



motorola Bluetooth® Handsfree Headset



MOTOSTART

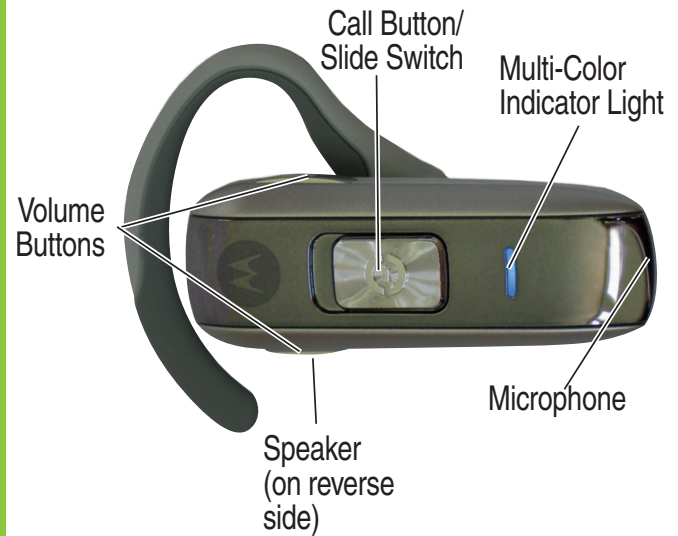
H550

Get connected in 4 quick steps.

BEFORE YOU BEGIN

Before using this product, read the Important Safety and Legal Information pamphlet and follow its instructions.

Take a moment before you get started to familiarize yourself with your new H550 Headset.



1

CHARGE Your Headset's Battery



- 1 Verify slide switch is in the off position (toward the charging port).
- 2 Plug the Motorola charger into the end of the headset.

The indicator light turns red when the battery is charging. It may take up to 1 minute for the indicator light to turn on. When the headset's battery is fully charged (about 2 hours), the indicator light turns off.

- 3 Disconnect the charger.

Note: Headset is not functional while charging.

Note: For optimal performance, make sure that the headset is off while charging.

2

START BLUETOOTH FEATURE

Your Phone

Your phone's Bluetooth feature is off by default. To use your headset, you must turn on the Bluetooth feature in your phone.

For most Motorola phones (at the main menu):

- 1 Press **[Menu]** (Menu) > **Settings** > **Connection** > **Bluetooth Link** > **Setup**.
- 2 Scroll to **Power**.
- 3 Select **Change**.
- 4 Scroll to **On**.
- 5 Press **Select** to turn on the Bluetooth feature. The Bluetooth feature remains on until you turn the feature off.

Note: These steps are for most Motorola phones. For other phones, see your phone's user's guide.

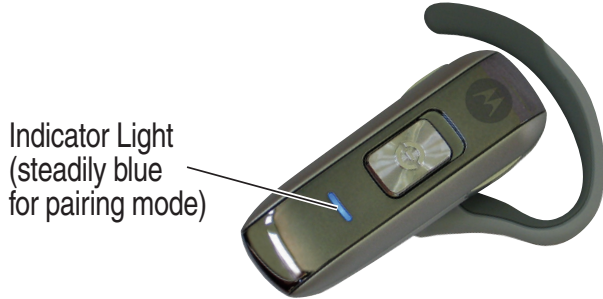
3

PAIR Your Headset

Before you can use your headset, you must pair (link) it with your phone.

Step A - ENSURE HEADSET IS IN PAIRING MODE

Power on headset by sliding the Call button towards the microphone to initiate easy pairing. After a few moments, the indicator light will be steadily lit in blue to indicate headset is in pairing mode.



If the headset does not enter pairing mode, see **TROUBLESHOOTING** for help.

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1-888-390-6456 (TTY/TDD United States for hearing impaired)

Guide Number: 6809504A24-B

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PAIR *CONTINUED* Your Phone

Step B - SET YOUR PHONE TO LOOK FOR YOUR HEADSET

For most Motorola phones:

- 1 On your Motorola phone, press **☰ (Menu) > Settings > Connection > Bluetooth Link > Handsfree > Look for Devices.**

The phone lists Bluetooth devices it finds.

