Digital Video Surveillance System

Engineering Manual

The picture might differ according to the specification and model. Contents of this user manual are protected under copyrights and computer program laws.

HDD Used : SATA HDD Edition : 20 Aug 2008

Thank You

Thank you for purchasing ! Before operating the system, please read this manual thoroughly and retain it for future reference.

Contents

1 S	YSTEM SETTING	
1.1	PASSWORD RESET	1
1.2	Factory Default	
1.3	FIRMWARE UPGRADE	
2 Т	IPS ON MENU SETTING	
2.1	LEVEL OF USER AUTHORIZATION (DVR & REMOTEMANAGER)	
3 Т	IPS ON HARDWARE SETTING	
3.1	HOW TO CHANGE MCU CHIP	
3.2	How to install Video Loop-Out Board (16 Ch 240 fps recording model only)	9
3.3	REWORK OF PTZ CHIP (ONLY FOR DVR WITH IDE HDD ONLY)	
3.4	PIN ASSIGNMENT OF TERMINAL BLOCK	
4 U	ITILITY SOFTWARE	
4.1	HDD CAPACITY CALCULATOR	
4.2	[DAYLIGHT SAVING TIME] PATCH DOWNLOAD FROM MICROSOFT	
5 N	IETWORK SETTING	
5.1	DVR Setting	
5.2	RemoteManager Setting	
6 K	EYBOARD CONTROLLER	
6.1	System Connection	
6.2	DVR Setting	
6.3	Keyboard Setting	
7 IR	REMOTE CONTROLLER	

1 System Setting

1.1 Password Reset

User can initialize admin password previously set and return to default password by using "Enter" button on front panel.

- 1) Keep pressing "Enter" button for about 15 seconds, until [LOG-IN] windows shows.
- 2) Input new desired password in [PASSWORD] box (Default admin password is "1234")



* Case photo may differ depending on the model *

LOG-IN		
	USER admin	
6	PASSWORD	
	OK	

1.2 Factory Default

If the system is not properly operated during normal operation, booting or shutdown process, user can activate cold reboot (factory default) by using "Return" button on front panel.

- 1) Keep pressing "Return" button for about 15 seconds.
- 2) Then, the system reboots and whole configuration will be restored to factory default value.



* Case photo may differ depending on the model *

Note	All the configuration values made by user will be deleted.	
	The system setting will be originated by factory defaults. However, video data recorded is protected.	

1.3 Firmware Upgrade

User can easily upgrade new firmware by using USB port on front or rear panel.

 Save the latest firmware files in <u>ROOT directory</u> of your USB memory stick, and connect USB memory stick to USB port. For your reference, there are three different firmware(s) by each model – 4, 8 & 16 Ch.



2) Go to the menu of [MENU > SYSTEM INFO], and select [UPGRADE]



3) Select "USB HDD/Stick" in [METHOD], and press [SCAN]. Then, device name will be shown.

There are three kinds of METHOD(s) for upgrading firmware. User can select one of them.

- Using "DVD/CD-ROM"
 - CD+R , CD-R , DVD+R , DVD-R , DVD+RW and DVD-RW are available.
- Using "USB HDD/Stick"
 One of the most convenient ways
 Using "FTP"
 - In this case, user has to input [HOST ADDRESS] of host server (TFTP Server).



- 4) Press [OK] to proceed firmware upgrade.
- 5) Click [OK] to reboot DVR after upgrade process is completed.
- 6) After system rebooting, check the [NEW VER] whether new version of firmware is successfully installed.

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SVSTI	URGRADE FIRMWARE	Dana success
	METHOD Una Louviniek Opgrade Completo	8
	HOST CORE pt How, Gystein will Indus pt OK	w.
		•
	SAVE CANCEL	

Note	Before F/W Upgrade
	It is recommended to install internal HDD before firmware upgrade, because system may use a certain sector
	of HDD as a virtual memory.

2 Tips on Menu Setting

2.1 Level of User Authorization (DVR & RemoteManager)

The administrator can control full function of the system (DVR and RemoteManager), and add the <New User> with a different authorized level as much as you can and also delete/edit <User> details.

