User Manual

A. Installation (Plug-n-Play)

1. Pre-requisites/Requirements

• Non-modified core files of one of the following Magento versions:

Magento C.E 1.7.x, C.E 1.6.x, Magento C.E 1.5.x, Magento C.E 1.4.x, Magento E.E 1.12.x, Magento E.E 1.11.x, Magento E.E 1.10.x, Magento E.E 1.9.x

- Checkout By Amazon Seller Account with MWS & AWS access credentials
- You would need to make sure that your magento store has a valid SSL/TLS certificate installed for Checkout By Amazon to work properly and that your secure urls is enabled for the frontend.

You may find a list of SSL/TLS issuers accepted by Amazon at https://payments.amazon.com/sdui/sdui/helpTab/Checkout-by-Amazon/Technical-Resources/SSL-Certificates-and-the-Callback-API

- Latest Ioncube loaders installed on your server.
- Due to Amazon API requirements, product SKUs CANNOT contain spaces, special characters except "_" or "-" and should have characters no more than 40. **Note that to avoid order being rejected by the Checkout By Amazon API, IXCBA replaces spaces and special characters in SKUs, Titles and Shipping Methods labels with "_". This would allow orders to go through; however, it may cause problems with shipment feeds being rejected by the Checkout By Amazon API.

2. Package Downloading & Decompressing

Log in into your account on our website and download the zip file. Unarchive the zip to your computer.

3. Package & License Uploading

Use an FTP client pointed to your magento root directory to upload the unarchived files. Do not edit any file as this may corrupt your files and license.

*If you do not see the Checkout By Amazon button on frontend, you may need to move the files in app/design & skin to your theme if your template implementation is not setup to use the app/design/base package. Do this only if you have to.

4. Setup Magento Cron

Setup a cron on your server that runs every fifteen (15) minutes. Set the command as follows:

wget http://yourdomain.com/cron.php

"yourdomain.com" should be the actual url to the root where your magento is installed in.

5. Test Licenses

We are under no obligation to supply additional test licenses; however, we may go ahead and issue an up to 30 day testing licenses especially for customers who have passed the refundable 15-day evaluation period. We encourage clients to setup their staging/QA sites in a structure that shares same primary domain as main production domain as this would eliminate the need for additional special licenses for testing. This structure can be like this: Production/Main: mageix.com & Sandbox/Staging Site: mageix.com/test. In this case, the same license and package would work in both production and staging environments. Please note that if you setup your staging site using sub-domain structure such as test.mageix.com, you would require a wildcard license to run the same package and license in both production and staging environments. We may issue a temporary license for such cases where the staging site uses a totally different domain. However, please note that we are under no obligation to provide this and also that the test licenses are temporary licenses that expire within a very short period of time between 15-30 days depending on the status of your main license.

6. How to Request a Test License

Please make sure that you placed your order first and that the order is not in pending state as our system allows us to generate test licenses based on active orders only. Once you have verified that your order is active, please log in to your account and submit a ticket to our technical support department. Provide the following information in that ticket:

i. Test domain

ii. IP Address of test server (optional)

* The magento version for test package will be based on the version selected for main license.

If your request is approved, you will get a test license package that expires in 15 days if your main license is still in evaluation state and 30 days if you main license is past the 15-day evaluation stage.

7. 100% Bug Free Guarantee, 3rd Party Modules Effect & Magento Core Files Non-Modification.

Please note that IXCBA module is designed following magento development standards, which strictly advises against any module from modifying magento core files. IXCBA does not modify any magento core file or any magento core database table. We can only guarantee that IXCBA will work in an environment where no magento core files or core database tables have been modified either directly or by another 3rd party module. According to our license agreement, Mageix will not provide support or solutions for any IXCBA malfunction due to modified core file(s) or core database table(s).

Please note that we have developed IXCBA to work with the primary magento core modules for shipping, tax, catalog, et cetera. Mageix is not liable for any malfunction caused by any third party module that replaces the core modules functions and Mageix will not provide free support for any case resulting from such malfunction.

B. Amazon Seller Central Settings

1. IOPN Settings

Inline IXCBA v.2.0.0 sets the IOPN URL programmatically; therefore does not require any manual setting in seller central.

