



COTS Select™ Military UPS Operator Manual



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1. Important Safety Warning

Please comply with all warnings and operating instructions in this manual. Save this manual properly and read carefully before installing the unit.

1-1. Transportation

- Please transport the UPS system only in the original package to protect against shock and impact.

1-2. Preparation

- Unit should not be operated in a high humid and condensing environment.
- Do not install the UPS system near water or in moist environments.
- Do not install the UPS system where it would be exposed to direct sunlight or near heaters.
- Do not block ventilation holes in the UPS housing.

1-3. Installation

- Do not connect appliances or devices which would overload the UPS system (e.g. laser printers) to the UPS output sockets.
- Connect cables to ensure no one can step on or trip over them.
- Do not connect domestic appliances such as hair dryers to UPS output sockets.
- The UPS can be operated by any individuals with no previous experience.
- Connect the UPS system only to an earthed shockproof outlet which must be easily accessible and close to the UPS system.
- Please use only VDE-tested, UL, CE-marked mains cable (e.g. the mains cable of your computer) to connect the UPS system to the building wiring outlet (shockproof outlet).
- Please use only VDE-tested, UL, CE-marked power cables to connect the loads to the UPS system.
- When installing the equipment, it should ensure that the sum of the leakage current of the UPS and the connected devices does not exceed 3.5mA.

1-4. Operation

- Do not disconnect the mains cable on the UPS system or the building wiring outlet (shockproof socket outlet) during operations since this would cancel the protective earth grounding of the UPS system and of all connected loads.
- The UPS system features its own, internal current source (batteries). The UPS output sockets or output terminals block may be electrically live even if the UPS system is not connected to the building wiring outlet.
- In order to fully disconnect the UPS system, first press the OFF/ON button to disconnect the mains.
- Prevent fluids or other foreign objects from entering the UPS system.

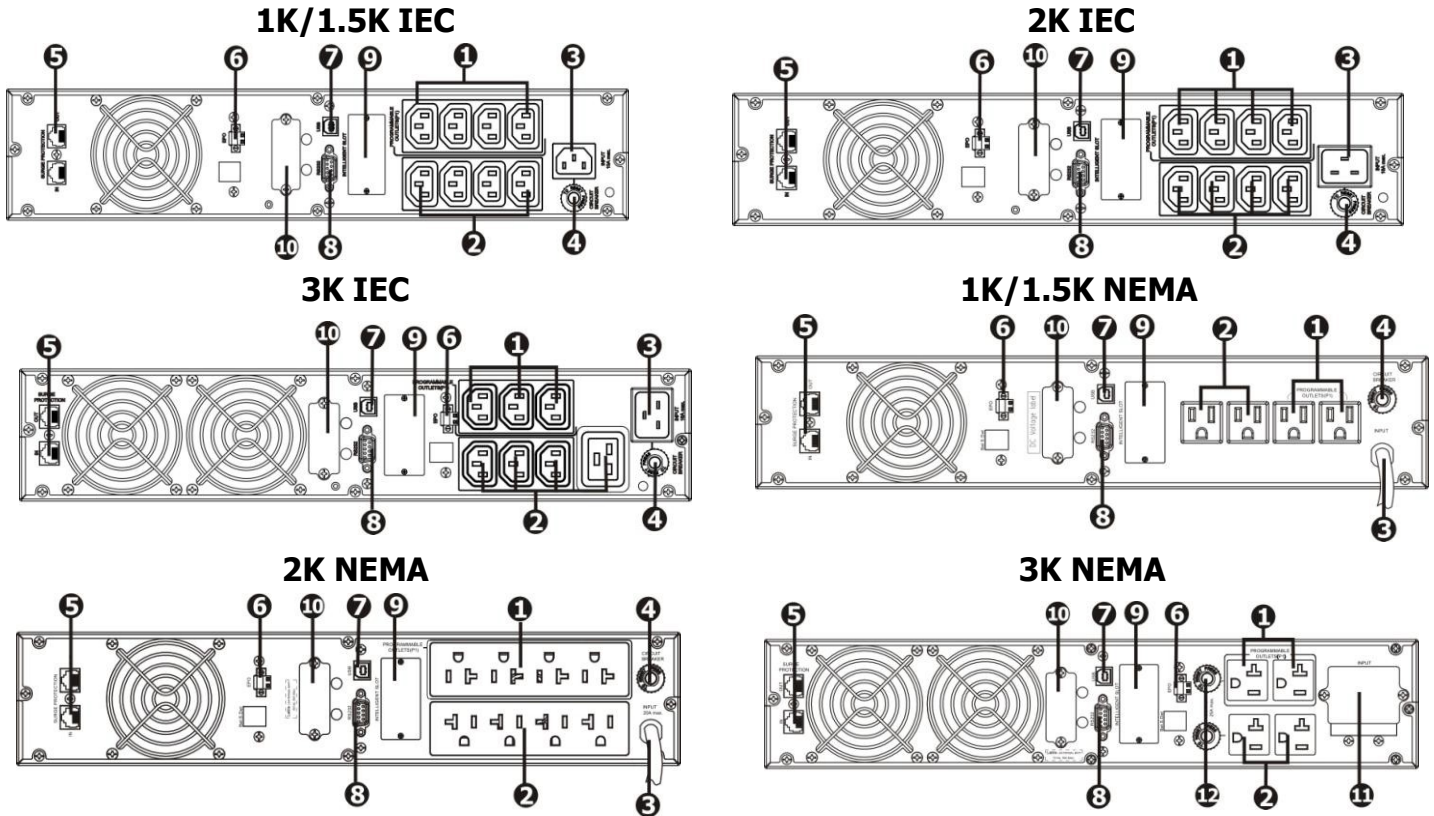
1-5. Maintenance, service and faults

- The UPS system operates with hazardous voltages. Repairs may be carried out only by qualified maintenance personnel.
- **Caution** - risk of electric shock. Even after the unit is disconnected from the mains (building wiring outlet), components inside the UPS system are still connected to the battery and are electrically live and dangerous.
- Before carrying out any kind of service and/or maintenance, disconnect the batteries and verify that no current is present and no hazardous voltage exists in the terminals of a high capability capacitor, such as the BUS-capacitors.
- Only persons are adequately familiar with batteries and with the required precautionary measures may replace batteries and supervise operations. Unauthorized persons must be kept away from the batteries.
- **Caution** - risk of electric shock. The battery circuit is not isolated from the input voltage. Hazardous voltages may occur between the battery terminals and the ground. Before touching, verify that no voltage is present.
- Batteries may cause electric shock and have a high short-circuit current. Be sure to take the precautionary measures specified below and all other measures necessary when working with batteries:
 - remove wristwatches, rings and other metal objects
 - use only tools with insulated grips and handles
- When changing batteries, install the same number and same type of batteries.
- Do not dispose of batteries by burning them. This could cause battery explosion.
- Do not open or destroy batteries. Escaping electrolyte can cause injury to the skin and eyes.
- Please replace the fuse only with the same type and amperage in order to avoid fire hazards.
- Do not dismantle the UPS system.

