User's Guide
model 28517/28527

**DECT 6.0
Cordless Telephone**

Your new GE telephone system is EXPANDABLE up to 5 handsets
(by purchase of optional Model 28507 handset with charge cradle)

visit our website:
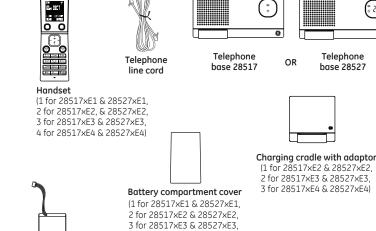
www.thehomephones.com

Introduction

⚠ **CAUTION:** When using telephone equipment, there are basic safety instructions that should always be followed.
Refer to the important safety instructions section in this book and save them for future reference.
IMPORTANT: Because cordless phones operate on electricity, you should have at least one phone in your home that isn't cordless, in case the power in your home goes out.

Before you begin

Parts Checklist
Make sure your package includes the items shown here.

- Handset
  (1 for 28517×E1 & 28527×E1,
  2 for 28517×E2 & 28527×E2,
  3 for 28517×E3 & 28527×E3,
  4 for 28517×E4 & 28527×E4)
- Telephone line cord
- Telephone base 28517 OR Telephone base 28527
- Battery compartment cover
  (1 for 28517×E1 & 28527×E1,
  2 for 28517×E2 & 28527×E2,
  3 for 28517×E3 & 28527×E3,
  4 for 28517×E4 & 28527×E4)
- Charging cradle with adaptor
  (1 for 28517×E2 & 28527×E2,
  2 for 28517×E3 & 28527×E3,
  3 for 28517×E4 & 28527×E4)
- Battery
  (1 for 28517×E1 & 28527×E1,
  2 for 28517×E2 & 28527×E2,
  3 for 28517×E3 & 28527×E3,
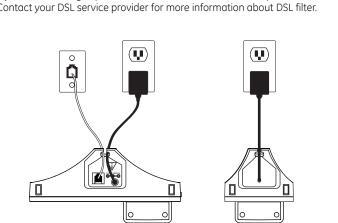 4 for 28517×E4 & 28527×E4)
- User's manual

Installation

Important Installation Guidelines
- Avoid sources of noise and heat, such as motors, fluorescent lighting, microwave ovens, heating appliances and direct sunlight.
- Avoid areas of excessive dust, moisture and low temperature.
- Avoid other cordless telephones or personal computers.
- Never install telephone wiring during a lightning storm.
- Never install telephone jacks in wet locations unless the jack is specifically designed for wet locations.
- Never touch non-insulated telephone wires or terminals, unless the telephone line has been disconnected at the network interface.
- Use caution when installing or modifying telephone lines.

Installing the phone

Telephone base and charging cradle installation
Install the telephone base and charging cradle(s) as shown below. Make sure that the electrical outlet is not controlled by a wall switch.
If you have DSL high speed internet service, a DSL filter is required (not included). Contact your DSL service provider for more information about DSL filter.

Telephone Jack Requirements
To use this phone, you need an RJ11C type modular telephone jack, which might look like the one pictured here, installed in your home. If you don't have a modular jack, call your local phone company to find out how to get one installed.

Wall plate

⚠ **CAUTION:** Use only the power adaptor that came with this unit.
(Base: IA5075, 100-240Vac/7.5Vdc/500mA.
Charger: IA5075, 100-240Vac/7.5Vdc/500mA).
Using other power adaptors may damage the unit.

Modular telephone line jack

Installing the Handset Battery

⚠ **CAUTION:** To reduce the risk of fire or personal injury, use only the CCT Tech Global Limited approved model SL-422943 Li-polymer battery, which is compatible with this unit

RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.
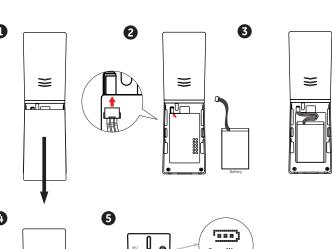
1. If the battery compartment cover is on the handset, slide the cover to remove.
2. Plug the battery connector securely into the socket inside the handset battery compartment
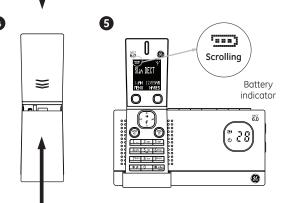3. Place the battery and the wire inside the battery compartment
4. Align the cover flat against the battery compartment, then slide it towards the center of the handset until it clicks into place
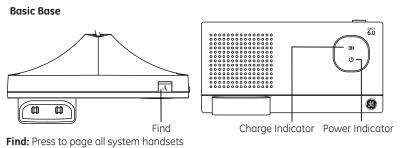5. Charge the handset by placing it in the telephone base or charging cradle. The battery icon on LCD is scrolling when the handset charges.
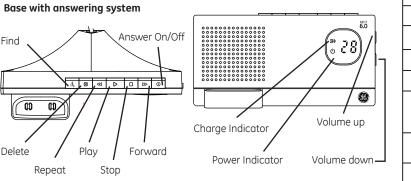
Please Fully Charge Before Using!
For optimum battery performance, charge the battery for 16 hours before use.