2. Order Reports Settings

To enable XML Order Reports click

Seller Central > Settings > Checkout Pipeline Settings

Then clicking Edit under the Order Report Settings section. Select <u>Order</u> <u>Report Type</u> as XML to get XML Order Reports using SOAP APIs. Configure your downloads for <u>hourly.</u>

C. Admin Configuration

1. Ecommerce Settings

i. Guest or Registered Checkout

Inline IXCBA v.2.0.0 integrates seamlessly with your magento store's configuration for customer account checkout requirements. This means if you set your magento system to disallow guest checkout, then this module would require all customer to either login or check "Register" option at checkout. When the "Register" option is checked, IXCBA will automatically create an account for the customer using the customer information *(i.e name, email address, and shipping address)* and email them a generated password together with account information.

• Enable/Disable Guest Checkout:

System -> Configuration -> SALES -> Checkout -> Allow Guest Checkout: Yes/No

Screenshot. 1

m Magento ⁻ Admin Panel							Global Record Search					Thursday, May 31, 2012 Try Magento Go for Free Log Out	
Dashboard	Sales	Catalog	Mobile	Customers	Promotions	Newsletter	CMS	IXCBA	Reports	System		Get help for this page	
Current Config Default Config Manage Stores	uration Sco	pe:	Chec Chec	<mark>kout</mark> kout Options								Save Config	
Configuratio	n		En	able Onepage C	Checkout	Yes					VIEW]		
GENERAL			Alle	ow Guest Check	out	Yes					VIEW]		
General			En	able Terms and	Conditions	Yes No				[STORE	VIEW]		
Web													
Design			Shop	oping Cart								•	
Currency Set	up		My C	art Link								•	
Store Email A	ddresses		Shop	oping Cart Side	bar							•	
Contacts			Payn	nent Failed Em	ails							•	
Ponorte													

ii. Gift Information Setting

Inline IXCBA v.2.0.0 enables your customers to designate an order as a gift and also includes custom gift message.

• Enable/Disable Gift Information:

System -> Configuration -> MAGEIX ENTENSIONS -> Inline IXCBATM Settings -> Inline IXCBATM Amazon Details -> Enable Gift Information: Yes/No

ine IXCBA™ Settings			Save Conf						
oontont management	Configuring IXCBA for Ch	eckout by Amazon							
MAGEIX [™] EXTENSIONS	To configure Checkout by Amazon	n™ you will need to enter your Checkout by Amazon™	Merchant ID, AWS Access Key ID, and AWS Secret Access Key						
Inline IXCBA™ Settings	If you do not already have a Checkout by Amazon TM account, click here to create one now. Sign-Up								
	To locate your Merchant ID, sign in to your Seller Central Checkout by Amazon M account and click Settings > Checkout Pipeline Settings.								
Catalog	To locate your AWS Access Key ID and AWS Secret Access Key, sign in to your Seller Central Checkout by Amazon TM account and click Integration > AWS Key. Click the link to								
Catalog	read the Amazon Web Services Customer Agreement, and then click the check box, if you are setting up a new AWS Access Key ID.								
nventory	To enable XML Order Reports click Settings > Checkout Pipeline Settings, and then clicking Edit under the Order Report Settings section. Select Order Report Type as XML to not XML Order Reports using SOAP APIe. Configure your downloads for boundy								
Joogle Sitemap	get XML Order Reports using SO	AP APIS. Conligure your downloads for <u>nouny.</u>	540						
RSS Feeds	For additional information on setti	ing up your Checkout by Amazon account, Click Here -	FAQ.						
Email to a Friend	Signup for Checkout by Amazon								
CUSTOMERS									
lewsletter									
Customer Configuration	Enabled	Yes	[WEBSITE]						
Vishlist T	Title	Checkout By Amazon (powered by Inline IXCBA™)	[WEBSITE]						
romotions	Country	US -	[WEBSITE]						
Persistent Shopping Cart	Sandbox Mode	No -	[WEBSITE]						
	Jerchant Name	Manaix	IWERSITE1						
Nore Restriction Pro		mageix	[medone]						
Note Restriction Pro	Merchant ID		[WEBSITE]						
A	AWS Access Key ID		[WEBSITE]						
ALES	AWS Secret Key ID		[WEBSITE]						
ales	Enable Gift Information	Yes	[STORE VIEW]						
iales Emails	Port Order	Yes	DWERSITEI						
PDF Print-outs	SULCIUE	No	[webbite]						
ax	Catalog Weight Unit	LB	[WEBSITE]						
Checkout S	Sync Orders with Google Analytics	Yes	[WEBSITE]						
Shipping Settings									
Shipping Methods	ine IXCBA™ Marketplace Web Ser	vices (MWS)							