2. Installation and setup

NOTE: Before installation, please inspect the unit. Be sure that nothing inside the package is damaged. Please keep the original package in a safe place for future use.

2-1 Rear panel view

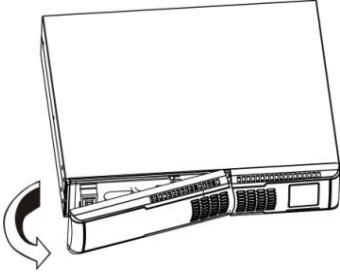


1. Programmable outlets: connect to non-critical loads.
2. Output receptacles: connect to mission-critical loads.
3. AC input
4. Input circuit breaker
5. Network/Fax/Modem surge protection
6. Emergency power off function connector (EPO)
7. USB communication port
8. RS-232 communication port
9. SNMP intelligent slot
10. Input terminal
11. Output circuit breaker

2-2. Install the UPS

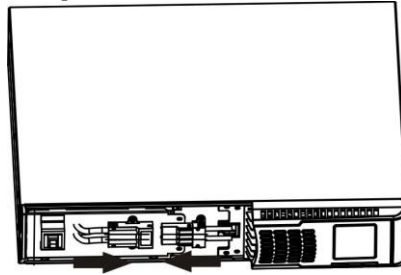
For safety consideration, battery wires are not connected during shipment. Before installing the UPS, be sure to follow the below steps to re-connect battery wires.

Step 1



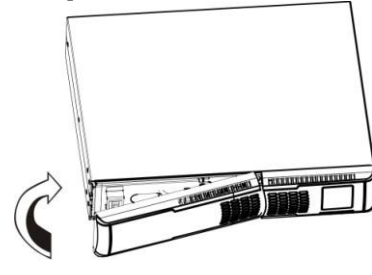
Remove front panel.

Step 2



Connect the AC input and re-connect battery wires.

Step 3

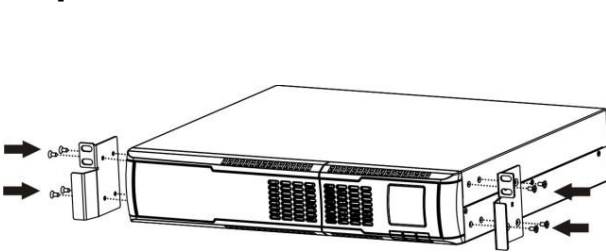


Put the front panel back to the unit.

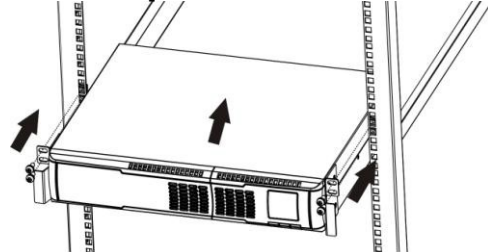
This UPS can be installed as a floor-standing tower or mounted in the 19" rack chassis. Be sure to choose proper installation to position this UPS.

Rack-mount Installation

Step 1

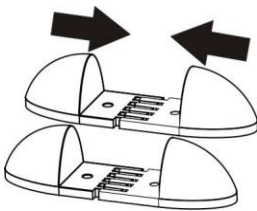


Step 2

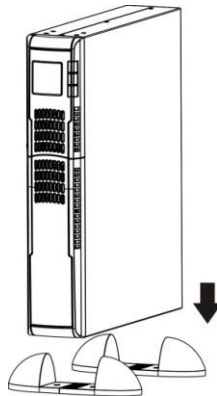


Tower Installation

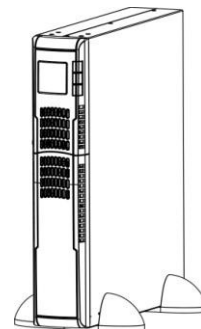
Step 1



Step 2



Step 3



2-3. Setup the UPS

Step 1: UPS input connection

Plug the UPS into a two-pole, three-wire, grounded receptacle only. Do not use extension cords.

Step 2: UPS output connection

- There are two kinds of socket-type outputs: programmable outlets and general outlets. Connect non-critical devices to the programmable outlets and critical devices to the general outlets. During power failure, you may extend the backup time to critical devices by setting shorter backup time for non-critical devices.

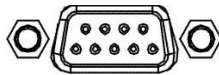
Step 3: Communication connection

Communication port:

USB port



RS-232 port



Intelligent slot



To allow for unattended UPS shutdown/start-up and status monitoring, connect the communication cable to one end of the USB/RS-232 port and the other to the communication port of your PC. With the monitoring software installed, you can schedule UPS shutdown/start-up and monitor UPS status through PC.

The UPS is equipped with an intelligent slot to accommodate either SNMP cable or an AS400 card. Installing either an SNMP cable or an AS400 card, will provide advanced communication and monitoring options.

NOTE: USB port and RS-232 port cannot work at the same time.

