





FUEL **C4** UPRIGHT BIKE OWNER'S MANUAL

PLEASE CAREFULLY READ THIS ENTIRE MANUAL BEFORE OPERATING YOUR UPRIGHT BIKE!

Safety Hints

WARNING - Read all instructions before using this appliance.

- Do not operate upright on deeply padded, plush or shag carpet. Damage to both carpet and upright may result.
- Keep children away from the upright. There are obvious pinch points and other caution areas that can cause harm.
- Keep hands away from all moving parts.
- Never operate the upright if it has a damaged cord or plug. If the upright is not working properly, call your dealer.
- Keep the cord away from heated surfaces.
- Do not operate where aerosol spray products are being used or where oxygen is being administered. Sparks from the motor may ignite a highly gaseous environment.
- Never drop or insert any object into any openings.
- Do not use outdoors.
- To disconnect, turn all controls to the off position, then remove the plug from the outlet.
- Do not attempt to use your upright for any purpose other than for the purpose it is intended.
- The pulse sensors are not medical devices. Various factors, including the user's movement, may affect the accuracy of heart rate readings. The pulse sensors are intended only as exercise aids in determining heart rate trends in general.
- Wear proper shoes. High heels, dress shoes, sandals or bare feet are not suitable for use on your upright. Quality athletic shoes are recommended to avoid leg fatigue.

SAVE THESE INSTRUCTIONS - THINK SAFETY! CAUTION!! Please be careful when un-packing the carton.

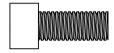
FUE0010 / C4_ver. A

Assembly Pack Check List





#33- 5/16" Flat Washer (8pcs)



#32- 5/16" × 3/4" Socket Head Cap Bolt (9pcs)



#34- 5/16" Curved Washer (1pc)

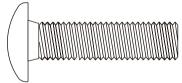


#35- 5/16"X1.5T Split Washer (9pcs)

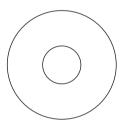
STEP 2.



#41- M5 \times 12 mm Phillips Head Screw (4pcs)

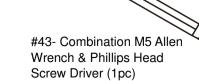


#71- 3/8" × 1-1/2"
Carriage Bolt (1pc)



#72- 3/8" Flat Washer (1pc)

TOOL.



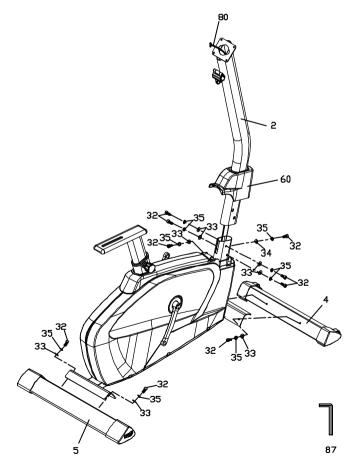




Assembly Instructions

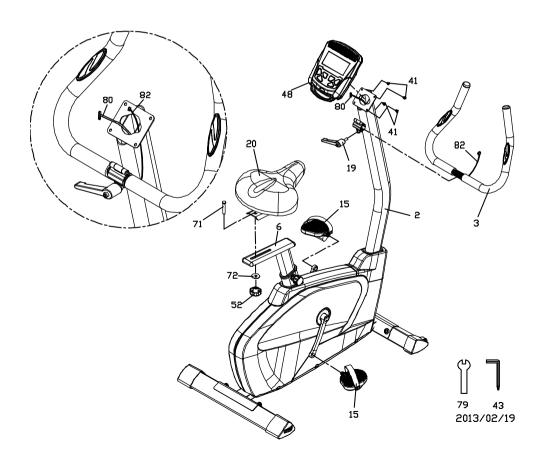
STEP 1:

