

User Manual



**COMBINED STROBE
& VIBRATING PAD**

W2-SVP-630



Please read me – as I could save your life.
Please retain this user manual for future reference



Wi-Safe  2™

Keeping you safe from fire and carbon monoxide

For a full range of smoke alarms and carbon monoxide alarms
visit **www.fireangel.co.uk**

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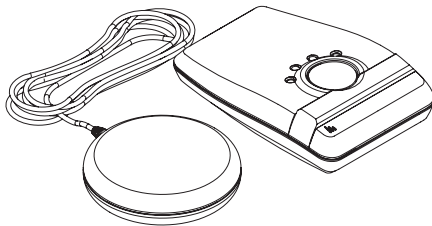
Note: This User Manual is also available in large text and other formats. Please call **0800 141 2561** for further information

INTRODUCTION

i IMPORTANT: If you are installing this product for use by others, you must leave this manual (or a copy of it) for the end user.

Wi-Safe 2 is the very latest in wireless technology from Sprue Safety Products. It provides a network of wireless radio frequency (RF) communication which can trigger Wi-Safe 2 Alert products to alarm in the event of danger.

This Strobe and Vibrating Pad, when interlinked with Wi-Safe 2 enabled Smoke alarms and/or Wi-safe 2 enabled Carbon Monoxide (CO) Alarms (purchased separately) will provide warning of danger from smoke and/or carbon monoxide.



In addition to the audible sound from the Smoke (or CO) alarm, the flashing Strobe and Vibrating Pad will be triggered to alert someone who may not be able to hear the audible alarm. The flashing strobe provides a visual warning for waking hours, while the vibrating pad is designed to be placed under a pillow or a mattress and is suitable for waking an individual to alert them when a smoke alarm sounds. If placed under a mattress, ensure the thickness of the mattress does not cushion the pad to the extent it cannot be felt adequately.

KEY FEATURES

- Uses Wi-Safe 2 technology to provide warning of fire or Carbon Monoxide (CO). Wi-Safe 2 products can be interlinked to create a network, meaning if smoke or CO triggers any alarm in the network, all other networked alarms and ancillary devices activate.
- When used with Wi-Safe 2 enabled Smoke and/or CO alarms, the kit provides additional protection when sound alone may not be enough.
- Provides a simple two button press "learn in" process

to wirelessly interlink with Wi-Safe 2 smoke alarms or CO alarms.

- The Strobe provides a remote low level testing facility for testing interlinked smoke and CO alarms, avoiding the need to reach up to ceiling mounted alarms to test.
- Mains powered with rechargeable battery back-up (must be replaced after 5 years).
- The Strobe will detect and demonstrate a fault or low battery warning with any smoke alarm or CO alarm within the inter-linked network.
- The Strobe is suitable for wall mounting with 2 screw fixings or free standing.
- Designed for use with Smoke alarms and Carbon Monoxide alarms from the Wi-Safe 2 range (purchased separately).

Wi-Safe 2 Strobe and Vibrating Pad Pack contains:

1. CP-STROBE - Strobe light with integrated control unit (referred to as “strobe”)

2. CP-VPAD - Vibrating pad to be placed under pillow or chair (referred to as “pad”)
3. AD-DC12V05A - AC mains adaptor, 12v, 0.5A rated output
4. B-450L - Replaceable, rechargeable 5 year life battery
5. Wall fixing screws

NOTE: The Strobe and Vibrating Pad is only compatible with Wi-Safe 2 alarms from Sprue Safety Products. It cannot be wirelessly interlinked with other models or brands of smoke alarms or carbon monoxide alarms. It is not compatible with products from Sprue Safety Products original Wi-Safe range.

The Wi-Safe 2 product range is currently being expanded. Please visit www.fireangel.co.uk for details of the latest additions to the portfolio.