Handset layout

① Menu / Intercom / Talk/Speakerphone / * / Ringer Off
② Display / Back/Delete / Phonebook / Up/Redial / Flash / Down/Caller ID / End/Power off / # / Keylock

Soft Key: Press to select a menu item displayed above the key.
Up/Redial: Press to review the redial list when the telephone is not in use. While in a menu, press to scroll up. During a call, press to increase the listening volume.
Down/CID: Press to show the CallerID history when the telephone is not in use. While in a menu, press to scroll down. During a call, press to decrease the listening volume.
Intercom: Set up the intercom between handset to handset.
Delete: Press to delete the last input number or letter. While in a menu, press to return the upper level without making changes.
Flash: During a call, press to answer an incoming call when you receive a call waiting alert.
Talk/Speakerphone: Press to make or answer a call. During a call, press to switch between speakerphone and handset.
End/Power off: During a call, press to hang up. During a programming, press to exit without making changes. Press and hold to power off the handset
***/Ringer off:** Press and hold to set the Ringer off when the telephone is not in use.
#/Keylock: Press and hold to set the keylock.

Base layout

Basic Base
Find

Find: Press to page all system handsets

Charge Indicator   Power Indicator

Base with answering system
Find   Answer On/Off
Delete   Play   Forward
Repeat   Stop

Charge Indicator
Power Indicator   Volume up   Volume down

Find: Press to page all system handsets.
Delete: Press to delete the message during playback or press and hold to delete all old message.
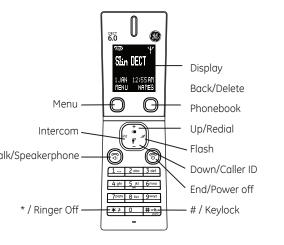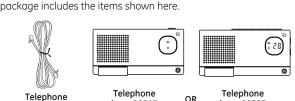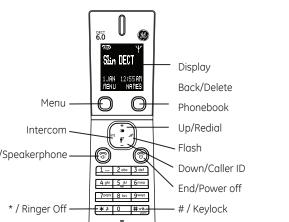**Repeat:** Press to repeat a message or press twice to play previous message.
Play: Press to play message.
Stop: Press to stop message playback.
Forward: Press to skip to the next message.
Answer on/off: Press to turn the answering system on and off
Volume up/down: Press to adjust the volume during playback and call screening.
Charge Indicator: On when handset is charging.
Power Indicator: On when the base power on.

Display

Handset Display Items

Item	Meaning
ψ	• Turn on when base unit in range. • Blinking when base out of range or not subscribed.
⊟	• Turn on when keypad is locked.
🔋	• Scrolling when handset is charging. • Display steadily for capacity indication. (Full, 2 blocks, 1block or Empty) • Battery frame flash when battery is discharged.
📞	• Blinking when there is incoming call. • Steady on during a call.
🔊	• Steady on when speakerphone is on.
✉	• Blinking when there is Voice mail
⏰	• Turn on when Alarm set
🔕	• Turn on when ringer off set
🔇	• Blinking when there is a missing call
INT	• Blinking when there is an internal incoming call or an internal call is held,when there is a missing call. • Turn on when an internal call is connected.
📼	• Turn on when answering machine on. • Blinking when there is new message.
🔠	• Text input in upper case during edit mode.
🔡	• Text input in lower case during edit mode.
1	• Digit input only during edit mode.

Initial settings

Display language
You can select change the display language.
1. [MENU]
2. [+ /↑ /↓]: "HANDSET SETTING" → [SELECT]
3. [+ /↑ /↓]: "LANGUAGE" → [SELECT]
4. [+ /↑ /↓]: Select the desired setting
5. [SELECT] → [⌂]

Dialing mode
If you cannot make calls, change this setting according to your telephone line service. The default setting is "TONE"
1. [MENU]
2. [+ /↑ /↓]: "ADVANCED SET" → [SELECT]
3. [+ /↑ /↓]: "DIAL MODE" → [SELECT]
4. [+ /↑ /↓]: Select the desired setting
5. [SELECT] → [⌂]

Date and time
1. [MENU]
2. [+ /↑ /↓]: "CLOCK & ALARM" → [SELECT]
3. [+ /↑ /↓]: "DATE & TIME" → [SELECT]
4. Enter the current time, date, month and year by selecting 2 digits. Pressing [2] represent "AM" and pressing [7] represent "PM"
Example: May 16, 2010 3:15PM
Press [0][5][1][6][1][0][7][1][1][1][6][1][1][0]
5. [OK] → [⌂]
Note: You can change date and time display format.

