

Welltech WellGate 2626 An Easy to Use PBX Gateway

User Manual



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Introduction

WellGate[™] 2626 - An Easy to Use PBX Gateway

Wellgate 2626 is a plug and play PBX gateway for SOHO and small office user which provides 2 PSTN lines, 6 Extension and SIP Calls together. It can work stand-along without any network connection just power on and use it. Also it becomes a small and simple IP-PBX when you enable the SIP service.

With enabling built-in auto attendant, Wellgate 2626 can guide the caller from both VOIP and PSTN to reach the extension automatically. Or the incoming call can be routed to the predefined operation when disable the auto attendant service.

For emergency call (e.g. 911), Wellgate 2626 can be configured to route through PSTN instead of VOIP to meet different country's legal requirements. When the power is lost or Wellgate 2626 is malfunction, the bypass feature will ensure the PSTN lines can still be reached.

Physical Interface:

Ethernet port (RJ-45, 10/100 base-T)

1-WAN port, for connect to router, ADSL modem (ATU-R), or switch hub directly.

4-LAN port, for PC or other network devices connecting.

Telephony port (RJ-11)

2-FXO Ports, to connect with PSTN Line

6-FXS ports, as PABX Extension Line to connect with analog phone Reset button (Factory Default) AC power Jack Status indicated LED Indicates Ethernet, FXO, FXS, and SIP system status

Features:

Support Stand-Along Working without Network Connection Ready to Run Default Settings



SIP RFC 3261 Compliance Audio Codec: G.711, G.723.1, G.729A In-band and out of band DTMF relay Support SIP Register and Calling Support Backup SIP Proxy Server G.168 Echo Cancelation T.38 Fax Relay DTMF/FSK Caller ID Detection and Generation Intelligent Call Routing Support Backup Route to PSTN when VOIP or Network is failed Support Emergency Call Through PSTN Provides Configurable Auto Attendant Service Support Direct Route to Operator Support Operator Hunting Based on Priority Support Operator Simultaneously Ringing Customizable Auto Attendant Greeting Call Transfer Call Hold Call Forward

Environmental

Operating Temp. & Humidity Temp.: $0^{\circ}C \sim 45^{\circ}C$ ($32^{\circ}F \sim 113^{\circ}F$) Humidity: $10\% \sim 85\%$ relative humidity, non-condensing AC Power Adaptor: INPUT: AC100V-240V, 50/60Hz OUTPUT: DC 12V, 3.0A

Default IP Address

WAN IP : 10.1.1.3 LAN IP : 192.168.123.123

Ready To Run Default Settings:

T1: 21*T2: 22*T3: 23*default operatorT4: 24T5: 25T6: 26All outgoing calls are route to PSTN automaticallyAll incoming call is answered by Auto AttendantPress 9 for operator and # for end of dialing



Appearance

1. Front Panel: LED Indicators

WellGate 2626

рон^{ег} рез⁶⁴ рго^{ку}и^ри и^ри и^ри

| LED | Description |
|------------|---|
| Power | When the power adapter is connected, the LED will light up |
| | green. |
| Ready | The LED will light up green after system initialized. |
| Proxy | When the gateway is registered successfully to a Proxy, this |
| | LED will light up green. |
| WAN | This LED will light up green when the gateway's WAN port is |
| | physically connected to the public internet. When data is |
| | transmitted through this port, it will flash green. |
| | The default IP of WAN port is 10.1.1.3. |
| LAN 1~LAN4 | The respective LED will light up green when the relative LAN |
| | port is physically connected to a local network. When data is |
| | transmitted through this port, it will flash green. |
| | The default IP of LAN port is 192.168.123.123. |
| L1 | The status LED for FXO port 1, this will light up amber orange |
| | when the port is in used. It will flash amber orange when |
| | there is no connection with PSTN. |
| T1 | The status LED for FXS port 1, this will light up amber orange |
| | when the connected phone's handset is off-hook, or when the |
| | connected phone is engaged in a conversation. It will flash |
| | amber orange when there is an incoming call. |
| L2 | The status LED for FXO port 2, this will light up amber orange |
| | when the port is in used. It will flash amber orange when |
| | there is no connection with PSTN. |
| T2~T6 | The status LED for FXS port $2\sim 6$, the respective LED will light |
| | up amber orange when the connected phone's handset is |
| | off-hook, or when the connected phone is engaged in a |
| | conversation. It will flash amber orange when there is an |
| | incoming call. |