INSTALLING THE STROBE AND VIBRATING PAD

PREPARATION: Please ensure you have read and understood this entire manual before installing your Strobe and Vibrating Pad.

Your Strobe and Vibrating Pad is designed to be used in conjunction with Smoke alarm(s) and CO alarm(s) from the Wi-Safe 2 range of products.

It is recommended that for optimum protection from smoke and/or carbon monoxide, one Wi-Safe 2 smoke alarm is fitted in each living room of your home, including bedrooms, and one Wi-Safe 2 CO alarm is fitted in every room containing a fossil fuel appliance, connected to your Strobe and Vibrating Pad.

NOTE: Up to fifty Wi-Safe 2 enabled Smoke alarms, CO alarms and/or Wi-Safe 2 accessories can be interlinked ("learned in") to a single network

Ensure all smoke alarms and/or CO alarms to be used are installed, tested and working correctly as per the instructions in their respective user manuals.

CONNECTING THE BATTERY/MAINS POWER

NOTE: The Strobe and Vibrating Pad requires both a continuously powered AC (mains) electrical supply and internal battery for its normal operation. The battery accompanying this product is rechargeable and charges when there is mains power to the Strobe.

1. Plug the Vibrating Pad connector into the Strobe (as shown in fig1) Route the wires through the wire guide.

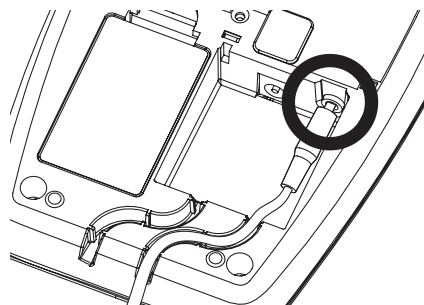


fig1

2. Remove the battery cover on the back of the Strobe by pulling back the clip to release. Connect the rechargeable battery, by aligning the terminals (red wire to red wire) and clipping the connectors together. You may hear the Strobe chirp as you do this.

CAUTION: Connect the battery with mains power disconnected.

3. Place the battery into the recess. NB: the battery cable needs to be positioned underneath the battery. Place the cable at the bottom of the recess with the battery lying over the top with the text on the battery face down. This will ensure that the battery is installed correctly.
4. Replace the battery cover.
5. Assemble the power cable and adaptor by positioning the plug head as shown. Rotate onto the adaptor clockwise until it clicks into position. (fig2)

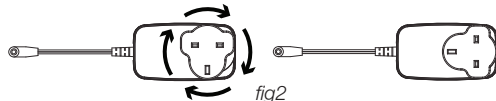


fig1

fig2

6. Plug the power cable in to the Strobe. Route the wire through the wire guide (fig3).
7. Plug the mains adaptor into a 230V socket and turn the power on. The green power LED should illuminate.

NOTE: When power is first provided to the Strobe, the amber LED and both red LEDs will flash twice and the unit will 'bleep' three times; the amber LED will then illuminate continuously to indicate that the unit has not been "learned in" to any network. Both alarm LED's (smoke and CO) will extinguish. This will typically happen when the battery is connected. If the battery does not retain any residual charge, it will happen when the mains power is connected.

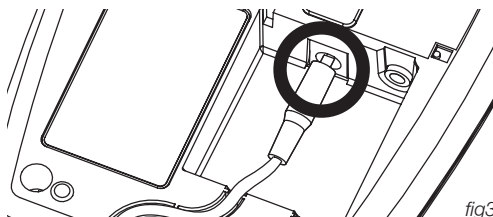


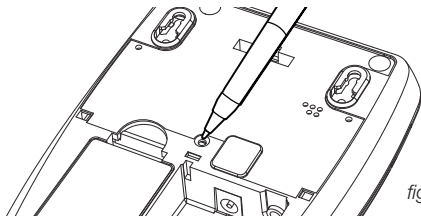
fig3

WIRELESSLY INTERLINKING THE WI-SAFE 2 STROBE AND VIBRATING PAD TO YOUR WI-SAFE 2 SMOKE OR CO ALARM

It is recommended that you read through these “learn in” instructions before starting.