Step 4: Network connection

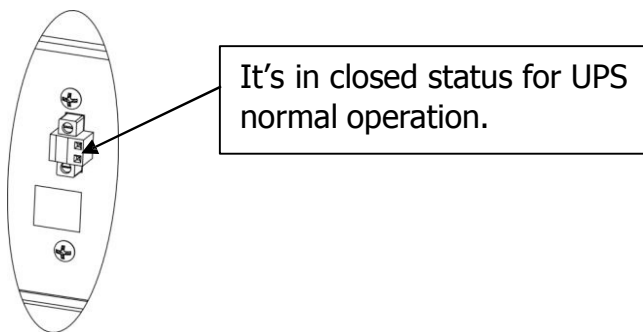
Network/Fax/Phone surge port



Connect a single modem/phone/fax line into surge-protected "IN" outlet on the back panel of the UPS unit. Connect from "OUT" outlet to the equipment with another modem/fax/phone line cable.

Step 5: Disable and enable EPO function

Keep the pin 1 and pin 2 closed for UPS normal operation. To activate EPO function, cut the wire between pin 1 and pin 2.



Step 6: Turn on the UPS

Press the ON/Mute button on the front panel for two seconds to power on the UPS.

Note: The battery charges fully during the first five hours of normal operation. Do not expect full battery run capability during this initial charge period.

Step 7: Install software

For optimal computer system protection, install UPS monitoring software to fully configure UPS shutdown. Please follow steps below to download and install monitoring software:

1. Go to the website <http://www.power-software-download.com>.
2. Click ViewPower software icon and then choose your required OS to download the software.
3. Follow the on-screen instructions to install the software.
4. When your computer restarts, the monitoring software will appear as an orange plug icon located in the system tray, near the clock.

2-4 Battery Replacement

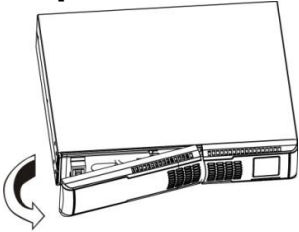
This UPS is equipped with internal batteries. Hot-swappable battery design means users can replace the batteries without shutting down the UPS or connected loads.

Replacement is a safe procedure, isolated from electrical hazards.

CAUTION: Consider all warnings, cautions, and notes before replacing batteries.

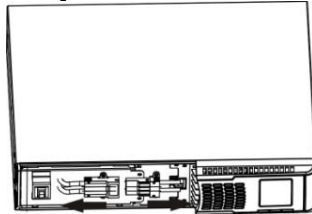
Note: Upon battery disconnection, equipment is not protected from power outages.

Step 1



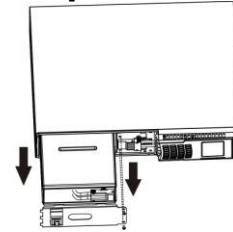
Remove front panel.

Step 2



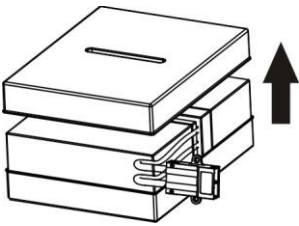
Disconnect battery wires.

Step 3



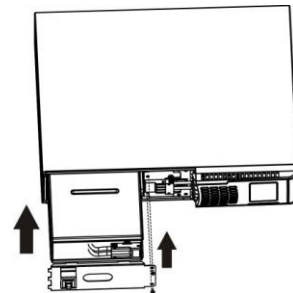
Pull out the battery box by removing two screws on front panel.

Step 4



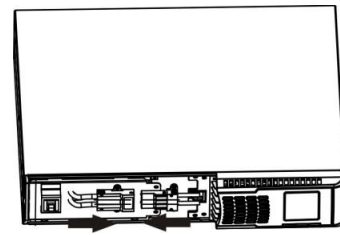
Remove the top cover of battery box and replace the inside batteries.

Step 5



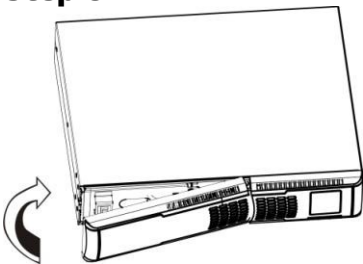
After replacing the batteries, put the battery box back to original location and screw it tightly.

Step 7



Re-connect the battery wires.

Step 8



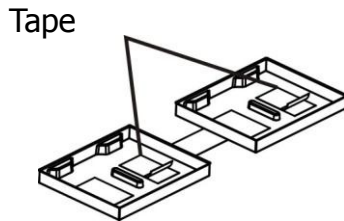
Put the front panel back to the unit.

2-5 Battery Kit Assembly (option)

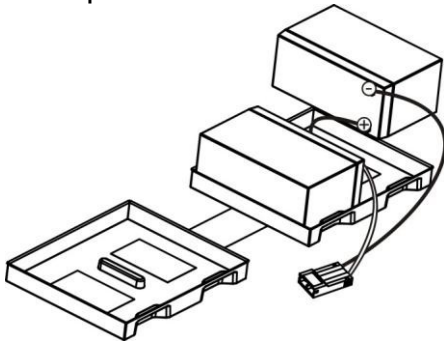
NOTICE: Assemble battery kit first before installing it inside of UPS. Be sure to select correct battery kit procedure below.

2-battery kit

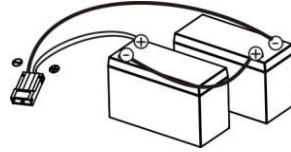
Step 1: Remove adhesive tape.



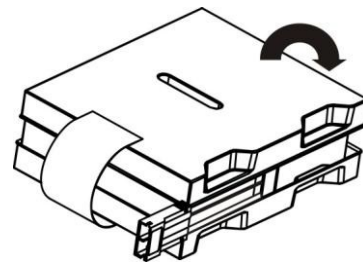
Step 3: Put assembled battery packs on one side of plastic shells.



Step 2: Connect all battery terminals.

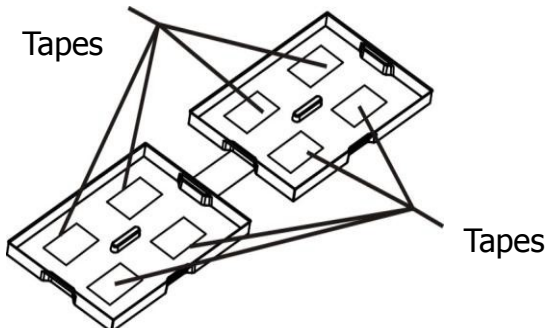


Step 4: Cover the other side of plastic shell.

