

# **NC<sup>®</sup>SERIES** **User Manual**

OM-NC2 A



---

# Contents

---

## △ Note

*This manual contains vital information for the proper installation and operation of your cooling tower. Carefully read the manual before installation or operation of the tower and follow all instructions. Save this manual for future reference.*

Tower Location .....	4
Tower Shipment .....	5
Receiving Tower .....	5
Hoisting Tower .....	5
Tower Installation .....	6
Tower Start-Up .....	9
Tower Operation .....	12
Wintertime Operation .....	14
Water Treatment and Blowdown .....	17
Schedule of Tower Maintenance .....	19
Motor Relubrication Instructions .....	21
Seasonal Shutdown Instructions .....	22
Prolonged Shutdown .....	23
Marley Services .....	23
Additional Information .....	25
Troubleshooting .....	26

The following defined terms are used throughout this manual to bring attention to the presence of hazards of various risk levels, or to important information concerning the life of the product.

---

## △ Warning

*Indicates presence of a hazard which can cause severe personal injury, death or substantial property damage if ignored.*

---

## △ Caution

*Indicates presence of a hazard which will or can cause personal injury or property damage if ignored.*

---

## △ Note

*Indicates special instructions on installation, operation or maintenance which are important but not related to personal injury hazards.*

---

## Preparation

The Marley NC Series cooling tower purchased for this installation represents the current state of the art in crossflow, induced draft cooling tower design. Thermally and operationally, it is the most efficient cooling tower of its class.

These instructions—as well as those offered separately on motors, fans, Geareducers®, couplings, drive shafts, float valves, etc.—are intended to assure that the tower serves you properly for the maximum possible time. Since product warrantability may well depend upon your actions, please read these instructions thoroughly prior to operation.

If you have questions about the operation and/or maintenance of this tower, and you don't find the answers in this manual, please contact your Marley sales engineer. *When writing for information, or when ordering parts, please mention tower serial number shown on the nameplate located on the access door.*

---

## Safety First

The location and orientation of the cooling tower can affect the safety of those responsible for installing, operating or maintaining the tower. However, since Marley does not determine the location or orientation of the tower, we cannot be responsible for addressing those safety issues that are affected by the tower's location or orientation.

---

### △ Warning

***The following safety issues should be considered by those responsible for designing the tower installation.***

- ***access to and from the fan deck***
- ***access to and from maintenance access doors***
- ***the possible need for ladders (either portable or permanent) to gain access to the fan deck or maintenance access doors***
- ***the possible need for handrails around the fan deck***
- ***the possible need for external access platforms***
- ***potential access problems due to obstructions surrounding the tower***
- ***lockout of mechanical equipment***
- ***the possible need for safety cages around ladders***
- ***the need to avoid exposing maintenance personnel to the potentially unsafe environment inside the tower.***

---

## Preparation

***Those are only some of the safety issues that may arise in the design process. Marley strongly recommends that you consult a safety engineer to be sure that all safety considerations have been addressed.***

Several options are available that may assist you in addressing some of these personnel safety concerns, including:

- a handrail system around the perimeter of the fan deck with either one or two ladders for access to the deck
- ladder extensions (used where the base of the tower is elevated)
- safety cages for fan deck ladders
- external lube lines
- fan cylinder extensions
- flow control/balancing valves
- access door platform
- motor located outside the tower
- external motor access platform

---

## Tower Location

Space available around the tower should be as generous as possible to promote ease of maintenance—and to permit freedom of airflow into and through the tower. If you have questions about the adequacy of the available space and the intended configuration of the tower, please contact your Marley sales engineer for guidance.

Prepare a stable, *level* support foundation for the tower, utilizing weight, wind load, and dimensional information appearing on appropriate Marley submittal drawings. *Supports must be level to insure proper operation of the tower.*

---

### △ Warning

***The cooling tower must be located at such distance and direction to avoid the possibility of contaminated tower discharge air being drawn into building fresh air intake ducts. The purchaser should obtain the services of a Licensed Professional Engineer or Registered Architect to certify that the location of the tower is in compliance with applicable air pollution, fire, and clean air codes.***

---

# Receiving and Hoisting

---

## Tower Shipment

Unless otherwise specified, NC Series towers ship by truck (on flat bed trailers), which lets you receive, hoist, and install the tower in one continuous operation. Single-cell towers ship on one truck. Multicell towers, depending on their size, may require more than one truck.

Responsibility for the condition of the tower upon its arrival belongs to the trucker—as does the coordination of multiple shipments, if required.

---

## Receiving Tower

Prior to unloading the tower from the delivering carrier, inspect the shipment for evidence of damage in transit. If damage is apparent, note the freight bill accordingly. This will support your future recovery claim.

Find and remove the installation instruction drawings and bills of material located in a plastic bag in the cold water basin. This information should be kept for future reference and maintenance purposes.

---

## Hoisting Tower

NC8200, NC9200, and NCC200 models consist of two modules per cell. The upper module includes hoisting clips at the top of the module. The hoisting clips on the lower module are located near the bottom on the sides of the cold water basin. All other models ship in a single module. The hoisting clips for NCA200 and NCB200 are located near the bottom of the tower on the cold water basin sides. The hoisting clips for all other models are located at the top of the tower. A **Hoisting-Installation** label is located on the side casing near the tower centerline. Remove tower from the carrier and hoist into place according to the instructions on the label.