Learning a Strobe into a new Wi-safe 2 system:

1. Place one of your Smoke or CO alarms on to its baseplate. You will use this product to interlink with the strobe to create a network.
2. Briefly push and release the learn button located in a circular hole in the back of the Strobe, using a ball point pen or similar pointed instrument (fig4).



3. After pressing this button, the two Alarm (red) LEDs on the front of the unit will flash and then illuminate for 5 seconds.
4. During this period, while the red LEDs are illuminated, press the test/reset button on the Smoke or CO alarm to wirelessly interlink the two products. The Smoke alarm (or CO alarm) will emit an audible signal, and the red (Alarm) LED on the Smoke (or CO alarm) will also flash.
5. After learning in the Strobe and Vibrating Pad into the alarms, test the units individually to ensure they are wirelessly interlinked (see below)

Learning a strobe into an existing Wi-Safe 2 system:

1. Locate a Smoke / CO alarm that is already part of the existing Wi-Safe 2 system. You will use this product when adding the strobe into the network
2. Follow steps from point 2 above

To add any further alarms to the network, press the learn button on the new alarm then the test button on the Strobe, or on any alarm already learned in to the network.

NOTE: The battery is supplied in a discharged or partially discharged state and will require up to 24 hours of charging (continuous connection to the mains supply) to ensure that it is fully charged. During this period the amber fault LED may flash once every five seconds to indicate that the battery is low. The following tests however may be carried out before the charging is complete.


Further Wi-Safe 2 products (including additional Strobes) can be learned into the network in the same way. The learn button on the Strobe is located on the back of the product.

NOTE: The amber fault LED will also flash (once per second) if the Vibrating pad is not correctly installed.

After learning in the Strobe and Vibrating Pad into the alarms, test the units individually to ensure they are wirelessly interlinked (see next section)

To remove (“unlearn”) the Strobe from the wireless network:

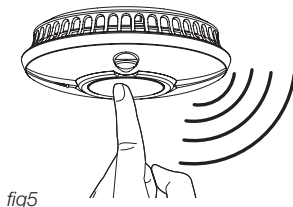
1. Briefly push and release the learn button located in the circular hole in the back of the Strobe as shown (fig 4). The two red alarm LEDs on the front of the Strobe will illuminate as you push the button.
2. Push and hold the learn button a second time. The red alarm LEDs will illuminate. Hold the button until the red alarm LEDs extinguish.
3. The red alarm LEDs will then perform a sequence of two long and three short flashes. The yellow fault LED will illuminate continuously to confirm that the Strobe is no longer interlinked to the wireless network.
4. Press the test button on the Strobe. It should not cause other Wi-Safe 2 alarms to sound. However, if the Strobe is still interlinked, repeat the above procedure.

 **IMPORTANT:** If you wish to remove the Strobe and Vibrating Pad from the wireless network, it is important to “unlearn” the unit from the network. Failure to do so means that the unit continues to try and communicate with the removed unit, and will result in a system fault.

TESTING THE WI-SAFE 2 STROBE AND VIBRATING PAD WITH SMOKE/CO ALARMS

Testing the network from the Smoke Alarm or CO alarm

Briefly press the test button on the smoke alarm or CO alarm and release (fig5). The alarm will give an audible sound (consisting of 2 cycles of 3 loud beeps on smoke alarms, 2 cycles of 4 rapid beeps on CO alarms), then stop automatically. The red (alarm) LED on the alarm will flash rapidly during the audible signal. Any other wirelessly interlinked alarms which are also part of the network will also give an audible alarm, and then stop automatically.



Strobe: The strobe will flash and the corresponding red (alarm) LED will also flash

Vibrating Pad: The Vibrating Pad will vibrate.