Date format
1. [MENU]
2. [+ /↑ /↓]: "CLOCK & ALARM" → [SELECT]
3. [+ /↑ /↓]: "SET FORMAT" → [SELECT]
4. [+ /↑ /↓]: "DATE FORMAT" → [SELECT]
5. [+ /↑ /↓]: Select the desired setting (MM/DD OR DD/MM)
6. [SELECT] → [⌂]

Time format
1. [MENU]
2. [+ /↑ /↓]: "CLOCK & ALARM" → [SELECT]
3. [+ /↑ /↓]: "SET FORMAT" → [SELECT]
4. [+ /↑ /↓]: "TIME FORMAT" → [SELECT]
5. [+ /↑ /↓]: Select the desired setting (12 HOURS OR 24 HOURS)
6. [SELECT] → [⌂]

Ringer Volume
1. [MENU]
2. [+ /↑ /↓]: "CLOCK & ALARM" → [SELECT]
3. [+ /↑ /↓]: "SET FORMAT" → [SELECT]
4. [+ /↑ /↓]: "RINGER VOLUME" → [SELECT]
5. [+ /↑ /↓]: Select the desired setting (VOLUME 1 to 5, ASCENDING and OFF)
6. [SELECT] → [⌂]
Note: If Ringer off is selected, LCD will show "RINGER OFF" and [🔕] will turn on.

Ringer Tone
1. [MENU]
2. [+ /↑ /↓]: "HANDSET SETTING" → [SELECT]
3. [+ /↑ /↓]: "HANDSET TONE" → [SELECT]
4. [+ /↑ /↓]: "RINGER TONE" → [SELECT]
5. [+ /↑ /↓]: Select the desired setting (MELODY 1 to 15)
6. [SELECT] → [⌂]
Note: If Ringer off is selected, there is no preview during the ringer melody selection.

Answering System Setup (Availiable for 28527)
This section shows you how to set up your answering system to receive incoming calls. Before you begin the set up process, you must turn on the answering system.
- Press the [🔘] on the base to change the answering system status. (on, off and answer only model

Base Volume
Use the [🔉—🔊] buttons to adjust speaker volume on the base to a comfortable level.
Level 0 is the minimum speaker volume and Level 9 is the maximum.

Outgoing Announcement
When the unit answers a call, an outgoing message is played to callers
You can use either:
- your own outgoing message
- a pre-recorded outgoing message

Recording Outgoing Announcement
You can record the outgoing message (OGM) through handset microphone
1. [MENU]
2. [+ /↑ /↓]: "ANSWER MACHINE" → [SELECT]
3. [+ /↑ /↓]: "OUTGOING MSG" → [SELECT]
4. [+ /↑ /↓]: "ANSWER & RECORD" OR "ANSWER ONLY" → [SELECT]
5. [+ /↑ /↓]: "RECORD OGM" → [SELECT]
6. After a beep sounds, hold the handset about 6 inches away and speak clearly into the microphone (2 minutes max.)
7. Press [STOP] to stop recording
8. Handset shall play back the new record OGM
9. Press [STOP] to stop play and press [⌂] return to idle

Using a pre-recorded Outgoing Announcement
If you erase or do not record your own outgoing message, the unit plays a pre-recorded message asking callers to leave a message.

Resetting to a pre-recorded Outgoing Announcement
If you want to use a pre-recorded outgoing message once you record your own outgoing message, you need to erase your own outgoing message.
1. [MENU]
2. [+ /↑ /↓]: "ANSWER MACHINE" → [SELECT]
3. [+ /↑ /↓]: "OUTGOING MSG" → [SELECT]
4. [+ /↑ /↓]: "ANSWER & RECORD" OR "ANSWER ONLY" → [SELECT]
5. [+ /↑ /↓]: "DELETE" → [SELECT]
6. The handset shall play back the pre-recorded outgoing message
7. The handset shall display "WAITING" for a few seconds and have a beep sound when finish
8. [⌂]

Making calls
1. Lift the handset and dial the phone number
To correct a digit, press [CLEAR]
2. Press [🔊]
3. When you finish talking, press [⌂] or place the handset on the base unit or charger.

Adjusting the receiver volume
Press [↑] or [↓] repeatedly while talking

Speakerphone
Press [🔊] to toggle between handset mode and speakerphone mode

Answering calls
When a call is being received, the LCD and keypad backlight flash rapidly
1. Lift the handset and press [🔊] when the unit rings
2. When you finish talking, press [⌂] or place the handset on the base unit or charger

Conference
To join the conversation, press [🔊] when other handset is on an outside call.

Making a call using the redial list
The last 5 number dialed are stored in the redial list (each 24 digits max)
1. Press [↑] when handset not in use
2. press [+ /↑ /↓]: Select the desired phone number
3. Press [🔊]

Erasing a number in redial list
1. Press [↑]
2. Press [+ /↑ /↓]: Select the desired phone number and press [SELECT] to show the redial detail
3. [+ /↑ /↓]: "DELETE" or "DELETE ALL → [OK]
4. Press [OK] to confirm

Other Feature during a call

Mute
While mute is turned on, you can hear the other party, but the other party cannot hear you.
1. Press [🔇] during the call
2. To return the call, Press [🔇] again
Note: LCD will show "MUTE ON" when mute feature activated

For Call waiting or Call Waiting Caller ID service subscriber
To use call waiting, you must subscribe to call waiting from your service provider. This feature allows you to receive calls while you are already talking on the phone, you will hear a call waiting tone. If you subscribe to both Caller ID and Call Waiting with Caller ID services, the 2nd caller's information is displayed after you hear the call waiting tone on the handset.
1. Press [⌂] to answer the 2nd call
2. To switch between calls, press [⌂]