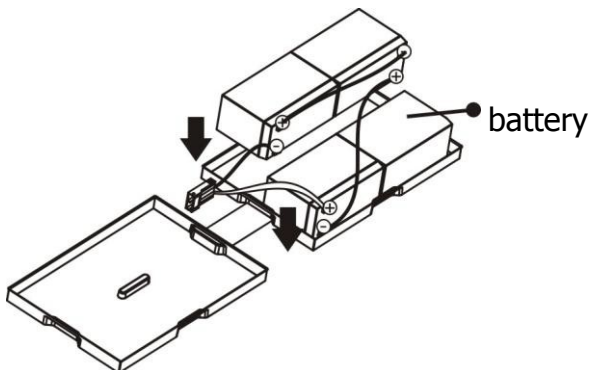


3-battery kit

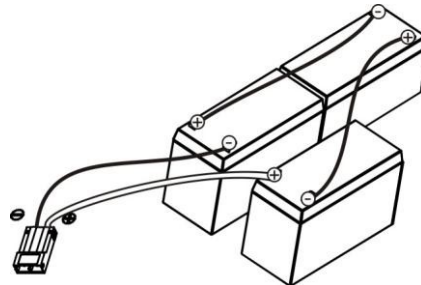
Step 1: Remove adhesive tape.



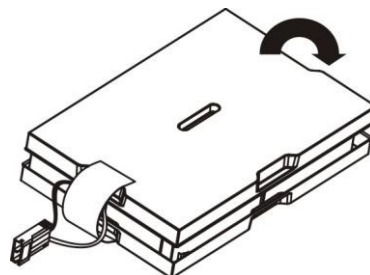
Step 3: Put assembled battery packs on one side of plastic shells.



Step 2: Connect all battery terminals.

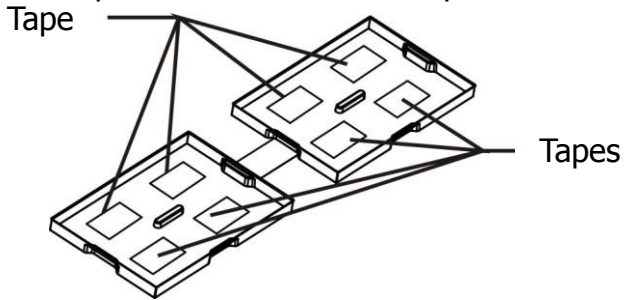


Step 4: Cover the other side of plastic shell.

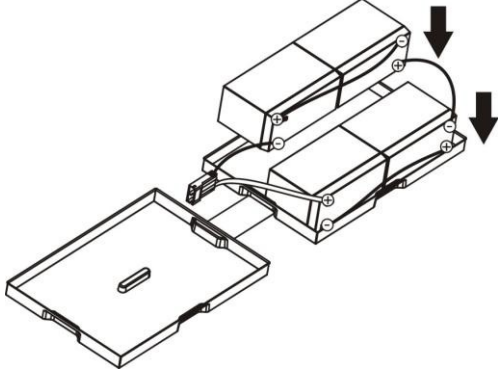


4-battery kit

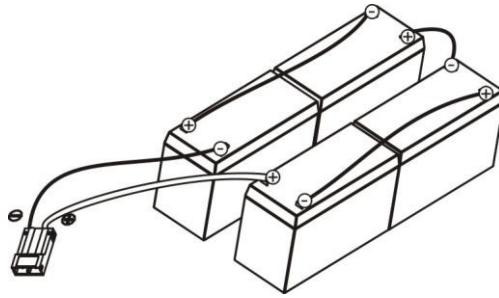
Step 1: Remove adhesive tape.



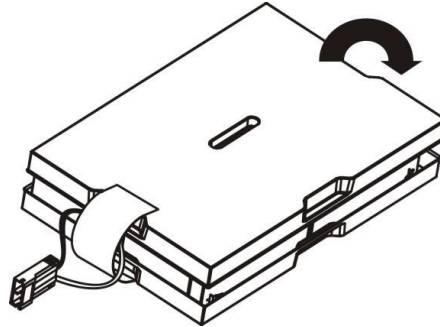
Step 3: Put assembled battery packs on one side of plastic shells.



Step 2: Connect all battery terminals.

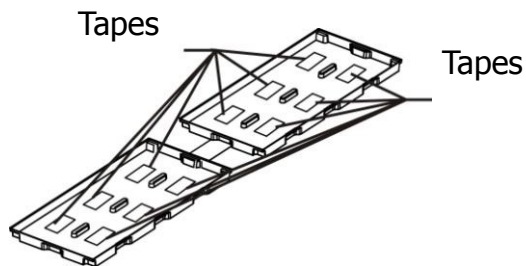


Step 4: Cover the other side of plastic shell.

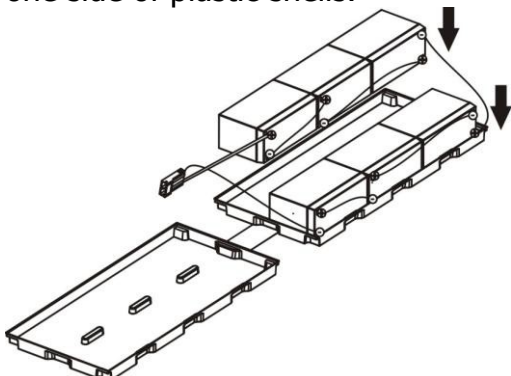


6-battery kit

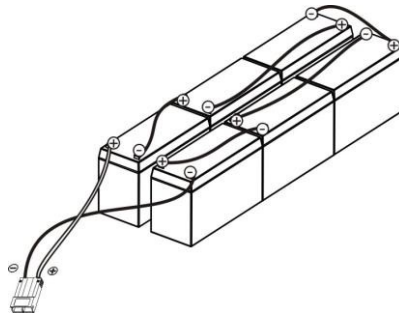
Step 1: Remove adhesive tape.