Repeat the procedure with all alarms in the wireless network.

Testing the network from the Strobe

Briefly press the test button on the strobe and release. The Strobe will flash, and the Vibrating Pad will vibrate. At the same time any alarm that is wirelessly interlinked ("learned in") to the network will also sound, the sound pattern on each alarm corresponding to its type (smoke or CO – see previous section). The flashing Strobe and Vibrating Pad will be activated for the length of time that the alarms sound. Both red (alarm) LEDs on the Strobe will flash for a short time.

This confirms that the units are wirelessly interlinked.

Weekly Testing

It is recommended that a self-test of all the units in your Wi-Safe 2 network is carried out weekly.

In addition the network should also be tested whenever:

- An additional alarm or ancillary product is added to the system
- There are changes to the structure of your property
- There are significant changes in the position of large items of furniture or electrical products in your home
- You replace the battery in any product within the Wi-Safe 2 network.

The Strobe and Vibrating Pad are now ready to be placed into position.

If you are testing the Strobe and Vibrating Pad for the first time during installation and they do not test, please repeat the “learn in procedure.”

If you are unable to resolve the problem, please contact Technical Support on 0800 141 2561,

This product has been fully tested. However, as with any electronic product, it could fail and may not produce an indication of smoke or CO within sufficient time to alert you of the danger and provide adequate time for your escape. In order to maximise your level of safety,

always test your Strobe and Vibrating Pad and all alarms in the Wi-Safe 2 network system every week to ensure the whole system is in full working order and that the wireless interlink (RF) between the alarms and ancillary products has not been compromised.

NOTE: The Strobe and Vibrating Pad, smoke and CO alarms should not be considered as a substitute for life or property insurance. The Strobe and Vibrating Pad System should be replaced immediately in the event of failure, and the rechargeable battery should be replaced every 5 years.

POSITIONING

Where should the Strobe and Vibrating Pad be installed?

If you have one Strobe and Vibrating Pad, it should be installed in the main room where you sleep. You may wirelessly interlink additional strobes and pads to the network and install them in any room where you may need to be alerted in the event of an alarm.

It is important that if you install additional Strobes and Vibrating Pads you test each of these upon installation to check they are "learned in" to the rest of the network.

Wireless Range: The wireless range of Wi-Safe 2 products is over 200 metres in clear air/clear line of sight.

However it is recommended not to exceed 35m as the maximum distance between any interlinked Wi-Safe 2 smoke alarm or carbon monoxide alarm from the Strobe and Vibrating Pad. This is because the range can be reduced by walls, and other obstructions in the building.

Position the Vibrating Pad:

- Under your pillow
- Under a cushion on a chair where you are likely to fall asleep

Test and check that the Vibrating Pad can be felt in all circumstances where you may fall asleep. Ensure it is

placed securely and cannot fall out – ideally within the pillowcase or cushion cover.

Position the Strobe:

- Close to a power socket where it can be easily plugged in and the cable does not create a tripping hazard.
- Where you can see the Strobe flashing from anywhere in the room
- Where you can see the LEDs on the front of the unit
- Ensure that the Vibrating Pad cable can easily reach its position under the chosen pillow/cushion

NOTE: The Strobe can be fitted to a wall OR it can be placed on a table.

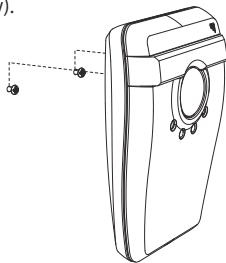
CAUTION: Do not put the Strobe and Vibrating Pad:

- Outside the building
- In a damp or humid area
- In an area where the temperature could regularly drop below -5°C or rise above 40°C
- Anywhere where the units can easily be knocked or damaged

INSTALLING THE STROBE

Make sure the Strobe is visible from anywhere in the room.