Pause (for PBX/long distance service users)
A pause is sometimes required when making calls using a PBX or long distance. Use to record calling card access number and/or PIN in the phonebook, a pause is also needed.
Example: If you need to dial the line access number "9" when making outside calls with PBX:
1. Press [9], then long press [#]
2. Dial the phone number and press [🔊]
Note: A three seconds pause is inserted each time, repeat as needed to create longer pauses

Phonebook

Adding record
1. [MENU]
2. [+ /↑ /↓]: "PHONEBOOK" → [SELECT]
3. [+ /↑ /↓]: "ADD RECORDS" → [SELECT]
4. Enter the name (max. 14 character) → [OK]
5. Enter the number (max. 24 digits) → [OK]
6. Select VIP melody and press [SELECT]
7. Record saved and press [⌂] return idle

IMPORTANT: In order to use this unit's VIP melody features, you must subscribe to either the standard Name/Number Caller ID Service.

Character Table for the entering names

Key	Character
[1]	Space 1 @ _ # = < > [ ] & € £ $ ¥ { } ( ) ¤ §
[2]	A B C 2 Ä Á Ç Å Æ
[3]	D E F 3 Ë É ∆ Φ
[4]	G H I 4 Î Γ
[5]	J L K 5 Λ
[6]	M N O 6 Ñ Ö Ø
[7]	P Q R S 7 β Π Θ Σ
[8]	T U V 8 Ü Ù
[9]	W X Y Z 9 Φ Ω Ξ Ψ
[0]	. 0 , / : ' " ¡ ¿ ? * + - % ^ ~	

Correct the mistake
Press [CLEAR] to delete the characters or numbers

View a phonebook record
1. Press [NAMES] when handset not in use.
2. Press [+ /↑ /↓] to select desired record
3. Press [SELECT] to view the name and number

Make a call from phonebook
1. Press [🔊]
2. [NAME]
3. [+ /↑ /↓]: Select the desired record

Searching by first character
1. [NAME]
2. Press [1] - [9] which contains the character you are searching for
3. [+ /↑ /↓]: Select the desired record if necessary
4. [🔊]

Editing entries
1. Press [MENU], then
2. Press [+ /↑ /↓] to select "PHONEBOOK" and press [SELECT], then
3. Press [+ /↑ /↓] to select "EDIT ENTRY" and press [SELECT], then
4. Edit the name if necessary and press [OK], then
5. Edit the number if necessary and press [OK], then
6. Edit the VIP melody if necessary and press [SELECT], then
7. Entries edited and press [⌂] return to idle

Erasing entries
1. Press [MENU], then
2. Press [+ /↑ /↓] to select "PHONEBOOK" and press [SELECT], then
3. Press [+ /↑ /↓] to select "DELETE ENTRY" and press [SELECT], then
4. Press [OK] to confirm delete, then
5. Entries deleted and press [⌂] return to idle

Programming the Telephone

Standby Screen

Handset 1

1 JAN 12:55AM
MENU   NAMES

Programmable settings
You can customize the unit by programming the following features using the handset.

Programming by scrolling through the display menus
1. [MENU]
2. Press [+ /↑ /↓] or [↑ /↓] to select the desired main menu. → [SELECT]
3. Press [+ /↑ /↓] or [↑ /↓] to select the desired item in sub-menu 1. → [SELECT]
- In some cases, you may need to select from sub-menu 2. → [SELECT]
4. Press [+ /↑ /↓] or [↑ /↓] to select the desired setting. → [SELECT]
- This step may vary depending on the feature being programmed
- To exit the operation, press [⌂]

Main Menu	Sub-menu 1	Sub-menu 2
PHONEBOOK	NEW ENTRY	
	LIST	
	EDIT ENTRY	
	SELECT MELODY	
	DELETE ENTRY	
	DELETE ALL	
HANDSET SETTING	HANDSET NAME	
	HANDSET TONES	RING VOLUME
		RINGER TONE
		KEY TONE
		CONFIRM TONE
	LANGUAGE	
	BACKLIGHT TIME	
	DIM MODE	
	AUTO HANG-UP	
	AUTO ANSWER	
	SELECT BASE	
BASE SETTINGS	RING VOLUME	
	RING MELODY	
	SET DATE/TIME	
CLOCK & ALARM	SET FORMAT	TIME FORMAT
		DATE FORMAT
	ALARM	
	ALARM TONE	
	ALARM VOLUME	
ADVANCED SET	CONFERENCE	
	CALL BARRING	
	CHANGE PIN	
	REGISTRATION	
	DE-REGISTER	
	RESET	
	RECALL TIME	
	AREA CODE	
	DIAL MODE	
ANSWER MACHINE (28527)	PLAY	
	DELETE ALL	
	OUTGOING MSG	ANSWER & RECORD
		ANSWER ONLY
	RECORD MSG	
	ANSWER MODE	ANSWER & RECORD
		ANSWER ONLY
		ANSWER OFF
		RING DELAY
		REMOTE ACCESS
		HS SCREENING
	ANS SETTINGS	

PIN (Personal Identification Number)

Important: If you change the PIN, please make note of your new PIN. The unit will not reveal the PIN to you. If you forget your PIN, please reset your phone