- 2 Select **Motorola H550.**
- 3 Select **OK** or **Yes** to pair your headset with your phone.
- 4 Enter the passkey: **0000**
- 5 Select **OK.**

When your headset successfully pairs and connects with your phone, the indicator light changes from steadily lit to flashing blue.

Note: These steps are for most Motorola phones. For other phones, see your phone's user's guide.

4

TEST AND USE

Your phone and headset are now paired and ready to make and receive calls.

To make a call:

- 1 Place the headset over your ear.
- 2 On the phone, dial the number you want to call and press **SEND** key on your phone.
- 3 If your phone and headset are successfully paired, you will hear ringing on the headset.

After you have successfully paired your phone and headset, you don't need to repeat these steps. For daily use, ensure that your headset is turned ON and that your phone's Bluetooth feature is ON.

To save battery power, turn OFF the headset when you don't use it for an extended time by sliding the switch towards the charging plug.

USING YOUR H550

See
**Features and
Functions Guide**
on the reverse side
for information on
using your H550



Note: If desired, your headset can be restored to original factory settings. This action will erase all pairing information stored in your headset. Thus, you will need to pair your phone and headset again (see step 3).

To restore your headset to original factory settings, press and hold both Volume buttons and the Call button at the same time for 10 seconds.

Features and Functions Guide

**H550
Bluetooth®
Handsfree Headset**

IMPORTANT:

Be sure to first follow the
MOTOSTART
Quick Start Guide
on the reverse side
of this guide
to complete initial setup
of your H550.

TROUBLESHOOTING

My headset will not enter pairing mode.

Make sure that any devices previously paired with the headset are turned off. If the indicator light is not steadily lit in blue, turn off both the other device and headset, wait 10 seconds, then turn headset back on. Wait for the indicator light to become steadily lit in blue, indicating the headset is now in pairing mode.

My phone doesn't find my headset.

Make sure the indicator light on your headset is on (lit in blue) and steady when your phone is searching for devices (see step 3).

My headset worked before but now it's not working.

Make sure your phone is on and the Bluetooth feature is turned on in your phone (see step 2). If the Bluetooth feature was turned off or was turned on only temporarily, you may need to restart the Bluetooth feature (see step 2) and pair your phone and headset again (see step 3).

Support.

If you need more help, contact us at **1-877-MOTOBLU** or visit us at www.hellomoto.com/Bluetoothsupport

TURNING HEADSET ON AND OFF

To turn your headset on, slide the switch toward the microphone. The indicator light is steadily purple for several seconds, then flashes blue (if paired and connected with another device) or is steadily blue (if ready to be paired).

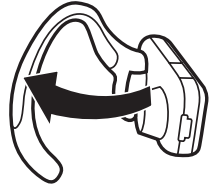
To turn your headset off, slide the switch toward the charging plug. The indicator light will turn off.



EARHOOKS AND YOUR HEADSET

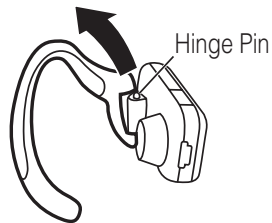
Your H550 headset is supplied with multiple earhooks. The earhook is attached onto a hinge pin, and is placed onto your ear when using your headset. To install an earhook on your headset:

- 1 Open the attached earhook 90 degrees from the headset.
- 2 Gently lift and pull the top of the earhook up and off the upper hinge pin. Then, pull it away to remove it.
- 3 Position the headset for right or left ear use (right ear use is displayed).
- 4 Hook the bottom of the earhook onto the lower hinge pin, then lift and pull the top of the earhook over the upper hinge pin.