2. Rear Panel: LED Indicators

| | T6 T5 | T4 T3 | T 2 L 2 | T1 L1 | LAN 4 | LAN 3 | LAN 2 | LAN 1 | WAN | ⊝ € ⊕ DC 12V |
|-------|-------|-------|---------|-------|-------|-------|-------|-------|-----|----------------------------|
| Reset | | | | | | | | | | |
| | | | | | | | | | | |

| Item | Description |
|---------|---|
| Reset | Press and hold over 5 seconds to reload factory default |
| | setting, this will erase all the settings configured on the |
| | gateway. |
| T6~T2 | The RJ-11 FXS port $6 \sim 2$, connects analog phone sets. |
| L2 | The RJ-11 FXO port 2, connects PSTN line* |
| T1 | The RJ-11 FXS port 1, connects analog phone sets.* |
| L1 | The RJ-11 FXO port 1, connects PSTN line* |
| LAN 4~1 | 10/100 Base-T RJ-45 socket for LAN port 4~1, connect to local |
| | area network. |
| WAN | 10/100 Base-T RJ-45 socket for WAN port, connects to wide |
| | area network. |
| DC 12V | The power socket, input AC 100V~120V; output DC12V. |

* L1/T1 and L2/T2 is a bypass pair. When power is lost or Wellgate 2626 is malfunction, L1's PSTN will directly bypass to T1 and L2 will bypass to T2.



Environment Setup and IP Connection

Please make sure that the network interface of your computer is working fine and the cross over line (RJ-45) is connected to the computer correctly.

The WG2626 by default uses DHCP for its LAN port and assigns IP addresses to clients connected to it, please make sure that your PC or Notebook's network configuration is set to DHCP.

Configuration

Login to the WG2626 web configuration menu

- Get an Ethernet Cable to connect your PC and WG2626 with LAN 1 port, then the DHCP server of WG2626 LAN will assign IP address (192.168.123.1) for your PC.
- Open your WEB browser and key in the IP address of the gateway (http://192.168.123.123) in the Address box (see figure 1).





 You will see a pop-up window requesting username and password before you can login to the web configuration menu. Username is "root" while password is blank " " (see figure 2).



3. You will enter the main page of the web configuration interface after you keyed in the username and password correctly (see figure 3).





Device

The following instructions will explain the configurations for setting up the WAN port of the WG2626. There are in total three methods of connections: Static IP, DHCP and PPPoE. (see figure 4)

Device_WAN Setting

| VOIP Gat | teway | | Language: Engl |
|---|---|--|----------------|
| Device WAN Setting Login Service Management Reboot | WAN Setting Connection mode Current IP address DNS Server mode Primary DNS address Secondary DNS address WAN Link Speed HTTP port for WEB management (80,1024~65535) Remote access | DHCP Static IP B0 PPPOE Manual 61.220.126.2 168.95.1.1 Auto 80 © Enable O Disable PPIY | |

(Figure 4)

The table shown below describes the configuration items for 3 connection types of network (Static IP, DHCP and PPPoE).



| Device_WAN Settin | ng | | | |
|---------------------|------------------------------|-----------|------|-------|
| Item | Description | Static IP | DHCP | PPPoE |
| Connected mode | Select the connection method | | | |
| | for the WAN port of the | | | |
| | WG2626, you can choose the | | | |
| | following: | V | V | V |
| | • Static IP | | | |
| | • DHCP | | | |
| | PPPoE | | | |
| Current IP Address | Show current IP address | V | V | V |
| DNS server mode | Select the DNS behavior, you | | | |
| | can choose the following: | | | |
| | • Auto | | | |
| | Manual | | | |
| | "DNS auto" will retrieve the | V | v | V |
| | DNS information sent from | v | V | v |
| | the DHCP server. | | | |
| | "Manual" will look at the | | | |
| | specified Primary and | | | |
| | Secondary DNS address. | | | |
| Primary DNS address | Specify the address of the | V | v | V |
| | Primary DNS. | V | V | v |
| Secondary DNS | Specify the address of the | v | v | V |
| address | Secondary DNS. | • | v | • |
| WAN Link Speed | Select the connection speed | | | |
| | for the WAN port of the | | | |
| | WG2626, you can choose the | | | |
| | following: | V | V | V |
| | Auto | | | |
| | • 100M | | | |
| | • 10M | | | |
| HTTP port for WEB | Specify the port number for | | | |
| management | WEB management, the | v | v | V |
| | allowable range is | • | v | v |
| | 80,1024~65535. | | | |
| IP address | Specify the IP address. | V | | |
| Subnet mask | Specify the subnet mask. | V | | |