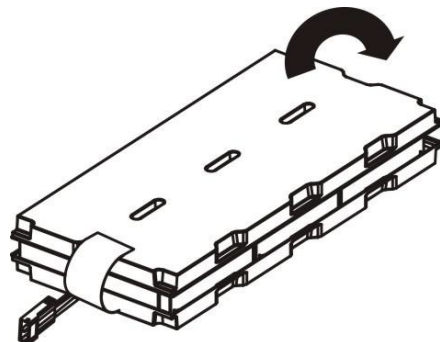
Step 3: Put assembled battery packs on one side of plastic shells.



Step 2: Connect all battery terminals.

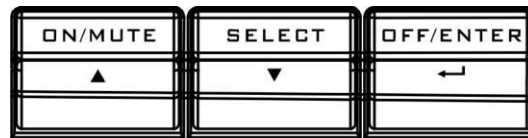


Step 4: Cover the other side of plastic shell.



3. Operations

3-1. Button operation

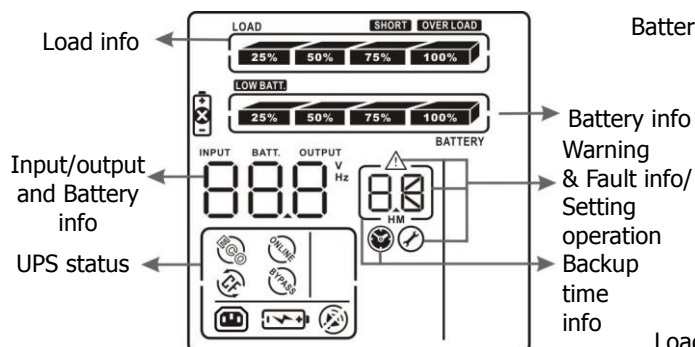


Button View

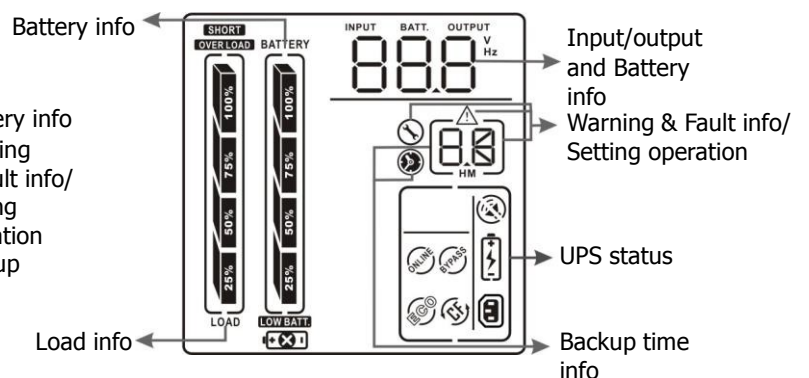
Button	Function
ON/Mute Button	<ul style="list-style-type: none"> ➤ Turn on the UPS: Press and hold ON/Mute button for at least 2 seconds to turn on the UPS. ➤ Mute the alarm: After the UPS is turned on in battery mode, press and hold this button for at least 5 seconds to disable or enable the alarm system. This does not apply to situations when warnings or errors occur. ➤ Up key: Press this button to display previous selection in UPS setting mode. ➤ Switch to UPS self-test mode: Press ON/Mute buttons simultaneously for 5 seconds to enter UPS self-testing while in AC mode, ECO mode, AECO mode, or converter mode.
OFF/Enter Button	<ul style="list-style-type: none"> ➤ Turn off the UPS: Press and hold this button at least 2 seconds to turn off the UPS in battery mode. Confirm selection key: Press this button to confirm selection in UPS setting mode.
Select Button	<ul style="list-style-type: none"> ➤ Switch LCD message: Press this button to change the LCD message for input voltage, input frequency, battery voltage, output voltage, output frequency. ➤ Setting mode: Press and hold this button for 5 seconds to enter UPS setting mode when in standby and bypass mode. ➤ Down key: Press this button to display next selection in UPS setting mode.
ON/Mute + Select Button	<ul style="list-style-type: none"> ➤ Switch to bypass mode: When the main power is normal, press ON/Mute and Select buttons simultaneously for 5 seconds. Then UPS will enter bypass mode. This step will be ineffective when the input voltage is out of an acceptable range.















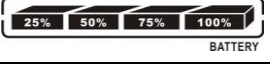

3-2. LCD Panel

Rack Display



Tower Display



Display	Function
Backup time information	
	Indicates the backup time in pie chart.
	Indicates the backup time in numbers. H: hours, M: minute
Warning & Fault information	
	Indicates warning and fault occurs.
	Indicates warning and fault codes, which are listed in details in 3-5 section.
Setting Operation	
	Indicates setting operation.
Input/Output & Battery information	
<div> <div>INPUT</div> <div>BATT.</div> <div>OUTPUT</div> </div> 	Indicates the output/input voltage, output/input frequency, and battery voltage. V: voltage, Hz: frequency
Load information	
	Indicates the load level by 0-25%, 26-50%, 51-75%, and 76-100%.
OVER LOAD	Indicates overload.
SHORT	Indicates the load or the UPS output has short circuited.
UPS status	
	Indicates that programmable management outlets are working.
	Indicates the UPS working in line mode.
	Indicates the UPS is working in converter mode.
	Indicates the UPS is working in bypass mode.
	Indicates the UPS powers the output directly from the mains.
	Indicates that the UPS alarm is disabled.
	Indicates the battery charger is working.
Battery information	
	Indicates the Battery level by 0-25%, 26-50%, 51-75%, and 76-100%.
LOW BATT.	Indicates low battery.
	Indicates there is something wrong with battery.

