used as er <u>must not</u> be in the system.	e accessed by username for e equal to SIP (direct dialing, if it the leader user number or		
Record Conference?	Yes/No	If enabled the conference shall be recorded. Please note that the NFS parameters should be defined prior the activation of the conference recording. For NFS settings, refer to section 6.6.1 above. The conference shall be recorded in the configured pathname under the name: <i>conferencenumber_date.time.avi</i> For example:					
		The recording shall be s	topped when t	the conferenc	e is closed.		
Register?	Yes/No	If enabled then the conf	ference is regis	stered to the e	external registrar.		
Authenticate?	Yes/No	If enabled then the conf	ference is regis	stered with au	thentication.		
Username	String	If authentication choser	n, a username	needs to be e	ntered.		
Password	String	If authentication choser	n, password ne	eds to be ent	ered.		
PIN Required?	Yes/No	If enabled, the participa the conference.	nt is required	to enter PIN n	umber to log into		
Participant PIN	Number	The participant PIN for I	ogging into th	e conference			
Leader PIN	Number	The conference leader PIN (should be different from the participant PIN). Also used as password for the leader dashboard login.					
Leader Required	Yes/No	Defines if the conference conference or not, if con placed on hold until the	e can start bei nfigured yes al leader joins to	fore the leade l regular parti o the conferer	r joins the cipant will be nce.		
Gatekeeper		If enabled then the conference is registered to gatekeeper.					

Parameter	Values	Remarks
Register?		
H.323 Port		For H.323 sessions, enables the user to select a port from the listed ports, using the drop-down menu
VIP Participants	List of numbers	Participants' phone numbers or SIP URIs who can join the conference without entering a participant PIN codes.

Table	7-1:	Conferencing	Parameters
IUNIC	/	connerenting	i urumeters

At the end of the parameters' list, the resources that the created conference, out of the total resources of the system, occupies shall be displayed.

7.4 Dialing Options

In order to join a conference from a video room system, phone or a softclient, the user can use the access number or the conference number. The following tables show various dialing options per each choice, using the below numbers:

- Access Number 500
- Conference Number 100
- Participant PIN Code 1
- Orion-VX1000/VX2000 Domain Orion.com (Domain name or IP address).

Participant is registered on PBX:

Dialing Option	PIN Code	Operations and Prompts
Access Number	٧	Dial 500 – Prompt: <i>"Please enter your conference number followed by the # key"</i> Dial 100 – Prompt: <i>"Please enter the conference PIN number followed by the # key"</i> Dial 1 – Connected to conference
Conference Number	V	Dial 100 – Prompt <i>"Please enter the conference PIN number followed by the # key"</i> Dial 1 – Connected to conference
Access Number		Dial 500 – Prompt <i>"Please enter your conference number followed by the # key"</i> Dial 100 – Connected to conference
Conference Number		Dial 100 – Connected to conference

 Table 7-2: Dialing Information - Registered on PBX

Participant is registered on Orion-VX1000/VX2000 SIP Build-in Registrar:

Dialing Option	PIN Code	Operations and Prompts
Access Number	V	Dial 500 – Prompt "Please enter your conference number followed by the # key" Dial 100 – Prompt "Please enter the conference PIN number followed by the # key" Dial 1 – Connected to conference Alternative option (Connecting without prompts): Dial 500*100*1 – Connected to conference
Conference Number	٧	Dial 100 – Prompt " <i>Please enter the conference PIN number followed by the # key</i> " Dial 1 – Connected to conference
Access Number		Dial 500 – Prompt " <i>Please enter your conference number followed by the # key</i> " Dial 100 – Connected to conference
Conference Number		Dial 100 – Connected to conference

Table 7-3: Dialing Information - Registered on Orion-VX1000/VX2000

Participant is not registered:

Dialing Option	PIN Code	Operations and Prompts
Access Number	٧	Dial 500@Orion.com – Prompt "Please enter your conference number followed by the # key"
		Dial 100 – Prompt " <i>Please enter the conference PIN number followed by the # key</i> " Dial 1 – Connected to conference
		Alternative option (Connecting without prompts):
		Dial 500*100*1@Orion.com – Connected to conference
Conference Number	V	Dial 100@Orion.com – Prompt "Please enter the conference PIN number followed by the # key"
		Dial 1 – Connected to conference
Access Number		Dial 500@Orion.com – Prompt "Please enter your conference number followed by the # key"
		Dial 100 – Connected to conference
Conference Number		Dial 100@Orion.com – Connected to conference

Table 7-4: Dialing Information - Not Registered

8. Leader Dashboard

8.1 Leader's Capabilities

The Leader Dashboard provides the following capabilities to the conference leader:

- Invite participants to join the conference
- Modify the status of the participant from dominant to non dominant and vice versa
- Make a participant visible/invisible
- Obtain call statistics
- Mute/Unmute participants
- Lock/Unlock the conference
- View detailed conference parameters
- Remove participants from the conference
- Modify the conference layout mode.

8.2 Leader Login

The leader logs into the Leader Dashboard through the regular login screen, by using the conference number as username and the leader PIN code as password, as shown below in Figure 8-1:



Figure 8-1: Leader Login

8.3 Main Screen

Figure 8-2 below shows the Leader Dashboard's main window:

	_		Welcome, adminname 🗜
Conference Information Conference number: 1 Resolution: High PIN Code: 123	1 Total incoming Total outgoing	bandwidth usage: 41.55 Mbps bandwidth usage: 34.34 Mbps	Number of Participants: Total: 11 Visible: 11 Max Shown Participants: 16 -
Lock Conference	Participants	Layouts	
Call Participants	(972549866275 RINGING	P i 🔏 💵 👧
Mute All Participants		972548418874	P i 🔉 💵 🐢
Show Statistics		972547834442 972545710273 RINGING	P 1 8 III 6
		972544127222	P i 🔏 💵 👧
		972546262398 RINGING	P i 🔗 🐺 🁧
		972549345090 RINGING	P 1 & P 0
		972541989976	P i & III @
		972544583799	P i 🛦 🐺 🐢
		972544034214	P i 🖄 🍽 🚑

Figure 8-2: Leader Dashboard Main Window

On the main screen of the leader dashboard, the following items are displayed:

- **Conference Information** Conference information includes conference number, resolution and the PIN code.
- **Total Bandwidth** Total bandwidth usage of incoming and outgoing sessions, updated every 5 seconds displayed at the top of the toolbar.
- **Number of Participants** Showing the number of total and visible participants and enabling the leader to select the number of shown participants, using a drop down menu.
- **Operational Buttons** The following operational buttons appear at the left side of the Leader Dashboard window:
 - Lock/Unlock Conference Locking the conference prevents the users that are not currently a part of the conference session, to join the conference.
 - **Call Participants** Enables the leader to invite participants to join the conference.
 - Mute/Unmute All Participants
 - Show Statistics Displays the conference's detailed statistics information (section 8.5 below).
- Toolbar which includes Participants and Layout options (section 8). Participants screen provides the default display of the main screen.

• The list of the conference participants followed by icons - Each participant in the list is followed by icons. Each icon represents an information about the participant's state or /and enables the user to toggle between the states, by clicking on it.

The icons and the state they represent are listed in Figure 8-3 below:

D	Ρ	
Dominant participant	Participant (not Dominant)	
İ		
Call statistics		
<i>B</i>	8	À
Participant voice enabled	Video only participant (status)	Participant voice muted
		*
Visible, participant	Voice only participant (status)	Participant video disabled
<u></u>		
Remove participant		

Figure 8-3: Leader Dashboard Icons

When the user modifies a participant to a dominant participant, the energetic calculations are not relevant for this participant. The participant remains dominant until the **Dominant participant** icon is pressed again or another participant is selected as dominant..