To wall mount the Strobe drill two suitably sized holes 64mm apart, centre to centre, using the template (fig6) (Warning - make sure that you check for electrical cabling and pipework hidden in the wall before carrying out any drilling). In the pack you will find two screws and two screw anchors. Push the screw anchors (if needed) into the drill holes and secure the screw leaving the heads protruding so that the face of the head is 5mm away from the wall. Now hook the Strobe onto the screws (see below).



If placing the Strobe on a table instead of mounting on the wall, make sure it cannot be easily knocked or slide off. The green 'Power' LED should illuminate continuously to show that the AC power supply is connected.

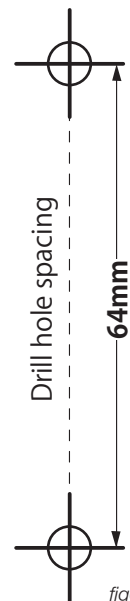


fig6

LIMITATIONS

NOTE: This Strobe and Vibrating Pad is not compatible with products from the original Wi-Safe product range.

- The Strobe and Vibrating Pad will not operate in isolation, with non Wi-Safe 2 Alarms, or any alarms made by other manufacturers.
- The separate units making up the Strobe and Vibrating Pad cannot be interchanged with those of other manufacturers and an attempt to do this may render the whole system unsafe. Do not connect any other product to the Strobe.
- The Strobe and Vibrating Pad may not respond to the signal from a Wi-Safe 2 alarm if the alarm and the Strobe containing the control box are too far apart (see positioning).
- The Strobe and Vibrating Pad may not respond to the signal from a Wi-Safe 2 alarm if there are obstructions that significantly reduce the signal (e.g.: steel reinforcement in concrete). Always test the operation of the Strobe and Vibrating Pad with all other alarms and units in the network after any changes to the building structure or in the position of large items of furniture.

DANGER: Under no circumstances should this product be immersed in water, or used in an area where water may come into contact with the product.

OPERATION

1. Standby Mode, but not “learned in” to a network.

The amber (fault) LED will be illuminated.

2. Standby mode

The Strobe should be connected to the mains AC supply with the Vibrating Pad connected, and placed in a suitable position. The Green “power” LED on the strobe will be permanently illuminated.

3. Alarm mode

Strobe – Flashing strobe and either smoke or CO red (alarm) LED flashing - Alarm

Pad – Vibration warning

When a Wi-Safe smoke or carbon monoxide alarm goes into “alarm” mode the RESPECTIVE red alarm LED will illuminate, the Strobe will continuously flash and the Vibrating Pad will continuously vibrate.

The way in which the Strobe and Pad alerts a warning is the same for both alarm types, i.e. the Strobe will flash and the Pad will vibrate in exactly the same way, irrespective of whether the alarm is triggered by a smoke alarm or a CO alarm.

If both smoke and CO alarms are in “alarm” mode, only the smoke LED will flash.

NOTE: The Strobe will stop flashing, the red LED will cease to flash and the Vibrating Pad will stop vibrating when the alarm sending the signal has been reset or has stopped if the danger is no longer present.

Only reset an alarm if you are certain there is no imminent danger from Fire or Carbon Monoxide.

Locate Feature

When the network is in alarm mode, pressing the test button on any unit in the network will silence all other alarms in the network, for a period of 2 minutes, **except the alarm that has sensed smoke or carbon monoxide.** This will enable the instigating alarm to be identified/located. If necessary, the instigating alarm can then be silenced.

UNPLUGGING FROM THE MAINS/POWER CUT

The Strobe and Pad is designed to be mains powered. The internal rechargeable battery will still provide power if the mains is disconnected. A fully charged battery will allow the Strobe and Pad to continue to operate for three days. NB: Only use the battery supplied in the pack or a genuine FireAngel replacement. Other rechargeable batteries may damage the equipment or create a safety hazard.