Device_WAN Setting

| Item | Description | Static IP | DHCP | PPPoE |
|---------------------|---------------------------------|-----------|------|-------|
| Default gateway | Specify the IP address of the | v | | |
| | default gateway. | v | | |
| Remote access | Restricts/Blocks users | | | |
| restriction | connecting to the WAN port's | v | v | v |
| | IP remotely, you can | v | v | v |
| | Enable/Disable this option. | | | |
| PPPoE userID | Specify the username of the | | | V |
| | PPPoE account | | | v |
| PPPoE password | Specify the password | | | |
| | associated to the PPPoE | | | V |
| | account above. | | | |
| Reboot after remote | When the remote host | | | |
| host disconnection | (PPPoE) fails, the gateway | | | |
| | will retry 3 times to | | | |
| | reconnect, if there is no reply | | | V |
| | from the remote host within 3 | | | v |
| | tries, then the gateway will | | | |
| | reboot. You can | | | |
| | Enable/Disable this option. | | | |
| MTU | It is used to specified the max | | | |
| | transmission unit when using | | | |
| | PPPoE. The default value is | | | v |
| | 1492 and it could be smaller | | | |
| | is you are encounter the | | | |
| | PPPoE connecting issues. | | | |



Device_WAN Setting --Static IP

| VOIP Gat | eway | | | |
|-----------------|---|--------------------|--------------------------------|---|
| | | | Language: <mark>English</mark> | ~ |
| Device | | | | |
| VAN Setting | WAN Setting | | | |
| ▶ Login | Connection mode (| Static IP 💌 | | |
| Service | Current IP address | 192.168.19.190 | | |
| N Management | DNS Server mode | Auto 💿 Manual | | |
| Management | Primary DNS address | 61.220.126.2 | | |
| Reboot | Secondary DNS address | 168.95.1.1 | | |
| | WAN Link Speed | Auto 🗸 | | |
| | HTTP port for WEB management (80,1024~65535) | 80 | | |
| | Remote access restriction | Enable Disable | | |
| | Static IP | | | |
| | IP address | 192.168.19.190 | | |
| | Subnet mask | 255.255.248.0 | | |
| | Default gateway | 192.168.16.254 | | |
| | A | oply | | |

(Figure 5)

- 1. When you select the "Static IP" mode, please Specify the marked item shown as the figure 5.
- 2. Press the **"Apply"** button (at the bottom) after you finish to save changes.

| | | Language: English |
|------------------------|--|-------------------|
| Device | | _ |
| Service | eboot | |
| Management | It will take some time to reboot. Please reload web page after that. | |
| Backup-Restore Setting | Note: Please remember your network setting before Reboot. | |
| > Upgrade Firmware | \frown | |
| Reset to Default | Reboot | |

(Figure 6)

3. Press the "Reboot" button to apply the changes.(see figure 6)



Device_WAN Setting --DHCP

| VOIP Gat | teway | | | | |
|-----------------|---|------------------|---|-------------------|---|
| | | | | Language: English | ~ |
| Device | WAN Satting | | | | |
| ♦ WAN Setting | Connection mode | DHCP | _ | | |
| | Current IP address | 192.168.23.30 | | | |
| Management | DNS Server mode Primary DNS address | Manual | | | |
| Reboot | Secondary DNS address | 168.95.1.1 | | | |
| | WAN Link Speed | Auto 💌 | | | |
| | HTTP port for WEB management (80,1024~65535) | 80 | | | |
| | Remote access restriction | Q Enable Disable | | | |
| | Ar | pply | | | |
| | (| Figure 7) | | | |

- 1. If you select the "DHCP" mode, please Specify the marked item shown as the figure 7.
- 2. Press the **"Apply"** button (at the bottom) after you finish to save changes.
- 3. Press the "**Reboot**" button to apply the changes.