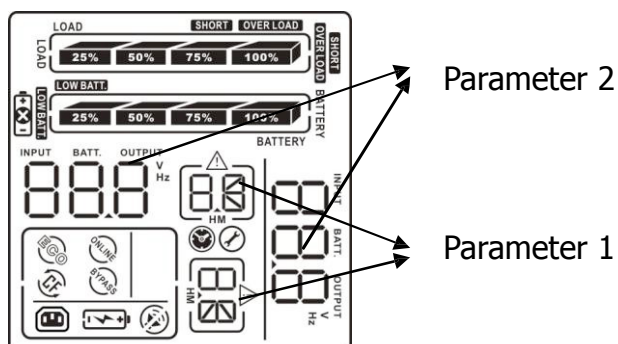
3-3. Audible Alarm

Battery Mode	Sounds every 4 seconds
Low Battery	Sounds every second
Overload	Sounds twice every second
Fault	Continuously sounds

3-4. LCD display wordings index

Abbreviation	Display content	Meaning
ENA	ENA	Enable
DIS	DIS	Disable
ESC	ESC	Escape
RAC	RAC	Rack display
TOE	TOE	Tower display
B.L	B.L	Low Battery
O.L	O.L	Overload
N.C	N.C	Battery not connected
O.C	O.C	Overcharge
SF	SF	Site Fault
E.P	E.P	EPO
T.P	T.P	Over Temperature
C.H	C.H	Charger Failure
B.B	B.B	Battery Fault
F.U	F.U	Frequency Unstable in Bypass Mode
B.V	B.V	Input Voltage is Out of Bypass Range

3-5. UPS Setting

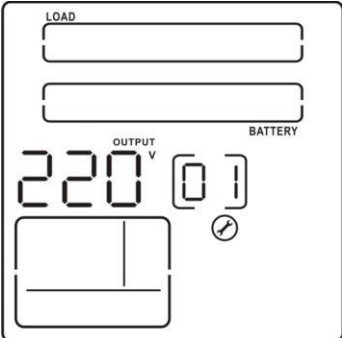


There are two parameters to set up the UPS:

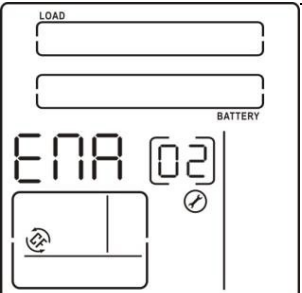
Parameter 1: Is for program alternatives. There are 9 programs to set up.

Parameter 2: Is for setting information display.

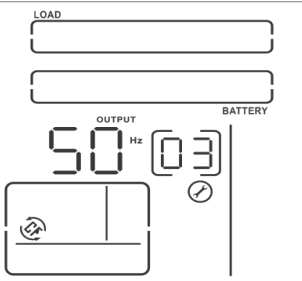
● 01: Output voltage setting

Interface	Setting
	<p>For 208/220/230/240 VAC models, you may choose the following output voltage:</p> <p>208: presents output voltage is 208 VAC 220: presents output voltage is 220 VAC 230: presents output voltage is 230 VAC 240: presents output voltage is 240 VAC</p> <p>For 110/150/120/127 VAC models, you may choose the following output voltage:</p> <p>110: presents output voltage is 110 VAC 115: presents output voltage is 115 VAC 120: presents output voltage is 120 VAC 127: presents output voltage is 127 VAC</p>

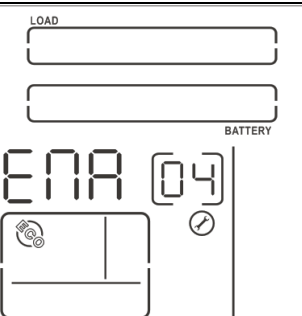
● 02: Frequency Converter enable/disable

Interface	Setting
	<p>CF ENA: converter mode enable CF DIS: converter mode disable</p>

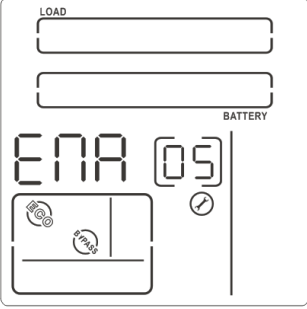
● 03: Output frequency

Interface	Setting
	<p>You may set the initial frequency on battery mode:</p> <p>BAT 50: presents output frequency is 50Hz BAT 60: presents output frequency is 60Hz</p> <p>If converter mode enable, you may choose the following output frequency:</p> <p>CF 50: presents output frequency is 50Hz CF 60: presents output frequency is 60Hz</p>

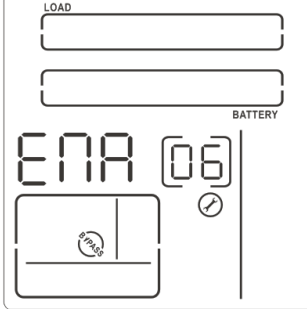
● 04: ECO enable/disable

Interface	Setting
	<p>ENA: ECO mode enable DIS: ECO mode disable</p>

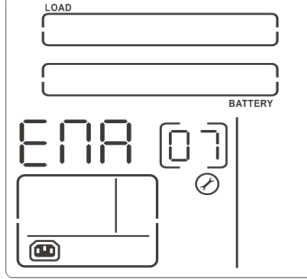
- 05: AECO enable/disable

Interface	Setting
	ENA: Advanced ECO mode enable DIS: Advanced ECO mode disable

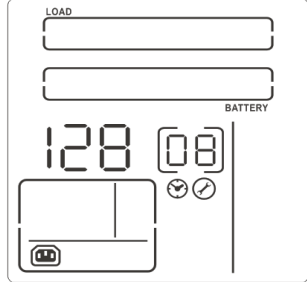
- 06: Bypass mode enable/disable

Interface	Setting
	ENA: Bypass mode enable DIS: Bypass mode disable

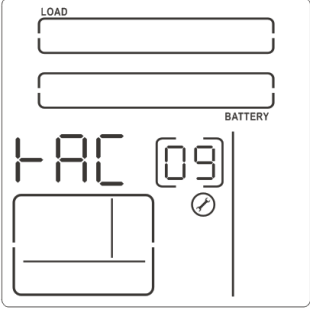
- 07: Programmable outlets enable/disable

Interface	Setting
	ENA: Programmable outlets enable DIS: Programmable outlets disable

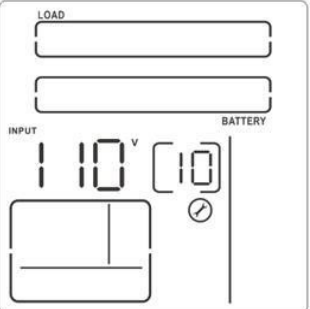
- 08: Programmable outlets

Interface	Setting
	0-999: setting the backup time limits in minutes from 0-999 for programmable outlets which connect to non-critical devices on battery mode.