- Locate the Console Mast (2) and slide on the Console Mast Cover (60). Make sure
 the cover is facing the correct direction, as shown below, before sliding onto mast.
 Install the wiring harness (80) into the bottom of the mast and out the top. Be
 careful when installing the console mast to the mainframe so as not to pinch or cut
 the wiring harness, damage to the console may occur.
- 2. Install the console mast on the mainframe using the 6mm Allen Wrench (87) to tighten 5pcs of 5/16" × 3/4" Socket Head Cap Bolts (32), 4pcs of 5/16 Flat Washers (33), 5pcs of 5/16" Split Washers (35)and 1pcs of 5/16" Curved Washer (34). Snap the Console Mast Cover (60) in place on the body of the bike.
- 3. Secure Front Stabilizer (4) and Rear Stabilizer (5) with 4pcs of 5/16" × 3/4" Socket Head Cap Bolts (32), 4pcs of 5/16" Split Washers (35) and 4pcs of 5/16" Flat Washers (33) by using 6mm Allen Wrench (87).



STEP 2:

- 1. Install Handle Bar (3) on Console Mast (2) and lock with Quick Release lever (19). Install the Hand Pulse Cable (82) through the console mounting plate as shown below.
- 2. Connect Computer Cable (80) and Hand Pulse Sensor Cable (82) to the Console (48) and assemble on the Console Mast (2) using Phillips Head Screw Driver (43) to tighten 4pcs of M5 × 12L Phillips Head Screws (41).
- 3. Use 15m/m Wrench (79) to install both Pedals (15 left and right) on the crank axle. The left pedal is a reverse thread and will screw in a counterclockwise direction. The pedals are marked with an R or L on the end of the threaded pedal axle. Make sure to tighten the pedals firmly or a clicking noise can occur during pedaling. It may be necessary to retighten the pedals after use if clicking occurs.
- 4. Locate the 3/8" ×1-1/2" Carriage Bolt (71) and assemble through Seat slide bracket (20) and seat tube Slide (6). Secure the slides with 3/8" Flat Washer (72) and fore/aft adjustment Knob (52).



Console



Key Functions

- START/STOP: 1. Starts & Pauses workouts.
 - Starts body fat measurement.
 - 3. Holding key for 3 seconds will reset all functions and values to zero.

DOWN: Decreases value of selected workout parameter: TIME, DISTANCE, etc. During the workout it will decrease the resistance load.

UP: Increases value of selected workout parameter. During the workout it will increase the resistance load.

ENTER: To input desired value or work out mode.

RECOVERY: Press to enter into heart rate Recovery function. Only works when the computer is receiving a heart rate value. Recovery is an indication of Fitness Level. It is a one minute measurement taken immediately after and exercise session and provides a score from 1 to 6. A score of 1 is an indication of a high level of fitness and a score of 6 indicates poor condition.

MODE: Press to switch display from RPM to SPEED, ODO to DIST, WATT to CALORIES.

Workout Selection

After power-up, use the UP or DOWN keys to select a workout program then pressing ENTER. There are 7 basic workout programs: Manual, Pre-programs, Watt Program, Body Fat Program, Target Heart Rate program, Heart Rate Control program and User Program.

Functions:

- 1. SPEED: Displays current training speed. Maximum speed is 99.9 KM/H or MILE/H.
- 2. RPM: Displays current pedal rotations per minute.
- TIME: Accumulates workout time from 00:00 to 99:59. Or users can preset the target time desired.
- 4. DIST: Accumulates the workout distance form 0.00 up to 999.9 KM or Mile. Or users can preset the target distance they want to reach.
- 5. ODO: Displays the total accumulated distance from 0.0 to 999.9KM or Mile.
- 6. CAL: Accumulates the calories burned from 0 to 9999. Or users can preset the target Calories they want to burn.
- 7. WATT: Displays current watt.
- 8. HEART RATE: Displays the current heart rate in beats per minute.
- 9. TARGET H. R.: Users can preset their Target Heart Rate.
- 10. PROGRAM: There are 24 different programs to choose from for training.
- 11. LEVEL: The programs have 24 levels of work displayed in 8 bars in each column. Each column represents 1 minute workout (Unless time is changed to a new value for count down) and each bar represents 3 levels of work.
- 12. **Music:** There is an audio-input port on the top of the monitor. Users can connect an MP3, smart phone or other audio source to the port.