Device_WAN Setting --PPPoE

| VOIP G | ateway | | |
|--|--|---|---------------------|
| | | | Language: English 💌 |
| Device WAN Settion Cogin Service Management Reboot | WAN Setting Connection mode Current IP address DNS Server mode Primary DNS address Secondary DNS address WAN Link Speed HTTP port for WBB management (80,1024~6535) Remote access restriction | PPPoE Image: 192.168.23.30 Image: 192.168.23.30 Image: 192.168.23 Image: 192.168.23.33 Image: 192.168.23 Image: 192.168.23.33 Image: 192.168.23 Image: 192.168.23.33 Image: 192.168.23 Image: 192.168.23.33 <th></th> | |
| | PPPoE Configuration | | |
| | PPPoE userID | pppoe | |
| | PPPoE password Reboot after remote host disconnection Mtu | Enable Obsable | |
| | Apply | Cancel | |
| | (F | iaure 8) | |

1. When you select the "PPPoE" mode, please Specify the marked item shown as



the figure 8.

- 2. Press the **"Apply"** button (at the bottom) after you finish to save changes.
- Press the "CANCEL" button (next to the Apply button) to clear the values in the page.
- 4. Press the "**Reboot**" button to apply the changes.

Device_Login

| VOIP Ga | ateway | |
|----------------|----------------------|-----------------------|
| | | Language: English 🛛 💌 |
| Device | | _ |
| WAN Setting | Password | _ |
| ▶ Login | User name root 💌 | |
| Service | Current password | |
| D Management | Confirm new password | |
| Reboot | | |
| | Apply | |
| | (Figure 9) | |

- 1. You can change the login password of WG2626, as the figure 9 shown. If you set the new password, please remember it and use the new password when the device is rebooted.
- 2. Press the **"Apply"** button (at the bottom) after you finish to save changes.
- 3. Press the "**Reboot**" button to apply the changes.



Service

To initial the VoIP service, you will need a SIP account provided by the SIP Proxy you are registered with. To configure the relevant SIP settings, please refer to the instructions step by step.

Service_Preference

| VOIP Gat | teway | | Language: Engli |
|--|----------------------------|--|-----------------|
| Device Service Preference Extension Line PSTN Line SIP Trunk IVR Greeting Status Management Reboot | Preference Codec Policy | Regular Bandwidth Regular Quality | |
| | | (Figure 10) | |

- In the "Service_Preference" section (see figure 10), you can specify the "Codec Policy" by your requirement of environment. The priority of codecs for the three types are shown below:
 - Bandwidth : If your Internet Connection had very limited bandwidth, please select bandwidth priority. The codec priority will be G.723, G.729 and G.711.
 - Regular : For most of case or unknown environment, please select
 Regular. The codec priority will be G729, G.723 and G.711.
 - Quality : If your network is only running on the LAN environment or have no any concerns of bandwidth, please select Quality. The codec priority will be G.711, G.729 and G.723

The default setting is "Regular".

- 2. Press the **"Apply"** button (at the bottom) after you finish to save changes.
- 3. Press the "**Reboot**" button to apply the changes.



Service_Extension Line

| VOIP Gat | eway | | | | | | Language: English | ~ |
|---|--|--|--|--|----------|-------------|-------------------|---|
| | Extension Line Set Caller ID Caller ID Type Oper for Ring Mode Ring Time(5~60sec) Decentor Short Code | Enable O D DTMF Priority Ring 10 q | isable | | | | | |
| ▶ IVR Greeting ▶ Status ▶ Management Reboot | TEL 1 TEL 2 TEL 3 TEL 4 TEL 5 TEL 6 | Line Number 21 22 23 24 25 25 26 | Operator 1st v 2nd v N/A v N/A v N/A v N/A v | Forward C Disable Disable Disable Disable Disable | ondition | Forward TEL | | |
| | | / - - | | | | | | |

(Figure 11)