Figure 8-4 shows a participant's call statistics information, appears upon clicking on i :

Video	хт	RX
Video Dreto col	11264	11264
Video Protocol	H204	H204
Video Resolution	VGA	51F
	30	38
Video Rate Used (in Mbps)	1.1	0./9
Video Packet Loss	0	0
Video Packet Loss Percentage	0	0
video Jitter	U	31
💦 Audio	ТХ	RX
Audio Audio Protocol	TX G7221-32k	RX G7221-32k
Audio Audio Protocol Audio Rate Used (in Kbps)	TX G7221-32k 32	RX G7221-32k 32
Audio Audio Protocol Audio Rate Used (in Kbps) Audio Packet Loss	TX 67221-32k 32 0	RX G7221-32k 32 0
Audio Audio Protocol Audio Rate Used (in Kbps) Audio Packet Loss Audio Packet Loss Percentage	TX G7221-32k 32 0 0	RX G7221-32k 32 0 0

Figure 8-4: Call Statistics

8.4 Layouts

To set the conference layout mode, click the **Layouts** tab on the main leader dashboard screen. Figure 8-5, shows the current and the possible layouts:

		Welcome, adminname
onference Informat onference number: 1 esolution: High IN Code: 123	Total incoming bandwidth usage: 59.53 Mbps Total outgoing bandwidth usage: 48.72 Mbps	Number of Participants: Total: 7 Visible: 7 Max Shown Participants: 16 -
Lock Conference	Participants Layouts	
Call Participants Mute All Participants		
Show Statistics	Dominant Based Equal Pre	
	Apply Chosen Layout to Conference	ce Current Layout

Figure 8-5: Conference Layouts

One of two layouts can be chosen:

- **Dominant based**: The dominant speaker's image is larger than the other participants' images (The dominant speaker is automatically defined by energetic voice detection).
- Equal Presence: All the images are displayed equally.

The red border shows the chosen layout. Click **Apply Chosen Layout to Conference** to select a layout.

8.5 Show Statistics

To view the conference statistics details, click the **Show Statistics** button on the left side of the leader dashboard screen. Figure 8-6 showing the statistics information of all the conference participants:

Participant	27	77	2	12	2	11	9	9 9	1()7
Video	тх	RX	тх	RX	тх	RX	тх	RX	тх	RX
Video Protocol	H264	H264	H264	H264	H264	H264	H264	H264	H264	H264
Video Resolution	VGA	CIF	VGA	SIF	VGA	SIF	VGA	SIF	VGA	QVGA
Video Frame Rate	31	15	31	20	31	30	31	30	31	15
Video Packet Loss Percentage	0	0	0	0	0	0	0	0	0	0
🔗 Audio	тх	RX	тх	RX	тх	RX	тх	RX	тх	RX
Audio Protocol	G.711MU	G.711MU	G7221-32k	G7221-32k	G.711MU	G.711MU	G.711MU	G.711MU	G.711MU	G.711ML
Audio Rate Used (in Kbps)	64	64	32	32	64	64	64	64	64	64
Audio Packet Loss Percentage	0	0	0	0	0	0	0	0	0	0

Figure 8-6: Conference Statistics

Use the horizontal scroll bar to view all the participan's information.

Set the **Auto Refresh** check-box to update the displayed information automatically. The information is updated every 5 seconds.

The rows in the statistics table above can be set or reset by clicking on the **Rows Settings** button. As shows in Figure 8-7:

Rows Settings	×
🔮 Video Protocol	
Video Resolution	
🗹 Audio Protocol	
🔮 Audio Rate Used (in Kbps)	
😳 Audio Packet Loss	
🔮 Audio Packet Loss Percentage	
🔮 Video Frame Rate	
🕴 Video Rate Used (in Mbps)	
🕴 Video Packet Loss	
🔮 Video Packet Loss Percentage	
🕴 Video Jitter	
😢 Audio Jitter	
Restore Default	//.

Figure 8-7: Rows Settings

Click on **Restore Default** to restore the original rows settings.