1 Open Earhook

2 Pull Earhook Up

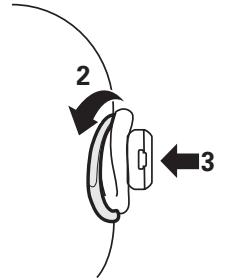
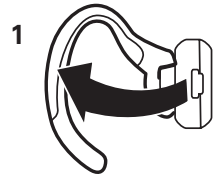


Hinge Pin

WEARING THE HEADSET

Once you have attached your desired earhook, follow these steps to wear your headset on your ear:

- 1 Open the attached earhook 45 degrees from the headset.
- 2 Loop the earhook over your ear.
- 3 Press earhook to your ear.



When worn, your headset will look like this on your head:




CHANGING VOLUME BUTTON ORIENTATION

You can also change the orientation of the volume buttons on your headset.

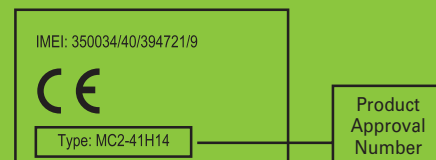
- 1 Turn the headset power off.
- 2 Press and hold the Volume button you want to assign as the "volume up" button and slide the switch toward the microphone. The indicator light is either steadily lit or flashing in blue.



European Union Directives Conformance Statement

 Hereby, Motorola declares that this product is in compliance with:

- The essential requirements and other relevant provisions of Directive 1999/5/EC.
- All other relevant EU Directives.



The above gives an example of a typical Product Approval Number.

You can view your product's Declaration of Conformity (DoC) to Directive 1999/5/EC (to R&TTE Directive) at www.motorola.com/rtte. To find your DoC, enter the product Approval Number from your product's label in the "Search" bar on the web site.

MAKING CALLS

| Function | Action |
|------------------------|--|
| Receive a call | Tap the Call button |
| Mute or unmute a call | Tap both Volume buttons |
| Reject a call | Press and hold a Volume button until you hear two descending tones |
| End a call | Tap the Call button |
| Redial last call | Press and hold the Call button until you hear two ascending tones |
| Make a voice dial call | Tap the Call button and speak the name after the tone |

Note: Your H550 supports both Handsfree and Headset Profiles. Accessing call functions depends upon which profile your phone supports. See your phone's user's guide for more information.

MAKING CALLS *CONTINUED*

| Function | Action |
|--|---|
| Answer a second incoming call | Tap the Call button |
| End an active call and resume a call on hold | Tap the Call button |
| Disable the indicator light | First slide the switch toward charging plug (to turn headset off), then press and hold both Volume buttons AND slide the switch towards the microphone (to turn headset on) |

Note: Some features are phone/network dependent.

INDICATOR LIGHTS

With the Charger Plugged In

| Headset Indicator | Headset Status |
|-------------------|-------------------|
| Steady red | Charging |
| Off | Charging complete |

With No Charger Plugged In

| Headset Indicator | Headset Status |
|-------------------------|-----------------------------|
| Off | Power off |
| Steady purple | Powering up |
| Steady blue | Pairing/connection mode |
| 10 rapid purple flashes | Connection successful |
| Slow blue flash | Standby (not on call) |
| Quick blue flash | Incoming call |
| Slow blue pulse | Connected (on a call) |
| Slow purple pulse | Connected (on a muted call) |
| Red flash | Idle (not connected) |
| Quick red flash | Low battery |

Note: After 30 minutes of inactivity, the light stops flashing to conserve power, but the headset remains in standby mode.

AUDIO TONES

| Audio Tone | Headset Status |
|--|--|
| Ring tone | Incoming call |
| Single high tone | Phone network not available |
| High to low tone | End call |
| Single high tone when pressing volume button | Volume at minimum or maximum |
| Two ascending tones | Mute enabled |
| Two descending tones | Mute disabled |
| Low to high tone | Connection confirmation/voice activation |
| No audio indications; deteriorating quality | Out of range |
| Two tones repeated every 30 sec. | Low battery |