● 09: LCD display direction setting



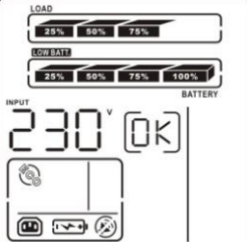

Interface	Setting
	<p>RAC: the LCD display is horizontal.</p> <p>TOE: the LCD display is vertical.</p>


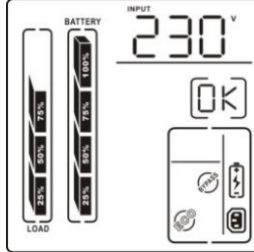
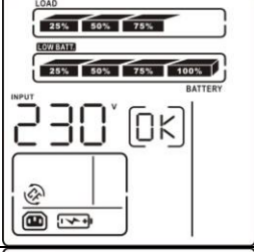
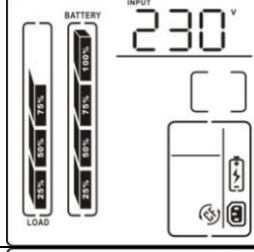
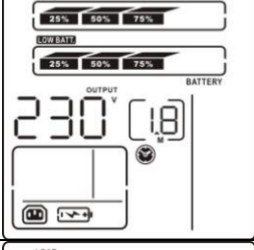
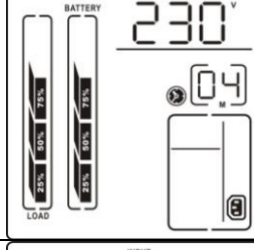
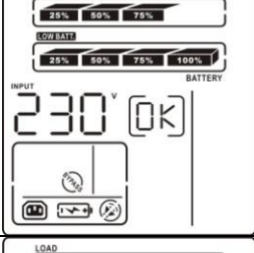
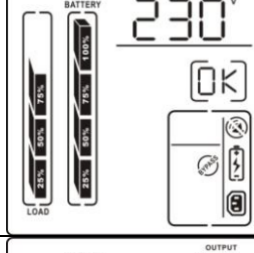
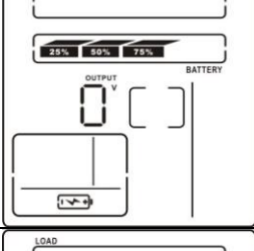
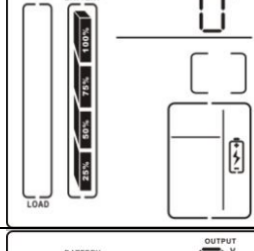
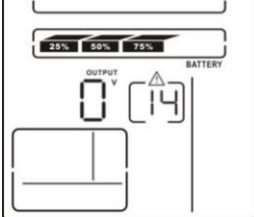
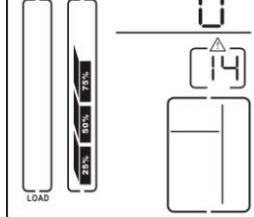
● 10: Acceptable input voltage range setting

Interface	Setting
	<p>For 208/220/230/240 VAC models, you may choose the following Acceptable input voltage range:</p> <p>110/300 alternating flashing: acceptable input voltage range is from 110V to 300V;</p> <p>160/260 alternating flashing: acceptable input voltage range is 160V to 260V;</p> <p>170/270 alternating flashing: acceptable input voltage range is 170V to 270V;</p> <p>For 110/150/120/127 VAC models, you may choose the following Acceptable input voltage range:</p> <p>55/150 alternating flashing: acceptable input voltage range is from 55V to 150V;</p> <p>80/130 alternating flashing: acceptable input voltage range is 80V to 130V;</p> <p>85/135 alternating flashing: acceptable input voltage range is 85V to 135V;</p>


● 00: Exit settings mode

3-6. Operating Mode Description












Operating mode	Description	LCD display	
		Rack Display	Tower Display
Online mode	When the input voltage is within acceptable range, UPS will provide pure and stable AC power. The UPS will also charge the battery at online mode.		
ECO mode (Efficiency Corrective Optimizer)	When the input voltage is within setting range ($\pm 3\%V_o$ max), UPS will bypass voltage to output for energy saving. PFC and INVERTER are still active at this mode.		

AECO mode (Advanced Efficiency Corrective Optimizer)	When the input voltage is within setting range ($\pm 3\%V_o$ max), UPS will bypass voltage to output for energy saving. PFC and INVERTER are off at this mode.		
Frequency Converter mode (Rack)	When input frequency is within 40 Hz to 70 Hz, the UPS can be set at a constant output frequency, 50 Hz or 60 Hz. The UPS will still charge battery under this mode.		
Battery mode	When the input voltage is beyond the acceptable range or power failure and alarm is sounding every 4 second, UPS will obtain backup power from battery.		
Bypass mode	When input voltage is within acceptable range but UPS is overload, UPS will enter bypass mode or bypass mode can be set by front panel. Alarm is sounding every 10 second.		
Standby mode	UPS is powered off without output power, but the battery can still be charged.		
Fault mode	The UPS is in fault mode when no output power is supplied from the UPS and the fault icon flashes on the LCD display, although the information of UPS can be displayed in the LCD screen.		

3-7. Faults Reference Code








Fault event	Fault code	Icon	Fault event	Fault code	Icon
Bus start fail	01	x	Low inverter voltage	13	x
Bus over	02	x	Inverter output short	14	SHORT
Bus under	03	x	Battery voltage too high	27	x
Bus unbalance	04	x	Battery voltage too low	28	
Inverter soft start fail	11	x	Over temperature	41	x
High Inverter voltage	12	x	Overload	43	OVER LOAD

3-8. Warning indicator

Warning	Icon (flashing)	Code	Alarm
Low Battery		b.L	Sounding every second
Overload		OL	Sounding twice every second
Battery is not Connected		NC	Sounding every second
Overcharge		OC	Sounding every second
Site Wiring Fault		SF	Sounding every second
EPO Enable		EP	Sounding every second
Over Temperature		EP	Sounding every second
Charger Failure		CH	Sounding every second
Battery Fault		b.b	Sounding every second
Bypass Out Range		b.U	Sounding every second
Bypass Frequency Unstable		F.U	Sounding every second

4. Troubleshooting

If the UPS system does not operate correctly, please solve the problem by using the table below.