8.6 Calling Participants

To invite participants to join a conference:

1. Click the Call Participants button.

The Call Participants window opens as shows in Figure 8-8:

Call Participants	×
Protocol: SIP	•
Phonebook	refresh
Call	

Figure 8-8: Calling Participants

- 2. Choose one of the following options:
 - 2.1 Use the text-box, You can enter one of the following:
 - For registered participant: Enter the name/number appears in the registration to SIP registrar
 - For non-registered participant: Enter the full path including the SIP server IP address: name/number@SIP server-IP-Address

Call Participants	i	×				
Charlie@10	0.10.10.180					
Protocol: SIP 🔻						
Phonebook		refresh				
	Call					

- Click to add more participants and then click Call.
- Click X to cancel the invitation.
- 2.2 Use the phone-book:
- Point on the Phonebook text-box with the cursor and click on it.
- The Phonebook window pops-up:

	Filter: Enter keywords		
	✓ Check all 🗙 Uncheck all	Θ	· · · · · ·
-	222@157.164.208.149) ^	
	444@215.83.18.55		
	liana@99.139.44.95		
	Maria@130.102.111.251		
		Ŧ	
	Phonebook	+	refresh
_	Call		li.

- Check the participants you want to invite and click Call.
- You can check/uncheck the entire list or filter the list by using the toolbar at the top of the window. To return back to the original list, press Refresh.

9. Firewall and NAT

9.1 Overview

Orion-VX1000 provides voice and video conferencing services for SMBs and enterprises, and is naturally located either in a demilitarized zone (DMZ) with a public or private IP address or in a LAN behind the organization's Firewall/NAT (Network Address Translation) with a private IP address. The Orion-VX1000/VX2000 may also reside in a public IP.

Firewalls that are not SIP and H.323 aware may cause complexity in providing connectivity with clients, located in the external IP network or behind other firewalls.

This section describes the possible topologies, firewall/NAT settings, and NAT traversal in Orion-VX1000/VX2000.

9.2 Topologies

9.2.1 Orion-VX1000/VX2000 in a DMZ

When Orion-VX1000/VX2000 is located in the DMZ, it allows you to assign to it a public or private IP address. This enables an easy access and direct connectivity with video clients in the public internet as shown below in Figure 9-1:



Figure 9-1: Orion-VX1000 in DMZ Zone

9.2.2 Orion-VX1000/VX2000 behind a NAT

When Orion-VX1000/VX2000 system is located behind a NAT, in a private LAN, it is not accessed directly by the other entities in the internet. This causes a better security on one hand and on the other hand it makes the connectivity with outside world more complicated. When deploying the Orion-VX1000/VX2000 in this topology, it is required to provide port mapping to the Orion-VX1000/VX2000. As shown below in Figure 9-2:



Figure 9-2: Orion-VX1000 Located in LAN

9.3 Firewall/NAT Settings

In order to use a firewall/NAT, it is recommended to follow the below settings:

9.3.1 Blocking Ports

Block the access, from the external IP network, to the following ports:

- 22 (ssh)
- 23 (telnet)
- 80 (http)
- 443 (https)

You may let them remain open for internal administrative operations.

9.3.2 Enabling SIP and H.323 Sessions

To enable SIP and H.323 setup with other entities in the external network, the firewall/NAT router must be configured to allow incoming and outgoing SIP messages through:

• UDP and TCP port 5060 (for SIP session signaling)

- TCP port 5061 (for SIP TLS)
- TCP and UDP ports [1720 17xx] for H.323. (17xx = 1720+Number of Additional H.323 ports)

9.3.3 RTP Traffic Ports Range

The range of the UDP ports for the incoming and outgoing RTP packets need to remain open in the firewall/NAT. Orion-VX1000/VX2000 communicates through:

- UDP 10000-11000
- UDP and TCP 12000-12500

The actual range can be restricted within the default one, depending on number of conferences, participants per conference, conference type and Orion-VX1000/VX2000's model you are using.