Workout Parameters:

TIME / DISTANCE / CALORIES / AGE / WATT / TARGET HEART RATE

Setting Workout Parameters:

After selecting desired workout program (Manual, Pre-set Programs, Watt Program, Target Heart Rate, Heart Rate Control and User Program) you may pre-set several workout parameters for desired results.

Note: Some parameters are not adjustable in certain programs. Time and Distance can not be set up in the same workout.

Once a program has been selected pressing ENTER will make "Time" parameter flash. Using UP OR DOWN KEY you may set the desired time value. Press ENTER KEY to input value.

Flashing prompt will move to the next parameter. Continue use of UP OR DOWN KEY. Press START/STOP to start workout.

More About Workout Parameters

Parameter	Setting Range	Default Value	Increment/ Decrement	Description
Time	0:00~ 99:00	00:00	± 1:00	 When display is 0:00, Time will count up. When time is 1:00-99:00, It will count down to 0.
Distance	0.00~999.0	0.00	±1.0	1.When display is 0.0, Distance will count up. 2.When Distance is 1.0~999.0, it will count down to 0.
Calories	0~9995	0.0	±5	1.When display is 0, Calories will count up.2.When Calories is 5~9995, it will count down to 0.
Watt	40~250	100	±5	User can set watt value only in Watt control program.
Age	10~99	30	±1	Target HR will be based on Age. When Heart Rate exceeds Target H.R, the number of Heart Rate will flash.
Pulse	60~220	90	±1	Setting Parameters for Target heart rate.

Program Operation

Manual (P1)

Program profile



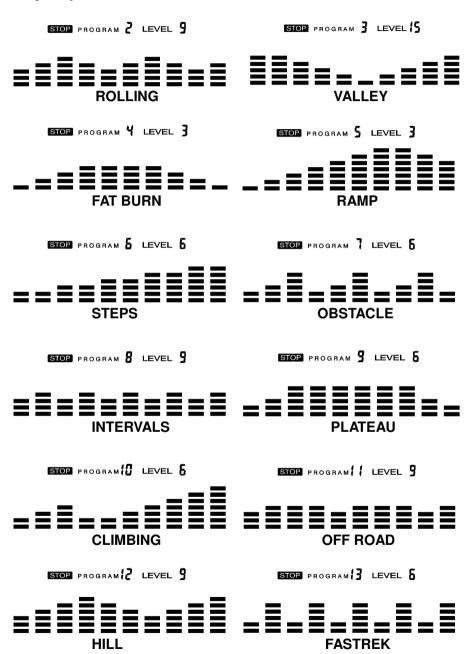
Select "*Manual*" using UP OR DOWN KEY then press ENTER KEY. 1St parameter, "Time" will flash so value can be adjusted using UP OR DOWN KEY .Press ENTER KEY to save value & move to next parameter to be adjusted.

(If user sets up the target time to workout then the next parameter of Distance can **not be adjusted) Continue through all desired parameters, pressing START/STOP to start workout.

Note: When any One of the workout parameters counts down to zero the console emits a beep sound and the workout stops automatically. Press START KEY to continue the workout to reach the unfinished workout goals set.

Pre-programs (P2~P13)

Program profile



There are 12 pre-set program profiles ready for use: ROLLING, VALLEY, FAT BURN, RAMP, STEPS, OBSTACLE, INTERVALS, PLATEAU, CLIMBING, OFF ROAD, HILL, FASTREK. All program profiles have 24 levels of resistance.

Setting Parameters for Pre-set programs

Select one of pre-set programs using UP OR DOWN KEY then pressing ENTER KEY. The 1St parameter, "Time" will flash indicating the value can be adjusted using UP OR DOWN KEY .Press ENTER KEY to save value & move to next parameter to be adjusted. Continue through all desired parameters, pressing START/STOP to start workout.