2.1.1. Setting of Authorized Level at DVR

- 1) Login the system as "admin" level. Default password for admin is "1234".
- 2) Go to the menu of [SYSTEM > USER], and click [ADD].
- 3) You can add or edit user details.



Example : [How to set a <User> with "Live Monitoring only"]

- 1) Add a new user name, description and password.
- 2) Disable all options in [FUNCTION] and [MENU ACCESS].
- 3) In [LIVE & PLAYBACK], select channel(s) for live monitoring, and click [OK].
- 4) A new user has been added, and click [SAVE].



- 5) To verify this limited function,
 - Go to the menu of [TOOL > USER]
 - Login as the user set as above.
 - User can get the live images. However, when user clicks <Playback>button or select any other function, warning message of "Permission not granted" will pop up.



Example : [How to set a <User> with "Live Monitoring, Playback and PTZ" only]

- 1) Add a new user name, description and password.
- 2) Disable all options in [FUNCTION], except for [SEARCH] and [PLAYBACK].
- 3) Disable all options in [MENU ACCESS].
- 4) In [LIVE & PLAYBACK], select channel(s) for live monitoring and playback, and click [OK].
- 5) A new user has been added, and click [SAVE].



- 6) To verify this limited function,
 - Go to the menu of [TOOL > USER]
 - Login as the user set as above.
 - User can get the live images and search the recorded image. PTZ control is available, too.



7) However, when user selects any other function, warning message of "Permission not granted" will pop up.

2.1.2. Setting of Authorized Level at RemoteManager (RMS)

Level of authority for the user is linked up between DVR and RemoteManager.

If a user has been restricted for a certain permissions in DVR operation such as "Live and Playback of each channel, Search, PTZ Control and Backup", then those restrictions will also be applied for same user when operating RemoteManager.

Example : [How to set a <User> with "DVR Site Registration" only]

- 1) Click DVR Site registration Icon
- 2) In Site Manager, select [User List], and then select a certain user to assign authority level.



to open Site Manager.

3) In User Property, tick the function you want to assign, then click OK.

An ose	
User ID	3
Password	******
Confirm Password	
Description	user a
Function	
DVR Site Registration 6	Backup Live T AVI Converting
E and a E a	hinding

Note	Users in RemoteManager's User List
	Administrator (admin) of RemoteManager can assign each user's authority.
	1) Login the RemoteManager as admin, then add or modify user's authority.
	* DVR Site Registration (add / modify DVR sites in RMS)
	* Backup Live (backup live video to remote PC)
	* AVI Converting (convert SSF file to avi format)
	* Snap-Shot (saving live image or VOD image to remote PC)
	* Printing (print out live image or VOD image)
	2) The authority of a certain user at RemoteManager is governed by the permission level set in both DVR
	and RemoteManger, that is, such user will be restricted according to the authority setting in DVR and
	RemoteManager as well.
Note	Remote user should be pre-registered in DVR with designated permission level.
	If user has been registered in RemoteManager only (not in DVR), then such user can not be connected to the
	DVR via RemoteManager.

3 Tips on Hardware Setting

3.1 How to change MCU Chip

MCU Chip delivers the command from DVR's main board to front panel, and thus controls full function of front buttons placed on front panel. If any front button is mal-functioned, MCU Chip has to be replaced.

- 1) Turn off and un-plug power cable from DVR. Open top cover of DVR. The MCU is located near the IDE cable
- 2) User has to use the dedicated [PLCC Extractor] tool to remove MCU Chip.



3) Put the tool into 2 slots of MCU socket, and gently pull out the MCU Chip



 Put the new MCU into socket, and press down it to make sure it is firmly inserted into socket. Please note one of corner is in different shape (i.e. fool proof design). The MCU should be put in right position on the socket.

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5) Turn on DVR, check MCU version in the menu of [SYSTEM > SYSTEM INFO].

