GVTV
REMOTE CONTROL
USER GUIDE

800-448-8260

USING THE REMOTE

If you have a 3-stream STB, each of your remotes should be labeled on the back of the remote 10, 23, or 39. The number corresponds to the channel the TV should be tuned to. For a single stream, your TV should be on channel 3 or 4.

DEVICE CONTROLS
STB - set-top box

VOLUME ADJUST
raises or lowers volume

LAST
tune to previous channel

GUIDE
channel listings

*PAUSE recorded program or live TV

*FAST FORWARD / REVERSE
recorded program or live TV

SOFT KEYS
red, green, yellow & blue

NUMBER PAD
enter a channel or PIN

DTV
displays live TV programming

*RECORD-IT
digital video recorder

POWER
turn on & off
(be sure to select your device first)

MENU
displays the on-screen menu

INFO gets additional information

CHANNEL NAVIGATION
changes channel up or down

*RECORD records live TV

*STOP recorded program

NAVIGATION ARROWS
move right, left, up or down in the on-screen guide

OK
choose the highlighted option

*PLAY/PAUSE recorded program or live TV

MUTE
turn sound on & off

MEDIA
access GV Apps

* DVR service required

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GUIDE OVERVIEW

1. Press **GUIDE**.
    A channel guide will appear, showing the current channel you're watching, plus the channels above and below. Each time you press the "Guide" button, it will toggle through the different guides.
    There are 3 guides available:
    1. **All:** displays all channels in the guide.
    2. **Subscribed:** displays all channels you have purchased.
    3. **Favorite:** only displays channels you have programmed into your favorite list.

2. Press ▲ ▼ or ◀ ▶ in the middle of the remote to navigate through the program listings, while your current channel continues to play in the top right corner of your screen.

3. Highlight the program you would like to watch and press **OK**.
    If you select a show that will air at a later time, you will be given the option to set a reminder or record the program.

COLOR CODING ON GUIDE

Color	Meaning
Aqua Blue	Normal Programming
Purple	Movies
Red	Sports
Green	News

INFO button can be pressed at any time while you are watching a program to read a summary. You can also press **INFO** while searching the guide to read a summary of the upcoming show, to record the program or set a reminder.

SETTING REMINDERS - If you have selected a program that is not currently airing, you will be given the option to set a reminder for when the show is about to begin.

TURNING YOUR TV AND SET-TOP BOX (STB) ON AND OFF USING YOUR REMOTE

TURNING YOUR TV & STB ON:

1.· Press the **TV** button on your remote, then press the **POWER** button. This will turn your TV on.

2. You should see programming, which means the STB is on, or a black screen with "Press to Activate" on the screen, which means the STB is off.
    If your STB is off, you will need to press the **STB** button, then press the **POWER** button. This will turn your STB on and a picture should appear.
    (If you do not see either of these screens, your TV is on an incorrect channel, source, or input.)

3. If you see a picture, press the **STB** button on your remote. Now you are able to change channels within the STB and not the channels on the TV.

TURNING YOUR STB & TV OFF:

1. To turn your STB off, press the **STB** button on your remote, then the **POWER** button.

2. To turn your TV off, press the **TV** button on your remote, then the **POWER** button

DIGITAL VIDEO RECORDING

You must subscribe to DVR service and upgrade to a DVR set top box to record programming.

Your universal remote has a **RECORD-IT** button that enables you to record television shows and events. Using the buttons on your remote, you can pause, rewind and fast forward content, giving you total control over your television. Programming is stored for instant recall at any time, and until you choose to erase it.

If you would like to record the program you are currently watching, simply press the **RECORD** button on your remote.

If you would like to select a program to record using the GUIDE:

1. Press **GUIDE**.
2. Press ▲ ▼ or ◄ ► to navigate through the program listings.
3. Highlight the program you want to record and press **REC** or press **OK** or **INFO**.
4. Press ▲ or ▼ to navigate to **Record Program**.
5. Press **OK**.
   If you have selected to record a program at the same time as another recording, you will need to select which program you would like recorded.

   Notes: The program you selected to record is shown with a red record icon next to the program in the program guide.
   If you have recorded programming that is normally restricted by parental controls, you will have to enter your settings PIN and adjust parental controls prior to viewing.

Legend:

⬤   **to be recorded**

⊙   **currently recording**

Ⓧ   **failed recording**

If you would like to record a program series using the GUIDE:

1. Press **GUIDE**. ◄ ►
2. Press ▲ ▼ or   to navigate through the program listings.
3. Highlight the program you want to record and press **REC** or press **OK** or **INFO**.
4. Press ▲ or ▼ to navigate to **Record Series**.
5. Press **OK**. A box with the following message will appear "Please wait, scheduling your series."
   Note: The program you selected to record is shown with a red record icon next to the program in the program guide.

If you would like to delete a scheduled or finished recording:

1. Press **RECORD-IT** button on the remote.
2. Select **Scheduled** or **Finished**.
3. Press ▲ or ▼ to navigate through the list.
4. Select program you wish to delete.
5. Select **Delete**, a box will appear with the following message: Confirm "Are you sure you want to delete the program (name)?" Highlight **Yes | No**.
6. Press **OK**.

If you would like to view your finished recordings:

1. Press **RECORD-IT** button on the remote.
2. Select **Finished**.
3. Press ▲ or ▼ to navigate through the program listing.
4. Press **OK** then **Play**.
   *Note: You can also view your scheduled / finished recordings by going to **Menu** and selecting **Recordings.***

  FINISHED: Includes recorded programs that are ready for playback.