Workout in any pre-program

Users can exercise at different levels of intensity in different intervals as the profiles flash. Users may adjust the resistance level using the UP/DOWN keys during the workout.

Note: If user sets up the target time to workout then the next parameter of Distance can not be adjusted. When any One of the workout parameters counts down to zero the console emits a beep sound and the workout stops automatically. Press START KEY to continue the workout to reach the unfinished workout goals set.

Watt control program(P14)

Program profile



Setting Parameters for Watt control program

Select "Watt control program" using UP OR DOWN KEY then press ENTER KEY. The 1St parameter, "Time" will flash indicating the value can be adjusted using UP OR DOWN KEY .Press ENTER KEY to save value & move to next parameter to be adjusted.

**(If user sets up the target time to workout, then the next parameter of Distance can not be adjusted) Continue through all desired parameters, pressing START/STOP to start workout.

Note: When any One of the workout parameters counts down to zero the console emits a beep sound and the workout stops automatically. Press START KEY to continue the workout to reach the unfinished workout goals set.

Computer will adjust the resistance load automatically depending on the speed to maintain a constant watt value. User can use up down key to adjust the watt value during workout.

BODY FAT MEASUREMENT



Setting Data for Body Fat

Select "BODY FAT" using UP OR DOWN KEY then pressing ENTER.

"Male" will flash indicating the Gender can be adjusted using UP OR DOWN KEY. Press ENTER to save gender setting & move to next setting.

A Height of "175" will flash indicating the Height can be adjusted using UP OR DOWN KEY. Press ENTER KEY to save value & move to next setting.

A Weight of "75" will flash indicating the Weight can be adjusted using the UP OR DOWN KEY. Press ENTER KEY to save vale & move to next setting.

An Age of "30" will flash indicating the Age can be adjusted using UP OR DOWN KEY. Press ENTER to save value.

Press START/STOP to start measurement. Please be sure to grasp the hand pulse grips. After 15 seconds the display will show Body Fat %, BMR, BMI & BODY TYPE.

NOTE: Body Types:

There are 9 possible body types according to the FAT% calculated. Type 1 is from 5% to 9%. Type 2 is from 10% to 14%. Type 3 is from 15% to 19%. Type 4 is from 20% to 24%. Type 5 is from 25% to 29%. Type 6 is from 30% to 34%. Type 7 is from 35% to 39%. Type 8 is from 40% to 44%. Type 9 is from 45% to 50%.

BMR: Basal Metabolic Rate is the amount of daily energy expended at rest.

BMI: Body Mass Index is a general body type based on height and weight.

Press START/STOP KEY to return the main Display.

TARGET HEART RATE Program

Program profile



Setting Parameters for TARGET H.R

Select "TARGET H.R." using UP OR DOWN KEY then press ENTER KEY. The 1St parameter, "Time" will flash indicating the value can be adjusted using UP OR DOWN KEY. Press ENTER KEY to save value & move to next parameter to be adjusted.

(If user sets up the target time to workout, then the next parameter of Distance can **not be adjusted) Continue through all desired parameters, pressing START/STOP to start workout.

Note: If your Pulse measurement is above or below (± 5) the TARGET H.R setting, the computer will adjust the resistance load automatically; it will check approximately every 10 seconds. If the heart rate signal disappears, the computer will keep the resistance load constant for 60 seconds then it will decrease the resistance load 1 level every 10s.

When any One of the workout parameters counts down to zero the console emits a beep sound and the workout stops automatically. Press START KEY to continue the workout to reach the unfinished workout goals set.

Wearing The Chest Strap (Sold Separately)

- 1. Attach the transmitter to the elastic strap using the locking parts.
- **2.** Adjust the strap as tightly as possible as long as the strap is not too tight to remain comfortable.
- 3. Position the transmitter with the logo centered in the middle of your torso facing away from your chest (some people must position the transmitter slightly left of center). Attach the final end of the elastic strap by inserting the round end and, using the locking parts, secure the transmitter and strap around your chest.