---

### △ Warning

***Hoisting clips are provided for ease of unloading and positioning tower. For overhead lifts or where additional safety is required, safety slings should also be placed under the tower. Under no circumstances should you combine the top and bottom modules of modular models and attempt to hoist them at the same time by utilizing the hoisting clips alone!***

---

# Installation

---

## Tower Installation

---

### △ Note

*These installation instructions are intended to help you prepare before your tower arrives. If discrepancies exist between these instructions and those shipped with the tower, the instructions shipped with the tower will govern.*

1. Prior to placement of the tower, confirm that the supporting platform is level, and that the anchor bolt holes are correctly located in accordance with Marley drawings.
2. Place tower (or bottom module of NC8200, NC9200 and NCC200 models) on your prepared supports, aligning anchor bolt holes with those in your supporting steel. Make sure that the orientation agrees with your intended piping arrangement. Attach tower to supporting steel with four 5/8" (16 mm) diameter bolts and flat washers (by others). Position flat washers between the bolt head and the tower basin flange.
3. **NC8200, NC9200, and NCC200 models only.** Clean any debris from the underside of the top module fill, skid and beams and from the top of the bottom module before hoisting into place. Place top module on the top peripheral bearing surface (factory-installed gasket) of bottom module, aligning mating holes as it is set in place. (Make sure that the orientation of the top module agrees with your intended piping arrangement. Sections are 180° reversible with respect to each other.) Attach top module to bottom module with fasteners provided—according to *Field Installation Manual* instructions.

*If tower purchased is one cell only, ignore steps 4 through 8.*

4. If collection basins are to be equalized by the use of Marley standard flumes, unbolt the coverplate from the basin of the cell just installed. The coverplate is located in the center of the basin side.
5. Unbolt temporary coverplate from the basin of the 2nd cell and set 2nd cell (or bottom module of 2nd cell) in place. Align anchor bolt holes and flume openings in basin sides.
6. Install flume according to *Field Installation Manual* instructions.

---

### △ Note

*It is important that the cells be firmly anchored before the flume is attached to the 2nd cell.*

---

## Installation

7. Repeat steps 2 and 3 for 2nd top section on NC8200, NC9200, and NCC200 models.
8. Repeat steps 4 through 7 for any remaining cells.
9. Attach your cold water supply piping to the cold water basin suction connection in accordance with drawing instructions, and utilizing gaskets provided by Marley.

---

△ **Caution**

***Do not support your pipe from the tower or outlet connection—support it externally.***

Normally, one of the following three outlet arrangements is provided:

**Side suction connection:** This is a factory-installed, galvanized pipe nipple, extending horizontally from the side of the cold water basin. It is both beveled for welding—and grooved for a mechanical coupling. If a weld connection is used, it is recommended that the weld area be protected against corrosion. Cold galvanizing is suggested, applied according to the manufacturer's instructions.

**Bottom outlet connection:** This is a factory-installed, screened circular opening in the cold water basin floor of one or more cells. An appropriately-sized circular opening has been drilled to accept a 125# ANSI B16.1 flat-face flange connection.

**Depressed sump connection:** Unless otherwise specified, sumps are manufactured of heavy duty FRP (fiber-reinforced polyester) construction. Because of their size, they are attached upside down in the basin to prevent damage in shipment. They must be inserted into the square opening prepared in the floor of the cold water basin of one or more cells—sealed against leakage, and attached by machine bolts, according to the installation drawing included. An appropriately-sized circular opening in the vertical face of the sump has been drilled to accept a 125# ANSI B16.1 flat-face flange connection.

10. Attach makeup water supply piping to appropriately-sized float valve connection located in cold water basin side wall. Install the drain and overflow according to the *Field Installation Manual*. If you wish to pipe overflow and drain water to a remote discharge point, make those connections at this time also.



---

## Installation

11. Attach your warm water return piping to the inlet connections of the tower.

---

### △ Caution

***Except for the horizontal components of top-mounted piping, and as prescribed on Marley drawings, do not support your pipe from the tower or inlet connection—support it externally.***

Normally, one of the following four inlet arrangements is provided:

**Standard distribution basin connections:** These are circular openings—two per cell—in the top deck of the tower near the air inlet face, drilled to accept standard 125# flat-face flanges. Remove the inlet flume assembly to gain access to attach inlet fasteners. (Refer to NC Field Installation Manual shipped with tower.)

**Marley flow-control valve connections (option):** Marley flow-control valves—two per cell—are designed to 1—take the place of the standard elbows normally required for inlet connection, and 2—provide means of regulating flow to both sides of the tower. Remove the inlet flume assembly to gain access for attachment of valves. (Refer to NC Field Installation Manual shipped with tower.) Valves provide a vertical face for attachment of your standard 125# flange.

**Side inlet connection (option):** An appropriately sized hole and bolt circle—one per cell—is provided in the endwall casing above the access door. Bolt circle is designed to accept a standard 125# flat-face flange.

**Bottom inlet connection (option):** An appropriately sized hole and bolt circle—one per cell—is provided in the floor of the cold water basin. Bolt circle is designed to accept a standard 125# flat-face flange.

12. Wire motor in accordance with wiring diagram.

---

### △ Warning

***For maintenance/safety purposes, Marley recommends a lockout type disconnect switch for all mechanical equipment.***

In addition to a disconnect switch, the motor should be wired to main power supply through short circuit protection, and a magnetic starter with overload protection.



---

# Operation

---

## Tower Start-Up

### Water System:

1. Remove any and all accumulated debris from tower. Pay particular attention to inside areas of cold water basin, hot water basins, louvers and drift eliminators. Make sure that cold water suction screens are clear and properly installed.
2. Fill the water system to an approximate depth of 7" (178 mm) in the depressed area of the cold water basin at the center of the tower. For models NC7200 through NC9200 and models NCB200 and NCC200 fill the water system to an approximate depth of 8" (203 mm). This is the recommended operating water level. Adjust the float valve so that it is 75% open at that level. Continue filling the system until the water reaches a level approximately 1/8" (3 mm) below the lip of the overflow.