WARNING: When the mains power is disconnected, the green power LED will no longer illuminate and the amber (fault) LED will double flash every 5 seconds. Plug the Strobe back into the mains as soon as possible to recharge the battery and maintain operation.

If the amber LED is flashing once every 5 seconds when the green power LED is off then **URGENTLY** restore power to unit as battery status is very low, and may fail to operate in an alarm situation.

NOTE: Once the Strobe is plugged back into the mains, the amber (fault) LED will continue to flash once every 5 seconds until the battery has fully recharged.

PRODUCT INDICATORS (LEDS)

STATUS	STROBE/PAD ACTIVITY	POWER GREEN	SMOKE RED	FAULT AMBER	CO RED	ACTION NEEDED
Standby mode		Illuminated				None required
Mains not connected or on battery power				Double flash every five seconds		Reconnect Strobe to mains power
Vibrating pad not connected to strobe		Illuminated (providing Strobe is plugged into mains)		Flashing once per second		Reconnect vibrating pad to strobe
Mains not connected and battery capacity low	Strobe will chirp			Flashing once every 5 secs		URGENTLY restore power to unit as battery status is very low.
Alarm mode Smoke	Strobe flashing/ pad vibrating	Illuminated (providing Strobe is plugged into mains)	Flashing			Alarm – CO – Open windows and evacuate property
Alarm mode CO	Strobe flashing/ pad vibrating	Illuminated (providing Strobe is plugged into mains)			Flashing	Alarm – CO – Open windows and evacuate property

STATUS	STROBE/PAD ACTIVITY	POWER GREEN	SMOKE RED	FAULT AMBER	CO RED	ACTION NEEDED
Unit fault		Illuminated (providing Strobe is plugged into mains)		Flashes rapidly		Contact technical support
Network fault				Double flash every 1 sec		Ensure every alarm and WiSafe 2 device is fitted correctly and working
Not Learned in				Illuminated		Follow learn in procedure
Powering up	Strobe Unit will chirp with beep sequence		Double flash (not repeated)	Double flash (not repeated)	Double flash (not repeated)	None required

WHAT TO DO IF YOUR STROBE AND VIBRATING PAD GOES INTO ALARM

CAUTION: In all circumstances assume your Strobe and Vibrating Alert is responding to a real alarm situation that has been triggered by either a smoke alarm or carbon monoxide alarm.

The type of incident triggering the Strobe and Vibrating Pad to go into alarm is indicated on the Strobe:

Smoke Alert

The Smoke (red) LED will flash

Carbon Monoxide Alert

The CO (red) LED will flash

Smoke and CO Alert

The Smoke LED (red) will flash

WHAT TO DO IN THE EVENT OF A SMOKE ALARM TRIGGERING THE STROBE AND PAD

What to do in Case of Fire in your Home

If you have made a family escape plan and practiced it with your family, you have increased their chances of escaping safely. Go over the following rules with your children each time you have a fire drill. This will help everyone remember them in case of a real emergency.

- Don't panic; stay calm. Your safe escape may depend on thinking clearly and remembering what you have practiced.
- Notify every member in the residence of the fire.
- Get out of the house as quickly as possible. Follow a planned escape route. Do not stop to collect anything or to get dressed.
- Feel the doors to see if they are hot. If they are hot, do not open them - use an alternative escape route.
- Stay close to the floor. Smoke and hot gases rise.
- Cover your nose and mouth with a cloth (wet if possible). Take short, shallow breaths.

- Keep doors and windows closed. Open them only if you have to in order to escape.
- Meet at your planned meeting place after leaving the house. Carry out a head count.
- Call the fire service on 999 as soon as possible from outside your house. If possible use a neighbour's phone or call box rather than a mobile phone (as the location can be traced from the number if the line is lost).
- Give the address and your name.
- Never go back inside the building until a member of the fire service has told you it is safe to do so. If after proceeding with extreme caution you have been able to confirm that your Strobe and Vibrating Alert System was triggered by a nuisance alarm (which may occur from time to time from cooking or other non-emergency situations) you should silence the smoke alarm that has been triggered. This will stop the Vibrating Pad from vibrating and the strobe from flashing. It is important to practice escape plans and show everyone in the house, including children, what to do in the event of an alarm.