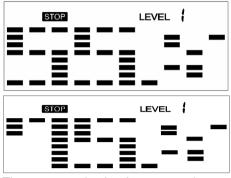


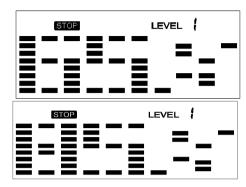


- Position the transmitter directly below the pectoral muscles.
- 5. Sweat is the best conductor to measure very minute heart beat electrical signals. However, plain water can also be used to pre-wet the electrodes (2 ribbed oval areas on the reverse side of the belt and both sides of the transmitter). It's also recommended that you wear the transmitter strap a few minutes before your work out. Some users, because of body chemistry, have a more difficult time in achieving a strong, steady signal at the beginning. After "warming up", this problem lessens. As noted, wearing clothing over the transmitter/strap doesn't affect performance.
- **6.** Your workout must be within range distance between transmitter/receiver to achieve a strong steady signal. The length of range may vary somewhat but generally stay close enough to the console to maintain good, strong, reliable readings. Wearing the transmitter directly on bare skin assures you of proper operation. If you wish, you may wear the transmitter over a shirt. To do so, wet the areas of the shirt that the electrodes will rest upon.

HEART RATE CONTROL Program

Program profile





There are 4 selection for target pulse:

HRC- 55% TARGET H.R= 55% of (220-AGE) HRC - 65% TARGET H.R= 65% of (220-AGE) HRC - 75% TARGET H.R= 75% of (220-AGE) HRC - 85% TARGET H.R= 85% of (220-AGE)

Setting Parameters for HEART RATE CONTROL

Select one of the "*Heart Rate Control Program*" using UP OR DOWN KEY then press ENTER KEY. The 1St parameter "Time" will flash indicating the value can be adjusted using UP OR DOWN KEY. Press ENTER KEY to save value & move to next parameter to be adjusted.

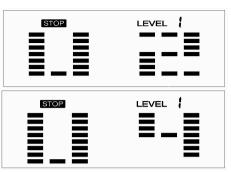
**(If user sets up the target time to workout, then the next parameter of Distance can not be adjusted) Continue through all desired parameters, pressing START/STOP to start workout.

Note: If your Pulse measurement is above or below (± 5) the TARGET H.R setting, the computer will adjust the resistance load automatically; it will check approximately every 10 seconds. If the heart rate signal disappears, the computer will keep the resistance load constant for 60 seconds then it will decrease the resistance load 1 level every 10s.

When any One of the workout parameters counts down to zero the console emits a beep sound and the workout stops automatically. Press START KEY to continue the workout to reach the unfinished workout goals set.

User Program Program profile





4 User programs allow the user to create their own personal program.

Setting Parameters for User Program

Select "User" using UP OR DOWN KEY then press ENTER KEY. The 1St parameter, "Time" will flash indicating the value can be adjusted using UP OR DOWN KEY. Press ENTER KEY to save value & move to next parameter to be adjusted.

**(If user sets up the target time to workout, then the next parameter of Distance can not be adjusted) Continue through all desired parameters.

After completing parameter set up, row 1 of the profile will be flashing. Use UP OR DOWN KEY to adjust level then press ENTER until finished (10 times total). Press START/STOP to start workout.