In the "Service_Extension Line Setting" section (see figure 11), you can set the operator priority of the extensions for incoming call. The detail instruction explained below:

| Caller ID | Enable or Disable the Caller ID |
|--------------------|---|
| | Sending to Telephone Set. You have to |
| | use Caller ID phone in order to display |
| | the caller information. If unsure, |
| | please set to Disable. |
| Caller ID Type | Specify the caller ID Type of your |
| | phone set : DTMF, FSK(Bellcore), |
| | ETSI(Before Ring) or ETSI(Between |
| | Ring) |
| Operator Ring Mode | Specify the Operator Ring Mode: |
| | 1. "Priority Ring" : The operator will be |
| | hunted based on the priority |
| | defined in extension. If the higher |
| | priority's extension is busy, the call |
| | will automatically hunt to second |
| | one and so on. |
| | 2. Simultaneous Ring: Parallel Ring all |
| | priority of operators' extension, |
| | exclude those extension's operator |
| | set to "NA". |



| Ring Time | Specify ring time : 5~60 sec. It is used for priority hunting which define how long the system will think the ringing operator is not able to take the call and hunt to next. The default value is 20 to |
|---------------------|--|
| Operator Short Code | 40 Seconds. |
| | 9 or 0). The default value is 9. |
| TEL 1 ~TEL6 | |
| Line Number | Specify the extension number |
| Operator | Specify the Operator priority of |
| | incoming call; you can set the priority |
| | from 1 st to 6 th or "NA" for extension. |
| | TEL1 and TEL2 are the default |
| | operators. |
| Forward Condition | Specify the extensions forward |
| | condition, you can choose the |
| | following: |
| | Disable |
| | > UNCONDITIONAL |
| | > BUSY |
| | > NO ANSWER |
| | BUSY + NO ANSWER |
| Forward TEL | Specify the forward extension number |

1. Press the "Apply" button (at the bottom) after you finish to save changes.

2. Press the **"Reboot"** button to apply the changes.



Service_PSTN Line

| VOIP Gat | teway | | | | |
|---|---|--|---|--------------------------------|-------------------------------|
| | | and the second second | | La | inguage: <mark>English</mark> |
| Device Service Preference Extension Line | PSTN Line Setting PSTN Incomming Route PSTN Call Notice | OIVR Operator OYes No | | - | |
| PSTN Line SIP Trunk | Disconnect Tone Country Template Austral | lia Use |) | | |
| IVR GreetingStatus | Frequency 1 (0,300~1980) | Frequency 2 (0,300~1980) Frequency 1 level (0~63)(- db) | Frequency 2 level Tone1 On (0~63)(- (0~8000) db) | Tone1 Off (0~8000) (0~8000) | Tone2 Off (0~800() |
| Management | Tone 1 480 | 620 8 | 8 50 | 50 0 | 0 |
| Reboot | Tone 2 480 | 620 13 | 13 25 | 25 0 | 0 |
| | | _ | | | |
| | Route Setting | | | | |
| | 01 03 03 | 2 8 03 | | US | |
| | | | 09 | | |
| | 11 12 | 2 13 | 14 | 15 | |
| | 16 17 | 7 18 | 19 | 20 | |
| 英 半 | | | Apply | | |

(Figure 12)

In the "Service_PSTN Line " section (see figure 12), you can define the routing rule of incoming/outgoing PSTN call, the detail information please refer to the table below.

| PSTN Line Setting | |
|---------------------|--|
| PSTN incoming Route | Specify the PSTN incoming call routing |
| | rule, via IVR or direct to operator. |
| PSTN Call Notice | If you Select "Yes", system will send a |
| | PSTN call notice tone before dialing |
| | when the SIP trunk (Ethernet) is fail. |
| | Select "No", this feature will be |
| | disabled. |
| Disconnect Tone | |
| Country Template | Specify the location of WG2626, Click |
| | the "Use" icon when you select the |
| | correct country. System will use the |
| | selected country's PSTN tone to |
| | become the active value. You can |
| | modify it if necessary. |
| Route Setting | Those prefix defined here, will be route |
| | to PSTN no matter VOIP is active or |
| | not. |



- 1. Press the "**Apply**" button (at the bottom) after you finish to save changes.
- 2. Press the **"Reboot"** button to apply the changes.