3.2 How to install Video Loop-Out Board (16 Ch 240 fps recording model only)

User has to install "Loop Board (Optional Item)" at a certain DVR model to get the loop-out video signal.

1) Firstly, make sure that you have following items ready for installation.



[8 Ch Loop-Out Board]



[16 Ch Loop-Out Board]

- 2) Connect the other end of loop cable at main board as below.
- Firmly install loop board at rear plate of DVR case.
 Make sure that loop cable be connected as below photo, and should not be twisted.



[8 Ch Installation]





[16 Ch Installation]

Warning	1) Loop cable shall be provided as glue-mounted on loop board ex factory.	
	2) If loop cable is reversely connected by mistake, it may leads to the burning of connected boards.	

4) After installation of loop-out board inside the DVR, user can provide another device with video loop-out signal by using "External BNC Cable" as below.



3.3 Rework of PTZ Chip (DVR with IDE HDD only)

For the PCB version v1.01 or before of IDE HDD-DVR, user may occasionally encounter the problem in controlling PTZ camera for a specific protocol due to weak PTZ command signal generated. In this case, we recommend user to rework PTZ chip according to following procedure or contact us for technical assistance.

1) Firstly, pull out "PTZ Chip (MAX3485)" from the socket on PCB (Main Board for 4-Ch & 8-Ch DVR and I/O Board for 16 Ch DVR).



[Main Board of 4-Ch & 8-Ch DVR]



[I/O Board of 16-Ch DVR]

 Make short-circuited among pin # 2, 3 and 8 as below. (If necessary, contact us to get the reworked chip)



[Reworked PTZ Chip]

3) Put back reworked chip to the socket on PCB.



[Main Board of 4-Ch & 8-Ch DVR]

[I/O Board of 16-Ch DVR]

Note Above is applicable only on PCB v1.01 or before of IDE HDD Version DVR.

3.4 Pin Assignment of Terminal Block

[4 Ch Model]



No.	Sensor
2	Sensor 1
3	Sensor 2
4	Sensor 3
5	Sensor 4
6	Sensor Ground (1~4)
12	Sensor 5
13	Sensor 6
14	Sensor 7
15	Sensor 8
16	Sensor Ground (5~8)

No.	Alarm
7	Alarm 1 (+)
8	Alarm 2 (+)
9	Alarm 3 (+)
10	Alarm 4 (+)
17	Alarm 1 (-)
18	Alarm 2 (-)
19	Alarm 3 (-)
20	Alarm 4 (-)

No.	PTZ
1	RS 485 D+
11	RS 485 D-

4 sensor-inputs for 4 Ch model (Pin # 12~16 : Disabled)

[8 & 16 Ch Model]



No. Sensor 2 Sensor 1 3 Sensor 2 4 Sensor 3 5 Sensor 4 6 Sensor 5 7 Sensor 6 8 Sensor 7 9 Sensor 8 10 Sensor Ground (1~8) 16 Sensor 9 17 Sensor 10 18 Sensor 11 19 Sensor 12 20 Sensor 13 21 Sensor 14 22 Sensor 15 23 Sensor 16 24 Sensor Ground (9~16)

No.	Alarm
11	Alarm 1 (+)
12	Alarm 2 (+)
13	Alarm 3 (+)
14	Alarm 4 (+)
25	Alarm 1 (-)
26	Alarm 2 (-)
27	Alarm 3 (-)
28	Alarm 4 (-)

No.	PTZ
1	RS 485 D+
15	RS 485 D-
-	
-	
L	

8 sensor-inputs for 8 Ch model (Pin # 16~23 : Disabled)

4 Utility Software

4.1 HDD Capacity Calculator

The actual HDD capacity largely varies depending on the site situation and DVR setting such as movement complexity, recording mode (continuous or motion detection), PTZ camera and night-time noise, etc. The capacity calculated by HDDCalculator is just for your reference only based on continuous recording mode.