To change PIN:
1. Press [**MENU**], then
2. Press [●] / [●] to select "ADVANCED SET" and press [SELECT], then
3. Press [●] / [●] to select "CHANGE PIN" and press [SELECT], then
4. Input the old 4 digits PIN (Default: 0000) and press [OK], then
5. Input the new PIN and press [OK], then
6. Confirm the new PIN and press [OK]
7. A beep sound emit and display show "NEW PIN SAVED"

Registering a handset

Additional handset
The base unit of this telephone can support up to a total of 4 cordless handsets.
The handsets that ship with your main base are pre-registered in the factory.
To add or re-register a handset:
Handset:
1. Press [**MENU**], then
2. Press [●] / [●] to select "ADVANCED SET" and press [SELECT], then
3. Press [●] / [●] to select "REGISTRATION" and press [SELECT]; then
4. Press [●] / [●] to select base and press [SELECT], then.
5. Enter you PIN (default PIN: 0000) and press [OK], then
6. Handset will show "WAITING"
Base:
7. Press and hold the [⚲] for 5 seconds, the base LED will blink slowly.
Handset:
8. Handset will have a long beep when success register

Important:
The unit shall able to register with 28507xxx-A only

Delete a CID record

1. [●]
2. [▲] / [▼]: Select the desired record and press [SELECT] to show call details
3. Press [**MENU**, [▲] / [▼]: "DELETE" or "DELETE ALL" → [**OK**]
4. Press [**OK**] to confirm
5. [🔚]

Store a CID record

1. [●]
2. [▲] / [▼]: Select the desired record → [MENU]
3. [▲] / [▼]: "SAVE NUMBER" → [**OK**]
4. Enter the name and number → [**OK**]
5. [🔚]

Answering system (Available for 28527)

The answering system can answer and record calls for you when you are unavailable to answer the phone.
Important:
Only 1 person can access the answering system via handset or base at a time.
When callers leave messages, the unit records the day and time of each message. Make sure the date and time have been set correctly.

Recording capacity (including the outgoing message)
The total recording capacity is about 14 minutes. A maximum of 59 messages can be record

Answer mode
There are two answering mode. "ANSWER & RECORD" mode means the answering system will record message when no one pick up the call. "ANSWER ONLY" mode means the answer system will play the outgoing message only but not record the message.

Operating the answering system during playback

Key	Operation
[I– vol –+]	Adjust the speaker volume
⊗	Erase the speaker volume
⊗	Erase currently play message
◁◁	Repeat message
▷	Play message
▷▷	Stop playback
▷▷	Forward
ⓘ	On/Off Switch

Erasing all messages
Long Press [⊗] while the unit is not in use

Playback the messages using the handset
When the new messages have been recorded:
- "NEW MESSAGE" is displayed
- The message indicator on the handset flashes slowly.
To listen to new message:
1. Press [**PLAY**] when there aew new messages
or
1. Press [**MENU**], then
2. Press [●] / [●] to select "ANSWER MACHINE" and press [SELECT], then
3. Press [●] / [●] to select "PLAY" and press [SELECT], then
4. Press [**OPTIONS**] to select the operation during playback or press [**STOP**] to stop playback

Remote commands

You can press dial keys to access certain answering system functions.

Keys	Description
[1]	Repeat the Voice Guide
[2]	Play new message
[3]	Play all message
[4]	Skip to the previous message
[5]	Delete the playing message
[6]	Skip to the next message
[7]	Stop message playback
[0]	Set answer mode

Turning on the answering system remotely
If the answering system is off, you can turn it on remotely.
1. Dial your phone number from a touch-tone phone.
2. Let the phone ring 20 times
  – An OGM will be played
3. Press [✱] and enter the remote access code within 8 seconds, then
4. You will enter the remote access and press [0] to turn on the answering system

Answering system settings
Number of rings before the unit answers a call
You can select the number of rings you want the phone to ring before the answering system answers a call.
1. [MENU]
2. [▲] / [▼]: "ANSWER MACHINE" → [SELECT]
3. [▲] / [▼]: "ANS SETTINGS" → [SELECT]
4. [▲] / [▼]: "RING DELAY" → [SELECT]
5. [▲] / [▼]: Select the desired setting → [SELECT]
6. [🔚]

NOTE:
If you select Toll Saver (TS) the unit answers after the 3rd ring if there are NEW messages, OR the unit answers after the 5th ring if there are NO new messages. This allows user to access their answerer from another location and then hang up after 4 rings to avoid long distance charges.