---

△ Note

***If tower is equipped with a standard side-suction connection, vent accumulated air from the top of the suction hood by removing one or both tap screws provided at that location. Replace these tap screws when venting is complete. (On certain models, the top of the suction hood for 14" (356 mm) diameter side suction is 1 1/4" (32 mm) above the top of the overflow. In those situations, it is necessary to block the overflow and continue filling the basin to the level where the aforementioned tap screws are submerged before venting.)***

3. Completely open all hot water flow control valves. Start your pump(s) and observe system operation. Since the water system external to the tower will have been filled only to the level achieved in the cold water basin, a certain amount of "pump-down" of the basin water level will occur before water completes the circuit and begins to fall from the fill. The amount of initial pump-down may be insufficient to cause the float valve to open. However, you can check its operation by pressing down on the operating lever to which the stem of the float valve is attached. Some trial and error adjustment of the float valve may be required to balance the makeup water with tower operation. Ideally, the float valve setting will be such that no water is wasted through the overflow at pump shutdown. However, the water level after pump start-up **must** be deep enough to assure positive pump suction.

---

## Operation

4. If the tower is equipped with flow-control valves, adjust them to equalize hot water depth in the distribution basins after reaching design water flow rate. Each basin should have from 3" to 5 1/2" (76 mm to 140 mm) water depth, with uniform depth from basin to basin. Fix valves in this position when depth is correct. If the tower is equipped with Marley's internal piping option, the basins are self-balancing and this step is not necessary.

Uniform distribution depth of 3" to 5 1/2" (76 mm to 140 mm) is essential to efficient tower operation. Contact your Marley sales engineer if you are considering a permanent change in circulating water flow rate that would prevent operation within these limits.

5. Continue pump operation for about 15 minutes, after which it is recommended that the water system be drained, flushed, and refilled.
6. While operating the condensing water pump(s) and prior to operating the cooling tower fan, execute one of the two alternative biocidal treatment programs described in the following:
  - Resume treatment with the biocide which had been used prior to shutdown. Utilize the services of the water treatment supplier. Maintain the maximum recommended biocide residual (for the specific biocide) for a sufficient period of time (residual and time will vary with the biocide) to bring the system under good biological control
  - or**
  - Treat the system with sodium hypochlorite to a level of 4 to 5 mg/L (ppm) free chlorine residual at a pH of 7.0 to 7.6. The chlorine residual must be held at 4 to 5 mg/L (ppm) for six hours, measurable with standard commercial water test kits.

If the cooling tower has been in operation and then shut down for a duration of time and not drained, perform one of the two previous biocidal treatment programs directly to the cooling water storage vessel (cooling tower sump, drain down tank, etc.) without circulating stagnant water over the cooling tower fill or operating the cooling tower fan.

After biocidal pretreatment has been successfully completed, cooling water may be circulated over the tower fill with the fan off.

When biocidal treatment has been maintained at a satisfactory level for at least six hours, the fan may be turned on and the system returned to service. Resume the standard water treatment program, including biocidal treatment.

---

## Operation

### Mechanical Equipment:

---

#### △ Warning

***Always shut off electrical power to the tower fan motor prior to performing any maintenance on the tower. Any electrical switches should be locked out and tagged out to prevent others from turning the power back on.***

1. Check oil level in accordance with the operating instructions for the Geareducer. (Although Geareducer was filled to the proper level at the factory, tipping during shipment and hoisting may have caused some loss of oil.) If oil is required, fill Geareducer to the proper level with approved lubricant. (See Geareducer Manual) Check oil level at Geareducer or dipstick (standpipe located on fan deck, if so equipped) to confirm that the proper level is indicated.
2. Install top fan ring and fan guard according to the installation drawing shipped with the tower. NC1200 through NC3200 models include a single-piece fan guard. NC4200 through NCC200 models include a two-piece fan guard.

---

#### △ Warning

***Improper installation of the fan cylinder and fan guard will destroy the structural integrity of the fan guard. Failure of the fan guard could allow operating or maintenance personnel to fall into the rotating fan.***

3. Spin the fan manually to assure that all fan blades properly clear the inside of the fan cylinder. Observe the action of the coupling (or drive shaft couplings) to be sure that the motor and Geareducer are properly aligned. If necessary, correct the alignment in accordance with the included manual.

---

#### △ Caution

***It is essential that the fan cylinder and fan guard be installed in accordance with the Field Installation Manual shipped with the tower. Do not force the fan cylinder out of round.***

4. Momentarily bump (energize) the motor and observe rotation of the fan. The fan should rotate in a counterclockwise direction when viewed from below. If rotation is backwards, shut off the fan and reverse two of the three primary leads supplying power to the motor.

---

## Operation

---

### △ Caution

*If tower is equipped with a two-speed motor, check for proper rotation at both speeds. Check also to see that starter is equipped with a 20 second time delay which prevents direct switching from high speed to low speed. If the fan is intended to be reversed for deicing purposes, make sure that the starter is equipped with a 2 minute time delay between changes of direction. These delays will prevent abnormal stress from being applied to the mechanical equipment and the electrical circuit components.*

5. Run the motor and observe the operation of the mechanical equipment. Operation should be stable, and there should be no evidence of oil leakage.

---

### △ Note

*If the water supply system is not being operated—or if there is no heat load on the system—motor amps read at this time may indicate an apparent overload of as much as 10–20%. This is because of the increased density of unheated air flowing through the fan. Determination of an accurate motor load should await the application of the design heat load.*

---

## Tower Operation

### General:

The cold water temperature obtained from an operating cooling tower will vary with the following influences:

1. **Heat load:** With the fan in full operation, if the heat load increases, the cold water temperature will rise. If the heat load reduces, the cold water temperature will reduce.

Note that the number of degrees (“range”) through which the tower cools the water is established by the system heat load and the amount of water being circulated, in accordance with the following formula:

$$\text{Range} - ^\circ\text{F} = \frac{\text{Heat Load (Btu/hr)}}{\text{GPM} \times 500}$$

or — in SI units

$$\text{Range} - ^\circ\text{C} = \frac{\text{Heat Load (kilowatts)}}{\text{Liters/sec} \times 4.187}$$

---

## Operation

The cooling tower establishes *only* the cold water temperature attainable under any operating circumstance.