[Input Option]

- 1) Channel Selection : 4, 8 & 16 Ch
- 2) Video Mode : NTSC or PAL
- 3) Installed HDD Size
- 4) DVR Model
- : 100/120 fps, 200/240 fps, 400/480 fps



4.2 [Daylight Saving Time] Patch Download from Microsoft

In 2007, the start and end dates for Daylight Saving Time (DST) in much of the USA and Canada was changed, extending the overall duration. Unless certain updates are applied to your P/C which RemoteManager is installed at, the time zone setting may be incorrect during extended period.

It may cause the time difference on the system clock of RemoteManager P/C, and thus RemoteManager will playback the image "one hour jump back to past" when user clicks time table on search mode.

If you find above problem, then visit the MS Support Center and download patch file. You can refer to following site http://support.microsoft.com/gp/cp_dst.

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3007, the start and end dates for Daylight Saving Time (DIT) in much of the Castad States and C T ross-begins on the second Sunday of Harsts (in 2006, Franch V), several weeks device than in in a frost Sunday of Neurostar (in 2006, Sevender 23), more details to the new DBT start and and to not that is approximately three is four weeks timper than in previous years.	analis use changed, actenting the overall Auration, same poor to 2007. DRT will end later than usual, on near can be found <u>barg</u>). This results in a new CRT	Additional Resources
servance of DDT, and "Summer Time" in much of Sunger, is often different around the world, ma different times throughout the year. Suring these changes, clocks are usually shifted by one hour as for the start and end dama of DDT, for some locations addemment the states to a much do minit d	rs areas, counties and territories shift their clocks . Some locations follow a set of standard, uniform ynamic taxes.	Situation Situation Situation Situation
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5 Network Setting

The system has built-in web server. User can connect to the system through fixed IP or dynamic IP over network, and get the live image and/or remotely manage the system.

5.1 DVR Setting

5.1.1. Fixed IP



- 1) In <NETWORK> tab, set [NETWORK TYPE] to LAN.
- 2) Enter [IP ADDRESS], [SUBNET MASK] and [GATEWAY] of your Local Area Network.
- 3) DNS SERVER

User has to input the IP Address of DNS Server provided by ISP (Internet Service Provider) for Internet Connection.

4) TCP/IP PORT

Default value is "9010".

It is used for remote connection by remote software and user can change to other value, if necessary.

- 5) WEB PORT
 - Default value is "80"

It is used for IE connection and user can change to other value, if Port 80 is blocked by ISP.

DVR needs several ports to be opened for remote image transmission, configuration, time synchronization and etc. Please refer to below port list to make sure that those ports are not blocked by firewall or other network setting.

Protocol	Port	Usage	Remark	Editable	Location
ТСР	9010	Control port of authorization service	TCP Base Port	Yes	Network/ Network
TCP	9011	Control port of VOD service	TCP Base Port +1		
TCP	9012	Data port of VOD service	TCP Base Port +2		
TCP	9013	Control port of Live service	TCP Base Port +3		
TCP	9014	Data port of Live service	TCP Base Port +4		
TCP	9017	System log service	TCP Base Port +7		
ТСР	8002	DVR system time sync service		Yes	System Info & Date/Time Setting
ТСР	8003	Event notify socket (requesting port)		Yes	Network/ Notification
TCP	80	Web service		Yes	Network/ Network
TCP	10000	DDNS Server	Fixed		Network/ DDNS

5.1.2. Dynamic Public IP

[In case that xDSL modem is used without router]



- 1) In <NETWORK> tab, set [NETWORK TYPE] to DHCP
- 2) TCP/IP PORT Default value is "9010".

It is used for remote connection by remote software and user can change to other value, if necessary. 3) WEB PORT

Default value is "80"

It is used for IE connection and user can change to other value, if Port 80 is blocked by ISP.

4) In <DDNS> tab, tick on [USE DDNS]

[DDNS SERVER] and [TCP/IP PORT] are fixed. User cannot change these two items. DDNS Server : <u>cctv-link.net</u>, TCP/IP Port : 10000



Note PPPoE modem is not supportive in this case.