Transferring calls

Outside calls can be transferred or a conference call with an outside party can be made between 2 handsets.
1. During outside call, press [**int**]
2. [▲] / [▼]: Select the desired handset setting → [SELECT]
3. Press [⚲]
4. The call will transfer to the paged handset
For conference call
1. During the intercom, long press [**int**]
2. LCD will show "CONFERENCE"

Changing the battery

⚠ **CAUTION:** To reduce the risk of fire or personal injury, use only the CCT Tech Global Limited approved model SL-422943 Li-Polymer battery, which is compatible with this unit.
1. Make sure the telephone is OFF (not in TALK mode) before you replace the battery.
2. Remove the battery compartment door.
3. Disconnect the cord attached to the battery pack and remove the battery pack from the handset.
4. Insert the new battery pack and connect the cord to the jack inside the battery compartment.
5. Put the battery compartment door back on.
6. Place handset in the base or handset charge cradle to charge. **Allow the handset battery to properly charge (for 16 hours) prior to first use or when you install a new battery pack. If you do not properly charge the phone, battery performance will be compromised.**

Battery Safety Precautions
• Do not burn, disassemble, mutilate, or puncture. Like other batteries of this type, toxic materials could be released which can cause injury.
• To reduce the risk of fire or personal injury, use only the battery listed in the User's Guide.
• Keep batteries out of the reach of children.
• Remove batteries if storing over 30 day

General product care

To keep your unit working and looking good, follow these guidelines:
• Avoid dropping the handset, as well as other rough treatment to the phone.
• Clean the phone with a soft cloth.
• Never use strong cleaning agents, paint thinner, abrasive powder, alcohol, or other chemical products to clean the unit. Doing so will damage the finish.
• Retain the original packaging in case you need to ship the phone at a later date.
• Periodically clean the charge contacts on the handset and base with a clean pencil eraser.

Caller ID

Problem	Cause/solution
Caller information is not displayed	- You must subscribe to Caller ID service from your service provider/telephone company. - If your unit is connected to any additional telephone equipment such as a Caller ID box or cordless telephone line jack, plug the unit directly into wall jack. - If you use a DSL/ADSL service, we recommend connecting a DSL/ADSL filter between the base unit and the telephone line jack. Contact your DSL/ADSL provider for details - The name display service may not be available in some areas. Contact your service provider/telephone company for details. - Other telephone equipment may be interfering with this unit. disconnect the other equipment and try again.
Caller information is displayed late	- Depending on your service provider /telephone company, the unit may display the caller's information at the 2nd ring or later. - Move closer to the base units.
The 2nd caller's information is not displayed during an outside call	- In order to use Caller ID, call waiting, or Call Waiting Caller ID (CWID), you must first contact your service provider/telephone company and subscribe to the desired service.

C. The product does not operate normally by following the operating instructions.
D. The product's cabinet has been damaged.
20. Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.
21. Do not use the telephone to report a gas leak in the vicinity of the leak.
22. Do not place this product on an unstable cart, stand, or table. The product may fall, causing serious damage to the product.
23. Only use attachments/accessories specified by the manufacturer.
24. Unplug this apparatus during lightning storms or when unused for long periods of time.
IF YOUR PRODUCT UTILIZES BATTERIES, THE FOLLOWING ADDITIONAL PRECAUTIONS SHOULD BE OBSERVED:
1. Use only the type and size battery(ies) specified in the user manual.
2. Do not use this product if the battery door is removed or missing.
3. Replace batteries that appear to be swollen or have damaged wiring.
4. Do not dispose of the battery(ies) in fire. They may explode. Check with local codes for possible special disposal instructions.
5. Do not open or mutilate the battery(ies). Released electrolyte is corrosive and may cause damage to the eyes or skin. It may be toxic if swallowed.
6. Exercise care in handling battery(ies) in order not to short out the battery(ies) with conducting materials such as rings, bracelets, and keys. The battery(ies) or conductor may overheat and cause burns.
7. Do not attempt to recharge the battery(ies) provided with or identified for use with this product that are not rechargeable. The battery(ies) may leak corrosive electrolyte or explode.
8. Do not attempt to rejuvenate the battery(ies) provided with or identified for use with this product by heating them. Sudden release of the battery(ies) electrolyte may occur causing burns or irritation to eyes or skin.
9. When replacing battery(ies), all batteries should be replaced at the same time. Mixing fresh and discharged batteries could increase internal cell pressure and rupture the discharged battery(ies). (Applies to products employing more than one separately replaceable primary battery.)
10. When inserting battery(ies) into this product, the proper polarity or direction must be observed. Reverse insertion of battery(ies) may result in leakage or explosion.
11. When inserting battery(ies) into this product, do not twist or pinch the wires or allow wires to become pinched in battery door.
12. If storing over 30 days, remove battery(ies) from this product because the battery(ies) could leak and damage the product.
13. Discard "dead" battery(ies) as soon as possible since "dead" batteries are more likely to leak in a product.
14. Do not store this product, or the battery(ies) provided with or identified for use with this product, in high-temperature areas. Batteries that are stored in a freezer or refrigerator for the purpose of extending shelf life should be protected from condensation during storage and defrosting. Batteries should be stabilized at room temperature prior to use after cold storage.
15. If product uses rechargeable battery(ies), charge the battery(ies) only in accordance with the instructions and limitation specified in the User Guide.

This 28517/28527 telephone is compliance with the DECT6.0 standard which operates in the 1.92MHz to 1.93MHz frequency range.

WARNING: TO PREVENT FIRE OR ELECTRICAL SHOCK HAZARD, DO NOT EXPOSE THIS PRODUCT TO RAIN OR MOISTURE.