2. **Air wet-bulb temperature:** Cold water temperature will also vary with the wet-bulb temperature of the air entering the louvered faces of the tower. Reduced wet-bulb temperatures will result in colder water temperatures. However, the cold water temperature will not vary to the same extent as the wet-bulb. For example, a 20°F (11 °C) reduction in wet-bulb may result in only a 15°F (8°C) reduction in cold water temperature.
3. **Water flow rate:** Increasing the water flow rate (GPM or L/s) will cause a slight elevation in cold water temperature, while reducing the water flow rate will cause the cold water temperature to decrease slightly. However, at a given heat load (see formula above), water flow reductions *also* cause an increase in the incoming hot water temperature. Use care to prevent the hot water from exceeding 125°F, (52°C) in order to prevent damage to the tower components.
4. **Air flow rate:** Reducing air flow through the tower causes the cold water temperature to rise. *This is the approved method by which to control leaving water temperature.*

If your tower is equipped with a single-speed motor, the motor may be shut off when the water temperature becomes too cold. This will cause the water temperature to rise. When the water temperature then becomes too warm for your process, the motor can be restarted.

---

### △ Caution

***When operating in this mode care must be taken not to exceed a total acceleration time of 30 seconds per hour.***

**Fan cycling limits:** From a dead stop, determine the number of seconds it takes the fan to arrive at full speed. Divide this number into 30 to determine the allowable number of starts per hour. Considering the normal fan and motor sizes utilized on NC Series towers, anticipate that approximately 4 to 5 starts per hour are allowable.

If your tower is equipped with a two-speed motor, you will enjoy greater opportunity for temperature control. When the water temperature becomes too cold, switching the fan to half-speed will cause the cold water temperature to rise—*stabilizing* at a temperature a few degrees higher than before. With a further reduction in water temperature, the

---

## Operation

fan may be cycled alternately from half-speed to off—subject to the same constraint of *30 seconds of allowable acceleration time per hour* as outlined above.

If your tower consists of two or more cells, cycling of motors may be shared between cells, increasing your steps of operation accordingly.

For greater insight on cold water temperature control, please read “Cooling Tower Energy and its Management”, *Technical Report #H-001-A*, available from your Marley sales engineer.

---

### Wintertime Operation:

The Marley fill system used in NC Series and NC Series Modular cooling towers has air entrance louvers that are molded as an integral part of the fill. This feature makes these towers very forgiving of cold weather operation, even at the low temperature and reduced load conditions encountered in free cooling and other low temperature applications. Nevertheless, during operation in subfreezing weather the opportunity exists for ice to form in the colder regions of the tower.

---

#### △ Note

***Slushy, transitory ice forms routinely in the colder regions of the fill of low temperature towers, and is visible through the tower louvers. Such ice normally has no adverse effect on tower operation, but its appearance should be a signal to the operator to undertake ice control procedures.***

***It is the operator's responsibility to prevent the formation of destructive (hard) ice on the cooling tower fill. Certain guidelines should be followed:***

1. *Do not allow the tower's leaving water temperature to drop below a minimum allowable level—say 36°F to 40°F (2°C to 4.5°C). If such low temperature operation is necessary or beneficial to your process, establish the minimum allowable level as follows:*

During the coldest days of the first winter of operation, observe whether any ice is forming on the louver face, particularly near the bottom part of the louver face. If hard ice is present on the louvers, *you must increase the allowable cold water temperature*. If the coldest possible water is beneficial to your process, ice of a mushy consistency can be tolerated—but routine periodic observation is advisable.

---

## Operation

---

### △ Caution

***If the minimum allowable cold water temperature is established at or near maximum heat load, it should be safe for all operating conditions. However, if established at reduced load, increased heat loads may reintroduce the potential for icing.***

Having established the minimum allowable cold water temperature, maintaining that temperature can be accomplished by fan manipulation, as outlined in **Item 4** under **Tower Operation**. However, *in towers of more than one cell, where fans are manipulated sequentially, please realize that the water temperature will be significantly lower in the cell or cells operating at the highest fan speed than the net cold water temperature produced by the entire tower would indicate. Wintertime operation of multicell towers at low cold water temperature levels requires that the operator be especially watchful.*

2. As cold air enters the louvers, it causes the water flowing over the fill to be drawn inward toward the center of the tower. Thus, under fan operation, the louvers and lower periphery of the tower structure remain partly dry, seeing only random splashing from within the tower—plus normal atmospheric moisture from the entering air. Such lightly wetted areas are most subject to freezing.

Therefore, if excessive ice forms on the louvers, stop the fan for a few minutes. With the fan off, the water flow will increase in the vicinity of the louvers and reduce the ice buildup.

3. Under extended extreme cold conditions, it may be necessary to operate the fan in reverse. This forces warm air out through the louvers, melting any accumulated ice—adequate heat load must be available. Reversal may be at either full or half speed; however, Marley recommends reversal at half speed. Reverse operation of the fan should be used sparingly and should only be used to control ice, **not** to prevent it. *Reverse fan operation should not need to exceed 1 or 2 minutes.* Monitoring is required to determine the time required to melt accumulated ice.

---

### △ Warning

***Reverse operation of fans for prolonged periods during subfreezing weather can cause severe damage to fans and fan cylinders. Ice can accumulate inside fan cylinders at fan blade plane of rotation and fan blade tips will eventually strike this ring of ice, damaging the fan blades or cylinder. Ice can also accumulate on fan blades and be***



---

## Operation

*thrown off, damaging fan cylinder or blades. Allow a minimum of 10 minute delay between reverse operation and forward operation during subfreezing weather to permit ice to dissipate from fan blades and fan cylinders. See Fan Drive Caution note on page 11 for fan speed change and reversing precautions.*

4. With no heat load on the circulating water, icing cannot be controlled effectively by air control during freezing weather. ***Towers must not be operated with reduced water rate and/or no heat load during freezing weather.*** If the circulating water system cannot be shut down, water returning from the process should be made to bypass the tower. If a bypass is used, **all** water must be bypassed without modulation. If the water bypass is directly into the tower's cold water basin, its design must be approved by Marley Engineers.