iii. Terms & Conditions Setting

Inline IXCBA v.2.0.0 integrates seamlessly with core Terms & Conditions in magento. When this is enabled, your customers will be required to "Agree" to your terms before completing order. The content of your Terms & Agreements would be displayed in a lightbox initiated by clicking the link next to the Terms & Conditions section on the frontend. (*Please see Section 4. iv . Ajax Header & v. Conditions Lightbox Width on how to customize the Terms & Conditions Lightbox*)

• Enable/Disable Terms & Conditions:

Step 1: Compose the Terms & Conditions Content

Sales -> Terms and Conditions

🍿 Mager	nto ⁻ Admin Panel				Global Rec	ord Search	Lo	ogged in as th	ain Thursd	ay, June 14, 20	012 <u>Try Mage</u>	ento Go for l	Free Log Out
Dashboard	Sales Catalog	Mobile Customers	Promotions	Newsletter	CMS 1	E Extensions	License Ma	nager Test	timonials	Help Desk	Reports	System	③ Get help
	Orders												for this page
	Invoices												
Edit Term	Shipments							• Bacl	k Reset	🛞 Delet	e Condition	Save	e Condition
	Credit Memos												
Terms and Co	Transactions												
Condition Na	Recurring Profiles (be	a) r License Agre	ement										
Status *	Billing Agreements			-									
Show Conter	Terms and conditions			-									
Checkbox Ter	Tax	TACCEPT.											
		Please Read Carefully	Before Accepting.										ĥ
Content *		<pre><h1><span cold<br="" style="font
<h5>COMPLETING YOUR YOU ARE AGREEING TO THESE TERMS Af </h1></pre>	size: 14px; color: # r: #ff6600;*>PLEA: PURCHASE (WHE TO THE TERMS # ID CONDITIONS,	fff6600;">Gener BE READ THE L THER IT BE VI AND CONDITION PLEASE DO NO	al Conditions LICENSING AGREEMEI A INTERNET UPLOAD NS OF THE LICENSING DT UPLOAD, INSTALL (n1> NT LOCATED <a hr<br="">OR VIA COMPACT 3 AGREEMENT, IN: DR USE THE SOFT	ref="http://mag DISC OR THF ISTALLATION A TWARE. <th>aix.com/license- ROUGH OTHER AND USAGE OF ></th> <th>-guide" target METHODS F THE SOFT</th> <th>="_blank">HE . BY COMPL WARE PACK/</th> <td>ERE CARE ETING YOUR AGE. IF YOU</td> <td>EFULLY BE PURCHAS DO NOT A</td> <td>FORE 3E, GREE</td>	aix.com/license- ROUGH OTHER AND USAGE OF >	-guide" target METHODS F THE SOFT	="_blank">HE . BY COMPL WARE PACK/	ERE CARE ETING YOUR AGE. IF YOU	EFULLY BE PURCHAS DO NOT A	FORE 3E, GREE

Step 2: Enable System-wide Terms & Conditions

System -> Configuration -> SALES -> Checkout -> Enable Terms and Conditions: Yes/No

Screenshot. 4

Magento [®] Admin Panel		Global Record Search Logged in as	Thursday, May 31, 2012 Try Magento Go for Free Log Out
Dashboard Sales Catalog	Mobile Customers Promotions Newsletter CM	IS IXCBA Reports System	⑦ Get help for this page
Current Configuration Scope: Default Config Manage Stores	Checkout Checkout Options		Save Config
Configuration	Enable Onepage Checkout Yes	[STORE VIEW]	
▶ GENERAL	Allow Guest Checkout Yes	STORE VIEW]	
General	Enable Terms and Conditions Yes	▼ [STORE VIEW]	
Web	Yes		
Design	Shopping Cart		•
Currency Setup	My Cart Link		•
Store Email Addresses	Shopping Cart Sidebar		۲
Contacts	Payment Falled Emails		0

iv. Cart Link Status Setting

You may use this enable or disable the Checkout By Amazon button on the cart page to force all customers go through your one page checkout. Please note Checkout By Amazon will still be active and available at payment methods step. Use the Enabled switch in the Amazon Details block to completely disable this payment method.