THE LIGHTING FLASH AND ARROW HEAD WITHIN THE TRIANGLE IS A WARNING SIGN ALERTING YOU OF "DANGEROUS VOLTAGE" INSINDE THE PRODUCT.	**CAUTION**	
	CAUTION: TO REDUCE THE RISK OF ELECTRICAL SHOCK, DO NOT REMOVE COVER (OR BACK). NO USER SERVICEABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.	THE EXCLAMATION WITHIN THE TRIANGLE IS WARNING SIGN ALERTING YOU OF IMPORTANT INSTRUCTIONS ACCOMPANYING THE PRODUCT.

SEE MARKING ON BOTTOM / BACK OF PRODUCT

Alarm

An alarm sounds at the set time for 1 minute once or daily. Alarm can be set for each handset.

Important: Set the date and time beforehand

1. [**MENU**]
2. press [●] / [●] to select "CLOCK & ALARM" → [OK]
3. Press [●] or [●] to select "ALARM" → [OK]
4. Press [●] / [●] to select the desired alarm option → [OK]
   OFF: Turns alarm off. (Go to step 6)
   ON ONCE: An alarm sounds once at the set time
   ON DAILY: An alarm sounds daily at the set time.
5. Set the desired time.
6. Alarm set (or turned off) and press [⚲] return to idle

Alarm tone:
You can select from 3 alarm melody
1. [**MENU**]
2. press [●] / [●] to select "CLOCK & ALARM" → [OK]
3. Press [●] / [●] to select "ALARM TONE" → [OK]
4. Press [●] / [●] to select the desired alarm tone → [OK]
5. Alarm tone set and press [⚲] return to idle

Deregistering a handset

On handset:
1. Press [**MENU**], then
2. Press [●] / [●] to select "ADVANCED SET" and press [SELECT], then
3. Press [●] / [●] to select "DE- REGISTER" and press [SELECT], then
4. Enter you PIN (default PIN: 0000) and press [OK], then
5. Press [●] / [●] to select the desired handset and press [SELECT], then
6. Selected handset de-registered and press [⚲] return to idle

Using Caller ID service

IMPORTANT: In order to use this unit's Caller ID features, you must subscribe to either the standard Name/Number Caller ID Service or Call Waiting Caller ID Service. To know who is calling while you are on the phone, you must subscribe to Call Waiting Caller ID Service.

This unit receives and displays information transmitted by your local phone company. This information can include the phone number, date, and time; or the name, phone number, date, and time.

Receiving CID Records
Caller ID records are stored in the order that they are received.

Storing CID Records (In CID Memory)
If you are not at home or cannot answer, your telephone's Caller ID memory stores the data for the 10 most recent calls. When the 11th call is received, the oldest Caller ID record (1st call) is automatically deleted.

Reviewing CID Records and call back
As calls are received and stored, the display is updated to let you know how many calls have been received. To scroll CID records:
1. [●]
2. Press [●] to search from the most recent call, or [●] to search from the oldest call.
3. To Call back, press [⚲]
To Exit, press [⚲] return to idle

To select the answering mode

On handset:
1. Press [**MENU**], then
2. Press [●] / [●] to select "ANSWER MACHINE" and press [SELECT], then
3. Press [●] / [●] to select "ANSWER MODE" and press [SELECT], then
4. Press [●] / [●] to select the desired setting, then
5. Press [SELECT] and press [⚲] return to idle

On base unit:
Press [ⓘ] to change the answering mode. The sequence is "ANSWER & RECORD" >"ANSWER ONLY">"ANSWER OFF".

Note:
When the answering system is turned on, the LED counter on the base light up with number of message.
When the answering system is in answer only mode, the LED counter will show [○] then change to [○]
When the answering system is off, the LED counter will off.

Call screening
1. When the answering system answers the call, listen while the caller leaves a message (to determine who is calling).
2. To speak to the caller, press the [⚲].
The answering system automatically stops recording when you activate the handset or pick up an extension phone.

Note:
To turn off the call screening, Press [▭ I– I –+] to set the volume off

Playback the messages using the base unit
When the new message have been recorded, the message indicator on the base unit flashes
Press [▷▷]
• If new messages have been recorded, the base plays new messages only, press again to play all messages

Erasing all messages

1. [MENU]
2. [▲] / [▼]: "ANSWER MACHINE" → [SELECT]
3. [▲] / [▼]: "DELETE ALL" → [SELECT]
4. Press [OK] to confirm
5. All message deleted and press [⚲] return idle

Memo Recording

You can record the memo as a new message through handset.
1. Press [**MENU**], then
2. Press [●] / [●] to select "ANSWER MACHINE" and press [SELECT], then
3. Press [●] / [●] to select "RECORD MEMO" and press [SELECT], then
4. When display show "RECORDING", you should move 9 inches from the handset microphone and speak clearly into the handset microphone. (2 minutes max)
5. Press [STOP] to stop recording

Remote operation

Using a touch-tone phone, you can call your phone number from outside and access the unit to listen to messages or change answering system setting.

Secure remote access code
Your answering system use PIN as the remote access code to access your messages while away from home. The default PIN is "0000"
To change the PIN code, please refer the PIN section

Using the answering system remotely
1. Dial your phone number from a touch-tone phone.
2. After the outgoing message finish, Press [✱] and the answering system will ask you input the remote access code. Please input the remote access code after the message played.
3. The voice guide will be played if you input the remote access code correctly.