### **Intermittent Wintertime Operation:**

If periods of shutdown (nights, weekends, etc.) occur during freezing weather, measures must be taken to prevent the water in the cold water basin—and all exposed pipework—from freezing. Several methods are used to combat this, including automatic basin heater systems available from Marley.

---

### **△ Caution**

***Unless some means of freeze prevention is incorporated into your system, the tower basin and exposed pipework should be drained at the beginning of each wintertime shutdown period.***

It is recommended that you discuss your freeze prevention options with your local Marley sales engineer.



---

# Maintenance

---

## Water Treatment and Blowdown

### Maintaining Water Quality:

The steel used in NC Series towers has been galvanized with a heavy zinc coating averaging 2.0 mils in thickness. NC Diamond Series towers are stainless steel. Other materials used (PVC fill, drift eliminators, and louvers, aluminum fans, cast iron Geareducer, etc.) are selected to offer maximum service life in a “normal” cooling tower environment, defined as follows:

- Circulating water with a pH between 6.5 and 8; a chloride content (as NaCl) below 500 ppm; a sulfate content (SO<sub>4</sub>) below 250 ppm; total alkalinity (as CaCO<sub>3</sub>) below 500 ppm; calcium hardness (as CaCO<sub>3</sub>) above 50 ppm; a maximum inlet water temperature not to exceed 125°F (51.7°C); no significant contamination with unusual chemicals or foreign substances; and adequate water treatment to minimize scaling.
- Many systems can be successfully treated with the MarleyOzone™ System. This removes the requirement for other chemical feed systems and provides significant water savings. For complete information, contact your local Marley office or representative.
- Chlorine (if used) shall be added intermittently, with a free residual not to exceed 1 ppm—maintained for short periods. Excessive chlorine levels may deteriorate sealants and other materials of construction.
- An atmosphere surrounding the tower no worse than “moderate industrial”, where rainfall and fog are no more than slightly acid, and they do not contain significant chlorides or hydrogen sulfide (H<sub>2</sub>S).
- Many proprietary chemicals exist for control of scale, corrosion, and biological growth and should be used prudently. Also, combinations of chemicals may cause reactions which reduce treatment effectiveness, and certain chemicals such as surfactants, biodispersants and antifoams may increase drift rate.

---

### △ Note

***Unless you purchased a stainless steel NC Diamond Series the structure of your NC Series consists primarily of galvanized steel, therefore your water treatment program must be compatible with zinc. In working with your water treatment supplier, it is important that you recognize the potential effects on zinc of the specific treatment program you choose.***

---

## Maintenance

---

### △ Warning

#### Cooling Tower Cleaning:

***Any evaporative-type cooling tower must be thoroughly cleaned on a regular basis to minimize the growth of bacteria, including Legionella Pneumophila, to avoid the risk of sickness or death. Service personnel must wear proper personal protective equipment. Do NOT attempt any service unless the fan motor is locked out.***

Operators of evaporative cooling equipment, such as water cooling towers, should follow maintenance programs which will reduce to an absolute minimum the opportunity for bacteriological contamination. Public Health Service officials have recommended that “good housekeeping” procedures be followed, such as: regular inspections for concentrations of dirt, scale, and algae; periodic flushing and cleaning; and the following of a complete water treatment program including biocidal treatment.

The visual inspection should take place at least once a week during the operating season. The periodic flushing and cleaning should be done before and after each cooling season, but in any event at least twice a year. The louvers, drift eliminators, and easily accessible fill surfaces should be flushed by use of a moderate-pressure water nozzle, being careful not to cause physical damage. A reliable water treatment program should be installed and maintained. Filtration devices may be employed to reduce the suspended solids concentrations, thus increasing the effectiveness of the water treatment program. See Tower Startup instructions on page 9.

#### **Blowdown:**

A cooling tower cools water by continuously causing a portion of it to evaporate. Although the water lost by evaporation is replenished by the makeup system, it exits the tower as pure water—leaving behind its burden of dissolved solids to concentrate in the remaining water. Given no means of control, this increasing concentration of contaminants can reach a very high level.

In order to achieve water quality which is acceptable to the cooling tower (as well as the remainder of your circulating water system), the selected water treatment company must work from a relatively constant level of concentrations. This stabilization of contaminant concentrations is usually accomplished by *blowdown*, which is the constant discharge of a portion of the circulating water to waste. As a rule, acceptable levels on which to base a treatment schedule will be in the range of 2-4 concentrations. The

# Maintenance

following table shows the minimum amount of blowdown (percent of flow) required to maintain different concentrations with various cooling ranges\*:

Cooling Range	Number of Concentrations						
	1.5X	2.0X	2.5X	3.0X	4.0X	5.0X	6.0X
5° F (2.78° C)	.78	.38	.25	.18	.11	.08	.06
10° F (5.56° C)	1.58	.78	.51	.38	.25	.18	.14
15° F (8.33° C)	2.38	1.18	.78	.58	.38	.28	.22
20° F (11.11° C)	3.18	1.58	1.05	.78	.51	.38	.30
25° F (13.89° C)	3.98	1.98	1.32	.98	.64	.48	.38
Multipliers are based on drift of 0.02% of the circulating water rate.							

\* Range = Difference between hot water temperature coming to tower and cold water temperature leaving tower.

**EXAMPLE:** 700 GPM (44.2 L/s) circulating rate, 18°F (10°C) cooling range. To maintain 4 concentrations, the required blowdown is 0.458% or .00458 times 700 GPM (44.2 L/s), which is 3.2 GPM (0.2 L/s).

If tower is operated at 4 concentrations, circulating water will contain four times as much dissolved solid as the makeup water, assuming none of the solids form scale or are otherwise removed from the system.