• Enable/Disable Cart Link Status

 $System \rightarrow Configuration \rightarrow MAGEIX \ ENTENSIONS \rightarrow Inline \ IXCBA^{TM} \ Settings \rightarrow Inline \ IXCBA^{TM} \ Cart \ Link \ Status \rightarrow Enable \ Cart \ Button: \ Yes/No$



v. Google Analytics Settings

Orders made through Inline IXCBA v.2.0.0 can be submitted to Google Analytics eCommerce tracker. This function works in collaboration with the magento core Google Analytics module. However, IXCBA has its own switch to specifically disable IXCBA orders from being reported to Google Analytics.

• Enable Google Analytics for IXCBA orders:

Step 1: Enable system-wide Google Analytics:

System -> Configuration -> Google API -> Google Analytics -> Account Number: (Enter your Google Analytics Account Number Here)

🍿 Magento ⁻ Admin Pane	əl	Global Record Search	Logged in as 1 Thursday, May 31, 2012 Try Magenio Go for Free Log Out
Dashboard Sales Catalog	Mobile Customers Promotions	Newsletter CMS IXCBA Reports System	⑦ Get help for this page
Current Configuration Scope:	Google API		Save Config
Manage Stores	Google Analytics		٥
Configuration	Enable	Yes Isto	RE VIEW]
GENERAL	Account Number	UA-31764796-1 [STC	RE VIEW]
General			
Web	Google Checkout		•
Design	Google Checkout Shipping - Merch	ant Calculated	•
Currency Setup	Google Checkout Shipping - Carrier	Calculated	۰
Store Email Addresses	Google Checkout Shipping - Flat Ra	ite	•
Contacts	Google Checkout Shipping - Digital	Delivery	C.
Paparta			

System -> Configuration -> Google API -> Google Analytics -> Enable: Yes/No

vi. Catalog Weight Unit Setting

This setting is used to set the weight unit for the catalog in relation to IXCBA orders.

2. Amazon (AWS) Settings

i. Enabled Switch

This is the main switch for the module used to enable or disable IXCBA On or Off system-wide. Switching this to "Enabled: Yes" would deactivate IXCBA and becomes unavailable as a payment method at the frontend.

ii. Title

The value of this field is the name of this payment method that appears at the frontend.

iii. Sandbox Setting

Use this to toggle your settings from Sandbox for testing and Production for live orders. Make sure that this switch is turned to "No" for all production actions. Note that Instant Order Processing Notifications (IOPN) works in both Sandbox and Production mode, but MWS actions only works in Production mode. For this reason, DO NOT switch this setting to Sandbox while there are pending MWS actions such as refunds, cancel, order acknowledgement. These feeds may take up to 15 minutes to be processed by Amazon Payments and confirmed so please leave this setting in Production mode until all MWS feeds have been processed and confirmed i.e. until the processing report comes back and all actions status have been marked green or red in order comments.

iv. Checkout By Amazon & AWS API Settings

3. Amazon Marketplace Web Services (MWS) Settings

- i. MWS Access Key ID
- ii. MWS Secret Key ID
- iii. Merchant Token

4. User Interface Customization

- i. Inline Section Header Settings
- ii. Inline Section Messages Settings
- iii. Inline Section Buttons
- iv. Ajax Header
- v. Terms & Conditions Lightbox Width

D. Sandbox Testing

E. Production

1. Order Management

Inline IXCBA[™] v.2.0.0 seamlessly integrates magento order management actions with Amazon seller central through Amazon Marketplace Web Service (Amazon MWS) and Instant Order Processing Notification (IOPN). This helps magento sellers carry out order management actions such as invoice, cancel, ship, refund, etc. for both magento and Amazon seller central simultaneously. This IXCBA integration with Amazon Seller Central enables higher levels of selling automation, which helps sellers grow their business. By using IXCBA, Magento-Checkout by Amazon sellers can increase selling efficiency, reduce labor requirements, and improve response time to customers.