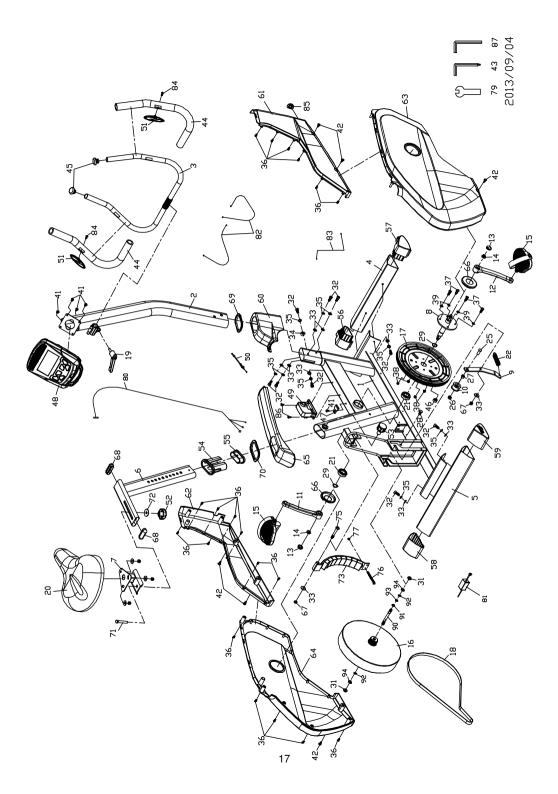
Note: When any One of the workout parameters counts down to zero the console emits a beep sound and the workout stops automatically. Press START KEY to continue the workout to reach the unfinished workout goals set.

Parts List

NO.	DESCRIPTION	O'TY
1	Main Frame	1
2	Console Mast	
3	Handle Bar	
4	Front Stabilizer	1
5	Rear Stabilizer	1
6	Inner Slide	1
7	Sliding Seat Mount	
8	Crank Axle	
9	Idler Bracket	1
10	Idler Wheel	1
11	Crank Arm (L)	1
12	Crank Arm (R)	1
13	Crank Arm End Cap	2
14	M10 × 1.25m/m_Nut	2
15	Pedal	1
16	Flywheel	1
17	Drive Pulley	1
18	Belt	1
19	Quick Release lever	
20	Seat	1
21	6004_Bearing	2
22	Spring	1
25	3/8" × 27L_Carriage Bolt	1
26	3/8" × 7T_Nyloc Nut	1
27	Sleeve	1
28	5/16" × 20L_Carriage Bolt	1
29	20m/m_C Ring	
31	3/8"-26UNF × 7T_Nut	2
32	5/16" × 3/4"_Socket Head Cap Bolt	9
33	5/16" × 18 × 1.5T_Flat Washer	10
34	5/16" × 19 × 1.5T_Curved Washer	1

NO.	DESCRIPTION	O'TY
35	5/16" × 1.5T_Split Washer	9
36	4 × 12L_Sheet Metal Screw	
37	1/4" × 5/8"_Hex Head Bolt	4
38	1/4" × 5.5L_Nyloc Nut	4
39	1/4" × 13 × 1T_Flat Washer	
40	1/4"_Split Washer	4
41	M5 × 12L_Phillips Head Screw	
42	5 × 16L_Tapping Screw	
43	Combination M5 Allen Wrench & Phillips Head Screw Driver	
44	Handgrip Foam	
45	Button Head Plug	2
46	Magnet	1
47	200m/m_Sensor W/Cable	1
48	Console	1
49	Gear Motor	1
50	Steel Cable	1
51	Handpulse Sensor (w/o wire)	2
52	Fore/aft Adjustment	1
53	Locking Knob	1
54	Center spatial wrap	1
55	Slide Spacer	1
56	Left Stabilizer End Cap (Front)	1
57	Right Stabilizer End Cap (Rear)	1
58	Left Stabilizer End Cap (Front)	1
59	Right Stabilizer End Cap (Rear)	1
60	Console Mast Cover	1
61	Front Shroud (R)	1
62	Front Shroud (L)	1
63	Rear Shroud (R)	1
64	Rear Shroud (R)	1
65	Saddle Cover	1
66	Crank Arm Cover	2
67	5/16" × 6T_Nyloc Nut	2

