



The catalog of products for the visually impaired and hard of hearing
Customer Service: 800-468-4789 9am-5pm Eastern Monday-Friday

MyWeigh Phoenix Talking Scale User Manual

LS&S, LLC Product Number 481077



Technical specifications:

Weighing capacity: 150kg / 330lb

Minimum weighing limit: 2kg / 4.4 lb

Weighing graduation: 0.1kg / 0.2 lb

Weighing deviation: $\pm (1\%+1d)$

Optimum temperature range: 20°C \pm 15°C

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Operation instructions:

1. Inserting batteries:

Insert a 9V battery into the battery compartment on the bottom (underside) of the scale.

2. Weighing yourself:

a. Step onto the measurement platform. The scale will say "Hello". Now step off the platform and wait a few moments

b. Once the platform is stable, it'll say "I'm ready" and show "0.0 lb" (or 0.0 kg). Then you may step onto the measurement platform again. Your weight will be displayed and read aloud once the reading is steady.

c. You may step off of the platform and the reading will hold for 10 secs. After that it will say "Good-bye" and turn off automatically.

3. Power off -- The power will shut down automatically after no operation is detected for about 10 seconds.

4. Switching the talking function on and off:

Use the switch on the bottom of the platform to switch on/off the speaker function.

5. Unit conversion

Turn the Scale ON, "0.0" will show on the display" press the kg/lb button on the front of the scale (under the display) to select the desired unit (LB or KG)

6. Important notes:* If the Scale ever malfunctions please try installing a new battery, sometimes a low battery or defective battery may cause



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inaccurate readings or other errors.

When the battery runs very low, the warning icon will appear on the display. When this happens, be sure to replace the battery immediately on the underside of the scale.

When over-loaded, “FFFF” will be displayed.

Use the unit on hard, flat, dry, level and secure surface only.

Place the unit in an area free from high temperatures or high humidity.

To clean, use a dampened cloth with mild detergent.

Avoid excessive impact or vibration to the unit.

If you do not intend to use this unit for a long period of time, remove the battery before storage.

Do not attempt to disassemble the unit, otherwise the warranty will become void.

The unit is intended for home and personal use only (not legal for commercial use).

This scale must only be used on a hard surface such as tile, wood, linoleum or short carpet. This and most bath scales will not perform properly on thick-carpeted surfaces.

Troubleshooting:

If your Phoenix Talking scale will not work properly, Please try the following until issue is resolved:



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- * Install a new battery
- * Try using the scale on a different surface (non-carpeted). This scale must only be used on a hard surface such as tile, wood linoleum or short carpet
- * Be sure you're standing very still when on the scale
- * Low Batteries & bad battery connections are the #1 cause of scale malfunction and inaccuracy! We test all of our scale returns from consumers. Fully 60% of consumer returns are battery related problems. A scale will perform slowly, or read inaccurately when it has low batteries.
- * Please replace the batteries often (and only use good quality batteries). If your scale simply won't turn on while on Battery power, this is often caused by loose battery connections. Battery prongs (terminals) are made of metal and must make good contact with your battery in order for the scale to power on. You can use a paperclip to slightly bend the battery prongs to make them have a better connection. Also some poorly designed batteries have recessed or partially obstructed battery terminals. This may cause your prongs to be touching the plastic housing of the battery instead of the metal battery terminal.

ERR codes: If scale consistently shows ERR3, ERR4 or any other ERR code, this means the sensor or circuitry has been damaged by water or shock. It is not possible for you to resolve this damage without sending the scale in for repair. If this was not caused by an accident or abuse (ie: dropping the scale in a tub of water, getting the scale excessively wet, etc.) then please send the scale in for warranty repair.