IXCBA[™] is designed in such a way to avoid conflict between Checkout By Amazon and Magento order sequences; therefore keeping orders in-sync between the two systems.

i. Invoice Order

Inline IXCBA v.2.0.0 implements automatic order invoicing for magento orders. An order made through IXCBA[™] is initially created in magento and put in "Payment Review" status. An IXCBA order in the "Payment Review" state cannot be manually invoiced. This is a mechanism implemented to keep orders to stay in-sync in both magento and Amazon seller central also as a deterrent from shipping an order by mistake before it is actually paid for (approved for shipping by Amazon Payments).

Screenshot. 7

 21-7682662] May 31, 2012 8:10:29 PM					nform 🕬	Back Ec	lit Cance	Send Email	Hold
Checkout By Amazon (powered by Inline IXCBA™) Order was placed using USD		F	lat Rate	- Fixed \$0.80)				
Items Ordered									
Product	Item Status	Original Price	Price	Qty	Subtotal	Tax Amount	Tax Percent	Discount Amount	Row Total
N-Test-1 SKU: N-Test-1	Ordered	\$3.00	\$3.00	Ordered 3	\$9.00	\$0.00	0%	\$0.00	\$9.00
Comments History		O	der Tota	lis					
Add Order Comments								Subtotal	\$9.00
Status							Shi	pping & Handling	\$0.80
Pending -								Тах	\$0.07
Comment								Grand Total	\$9.87
								Total Paid	\$0.00
								Total Refunded	\$0.00
		1						Total Due	\$9.87
Notify Customer by Email Visible on Frontend	ilt Comment							Total Duo	
May 31, 2012 8:10:29 PM Payment Review Customer Not Notified									
Transaction PENDING Notification received from Amazon. This order is currently pending. Please do not ship the order processin Inline IXCBA will automatically update the order status to PROCESSIN CANCELED depending on whether Amazon clears or fails the paymen	ng is complete NG or nt.	L							
May 31, 2012 8:10:29 PM Pending									
Customer Notified 🖋									

When Amazon Payments finishes its fraud screening process and sends a OrderReadyToShip Notification (usually within 15 minutes of order being made), IXCBA[™] receives this message and automatically invoices the order. This process changes the order state in magento to "Processing" and opens the order to other order management actions.

Invoice #100000055 Paid May 31, 2012 3:02:59 PM (the invoice email was sent)					• Back	Send Email	Print
T: 070 2	T : C (2) (2) (2) (2)						
Payment Information	Shipping Information						
Checkout By Amazon (powered by Inline IXCBA™) Order was placed using USD	Flat Rate - Fixed Total Shipping Charges: \$0.3	0					
Items Involced							_
Product		Price	Qty	Subtotal	Tax Amount	Discount Amount	Row Total
N-Test-1 SKU: N-Test-1		\$3.00	1	\$3.00	\$0.00	\$0.00	\$3.00
Invoice History	Invoice Totals						
Comment Text						Subtotal	\$3.00
					Shi	oping & Handling	\$0.30
						Tax	\$0.03
h.						Grand Total	\$3.33
Visible on Frontend							
May 31, 2012 3:02:59 PM Customer Notified Transaction COMPLETE Notification received from Amazon.							

ii. Order Acknowledgement

Once an order is automatically invoiced, IXCBA[™] sends an acknowledgement to Amazon Payments; a process that syncs the order numbers in Amazon Seller Central for easier order identification for seller. Now, the magento order number also shows in that order in Seller Central as Merchant Order ID.