---

## △ Note

***When water treatment chemicals are added, they should not be introduced into the circulating water system via the cold water basin of the cooling tower. Water velocities are lowest at that point, which results in inadequate mixing.***

## Schedule of Tower Maintenance

Some maintenance procedures may require maintenance personnel to enter the tower. Each cased face of the tower has a door for access to the interior of the tower. The NC1200 and NC2200 have a 30" wide by 33" high door. All other models have a 30" wide by 48" high door.

The optional fan deck ladder is designed and intended solely to allow personnel to gain access to the fan deck. The fan deck ladder should not be used when entering or exiting the maintenance access doors located on the cased face of the tower.

---

## △ Warning

***The purchaser or owner is responsible for providing a safe method for entering or exiting the access door. Use of the fan deck ladder to enter or exit the access doors may result in a fall.***



---

## Maintenance

Included with this instruction packet are separate Service Manuals on each major operating component of the tower, and it is recommended that you read them thoroughly. *Where discrepancies may exist, the separate Service Manuals will take precedence.*

The following is recommended as a minimum routine of scheduled maintenance:

---

### △ Warning

***Always shut off electrical power to the tower fan motor prior to performing any inspections that may involve physical contact with the mechanical or electrical equipment in or on the tower. Lock out and tag out any electrical switches to prevent others from turning the power back on.***

**Monthly (Weekly at start up):** Observe, touch, and listen to the tower. Become accustomed to its normal appearance, sound, and level of vibration. Abnormal aspects relating to the rotating equipment should be considered reason to shut down the tower until the problem can be located and corrected. Observe operation of the motor, coupling (or drive shaft), Geareducer and fan. Become familiar with the normal operating temperature of the motor, as well as the sight and sound of all components as a whole. Check for Geareducer oil leaks. Check the Geareducer as well as any optional oil lines to external oil dipstick/sight glass.

Inspect louvers, and remove any debris which may have accumulated. Observe operation of the float valve. Depress the operating lever to make sure that the valve is operating freely. Inspect the suction screen for plugging. Remove any debris that may have accumulated.

Check for any buildup of silt on the floor of the cold water basin. Mentally make note of the amount, if any, so future inspections will enable you to determine the rate at which it is forming.

**Semi-Annually:** Relubricate motor according to the manufacturer's instructions. See instructions on page 20 for towers with the motor located outside the plenum.

---

## Maintenance

Check Geareducer oil level. Shut down the unit and allow 5 minutes for the oil level to stabilize. Add oil if required.

Check to see that all bolts are tight in the fan and mechanical equipment region, including the fan cylinder and fan guard. (Use torque settings prescribed on the fan nameplate.)

Visually inspect the drift eliminators. Remove any accumulated debris or scale.

If basin silt level is significant, drain the basin and clean it out. Refer to **Cooling Tower Cleaning** section on page 18.

---

### △ Note

***Geareducer models used on NC cooling towers are designed for 5-year oil change intervals. To maintain five-year change intervals, use only oil designed specifically for these Geareducers. If, after five years, turbine-type mineral oil is used, the oil must be changed semiannually. Refer to the Geareducer Manual for oil recommendations and further instructions.***

**Annually:** Inspect the tower thoroughly, making maximum use of instructions given in the separate service manuals. Check structural bolted connections and tighten as required. Make preventive maintenance repairs as necessary.

**Every 5 Years:** Change Geareducer oil. Refer to Geareducer Service Manual for instructions.

---

## Motor Relubrication Instructions

*Motor located outside plenum option*

---

### △ Warning

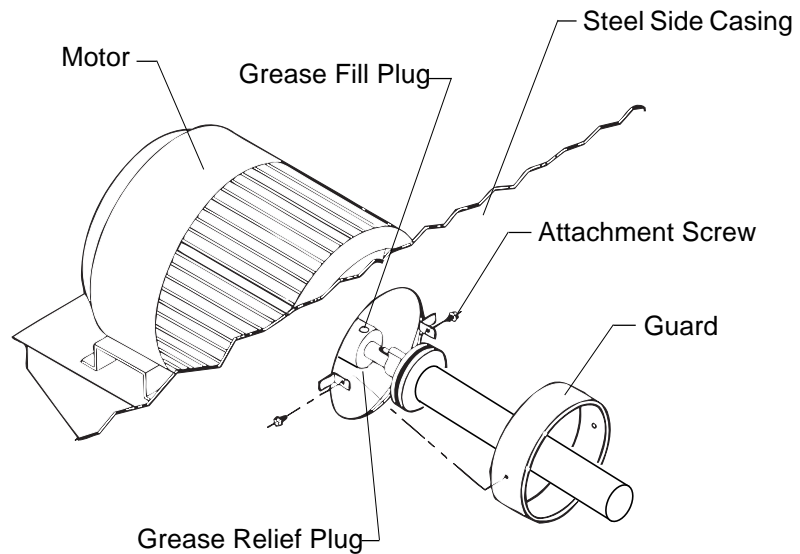
***Open and lock out disconnect switch to make certain motor cannot be started.***

1. Remove guard as shown on the next page. Opposite end motor bearing is accessible from outside the tower.
2. Remove grease fill and relief plugs at both shaft extension end and opposite end bearings and remove hardened grease, using clean wire.
3. Insert grease fittings in grease fill openings and add grease until grease is forced out through relief openings.



---

## Maintenance



4. Replace fill plugs and operate mechanical equipment 30 minutes to one hour to purge excess grease at grease relief opening.
5. Reinstall grease relief plugs and reinstall guard.
6. Resume normal tower operation.

### Seasonal Shutdown Instructions

When the system is to be shut down for an extended period of time, it is recommended that the entire system (cooling tower, system piping, heat exchangers, etc.) be drained. Leave the basin drains open.