Contact your local fire service. They will give you more ideas about how to make your home safer from fires and how to plan your family's escape.

WHAT TO DO IN THE EVENT OF A CARBON MONOXIDE ALARM TRIGGERING THE STROBE AND PAD

Assume Carbon Monoxide has been detected in your home

WHAT TO DO IN THE EVENT OF A CO ALARM

WARNING: A loud alarm is a warning that unusually high and potentially lethal levels of carbon monoxide are present. Never ignore this alarm; further exposure could be fatal. Immediately check residents for symptoms of carbon monoxide poisoning, (see product manual) and contact the proper authorities to resolve all CO problems.

NEVER IGNORE ANY ALARM.

What to do during an alarm

- Keep calm and open the doors and windows to ventilate the property
- Stop using all fuel burning appliances and ensure, if possible, that they are turned off
- Evacuate the property leaving the doors and windows open
- Ring your gas or other fuel supplier on their emergency number; keep the number in a prominent place
- Do not re-enter the property until the alarm has stopped. When exposed to fresh air it can take up to 10 minutes for the sensor to clear and the alarm to stop depending on the level of carbon monoxide detected
- Get medical help immediately for anyone suffering the effects of carbon monoxide poisoning (headache, nausea, drowsiness), and advise that carbon monoxide poisoning is suspected
- Do not use the appliances again until they have been checked by an expert. Contact a Gas Safe registered engineer in the case of a gas appliance.

REPAIR

WARNING: DO NOT attempt to repair your Strobe and Vibrating Alert System. Your Wi-Safe 2 Strobe and Vibrating Pad is a sealed AC electrical device, and no attempt should be made to open the casing on any part of the system. Attempting to open any case will:

- Damage your system
- Possibly result in exposure to a potentially lethal electric shock
- Impair its operation
- Invalidate your warranty

If your Wi-Safe 2 Strobe and Vibrating Pad is not working correctly and you are unable to resolve the problem after consulting the “Troubleshooting” section, please contact Technical Support.

The battery provided has been chosen specifically for this application but will need to be replaced every 5 years under normal operating conditions. If during normal operation (i.e. connected to the mains supply for at least 72 hours) the amber LED flashes once every 5 seconds while the green LED is illuminated, contact technical support for advice (see page 19).



IMPORTANT: Do not replace with any other type of battery.

TROUBLESHOOTING

The Vibrating Pad does not vibrate when testing.	Check the Vibrating Pad is correctly connected to the Strobe. If it is correctly connected and the Fault (amber) LED is flashing after 2 minutes, contact Technical Support on 0800 141 2561.
The Strobe is connected to the Power Supply but the Power (green) LED is not illuminated	Check the power supply is plugged in and switched on at a working power socket.
The Fault (amber) LED flashes once every 5 seconds continuously	Urgently restore mains power to the Strobe unit. If the Strobe unit is plugged in to the mains supply and has been switched on for at least 72 hours, the battery may be faulty. Call Technical Support on 0800 141 2561.
The power (green) LED is illuminated, and the Fault (amber) LED is also continuously lit	The strobe unit is not interlinked ("learned in") to the rest of the network. If you have learned in the unit, and this is happening regularly, call Technical Support on 0800 141 2561.
The Strobe and Pad does not respond to a smoke or CO alarm that is being tested.	Check that the alarm and the strobe and pad have been interlinked ("learned in") correctly. Check that the units are in range. See "Positioning", page 9. If the strobe and pad still fails to respond, call technical support on 0800 141 2561.
The Fault (amber) LED double flashes, rapidly	One or more alarms in the network are missing, faulty or disabled (removed from its base).
Unit chirps once per minute	Refer to product indicators (page14) for LED flash pattern. If in doubt contact Technical Support on 0800 141 2561.