9.4 NAT Traversal in Orion-VX1000/VX2000

9.4.1 Near-End NAT Traversal

In a deployment scenario where Orion-VX1000/VX2000 is located behind a firewall and is configured with private IP address, the signaling sent from the Orion-VX1000/VX2000 messeges will contain private IP addresses. Unless the firewall provides VOIP NAT Traversal services, sessions will not connect, as the singling messeges will contain non-routable addresses. This issue is called Near-End NAT traversal, as the problem to be solved is "near" – meaning the close firewall.

Orion-VX1000/VX2000 solves this problem by providing near-end NAT traversal as part of the Orion-VX1000/VX2000. The private IP addresses within the SDP are replaced by the NAT's public IP address and the clients receive SIP messages which include SDP with accessible public IP addresses, providing session completion.

9.4.2 Orion-VX1000/VX2000 Setting for Near-End NAT Traversal

In order to allow near-end NAT Traversal in Orion-VX1000/VX2000, follow the below steps:

1. Select **System Settings > SIP Configuration**. The below screen opens:

	ų					
SYSTEM SETTINGS	CONFERENCES			Welcome, admin	About	
USER MANAGEMENT	System Settings / SIP Configu	ration				
NETWORK SETTINGS	SID Interface			External Registrar		
SIP CONFIGURATION		-	5060	Lise External Registrar	No	
H323 SETTINGS	Black Direct Colley		Ne	Desisters ID / Damin Names	127.0.0.1	
MEDIA BOARDS	BIOCK DIFECT Calls:		NO	Registrar IP / Domain Name:	127.0.0.1	
ACCESS NUMBERS	Built-in Registrar / Proxy Enable Registrar / Proxy: Yes REGISTER Authentication Required: No		- Registrar Port:			
DATE & TIME			Use REGISTER Authentication:	Yes		
MAINTENANCE			Authentication Realm:			
UPGRADE			No	Outbound Proxy		
	Authentication Realm:	Authentication Realm: mcure		Use Outbound Proxy:	No	
	Show SIP Registrations	SIP Users		Outbound Proxy IP / Domain Name:	127.0.0.1	
	NAT Traversal MCU is behind NAT: No MCU Public IP / Domain Name:		Outbound Proxy Port:	5060		
			No			
				1		
	SYSTEM SETTINGS USER MANAGEMENT NETWORK SETTINGS SIP CONFIGURATION H323 SETTINGS MEDIA BOARDS ACCESS NUMBERS DATE & TIME MAINTENANCE UPGRADE	SYSTEM SETTINGS CONFERENCES USER MANAGEMENT System Settings / SIP Configur NETWORK SETTINGS SIP Interface SIP CONFIGURATION Listening SIP Port: H323 SETTINGS Block Direct Calls: MEDIA BOARDS Built-in Registrar / ACCESS NUMBERS Built-in Registrar / DATE & TIME REGISTER Authentication Required: MINTENANCE Show SIP Registrations IDGRADE INAT Traversa MCU is behind NAT: MCU Public IP / Domain Name:	SYSTEM SETTINGS CONFERENCES USER MANAGEMENT System Settings / SIP Configuration NETWORK SETTINGS SIP Interface SIP CONFIGURATION Listening SIP Port: H323 SETTINGS Built-in Registrar / Proxy MAINTENANCE Built-in Registrar / Proxy: MAINTENANCE Interface UPGRADE Show SIP Registration MCU is behind NAT: MCU Public IP / Domain Name:	SYSTEM SETTINGS SYSTEM SETTINGS CONFERENCES USER MANAGEMENT System Settings / SIP Configuration NETWORK SETTINGS SIP Interface SIP CONFIGURATION Litening SIP Port: 5060 H323 SETTINGS Block Direct Calls: No MEDIA BOARDS Built-in Registrar / Proxy Yes ACCESS NUMBERS Built-in Registrar / Proxy: Yes MAINTENANCE No Authentication Required: No MOBGRADE Show SIP Registrations SIP Users MCU is behind NAT: No MCU Public IP / Domain Name:	SYSTEM SETTINGS CONFERENCE Welcome, admin USER MANAGEMENT Network SETTINGS System Settings / SIP Configuration NETWORK SETTINGS SIP Interface External Registrar NETURATION H323 SETTINGS Boilt-in Registrar / Proxy Boilt-in Registrar / Proxy NAINTENANCE Built-in Registrar / Proxy Yes MAINTENANCE Built-in Registrar / Proxy Yes MEGIS ADE Sinow SIP Registrations SIP Users NCU is behind NAT: No Notiound Proxy P / Domain Name: NCU is behind NAT: No Notiound Proxy P / Domain Name:	