During shutdown, clean the tower (see Warning, page 18) and make any necessary repairs. Pay particular attention to mechanical equipment supports and coupling (or drive shafts).

Following each year's shutdown and cleaning, inspect the tower's metal surfaces for evidence of the need to apply a protective coating. Do not misinterpret grime—and transient rust from the piping system—as a need to have the tower painted. If relatively bright metal can be exposed by cleaning, consider that the galvanizing has remained effective. Unless there is evidence of a generalized failure of the galvanizing, localized touch-up should be all that is required.

---

#### △ Note

***To the extent that the galvanizing (zinc coating) still exists, paint will not adhere to it readily. Contact the manufacturer of the coating you intend to use for instructions.***

---

## Maintenance

**Tower framework:** Check structural bolted connections and tighten as required.

**Fans:** Check fan assembly bolting and tighten as required. (Use torque settings prescribed on the fan nameplate.)

**Electric motors:** Clean and lubricate motor at close of each operating season (refer to motor manufacturer's recommendations.) Check motor anchor bolts and tighten as required. See Page 21 for towers with motor located outside the plenum.

---

### △ Caution

***Do not start motor before determining that there will be no interference with free rotation of the fan drive.***

The motor should be operated for three hours at least once a month. This serves to dry out windings and re-lubricate bearing surfaces (refer to Marley Electric Motor Service Manual).

At start of new operating season, make sure bearings are adequately lubricated before returning motor to service.

### **Prolonged Shutdown**

If shutdown period is longer than seasonal, contact your Marley sales engineer for additional information.

### **Marley Services**

Marley's interest in your Series NC cooling tower *does not* end with the sale. Having conceived, designed, and manufactured the most reliable and longest-lasting cooling tower of its class, we want to make sure that you gain the maximum possible benefit from its purchase.

Therefore, the following services are available which are intended to: assure the maximum possible service life under your operating conditions; tailor the operating characteristics to your specific needs; and maintain consistently optimum thermal performance capability. They are available by contacting your Marley sales representative.

**Replacement parts:** With the exception of the motor and float valve, every standard component of your tower is designed and manufactured by The Marley Cooling Tower Company. We do this because commercially available components have not proved capable of withstanding the harsh environment of a cooling tower—nor do they contribute their share to the thermal capability and operating characteristics intended.

---

## Maintenance

A complete stock of *all* parts and components is maintained at one or more of the various Marley plants. In cases of emergency, they can normally be shipped within 24 hours—by air freight if necessary. However, you would obviously benefit from anticipating your need in advance, thus avoiding the cost of special handling.

Be sure to mention your tower serial number (from the tower nameplate) when ordering parts.

**Periodic maintenance:** You may wish to contract with Marley for regularly scheduled visits—for the purpose of inspecting and reporting your tower's condition—to make recommendations intended to prevent emergencies—and to perform maintenance considered outside the norm.

This service is not intended to replace the important function performed by your maintenance staff. Their attention assures the tower's routine operating performance, and is invaluable. However, Marley recognizes that the unusual manner in which a cooling tower performs its function—as well as the unique forces which act upon it—may be considerations which occasionally require the services of an expert technician.



---

## Additional Information

**Increased load requirements:** Series NC towers are designed such that cells of either equal or unequal capacity can be added in the future. This allows you to compensate for the load increases that normally occur with the replacement or addition of production equipment—and still retain continuity with respect to your cooling tower system.

**Tower rebuilding:** Marley routinely rebuilds and upgrades cooling towers of *all* materials and manufacture. If your tower ever reaches the limit of its service life, we recommend that you investigate the cost of rebuilding before you routinely order a new replacement tower.

Each NC tower includes a document package containing general orientation drawings, a *Field Installation Manual*, and tower component manuals. ***These documents contain important information relating to safe installation and operation of the cooling tower.*** Field installation is always required for fan guards, piping inlets and piping outlets. Some optional accessories, such as valves, handrails, ladders and safety cages may also require field installation. If installation details are not covered in the *Field Installation Manual* a separate installation drawing for each purchased option is included in the document package. If you have purchased an option and can't find the appropriate installation drawing, contact your local Marley office or representative before proceeding.

In addition to these specific documents, Marley publishes numerous technical reports including more detailed information on a variety of cooling tower operation and service topics. Your Marley office or representative will be happy to give you copies of these reports at no charge. Just call your local office and ask for the *Cooling Tower Information Index* series.

For complete parts and service assistance, contact the Marley sales or representative office in your area. If you need help locating the office nearest you, please phone 913-664-7400 and ask for Marketing Services.