  SCHEDULED: Allows you to manage upcoming events and future recordings.

  SERIES: Allows you to manage all program series / episodes recording.

  NEW: Allows you to set up options for timed recordings and recurring recordings.

SYSTEM SETTINGS AND CUSTOMIZATION

The Account Info/Settings feature allows you to define parental controls, change system settings, select favorites and change PIN options. Your default PIN number is 0000.

If you would like to change your parental control:

1. Press **Menu**.
2. Go to **Account Info/Settings**.
3. Enter your PIN number to proceed (default pin # is 0000).
4. Press **Parental Control**, then **Settings**.
5. You have the option to change the following:
   Enable Parental Control?- Select **Yes** or **No** to activate Parental Control features throughout the system.
   Movie Rating - Control viewing level of programming.
   Press arrows on the remote to navigate, press **OK** to adjust rating. (Selected rating or higher will be blocked.)
   Television Rating - Control viewing level of programming. Press arrows on the remote to navigate, press **OK** to adjust rating. (selected rating or higher will be blocked.)
   Lock Unrated Shows? - Select **Yes** or **No**.
   Show titles under parental control? - Select **Yes** or **No**
6. When finished making changes, select **OK**.

If you would like to change your PIN options:

1. Press **Menu**.
2. Go to **Account Info/Settings**.
3. Enter your PIN number to proceed (default pin # is 0000).
4. Press **PIN Options**.
5. Press arrows on remote to navigate, press **OK** to enter a new PIN number.
   Enter numbers using the remote to change the Settings PIN.
6. Press **OK** to return to the Menu.

If you would like to create a favorites list:

Favorites allows you to create, edit and delete a list of your most frequently viewed channels.

1. Press **Menu**.
2. Go to **Account Info/Settings**.
3. Enter your PIN number to proceed (default pin # is 0000).
4. Press **Favorites**.
5. Press **New Favorite**.
6. The Favorites screen will appear, use the ▲ ▼ or ◀ ▶ to select letters and/or numbers to insert the favorite list name.
7. Select **OK**.
8. Select the channels to be included in the New Favorite List.
9. Select **OK**.

Note: You can use the GUIDE button on your remote to toggle between the guide and your favorite list(s).

If you would like to Search for your favorite show or music:

1. Press **MENU**.
2. Go to **SEARCH**.
3. Press ▲ or ▼ to navigate through the list. Select the option you would like to search by.
   Program Guide: Use the ▲ ▼ or ◀ ▶ to select the category you would like to search.
   By Category: Use the ▲ or ▼ to select the category you would like to search.
   By Title: The Content Search screen will appear, use the ▲ ▼ or ◀ ▶ to select letters and/or numbers to spell out a term, word or number you would like to search.
   By Keyword: The Content Search screen will appear, use the ▲ ▼ or ◀ ▶ to select letters and/or numbers to spell out a term, word or number you would like to search.
4. Press **OK**.

PROGRAMMING THE REMOTE TO OPERATE YOUR TV

AUTO SCAN GVTV REMOTE TO YOUR TV:

1. Turn on your TV.
2. Press the **TV** button on your remote, then press & hold down the **SETUP** button until it blinks twice, then release **SETUP**. Press **POWER** button once.
3. Aim the remote at the TV.
4. Press and release either the **CHANNEL UP or CHANNEL DOWN** button to start the auto scan search. The remote control will start searching in 5-second intervals for each code set. (The TV button will blink every 5 seconds while the device is in scan mode.) When it finds the right code, your TV will shut off.
5. Press the **OK** button to lock in the code.
6. Once locked in, press **TV** and **POWER** to begin watching TV.
   Note: If the TV button stops flashing and the TV is still on, the remote will not work for that TV. Contact GVTC for troubleshooting.

MANUALLY PROGRAM GVTV REMOTE TO YOUR TV:

1. Locate the device code for your TV*. If you cannot find the device code for your device or the code does not work, follow the steps above for the auto scan.
2. Turn on your TV.
3. Press the **TV** button on your remote, then press & hold down the **SETUP** button until it blinks twice, then release **SETUP**.
4. Enter the **4-DIGIT DEVICE CODE**. If you enter a valid TV code, the TV button will blink twice.
   Note: If you enter an invalid device code, the selected device key will fast blink 7 times. Device program mode will be terminated and you will need to go back to step 1 to continue programming.
5. Press **POWER** once. The device should turn off. Press the **POWER** button again to begin watching TV. If the TV doesn't respond, repeat the above steps.

PROGRAM A REMOTE FOR AN INDIVIDUAL STREAM INTENDED FOR A 3-STREAM STB:

1. From your <u>GV Set Top Box</u>: press & hold down the **OK** button on the front panel of the box until the display indicates **RC REG**.
2. On your remote, press & hold the **STB** button for approximately 5 seconds.The STB backlight LED will illuminate. The remote control is now in registration mode.
3. Once the **STB** button is steadily lit, release and press the **STB** button once again. The **STB & AUX** buttons on the remote will light up.
4. Press either 1, 2, or 3 (whichever stream you are trying to program). The STB backlight LED on the remote will blink twice to indicate the registration was successful.

* A complete list of device codes can be found in your Entone User Manual and on GVTC's website at **www.gvtel.com**.