Service_SIP Trunk

| VOIP Gate | eway | | |
|----------------|-------------------------------|-------------------|---------------------|
| | | | Language: English 💌 |
| Device | SIP Trunk Setting | | <u>^</u> |
| Service | SIP Incomming Route | ⊙ IVR ○ Operator | |
| Preference | Route to Operator if IVR Busy | ⊙Yes ○No | |
| Extension Line | Secondary SIP Proxy Server | Senable ○ Disable | |
| PSTN Line | | | |
| SIP Trunk | STP Account Setting | | |
| Prair arceung | Line Number | 070000116 | |
| ♦ Status | User ID | 070000116 | |
| D Management | Password | ••••• | |
| Reboot | Primary SIP Proxy Serve | 192.168.18.247 | |
| | Primary SIP Proxy Port | 5060 | |
| | Primary SIP Domain | | |
| | Primary Outbound Proxy Server | | |
| | Primary Outbound Proxy Port | 5060 | |
| | Secondary SIP Proxy Server | | |
| | Secondary SIP Proxy Port | 5060 | |
| 英半 | Secondary SIP Domain | | |

(Figure 13)

In the "Service_SIP Trunk " section (see figure 13), you have to set the SIP account for VOIP service.

| Specify the SIP incoming call routing |
|---|
| rule, via IVR or direct to operator. |
| If you select IVR mode for SIP |
| incoming call, system will route the call |
| to operator automatically when IVR is |
| busy. |
| Set "Yes" to enable. |
| Set "No" to disable. |
| Enable/Disable Secondary SIP Proxy |
| Server |
| |
| Specify the SIP line number |
| (This item is essential for VOIP |
| service) |
| Specify SIP account |
| |



| | (This item is essential for VOIP |
|---------------------------------|---|
| | service) |
| Password | Set password of SIP account |
| | (This item is essential for VOIP |
| | service) |
| Primary SIP Proxy Server | Specify the IP address |
| | (This item is essential for VOIP |
| | service) |
| Primary SIP Proxy Port | Specify the port number, the default |
| | port number is 5060 |
| | (This item is essential for VOIP |
| | service) |
| Primary SIP Domain | Specify the Domain name |
| Primary Outbound Proxy Server | Specify the IP address |
| Primary Outbound Proxy Port | Specify the port number, the default |
| | port number is 5060 |
| Secondary SIP Proxy Server | If you "Enable" the Secondary SIP |
| | Proxy Server, please set the IP address |
| Secondary SIP Proxy Port | Specify the port number, the default |
| | port number is 5060 |
| Secondary SIP Domain | Specify the secondary SIP Domain |
| | name |
| Secondary Outbound Proxy Server | Specify the IP address of Secondary |
| | Outbound Proxy Server |
| Secondary Outbound Proxy Port | Specify the port number, the default |
| | port number is 5060 |

1. Press the "**Apply**" button (at the bottom) after you finish to save changes.

2. Press the "**Reboot**" button to apply the changes.



IVR Greeting



(Figure 15)

In the "Service_IVR Greeting " section (see figure 14,15), you can customize the IVR greeting prompts by uploading those files into Wellgate 2626.

| Greeting Type | The default contents of greeting are |
|---------------|--------------------------------------|
| | shown below: |
| | 1. Welcome : Thank you for calling |
| | 2. Menu: Please dial extension |
| | number or 9 for operator |
| | 3. Busy: The extension you dialed is |
| | busy |
| | 4. No Answer: The extension you |



| | dialed is no answer |
|-------------|--|
| | 5. Error: Sorry, this extension number |
| | does not exist |
| | 6. Transferring: Please wait |
| | 7. Bye: Please try later, thank you |
| | 8. Hold:(Play Music) |
| | If you want to change the contents, |
| | please be sure the voice format is |
| | 711u,8k,8bits,raw file. |
| Upload file | If you want to upload the greeting file, |
| | please select the greeting type, specify |
| | the file path and file name, and then |
| | click the "Upload" icon. |