# Troubleshooting

Trouble	Cause	Remedy
Motor Will Not Start	Power not available at motor terminals	<ul style="list-style-type: none"> <li>Check power at starter. Correct any bad connections between the control apparatus and the motor.</li> <li>Check starter contacts and control circuit. Reset overloads, close contacts, reset tripped switches or replace failed control switches.</li> <li>If power is not on all leads at starter, make sure overload and short circuit devices are in proper condition.</li> </ul>
	Wrong connections	Check motor and control connections against wiring diagrams.
	Low voltage	Check nameplate voltage against power supply. Check voltage at motor terminals.
	Open circuit in motor winding	Check stator windings for open circuits.
	Motor or fan drive stuck	Disconnect motor from load and check motor and Geareducer for cause of problem.
	Rotor defective	Look for broken bars or rings.
Unusual Motor Noise	Motor running single-phase	Stop motor and attempt to start it. Motor will not start if single-phased. Check wiring, controls, and motor.
	Motor leads connected incorrectly	Check motor connections against wiring diagram on motor.
	Bad bearings	Check lubrication. Replace bad bearings.
	Electrical unbalance	Check voltages and currents of all three lines. Correct if required.
	Air gap not uniform	Check and correct bracket fits or bearing.
	Rotor unbalance	Rebalance.
	Cooling fan hitting end bell guard	Reinstall or replace fan.
Motor Runs Hot	Wrong voltage or unbalanced voltage	Check voltage and current of all three lines against nameplate values.
	Overload	Check fan blade pitch. See Fan Service Manual. Check for drag in fan drive train as from damaged bearings.
	Wrong motor RPM	Check nameplate against power supply. Check RPM of motor and gear ratio.
	Bearings overgreased	Remove grease reliefs. Run motor up to speed to purge excessive grease.
	Wrong lubricant in bearings	Change to proper lubricant. See motor manufacturer's instructions.
	One phase open	Stop motor and attempt to start it. Motor will not start if single-phased. Check wiring, controls, and motor.
	Poor ventilation	Clean motor and check ventilation openings. Allow ample ventilation around motor.
	Winding fault	Check with Ohmmeter.
	Bent motor shaft	Straighten or replace shaft.
	Insufficient grease	Remove plugs and regrease bearings.
	Too frequent starting or speed changes	Limit cumulative acceleration time to a total of 30 seconds/hr. Set on/off or speed change set points farther apart. Consider installing a Marley VFD drive for fine temperature control.
	Deterioration of grease, or foreign material in grease	Flush bearings and relubricate.
	Bearings damaged	Replace bearings.
Motor Does Not Come Up To Speed	Voltage too low at motor terminals because of line drop	Check transformer and setting of taps. Use higher voltage on transformer terminals or reduce loads. Increase wire size or reduce inertia.
	Broken Rotor bars	Look for cracks near the rings. A new rotor may be required. Have motor service person check motor.
Wrong Rotation (Motor)	Wrong sequence of phases	Switch any two of the three motor leads.

# Troubleshooting

Trouble	Cause	Remedy
Geareducer Noise	Geareducer bearings	If new, see if noise disappears after one week of operation. Drain, flush, and refill Geareducer. See Geareducer Service Manual. If still noisy, replace.
	Gears	Correct tooth engagement. Replace badly worn gears. Replace gears with imperfect tooth spacing or form.
Unusual Fan Drive Vibration	Loose bolts and cap screws	Tighten all bolts and cap screws on all mechanical equipment and supports.
	Unbalanced drive shaft or worn couplings	Make sure motor and Geareducer shafts are in proper alignment and "match marks" properly matched. Repair or replace worn couplings. Rebalance drive shaft by adding or removing weights from balancing cap screws. See Drive Shaft Service Manual.
	Fan	Make certain all blades are as far from center of fan as safety devices permit. All blades must be pitched the same. See Fan Service Manual. Clean off deposit build-up on blades.
	Worn Geareducer bearings	Check fan and pinion shaft endplay. Replace bearings as necessary.
	Unbalanced motor	Disconnect load and operate motor. If motor still vibrates, rebalance rotor.
Fan Noise	Bent Geareducer shaft	Check fan and pinion shaft with dial indicator. Replace if necessary.
	Blade rubbing inside of fan cylinder	Adjust cylinder to provide blade tip clearance.
Scale or foreign substance in circulating water system	Loose bolts in blade clamps	Check and tighten if necessary.
	Insufficient blowdown	See "Water Treatment" section of this manual
Cold Water Temperature Too Warm (See "Tower Operation")	Water treatment deficiency	Consult competent water treating specialist. See "Water Treatment" section of this manual
	Entering wet bulb temp. is above design	Check to see if local heat sources are affecting tower. See if surrounding structures are causing recirculation of tower discharge air. Discuss remedy with Marley representative.
	Design wet bulb temp. was too low	May have to increase tower size. Discuss remedy with Marley representative.
	Actual process load greater than design	May have to increase tower size. Discuss remedy with Marley representative.
	Overpumping	Reduce water flow rate over tower to design conditions.
Excessive Drift Exiting Tower	Tower starved for air	Check motor current and voltage to be sure of correct contract horsepower. Re-pitch fan blades if necessary. Clean louvers, fill and eliminators. Check to see if nearby structures or enclosing walls are obstructing normal airflow to tower. Discuss remedy with Marley representative.
	Distribution basins overflowing	Reduce water flow rate over tower to design conditions. Be sure hot water basin nozzles are in place and not plugged.
	Faulty drift elimination	Check to see that integral fill, louvers, and eliminators are clean, free of debris, and installed correctly. If drift eliminators are separate from fill, make sure they are correctly installed in place. Clean if necessary. Replace damaged or worn out components.

# Maintenance Schedule

Service	Monthly	Startup	Shutdown	Semi-annually
Inspect General Condition and Operation	x	x		
<b>Observe Operation of:</b>				
Motor, Coupling, Geareducer and Fan	x	x		
Makeup Valve	x	x		
<b>Inspect and Clean as Necessary:</b>				
PVC Air Inlet Louvers	x	x		
PVC Drift Eliminators	x	x		
Cold Water Basin and Outlet	x	x		
Hot Water Basins	x	x		
Fan Motor Exterior	x	x		
<b>Check:</b>				
Cold Water Basin Level	x	x		
Blowdown-adjust as required	x	x		
<b>Check Geareducer for:</b>				
Oil Leaks	x	x		
Proper Oil Level	x	x		
Loose Bolts or Oil Plug		x		x
Plugged Oil Lines or Vent		x		x
Change Geareducer Oil			5-years	
Thoroughly Inspect Mechanical Couplings		x	x	x
<b>Check and Tighten as Required:</b>				
Mechanical Equipment Bolts		x	x	x
Motor Anchor Bolts		x	x	x
Tower Framework Structural Bolts		x	x	x
Fan Assembly Bolts			x	x
Inspect Metal Surfaces and Touchup			x	
Motor Operation Required (minimum)			3 hrs/month	



**Marley Cooling Tower**

A United Dominion Company

The Marley Cooling Tower Company  
7401 W 129 Street • Overland Park, KS 66213 • 913.664.7400

In the interest of technological progress, all products are  
subject to design and/or material change without notice.

©1999 Marley Cooling Tower

Printed in USA