Screenshot. 8

amazonpayments™					ном	NEW STUFF MESSAGES	HELP LOGO
ORDERS - INTEGRATION - REPORTS -	PERFORMANCE - SETTINGS -					Search	
Order Details Learn more							
Order ID: # 002-3461205-9133832						Print order	packing slip
Your Merchant Order ID: # 100000157 Edit							
Shipping Address:	Purchase Date:	May 31, 2012	11:47:28 AM PDT			Order Totals	
cinve Street	Expected Ship Date:	Jun 1, 2012 t	o Jun 4, 2012			Items total:	\$3.00
Phone:2124	Estimated Delivery Jun 15, 2012 to Jul 2, 2012					Shipping total:	\$0.30
	Shipping Service: Standard(Flat_RateFixed)					Refund(s) total:	(\$3.30)
	Contact Buyer:	<u>E</u> Gr	See all 29 order	s from this buye	<u>r</u>	Consult Astaly	***
	Sales Channel:	Checkout by	Amazon			Grand total.	\$0.00
	URL:	OrderChanne	I=Amazon Checko	ut (Live)			
Pr	oduct Details	Status	Quantity Ordered	Quantity Shipped	Price	Total	
N-Test-1		Shipped	1	1	\$3.00	Subtotal:	\$3.0
Quantity: 1 Merchant SKU: N-Test-1						Shipping: Refund:	\$0.3 (\$3.30
ASIN: B001D8SR80 Listing ID: 0325MCIQLIO Order-Item ID: 64581906669482 Condition: New						Total:	\$0.0
		Refund order					

 Back: 1Edit Send Email Credit Memo Hold Ship 🚍 Order # 100000157 [002-3461205-9133832] | May 31, 2012 2:47:41 PM Comments History Add Order Comments \$3.00 Status Shipping & Handling \$0.30 Processing -Tax \$0.03 Comment Grand Total \$3.33 Total Paid \$3.33 Total Refunded \$0.00 Total Due \$0.00 Notify Customer by Email Submit Com Visible on Fronten May 31, 2012 3:03:00 PM | Processing Customer Not Notified Order Acknowledgement sent to Amazon. Reference ID: 5264084374. Amazon Order ID: 002-3461205-9133832 Amazon Feed Status MessagesProcessed: 1 | MessagesSuccessful: 1 Your action was successfully processed in Seller Central May 31, 2012 3:02:59 PM | Proce Customer Notified 🗸 May 31, 2012 2:47:41 PM | Payment Review may 31, 2012 247.41 Pm | Payment Review Costomer Not Notlified Transaction PENDING Notification received from Amazon. This order is currently pending. Please do not ship the order processing is complete. Inline IXCAB will automatically update the order status to PROCESSING or CANCELED depending on whether Amazon clears or fails the payment. May 31, 2012 2:47:41 PM | Pending Customer Notified 🗸

iii. Cancel Order

In Checkout By Amazon terms, orders can be cancelled only before it is shipped. After a shipment has been created for an order, that order can only be refunded. To accommodate this Checkout By Amazon sequence in magento, IXCBA[™] allows an order to only be cancelled in magento interface only before a shipment is confirmed. For this reason, the magento core CreditMemo button, which otherwise would be available at this state to carry out the refund action in magento is made unavailable before any shipment has ben created for this order for IXCBA[™] orders. Attempting a "Cancel" action in magento during this stage would put the order in "Cancelled" state in both magento and Seller Central.

Screenshot. 10

Dashboard	Sales	Catalog	Mobile	Customers	Promotions	Newsletter	CMS	IXCBA	Reports	System		🔞 Get help fe	or this page
For Check Cancel If you like New Cred	out By Ama to do partial dit Memo	zon, only Ship I refund and s I for Order	pped Orders hip some ite #100000	can be refunded ms or quantities 157	l You can cancel t in this order, plea	he complete Orc se click on Ship	ler By click button and	ing Cancel E I confirm shi	Button below.	se items or qu	vanilües and then use the Credit Memo button to refund the unsh	ipped items or o	quantities. Reset
Order # 10000	00157 (the (order confirr	nation ema	ll was sent)					Account In	formation			
Order Date Order Status Purchased F Placed from	s From IP		May 31, 2 Processir Main Web Main Web Default Si 166.248.1	012 2:47:41 PM ng Isite Isite Store Itore View 4.13					Customer Email Customer	Name Group	<u>Brian Graham</u> <u>webmaster@mageix.com</u> General		
Billing Addre	S S						E	dit	Shipping A	ddress			Edit
Brian Grahan 30-62 Steinw Astoria, New United States T: 212470653	n York, 11103 3 32	3							Brian Grah 30-62 Steir Astoria, Ne United Stat T: 2124706	am way Street w York, 1110 ies i532	03		
Payment Info	rmation								Shipping In	formation			
Checkout By Order was pla	Amazon (p aced using	owered by Inl USD	ine IXCBA ⁿ	")					Flat Rate -	Fixed Total \$	Shipping Charges: \$0.30		
Items to Refu	ind												

iv. Ship Order (Shipment Confirmation)