DISPOSAL



Waste electrical products should not be disposed of with regular household waste. Your Strobe and Vibrating Pad should be disposed of in line with the waste electronic and electrical equipment (WEEE) regulations. Please recycle where facilities exist. Check with your local authority, retailer or contact our technical support team for recycling/disposal advice as regional variations apply. Please “unlearn” the strobe from its wireless network (see page 7) and disconnect the battery within the strobe before disposal. Failure to do so could result in a system fault.

WARNING: DO NOT ATTEMPT TO OPEN. DO NOT BURN.

WARRANTY

Sprue Safety Products Ltd warrants to the original purchaser that its enclosed Wi-Safe 2 Strobe and Vibrating Pad alert (W2-SVP-630) be free from defects in materials and workmanship under normal residential use and service for a period of 5 (five) years from the date of purchase. Provided it is returned with postage prepaid and proof of purchase date, Sprue Safety

Products Ltd hereby warrants that during the 5 (five) year period commencing from the date of purchase Sprue Safety Products Ltd, at its discretion, agrees to replace the unit free of charge. The warranty on any replacement W2-SVP-630 will last for the remainder of the period of the original warranty in respect of the product originally purchased – that is from the date of original purchase and not from the date of receipt of the replacement product. Sprue Safety Products Ltd reserves the right to offer an alternative product similar to that being replaced if the original model is no longer available or in stock. This warranty applies to the original retail purchaser from the date of original retail purchase and is not transferable. Proof of purchase is required. This warranty does not cover damage resulting from accident, misuse, disassembly, abuse or lack of reasonable care of the product, or applications not in accordance with the user manual. It does not cover events and conditions outside of Sprue Safety Products Ltd's control, such as Acts of God (fire, severe weather etc.). It does not apply to retail stores, service centres or any distributors or agents. Sprue Safety Products Ltd will not recognise any changes to this warranty by third parties. Sprue Safety Products Ltd shall not be liable for any incidental or consequential damages caused by the

breach of any expressed or implied warranty. Except to the extent prohibited by applicable law, any implied warranty of merchantability or fitness for a particular purpose is limited in duration for 5 (five) years. This warranty does not affect your statutory rights. Except for death or personal injury, Sprue Safety Products Ltd shall not be liable for any loss of use, damage, cost or expense relating to this product or for any indirect or consequential loss, damages or costs incurred by you or any other user of this product.

RETURNS

We recommend that you contact the FireAngel Technical Support Line in the first instance on **0800 141 2561**, text phone users dial **18001 0800 141 2561** or callers from EIRE dial **1-800 523171**. We may be able to remedy the problem quickly over the phone (this is to prevent unnecessary returns that take a longer time to process). Alternatively e-mail: **technicalsupport@fireangel.co.uk**

If there is a fault that we are unable to resolve then our technical support team member will provide you with a returns authority number so that your product can be

returned for testing. To return your FireAngel Strobe and Vibrating Pad under warranty, send it suitably packed with the battery disconnected with postage prepaid; a note indicating the returns authority number and describing the reason for return, with proof of purchase to:

Sprue Safety Products Ltd.
Vanguard Centre
Sir William Lyons Road
Coventry
CV4 7EZ
UK

PRODUCT RANGE

Sprue Safety Products Ltd. manufactures an extensive range of home safety products including smoke alarms, carbon monoxide alarms, fire extinguishers and remote sounding devices.

For more details visit **www.sprue.com**

Technical Support Line

0800 141 2561

UK Textphone users dial **18001 0800 141 2561**

EIRE dial **1-800 523171**

Email

technicalsupport@fireangel.co.uk

Web

www.fireangel.co.uk



W2-SVP-630



A Sprue Safety Products Brand

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