Figure 9-3: SIP Public IP Configuration

- 2. Click Edit 🛃 . SIP settings become editable.
- 3. Set the Enable Registrar / Proxy check-box.
- 4. Enter a value for Listening SIP Port.
- 5. Enable the MCU is behind NAT check-box.
- 6. Enter a value for MCU Public IP / Domain Name:



- 7. Press **Save V** to save the configuration.
- 8. The system restarts. If **Domain Name** has been entered, the address is resolved.
- 9. Near-end NAT traversal is applied.

9.4.3 Far-End NAT Traversal

When the SIP client is behind a firewall, Orion-VX1000/VX2000 may receive private IP addresses in the received SDP (for sending the session's RTP packets) as shown below in Figure 9-4:



Figure 9-4: SIP Client behind a NAT

In this case, the packets cannot be sent, until the first packets are received from the client. The system learns the actual public IP address of these packets, and sends the transmitted RTP packets to this address.

Far-end NAT traversal is applied automatically thus no configuration is needed in Orion-VX1000/VX2000.

Note: Please note that in order for this topology to work, the SIP and H.323 clients located behind the local firewall must support Near-End NAT traversal.

Near End NAT Traversal for SIP Clients requires the SIP clients to send their routable (in most cases Public) IP address in their contact information and r-port parameter.

10. Appendix-A: Precautions & Safety

10.1 Rack Precautions

- Ensure that the leveling jacks on the bottom of the rack are fully extended to the floor with the full weight of the rack resting on them.
- In a single rack installation, stabilizers should be attached to the rack.
- In multiple rack installations, the racks should be coupled together.
- Always make sure the rack is stable before extracting a component from the rack.
- Extract only one component at a time extracting two or more simultaneously may cause the rack to become unstable.

10.2 Server Precautions

- Review the electrical and general safety precautions.
- Determine the placement of each component in the rack before you install the rails.
- Install the heaviest server components at the bottom of the rack first, and then work up.
- Use a regulating, uninterruptible power supply (UPS) to protect the Orion-VX1000/VX2000 from power surges, voltage spikes and to keep your system operating in case of a power failure.
- To maintain proper cooling, always keep the rack's front door and all panels and components on the components closed when not servicing.

10.3 System Safety

10.3.1 Electrical Safety Precautions

Basic electrical safety precautions should be followed to protect you from harm and the Orion-VX1000/VX2000 from damage:

- Be aware of the locations of the power on/off switch on the chassis as well as the room's emergency power-off switch, disconnection switch or electrical outlet. If an electrical accident occurs, you can then quickly remove power from the system.
- Do not work alone when working with high voltage components.
- Power should always be disconnected from the system when removing or installing main system components. When disconnecting power, you should first shut down the system and then unplug the power cords.
- When working around exposed electrical circuits, another person who is familiar with the power-off controls should be nearby to switch off the power if necessary.

- Use only one hand when working with powered-on electrical equipment. This is to avoid making a complete circuit, which will cause electrical shock. Use extreme caution when using metal tools, which can easily damage any electrical components or circuit boards they come into contact with.
- Do not use mats designed to decrease static electrical discharge as protection from electrical shock. Instead, use rubber mats that have been specifically designed as electrical insulators.
- The power supply power cords must include a grounding plug and must be plugged into grounded electrical outlets.