Symptom	Possible cause	Remedy
No indication and alarm even though the input power is normal.	The AC input power is not connected well.	Check if input power cord firmly connected to the mains.
	The AC input is connected to the UPS output.	Plug AC input power cord to AC input correctly.
The icon  and the warning code EP flashing on LCD display and alarm is sounding every second.	EPO function is activated.	Set the circuit in closed position to disable EPO function.
The icon  and SF flashing on LCD display and alarm is sounding every	Line and neutral conductors of UPS input are reversed.	Rotate mains power socket by 180° and then connect to UPS system.
The icon  and  flashing on LCD display and alarm is sounding every second.	The external or internal battery is incorrectly connected.	Check if all batteries are connected well.
Fault code is shown as 27 and the icon  is lighting on LCD display and alarm is continuously sounding.	Battery voltage is too high or the charger is fault.	Contact Acumentrics RMA department.
Fault code is shown as 28 and the icon  is lighting on LCD display and alarm is continuously sounding.	Battery voltage is too low or the charger is fault.	Contact Acumentrics RMA department.
The icons of  and OVERLOAD are flashing on LCD display and alarm is sounding twice every second.	UPS is overload	Remove excess loads from UPS output.
	UPS is overloaded. Devices connected to the UPS are fed directly by the electrical network via the Bypass.	Remove excess loads from UPS output.
	After repetitive overloads, the UPS is locked in the Bypass mode. Connected devices are fed directly by the mains.	Remove excess loads from UPS output first. Then shut down the UPS and restart it.
Fault code is shown as 43 and The icon OVERLOAD is lighting on LCD display and alarm is continuously sounding.	The UPS shut down automatically because of overload at the UPS output.	Remove excess loads from UPS output and restart it.

Symptom	Possible cause	Remedy
Fault code is shown as 14 and alarm is continuously sounding.	The UPS shut down automatically because short circuit occurs on the UPS output.	Check output wiring and if connected devices are in short circuit status.
Fault code is shown as 01, 02, 03, 04, 11, 12, 13 and 41 on LCD display and alarm is continuously sounding.	A UPS internal fault has occurred. There are two possible results: 1. The load is still supplied, but directly from AC power via bypass. 2. The load is no longer supplied by power.	Contact Acumentrics RMA department.
Battery backup time is shorter than nominal value	Batteries are not fully charged	Charge the batteries for at least 5 hours and then check capacity. If the problem still persists, consult your dealer.
	Batteries defect	Contact your dealer to replace the battery.

5. Storage and Maintenance

5-1. Operation

The UPS system contains no user-serviceable parts. If the battery service life (3~5 years at 25°C ambient temperature) has been exceeded, the batteries must be replaced. In this case, please contact Acumentrics at (800)-332-0277 or (781)-461-1261.



Be sure to deliver the spent battery to a recycling facility or ship it to your dealer in the replacement battery packing material.

Storage

Before storing, charge the UPS 5 hours. Store the UPS covered and upright in a cool, dry location. During storage, recharge the battery in accordance with the following table:

Storage Temperature	Recharge Frequency	Charging Duration
-25°C - 40°C	Every 3 months	1-2 hours
40°C - 45°C	Every 2 months	1-2 hours

6. Specifications

MODEL	COTS-SEL01KUL	COTS-SEL02KUL	COTS-SEL03KUL
Capacity	1000	2000	3000
VA			
W	900	1800	2700
PHYSICAL			
Dimension, H x W x D (inches)	3 x 17 x 14 (2U)	3 x 17 x 18 (2U)	3 x 17 x 23 (2U)
Weight (lbs)	29	47	65
INPUT – Single Phase with Ground			
Nominal Voltage	100 / 110 / 115 / 120 VAC or 208 / 220 / 230 / 240 / VAC International		
Voltage Range	80-150 VAC ± 5% or 160-300 VAC ± 5%		
Frequency Range	40 Hz ~ 70 Hz		
Power Factor	i 0.99 @nominal voltage		
OUTPUT			
Output Voltage	110 / 115 / 120 / 127 VAC or 208 / 220 / 230 / 240 VAC International		
AC Voltage Regulation (Battery Mode)	± 1%		
Frequency Range (Synchronized Range)	47 Hz ~ 53 Hz or 57 Hz ~ 63 Hz		
Frequency Range (Battery Mode)	50 Hz ± 0.2 Hz or 60 Hz ± 0.2 Hz		
Current Crest Ratio (CF)	5:1 (Maximum)		
Harmonic Distortion (THDU)	≤ 2% (Linear load) 8% maximum (Non-linear load)		
Transfer Time	Zero		
Line Mode to Battery Mode			
Inverter to Bypass	4 milliseconds (Typical)		
Waveform (Battery Mode)	Pure Sinewave		
EFFICIENCY			
AC Mode	86% (Typical), 88% (Peak)	88% (Typical), 90% (Peak)	
Battery Mode	83% (Typical), 86% (Peak)	85% (Typical), 88% (Peak)	
BATTERY			
Battery Type	12V / 9Ah		
Number of Batteries	2	4	6
Typical Recharge Time	4 hours to 90% capacity		
Charging Current (maximum)	1.0 A		
Charging Voltage	27.4 VDC ± 1%	54.7 VDC ± 1%	82.1 VDC ± 1%
INDICATORS			
LCD Display	Load level, Battery level, AC mode, Battery mode, Bypass mode, and Fault indicator		
ALARM			
Battery Mode	Sounds every 4 seconds		
Low Battery	Sounds every second		
Overload	Sounds twice every second		
Fault	Continuously sounds		
ENVIRONMENT			
Humidity	20-90% RH @ 0-40°C (non-condensing)		
Noise Level	Less than 50dBA @ 1 Meter		
MANAGEMENT			
Smart RS-232 / USB	Supports Windows® 2000 / 2003 / XP / Vista / 2008, Windows® 7 / 8, Linux, Unix, and MAC		
Optional SNMP	Power management from SNMP manager and web browser		