1. Press the "**Reboot**" button to apply the changes.

| Service_S | tatus |
|-----------|-------|
|-----------|-------|

| | | | | | | Language: Englist |
|----------------|-----------------------|-------------------|-------------------|----------------|-------------|-------------------|
| Device | | | | | | |
| Service | Network Status | | | | | |
| N Droforopco | Connection mode | | Static IP | | | |
| | Current IP addres | s | 192.168.19 | .190 | | |
| Extension Line | Subnet mask | | 255.255.24 | 3.0 | | |
| ▶ PSTN Line | Default gateway | | 192,168,16 | 254 | | |
| ▶ SIP Trunk | Primary DNS addr | ess | 61.220.126 | 2 | | |
| N TVP Greating | Second DNS addr | ess | 168.95.1.1 | | | |
| P IN diecung | WAN MAC | | 00:01:A8:05 | 5:74:BA | | |
| ▶ Status | | | | _ | | |
| Management | Version informa | ition | _ | | | |
| Reboot | Boot version | | BOOT_2008 | 01_18.dlf | | |
| | Post version | | POST_2008 | _02_01.dlf | | |
| | Application versio | in | 6fxs_2fxo_8 | dspCh_sip_106_ | pr0304 | |
| | Line Status | | | | | |
| | Item | Туре | Line Number | Status | Register | |
| | Representative number | 9 73 6 | | Idle | No | |
| | Line 1 | FXO | - | Idle | | |
| | Line 2 | FXS | 21 | Idle | | |
| 英 半 | Line 3 | FXO | 6 (2 <u>11</u> 1) | Idle | | |

In the "Service_Status" section (see figure 16), Display the status of Network, S/W version and line.

| Network Status | |
|----------------|--|
| | |



| Connection mode | Displays the current connection mode. |
|---------------------|---|
| Current IP address | Displays the current IP address of the |
| | WAN port. |
| Subnet mask | Displays the current subnet mask's IP. |
| Default gateway | Displays the current default gateway's |
| | IP. |
| Primary DNS address | Displays the current primary DNS |
| | address. |
| Second DNS address | Displays the current secondary DNS |
| | address. |
| WAN MAC | Displays the MAC address of the WAN |
| | port. |
| Version Information | |
| Boot version | Displays the current boot version |
| | loaded on the WG2626. |
| Post version | Displays the current post version |
| | loaded on the WG2626. |
| Application version | Displays the current application |
| | version loaded on the WG2626. |
| Line Status | |
| Item | Displays the corresponding port |
| | number. |
| Туре | Displays the port type (FXS,FXO)of the |
| | corresponding port number. |
| Line Number | Displays the line number |
| Status | Displays the status of the port. |
| Register | Displays the registration status of the |
| | corresponding port number. |



Management

Management_Backup-Restore Setting

| VOIP Gate | eway | | |
|---|---|-----------|---------------------|
| Device Service Management Backup-Restore Setting Upgrade Firmware Reset to Default Reboot | Backup-Restore Setting Export File Export Import File | 國意 Import | Language: English ⊻ |

(Figure 17)

| Export File | Click the "Export" button to export |
|-------------|--|
| | "user.cfg" data |
| Import File | Specify the file path and file name to |
| | Import the configuration data. |

1. After import data, press the "**Reboot"** button to apply the changes.

Management_Upgrade Firmware

| VOIP Gat | teway | | |
|------------------|----------------------------|--|---------------------|
| | | | Language: English 💉 |
| Device | | | |
| Service | Upgrade Firmware | | |
| Management | Download mode | | |
| N Berlin Setting | TFTP/FTP server IP address | | |
| | FTP login | User name Password | |
| Dipgrade Hrmware | Target file name | Start | |
| | | | |
| Reboot | | | |
| | | | |
| | Http Upload | 瀏覽 Start | |
| | After processin | ng start, please wait for success message, and DO NOT powe | er off. |

(Figure 18)

| Download mode | Select the connection method to |
|---------------|-----------------------------------|
| | update the WG2626's firmware, you |
| | can choose the following: |



| | • TFTP |
|----------------------------|--|
| | ● FTP |
| TFTP/FTP server IP address | Specify the TFTP/FTP server's IP |
| | address. |
| FTP login | If you select FTP download mode, |
| | please specify the login user |
| | name/password for the FTP server. |
| Target file name | Specify the target file name for the |
| | firmware. |
| Http Upload | Specify the location of the firmware for |
| | uploading through Http. |

Updating the firmware by FTP

| | | | | Language: English |
|------------------------|----------------------------|----------------------------------|---------------------------|-------------------|
| Device | | | | |
| Service | Upgrade Firmware | 1100 A | | |
| Management | Download mode | FTP 🚩 | | |
| Dockum Doctory Potting | TFTP/FTP server IP address | x.x.x.x | | |
| - Jecung | FTP login | User name aaaa | Password ••••• | |
| Upgrade Firmware | Target file name | bbbbb.x | Start | |
| Peret to Default | | | | |
| Rebuut | | | | |
| | Http Upload | | 瀏覽 Start | |
| | After Macon | cing start, please wait for succ | ase massage and DO NOT no | wor off |

- Under Management => Upgrade firmware (see figure 19) Select FTP mode in the drop down list.
- 2. Key in the IP address, login name, password of your FTP server and specify the correct filename of the firmware.
- 3. Press the Start button (next to the Target file name text box) to execute the upgrade process.
- 4. Please wait while the device updates itself with the firmware.
- 5. After the update process is finish, you will be taken to a web page indicating that it was successful.
- 6. Press the "**Reboot**" button to apply the changes.