10.3.2 General Safety Precautions

Follow these rules to ensure general safety:

- Keep the area around the system clean and free of clutter.
- The system weighs approximately 10 lbs (4.5 kg).
- Place the chassis top cover and any system components that have been removed, away from the system or on a table so that they won't accidentally be stepped on.
- After accessing the inside of the system, close the system back up and secure it to the rack unit with the retention screws, after ensuring that all connections have been made.

11. Appendix-B- Rack Mounting

The box your chassis was shipped in should include four mounting screws, which you will need if you intend to install the system into a rack.

Choosing a Setup Location

- Leave enough clearance in front of the rack to enable you to open the front door completely (~25 inches).
- Leave approximately 30 inches of clearance in the back of the rack to allow for sufficient airflow and ease of servicing.
- This product is for installation only in a Restricted Access Location (dedicated equipment room, service closet, etc.).

Rack Mounting Considerations

Ambient Operating Temperature: If installed in a closed or multi-unit rack assembly, the ambient operating temperature of the rack environment may be greater than the ambient temperature of the room. Therefore, consideration should be given to installing the equipment in an environment compatible with the manufacturer's maximum rated ambient temperature (Tmra).

Reduced Airflow: Equipment should be mounted into a rack so that the amount of airflow required for safe operation is not compromised.

Mechanical Loading: Equipment should be mounted into a rack so that a hazardous condition does not arise due to uneven mechanical loading.

Circuit Overloading: Consideration should be given to the connection of the equipment to the power supply circuitry and the effect that any possible overloading of circuits might have on over current protection and power supply wiring. Appropriate consideration of equipment nameplate ratings should be used when addressing this concern.

Reliable Ground: A reliable ground must be maintained at all times. To ensure this, the rack itself should be grounded. Particular attention should be given to power supply connections other than the direct connections to the branch circuit (i.e. the use of power strips, etc.).

Rack Mounting Instructions

This section provides information about installing the Orion-VX1000/VX2000 into a rack unit. There are a variety of rack units on the market, which may mean the assembly procedure will differ slightly. You should also refer to the installation instructions that came with the rack unit you are using.

Installing the Chassis into a Rack:

- 1. Confirm that chassis includes the four mounting screws required to mount the chassis into a rack
- 2. Align the thru holes of the chassis with the thru holes of the rack.
- 3. Insert the mounting screws into the thru holes in the front of the chassis and through the thru holes in the rack

Installing into a Telco Rack

The compact design of the Orion-VX1000/VX2000 enables installation into a Telco rack without the use of rails. The installation instructions are similar to the regular rack instructions.



Figure 11-1- Installing Orion-VX1000/VX2000 into a Rack



Figure 11-2- Installing Orion-VX1000/VX2000 into a Telco Rack

12. Appendix C- Technical Specification

Dimensions (W x D x H): Inches: 16.8 x 11.8 x 1.7 (426 x 300 x 44 mm)

Chassis: 1U Rackmountable

Weight: Net Weight: 7.7 lbs. (3.5 kg)

Package Characteristics

Dimension (W x D x H): 520 x 430 x 190 mm

Weight: 5.5 kg

AC Input Power: 100-240 VAC (auto-range), 50/60 Hz

Power Consumption: 100W max

Operating Environment

Operating Temperature: 10º to 35º C (50º to 95º F)

Non-operating Temperature: -40º to 70º C (-40º to 158º F)

Operating Relative Humidity: 8% to 90% (non-condensing)

Non-operating Relative Humidity: 5 to 95% (non-condensing)

Transportation

Vibration: 2Grms, sine wave, 5~500Hz, 3 axes, 1 hr/axis

Shock: 10G, half sine wave, 11 ms duration

Interfaces

Front I/O Interface: USB: 2 USB2.0 Rear I/O Interface: Display: VGA LAN: 2 x RJ45 (10/100/1000) USB: 1 USB 2.0 PS/2: 1

Web-based GUI

Orion-VX1000/VX2000 web based GUI supports Internet Explorer 8 or newer, Google Chrome 20 or newer, Mozilla Firefox 14 or newer and Safari 5 or newer.

End of Document