

# Most Flash problems are the result of:

- Improper PC set-up
- Incorrect PCM
- Incorrect vehicle information
- Faulty PCM
- 1. First, be sure the PC meets the minimum specifications set forth by the flash tool and the OEM flash software manufacturers.
- 2. Next, be sure all software is current. In the case of the Flash<sup>2</sup> All-Makes Reprogrammer, be sure it is running the latest Console software and matching firmware.
- 3. Read and be familiar with the Flash<sup>2</sup> All-Makes Reprogrammer User Manual. It is a current guide to tool set-up and basic OEM flash program use.
- 4. Before flashing, verify that the correct PCM is being flashed and that the vehicle information is correct.
- 5. Finally, if flashing on-car, use an external helper battery or approved power source. Many flash sessions require long periods with the lights on or doors open. A sure way to damage the PCM or to cause a failed flash is to have the vehicle voltage drop below 12 volts while flashing.

The ProTech bulletins listed below cover the most common flash problems and their solutions. The importance of becoming very knowledgeable and experienced with the OEM's flash program cannot be overstressed. Knowing how their program works, how to flash the vehicle, and what to do after flashing will result in success.

### **Before Flashing:**

PT 70-0001 Flash<sup>2</sup> All-Makes Reprogrammer User Manual and OEM Error Summary Chart

PT 70-77-0001 GM after-flashing specific on-car security relearns

PT 70-77-0009 CARDONE Flash service

PT 70-79-0004 Recommended calibration selection method for Chrysler flashing PT 79-0001A Pre-flashed Chrysler PCM's may require VIN and SRI programming

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#### **During Flashing:**

#### GM

PT 70-77-0007 VCI: Contacting GM for applications with no calibration information

## Chrysler

PT 70-79-0002 VIN case can affect VIN programming PT 70-79-0003 On-Car Chrysler flash precautions PT 79-0002 Dodge R series trucks VIN problem

# After Flashing (Relearns):

## GM

PT 70-77-0010 Relearn procedure reference to Pass lock, IPC, CKP, TDC, and others
PT 77-0011 Vehicle Theft Deterrent (Passlock) Relearn explanations and procedures

#### **Ford**

PT 70-78-0001 Passive Anti-Theft System (PATS) causes no-start — reference to Ford Flash Manual PT 78-0004 PATS: Vehicle types and simplified explanation of On-Car key relearn procedures

## Chrysler

PT 79-0001A VIN and Service Reminder Indicator (SRI) programming

CARDONE Technical Service develops ProTech bulletins that are intended to help the installer avoid common problems and errors. The information presented is derived from our own experience and product knowledge. Following these tips, as well as your vehicle's service manual, will ensure the best possible performance and results.

Please note that these bulletins are provided for your technical information only and are not authorization for repair.