NO.	DESCRIPTION	O'TY
68	End Cap	2
69	Console Mast End Cap	1
70	Seat Post Cover	1
71	3/8" × 1-1/2"_Carriage Bolt	1
72	Ø3/8" × Ø30 × 2T_Flat Washer	1
73	Flywheel Magnets Mounting Plate	1
75	5/16" × 2-1/2"_Button Head Socket Bolt	1
76	M5-75L_Phillips Head Screw	1
77	M5-5T_Nyloc Nut	1
79	15m/m_Wrench	1
80	1600m/m_Computer Cable	1
81	Power Adaptor	1
82	600m/m_Hand Pulse Sensor Assembly W/Cable	2
83	300m/m_DC Power Cord	1
84	3.5 × 12L_Sheet Metal Screw	2
85	Power Bracket	1
86	M5 × 12L_Phillips Head Screw	2
87	L Allen Wrench	1
90	Axle	1
91	Ø19 × Ø12.4 × 0.5T_Flat Washer	1
92	Ø12_C Ring	2
93	Ø12_Wave Washer	1
94	Ø3/8" × Ø19 × 1.5T_Flat Washer	2





WARRANTY, SAFETY AND ASSEMBLY INFORMATION FUE0010 – C4 UPRIGHT BIKE

IMPORTANT

Please read and retain this manual as it will assist with identification for parts and service.

BOYLES FITNESS warrants their bikes to be free from defects in material and workmanship under normal use and service conditions.

The various components of the bikes are warranted against defects and workmanship for the time periods specified as follows:

FUE0010 – C4 UPRIGHT BIKE Domestic use

Lifetime frame & 1 year on all other parts.

All warranty coverage extends only to the original retail purchaser from the date of purchase. BOYLES FITNESS' obligation under this Warranty is limited to replacing or repairing, at BOYLES' option, the product or parts therein. Any enquiries relating to warranties or spare parts must be directed to **Service 07 3272 7010**.

For efficient processing of your enquiry please have relevant date of purchase, retailer name you purchased the item from and the brand on the product. This warranty does not extend to any damage to a product caused by abuse, improper or abnormal usage (as detailed in this instruction manual), or repairs not provided by BOYLES. Nor does this warranty extend to products used for commercial or rental purposes. This warranty does not cover ordinary wear, tear and weathering, failure to follow directions, improper installation, improper maintenance or acts of God (such as damage caused by storms, lightning and by snow or ice). No other Warranty beyond that specifically set forth above is authorised by BOYLES.

Our sales and service centre has been set up to provide assembly assistance, replacement parts and accessories, and to efficiently handle all warranty related matters.

Phone 07 3272 7010

Hours 9:00am – 4:00pm Mon-Fri (excluding public holidays),

Website www.bfe.net.au

BFE Warranty Policy – November 1st 2013

- When purchased from an authorised BFE distributor the BFE warranty shall guarantee that all framework and components of your product are free from faulty manufacture. All faulty framework and components will be repaired or replaced as set out in this policy. All warranties in this policy apply to INDOOR HOME/DOMESTIC USE ONLY.
- 2. These warranties do not apply to products used in commercial use applications.
- Warranty DOES NOT cover normal wear & tear and excludes faults due to misuse, abuse, incorrect assembly or lack of general maintenance.
- 4. Warranty is applicable to products sold and placed within Australia only.
- IMPORTANT. Most of BFE products are pretested and we have inspectors checking all products prior to shipment. The number one reason for a fault is due to INCORRECT ASSEMBLY.

If you do have problems please go back to the start and double check your assembly and pay special attention to all WIRING connections. If you have accidently cut or damaged the wiring please let us know and we will be happy to send you a new set at no-charge.

If you have done this and are confident you have double checked your assembly and are still having problems please email our service department at spares@boylesfitness.com.au including your best contact details ,proof of purchase, serial number and a brief explanation of what is wrong.

Emailing is the quickest and most reliable way to get your service request processed. Once we have your details we will either call or email you back with the next steps. The quickest way, once we determine the problem and send you a replacement part.

The quickest way, once we determine the problem and send you a replacement part is that we can talk you through over the phone on how to fit it.

If it is deemed by our service tech that it is too difficult, we can arrange (where available) a service technician.