[In case that xDSL modem is used together with router]



- 1) In <NETWORK> tab, set [NETWORK TYPE] to LAN or DHCP.
- 2) Enter [IP ADDRESS], [SUBNET MASK] and [GATEWAY] of your Local Area Network.
- 3) DNS SERVER User has to input the IP Address of DNS Server provided by ISP (Internet Service Provider) for Internet Connection.
 4) TCP/IP PORT

Default value is "9010".

It is used for remote connection by remote software and user can change to other value, if necessary.

5) WEB PORT

```
Default value is "80"
```

It is used for IE connection and user can change to other value, if Port 80 is blocked by ISP.

Note	DMZ (or Port Forwarding) setting in router should be well configured. DVR needs several ports to be opened
	for remote image transmission, configuration, time synchronization and etc. Please refer to above port list to
	make sure that those ports are not blocked by firewall or other network setting

In <DDNS> tab, tick on [USE DDNS] [DDNS SERVER] and [TCP/IP PORT] are fixed. User cannot change these two items. DDNS Server : <u>cctv-link.net</u>, TCP/IP Port : 10000



Note In this case, PPPoE modem can be used if the router is compatible to PPPoE function.

5.2 RemoteManager Setting

When execute RemoteManager software, you have to input User ID and Password. (User ID & password should be pre-registered in DVR's system setup menu : MENU > SYSTEM > USER). Default password is "**1234**"

ogOn		
Ente	r a user name and password that is	ОК
Valic	for this program.	Cancel
User ID	admin	
Password		

5.2.1. Fixed IP

In <DVR Site Registration>, add new DVR site information as below.

- 1) Name : Assign DVR / Site name.
- 2) IP Address (or URL) : Input fixed local IP or public IP
- 3) Port : Input the TCP/IP port value which should be match with the value set in DVR's network setup. Location of DVR menu : MENU > NETWORK > TCP/IP PORT (Default value is "9010")
- 4) Web Port : Input the web service port which should be match with the value set in DVR's network setup. Location of DVR menu : MENU > NETWORK > WEB PORT (Default value is "80")
- 5) Channel : Input channel number

 Note
 If user has changed TCP/IP PORT and WEB PORT in DVR's network setup, then user should change following setting accordingly.

 a) Port forwarding setup in router.
 b) Port values in RemoteManager's DVR site information.

Name	233
P Address(or URL)	192.168.0.233
Port	9010
Web Port	10000
Channel	1-16
nput a channel numb ex) 1-4,6,11,12-16	er or range with comma.

5.2.2. Dynamic Public IP

In <DVR Site Registration>, add new DVR site information as below.

- 1) Name : Assign DVR / Site name.
- 2) IP Address (or URL) : MAC address of DVR + cctv-link.net (e.g. 001c84010021.cctv-link.net)
- 3) Port : Input the TCP/IP port value which should be match with the value set in DVR's network setup. Location of DVR menu : MENU > NETWORK > TCP/IP PORT (Default value is "9010")
- 4) Web Port : Input the web service port which should be match with the value set in DVR's network setup. Location of DVR menu : MENU > NETWORK > WEB PORT (Default value is "80")
- 5) Channel : Input channel number.

Note	If user has changed TCP/IP PORT and WEB PORT in DVR's network setup, then user should change following
	setting accordingly.
	a) Port forwarding setup in router.
	b) Port values in RemoteManager's DVR site information.

Name	ddns 233
IP Address(or URL)	001c8401001e.cctv-link.r
Port	9010
Web Port	10000
Channel	1-16
Input a channel numb ex) 1-4,6,11,12- <mark>1</mark> 6	er or range with comma.

In <Remote Options>,], input default DDNS IP address and Port No.

DDNS Server : <u>cctv-link.net</u>, TCP/IP Port : 10000

[DDNS SERVER] and [TCP/IP PORT] are fixed. User cannot change these two items.