Once an IXCBA[™] order has been automatically invoiced, the "Ship" button now becomes available to enable seller create a shipment for this order. When a shipment is created in magento by entering the Carrier, Title (Shipping Method) and Tracking Number (ID) and saving the shipment; this information is also simultaneously and programmatically sent to Amazon Payments therefore "Confirming Shipment" in Amazon Payments terms.

New Shipment for Order #100000157 Passed from IP 166.24614.13	Back Resot
Billing Address Edit Brian Graham 30-62 Steinway Street Astoria, New York, 11103 United States T. 2124706532	Shipping Address Edit Brian Graham 30-62 Steinway Street Astoria, New York, 11103 United States T: 2124706532 T: 2124706532
Payment Information Checkout By Amazon (powered by Inline IXCBA™) The order was placed using USD	Shipping Information Flat Rate - Fixed Total Shipping Charges: \$0.30 Carrier Title United Parcel Ser One Day Express Add Tracking Number
Items to Ship Product N-Test-1 SKU: N-Test-1	Qty Qty to Ship Ordered 1 Invoiced 1
Shipment Comments Shipment Comments	Append Comments Email Copy of Shipment Submit Shipment

v. Credit Memo (Refunds: Order Adjustments & Partial Cancellation)

Once a shipment is created (therefore ship confirmed in Seller Central) for order, this order can now only be refunded (amounts adjusted or partial quantity cancelled). All full or partial refunds processed using the magento core CreditMemo button are also simultaneously and programmatically sent to Amazon seller central. Please note there are two forms of refunds that are facilitated by IXCBA:

- Partial Quantity Cancellation
- Order Adjustments

Known Issues affecting partial refunds:

-Partial Quantity Cancellation being processed as Order Adjustment.

Please note that currently Checkout By Amazon API is not processing the quantities submitted in Partial Quantity Cancellation therefore treating all partial refunds as Order Adjustments. This means that although the totals of the refunded quantities cancelled in magento would be processed and refunded also in Seller Central, this will not affect the "More To Ship" quantities.

-Tax Discrepancy between Magento & Amazon

Regardless of the Tax values sent in cart to Seller Central, sometimes Checkout By Amazon API rounds off the Tax values. This creates a discrepancy between Tax values (and consequently the Order Total) between Magento and Amazon. In a case like this, the Checkout By Amazon API Tax values for each item may be lower or higher than the actual tax values submitted by IXCBA (same values in magento). When this happens, the may cause problems with partial refunds for that order and throw errors that causes the order to become out of sync between Magento and Seller Central. You may see any error returned by Amazon Payments pertaining to feeds in the order comments and email sent by system.

-Principal Amount Feed Error

Regardless of the correct Principal Amount sent to Seller Central by IXCBA, Checkout By Amazon API sometimes rejects some feeds and returns the following error: "Amount sent for Principal for this item is too high. The total amount for Principal at order creation was lower or previous Amount sent for Principal for this item is too high."

ProNew Credit Memo for Orde	er #100000175								Discou (R) ABack	Reset
P-Test-1 SKU: phy-1			\$1.25	Ordered 3 Invoiced 3 Refunded 1	U	0	\$0.00	\$0.00	\$0.00	\$0.00
N-Test-1 SKU: N-Test-1			\$1.00	Ordered 6 Invoiced 6 Shipped 1 Refunded 4		0	\$0.00	\$0.00	\$0.00	\$0.00
					U	odate Qty's				
Paid Amount \$10.13	Refund Amount \$6.61	Shipping Amount \$2.30		Shipping F \$2.30	tefund)		0	rder Grand \$10.13	I Total	
			Select Adju	stment Reaso	ı					
			GeneralAd	ljustment	<u> </u>					
Credit Memo Comments			Refund Tota	ls						
Credit Memo Comments								Refun	Subtotal d Shipping	\$0.00 0
		1.						Adjustme	ent Refund	0
								Adjus	tment Fee	0
									Total Tax	\$0.00
								Gi	rand Total	\$0.00
								Ema	Append Com all Copy of Credit I	ments Viemo Online