NOTE. If we arrange for a service technician (where applicable) and it is found that it is not a manufactures fault and found to be an assembly issue, normal wear and tear, transport damage or misuse then there will be a call out fee of \$140 depending on location. (Surcharge applies for non-metro areas)

WARRANTY TERMS- Warranty commences from the date of purchase from the retail store. Warranty only applies to the original purchaser and is NON transferable. Warranty is void if the serial number of the product has been removed or tampered with. Warranty does not apply to defects, faults or failures due to:

- (a) Defects caused during assembly or failure to assemble to the assembly manual provided. Assembly errors include but are not limited to damaged wiring harness, stripped crank arms and or pedals and bolts used in the wrong locations.
- (b) Lack of general maintenance and or failure to service or maintain the equipment in accordance with the user manual specifications and recommendations.
- (c) Power Surges. The computers, control boards and motors are very sensitive to power fluctuations. You must use a surge protector on all items that plug into your mains power otherwise your electronics will not be covered by this warranty. You can purchase these from numerous retailers or you can call us on 02 46 366 680 to get a price.
- (d) User negligence, abnormal or excessive use, misuse, abuse or transport damage.
- (e) Repairs, alterations or modifications by NON BFE authorised service technician.

- (f) Accident, fire, flood or malicious damage by third person.
- (g) Ordinary wear and tear.
- (h) Failure to keep the product in a clean, dry environment causing rust. You should wipe off any sweat and moisture after each training session.
- (i) Any products sold or placed in an application or the incorrect environment that is not recommended by BFE or as not stipulated in the owner's manual such as a commercial / rental environment will void the warranty set forth by BFE
- (j) BFE recommends the use of a protective rubber floor mat. This reduces the incidence of dust and lint collection around the motor, reduces noise & protects your floor. You can purchase this from your retailer or contact BFE directly at sales@boylesfitness.com.au

BFE will have the option to repair or replace any product which requires attention under the warranty.

NOTE: Lifetime refers to the warranty coverage of the units expected service life. NOT the lifetime of the purchaser.

Servicing/Spare Parts- As with any mechanical equipment general maintenance should be performed on a regular basis by an authorised retailer or service technician. This will ensure longevity of the product and ensure that it is kept working in optimum condition. Failure to properly maintain your equipment may lead to safety issues and may also void the warranty.

You should only use genuine BFE replacement parts otherwise the warranty will be void.

Freight Costs:

The cost of freighting the replacement part under warranty to the customer shall be free of charge. Your requirement is to return the faulty part via the pre-paid postal service which we will supply.

Returned Goods:

The unauthorised return of parts or product shall be refused and placed in the hands of the carrier at the cost of the shipper. Return authorisations can be obtained from BFE head office only.

Additional Warranty

If you would like to extend your labour warranty by 1 year (\$99), 2 years (\$199), 3 years (\$299) please contact our office by emailing sales@boylesfitness.com.au (Not available in all areas)

Service Department hours: Monday to Friday between 9am and 4pm Service Phone Number: 07 3272 7010 Email: spares@boylesfitness.com.au

PLEASE NOTE: that Authorised service technicians do not reside in all areas of this vast country. If you live beyond the reasonable service area of a metropolitan area, BFE may not be able to support the labour portion of the product warranty. Alternatively you can return (at your cost) your product to the closest BFE repair centre, where it will be fixed at no charge under the warranty period.

Metropolitan Area- defined as no more that 50km from G.P.O in all capital cities.

Disclaimer:

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a 'Major failure' and for compensation for any other Reasonable foreseeable loss or damage.

You are also entitled to have goods repaired or replaced if the goods fail to be of an acceptable quality and the failure does not amount to a major failure.

BFE does not assume, nor authorise any representative or other person to make or assume for BFE, any warranties whatsoever, whether expressed or implied, in, in connection with the sale, service, or shipment of our products.

BFE reserve the right to make changes and improvements in our products and specifications without incurring any obligation to similarly alter products previously purchased.

This warranty operates in addition to other rights and remedies available to consumer's rights under the Australian Consumer Law.

Service Department hours: Monday to Friday between 9am and 4pm Service Phone Number: 07 3272 7010 Email: spares@boylesfitness.com.au