Updating the firmware by TFTP

| | | | | Language: English |
|-------------------|----------------------------|--------------------------------|---------------------------|-------------------|
| Device | Upgrade Firmware | | | |
| Management | Download mode | TFTP 🔽 | | |
| Nanagement | TFTP/FTP server IP address | x.x.x.x | | |
| Ungrade Firmute | FTP login | User name | Password | |
| v upgraue rimiwar | Target file name | bbbbb.x | Start | -85 |
| Reboot | L | | | |
| | Http Upload | | 瀏覽Start | |
| | After process | ssing start, please wait for s | Iccess message and DO NOT | power off |

(Figure 20)

- First, download the TFTP program from our website <u>http://www.welltech.com/support/utility.htm</u>. Unzip the TFTP to a directory that you desire in your hard drive and execute the TFTP program. Make sure that the TFTP program points to the directory of where your firmware is stored. Now, leave the TFTP program running and switch back to the WG2626 web configuration interface.
- Under Management => Upgrade firmware (see figure 20) select TFTP mode in the drop down list.
- 3. Key in the IP address of the TFTP server and specify the correct filename of the firmware.
- 4. Press the Start button (next to the Target file name text box) to execute the upgrade process.
- 5. Please wait while the device updates itself with the firmware.
- 6. After the update process is finish, you will be taken to a web page indicating that it was successful (see figure below).
- 7. Press the "**Reboot**" button to apply the changes.



Updating the firmware by HTTP

| | | | Language | English |
|--------------------------|----------------------------|---|-------------------------|---------|
| Device | | | | _ |
| Service | Upgrade Firmware | | | |
| Management | Download mode | ТЕТР 🔽 | | |
| N Packum Pertoro Cotting | TFTP/FTP server IP address | | | |
| Bar se betting | FTP login | User name Passwo | ord | |
| Dpgrade Firmware | Target file name | S | tart | |
| | | | | |
| Reboot | | | | |
| | Http Upload | (瀏覽. | Start | |
| | After proces | sing start, please wait for success message | , and DO NOT power off. | |

- Under Management => Upgrade firmware web menu (see figure 21), specify the location of the firmware by clicking the Browse button next to the Http Upload text box.
- 2. You will be prompted with a window requesting the location of the firmware.
- 3. Locate the firmware that is stored in your hard drive.
- 4. Once located, click the Open button.
- 5. Back in the web configuration menu, press the Start button (next to the Http Upload's browse button) to execute the upgrade process.
- 6. Please wait while the device updates itself with the firmware.
- 7. After the update process is finish, you will be taken to a web page indicating that it was successful.

Note: For consistency, it is recommended to reload default setting every time you update the firmware on the WG2626. However, you will lose all the settings configured on the WG2626 except Network configuration. For more details on reload default setting, please refer to the next page below.



Management_Reset to Default

| VOIP Gat | eway |
|--|--|
| Device Service Management Backup-Restore Setting Upgrarle Firmware Reset to Default Reboot | Reset to Default Warning!!All configuration will be reset to factory default values. Note:After Reset to Default, please re-configure all settings except Network configuration. Reset |
| | (Figure 22) |

Users can restore back to factory default settings using this feature (see figure 22). The password of the account and the network configurations are the things that will not be changed when this feature is executed.

Rebooting the system

| Dauiza | | Language: English | - |
|------------------------|--|-------------------|---|
| | Reboot | | |
|] Management | It will take some time to reboot. Please reload web page after that. | | |
| Backup-Restore Setting | Note: Please remember your network setting before Reboot. | | |
| Upgrade Firmware | | | |
| Reset to Default | Reboot | | |
| Reboot | | | |

Executing this function will reboot the whole system, when configuration changes are made to the device, it needs to be rebooted for the changes to take effect (see figure 23).