Voice mail service

The [✉] on LCD flash when you receive a new message from your service provider.

IMPORTANT:
In order to use this unit's Visual Message Waiting Indicator (VMWI) feature, you must subscribe to this service from your phone company.

Intercom

Intercom calls can be made between handsets
Note:
If you receive an outside call while talking on the intercom, you hear beep. To answer the call with the handset, long press [#] to switch the outside call and intercom
While paging a handset, the paged handset beeps for 1 minute.

Making an intercom call
1. [**int**]
2. [▲] / [▼]: Select the desired handset setting → [SELECT]
3. When you finish talking, press [⚲]

Answering an intercom call
1. Press [🔊] to answer the page
2. When you finish talking, press [⚲]

Handset locator
You can locate a misplaced handset by paging it.
1. Base unit: [⚲]
All register handsets beep for 1 minute.
2. To stop paging:
Base Unit: Press [⚲]
Handset: Press [⚲]

Troubleshooting guide

Telephone general use

Problem	Cause/solution
The handset does not turn on even after installing battery pack	- Place the handset on the base unit or charger to turn on the handset.
The unit does not work	- Make sure the battery pack is installed correctly. - Fully charge the battery. Check the connections. (for 16 hours) - Unplug the base unit's AC adaptor to reset the unit. Reconnect the adaptor and try again. - The handset has not been registered to the base unit. Register the handset.
Cannot hear a dial tone	- The base unit's AC adaptor or telephone line cord is not connected. Check the connections. - Disconnect the base unit from the telephone line and connect the line to a known working telephone. If the working telephone operates properly, contact our service personnel to have the unit repaired. If the working telephone does not operate properly, contact your service provider/telephone company. The ringer volume is turned off. Adjust the ringer volume.
Handset does not ring	- The handset may be out of range of the base. Move closer to the base.
You experience static, noise, or fading in and out	- You are using the handset or base unit in an area with high electrical interference. Reposition the base unit and use the handset away from sources of interference.

Answering System (28527 only)

Problem	Cause/solution
The unit does not record new message	- The answering system is turned off. Turn it on. - The message memory is full. Erase unnecessary messages.
Cannot operate the answering system	- Someone is using the unit. Wait for other user finish. - A caller is leaving a message. Wait for the caller finish. - The handset is too far from the base unit. Move closer.
Cannot operate the answering system remotely.	- The remote access is deactivate, activate the remote access. - You are entering the wrong remote access code. - You must use a tone-dial phone. This phone does not support pulse (rotary) dialing

Important safety intructions

Some of the following information may not apply to your particular product; however, when using telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury to persons, including the following:
1. Read and understand all instructions.
2. Follow all warnings and instructions marked on the product.
3. Unplug this product from the wall outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use a damp cloth for cleaning.
4. Telephones should not be used while you are in a bathtub, shower or pool. Immersion of the telephone or handset in water could cause an electrical shock.
5. Slots and openings in the cabinet back or bottom are provided for ventilation, to protect it from overheating. Do not block or cover these openings. Do not block the openings by placing the product on a bed, sofa, rug, or other similar surface. Do not place this product in a built-in installation unless proper ventilation is provided.
6. Only operate this product from the type of power source indicated on the marking label. If you are not sure of the type of power supply to your home, consult your dealer or local power company.
7. Plug the adaptor into an easily accessible electrical outlet near the equipment.
8. Do not allow anything to rest on the power cord. Do not locate this product where the cord can be abused by persons walking on it.
9. Do not overload wall outlets and extension cords as this can result in the risk of fire or electric shock.
10. Never push objects of any kind into this product through cabinet slots as they may touch dangerous voltage points or short out parts that could result in a risk of fire or electric shock. Never spill liquid of any kind on the product.
11. Never spill liquid of any kind on the product.
12. To reduce the risk of electric shock, do not disassemble this product. If service or repair work is required, take it to a qualified serviceman. Opening or removing covers may expose you to dangerous voltages or other risks. Incorrect reassembly can cause electric shock when the appliance is subsequently used.
13. Do not expose the product to extreme temperatures such as areas near a hot radiator, stove or in a hot car. Do not place product upon other consumer electronic products such as, computer monitors, power amplifiers, etc.
14. Do not place lighted candles, cigarettes, cigars, etc., on the telephone.
15. Never touch uninsulated telephone wires or terminals unless the telephone line has been disconnected at the network interface.
16. Never install or modify telephone wiring during a lightning
17. Never install telephone jacks in wet locations unless the jack is specifically designed for wet locations.
18. Use caution when installing or modifying telephone lines to prevent electrical shock and/or fire.
19. Under the following conditions, unplug this product from the wall outlet and refer servicing to qualified service personnel:
   A. The power supply cord or plug is damaged or frayed.
   B. The product has been exposed to rain or water.

Environment

Used equipment must be disposed of in compliance with current environmental protection regulations. You should return it to your reseller or dispose of it in an approved recycling centre.

⊠ Do not attempt to open the batteries as they contain chemical substances. In the event of leakage, avoid contact with the skin, eyes and mouth. In the event of contact, rinse the affected part for several minutes in running water. Clean the product with absorbent paper or a dry cloth and contact your reseller for replacement batteries.