I♥ Receive Event I♥ System I♥ Alarm I♥ Video	Record
マ OSD Display マ Name マ Date マ Resolution	Save File Format for Live Backup
 □ Use DirectDraw for image display (This option is to be applied after restarting this program.) □ Use DeInterlace □ Use automatic re-connecting upon abnormal network disconnection Re-connection Interval : 5 (sec) 	DDNS IP : cctv-link.net Port : 10000 Event Port \$003 TimeSync Port
Screen Switching Interval (sec) 3 💌 Alarm Pop-up (sec) 5 💌	Storage Server IP
Saving Directory	
D:\	

5.2.3. Connection for Live Monitoring

Select Live Mode icon

1)



2) Select a site from the DVR Site panel and drag it to the Channel Screen.



5.2.4. Connection for VOD Playback

1) Select Playback (VOD) Mode icon



- 2) Select a site from the DVR Site panel and drag it to the Channel Screen.
- User can search recorded video by selecting the date on calendar and input playback time (or click on the 0~24 hour slide bar)



6 Keyboard Controller

Keyboard Controller can be used to control PTZ cameras connected to the DVR and multiple DVR(s) simultaneously for effective system management.

6.1 System Connection

1) Firstly, make sure that you have following items ready for system setting.



[Keyboard Controller, Junction Box and RS-485 Cable]

2) Open the top cover of junction box, and make sure that jumper is located at "RS485" position.



3) Connect the keyboard and junction box with RS-485 cable.



4) Connect the junction box with DVR and PTZ camera as below.



Note When you connect RS-485 cable, be careful for the polarity (($D+\rightarrow D+$, $D-\rightarrow D-$).

6.2 DVR Setting

- 1) Go to the menu of [SYSTEM > SYSTEM INFO] to get the window as below.
 - Assign the SITE ID of DVR
 - Select the type of KEYBOARD :
 - There are two type of keyboard, TBT & HI-SHARP
 - Select "TBT" if you use the keyboard same as the photo in this manual.
 - Select the BAUD RATE of keyboard
 - The baud rate set in DVR has to be same as the one set in keyboard.



2) Make DVR setting as above, and click SAVE button.

6.3 Keyboard Setting

- 1) Select device address which you want to control by keyboard, DVR or PTZ camera.
 - Initial Keyboard Display

	- Show the selected unit (Camera or DVR)
CAM : 001 2400 bps	- Show the selected unit address No. (001 ~ 255)
STAND BY	- Show the selected baud rate (2400/4800/9600 bps)
	- Show the controller status

2) How to select address number 1 or 2 of PTZ camera.



3) How to select address number 1 or 2 of DVR.



Note Please refer to keyboard manual for detailed operation.

7 IR Remote Controller

The function buttons of the IR Remote Controller are as below.



No.	Functions
1	Power Button
2	ID Selection Button
3	Numeric Button
4	PTZ Button
5	Preset Button on PTZ Mode
6	Focus Button on PTZ Mode
7	Zoom (In & out) Button on PTZ Mode
8	Preset Tour Button on PTZ Mode
9	Direction Button (Left/Right/Up/Down)
10	Enter (Selection) Button
11	Menu Button
12	Return Button
13	Playback Button on Search Mode
	(Fast Backward/Playback/Stop/Fast Forward)
14	Search Button
15	Instant (Emergency) Recording Button
16	Auto-Sequence Button on Live Display Mode
17	Screen Mode Button
18	Backup Button

How to setup the ID in IR Remote Controller

- 1) Keep pressing ID selection button marked as "#" for about 5 seconds.
- 2) Set the ID number by pressing numeric button on IR Remote Controller.
 - ID number is available from 000 up to 255.
 - User has to press numeric button as three-digit number format.
 - For example, press "000" for 0, "023" for 23, "234" for 234..

Note To use the IR Remote Controller, set the initial ID to be same as the ID in the DVR in the menu of ; SYSTEM > SYSTEM INFO > REMOTE ID. (Default ID # for DVR and IR Remote Controller is "0") All DVR(s) have same default ID when it is out from the factory. Therefore, when the default value is used, one IR Remote Controller can control several DVR(s) at once. To prevent this, it is recommended to set different ID between DVR and IR Remote Controller.