Screenshot. 12

vi. Reorder

Although magento allows seller to reorder the same order from admin interface, this action is incompatible with Checkout By Amazon order; therefore we have disabled this action for all IXCBA orders.

2. MWS Feed Processing Reports Monitoring

Any order management action carried out by seller in magento admin interface is processed and posted instantly in magento. However, the same action is sent to Amazon Payments, but Amazon Payments does not instantly process and post the action feed. Given this fact, this may cause an adverse effect in order sync especially if Amazon Payments rejects the action feed and the action is not posted on the order. This situation causes orders to fall out of sync between magento and seller central. This requires seller to post the appropriate action manually in seller central. For this reason, IXCBA[™] helps the seller keep track of each action by automatically running and obtaining processing reports for each action feed sent to Amazon Payments and displays the resulting reports in a color coded fashion on the action/state comments of each order.

- i. "Success" reports will display in green and requires not further action by seller
- 🖶 Order # 100000157 [002-3461205-9133832] | May 31, 2012 2:47:41 PM Back Send Email Send Email Notify Customer by Email Submit Comment Visible on Frontend May 31, 2012 8:24:27 PM | Complete Customer Notified 🖋 May 31, 2012 8:24:27 PM | Processing Customer Not Notified Shipment was confirmed at Amazon: Reference ID:5265050556 and Amazon order ID:002-3461205-9133832 Amazon Feed Status MessagesProcessed: 1 | MessagesSuccessful: 1 Your action was succe sfully processed in Seller Central May 31. 2012 3:03:00 PM | Processing tomer Not Notified Order Acknowledgement sent to Amazon. Reference ID: 5264084374. Amazon Order ID: 002-3461205-9133832 Amazon Feed Status MessagesProcessed: 1 | MessagesSuccessful: 1 Your action was successfully processed in Seller Central May 31. 2012 3:02:59 PM | Processing Customer Notified May 31, 2012 2:47:41 PM | Payment Review stomer Not Notified Transaction PENDING Notification received from Amazon. This order is currently pending. Please do not ship the order processing is complete. Inline IXCBA will automatically update the order status to PROCESSING or CANCELED depending on whether Amazon clears or fails the payment May 31, 2012 2:47:41 PM | Pending Customer Notified 🗸
- Screenshot. 13

ii. "Failure" reports appear in red and contain the reason for failure and the possible remedy. Also, an email notification is automatically sent to a specified email for all "failure" reports.

May 22, 2012 7:17:26 PM Customer Notification Not A	Processing pplicable offline.	
Relatived amount of \$5.00		
May 22, 2012 7:17:26 PM Customer Not Notified Order Cancellation was see order ID:104-0242750-306	Processing In to Amazon. Reference ID:5230296332 and Amazon 1066	
Amazon Feed Status MessagesProcessed: 1 Result: Error MessageC Order 1 04-0242750-030 acknowledged, because it Please check order and do	MessagesWithError: 1 de: 18025 1066 is already completed or cancelled and cannot be s either still pending or has been canceled. action manually in Selier Central	
May 22, 2012 6:58:26 PM Customer Not Notified Order Acknowledgement st Order ID: 104-0242750-300	Processing ant to Amazon. Reference ID: 5230227264. Amazon 11066	
May 22, 2012 6:58:24 PM Customer Notified ✓	Processing	
May 22, 2012 6:42:55 PM Customer Not Notified Transaction PENDING Not This order is currently pene Inline IXCBA will automatic CANCELED depending on	Payment Review fication received from Amazon. ling, Please do not ship the order processing is complete. ally update the order status to PROCESSING or whether Amazon clears or fails the payment.	
May 22, 2012 642:55 PM Customer Notified 🖋	Pending	

--THE END--